

QFCI

Date:

20/05/11

JM

Exhibit Number:

443

**A SUBMISSION to  
The "QUEENSLAND FLOODS 'Commission of Inquiry"  
From RIVER949**

**river 94.9** fm  
**YOUR STATION**

**Commercial Radio Station River949FM is licensed for the Ipswich region**

**(To and including the Lockyer Valley, Somerset and Scenic Rim Shires).**

**River949's fortuitous signal also covers Toowoomba and a substantial portion of Brisbane's Western and Southern Suburbs.**

**River949 is owned by Grant Broadcasters. Grant Broadcasters is primarily an Australian regional radio network consisting of 36 commercial radio licences across all States and Territories and includes a small number of metropolitan radio stations. It is a privately owned company, held by Janet Cameron and her family. The company was started by Cameron's father, Walter Grant in the 1970s.**

**The owner's philosophy is for each licence to preserve 'community engagement' and to proudly maintain a 'live and local' focus through its programming strategies.**

**Our submission is not to be viewed as being critical of the various stakeholders nor of the many aspects affecting our ability to provide information in times of natural disasters; rather to make points which will in future enable our radio station, River949 to be more efficient in providing the accurate, necessary and essential information required by our community.**

**We simply wish to 'do the job better'**

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Declared by David Greenwood

These comments are made in the context of the Memorandum of Understanding signed in May 2010 by the State of Queensland and the commercial radio broadcasters in Queensland. As a result of the MOU, the Queensland commercial radio broadcasters are acknowledged as one of the State's official emergency broadcasters

## **1. Background**

As early as September/ October last year, our long range weather predictions clearly indicated a major weather event over the Christmas/ New Year period.

(River949 relies heavily on these forecasts due to the many outside broadcasts and outdoor promotions we conduct within the region).

Armed with the ominous weather indicators, River949 made contact with the local SES in October last year and arranged a full schedule of no- charge announcements seeking additional volunteers for the SES with over 30 new members signing up; not only in Ipswich but throughout our coverage area.

In November, we negotiated with a large electrical retailer to sell battery operated radios to the public for ten dollars each, highlighting the fact that with a major weather event and a possible loss of power, a portable radio gave listeners a communication device. A Community service campaign. (Also provided at no-charge) alerted our listeners to this offer and the ensuing sales were brisk.

## **2. The Natural Weather Event as it unfolded**

As the weather warnings/ bulletins supported fears of greater inundation on the Monday (January 10), the decision was made on the Monday afternoon at 4pm to break from our normal programming and turn the station format over to flood information/ updates, involving callers from within our fortuitous signal area who fed us road closures and local updates.

Prior to 2.30 pm, we were providing BOM bulletins indicating more rain/ flash flooding with the radar screen in the studio not showing any exceptional weather event for Toowoomba proper. During the lead-up to the flash flooding, we were taking calls from Toowoomba listeners advising of rising water at Withcott, flash flooding in Toowoomba, water over the Warrego Highway and the closure of the Toowoomba Range due to rock slides.

At approximately 2.30pm, reports, again from listeners, highlighted the seriousness of the conditions. As time passed and the rain continued, we were then made aware of severe conditions and subsequent disaster in the Murphy's Creek/ Grantham/ Helidon area.

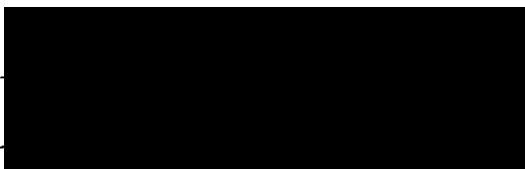
By 7pm that evening, our phone systems (70 lines) were fully occupied.

### **3. River949 Connectivity**

Over the event, from 2.30pm on Monday January 10 until Sunday January 16, River949 took well over 9,000 calls on our general office number and studio lines, received 700 text messages and fielded over 24,000 hits on our web site. Together with this, we channeled vital information on to a dedicated River949 flood "face book" site which posted over 650 messages.

### **4. History:**

Importantly, we recognize that today we are dealing with many media forms. Today, generational change indicates that reliance on emails and call centres to disseminate information is the norm but in times such as we have just experienced, with the limited resources available to a regional radio station, these communications from stakeholders to the radio station and then to our listener are far from adequate. To put it into perspective, River949 was isolated by flood waters throughout the five/



six days inhibiting our main staff from reaching the station. We operated with five people who slept at the station and maintained a 24/7 service.

With the incredible volume of calls for assistance plus giving support to our on-air delivery, it was impossible to keep abreast of all email, fax communications considered urgent by relevant authorities. As a general view, there is an attitude that once an email/ release is sent, the job is done. We believe that essential information should be, in the first instance, phoned into the radio station. We received very few pro-active calls from the relative authorities

There was a lack of essential communication from a wide range of organisations. In many instances, we had to rely on listeners to give critical local information. Within the coverage area, it appears that local spokespersons for the various Authorities hadn't been appointed to field inquiry and to provide essential information; the exceptions being the Lockyer Valley Council and the Scenic Rim Shire. In other areas, we contacted Mayors but as you may realise under the circumstances, they were not in a position to give finite details (and on a regular basis) as the disaster evolved.

As issues became grave, it was extremely difficult to get official responses. We received thousands of calls from anxious listeners covering a wide range of issues including ' rising flood water, road closures and bridge washouts, rumours regarding dam breaching, lack of power, medical assistance, food shortages, general calls for help including 'life threatening situations' through to evacuation centres, clean-up assistance, accommodation issues and offers of assistance in services and kind.

Limited official information was available from the SES / Council/ Energex /Police as the floods in Ipswich built and the scale of the event was realised. We even had an emergency services driver call into the station to get road information as he hadn't been able to get it from his sources. In saying this, by chance we came across the Queensland Police Face book site and it was invaluable in providing information pertinent to the region. We were bombarded with calls to say that the given call centre number (one number, 3810 6666) for the Ipswich City Council wasn't being

answered, after being told it was the number for all inquiry. We also received critical calls to say that 000 and the SES numbers weren't being answered.

Hundreds of River949 listeners called us back as the clean –up started to say that the Council call-centre had suggested they (the listeners) should call River949 as "they can tell you where clean-up help is needed". In fairness, that was not our responsibility.

We were advised to say that clean-up helpers were to meet at the Ipswich Showground. They were turned away as no one at the evacuation centre knew anything about it.

On the Tuesday 11<sup>th</sup> January 2011, in Ipswich as the flood waters rose, despite making many calls to a variety of local officers, we could not advise listeners of designated evacuation centres. Calls requesting assistance from distressed residents started to come into the station very early on the Tuesday morning and it wasn't until some three to four hours later that we were able to provide official locations of these gathering points. No additional information was forthcoming regarding the parameters etc.

As we mentioned earlier, River949 was working with SES well in advance of the event. River949 offered the services of one of our news people to work from the Ipswich Emergency Disaster Centre so we could disseminate official information should the event occur. This was agreed to by the Council officers back in November. Four hours into the pending flood conditions, our journalist was told by the responsible Councilor to leave (reasons given; other media may feel River949 was receiving special treatment). This took away any opportunity to provide official information. Our staff member then went to the main evacuation centre to see if he could get better information. Amongst much confusion, our staff member couldn't find anyone who would take the responsibility to give specific immediate information and detail.

Over the entire region, power was a major issue. Without it, computers, television and even mobile phones were inoperable, leaving "good old radio" as the only medium to provide up to the minute and immediate information; that is, provided listeners had battery powered radios or access to car radios. This fact should be taken into consideration when communication strategies are reviewed and forthcoming recommendations are made.

In relation to River949's coverage area, for many of the residents we are the only station which provides clear signal, particularly in the isolated areas of Lockyer Valley and Somerset Shires. Even where there were multiple radio station choices, River949 was the only media form to provide non-stop local information as it applied to the South East Queensland region. ABC local radio was having to cover the flooding of the Bundaberg, Rockhampton, and Central/Western Queensland and Darling Downs issues. River949 was totally focused on our area of influence.

As an attachment to our submission, we provide a complete edited 24/7 coverage of all on-air activity over the entire period. It will take you through the initial calls from Toowoomba as the flash flooding occurred, the building disaster in Murphy's Creek, the grief in Grantham, the flooding of the Locker Valley and Somerset Shire, the warnings and the flooding of Ipswich and surrounds. The thread in chronological order will take you through the evolving events and then on to the recovery phase.

We respectfully suggest that the importance of 'radio' is not forgotten when considering the communications process. With power outages, radio is the only main voice available. Radio, in these circumstances should be top of the list when considering the important issues of prior warnings, local communication on conditions and particularly on official advice as "what to do in all circumstances". Our job is to give people clear directions and updates by disseminating critical stakeholder information. With official spokespersons nominated and available 24/7, it would have made our information dissemination so much more accurate, timely and informative.

## 5. In Summary:

- Radio's role needs to be highlighted to all stakeholders as a primary source of pre-event and on-going critical information as the event un-folds. It should be considered as a priority- a necessity. With its portability and reliability, radio is the only source available to disseminate information when power outages occur and as history dictates, radio offers immediacy like no other.

Car radios come into their own, in times of major events

- Organisations/ stakeholders need to have updated comprehensive radio station contact lists. In the first instance, critical information should be phoned in to the station to ensure the very latest information reaches the on-air personnel. E.g. with limited staff on hand, designated News staff could be otherwise engaged.

From the stakeholder's perspective, direct communication with radio

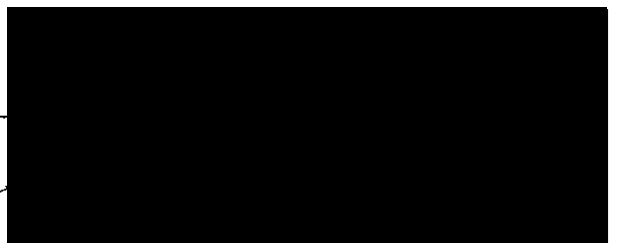
Stations require implementation and nurturing as an essential protocol.

Radio cannot be treated as a last minute resource.

- The inclusion of a local radio station journalist within the local Command Centre during the "emergency period" would ensure immediate and accurate reporting of information.

- Organisations/ stakeholders need appoint specific spokespersons who are available 24/7 to provide all embracing information. Regular general media conferences, whilst helpful, aren't significant when radio is handling all matters of immediacy. We are driven by our listeners to provide immediate "real time" communication and pertinent answers to all public inquiry and issues. With radio, regular updates are essential. e.g. Flood level heights and areas facing inundation, every 15

Minutes



- We believe it is important that the emergency services representatives and politicians promote the role of commercial radio and acknowledge its position as one of Queensland's official emergency broadcasters. During the floods there were some instances where the public was directed only to the ABC and no mention was made of commercial radio broadcasts. This could lead to a lack of public awareness of the sources of emergency information, particularly in circumstances where the ABC stations are unable to continue to broadcast locally and the commercial stations are one of few remaining sources of emergency information (as happened during the cyclones in Townsville and Cairns)."

I, DAVID NOEL GREENWOOD of 9 Easton Close The Gap, Brisbane, General Manager of Commercial Broadcasting Radio Station River949, Ipswich, DECLARE the facts stated in this submission are provided from my own knowledge and where that is not so, I have stated the sources of the information to the best of my ability.

Dated at Ipswich this Friday, 8 April 2011

David Noel Greenwood

Witness:.....  
Ian Morley Berry Solicitor



# ATTACHMENT

(to the Submission of David Greenwood on behalf of River 949)

Subsequent to Megan's email of Monday April 4, 2011, a meeting was held by the General Manager with the staff who manned the station during the flood events. This meeting, at the station 949, was to provide a collective view to the certain questions raised.

Reference is made to Clause 4 (History) of the submission "*We received very few proactive calls from the relative authorities*"

The main agencies essential to providing updated local area data are as listed. Together with these, we developed a list of individuals who were at the coal face to provide unsanctioned comment. In some cases, they asked not to be identified. Collective comment is given.

## **Bureau of Meteorology.**

A 24/7 on-line radar information service which our presenters have on their screens in the studios is used to detect weather events. We use the Marburg site and a 126km range which mirrors our coverage area. The screen did not reflect the severity of rain intensity in Toowoomba in the lead up.

## **Queensland Police Service (local areas)**

There was no designated local contact to particularly advise on road closures etc. At the height of the floods, an Inspector [REDACTED] from Yamanto called off-duty to give us some information as it affected him. He then became an unofficial contact through his mobile phone which helped greatly. David also arranged an Inspector [REDACTED] to be available should we need information. He also offered to contact Toowoomba police to gather additional information for us. Quite by accident we discovered an unofficial Police Face book Site which obviously had police input and provided us with invaluable information.

## **Local SES**

As we had good relationships with the head of the Ipswich SES, early contact was invaluable. As the event worsened, it became impossible to get detail and they were under extreme pressure. With the SES in the Lockyer Valley, Somerset and the Toowoomba region, we couldn't get regular updates or answers to listeners' questions as each unit was too busy with their tasks. We were referred to the general number 132 500 This was tried on numerous occasions but was engaged.

## **Energex**

These guys were pro-active and most obliging, providing updates 24/7 on power outage areas, how many homes and gave on-going estimates as to when power would be restored. We were given mobile numbers should their main number not answer

## **SEQ Water**

As rumours circulated about the dam wall cracking, we did get a comment to say it wasn't the case. With so much focus on Wivenhoe, particularly in the surrounding areas, they could have been much more proactive, to allay fears and to give updates within the catchment...

## **Urban Utilities**

This office was always available for comment.

## **The Toowoomba Regional Council**

The only contact we had was with the Mayor, Peter Taylor who was always obliging but in terms of finite detail to assist residents, there was no dedicated officer provided.

## **The Lockyer Valley Council**

Special mention must be given to Mr. [REDACTED] who was proactive with regular updates from road closures, to recovery centres, to help wanted, general comment and a wealth of information. [REDACTED] was available 24/7 and was exceptional in his role. I am told he also worked in Grantham to help rescue residents.

## **The Somerset Shire Council**

The Mayor Graham Lehman was our main contact but again could only give limited information. We were given a Council staff name and number as a contact but as time went on Tony Jacobs became far too busy to field the many questions streaming into the station. Somerset Shire was so fragmented by flood waters, with entire communities inundated and isolated, it seemed impossible for The Council to satisfy the demands being made. On three occasions, River949 called the Mayor to advise of communities in trouble. Many were flooded in for days without electricity, food and water.

## **The Ipswich City Council**

Our regular contact Mr. [REDACTED] the Media Manager was flood affected and away from his post. The only person available was the Mayor Mr. Paul Pisasale and to his credit was always available 24/7 but as with all Mayors, he presents a holistic view and we were after specific answers to listeners concerns, There was no other person from the council designated to make comment and to provide on-going information. When I called the Councillor who was charged with Natural Disaster responsibilities to get some vital information about Evacuation Centres, I left two messages and received no return calls. The most serious concern from our perspective was that in limited emails coming from the council, all issues, queries and advice were being directed to the one number 3810 6666. We in turn broadcast that number but it was apparent they couldn't handle the volume of calls. Listeners were calling us back to say that they couldn't get through and certain callers, who were successful, were given misleading information.

## **The Scenic Rim Shire Council**

As we cover this shire, I made the call earlier in the period to a local councillor and was referred to their Media Department and whilst this shire didn't feel the full effects of the rain event, I was immediately given a 24/7 contact numbers should we need to call.

## **The Brisbane City Council**

We covered the flooding of the Western Suburbs and used to Brisbane City Council web site and our arrangement with Radio station 4bc for all pertinent information.

## **Emergency Services Queensland**

We had access to the hourly press conferences in Brisbane and used audio to include in our news updates. It is to be pointed out; our minute by minute focus was on the real backyard local issues.

## **Main Roads website**

It was apparent their road information was not being updated and proved totally inadequate especially in the first few days of the event. . We had to rely on listener information

## **Refer to Clause 1, (Background) – Weather predication processes**

On a daily basis we use the BOM Weather site

Our Parent Company engages a high level IT consultant who happens to live in Ipswich. His serious hobby is storm chasing and has been doing it for six years. He is constantly advising us of weather conditions and predictions. He uses a weather software program called WXSIM, weatherzone.com and forecasting from the United State Weather Service together with two of his own personal weather stations, one in Ipswich and one at our transmitter site at Glamorganvale plus Bom information from Amberley and Toowoomba.

He advised us back in September and October that the indicators were for a major weather event in South East Queensland late December/ January.

Based on this information, I had my discussions with the local SES as given in **Clause 1 (Background)**.

Our weekend presenter also aired an interview on January 8, at 8.45am with a well recognized Weather expert Ken Ring from New Zealand who made similar predictions. His web site is [predictweather.com](http://predictweather.com)

There were also some television predictions and Campbell Newman indicated he was citing a possible future weather event as a reason for him not taking holidays over the Christmas/ New Year Period...

### **The extent of my Involvement;**

Having first hand experience in the 1974 floods when I worked for the local AM station Radio4IP, the lead up weather over the weekend preceding Monday January 10 suggested I should pack some gear just in case. As I live at The Gap in Brisbane, serious flooding would have made it impossible for me to reach the station if conditions deteriorated. On the Monday as the Toowoomba event unfolded, we took the decision to break from normal programming from 7pm that evening and open the station to provision of information and community involvement. As the Tuesday rolled around, my feelings proved correct and I was isolated in Ipswich and stayed at the station until the evening of Saturday January 15<sup>th</sup>.

As we had some key on-air staff away on vacation, we maintained the station 24 hours a day with four on-air presenters, one news person and two backroom staff members for four days. Limited staff numbers were available because of the road closures to the station. Both the Chief Engineer and myself slept at the station; our news Director was billeted across the road and we accommodated the others at a hotel in the Ipswich CBD whilst the David Trumpy Bridge was open. After day five, certain general staff were able to come back to work and two had homes inundated. I was totally involved in all areas of the on-air operation from on-air presenting to updates, to taking calls and sourcing information. We developed systems within the studio to track and match requests for help with calls of assistance, we acted as go-betweens on numerous occasions where certain pockets/ communities needed assistance and generally gave of our best to assist wherever possible. Management duties were put aside for the period and didn't resume until Monday 17<sup>th</sup>.

**In the staff meeting concerning this submission, I asked that they each share some experiences over the period. Please find a selection of responses.**

In relation to our staff member initially being invited into the Emergency Disaster Centre:

*"A meeting for councillors/ emergency disaster officers was then held, where an update on the flood situation and predictions were to be discussed. I was told I could be a part of the meeting and took my place at the table. Before the meeting began however I was asked to leave by the councillor chairing the meeting. I did so as requested."*

*"Shortly after the meeting finished the councillor came to me and another reporter who was now at the centre. He went through certain details that were discussed in the meeting. After that discussion, I was also told I could no longer remain in the Disaster Centre where I had been previously. I was told it might suggest to others that our station were being given special treatment now that other media were there."*

## **Announcers**

On the afternoon of January 10, we had information from listeners that lived in Ropely (upstream from Grantham) that Grantham will need to be evacuated as they have water rushing from the street into their windows. I had no warnings about this from any official source

On January 12 2011 when different media mediums were advising that the peak of the flood level in Ipswich will be reached by a certain timeframe, we had NO information provided to us straight away from Ipswich City Council as to where people could "evacuate" to. I called the Mayor's office and they said they needed more time to work out details before they would allow us to broadcast "where" to go. This created panic and delayed people being able to make a decision as to when and where to evacuate to. It took around 4 hours before we were notified by Council and then could broadcast to the public.

*"We were inundated with very urgent concerning matters from residents who were unable to get in touch with the Ipswich City Council or other help services. People were seeking help and to advise they had completely run out of food or ice (as power was cut) and no food/ice was available to them in their surrounding area. I believe the Ipswich City Council had not set up a dedicated call centre (or*

*staffed one sufficiently or outsourced one) for the large volume of Ipswich residents that needed help in the critical early stages of the floods – many listeners called us saying they had no one else to turn to – we were it! So, River 949 had to establish our own mini call centre and try and find/coordinate food and ice locations and provide other advice for residents that were seeking urgent help. It took several days before the Council released one phone number people could call for absolutely “urgent” cases. We had great difficulties in communicating with the Ipswich City Council about the desperate plea for food in certain suburbs from residents which were completely cut off. It took several days before the council responded to the resident’s request for helicopter drops of food in those particular suburbs”.*

*“We were flooded with calls from the public seeking information as to when to turn up and volunteer at an Ipswich based organised Volunteer Day or weekend, however there was nothing organised by the Council for the first weekend after the floods, despite Brisbane City Council establishing a successful 2 day volunteering event that very first weekend. As a result of Ipswich not having a coordinated, full scaled volunteer day, it meant that people naturally still wanted to help and they called River 949 individually as the alternative to find out where to go. Again, River 949 undertook the mammoth task of trying to handle all the volunteer calls and matching them up with people that needed help. It would have been far better if there was one dedicated and coordinated volunteer weekend established in the first week (when most people want to help – immediately after the crisis)”.*

### **From the staff manning phones.**

*‘On Wednesday 12 January, I took very roughly in excess of 200 and 250 phone calls. The majority of these calls were from the general listening audience and related to issues of transport availability, requests for emergency service contact*

*numbers and personal advisories of events occurring in the area. During this time I received two (2) phone calls from an official representative. Both phone calls were from [REDACTED] of Lockyer Valley with a request to speak to on-air staff to provide updated advisories. I received no other phone calls from official representatives of any council or agency during this time'.*

*'I arrived at the station at approximately 8am ON January 16<sup>th</sup> and again began to answer inbound phone calls on the 3813 1000 phone line. I remained at the station, performing these duties until approx 4:30pm. The overall call volume, in the morning, had not appeared to decrease from my experience earlier in the week. The majority of calls received were from the general public. Caller concerns related to matters of road closures, availability of basic services, personal accounts of unfolding events and concerns over unsuccessful attempts to contact official services. A significant percentage of callers were asking where they could best focus their efforts for the clean-up. Referring to information provided to me on my arrival to the station in the morning, I directed these callers to the 3810 6666 number which had previously been supplied by Ipswich City Council'.*

*'Issues noted during the flooding included lack of information from the SES on key things such as; areas of concern, contacting SES and arranging assistance, public information, relayed support and information from local groups to media outlets, people ringing River949 asking for SES help, questions including; areas to get sand bags from, generators, tools and equipment help and information etc, many were wanting assistance but finding it hard to contact or get support, understanding they are voluntary.'*

*'many rang station asking for help as the SES line wasn't working or no help given, basic communication crashed with this set up due to the volume and many were frustrated. issues included people ringing for food and supplies in cut off areas such as Somerset Village and Toogoolawah- Council was contacted numerous times with no response on this issue.'*

*'000 system was blocked resulting in a few ringing the station to ask for medical assistance and for us to contact emergency services, two which stand out: Lady at Upper Lake Manchester, husband had a stroke, couldn't get through to 000 so rang River 949 asking for help, unfortunately lost connection before address given to myself! a lady near the radio station ran out of medication, was stuck at home with no way of getting to medical centre*

Attachment to the Submission of David Greenwood on behalf of River 949



*or chemist, rang radio station to ask for assistance, was broadcast over the air that she needed someone to go and take her to the chemist or hospital, complete strangers turned up and assisted with transportation and getting medical assistance'*

*' numerous phone calls from residents in remote areas around the Somerset region stranded asking for assistance with food supplies as majority of access roads in and out of communities were cut. One lady from Somerset village rang as all residents were hanging together and looking after heavily pregnant women, due to road closures and land slips no one could get out and to towns. Also mayor of Somerset contacted a few times to notify him of towns in need of a hand, little support given, very basic information was supplied by Somerset council during the events to the station.'*

*'Lady in the Lockyer Valley said she had been waiting for the SES to rescue herself, her two small children and her elderly disabled Mother. She was scared and upset as she felt her call to the SES for help had been ignored. By this time they had been stuck for 3 or four days. I calmed her down, took her contact details and then called the local Member who assured us that it would be attended to. I called her the following Monday to check on her and she told me that action had been taken and that they were now safe and well.'*

## **Other Attachments**

I am also attaching a sample of SMS messages we received at the station for some light reading together with an aircheck of the Weather prediction segment with Ken Ring (as mentioned)..

Signed by David Greenwood

Witnessed by:.....

Ian Morley Berry Solicitor

Message

Live in James st close 2 shops big floods where we r seventy mls in bout 40 mins water in units di  
There has been a land slide on the new england highway north bound on mt. Kynoch just north of toowoomba. Both lanes are closed. Please tell people, t  
Hey river. Im pretty broke right now so i dont have much to contribute to flood relief. What i do have ill share though. I have two fenced paddocks at Plair  
Warrego hwy has come to a stand still something happening at gatton bypass traffic backed up to mcdonalds heading towards towoomba so stay clear  
Good job guys.

Carol from [REDACTED] kholo. Just to let you know and people along kholo road we have fresh rain water available for drinking bring your own contain  
Warrego hwy closed at minden range until 5am approx. Both directions. Not sure if you have been told yet :) Steve  
want to know rout from coominya to ipswich  
Rosewood to ipswich seven mile way open

Warrego west bound at Dimmore closed because the road surface has lifted. Will need a lot of work.  
Billy macs bakery Brassal open today. Selling bread, pies, just the basics and hopefully milk. - Pauline Cridland owner.

Hi, just to let you know i live in fernvale and we havent had power or land lines since tuesday morning, we didnt have water tuesday and and wednesday ;  
Just wanting to find out how would i get to carindale from silkstone? Are you able to help. Leeann

Coominya 2 ipswich via esk-gatton rd, 2 warrego hwy only route possible atm  
Ipswich waste station at river view still not open atm even after cambell neuman sayin they would all be open from six till nine

Thanks for reading my text about fernvale... Could you try to find out how much longer before we get power back , please?... Thanks

**Tell Somerset council that lots of people dont have landline telephone working so council should give out mobile phone number also some people can onl**  
Quarry road is on Karalee side of river. No good for Karana Downs. John.

I hopped onto warrego at blacksoil got to dimmore and diverted. Now heading redbank plains rd. Ian from brassall.

From redbank to forest lake. Is there a way for my mum to get to work today?

Karalee residents can get thru now still no power or phones janelle

Warrego hwy reduced speed limit WEST of toowoomba - 60 kmh !! Phil from Kingsthorpe

Warrego open and clear hattonvale to dimmore from trish

You can get from grand chequep to hatton vale if you have a 4 wheel drive

Karalee access open! Junction rd, Summerville's rd open

Brightview rd from lockrose 2 lowood open but caution required because of the silt on the rd. Dave

Hey u guys is there a way out of karana downs my daughter is there no power for them until tuesday cheers maureen

Hi 949, just to correct you Karalee is proud to be an Ipswich suburb don't disown us again. Keep up the good coverage. Phill from Karalee

Brightview rd from lockrose 2 lowood open but caution required because of the silt on the rd. Dave

Hi goldie;) don't know if this will help but there is a 24 hr ice machine on bellrick street off Bradman street acacia ridge. 9kg and 7kg lots. Hope its of some

**Hi i live up at benarkin an would like to no about the blackout range we have been told they cant open it for about two months is it true not much has be**

Just letting people of Wivenhoe Pocket and Coominya know that you can get to the Warrego hwy through to Gatton & Plainlands via Atkinsons dam rd & i  
Mt crosby ss does not have food, anyway out 2 open shops & fuel. Paul karana downs

Please I saw a road open

Centenary motor way out of Ipswich is completely blocked with traffic from Yatala all the way through to Logan motor way. Thanks Julie.

Hi there. U guys r doin a great job. Can u get thru goodna on Ipswich road with truck to gailies ie mcroyal street?

Sorry Julie here make that centenary blocked from Yamanto not Yatala. Oops sorry

Hi My 7 & 6 yr old children have cleared out their toy boxes to donate and we would love to know where we are best to drop the toys. Thanks Kim - Pine I

Karalee riverside estate residents can now get through to shops bakery open and woolies at nine Lisa

Hey guys, John from Ipswich, just a note to let people know that while the warrego is open from Ipswich to plainland, the last 2 nights they have closed it

**Is Karana Downs cut off still? BCC is giving no information to me.**

Goldie doing a great job! Please ask if anyone find Elgas gas bottles to put them in their front yard, my brother and his workers will collect them as soon as

Goldie, Did that lady get the formula for her baby in Lowood? Matt.

We are in Karana Downs. Have no power. Can only listen to radio in little bursts and reception poor. Do you know when elec will be turned on. Are there g

**I heard someone from EnergeX speak on the radio last night and they are obviously working very hard but I think a priority should be given to restore pow**

Warago h/way west bound at dimmore will reopen around 11 :-)

**Tks 2 all 949 4 keeping us uptodate in Ipswich on Ipswich floods tv has forgotten about us - only have mobile no internet no landline - Cheryl Bundamba**

I have my carport full of donations, from fridges, washing machines, table, bed, clothing n toys plz send me a free number to come collect. Thinkin of ev

Centenary Hwy is worse today than the Ipswich Mwy is on a bad day

We are on the warrego right now we came from Toowoomba down the range and have had a clear run through to blacksoil were we turned of towards Fe

For people trying to get to Brisbane Airport, Logan and Gateway Mwy toll free.

It is only a 20 tonne load limit on warrego hwy from Brisbane to Toowoomba by main roads and department of transport are monitoring the trucks

Laidley people need clothes etc, forest hill need cleaning help, general need something 2 dry dogs feet quickly any ideas? Julie Bichel Laidley heights

Hi this is Nanette from the warrego bp at blacksoil Brisbane bound. We have no fuel. What we have left is for emergency cars and trucks only

Can u just remind people who are helping to empty out submerged houses to check the power is off at the Mains switch?? Yesterday we were emptying

Is the one mile bridge open yet and is the traffic bad on the centenary heading west or east. Cheers. Lee.

**I HAVE 2 BEDROOMS SPARE IN BEAUDESERT IF A FAMILY NEED A DRY HOUSE.JUST CALL IF NEEDED. MARK AND ANNIE.**

Hello goldie can you get to gold coast from Toowoomba via Logan mway

I was able to get from Bundamba to Browns Plains without going near Springfield congestion 32kms no traffic.

Moggill road at Brookfield open in 4 hours.

Would like to help with cleaning & washing in Lowood area. Who can i contact to help? Thanks for ur xint work Sheryl & Chrissy

Hi guys we are stuck in Caloundra and are wanting to get home to Gatton can you please let us know which roads are open and how we can get home that

Hi this is Rachel from Lowood, just letting you know that we haven't had a land line for 3 weeks now we haven't had power off for nearly 4 days we need it

Hey guys if Marburg range is still blocked, you are able to get through from Ipswich to Gatton via Cunningham Highway through to Rosewood, Grandchester

Need camera 4 insurance claim any ideas were i can grab

hi. this is one end of Skyline drive, Kholo. A few homes with damaged. No power since Tuesday lunch, no phones since ten am wedne. great community sp

Hi, me and my family were just wondering if Karalee evacuation centre was still after volunteers?

Hi can you please let us know where we can buy work boots in north ipswich. The snakes in the clean up area are horrendous. Also hello to all the karalee Laidley community centre is giving away needed supplies to people around the area. They have baby stuff and much more. Just stop by and tell them you Oz fuel Yamanto has lots of fuel ! On top of hill on Cunningham hwy t

Chemist at karalee open thru side door ppl asking for a doctor up here tho if there are any locally that can help

**We in karalee with no power and one bar of battery on this mobile we have radio we are wondering how is my housemate ment to report at centrelink ar Is spitwater open?**

Wildlife rescue/carer pls call vicki this numbes

Brisbane Valley highway still closed above Fernvale.

Hi Guys, great job your doing, just travelled from Bundamba to Sumners Road overpass on Centenary Hwy via Redbank Plains Rd and Springfield, only too! Oz fuel lots of fuel come down :

Hi, I'm in jacaranda street in nth booval and have a 3mth old baby and no power. Does energex know when power will be restored? Thanks, Geri

Half of coominya has had no power since 5.30 am monday

Would like to thank the truckies takin water out to those who need it both coles and woolies dc are working hard to pump out stock and get water where Centenary through to yamanto is bumper to bumper

Goldie people looking 4 generators pressure cleaners repco booval had shipped some in

Doing a great job guys. Don't forget to keep naming and shaming the business that are profiting from flood affected families. Public Stoning would be good! Could u plz repeat info 4 lady in Trmba taking donations in her landcruiser 2 Laidley, Gatton ect. I missed address nd phone no. Thanks

Just wondering if anyone at the evacuation centre needs washing done. Happy to assist if needed. Can have it back to them the same day. I live in Raceviee What is your other number

Why has mt crosby state school not recieved a food drop at all? All food donated by locals. Wivenhoe set to cut off kholo bridge again later today! May be just to let people know that we are trying to clean up houses and rubberneckers need to go home and a big thanks to all offers of help in sydney street br:

Reports of servo selling milk at \$7.00 a carton

Hey goldie can you get to the gold coast from toowoomba yet thru brisbane

Hi. Just in case you dont know, the bridge to redbank along old ipswich road riverview has now reopened. Still no access to brisbane via the motorway that Wot on earth do people get out of "looking" at other peoples misfortune? I live in the Lockyer Valley & have since 5 this morning had a steady stream of t

U guys keep forgetting about Karana downs! Goldie, yesterday u said it was same as Karalee but we're not! We're across the river with no power, and cut **Please guys find out about when we can have power nearly 4days without power try to find out but can't get on to anyone even council.154 glamorganva**

G'day, gattton rubbish tip/dump open while dry. Entry via redbank road (alan street bridge still out) past pholmans nursery. Household and green waste. Iv Hi dave it was mentioned that feed 4 horses was available. i missed the phone number would u be able say it again please. bev

Hi mate, are the australian defence force cadets aloud to help with the clean up in ipswich. Cdt Bobby

Hot and fresh tea coffee and baking @ [REDACTED] at one mile come for the coffee stay for the chat for those still without power and the people out helping Mt crosby rd at kholo creek now open

Whats happened with man who had boat to take supplies to stranded people at kholo. Daughter and g'daughter are there and had no contact since this r Milk in iga laidley now

HI GUYZ DO U KNW IF THE WARREGO IS OPEN FROM LAIDLEY 2 LOGAN YET THANK U

Riverview - duncan st and brisbane rd service rd - not heard mentioned at all - many homes water damage - please mention these victims :-)

Can u please tell me where the closest donation area is to east ipswich please. I have some clothes 2 donate. Thank you.

Just wondering if stay was effected by the t'mwba disaster and is she and her family ok x

Not 2 Agget us truckies delivering food drinks etc n essential services like coal 4 electricity chemicals 4 water treatment etc. From truckie brett

Hi guys i cant contact my unit at queens park ipswich, but are the australian defence force cadets aloud to help with the clean up in ipswich. Cdt Bobby

Steve here, i'm out at kholo we have been without power since lunch tuesday. Wondering when it will be restored.

Hello I'm in Ferrvale and luckily live on a hill lots of houses below me went under so there is a major clean-up happening which makes you feel so proud c

David Trumpy Bridge, Ipswich CBD and all roads leading to those areas are in utter chaos.

Is this the lady that was on the radio collecting clothes for grantham. Nadien

Optus bill was due on monday told optus situation waved bill for month other people may b able to do same

Minden crossroads is open

Minden cross roads open rough surface.

Hi guys keep up the great work! Just wondering if anyone knows if ferrvales water supply is safe? We are getting brown water from the tap at the momer

I was wondering if the power has been turned back on at east ipswich. jaccaranda st and surrounding streets. Chris

GDAY DAVE ROB here just want to know if I can get from the gatton esk road through to brisbane in a empty b double truck

SATURDAY ONLY.. Chocicious pacific fair. All locally handmade chocolates in cafe only \$1.00 with any drink or meal. 100percent from \$1 choc sales will gc

I would love it if you could let your listeners know how Eagle Boys and Domino's Pizza in IPSWICH and Norths football club for providing the people in PELL

Hi. Great coverage guys. We still have no power and have felt cut off except for your broadcast. But it does feel like Duncan St & Brisbane Tce Riverview h

Can we please get regular motor way openings for some who still need to get to work. Anyone know if roads from ESK thru to BLACKSOIL are open

Apparently Banks have agreed to cancel ATM fees for customers in flood affected areas, following talks with the government.

U guys n girls r doin a great job. Thanks. Its annoyin the signal i'm gettin. Always had a clear signal. Got stereo again but there is static. Can u update me? Tr

Just want to say a big thanks to all those businesses that are taking advantage of the situation and selling bread for 10 dollars a loaf! So so rude. And a sin

Hazard glamorganvale road

We at Ipswich city mechanical would like to help any one effected by the flood. If you need emergency assistance with your vehicle call brook on [REDACTED]

Hey guys just want to see if you could do a shout out that we are sick of sight seer's here at east ipswich especially those who constantly drive by streets s

Ipswich motor way open. Just drove through from centenary to kholo turn off. Cheers donna

I have my car loaded and ready to go. I have a generator and gerni ready clean. Ian from brassall. [REDACTED]

Hi Darren here I would like to say a big Ty to Kul our local peak crossing shop keeper When he ran out of milk and bread he drove Ipswich everyday trying

Also I forgot to add when found the milk and bread he made no money He sold it for what he paid for it

Gday my son is bringing a team of helpers down from noosa thanks angus

Any willing helpers in The ESK region The local caravan park could use some hands in The centre of town

There a hundreds of international students who need help at Sir Fred Schonnell Drive, St Lucia. Thank u!

Hi this is Krystal im pretty sure there is ice at blacksoil bps, they had plenty yesterday when i got some

Bremer waters over fifty's village. Moores pocket road, moores pocket. 100 houses affected. Elderly people require urgent assistance and rubbish disposal Cornish and hamish streets bundamba please

BP Warrego Stocks Market Village Blacksoil has diesel & unleaded E10 only and some milk

Hi 949 where can we help kim rosewood

Lots of Insurance Companies aren't covering people for Flood damage. Some say they will cover for 'Flash Floods' but not a Flood. QBE is one.

Hi need waterblaster thats not electric powered after 2 2day or asap [REDACTED] Thanks Karen

A Bundamba single mum with a 2 year old and a 4 year has Contents Insurance, but to keep the Premiums down, she's only covered by \$15,000. Her house Lamont street north booval

Whats da best place to help?i want to volunteer to clean tx bk asap.

Energex are cutting people's power at Flood affected houses, as they should due to safety. But they are then telling the residents they need to get an Elec Some food available for people effected by the flood in the Withcott murphy's creek area at Withcott church of christ between 9:00 & 3pm. Inc bread, juice

Hey willin to help anywhere my name aaron :)

Lindemans rd, lowood. Please help.

I've set up my van wit hot coffee and tea need a location where people are wit no power who need a refresher

Live in churchill, where can i help, physical or other

Hi, i am in east Ipswich. If anyone needs drop offs of anything let me know. I am 7 months preg so cant help too much with cleaning

Hi river where can we help in the lockyer vally im in kensington grove thanks

Can you tell me where the nursin home is that offer help

Hello my name is colleen im at Lowood and we have a baby bassinette and a pram to give to any flood victim who may need them thanks

top gob were can i help in lockyer velley thanks russ

How about our government officials do us favor & try to push the electricity & water companys to allow some kind of discount on our bills. What a literal

Hi 949 where can we help kim robinson & daughter katey [REDACTED]

Where can i take clothing donations to.

[REDACTED] bobcat needed please thanks very much

Voyager drive karalee

[REDACTED]

bremer waters retirement village. moores pocket road moores pocket. 100's of seniors need help.

Gday we r from the gold coast and r on the way. Current location old logan road. Please direct us as to where we r needed. Cheets Zac n Suz

If possible can u give ruf directions even if its just main roads nearby. Thanks chrissy

Comona court wulkuraka

Hi i have accomodation available just south of toowomba have 3 rooms 1 double bed and 1 single bed regards Dan

I am owner of big o \$40 000 stock in coldroom 2 pallets of spuds

What is best route to Toowoomba from Brisbane please? What roads are closed. Or who do we contact.

Thankyou just heard on your station

People at [REDACTED] need help with clean up and lifting. See CHRIS. Trevor Armitt.

Will here, I'm in Bundamba, I've got a pressure cleaner and 30 m garden hose.

Bottled water being handed out 2 families at the hattonvale state primary school hannatt rd, this weekend.

I would love to help but have to work im in toowoomba

Full tank of water 40000l ?= available for areas of need. Currently located at willowbank area if have a truck. Drinkable tank water. Please call me on 04000

This is Lydia at the bottle-o brassall on pine mtn road near gators fish and chips and the primary school. we just got ice delivered for those who are looking 4 able bodied people available for help in clean up

Is there anywhere in ipswich selling work boots today?

GIRLS GRAMA SCHOOL available now 4 collection or distribution- 100 cooked sausages 4 lunch, lots milk, juice & some baby food, tin food, cereal, eggs & 15 mill st goodna please

My In Laws in Lowwood need a bobcat at their place. There is a canyon the size of Guam preventing any vehicle access to the property. It's a 200m trek to t Can u let everyone no Coles in Gattton will be open tomorrow Sunday from 8 to 5 groceries have come.

Flood victim needs assistance at [REDACTED] Karalee house was submerged.

1 king edward pde karcher needed ipswich

In north ipswich atm. Can you let us know where people need help?

Need tip truck cnr elenor and junction rd karalee asap.

Bread available, just loaf bakery main st beenleigh [REDACTED]

Hi there I have a bunch of baby things to donate and would really like some help as to the most effective way of getting it out there. I also have blankets s Boots! Ipswich embroidery.cematary rd.available

Linda at laidley heights have box trailer pressure washer wheelbarrow willing to come round and help. Also can offer spare room with dble bed for anyone

Linda at laidley heights have box trailer pressure washer wheelbarrow willing to come round and help. Also can offer spare room with dble bed for anyone

Laidley! Local council depo.bottle water

Yamanto Oz Fuel has plenty of ICE available.

Came up from gold coast to lend to had I have 4x4, fuel, trailer, i heard on radio that rosewood need help do u have any other location also

Have chainsaws shovels wire cutters Ect Withcott, Helidon, anyone need help in our area?

Karalee residents who were waiting for ice drop of this morning were told to go into hall for community meeting when ice arrived many people missed th

We are heading from brisbane to goodna. Does anyone need help?

Just saw a huge group of ADF personnel @ the Plainland travel centre grabbing some takeaway... So reassuring 2 see them here doing an amazing job. Jan

Can you advise people to limit travel on queensborough st at karalee and park cars elsewhere. Its blocked and the army, council and energex are trying to

I have a trailer, genie and a guerny available first thing tomorrow morn. You can pass this number on [REDACTED] From col.

I am happy to help out if needed. Im heading down to goodna with bread and milk with first aid supplies. Where is best to go?

Is dimmore tip open and is it caos there

I have furniture to give away. Can u pls direct me where to take it?

Hope everything is ok there in brisbane keep up the good music

Girls grammar have milk 2 give away. [REDACTED]

Got home baked goods, sandwiches & cold drinks. Need some ppl to feed. Where can we go?

Anywere near withcott need help ??

We have a generator to help the 84 yr old lady at redbank... We can deliver

Do realestates need people 2 clen out mud in empty rentals?

Just wonderin about the help down withcott way ???

Truck needed to go to gold coast and deliver pet food to coominya [REDACTED]

To help clear traffic along jacarander, ipswich vigoro fields gates are going to be opened in the next half hour, provided they dont park on the sports fields  
Still waitin on info about help withcott area ??

Have extra loaves of bread milk eggs to anyone that requires. Let me know north ipswich way

Does Rosdwood need help? Can u pls broadcast areas again? Thanx, Maree

Keith st bundamba long driveway need help and house behind few people here

Ask rubberneckerers to stay off jacaranda st east ipswich

Foodworks at kruger shops have just donated ice for the guys at Goodna. Key, Goodna

We are also offering emergency accomodation to a family in our home

I am brad from grantham I I can stillget 2 my house 2 start cleaning up do u know when they will let us back in

Bundamba Salvation Army is looking for some tip trucks to cart away the rubbish from Salvo Stores in coal st bundamba. As soon as we can get it cleaned  
i am in goodna and have clothing and some childrens books and toys to donate to those that lost everything; i dont drive and would like to know if there is  
We lookin to help have gurnie brooms wheelbarrow etc in hattonvale, laidley area where needs help

I think that i speak 4 everyone in goodna,if u aint gunna help cleannup,get th hell out of alice st,parker st,mills stame any other st so any1 who wants 2 help

Can i have you number for there keep missin it

From the from the forgotten people of atkinson dam could you please remind them that it is day six with no power we are getting desperate no power no

Porrid keep missin the number for there you are sayin it to fast

Can you text of the number for there so mite able to ring

Can you text of the number for there

Guyss just wandering if you have any idea on when karalee are due to get power on?

Can u pls broadcast where volunteers can meet tomorrow?

Ah well guess you dont need my help down there in brisbane

Can you tell us what towns need extra hands.

Hi.. Looking to help 3 young fit men with chinsaw shovels etc up from Newcastle. Have own ute to travel and help u clean up ur property 2moro.. Register

Hi river 949 !! Could you please get a message out to our fellow neighbours of Bundamba to let them that we have been advised that power to our area v

Hey river 949 !!! Would you be able to find out whether it's true that Bundamba won't be getting power till Wednesday 8pm, since every street surroundi

Hi I am trying to get help for my sister. She has 4 young children plus teenagers and has been without power since Monday or Tuesday. She won't leave ar

Why have contact details when no one responds?



Morning we are in lowood we a mack tip truck and are willing to help can contact us on [REDACTED] or [REDACTED] or [REDACTED] thanks mick and cath

if there are any suburbs in the western side of ippy who want all the whitegoods taken to bundamba wreckers give lee at a Raynorshine Locksmith a call o

Hi. Can u please get a update on when riverview will be getting the water back on. All urban utilies are saying that riverview & parts of redbank are affecte

Need help to clear rubbish now blocking roadway at [REDACTED] Goodna. Is there a Council number I can ring? Thanks Pam

Have a 4wd ute and 3 able bodies ready for work, whe should we go??

Can u say how the Bremer river is progressing. Need to get to work at archerfield monday.. Ta

Contacted before please advise where we can go to help with truck in the lowood lailey area

We heard there was an explosion at a power station in the centenary suburbs last night, and that we'll now be without power for the rest of the week - nc

Accom for small family. In Toowoomba. [REDACTED]

Hi. Just letting you know that the broken water pipe at riverview has been repaired & water is now at full pressure.

We residents in bundamba hav not had powr since mon nite we've been advisd it maybe weeks :-)) plse help :-)) roseanne peters "14 brentwood drive bunc

I have space 4 self contained caravans on my acerage property at cedar creek.

Sounding great in towmba. Murphy creek need machinery andrew greenwood

Me & my 13 year old daughter want to help today, but r not able to help with the clean up in the mud or living hefty things. Do u know if there's anywhere

I am a electrical contractor in Toowoomba. I would like the number for the lockyer valley to help in murphys creek. thanks kris.

Oz Fuel at yamanto has lots of fuel, LPG, & ice in stock

for bio cycle phone ipswich city council

Global kids oz is at [REDACTED] at Storage King. we are accepting whiteware, linen, clothing, kids school supplies and furniture. Open S

Elderly and sick family found at [REDACTED] no power at home. Shed full and bottom level of house inundated. Require assistance. Ver

Pauline,barry, graham and narelle from [REDACTED] would like to thank the following people- [REDACTED] and his mate barry,

Is riverlink open? I have a coles myer gift card and need cd wallets. I am also in silkstone. Thanks, melanie

Woolies at plainlands is open today untill 5pm,limits apply on grocery items eg.bread and milk.big thanku to river 949!

Hey guys just wanna let people of goodna know we've got BBQ n cold drinks, sunscreen n gloves on board n we'r on our way over..look for the white ute r

The eddy's and Hildrew family of Redbank plains..

if anyone needs washing done bring to [REDACTED]

hi we have a lot of boys clothes ranging from size 2 to 8 that we would love to donate to any family that has lost it all, we can be contacted on [REDACTED]

Harvey norman Ipswich Is open city square ipswich cbd. Offering free delivery of white goods eg washing machines, fridges etc.

Tons of clothes, toys, shoes, nappies, bedding etc @ Fernvale school hall for flood victims. Spread the word please, donations are piling up!

1 tv 3 piece lounge suite, freezer toaster n household items in the laidley area, call [REDACTED]

Could you please announce on the radio that the people of fernvale that have power not to use appliances such as dishwashers, air con etc because they :

News flash! Two plane loads of aboriginal volunteers have just left Alice Springs for Brisbane to assist with the looting.

Could you please remind people that the Ipswich Mwy outbound has a reduced speed limit of 60 from the Logan merge through to Dimmore, along with Q

Just like to put in some info that the karalee evacuation centre located at the school needs some volunteer's

[REDACTED] walls need scrubbing

goodna 2 bathrooms and laundry need cleaning and walls scrubbed

goodna walls need removal and 2 bathrooms need scubing and cleaning

goodna concrete needs cleaning water blasting very large area and bobcat to move large amount of mud

Dirt and rocks needed! I'm on Ironbark Rd on a shallow in the Range. If we get a storm or heavy rain we will loose trees on the slope and more if they go?!

Picking up river949 in kingaroy andrew greenwood

You played the same song within 20mins. Paul Simon was played at 5.40 am and approx 5.15-5.20am today.

Has everyone forgotten where the water came from. Thousands of people in here cleaning up and no one out in the Lockyer. I live in Laidley and have been Tasl, Redbank. Can i sell my story to Woman's Day for a million dollars worth of Flood Donations? 'Goldy Was My First' lol. Doing a top job darl, we all ap

Hi River just wanted to let you know that I recently lost a baby boy and now am unable to have anymore babies so I would like to donate all my baby things

I realise it's hard to say exactly, but do you have any info about when we might have power in fernvale - Jennie in fernvale - thanks!

Details for pets at fernvale

Hi I am able to help with foster care for animals in fernvale if I can have the number of the lady who needs help

What's the Foster care for animals number out of Fernvale please

Im offering help to foster dogs.

I am able 2 look after some birds, but i'm at work till 12pm.

Please send me the number for animal fostering fernvale

Hi, I live between esk toogoolawah & would possibly be able 2 help out with the some animals that need fostering from fernvale, if u could let me no their

Hey guys, you have been doing an amazing job over the last week. I was wondering if you could tell me if the riverview tip is open? Thanks

Volunteers needed at fernvale. Hit very hard and still alot to do. Thank you for your excellent flood coverage

Brisbane valley high way cut at wivenhoe pocket just past fern vale

Hi i was just wondering if anyone needs a hand in the lockyer valley as i have got a ute and a trailer

Hey there u guys at river! Hi my name is helen I usually sell my gear at the markets but id rather donate it to the families in crisis! I have quality ladies 16+

Could you please send me the number for Somerset council relief ? I need to get the septic tank at my parents farm pumped out .

2 volunteers on our way to lockyer. Where do we go?

Could u pls tell me wear help is needed in goodna area

Donations of school items and essentials can be made at Hampton information centre for Murphys Creek and Laidley from Carolyn

Traffic on Ipswich motorway, cunningham and from the little I could see of warrego isn't flowing too bad. Going at about 60km an hour but flowing

Could i get a ph no for the lady from fernvale pet shop who needs foster carers i maybe able to help thanks michelle

Hi can u tell me what is happening with trains to ipswich thanks julie

Grantthamfloodsupport.com.au

I know people want 2 get back 2 normality maybe the Government should extend the holidays another week

fernvale streets r a mess.the school has beds.i'm not sure if there's other furniture there. Sarah

Just wanted 2 no if there r still kids up at showground cause my daughter n i want 2 go up this arvo n do sun facepainting

Sorry extend school holidays to give people a bit more time they got other things there concerned about and u were just talking about water that will be e  
Phoned b4. Just 2 clarify wat i hv. I hv a waterblaster with a 30m hose and power cord. At the flood affected house i need power and a tap. [REDACTED]

Hi I'm Kel a traffic controller on mount glorious and north brook parkway... the road is closed due to high amounts of debris can you let motorists know to  
Sorry not died silly dictionary can you send them another way plz lol

Hi, we've got 2 x 21" CRT TV's we'd like to donate to people in need...contact Larrissa on this number  
Oteck doors would like to offer free site and safety inspections for all types of garage doors

Need 3 people to paint and 1 person with a weed wacker in gatton to help get a house ready for a flood victim family [REDACTED]  
I have 3 garbage bags full of BOYS baby clothes size000-0 to donate. Where can i drop them? Romy

WOULD THE PERSON WHO STOLE THE TWO PRESSURE CLEANERS OFF MY UTE IN R/lea RETURN THEM

Tell people to slow down on the ipswich motorway thanx leeroy

Hi guys im the only 1 who could get 2 work 2day, bit quiet around here wondering if u could play betty davis eyes. Mel from aki dam  
Hi, is riverlink open yet! Dont want to clog up roads if not.

I need some boxes to pack stuff to move to storage My NO [REDACTED] Sonia  
Rubbish on footpaths of canning st north ipswich and warwick rd near uni.

Gecko Signs is offering free limited temporary signs to flood affected business that need to let people know they are still trading. Phone Carey [REDACTED]  
Water & drinks needed @ diggers rest @ goodna for volunteers. Plenty of food.

Please help us lift the recovery energy for everyone by not repeating flood Victims - we are flood survivors. Sadly the victims died but we need positive sp  
Tash, Redbank. I just found a great website. Www.flooddiscounts.com.au. For businesses to offer discounts to those affected by the floods. I just advertise  
A minute silence a 2 33pm for the lives lost please

just went to buy a new mattress & lounge. Mattress booval. Pjexpress in Booval, discount for flood victims & free delivery. Stock on hand will be deliverec  
Hi my name is Gary Devlin. I'm out cleaning sandy gallop golf course but i live in Brassall my wife & daughter are in need of fruit veg and meat as we lost a  
Eddy n Hildrew family is at st lves shopping centre goodna with BBQ n cold drinks and snacks!!

Just wanting to find out who to contact about the dogs that need homes  
Hi i am an electrical contractor looking i can do inspections of peoples properties fee would be charged for service [REDACTED] sms or pho  
Wish it was knock off time would go well along with home ice-cream

Uniting Church Goodna cnr Smith & William need tape machines for making up boxes for storing donated goods please call Rona [REDACTED]  
Hi adam from hatton vale motel. We are still open and have vacancy. Heard earlier that people need somewhere to take the pets. We would be able to ta  
Thank u river 949 and many thanks to tina and sarah for ansering the call for help this morning

Hi, I'm Darren and I recover damaged computer hard drives as a hobby. People should not throw out their hard drives with their computers because a lot  
[REDACTED]

Hi, I'm Darren and I recover damaged computer hard drives as a hobby. People should not throw out their hard drives with their computers because a lot  
[REDACTED] ipswich brian and marion Need moving boxes asap please need to clean floors and need to pack what was saved ... Thanku

Hi. I have a baby pram, high chair, bouncer n travel cot, i wish to donate to anyone who needs it in the Lockyer Valley Region. I also have a vehicle for som  
My church has been collecting towels, furniture, clothes, crockery, toys, ect. Where can we take them for distribution? Paul New Bietg Baptist Church.

Is there anybody out there with an asbestos removal licence big enough for a whole house, who could help us please, John from Karalee.

Is Brisbane valley road still closed

Hi guys, we live in Mulgowie 10mins from Laidley. My dilemma is my parents driveway has been washed away & they're unable to get out any help would be great

Have 10 people ready to help out in the Ipswich area tomorrow. Where?

It's raining here in Toowoomba

North Queensland needs people!

I have propane gas hot water heater mounted in my carpet cleaning van that can make hot water for cleaning personal items @ a rate of 4.5 litres a minute

I can foster a couple of dogs in Fernvale. Also provide accom to a family for however long is needed. Fiona - Fernvale

Need Assistance at [REDACTED]

Care packs for distribution. Who should I give them to? Mostly toiletry items. Thanks.

Need help to move form [REDACTED] on Tuesday

I would like to say a big thanks to you guys from river! U're keeping us all up to date with everything that's going on! Also the SES and Energex at Fernvale. Well done

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Hey, Im Shaz. No power for 4-8 days and counting. Need a bobcat to fix my driveway. Patrick Estate. Thanks

Good morning lads it's Mick from micks pool and spa service I Gattton, could you just let the listeners with flood affected pools know if they have a fiberglass

I have size 6 girls Brassall state school uniforms and west mac girls uniforms size 14 to 18 to give away to flood victims. Liz from Karabin

Lowwood to Fernvale rd open again Dave

Still no power north Queensland and getting frustrated costing a fortune for ice just to keep each day's food cold which is also costing a fortune having to shop everywhere

Hey guys I live in Brightview but I have been through Patrick Estate they got hit pretty hard by the flood water if you could just send some help out there way it's

Guys are there any volunteer coordination centers in the Lockyer valley? Haven't heard too much about that.

Hi guys. A very generous owner is offering his entire house in Gattton to a family who lost their home from Grantham but it needs a fair bit of work to get ready

Hey guys, Ken from Odes Australia, we have 5.5kva diesel generators available. [REDACTED]

Kangaroo loose on Centenary Hwy near on ramp from Ipswich mtwy causing hassles

Hi, don't know if anyone still needs accom, short or long term. I live at Barrallan Pt and have spare rooms, extra bathroom and pool. I have 3 little kids so if you

Hi my name is Alex and I'm wondering if you can tell me what areas in Ipswich I can go to help in the clean up, I have been to a number of houses and haven't been

I have free agistment for a horse at my house I live at Walloon [REDACTED] Margaret

Hi we have a spare bedroom and can take dogs. We have two dogs already and could take up to two more. Would suit single or couple with dogs. Will be

If anyone knows Mr Geoffrey Hook from Grantham area please contact Simon Hodge as I have special gift for him and his wife Roslyn. [REDACTED]

Does anyone have a steam cleaner I can borrow to clean between tiles [REDACTED]

My name is Nat and I have a small paddock where I could foster a small livestock animal for someone in need.

Could you tell me the contact link for number 4 help payments

Hey Nat again I live @ Brightview.

Hey 949 it's [REDACTED] thought I should let you know that my heart and thoughts are out there to all those families and homes that have been affected

Thank you

Its a water tank 'kylie' from kholo

pity you lot dont except my message

I am a single middle aged lady needing accommodation will take app 2 mths to rebuild my unit [REDACTED] Thank you

Just cant to warn everyone about snakes in the ipswich area, even areas not affected by the floods have seen a number of snakes looking for dry ground  
Just wanted to let you know that he anyone in the glamorgan vale area who is needing drinking water that bottles are available from the glamorgan vale v  
Volunteers at [REDACTED] (near pan pacific peace gardens) need food and water please.

Have room/accomm for family and i have a cradle. Can provide transport. Been to showground. They only take details and put on board.

I have a standard size white door for Bergins hill person it's kat

Royal Hotel in gattton is havin a \$2 sausage sizzle this friday at nine am. Head Chef [REDACTED] is donating his time for the Grantham/Lockyer Valley Flo  
Plainland hardware needs cat and dog food to help feed the animals housed at the uni will be takeing donations all week also need bedding for the anima  
My church has been collecting towels, furniture, clothes, crockery, toys, ect. Where can we take them for distribution? Paul New Bietyg Baptist Church.

Can you please tell me if the man from redbank pjains has found his missing friend from grantham who lost his wife an child in the floods

@aldi booval 59c bred and 10kg rice 13\$

Hi guys im working 4 council taking away load after load of rubbish from the flood. Could u please play sum acdc 4 us to keep our spirits up cheers. Gavin  
Can u please announce where the food is needed in bundamba. I have food in my boot now but don't know where to drop it...

Jus lettin You know the Toowoomba range is at a dead stop all the way to the fuel station

We r now desperate 4 some1 to help remove asbestos, the council didnt help. We need 2 remove the sheets before we can rebuild. John from karalee.

Can i pls thank our land lords n agents after we were flooded out last week up here on range thanx di n all other tenants

Hi we at billys beach house are getting behind the flood victims by holding an aust day qld floods pool party & bbq. All proceeds going to the floods. I am e

Whats the name of the buisness in prescott st that needs help in twmba

That Antonyioooooo Childs song has got to be the worst song of the year... Any body could write that....

i am john from jp glass mining street bundamba . . 4 meters under water . . just hopt 2 get some free air time . . lost the lot . . and bremer 4x4 next door r

My neighbours at [REDACTED] in churchable has lost their 1.3 kilometer driveway and has no motor vehicle access inside or out of the proper

Severe congestion on toowoomba range. Margie

Jo from Esk thank you for The wonderful job 94.9 is doing. Please listeners remember little areas like Coominya, Lowood, Patricks estate they too got hit r

Hi river fm, free small freezer for flood relief. [REDACTED]

St.lves uniting church at goodna desperately need packing boxes for donations! If you are able to let be people know that would be greatly appreciated. T  
Just wonderin you seekin workers there

Hey guys have a 3 seater sofa single seat couch kitchen table n complete pc 4 any family that lost there gear in the flood

Esk girl guides would like 2 thank everyone involved in their cleanup-fire Brigades,ses and volunteers. Thank you all

Hey guys, Bry and Charlotte here. We've driven up from Sydney to help out with the clean up. We have a 4wd,with an electric gurney,shovels,brooms, wh

[REDACTED] She is a local teacher who has lost everything!!! Single mum wit 2 kids!! This special woman won't want a fuss b

Help urgently needed at gattton sports complex. Tonnes of donated goods need to be sorted. Please send helpers tomorrow 7am to 5pm. Many thanks Sh  
a friend told me they hurd u guys tein people im open . . . thank u . . . i didnt here it . . . no power . . . thankr heaps. . . jp glass . . bundamba

Guy's to go with the couchs table and computer we have rounded up a 68cm tv with remote. Thanks guys  
Have TV and set top box and old pine 8 seat table no chairs. Call this no. Or [REDACTED] toowoomba.

Warrego hwy - traffic crawling and backed up for km's.. Up to 2 hours to get up the range into Toowoomba

Traffic update. West along warrego and up the range. At a crawl, tell them to open up 2nd range lane. Better condition now that before flood damage.

I was wounding where the evac center is a gatton

My heart goes out to all those communities who lost everything. But for those people not adversely affected by floods the world still has to turn for them  
Is Briggs Rd Volunteer registration centre operating this morning?

All the low lifes that looting should be made 2 clean up everyday untill every place is clean than put in jail every night 4 5years

Goldie may i ask 4 help please i lost all in flood house contents my d in law worked side by side with the meo and just as hard she needs a job she is a grea

Need help strip house [REDACTED] thanks [REDACTED]

Valerie From weeroona hotel motel, goodna. Want to thank all volunteers with clean up. Still more flood clean up to do. We even had the west tigers help  
We need phone numbers to go register

Hi Goldie i am at the Briggs rd centre now & its not operating today or any more unless needed again. [REDACTED]

Hi, r the trains running all stations from ips today? ty

Heard some Watpac boys are local and looking for houses to strip. We're stripping out [REDACTED] just the two of us could use soi

Cheers its greatly appreciated Steve

Would plse find out how and where pontoon and boat identification recovery will happen?

Hi i live at fernvale i can accommodate anyone in my home [REDACTED]

We live on 40 acres, 15mins east of Boonah. We have an old caravan avail. 4 a single or couple with horses, dogs or what ever. Someone who is used to ci

Have 1 bdsm spare. Can take dog. Lowwood.

We are at [REDACTED] We are already a bit crowded here with 4 of us in 3 bed

Hey goldie kylie from kholo woolies in ipswich mall is closed so is the car park and most of the shops also sorry guys no shopping there

Ipswich marine will the young guy with a mower and whgger sniper ring me [REDACTED]

Hello! We were wondering if it would be possible to add updates about the weir at Mt Crosby to maybe the traffic report? There are a lot of people that li

Goldie, wanted to let ur listeners know about the severe flood damage to Karana golf course all the equipment went under and part of the course has dis;

Then they cried to the lord in their trouble and he brought them out of their distress.He made the storm be still and the waves of the sea were hushed an

Hello, my elderly parents need help they need a builder for damaged walls and a electrician any help would be very appreciated. Please help... Thank you

What is being done 2 help all the people of esk and td little townships.we dont seem to hear about them

We have temporary accommodation available at Forest Lake in the way of a double bed and two singles Own bathroom. Expenses to be shared. Ring Susa

Hi, we just went past Kholo creek bridge on mt crosby road and it was open.(your report just said it was closed). Weir and colleges crossing are still closed

So many drivers not obeying the speed limit on Twmba range heading to Brisbane. Its 60 not 100.

Hi i sent a msg in yesterday with a spare room and u asked me to get in touch with sonya. I haven't been able to reach her so if you had anyone else in nee

Hello river, pat from woolies in the mall here we have reopened as of midday today, juv your station & keep up the good work

Surfers paradise rowers in conjunction with ipswich city soccer club has a truck and bobcat, three petrol genni's, generators and two electric genni's and ap

I want to organise a sausage sizzle sunday. I need a street name oxley to gatton Please

Can you please find out if you can go via Murphys Creek to Tmba as big delay on range Thanks ? You guys on River are doing a great job

Hi, we live in toowoomba. my 17 yo daughter lost her job as a result of the floods, as knights dry cleaners went under and they are not reopening. She woi Hiya, called yesterday just up for more coverage if possible. Details r in today's Qt. Back to school party this Saturday raising goods to get Ipswich kids bac!

Why hasnt the military put up tent cities in public parks 2 accomadate flood victims why is it left 2 volenteers what is the goverment actually doing ??

I have 2 spare rooms & a sofa couch in durack if need, gavo

Have double bed good condition Jen logan village

We have no power at tallegalla storm hit about 6.30pm lots lightning and wind abated a bit now pam

I am an avid listener of your radio station but since the floods the reception we receive both here in pittsworth and toowoomba has deteriorated. We hav

Road from lowood to fernvale closed again. Dave

Thanx Goldie. Love 949. Been a listener for 8+ yrs. Jenny from Pittsworth.

Rd closed due to land slide lowood fernvale rd. Thanks shell

Can you name and shame all of the insurers who are refusing to say out on flood policies. He they fail to support nets community, then we shouldn't supp

Hi, I have a dry hi set, 3 Bed room house 4 sale in Gatton, \$259,000. Sonja

Royal Hotel in gatton is havin a \$2 sausage sizzle this friday at nine am. Head Chef Rodney Horne is donating his time for the Grantham/Lockyer Valley Flo

Need help at [REDACTED] please. Cleaning

Did i hear right u can get from Esk to Fernvale down the Bris Valley Hwy

Tyres and More, [REDACTED] are in need of help today. They are washing tyres etc. Rachel

Plainland hardware needs cat and dog food to help feed the animals housed at the uni will be taking donations all week also need bedding for the anima

Industrial galvenisers at carole park is limited running due 2 asbestos roof damage from storms for approx next 10 days.

Just letting you know that we have quite a bit of baby items to give away can be delivered eg beds bounce baby baths toys etc if some needs them let me

Hey guys im at north booval david street we really need help to continue cleanin the streets the army are here but they need help too really need help ple

Hi 2 all, working hard in the heat out here, wanted 2 request pinks song president if possible. From mel at atkinsons dam

My name iAnnette I have a backpackpackwrs hostel in the Laidley area so if anyone needs beds I still have a few

I can assist at bottomley street brassall. What number is the house?

My name is Mark from Fosest Lake,i have been out volunteering since beginning of last week because work because of flood so badly need work,i have be

You no what is hart breaking people loosing everything and some work places cant find it in there harts 2 pay them there wages 4 the days they couldnt g

Any info re : glenore grove bridges ? Put on air ta j.c.

Gatton show grounds desperately needs volunteers atrn

Hi.bruce hwy heavy north from carseldine.due to petrie bridge closed at the paper mill.traffic heavy on south pine rd brendale.mel

My name is Mark from Fosest Lake,i have been out volunteering since beginning of last week because work because of flood so badly need work,i have be

Hey. Just wondering if you know if the seven mile bridge is open? Thanks

Water over lowoodminden road in lots places dangerous

Plse warn ppl that 2 men in white truck 285 ldm? in basin pkt 2day were taking whitegoods 4 themselves. Ring 000 if they dont truth or ask permission.

Hey Goldie, sad to see so many cars passing us in the 60 to 80 zones. No one seems to be able to read...

Does anyone know if the school packs for bundamba state are available to be picked up

Just a thank you to the single mum of 5 kids unable to get home from gatton equestrian centre.unselfishly looking after other horses that are there. She cc

Free sausage sizzle and food at fernvale complex sunday 10.30. friends of flood victims

Could u plse send me the NO for red cross emergency accomm [REDACTED]

We are fundraising at rosewood iga today between 10 and 12pm our son will be busking all funds raised are being passed onto jesse wickham's family mic  
Hi wanted to know when colleges crossing will be open ta darrin of karana downs

Don't forget the back to school drop off point for books and any school product tomorrow at [REDACTED] 9 till 3 and people that need to collec  
Hey river FM crew .Thanks for doing a great job...just one ask. Can someone find out who is in control of the highway led signs on the warrego hwy and g

Has anyone approached caravan owners to see if their's is available until they require it 4 holidays. They could possibly interview potential tenants. Or col  
Wondering if anyone can help me? I have been collecting items for families who lost their homes and possessions in the floods. There is a family who are i

Julie [REDACTED] is in desperate need of some large trucks/skips to help take rubbish to the dump this afternoon. Please help  
I'm chasing information about fostering animals in the Lockyer Valley, I have room for at least one dog and heard that somewhere at Fernvale were lookir

This song goes out to all the flood victims its delta godrem be strong it helped me through hard timed cheers Pauline  
Hi Im john if any flood affected person needs a car I have one available. I will regstr it for 6 mths they can have it

Am flooded in at dundas, have been without power for over a week, have been offered a generator but need it to be choppered across the creek to the hi  
Hi, my wife (fiona) and I are heading up there to help clean up tomorrow, we're coming from mt tamborine and just want to know where the best place is

Single mother of 2 needs help moving frm flood damaged house to new accommodation in Laidley. Moving Tuesday. Ph [REDACTED] Pleasease!  
Do you know why the power is out again in Chuwar ? How long it may be out for? Thanks H

Help.

My name is dianne was working at colleges cafe could b up to six months before it reopens if it does. Ugently need a job. I cook,do ordering,cash register,  
Hi are there any plumbers around West Ipswich? Need help blocking off taps Thanks Karen

Hi its lyn from bundamba we need some help at our work bundamba mowers in mining st please

Hi guys need alot of help getting villa gutted out at [REDACTED] . Just me working doing friends unit . Needs materials brought out to s  
Urgently need 100 bales hay taken from ipswich to gympie today if someone can help please [REDACTED] many thanks from flood affected horses

Hey guys im in the army and we have been workin out at north booval just want to thank your team for the frivols they bought out for all of us cheers aar  
Gday its brian here could u please play ur simply the best by tina 4 all the volunteers

College's crossing is open.

We need a landscaper our fence has fallen onto our house  
Hi, do u know of a centre around Ipswich a friend and I can drop off clothes etc 4 people in need? Thanks. Karen

In goodna / Ipswich area does anyone need a petrol powered gurney? [REDACTED]  
Gramtham flood victim .if this is river 94.9 please call urgent.



hanks Madeleine schwartz.

iland. I have a carport i can make a stable out of. If people need refuge for horses or dogs. Or for

ner please. Kholo residents still have no power and limited access out to karana downs and my Crosby. T

and just got mobile service yesterday ... We dont hear much about us on the radio

ly SMS only 3G voice call

help . Sandy

en said about it can someone please let us no what the go is about it thank you chris  
Gatton Esk rd. Plainlands Woolies open & servo has petrol & diesel. Cheers, Danny G.