

<i>Name of Witness</i>	Ian Andrew WADE
<i>Date of Birth</i>	[REDACTED]
<i>Address and contact details</i>	[REDACTED]
<i>Occupation</i>	Managing Director
<i>Officer taking statement</i>	Detective Sergeant Glen CATCHPOLE
<i>Date taken</i>	21/04/2011

I, Ian Andrew WADE states;

1. I am a married man, [REDACTED] years of age and reside at [REDACTED] Forestdale. We own and operate two businesses in the Rocklea area, employing fourteen people. GasResearch Australia Pty Ltd manufactures its patented automotive gas systems at 46 Suscatand Street, Rocklea. The other business is Dynamo Parts and Service Pty Ltd, it is a thirty-three year old company that specializes in heavy transport auto electrical repairs and it also operates from 46 Suscatand Street, Rocklea. Dynamo also has a second building located in Dunn Road, Rocklea where it operates a trailer repair facility for current generation car carrying trailers.
2. On Tuesday the 11 January 2011 at approximately 10am my son received a telephone call from his sister telling him sandbagging was happening at West End where he resides. We went to his house in Montague Road to move his dog and car to a safe location, this was the first time we had any idea that flooding was imminent in some areas.

QFCI  
 Exhibit Number: 285  
 Date: 05/05/11  
 JMW

Witness Signature [REDACTED]  
 Page Number 1 of 5

Signature of officer [REDACTED]

400 George Street Brisbane  
 GPO Box 1738 Brisbane  
 Queensland 4001 Australia  
 Telephone 1300 309 634  
 Facsimile +61 7 3405 9750  
 www.floodcommission.qld.gov.au  
 ABN 65 959 415 158

3. Upon returning to my Office I checked the Brisbane City Council web site and found predicted flood maps for the Rocklea area, these showed water on the service road beside Ipswich Road but not over Ipswich Road.
  
4. In my opinion this would mean approximately 500mm of water through my buildings. For the next six hours we moved what we could to mezzanines and onto the trailers that were being repaired. We intended to return at daybreak the next day to finalise preparations. The next morning, water was across Ipswich Road and getting to our buildings was impossible without a boat. The speed with which this water rose was totally unexpected by us.
  
5. At no time did we receive any warning regarding any form of possible flooding from any official body. The internet and radio was our only point of information and it was far from accurate.
  
6. Both our buildings were inundated with approximately 2.5 metres of water, slime and oil; this destroyed all bottom floor offices, office equipment, stock, manufacturing machinery and test equipment. Electrical switchboards and communication control panels all were below the water level. Power was lost from the 11/1/11 until approximately the 24/1/11; telephone service was nonexistent until mid February.

Witness Signature. [REDACTED]

Signature of officer [REDACTED]

7. We were able to access our buildings midday on the 14/1/11 and for the first time understood what we were facing. The only people around on Friday afternoon were sightseers; Saturday saw the first signs of official response, the fire brigade. They offered help but it was too early for us to accept. Interstate Fire and Rescue personal were the most helpful of all, but they were only around in the early stages. Police when seen did an excellent job and used commonsense. Energex were very unorganised and very unhelpful, the left hand didn't know what the right hand was doing. Various forms required for the re-connection of power changed priority depending on who was around on the day. Energex contacted me and made an appointment requiring us to make someone available onsite between 6am and 6pm so they could reconnect power, no one from Energex arrived and when we contacted Energex at 7.30pm we were plainly told "join the end of the queue again." With Telstra, technician after technician after technician – everything was too hard; we heard every excuse under the sun. Once we employed our own technician and repaired the first connection in the building, which is a Telstra responsibility, we were able to install our new telephone system. When contacting Telstra many times to try and resolve our line issues, and having to deal with a "Philippines" call centre, this did not help smooth the process. For many weeks both businesses were forced to operate with 2 mobile phones and a wi-fi internet connection, all of which had unpredictable network connections.

Witness Signature...  
Page Number 3 of 5

Signature of officer

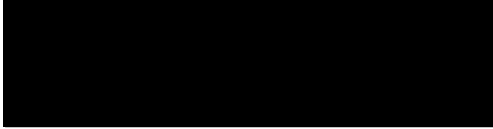
8. We also had visits from Work Place Health and Safety Officials and Australian Taxation Officials and a gentleman from the Fire Ant Department, I'm not quite sure what any of them had to offer as they were all unsure themselves as to why they were there. The mechanics from the police garage also offered assistance.
  
9. To-date we have paid wages on 2060 (and continuing) hours relating to post flood reconstruction, most of the equipment is still to be rebuilt and stock replaced or manufactured. As yet no claim has been made to the Government for flood relief as the information required will be quite time consuming and all excess time is being put into returning the companies to full operation. GasResearch commenced limited trading during the second week of April. Dynamo Parts & Service purchased petrol generators and welders which allowed it to commence re-trading approximately 2 weeks after the flood. Field service vehicles allowed the tradesman to work off site with limited resources.
  
10. The only thing that is crystal clear is that NRMA has refuted our claims point blank in writing even though through their representative indicated NRMA would be receptive to the claims. From this event something must be learnt about the performance of the insurance industry and compliance to a standard that everyone understands needs to be put in place for that industry as a whole.

Witness Signature.

Page Number 4 of 5

Signature of officer

11. Flood level warnings based on the "Port Office" marker have little or no benefit for the level of flood in the Rocklea area. A better system needs to be developed so a more accurate warning can be given to the local area.



I A WADE

**Justices Act 1886**

I acknowledge by virtue of section 110A(5)(c)(ii) of the Justices Act 1886 that:

- (1) This written statement by me dated 21<sup>st</sup> April 2011 and contained in the pages numbered 1 to 5 is true to the best of my knowledge and belief; and
- (2) I make this statement knowing that, if it were admitted as evidence, I may be liable to prosecution for stating in it anything that I know is false.

..........Signature

Signed at *Rocklea* this *28* day of .....April.....2011....

