

Date: 09/05/11

Exhibit Number: 325

Show Header

554016

Communication arrangements over Christmas period re water releases Wivenhoe Dam and flows

From : John Adcock
To : Susan Pitkin
Cc : Records, Tony Jacobs, Bob Bain, Graeme Lehmann (SHOP), Dan Spiller, Barry Dennlen, Scott Denner, Michael Lyons

Sent : 24 December 2010 13:32:03

Inline Attachments : image001.olf (33KB)

Dear Mr Bain

Thank you for your email and including our suggested wording in your letter to residents.

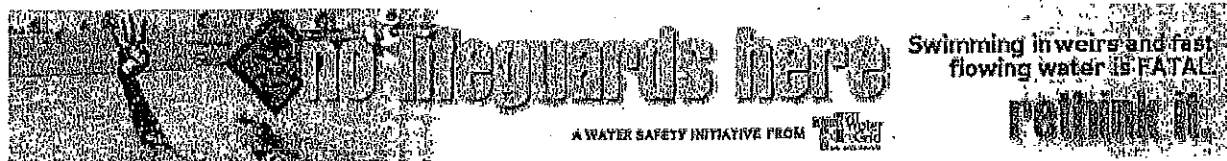
The contact information you provided will be circulated to the following key contacts within the SEQ Water Grid Manager
- CEO Barry Dennlen
- Operations Director Dan Spiller
- Risk Director Scott Denner
- Communications Director Michael Lyons

We wish you and your team a safe and happy Christmas and 2011.

Regards

John Adcock
Stakeholder Relations Manager
SEQ Water Grid Manager
Phone: (07)
Email:
Visit: Level 15, 53 Albert Street Brisbane
Post: PO Box 16205, City East QLD 4002
ABN: 14783 317 630

Please consider the environment before printing this email. It takes 10 litres of water to make one sheet of A4 paper.



From: Susan Pitkin [mailto:
Sent: Friday, 24 December 2010 11:34 AM
To: John Adcock
Cc: Records; Tony Jacobs; Bob Bain; Graeme Lehmann (SHOP)
Subject: Communication arrangements over Christmas period re water releases Wivenhoe Dam and flows

Message from the Chief Executive Officer, Mr. Robert Bain -

To Mr. John Adcock
SEQ Water Grid Manager

Dear John,

Thank you for your email. The suggested addition will be included in the letter to residents.

In the short term, in the event of being advised of flow releases likely to effect bridges etc, Council will send an SMS message to those affected landholders for whom we have contact details.

In the new year, Council will write to every landholder east of the Brisbane River requesting their contact details to enable Council to contact them in the event of any future water release / flow events.

Contact mobile telephone numbers for the CEO, Mayor and Manager Operations as follows –

Mayor Graeme Lehmann [REDACTED]
CEO Mr. Robert Bain - [REDACTED]
Manager Ops Mr. Tony Jacobs – [REDACTED]

Robert Bain
Chief Executive Officer
Somerset Regional Council
a | PO Box 117, ESK QLD 4312
p | [REDACTED]
f | [REDACTED]
e | [REDACTED]
w | www.somerset.qld.gov.au

This email may be confidential and/or privileged. Only the intended recipient may access or use it. Any dissemination, distribution or copying of this email is strictly prohibited. If you are not the intended recipient please notify us immediately by return email and then erase the email. We use virus scanning software but exclude all liability for viruses or similar in any attachment.

From: John Adcock [REDACTED]
Sent: Friday, 24 December 2010 11:08 AM
To: Susan Pitkin
Subject: RE: Draft letter attached from Somerset Regional Council

Thanks Susan

The letter looks great. Our CEO asks if it is possible to make a minor addition per the highlighted part in the attached?

Per our discussion, Bob and Barry discussed a number of short-term initiatives by Somerset Council to assist local residents including broadcast emails and SMS messages.

As mentioned I spoke to Brisbane City Council's SMS service provider (Emergency Warning Network – Kerry Plowright [REDACTED] www.ewn.com.au) who can offer a 24/7 notification service for up to about 100 residents for \$100/month. All SRC would need to do is email them with the message and they could turn this around within a very short time as an SMS to those on the database provided by SRC. An alternative would be to install an appropriate app on an iPhone as discussed. Of course the choice of method is entirely SRC's decision.

As mentioned our key contact numbers for your Mayor and CEO over the Christmas/New Year break are:

Barry Dennien (CEO) – [REDACTED]
Dan Spiller (Director and Duty Officer) – [REDACTED]

If you get any media enquiries related to dams our duty media contact details are:
- 3247 3000
- media@segwgm.com.au

Would you please advise your Mayor and CEO mobile phone details and I will pass this onto Barry and Dan.

As discussed, please let me know (via the media@segwgm.com.au email) what you decide regarding short-term contact with impacted residents and I'll pass this onto Barry.

Many thanks and regards

John Adcock

Stakeholder Relations Manager

SEQ Water Grid Manager

Phone [REDACTED]

Email: [REDACTED]

Visit: Level 15, 53 Albert Street Brisbane

Post: PO Box 16205, City East QLD 4002

ABN: 14783 317 630

Please consider the environment before printing this email. It takes 10 litres of water to make one sheet of A4 paper.



From: Susan Pitkin [mailto:[REDACTED]]
Sent: Friday, 24 December 2010 10:31 AM
To: John Adcock
Subject: Draft letter attached from Somerset Regional Council

Susan Pitkin

PA to the Mayor and Chief Executive Officer
Somerset Regional Council

a | PO Box 117, ESK QLD 4312

p | [REDACTED]

f | [REDACTED]

e | [REDACTED]

w | www.somerset.qld.gov.au

This email may be confidential and/or privileged. Only the intended recipient may access or use it. Any dissemination, distribution or copying of this email is strictly prohibited. If you are not the intended recipient please notify us immediately by return email and then erase the email. We use virus scanning software but exclude all liability for viruses or similar in any attachment.

This email, together with any attachments, is intended for the named recipient(s) only; and may contain privileged and confidential information. You understand that any privilege or confidentiality attached to this message is not waived, lost or destroyed because you have received this message in error. If received in error, you are asked to inform the sender as quickly as possible and delete this email and any copies of this from your computer system network.

If not an intended recipient of this email, you must not copy, distribute or take any action(s) that relies on it; any form of disclosure, modification, distribution and/or publication of this email is also prohibited.

While all care has been taken, the SEQ Water Grid Manager disclaims all liability for loss or damage to person or property arising from this message being infected by a computer virus or other contamination. Unless stated otherwise, this email represents only the views of the sender and not the views of the SEQ Water Grid Manager and/or the Queensland Government.

This email, together with any attachments, is intended for the named recipient(s) only; and may contain privileged and confidential information. You understand that any privilege or confidentiality attached to this message is not waived, lost or destroyed because you have received this message in error. If received in error, you are asked to inform the sender as quickly as possible and delete this email and any copies of this from your computer system network.

If not an intended recipient of this email, you must not copy, distribute or take any action(s) that relies on it; any form of disclosure, modification, distribution and/or publication of this email is also prohibited.

While all care has been taken, the SEQ Water Grid Manager disclaims all liability for loss or damage to person or property arising from this message being infected by a computer virus or other contamination. Unless stated otherwise, this email represents only the views of the sender and not the views of the SEQ Water Grid Manager and/or the Queensland Government.