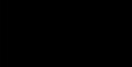


Your ref:
Our ref: CRS/PRE052/1856/LAP
Contact:
Direct ph: 
Direct fax:

Department of
Justice and Attorney-General

11 January 2012



Ms Jane Moynihan
Executive Director
Qld Floods Commission of Inquiry
Level 30, 400 George Street
BRISBANE QLD 4000

Dear Jane

**Queensland Floods Commission of Inquiry - State Representation -
Draft findings and recommendations – Interoperability of emergency communications**

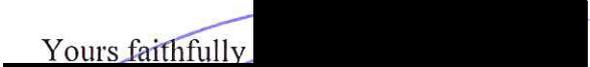
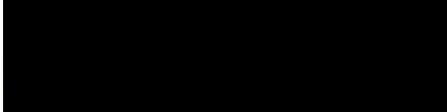
I refer to the above draft findings and recommendations provided by the Commission on 4 January 2012. I am instructed as follows:

1. The Queensland Police Service (QPS) confirms its commitment to CAD has progressed as foreshadowed in the statement of Grant Pitman dated 15 November 2011;
2. The new CAD system was implemented at the North Coast Regional police Communications Centre (PCC) situated at Maroochydore on 7 December 2011. No significant issues have been encountered in the rollout and operator acceptance of the system has been positive;
3. The PCC CAD training program for existing operators, involves one week of transition training in the use of the new system covering all aspects of call-taking and dispatch process involved in the handling of an emergency call. Completion of training is contingent upon achieving a satisfactory level of competence in the operation of the system;

State Law Building
50 Ann Street
GPO Box 5221 Brisbane
Queensland 4001 Australia
DX 40121 Brisbane Uptown
Telephone 07 3239 6703
Facsimile 07 3239 0407
ABN 13 846 673 994

4. The timeframes for "go live" in the remaining Police Communication Centres of Beenleigh, Brisbane, Cairns and Townsville remain on schedule for 2012;
5. In addition, on 18 November 2011, QPS Board of Management approved the extension in scope of the new CAD system to a further two sites in Queensland, being Toowoomba and Rockhampton. Anticipated "go live" timeframes for these additional sites will extend into 2013;
6. The rollout to seven sites will facilitate the longer term progressive transition to a single unified CAD system across all QPS Police Communication Centres; and
7. Consultation with the Department of Community Safety is ongoing regarding development of a system interface to provide the direct exchange of service requests between the emergency services in Queensland.

Yours faithfully



Paul Lack
Assistant Crown Solicitor
for **Crown Solicitor**