

# **ENERGEX Corporate Communications activity**

## **South East Queensland Floods January 2011**



positive energy



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### **South East Queensland Floods January 2011**

#### **Highlights:**

**4,874 media mentions**

- 2984 TV -**
- 1661 radio -**
- 182 press -**
- 47 online -**

**\$15,962,947 worth of free media  
(advertising equivalent)**

**54 media releases**

**3 Courier Mail ads  
974 Australian Traffic Network radio spots**

**2,331 Twitter followers  
270 Twitter messages**

**New flood information web page**

**Mobile Communication Centre deployed  
Community flyer  
(reconnection process)**





## **Energex**

### **Media Analysis of Queensland Flood Power Restoration**

**January 11 – January 25, 2011**





## Findings

This report analyses the press, broadcast and online media coverage between January 11 and January 25, 2011, relating to power restoration in the wake of the devastating floods in Queensland.

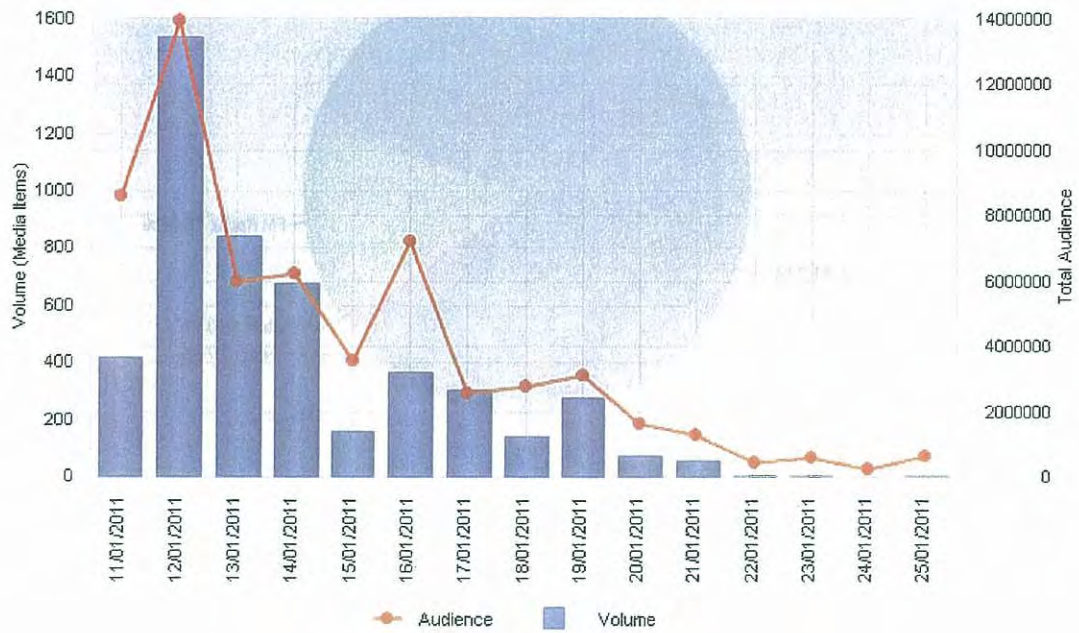
During this period there were 4874 Energex related mentions in Queensland flood coverage. TV coverage dominated with 2984 mentions.

The total audience for Energex related coverage was 58,822,740 and the advertising space rate for this coverage was \$15,962,947.

ABC Brisbane was the outlet with the most coverage, with 1035 items. The leading Energex spokesperson was Mike Swanston with 1130 mentions.

\* All results include syndication

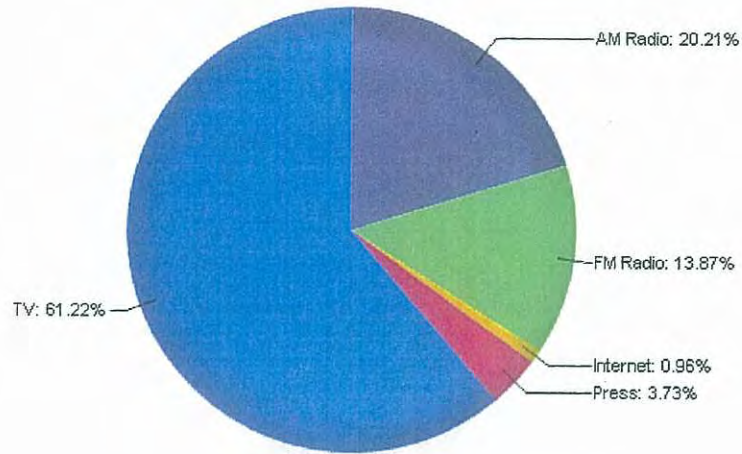
## Total Audience Trend



Date	Total Audience	Volume
11-Jan-11	8605221	416
12-Jan-11	13956625	1537
13-Jan-11	6009747	840
14-Jan-11	6226556	677
15-Jan-11	3554522	161
16-Jan-11	7228229	368
17-Jan-11	2573244	306
18-Jan-11	2769603	144
19-Jan-11	3112903	276
20-Jan-11	1650396	72
21-Jan-11	1264318	56
22-Jan-11	432249	4
23-Jan-11	573675	8
24-Jan-11	237110	2
25-Jan-11	628342	7
<b>TOTAL</b>	<b>58822740</b>	<b>4874</b>

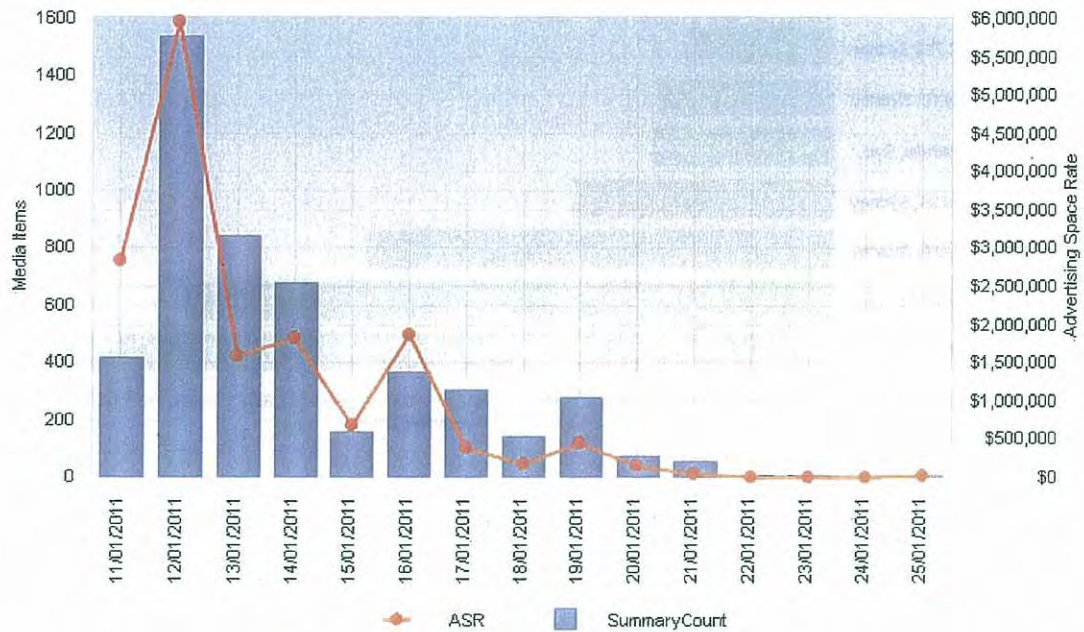


### Coverage Type



Media Type	Media Items
AM Radio	985
FM Radio	676
Internet	47
Press	182
TV	2984
<b>TOTAL</b>	<b>4874</b>

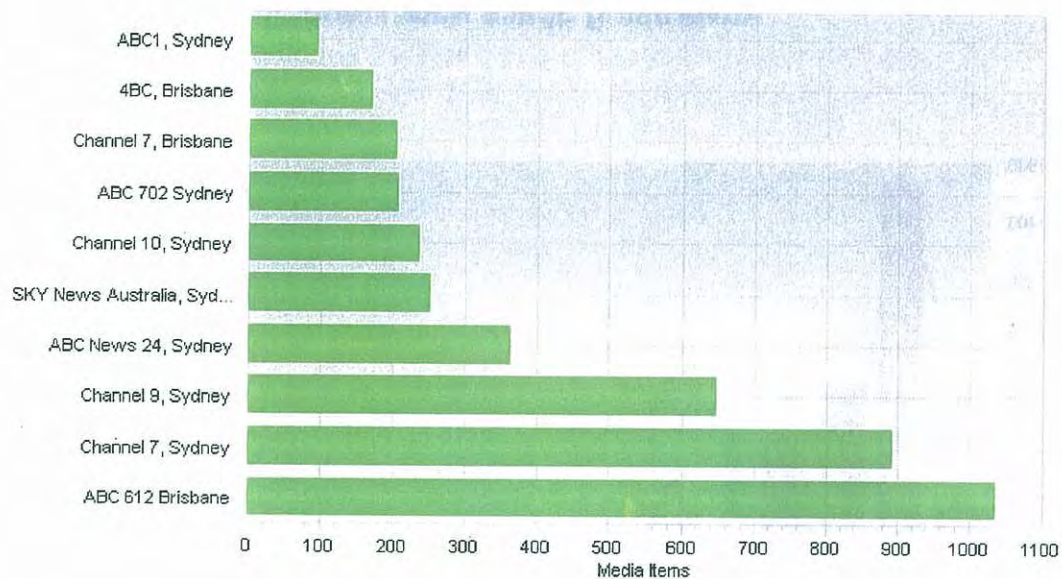
## Advertising Space Rate Trend



Date	Advertising Space Rate	Media Items
11-Jan-11	\$2,836,299	416
12-Jan-11	\$5,961,703	1537
13-Jan-11	\$1,586,027	840
14-Jan-11	\$1,817,650	677
15-Jan-11	\$679,694	161
16-Jan-11	\$1,864,995	368
17-Jan-11	\$373,919	306
18-Jan-11	\$164,552	144
19-Jan-11	\$441,706	276
20-Jan-11	\$146,732	72
21-Jan-11	\$52,126	56
22-Jan-11	\$7,578	4
23-Jan-11	\$2,515	8
24-Jan-11	\$4,315	2
25-Jan-11	\$23,136	7
<b>TOTAL</b>	<b>\$15,962,947</b>	<b>4874</b>

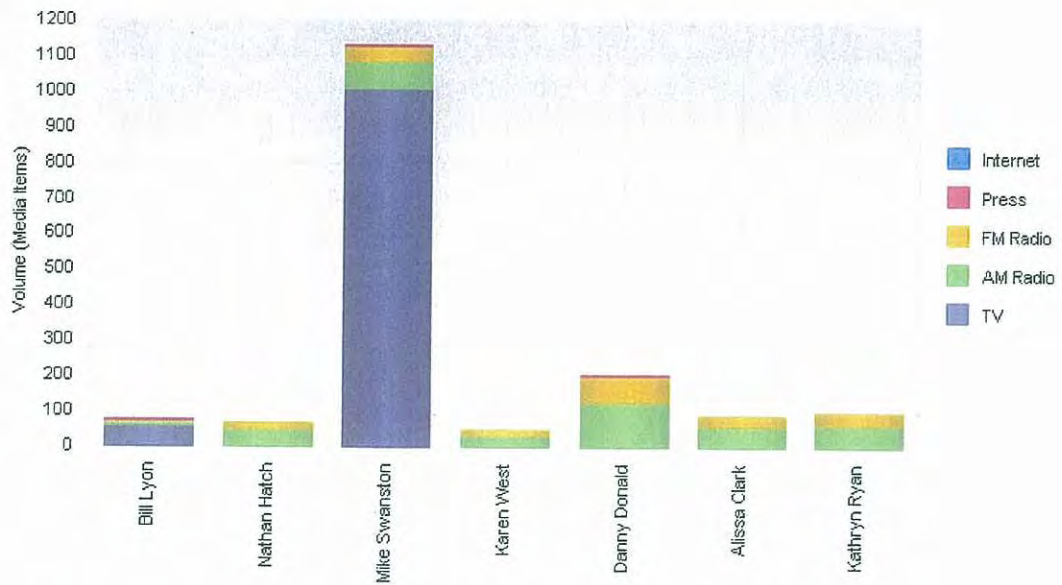


## Top Ten Media



Media Outlet	Media Items
ABC 612 Brisbane	1035
Channel 7, National broadcast	891
Channel 9, National broadcast	647
ABC News 24, National	360
SKY News Australia	250
Channel 10, National	234
ABC 702 Sydney	205
Channel 7, Brisbane	202
4BC, Brisbane	167
ABC1, National	93
<b>TOTAL</b>	<b>4084</b>

## Spokespeople



Folder	TV	AM Radio	FM Radio	Press	Internet	TOTAL
Bill Lyon	60	7	5	6	1	79
Nathan Hatch	0	49	19	1	0	69
Mike Swanston	1010	77	38	5	0	1130
Karen West	0	31	18	2	0	51
Danny Donald	0	128	75	4	0	207
Alissa Clark	0	61	31	0	0	92
Kathryn Ryan	0	63	37	2	0	102
<b>TOTAL</b>	<b>1070</b>	<b>416</b>	<b>223</b>	<b>20</b>	<b>1</b>	<b>1730</b>





Jan 2011

**Report**

**Energex**

**Media Analysis – Australia**

Media Content Analysis by

**CARMA**

Asia Pacific

a Media Monitors company

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## Introduction

This report presents an analysis of media reporting of issues in Australia over the period **1 to 31 January 2011** on behalf of Energex. Analysis was conducted of media coverage in **press** and **broadcast media\*** in the Australian market.

*\*From April 2010, this report includes qualitative analysis of selected coverage from the broadcast media. The scope was chosen and amended to weight the coverage analysed towards broadcast reports which covered Energex topics in depth, with a weighting towards issues deemed of interest to Energex. For this reason, radio news bulletins which made simple references to issues such as blackouts were excluded from the fully analysed broadcast content. Other broadcast coverage analysed comprised summaries only, which were not analysed for messages or favourability.*

## Methodology

Media Monitors analyses media coverage qualitatively as well as quantitatively using internationally recognised methodology.

Qualitative analysis provided by CARMA<sup>®</sup> goes beyond simple positive/negative/neutral ratings which some systems provide and which can be misleading. For example, articles may be positive in tone, but may not reach key audiences or may not communicate key messages. The CARMA<sup>®</sup> methodology uses systematic *multi-variate* analysis designed to determine the likely impact and effects of articles based on:

- > The **media** in which they appeared (particularly whether they reach key target audiences);
- > **Position** (eg front page, front section, etc);
- > **Size** or length;
- > **Prominence** (including mention in headlines or photos);
- > **Issues** discussed;
- > **Sources** quoted; and, very importantly,
- > **Messages** communicated in the articles (favourable and unfavourable).

A cumulative score called the CARMA<sup>®</sup> '**Favourability**' rating is calculated and expressed on a 0–100 scale where 50 is neutral.

Where only summaries only are provided for analysis, all variables are rated except for 'Messages', as the original full text is not available, and a default 50.0 Favourability Rating is assigned. However, summaries are precisely analysed for all other variables including size/length, position, prominence of mention, issues reported and sources quoted.

A more detailed description of the CARMA<sup>®</sup> methodology is attached as **APPENDIX A**.



## Executive Summary

### Key Findings

- > January 2011 had the highest monthly volume of media coverage of Energex has received since analysis began, with 1,022 broadcast reports and 249 press articles mentioning the company. This was an increase from 188 broadcast reports and 139 press articles in December 2010. This month's analysis report also includes the full qualitative analysis of a selection of 20 broadcast reports. Reflecting the bulk of the broadcast coverage, the majority of the fully analysed reports discussed outages.
- > The vast majority of coverage in both press and broadcast media reported on the widespread blackouts that affected large areas of South East Queensland due to flooding that occurred during the middle of the month. These included unplanned outages as well as those planned by the company. There were 180 press articles focused on outages (72% of the total press coverage) and 1,008 broadcast reports (99% of the total broadcast coverage), with the overwhelming majority of these discussing the outages that occurred during the Queensland flood period.
- > A significant proportion of the press and full broadcast coverage that discussed Energex's response to the outages was favourable towards the company. The leading message during January, *Energex's response praised*, appeared in 48 reports on outages. This praise came from media presenters, government spokespeople, and the general public. The message also appeared frequently in reports where Energex spokespeople communicated the measures its crews were taking to return power to affected areas. For example, one broadcast report that included comments by Mike Swanston, stated "Energex crews are working around the clock to restore power to homes and businesses in Queensland" (20:00 News, 2SM Sydney, 18 January 2011).
- > As with the report cited above, a notable proportion of Energex's mentions appeared in media outlets outside of the company's South East Queensland operating area. Press coverage included multiple reports in national publications such as *The Australian Financial Review* and *The Australian*, and well as major metropolitan newspapers including *The Sydney Morning Herald*, *The Age* and *The Daily Telegraph*. Broadcast coverage also included mentions of the company in nationally broadcast programs like the *Today* program (Channel 9) and *Sunrise* (Channel Seven).
- > The company's safety messages were also frequently conveyed this month. Again largely appearing in the flood coverage was the warning from Energex about people fraudulently claiming to be from the company charging to fix electrical problems. Also among the most favourable reports were those that conveyed the company's electrical appliance and powerline safety messages. Energex spokespeople were prominent in many reports highlighting the dangers of using electrical equipment affected by the floods and warning residents to avoid fallen powerlines.
- > Another safety message that appeared during the month was the warning by company spokesperson Mike Swanston to home "handymen" to be aware of electrical dangers before tackling renovations around the home. In these reports, Swanston noted that "electricity is a killer and unqualified people who attempt electrical work around the home are not only taking theirs and other's lives in their hands, they are breaking the law ... So any electrical work at all, no matter how small, should only ever be undertaken by a licensed electrician" (*Redland Times*, 21 January 2011).
- > There was also some favourable infrastructure-focused coverage which discussed various capital works projects, including the upgrade to a substation in Griffin, improvements to the existing overhead electricity network in the Logan region, and various upgrades in the Samford Valley region.



- > There continued, however, to be some unfavourable coverage of the company's infrastructure activities. Consistent with previous months, the bulk of the unfavourable coverage addressed community objections to the Loganlea–Jimboomba high-voltage powerline, with Energex's letter about land resumptions again the topic of affected residents' ire.

KEY METRICS	January 2011
Total volume overall	1,271
Total volume of press articles	249
Total volume of broadcast summaries & full broadcast reports	1,022
Total volume of full broadcast reports	20
Average favourability (press & full broadcast)	54.3
Leading issue category (overall)	Blackouts/faults (1,198)
Leading issue category (press)	Blackouts/faults (186)
Leading favourable message (press & full broadcast)	Energex response praised (48)
Leading unfavourable message (press & full broadcast)	<i>Powerlines and power poles connections are unsatisfactory (7)</i>
Leading spokesperson overall (volume)	Mike Swanston, Energex (136)
Leading press byline (volume)	No single leading byline
Leading press media (volume)	<i>The Courier-Mail</i> (30)
Leading broadcast media – summary & full broadcast (volume)	ABC 612 Brisbane (250)

Table 1. Note: Broadcast summaries are not analysed for messages or favourability.



## Overview

### Press & Full Broadcast Favourability

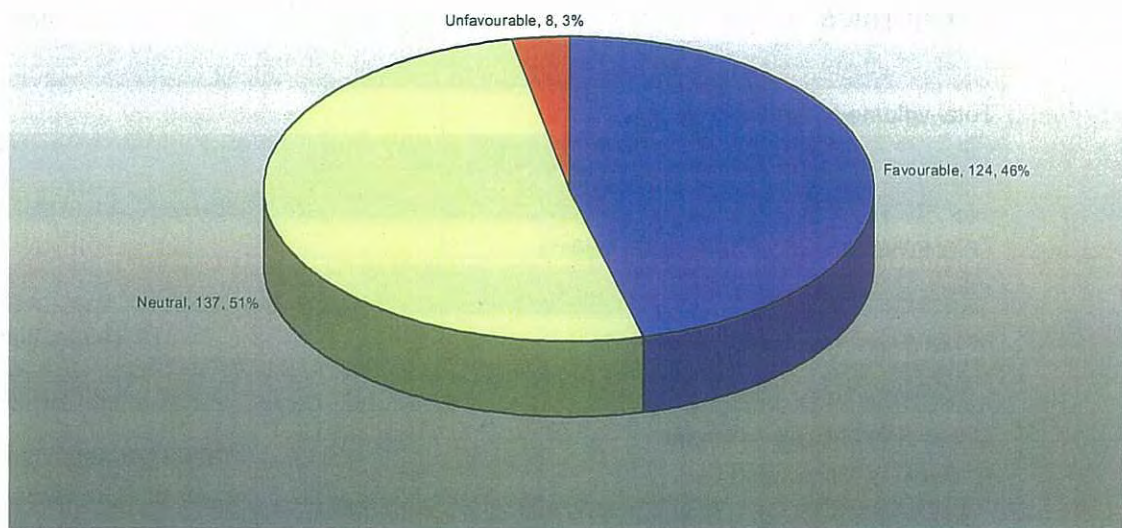


Chart 1.

### Press Favourability

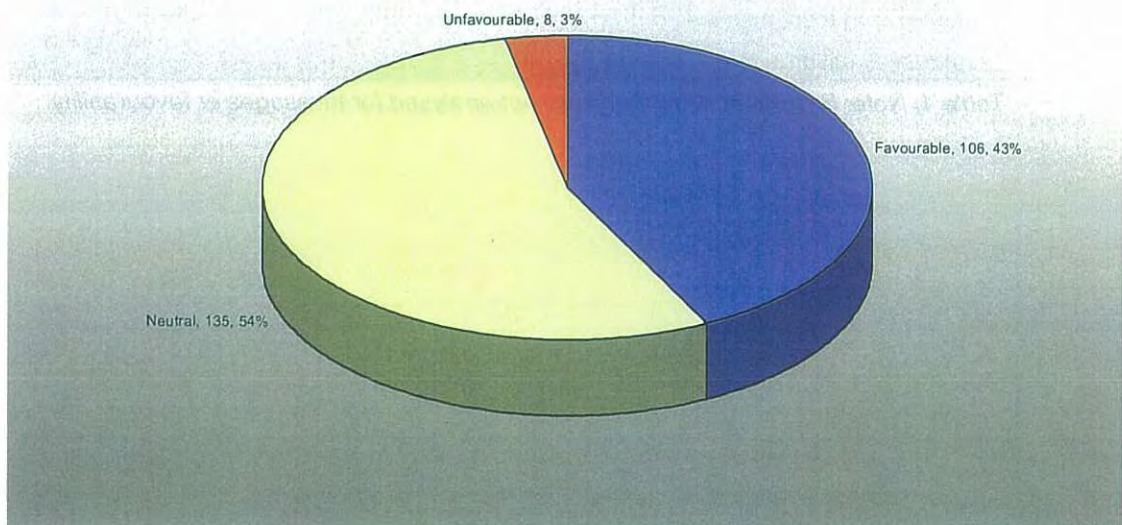


Chart 2.

### Full Broadcast Favourability

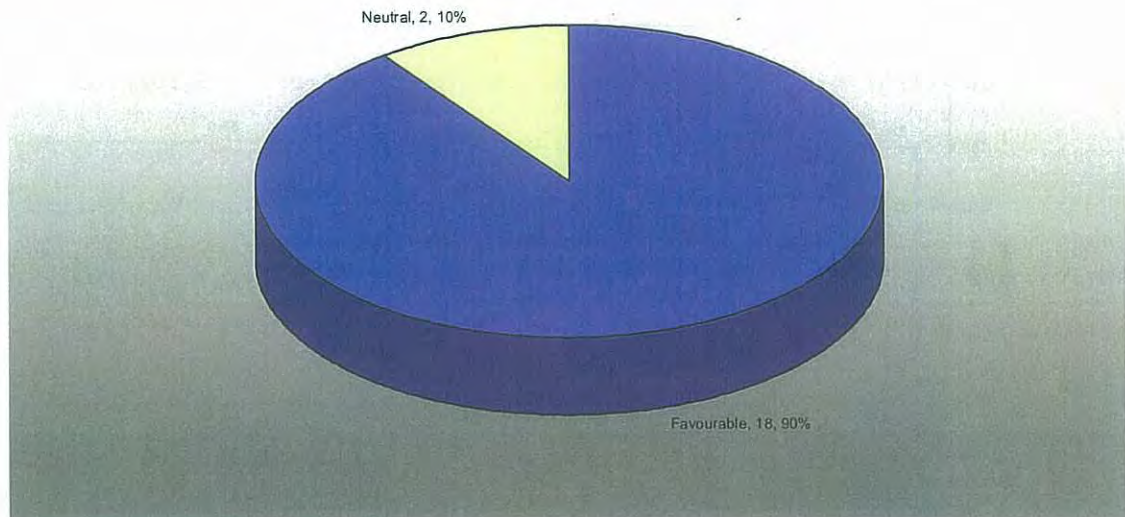


Chart 3.

### Circulation/Audience

	Press		Broadcast	
Region	Volume	Circulation*	Volume	Audience*
Queensland	190	14,826,061	767	61,090,700
National	16	3,279,320	103	3,018,500
New South Wales	23	1,962,927	89	5,012,600
Victoria	9	529,733	14	905,500
Western Australia	1	203,204	19	344,000
Australian Capital Territory	1	33,511	13	840,100
Tasmania	4	154,065	9	122,300
South Australia	2	480,947	7	107,000
Northern Territory	3	63,833	1	3,000
<b>Total</b>	<b>249</b>	<b>21,533,601</b>	<b>1022</b>	<b>71,443,700</b>

Table 2. \*Note: Audience and circulation figures are not available for all media outlets.



## Primary Story Focus Press

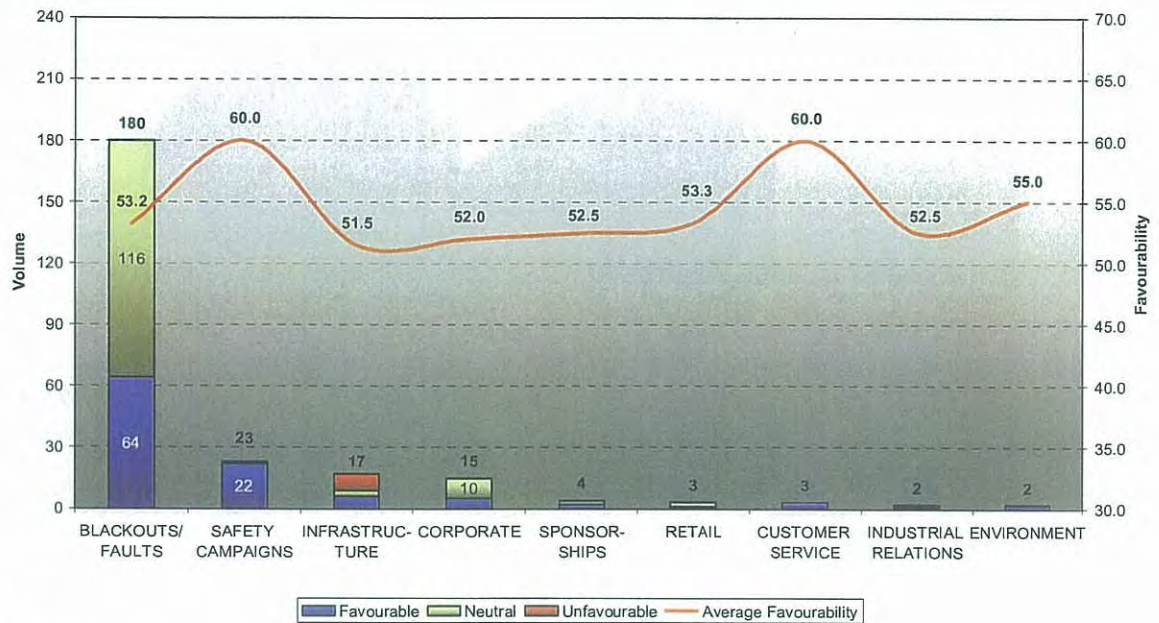


Chart 4.

## Full Broadcast

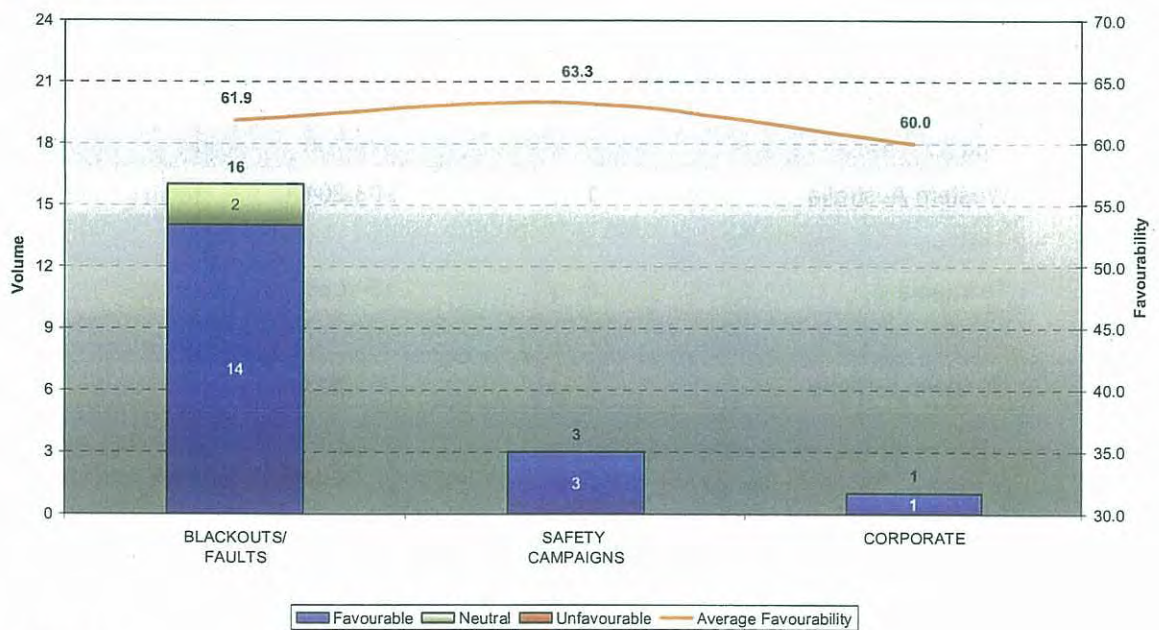


Chart 5.

## Broadcast (Total)

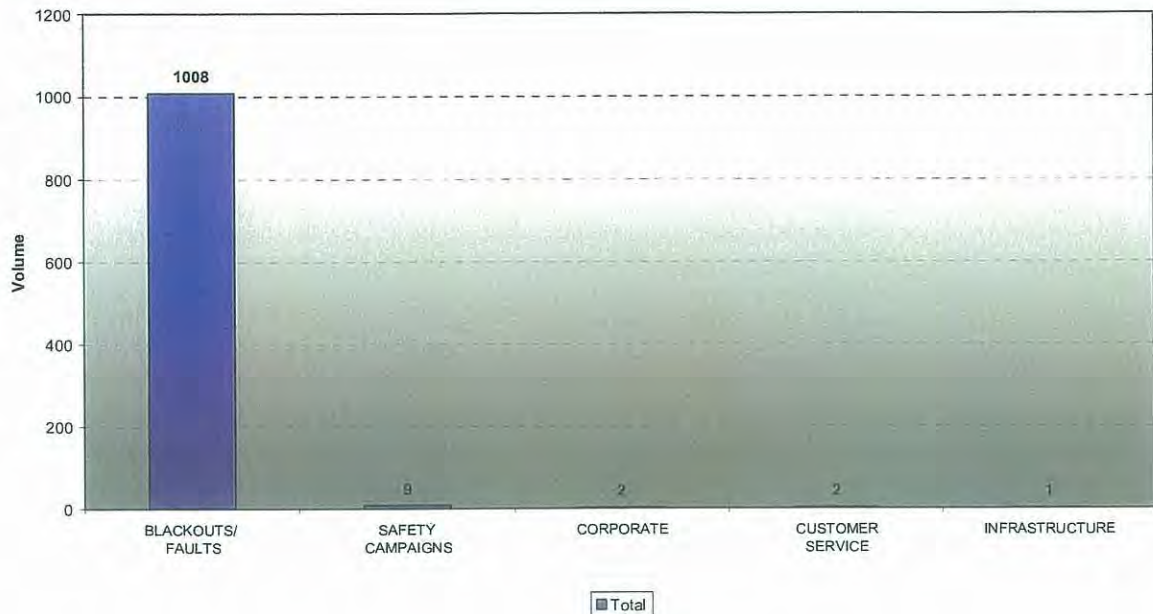


Chart 6.

The great majority of broadcast reports this month again mentioned Energex in the context of blackouts, with the number of reports rising to 1,008 in January from 150 in December. As reflected in chart 5 (page 8), 14 of the 16 fully analysed broadcast reports that focused on outages were favourable towards the company, with the remaining two being neutral. These favourable reports frequently conveyed the message that Energex was “working around the clock” to fix power problems. Several of these favourable blackout reports also discussed the company’s customer service response, warnings about fraudulent company representatives, and safety messages. For example, during one radio interview Danny Donald discussed the company’s call centre response time:

- “Energex has received 162,000 phone calls since the floods began, and 81% of customers are pleased with a recorded message advising them that the company is aware their area is experiencing outages ... customers who hold the line are answered in around 19 seconds” (*Evenings*, ABC 612 Brisbane, 20 January 2011).

In several reports Energex spokespeople informed flood affected residents that there had been incidents where people were posing as Energex workers or electricians and inspecting flood damaged properties. Danny Donald, Karen West and Nathan Hatch each appeared on various radio programs warning of these scams.

Various electrical safety messages were communicated in broadcast coverage of the Queensland floods. In several reports, spokesperson Angela Day warned residents to keep away from fallen powerlines, while in other reports multiple company spokespeople encouraged those with flood-affected electrical appliances to have them checked out by an electrician before turning them on. Following reports on another large-scale storm on 20 January, Energex also urged residents to tidy up any loose items around their homes and businesses.



While the bulk of these blackout-focused reports discussed the outages associated with the Queensland floods, there was also a small number of reports on a Christmas Day power surge that affected homes in Mooloolaba. These reports also discussed outage compensation, with Energex spokesperson Danny Donald confirming that the company would pay to replace any electrical goods damaged by the power surge (*16:00 News*, 4BC Brisbane, 3 January 2011).

## Leading Issue Categories Press

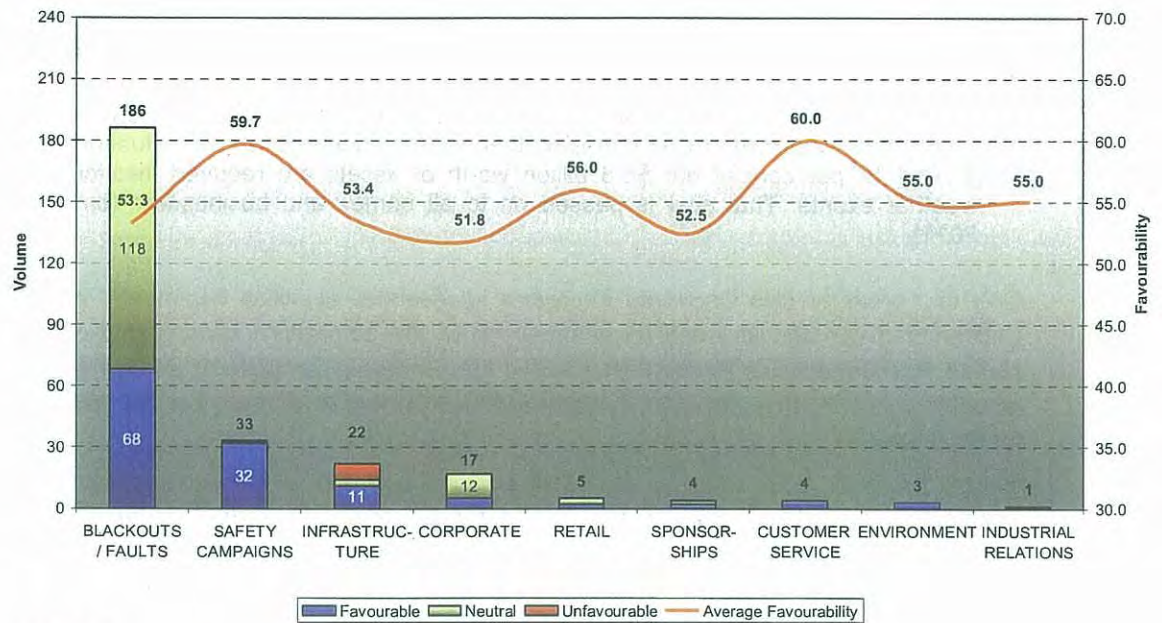


Chart 7.

## Full Broadcast

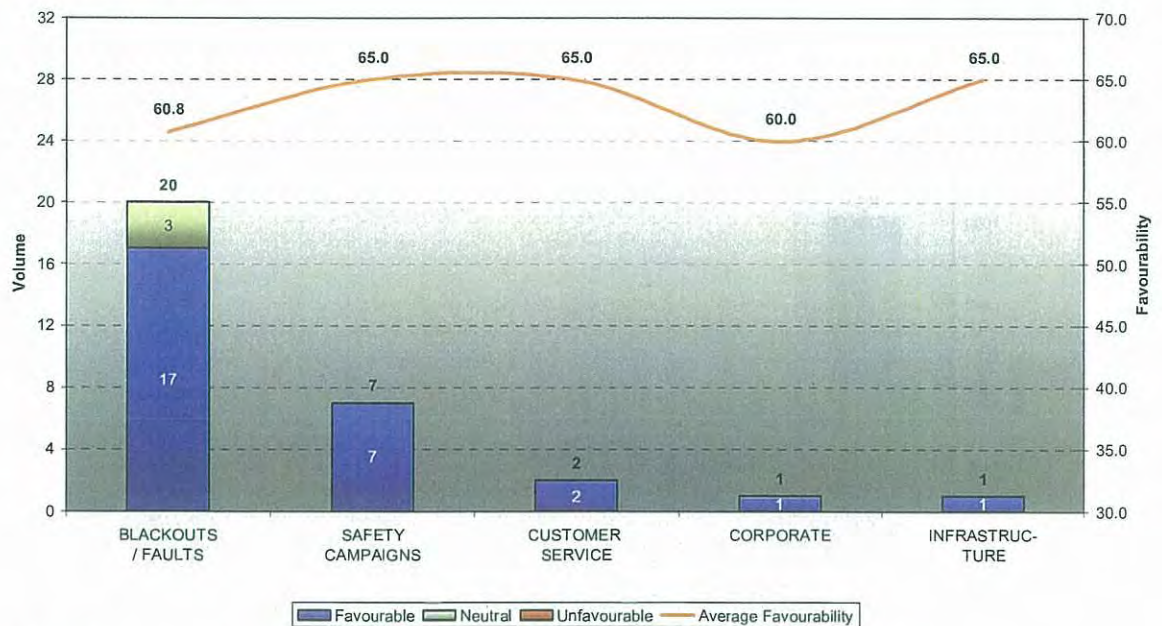


Chart 8.

The charts on the following pages show the leading issues in press coverage by volume in the categories which had the highest number of mentions in January: blackouts/outages, infrastructure, safety campaigns and corporate.



Retail issues were again predominantly favourably mentioned in infrastructure-focused reports that noted that various projects were required due to increased power usage in the regions. Energex spokesperson Graham Metcalf was also quoted in one article discussing South East Queensland's "love affair" with air-conditioners. Metcalf noted in the report that increased power usage, particularly during days of extreme heat, required the company to spend more on infrastructure:

- > "On extremely hot days local substations, especially in suburban areas, can see a doubling of peak power use driven by air-con and other electric equipment ... The situation we have is that around 12 per cent of our \$8.8 billion worth of assets are required just for these extreme weather events. That cost is passed on to all homes and businesses" (*bmag*, 11 January 2011).

Only four press articles discussed Energex's sponsorship activities this month, down from 12 in December. Coverage included three mentions of the company's sponsorship of the Volunteer Marine Rescue vehicles Energex Bribie Two and Energex Sandgate 1, as well as an article that noted Energex chief executive Terry Effeney's involvement in a charity bicycle ride to raise money for flood relief.

Favourable customer service coverage was due to warnings from Energex about "scammers posing as Energex workers and licensed electrical contractors [who] are demanding money in advance for repairs and clean-ups, then disappearing without completing the work" (*Noosa News*, 25 January 2011).

Favourably discussed environment topics during the month appeared in reports on the company's involvement in various renewable energy initiatives, including the Sunshine Coast Energy Transition Plan 2010–2020.

## Broadcast Summaries

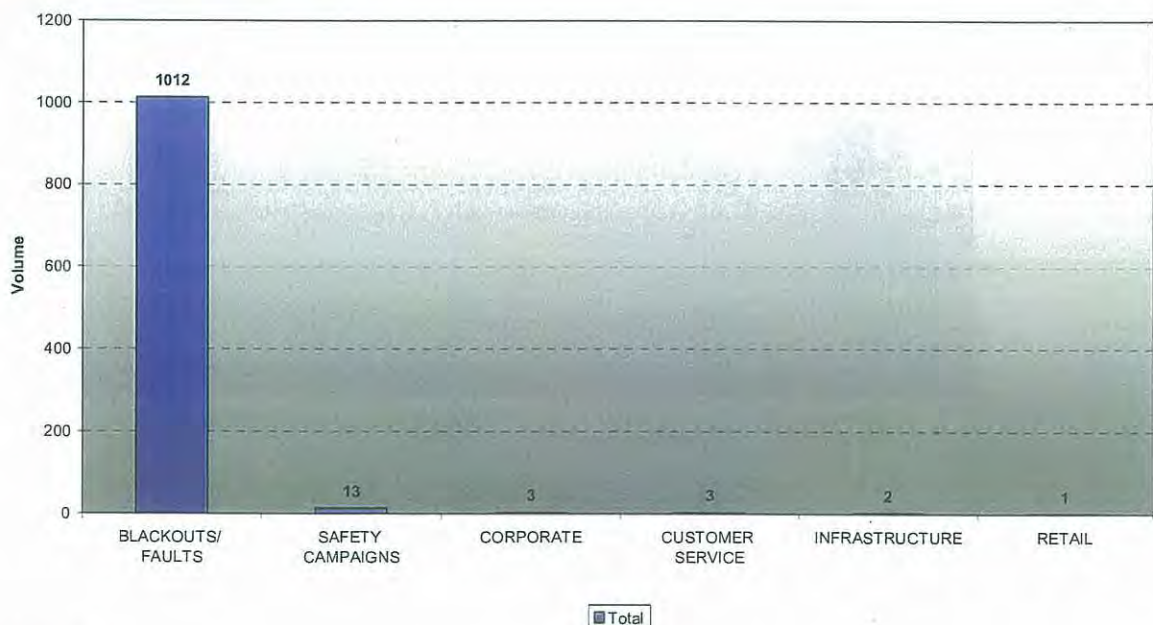


Chart 9.



## Leading Issues by Category

### Press

#### Blackouts/Faults

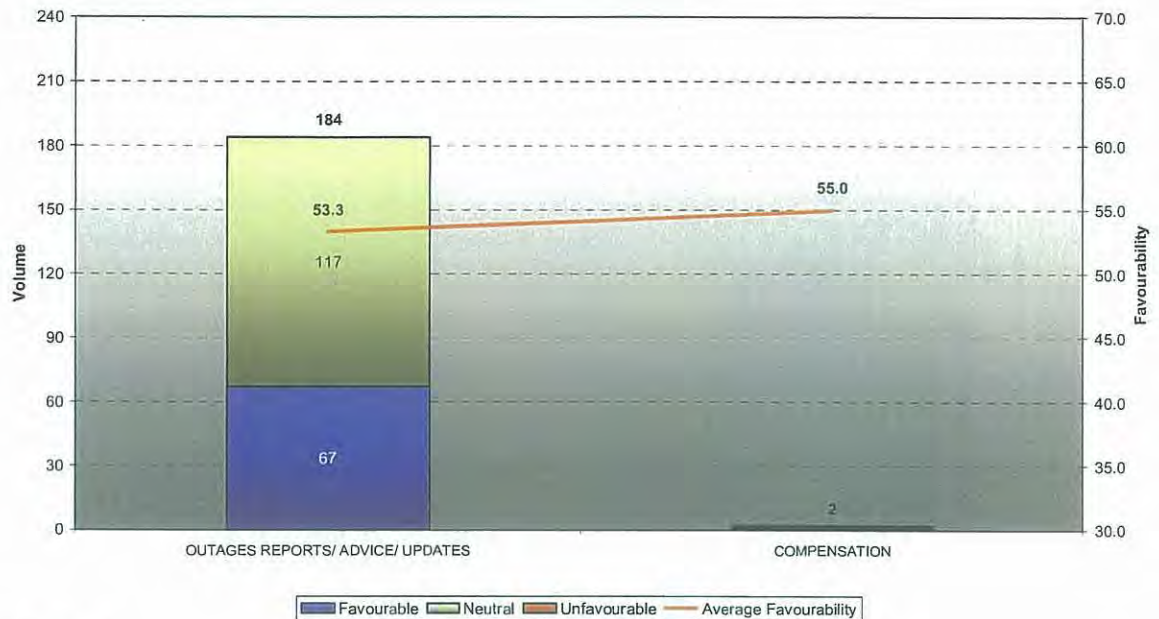


Chart 10.

Energex's response to outages – predominantly the widespread outages that occurred during the Queensland floods in mid-January – was the topic of the largest amount of favourable coverage of the company this month. The messages that Energex crews were working tirelessly to fix problems and that the company was focused on the safety of residents, crews and homes, was frequently conveyed in this favourable reporting. For example:

- "Energex has restored power to more than 19,000 properties since the floods but nearly 3,000 homes and businesses in southeast Queensland remain disconnected. A spokesman said these would first have to be inspected and declared safe by electricians before they could be reconnected. He said crews had been handling up to 1,500 reconnections a day on average but the pace had recently slowed down to under 600 a day. Reconnections will continue this weekend, with 46 crews on the road" (*The Courier-Mail*, 29 January 2011).
- "They are open for business but for many of Fortitude Valley and New Farm's restaurants, shops and office blocks it will be a long road to recovery. Brisbane City Councillor David Hinchliffe (Central) applauded the work of council officers, non-government organisations and residents. 'People have been nothing short of magnificent,' Cr Hinchliffe said. 'I've never known this sort of community spirit.' Cr Hinchliffe said Energex crews had worked hard to restore power to properties across the central ward, and said there were only 24 houses remaining without power on Tuesday afternoon" (*City News (Milton)*, 20 January 2011).
- Letter from Brisbane Lord Mayor Campbell Newman: "Brisbane is now on the road to recovery after one of the biggest volunteer efforts in Australia's history. In just two days we saw over 23,000 people turn out to Brisbane City Council's Volunteer Centres with brooms, buckets and shovels to help clean up the devastation left behind by one of Brisbane's worst floods ... My appreciation also goes out to the tireless crews from companies like Energex, Telstra and Queensland Urban Utilities that have been working around the clock to reconnect and restore



access to essential services like power, telecommunications and sewerage" (*bmag*, 25 January 2011).

## Safety Campaigns

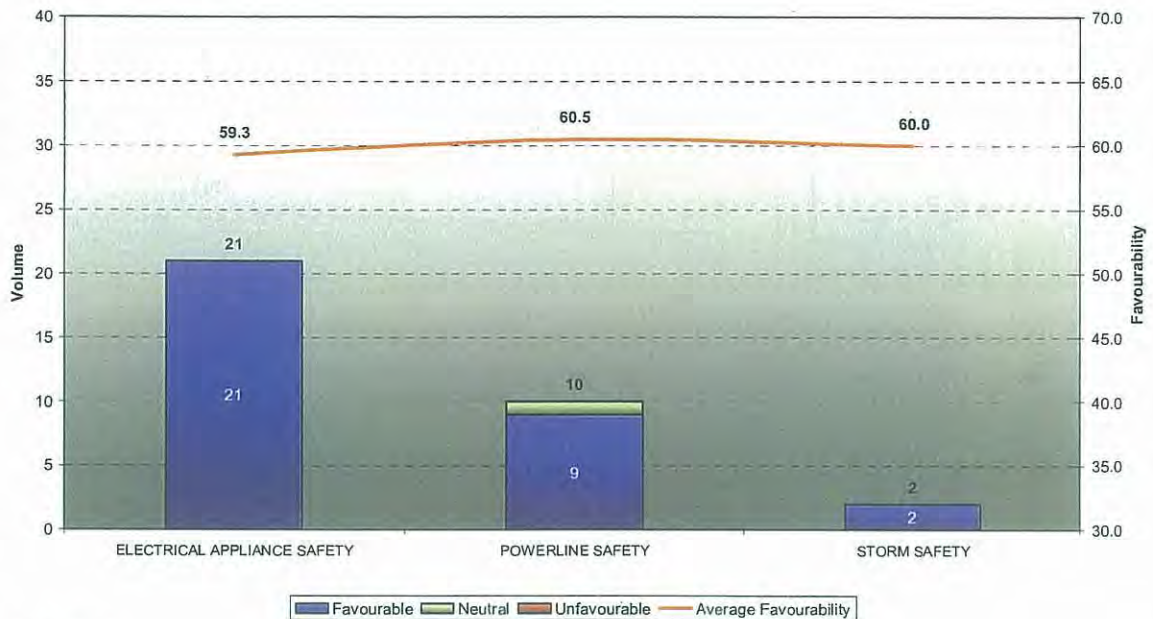


Chart 11.

Energex's safety messages were also frequently conveyed in reports predominantly focused on the Queensland floods. The company's warning to residents about the dangers of operating electrical appliances that had been exposed to flooding was the most repeatedly conveyed warning. Also prominent was the company's warning about fallen powerlines. Coverage included:

- "Queensland residents and volunteers are being warned about the dangers posed by electricity and asbestos during the flood clean-up ... Energex is urging all property owners whose premises have been inundated by floodwaters to ensure they are inspected by a licensed electrician before using or reconnecting electricity. 'If floodwaters rise to the level of electrical equipment, stay well away to avoid the risk of electric shock ... Appliances affected by water can be extremely dangerous, and in some cases they can even be fatal, so it is important that the affected item is either thrown away or checked by an authorised electrician before it is used again,' a spokesperson said" (*South-East Advertiser*, 19 January 2011).
- "At least 5,000 Sunshine Coast residents lost power on the weekend during the heavy downpour and flash flooding. Energex has asked residents to steer clear of fallen powerlines in the wake of the storms which brought down lines at Sandy Creek and Castaway Beach" (*Noosa News*, 11 January 2011).

Energex spokesperson Mike Swanston's warning to those embarking on home renovations to be mindful of live wires inside wall cavities also addressed the dangers of electricity in the home. Swanston noted:

- "Of all hazards associated with home renovations, electricity is not only the best concealed, but also the most dangerous ... So before cutting, drilling or hammering nails into walls, floors and ceilings, home handymen should thoroughly check for electrical wires behind them" (*Browns Plains Satellite*, 5 January 2011).



## Infrastructure

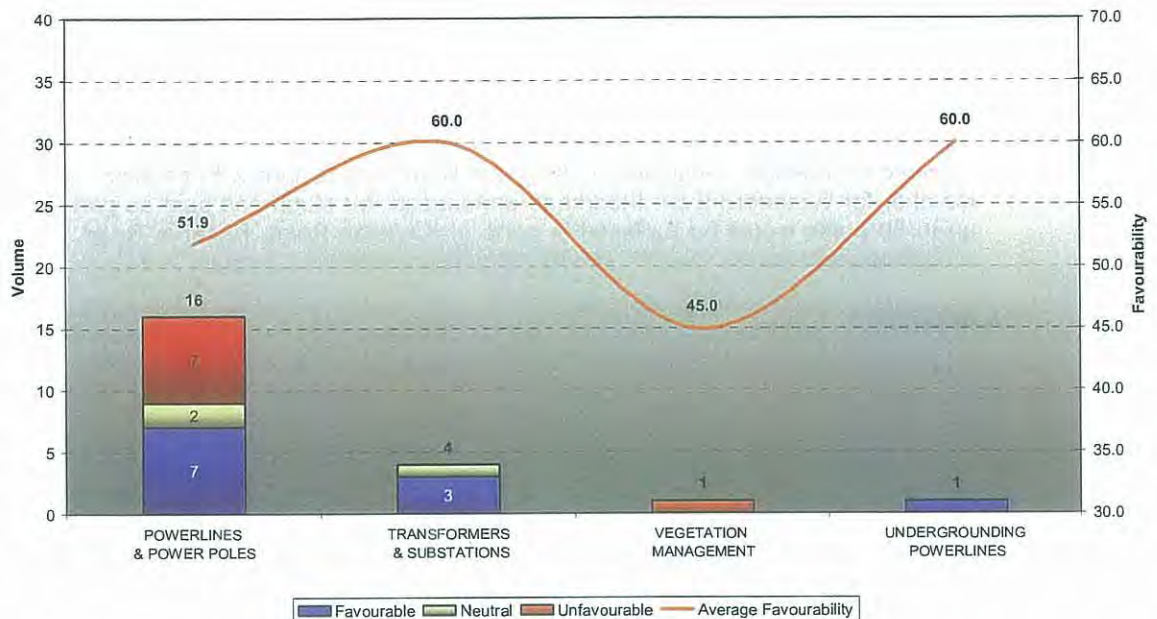


Chart 12.

Consistent with previous months, the majority of unfavourable infrastructure coverage again focused on community opposition to the Loganlea to Jimboomba powerline project. The letter sent to residents by Energex about land resumption continued to be criticised by affected residents and spokespeople from the Logan City Council.

Opposition group VETO (Veto Energex Towers Organisation) was again prominent in much of the unfavourable coverage, and several "Community Life" articles in the *Jimboomba Times* promoted the organisation's meetings aimed at opposing the Energex project. For example:

- > "VETO Logan community group. VETO is opposed to Energex's proposal to run 110kV power lines along the Logan River. VETO meets at 7pm on the second and fourth Tuesday of every month at the Chambers Flat Community Hall in the Pink Room. All are welcome" (*Jimboomba Times*, 19 January 2011).

The remaining two unfavourable reports included a 2010 "year in review" style article that mentioned the community protest against Energex's proposed powerline project through the centre of Gympie, and an article reporting a complaint from a Bongaree resident who had his Christmas lights display "ruined when workers were trimming back one of his trees" (*Island & Mainland News*, 12 January 2011).

Favourable infrastructure coverage this month included reports on the upgrade to a substation in Griffin, improvements to the existing overhead electricity network in the Logan region, and various upgrades in the Samford Valley region. For example:

- > "Energex is on track to keep up with North Lakes and Griffin's fast-growing power demands with the company to upgrade its \$30 million sub-station at Griffin by May. Energex's Metro North asset manager Tim Hart said the boost in electricity demand in the region had been driven by continued strong population growth, increased domestic energy consumption and a range of commercial developments. 'In total some 160,000 people living in the Moreton Bay



region including homes and businesses on the Redcliffe Peninsula, Deception Bay, North Lakes, Petrie, Narangba and Burpengary will benefit from this series of integrated projects,' he said. Already the upgrades have been completed at Mango Hill, Hays Inlet and Morayfield substations, while work is continuing on the Brendale-to-Rothwell, Griffin and Burpengary projects." (*Pine Rivers Press*, 12 January 2011).

- > "Energex is set to spend \$2.4 million upgrading the existing overhead electricity network between Woodridge Substation on Kingston Road and Loganlea Substation on Meakin Road, Member for Waterford Evan Moorhead announced. Mr Moorhead said as part of the upgrade up to 80 poles would be replaced in parts of Kingston Road, Reserve Road, Logan Central, Woodridge and Slacks Creek" (*The Reporter* (Beenleigh), 12 January 2011).

## Corporate

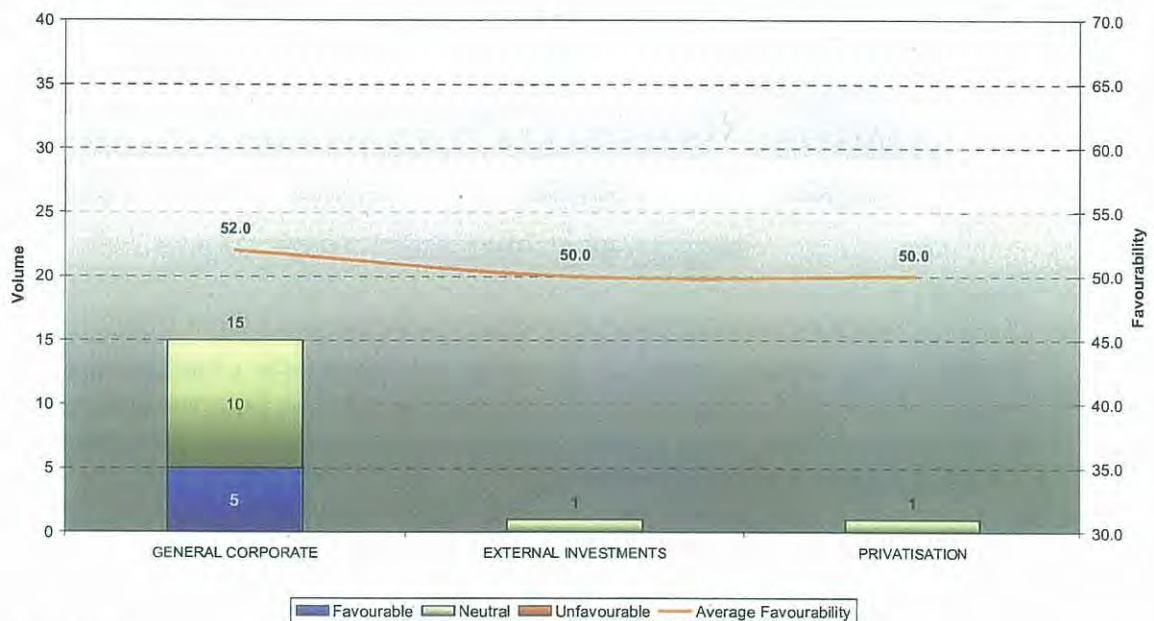


Chart 13.

Energex's corporate coverage in January included several reports on potential errors made in the bills for streetlights to Moreton Bay Regional Council. An audit revealed that about 3,850 of the approximately 37,799 poles on the Energex data set did not exist in the field. While this coverage had the potential to be unfavourable towards Energex, a company spokesperson offered reasons for the discrepancy with the figures and assured ratepayers that the company would take the appropriate measures to fix any problems, balancing the tone of these reports. For example:

- > "Ratepayers could have paid more than \$1 million too much over the past 18 months because Moreton Bay Regional Council (MBRC) has been charged for street lights that might not exist ... A council report said the bill for these extra lights would have been about \$720,000 based on the 2009-10 rates and \$650,000 on 2010-11 rates ... An Energex spokesman said issues including changed council boundaries, rapid domestic and commercial development and relocation of streetlights may affect light numbers. A council spokesman said it was working with Energex to rectify the discrepancies between Energex and council records. 'Energex is altering its records accordingly, on validation of lighting asset data provided by council, which is resulting in ongoing reductions to council's street lighting expenses,' the spokesman said" (*Caboolture Shire Herald*, 11 January 2011).

**Broadcast Summaries**

<b>Issue Category</b>	<b>Issues</b>	<b>Volume</b>
<b>Blackouts/ Faults</b>		<b>1,012</b>
	Outages reports/advice/updates	1,006
	Compensation	6
<b>Safety Campaigns</b>		<b>13</b>
	Electrical appliance safety	8
	Powerline safety	3
	Storm safety	2
<b>Corporate</b>		<b>3</b>
	General corporate	3
<b>Customer Service</b>		<b>3</b>
	Website	2
	Call centre	1
<b>Infrastructure</b>		<b>2</b>
	Powerlines & power poles	1
	Undergrounding powerlines	1
<b>Retail</b>		<b>1</b>
	Pricing changes	1

Table 3.



## Leading Messages Press

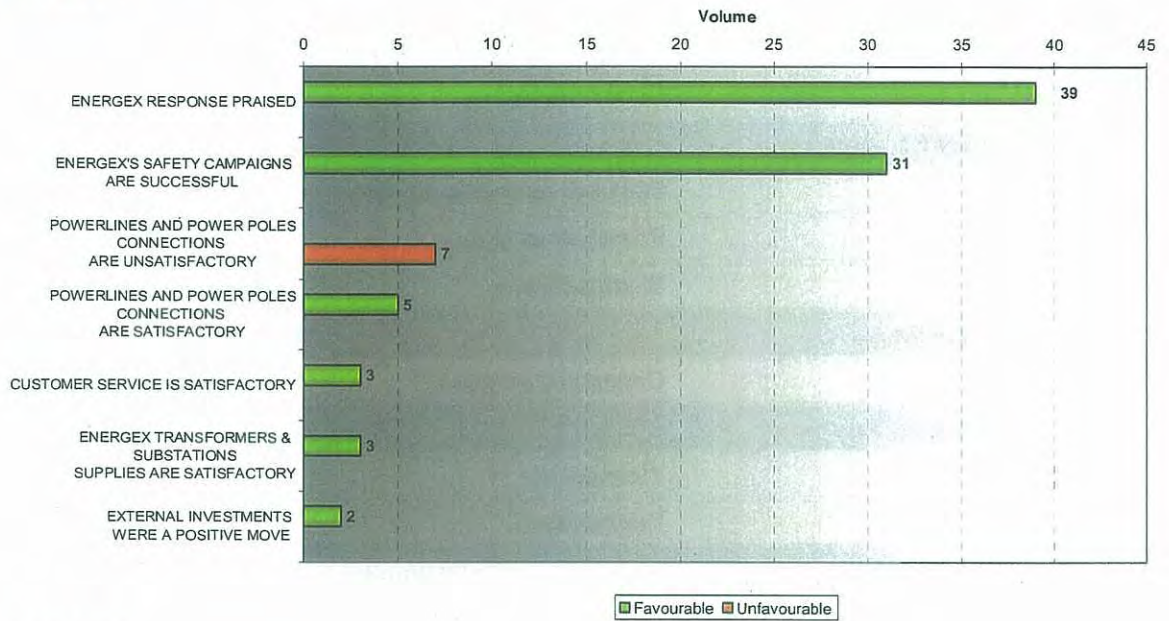


Chart 14.

## Full Broadcast

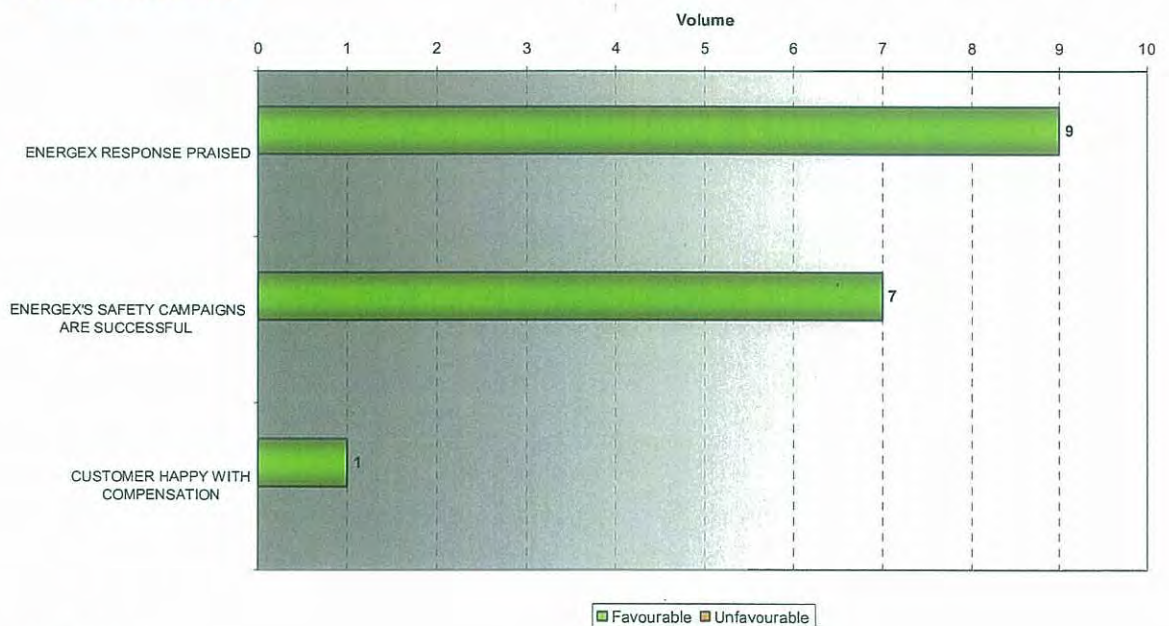


Chart 15.

## Spokespeople – Share of Voice Press

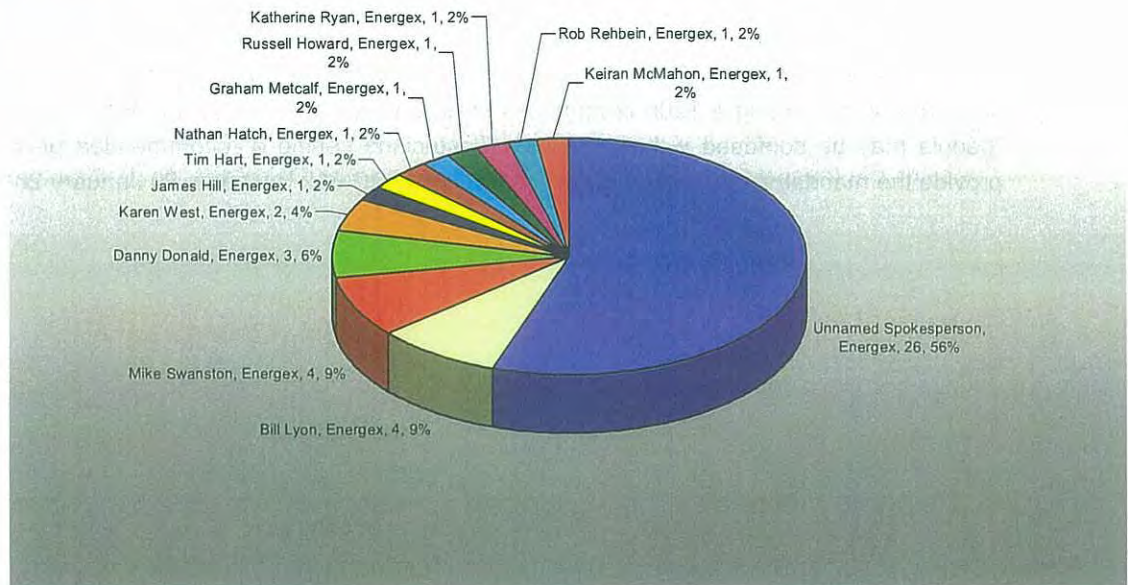


Chart 16.

Energex spokespeople were cited in 47 articles in January, up from 25 in December. As reflected in the chart above, the majority of articles that cited an Energex representative did not include the name of the spokesperson. This was frequently the case in outage reports.

Bill Lyon was the joint leading named press spokesperson, quoted in four reports on outages caused by the Queensland floods. Mike Swanson was also quoted in four articles, mostly in relation to the company's warning to home renovators on the dangers of hidden electricity wires.

## Broadcast (all coverage)

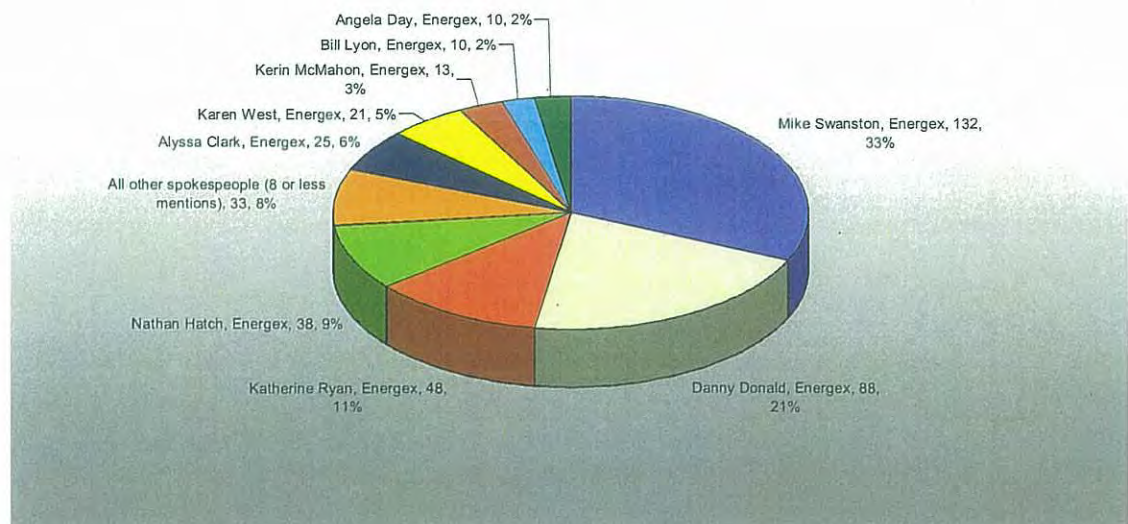


Chart 17.



Energex spokespeople were quoted in 405 broadcast reports in January, up significantly from 69 in December. They were mainly quoted in reports on the floods, either discussing the severity and turnaround time of outages or issuing safety warnings about flooded electrical appliances or fallen powerlines.

During a radio interview, Energex spokesperson Karen West also dismissed claims that the company was charging a \$200 reconnection fee to those affected by the floods. West noted that "people may be confused with the Master Electricians setting a recommended price of \$200 to provide the mandatory safety inspection" (*Mornings*, ABC 612 Brisbane, 20 January 2011).

## Leading Media Press

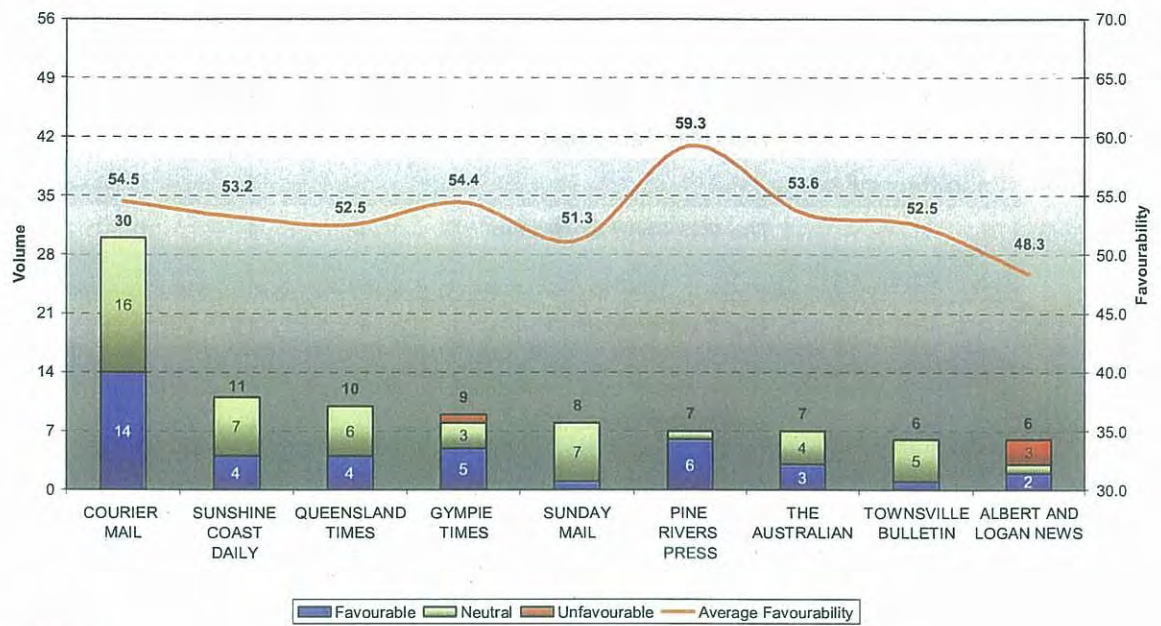


Chart 18.

## Broadcast (all coverage)

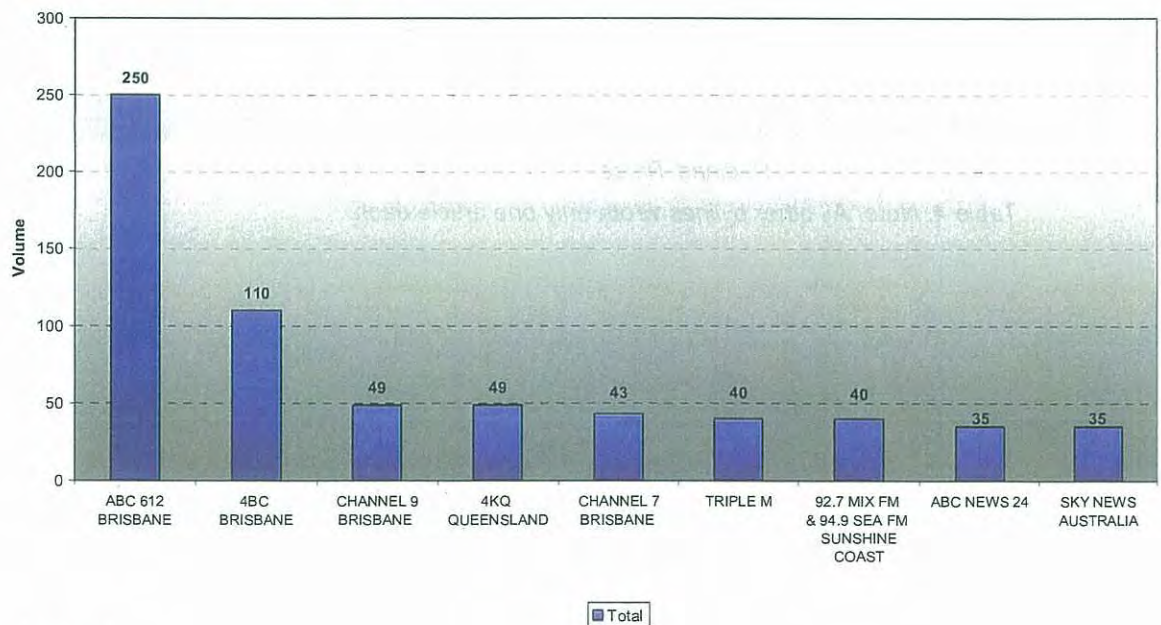


Chart 19.



## Leading Bylines

### Press

Byline	Media	Fav	Neu	Unfav	Vol	Avg Fav
Paul Kent		2	0	0	2	55.0
	<i>The Daily Telegraph</i>	2	0	0	2	55.0
Sean Parnell		1	1	0	2	52.5
	<i>The Weekend Australian</i>	1	1	0	2	52.5
John McCarthy		1	1	0	2	55.0
	<i>The Courier-Mail</i>	1	1	0	2	55.0
Zane Jackson		0	2	0	2	50.0
	<i>Queensland Times</i>	0	2	0	2	50.0
Kelmeny Fraser		0	2	0	2	50.0
	<i>The Sunday Mail</i>	0	2	0	2	50.0
Brian Williams		0	2	0	2	50.0
	<i>The Courier-Mail</i>	0	2	0	2	50.0
Nicole Carrington		1	1	0	2	52.5
	<i>City South News</i>	0	1	0	1	50.0
	<i>City News (Milton)</i>	1	0	0	1	55.0
Jared Owens		1	1	0	2	52.5
	<i>The Australian</i>	1	1	0	2	52.5
Judith Kerr		0	2	0	2	50.0
	<i>Redland Times</i>	0	2	0	2	50.0

Table 4. Note: All other bylines wrote only one article each.

## Placement Press

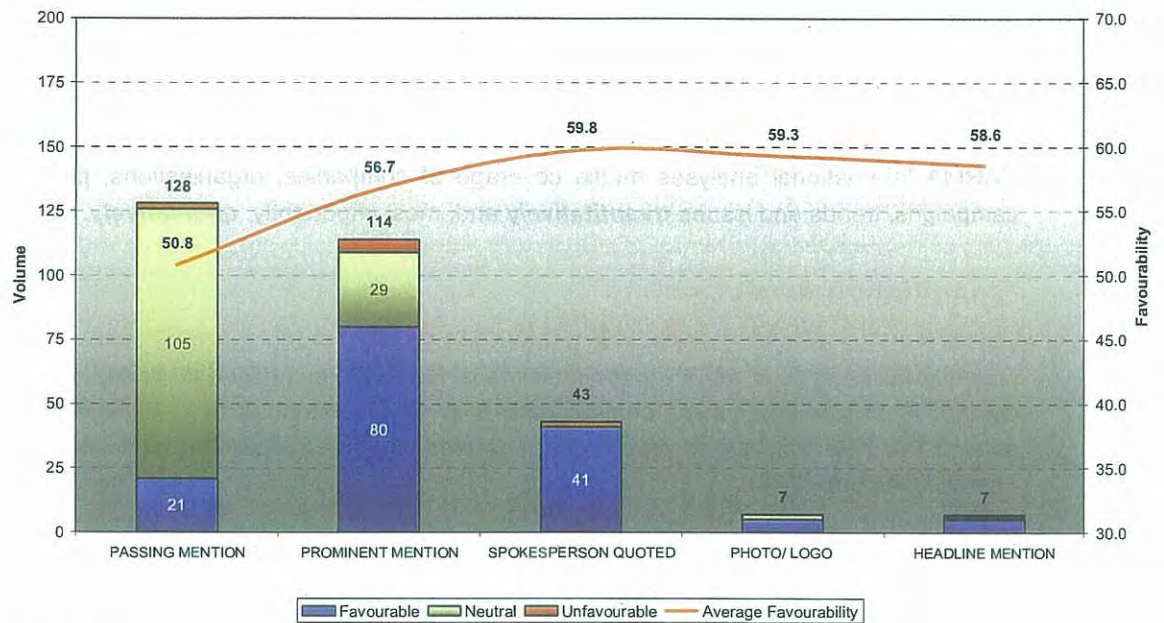


Chart 20.

## Full Broadcast

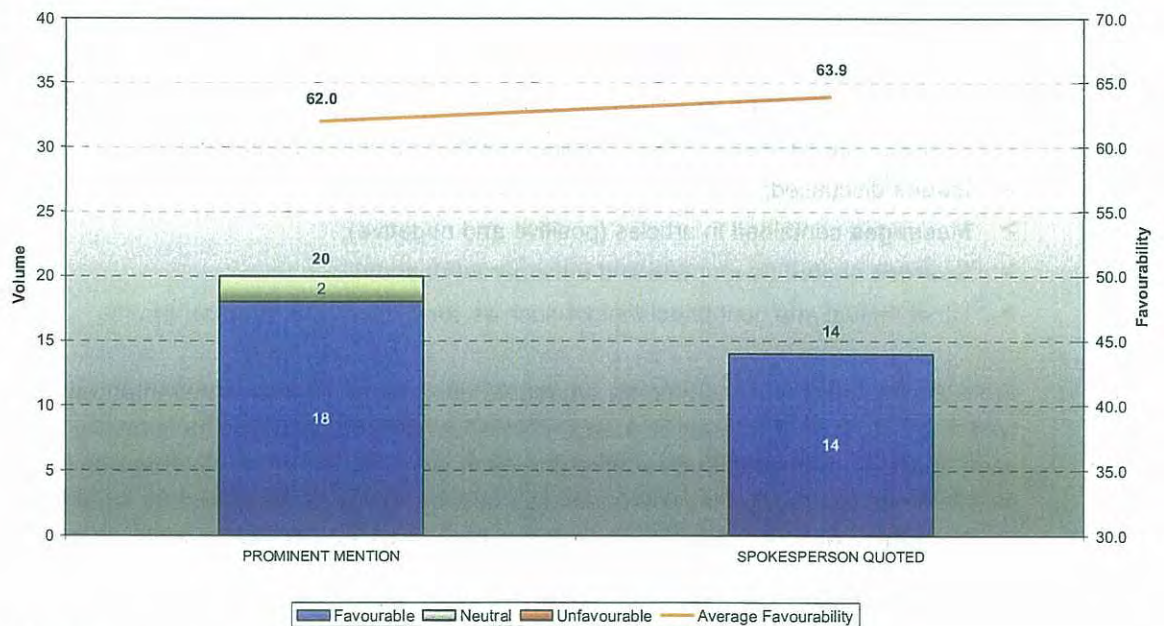


Chart 21.



## Appendix A. METHODOLOGY

CARMA International's media content analysis methodology is internationally recognised as one of the most sophisticated and rigorous commercial systems available and its executives are foremost specialists in media research and analysis worldwide.

CARMA International analyses media coverage of companies, organisations, products, events, campaigns, trends and issues *quantitatively* and, most importantly, *qualitatively*.

### Quantitative Analysis

Quantitative analysis is relatively straightforward. However, in addition to simply counting the total number of articles and column centimetres/inches or minutes of air time, CARMA International is able to calculate the total **impressions** generated (*the total circulation or audience reached by media coverage*).

Also, where competitors are analysed, CARMA can report editorial '**share of voice**'.

### Qualitative Analysis

Importantly, CARMA International analyses media content *qualitatively* taking into account multiple key variables that determine the impact of media coverage. These include:

- > The **media** in which articles appear (with weightings applied for priority and target media);
- > **Positioning** (front page, front of business section, etc);
- > **Prominence** (size or length of articles; headline mentions; photo; etc);
- > **Issues** discussed;
- > **Messages** contained in articles (positive and negative);
- > **Sources** quoted (favourable and unfavourable); and
- > Other textual and contextual factors such as **tone, headline, photos**, etc.

From this multi-variate analysis, an aggregate score is derived and presented on a **0–100 scale where 50 is neutral** to provide a sophisticated overall rating of the favourability or otherwise of each article, each media, each source and each writer for the client. **Average** favourability is also calculated for issues, media, writers and sources, providing valuable data for identifying trends and for comparing with benchmarks or previous data. This aggregate score is called the **CARMA® Favourability Rating**.

The CARMA® Favourability Rating is much more than a positive or negative description which is the basis of some simplistic (univariate) media analysis systems. It provides a precise overall qualitative rating that reflects the likely impact of coverage.



## Positive/Negative v 'Favourability'

To illustrate the important difference between simple positive/negative ratings and CARMA® qualitative analysis, an article June be positive, but it June be in a publication which does not reach the client's key target audiences or market, it June discuss peripheral issues, and it June not contain the client's key messages. This article, while positive, is not favourable to the client's objectives and would be rated near neutral in the CARMA® system. Conversely, an article containing a client's key messages on important issues, prominently positioned in a publication which reached the client's target audience would be rated highly favourable. Thus the CARMA® Favourability Rating is far more sophisticated and precise than simple positive/negative/neutral classification of articles.

**NOTE:** It should be noted that news media coverage is unlikely to gain Favourability Ratings in the eighties or nineties. Even Favourability Ratings of 70 or above are rare, as the objective of news media is to be neutral. Journalists aim to produce balanced coverage (ie. 50 on the CARMA scale). Therefore, any Favourability Rating above 50 on the CARMA scale is a benefit to the client and ratings of 55 – 65 are usually considered very favourable.

## Quality Control – Rigor and Reliability of Media Analysis

Quality control to ensure rigor and reliability of analysis is achieved in four key ways:

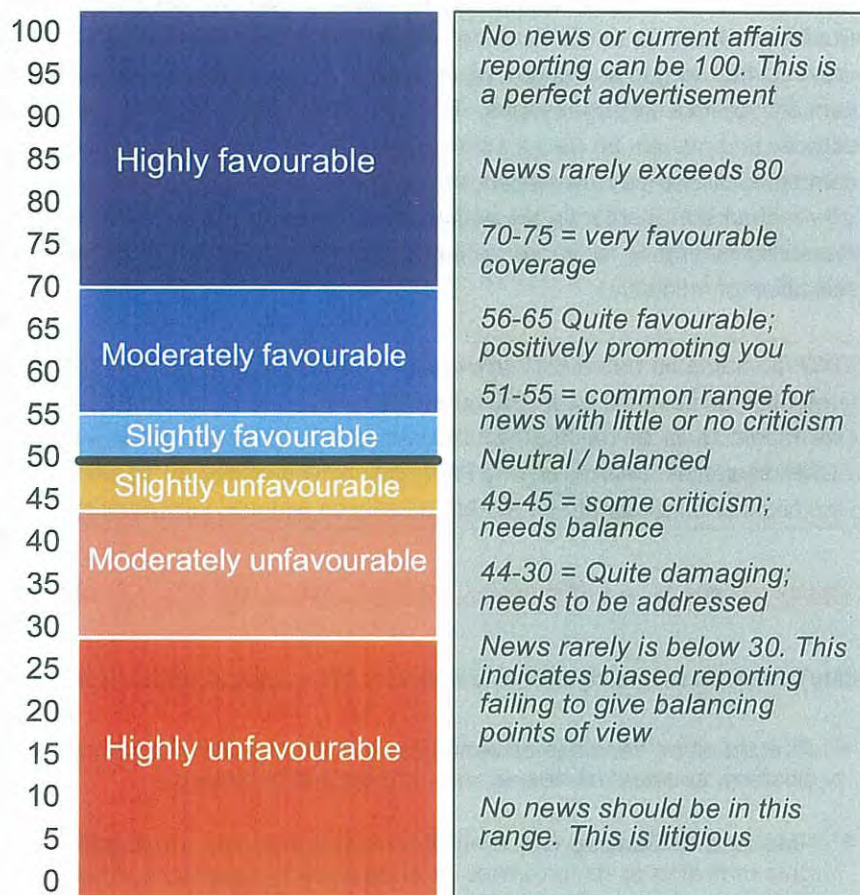
- > First, most of the variables analysed by CARMA International – eg. media name, page number, positioning, sources' names, etc – are **objective criteria**;
- > 'Issues' and 'Messages' (somewhat more subjective) are identified by either (a) exact word or phrase matching or (b) presence of acceptable synonyms. A list of acceptable synonyms and coding instructions is provided to analysts in **Coding Guidelines** to maintain consistency and rigour (eg. 'Innovator' can = "cutting edge products"; "ahead of competitors"; "first to market" etc.);
- > CARMA International uses **multiple coders** on all projects to minimise individual subjectivity; and
- > CARMA International conducts **intercoder reliability assessment**.

Media Monitors – CARMA Asia Pacific is a member of the **Association for Measurement and Evaluation of Communication (AMEC)**, the leading international organisation for communication and media research based in the UK and fully complies with its strict standards (see [www.amecorg.com/amec](http://www.amecorg.com/amec)).





## Interpretation of CARMA Ratings



# ENERGEX Corporate Communications activity

## South East Queensland Floods January 2011

### Press clippings

- 182 press articles -





( )

( )



how to get out," he said. "And if you don't need to travel, stay off the roads."

Mr Bridson said many roads had become deadly to cross and appealed to drivers to think about the consequences of their actions and the risk to the lives of others.

More than 200,000 people and more than 10,700 properties have been affected in the Christmas-New Year floods.

The repair bill stands at \$5 billion for the deluge that has seen water sweep through an area the size of France and Germany combined.

At St George in the south-west, floods peaked yesterday about the same height as last year's record flood, easing fears of a major inundation.

Four houses had water damage, a further four were surrounded by floods and about 20

yards inundated. A total of 35 residents had moved out to higher ground.

Supt Dawson said Gympie had 20 businesses affected by floodwaters but no homes.

In Maryborough, three homes and three businesses had been inundated.

In Rockhampton, 158 people remained evacuated and 400 homes and 150 businesses were still affected by flooding in some way.

A large number of people were helping with the Condamine clean-up but the hamlet is not yet safe, with the Condamine River set to submerge the town bridge again last night.

Towards the border, water was rising at Dirranbandi but the town was dry and safe, while at Emerald the clean-up had begun amid serious accommodation issues.

## RAIN AND FINALLY SHINE

### RAINFALL IN THE 24 HOURS TO 7PM

Maleny  
296mm

West Bellthorpe  
286mm

Peachester  
264mm

### OUTLOOK

#### Brisbane/Gold Coast/Sunshine Coast

**TODAY**  
Rain periods,  
possible thunder



**WEDNESDAY  
TO FRIDAY**  
Showers



**SATURDAY**  
Mostly fine,  
possible shower



**Southeast coast district/southern parts of the Wide Bay and Burnett district/northeastern parts of the Darling Downs and Granite Belt districts:**

**TODAY-TOMORROW** Rain and thunderstorms

**WEDNESDAY TO THURSDAY:** Isolated showers





# Torrential rain raises alarm for southeast

**Brian Williams**  
**Kathleen Donaghy**

THE major highway north of Brisbane was cut last night and almost 3000 homes were left without power as Queensland's flood crisis moved to the southeast corner.

As the clean-up continues in central Queensland and the west, up to 90mm of rain fell in the state's capital city yesterday, with some parts of the Sunshine Coast sopping up more than 200mm in 24 hours.

Police were forced to close the Bruce Highway near Erimbah, north of Caboolture, when the King John Creek flooded north and southbound lanes about 10 o'clock last night.

Earlier in the day, police closed both lanes of the highway because of flooding at Kybong, 10km south of Gympie, and it had not reopened late last night.

Further north, authorities declared the Bruce Highway north of Gladstone a danger zone, and both lanes remain cut off by flooding surrounding Rockhampton.

Late last night 2844 homes across Brisbane's east and bay areas, Brisbane Valley, Caboolture, Redcliffe, Gympie and Mary Valley, the Ipswich area

and the Sunshine Coast remained without power.

Energex said 10,000 homes were affected earlier in the day amid 5000 lightning strikes.

Although the southeast faces rain today and tomorrow, conditions will ease to showers on Wednesday, with a welcome forecast for mostly sunny conditions next weekend.

The first glimmer of sunshine is not expected until Saturday.

Emergency Management Queensland acting assistant director-general Warren

Bridson warned residents in low-lying areas of affected towns to prepare immediately by securing personal belongings and planning an escape route.

About 116,000 megalitres of water a day is being released from the Wivenhoe Dam flood compartment. Releases may impact upon Twin Bridges, Savages Crossing, Burtons Bridge, Kholo Bridge and Colleges Crossing for several days. Local councils have details on road closures.

Substantial releases have been made from Leslie Harrison Dam at Redland City, east of Brisbane, and minor releases from Hinze Dam on the Gold Coast.

Mr Bridson warned that people should be aware that 100mm to 200mm of rain on

saturated catchments had a dramatically different effect in terms of rapid flooding compared with the same amount of rainfall during dry periods.

He said residents were not so much complacent but rather failed to understand how rapidly streams could rise.

Police Chief Superintendent Alistair Dawson said the state-wide floods were now so large and had hit so many districts that it had reached the stage where there was hardly a person in Queensland who did not know someone who had been impacted personally.

"It's an amazing situation," Supt Dawson said. "We've got water police stationed in St George. Who would have thought that?"

"We've got swift water rescue crews stationed in Dirranbandi and there are Navy Sea King helicopters at Roma and an (aviation) fuel dump at St George."

Supt Dawson warned that with some residents in the Sunshine Coast hinterland areas of Kilcoy and Woolooga in fear of their lives because of fast-rising water over the weekend, it was important people had plans in place about what to do should their area flood.

"People need to think about





**ROAD CHAOS:** Wet weather has been causing havoc on roads around Visentin Rd, Morayfield.  
The conditions are not expected to ease for another week.

Picture: CHRIS HIGGINS



# SES flooded with calls for help

FLAT OUT: LOCAL CREWS HAVE BEEN KEPT BUSY WITH RESIDENTS ASKING FOR ASSISTANCE

PETER MARSH  
marshpe@qst.newsltd.com.au

THE State Emergency Service (SES) has called for patience as crews clear a massive backlog of calls from the wet weekend.

The Caboolture region received the third highest number of calls for assistance in the state (238) on Sunday night, with a similar number of calls expected in the coming days.

Moreton Bay Region SES Controller Brendan Guy said crews were working through a backlog after the 132 500 call centre went offline on Sunday night.

He said the call centre was now back online, but urged people to be patient when requesting assistance.

If the situation became life threatening, Mr Guy said people should phone 000.

"This is a very significant event we're experiencing at the moment and people from all over the region are requesting assistance," Mr Guy said.

SES crews from around the region conducted a number of operations, including a swift water rescue in the Stanley River, and were conducting resupply operations to Woodford.

He said people could pick up sandbags at any time at various locations around the Moreton Bay region.

The sandbag pick-up locations can be found on the Moreton Bay Regional Council website.

"If people are able to help themselves (to sandbags) it would be a great assistance and take the pressure off our

volunteers and allow them to attend more urgent calls," Mr Guy said.

Caboolture and its surrounding districts were also one of the hardest hit with power outages.

More than 1000 were without power in the Mt Nebo, Dayboro and Whiteside areas on Sunday, with Energex crews expected to restore power to the remaining 58 homes late yesterday.

There were also 171 homes in the Mt Kilcoy area, and 96 homes in the Sandy Creek area without power as of 9am yesterday.

An Energex spokesman said crews were working to restore power as soon as possible, but flood waters were hampering efforts.

## RAIN-FALL

Figures from Jan 6 to Monday, measured from 9am to 9am daily, and 9am to 3pm Monday.

**Woodford:** 20 (mm), 36, 27, 74, 219 and 24.

**Narangba:** 1.8, 58, 19, 12, 132 (Monday NA).

**Mt Mee:** 10, 55, 48, 30, 221 and 20.

**Deception Bay:** 3, 41, 10, 27, 128 and 7.

**Wamuran:** 3, 89, 60, 27, 202 and 4.

**Upper Caboolture:** 5, 72, 30, 22, 142 and 6.

**Morayfield:** 4, 65, 13, 27, 144 and 7.

**Bribie Island:** 10, 49, 6, 39, 104 and 2.

**Burpengary:** 2, 48, 7, 33, 123 and 7.

**Caboolture:** 5, 76, 26, 25, 154 and 4.

## NEWS PACK

### EMERGENCY CONTACT DETAILS:

If the situation is life threatening: 000. If the situation is not life threatening: 132 500. Sandbag pick-up locations: moretonbay.qld.gov.au





Noosa News  
11-Jan-2011  
Page: 8  
General News  
Market: Noosa QLD  
Circulation: 22688  
Type: Regional  
Size: 86.10 sq.cms  
-T--F--



## Extensive power outages

At least 5000 Sunshine Coast residents lost power on the weekend during the heavy downpour and flash flooding.

Energex has asked residents to steer clear of fallen powerlines in the wake of the storms which brought down lines at Sandy Creek and Castaway Beach.

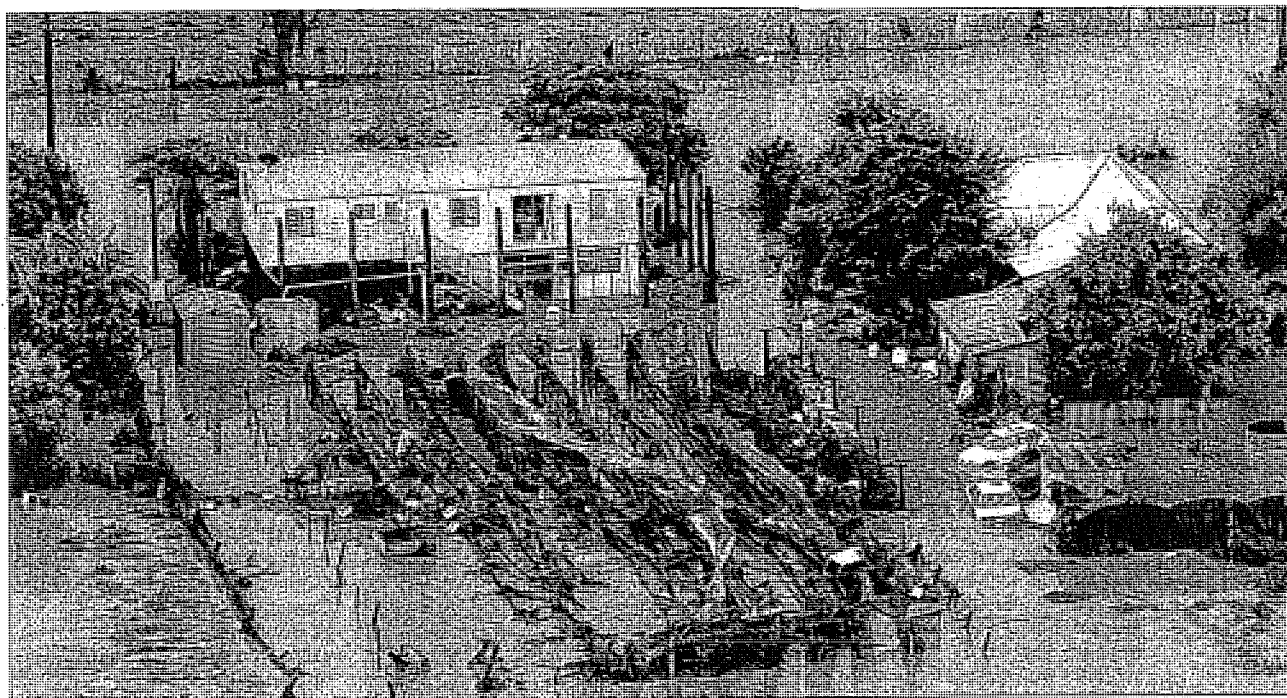
About 3pm on Sunday there were more than 2400 Sunshine Coast customers without power and more than 2500 in the hinterland.

By 6.30pm, there were still more than 1700 customers without power and no estimate of when the service would be restored.

Among the worst affected by power outages were Noosa Heads, Peregrine Beach, Sunshine Beach, Castaways Beach, Marcus Beach, Cooroy, Woodford, Maleny and Peachester.

There were almost 5000 lightning strikes from the Gold Coast to Gympie between 8am and 3pm yesterday.

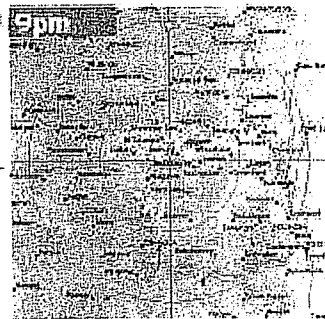
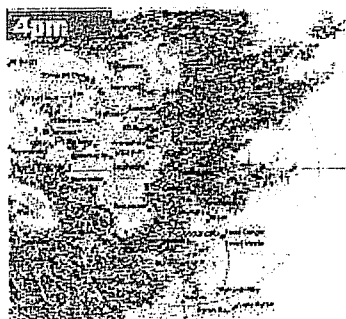
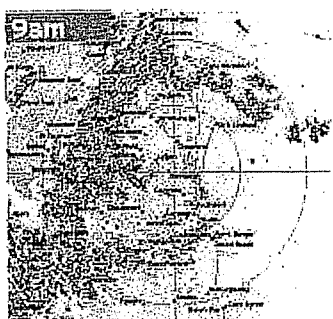
Energex has asked people to remain patient as work is executed. To report an outage to Energex, phone 13 62 62.



## WHERE THE RAIN FELL YESTERDAY

### Rainfall since 9am

Lyons Bridge	238mm	Grandchester	162mm	Mt Coot-tha	56mm
Dayboro	223mm	Maleny	160mm	Moggill	51mm
Mt Glorious	204mm	Samford	90mm	Brisbane CBD	40mm
Rosewood	178mm	Gatton	82mm	Geebung	40mm
Woodford	166mm	Ipswich	70mm	Toowoomba	12mm





later in the week, but the river rose faster than expected yesterday as the surging water moved down from the Lockyer Valley.

The Bremer River will peak first this morning, at 22m significantly higher than the 20.6m height reached in 1974.

It will affect between 4000 and 6000 homes.

In Brisbane, D-Day starts at 3am tomorrow when the river reaches its record peak.

Ms Bligh said the height could hold until Saturday.

"I want to reassure particularly the people of Ipswich and Brisbane ... that we have every available resource deployed to assist them over the next couple of days in what we expect to be a very serious event," she said.

The waters began their assault on low-lying suburbs yesterday, with homes and businesses evacuated in areas including Albion, Bowen Hills, West End, Milton and in the CBD where office workers were urged to leave early.

Further north, the Bruce Highway was cut and Caboolture was isolated while residents in Strathpine were urged to move to higher ground.

Motorists faced waits on flooded roads of up to six hours, while more than 100 people fled their homes and warnings were issued via text messages on mobile phones.

In and around the Brisbane CBD, the rush home clogged public transport networks and the city's major arterials while panicked grocery shoppers emptied supermarket shelves.

There were massive queues at city stations with delays on the Ipswich and Sunshine Coast lines.

Delays were also reported at Brisbane Airport although authorities expected it to remain open.

Limited public transport services will run today.

Rain is forecast to ease today, but the relief will do nothing to slow the crisis.



**HEARTBREAK AND HEROISM:**  
(Main picture)  
Devastating scenes at Grantham yesterday as floodwaters hampered rescue efforts; a bikeway at Auchenflower; a cat is rescued in Oakey; sandbagging at West End.

Pictures: John Grainger, Craig Sayers, Aaron Francis, Russell Shakespeare





# Brisbane braces for floodwaters surge

The state's capital is bracing for the devastating floods that tore through Toowoomba and the Lockyer Valley to reach the Brisbane River as early as tonight

**Anna Caldwell**  
**Renee Viellaris**  
**Sarah Vogler**

FLOODS that have tormented Queensland for almost three weeks are about to hit the state's biggest city.

As towns across the region continue to reel from widespread devastation, Brisbane is now in the firing line, with residents having just hours to prepare for a flood worse than 1974.

Ten lives - including five children - have already been lost in the rapidly deepening crisis. Another 78 people are missing after an "inland tsunami" tore through the Lockyer Valley on Monday.

City workers have been told not to turn up unless they have to, with police advising against non-essential travel.

Prime Minister Julia Gillard yesterday warned Australia to brace for a higher death toll, with state authorities flagging an expectation it could more than double. She urged the nation to stand "shoulder to shoulder" with Queensland.

The surging torrent of water from the Lockyer crisis will combine with record releases from

Wivenhoe Dam as soon as tonight, to see dramatic flood peaks in Ipswich then Brisbane that will affect up to 45,000 homes.

It comes as communities in Condamine, Warwick, Chinchilla and Dalby experience their second flood in less than two weeks.

Last night, 1500 people had fled their homes - a figure Premier Anna Bligh warned would surge today when close to 20,000 residents are expected to be severely affected by the raging rivers.

Almost three weeks after Queensland's flood crisis began, an unprecedented 80 per cent of the state was yesterday declared a disaster zone, as:

- Ms Gillard announced an extra 150 strategic military personnel had been deployed.
- Police were pulled off non-essential duties, and desk staff put on the beat to combat the crisis.
- 300 people were airlifted out of Forest Hill.

The trail of destruction begins in the Lockyer Valley, where whole homes are strewn across the destroyed region.

Police believe some people might still be trapped - but wild weather has rendered rescuers helpless.

The communities of Murphys Creek, Wilcott, Postmans Ridge, Helidon and Grantham have been annihilated.

"These experiences in the last 24 hours have seen many people either experience themselves, or witness, horrible trauma," Ms Bligh said.

Dramatic tales of survival and anguish emerged from the disaster scenes yesterday with people post-

ing desperate internet messages in their search for loved ones. Families told of being trapped in their homes as floodwaters seemingly came out of nowhere.

Others escaped to the ceilings and the rooftops waiting to be rescued, while some watched as loved ones were swept away.

In Brisbane, close to 20,000 residents are set to be left homeless with reports the Brisbane River will rise above the 1974 peak of 5.45m as early as tonight.

The Courier-Mail understands authorities are preparing for a peak of up to 6.5m but further modelling this morning will provide a better indication.

Ms Bligh said Ipswich and Brisbane faced their "toughest test in more than 35 years".

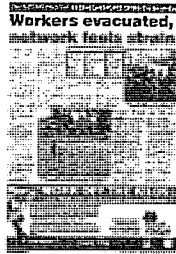
Evacuations began in Brisbane last night with the RNA Showgrounds expected to house up to 3000 people. Concerns were raised that this space would be insufficient and more than 6000 people who could not shelter with friends or family would possibly need temporary accommodation.

Late last night more than 1000 people were bunking down at the Ipswich showgrounds as waters continued to rise around the beleaguered city.

Energex warned it would cut electricity to more than 100,000 properties this morning as rivers continue to rise.

The Gateway Motorway remained cut at Bald Hills last night with southbound lanes of the Bruce Highway closed at Caboolture and police unable to say when it would open.





## Townsville Bulletin

12-Jan-2011

Page: 7

General News

Market: Townsville QLD

Circulation: 26927

Type: Regional

Size: 31.63 sq.cms

MTWTFS-

### Power to be cut for some time

ABOUT 100,000 residents in Brisbane and Ipswich could be without power as officials get ready to hit the off switch.

Energex said operators will remain on standby to cut

power in low-lying areas of the two cities should floodwaters come as expected.

Brisbane CBD workers will definitely be affected, with electricity due to be turned off in various parts of

the city beginning 7am today.

There is no early estimate of when power might be restored, with crews set to inspect their substations after this afternoon's predicted peak high tide.



**Gold Coast Bulletin**  
**12-Jan-2011**  
Page: 2  
General News  
Market: Gold Coast QLD  
Circulation: 39593  
Type: Regional  
Size: 638.47 sq.cms  
MTWTF--

## City in line for severe pounding



**SUZANNE LAPPEMAN**  
lappemans@goldcoast.com.au  
twitter.com/sueGCB

A WALL of water and a high tide is today racing towards Brisbane and Ipswich, threatening a disaster greater than the catastrophic 1974 floods.

The entire southern part of Queensland, three quarters of the state, was yesterday declared a disaster zone, as workers fled the Brisbane CBD and the state's capital prepared for mass evacuations.

About 9000 homes are expected to be flooded significantly either today or tomorrow, when the swollen Brisbane River will rise even further, and another 30,000 properties will be affected in some way.

Premier Anna Bligh last night warned even though the torrential rain is forecast to ease this morning, authorities have been forced to release record volumes of water from the Wivenhoe Dam as its catchment continues to fill rapidly.

Combined with the water rushing down the river system from the Lockyer Valley's disastrous flash flood and a high tide, the Brisbane River - last night already lapping at the CBD - was predicted to rise to 4.5m today and 5.5m tomorrow.

Ms Bligh, who fronted regular press conferences throughout the day broadcast live over the internet to keep the public informed of the constantly changing conditions, described the situation as frightening but urged residents not to panic.

At times, she fought back tears as she outlined the death toll of Monday's horrific flash floods - the children swept away and people still missing.

"This weather, it might be breaking our hearts at the moment but it will not break our will," she said.

"Ipswich and Brisbane are now facing their greatest threat and their toughest test in more than 35 years. We will only pass this test if we are calm, if we are patient with each other and if we listen carefully to the instructions we are given."

About 100,000 residents in Brisbane and Ipswich could be without power as Energex cuts supply to low-lying areas.

The Brisbane CBD will have its power turned off from 7am today.

Inflows into the Wivenhoe catchment were expected to swell the Brisbane river to 3m overnight, peak tomorrow and stay that way until at least Saturday.

The dam designed to protect the city is now struggling to do its job.

The Somerset Dam was last night at 176 per cent capacity and rising while the Wivenhoe Dam increased from 140 per cent capacity yesterday morning to 190 per cent last night and was continuing to rise despite increased releases. At 225 per cent capacity, Wivenhoe would overflow.

All five flood gates have been opened, spewing a record 490,000 megalitres a day into the river system to avoid an uncontrolled and even more catastrophic overflow.

By 3pm today, the Brisbane River could reach 4.5m and will continue to rise tomorrow when it is expected to be higher than the 1974 peak of 5.45m.

In Ipswich, the river was tipped to peak at 22m, almost 2m higher than the 1974 peak.

Gold Coast workers who normally travel into Brisbane have been urged to stay away as the situation continues to deteriorate.

Ms Bligh warned even people not affected by the floods should expect major problems.

"I think the entire city of Brisbane, the Ipswich region and most of the south-east needs to prepare ourselves for enormous disruption," she said.

"We anticipate, we are starting to see it now, that over the next couple of days we will see workplaces closed and unreachable, we will see major shopping centres closed, flooded and cut off."

The disaster declaration has given police and emergency services extraordinary powers to forcibly evacuate people if necessary and to destroy, cut down or remove without permission anything in the way of a rescue.

### At a glance

- 9000 homes at risk
- River peaks tomorrow
- Dams close to overflow
- Brisbane CBD power cut



In a picture of what may be, flooding outside the Parkroyal Hotel in Brisbane during the disastrous 1974 floods forced visitors to carry their luggage and others to drier ground





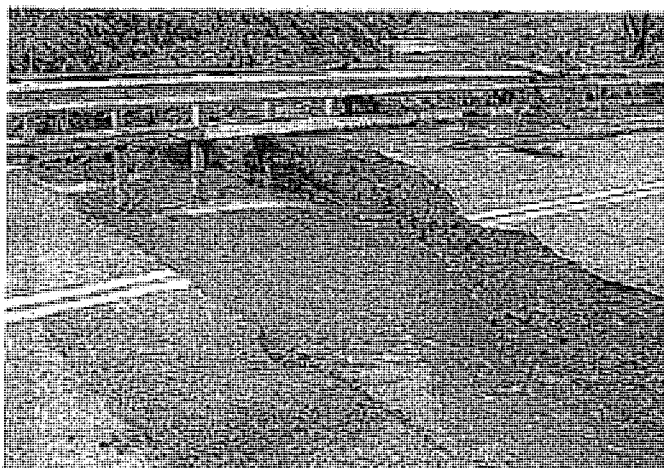
## Gympie facing lonely few days

GYMPIE could be isolated for several days by what the acting mayor has called an "exceptional" flood.

Tony Perrett, who's also the acting chair of the Disaster Management Group, says some creeks in the Wide Bay and Widgee catchments surged several metres in an hour, transformed from trickles to raging torrents.

"We've had significant rain, up to 225mm in the western part of our area, in the Black Snake and Manumbar areas overnight, which has seen significant rises in the Barambah, Wide Bay and Widgee Creeks with flooding through Kilkivan, Woolooga and Goomeri," he said yesterday.

"The local creek at Kilk-



**A flood-damaged section of road at Imbil, south of Gympie.**

ivan went from a metre-and-a-half up to eight-and-a-half metres in an hour.

"The Mary River peaked in

Gympie at 19.3 metres at 3am on Tuesday and around 20 homes and up to 160 businesses in Gympie have been

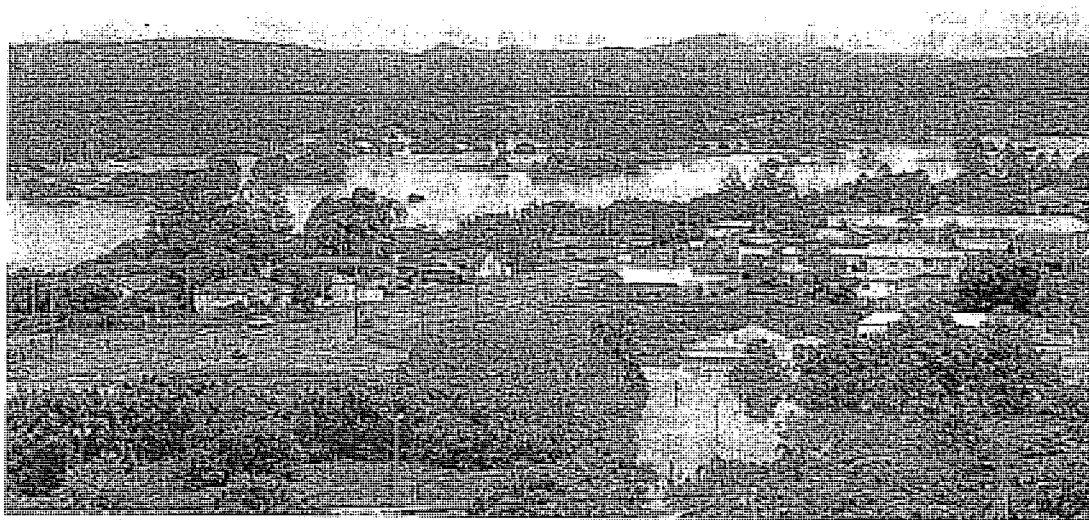
evacuated.

"The Bruce Highway's cut both north and south and will be for a number of days and the coastal areas of Rainbow Beach and Tin Can Bay are also cut off."

Mr Perrett said Gympie was well prepared with its flood plans, and all the businesses in danger of flooding had cleared out their stock before the water rose.

"Energex have flown in staff to assist with operations in the region and are monitoring the situation in relation to power supplies in the Gympie city and outlying centres," he said.

"And we've set up evacuation centres at the Gympie Civic Centre and the Gympie showgrounds." - AAP



**The Mary River has burst its banks, inundating homes and businesses in Gympie.**



**Courier Mail**  
**12-Jan-2011**  
Page: 10  
Features  
Market: Brisbane  
Circulation: 211230  
Type: Capital City Daily  
Size: 32.85 sq.cms  
MTWTFS-

## Evacuations

IF YOU have to leave your house, you should take essential medication and personal treasures, empty your fridge and freezer and leave their doors open.

Unplug all electrical appliances and turn power off at the switchboard. If possible, put sandbags in the toilet bowls and over drains to prevent sewage flowing indoors. If you need help evacuating, call the State Emergency Service on 132 500.

Police are urging anyone who leaves their home to take recommended evacuation routes and drive carefully on wet roads. To register yourself or search for someone affected by floods go to [redcross.org.au](http://redcross.org.au) or call 3367 7222. Call Energex in the southeast on 131 962 or Ergon in regional Queensland on 131 670.



**Sunshine Coast Daily**  
**12-Jan-2011**

Page: 9

General News

Market: Maroochydore QLD

Circulation: 20603

Type: Regional

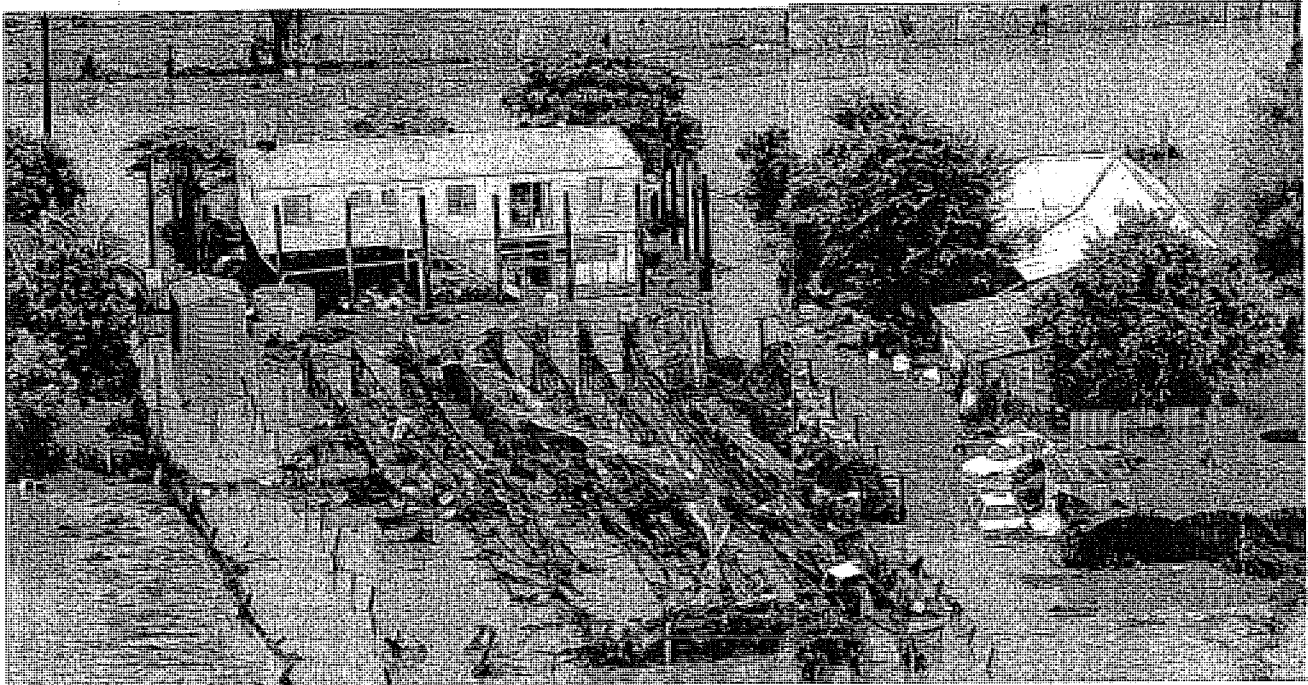
Size: 28.47 sq.cms

MTWTFS-

**Homes blacked out**

POWER remained cut off to thousands of Sunshine Coast homes last night. At 7pm, Energex had 3533 hinterland customers listed as being without power, with another 80 Coast homes blacked out. An Energex spokesman said it was expected that the worst affected areas may remain inaccessible due to torrential rain and flooding for days. Across South-East Queensland there were 17,891 outages. For power restoration updates, visit the Energex website on [www.energex.com.au](http://www.energex.com.au) or contact 13 62 62.

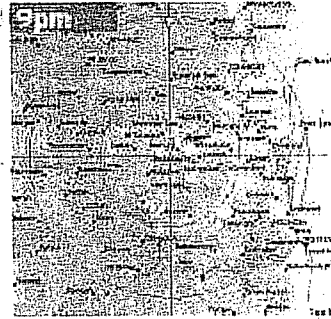
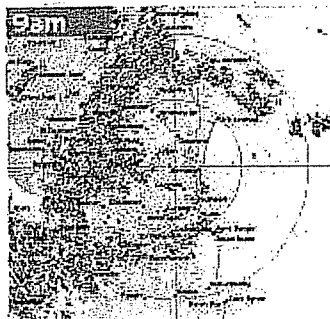




## WHERE THE RAIN FELL YESTERDAY

### Rainfall since 9am

Lyons Bridge	238mm	Grandchester	162mm	Mt Coot-tha	56mm
Dayboro	223mm	Maleny	160mm	Moggill	51mm
Mt Glorious	204mm	Samford	90mm	Brisbane CBD	40mm
Rosewood	178mm	Gatton	82mm	Geebung	40mm
Woodford	166mm	Ipswich	70mm	Toowoomba	12mm



later in the week, but the river rose faster than expected yesterday as the surging water moved down from the Lockyer Valley.

The Bremer River will peak first this morning, at 22m significantly higher than the 20.6m height reached in 1974.

It will affect between 4000 and 6000 homes.

In Brisbane, D-Day starts at 4am tomorrow when the river reaches its record peak.

Ms Bligh said the height could hold until Saturday.

"I want to reassure particularly the people of Ipswich and Brisbane ... that we have every available resource deployed to assist them over the next couple of days in what we expect to be a very serious event," she said.

The waters began their assault on low-lying suburbs yesterday with homes and businesses evacuated in areas including Albion, Bowen Hills, West End, Milton and in the CBD where office workers were urged to leave early.

Further north, the Bruce Highway was cut and Caboolture was isolated while residents in Strathpine were urged to move to higher ground.

Motorists faced waits on flooded roads of up to six hours, while more than 100 people fled their homes and warnings were issued via text messages on mobile phones.

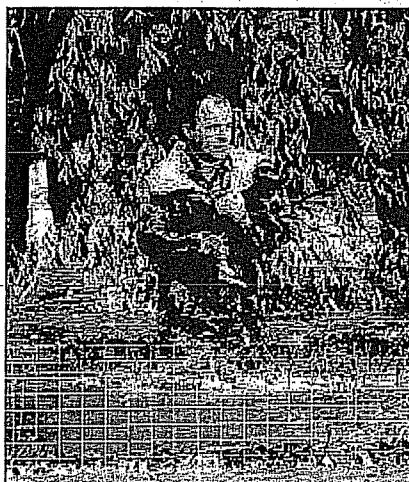
In and around the Brisbane CBD, the rush home clogged public transport networks and the city's major arterials while panicked grocery shoppers emptied supermarket shelves.

There were massive queues at city stations with delays on the Ipswich and Sunshine Coast lines.

Delays were also reported at Brisbane Airport although authorities expected it to remain open.

The Port of Brisbane will be closed today.

Rain is forecast to ease today, but the relief will do nothing to slow the crisis.



#### HEARTBREAK AND HEROISM:

(Main picture)  
Devastating scenes at Grantham yesterday as floodwaters hampered rescue efforts; a bikeway at Auchenflower; a cat is rescued in Oakey; sandbagging at West End.

Pictures: John Grainger, Craig Sayers, Aaron Francis, Russell Shakespeare





# Brisbane braces for worst of the worst

The state's capital is bracing for the devastating floods that tore through Toowoomba and the Lockyer Valley to reach the Brisbane River as early as tonight

**Anna Caldwell  
Renee Viellaris  
Sarah Vogler**

FLOODS that have tormented Queensland for almost three weeks are about to hit the state's biggest city.

As towns across the region continue to reel from record devastation, Brisbane is now in the firing line, with residents having just hours to prepare for a flood worse than 1974.

Ten lives – including five children – have already been lost in the rapidly deepening crisis. Another 78 people are missing after an “inland tsunami” tore through the Lockyer Valley on Monday.

Prime Minister Julia Gillard yesterday warned Australia to brace for a higher death toll, with state authorities flagging an expectation it could more than double. She urged the nation to stand “shoulder to shoulder” with Queensland.

The surging torrent of water from the Lockyer crisis will combine with record releases from Wivenhoe Dam as soon as tonight, to see dramatic flood peaks in Ipswich then Brisbane that will affect up to 45,000 homes:

It comes as communities in Condamine, Warwick, Chinchilla and Dalby are experiencing their second flood in under two weeks.

Last night 1500 people had fled their homes – a figure Premier Anna Bligh warned would surge today when close to 20,000 residents are expected to be severely impacted by the raging rivers.

Almost three weeks after Queensland's flood crisis began, an unprecedented 80 per cent of the state was yesterday declared a disaster zone, as:

- Ms Gillard announced an extra 150 strategic military personnel had been deployed.
- Police were pulled off non-essential duties, and desk staff put on the beat to combat the crisis.
- 300 people were airlifted out of Forest Hill.

The trail of destruction begins in the Lockyer Valley, where whole homes are strewn across the destroyed region.

Police believe some people might still be trapped – but wild weather has rendered rescuers helpless.

The communities of Murphys Creek, Withcott, Postmans Ridge, Helidon and Grantham have been annihilated.

“These experiences in the last 24 hours have seen many people either experience themselves, or witness, horrible trauma,” Ms Bligh said.

Dramatic tales of survival and anguish emerged from the disaster scenes yesterday with people posting desperate internet messages in their search for loved ones.

Families told of being trapped in their homes as flood waters

seemingly came out of nowhere.

Others escaped to the ceilings and the rooftops waiting to be rescued, while some watched as loved ones were swept away.

In Brisbane, more than 15,000 residents are set to be left homeless with reports the Brisbane River will rise above the 1974 peak 5.45m as early as tonight.

The Courier-Mail understands authorities are preparing for a peak of up to 6.5m but further modelling this morning will provide a better indication.

Ms Bligh said Ipswich and Brisbane faced their “toughest test in more than 35 years”.

Evacuations began in Brisbane last night with the RNA Showgrounds expected to house up to 3000 people. Concerns were raised that this space would be insufficient and more than 6000 people would possibly need temporary accommodation.

Energex warned it would cut electricity to more than 100,000 properties this morning as rivers continue to rise.

Floodwaters are close to cresting the Wivenhoe Dam wall, with levels last night at 190 per cent and rising quickly.

Water authorities pushed releases from the dam to a whopping 490,000ML a day to ease the pressure – but adding to the flooding headache for Ipswich and Brisbane.

Ms Bligh warned the releases were “not optional”, but necessary for the safety of people living below the dam.

On Monday authorities warned Brisbane and Ipswich could flood





**Gympie Times**  
**13-Jan-2011**  
Page: 9  
General News  
Market: Gympie QLD  
Circulation: 5630  
Type: Regional  
Size: 230.52 sq.cms  
-TWTFs-

# Power, phones, internet not working for flood-stricken

Story: Carly Morrissey

NOT only are people trapped by floodwaters without food, but electricity is out, phone lines are down, and internet service is unreliable.

An Energex spokesperson said it was unknown when power might be restored to 2900 customers in the region without power.

In Imbil and Amamoor power remains cut due to flooding.

Telstra Wide Bay Area manager Barbara Wells said she knew there were problems with broadband internet connections and mobile services.

Telstra's ADSL services are down along with TPG's and other provid-

ers.

Some access remains available via Telstra's 3G network.

Ms Wells said technicians were looking into the problems.

Imbil is without landline services due to power being cut to the town.

Ms Wells said the mobile base station was also out of action, in Gympie landlines were affected on Tuesday morning and in Amamoor lines were also down.

Flooding has meant exchanges and mobile base stations have gone underwater or have been left without power.

Until access is available to smaller

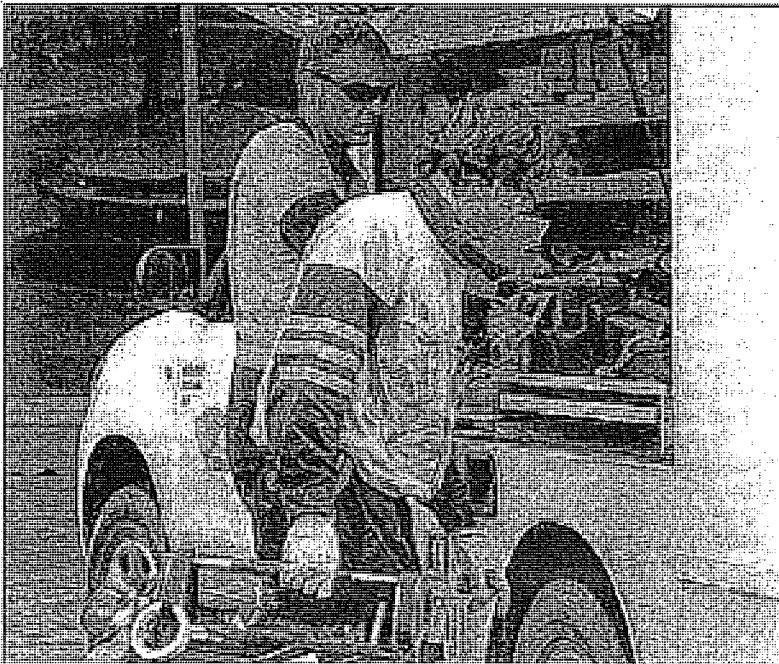
towns it will be difficult for phone lines to be brought back online.

In some cases, Ms Wells said, generators had been used to keep the phones working.

Optus has told AAP its mobile and landline service was affected in flood-ravaged areas.

It said an increasing number of mobile sites and fixed network nodes were "at risk" because of power outages, which could disrupt services.

Optus advised that where possible it had deployed backup generators in flood-affected areas.



**GETTING CONNECTED:** Energex technicians are working hard to get power back on for Gympie residents.

Craig Warhurst



**Ipswich News**  
**13-Jan-2011**  
Page: 5  
General News  
Market: Brisbane  
Circulation: 41727  
Type: Suburban  
Size: 24.52 sq.cms  
---F--

## Power cut to some areas

ENERGEX crews have cut power to areas identified by Brisbane City Council flood mapping along the Brisbane and Bremer rivers and their tributaries.

Outages could impact about 100,000 customers, with restoration times dependent on the rate floodwaters recede and the amount of damage caused to electrical equipment.

ENERGEX's priority line phone number is 13 19 62.



Queensland Times  
13-Jan-2011  
Page: 10  
General News  
Market: Ipswich QLD  
Circulation: 10512  
Type: Regional  
Size: 35.84 sq.cms  
MTWTFS-

## Residents left in the dark

THOUSANDS of Ipswich residents lost power after Energex cut supply to parts of the city in preparation for rising floodwaters on Tuesday.

Energex spokesman Karen West said about 22,000 customers in Ipswich were expected to be impacted with restoration times

dependant on the rate that floodwaters receded and the amount of damage caused to electrical equipment.

Up to 78,000 customers were affected by outages in south-east Queensland.

■ The priority line is 13 19 62.





South Burnett Times

14-Jan-2011

Page: 6

General News

Market: Kingaroy QLD

Circulation: 6743

Type: Regional

Size: 99.36 sq.cms

-T--F--

## Region plunges into darkness as power is cut

Due to high water levels and some line damage residents in the South Burnett have experienced extensive power outages recently.

On Tuesday Energex cut power to 2900 customers in the South Burnett because of the flooding and 140 customers in other areas were left without power due to line damage.

The outage began at 10am when feeder lines supplying customers in Wondai, Cherbourg and surrounding areas were de-energised as a safety precaution because rising floodwaters were too close to powerlines to provide a safe clearance.

There have been extensive helicopter patrols this week to monitor and restore power where possible.

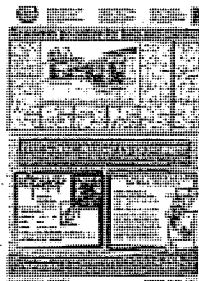
Many customers had their power restored on Wednesday with the three main feeder lines that serviced the 2900 homes previously cut being restored throughout the day.

The Silverleaf feeder was the last to be restored at 3.50pm but Energex communication manager Rob Rehbein said some supplies were still out of action on Thursday.

"There are about a dozen supplies not restored yet but some of these aren't to people, they are for irrigation pumps and other things," Mr Rehbein said.

In some of these cases crews have had problems gaining entry to replace poles that have been brought down by the force of water.

Despite coal powering a majority of the State Natural Resources Mines and Energy Minister Stephen Robertson said there were no concerns about the availability of coal for Queensland.



# Residents go online for help and comfort

PANIC SWEEPED THROUGH MANY PARTS OF THE MORETON BAY REGION WHEN RESIDENTS IN LOW-LYING AREAS OF CABOOLTURE AND STRATHPINE WERE ORDERED TO EVACUATE AT 11.21AM ON TUESDAY. IN A DESPERATE BID FOR LOCAL INFORMATION, RESIDENTS TURNED TO THE INTERNET. HERE IS WHAT THEY SAID AT QUESTNEWS.COM.AU

**HAS** anyone heard from Chris Pink (my Dad) in Cedarvale Road off of Sandy Creek Rd? We heard from him on Monday and know the bridge out there has been washed away. Energex says power has been restored out there but people have to make sure surge switches are still on. If anyone can get this message to him it would be greatly appreciated. Good luck up there and stay safe.

**Shannon Pink**  
I'M close to a very full Lake Kurwongbah and have been looking for info about the elevation of my property.

**Judi**  
JUST moved to the area. Does anyone know if Narangba near the ambulance station is prone to flooding?

**Brett Lamont**  
DOES anybody know if areas such as Bellmere are to be evacuated? We have had the SES texts come through but have not heard anything more.

**Michael**  
WHAT streets are considered low-lying areas? We have a two-week-old child here and we need to know whether to evacuate or not.

**Jessica Ryder**  
DOES anyone know how a person can get out of Bellmere? My pregnant future wife and son are still there and I'm stuck at work and can not get to them.

**Christian**  
CAN anyone tell me if Matthew Crescent, Burpengary is okay? I have a grand-daughter there with two young kids, a horse and two dogs.

**Concerned Grandma**  
AS a resident of Caboolture, all I can recommend is if you have somewhere to go, better to be safe than sorry. My husband and I have left our house near Caboolture High School as a precaution, as Dux Street is flooded and Lower King Street has water across it.

**Bec Soric**  
WHERE can people evacuate to? Not a lot of people who now live in Caboolture and Strathpine know where the 1974 floods hit. They need to know where they can evacuate to if worried about rising water! Where are the safe spots?

**Sunnygirl**  
I too live at Bellmere, don't know whether we should leave and if we should, where can we go as it is all flooded; anyone have any advice? Seems the river level has peaked?

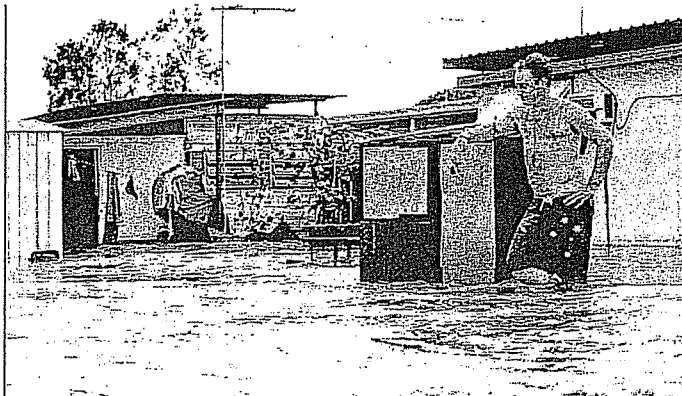
**Peter Gibson**  
I live in Morayfield down Michael Ave and our house gets flooded easy so we evacuated to my parents' place down Torrens Rd. Their house is close to the Caboolture River and if it floods any more we will be stuck. We don't know where else to go and everyone is saying that Caboolture is still going to flood more in

the next five hours. Where do people in Morayfield go?

**Nicole**  
WE are in Fowler Drive, Caboolture south (near the river) and my partner is at home. Apparently the river rose nearly to the road but is on its way down now. Hoping that it will not get any higher, or our house will go under. We need to know these flood levels as we thought we were on higher ground.

**Renae**  
ONCE this all comes to an end, MBRC need to let people know what areas constitute "low lying". No one is sure if they are in an area at risk or not. Instead of the usual in the council mailout, issue households with a map so everyone knows 1. The low-lying areas; 2. Areas of safety; 3. Identified evacuation centres; 4. Information where people can get help.

**Joe**



FLOOD CRISIS: Resident Craig Leonord watches floodwater engulf the Caboolture Caravan Park



**Courier Mail**  
**14-Jan-2011**  
Page: 22  
Features  
Market: Brisbane  
Circulation: 206110  
Type: Capital City Daily  
Size: 35.35 sq.cms  
MTWTFS-

## Power

HUGE sections of the southeast are being pulled from darkness as Energex hopes to restore power to most homes by Monday.

About 90,000 homes were without power last night, including stranded residents in the suburbs of Moggill and Pullenvale.

That number is expected to be reduced to 30,000 later today.

Energex spokesman Danny Donald said there were issues for residents at Brookfield and Moggill, where crews were battling floodwater to reach damaged infrastructure.

Authorities have warned residents of flood-affected homes to get a licensed electrician to do a safety check of wiring and switchboards before turning on the power.

All electrical equipment that may have come into contact with floodwaters should also be checked by an electrician before use.





**Gympie Times**  
**14-Jan-2011**  
Page: 4  
General News  
Market: Gympie QLD  
Circulation: 5630  
Type: Regional  
Size: 60.10 sq.cms  
-TWTF-

# Electricity slowly restored

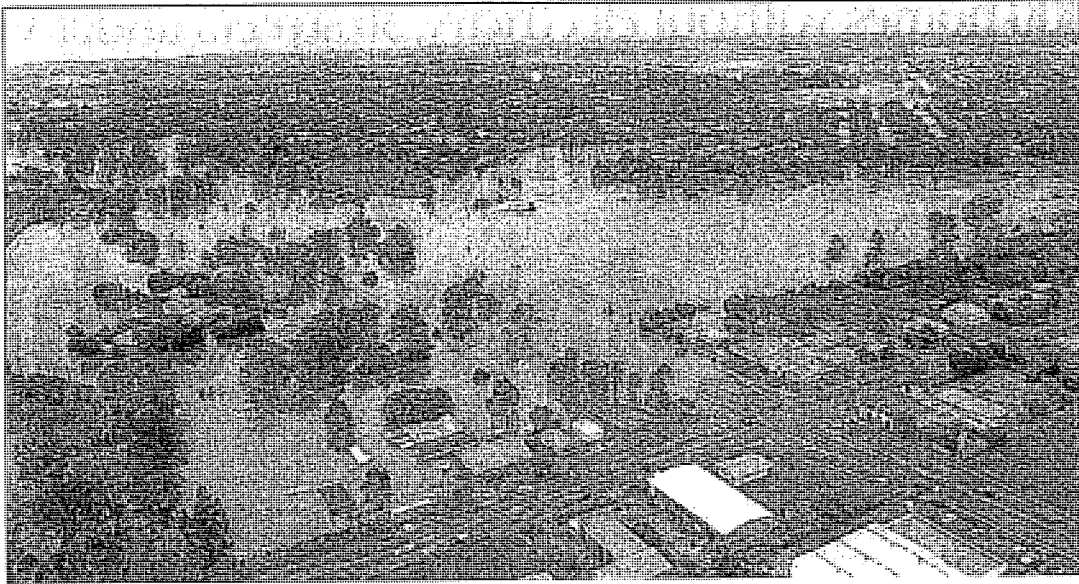
THE numbers of people without power in the region dropped from more than 2000 to 700 yesterday.

Energex customers from Bollier, Carlers Ridge, Cooran, Federal, Fisherman's Pocket, Glastonbury, Gympie, Pic Creek, Scrubby Creek, Southside, The Palms and Tuckekoi were all affected.

Flooding is the reason for most of the outages, while some are under investigation.

Energex is urging all property owners whose premises have been inundated by floodwaters to ensure they are inspected by a licensed electrician before using or reconnecting electricity.

Buildings that have suffered floodwater inundation may have significant damage to the electrical circuitry and appliances and could present potential safety risks. Solar panels may still be at risk of electrocution even when mains power is cut, as they may still generate electricity.



WATER WORLD: West Ipswich, looking west over Leichhardt and One Mile, is inundated by floodwaters.

IPS120111CH0P13G

### WEATHER OUTLOOK

- Today: mostly fine, possible shower
- Saturday: Mostly fine, possible shower
- Sunday: Fine
- Monday: Afternoon showers
- Tuesday: Shower or two
- Wednesday: Possible shower
- Thursday: Possible shower



18,000 homes without electricity, 30 streets under water

# Flooded city faces \$100m damage bill

**ZANE JACKSON**

[zane.jackson@qt.com.au](mailto:zane.jackson@qt.com.au)

FLOOD levels in Ipswich are subsiding to reveal the true extent of damage to the city, with the repair bill tipped to pass the \$100 million mark.

Some residents who evacuated houses on Tuesday and Wednesday were able to see their homes and businesses for the first time with the Bremer River slowly starting to recede.

More than 3000 homes and businesses were affected by the floods, with Energex reporting more than 18,000 premises in Ipswich and 4000 in the Lockyer Valley were still without power last night.

Hundreds of homes are still inaccessible due to the flooding, with the Bremer still holding about the 15m mark yesterday afternoon, according to the Bureau of Meteorology (BOM).

Riverside suburbs are still flooded with North Booval, Bundamba and Goodna just some of the areas still enveloped by the floodwaters.

Ipswich Mayor Paul Pisasale said the repair and clean-up bill for the city, including roads and infrastructure, would be in excess of \$100 million.

Cr Pisasale joined other Ipswich politicians and Prime Minister Julia Gillard in urging residents to bind together and help their mates pull through this disaster.

Council workers were up at the crack of dawn yesterday to start clean-up efforts, and skip bins were already in the CBD and North Booval for residents to use.

The council said more skips would be distributed throughout the city in the coming days.

More than 30 streets were still

closed across the city last night, with many more closed or significantly damaged in the Lockyer Valley, Scenic Rim and Somerset council regions.

The Ipswich Motorway and Warrego Highways are closed at a significant number of locations, while the Cunningham Highway is open with restrictions.

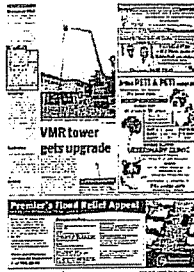
The Centenary Highway is closed towards Brisbane.

Ipswich bus and FlexiLink services will return to normal today with some diversions in place, while Queensland Rail trains should run on an hourly basis.

Residents should check their route on [www.translink.com.au](http://www.translink.com.au).

■ For information on available disaster relief benefits, call the Australian Government Emergency Assistance Hotline on 180 22 66.





**Bribie Weekly**  
**14-Jan-2011**  
Page: 5  
General News  
Market: Bribie QLD  
Circulation: 11168  
Type: Regional  
Size: 22.26 sq.cms  
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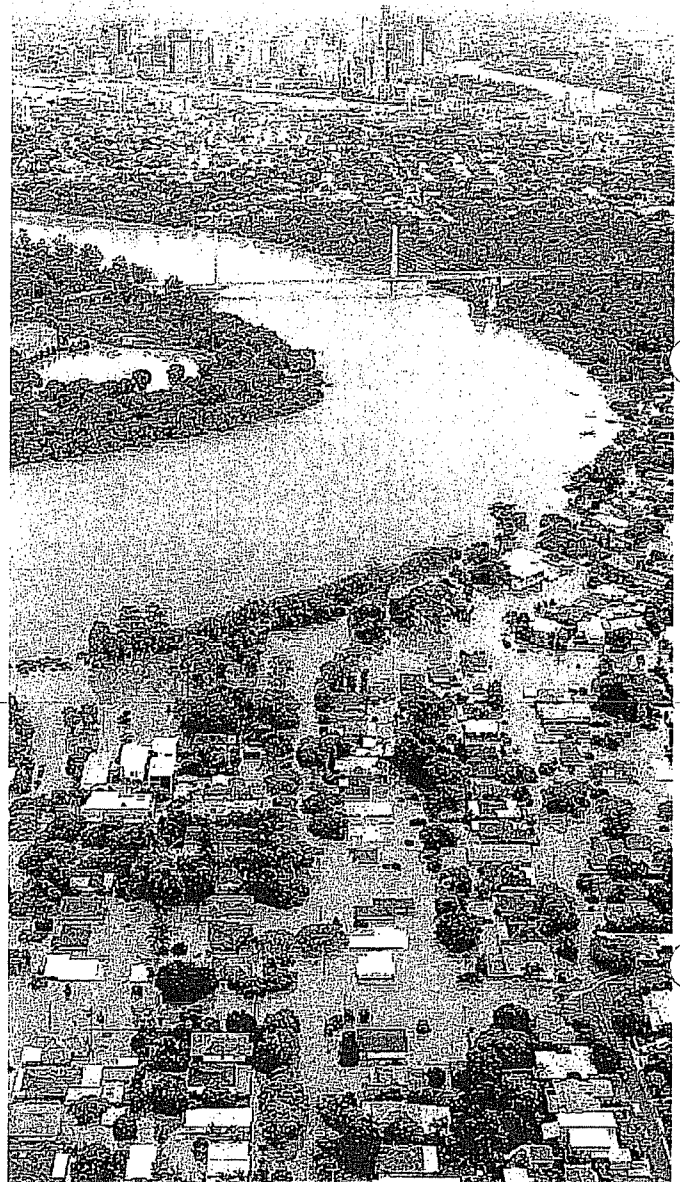
## Be patient

SEVEN hundred customers from the Caboolture area were affected and 57,000 were without power overnight on Tuesday. Energex SEQ Karin McMahon said customers should be patient as their power could be off for some time. Ipswich has been listed as the worst affected area. Power in the Brisbane CBD was switched off Wednesday and yesterday as a safety precaution during the flood.



**NO ESCAPE:** The inner city suburb of Yeronga is inundated by floodwaters as the river level peaked yesterday in Brisbane.

PHOTO: DAVE HUNT



**DAMAGE DONE:** The inner city suburb of Fairfield is flooded following the peak of the Brisbane River in Brisbane yesterday.

PHOTO: DAVE HUNT/AAP

14-Jan-2011

Page: 1

General News

Market: Maroochydore QLD

Circulation: 20603

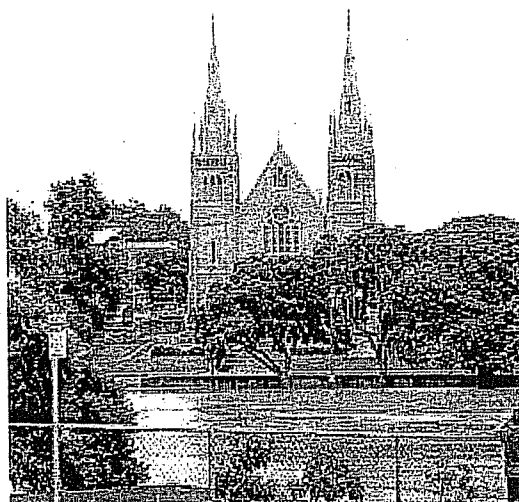
Type: Regional

Size: 2604.81 sq.cms

MTWTFS-



**HARD TO BELIEVE:** The height of the 2011 floods can be seen on the road sign as floodwaters recede in Ipswich.  
PHOTO: STEVE GRAY/AAP



**UNHOLY MESS:** St Mary's Cathedral is surrounded by floodwater in the CBD of Ipswich.  
PHOTO: STEVE GRAY/AAP



**ON A MISSION:** Hundreds of soldiers from the Australian Defence Force prepare to assist with search and recovery efforts in Grantham.  
PHOTO: DEAN LEWINS





**NO ACCESS:** Homes and sports facilities are inundated by floodwaters east of Brisbane's CBD yesterday as the Brisbane River peaked at 4.46 metres.

PHOTO: DEAN LEWINS/AAP



**MUDDY WATERS:** The Brisbane River inundates the CBD following the flood peak in Brisbane yesterday.

PHOTO: DAVE HUNT





MS Bligh urged all Queenslanders to put their hands up to join the recovery effort and get the state back on its feet after the worst natural disaster in its history, with 70 cities and towns affected by flooding.

"As we look across our state we've seen three-quarters of our state having experienced the devastation of raging floodwaters, and we now face a reconstruction task of post-war proportions," the premier said.

With the defence force and the coroner only now getting a proper look at the worst-affected communities in the

Lockyer Valley, including Grantham, Murphys Creek and Withcott, more bodies will certainly be found.

All cars swept away during Monday's inland tsunami have now been searched at Grantham, with police relieved that no more bodies were found.

Crews have gone into some houses, but the damage is so severe that machinery has been brought in to see if bodies are trapped underneath.

"I am sure we, as we go through this process of meticulously searching some of the very isolated areas and

remote farm houses, buildings that have collapsed and waterways, unfortunately will receive more bad news in relation to victims of this very tragic event," state disaster co-ordinator Ian Stewart said.

Drinking water has dropped to critically low levels in the Lockyer Valley.

Ms Bligh said potable water supplies were a critical issue after water treatment infrastructure that fed the valley's reservoirs was seriously damaged by the flood.

"There are a number of reservoirs that service the

townships of the Lockyer Valley and they provide water to about 10,000 people," she said.

"They are now running extremely low.

"Some 13 water trucks will start making runs of water to top-up directly into those reservoirs and they will run 24 hours a day until such time we are able to repair the water treatment facility that feed those reservoirs."

Brisbane ratepayers will receive a \$100 rebate on their water bills as part of the council's commitment to provide financial relief during the flood crisis.

## STATE OF PLAY

### DEATHS

- 15 confirmed last night, amid warnings the figure is likely to rise
- 12 people died in flash flooding at Toowoomba and the nearby Lockyer Valley
- Three bodies were found yesterday: one man in a field in the Lockyer Valley, a 24-year-old man in a drain in Brisbane, and a man in a car at Myall Creek near Dalby
- Two bodies were found on Wednesday: one in a home at Grantham, the other in a creek at Lyons Bridge in the Lockyer Valley
- The official toll does not yet include the death of a man in his 50s whose body was found in floodwaters in the Ipswich suburb of Wulkuraka on Wednesday

### MISSING

- 61 people remained missing in the Toowoomba-Lockyer Valley with grave fears held for 12, including 11 from two families at Murphys Creek
- BRISBANE**
  - 11,900 homes and 2500 businesses completely flooded
  - 14,700 homes and 2500 businesses partially flooded
  - 67 suburbs affected
  - 1025 evacuees at RNA Showgrounds and QE2 emergency centres
  - Brisbane River peaked at 4.46 metres at 4am yesterday, compared with the 5.45 metre peak in 1974
  - River expected to drop to 3.2 metres this morning
- IPSWICH**
  - 3000 homes inundated;

businesses inundated in CBD

- About 2000 people sheltering in five evacuation centres
- Levels had fallen below 17 metres at lunchtime yesterday, from the 19.5 metre peak, below the 20.6 metres in 1974

### REGIONAL CENTRES

- More than 70 towns and cities across Queensland affected by flooding
- Goondiwindi was on high alert with the rising Macintyre River expected to peak at 10.85 metres
- Condamine remained evacuated as Condamine River rises again, with an expected peak of 14.8 metres on the weekend
- River levels falling at Dalby, Chinchilla, Gympie,

Maryborough and Rockhampton

- River at Bundaberg rising slowly and expected to peak at a minor flood level of 5.5 metres last night
- Homes flooded at Fernvale, in the Brisbane Valley, after a quarry collapsed

### SERVICES

- More than 103,000 Brisbane and Ipswich homes are still without electricity supply.
- Energex is hoping to reconnect about 70,000 of those by Friday night.
- 60 schools are under water across Queensland, plus seven TAFEs, 19 teacher residences, while 86 childcare centres are also inaccessible



# Premier sheds a tear as state struggles

Anna  
emotional  
in relating  
human  
tragedies

By TRACEY FERRIER of AAP

THE death toll from Queensland's heartbreaking floods has reached 15, with an emotional premier warning the state faces a reconstruction task of post-war proportions.

Three more men were added to the growing list of victims yesterday, leaving three more Queensland families to grieve.

Authorities hold grave fears for another 12 people - 11 of them missing from the Lockyer Valley community of Murphys Creek, and most of those 11 from just two families.

An exhausted Premier Anna Bligh shed tears yesterday, overwhelmed by the scale of death and destruction that has swept three quarters of the state.

"As we weep for what we have lost, and as we grieve for family and friends and we confront the challenge that is before us, I want us to remember who we are," she said, her voice cracked with emotion.

"We are Queenslanders. We're the people that they breed tough, north of the border. We're the ones that they knock down, and we get up again."

In Brisbane, floodwaters kept their grip on city residents throughout the day after a lower than expected peak of 4.46m hit with the high tide at 4am, leaving 11,900 homes and 2500 businesses flooded.

In Ipswich, waters receded quicker, leaving residents to contemplate the recovery

task ahead, with 3000 homes flooded, and businesses in the CBD inundated.

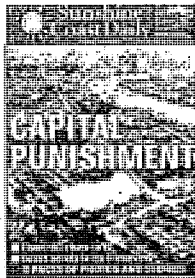
Concerns have emerged about widespread looting.

A task force of 200 police, codenamed Operation Safe-guard, will patrol flood-affected properties in Brisbane and Ipswich to guard against predatory criminals.

"That will give us a sufficient spread of police and patrol vehicles to maintain a 24/7 patrol presence in every one of the flood-affected localities in Brisbane and Ipswich for several weeks," Police Commissioner Bob Atkinson said.

He said there'd been little looting so far, but police would not take any chances.





# CAPITAL PUNISHMENT

■ Flood toll rises to 15

■ Coast sends in its lifesavers

**11 PAGES OF PHOTOS AND STORIES**



Gympie Times  
15-Jan-2011

Page: 3  
General News  
Market: Gympie QLD  
Circulation: 5630  
Type: Regional  
Size: 78.00 sq.cms  
-TWTF5-

## Solar cell warning

HOUSES with solar panels could be potential booby traps for contractors and volunteers cleaning up after the Gympie flood, according to information at yesterday's last operational meeting of the region's disaster management group.

The meeting was told that solar panels would continue to generate power and, if the building's inverter was still switched on, the result could be a shocking 240-volt experience, even if the mains power was switched off.

"Solar panels are active generators on the roof and they don't stop generating when the power is turned off at the main switch.

"With the inverter continuing to operate, you could have a serious electric shock, even with mains power isolated.

"It's a trap for young players," an Energex official said. "The QFRS has set up a help desk so we can make sure premises are disconnected before (fire fighters) hose the premises out," he said, also warning of possible fires if goods are stored in the ceiling near power lines when power is switched on.



**Gympie Times**  
**15-Jan-2011**  
Page: 20  
General News  
Market: Gympie QLD  
Circulation: 5630  
Type: Regional  
Size: 200.58 sq.cms  
-TWTFs-

# Huge week for Pomona area

**Pomona  
news**

Charlotte Davis



Ph: 5485 4171

WELL, what a week it's been for not just our district but the whole of Queensland. Since my last column, electricity supply transformers have been hit by lightning, fixed, floodwaters have risen, electricity has been lost for an extended period of time, fixed, localities, small townships and larger towns have been isolated. Through it all, thankfully in our area, we have not lost any of our people.

During flooding in Kin Kin in 2009, we did sadly lose one of our own local citizens and our thoughts do truly go to those throughout Queensland who have lost family or friends in floodwaters. Through this public forum, may I take this opportunity to recognise the work of the staff of Energex. I saw a crew working in absolutely torrential rain to repair and restore supply of power, even though there was a great possibility that they may not have been able to get back to their depot through areas where floodwaters were sure to rise. All of these crews work tirelessly in these events, and sincere thanks need to go to all involved in ensuring that help arrives.

## A couple of hints

IT is timely to remind people to have battery powered radios so that they can keep up to date with the changing situations.

Also, if residents have landline telephones, they need to be of a type which doesn't become inoperable when you lose power to your home.

## Recovery Phase

THE District Disaster Co-ordination Centre has now adopted an Alert Status and Local Disaster Co-ordinator, Alan Rogers, said Council is now moving into recovery phase.

"There has been a considerable amount of damage to our infrastructure such as roads and parks and Council asks residents for their patience while repairs and/or maintenance are carried out," he said. "Parents must take responsibility for their children's safety and educate them about the dangers of swimming or playing in waters where conditions can change rapidly." For current information about roads that still remain closed, motorists can check

Council's website and the Main Roads' website for the latest details. Households affected by power disruptions, where food spoilage may be an issue, are encouraged to check Queensland Health's website for information about how to ensure food is safe to eat.

## Lighter note

COMMUNITY groups are getting back into the swing of things after having a well earned break over the Christmas-New Year period. Cooroy-Noosa Genealogical & Historical Research Group is holding Beginners Classes with the focus being on 'How to Start'.

The task of writing and collating a family history can be a little daunting, so these classes are an excellent idea for someone contemplating starting the journey of researching their family history. These talks will be held on Saturday, January 22, from 1.30pm to 3.30pm at the Research Rooms situated at 41 Miva Street, Cooroy. Enquiries 5442 5570.





Gympie Times  
15-Jan-2011  
Page: 6  
General News  
Market: Gympie QLD  
Circulation: 5630  
Type: Regional  
Size: 152.63 sq.cms  
-TWTF5-

# Phones, power not coping during flood

Story: Carly Morrissey

RESIDENTS in Imbil who have been trapped due to floodwaters, then bridge damage, are still without power or mobile phones.

For a week the power has been out. Energex is blaming the outage on a technical fault, and it is unknown when the power may come back on.

All up, there are 843 Energex customers in the region without power as flood waters continue to recede.

Fisherman's Pocket, Glastonbury, Gympie, Mary's Creek, Pie Creek, Scrubby Creek, Southside and The Palms all have power outages due to flooding.

Bollier, Moy Pocket and Sandy Creek customers will have to wait until Energex can fix techni-

cal faults before the power comes back on but it is unknown when that might be.

On top of the power being disrupted, flooding has caused ongoing communication dramas in the region.

Mobile phone services were again disrupted overnight on Thursday with Telstra customers reportedly not being able to send or receive text messages or make phone calls.

Other reports suggest instead of ringing, all calls would immediately go to message bank services - suggesting the network was busy.

Internet services also have been unreliable.

On Wednesday, Telstra Wide Bay area manager Barbara Wells said mobile services had been

restored after problems on Tuesday and Thursday evening's problems which sounded like congestion.

At the time of print, Imbil's mobile base station was still not working, due to flooding.

Energex is urging all property owners whose premises were inundated by floodwaters to ensure they are inspected by a licensed electrician before using or reconnecting electricity.

Once floodwaters recede and properties become accessible Energex electrical officers will inspect homes and in some cases electricity may be disconnected.

To book an electrical contractor contact 1300 889 198.

Energex also said people should still stay away from electrical equipment.



Queensland Times  
15-Jan-2011  
Page: 7  
General News  
Market: Ipswich QLD  
Circulation: 10512  
Type: Regional  
Size: 250.47 sq.cms  
MTWTFS-

# Thousands woofing it in the dark

FOR thousands of Ipswich residents, this image of *The Queensland Times* marketing manager Amy Williams using torches to light her house would be very familiar.

Last night more than 8000 homes were still without power, according to Energex.

At the height of the flood crisis, more than 30,000 homes in the city were without power.

Energex said better weather and lower floodwaters were allowing crews to gain access to infrastructure to inspect equipment. More than 400 crews are working across south-east Queensland.



THE LIGHTER SIDE: QT marketing manager Amy Williams has pet dogs Buddy and Charlie to keep her company in the blackout. Photo: Nick O'Sullivan



ON THE FRONTLINE: Danielle Opperman, of the Gold Coast, travelled down to help with the clean-up at Goodna yesterday.

PHOTO: AAP







Queensland Times  
15-Jan-2011  
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THE LIGHTER SIDE: QT marketing manager Amy Williams has pet dogs Buddy and Chaille to keep her company in the blackout. Photo: Nick O'Sullivan

Fire and Rescue Service are in the city to determine which areas are habitable and to help prioritise recovery efforts.

But authorities say their efforts are being hindered by bad traffic and are appealing to rubber-neckers and those who don't need to travel to stay off the roads. The council was organising to bus volunteers to where their help was needed today.

"We'll be trying to put people into locations where they can helpfully make a contribution," Lord Mayor Campbell Newman said.

Tradesmen and those with heavy-duty equipment are in particular demand, he said.

Volunteering Queensland said it has 20,000 people reg-

istered on its books, including those from interstate, with the volunteer effort expected to begin in earnest over the next few days.

The council is working on getting Brisbane's major arterials reopened as soon as possible.

It is also addressing concerns about the integrity of roads near a cavernous construction pit in the CBD that filled with floodwater.

There are also concerns the integrity of Coronation Drive, at inner-city Toowong, could be compromised in a landslide. Running parallel to the Brisbane River, there was a high chance of a landslide around the Regatta Hotel like those seen in floods such as the one in 1974, Mr

Newman said.

"It's happened for every flood that there's ever been and I'm confident, sadly, that that will happen somewhere along the river on this occasion."

Public transport will be free until next Saturday, while Energex is slowly whittling down the number of people left without power in South-East Queensland. About 31,000 properties were still in the dark in Brisbane late yesterday.

A king tide is expected next Friday but calculated releases from Wivenhoe Dam will ensure water remains below the level of the banks.



FORMIDABLE TASK: Kerry Stopanoff takes a break to contemplate the enormity of her situation after emptying her home of flood-damaged goods as the waters receded in the Brisbane suburb of Rocklea. PHOTO: DAVE MUNTZAP





# Caution urged in clean-up

## Electrical and gas devices to be tested

BRISBANE residents have begun scraping mud from their homes in a massive clean-up effort that will leave some with no choice but to knock down their homes.

The water has affected more than 26,000 homes, with 11,900 completely flooded and another 14,700 partially flooded.

Like many flood-affected residents, yesterday Craig Yeoman was in a mad rush to remove the mud caked throughout his home.

The first floor of his house in the badly-hit suburb of Paddington flooded through on Thursday when the Brisbane River broke its banks.

The stench in the area is almost unbearable, while thick mud lines the roads

and pavement.

"We want to get the mud out before it dries," Mr Yeoman said.

"We'll get ours done then move on to help the neighbours.

"It's a feeling of relief that we've still got our house. Plenty of people haven't."

With the waters beginning to recede, the clean-up has begun, but Brisbane locals have been told not to rush the process.

Thousands will have to call in specialists before turning on any gas or electrical appliances, with Queensland Premier Anna Bligh estimating that the process could take a while.

"These are houses that have been inundated right up

to their rooftops. It could be weeks," she said.

"Some of these houses will have to be demolished, so they won't be getting supply back on until there's a new house there."

Defence personnel are helping isolated communities at Moggill, Mt Crosby, Karana Downs and Bellbowrie, moving six pallets of food into the areas overnight.

They will continue to use heavy-duty vehicles to cross flooded creeks and bring in another 17 pallets, as well as help with the clean-up effort in Brisbane and Ipswich.

Rapid damage assessment teams from the Brisbane City Council and Queensland



## Rubbish

RESIDENTS in flood-affected areas are being advised to take their rubbish to a council transfer station free of charge if they can't present their bins for collection.

A Brisbane City Council spokeswoman said all council transfer stations were accepting general and green waste for free. There is a free pick-up service for dead animals.

Northside residents should have collections as usual this week, with most trucks out working. A limited number of trucks are operating on Brisbane's southside and collection may be disrupted for up to a week.

If you have a request, contact the Council Contact Centre on 3403 8888

## Health

HEALTH authorities are concerned about food safety, water quality and mosquitoes in the wake of the floods.

Acting federal health minister Mark Butler yesterday said that other states and territories had agreed to send officers with expertise in environmental and mental health to Queensland.

The Royal Australian and New Zealand College of Psychiatrists has

warned there could be a spike in mental illness following the floods. Extra counsellors are being provided.

Special arrangements have also been made to provide medicines and care for the elderly in flood-affected areas.

## Call centre

THE Brisbane City Council website will continue providing flood information on a low-bandwidth version at [www.brisbane.qld.gov.au](http://www.brisbane.qld.gov.au) due to the high volume of traffic trying to access the site.

The call centre remains available 24/7 on 3403 8888.

The council has put on extra call centre staff to handle the number of inquiries from concerned residents.

It has also been utilising social media to spread information about the flood clean-up via Facebook and Twitter. They can be found at [www.facebook.com/BrisbaneCityCouncil](http://www.facebook.com/BrisbaneCityCouncil) and [twitter.com/brisbanecityqld](http://twitter.com/brisbanecityqld).

## Post

POSTAL services continue to face disruptions throughout Queensland, although they are beginning to return to normal.

Australia Post managing director Ahmed Fahour said transportation of mail by road has resumed to properties and regions with road access, and sea and air transport was being used to supplement services and deal with the backlog.

Mail for affected households will be held at delivery centres and Australia Post will continue to offer free mail redirections for those unable to have mail delivered to their current address.

More than 50 post offices remain closed across the state.

## Banking

A RAFT of banks and credit unions will waive ATM fees when people use cards from other institutions for at least two weeks - but only for flood-affected areas that customers can determine by going online.

It is part of relief banking packages for victims, which include some institutions suspending repayments on home loans.

Cuscal, owner of the rediATM network, said ATMs in flood-affected areas could be identified via postcode on the Australian Taxation Office website. Institutions include major banks, Suncorp, Bank of Queensland, Bendigo Bank and most credit unions and building societies.

## Power

RESTORATIONS are being done where possible. Energex advises that in areas where the power grid has been restored, individual properties may still be without power until safety inspections can be done.

Master Electricians Australia has a weekend hotline to connect homeowners with licensed contractors. Call 1300 889 198 or visit [www.masterelectricians.com.au](http://www.masterelectricians.com.au).

The worst affected areas: Brisbane North (7583 affected yesterday), Brisbane South (15,182), Brisbane Valley (3968), Brisbane West (12,636), Gympie and Mary Valley (645), Ipswich and surrounds (11,394), Lockyer Valley (2545).

## Trains, ferries

**IPSWICH/Rosewood line:** trains are running to Sherwood station, then shuttle buses stopping all stations to Ipswich, except Goodna station.

**Gold Coast/Beenleigh Line:** reduced (public holiday) timetable.

**Caboolture, Cleveland, Shorncliffe lines, Ferny Grove:** hourly services operating between all stations.

**Sunshine Coast line:** two-hourly services operating between all stations.

**Airport line:** half-hourly services between all stations.

**Doomben line:** suspended, RailBus services operating on public holiday timetable.

**CityCat and CityFerry:** services remain suspended.

## Buses

TRANSLINK services will be free until the final service on Friday, January 21. Services are operating on a modified

Saturday timetable.

Buses are unable to operate in the western suburbs, around Toowong, Indooroopilly, UQ and West End. Suspended services include: all 400 series (western suburbs); 116 (Rocklea to Valley); 300 (Toombul to Cultural Centre); 301 (Toombul to Cultural Centre); 196 (Fairfield Gardens to Wickham St); 197 (Fairfield Gardens to Merthyr); 198 (West End); 199 (West End Ferry to New Farm); CityGlider (West End Ferry to New Farm); NightLink.

Check [www.translink.com.au](http://www.translink.com.au).

## City roads

A NUMBER of Brisbane roads remain affected by floodwater or debris.

Coronation Drive has been slow to open because of damage, which may cause parts of it to collapse into the Brisbane River. Nearby Milton Rd remains closed, along with riverside parts of Moggill Rd. Other closures include the Ipswich Motorway, Centenary Highway, Warrego Highway to Toowoomba and the Mt Lindesay Highway. Police said opening roads was a priority and motorists should remain patient as debris was cleared. Motorists heading north or west should plan for detours and delays. Information: [www.131940.qld.gov.au](http://www.131940.qld.gov.au).

## Regional roads

THE Bruce Highway from Gladstone to Rockhampton has finally reopened, allowing supply trucks to access many regional areas.

Roads that remain closed include parts of the Warrego Highway, Byre Developmental Rd, Helidon Rd, Redcliffe Rd, Talwood Boonanga Rd and the Mt Lindesay Highway.

There are many closures around the Wide Bay/Burnett region, Central West and Darling Downs.

Police have also advised motorists to avoid travelling through Ipswich unless absolutely necessary.

A comprehensive list of road closures can be found online at [www.131940.qld.gov.au](http://www.131940.qld.gov.au).

## Drinking water

BRISBANE residents are urged to conserve water after a major treatment plant was damaged. Tap water is still considered safe.

But Queensland Urban Utilities advises people in Marburg, Fernvale, Lowood, Brightview, Coolana, Helenvale Estate, Tarampa, Vernor, Kensington Grove, Regency Downs, Hatton Vale, Plainlands, Galton, Forest Hill, Glenore Grove, Withecott, Murphys Creek, Lockyer, Tabletop, Postmans Ridge, Helidon, Grantham, Lochrose and Placid Hills to boil tap water for three minutes before drinking it.

Authorities say conserve water because it will be needed to clean up.

## Phones

MOBILE and fixed-line telecommunications services are still being restored across the state as infrastructure is repaired and power switched back on.

Optus has restored mobile sites in the Lockyer Valley, Ipswich, Kilcoy and most of Brisbane, with problems still in South Brisbane, the Brisbane CBD, Emerald and isolated areas. Fixed-line services have been returned to 3000 homes in Ipswich. Disruptions continue for Telstra mobile services in the Lockyer and Brisbane valleys, Ipswich, Gympie and some Brisbane suburbs.

Fixed-line services remain affected in greater Brisbane, Darling Downs, Sunshine Coast, Gympie, Maryborough, Bundaberg, and Rockhampton.



Every second email I received this week was an offer to volunteer to help cleaning yards, providing equipment, billeting evacuees and fronting up at centres to take the load off those who hadn't slept for 24 hours.

It was a show of community spirit, where those left with their possessions wanted to help those who had none left; where many who had experienced nature's wrath in 1974, wanted to help those who were now going through the same pain.

But in a sign of the times you, can't just front up and offer a helping hand. You can't turn up in your ute, or with a pair of gloves, or with nothing more than boundless energy and help.

Legal liability, not an issue in 1974, means you need to register before most organisations will accept your offer of help.

And you can bet, from here, it will only get worse. In 1974, Brisbane's river banks weren't dotted with million-dollar mansions, owned by financiers and company executives and lawyers who know what the law says and how it works. The consequences of that could create landmark cases across the city.

If a chunk of the Brisbane City Council's million-dollar walkway damaged your property on its wild run down the river, could you sue?

If the real estate agent who sold you your property promised it

wouldn't flood in 100 years, could you take him or her to court?

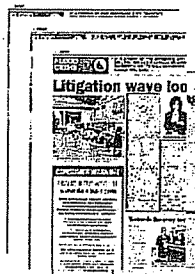
Could the council be held liable for allowing you to build your dream home on the back of a creek bank that did flood 36 years ago?

Those are questions that were being raised this week and no doubt someone, somewhere perhaps with their eye more on what they could take, rather than what they could help make will seek a legal answer to them once the waters recede.

[madonnak@bigpond.net.au](mailto:madonnak@bigpond.net.au)  
 Madonna King presents *Mornings* each  
 weekday from 8.30am on 612 ABC  
 Brisbane.



**ALL HANDS TO THE PUMP:** But for how much longer? The threat of legal action is causing people to think twice about lending a helping hand.



# Litigation wave looming



**Madonna King**

ONE small story, played out in one street in one suburb this week, provides a window into just how big the consequences of this flood might become.

This one was in Toowong, in a highrise along the Brisbane River. As the waters raced passed, taking with them jet skis, pontoons, huge trees, sailing boats and sail boards, an argument broke out.

A group of youths, not much older than 20, managed to secure a boat as it swirled close to the unit. They tied it up to the railing of their unit block, using rope not much thicker than a few centimetres.

As the afternoon river peak approached the boat strained against the rope, but didn't break loose. The boys, proud of their personal salvage operation, looked on over a drink from a unit above.

Another tenant didn't appreciate their community spirit. How could they be so stupid? Wasn't there a risk that the boat could hit the unit block during the night, or the half-submerged house next door?

It was irresponsible, he claimed,

and the body corporate would hold them responsible for the consequences. They should cut it loose and let it join the debris racing downstream. Thirty minutes later, as a small crowd gathered, one of the young men did exactly that. He brought down a kitchen knife and cut loose a new boat, worth more than \$100,000.

It was the threat of legal action, of being held accountable for becoming involved, that ended his attempt at community spirit.

I called the phone number on the side of the boat and learnt it had already travelled 16km downstream, was worth about \$100,000, had lost a jet ski and a dinghy on the way, and was brand new.

It's just a little vignette, and there's probably one for every street affected by the floods. But it struck me that it is now the fear of legal action that determines how much we do, or even what we do.

The decision to cut the rope and free this boat was made, ironically, because of the threat that a group of youths would be held legally liable

for any damage caused by trying to save it.

But what if the boat, now free, careered into someone else's home, killing them? Or what if the same boat, caught in the wild torrent, slammed back into the same unit block? Couldn't they be held legally liable for not fixing the boat, when they had the opportunity to do it? Or for cutting it free, once it had been secured?

The next day I went back. Some time, after dusk, the freed boat was caught in a tree and had been secured again, this time with rope and a rubber hose. The wild waters had damaged it, but not sunk it. I've left a message for the owners. The youths weren't home to admit or deny their involvement!

It was the threat of legal action, of being held accountable for becoming involved, that ended his attempt at community spirit



Gladstone Observer  
15-Jan-2011  
Page: 11  
Property Week  
Market: Gladstone QLD  
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MTWTFSS-

# Electricians must give the all clear

QUEENSLAND residents and volunteers have been urged to exercise extreme caution while dealing with electrical issues during the current flood disaster.

Industrial Relations Minister Cameron Dick said the use of electricity and electrical equipment during the flood event posed significant safety risks.

"This flood disaster has already had a tragic impact on many communities in south-east Queensland," Mr Dick said.

"Residents, business owners and volunteers need to take care with electrical equipment during the floods and the subsequent clean-up to avoid further tragedies.

"Many homes have had their electrical supply turned off because of rising floodwaters.

"Everyone needs to know that if their building has been inundated by floodwaters – whether it is their home or commercial premises – they must have it inspected by a licensed electrician before electricity can be reconnected.

"When flood waters recede, home owners must engage a licensed electrical contractor to inspect the wiring to ensure it is safe. Once a contractor has provided written advice that it is safe to do so, electricity can be reconnected," he said.

Mr Dick said care must also be

taken with electrical equipment and appliances.

"Damaged wiring and electrical equipment can cause electrocution, shocks and fires," he said.

"Rather than run the risk of a terrible accident occurring, residents need to work with electricians and their local electricity supplier to keep themselves and their staff safe.

More information on electrical safety after wet weather, natural disasters and general electrical safety is available from Energex on 13 12 53, Ergon Energy on 13 10 46, the Electrical Safety Office on 1300 650 662, or at [www.electricalsafety.qld.gov.au](http://www.electricalsafety.qld.gov.au).

When flood waters recede, home owners must engage a licensed electrical contractor to inspect the wiring to ensure it is safe. Once a contractor has provided written advice that it is safe to do so, electricity can be reconnected



"Can anyone get on the Energex website?"

"I have been trying but it keeps coming up server busy."

You get the drift.

Another Facebook page which has local and relevant news is ABC Southern Queensland.

I recognise the ABC has an underlying mission to provide the community with information as well as entertainment.

But by using Facebook and Twitter – things perhaps older people don't think are worth spending their 8 cents on – they are engaging younger people.

According to ABC Southern Queensland, their followers have been slowly building over the past eight months.

By early January they had 300 people following them, but the day

after the Toowoomba Gatton flash flood, that number had jumped to 1400.

Why does Facebook work when we can get all the information we need from radio and television and newspapers?

The QPS's Kym Charlton said people wanted to be engaged, share news and help other people be informed.

"Last year we had a child abduction alert which gave me an inkling that Facebook was more powerful than we'd thought.

"It was late at night when we posted the alert, and it took 12 minutes for the first radio news bulletin to go to air.

"But in that time it had been reposted 15,000 times on Facebook."

Not just a silly toy.





# Social net news starting to click



Social networking has found its niche during the flood disaster, with even the police embracing a new way to communicate

**F**ACEBOOK it started as a way to remain in the gossip loop but has evolved into a valid way to stay informed.

The flood disaster we've been experiencing since Christmas has revealed how powerful Facebook has been for the government in providing information directly to individuals.

If you think about it, not since the town crier have people had such pure and undiluted information from the people in charge.

The drift away from television and radio can be attributed to the evolution of the MP3 player and wireless internet technology, and the dumbing down of commercial radio and television.

But wireless internet access has really made social networking ubiquitous.

When you are offered by your telco unlimited social networking, it's an economic fact more people will take up the technology and use it.

Something the Queensland Police Service saw on the horizon when the iPad was released in May last year.

The QPS media department has shown remarkable common sense by not just participating in social media but using them way beyond posting status updates and photos.

With Facebook and a handycam or an iPhone, they've put a broadcast studio into a handbag or backpack of each of their media team.

The head of QPS Media, Kym Charlton, said the signs were on the horizon mid-last year, saying the risk of not getting on to

Facebook outweighed the risk of doing it.

Since the QPS page was established mid-last week, 163,000 people had clicked like and started to receive updates directly from the police.

Considering they only had 6000 likes last December, at the time of Dan Stiller's funeral, this shows that in times of significant crisis, people want the authorities to keep them informed.

What is interesting about the QPS Facebook page, is it's not matched on Twitter, which has only 9000 followers.

People are not turning to Twitter for information about this crisis.

On Tuesday night, Energex announced 100,000 households and businesses in the Brisbane CBD would lose power the next morning - but the announcement was vague and didn't include specific locations.

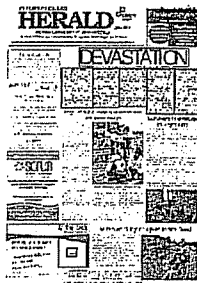
As a result, the traffic to their website was so heavy it crashed and gave no comfort to many residents in suburbs just outside of what we would call the CBD.

According to an Energex spokeswoman, they use Twitter and not Facebook to feed people back to their website.

As the lead agency in this crisis, the QPS reposted a lot of information on behalf of Energex.

But you can see the frustration in some feedback on these posts. Verbatim I will quote it:

"Trying to get on to energex site to see if there is any info but it is too busy, does anyone know if power will be cut in Karalee?"



Highfields Herald

17-Jan-2011

Page: 1

General News

Market: Highfields QLD

Circulation: 2946

Type: Regional

Size: 130.78 sq.cms

M----

# DEVASTATION

The village of Murphys Creek looked like a war zone at the weekend as convoys of police rescue squads, defence forces, emergency teams, electricity workers and tow trucks streamed into the once picturesque hamlet.

The recently opened Murphys Creek Tavern became the centre for rescue operations and housed the homeless as carloads of food supplies and clothing were delivered there by local

residents. Shocked, they sat stunned around the tavern, coming to grips with the week's events as they huddled around battery radios waiting for

news.

Radio reports indicated that at least another 12 people were missing there and at Postman's Ridge, adding to the already alarming death toll.

The residents united as they struggled with life after nearly a week without power, mail, food, petrol and other supplies.

As survivors at the tavern battled with the shocks of the week, a convoy of tow trucks began hauling out dozens of wrecked cars, creating another grim reminder of Monday, January 10, when an 8metre high wall of water ripped through the

heart of the village taking lives, wrecking homes, and eroding the only roads in and out of the hamlet.

The torrent of water which tore through the landscape was made even more deadly by a deluge of 133mm of rain in 30 minutes.

Homes were levelled or carried away, the school was flooded, the Rural Fire Brigade building damaged and railway lines and bridges torn apart and street signs flattened.

Streets in the village at the weekend were lined with debris as flooded residents put out wrecked furniture, floor coverings

and bedding.

It was not known when rubbish would be collected again.

Police divers and defence forces continued the grim search for bodies through the weekend as residents pleaded with electricity suppliers for a return of power as they tossed out rotting food. Energex trucks rolled into Murphys Creek and Postman's Ridge early on Friday to begin restoring the power that had been cut five days before.

Residents have vowed to re-build in the village.



**MX Brisbane**  
**17-Jan-2011**  
Page: 5  
General News  
Market: Brisbane  
Circulation: 43743  
Type: Capital City Daily  
Size: 116.01 sq.cms  
MTWTF--

# Slow start for workers

Peta Fuller

It was work, but not as we know it, for those who returned to the city today.

Five downtown buildings were still without power this morning and some businesses used remote sites to kickstart activities.

Buildings without lights included the Riverside Centre on Eagle St and the Stamford Hotel on Edward St.

Energex said power should be on there by tomorrow.

The three other buildings

without electricity today were 126 Margaret St, 42 Albert St and 41 George St.

The Albert St site was expected to be last online, with Energex estimating it would have power by Wednesday at the latest.

Police said almost 6000 properties in greater Brisbane still had some floodwater in them today.

Forty nine homes and 64 businesses remained inundated and a further 3300 had water in their backyards.

Assistant Commissioner Peter Martin said the effort today was focusing on getting the city moving again. "Our No.1 priority is to make sure that we clear the roads," he said.

Police said cyclists should avoid roads where they might slow traffic and wanted CBD workers to use public transport and stagger hours if possible.

Police charged three more people with looting offences over the weekend. A 22 year old man was charged with stealing after

he allegedly took a dinghy, while a man, 18, and a boy, 15, will also face court after robbing two homes in Ipswich last week.

Rocklea Markets was beginning limited trading of fruit and vegies today.

Free public transport didn't entice many extra passengers today, with Translink reporting a normal load for this time of year. All of Translink's services will be free until Friday.



**North West Star**

**17-Jan-2011**

**Page: 8**

**General News**

**Market: Mount Isa QLD**

**Circulation: 3374**

**Type: Regional**

**Size: 16.77 sq.cms**

**MTWTF--**

## **20,000 without power**

THE number of properties left without power following southeast Queensland's devastating floods has been reduced to less than 20,000. Another 9000 homes and businesses were returned to the power grid on Saturday, Energex says, bringing to 240,000 the number of properties restored since last Monday.





**Daily Mercury**  
**17-Jan-2011**

Page: 15  
General News  
Market: Mackay QLD  
Circulation: 15421  
Type: Regional  
Size: 27.07 sq.cms  
MTWTFS-

**Power reconnected**

A FURTHER 3000 Brisbane homes and businesses were to be reconnected to the power grid yesterday, Energex said.

It follows the reconnection of 6000 in Brisbane on Saturday.

However, four large riverfront office towers were not expected to have power restored until well into the working week.

Statewide, the number of properties now without power in the wake of Queensland's devastating floods has been reduced to 19,817.



## Townsville Bulletin

18-Jan-2011

Page: 7

General News

Market: Townsville QLD

Circulation: 26927

Type: Regional

Size: 83.81 sq.cms

MTWTFS-

# Ergon crews head south to help reconnect

ERGON Energy crews from across North Queensland will be relying on people power to help reconnect residents living in flood-ravaged south-east Queensland.

A contingent of workers from across the North will play a vital role in the task of restoring power in the state's capital.

A total of 10 connection officers and five light service vehicles taken from

Townsville, Burdekin, Cairns, Hinchinbrook and the Atherton Tablelands will converge on the region today.

The company's northern-based reinforcements will join a 22-strong Ergon Energy group providing help across the south-east corner this week.

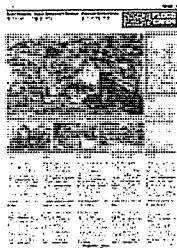
Acting general manager of service delivery Kevin Toomey said the spirit of giving was shining through.

"Under the direction of Energex's restoration plan, our crews will be checking network service lines or connection points and reconnecting premises where it is safe to do so. In undated premises can only have the power put back on after they have been cleared by a licensed electrical contractor."

- RYAN MATHESON



Kevin Toomey



**Courier Mail**  
**18-Jan-2011**  
Page: 11  
Features  
Market: Brisbane  
Circulation: 206110  
Type: Capital City Daily  
Size: 43.73 sq.cms  
MTWTFS-

## Power

ENERGEX is asking residents and business owners to call 13 62 62 if their property has not been flood-affected and power is not yet restored.

Spokesman Nathan Hatch said about 17,935 homes and businesses remained without power in the southeast, with 13,627 of those in Brisbane. He estimated there could be 10,000 to 12,000 homes and businesses so severely damaged that it might be some time before they're reconnected.

Power interruptions yesterday morning were 13,353 in Brisbane, 3553 in Ipswich, 219 in the Lockyer Valley and 771 in the Brisbane Valley.

Mr Hatch said several thousand residents should have had power connected by last night.

It was hoped the Lockyer Valley and Brisbane's Centenary suburbs, Rocklea, Archerfield, Sherwood and western Brisbane suburbs would be reconnected by last night.



**Courier Mail**  
**18-Jan-2011**  
Page: 4  
Features  
Market: Brisbane  
Circulation: 206110  
Type: Capital City Daily  
Size: 35.57 sq.cms  
MTWTFSS-

## Powerless

MORE than 10,000 homes in southeast Queensland have been too badly damaged by the floods to be reconnected to the electricity grid.

Energex spokeswoman Kath Ryan said between 10,000 and 12,000 homes had suffered "severe" structural damage and would be unable to have power reconnected. "Some of these homes will need to be totally rebuilt," she said.

Energex will today start repairs on its Archerfield substation – the only one significantly damaged. "People in the Rocklea, Moorooka and Archerfield area will be without power ... as we start to repair (the substation) and assess the damage," Ms Ryan said.

About 17,935 homes and businesses remain without power in the southeast, with 13,627 of those in Brisbane.

Anthony Templeton





## Caboolture News

19-Jan-2011

Page: 6

General News

Market: Caboolture QLD

Circulation: 33648

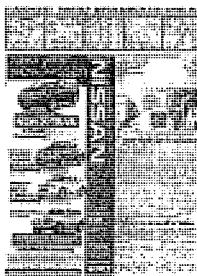
Type: Regional

Size: 43.59 sq.cms

--W----

### Energex advice

FLOODING after storms can have major impacts on the electricity network and your home. While flooding brings with it many obvious hazards, the hidden danger of live electricity mixing with water is something people often do not consider, but something of which we must all be aware. If floodwaters rise to the level of electrical equipment, stay well away to avoid the risk of electric shock. Appliances affected by water can be extremely dangerous, and in some cases they can even be fatal, so it is important that the affected item is either thrown away or checked by an authorised electrician before it is used again. Electricians can be found in the Yellow Pages, local newspaper classifieds or by contacting the Master Electricians Association on 1300 889 198 or at [www.masterelectricians.com.au](http://www.masterelectricians.com.au).



## Lockyer Valley gets back on track

POWER, water, phone, road access and welfare for residents are the five main issues the Local Disaster Management Group are working hard to rectify after the Lockyer Valley flood disaster.

Public health is also of highest importance and people who have been in contact with flood water need to wash their hands regularly and refer to Queensland Health for other measures.

Hand sanitizer and eucalyptus oil are also a good precaution in case of cuts and to prevent infection from diseases prevalent in water and mud.

Volunteers are asked to not simply turn up but to contact council to register their offers of assistance on 1300 005 872 and speak to the

Community Services.

Community welfare is also of highest importance and Community Recovery Centres have been set up at the Gatton Shire Hall, Laidley Council Chambers Helidon Community Centre, Grantham State School and Murphy's Creek Tavern.

Red Cross and Lifeline are now on the ground and are providing services to those affected.

There are also eight specialised counselling teams from the Department of Communities that have been deployed across the Lockyer Valley and Toowoomba.

People are asked to take donations to the Gatton Indoor Sports Centre.

Residents must be aware that some roads may be cut for many months due to severe damage to

creek crossings and bridges.

Council is urging motorists to obey "road closed signs" and barricades as they are put there for your own safety.

Normal load limits now apply on the Warrego Highway and Energex, Telstra and Queensland Urban Utilities are working on getting their services back on track.

Very limited bottled water of three 600ml bottles per person per day is available at the following distribution points: Gatton Indoor Sports Centre, Lockyer Valley Cultural Centre, Hatton Vale State School, Helidon Community Centre, Laidley Council Depot and Withcott State School.

These points will be open from 7am until 7pm daily.

### IMPORTANT PHONE NUMBERS

Lockyer Valley Regional Council .....	1300 005 872
State Emergency Service (SES) .....	132 500
Department of Communities .....	1800 173 349
Missing Persons Hotline .....	1300 993 191
Centrelink .....	180 22 66
Queensland Urban Utilities .....	13 23 64
Energex .....	13 19 62
Telstra .....	13 22 03
Optus .....	13 13 44



South East Advertiser  
19-Jan-2011

Page: 8  
General News  
Market: Brisbane  
Circulation: 50802  
Type: Suburban  
Size: 92.64 sq.cms

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## Be aware of power, asbestos hazards

QUEENSLAND residents and volunteers are being warned about the dangers posed by electricity and asbestos during the flood clean-up.

State Industrial Relations Minister Cameron Dick said residents of flood-affected areas should take extra care when handling electrical equipment or materials containing asbestos while cleaning up after the floods.

Energex is urging all property owners whose premises have been inundated by floodwaters to ensure they are inspected by a licensed electrician before using or reconnecting electricity.

"If floodwaters rise to the

level of electrical equipment, stay well away to avoid the risk of electric shock," Energex said.

"Appliances affected by water can be extremely dangerous, and in some cases they can even be fatal, so it is important that the affected item is either thrown away or checked by an authorised electrician before it is used again."

Electricians can be found in the Yellow Pages, local newspaper classifieds or by contacting the Master Electricians Association on 1300 889 198 or by visiting [www.masterelectricians.com.au](http://www.masterelectricians.com.au).



## South West News

19-Jan-2011

Page: 46

General News

Market: Brisbane

Circulation: 40570

Type: Suburban

Size: 29.83 sq.cms

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### NEWS PACK

#### SAFETY FIRST

IPSWICH City Council has urged contractors assisting with the huge flood clean-up to put their safety first while working around flooded homes. Visit [www.1100.com.au](http://www.1100.com.au) prior to undertaking any form of excavation involving machinery.

#### BOGUS WORKMEN

ENERGEX is warning victims of the floods to be wary of scammers posing as its workers and licensed electrical contractors. There have been reports of bogus tradespeople demanding money in advance for repairs and clean-ups, then disappearing without completing the agreed work.





## South West News

19-Jan-2011

Page: 6

General News

Market: Brisbane

Circulation: 40570

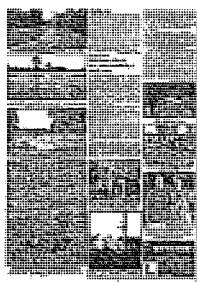
Type: Suburban

Size: 8.51 sq.cms

--W----

### BRIGHT SPARKS

Energex is advising residents to have a qualified electrician inspect homes and electrical appliances which may have been damaged during the flood event.



## Kilcoy Sentinel

20-Jan-2011

Page: 18

General News

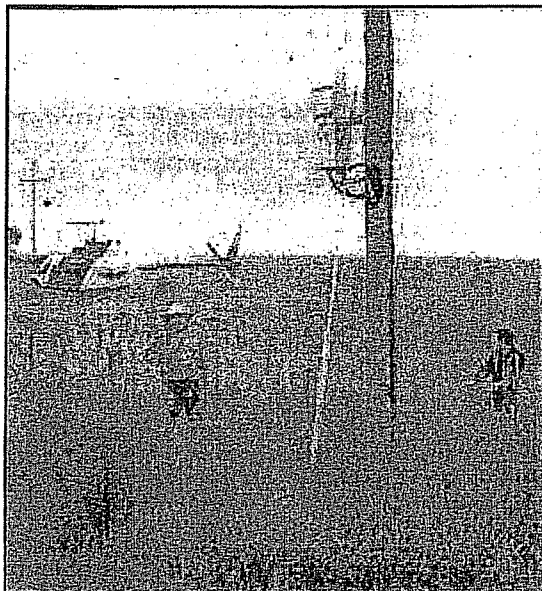
Market: Kilcoy QLD

Circulation: 1500

Type: Regional

Size: 62.01 sq.cms

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***Energex workers flew by helicopter into flood affected areas to restore power to households, some of which were without power for many days.***



Courier Mail  
20-Jan-2011  
Page: 14  
Features  
Market: Brisbane  
Circulation: 206110  
Type: Capital City Daily  
Size: 45.68 sq.cms  
MTWTFS-

## ESSENTIAL SERVICES

### Power

MORE than 4300 power users in Brisbane were yesterday still affected by outages, with 923 in Ipswich and 53 in the Lockyer Valley.

Among the suburbs to have been hit the hardest were Auchenflower, Bellbowrie, Bundamba, Chuwar, Fernvale and Jindalee.

Energex has reminded people with water-damaged properties to have homes and appliances inspected by an electrician to prevent injury.

Energex has had reports of several electrical fires due to people using faulty, flood-damaged appliances.



City News  
20-Jan-2011  
Page: 5  
General News  
Market: Brisbane  
Circulation: 49808  
Type: Suburban  
Size: 87.62 sq.cms  
---T---

## Lights on as things get back to normal

LUKE ROYES AND AAP

LIFE – and electric light – is slowly returning the dusty streets of central Brisbane.

Residents and businesses faced major disruptions with large sections of the CBD without power since last Wednesday.

Energex hopes to restore electricity to the Riverside Centre, the last CBD building to have power returned, today.

The Stamford Plaza, 126 Margaret St, 42 Albert St and 75 William St had power returned earlier this week – keeping workers from their offices until it was restored.

But power restoration efforts in the CBD suffered a setback on Tuesday with unscheduled blackouts at 200 Mary St, MacArthur Central and Oaks Felix Apartments and the Elder Smith Building on Felix St.

On Monday, workers unaf-

ected by the flooding heeded Lord Mayor Campbell Newman's call for Brisbane to get back to business, with employers asked to ease traffic congestion by staggering workers' start and finish times.

"We want people to get back to work," he said.

"Economic activity must continue.

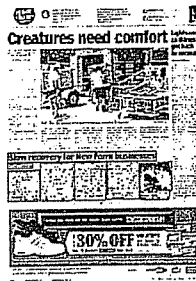
"We must get the city cranking up to high gear."

Bus services almost returned to normal. But one constraining factor was fixing electrical problems at the Melbourne St bus tunnel.

Cr Newman said damage to the CityCat ferry terminals would total between \$60 million and \$100 million.

"I gave instructions to council officers to plan to get a solution going inside 90 days," he said.





**City News**  
**20-Jan-2011**  
Page: 5  
General News  
Market: Brisbane  
Circulation: 49808  
Type: Suburban  
Size: 118.17 sq.cms  
---T---

# Slow recovery for New Farm businesses

TARYN DAVIS  
davista@qst.news1td.com.au

THEY are open for business but for many of Fortitude Valley and New Farm's restaurants, shops and office blocks it will be a long road to recovery.

Brisbane City Councillor David Hinchliffe (Central) applauded the work of council officers, non-government organisations and residents. "People have been nothing short of magnificent," Cr Hinchliffe said.

"I've never known this sort of community spirit."

Cr Hinchliffe said Energex crews had worked hard to

restore power to properties across the central ward, and said there were only 24 houses remaining without power on Tuesday afternoon.

Brisbane's Powerhouse opened its doors for business again this week with shows returning to the stage.

"Almost unbelievably, the iconic venue escaped relatively unscathed apart from minor lower level flooding and some machinery damage," a spokesperson said.

Meanwhile Fortitude Valley's Emporium is back up

and running with one of the seven buildings still on backup generator power.

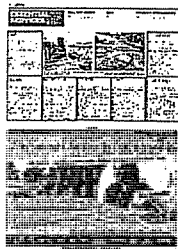
Valley Chamber of Commerce director Carol Gordon said many businesses were coming back online but said it would take some time for them to get back to full capacity. "We've been calling for businesses in the area to email us back, what we want is list of businesses who have been affected by flooding or (loss of) power," she said.

"We've had contractors calling us to offer assistance."

For businesses affected contact [admin@valleychamber.com.au](mailto:admin@valleychamber.com.au)



**WELL PREPARED:** Sandbags piled up in front of businesses on Brunswick St



**Courier Mail**  
**21-Jan-2011**  
**Page: 12**  
**Features**  
**Market: Brisbane**  
**Circulation: 206110**  
**Type: Capital City Daily**  
**Size: 325.49 sq.cms**  
**MTWTFSS-**

## Power

WEDNESDAY'S wild weather left another 400 homes without power, bringing the total to 3700.

Parts of Marburg, Algester and Graceville were already without electricity from the floods and were hit again by the storm.

Energex has prioritised these areas and hopes to have them reconnected by today.

Power will be returned today to more of the CBD, as well as homes on Milton Rd and Coronation Drive.

Major structural damage to some homes and businesses means that they may not be reconnected for weeks.

## Rubbish

BRISBANE City Council waste stations are still accepting refuse free of charge.

The council aims to collect bins on schedule, however if your bin has not been emptied on the usual day, leave it out on the kerb and it will be collected as soon as possible.

Garbage trucks are servicing flood-affected suburbs where possible. Residents in those areas can leave non-perishable items on the kerb for collection and place perishable items in the bulk bins being made available.

Usual kerbside collection for unaffected suburbs resumes Monday.

## Regional roads

FLOOD-AFFECTED roads remain closed throughout Queensland.

All roads west of the Darling Downs are affected and motorists are advised to plan ahead for alternate routes. The D'Aguilar Highway is still closed at the Blackbutt Range, with reports that roads in the area have large potholes.

The Leichhardt Highway is closed from Miles to The Gums and from Gore Highway intersection to Goondiwindi. The Barwon Highway is closed west of Goondiwindi, and as of yesterday the A.J. Wyllie Bridge and Youngs Crossing Rd also have been closed.

Information: [www.131940.qld.gov.au](http://www.131940.qld.gov.au)

## City roads

MOST flood-affected roads in and around Brisbane have now re-opened.

The Mt Crosby area is still experiencing closures, including Colleges Crossing, Allawah Rd and Stumers Rd are currently blocked from Mt Crosby Rd as crews work to repair surface damage.

The Inner City Bypass, Coronation Drive, Clem Jones Tunnel and Milton Rd are operating as normal.

Some bikeways along the Brisbane River remain closed, particularly near Eagle St. Parts of the Kedron-Brook and Enoggera Creek bikeways have also been affected.

## Phones

PORTABLE mobile phone towers have been sent to Rocklea, Hill End, Fairfield Gardens and Murphys Creek to restore mobile communication.

Telstra has identified 45 "red zones" that require heavy maintenance, and individual service faults are four times higher than normal. The entire network is expected to be operational in the next week. Mobile phone services remain intermittent at Oxley,

Rocklea, Chelmer and parts of the CBD and western suburbs.

Vodafone and 3 are waiving bills for customers in regional areas that were heavily affected by floods.

## Mail deliveries

MOST of Queensland has now begun receiving mail as usual via road, air and sea.

Parts of Toowoomba are still not getting deliveries due to infrastructure damage but Australia Post is continuing to service more areas as roads continue to open.

About 2.6 million postal deliveries are being made each weekday around Queensland, well up from the 1.6 million deliveries during the floods.

The Australia Post call centre on Coronation Drive, Brisbane, is expected to be open today.

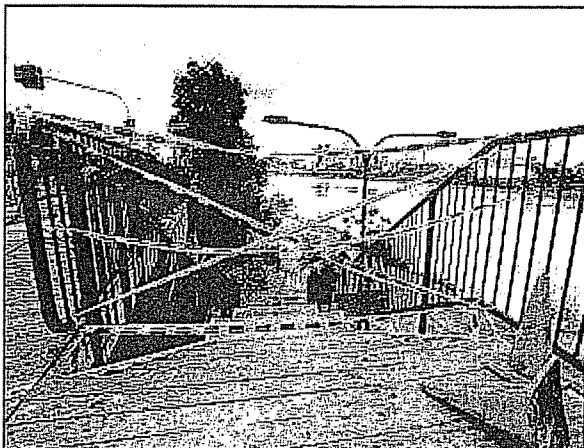
## Public transport

TODAY is the last day of free public transport, which will continue until the last service.

The CityCat, CityFerry and Moggill Ferry services remain suspended until further notice.

All train services have returned to normal except for a new interim timetable for the Ipswich/Rosewood line and track closures from Dutton Park to Banoon.

There are some minor bus disruptions around William St in the CBD and on the 539 and 680 bus routes. Helidon and Grantham remain inaccessible by the RailBus.



**OUT OF ACTION:** The bikeway at Milton remains closed to the public (left); and there are fears pollution may be contaminating Oxley Creek.

Pictures: Philip Norrish and Isaac Lawrence



**Noosa News**  
**25-Jan-2011**  
Page: 13  
General News  
Market: Noosa QLD  
Circulation: 22688  
Type: Regional  
Size: 17.54 sq.cms  
-T--F--

### **Energex warning**

Energex is warning victims of the floods to be wary of scammers posing as Energex workers and licensed electrical contractors. There have been reports of bogus tradespeople demanding money in advance for repairs and clean-ups, then disappearing without completing the work.



**Courier Mail**  
**27-Jan-2011**  
**Page: 7**  
**Features**  
**Market: Brisbane**  
**Circulation: 206110**  
**Type: Capital City Daily**  
**Size: 47.38 sq.cms**  
**MTWTFS-**

## Thousands of homes still in the dark

MORE than 3000 flood-affected homes and businesses across southeast Queensland remained without power yesterday.

This is despite Energex confirming that its network had been almost fully restored.

Only about 150 properties were unable to be hooked up to the grid

because of damage to the electricity network, a spokesman said yesterday. These were mainly in the most badly flood affected areas such as the Lockyer Valley where, in some cases, properties had been destroyed.

Elsewhere, "very few locations don't have electricity in their street",

the spokesman said.

"It's just that individual houses don't have power because they're not safe to be reconnected."

All inundated properties have to be inspected and cleared by a licensed electrician before Energex will restore the electricity supply to them.

**Robert MacDonald**



## ENERGEX Corporate Communications activity

### South East Queensland Floods January 2011

#### Television interviews

- 2984 television interviews / mentions -

(

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( )

Date	Media Outlet	Media Outlet State	Program/Section Name	Summary	Interviewees
10/01/2011 6:30	Channel 9	National	Today	Residents in flood affected areas of Queensland are bracing for more floods today. Reporter Alison Fletcher is at the emergency management centre in Brisbane says Energex has shut off power to some businesses in a town where floods are expected.	
10/01/2011 10:34	ABC News 24	National	ABC News - 10:00	Interview with Tony Perrett, Acting Mayor, Gympie Regional Council about the Qld floods. O'Brien reports South East Qld residents are preparing for more wild weather and flooding. The Sunshine Coast Hinterland has flooded, while Gympie is isolated and has no power. Perrett confirms the rain has been "intense", with the Mary River catchment recording 300 millimetres overnight. He confirms water from the Mary Valley has entered the Gympie CBD and is inundating businesses, with up to a dozen affected already. He explains which areas of the town will be most affected, noting access to several bridges will be cut off. He declares some homes might be affected if the flood peaks over 20 metres. He mentions the council is working with police to advise residents to be prepared. He mentions power has been cut, but only in some areas, saying Energex are very good at responding to the river rises. He reaffirms all residents still have power connected, and the situation will be reassessed as the river rises.	Tony Perrett, Acting Mayor, Gympie Regional Council
10/01/2011 11:01	ABC News 24	National	ABC News - 11:00	There have been extraordinary rainfalls in Queensland, with the town of Dalby preparing for the second major flood in three weeks as the Mile Creek is expected to peak at 3.5 metres. Residents from 100 homes in Dalby were evacuated overnight, while locals along the Lockyer Creek west of Brisbane were also forced to leave. The Mary River is expected to peak at Gympie, while the Disaster Coordination Centre has been activated. Almost 4500 homes in Gympie were black out in Gympie, the Mary Valley and the Sunshine Coast hinterland. An Energex spokeswoman said wild weather was hampering efforts to restore power. The damage to road and rail in Queensland is estimated at \$1.5 billion. Peter Baddiley, Supervising Hydrologist at Flood Warning Centre, Queensland Weather Bureau, says the current rain event is very widespread and spreads from Brisbane to Maryborough. Ray Brown, Mayor, Western Downs Council, says many SES crews and police will be brought in to Dalby, while there is currently 24 people in the evacuation centre. People in Dalby experiencing problems getting through to the	Peter Baddiley, Supervising Hydrologist at Flood Warning Centre, Queensland Weather Bureau Ray Brown, Mayor, Western Downs Council

11/01/2011 14:14	Channel 7	National	News Special	<p>Press Conference with Campbell Newman, Brisbane Lord Mayor.</p> <p>Newman says this morning the local disaster management group of the Brisbane City Council met. That committee saw representation from Qld Police Service, Fire and Rescue Service, Energex, Telstra, Qld Urban Utilities, The Red Cross. Newman says the severe rainfall event around Helidon, Gatton and Toowoomba has persisted, which has caused an upward revision of the estimate of the impact on Brisbane. He says the river will continue to rise. He says the latest figures say 6,500 properties will be flooded and he will provide lists, 16,500 properties will be partially affected, 14,900 people will be affected. He says people need to find out if their property is on a list to be flooded and they should save personal affects by moving them. The projected flood level is at 4.2m. He says people need to consider self-evacuation, possibly with friends and family. He says pets cannot be accepted at evacuation centres. He tells people to stay home and only go out if they have to. He says the operators of the Wivenhoe dam have a huge challenge because the dam is full and the</p>	
11/01/2011 17:41	Channel 9	National	Nine News 4:30 Edition	<p>Interview with Mike Swanston, Energex Operations. Energex has flown in extra staff to restore power to Brisbane homes. Up to 22,000 homes and businesses are without power, with the hinterland worst affected. Northwest Brisbane and Brisbane Valley have been affected by rains. Some poles have fallen. Flooded and wet roads are making it difficult for Energex to deploy cars. Lockyer Valley and western Brisbane are also suffering from power cuts. A number of Energex employees are busy helping their own families and homes. Swanston says they will be dealing with the Lockyer Valley. About 400 Energex distribution points are likely to be flooded and will be isolated, with up to 100,000 customers affected by power interruptions.</p>	Mike Swanston, Energex Operations
11/01/2011 18:05	Channel 7	QLD	Seven News	<p>Energex crews are on standby to disconnect power to 100,000 residents on the South-East who could be flooded. Caboolture is isolated, Strathpine residents have been evacuated and exhausted rescuers have again been called to save people from the flood waters. Anna Bligh, Queensland Premier, warns residents to keep their children away from parks, gutters and drains. Water surged through Brisbane's north side today. At Albion, council workers handed out leaflets warnings locals they had 24 hours to get out before the flood waters. Parts of the Bruce Highway is under water. The highway is expected to remain cut into the night.</p>	Anna Bligh, Queensland Premier   Barry Edmondson, businessman   vox pops



11/01/2011 21:59	Channel 9	National	National Nine News - Flood Special	Hosts say 400 streets are expected to go underwater in Ipswich, Qld tomorrow and Energex has cut off power to the suburbs of Basin Pocket, Riverlink and parts of the Ipswich CBD.	
12/01/2011 6:01	Channel 9	National	Today	Stefanovic is on the banks of the Brisbane River, which is bursting at the seams and carrying various items of debris. Electricity was cut in Ipswich overnight as a precaution, next Brisbane's CBD. It is expected 100,000 homes and businesses will be in the dark, and Energex is on standby to shut down power in other flooded areas. Ten people are confirmed dead, with 78 missing, and 75% of Queensland affected by flooding.	Anna Bligh, Queensland Premier
12/01/2011 5:02	Channel 9	National	Today	Thousands of people have been made homeless by the floods. Sandbagging has started at Ipswich and Brisbane, while there have also been power cuts in both cities. Energex is on standby to make more cuts. Residents in the Lockyer Valley have been told they will remain cut off for a number of days.	unnamed interviewees
12/01/2011 6:00	SKY News Australia	National	First Edition - Early	A four year old boy in Ipswich has become the tenth death in the latest Qld flood crisis while Anna Bligh, Queensland Premier reporting that the toll is likely to rise with reports suggesting another 30 have perished. The focus today will be Ipswich & Brisbane while Bligh says there are grave fears held for 15 of the 78 still missing while the Bremer River is expected to peak at 22m today, inundating 3,000 homes. The Brisbane River is forecast to peak tomorrow, flooding 40,000 properties while there will be rolling power cuts through out Brisbane & Ipswich. Hosts talks to Kieran Gilbert, Reporter. Gilbert describes the Brisbane River, saying boats have been floating down the river, with thousands evacuated from low lying Brisbane suburbs. Gilbert talks about the 1974 Brisbane floods and compares the water levels in Brisbane & Ipswich in 1974 to now. Gilbert talks about the Wivenhoe Dam, saying this was built after 1974 to prevent floods but it is not going to be enough to prevent the current floods. Gilbert talks about Energex's rolling power cuts and warnings issued for people to stay out of the Brisbane CBD. Gilbert talks about Bris	

12/01/2011 6:16	Channel 7	National	Sunrise	Doyle says Sunrise correspondents have been monitoring events. Nuala Hafner is at Ipswich. She says the water is currently over 18m and rising a metre an hour. She says it will peak at about 21.5m today. She says that is 1m higher than the 1974 floods. She says 3000 homes could be underwater. She discusses the expected water levels. Michelle Tapper is at the EMQ Headquarters. She says Energex currently says 51,000 homes across the south east are without power this morning. She says electricity in parts of the CBD and other areas around Brisbane will start getting shut down today. She says authorities are hopeful they will find many of the missing people, alive and safe.	
12/01/2011 6:19	Channel 9	National	Today	Stefanovic comments on images of the Toowoomba floods. He says around 100,000 people in Brisbane will have their cut. Mike Swanston from Energex says in Ipswich around 53,000 people are without power, and gives an update on the situation in Brisbane. He says the Brisbane City Council is providing Energex with excellent flood maps.	Mike Swanston, ENERGEX
12/01/2011 6:43	Channel 7	National	Sunrise	Interview with Mike Swanston, Energex. Swantson says there is still 20,000 people without power north and west of Brisbane because they can't get across. He says electrical safety is the priority with rising floodwaters. He says up to about 100,000 people through Brisbane may have to have their power switched off. He says people on life support or health management have some good arrangements with GPs and hospitals, and says if anyone is concerned they should see either. He says this interview is part of the notice people will be receiving. He says hopefully it won't be necessary yet, but these messages will be conveyed by the media.	Mike Swantson, Energex
12/01/2011 6:38	SKY News Australia	National	First Edition - Early	Hosts talk to Tom Connell, Ipswich. Connell talks about reports of looters in Ipswich and comments from Mayor Paul Pisasale. Connell talks about the forecast for a 21.5m river peak in Ipswich which will flood a third of the town. Connell talks about the town's people's reaction to the floods and the number of people evacuating either because of the water of electricity cuts	

12/01/2011 6:30	SKY News Australia	National	First Edition - Early	<p>A four year old boy in Ipswich has become the tenth death in the latest Qld flood crisis while Anna Bligh, Queensland Premier reporting that the toll is likely to rise with reports suggesting another 30 have perished. The focus today will be Ipswich &amp; Brisbane while Bligh says there are grave fears held for 15 of the 78 still missing while the Bremer River is expected to peak at 21.5m today, inundating 3,000 homes. The Brisbane River is forecast to peak tomorrow, flooding 100,000 properties while there will be rolling power cuts through out Brisbane &amp; Ipswich. Hosts talks to Kieran Gilbert, Reporter. Gilbert talks about debris floating down the Brisbane River and the power cuts for Brisbane. Gilbert talks to Mike Swanston, Energex, Swanston talks about the number of homes with out power and conditions that are preventing Energex from getting power back on. Swanston talks about where the electricity has been &amp; will be cut off. Swanston talks about the effect of cutting off power to residents, telling those who need power for their health equipment to get in touch with their GP</p>	Mike Swanston, ENERGEX
11/01/2011 21:03	Channel 7	QLD	Seven News (Late Edition)	<p>Residents in West End have spent the day packing up and leaving. The death toll from the floods has climbed higher, standing at 10. A 4yo boy fell out of a boat and was swept away at Marburg. 78 people are still unaccounted for. The flood is expected to cover one-third of Ipswich and 9000 homes. Interview with Patrick Condren, Seven News Reporter, reporting from Emergency Management Queensland HQ. Condren is joined by Neil Roberts, Queensland Emergency Services Minister, to talk about the latest updates from the Disaster Management Committee. He says there are significant developments in Ipswich with the river expected to peak tomorrow morning. A number of people have been evacuated and Brisbane is also preparing. He says they are pleading with people to pay attention to radio and TV bulletins and heed the advice. He says they are currently talking to Energex about the power being cut in the Brisbane CBD due to the dangers associated. He talks about how the Government has released additional personal hardship availability to residents in Brisbane and Ipswich by contacting the Departm</p>	Patrick Condren, Seven News Reporter

11/01/2011 21:12	Channel 7	QLD	Seven News (Late Edition)	<p>80 suburbs are expected to flood in Brisbane when river levels rise. Some residents have already been evacuated and police ordered some people out of parts of the CBD this afternoon. Energex crews will begin switching off electricity to many parts of the city tomorrow morning. Anna Bligh, Queensland Premier, says it is a frightening experience. Bligh says people should not panic but reach out to another and listen to the advice from emergency workers. The Wivenhoe Dam can no longer protect Brisbane communities as the gates need to open to relieve the bursting flood compartment. The Brisbane Disaster Management Advisory Committee now warns residential and commercial properties will be inundated. In West End, residents left their homes. Campbell Newman, Brisbane Mayor, says his greatest fear is for the safety and the wellbeing of the community.</p>	<p>Andy Georges, Il Centro Anna Bligh, Queensland Premier [except] Campbell Newman, Brisbane Mayor Melissa Evans, Jindalee resident  Mick Heyden, Resident Pam Morris, West End resident</p>
11/01/2011 21:21	Channel 7	QLD	Seven News (Late Edition)	<p>Latest update on Queensland flood disaster: - Dalby's Myall Creek will rise tonight. - Electricity turned off in parts of Brisbane's CBD tomorrow morning according to Energex. - 10 confirmed dead. 78 missing.</p>	
12/01/2011 7:00	Channel 9	National	Today	<p>Stefanovic reports from the banks of the Brisbane River. He says ten people are confirmed dead, 79 people are missing, and 75% of the state affected by flooding. Electricity was cut in Ipswich overnight as a safety precaution, then Brisbane's central district. Energex is on standby to shut down power.</p>	<p>Anna Bligh, Queensland Premier</p>
12/01/2011 7:01	Sky Business News	National	First Business	<p>Brisbane is now facing a self imposed black out as a result of the worst flooding in 40 years. Power is going to be cut to at least 100,000 homes and businesses as a precaution to protect those living near electricity substations. Qld Police have told people to stay away from the Brisbane CBD with many businesses expected to be shut. SEQ Water have said flood levels were falling slowly at the Wivenhoe Dam as they now make controlled releases into the Brisbane River. Close to 80 people are still missing. Energex have said they will be shutting down 12 sub-stations for safety reasons.</p>	
12/01/2011 8:01	Channel 7	National	Sunrise	<p>Brisbane and Ipswich residents are being told to stay home and avoid the city centres. Ten people are now confirmed dead, more than 90 are missing and 19,700 homes in Brisbane are expected to be flooded. 100,000 homes in Brisbane are without power as Energex cut power. Limited public transport service are running and all ferries have been cancelled. 80 Brisbane suburbs are at risk of flooding.</p>	



12/01/2011 8:49	SKY News Australia	National	AM Agenda	Headlines Recap: - Brisbane river rising - Power to be cut in Brisbane - Energex say blackouts could last days. - 4yo boy dies in floods.	
12/01/2011 8:32	Sky Business News	National	First Business	There are fears that Qld's Stanwell Power Generator will run out of coal and cease producing electricity. The Qld Govt is in negotiations with coal producers such as Xstrata in order to try and access supplies however rail corridors are currently closed; making transporting the coal difficult. Mike Swanston, Energex, says around 50,000 people are without power at present, with 20,000 off since Sunday, due to being in areas currently inaccessible by Energex. Swanston says the power cuts are to avoid the possibility of water entering electrical substations and talks about the areas that have been cut off in both Ipswich & Brisbane. Swanston talks about the flood maps used by Energex to determine when & where power will be cut	Mike Swanston, ENERGEX
12/01/2011 9:37	ABC News 24	National	ABC News - 09:00	Interview with Bill Lyon, General Manager of Energy Delivery, Energex, who says crews are monitoring the flood situation in Queensland. Lyon says contingency plans are in place for switching off the network and recovering equipment in flood-prone areas. Lyon says along the Brisbane River, various equipment will be taken out to minimise impact. Lyon says 56,000 customers across south-east Queensland are without power, particularly in the Lockyer Valley area. Lyon says Energex is in negotiations with Disaster Management and Emergency Management Queensland to progressively switch off power in some areas. Lyon says it is vital that people get equipment checked if their houses have been inundated before trying to use any electrical equipment. Lyon says people relying on power for medical needs should get to hospitals.	Bill Lyon, General Manager of Energy Delivery, Energex
12/01/2011 10:10	SKY News Australia	National	10:00 News Day	Interview with Energex spokesperson Mike Swanston. Swanston says approximately 50,000 across south east Qld are without power as a consequence of floods and poor weather. He says some locations remain inaccessible. Swanston says power infrastructure threatened by floodwaters must be shut down. Approximately 20,000 Ipswich residents have had their power switched off. Swanston says Energex will continue to monitor the situation in Brisbane, and may have to isolate power to pockets throughout the CBD.	Mike Swanston, Spokesperson, Energex

12/01/2011 7:02	SKY News Australia	National	First Edition	<p>Kieran Gilbert, Sky News, reports from beside the Brisbane River as tug boats try to control flowing debris. Gilbert says it is a warm Summer day but Brisbane and Ipswich are preparing for what Anna Bligh, Queensland Premier, calls their greatest challenge. The Wivenhoe Dam will face flood waters greater than in 1974. Energex will shut off electricity to around 100,000 homes. Mike Swanston, Energex, says around 50,000 have already lost power.</p>	
12/01/2011 7:15	SKY News Australia	National	First Edition	<p>Mary Collier, 4BC, says people in Brisbane are concerned that flood levels are rising. East Brisbane, Newstead, Teneriffe and the Valley all have rising flood levels. Power will be cut to homes and businesses due to fears from Energex. The QLD Police and emergency services are telling people to stay out of the CBD area. She says callers from Ipswich, Toowoomba and Grantham have lost everything. Walter Williams, 4BC, was evacuated and his home was lost. An elderly woman rang to give 4BC her credit card number so McDonald's or 7Eleven could deliver food.</p>	Mary Collier, 4BC,
12/01/2011 11:22	Channel 9	National	National Nine Morning News	<p>Host talks to Karl Stefanovic, Nine Reporter. Stefanovic talks about the power cuts carried out by Energex and reports that there has been an explosion and fire at Suncorp Stadium caused by problems at the Milton Substation. Stefanovic talks to Mike Swanston, Energex, saying he has not received any information about the explosion. Swanston talks about the reason for the power cuts and the number of homes that are without power or could be if Anna Bligh, Queensland Premier's prediction about Brisbane's flood level is correct. Swanston talks about homes without power in Gympie, the Mary, Brisbane &amp; Lockyer Valleys.</p>	Mike Swanston, Energex,

12/01/2011 11:04	Channel 7	National	Seven News - Flood Special	<p>Continuing media briefing with Qld Premier Anna Bligh, PM Julia Gillard, Australian Defence Force Chief Angus Houston and Deputy Commissioner Qld Police Ian Stewart. Stewart says the maritime experts are looking to have the Oxley Wharf restaurant in place, sunk and repatriate(*) later. Premier Bligh says Energex will shut down power in some parts of Brisbane to protect more lives. She says the major evacuation centres in Brisbane include the RNA Showground and the QEC Stadium. Houston says more soldiers will be out to help the community. Premier Bligh talks about the defence personnel helping despite being on leave. She says Major General Mick Slater has been to Bundaberg and Emerald to help with the re-building effort. PM Gillard says the Fed Govt will work with Qld Govt and Local Govts to get infrastructure back. Premier Bligh talks about the Wivenhoe dam capacity and its mitigation effect but it cannot stop floods. She says Brisbane and Ipswich are different to what they were in 1974 so there will be a big effect this time.</p>	Angus Houston, Chief, Australian Defence Force Anna Bligh, Queensland Premier Deputy Commissioner Ian Stewart, Qld Police Julia Gillard, Australian Prime Minister
12/01/2011 11:42	Channel 7	National	Seven News - Flood Special	<p>Interview with Mike Swanston from Energex Swanston confirms earlier speculation that around 100,000 homes would be affected by power cuts in flooded parts of south-east Queensland. He says around 50,000 homes are without power and efforts are being made to warn hospitals, nursing homes and other places that ought to have back-up generators. He says areas likely to be affected by power outages are the same areas affected by floods.</p>	Mike Swanston, ENERGEX
12/01/2011 11:25	ABC1	National	ABC News - Flood coverage	<p>Compere speaks to Queensland Treasurer Andrew Fraser, who has been helping local businesses in Rosalie get the contents of their store to higher ground. Fraser says it has been great to see hundreds of people in the community pitching in to help. Fraser says Energex are now in the area as they noticed there was a light on in one of the shops, meaning a circuit was still live. Fraser says he has spoken to a shop owner who was in the 1974 floods. Compere says he saw some men push an old Volkswagen up a hill. Fraser says it probably just increased in value. Fraser says the damage bill will be in the billions, not millions. Fraser says the Federal Government will take on 75% of the total cost. Fraser says much of the cost will come slowly through the economy.</p>	Andrew Fraser, Queensland Treasurer

12/01/2011 12:18	Channel 7	National	Seven News - Flood Special	<p>Larry Emdur reports from Brisbane Queensland. The Bremer River at Ipswich is expected to peak at over 20m this afternoon causing inundation, and 1000s of people spent the night at evacuation centres. Reporters talked to people who have lost everything already. Erin Edwards, Seven News Reporter, says she took a boat trip down Brisbane Street the main street in Ipswich where most businesses are underwater. She says 12 suburbs are affected and the offices of the Federal Member of Parliament and the Local Member of Qld Parliament Paul Tully are under water. Edwards says the Council estimate the SES has helped a number of people. Edwards says people have to be cleared from Energex before returning home and they must beware of brown snakes.</p>	Erin Edwards, Seven News reporter vox pops
12/01/2011 9:37	ABC1	National	ABC News - Flood coverage	<p>Interview with Bill Lyon, Energex spokesman, to discuss power outages as a result of the Queensland floods. Around 56,000 homes are without power in south east Queensland, and that number is expected to rise in coming days. Lyon says they have crews monitoring the situation and they have contingency plans in place to switch off power when the water rises. Lyons says they expect to be taking out various pieces of equipment along the Brisbane River to minimise the impact. Lyon says many customers have been without power for the last week, as they cannot access many areas. Lyon says they are still in negotiation with disaster management and Emergency Management Queensland on when they switch off power to certain areas.</p>	Bill Lyon, Energex spokesman
12/01/2011 12:59	Channel 7	National	Seven News - Flood Special	<p>Larry Emdur says Energex could shut off power to 100,000 homes in Brisbane.</p>	



12/01/2011 13:03	ABC News 24	National	ABC News - 13:00	Brisbane and Ipswich are bracing for unprecedented flooding, with the number of missing people growing and ten people confirmed dead since Melbourne's flooding in Toowoomba and the Lockyer Valley. Queensland Premier Anna Bligh says emergency services workers face a difficult and emotional task today. The Bremer River is due to peak today and more than 180 people have registered at the Brisbane Showgrounds. Energex says 22,000 homes and businesses are without power supplies, and crews are starting to switch of electricity to many parts of Brisbane's CBD. The Queensland Government has launched the Premier's Flood Relief Appeal.	Anna Bligh, Queensland Premier Julia Gillard, Australian Prime Minister
12/01/2011 13:00	SKY News Australia	National	13:00 News Day	The flood crisis in Brisbane is worsening, businesses in Ipswich are already submerged. Ten are dead and over 70 are missing. Chinchilla and Condamine are expected to flooded again. Energex has shut down 12 substations in Brisbane. The Prime Minister says the Australian Defence Force is doing all it can to assist with the flood relief efforts.	Andrew Fraser, Queensland Treasurer
12/01/2011 13:22	ABC News 24	National	ABC News - 13:00	An interview with Queensland Treasurer Andrew Fraser is replayed. Fraser discusses helping shop owners in Rosalie move goods out of stores and the impact of the floods on the economy, noting Energex was called in to turn off power.	Bill Lyon, Energex,
12/01/2011 15:21	Channel 10	National	Ten News Flood Special	More on the Brisbane flood crisis. Max Fitcher, reporter, says that tomorrow at 4am, tides will peak and the Brisbane River will reach a peak of 5.5m. He says New Farm and St Lucia are now being evacuated. He says 200 mattresses are en route to the Showgrounds where an evacuation centre has been set up. He says many electricity customers have had power cut off. He interviews Bill Lyon, Energex, says 95,500 customers are currently without power and this number is rising rapidly. He says that safety is paramount, where the company now has six helicopters patrolling. He says the power to basement sub-stations in most buildings in the lower CBD has now been shut down.	

12/01/2011 14:35	Channel 9	National	National Nine News - Flood Special	<p>Anna Bligh, Queensland Premier, holds a press conference. She rescue teams in the Lockyer Valley have recovered two more bodies. She offers her condolences to the families of the two people. She says Chinchilla is currently bracing for a worst flood than the town had less than a fortnight ago. She says the river is close to peaking in Ipswich. She says the Moggill Ferry has been badly damaged and crews are assessing whether to sink or demolish the vessel. She says as of this afternoon there were 3585 people located in 57 evacuation centres across Qld. She says authorities are working to try and maintain public transport services in Brisbane as much as possible. She says train services will continue to operate into Brisbane's CBD. She says tolls on the Logan Motorway and Gateway Bridge have been suspended until further notice. She says Qld's hospitals will continue to be fully operational. She says only emergency and priority surgeries are being carried out. She says authorities are confident the Wesley Hospital will not need to be evacuated. She says Qld Health's Brisbane headquarters are being evacuated. Power has been cut to 1000s of homes and businesses across Brisbane. Mike Swanston, Energex, has spoken about the number of homes to be affected. He says 50,000 homes haven't got power, many of which are in the Lockyer Valley, Brisbane Valley, and the Mary Valley. He says they have to ensure water doesn't come into contact with live electricity. He says live supply has had to be interrupted to Aucherflower, West End, and parts of Milton. He says there has been a minor explosion at one of the smaller substations. He says they have to turn power off at the CBD now to avoid explosions.</p>	Anna Bligh, Queensland Premier Ian Stewart, Qld Police Deputy Commissioner
12/01/2011 15:53	Channel 7	National	Seven News - Flood Special	<p>Power has been cut to 1000s of homes and businesses across Brisbane. Mike Swanston, Energex, has spoken about the number of homes to be affected. He says 50,000 homes haven't got power, many of which are in the Lockyer Valley, Brisbane Valley, and the Mary Valley. He says they have to ensure water doesn't come into contact with live electricity. He says live supply has had to be interrupted to Aucherflower, West End, and parts of Milton. He says there has been a minor explosion at one of the smaller substations. He says they have to turn power off at the CBD now to avoid explosions.</p>	Larry Emdur, reporter Mike Swanston, ENERGEX

12/01/2011 17:01	Channel 9	National	National News - Flood Special	<p>Continuing interview with Ch 9 reporter from Brisbane. The reporter lists many of the issues that will have to be dealt with after the flood before the Energex people can restore power. The host notes that a press conference with Minister Neil Roberts has revealed that e.coli has been found in the water system in Chinchilla. The reporter says he is not surprised by the impact on towns like Chinchilla that are not used to flooding including Brisbane which has been more used to drought in recent years. Roberts wonders what the impact the flood will have on the residents psychologically as he his helicopter is over Yeronga (*), which the Lord Mayor recently mentioned. The reporter notes they are over the university. The host says she is shocked by the vision, which she says is upsetting and she and the reporter discuss the need for evacuation centres. The host notes the helicopter needs fuel.</p>	
12/01/2011 14:35	Channel 7	National	Seven News - Flood Special	<p>Live coverage of a press conference with Anna Bligh, Queensland Premier, and Ian Stewart, Deputy Commissioner, Qld Police, updating on the Qld flood crisis. Bligh confirms that the official death toll of the floods has risen to 12 following the discoveries of two bodies - one in Grantham, and one in Lyons Bridge, near Glenore Grove. Bligh says that the official number of missing persons has been revised down to 67 following the location of many of the people reported missing, but that she expects this number to continue to fluctuate. Surveying the state's communities, Bligh says that Chinchilla is facing a potential peak of 7.8m, which will mean a worse flood than the one there two weeks ago. In Ipswich the Bremer River is approaching its expected peak, and many parts of the city, in particular the suburbs of Gailes and Goodna, are already 'completely inundated.' The Brisbane River continues to rise, with substantial inundation already hitting Brisbane suburbs Jindalee, Moggill and Yeronga. There is an ongoing problem with large items in the Brisbane River and two vessels that pose a current safety risk, the Island</p>	<p>Anna Bligh, Queensland Premier Ian Stewart, Deputy Commissioner, QLD Police</p>

12/01/2011 16:55	Channel 9	National	Nine News 4.30 Edition	<p>Live view of Brisbane. Yaronga (*) is flooded. The University of Queensland is flooded. Hundreds of roads are cut including Coronation Drive, and authorities are warning against unnecessary travel. Neil Roberts, Queensland Minister for Police, Corrective Services and Emergency Services, held a briefing on behalf of Anna Bligh, Queensland Premier, and says the Brisbane River is at 4.16m and will peak at 5.5m for 12-18 hours. The long flood period will delay the recovery process, including the time it takes Energex to get power back. E coli has been found in Chinchilla water. Compere mentions frequent floods at Ingham. The floods may be worse than the 1974 Qld floods.</p> <p>[cont]</p>	
12/01/2011 15:30	Sky Business News	National	Trading Day	<p>Premier Anna Bligh's address to the media regarding the flood crisis in Brisbane CBD. Thousands are without power and Energex is systematically cutting power to prevent catastrophe.</p>	Anna Bligh, Queensland Premier
12/01/2011 18:31	SKY News Australia	National	Sky National News	<p>Thousands of people have been forced to evacuate their homes in Brisbane due to flooding in the Brisbane River. Roads have been blocked and many homes have already flooded. Three mobile phone services are out but Telstra is okay. Supermarkets are running out of stock due to residents stocking up and supplies being cut. Julia Gillard, Australian Prime Minister, has visited evacuation centres. Waters are falling in Rockhampton, but this is causing problems for Bundaberg, Chinchilla and Condamine. Bacteria has been detected in drinking water in Chinchilla. The death toll has risen to 12 in Qld and that is expected to rise. Flood waters in Ipswich are holding steady. Power services have been cut to 100,000 homes in Brisbane. The Qld Police service says limited public transport services will run across Brisbane tomorrow. Campbell Newman, Brisbane Lord Mayor, says Brisbane drinking water is safe, but elsewhere the water may be contaminated with sewerage. The SES are asking people to let them know if they evacuate.</p>	Anna Bligh, Queensland Premier Campbell Newman, Brisbane Lord Mayor vox pops

12/01/2011 18:57	ABC1	National	ABC News - Flood coverage	Interview with Mike Swanston, Spokesperson, Energex. Davies states more than 100,000 people are currently without power. Swanston clarifies now 126,000 people are without power in south east Queensland. Swanston says some areas in the Lockyer and Brisbane Valleys are so damaged it will take at least a week for network repair efforts to begin. Swanston highlights the need to isolate some homes due to safety concerns. Swanston hopes there will be no need to cut more power. Swanston notes there remains about 23,000 homes without power in the Ipswich region. Swanston says most of the places like hospitals requiring ongoing supplies have generators or have been contacted.	Mike Swanston, Spokesperson, Energex
12/01/2011 18:00	Channel 7	QLD	Seven News	Brisbane River is expected to peak at 4am. The Bremer River is expected to peak soon. More than 50 suburbs has gone under. 3,500 people have been evacuated. 12 people have been killed and another 51 are missing. More than 100,000 homes and businesses have lost power. The Goodna RSL Club is underwater. The Ipswich Train Station is inundated. The Ipswich Motorway has completely vanished in the flood. The restaurant of Hungry Jacks has vanished. The Energex figure states that 127,000 homes are now without power.	
12/01/2011 18:03	Channel 7	QLD	Seven News	The Brisbane River's relentless march into houses began last night and it won't finish until early tomorrow. Milton's Drift Restaurant slowly vanished before helpless staff before smashing into the Go Between Bridge. The Moggill Ferry may have to be blown up. Anna Bligh, Qld Premier, has asked the Military to solve the problem. More than 80,000 homes and businesses are now without power. Energex says the blackouts could last for days as inspectors check damaged substations. Today Suncorp Stadium turned into a water park. At South Bank the lagoon is about to be inundated. Bligh says police are patrolling flood effected areas to prevent looters. At hospitals across the city staff and patients are stranded. Around 2000 people are expected to spend tonight at one of the five evacuation centres now set up in Brisbane. Five gates are now partly closed at Wivenhoe Dam reducing the unprecedented levels of water being released.	Andrew Brady, Rosalie business operator Anna Bligh, Queensland Premier Campbell Newman, Brisbane Lord Mayor Maggie Jones, resident Marc Greenbaum, Wesley Hospital Michael Wilkins, Drift restaurant manager vox pops



12/01/2011 19:47	Channel 7	National	Seven - News - Flood Special	<p>More than a third of Ipswich is underwater. Erin Edwards, reporter, says the Bremer River has peaked at 19.4 metres, below the expected 20.5 metres. Newsreader says the Lord Mayor of Brisbane has said the Brisbane River's peak will be lower than expected. There are about 1100 people in five evacuation centres in Ipswich tonight. Energex and Ergon will have to do power checks to make sure it is safe for people to return to their homes. Goodna is only accessible by helicopter tonight, and St Ives Shopping Centre was flooded. The state and federal members' offices were also inundated. Horses at the Bundamba race track struggled with water up to their necks.</p> <p>Power has been cut to tens of thousands of homes and businesses in Brisbane CBD for safety reasons today. Mark Ferguson, reporter, is joined by Mike Swanston from Energex. Swanston says around 160,000 homes are without power this evening, about 60,000 more than they expected. He says around 15,000 of those have been without power since Sunday night. He explains how they decide power has to be switched off to certain suburbs or blocks. He says they take flood maps from the Brisbane City Council. He mentions that hospitals and major sites tend to have generators.</p>	Mike Swanston, Spokesperson, Energex
12/01/2011 19:57	Channel 7	National	Seven - News - Flood Special	<p>Hosts talks to Kieran Gilbert, Sky Reporter. Gilbert talks about the scene on the Brisbane River, saying that the river has peaked at 4.5m. Gilbert talks about the number of homes to be saved by the lower peak as well as the number of homes already affected. Gilbert talks about debris, including a concrete pylon several hundred metres long, floating down the river. Gilbert talks about the closure of the Gateway Bridge as well as other road closures in Brisbane. Gilbert talks about the weather forecast for Brisbane as well as the reduced amount of water released from the Wivenhoe Dam and how this has affected the Brisbane River peak. Gilbert talks about homes that have been saved by the revised flood peak as well as how the Brisbane CBD appeared after the power was cut. Gilbert says he will try to interview an Energex spokesman</p>	
13/01/2011 6:31	SKY News Australia	National	First Edition - Early		

13/01/2011 6:24	Channel 10	National	TEN Early News	<p>More than 100,000 homes remain without electricity in southern Qld today, with cut power in flooded areas. Hamish Macdonald, Ten News interviews Mike Swanston, Energex about power switch offs. Swanston says that supply needed to be interrupted to 120,000 people for safety's sake. Swanston says that power will be restored to people not near water today. Swanston says that parts of the electrical network are underground in the CBD. Macdonald says that resources are being shared. Swanston says that Energex has plenty of crews and is working closely with the city council and the disaster planning agencies.</p>	Mike Swanston, ENERGEX
13/01/2011 6:48	SKY News Australia	National	First Edition - Early	<p>Kieran Gilbert, Sky Reporter, talks to Mike Swanston, Energex. Swanston talks about the power supply to Brisbane, saying around 90,000 properties are without power, with another 20,000 in Ipswich. Swanston talks about damage to infrastructure in the Lockyer &amp; Brisbane Valleys as well as plans to start restoring supply to Brisbane &amp; Ipswich and the time frame for when power will be restored to various areas. Swanston talks about the images of the section of concrete walkway floating down the Brisbane River. Gilbert talks about the next briefing from the Qld Premier. Hosts compare the Brisbane River peak of 4.45m to the 1974 flood levels</p>	Mike Swanston, ENERGEX
13/01/2011 6:37	ABC News 24	National	ABC2 News Breakfast	<p>Brisbane residents have watched the Brisbane River increase overnight. The Bureau announced overnight the River would peak below the 1974 floods mark. Qld Premier Anna Bligh says the event will still devastate the city and Chinchilla has seen the water peak. Energex's Mike Swanston says homes are still without power.</p>	Anna Bligh, Queensland Premier [excerpt]Mike Swanston, Energex [Excerpt]Vox pops, Brisbane residents [excerpt]
13/01/2011 7:55	Channel 10	National	TEN Early News	<p>Pictures of floods from helicopters. Energex will phase power turned back on once conditions are safe. The Red Cross advises the Premier's flood relief appeal is the best way to help.</p>	

13/01/2011 8:00	ABC News 24	National	ABC2 News Breakfast	<p>Qld Police say the Brisbane River has peaked and Brisbane Lord Mayor Campbell Newman is warning people to stay away from flood waters because it contains raw sewage. Interview with Kangaroo Point Reporter Lisa Millar. Millar says there is a lot of debris in the water. She says people at Kangaroo Point are okay because their homes are high up but there is anxiety. She says seeing the Brisbane River is awe-inspiring and police want people to stay away. She says there is a traffic jam at Kangaroo Point. She says Energex will try to get power back onto suburbs that have not been affected by the floods. She says people in high rise buildings along the Toowong suburb who chose to stay in their apartment but they are now surrounded by water.</p>	Lisa Millar, Reporter, ABC Vox pops, Brisbane residents [excerpt]
13/01/2011 8:43	ABC News 24	National	ABC2 News Breakfast	<p>The threat of disease increases as the Qld flood worsens. Interview with Australian Medical Association Vice President Dr Steve Hambleton. Hambleton says the Brisbane authorities claim that there is ample supplies of clean water but food is the main issue. He says Energex will restore power to some homes. He says there have been some food poisoning outbreaks in Rockhampton because of spoiled food with fridges not having electricity. He says cars have been inundated and rubbish has been floating around in the water. He says clean water is the priority and the long-term issue is mental health.</p>	Dr Steve Hambleton, Vice President, Australian Medical Association
13/01/2011 8:42	ABC News 24	National	ABC2 News Breakfast	<p>Queensland Flood Crisis brief. - The Brisbane River has peaked. - 12 people have died and 74 are missing. - 115,000 customers are without power. - Police have charged 3 men over alleged looting in Brisbane.</p>	
13/01/2011 9:33	ABC News 24	National	ABC News - 09:00	<p>The Brisbane River peaked at 4.5 metres, while 12 people are confirmed dead from the Queensland floods and police are investigating a possible 13th death. Around 113,000 homes and businesses across Brisbane and Ipswich remain without power and Energex says people whose homes have not been inundated should have power restored by the end of the day. Police have charged three men over alleged looting in Brisbane's west.</p>	
13/01/2011 9:33	ABC News 24	National	ABC News - 09:00	<p>The flood peak of the Brisbane River is likely to be 4.5 metres, while Moreton Bay remains a brown sea of water. The Brisbane Lord Mayor is warning of major health risks, while people should be careful of problems with electricity when they return to their homes.</p>	Mike Swanston, Spokesperson, Energex vox pops, Brisbane Residents

13/01/2011 8:32	Sky Business News	National	First Business	<p>The death toll from the Qld floods has reached 13 while 43 are still unaccounted for while the Brisbane River has peaked at 4.5m, lower than the forecast peak, however the river will stay at that level for some time. Campbell Newman, Brisbane Lord Mayor, says 12,000 properties will be fully flooded and 15,000 partially flooded with another 5,000 businesses flooded while in Ipswich flood waters have dropped 2m since the Bremer River peaked at 19.5m, leading to council workers commencing clean up efforts. Energex have begun restoring power to premises however 116,000 customers are still without water</p>	Dr Steve Hambleton, Vice-President, Australian Medical Association
13/01/2011 10:39	ABC News 24	National	ABC News - 10:00	<p>Dr Steve Hambleton, Vice-President, Australian Medical Association is warning of potential health problems which may arise from the Qld floods. Hambleton notes Energex is restoring power to some homes today, and people will have to be careful food in their fridges has not spoiled. He says there were food poisoning outbreaks in Rockhampton. He warns floodwater in some regions is toxic, so people should avoid it.</p>	
13/01/2011 10:08	Channel 10	National	Ten News Flood Special	<p>Hamish MacDonald, Reporter, Ten News, interviews Mike Swanston, Operations Chief, Energex. Swanston says up to 120,000 homes are without power in Ipswich and Brisbane due to the flooding. He says some inundated homes have solar panels, meaning they could still have power. He says residents in homes with solar panels need to be cautious as they might still be live. He says Energex has been in contact with the Solar Energy Association and the Clean Energy Council about inspecting solar powered homes. Swanston reveals Energex has deployed more than 400 crews today, with power being returned to unaffected areas.</p>	Hamish MacDonald, Reporter, Ten News Mike Swanston, Operations Chief, Energex
13/01/2011 11:50	Channel 9	National	National Nine Morning News	<p>Host talks to Andrew Lofthouse, Presenter. Lofthouse says he is in the Channel 9 Helicopter and is hovering over Jindalee &amp; Kenmore, where many homes are completely inundated. Lofthouse talks about concerns regarding what is in the water. Lofthouse talks about the lower than expected flood peak for the Brisbane River and today's high tide as well as the effect the power cuts have had on Brisbane's suburbs as well as Energex's estimate for when power will be restored</p>	

13/01/2011 11:50	Channel 9	National	National Nine News - Flood Special	Andrew Lofthouse, Reporter, Nine News Chopper, flies over western Brisbane such as Kenmore and notes homes are under water in lower areas which have sprung since 1974. Lofthouse people are trying to see what they can do. He describes the water as a brown sea with green islands dotted around. He advises caution due to contamination. Stefanovic warns of another king tide today. He says shops and centres have been flooded. The hosts discuss a fire at the Milton substation and how Energex is trying to increase power to more homes.	Andrew Lofthouse, Reporter, Nine News Chopper, Brisbane
13/01/2011 12:14	ABC1	National	ABC News - Flood coverage	As many 116,000 homes across south east Qld are without power. Residents are warned not to return too soon as damaged electrical cables are a serious risk. Mike Swanston, Energex says the company and its customers are facing a challenging time.	Mike Swanston, ENERGEX
13/01/2011 13:13	Channel 10	National	Ten News Flood Special	Hamish McDonald, Reporter, Ten News, interviews Mike Swanston, Energex. Swanston says over 400 crews are doing safety patrols in flood-affected areas. He reveals about 120,000 homes and businesses are without power, saying most homes should be reconnected by this afternoon. He says the CBD will remain cut off, with a lot of equipment and sub-stations under water. He says generators will be used to provide power in the CBD in the coming weeks. Swanston says some flooded homes could have live solar panel wiring, saying residents need to be cautious about this.	Hamish McDonald, Reporter, Ten News Mike Swanston, ENERGEX
13/01/2011 13:34	ABC News 24	National	ABC News - 13:00	The floods in Brisbane have claimed the life of a 24yo man which brings the toll from the floods this week to 14. Queensland Premier Anna Bligh has warned the recovery effort will be of post-war proportions. River levels are falling everywhere except Goondiwindi and Condamine. More than 25,000 homes are flooded in Brisbane and 3,000 in Ipswich. Authorities are urging people to keep away from flood water as much as possible. Around 116,000 homes around south-east Queensland are without power. About a third of Ipswich has been flooded. Authorities say they face a logistical nightmare trying to resupply towns across Queensland's western Darling Downs. There is a worrying shortage of food supplies in Chinchilla. Authorities have a huge job ahead in controlling the current situation and planning recovery. Disaster management expert Andrew Macleod, formerly with the UN, says authorities in Queensland are handling the situation well.	Andrew Macleod, disaster management expert Kevin Rudd, Federal Minister for Foreign Affairs Mike Swanston, spokesman, Energex vox pops with residents



13/01/2011 13:41	ABC News 24	National	ABC News - 13:00	As the floods in Queensland worsen so does the threat of disease. Australian Medical Association Vice-president Dr Steve Hambleton explains some of the main health risks. Hambleton says food is one of the main risks and says Energex have returned power to some homes and some people have been eating spoiled food from their fridges. Hambleton says there is a risk of infection from dirty water. Hambleton says mental health of the community is also a huge issue.	Dr Steve Hambleton, Vice-President, Australian Medical Association
13/01/2011 14:00	ABC1	National	ABC News - Flood coverage	Brisbane residents were warned that they would not recognise their city this morning, and this has proven true with 12,000 homes in 50 suburbs inundated. The Brisbane River peaked at 4.46m this morning. Power has been cut to 120,000 homes, 4000 streets have been flooded. The death toll has risen to 14. Police say that number will rise as 70 people remain unaccounted for. Public transport has been stopped and evacuation centres are full. The river walk has broken into parts and a tug boat had to secure a section heading towards Moreton Bay. The Army came to help, door-knocking to check everyone was safe. Mike Swanston, Energex, says the CBD was the first to have power cut to save electrical assets.	Anna Bligh, Queensland Premier [excerpt] Kyle Young, Volunteer [Mike Swanston, spokesman, Energex] vox pops, Brisbane Residents
13/01/2011 14:19	ABC1	National	ABC News - Flood coverage	Interview with Mike Swanston, Spokesman, Energex. As many as 116,000 homes across Qld are still without power and it could be some time before they are reconnected. Swanston says he hopes to restore power beginning today. He says the Lockyer Valley and the Brisbane Valley could be without power for another week or two. He says if water touches live electricity cables it is not only dangerous, but could delay the restoration process. He says the houses have to be checked by an electrical contractor before power is restored.	Mike Swanston, spokesman, Energex
13/01/2011 15:01	ABC News 24	National	Afternoon Live	At least 12,000 homes were inundated across Brisbane in the Qld floods. Power is cut to 120,000. Brisbane River peaked overnight and will peak again today, the Bureau of Meteorology predicts. The Qld flood death toll is 15 including a Brisbane man in Mile Creek, with 61 still missing. A young man died going to check on his father. The River Walk was broken up and riverside homes and many businesses were damaged. The Austn Army checked on suburban homes. Energex switched off the CBD first. The 'Island' party barge may come loose from a pontoon and Navy divers are on standby to sink it. Flotsam cast downstream poses great danger and police and tugs are working to avert this.	Anna Bligh, Queensland Premier [Chris Higgins, Jellyfish Restaurant] [Mike Swanston, ENERGEX] vox pops

13/01/2011 18:04	ABC1	National	ABC News - Flood coverage	<p>Interview with Kim Landers, Reporter, ABC News. Landers is reporting from the Brisbane suburb of Chelmer. Landers says the flood waters have begun to recede but notes many houses in the side streets still have water inside. Landers is joined by Queensland MP for Indooroopilly Scott Emerson. Emerson says at 5:00AM this morning the water level would have reached his chest. Emerson lists some of the streets particularly badly affected by the floods. Landers describes residents who have already begun the clean-up. Emerson thinks power will return on a street by street, house by house nature, noting Energex has to be very cautious. Emerson says the Queensland SES told him 90 percent of the water will retreat within approximately 90 hours. Landers reports the Brisbane Lord Mayor [Campbell Newman] intends to begin the major clean-up tomorrow with the clearing of arterial roads. Emerson describes Mandalay, a part of his electorate hardest hit in the floods.</p>	Kim Landers, Reporter, ABC News Scott Emerson, Queensland MP for Indooroopilly
14/01/2011 6:02	Channel 9	National	Today	<p>Reporter Sean White tours with flood-affected residents their homes in Brisbane. Yesterday a yacht that broke free from its moorings hit debris and sank in the river; two on board were saved by water police. Three people are being questioned for looting. With electricity still out in large areas, much of the area has been wiped out completely, and the Queensland Government will bring in demountable homes while locals rebuild. At least 60 schools are damaged. The best way to find out when power will be restored is to check the Energex website. Queensland Health can be contacted for information on health services during the crisis, and the Australian Taxation Office has offered a reprieve for businesses affected by floods in Queensland and NSW. The flood relief appeal continues on 1800.219.028.</p>	Anna Bligh, Queensland Premier Julia Gillard, Australian Prime Minister

14/01/2011 6:30	Channel 10	National	TEN Early News	<p>Report from Kangaroo Point, Brisbane with Hamish Macdonald, Ten News. Over 1,000 evacuees are still in emergency centres. Macdonald says that there is no timeline for returning to homes and it could take weeks or some months for some. Macdonald says that some will be able to return home in days and Energex are starting to switch power back on. Compere says that there will be massive disruptions across Qld. Macdonald says that 'normalcy' is far off in the minds of people here. Campbell Newman, Brisbane Lord mayor says that a public enquiry into floods will be mandatory and the office of Anna Bligh, Queensland Premier has not commented on this but says that they will commit to a formal assessment. Water levels are still rising in Goondiwindi and people are being evacuated from Condamine.</p>	
14/01/2011 6:30	Channel 10	National	TEN Early News	<p>Report from Kangaroo Point, Brisbane with Hamish Macdonald, Ten News. Over 1,000 evacuees are still in emergency centres. Macdonald says that there is no timeline for returning to homes and it could take weeks or some months for some. Macdonald says that some will be able to return home in days and Energex are starting to switch power back on. Compere says that there will be massive disruptions across Qld. Macdonald says that 'normalcy' is far off in the minds of people here. Campbell Newman, Brisbane Lord mayor says that a public enquiry into floods will be mandatory and the office of Anna Bligh, Queensland Premier has not commented on this but says that they will commit to a formal assessment. Water levels are still rising in Goondiwindi and people are being evacuated from Condamine.</p>	
14/01/2011 7:03	Channel 10	National	TEN Early News	<p>Hamish Macdonald, Ten News reporter in Brisbane interviews Mike Swanston, Energex. Swanston says that 60,000 people have had power restored and says that 60,000 remain without power, including some in the Lockyer and Brisbane valleys. In Brisbane 35,000 homes have been directly affected. Swanston says that when flooding started a corporate emergency management meeting was held by Energex and safety was the focus. Swanston says that he understands that this is frustrating for residents not directly near floods. Swanston says that 20,000 homes are being targeted in higher areas today and says that Energex will run over water pumps, sewerage and traffic lights with council to make sure that they are working and may employ generators.</p>	Mike Swanston, ENERGEX

14/01/2011 7:07	Channel 9	National	Today	<p>Gardner says the flood information hotline is 1300 993 191, the Red Cross' national registration system is at <a href="http://www.redcross.org.au">www.redcross.org.au</a>, flood assistance is available through <a href="http://qraa.qld.gov.au">qraa.qld.gov.au</a>, traffic and travel advice can be found through 131 940, and Energex has power failure information at <a href="http://info.energex.com.au">info.energex.com.au</a>. Queensland Health can be contacted at 13 43 25 84. The Australian Taxation Office has offered a reprieve for business owners affected by the Queensland and NSW floods. The flood relief appeal is at 1800 219 028.</p>	
14/01/2011 7:09	ABC News 24	National	ABC2 News Breakfast	<p>Live aerial vision of Brisbane as a result of the Qld flooding. Interview with Energex's Mark Swanston. Swanston says homes are still without power because of the devastation and it will take days or weeks to rebuild infrastructure in the Lockyer Valley and Brisbane Valley. He says Paddington, East Brisbane and Highgate Hill will be able to get power back this morning. He says homes have suffered water inundation directly and they cannot get power on yet. He says not but damage has been done to his infrastructure. He says they will start putting out area bulletins to give people a better indication of what is going on.</p>	Mark Swanston, Energex
14/01/2011 7:55	Channel 9	National	Today	<p>Reporter Darren Curtis speaks from the Channel Nine helicopter. Aerial shots of the receding flood waters and the damage caused by the silt and the mud. He says the Brisbane Council has offered to pay for the fuel for machinery that volunteers are using to clean out streets. He says an Energex spokesman told him of the difficulties associated with reconnecting homes with power.</p>	
14/01/2011 8:03	Channel 9	National	Today	<p>Gardner says the flood information hotline is 1300 993 191, the Red Cross' national registration system is at <a href="http://www.redcross.org.au">www.redcross.org.au</a>, flood assistance is available through <a href="http://qraa.qld.gov.au">qraa.qld.gov.au</a>, traffic and travel advice can be found through 131 940, and Energex has power failure information at <a href="http://info.energex.com.au">info.energex.com.au</a>. Queensland Health can be contacted at 13 43 25 84. The Australian Taxation Office has offered a reprieve for business owners affected by the Queensland and NSW floods. The flood relief appeal is at 1800 219 028.</p>	

14/01/2011 10:02	SKY News Australia	National	10:00 News Day	<p>Continuing coverage of flood crisis. Hosts introduce Sky News reporter Kieran Gilbert, who is speaking from the banks of the Brisbane River. Gilbert reports that Qld Premier Anna Bligh will give an update on the flood situation. She will be joined by PM Julia Gillard and Flood Recovery Taskforce commander Major General Mick Slater. Bligh will visit Grantham today. People are being urged to look at work and safety advice on the Qld Government website when cleaning up from the floods. Energex and the Medical Association have urged people to take precautions during cleanup efforts. Gilbert says isolated reports of looting are overwhelmed by positive responses from the Qld community. He says electricity will not be returned until individual households give certification to the energy provider from a qualified electrician declaring the household is safe. Hosts play an excerpt of Sky News reporter Laura Jayes(*) reporting from Grantham.</p>	Kieran Gilbert, reporter, Sky News Laura Jayes(*), Reporter, Sky News [excerpt] Unnamed Grantham Residents [excerpt]
14/01/2011 7:03	SKY News Australia	National	First Edition	<p>The Brisbane River level is down and the speed is slower. Reporter Kieran Gilbert is on the scene. He says the BoM says the level is now moderate. Mike Swanston from Energex said that from 120,000 properties without power yesterday, 60,000 had it restored. Essential services and the CBD will also be reconnected. Energex will only reconnect individual homes once they have been safety-certified by a qualified electrician. He speaks to Dr Gino Pecoraro from the Qld AMA. He explains the health risks associated with the clean-up phase. Some volunteers were hospitalised due to exotic infections, he says. Dr Pecoraro says mosquito-borne disease usually appear a week after flooding events, Home owners should eliminate stagnant water from around the home. He says there are not enough professional counsellors for every victim but friends should speak to each other and offer support. People should also monitor others' response to the flooding.</p>	Dr Gino Pecoraro, President, Qld AMA Kieran Gilbert, reporter
14/01/2011 11:09	Channel 9	National	National Nine News - Flood Special	<p>Compere talks to Heather Foord, Reporter who is at Kangaroo Point. Foord says the river is dropping faster than thought. Foord talks to Mike Swanston, Energex who much of the area they are trying to get power back to has been either damaged by water or is surrounded by water. Swanston says solar panels are still live and to be extra careful.</p>	Heather Foord, reporter Mike Swanston, ENERGEX



14/01/2011 10:36	Channel 9	National	National Nine News - Flood Special	<p>Update by Anna Bligh, Queensland Premier from Emergency Management Queensland. She says there is an anxious wait for Goondiwindi as it faces a record flood. She says patients from the hospital and nursing home have been air lifted and low-lying homes have been evacuated. She says there is an EMQ helicopter in Goondiwindi. She says the peak will be this afternoon. She says it's to the credit of the Council that they've maintained their levee and kept the town advised. She says yesterday a bat cut the electricity supply temporarily. She says waters will peak at Condamine over the weekend. She says the water level is starting to drop in Brisbane and Ipswich and the clean up is beginning. She says there will be a lot of heartache and grief, and thousands of people are affected. She encourages people to help. She says there will be controlled releases of water from Wivenhoe Dam because there will be a king tide on Friday. She says the release is being carefully calculated. She says areas around Moggill are isolated and the Australian Defence Force has gone in with food and supplies. She says in</p>	Anna Bligh, Queensland Premier
14/01/2011 9:02	SKY News Australia	National	First Edition 09:00	<p>Some people in Brisbane have returned to normality today. Thousands of homes were spared when Brisbane River peaked a metre below expectation. Energex has said 60,000 homes and businesses have already had their power returned. Queensland Premier Anna Bligh has said thousands of demountable homes are being brought into the affected areas for those whose houses were fully inundated. The AMA advise flood victims to take safety precautions when they arrive home.</p>	Kieran Gilbert, reporter

14/01/2011 19:08	ABC1	National	ABC News - Flood coverage	<p>The Brisbane CBD has returned to life after flood waters recede, however, one of the main roads, Coronation Drive, has been closed and may remain closed for weeks to come. Campbell Newman, Brisbane Lord Mayor, says that the situation with Coronation Drive is similar to that in 1974. Many businesses in the CBD remain without power and some employees are being told not to show up to work. Jay O'Harae, Boardwalk Bar and Bistro, says the bar fridges have floated out of the premises. Huge efforts are being made to pump water and mud out of underground car parks in the Brisbane CBD. Some stores not largely effected are trying to return to normality. Mike Swanson, Energex, says that people will be able to return home after their properties are certified as being safe by electrical contractors. Newman says that it could be months before the City is back to normal. ADA Personnel have been deployed in Brisbane to help clean up the City streets. Newman says that the cleaning of city streets will take a number of weeks. Community meetings have been held to boost moral and coordinate recovery efforts.</p>	<p>Campbell Newman, Brisbane Lord Mayor DI Freshney, Travel About Jay O'Harae, Boardwalk Bar and Bistro Jeannette Young, Qld Health Mike Swanson, ENERGEX Sean Watson, Hardware Store Owner</p>
14/01/2011 15:40	Channel 7	National	Seven News - Flood Special	<p>Goondiwindi is facing a flood emergency. The Brisbane river is receding. The death toll stands at 15, with 55 people still missing. Police are manning a search of paddocks and fields across the Lockyer Valley but they concede some victims may never be found. Energex Crews are working around the clock to restore power to the region, 54,000 properties though are still in the dark.</p>	
14/01/2011 19:01	ABC News 24	National	ABC News - 19:00	<p>The death toll from the Queensland floods has today risen to 16. The army is taking food into many Brisbane suburbs reemerging from the flood waters. There are health concerns for many residents. The Treasurer has pleaded with insurers to be generous with flood victims. The Condamine River is rising again. In Goondiwindi the levees are holding. The Bruce Highway has reopened. Queensland Premier Anna Bligh and Australian Prime Minister Julia Gillard have toured the devastated town of Grantham. It will be weeks before one of Brisbane's main arteries, Coronation Drive, is fully open again. Energex crews have been working to restore power to 120,000 south-east Queensland homes and businesses.</p>	<p>Anna Bligh, Queensland Premier Campbell Newman, Brisbane Lord Mayor Jeannette Young, Queensland Health Julia Gillard, Australian Prime Minister Mike Swanson, spokesman, Energex vox pops with residents</p>

15/01/2011 9:01	SKY News Australia	National	09:00 News Now (Saturday)	<p>1200 ADF personnel and an army of volunteers are today assisting Qlders with relief and recovery efforts following the state's devastating flooding. The number of missing people has been revised down to 20. Parts of Vic, SA, NSW and Tasmania are experiencing flooding. 2000 people have been evacuated in Vic. Hosts cross to Kieran Gilbert, Sky News reporter, who is live in Brisbane. Gilbert says that 26,000 homes remain without power. He says Energex is hoping to reduce the number further to 20,000 by the end of today. Mike Swanston, Energex, says Energex crews are working rotating 12-hour shifts. He says each house is being checked individually. Campbell Newman, Brisbane Lord Mayor, says he is impressed but not surprised by the outpour of community spirit in the wake of the crisis. Anna Bligh, Queensland Premier, is touring Rockhampton today while Julia Gillard, Australian Prime Minister, is in Townsville. Jimmy Stuart, Bureau of Meteorology, says there will be some showers in Brisbane today. Stuart says there is a big flood moving its way down the Condamine River again. He says that flooding will hit St</p>	Campbell Newman, Brisbane Lord Mayor Jimmy Stuart, Bureau of Meteorology Kieran Gilbert, Sky News Reporter Mike Swanston, ENERGEX
15/01/2011 10:00	SKY News Australia	National	10:00 News Now (Weekend)	<p>Thousands of volunteers as well as an additional 600 ADF personnel have turned out in Brisbane today to help flood victims cleanup. While waters are receding in Brisbane and Ipswich, other parts of Qld, NSW, SA, Vic and Tas remain on alert or are inundated by floodwaters. The number of missing people has been revised down to 20, while the death toll remains at 16. 26,000 homes remain without power in Brisbane. 2000 people have been evacuated in Vic. Kieran Gilbert, Sky News reporter, is in Brisbane. He says the first team of volunteers under the direction of Brisbane City Council have been sent out to the suburbs hit hardest by the flooding. Flood affected residents wanting to check their electrical units can contact Qld Master Electricians to order a certified site inspection. Gilbert says people with solar panels should also be careful because despite Energex and Ergon both cutting power to homes, those units will still be operating. Mike Swanston, Energex, says Energex crews are working rotating 12-hour shifts. He says each house is being checked individually. The AMA is warning volunteers to dress appropriately so as to</p>	Campbell Newman, Brisbane Lord Mayor Kieran Gilbert, Sky News Reporter Mike Swanston, ENERGEX
15/01/2011 8:12	ABC News 24	National	ABC News (Saturday)	<p>Many Queenslanders are still without power after the floods. Energex says flood waters are hampering efforts to restore power in many areas. Energex spokesman Mike Swanston says 26,000 homes are still without power. Swanston says it is a house by house exercise from here on in and says several buildings in the CBD still have their underground levels flooding which is making power restoration difficult there.</p>	Mike Swanston, spokesman, Energex

15/01/2011 7:11	Channel 7	National	Weekend Sunrise	<p>Kochie speaks to Michelle Tapper, Sunrise correspondent; Paul Kadak, Sunrise correspondent; Simon Reeve, Sunrise correspondent; and Nuala Hafner, Sunrise correspondent, to get an update on the Qld flood crisis. Tapper says EMQ has revised the number of missing people down to 20. She says the death toll remains at 16. Qld Police are urging people who have listed someone as missing, but have now made connections with them, to please ring in again so their names can be taken off the list. Energex is slowly turning the power back on to homes and businesses in Brisbane. Kadak says the worst looks like it might be over for Goondiwindi residents. He says the floodwaters there are gradually receding. He says around one-third of Boggabilla's streets are underwater. Reeve is at the RNA Showgrounds evacuation centre in Brisbane. He says people are starting to get into the routine. He says less people stayed at the centre overnight, which is a good thing. Reeve says a man was arrested by Qld Police at the centre overnight. Hafner speaks to a family from Hervey Bay that has travelled to Fairfield in Brisbane to help.</p>	Michelle Tapper, Sunrise Correspondent Nuala Hafner, Sunrise Correspondent Paul Kadak, Sunrise correspondent Rob Lye, flood volunteer Simon Reeve, Sunrise correspondent
14/01/2011 19:02	ABC1	QLD	ABC News	<p>The damage to Brisbane is being revealed in the flood clean up. of Brisbane's main arteries, Coronation Drive, is of concern as it may suffer a land slip. Many homes and businesses are still without power. Rio Tinto's new headquarters was two weeks from completion, but now thousands of litres of water needs to be pumped from its underground carpark., Queen Street Mall is seeing some return to normality. Energex crews have been working around the clock to restore power. Public transport will be free for at least a week when it returns on Monday.</p>	Campbell Newman, Lord Mayor, Brisbane Dj Freshney, Travel About Jay O'Hara, Boardwalk Bar and Bistro Mike Swanston, ENERGEX

16/01/2011 7:39	Channel 9	National	Today On Sunday	Williams welcomes Mike Swanston from Energex to discuss the situation in Qld with power supply issues following the flood crisis. Williams says 6000 homes had power restored last night. Swanston says the company is endeavouring to reconnect power in suburbs like New Farm and Kangaroo Point but some transformers have received flood damage. Swanston says the backbone of the power network is restored even in badly affected areas like Goodna, Graceville and areas of Ipswich. Swanston says repair crews were significantly delayed by traffic in Brisbane yesterday and reinforces the Brisbane Lord Mayor's comments for people not involved in the recovery effort to stay at home. Swanston says 500 Energex staff are hoping to reduce the number of homes without power from 20,000 to 12,000 today. Williams says four major buildings in the Brisbane CBD are still without electricity.	Mike Swanston, ENERGEX
15/01/2011 18:07	Channel 7	QLD	Seven News (Weekend)	Roads in Brisbane and Ipswich experienced traffic chaos today. It is believed the congestion is due to a large number of motorists that are driving around the flood devastation to sightsee. Energex and other emergency vehicles were blocked in by the influx of cars on the roads. Authorities are appealing for people not taking part in the cleanup effort to stay out of the affected areas.	
15/01/2011 18:11	Channel 7	QLD	Seven News (Weekend)	Live aerial shots of a Brisbane street where flood relief volunteers spent today cleaning up. Reporter says while a lot of cleaning has been done today, it is going to take many more days like this to make a dent on the city wide destruction. He says Energex crews are still trying to access areas without power.	



16/01/2011 8:07	Channel 9	National	Today On Sunday	<p>Anna Bligh, Qld Premier, joins hosts to discuss the Qld floods. Bligh says 'a kind of magic' is happening out on the street of Qld. She says people are doing amazing work for one another. She says this time last week, a telethon was held and te Austn people 'dug deep.' She says we now need people to dig a little deeper. She says Qld has been devastated. She says the Qld Govt and the Fed. Govt will put in another \$10m each for the relief fund. She says people are going to take a long time to recover from this. She says there are still people missing in the floods. She says in communities like Rockhampton, Emerald and Condamine, people have still not been able to return to their homes. Williams says according to Energex, around 6000 homes had power restored yesterday. Bligh says electricity supplies are the biggest priority. She says fresh water is another issue, as well as food supplies. She says the floodwaters are toxic, so there are serious health concerns. She says Energex trucks are being held up because sightseers are parking in the streets to take a look at the flooding.</p>	Anna Bligh, Qld Premier
15/01/2011 18:21	Channel 9	QLD	National Nine News (Weekend)	<p>Tonnes of fresh produce has been ruined by flooding at the Brisbane Produce Market in Rocklea. Parmalat, Brisbane's main milk distribution centre, is also closed as a result of flooding. Up to 40% of milk supplies to local stores have been cut. Supermarkets, like Woolworths, are short of fresh food too. The lack of supplies has forced some local McDonald's restaurants to shut, as well as some petrol station. Meanwhile, th XXXX Brewery is down around 750,000 bottled and cans in lost production. Also, Energex is hoping to restore power to another 2000 homes today, with 23,000 still remaining off the grid.</p>	<p>Andrew Young, CEO, Brisbane Produce Market Ken Zie, convenience store owner Mike Swanston, ENERGEX vox pops</p>

16/01/2011 8:20	Channel 7	National	Weekend Sunrise	<p>Crews are working hard to restore power to thousands of homes and businesses but frustrations are growing. Interview with Mike Swanston from Energex who says yesterday they got 6000 homes back on power down from a total of 120,000 that were out of power at the peak of the floods. There are about 20,000 homes still without power. There are generators running some towns as they rebuild the network. Doyle says Energex are going hell for leather. Swanston says it is a team effort and explains the processes involved with restoring power. Safety tips for power are given. Swanston explains some of the factors slowing efforts down, such as mud. Interstate resources are coming in. Colleagues at EnergyAustralia, Country Energy and Integral Energy have sent crews up to help. Koch stresses the importance of safety aspects and says in 1974 floods more people died from electrocution in the clean up than died in the actual floods.</p>	Mike Swanston, ENERGEX
16/01/2011 9:11	Channel 7	National	Weekend Sunrise	<p>Fresh details on flooding hotspots: Reporter is in Seven news chopper and says hundreds of volunteers are lining up. Doyle says the Defence Force has had to put a few plans in place in order to manage activities. Reporter is on Brisbane River and says engineers are looking at structural integrity of Coronation Drive. He says it is amazing to see the power of the water in the river. Interview with Geoff McDonald, Toowoomba Chamber of Commerce who says businesses are helping others out who have lost people and there is a great community spirit. Withcott(*) is a scene of devastation. Energex guys have arrived at Fairfield and Doyle says it will make a big difference to get the power on.</p>	Geoff McDonald, Toowoomba Chamber of Commerce Various Sunrise Correspondents
16/01/2011 12:20	SKY News Australia	National	12:00 News Day (Weekend)	<p>As the waters subside across many areas of Qld, there are health issues associated with the floodwaters. Gino Pecoraro, Qld AMA, has warned residents not to enter floodwaters if they have cuts or abrasions on their skin, otherwise they risk gaining an infection. He says Energex has warned that anything running on electricity should not be used if it has been submerged in water. He says it is too dangerous. He says mosquito borne diseases are a threat.</p>	Gino Pecoraro, Qld AMA

16/01/2011 12:11	SKY News Australia	National	12:00 News Day (Weekend)	<p>Gemma Veness, Sky News reporter, discusses the cleanup effort after the floods in Qld. Veness says geographical aerial shots are being taken across Qld to determine where the floods actually went. 14 people are still missing. 22 000 homes and businesses are still without power, but Energex are hoping to reconnect more homes today. 92 schools have been inundated. The Police Commissioner says a number of scams are being carried out across Qld. Volunteers are being asked not to bring their own vehicles into the region. Anna Bligh, Qld Premier, has confirmed 17 people are now dead. The Qld Govt and Fed. Govt have contributed another \$10m each to the relief fund.</p>	
16/01/2011 9:51	Channel 7	National	Weekend Sunrise	<p>Electrical contractors are at a house in Fairfield checking the wiring before the power is put back on as part of a busy morning for Energex. Interview with Major General Mick Slater, Flood Recovery Coordinator who discusses the volunteer efforts and says how fantastic it has been and says they want the numbers to continue next week. He says the flood tourists are not helping and are better off at home. Slater says in Brisbane things are in the hands of emergency services and city council who are doing a great job. The power companies have been doing a great job restoring power. Slater discusses the wider regional community and says they are robust. There are some people in Dalby who have been evacuated five times. The recovery centre there is a one stop shop, with Centrelink, Lifeline, counsellors, the Red Cross and all the social support services needed. People have been well helped in a dignified way. Army medic is urging people to wash their hands and prevent infections. Slater says basic hygiene concerns are paramount.</p>	Major General Mick Slater, Flood Recovery Coordinator

16/01/2011 18:34	SBS	National	World News Australia (Sunday)	<p>Emergency crews, volunteers and the army have continued their massive clean up in the wake of the Qld floods. Energex estimates that 26,000 homes in Qld are still blacked out. Daniel Zingifuboro, Qld African Community Council says the African community wants to help as much as possible. Graham Perrett, Federal Member for Moreton says the community spirit has been wonderful. So far \$84 million has been raised for the flood appeal, including extra funds added today by the Qld and fed govts. Anna Bligh, Queensland Premier has appealed for further donations. Bob Brown, Greens Leader says the coal mining industry should help foot the bill because it helped caused the floods. Ian Stewart, Qld Deputy Police Commissioner says a number of scams involving bogus tradespeople have been reported. Quentin Bryce, Governor General has toured Qld. Condamine is expecting the nearby river to peak again around midnight tonight. The local pub in Murphy's Creek has acted as a church to allow community members to get together and grieve. Bligh has announced that another body was found today in a Gran</p> <p>Report on the Qld floods. Thousands of properties are still without power and are struggling to stay open. Mike Swanston, Energex, says they're working hard to get the power back on line.</p>	<p>Anna Bligh, Queensland Premier Bob Brown, Leader, Australian Greens Party Daniel Zingifuboro, Qld African Community Council Graham Perrett, Federal Member for Moreton Ian Stewart, Qld Deputy Police Commissioner Quentin Bryce, Governor General vox pops Wayne Swan, Federal Treasurer</p>
16/01/2011 17:06	Channel 9	QLD	National Nine News (Weekend)	<p>The Brisbane CBD will re-open today however commuters are warned to expect delayed on bus &amp; train services while ferries will not run. The Qld flood death toll has reached 18 with another 14 still missing while volunteers are being asked to assist with the clean up. The Qld Govt cabinet will hold an emergency meeting today while Condamine residents will start cleaning up today after the river peaked at 14.8m. Anna Bligh, Queensland Premier has announced the latest two deaths, which were two people found in the Lockyer Valley. Authorities are asking employers to stagger the return to work of employees although residents are still being told to support local businesses, with Heather Vo, Foodworks Owner looking at a food bill of up to \$100,000. The suburb of Graceville has been split, with residents like Suzanne Fletcher escaping while across the road Peter Bunning is still without electricity. Mike Swanston, Energex says the focus is on trying to get homes back online with Energex also supplying generators to get the Rocklea Fruit &amp; Veg markets running again. The Coorparoo Markets have managed to get a st</p>	<p>Frank Dragani, Coorparoo Markets Director Heather Vo, Foodworks Owner Mike Swanston, ENERGEX Peter Bunning, Graceville Suzanne Fletcher, Graceville</p> <p>Anna Bligh, Queensland Premier Heather Vo, Foodworks Owner Mike Swanston, ENERGEX Peter Bunning, Graceville Resident Suzanne Fletcher, Graceville Resident</p>
17/01/2011 6:07	SKY News Australia	National	First Edition - Early		

17/01/2011 7:42	ABC News 24	National	ABC2 News Breakfast	<p>Homes and businesses across Brisbane, Ipswich and the Lockyer Valley are still without power today. Provider Energex has warned full reconnection is some time off. Interview with Energex's Mike Swanston.</p> <p>Swanston says some homes may not be ready for power until the home is re-built. He says crews in Chelmer, Fairfield, Indooroopilly say the homes may need to be re-built. He says there are still 5 buildings in the CBD mainly along the River that will get their power back on today. He says there are still power interruptions near Laidley and the Lockyer Valley and there are overhead networks that need to be re-built in Moreton Bay. He says their work has increased since 2 weeks ago in Gympie and crews from Country Energy, Integral Energy and Energy Australia have been sent in to assist with the workload. Kennedy says 18 people have died and 14 are missing from the Qld floods. He says the Rocklea Markets have re-opened this morning.</p>	Mike Swanston, ENERGEX
17/01/2011 7:51	Sky Business News	National	First Business	<p>Interview with Steve Hitchman, Managing Director, MIP, about Business Intelligence. They discuss applications across banking and credits cards and processes used to harness data. He says organisations such as the Federal Department of Defence have multiple systems and all information must be verified as correct. They discuss how businesses could benefit from BI after the QLD floods. He says BI is used by EnergyAustralia or Energex to determine substation loads. They discuss the importance of live data capture. Hitchman says all traits of phone use are captured and user profiles are created. If customers complain to the help desk and phone use drops this is flagged and companies can offer incentives to retain them.</p>	Steve Hitchman, Managing Director, MIP



17/01/2011 9:07	ABC News 24	National	ABC News - 09:00	<p>The Qld flood death toll has risen to 18 while 14 people remain missing. The cleanup efforts are underway in flood affected areas. The Brisbane Produce Market is once again operating after being flooded last week. Anna Bligh, Queensland Premier, believes the Brisbane CBD should be operating by the end of the week. She notes power is gradually being reconnected to homes and businesses. She says mining and agriculture face some major challenges and hopes the rail networks will return to normal soon. She says they are focusing on getting schools reopened before the term commences. Cross to Sarah Clarke, ABC Reporter. Clarke says people in the Brisbane CBD are being encouraged to car-pool and take public transport to work. Newsreader mentions Campbell Newman, Lord Mayor of Brisbane, suggested people turned up at work at staggered times to avoid traffic congestion. Clarke says there is major grid-lock heading outbound from the city. She notes it will be awhile until the CityCat services will return to operation. She mentions Energex does not believe they will be able to restore power to around 10,000 homes in s</p>	Anna Bligh, Queensland Premier Sarah Clarke, ABC reporter
17/01/2011 10:36	ABC News 24	National	ABC News - 10:00	<p>Interview with Kim Powers, Reporter, ABC News 24 in Brisbane. Powers speaks to Mike Swanston, spokesman, Energex for the latest on the power situation in flood-affected parts of Brisbane. Swanston says power should be restored to many areas today. He explains the process Energex has undertaken in disconnecting flooded homes and reconnecting those that are ok. He expects power to be restored in Oxley, Sumner, Brookfield and Milton. He states the same safety policy applies to homes in Ipswich and the Lockyer Valley. He notes there are properties in Graceville and Chelmer that are still classed as unlivable. He chats about the difficulties fixing the network in Qld, house-by-house. Powers reports the Port of Brisbane has reopened, however still blocked by a lot of debris. She says a mine-sweeper will be in Moreton Bay today to clear debris.</p>	Kim Powers, Reporter, ABC News 24 Mike Swanston, spokesman, Energex

17/01/2011 11:30	Channel 9	National	National Nine Morning News	<p>A minutes silence will be held to mark one week since the Lockyer Valley was hit with the worst of the Qld flooding while an army of volunteers have turned out to help those Qld residents most in need of assistance. There is no formal program for volunteers today with Campbell Newman, Brisbane Lord Mayor, calling on those with free time to get out and assist those requiring help. Around 17,000 homes &amp; five CBD office buildings are still without power says Mike Swanston, Energex while the death toll from the floods has reached 18, with Anna Bligh, Queensland Premier reporting another 12 are still missing in the Lockyer Valley. A total of 13 looters have now been charged with another three arrested over night while the town of Condamine is preparing for their second clean up after the river peaked at 14.8m. Sth East Qld is set to experience warm weather today however heavy rain is forecast for much of the state's nth with Tropical Cyclone Zelia sitting off the coast</p>	Anna Bligh, Queensland Premier Mike Swanston, ENERGEX vox pops
17/01/2011 11:18	ABC News 24	National	ABC News - 11:00	<p>Interview with Kim Landers, Reporter, ABC. Newsreader says many Brisbane residents returned to work this morning after a weekend of cleaning up. Newsreader says Queensland's Cabinet will meet today to plan the rebuilding effort. Landers says Queensland Premier Anna Bligh said there would be a statewide assessment of flood damage and there would be a reexamination of the Flood Recovery Plan. Landers says the Cabinet will discuss getting infrastructure, the Port of Brisbane and major rail lines up and running. Landers says the mining and agricultural sectors have been severely impacted. Landers says Energex Spokesperson Mike Swanston explained more suburbs are being re-connected to electricity today. Newsreader says the Riverside Centre in the CBD has not yet been re-connected to power. Landers says the Army remains very active in Graceville, which still requires a lot of debris to be removed. Landers says public transport will be free all week, while the CityCat ferries will be out of operation for months. Landers mentions the Brisbane Lord Mayor warned people to stagger their arrival at work to avoid</p>	Mike Swanston, Spokesperson, Energex [excerpt]

17/01/2011 6:10	Channel 9	QLD	Today (Queensland Edition)	<p>Interview with Campbell Newman, Brisbane Lord Mayor, who says it is vital that Brisbane gets back to business today, as people's livelihoods depend on it. Newman says people need cancer treatment, people need to stock supermarket shelves and fuel needs to get to petrol stations. Newman says people are urged to use free public transport today to avoid congestion on the roads. Newman encourages people to volunteer in flood-affected areas. Newman says Council and the Australian Army are getting on with clean-up work. Newman says there are around four buildings in the CBD that cannot get electrical systems back online due to water in the basement. Newman says the building owners will be working with Energex. Newman says Auchenflower is predicted to have re-flooding, while the Brisbane River remains high. Newman says it will take up to two years to fix the ferry system.</p>	Campbell Newman, Brisbane Lord Mayor
17/01/2011 9:15	Channel 9	QLD	Today (Queensland Edition)	<p>Interview with Mike Swanston, Energex, to discuss the latest power situation in Queensland, in the wake of the floods. Swanston says they got about 6,000 homes back on last night. Swanston says restoration switching is in progress in Oxley, Sumner and Brookfield. Swanston says they are having some trouble with lower lying areas. Swanston says they are hoping to have all homes that were not significantly effected by the floods to be re-connected to power by 3pm this afternoon. Swanston says two large buildings in the CBD were so badly damaged that they will be without power supply till Thursday. Swanston says they are still watching Fernvale and Gatton. Swanston says they still need to re-build networks in some areas. Swanston says some homes may still have electricity, even though others in the region do not, because they may have solar power.</p>	Mike Swanston, ENERGEX
17/01/2011 15:07	ABC News 24	National	Afternoon Live	<p>A massive flood cleanup is continuing in Qld, with 18 people confirmed dead and 14 still missing. The Qld Cabinet is meeting to devise a rebuilding plan for the state. Qld Premier Anna Bligh has promised to rebuild Qld. Bligh has asked the Qld Governor for special powers to aid in the relief effort. Produce markets at Rocklea in southern Brisbane have partially reopened. Energex says most of Brisbane's power grid should be switched back on by late this afternoon.</p>	<p>Anna Bligh, Queensland Premier Arnie Aoukar, Food Processor Campbell Newman, Brisbane Lord Mayor David Goffman, spokesman, Gibb Brothers Geoff Wilson, QLD Education Minister Mike Swanston, spokesman, Energex Rachel Nolan, Qld Transport Minister</p>

17/01/2011 8:00	Channel 9	QLD	Today (Queensland Edition)	<p>News - Premier Bligh says that those volunteering may be delaying the overwhelming responses at the end. There is now much waste thrown away. - Volunteers will now have to bring themselves into the region and also check on their neighbours - Power is slowly returning - The list of missing people is shortening but they are being found dead. - COndamine is still an area of concern with the river continuing to peak. - Authorities want employers to stagger start times to prevent traffic jams - Rivercats and Ferries are still closed - An explosion on a fuel tanker is being investigated - Victoria is still flooding in areas. - An Australian soldiers was injured by a bomb - Sport</p>	Mike Swanston, ENERGEX Tim Wiebusch, Vic Police
17/01/2011 18:05	Channel 7	QLD	Seven News	<p>Council workers, Energex staff and defence personnel are all working punishing hours to clean-up Brisbane after the flood. The army was cleaning up roads in Fairfield this morning. Seven recovery centres are now in operation across Brisbane. At Yeronga flood victims are being given cash, advice on insurance, banking and counselling. Energex is trying to connect power to Auburndale(*) Rd in Yeronga. Campbell Newman, Lord Mayor, praises Australians. The Milton McDonald's is still inundated.</p>	Bruce Douglas, Yeronga resident  Campbell Newman, Lord Mayor Rob Kearns, Energex
18/01/2011 18:02	Channel 7	QLD	Seven News	<p>The storms came just as some solid progress was being made in Brisbane's clean-up. Electricity is a priority for most people. 20,000 homes are still without power after the floods. Chris Lehmann, Electrical Contractors' Association, says Energex will only reconnect supply if they have a certificate of test from a licenced Qld electrical contractor. Lord Mayor Campbell Newman says there have been a number of electrical fires over the last 2-3 days. Bradley O'Carroll, Qld Plumbers' Union, says checking pipes for damage is just as important. Coles and Woolworths are reporting low stocks of milk, chicken, sweet potato and lettuce. Woolworths in Goodna is still closed. The store in Ipswich has reopened. Coles has three stores closed in Ipswich, Belbarry(*) and Fairfield. BP says it has sufficient supplies of regular petrol but its ethanol supplies have been disrupted. Train services have resumed with the exception of the Ipswich line. At Suncorp Stadium they are adding up the damage bill. There is no certainty the ground will be ready for the Reds first game on 20th February and the Roar will have to find another venue for some of th</p>	Bradley O'Carroll, Qld Plumbers' Union  Campbell Newman, Lord Mayor Chris Lehmann, Electrical Contractors' Association  Ewen McKenzie, Coach

19/01/2011 6:22	Channel 7	National	Sunrise	<p>Koch talks about the storm in Qld last night. Edwina Bartholemew is in Brisbane. Michelle Tapper is in Toowoomba. Tom Saunders, Meteorologist, Weather Channel is in the Weather Channel studio. Bartholemew says most of the areas damaged were those that escaped the floods. Many cars and roofs were crushed under trees. Energex went from fixing 20,000 flood affected homes to 43,000 homes. Saunders says more storms are forecast for Qld. Tapper says police have found a teenage girl thought to be dead in the floods. She says the first victims, Donna and Jordan Rice, will be buried in Toowoomba today.</p>	
19/01/2011 5:32	Channel 7	National	Early News	<p>The first of Queensland's flood victims will be farewelled today, with the funeral of a mother and her teenage son in Toowoomba. Severe storms in Brisbane and Ipswich have hampered the recovery effort. Crews are restoring power to 23,000 homes blacked out by the storm, on top of the 20,000 still without power after the floods. Electrician Chris Lehmann says Energex will only reconnect supply if there is a certificate of test from a licenced Queensland electrical contractor. Residents are asking why they were allowed to build on a flood plain. Ipswich Mayor Paul Pisasale says people should 'stop worrying about the blame game'. It is also being asked if enough water was released from the Wivenhoe Dam. Brisbane Lord Mayor Campbell Newman says state agencies did all that could be expected. The Prime Minister has set up a reconstruction taskforce to encourage corporate donations.</p>	<p>Campbell Newman, Brisbane Lord Mayor Chris Lehmann, electrician Lindsay Fox, Linfox Chairman Paul Pisasale, Ipswich Mayor</p>
19/01/2011 10:14	ABC News 24	National	ABC News - 10:00	<p>Storms have hit south-east Qld, causing more damage for residents trying to rebuild following the floods. Power lines were pulled down and trees have collapsed on to homes and cars. Energex says around 24,000 customers are now without power.</p>	Yvonne Rosen, Ipswich Resident
19/01/2011 6:12	Channel 9	QLD	Today (Queensland Edition)	<p>Interview with Mike Swanston, Energex to discuss power restoration. Swanston says last night 23,000 homes were off after 7,500 lightning strikes. Swanston mentions they got power back to 22,000 homes by midnight. Swanston reveals that the new Energex website is up today with flood and storm updates. Swanston says 3,000 homes that went under water have been tested and they got them back. Swanston mentions they have generators in the Lockyer Valley and are trying to get power back on.</p>	Mike Swanston, ENERGEX



19/01/2011 11:10	ABC News 24	National	ABC News - 11:00	A severe storm has hit southeast Queensland causing more damage for residents trying to rebuild after the floods. Power was cut to 5,000 homes and Energex says about 24,000 customers are without power.	Yvonne Rosen, Ipswich Resident
19/01/2011 11:36	ABC News 24	National	ABC News - 11:00	A severe storm has hit southeast Queensland causing more damage for residents who are trying to rebuild after the floods. Energex says about 24,000 customers are without power.	
19/01/2011 7:23	SKY News Australia	National	First Edition	Last night there were storms in Brisbane causing power outages and damage to homes. Mike Swanston, Energex, says 23,000 homes were affected by strong winds. He says it's put back recovery work done by Energex. He says there's less than 10,000 homes without power from the flooding. He says there's still some suburbs in Brisbane where it's too dangerous to restore power due to damage to homes. He says it's difficult to give a forecast of when each home will get power back.	Mike Swanston, ENERGEX
20/01/2011 7:10	Channel 9	QLD	Today (Queensland Edition)	Live cross to Alison Fletcher, Today Reporter in West End, Brisbane to discuss the storm rescue. Fletcher says Emergency Management Queensland sent crews to Brookfield at 9.30pm when a man who drove through flood waters had his car tipped over. Fletcher says a driver in Poolendale [*] was freed and treated by an ambulance. Fletcher mentions it was a big job for Energex as 30,000 homes lost power from the Toowoomba, Lockyer Valley region to Brisbane. Fletcher says 400 homes are without power in Marburg [*], Algester [*] and Graceville.	Alison Fletcher, Today Reporter

21/01/2011 7:35	SKY News Australia	National	First Edition	<p>Reporter Laura Jayes is on the Brisbane River's banks. Residents are nervous ahead of a forecast king tide. She speaks to Mike Swanston from Energex. He confirms that the CBD powergrid has been restored. There is still work to be done at the Stamford Hotel. Swanston lists some of the damage, including a 110kV substation being 2.5m under water. That site needed 60 crew members' work. Swanston says Energex caters to power supply in SE Qld and problems started two weeks ago with the Mary River and Gympie flooding. The company has been on purple alert, the highest, for the past fortnight. A king tide forecast to hit the Brisbane River today could lead to further flooding in Brisbane, which was spared another fierce storm overnight. Businesses are busy sandbagging and taking precautions to try and prevent a second round of flooding. Campbell Newman, Brisbane Lord Mayor, spent yesterday on the Brisbane River surveying damage done to the cities ferry infrastructure, with the system to take 18 months before being fully operations, while the cost is expected to be between \$70-100m. Questions have been asked</p>	Laura Jayes, Reporter Mike Swanston, ENERGEX
21/01/2011 8:04	SKY News Australia	National	First Edition	<p>A king tide forecast to hit the Brisbane River today. Reporter Laura Jayes is on the scene. Residents are cleaning up after last week's flooding and are apprehensive about any more inundation risk. Some 3/4 of Qld has been declared a natural disaster. The clean up is continuing across Brisbane as well as Toowoomba &amp; the Lockyer Valley. She says Energex's Mike Swanston states the CBD is almost back to normal but some buildings such as the Stamford Hotel have had damage of their own. She says Qld Premier Anna Bligh states she wants to learn from the event. She says the Wivenhoe Dam will remain at the forefront.</p>	Laura Jayes, Reporter Mike Swanston, ENERGEX

ENERGEX Corporate Communications activity

South East Queensland Floods January 2011

**Radio interviews**

**- 1661 radio interviews -**

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ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

Date	Media Item Type	Media Outlet	Program/Section Name	Summary	Interviewees
10/01/2011 6:30	TV	Channel 9	Today	Residents in flood affected areas of Queensland are bracing for more floods today. Reporter Alison Fletcher is at the emergency management centre in Brisbane says Energex has shut off power to some businesses in a town where floods are expected.	
10/01/2011 5:30	AM Radio	ABC 612 Brisbane	05:30 News	One hundred homes on the Western Darling Downs have been evacuated as the town of Dalby faces its second flood threat in three weeks. Mayor Ray Brown says the Myall Creek is almost a metre above the Patrick Street Bridge and is expected to rise further. Maryborough, the Sunshine Coast and surrounds are flooding, while Pine Creek and Gympie are isolated by floodwaters. Gympie Acting Mayor Tony Perrett says police and ambulance services, the SES, Fire and Rescue and Energex are all prepared for flooding.	Ray Brown, Mayor, Western Downs Regional Council Tony Perrett, Acting Mayor, Gympie Regional Council
10/01/2011 5:47	AM Radio	ABC 612 Brisbane	Breakfast	Levingston says caller Peter from Pinbarren says he has been without power since last night. She notes that there are a few thousand homes without power and she will talk to Energex about this. Levingston lists where there are homes without power, including in Gympie.	
10/01/2011 6:19	AM Radio	ABC 612 Brisbane	Breakfast	Levingston talks to Kieron McMann(*) from Energex about power outages. McMann says 2,800 customers in south-east Queensland don't have power following wild weather overnight with the worst affected areas in Gympie, the Mary Valley and the Sunshine Coast hinterland. McMann comments that they're having difficulty accessing some areas. McMann mentions that the Bureau is predicting heavy rain in the coming days. McMann says they have restored power to 9,000 homes and businesses.	Kieron McMann(*), Energex
10/01/2011 6:02	AM Radio	4KQ	06:00 News	Energex crews have worked through the night to restore electricity to thousands of properties that were blacked out in the south east of Qld. Over 2,800 customers remain without power.	
9/01/2011 8:58	AM Radio	4BC	Weekend Mornings	Maurice reads out emergency numbers for the SES, Energex, and the RACQ.	
10/01/2011 6:33	AM Radio	ABC Western Queensland	06:30 News	The Department of Justice has charged insulation company Titan and it's directors with failing to conduct its business in a way that was electrically safe after the death of a worker in far north Queensland. Stuart Traill from the Electrical Trades Union says they had warned the Federal Government and that they welcome the State Government's decision to charge the company.	Stuart Traill, Electrical Trades Union
10/01/2011 6:31	AM Radio	ABC Far North	06:30 News	The Electrical Trades Union is supportive of the Queensland Department of Justice's action to charge an the Titans Insulation Company following the death of an employee in the Far North. Stuart Traill of the ETU says the union warned the Fed Govt of the loop holes for safety in the insulation rebate scheme.	Stuart Traill, Electrical Trades Union



ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

10/01/2011 6:31	AM Radio	ABC 612 Brisbane	06:30 News	Gympie remains isolated by flood waters. Heavy rain in the Mary River will see it peak at 19 metres and a disaster coordination centre is now operational. A river in Maryborough has peaked at 8.2 metres overnight. Around 3000 homes are without power in Gympie, the Mary Valley and the Sunshine Coast Hinterland. Kerin McMahon(*), of Energex say accessing the affected areas is proving difficult.	Ian Rocca, Weather Bureau Kerrin McMahon(*), Energex
10/01/2011 6:32	AM Radio	4KQ	06:30 News	More than 2800 homes and businesses across the south east remain without power. Energex crews have been working through the night to repair the problem in areas including Gympie.	
10/01/2011 6:33	FM Radio	MIX 92.7	06:30 News	Energex crews are out trying to restore power to around 380 homes on the Sunshine Coast.	
10/01/2011 7:19	AM Radio	ABC 612 Brisbane	Breakfast	Levingston says Energex is reporting that 4,105 homes are without power in south-east Queensland with homes in the Brisbane Valley, the Caboolture region, the Gympie Mary Valley, Ipswich, Lockyer Valley, and the Sunshine Coast hinterland without power. Levingston comments that Energex is having access issues with flood waters and rain still falling.	
10/01/2011 6:59	FM Radio	MIX 97.3	07:00 News	Almost 3,000 homes have blacked out in Gympie, the Mary Valley and Sunshine Coast hinterland, Kerry McMahon, Spokeswoman, Energex says the problems for crews is access.	Kerry McMahon, Spokeswoman, Energex
10/01/2011 7:31	AM Radio	4KQ	07:30 News	Almost 3,000 homes are blacked out in Gympie, Mary Valley, and Sunshines Coast hinterland areas. Kerry McMahon, Spokeswoman, Energex says the problem for crews is access.	Kerry McMahon, Spokeswoman, Energex
10/01/2011 7:02	AM Radio	ABC 612 Brisbane	07:00 News	Almost 3,000 homes are without power in Gympie, Mary Valley, and the Sunshine Coast. Kerrin McMahon, Spokeswoman, Energex explains that power is unlikely to be restored any time soon. McMahon understands it is not safe enough for crews to access many of the affected areas.	Kerrin McMahon, Spokeswoman, Energex
10/01/2011 7:36	AM Radio	ABC 612 Brisbane	Breakfast	Levingston talks to Kath Ryan from Energex who reports on power outages in south-east Queensland. Ryan says they can't get to many areas due to flooding causing road closures. Ryan comments that 'four and a half customers' are without power. Ryan says they restored power to 9,000 customers overnight. Levingston points out that more rain is predicted for today. Ryan believes there may be some issues with winds starting to pickup. Ryan says the main areas without power are Gympie, the Mary Valley, and the Sunshine Coast Hinterland.	Kath Ryan, Energex
10/01/2011 7:19	FM Radio	ABC Sunshine and Cooloolo Coasts.	Breakfast	Levingston reads an update from ENERGEX saying that there are 4,105 homes without power in south east Queensland, spread among the Brisbane Valley, Cablucla Redcliffe Region, Gympie Mary Valley, Ipswich, Lockyer Valley, and the Sunshine Coast Hinterland. ENERGEX can not give a guarantee as to when services will be returned.	

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

10/01/2011 7:45	AM Radio	ABC 612 Brisbane	07:45 News	Gympie is beginning to flood following a dowsing overnight. A disaster coordination centre has been opened and the South of the city is cut off. Almost 4500 homes are without power supply in Gympie, the Mary Valley and the Sunshine Coast Hinterland. Energex's Kerrin McMahon(*), says flooding is making some houses difficult to access.	Kerrin McMahon(*), Energex Terry Clark, Gympie SES Tony Perrett, Gympie Deputy Mayor vox pops
10/01/2011 7:36	FM Radio	ABC Sunshine and Cooloola Coasts	Breakfast	Levingston speaks with Kath Ryan, spokesperson, ENERGEX about current power outages. Ryan says that there are 4,500 customers without power due to access difficulty for ENERGEX crews, but power was returned to 9000 homes overnight.	Kath Ryan, spokesperson, ENERGEX
10/01/2011 8:05	FM Radio	MIX 92.7	08:00 News	ENERGEX crews are out to try to return power to the 550 homes in Nambour and other regional locations.	
10/01/2011 8:02	FM Radio	SEA FM Sunshine Coast	08:00 News	ENERGEX crews are trying to restore power to around 550 homes on the Sunshine Coast but their efforts could be hampered by flood waters.	
10/01/2011 9:19	AM Radio	ABC 612 Brisbane	Mornings	Levingston says that Energex report that there are currently 3,200 customers without power in south-east Qld. She says that 750 homes in Brisbane Valley are without power, 230 homes in the Caboolture and Redcliffe region, 1600 homes in Gympie and the Mary Valley, 83 homes in the Lockyer Valley, 206 homes on the Sunshine Coast, and 376 homes without power on the Sunshine Coast Hinterland. She says that Energex are fixing fallen powerlines. Interview with Jeff Dill(*), Spokesman, Weather Bureau. Dill gives a weather report on the region.	Jeff Dill(*), Spokesman, Weather Bureau
10/01/2011 10:34	TV	ABC News 24	ABC News - 10:00	Interview with Tony Perrett, Acting Mayor, Gympie Regional Council about the Qld floods. O'Brien reports South East Qld residents are preparing for more wild weather and flooding. The Sunshine Coast Hinterland has flooded, while Gympie is isolated and has no power. Perrett confirms the rain has been "intense", with the Mary River catchment recording 300 millimetres overnight. He confirms water from the Mary Valley has entered the Gympie CBD and is inundating businesses, with up to a dozen affected already. He explains which areas of the town will be most affected, noting access to several bridges will be cut off. He declares some homes might be affected if the flood peaks over 20 metres. He mentions the council is working with police to advise residents to be prepared. He mentions power has been cut, but only in some areas, saying Energex are very good at responding to the river rises. He reaffirms all residents still have power connected, and the situation will be reassessed as the river rises.	Tony Perrett, Acting Mayor, Gympie Regional Council
10/01/2011 10:04	AM Radio	4KQ	10:00 News	A number of homes in south east Qld remain blacked out. Karen McMahon, Energex, says around 3000 homes are affected.	Karen McMahon(*), Energex

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

10/01/2011 7:17 AM	Radio	ABC Southern Queensland	Breakfast	Blackmore talks to Mike Swanston from Energex about power outages. Swanston says they have sent a number of crews to Ergon territory to help with their floods, but now Energex are having trouble in South East Qld. Swanston says the biggest issues are that heavy rain brings trees down into power lines, and they can not get into rural areas do repairs. Swanston says they have 4,500 in South East Qld without supply, and power to areas of Gympie have been intentionally turned off as part of the flood plan. Swanston says they are having most trouble in the Sunshine Coast hinterland, Kilkooy, and up the Brisbane Valley Highway from Esk to Goolawah. Swanston says power restoration will not begin until after waters have gone down. Swanston says they are warning about generator safety, food spoilage and keeping up to date.	Mike Swanston, Customer Advocate, Energex
10/01/2011 11:01 AM	TV	ABC News 24	ABC News - 11:00	There have been extraordinary rainfalls in Queensland, with the town of Dalby preparing for the second major flood in three weeks as the Mile Creek is expected to peak at 3.5 metres. Residents from 100 homes in Dalby were evacuated overnight, while locals along the Lockyer Creek west of Brisbane were also forced to leave. The Mary River is expected to peak at Gympie, while the Disaster Coordination Centre has been activated. Almost 4500 homes in Gympie were black out in Gympie, the Mary Valley and the Sunshine Coast hinterland. An Energex spokeswoman said wild weather was hampering efforts to restore power. The damage to road and rail in Queensland is estimated at \$1.5 billion. Peter Baddiley, Supervising Hydrologist at Flood Warning Centre, Queensland Weather Bureau, says the current rain event is very widespread and spreads from Brisbane to Maryborough. Ray Brown, Mayor, Western Downs Council, says many SES crews and police will be brought in to Dalby, while there is currently 24 people in the evacuation centre. People in Dalby experiencing problems getting through to the SES can call an Around 3,200 homes are still without power this morning. The affected areas include the Sunshine Coast Hinterland, Gympie and parts of Caboolture. Energex are trying to restore power but floods are preventing crews from accessing some areas to carry out repairs.	Peter Baddiley, Supervising Hydrologist at Flood Warning Centre, Queensland Weather Bureau Ray Brown, Mayor, Western Downs Council
10/01/2011 9:00 AM	FM Radio	SEA FM Sunshine Coast	09:00 News		
10/01/2011 11:04 AM	Radio	4KQ	11:00 News	Nathan Hatch, Energex explains close to 2,300 customers are blacked out in Gympie and Sunshine Coast after power losses to thousands of homes and businesses across the south east of Qld.	Nathan Hatch, Energex
10/01/2011 9:01 AM	Radio	ABC NewsRadio	Mornings	The Qld town of Dalby is preparing for its second round of flooding in three weeks. Mayor Ray Brown says the Myall creek is expected to peak some time today at 3.5 metres. Lockyer Valley Mayor Steve Jones says his region was affected by heavy rain yesterday. The Emerald Disaster Management Group says the central highlands faces a long flood clean up. Recovery Coordinator Lyle Harman says infrastructure has been damaged severely and the recovery team will be working with government to ensure the best possible outcome. Power has been cut to homes in Gympie, Mary Valley and Sunshine Hinterland. Energex spokeswoman Kerrin McMahon says crews are doing everything they can.	Kerrin McMahon, Energex spokeswoman Lyle Harman, Recovery Coordinator Ray Brown, Mayor, Dalby Steve Jones, Mayor, Lockyer Valley

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

10/01/2011 12:01	AM Radio	4KQ	12:00 News	Over 3000 customers remain without power after severe weather. Gympie and the Mary Valley are the worst affected areas. Nathan Hatch, Energex, says crews are working to restore power.	Nathan Hatch, Energex
10/01/2011 13:25	AM Radio	ABC 612 Brisbane	Afternoon s	Dyer says you can call State Emergency Service for information and help with flooding, as well as Qld Main Roads website and the RACQ's road closure hotline for information on the roads. She says there is information on power cuts from Energex. Dyer gives the number if you need financial assistance.	
10/01/2011 13:13	AM Radio	ABC 612 Brisbane	Afternoon s	Dyer says there are problems with power. She says Energex has cut power to these areas due to rising flood waters. Danny Donald, spokesperson, Energex, says there are now 4500 homes who have been cut for safety reasons. He says due to the flood waters, some of these areas cannot even be accessed at the moment. Donald says this could increase. He says there are plenty of crews but in some areas they just cannot gain access, including in the Mary Valley.	Danny Donald, Spokesperson, Energex
10/01/2011 12:59	AM Radio	4KQ	13:00 News	Energex says more over 2800 homes remain without power due to severe weather.	
10/01/2011 14:01	AM Radio	ABC 612 Brisbane	14:00 News	Danny Donald, Energex says that power has been cut to over 2,500 homes in the Gympie and Mary Valley region, due to both system faults caused by flooding, and power being switched off for safety reasons ahead of flooding.	Danny Donald, Energex
10/01/2011 14:18	AM Radio	ABC 612 Brisbane	Afternoon s	Dyer updates the situation for Energex customers without power due to the rain and flooding. She says that the number of customers without power has increased from 4,500 to 4,900. She adds that about 2,800 of the affected customers are in the Gympie and Mary Valley region, and that 600 more customers just lost power in Lockyer Valley. In the Brisbane Valley, around 740 customers are without power, and cuts are affecting 300 customers on the Sunshine Coast and the Sunshine Coast hinterland.	
10/01/2011 14:45	AM Radio	ABC 612 Brisbane	Afternoon s	Power Report. Danny Donald, Energex gives an update on electricity during the floods. He says that the cuts are "heading down the coast". He says some of the outages have been forced due to safety reasons. Energex says that safety must first be ensured before power can be restored. Energex staff and crew are being sent up in helicopters to see if any "switching to remote areas" can be done.	Danny Donald, Energex
10/01/2011 15:01	AM Radio	ABC 612 Brisbane	15:00 News	Energex says more than 4000 customers remain without power in flooded areas, the majority in Gympie, the Sunshine Coast hinterland and Bundaberg.	
10/01/2011 15:18	AM Radio	ABC 612 Brisbane	Drive	Frangl talks to Nathan Hatch of Energex, they discuss power outages due to flooding. Hatch says around 5800 properties are without power, most in the Gympie/Mary Valley area. Hatch says that crews are being flown in by helicopter to restore power, as many roads are cut by flooding	Nathan Hatch, Spokesman, Energex
10/01/2011 15:09	AM Radio	4BC	Drive	Power Report with Nathan Hatch, Energex. Hatch discusses power outages in the Gympie and Mary Valley area, as well as the Lockyer and Brisbane Valleys. He notes that come customers in the Sunshine Coast and the Sunshine Coast Hinterland are without power.	Nathan Hatch, Energex

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

10/01/2011 15:05	AM Radio	ABC 612 Brisbane 4KQ	Drive	Frangi discusses the flooding and wild weather throughout Qld, and says they will speak to Energex on power outages.	
10/01/2011 16:02	AM Radio	4KQ	16:00 News	Energex says nearly 6000 homes and businesses are blacked out, most being in the Gympie Mary Valley region but other places like the Lockyer Valley, Brisbane Valley, Sunshine Coast hinterland, Caboolture, Redcliffe, the Sunshine Coast, Ipswich, Brisbane East and Bay Islands.	
10/01/2011 17:25	AM Radio	4BC	Drive	Hardgrave talks to Energex Spokesman Nathan Hatch, who says that about 6700 people are without power in the Gympie, Mary Valley and Lockyer Valley areas. Hatch says that people evacuating their homes need to turn off the power to their homes.	Nathan Hatch, Spokesman, Energex
10/01/2011 17:00	AM Radio	4KQ	17:00 News	Energex crews are trying to restore power to over 5800 homes effected by flooding.	
10/01/2011 17:40	AM Radio	ABC 612 Brisbane	Drive	Nathan Hatch, Energex outlines power outages caused by the flooding in Qld.	Nathan Hatch, Energex
10/01/2011 17:02	FM Radio	MIX 92.7	17:00 News	ENERGEX is still waiting to restore power to thousands of homes and business still effected by heavy rain. The company says there are currently 5,800 homes and businesses without power, mostly on the Sunshine Coast and Hinterland, Gympie, Mary River, and Brisbane and Lockyer Valley.	
10/01/2011 18:03	AM Radio	ABC 612 Brisbane	18:00 News	Police say about 65 businesses and 50 homes are at risk of flooding from the rising river in Gympie. Jason Williams, General Manager, Royal Hotel says residents are bracing for a repeat of 1999. Authorities advised low-lying residents to move to higher ground as Energex cut power to thousands of homes.	Jason Williams, General Manager, Royal Hotel
10/01/2011 18:01	AM Radio	4BC	18:00 News	Floodwaters have caused more power outages across South East Qld. Nathan Hatch, Energex says that there are about 6,700 customers without power at the moment. Hatch says residents evacuating their homes due to flooding need to make sure to switch their electricity off before leaving.	Nathan Hatch, Energex
11/01/2011 5:09	FM Radio	ABC Gold and Tweed Coasts	Breakfast	Johnston reports that the Energex website says 1,009 homes are without power on the Gold Coast, in the Hinterland and in Beaudesert. He adds that another 232 homes are without power in the Currumbin Valley, Currumbin Waters and Upper Coomera.	
10/01/2011 18:15	AM Radio	4BC	Sports Today	Psaltis speaks to Danny Donald, Spokesman, Energex who discusses where there have been power outages around SE Qld. Donald advises the best course of action for people in areas that are susceptible to flash flooding regarding their electrical appliances..	Danny Donald, Spokesman, Energex
11/01/2011 6:32	AM Radio	4KQ	06:30 News	Energex crews have been working non stop to restore power to thousands of homes.	
11/01/2011 6:04	FM Radio	SEA FM Sunshine Coast	06:00 News	Almost 1,000 residents in the Sunshine Coast Hinterland have spent the night without power. Energex crews are waiting for flood waters to recede so that they can repair fallen power lines in Peachester, Kenilworth and Conondale.	



ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

11/01/2011 6:03	FM Radio	MIX 92.7	06:00 News	Almost 1000 Sunshine Coast Hinterland residents have spent another night without power. ENERGEX crews are still waiting to gain access to some areas due to flood waters.	
11/01/2011 6:32	AM Radio	ABC 612 Brisbane	06:30 News	Heavy rains on the Gold Coast have been taken mostly by the Hinterland yet power outages have occurred and some roads are cut.	Brett Harrison, Weather Bureau
11/01/2011 6:15	FM Radio	ABC Gold and Tweed Coasts	Breakfast	Energex reports that 513 homes are without power in Advancetown, 232 homes at Currumbin Valley, Currumbin Waters and Upper Coomera, and 1009 homes across the Gold Coast Hinterland and Beaudesert areas.	
11/01/2011 6:24	AM Radio	4BC	Breakfast	The compere remind us the death toll from flooding stands at eight, and 11 people are missing in the Murphys Creek area, as confirmed by the Premier this morning. Mike Swanston from Energex joins the program. He says there are a number of areas in the Brisbane Valley and Lockyer Valley without power, with 4000 people affected. He cannot confirm when power will be restored, as power infrastructure has been washed away in areas near Murphys Creek and Withcott, and there are a lot of access problems getting crews up through the top end of the Brisbane Valley and Esk. Swanston urges people in those areas to be patient.	Mike Swanston from Energex
11/01/2011 7:15	AM Radio	ABC 612 Brisbane	Breakfast	Levingston talks to Mike Swanston from Energex about 14,000 homes in south-east Queensland not having power this morning. Swanston says they can't restore power to 3,500 people in the Mary Valley area due to flooding. Swanston comments that situation is similar up the Brisbane Valley from Fernvale through the Wivenhoe Dam to Esk. Swanston says the damage is minor but crews can't reach the sites. Swanston mentions that 2,500 have lost power on the Sunshine Coast but crews still have access. Swanston says 3,500 homes are without power in the Lockyer Valley.	Mike Swanston, ENERGEX
11/01/2011 6:47	FM Radio	ABC Gold and Tweed Coasts	Breakfast	Johnston talks to Mike Swanston from Energex about power outages in the Gold Coast area. Swanston says there have been power outages in exposed areas of the Gold Coast Hinterland. About 2,300 people are without power in Mount Tamborine, about 250 people are without power in the Currumbin Valley and 500 people in the Beechmont area. Swanston says Energex crews are not reporting significant trouble in getting to fault areas in the Gold Coast, unlike in the Lockyer Valley, Gympie and the Brisbane Valley. He adds that Energex crews should be able to restore most of the power in the Gold Coast in the next two hours, unless there is further damage due to bad weather. Johnston notes that the Weather Bureau expects that this will stay the same for several days. Swanston adds that Energex has sent a number of crews into areas like Rockhampton and Emerald to help Ergon Energy crews there. Swanston says that about 3500 people are without power in areas such as Kilcoy and Gympie, but crews have been unable to fix problems because roads are cut off. He says that in some areas overhead powerlines have been washed away.	Mike Swanston, spokesman, Energex

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

11/01/2011 7:32	FM Radio	ABC Sunshine and Cooloola Coasts	07:30 News	Danny Donald, Spokesperson, ENERGEX says that almost 1000 homes on the Sunshine Coast and 1400 in the Gympie region are without power. Donald says that the outages are either faults due to the floods, or intentional for safety reasons.	Brett Harrison, meteorologist, Weather Bureau
11/01/2011 7:21	FM Radio	ABC Sunshine and Cooloola Coasts	Breakfast	Stevens speaks with Tony Perrett, Acting Mayor, Gympie Shire Council about the river level for the Mary River. Perrett talks about the worries about renewed flooding due to recent rains and discusses the emergency centre that has been set up in the city. He talks about how the Bruce Highway is cut and how people can not really travel through the region at all. He talks about how the power is out in some homes but he knows that ENERGEX is working to fix the problem as soon as possible.	Tony Perrett, Acting Mayor, Gympie Shire Council
11/01/2011 7:58	AM Radio	4BC	Breakfast	Dick and Collier discuss the floods and say people are asking for some emergency numbers. Collier gives the numbers for the SES, Energex, two numbers to check road closures including the RACQ site.	
11/01/2011 7:30	FM Radio	ABC Gold and Tweed Coasts	07:30 News	Mike Swanston from Energex says a combination of windy conditions, wet ground and heavy drenched trees has caused hundreds of power outages at Mount Tamborine, Advancetown, Beechmont, the Currumbin Valley.	Mike Swanston, spokesman, Energex
10/01/2011 18:25	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	Interview with Danny Donald, Spokesperson, ENERGEX, talking about the power situation in the Toowoomba and Darling Downs area after the flood event. Donald says there are around 6,000 customers in Southeast Queensland without power. He says that ENERGEX feeds up to the Toowoomba Foothills in Withcott. He talks about the outages in the Lockyer Valley. He adds that restoring power will be a mammoth task and they are asking for people to be patient. Donald says most of the towns in the Lockyer Valley are affected. He says it is the whole Government and Queensland's response [sic] to try and get things back and running as soon as possible. Donald talks about the Toowoomba City area. He asks people to stay away from anything they think is live and has water around it. He stresses that the primary concern is safety. He gives advice to those who are trapped in flooded homes whose power may still be on.	Danny Donald, Spokesperson, Energex
10/01/2011 16:17	FM Radio	River FM	Goldie	Compere says Energex thanks Southeast Qld customers for their patience as crews work to restore power.	
11/01/2011 8:33	FM Radio	SEA FM Sunshine Coast	08:30 News	Energex crews are investigating a power outage at Mountain Creek.	
11/01/2011 8:05	FM Radio	SEA FM Sunshine Coast	08:00 News	Energex crews are waiting on the weather to improve to fix power line outages in the Sunshine Coast hinterland.	
11/01/2011 7:02	FM Radio	MIX 92.7	07:00 News	Energex crews are waiting for flood waters to recede so that they can repair fallen powerlines in the hinterland.	

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

11/01/2011 8:30	FM Radio	ABC Gold and Tweed Coasts	08:30 News	Energex crews are working to restore power to hundreds of customers in the Currumbin Valley, Currumbin Waters and Advancetown.	
11/01/2011 7:24	FM Radio	ABC Gold and Tweed Coasts	Breakfast	Johnston reports that a caller, Ian, says there has been a landslip on Pine Creek Road in Springbrook. Traffic controllers are on site. Johnston praises traffic controllers, emergency service workers, council workers and Energex workers who are dealing with floods and bad weather.	
10/01/2011 22:27	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	Compere reminds of the electricity supply in the Lockyer Valley. He speaks to ENERGEX's Mike Swanston who explains in Southern Qld they are just short of 7000 homes without power. He reminds having to turn off power mainly in the Mary Valley through the day. He states there is about 2000 people off there as the Mary River rises. He states through the Lockyer Valley there is around 2000 homes without power which includes up the Brisbane Highway. He explains they have had major damage to the power network. Compere reminds the water is going down as the inland tidal wave makes its way towards Brisbane. Swanston explains Ergon Energy in regional Qld have had a huge job in many towns. Swanston explains ENERGEX ended up sending a number of their crews in to Emerald and Rockhampton to assist Ergon last week. Swanston explains through the Brisbane Stanley Valley and in to the Lockyer Valley they have done everything they can for access.	Mike Swanston, Spokesperson, Energex
11/01/2011 8:05	FM Radio	MIX 92.7	08:00 News	ENERGEX crews are still being forced to wait for flood waters to recede before they can repair power lands in the Hinterland.	
10/01/2011 20:56	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	Caller Marian says she has no power at her home, but has an emergency kit with a radio with batteries. She says that Murphy's Creek is flooded and the railway lines are buckled and the fire station is destroyed. She adds that big chunks of bitumen are out of the road. She says about 500 people live around the Murphy's Creek area. The compere asks if she is with Ergon or Energex, and she says she is with Energy Australia.	
11/01/2011 8:42	FM Radio	ABC Gold and Tweed Coasts	Breakfast	Johnston talks to Mike Swanston from Energex, who says power has been restored to most of Mount Tamborine. In the Currumbin Valley, power should be restored in the next two hours. Johnston notes that he has received a call from Paula, from Beechmont, praising Energex for restoring her power. Johnston praises utility workers, council workers and emergency workers who are assisting flood victims.	Mike Swanston, spokesman, Energex
11/01/2011 9:16	AM Radio	ABC 612 Brisbane	Mornings	Energex spokesperson Danny Donald says that there are around 18,000 homes in Queensland without electricity supply due to the floods. He says that there are both re-supply and reconstruction issues. He says that some homes in Gympie are without power as the lines had to be switched off due to safety reasons. He says that crews remain on standby and will switch on power as soon as it is safe to do so.	Danny Donald, Spokesperson, Energex

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

10/01/2011 20:08	AM Radio	4BC	Evenings	Nathan Hatch, Spokesman, Energex says power has been cut from 5,700 customers without power in the Lockyer and Brisbane Valley areas as well as the Sunshine Coast. He reveals that helicopters have been used to access remote areas but some areas will have to wait until first light. He advises people to heed SES warnings and to check their electricity before returning to live in water damaged homes.	Nathan Hatch, Spokesman, Energex
11/01/2011 8:43	FM Radio	ABC Sunshine and Cooloola Coasts	Breakfast	Stevens plays an interview with Karen from ENERGEX about homes that are without power across the southeast Queensland region, particularly the Gympie, Lockyer Valley and Brisbane Valley areas. She explains that power is either out due to faults caused by flooding or due to safety precautions.	Karen, Spokesperson, ENERGEX [excerpt]
11/01/2011 8:43	AM Radio	ABC 612 Brisbane	Breakfast	Levingston says that Energex has updated them and said that up to 10,000 homes in south east Qld are without power, with the bulk being in Brisbane Valley with 3,600 homes in the dark. In Gympie and Mary Valley there are 1000 homes without power, in Lockyer Valley there are 3,400 homes without power and on the Sunshine Coast Hinterland there are almost 1000 homes without power. Energex have said that access to faults is increasingly difficult.	
11/01/2011 8:10	FM Radio	River FM	The Ruby and Dave Show	David Greenwood, Manager, River FM says Marburg is completely flooded, Banks Road at Fernvale is over. He says 7,000 homes in the Brisbane Valley / Lockyer area are without power. He says Energex are aware of the problem and will fix it as soon as the floodwaters disappear. He shares that the Minden crossroads is flooded and that 19 Kopelke Street, Minden are taking people in.	David Greenwood, Manager, River FM
11/01/2011 2:41	AM Radio	ABC 612 Brisbane	Flood Coverage	Howson reports information from ENERGEX that 8,645 homes and businesses are without power in flood-affected Qld. He says ENERGEX crews are working through the night to restore power, but most areas will not be restored until Tuesday due to infrastructure damage.	
11/01/2011 10:03	AM Radio	ABC 612 Brisbane	10:00 News	Energex says 18,000 customers are without power in flood-affected areas across south east Qld.	
10/01/2011 23:42	AM Radio	4BC	Evenings	Compere Sally Chester-Law reports on the power outages in the Brisbane area. She says that Energex is working through the night to establish power.	Sally Chester-Law, Compere
10/01/2011 22:31	AM Radio	4BC	Evenings	Nathan Hatch, Spokesman, Energex says Energex hasn't been able to restore power to those that were already out, and notes a whole lot of customers have lost power in the Sunshine Coast Hinterland due to the severe weather. He states 2300 homes and businesses are now without power. He says he can't confirm when the power will be restored.	Nathan Hatch, Spokesman, Energex
11/01/2011 4:05	AM Radio	ABC 612 Brisbane	Flood Coverage	Howson says according to Energex there are over 8000 homes without power, which is down by 300 from an hour ago. He says affected areas are Brisbane South, Brisbane Valley, Cabulcha, Thaservin Valley(*), Gympie and Marty Valley, Ipswich, Lockyer Valley, Logan and the Sunshine Coast interland.	
11/01/2011 4:49	AM Radio	ABC 612 Brisbane	Flood Coverage	Howson notes that Energex says that there's been a leap in the number of homes and businesses without power, with 1,764 of those in Ipswich and surrounds.	

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

11/01/2011 10:21	AM Radio	ABC Southern Queensland	Mornings	Interview with Nathan Hatch from Energex: Hatch gives an update on power for the Lockyer Valley and Gympie. He says 15,000 homes and businesses are without power across south east Qld particularly in the Brisbane Valley and Lockyer Valley. He says many in the Mary Valley and Gympie region are also without power. Hatch says they cannot fix the problem at the moment as flood levels are too high, and will need to rebuild the network in affected areas.	Nathan Hatch, Energex
11/01/2011 8:42	FM Radio	ABC Wide Bay	Breakfast	A report from flood stricken Gympie. A disaster management meeting between Police, SES, and Gympie Regional Council has just finished. Over 1000 homes and businesses in the Gympie and Mary Valley areas are without power. Energex says they are working to restore power.	
10/01/2011 21:09	AM Radio	4BC	Evenings	Scott talks to Nathan Hatch from Energex, who says there are still around 5,800 people without power in flood affected areas. He says they are unable to get in there and make restorations because of the flood. he says they will try to get as many people back on as soon as possible, but many people will not be back on until tomorrow.	Nathan Hatch, Spokesperson, Energex
11/01/2011 11:20	AM Radio	4BC	Greg Cary Morning Show	Caller Nathan says that Morayfield is inaccessible at the moment and despite trying he couldn't drive home. Cary gives the numbers for the SES, Energex and other emergency service numbers including the hotline for friends and family.	
11/01/2011 7:36	FM Radio	ABC Wide Bay	Breakfast	Shearman crosses to Reporter Scott Lamond at the Gympie Coordination Control Centre who talks to Gympie Regional Council Acting Mayor Tony Perrett who says SES crews have been deployed to the Widgee and Kilkivan area after talks with police and Council workers. Lamond mentions that two evacuation centres have been set up in Gympie. Perrett replies that there are about 20 people in the centres. Perrett says people should not travel if they don't have to. Lamond talks to Miranda Saunders who says the Local Disaster Management Group will meet at the control centre. Saunders comments that the group consists of Council, SES, police, Fire and Rescue, Queensland Ambulance Service, and Energex crews. Saunders says 1,491 homes and businesses in the Gympie area have power disruptions. Lamond mentions that some supermarkets in the town are running low on stock with the Bruce Highway cut in many areas. Shearman comments that Tony Hallam has told him that the Silver Bullet, on behalf of The Mary Valley Rattler, is operating today and will transport workers and goods such as bread.	Miranda Saunders Scott Lamond, reporter Tony Perrett, Acting Mayor, Gympie Regional Council
11/01/2011 12:01	AM Radio	4KQ	12:00 News	Around 15000 homes and businesses are without power because of flooding and falling powerlines. Energex says the outages affect customers in the the Brisbane Valley, Lockyer Valley, Sunshine Coast Hinterland, Gympie and Mary Valley, Ipswich, Sunshine Coast, Caboolture, Redcliffe, Gold Coast Hinterland and Brisbane North.	
11/01/2011 12:03	AM Radio	MIX 92.7	12:00 News	Energex is waiting on an improvement in the weather to address power outages at 3000 Sunshine Coast homes.	

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

10/01/2011 18:37	AM Radio	4BC	Sports Today	Psaltis gives details of how to contact Energex for power restoration updates, and to report fallen power lines.	
11/01/2011 11:35	AM Radio	ABC 612 Brisbane	Mornings	Begley talks to Nathan Hatch, Spokesperson, Energex, on the power situation. Hatch says 17k customers across south east Queensland are out of power. Hatch says all areas down the valley coming into Brisbane will be majorly affected by the flood. Hatch says people without supply should stay safe. Hatch says people need to check wiring with a professional before using appliances again if their houses are inundated with floodwaters.	Nathan Hatch, Spokesperson, Energex
11/01/2011 12:40	AM Radio	4BC	Afternoon s	The comperes speak to Alissa Clarke, Spokeswoman, Energex who says there are currently 16,000 homes and businesses without power across their Qld network.	Alissa Clarke, Spokeswoman, Energex
11/01/2011 13:28	AM Radio	ABC 612 Brisbane	Afternoon s	Interview with Energex spokesperson Nathan Hatch to update the situation with 18,000 houses currently without power due to flooding. Hatch says some of the problems can't be fixed until flood waters go down.	Nathan Hatch, Spokesperson, Energex
11/01/2011 13:00	AM Radio	4KQ	13:00 News	Energex crews are working to restore power to nearly 16000 homes and businesses, with the majority affected in the Brisbane Valley.	
11/01/2011 13:21	FM Radio	ABC Gold and Tweed Coasts	Afternoon s	Energex spokesperson Alissa Clarke says that approximately 18,500 customers are without power due to the flooding. She says that fallen power lines and poor weather are causing problems. The Energex building is currently being evacuated.	Alissa Clarke, Spokesperson, Energex
11/01/2011 14:07	AM Radio	4BC	Afternoon s	Adams and Maurice discuss the Brisbane floods, they say that the Qld Police Service Facebook page says that Eagle Street is underwater at the Pier. They talk to Danny from Energex, who says about 8500 customers in SEQ are without power, and about 1500 of these have just gone in Brisbane. Maurice goes on to say it's interesting that the Police are using Facebook.	Danny, Energex
11/01/2011 14:14	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	Phone Report with Nigel Beaman, General Manager for Southern Qld, Telstra Countrywide. Beaman says that the phone network has "by and large" held up well, however there have been some "fairly significant outages" affecting customers, especially those on fixed phone networks. The mobile phone networks are working, though they are a bit unstable, as many people are sending films and photos through their mobile phones. He says that on top of this, some power outages have affected the mobile network, but battery back up and generators tend to keep the network going.	Nigel Beaman, General Manager for Southern Qld, Telstra Countrywide
10/01/2011 19:13	AM Radio	4BC	Sports Today	Nathan Hatch from Energex gives an update on power outages due to floods and severe weather, with 6,000 people without power throughout southeast Qld	Nathan Hatch from Energex



ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

11/01/2011 14:14	TV	Channel 7	News Special	Press Conference with Campbell Newman, Brisbane Lord Mayor. Newman says this morning the local disaster management group of the Brisbane City Council met. That committee saw representation from Qld Police Service, Fire and Rescue Service, Energex, Telstra, Qld Urban Utilities, The Red Cross. Newman says the severe rainfall event around Helidon, Gatton and Toowoomba has persisted, which has caused an upward revision of the estimate of the impact on Brisbane. He says the river will continue to rise. He says the latest figures say 6,500 properties will be flooded and he will provide lists, 16,500 properties will be partially effected, 14,900 people will be affected. He says people need to find out if their property is on a list to be flooded and they should save personal affects by moving them. The projected flood level is at 4.2m. He says people need to consider self-evacuation, possibly with friends and family. He says pets cannot be accepted at evacuation centres. He tells people to stay home and only go out if they have to. He says the operators of the Wivenhoe dam have a huge challenge because the dam is	
11/01/2011 15:13	AM Radio	4BC	Drive	[Continued flood discussion] Ipswich Mayor Paul Pisasale joins the show, and says the events are hard to cope with. Lord-Mayor Campbell Newman talks about ensuring mobile phone networks are kept running, and has spoken to Energex and Telstra representatives about this. Pisasale says it is sad to see people evacuating their houses with all their worldly possessions packed in suitcases.	Campbell Newman, Lord-Mayor of Brisbane Paul Pisasale, Mayor of Ipswich
11/01/2011 15:52	AM Radio	ABC 612 Brisbane	Drive	Smith talks to Nathan Hatch from Energex, who says there are almost 20,000 people without power in SE Qld. Hatch says floodwaters have destroyed some of the power network, they discuss the possibility that substations may go underwater in Brisbane. He says that power may need to be disconnected in order to keep some areas safe.	Nathan Hatch, Energex
11/01/2011 15:48	AM Radio	4BC	Drive	Danny from Energex says 18 000 customers from south-east Queensland are without power supply, with 150 Brisbane customers cut off. He says there may be days before people are reconnected to power.	Danny, Spokesperson, Energex
11/01/2011 15:28	FM Radio	ABC Gold and Tweed Coasts	Afternoon s	Interview with Danny Donald, spokesperson, Energex, who gives an update about power outages with many customers without power.	Danny Donald, Spokesperson, Energex

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

11/01/2011 16:08	TV	ABC News 24	Afternoon Live	Press Conference with Anna Bligh, Queensland Premier and Ian Stewart, Deputy Commissioner, Qld Police: Bligh says that the death toll from Qld floods has risen to nine, but says that Emergency Services believe this number will grow. Bligh addresses the families and loved ones of those lost, saying that Australia is thinking of them. Bligh says that most people reported missing have come from the Murphy's Creek and Grantham areas, saying that search teams on the ground in these areas have had to pull their efforts due to significantly worsened weather. Bligh says that around 300 residents have been airlifted from Forest Hill and evacuated to Gatton. Bligh says that Ipswich and Gatton are now facing their toughest threat in 35 years, saying that flood levels in Brisbane are expected to peak higher than the 5.5m levels seen in 1974 and flood levels in Ipswich to peak at 22m. Bligh says that Brisbane and surrounding areas will face high levels of disruption, saying that many workplaces will be closed. Bligh discusses the relief centres set up in Brisbane. Bligh says that due to the changing nature of data press conferences will be held in Brisbane. Bligh says that due to the changing nature of data press conferences will be held in Brisbane. Bligh says that due to the changing nature of data press conferences will be held in Brisbane.	Anna Bligh, Queensland Premier, Deputy Commissioner, Qld Police
11/01/2011 16:03	AM Radio	4KQ	16:00 News	Energex says nearly 13,000 customers are blacked out.	
11/01/2011 16:15	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	Zonca talks to Nathan Hatch, spokesperson, Energex who says that there nearly 20,000 homes without power in South East Queensland. Hatch says that they have not been able to access many houses due to the flooding.	Nathan Hatch, Spokesperson, Energex
11/01/2011 16:51	AM Radio	4BC	Drive	Hardgrave talks to Nathan Hatch from Energex, who says there are 17,000 people without power in Southeast Qld, and the Brisbane River water level means that power will have to be turned off if areas begin to flood. Andrew Berkman from TransLink says that public transport is still operating where it is safe to do so, but there will be delays. He goes over the areas which are operating, and advises people to go on the website.	Andrew Berkman, Translink, Nathan Hatch, Energex
11/01/2011 17:41	TV	Channel 9	Nine News 4.30 Edition	Interview with Mike Swanston, Energex Operations. Energex has flown in extra staff to restore power to Brisbane homes. Up to 22,000 homes and businesses are without power, with the hinterland worst affected. North-west Brisbane and Brisbane Valley have been affected by rains. Some poles have fallen. Flooded and wet roads are making it difficult for Energex to deploy cars. Lockyer Valley and western Brisbane are also suffering from power cuts. A number of Energex employees are busy helping their own families and homes. Swanston says they will be dealing with the Lockyer Valley. About 400 Energex distribution points are likely to be flooded and will be isolated, with up to 100,000 customers affected by power interruptions.	Mike Swanston, Energex Operations
11/01/2011 17:09	AM Radio	ABC 612 Brisbane	17:00 News	Energex has evacuated its corporate headquarters and call centre and its Oxley depot. A spokesperson says almost 2000 staff have been sent home or to other Energex sites. Almost 19000 homes and businesses are without power in south east Qld.	
11/01/2011 17:38	TV	Channel 10	TEN News	Weather forecasts. Energex is working to access those properties without power.	

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

11/01/2011 17:29	AM Radio	4BC	Drive	Caller Nicole says that the QPS have a very good Facebook page which the police are putting minute-by-minute updates on. They discuss how Energex may have to shut down power in Riverside suburbs, and people need to check on disabled neighbours who rely on power for a medical reason. Hardgrave says that the performance of Wicked has been cancelled because the organisers don't want people on the roads.	
11/01/2011 17:41	AM Radio	4BC	Drive	Hardgrave talks to Danny Donald of Energex, who says that they may have to start turning off the power to some Brisbane and Ipswich suburbs. He says that people who need medical equipment need to be aware of the power outages, and says that up to 100,000 people could be affected.	Danny Donald, Energex
11/01/2011 18:05	TV	Channel 7	Seven News	Energex crews are on standby to disconnect power to 100,000 residents on the South-East who could be flooded. Caboolture is isolated, Strathpine residents have been evacuated and exhausted rescuers have again been called to save people from the flood waters. Anna Bligh, Queensland Premier, warns residents to keep their children away from parks, gutters and drains. Water surged through Brisbane's north side today. At Albion, council workers handed out leaflets warnings locals they had 24 hours to get out before the flood waters. Parts of the Bruce Highway is under water. The highway is expected to remain cut into the night.	Anna Bligh, Queensland Premier Barry Edmondson, businessman  vox pops
11/01/2011 18:02	AM Radio	4BC	18:00 News	Danny Donald from Energex says power has been cut to 18 000 homes and businesses across the south east. Energex and Brisbane City Council are considering turning off all power in flood-affected parts of the south east. Spokesman Nathan Hatch says he is unsure which areas would be affected.	Danny Donald, Spokesperson, Energex Nathan Hatch, Spokesperson, Energex
11/01/2011 17:01	FM Radio	MIX 92.7	17:00 News	Energex has just released information that there are 300 residents in the Mountain-Creek and Sunshine Beach are without power. The majority of the Sunshine Coast hinterland are without power.	
11/01/2011 11:09	AM Radio	ABC NewsRadio	Mornings	Energex says 18000 customers are currently without power in flood zones across the south east.	
11/01/2011 21:45	TV	Channel 7	Seven News (Late Edition)	Latest update: 10 confirmed dead; 78 missing; Energex advises electricity to be turned off in parts of Brisbane's CBD from 7am tomorrow; Dalby's Myall Creek to rise to 3.8m by 10pm. Grave fears held for 18 missing people.	
11/01/2011 21:37	TV	Channel 7	Seven News (Late Edition)	Latest update: 10 confirmed dead; 78 missing; Energex advises electricity to be turned off in parts of Brisbane's CBD from 7am tomorrow; Dalby's Myall Creek to rise to 3.8m by 10pm. Grave fears held for 18 missing people.	

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

11/01/2011 21:59	TV	Channel 9	National Nine News - Flood Special	Hosts say 400 streets are expected to go underwater in Ipswich, Qld tomorrow and Energex has cut off power to the suburbs of Basin Pocket, Riverlink and parts of the Ipswich CBD.	
11/01/2011 21:55	TV	Channel 7	Seven News (Late Edition)	Latest Update: 10 confirmed dead; 78 missing; Energex advises electricity to be turned off in parts of Brisbane's CBD from 7am tomorrow; Dalby's Myall Creek to rise to 3.8m by 10pm. Grave fears held for 18 missing people.	
11/01/2011 22:07	TV	Channel 7	Seven News (Late Edition)	Latest Update: 10 confirmed dead; 78 missing; Energex advises electricity to be turned off in parts of Brisbane's CBD from 7am tomorrow; Dalby's Myall Creek to rise to 3.8m by 10pm. Grave fears held for 18 missing people.	
12/01/2011 6:01	TV	Channel 9	Today	Stefanovic is on the banks of the Brisbane River, which is bursting at the seams and carrying various items of debris. Electricity was cut in Ipswich overnight as a precaution, next Brisbane's CBD. It is expected 100,000 homes and businesses will be in the dark, and Energex is on standby to shut down power in other flooded areas. Ten people are confirmed dead, with 78 missing, and 75% of Queensland affected by flooding.	Anna Bligh, Queensland Premier
12/01/2011 5:02	TV	Channel 9	Today	Thousands of people have been made homeless by the floods. Sandbagging has started at Ipswich and Brisbane, while there have also been power cuts in both cities. Energex is on standby to make more cuts. Residents in the Lockyer Valley have been told they will remain cut off for a number of days.	unnamed interviewees
12/01/2011 5:00	AM Radio	ABC 612 Brisbane	05:00 News	Electricity to Ipswich has been shut down overnight and Energex Spokesman Danny Donald says the same will happen for large parts of Brisbane this morning. The Brisbane River is forecast to reach over four metres today. Ten people are confirmed dead after Monday's flash floods in Qld, while 78 people are still missing. Parts of Brisbane's CBD including Charlotte Street are expected to flood. The suburbs of Oxley, Jindalee, Milton, Sherwood and Bellbowrie are flooding.	Catherine, Bellbowrie Resident

ENERGEX TV and radio media clips - SEQ floods 10-z5 Jan 2011

12/01/2011 6:00	TV	SKY News Australia	First Edition - Early	<p>A four year old boy in Ipswich has become the tenth death in the latest Qld flood crisis while Anna Bligh, Queensland Premier reporting that the toll is likely to rise with reports suggesting another 30 have perished. The focus today will be Ipswich &amp; Brisbane while Bligh says there are grave fears held for 15 of the 78 still missing while the Bremer River is expected to peak at 22m today, inundating 3,000 homes. The Brisbane River is forecast to peak tomorrow, flooding 40,000 properties while there will be rolling power cuts through out Brisbane &amp; Ipswich. Hosts talks to Kieran Gilbert, Reporter. Gilbert describes the Brisbane River, saying boats have been floating down the river, with thousands evacuated from low lying Brisbane suburbs. Gilbert talks about the 1974 Brisbane floods and compares the water levels in Brisbane &amp; Ipswich in 1974 to now. Gilbert talks about the Wivenhoe Dam, saying this was built after 1974 to prevent floods but it is not going to be enough to prevent the current floods. Gilbert talks about Energex's rolling power cuts and warnings issued for people to stay out of the Brisbane CBD. Gilbert talks about Brisbane re</p>	Mike Swanson, ENERGEX
12/01/2011 6:30	TV	Channel 9	Today	<p>Three quarters of Queensland has been declared a disaster zone, with the river levels still rising. The death toll stands at ten, half of them children, and 78 are missing. Around 54 Brisbane suburbs are under threat and 20,000 people are expected to evacuate after this afternoon's peak. Electricity has been cut to Ipswich.</p>	
12/01/2011 6:16	TV	Channel 7	Sunrise	<p>Doyle says Sunrise correspondents have been monitoring events. Nuala Hafner is at Ipswich. She says the water is currently over 18m and rising a metre an hour. She says it will peak at about 21.5m today. She says that is 1m higher than the 1974 floods. She says 3000 homes could be underwater. She discusses the expected water levels. Michelle Tapper is at the EMQ Headquarters. She says Energex currently says 51,000 homes across the south east are without power this morning. She says electricity in parts of the CBD and other areas around Brisbane will start getting shut down today. She says authorities are hopeful they will find many of the missing people, alive and safe.</p>	
12/01/2011 6:13	TV	SKY News Australia	First Edition - Early	<p>Hosts talks to Mary Collier, Announcer, 4BC. Collier talks about the situation in Brisbane, saying that rising levels are reported in the east of the city. Collier talks about the expected river peak in Brisbane and the power cuts scheduled for the city by Energex, leading to warnings for people to stay out of the Brisbane CBD. Collier talks about the listener stories she has received at the Radio station.</p>	
12/01/2011 5:30	AM Radio	ABC 612 Brisbane	05:30 News	<p>Electricity has been shut off to Ipswich last night and Energex Spokesman Danny Donald says large parts of Brisbane will follow suit around 8:30 this morning. Ten people are now confirmed dead after Monday's flash floods in south Qld, while 78 people are missing.</p>	Danny Donald, Spokesman, Energex
12/01/2011 6:19	TV	Channel 9	Today	<p>Stefanovic comments on images of the Toowoomba floods. He says around 100,000 people in Brisbane will have their cut. Mike Swanson from Energex says in Ipswich around 53,000 people are without power, and gives an update on the situation in Brisbane. He says the Brisbane City Council is providing Energex with excellent flood maps.</p>	Mike Swanson, ENERGEX

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

12/01/2011 6:18	TV	Channel 10	TEN Early News	Qlders have been warned to prepare for a rising death toll from floods, with Anna Bligh, Queensland Premier saying that there are grave fears for 15 people and 78 people unaccounted for. Neil Roberts, Qld Emergency Services Minister has closed the port of Brisbane to all but emergency vessels and energy companies are on standby to cut power to low lying areas. Power will be shut off in the Brisbane CBD and both Brisbane and Ipswich expect flood levels above those in the 1974 floods.	
12/01/2011 6:28	AM Radio	Radio National	Breakfast (Early)	Newspaper Headlines: Canberra Times - The Qld flood crisis. The Australian - Qld Premier Anna Bligh says flood crisis will not break the state's will. Brisbane and Toowoomba were the only two councils to adopt a free emergency alert system for flash flooding. Australian Financial Review - Bligh worried that about the impact of the floods on reserves of coal at Qld's largest government-owned power station. Blue book given to Tony Abbott which contained praise for Kevin Rudd's fiscal stimulus programs.	
12/01/2011 6:43	TV	Channel 7	Sunrise	Interview with Mike Swanton, Energex. Swanton says there is still 20,000 people without power north and west of Brisbane because they can't get across. He says electrical safety is the priority with rising floodwaters. He says up to about 100,000 people through Brisbane may have to have their power switched off. He says people on life support or health management have some good arrangements with GPs and hospitals, and says if anyone is concerned they should see either. He says this interview is part of the notice people will be receiving. He says hopefully it won't be necessary yet, but these messages will be conveyed by the media.	Mike Swanton, Energex
12/01/2011 6:38	TV	SKY News Australia	First Edition - Early	Hosts talk to Tom Connell, Ipswich. Connell talks about reports of looters in Ipswich and comments from Mayor Paul Pisale. Connell talks about the forecast for a 21.5m river peak in Ipswich which will flood a third of the town. Connell talks about the town's people's reaction to the floods and the number of people evacuating either because of the water of electricity cuts	
12/01/2011 5:36	AM Radio	ABC 612 Brisbane	Breakfast	Program preview: - Update from Energex as they plan power outages from 8:30am this morning in the CBD and low lying suburbs.	
11/01/2011 19:02	AM Radio	ABC 612 Brisbane	19:00 News	Four thousand homes have lost power in flood-affected areas. Ergon says most affected customers are in the South Burnett area. 1,800 Energex customers are without power, mostly in the Lockyer Valley.	



ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

12/01/2011 6:30	TV	SKY News Australia	First Edition - Early	<p>A four year old boy in Ipswich has become the tenth death in the latest Qld flood crisis while Anna Bligh, Queensland Premier reporting that the toll is likely to rise with reports suggesting another 30 have perished. The focus today will be Ipswich &amp; Brisbane while Bligh says there are grave fears held for 15 of the 78 still missing while the Bremer River is expected to peak at 21.5m today, inundating 3,000 homes. The Brisbane River is forecast to peak tomorrow, flooding 100,000 properties while there will be rolling power cuts through out Brisbane &amp; Ipswich. Hosts talks to Kieran Gilbert, Reporter. Gilbert talks about debris floating down the Brisbane River and the power cuts for Brisbane. Gilbert talks to Mike Swanston, Energex, Swanston talks about the number of homes with out power and conditions that are preventing Energex from getting power back on. Swanston talks about where the electricity has been &amp; will be cut off. Swanston talks about the effect of cutting off power to residents, telling those who need power for their health equipment to get in touch with their GP</p>	Mike Swanston, ENERGEX
12/01/2011 6:02	TV	Channel 10	TEN Early News	<p>As the Brisbane River rises, residents are clearing out of homes. Vox pops with evacuating residents. Evacuation centres have been set up. Anna Bligh, Queensland Premier says that 1500 people are out of homes with many more to follow. Crews will switch off electricity to low lying areas this morning. Panic buying is occurring in the suburbs. Predictions are worse than the 1974 floods.</p>	Anna Bligh, Queensland Premier[Vox pops with evacuating residents]
12/01/2011 6:00	TV	ABC News 24	ABC2 News Breakfast	<p>South east Qld is facing its greatest flood crisis in decades with the death toll rising to 10 and 78 people are still missing. People have started sandbagging their homes in Brisbane while others are preparing to leave. Large parts of Brisbane will lose power this morning and an evacuation centre has been set up at the showgrounds. Qld Premier Anna Bligh says the latest victim was a 4yo boy who drowned during a rescue attempt in Ipswich.</p>	Anna Bligh, Queensland Premier [excerpt]
12/01/2011 6:51	TV	Channel 10	TEN Early News	<p>Qlders have been warned to prepare for a rising death toll from floods, with Anna Bligh, Queensland Premier saying that there are grave fears for 15 people and 78 people unaccounted for. Neil Roberts, Qld Emergency Services Minister has closed the port of Brisbane to all but emergency vessels and energy companies are on standby to cut power to low lying areas. Power will be shut off in the Brisbane CBD and both Brisbane and Ipswich expect flood levels above those in the 1974 floods.</p>	
12/01/2011 6:34	TV	Channel 9	Today	<p>Weather report: Steve Jacobs is at Emergency Management Queensland in Brisbane. He says Premier Anna Bligh is due to be briefed at 6am Queensland time this morning. The official death toll stands at ten, with 79 confirmed as being missing, five evacuation centres on standby in Brisbane and the RNA Showgrounds has been activated. The SES has received 32,483 calls for help; the SES, fire service and police are operating evacuations at Oxley Creek in Brisbane. Energex reports that 48,000 customers are without power throughout the region. The Brisbane River is expected to rise to 4.5m by today.</p>	

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

11/01/2011 21:03	TV	Channel 7	Seven News (Late Edition)	Residents in West End have spent the day packing up and leaving. The death toll from the floods has climbed higher, standing at 10. A 4yo boy fell out of a boat and was swept away at Marburg. 78 people are still unaccounted for. The flood is expected to cover one-third of Ipswich and 9000 homes. Interview with Patrick Condren, Seven News Reporter, reporting from Emergency Management Queensland HQ. Condren is joined by Neil Roberts, Queensland Emergency Services Minister, to talk about the latest updates from the Disaster Management Committee. He says there are significant developments in Ipswich with the river expected to peak tomorrow morning. A number of people have been evacuated and Brisbane is also preparing. He says they are pleading with people to pay attention to radio and TV bulletins and heed the advice. He says they are currently talking to Energex about the power being cut in the Brisbane CBD due to the dangers associated. He talks about how the Government has released additional personal hardship availability to residents in Brisbane and Ipswich by contacting the Department of Communities. He talks Austin gives details of an information hotline established for relatives and friends of people affected by the flooding in Toowoomba, Murphys Creek, Grantham, and Withcott areas. He also give the numbers of the State Emergency Service and RACQ. He adds that the Energex website is down.	Patrick Condren, Seven News Reporter
11/01/2011 20:10	AM Radio	ABC 612 Brisbane	Evenings	80 suburbs are expected to flood in Brisbane when river levels rise. Some residents have already been evacuated and police ordered some people out of parts of the CBD this afternoon. Energex crews will begin switching off electricity to many parts of the city tomorrow morning. Anna Bligh, Queensland Premier, says it is a frightening experience. Bligh says people should not panic but reach out to another and listen to the advice from emergency workers. The Wivenhoe Dam can no longer protect Brisbane communities as the gates need to open to relieve the bursting flood compartment. The Brisbane Disaster Management Advisory Committee now warns residential and commercial properties will be inundated. In West End, residents left their homes. Campbell Newman, Brisbane Mayor, says his greatest fear is for the safety and the wellbeing of the community.	Andy Georges, Il Centro/Anna Bligh, Queensland Premier [except] Campbell Newman, Brisbane Mayor/Melissa Evans, Jindalee resident/Mick Heyden, Resident/Pam Morris, West End resident
11/01/2011 20:22	AM Radio	ABC 612 Brisbane	Evenings	Interview with Kerrin Binnie from ABC News in Brisbane: Binnie says that the Brisbane River is going down at the moment, though outflows from the Wivenhoe Dam, the flood moving through the Lockyer and Bremer rivers, high tide, and extra rain will push levels higher. He says the flood peak on Thursday is expected to exceed that of 1974. Several roads around Brisbane are closed, including the Gateway. Energex are shutting power down at 7am to riverside CBD buildings. Binnie mentions the Premier and Ipswich Mayor Paul Pisasale saying the official death toll has risen to ten.	Kerrin Binnie, ABC News Brisbane

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

11/01/2011 22:00	AM Radio	ABC 612 Brisbane	22:00 News	Ipswich and Brisbane are preparing for major flooding. Energex Spokesman Danny Donald says it will cut power to both cities for safety reasons. Ipswich Mayor Paul Pisasale says the situation will become more dangerous when the power is cut.	Danny Donald, Spokesman, Energex Paul Pisasale, Mayor, Ipswich
11/01/2011 21:21	TV	Channel 7	Seven News (Late Edition)	Latest update on Queensland flood disaster: - Dalby's Myall Creek will rise tonight. - Electricity turned off in parts of Brisbane's CBD tomorrow morning according to Energex. - 10 confirmed dead. 78 missing.	
11/01/2011 21:18	AM Radio	ABC 612 Brisbane	Evenings	Austin says that Energex is cutting power to businesses in Brisbane's CBD which are at risk of inundation and only while flooding is occurring.	
12/01/2011 7:00	TV	Channel 9	Today	Stefanovic reports from the banks of the Brisbane River. He says ten people are confirmed dead, 79 people are missing, and 75% of the state affected by flooding. Electricity was cut in Ipswich overnight as a safety precaution, then Brisbane's central district. Energex is on standby to shut down power.	Anna Bligh, Queensland Premier
12/01/2011 6:00	AM Radio	4BC	06:00 News	Energex will cut power to parts of the Brisbane CBD from 8.30am.	Kath Ryan, spokesperson, Energex
12/01/2011 6:00	AM Radio	4WK	06:00 News	Brisbane residents will face a nervous wait as the Brisbane River peaks today. The CBD will lose power from 7am this morning. Energex operators will be on standby in Ipswich with the Bremer River set to peak at record levels. Brian Willot, Lockyer Valley resident, has told Channel Ten that they have already faced a lot.	Brian Willot, Lockyer Valley resident
12/01/2011 5:53	AM Radio	4BC	Breakfast	Kath Ryan, Energex, gives power outage updates for Brisbane CBD. She says they have been in contact with all residential homes and commercial businesses that will lose power.	Kath Ryan, Energex
11/01/2011 19:30	AM Radio	ABC 612 Brisbane	Evenings	Austin notes that Energex are facing unplanned power outages and decisions to cut power to flood prone areas. Austin claims 18,657 homes are without power around Brisbane, the Gold Coast, Gympie, Ipswich, Lockyer Valley and the Sunshine Coast.	
11/01/2011 19:30	AM Radio	ABC 612 Brisbane	Evenings	Program Preview - Brisbane Airport Corporation representative speaks on king tides affecting the airport - Energex representative updates listeners on work during the flood threat	
12/01/2011 6:03	FM Radio	MIX 92.7	06:00 News	Brisbane is preparing for major flooding along the Brisbane River which is worse than 1974. ENERGEX has confirmed they will switch off power in low lying areas of the city. There are predictions that around 40,000 homes in Brisbane and Ipswich will experience flooding in the coming days. Premier Anna Bligh says things will start to get tense when the river peaks this afternoon.	Anna Bligh, Queensland Premier

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

12/01/2011 7:09	TV	Channel 10	TEN Early News	As waters rose around Brisbane, the city closed up early. Residents cleared out and away from the Brisbane river. Reporter plays vox pops with Brisbane residents. Anna Bligh, Queensland Premiers says that 1500 people are out of their homes with many more to follow. Evacuation centres have been established. Crews will switch off electricity to some low lying areas this morning. Predictions are worse than the 1974 floods with deaths prompting panic buying.	Vox pops with Brisbane residents.
12/01/2011 6:02	FM Radio	Triple M	06:00 News	The Bremer River at Ipswich will hit around 2m, 2 metres higher than in 1974, with a third of Ipswich predicted to go under. More than 50,000 homes and businesses are blacked out now. Energex is preparing to shut down power to low lying areas of the CBD from this morning. Emergency services are asking everyone to stay away from the CBD at this time, while people are flocking to supermarkets and petrol stations to make sure they have essentials.	
12/01/2011 7:20	TV	Channel 10	TEN Early News	Qlders have been warned to prepare for a rising death toll from floods, with Anna Bligh, Queensland Premier saying that there are grave fears for 15 people and 78 people unaccounted for. Neil Roberts, Qld Emergency Services Minister has closed the port of Brisbane to all but emergency vessels and energy companies are on standby to cut power to low lying areas. Power will be shut off in the Brisbane CBD and both Brisbane and Ipswich expect flood levels above those in the 1974 floods.	
12/01/2011 6:02	FM Radio	MIX 97.3	06:00 News	Police are urging people not to travel into the CBD as the Brisbane river continues to rise. About 100000 homes and businesses will be blacked out for safety reasons. Danny Donald, Energex, says repairs could take some time to restore.	Danny Donald, Energex
12/01/2011 6:02	FM Radio	Hot Tomato	06:00 News	Energex will cut power to low lying areas in Ipswich and Brisbane this morning. Danny Donald, Energex, says a number of high voltage substations are at risk of flooding during the peak. Not everyone will be told about the cuts before they happen, due to the number affected.	Danny Donald, Energex
11/01/2011 21:37	AM Radio	ABC 612 Brisbane	Evenings	Caller Darren from Mt Crosby says that they have been isolated from midday today. He says that Mt Crosby road is cut off in a few places. Darren asks about power being turned off in the region tomorrow. Austin says that Energex are only going to turn off power tomorrow in the Brisbane CBD.	
11/01/2011 20:08	AM Radio	4BC	Evenings	Danny Donald, Spokesman, Energex joins the show to confirm they will be cutting power to large parts of the Brisbane CBD from 7am tomorrow morning. He says they are also starting to isolate power to the Ipswich CBD. He says they will cut 12 substations in the Brisbane CBD as they are planning for the worst. He says they are doing their best to let people know and that power will be switched back on when floodwaters recede. He says they are sticking with projections given to them by the Government and Bureau of Meteorology. He says there are 2,000 currently without power in Brisbane's North. Carthew confirms Lord Mayor Campbell Newman will soon join the show, as will Ipswich Mayor Paul Pisale. He says there are 3,000 without power in the Gympie and Mary Valley, while there are 10,000 in the Lockyer Valley and Brisbane Valley.	Danny Donald, Spokesman, Energex

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11/01/2011 20:29	AM Radio	ABC 612 Brisbane	Evenings	Interview with Paul Scurrah, Chief Executive of Queensland Rail: Austin says he was stunned to learn that the Tilt Train of Queensland Rail was still getting through Bundaberg. Scurrah details rail network for the state. They are operating where possible, though there have been service disruptions. He cited the north line past Caboolture and parts of the Ipswich line as disrupted. This evening they are only operating where they can safely, and are not running to the normal timetable. Tomorrow they play to operate an hourly service on all lines, subject to weather. He says the Govt's message to defer non-essential travel has been clear. People should go to the TransLink website to check train times. Austin says Energex will shut down the power supply in Brisbane tomorrow, so the ABC will try and keep people updated on the train situation. They hope to run the Gold Coast and Sunshine Coast lines tomorrow.	Paul Scurrah, CEO, Qld Rail
12/01/2011 6:04	FM Radio	MIX 92.7	06:00 News	About 3,000 customers still remain without power on the Sunshine Coast this morning. ENERGEX crews will be back on the roads trying to access some areas which were cut off by flooding. Areas affected are Bli Bli, Mudjimba parts of Maroochydore and Pacific Paradise, and parts of Kenilworth, Cambrook, Cooroy, Conondale, Mullany(*), and Peachester.	
11/01/2011 21:43	AM Radio	ABC 612 Brisbane	Evenings	Interview with Campbell Newman, Lord Mayor, Brisbane. Newman says that he is at the Stafford Council Depot on the north side. He says that people are urgently loading sandbags into people's vehicles. He says that young people are being very helpful and it is great to see.	Campbell Newman, Lord Mayor, Brisbane
12/01/2011 7:00	FM Radio	Triple J	07:00 News	Hundreds of homes have been evacuated in Ipswich due to flooding, which has already claimed ten lives. There are 78 people missing. The Bremer River is expected to peak this morning at a record level. Electricity has been cut off to Ipswich, and will be cut in Brisbane's CBD at 8.30am. Residents in flood zones are being asked to conserve their drinking water. Barry Dennien, Spokesman, South East Queensland Water, says some treatment infrastructure has been damaged by floods.	Barry Dennien, Spokesman, South East Queensland Water
12/01/2011 7:09	TV	Channel 7	Sunrise	Doyle says she is in a slightly industrial area in West End. She says lots of people have come in to check on their offices and have been taking photos. She says a nearby sign shows how quickly the water rose. She says thousands have been evacuated, ten are dead, 78 are missing, and there are fears the death toll could rise. Nuala Hafner is in Ipswich. She says water has been rising a metre an hour and the peak is expected today. She talks about the rising water. She says 1/3 of Ipswich is expected to be underwater. Doyle says it is very eerie how slowly it is all moving, unlike in Toowoomba. Michelle Tapper is at the EMQ Headquarters. She says around 51,000 homes are without power, and Energex says it will be shutting off power right across the CBD as of 8:30 this morning. She says police are urging people not to make unnecessary trips from their homes because they're expecting river levels to peak this afternoon. She says the evacuation centre people are being urged to go to now is the RNA Showground and later the QE2 Stadium. Nuala Hafner says people in Ipswich feel lucky to have had warning. She	Young Boy (excerpt)

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12/01/2011 7:01	TV	Sky Business News	First Business	Brisbane is now facing a self imposed black out as a result of the worst flooding in 40 years. Power is going to be cut to at least 100,000 homes and businesses as a precaution to protect those living near electricity substations. Qld Police have told people to stay away from the Brisbane CBD with many businesses expected to be shut. SEQ Water have said flood levels were falling slowly at the Wivenhoe Dam as they now make controlled releases into the Brisbane River. Close to 80 people are still missing. Energex have said they will be shutting down 12 sub-stations for safety reasons.	
12/01/2011 6:37	AM Radio	4BC	Breakfast	Collier gives out Energex's phone number and says that if people experience a power loss in the CBD, it is probably a scheduled loss. Collier says people in Ipswich have lost power because of the flooding for possible three to four days.	
12/01/2011 6:33	FM Radio	ABC Sunshine and Cooloola Coasts	06:30 News	Power remains cut to thousands of homes and businesses across the Sunshine and Cooloola Coasts. ENERGEX says power will be restored as flood waters recede.	
12/01/2011 6:03	FM Radio	SEA FM Sunshine Coast	06:00 News	Brisbane is preparing for flooding along the Brisbane River. Energex will switch power off in low-lying areas of the city. Around 40,000 homes in Brisbane and Ipswich are expected to be flooded in coming days. Qld Premier Anna Bligh says the Brisbane River is expected to rise into Thursday to a higher peak than the 1974 floods.	Anna Bligh, Queensland Premier
12/01/2011 5:58	AM Radio	ABC 612 Brisbane	Breakfast	Program preview: - Interview with Translink on Early AM. - Update from Energex regarding planned power outages in the CBD. - Livingston will speak with Paul Pisasale, Mayor, Ipswich as the Bremer River rises. This line originally cut out during their first interview this morning. - Update from Campbell Newman, Lord Mayor, Brisbane about his priority schedule.	
12/01/2011 7:39	TV	Channel 10	TEN Early News	As the Brisbane River rises, residents are clearing out of homes. Vox pops with evacuating residents. Evacuation centres have been set up. Anna Bligh, Queensland Premier says that 1500 people are out of homes with many more to follow. Crews will switch off electricity to low lying areas this morning. Panic buying is occurring in the suburbs. Predictions are worse than the 1974 floods.	Anna Bligh, Queensland Premier Vox pops with evacuating residents
12/01/2011 6:31	FM Radio	4TO FM	06:30 News	Residents in south east Qld are evacuating in preparation for the worst floods experienced in memory. Around 40,000 Ipswich and Brisbane homes are set to experience flooding. Qld Premier Anna Bligh says that the Brisbane River 'will continue to rise into Thursday', with flood levels expected to be higher than the 1975 peak. The Bremer River at Ipswich is expected to peak at 22m. Power has been cut to more than 50,000 homes and businesses in the two cities. Energex is currently preparing to cut power to low-lying areas of the Brisbane CBD.	Anna Bligh, Qld Premier



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11/01/2011 20:27	AM Radio	4BC	Evenings	Interview with Campbell Newman, Lord Mayor of Brisbane who says evacuations due to flooding are starting in Ipswich. He says Brisbane residents have more time and says they have produced a list of flood-prone properties. He says the list will be on the council website and advises people on the list to get out this evening. He suggests the Centenary Suburbs, Jindalee and Yeronga will face a similar situation to that in 1974. He says sandbags will not help. He says the flood level is expected to reach 1974 levels, if not higher. He says the RNA evacuation centre will be able to take 3,000 evacuees and are the city is planning for a minimum of 6,000. He urges Brisbane residents to pull together and help each other evacuate. He says the flood waters aren't expected to lower until Sunday, after which they will need to clean up the city as there will be tons of mud on the streets and broken infrastructure. Carthew says Energex are cutting power to portions of the CBD. Newman says their daily disaster group meeting includes representatives from Energex, Telstra, the water company QUU, Fire Service, Police and Red Cross.	Campbell Newman, Lord Mayor of Brisbane
12/01/2011 7:07	TV	ABC News 24	ABC2 News Breakfast	SMS: Casey says she chose to leave her apartment in St Lucia an hour ago and the police and SES are not helping where they are while she did not receive any warning or information. Gearin says Energex will turn off power in low-lying areas.	
12/01/2011 6:02	AM Radio	4KQ	06:00 News	More than 100,000 residents in Brisbane will have their power cut off from 8:30 this morning. Danny Donald, Spokesman, Energex, says that they must disconnect power to prevent water reaching very high voltage substations in the city.	Danny Donald, Spokesman, Energex
12/01/2011 6:01	FM Radio	B105	06:00 News	Energex are preparing to shut down power to low lying areas of the Brisbane CBD from 8:30am and other low lying areas as the floods continue. Restoration will be based on how quickly waters recede.	
12/01/2011 6:04	FM Radio	SEA FM Sunshine Coast	06:00 News	About 3000 customers are without power on the Sunshine Coast. Energex crews will try to access areas affected by flooding in Bli Bli, Mudjimba, parts of Maroochydore and Pacific Paradise, Kenilworth, Cooroy, Conondale, Maleny and Peachester.	
12/01/2011 6:24	AM Radio	ABC 612 Brisbane	Breakfast	Levingston says Energex is reporting that 50,000 customers are without power in south-east Queensland including in Brisbane North, Brisbane South, Brisbane Valley, Brisbane West, Caboolture, Redcliffe, Gympie, Mary Valley, Ipswich, Lockyer Valley, and the Sunshine Coast and Hinterland. Levingston comments that power will be cut off in the Brisbane CBD and low lying areas at 8:30am.	
12/01/2011 6:42	AM Radio	4BC	Breakfast	The hosts speak to Kerrin McMahon, Spokeswoman, Energex, who says that the power could be out in Ipswich for days, while 51,000 customers are out across the entire SE Qld region.	Kerrin McMahon, Spokeswoman, Energex
12/01/2011 6:35	FM Radio	MIX 92.7	06:30 News	The flood situation in Brisbane is getting worse with 40,000 homes set to be hit by water. The Brisbane River will peak over the next couple of days and Energex will also cut power to homes in low lying areas as a precaution.	

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

12/01/2011 8:01	TV	Channel 7	Sunrise	Brisbane and Ipswich residents are being told to stay home and avoid the city centres. Ten people are now confirmed dead, more than 90 are missing and 19,700 homes in Brisbane are expected to be flooded. 100,000 homes in Brisbane are without power as Energex cut power. Limited public transport service are running and all ferries have been cancelled. 80 Brisbane suburbs are at risk of flooding.	
12/01/2011 6:31	AM Radio	4KQ	06:30 News	Over 100,000 homes and businesses will be without power from 8:30am this morning. Danny Donald, Energex explains they have no choice but to shut down parts of the power grid.	Danny Donald, Energex
12/01/2011 7:01	AM Radio	4BC	07:00 News	Mike Swanston from Energex has told Nine they are cutting off power in low-lying areas of Brisbane ahead of the expected flood peaks. 22,000 homes and businesses in Ipswich are without power. Swanston says they will assess the situation with Emergency Management Queensland at 8am.	Mike Swanston, ENERGEX
12/01/2011 7:03	AM Radio	4KQ	07:00 News	Floodwaters are rising across Brisbane, with the river flowing very quickly and large pieces of debris are continuing to flow downstream. Levels are expected to exceed the 1974 flood peak at 5.45m by tomorrow. Electricity has been switched off in parts of Ipswich overnight and most of the Brisbane CBD has been shut down, with Energex expected to cut power to around 100,00 homes and businesses across Brisbane this morning. 40,000 people will be affected in Brisbane by tomorrow afternoon, and an emergency shelter has been set up at the RNA Showgrounds in Bowen Hills, with another set up at the QEII Stadium.	
12/01/2011 6:40	FM Radio	ABC Sunshine and Cooloola Coasts	Breakfast	Stevens says there's a lot of power outages in the Gympie and Mary Valley region and also on the Sunshine Coast. Stevens talks to Craig Burridge, ENERGEX. Stevens says many people are still without power. Burridge says about 6,000 homes and businesses in Gympie, Mary Valley, Sunshine Coast, and the Sunshine Coast Hinterland which are without power. Burridge thanks these residents and businesses for their patience. Burridge says there's a slightly better outlook from the Bureau today, so they should be able to access previously inaccessible places today. Burridge says they will cut power to the Brisbane CBD today, and 22,000 homes and businesses in Ipswich have had their power proactively turned off with record peaks expected in these areas. Burridge says they're working with Emergency Management Qld and local disaster groups to have a plan in place for switch off power, particularly for the lower, Botanical Gardens, end of Brisbane. Burridge says they have a 131962 number for people in special circumstances who desperately need power. Burridge says in a life-threatening emergency, people should ring 40,000 homes are expected to be impacted by the flooding based on the latest modelling, while five evacuation centres are ready across Brisbane and over 2,100 streets will be impacted across the city. Energex will cut power to 100,000 homes and businesses across Brisbane this morning.	Craig Burridge, ENERGEX.
12/01/2011 7:01	FM Radio	MIX 97.3	07:00 News		

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11/01/2011 20:48	AM Radio	4BC	Evenings	Scott Buchholz, Federal Member for Wright joins the show and says he is devastated by the flooding. He says the Assistant Police Commissioner is still saying there are 78 missing, with nine or possibly ten deaths, while there are another 15 they are gravely worried about in the Grantham, Murphy and Forest Hill areas. He says a team of police are ready to be deployed into that area. He gives contact details for the Lockyer and Toowoomba evacuation centres. He says a RoadTek team are doing pothole runs on the Warrego Highway. He says before the flooding he had briefs from the Transport Department to reseal from Withcott to Helidon, which would have cost \$150m. He confirms that bitumen isn't designed to last very long under water for a long time and he encourages motorists to drive to conditions. He understands the Toowoomba range is still shut. He says Energex and Ergon have advised of upcoming power outages as they reconnect power supplies. Carthew confirms Energex will cut power to the Brisbane CBD from 7am tomorrow. She says the Premier has confirmed there are grave concerns for 18 the number of people missing in this ongoing flood crisis has been upped from 78 to over 90. The death toll sits at 10. Power will be disconnected by Energex to Brisbane's CBD come 8.30am.	Scott Buchholz, Federal Member for Wright
12/01/2011 7:02	FM Radio	Hot Tomato	07:00 News	Program Preview -Updates from Energex, AMAQ	
12/01/2011 5:06	AM Radio	ABC 612 Brisbane	Breakfast	Energex will cut power to many Brisbane areas as a cautionary measure against flooding. Outages will take effect in the CBD from 8.30am.	
12/01/2011 7:02	FM Radio	NOVA 106.9	07:00 News	Power cuts have been made to areas of Ipswich as it gears up for mass flooding. Energex will cut power to low lying areas of Brisbane and the CBD from 8.30am.	
12/01/2011 7:08	FM Radio	Triple M	07:00 News	Qld Premier Anna Bligh is warning the devastating death toll in the Qld floods will get worse. 10 people are confirmed dead and 90 people are still missing. There are unconfirmed reports this morning as many as 30 people may be dead. A 4yo boy died yesterday in Ipswich as thousands fled from the city. Today the focus is on Ipswich and Brisbane as Qld's South East braces for its darkest hours. Premier Bligh says 90 people are still unaccounted for. Entire families are among the missing. 40,000 Brisbane properties will be flooded. Authorities will be turning off the power in some parts of the city.	Julia Gillard, Australian Prime Minister Paul Pisasale, Ipswich Mayor Tom Connell, Sky News Reporter
12/01/2011 8:30	TV	SKY News Australia	AM Agenda	PM Julia Gillard says the Austn Defence Force have been working with the people of Qld in the search and rescue efforts. Gillard says 'we're going to get through this' 'by working together'. She says people will get through this by sticking together. SKY News Reporter Tom Connell says the last known level of the river in Ipswich was 18.7m this morning. He says they're expecting that to rise but aren't sure when that will happen. Stories of looting have been developing, which have upset locals. Ipswich Mayor Paul Pisasale said looters i	

## ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

12/01/2011 6:41	AM Radio	ABC 612 Brisbane	Breakfast	Interview with Kathryn Ryan, Spokeswoman, Energex. She says that there are currently 50,000 homes in south east Qld without power. She says that the customers are in Ipswich, Milton and Auchenflower. She says that they have been switched off for safety concerns in lower areas. She says that Brisbane CBD businesses have also been switched off. She says that crews will restore power to the cut off areas as soon as possible. She says that she doesn't know when the power will be turned back on.	Kathryn Ryan, spokeswoman, Energex
12/01/2011 7:31	AM Radio	4KQ	07:30 News	More than 100,000 residents and businesses in Brisbane will have their power cut from 8.30am, while Danny Donald Spokesman, Energex says they have no alternative.	Danny Donald Spokesman, Energex
12/01/2011 7:13	FM Radio	ABC Sunshine and Cooloola Coasts	Breakfast	Stevens talks to Tony Perrett, Dept Mayor, Gympie. Perrett says the Mary River is dropping, but they're expecting some more water to come. Perrett says the Bruce Highway is still cut, and it will remain so until the river drops. Perrett says 1999 saw a higher Mary River peak than this year. Perrett says the local residents are well prepared for floods and have experienced heavy rainfall in the past. Perrett says Police, SES, Ambulance, Fire and Rescue, and ENERGEX are all working together. Perrett says there's sufficient stock of some supermarket products, but admits supplies are a little low. Perrett says people shouldn't drive around if they don't need to reserve fuel for emergency services. Perrett says the Bruce Highway is cut in both directions. Stevens says she's been in close contact with ENERGEX in regard to power, saying in Gympie and Mary Valley almost 3,000 people are affected by power cuts. Perrett says Gympie is well prepared and planned for flooding, as inconvenient as it is. Perrett says once vehicle access across the river is restored this will make things much easier for the SES, who're providing a great service. Perrett says the SES has been working hard to get the highway open.  Weather report: Steve Jacobs is at Emergency Management Queensland in Brisbane, and speaks with Mike Swanston from Energex about the power supply situation. Swanston says earlier reports that power would be cut off at 7am this morning have been moved back. He says there are 50,000 homes without power in south-east Queensland this morning.	Tony Perrett, Dept Mayor, Gympie
12/01/2011 8:52	TV	Channel 9	Today	Headlines Recap: - Brisbane river rising - Power to be cut in Brisbane - Energex say blackouts could last days. - 4yo boy dies in floods.  Power remains cut to thousands of homes and businesses across the Sunshine and Cooloola Coast. One the Sunshine Coast over 2,500 people are still without power. In Gympie and the Mary Valley over 1,800 are blacked out. ENERGEX says power will be restored as flood waters recede.	Mike Swanston, ENERGEX
12/01/2011 8:49	TV	SKY News Australia	AM Agenda		
12/01/2011 7:33	FM Radio	ABC Sunshine and Cooloola Coasts	07:30 News		
12/01/2011 7:32	AM Radio	ABC 612 Brisbane	Breakfast	Levingston comments that Paul from Redbank called to say that he lost power last night but it has now come back on. Paul thanks Energex.	

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12/01/2011 7:29 AM	Radio	ABC 612 Brisbane	Breakfast	<p>Levingston talks to Mike Swanston from Energex who says 51,000 homes are without power in south-east Queensland with 15,000 in the Brisbane and Ipswich areas cut off mainly due to safety reasons. Swanston comments that they cannot access the properties in the Brisbane Valley, Lockyer Valley and Gympie to restore power. Swanston says they will be cutting off power to some areas of the CBD with a number of sub-stations close to the river. Swanston mentions that he is about to go to the Emergency Management headquarters. Swanston says the Lord Mayor has suggested people stay with friends if they are likely to be inundated.</p>	Mike Swanston, ENERGEX
12/01/2011 7:41 AM	Radio	ABC Sunshine and Cooloola Coasts	Breakfast	<p>Stevens says ENERGEX are asking for patience as they deal with over 50,000 thousand customers without power.</p>	
12/01/2011 7:33 AM	Radio	MIX 92.7	07:30 News	<p>Power is still a problem on the Sunshine Coast with about 3,000 customers without power. ENERGEX crews will be on the roads this morning trying to access some areas cut off by flooding. Bli Bli, Mudjimba, parts of Maroochydore, Pacific Paradise, and the Hinterland are all experiencing outages.</p>	
12/01/2011 7:33 AM	Radio	MIX 92.7	07:30 News	<p>Power will be cut by ENERGEX to low lying parts of the Brisbane CBD from 8.30am.</p>	
12/01/2011 7:02 AM	Radio	ABC 612 Brisbane	07:00 News	<p>About 50,000 properties across south-east Qld are today without power. Kathryn Ryan, Spokeswoman, Energex, says that more parts of Brisbane's CBD will be blacked out shortly, however most of these buildings will be vacant businesses.</p>	Kathryn Ryan, spokeswoman, Energex
12/01/2011 8:32 AM	TV	Sky Business News	First Business	<p>There are fears that Qld's Stanwell Power Generator will run out of coal and cease producing electricity. The Qld Govt is in negotiations with coal producers such as Xstrata in order to try and access supplies however rail corridors are currently closed, making transporting the coal difficult. Mike Swanston, Energex, says around 50,000 people are without power at present, with 20,000 off since Sunday, due to being in areas currently inaccessible by Energex. Swanston says the power cuts are to avoid the possibility of water entering electrical substations and talks about the areas that have been cut off in both Ipswich &amp; Brisbane. Swanston talks about the flood maps used by Energex to determine when &amp; where power will be cut</p>	Mike Swanston, ENERGEX
12/01/2011 8:30 AM	Radio	4BC	08:30 News	<p>Energex will cut power to much of the Brisbane CBD now in a bid to stop the grid from becoming over loaded by flood waters. Already large cuts have been made to Ipswich as the city becomes submerged. Kath Ryan of Energex says flood waters will have to recede so crews can assess the danger of putting power back on.</p>	Kath Ryan, Energex

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12/01/2011 8:07	FM Radio	Triple M	08:00 News	The SES are backed up with rescue operations and power is expected to be lost as 3,5000 homes at Milton and Rosalie have just been cut off. Up to 100,000 customers will reportedly be affected, including the CBD from 8:30am. As the flood waters rise, Energex will cut off more areas. Those needing power for medical reasons should contact their doctor. Evacuations centres have been set up at the RNA Showgrounds, St Josephs School, and Ipswich Grammar School.	
12/01/2011 7:04	FM Radio	MIX 92.7	07:00 News	Energex are currently attempting to gain access to areas affected by power outages, including Kenilworth, Maleny, Cambroon, Malloy, Peachester.	
11/01/2011 22:12	AM Radio	ABC 612 Brisbane	Evenings	Austin reports that ENERGEX have decided to shut off power to the Ipswich CBD as soon as possible. He says residents should head to the Ipswich Showgrounds. Austin lists the evacuation centres for Ipswich.	
12/01/2011 8:34	FM Radio	SEA FM Sunshine Coast	08:30 News	Sunshine Coast Hinterland residents are still without power. Energex crews will try to carry out repair work today. Kath Ryan from Energex says they are have access problems with many roads washed away. 1,800 residents are without power at Bli Bli, Maroochydore, Mudjimba and Twin Waters.	Kath Ryan, Energex
12/01/2011 6:03	FM Radio	Gold FM	06:00 News	100,000 homes could be without power in south east Qld today. So far, there are 20,000 homes already in the dark. High voltage connection points could be underwater from tomorrow and this is why Energex will be shutting off power. Parts of the Brisbane CBD will be disconnected today. The flood death toll stands at 10, while 80 people are missing.	
12/01/2011 9:36	TV	ABC News 24	ABC News - 09:00	Energex says around 56,000 homes are cut off from power.	
11/01/2011 22:14	AM Radio	ABC 612 Brisbane	Evenings	Program Preview - Information from South-East Qld Water - ENERGEX and Ergon discuss further power information	
11/01/2011 22:07	AM Radio	ABC 612 Brisbane	Evenings	Austin says the Brisbane City Council has thanked volunteers for the effort and assistance with sand bagging. Austin says ENERGEX will be cutting power to Ipswich tonight.	
11/01/2011 22:20	AM Radio	ABC 612 Brisbane	Evenings	Austin says the Brisbane City Council has thanked volunteers for the effort and assistance with sand bagging. Austin says ENERGEX will be cutting power to Ipswich tonight and some parts of Brisbane's CBD tomorrow morning.	
12/01/2011 8:53	AM Radio	4BC	Breakfast	The comperees speak to Danny Donald, Spokesman, Energex who says that the lower area of the CBD is preparing to have its power switched off and won't be turned back on until the floodwaters subside.	Danny Donald, Spokesman, Energex
12/01/2011 8:04	FM Radio	SEA FM Sunshine Coast	08:00 News	Brisbane is preparing for major flooding as the Brisbane River rises above 1974 levels. Energex will be switching off power in low-lying areas of the CBD. Qld Premier Anna Bligh says that the flooding will continue into tomorrow.	Anna Bligh, Qld Premier
11/01/2011 23:35	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	O'Keeffe reads a release from the Qld Police Service advising residents avoid the Brisbane CBD on the 12th January. Energex will cut power to some areas of the CBD in the morning and police recommend minimising travel.	



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11/01/2011 23:42	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	O'Keeffe says power has been cut to the Ipswich CBD and will be cut in a wider area through the night. She says the Energex website is not available due to high traffic.	
12/01/2011 9:02	TV	Sky Business News	Market Express	Qld Premier Anna Bligh says 90 people are missing in Queensland and the official death toll is 10. Electricity will be cut to homes and businesses in parts of Brisbane as flooding continues. Brisbane CBD workers are told to stay home. Bus and ferry services are cancelled but the airport is open. PM Julia Gillard says more Australian Defence Force helicopters have joined rescue efforts but she warns further news could be grim.	
12/01/2011 9:15	TV	Channel 9	Today	Weather Report - Energex will be turning power off in Brisbane from 9am.	
12/01/2011 8:33	FM Radio	ABC Sunshine and Cooloola Coasts	08:30 News	Power remains cut to thousands of homes and businesses across the Sunshine and Cooloola Coasts. In the Gympie and Mary Valley Region, over 2,800 are blacked out. On the Sunshine Coast more than 800 are still without power. ENERGEX says power will be restored as flood waters recede.	
12/01/2011 8:31	AM Radio	4KQ	08:30 News	Over 100,000 homes and businesses will lose power today across Brisbane. Danny Donald, Energex states they have no choice but to cut part of the power grid for safety reasons during the floods.	Danny Donald, Energex
11/01/2011 22:31	AM Radio	ABC 612 Brisbane	Evenings	Program Preview - ENERGEX and Ergon Energy discuss the flooding in Qld. He says the ENERGEX website is still down and power is expected to be shut off to Ipswich CBD tonight. He says some parts of Brisbane's CBD will be shut off tomorrow morning.	
12/01/2011 7:18	FM Radio	ABC Gold and Tweed Coasts	Breakfast	Johnston talks to Reporter Terri Begley, who is in Brisbane. She says people have been taken by surprise by the flooding of the Brisbane River. Some houses at Graceville have reportedly been inundated and the river has broken its banks at Yeronga. She says the river is expected to peak at 5.4 metres. Begley says Ipswich Mayor Paul Pisasale has urged residents to move to higher ground. Johnston says he has heard that people in Ipswich and Brisbane have been confused about where to find evacuation centres. Begley says the Ipswich Showgrounds has been made into an evacuation centre and so has the QE2 Stadium in Brisbane and the RNA Showgrounds. Johnston says that Cameraman Eddie Norbido has seen a houseboat travelling down the Brisbane River with two people in it calling out for help. Begley hopes that authorities have been able to rescue these people. She adds that Energex has switched off power to the Brisbane CBD and people who work there are being advised to stay at home. Bus and train services have been disrupted. Johnston recalls that Prime Minister Julia Gillard was planning to visit Brisbane	Terri Begley, Reporter, ABC

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12/01/2011 9:37	TV	ABC News 24	ABC News - 09:00	Interview with Bill Lyon, General Manager of Energy Delivery, Energex, who says crews are monitoring the flood situation in Queensland. Lyon says contingency plans are in place for switching off the network and recovering equipment in flood-prone areas. Lyon says along the Brisbane River, various equipment will be taken out to minimise impact. Lyon says 56,000 customers across south-east Queensland are without power, particularly in the Lockyer Valley area. Lyon says Energex is in negotiations with Disaster Management and Emergency Management Queensland to progressively switch off power in some areas. Lyon says it is vital that people get equipment checked if their houses have been inundated before trying to use any electrical equipment. Lyon says people relying on power for medical needs should get to hospitals.	Bill Lyon, General Manager of Energy Delivery, Energex
12/01/2011 9:01	AM Radio	4BC	09:00 News	Power has been cut to parts of the Brisbane CBD and a number of low lying suburbs. Energex warn the blackouts could last for days and they aim to protect lives with the rising Brisbane River. Power will be shut off progressively across the region.	
12/01/2011 9:01	AM Radio	ABC 612 Brisbane	09:00 News	Energex reports that come tomorrow afternoon power could be cut to 100,000 Brisbane homes. Energex has cut supply to 50,000 homes in the Southeast already. Mike Swanston of Energex says 400 supply points around Brisbane will be monitored as flood water rises.	Mike Swanston, ENERGEX
12/01/2011 10:10	TV	SKY News Australia	10:00 News Day	Interview with Energex spokesperson Mike Swanston. Swanston says approximately 50,000 across south east Qld are without power as a consequence of floods and poor weather. He says some locations remain inaccessible. Swanston says and power infrastructure threatened by floodwaters must be shut down. Approximately 20,000 Ipswich residents have had their power switched off. Swanston says Energex will continue to monitor the situation in Brisbane, and may have to isolate power to pockets throughout the CBD.	Mike Swanston, Spokesperson, Energex

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12/01/2011 8:42 AM	Radio AM	Radio National	Rear Vision	<p>[continued discussion on carbon taxes with Professor Paul Ekins of the University College of London] - Ekins says that in every country with a carbon tax there has been protest over the intention to bring one in, he discusses the case in the UK in 1998 where business lobbied very heavily against it. Quince plays a clip of Tony Abbott saying that a carbon tax would 'raise prices, damage industries and cost jobs'. Monica Prasad of Northwestern University says that Denmark didn't lose it's competitiveness once it brought in a carbon tax, because the revenue gained by it was being recycled back into the industry. Ekins says they couldn't find any effects on competitiveness from any of the carbon taxes brought in in Europe. Mikael Skou Andersen of the National Environmental Research Institute in Denmark says that carbon taxes meant that management of companies had to improve on energy efficiencies and technologies to reduce the taxes they were paying. Prasad says that the tax revenue needs to be used in such a way as to reduce carbon use, she says the Danish Govt recycled the revenue back into industry. Ekins discusses studies</p>	<p>Mikael Skou Andersen, National Environmental Research Institute in Denmark Monica Prasad. Department of Sociology, Northwestern University Paul Ekins, Professor of Energy and Environment Policy, UCL Energy Institute, London University College Tony Abbott, Federal Opposition Leader [excerpt]</p>
12/01/2011 9:02 AM	Radio AM	4KQ	09:00 News	<p>Energex has cut power supply to flood affected and potential flood affected areas of Brisbane, impacting 100,000 customers. Danny Donald of Energex claims many underground substations around the city cannot be put at risk of inundation.</p>	<p>Danny Donald, Energex</p>
12/01/2011 8:49 AM	Radio AM	ABC 612 Brisbane	Mornings	<p>Interview with Kathryn Ryan, Spokeswoman, Energex. Ryan says that they have power interruptions are current for all of south east Qld. She says that in Ipswich there are 22,000 without power, while inner Brisbane power cuts have not been instigated as yet. She says that they are cutting power for safety and to protect their high voltage electrical assets. King says that there are 12,000 people in Brisbane's Western Suburbs and 21,000 in Ipswich without power, and asks when the power will be back on? Ryan says that power might not be restored for a few days. Ryan says that it would be wise for people to make sure there phones are fully charged up, prior to power going off.</p>	<p>Kathryn Ryan, spokeswoman, Energex</p>

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12/01/2011 8:38	FM Radio	ABC Sunshine and Cooloola Coasts	Breakfast	<p>Stevens talks to Bob Abbott, Mayor, Sunshine Coast. Stevens says the Council Disaster Management Group was activated yesterday with three welfare centres open at Lake Kawana, the J at Noosa, and Nambour Civic Centre. Abbott says it DEC(*) is activated by Police, but they've been open as a Council since Sunday. Abbott says he's very proud of everyone who's helped thus far. Abbott says they've been pretty self sufficient on the coast without relying on state organisations. Abbott says Cooran and Kenilworth are still flooded, but these areas are surviving. Kenilworth has water supply problems however. Abbott says they're trying to get water out to this area. Abbott says many dairy farmers are without power and they're trying to get generators out to them. Abbott says Bradman Avenue and Hilton Tce will be inundated this afternoon due to the high tide. Abbott says today's rain will have basically nil effect on overall stream levels. Golden and Boulcott Beaches have sewerage over-flow concerns so people should stay out of the water there. Abbott says there were some evacuations over night, and Police were very concerned about landslips but Rob Rehbein, Ergon Energy lists the main places around Qld regional areas that are without power. Rehbein says Ergon is having problems in the rural regions of South Burnett. He says Ergon has been forced to take similar decision as ENERGEX. Rehbein says around 250 of the original 2,900 customers have been reconnected this evening but says most will have to wait until tomorrow.</p>	Bob Abbott, Mayor, Sunshine Coast
11/01/2011 22:44	AM Radio	ABC 612 Brisbane	Evenings	<p>Austin reports that ENERGEX is taking 'significant action' in Ipswich and Brisbane's CBD. Danny Donald, ENERGEX says many parts of Ipswich are now without power for safety reasons. Donald says all will be done to reconnect power for a period tomorrow but says this depends on the danger of the situation. Donald notes that power will be shut off tomorrow morning in Brisbane's CBD. Donald says most major substations are underground and will need to be inspected before they are reconnected. Austin notes that many of Qld's coal suppliers can't get coal to the power generators. Donald says there haven't been any real concerns about running out of power in South-Eastern Qld.</p>	Rob Rehbein, Ergon Energy
11/01/2011 22:38	AM Radio	ABC 612 Brisbane	Evenings	<p>O'Keeffe says the Queensland Police Service has provided her with information relating to the Brisbane CBD. Energex has revised its Brisbane flood response and crews are on standby to switch electricity off at some low-lying areas of Brisbane from 8:30AM. Brisbane City Council flood mapping has identified this area along the Brisbane River and tributaries. CBD areas will be shut down progressively as flood waters rise. This evening just after 11PM Energex commenced the de-energisation of parts of Ipswich CBD in preparation for flood inundation. Energex is urging people with medical conditions that rely on electrical powered equipment and refrigerated medications to keep in close contact with their medical practitioner and seek advice. Energex have also asked customers to contact them if they see damaged or threatened power infrastructure to stay clear. and call the priority line.</p>	Danny Donald, Energex
12/01/2011 0:14	AM Radio	ABC 612 Brisbane	Flood Coverage		

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12/01/2011 7:00	TV	SKY News Australia	First Edition	A four year old boy in Ipswich becomes the tenth QLD flood victim and Anna Bligh, QLD Premier, says the toll will increase. Much of Ipswich is under water and the Bremer River is expected to peak at 22m. The Brisbane River will peak tomorrow and Bligh says almost 40,000 Brisbane properties could be flooded. Authorities will turn off power in some area, effecting homes in Brisbane and Ipswich.	
12/01/2011 7:02	TV	SKY News Australia	First Edition	Kieran Gilbert, Sky News, reports from beside the Brisbane River as tug boats try to control flowing debris. Gilbert says it is a warm Summer day but Brisbane and Ipswich are preparing for what Anna Bligh, Queensland Premier, calls their greatest challenge. The Wivenhoe Dam will face flood waters greater than in 1974. Energex will shut off electricity to around 100,000 homes. Mike Swanston, Energex, says around 50,000 have already lost power.	
11/01/2011 22:57	AM Radio	ABC 612 Brisbane	Evenings	Austin reports that parts of Brisbane's CBD will be under water at high tide tomorrow. He says ENERGEX expects to shut off power generators in these areas tomorrow morning.	
12/01/2011 7:00	FM Radio	B105	07:00 News	Power cuts have been made to a large area of Ipswich. Energex is preparing to cut power to low lying areas of Brisbane and the CBD from 8:30 this morning. 100,000 homes and businesses will be affected by the floods. The death toll from the floods so far remains at ten, however is expected to rise. The number of missing people has also increased, Ian Stewart, Deputy Commissioner, Qld Police, says that the list currently exceeds 90. Police are also asking that people stay indoors today.	Ian Stewart, Deputy Commissioner, QLD Police
12/01/2011 8:02	FM Radio	B105	08:00 News	3,500 homes at Milton, Auchenflower and Rosalie have had their power cut today. Up to 100,000 customers will be affected by Energex power cuts in the Brisbane CBD. Energex says that more areas will be disconnected as flood waters rise throughout the day. Anyone needing power for medical equipment will need to contact their doctor now.	
12/01/2011 10:22	TV	ABC News 24	ABC News - 10:00	The Queensland electricity supplier Energex says 22,000 homes and businesses are now without power in Queensland. Bill Lyon, General Manger, Energex, says they have crews monitoring the situation as the water rises. Lyon says they have 56,000 customers struggling with access to electricity.	Bill Lyon, General Manger, Energex
12/01/2011 0:18	AM Radio	ABC 612 Brisbane	Flood Coverage	Caller Shannon from the Brisbane suburb of Grange says they started listening to ABC Radio about 3PM this afternoon from the Newmarket SES centre for sandbags. He says some streets in Wilston and Bowen Hills have been evacuated but nothing has been reported about the Grange area despite being a few street away. Shannon would also like to know how long the electricity will be switched off for. O'Keeffe says Grange is not on the list of effected streets and suburbs provided to her by Brisbane City Council. She says if he is concerned he should take advantage of the evacuation centre at the RNA Showgrounds in Brisbane. O'Keeffe says she will try and find out about the electricity switch off issue from Energex. Shannon comments on the lack of food supplies in the area.	

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12/01/2011 8:03	FM Radio	MIX 97.3	08:00 News	Mike Swanston, Spokesman, Energex, says that more than 50,000 homes are already without power as supply is cut off from around Brisbane this morning. He says that 15,000 of these are in the Ipswich and Brisbane regions and that the others are in the Brisbane Valley, Lockyer Valley and Gympie, which they cannot yet reach to restore power.	Mike Swanston, spokesman, Energex
11/01/2011 21:40	AM Radio	4BC	Evenings	Compere says that Scott Driscoll, National President, United Retailers Federation has issued a strong warning to retailers not to take risks at the expense of their well being. Driscoll says that people are stocking up on items and he has seen many bare shelves in supermarkets. Driscoll explains that retailers have been going to great lengths to try and get shelves stocked and says he was at the IGA Distribution centre where retailers were undertaking difficult procedures to get supplies out. Driscoll says that their will be some respite towards the end of the week and urges people to not over buy. Energex cutting power in the Brisbane CBD is mentioned by the compere while Driscoll says that he is proud of retailers who are doing their best to try and serve communities.	Scott Driscoll, National President, United Retailers Federation
12/01/2011 10:00	AM Radio	ABC 612 Brisbane	10:00 News	Over 50,000 homes are currently without power in the south east and ten people have been killed in flooding. Over 90 are still missing and Anna Bligh, Queensland Premier explains the situation is worsening in metropolitan areas. Bligh states the City of Ipswich and City of Brisbane are different places compared to the 1974 flooding disaster. She expects more people to be affected by the floods.	Anna Bligh, Queensland Premier
12/01/2011 8:54	AM Radio	4KQ	Breakfast	Keenan says evacuation centres are available in Brisbane at the RNA Showgrounds and QE2 Stadium. Keenan comments that Energex will cut power in the CBD gradually today due to the flooding. Keenan gives contact details for the SES.	
12/01/2011 8:04	FM Radio	NOVA 106.9	08:00 News	Police are warning people to stay off the roads and stay at home, while Energex wills hut power down in the CBD soon. Thousands of homes in Auchenflower, Milton and West End have already lost power as flood waters lap at high voltage lines.	
12/01/2011 7:15	TV	SKY News Australia	First Edition	Mary Collier, 4BC, says people in Brisbane are concerned that flood levels are rising. East Brisbane, Newstead, Teneriffe and the Valley all have rising flood levels. Power will be cut to homes and businesses due to fears from Energex. The QLD Police and emergency services are telling people to stay out of the CBD area. She says callers from Ipswich, Toowoomba and Grantham have lost everything. Walter Williams, 4BC, was evacuated and his home was lost. An elderly woman rang to give 4BC her credit card number so McDonald's or 7Eleven could deliver food.	Mary Collier, 4BC,
12/01/2011 11:01	TV	Channel 9	National Nine Morning News	Host talks to Karl Stefanovic, Nine Reporter. Stefanovic talks about the Brisbane River and the number of low lying areas of Brisbane that have been inundated including Oxley, Acacia Ridge, West End, Yeronga, Jindalee, Chelmer, Mt Ommaney, Milton & Toowong. Stefanovic talks about the Oxley Restaurant and other debris floating down the Brisbane River, saying his has led to warnings for people to keep off the river. Stefanovic talks about the weather today and Energex's plan for power cuts in Brisbane & Ipswich	



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11/01/2011 21:08	AM Radio	4BC	Evenings	Carthew says that 4BC will keep listeners up to date by interviewing Energex, Brisbane's Lord Mayor and other Qld authorities and experts. She says that the RSPCA are looking for people who can provide temporary foster care to pets as there are fears that the Fairfield office and main Qld RSPCA base is under threat of flooding and isolation.	
11/01/2011 2:15	AM Radio	ABC 774 Melbourne	Overnight s	Gaffney says Energex will be shutting down power to parts of Brisbane and Ipswich as water levels rise.	
12/01/2011 11:22	TV	Channel 9	National Nine Morning News	Host talks to Karl Stefanovic, Nine Reporter. Stefanovic talks about the power cuts carried out by Energex and reports that there has been an explosion and fire at Suncorp Stadium caused by problems at the Milton Substation. Stefanovic talks to Mike Swanston, Energex, saying he has not received any information about the explosion. Swanston talks about the reason for the power cuts and the number of homes that are without power or could be if Anna Bligh, Queensland Premier's prediction about Brisbane's flood level is correct. Swanston talks about homes without power in Gympie, the Mary, Brisbane & Lockyer Valleys.	Mike Swanston, Energex,
12/01/2011 11:04	TV	Channel 7	Seven News - Flood Special	Continuing media briefing with Qld Premier Anna Bligh, PM Julia Gillard, Australian Defence Force Chief Angus Houston and Deputy Commissioner Qld Police Ian Stewart. Stewart says the maritime experts are looking to have the Oxley Wharf restaurant in place, sunk and re-patriate(*) later. Premier Bligh says Energex will shut down power in some parts of Brisbane to protect more lives. She says the major evacuation centres in Brisbane include the RNA Showground and the QEC Stadium. Houston says more soldiers will be out to help the community. Premier Bligh talks about the defence personnel helping despite being on leave. She says Major General Mick Slater has been to Bundaberg and Emerald to help with the re-building effort. PM Gillard says the Fed Govt will work with Qld Govt and Local Govts to get infrastructure back. Premier Bligh talks about the Wivenhoe dam capacity and its mitigation effect but it cannot stop floods. She says Brisbane and Ipswich are different to what they were in 1974 so there will be a big effect this time.	Angus Houston, Chief, Australian Defence Force Anna Bligh, Queensland Premier Deputy Commissioner Ian Stewart, Qld Police Julia Gillard, Australian Prime Minister
12/01/2011 6:03	FM Radio	SEA FM Cairns	06:00 News	Police have asked people to avoid travelling into Brisbane's CBD today after the Brisbane River broke its banks yesterday afternoon, forcing the evacuation of several low-lying suburbs and businesses. Police say a number of inner-city suburbs could be inundated today, while power will be cut later this morning. Energex's Alissa Clarke says they're closely monitoring the situation.	Alissa Clarke, Energex
12/01/2011 10:47	AM Radio	ABC 612 Brisbane	Mornings	Interview with Nathan Hatch of Energex who updates listeners on power outages during this flooding crisis. Hatch says currently 52,000 people around the Southeast have had their power supply cut. Hatch notes a majority of the outages are in Ipswich and the Western suburbs of Brisbane sees 10,000 people without power. Hatch notes that some Brisbane CBD buildings have been cut but the company is waiting for flood levels to rise further. Hatch mentions Energex will release information on which suburbs will see outages in the near future.	Nathan Hatch, Energex

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12/01/2011 10:04	AM Radio	4KQ	10:00 News	<p>About 56,000 homes and businesses across the South East are now without power as Energex begins to shut down sections of the Brisbane CBD. Up to 100,000 customers across Brisbane will be affected. Anna Bligh, Qld Premier, says that it must be disconnected as electricity and water do not mix.</p>	Anna Bligh, Queensland Premier
12/01/2011 10:11	TV	Sky Business News	Trading Day	<p>Stanwell's is facing a rundown of reserves of coal for power generation as shipments have been cut by floods. The Qld Govt has been speaking to producers such as Xstrata about emergency shipments, but rail is unusable. One and half million people could be affected.</p>	
12/01/2011 12:00	TV	Channel 9	National Nine News - Flood Special	<p>Kingston says Brisbane is heading for the worst flooding in more than a century. 10 people are now confirmed dead and more than 90 remain missing. The Brisbane River has broken its banks in numerous spots and up to 40,000 Brisbane properties will flood. Kingston crosses to an update on the floods. Emergency services are ordering all motorists not to drive. Qld Premier Anna Bligh said this is a deeply serious natural disaster and asked people to stay off the roads. Power has now been cut in Ipswich and Brisbane's central district. It's expected more than 100,000 homes and businesses will be left in the dark. PM Julia Gillard said the search and rescue team will be heading into the Lockyer Valley today with more helicopters provided. Grave fears remain for those missing. Premier Bligh said her thoughts are with the families affected.</p>	Anna Bligh, Queensland Premier Julia Gillard, Australian Prime Minister vox pops
12/01/2011 12:22	TV	SKY News Australia	12:00 News Day	<p>News headlines. - The Brisbane River is rising steadily as electricity is cut to low-lying areas. - 10 dead and 90 people are missing in the Qld floods. - Qld Premier Anna Bligh has addressed the country about the latest in the flood crisis.</p>	
12/01/2011 12:05	TV	ABC1	Midday Report	<p>The flooded Brisbane River is already engulfing suburbs with the power off in some areas of the CBD. More than 20,000 homes and businesses will be effected. Shops that remain open are being kept busy with people buying supplies.</p>	Anna Bligh, Queensland Premier Donna Weatherhead, Resident
12/01/2011 11:14	AM Radio	4BC	Greg Cary Morning Show	<p>Cary explains a transformer has blown at Suncorp Stadium. People are also trying to evacuate but sightseers are blocking road to take photographs and Cary states they have spoken with Energex.</p>	
12/01/2011 11:11	FM Radio	Bumma Bipperra Media	Talkback	<p>Fourmile says that people in NSW and Victoria should brace themselves because rain and flooding is also expected south of Qld. He says a lot of people have had their power cut, and advises people who haven't had Energex cut the lines to turn it off for safety reasons. He says in the mean time canned products like Sunshine milk can be consumed.</p>	

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12/01/2011 11:06 AM	Radio	4BC	Greg Cary Morning Show	Interview with Karen West, Energex regarding the latest power outages. West says roughly 52,000 people are without power across Brisbane, particularly Brisbane west and Ipswich. West says calls of power outages that are not in this area are isolated incidents but are a direct result from flooding. West notes the rain has damaged grounds and this could have a devastating effect on infrastructure. She mentions they started switching off power this morning for safety reasons in low lying areas. West confirms they have had reports of an explosion at Suncorp Stadium. Energex have dispatched crews to investigate this but no further information is available other than no reports of injuries.	Karen West, Energex
12/01/2011 6:09 PM	Radio	NOVA 106.9	Meshel, Tim and Marty	Kath Ryan from Energex discusses the power outages in the Brisbane CBD. Blackwell says that Channel Nine is reporting that 22,000 homes are without power. Ryan announces that about 55,000 people in Brisbane are without power, and about 22,000 in Ipswich, due to safety reasons. She notes that the CBD will be without power from about eight thirty, but residents are likely to be unaffected. Program preview: - Interview with an Energex representative.	Kath Ryan, Energex
12/01/2011 6:06 PM	Radio	NOVA 106.9	Meshel, Tim and Marty		
12/01/2011 12:00 TV	TV	ABC1	Midday Report	The Queensland flood disaster has now claimed 10 lives, with more than 90 others still accounted for. More the 20,000 Brisbane homes are set to be inundated. 1,500 homes in Ipswich are already under water. The swollen Brisbane River has started spilling out into suburban streets. The Bremer River at Ipswich is expected to peak at 20.5 metres. Paul Pisasale, Ipswich Mayor says Moreton Bay Regional Council Mayor Allan Sutherland has arranged to send out all electricians, plumbers and spare staff to Ipswich.	Paul Pisasale, Ipswich Mayor Vox pop of Ipswich residents
12/01/2011 7:01 PM	Radio	Zinc FM Cairns	07:00 News	Search and rescue crews are heading back out to flood-stricken communities this morning to look for more survivors and bodies. Queensland Premier Anna Bligh says they've got a tough job ahead of them. So far the floods have claimed ten lives including several children. Power is being switched off in the Brisbane CBD and 1500 people have been evacuated as water flows into low-lying streets. More than 4000 residents remain cut-off by floodwaters in northern NSW.	Anna Bligh, Queensland Premier
12/01/2011 11:42 TV	TV	Channel 7	Seven News - Flood Special	Interview with Mike Swanston from Energex Swanston confirms earlier speculation that around 100,000 homes would be affected by power cuts in flooded parts of south-east Queensland. He says around 50,000 homes are without power and efforts are being made to warn hospitals, nursing homes and other places that ought to have back-up generators. He says areas likely to be affected by power outages are the same areas affected by floods.	Mike Swanston, ENERGEX

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12/01/2011 11:18	FM Radio	Bumma Bipperra Media	Talkback	<p>Fourmile is joined by Mike Scott from 98.9 FM in Brisbane, who updates listeners on the flood situation in South East Qld. Scott says the broadcast of 98.9 FM has been disrupted because of flooding in their building. He notes that Triple AAA training facilities are also unavailable at this time. Fourmile says that Energex have started to turn the power off in some places. Scott notes that many access areas from Inala to Ipswich are affected by flood waters. Scott says that the recent floods are a sign that Australians need to care for their country and environment.</p>	Mike Scott, Spokesperson, 98.9 FM
12/01/2011 6:27	FM Radio	NOVA 106.9	Meshel, Tim and Marty	<p>Blackmore notes that Kath from Energex was on the phone earlier discussing power cuts. He notes that people outside affected areas shouldn't be buying up at Woolworths and Coles just yet. Laurie notes that she has been building her emergency pack, noting that medical prescriptions are a major issue.</p>	
12/01/2011 2:29	AM Radio	ABC 612 Brisbane	Flood Coverage	<p>Compere speaks to Scott Spark who explains they have sent out Tweets this morning and details them for people who do not use Twitter. He explains Translink advises that the Exhibition Station is not currently open. He reminds of the RNA Showgrounds in Brisbane City where an evacuation centre has been established. Spark explains ENERGEX is going to cut power to Brisbane's CBD at 8.30am. He explains low lying areas are defined by the Brisbane City Council flood maps. SMS: Anon hopes Anna Bligh is OK 'she looks like she hasn't slept since the floods hit' Rockhampton. SMS: Anon is from Adelaide but has lived in Brisbane since the 80s, he send his thoughts to those fearful and isolated. Compere reminds SEQ Water have asked people to be careful with their water usage. SMS: Anon reminds not to forget the refugees in detention centres. Compere is unsure about gas supply to town.</p>	Scott Spark, ABC 612 Brisbane
12/01/2011 11:25	TV	ABC1	ABC News - Flood coverage	<p>Compere speaks to Queensland Treasurer Andrew Fraser, who has been helping local businesses in Rosalie get the contents of their store to higher ground. Fraser says it has been great to see hundreds of people in the community pitching in to help. Fraser says Energex are now in the area as they noticed there was a light on in one of the shops, meaning a circuit was still live. Fraser says he has spoken to a shop owner who was in the 1974 floods. Compere says he saw some men push an old Volkswagen up a hill. Fraser says it probably just increased in value. Fraser says the damage bill will be in the billions, not millions. Fraser says the Federal Government will take on 75% of the total cost. Fraser says much of the cost will come slowly through the economy.</p>	Andrew Fraser, Queensland Treasurer

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12/01/2011 11:24	TV	ABC News 24	ABC News - 11:00	Interview with Joe O'Brien, Reporter, ABC News 24, and Andrew Fraser, Queensland Treasurer, who are in Nash Street in Rosalie where the Brisbane River has broken its banks. O'Brien says Queensland Premier Anna Bligh said the peak at Ipswich is not expected to be as high as first thought. O'Brien says police warned people in Rosalie that water could be live and technicians are checking that electricity has been cut off. Fraser says Energex will turn power off shortly. Fraser says the damage bill will be billions of dollars, however a precise figure is unknown. Fraser says arrangements are in place with the Commonwealth Government for cost-sharing.	Joe O'Brien, Reporter, ABC News 24/Andrew Fraser; Queensland Treasurer
12/01/2011 12:18	TV	Channel 7	Seven News - Flood Special	Larry Emdur reports from Brisbane Queensland. The Bremer River at Ipswich is expected to peak at over 20m this afternoon causing inundation, and 1000s of people spent the night at evacuation centres. Reporters talked to people who have lost everything already. Erin Edwards, Seven News Reporter, says she took a boat trip down Brisbane Street the main street in Ipswich where most businesses are underwater. She says 12 suburbs are affected and the offices of the Federal Member of Parliament and the Local Member of Qld Parliament Paul Tully are under water. Edwards says at Goodna the Shopping Centre is under water. Edwards say the Council estimate the SES has helped a number of people. Edwards says people have to be cleared from Energex before returning home and they must beware of brown snakes.	Erin Edwards, Seven News reporter vox pops
12/01/2011 9:37	TV	ABC1	ABC News - Flood coverage	Interview with Bill Lyon, Energex spokesman, to discuss power outages as a result of the Queensland floods. Around 56,000 homes are without power in south east Queensland, and that number is expected to rise in coming days. Lyon says they have crews monitoring the situation and they have contingency plans in place to switch off power when the water rises. Lyons says they expect to be taking out various pieces of equipment along the Brisbane River to minimise the impact. Lyon says many customers have been without power for the last week, as they cannot access many areas. Lyon says they are still in negotiation with disaster management and Emergency Management Queensland on when they switch off power to certain areas.	Bill Lyon, Energex spokesman
12/01/2011 11:41	AM Radio	4BC	Greg Cary Morning Show	Ursula Skjonnemand, 4BC Reporter says that there was a fire several hours ago at Suncorp Stadium but there is no visible evidence outside. She cannot see any evidence of damage around the grandstand but notes the area is closed off. Water is at chest height around a number of entrances and the Energex crew are waiting to get access to cut off the power. The flooding is above the grass in the stadium. Skjonnemand says there has been no confirmation of an explosion and Cary says other listeners claimed it was a transformer that blew.	Ursula Skjonnemand, 4BC Reporter

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12/01/2011 11:00	TV	SKY News Australia	11:00 News Day	Live footage of press conference with Anna Bligh, Queensland Premier, Julia Gillard, Australian Prime Minister, and Angus Houston, Chief, Australian Defence Force. One reporter asks about the possibility of Sun Corp Stadium being on fire due to a power short. Houston says that even though emergency relief is not the strength of the defence force they are more than happy to provide what ever help they can in a disaster response situation. Bligh says a number of towns have passed the worst flood dangers with water levels starting to fall. Gillard says the Australian Federal Government is providing financial assistance as well as personnel. Bligh says after this event they will be looking at the performance of the Wivenhoe Dam. Bligh says Ipswich is due to peak at 20.5m. Bligh says people did the right thing by going to supermarkets and stocking up on food before the floods came as it means supplies do not have to be delivered by the SES or Emergency Services. Bligh says they have plenty of tetanus and hepatitis medication if there is a raise in the amounts of those diseases due to the flood. Gillard says the Australia	Angus Houston, Chief, Australian Defence Force/Anna Bligh, Queensland Premier/Julia Gillard, Australian Prime Minister
11/01/2011 22:21	AM Radio	4BC	Evenings	Interview with Energex Spokesperson Alissa Clarke, who says that about 20,000 homes and businesses are currently without power across the Energex network in Qld. Crews are struggling to access some areas where power needs to be restored. Clarke says that in Brisbane North and Strathpine some people are without power and tomorrow Energex will turn off power in the Brisbane CBD. She says it is safest for Energex to turn off power before water hits substations in the CBD. Clarke says people should call Energex about any power lines that are down.	Alissa Clarke, Spokesperson, Energex
12/01/2011 13:04	TV	Channel 7	Seven News - Flood Special	Seventy-five percent of QLD is disaster declared as Toowoomba and Grantham struggle to deal with Monday's inland tsunami. Brisbane and Ipswich face further flooding. Power has been cut to thousands of residents and evacuation centres are raging across the region. Brisbane residents are asked not to waste water as supplies could be contaminated. The Army could deliver bulk supplies of bottled water if there are problems. Anna Bligh, Queensland Premier, says people need to draw inspiration from the resilience of flood victims. Julia Gillard, Australian Prime Minister, says the Reserve Bank of Aust will work with individual banks as ATMs run out of water. Workers in Brisbane have been urged to stay at home. Gillard says the search and rescue task in the Lockyer Valley will be heartbreaking.	Anna Bligh, Queensland Premier/Julia Gillard, Australian Prime Minister/Vox Pops, Flood Victims
12/01/2011 12:59	TV	Channel 7	Seven News - Flood Special	Larry Emdur says Energex could shut off power to 100,000 homes in Brisbane.	



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12/01/2011 11:43	TV	ABC News 24	ABC News - 11:00	Energex says 22,000 homes and businesses are without supply in southeast Queensland. Energex crews are starting to switch off electricity to many parts of Brisbane's CBD today for safety reasons. Energex General Manager Bill Lyon says power has been cut to 56,000 customers across southeast Queensland and they are struggling to access many areas. Lyon advises people who rely on refrigerated medication and other electrical powered equipment to contact their local hospital or evacuation centre. Lyon says Energex will work to restore power to southeast Queensland as soon as possible.	Bill Lyon, General Manager, Energex [Excerpt]
12/01/2011 11:02	AM Radio	4BC	11:00 News	There are 49,000 homes currently without power across the region. Karen West, Spokeswoman, Energex, says that the hardest hit areas are Ipswich, Brisbane West and Gympie.	Karen West, Spokeswoman, Energex
12/01/2011 13:03	TV	ABC News 24	ABC News - 13:00	Brisbane and Ipswich are bracing for unprecedented flooding, with the number of missing people growing and ten people confirmed dead since Melbourne's flooding in Toowoomba and the Lockyer Valley. Queensland Premier Anna Bligh says emergency services workers face a difficult and emotional task today. The Bremer River is due to peak today and more than 180 people have registered at the Brisbane Showgrounds. Energex says 22,000 homes and businesses are without power supplies, and crews are starting to switch of electricity to many parts of Brisbane's CBD. The Queensland Government has launched the Premier's Flood Relief Appeal.	
12/01/2011 12:00	FM Radio	Hot Tomato	12:00 News	About 56,000 properties are without power in South East Qld. Energex crews cut supply to lower lying areas of Brisbane's CBD this morning. Qld Premier Anna Bligh says people must be patient and calm as the Brisbane River rises. Bligh says emergency workers and SES workers are coming from all over Australia, police are coming from New Zealand, and the Australian Defence Force is sending personnel to help with the flood crisis.	Anna Bligh, Queensland Premier
12/01/2011 13:00	TV	SKY News Australia	13:00 News Day	The flood crisis in Brisbane is worsening, businesses in Ipswich are already submerged. Ten are dead and over 70 are missing. Chinchilla and Condamine are expected to flooded again. Energex has shut down 12 substations in Brisbane. The Prime Minister says the Australian Defence Force is doing all it can to assist with the flood relief efforts.	Anna Bligh, Queensland Premier Julia Gillard, Australian Prime Minister
12/01/2011 6:25	AM Radio	4KQ	Breakfast	Energex have crews on standby to switch electricity off if need be for safety reasons. 100,000 customers will be affected and restoration times will depend on receding waters. The Ipswich CBD has had all power removed. Restoration will be case by case.	
12/01/2011 12:31	FM Radio	ABC Wide Bay	12:30 News	Ergon Energy has begun disconnecting power in some homes across Maryborough. Rob Rehbein, Ergon Energy, says up to 20 properties could be disconnected for safety reasons.	Rob Rehbein, Ergon Energy

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12/01/2011 7:08 AM	Radio	4KQ	Breakfast	Traffic information: Train services are only running hourly on all lines today but this decision is subject to weather conditions and crew availability. There are significant delays along Brisbane, Ipswich, and the Sunshine Coast, and passengers are asked to check in with Translink before heading off on their journey. The following roads are closed: Ipswich Motorway through Denmore, Oxley, and Redbank, the Warrego Highway at Denmore, Centenary Highway at Jindalee, Milton Road and Auchenflower, Coronation Drive in Auchenflower, Abbotsford Road at Bowen Hill, Grenard Road, Noble Road, Newmarket Road, Youngs Crossing Road, Kangaroo Gully Road, Wembley Road, Illaweenah Street, Queens Wharf Road, Ryan Street, Montague Road, Riverside Drive, Brunswick Street between Sydney Street and Oxley Drive, Waterloo Street between Griffiths Creek Road and Gordon Street, Gap Creek Road, Greentrees Avenue, Gold Creek Road, Dixon Street to Milton Road, Camford Street, Douglas Street, Haig Street, Castlemaine Street, Baroona Road, Bayswater Road, Heussler Terrace, Fig Tree Pocket Road near Ormsby Street,	
12/01/2011 13:22	TV	ABC News 24	ABC News - 13:00	An interview with Queensland Treasurer Andrew Fraser is replayed. Fraser discusses helping shop owners in Rosalie move goods out of stores and the impact of the floods on the economy, noting Energex was called in to turn off power.	Andrew Fraser, Queensland Treasurer
11/01/2011 18:38	AM Radio	4BC	Sports Today	Danny Donald from Energex reports 18,000 homes without power throughout Southeast Qld. Donald says power will have to be switched off in areas that were inundated in the 1974 floods for safety reasons.	Danny Donald from Energex
12/01/2011 13:02	FM Radio	ABC Gold and Tweed Coasts	13:00 News	Energex says about 62,000 customers are without power in South East Qld. Crews are switching off power in low-lying parts of Brisbane's CBD.	
12/01/2011 12:36	AM Radio	ABC Western Queensland	12:30 News	Program preview: - Speaking to Energex about local power cuts to Brisbane CBD and other areas. - Speaking to people in Ipswich about flood crisis.	
12/01/2011 3:49	AM Radio	ABC 612 Brisbane	Flood Coverage	Steve Austin interviews Brisbane City Lord Mayor Campbell Newman, who says many volunteers, council staff and SES crews are working frantically to load vehicles with sand bags. He says young people in particular are throwing their heart and soul into the cause. Upgraded flood maps have been provided. Newman says the main message is that if your property flooded in 1974 it is highly probable that it will flood in the next 48 hours. There is a local disaster management group with representatives from ENERGEX, Telstra, Red Cross and the Police coordinating community response. ENERGEX have cut the power to the CBD and flooded residential areas. Those who want to help can contact Volunteering Queensland. Newman discusses the Wivenhoe Dam, which is at 190% capacity.	Brisbane City Lord Mayor Campbell Newman

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12/01/2011 13:17	AM Radio	ABC 702 Sydney	National Afternoons	<p>Ellis talks to Daily Telegraph journalist Paul Kent who is at the Regatta Hotel in Brisbane. Kent explains the situation with regard to the flood preparations in the area and explains that the Queen Street Mall and the CBD are expected to flood. Kent explains Energex has turned off power but apart from evacuations there is not much else that can be done. Ellis asks about a Courier Mail article about Suncorp Stadium being on fire. Kent explains his visit to the stadium and his surprise at the depth of the water which was at chest height, before telling Ellis that firefighters believe a sub-station in the stadium had short-circuited. Kent notes that the stadium is sturdily built. Ellis introduces Tim Horan, former Wallaby, who explains his preparations for the flood at his home opposite the Indooroopilly Golf Club and damage to local boats. Asked if he has had emergency service help, Horan notes his location is quite high. Horan tells Ellis about the impact on his family in Toowoomba. Ellis notes Horan's dad is the member for Toowoomba and Horan explains his father's visit to Toowoomba to assess the damage before noting that the rain arrived quite early.</p>	Paul Kent, journalist, Daily Telegraph Tim Horan, Former Wallaby
12/01/2011 7:16	AM Radio	ABC NewsRadio	Breakfast	<p>In Queensland, the city of Ipswich has been shut down while Brisbane braces for major floods. Electricity was cut off to Ipswich City and Brisbane is expected to follow suit. The Brisbane River is predicted to reach over 4m today. Ten people are confirmed dead and the number of missing has been revised upwards to 78. Kathryn Ryan from power company Energex says they have around 55,000 customers in south east Queensland are without power. Low lying areas of the CBD will be without power for safety reasons in about an hour's time. She says that in Brisbane, power has been turned off in Auchanflower and Milton as well as other pockets. Ryan says in the Lockyer Valley region, there are huge access issues so some areas may be without power for a few more days. Bartholomew asks if the transit centre housing the bus and train interchange in Milton has been affected, to which Ryan says she is unsure about.</p>	Kathryn Ryan, spokeswoman, Energex
12/01/2011 13:02	FM Radio	ABC Sunshine and Cooloola Coasts	13:00 News	<p>Energex says 62,000 customers are without power in the south east. Electricity is being switched off in parts of Brisbane's CBD, and some traffic lights will be affected.</p>	
12/01/2011 8:23	FM Radio	NOVA 106.9	Meshel, Tim and Marty	<p>Danny, Spokesman, Energex, joins the show. Danny says that they will cut power to parts of Brisbane CBD from 8:30 this morning. He says that this is for safety and also to protect their electricity assets. He says that he is not sure how long it will be for, however it may be for days.</p>	Danny, Spokesman, Energex
12/01/2011 8:06	FM Radio	NOVA 106.9	Meshel, Tim and Marty	<p>Program preview: - Speaking to Energex about local power cuts to Brisbane CBD and other areas. - Speaking to people in Ipswich about flood crisis.</p>	

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12/01/2011 4:27 AM	Radio	ABC 612 Brisbane	Flood Coverage	Compere speaks to Chuwar Caller Lynn who explains she is right on the Brisbane River. She explains she is quite high so is not concerned about going under water at all. She explains when she rang through to the ENERGEX Hotline they said they were looking to restore power by 5pm Friday. Lynn remind without power a lot of people can not use their fridges or computers or septic systems. Compere hopes to speak to ENERGEX before 5am. Compere reminds close to 50,000 are without power in the south-east. Lynn believes it is a planned turn-off.	
12/01/2011 6:44 AM	FM Radio	Triple M	The Cage	Martin reads the headlines from the Courier Mail, which says that Brisbane is bracing for the worst as record floodwaters loom. He notes that ten are dead and 90 people are missing. Sullivan comments that catchment areas west of Brisbane have been swamped, and water is hitting Brisbane and Ipswich, where Energex has shut off power. He notes that about 40,000 properties will be affected by floodwaters. O'Keefe announces that about 19,000 homes will be flooded in Brisbane.	
12/01/2011 14:16 AM	Radio	ABC 612 Brisbane	Afternoon s	Fidler says the Council has put out a notice advising residents that live in the CBD to make arrangements to stay with friends and family. He says Energex have recently cut power to parts of the CBD. Fidler says they will not notify individual customers because of the scale of people affected. He says there are evacuation centres at RNA Showgrounds, and QE2. Fidler says for more information you can call the council.	
12/01/2011 6:52 AM	FM Radio	Triple M	The Cage	Traffic report and road closures: Bribie Island Road, Coronation Drive, the Ipswich Motorway, Oxley Road and Oxley Station Road, the Bridge Highway, Silvan Road, Dixon Street, Park Lane and the Centenary Highway are all closed. Energex says that all appliances that have been in contact with water shouldn't be used until they've been looked at by an electrician.	
12/01/2011 15:01 AM	FM Radio	Triple J	15:00 News	Energex says 62, 000 customers are without power in south east Qld. In NSW about 2000 people are currently being evacuated because of flood waters from the Clarence River in the state's north east. The SES has issued evacuation orders for the villages of Ulmarra, Brushgrove and Cowper. Boats and buses are being used to transport people to higher ground in Grafton. NSW Premier Kristina Keneally has visited the region and says what has struck her is that the residents there were constantly enquiring into the status of the floods in Qld.	Kristina Keneally, NSW Premier
12/01/2011 15:21 AM	TV	Channel 10	Ten News Flood Special	More on the Brisbane flood crisis. Max Fletcher, reporter, says that tomorrow at 4am, tides will peak and the Brisbane River will reach a peak of 5.5m. He says New Farm and St Lucia are now being evacuated. He says 200 mattresses are en route to the Showgrounds where an evacuation centre has been set up. He says many electricity customers have had power cut off. He interviews Bill Lyon, Energex, says 95,500 customers are currently without power and this number is rising rapidly. He says that safety is paramount, where the company now has six helicopters patrolling. He says the power to basement sub-stations in most buildings in the lower CBD has now been shut down.	Bill Lyon, Energex,

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12/01/2011 14:17	AM Radio	ABC 612 Brisbane	Afternoon s	Karen West, Energex, says about 95,500 people out of power now. She says Ipswich has about 27,000 homes without power. West says the power to the CBD is being cut progressively. She says the Lord Mayor says and is true that they are doing it for safety reasons. West encourages people to avoid using lifts but tells them to call 000 if they do get stuck.	Karen West, Energex
12/01/2011 13:13	AM Radio	ABC 612 Brisbane	Afternoon s	Energex spokesperson Kath Ryan provides an update on the power situation on Brisbane. She says that power has been switched off in the CBD where flooding was a danger. She says that people who rely on electricity for medical purposes need to contact a hospital or their doctor.	Kath Ryan, spokesperson, Energex
12/01/2011 14:28	AM Radio	ABC 612 Brisbane	Afternoon s	Fidler says Anna Bligh, Queensland Premier gave a press conference and that Ipswich flood waters are starting to peak. He says Bligh says in Brisbane the river is rising and the CBD is like a ghost town now that Energex has taken down the power. Fidler says the Moggill Ferry has lost one of its guidelines and they are considering destroying. He says Bligh says over 3000 people are in evacuation centres. Fidler says Inner City Bypass is closed but tolls on Logan Motorway and Gateway have been cancelled. He says hospitals are fully operational. Fidler says 78,000 people are now without power because Energex say 'water and power do not mix'.	
12/01/2011 13:17	AM Radio	ABC 612 Brisbane	Afternoon s	Energex is gradually turning off electricity in the CBD. The Brisbane River has overwhelmed the Regatta Ferry Terminal. The reporter says that while the presence of police and emergency services make the situation seem tense, most people are 'wearing shorts and sandals'. Interviewees discuss their experiences of the flood. An unidentified local sergeant encourages the public against panicking.	Unidentified Local Sergeant   vox pops
12/01/2011 14:35	TV	Channel 9	National Nine News - Flood Special	Anna Bligh, Queensland Premier, holds a press conference. She rescue teams in the Lockyer Valley have recovered two more bodies. She offers her condolences to the families of the two people. She says Chinchilla is currently bracing for a worst flood than the town had less than a fortnight ago. She says the river is close to peaking in Ipswich. She says the Moggill Ferry has been badly damaged and crews are assessing whether to sink or demolish the vessel. She says as of this afternoon there were 3585 people located in 57 evacuation centres across Qld. She says authorities are working to try and maintain public transport services in Brisbane as much as possible. She says train services will continue to operate into Brisbane's CBD. She says tolls on the Logan Motorway and Gateway Bridge have been suspended until further notice. She says Qld's hospitals will continue to be fully operational. She says only emergency and priority surgeries are being carried out. She says authorities are confident the Wesley Hospital will not need to be evacuated. She says Qld Health's Brisbane headquarters are being evacuated. She says 7	Anna Bligh, Queensland Premier   Ian Stewart, Qld Police Deputy Commissioner
12/01/2011 7:24	FM Radio	B105	Labby, Camilla and Stav	The compere report that Energex have released power outage information for Brisbane city, that says 100,000 homes are expected to be without power.	

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12/01/2011 16:01	TV	Sky Business News	At The Close	Brisbane City Council has warned that it has two to three days of fresh water, but insists there is no reason to panic about supply. Qld Premier Anna Bligh says that roads have been closed and public transport services have been withdrawn. Qld Treasurer Andrew Fraser says that claims that there has been serious damage to the State's power infrastructure are untrue. 70,000 Queenslanders are now without power and at least 67 people are still missing across the State, with the official death toll now at 12.	
12/01/2011 15:53	TV	Channel 7	Seven News - Flood Special	Power has been cut to 1000s of homes and businesses across Brisbane. Mike Swanston, Energex, has spoken about the number of homes to be affected. He says 50,000 homes haven't got power, many of which are in the Lockyer Valley, Brisbane Valley, and the Mary Valley. He says they have to ensure water doesn't come into contact with live electricity. He says live supply has had to be interrupted to Auchenflower, West End, and parts of Milton. He says there has been a minor explosion at one of the smaller substations. He says they have to turn power off at the CBD now to avoid explosions.	Larry Emdur, reporterMike Swanston, ENERGEX
12/01/2011 13:02	AM Radio	ABC 612 Brisbane B105	13:00 News	ENERGEX says about 62,000 customers are without power in the South East. Crews are turning off power, and some city traffic lights will be effected.	
12/01/2011 7:50	FM Radio		Labby, Camilla and Stav	Energex will be turning off power to parts of the Brisbane CBD this morning, affecting up to 100,000 homes.	
12/01/2011 13:48	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	Fidler says the Brisbane River is rising as forecast, with Jindalee, Moggill, and Yeronga experiencing substantial flooding. Fidler says Anna Bligh, Queensland Premier, announced in her press conference that the Moggill Ferry has broken off one of its guide lines and they are considering sinking or destroying it. Fidler says 3500 people are located in evacuation centres across SEQ and the numbers will grow. Fidler says the Inner City Bypass is now closed and all tolls have been cancelled on the Logan Motorway and Gateway. Fidler says Bligh has announced that hospitals are fully operational, but non-urgent surgery has been cancelled. Fidler says 70k people in SEQ are without power and Energex is systematically continuing cuts.	Anna Bligh, Queensland Premier



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12/01/2011 16:06	TV	Sky Business News	At The Close	<p>Interview with Andrew Fraser, Qld Treasurer. Fraser said his electorate fronts the Brisbane River so he has witnessed the rising floodwaters. Fraser says the Brisbane CBD is in 'shut down'. Compere says there are estimates which suggest the cost of rebuilding could be up to \$10bn. Fraser says those estimates are not credible because the floodwaters are still rising. Fraser says it is important to ensure that 'cost sharing arrangements with the Federal Government are in place'. Fraser says that the Qld Government intends to release the state's mid-year fiscal update before Parliament resumes, but says at present all available resources are on the flood recovery effort. Compere says the Federal Government will provide 75% of rebuilding costs when the recovery cost is more than 1.75% of the State's revenue. Fraser says that local Councils and the State will need to be re-reimbursed from those cost sharing arrangements. Fraser says that Queensland is a 'net exporter of energy today'. Fraser says that the Qld Government would normally receive between \$7m-\$8m in mining royalties per day if the industry was at full production.</p>	Andrew Fraser, QLD Treasurer
12/01/2011 14:35	AM Radio	ABC NewsRadio	Afternoon s	<p>Cross to press briefing with Qld Premier Anna Bligh. Bligh says the number of missing people has been downgraded to 67. Chinchilla is bracing for a worse flood than they had two weeks ago. In Ipswich the river is at 19.25m, with many homes inundated. In Brisbane, the river is continuing to rise. The Moggill Ferry has broken one of its guidelines and while it is currently secure, it presents potential danger should it come free. 'The Island' boat is running its engines to keep it from washing downstream. The military are considering destroying the ferry. There is significant flooding in Brisbane CBD. Public Transport is starting to shut down. Buses into the CBD have ceased, but trains are still operating. A number of roads are closed, particularly the inner-city bypass. All tolls are suspended for alternate roads. All hospitals are fully operational, however, all non-urgent surgery has been cancelled. The Wesley Hospital will not be evacuated. Qld Health HQ is now being evacuated. Power has been cut off to 70,000 people throughout Qld; in Brisbane, Ipswich and the Lockyer Valley. There are 25 Helicopters services areas between Toowoomba and</p>	Anna Bligh, Queensland Premier [excerpt] Ian Stewart, Deputy Police Commissioner
12/01/2011 16:05	AM Radio	ABC 666 Canberra	PM	<p>Long reports sewerage is flowing in to the Brisbane River and two more bodies have been found in the Qld floods. He talks to ABC reporter Meredith Griffiths, who is at the SES Control Centre in Brisbane. Griffiths confirms the report that the death toll from the floods has risen to twelve after two bodies were found in the Lockyer Valley, and says Anna Bligh, Queensland Premier has warned the toll will probably rise and described the situation as grim. Griffiths reports the number of missing people has been revised from 90 down to 66 today. Long notes the focus is now shifting to Brisbane. Griffiths says the city is shutting down, with elective surgeries being cancelled at all hospitals, while they remain open for emergencies. She reports power has been turned off for many people in Ipswich and Brisbane as well as South-East Qld as a precaution. She reports the Moggill Ferry and The Island barge are going underwater and causing concern they will break free from their moorings.</p>	Meredith Griffiths, ABC Reporter
12/01/2011 15:02	AM Radio	ABC 612 Brisbane	15:00 News	<p>More than 100,000 homes and businesses in flooded areas are without electricity supply. Energex says power will be cut to more customers as the water rises.</p>	

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12/01/2011 13:59	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	Program Preview: - Flood announcements. - Traffic situation. - Update on Energex power. Latest from Campbell Newman, Brisbane Lord Mayor.	
12/01/2011 15:03	FM Radio	River FM	15:00 News	78,000 residents are without power with more to follow as the crisis continues. Energex began switching off power to some buildings in the CBD this morning.	
12/01/2011 16:03	AM Radio	ABC 612 Brisbane	16:00 News	Energex is warning more areas will have electricity cut as flood waters rise. More than 100,000 homes and businesses are blacked out.	
11/01/2011 19:24	AM Radio	4BC	Sports Today	Danny Donald from Energex reports power will be cut to the Brisbane CBD at approximately 7am tomorrow morning due to flooding. He says surrounding suburbs could also be affected.	
12/01/2011 7:10	FM Radio	MIX 97.3	Robin, Terry and Bob in the Morning	Compere says they have been given plenty of warnings about power cuts in the last 24 hours. Energex spokesman Mike Swanston says they couldn't send electricity to 20,000 houses hit by the flood from Gympie to the west of Brisbane. He says they have to rebuild the power network in those areas which will take at least another four to five days. He says their main concern is safety issues.	Mike Swanston, Energex spokesman, Energex
12/01/2011 16:01	AM Radio	ABC 612 Brisbane	16:00 News	Brisbane CBD is all but shut down, with flood waters rising. The Brisbane River has risen to within two metres of the Riverside Expressway and has inundated some low-lying restaurants. Most of the Queen Street Mall is closed. Police have evacuated more city blocks and Energex crews are cutting power. The Brisbane City Council has closed its Queen Street bus tunnel.	
12/01/2011 15:40	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	Phil Smith, Compere, ABC 612, joins the program. Smith says that Brisbane Airport is open and operating as normal. He says that they will speak to Energex shortly. Smith says that if people are going to evacuate then now is the time to leave. He says that they should proceed to an evacuation centre in the region.	Phil Smith, Compere, ABC 612
11/01/2011 19:27	AM Radio	4BC	Sports Today	Reuben Morad from the Weather Channel gives an update on the flood and rainfall situation. He says it is alarming that Energex is cutting power to the CBD tomorrow morning. Morad says falls of 250mm have been recorded at Wivenhoe, and 260mm at Mount Glorious, which has resulted in widespread heavy flooding. He says the enormity of the situation is being felt across Australia.	
12/01/2011 17:05	TV	SKY News Australia	17:00 News Day	100,000 residents across SE Qld have had electricity turned off as a safety measure. Energex have said in a press release be careful of solar power if you have it.	
12/01/2011 17:00	FM Radio	Triple J	17:00 News	Flood waters are taking hold in more parts of Ipswich, while the worst is yet to come in Brisbane. The Brisbane river is expected to peak at 5.5 metres tomorrow and remain high for days. Water is already flowing through some two storey homes. Anna Bligh, QLD Premier, says they are seeing hard hit suburbs such as Jindalee, Mogul and Yeronga areas. More than 100,000 homes across QLD are without electricity, with Energex saying more power will be cut as waters rise.	Anna Bligh, Qld Premier

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12/01/2011 17:00	TV	ABC1	ABC News - Flood coverage	Qld Flood Disaster: 12 people are confirmed dead, 51 are missing, 20,000 homes will flood and 70,000 are without power. Ipswich lies in the path of floodwaters and 1500 homes are already underwaters. Grantham has emerged as the ground zero of the flood disaster. The Brisbane River continues to rise.	Anna Bligh, Queensland Premier [excerpt] Julia Gillard, Australian Prime Minister [excerpt]
12/01/2011 17:01	TV	Channel 9	National Nine News - Flood Special	Continuing interview with Ch 9 reporter from Brisbane. The reporter lists many of the issues that will have to be dealt with after the flood before the Energex people can restore power. The host notes that a press conference with Minister Neil Roberts has revealed that e.coli has been found in the water system in Chinchilla. The reporter says he is not surprised by the impact on towns like Chinchilla that are not used to flooding including Brisbane which has been more used to drought in recent years. Roberts wonders what the impact the flood will have on the residents psychologically as he his helicopter is over Yeronga (*), which the Lord Mayor recently mentioned. The reporter notes they are over the university. The host says she is shocked by the vision, which she says is upsetting and she and the reporter discuss the need for evacuation centres. The host notes the helicopter needs fuel.	
12/01/2011 14:35	TV	Channel 7	Seven News - Flood Special	Live coverage of a press conference with Anna Bligh, Queensland Premier, and Ian Stewart, Deputy Commissioner, Qld Police, updating on the Qld flood crisis. Bligh confirms that the official death toll of the floods has risen to 12 following the discoveries of two bodies - one in Grantham, and one in Lyons Bridge, near Glenore Grove. Bligh says that the official number of missing persons has been revised down to 67 following the location of many of the people reported missing, but that she expects this number to continue to fluctuate. Surveying the state's communities, Bligh says that Chinchilla is facing a potential peak of 7.8m, which will mean a worse flood than the one there two weeks ago. In Ipswich the Bremer River is approaching its expected peak, and many parts of the city, in particular the suburbs of Gailes and Goodna, are already 'completely inundated.' The Brisbane River continues to rise, with substantial inundation already hitting Brisbane suburbs Jindalee, Moggill and Yeronga. There is an ongoing problem with large items in the Brisbane River and two vessels that pose a current safety risk, the Island and t	Anna Bligh, Queensland Premier Ian Stewart, Deputy Commissioner, QLD Police
12/01/2011 16:55	TV	Channel 9	Nine News 4.30 Edition	Live view of Brisbane. Yaronga (*) is flooded. The University of Queensland is flooded. Hundreds of roads are cut including Coronation Drive, and authorities are warning against unnecessary travel. Neil Roberts, Queensland Minister for Police, Corrective Services and Emergency Services, held a briefing on behalf of Anna Bligh, Queensland Premier, and says the Brisbane River is at 4.16m and will peak at 5.5m for 12-18 hours. The long flood period will delay the recovery process, including the time it takes Energex to get power back. E coli has been found in Chinchilla water. Compere mentions frequent floods at Ingham. The floods may be worse than the 1974 Qld floods. [cont]	

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12/01/2011 16:11	AM Radio	ABC 612 Brisbane	Emergenc y Flood Coverage	Interview with Bill Lyon, Energex, about power in Brisbane. Lyon says about 115k across South East Queensland, including 60k in the CBD, are without power. Lyon says most low-lying areas are affected, as well as the Lockyer Valley. Lyon says they have helicopters patrolling to get the extent of the damage in the Lockyer Valley, and some North Coast residents are still without power. Higgins-Devine says she can not get on the Energex website. Lyon says this is the first he has heard of a power overload, but the message out there is that restoration will not occur until after floodwaters subside. Lyon explains the reasons for turning the water off: Lyon says they have had crews out to monitor equipment as closely as possible. Higgins-Devine says people in the Orana Hills and Ferny Hills area have been told they would be without power for three days. Lyon says he is not sure why, but that is probably the standard response at the moment. Lyon says if it is not flood related it should be back on quicker than that. Higgins-Devine asks if they can expect more power outages as floodwaters rise. Lyon says at midday it was at 50k and it is now at Program Preview: - Talking with Energex about supply during floods.	Bill Lyon, Energex
12/01/2011 16:08	AM Radio	ABC 612 Brisbane	Emergenc y Flood Coverage		
12/01/2011 14:17	AM Radio	4BC	Afternoon s [Webcast]	Alissa Clarke, Energex, updates power outages. She says they are looking at widespread outages, with 95,500 customers currently affected and notes that number is rising. Clark says substations in low lying areas are cutting out and even if someone's home is not in a low lying area they could be served by that substation. Clark says if people are getting around in boats they should be aware as the water level has risen their clearance from power lines may not be as high as usual.	Alissa Clarke, Energex
12/01/2011 16:18	AM Radio	ABC NewsRadio	Drive	Interview with Bill Lyon, General Manager for Energy Delivery SE Qld, Energex. Lyon outlines the reach of Energex's systematic power cuts across South East Qld, totalling 100,000 homes, including 20,000 in Ipswich and 50,000 in Brisbane across 35 suburbs. Lyon said the relative luxury of a few days planning has meant Energex had been able to move key circuitry equipment from basement substations to higher ground, across Brisbane and SE Qld. Lyon said that though it was impossible to give an exact indication of how long homes would be without power, for most affected areas this shouldn't be more than a couple of days. In more remote and severely affected areas like parts of the Lockyer Valley cuts may last for weeks. Lyon warned of the dangers of using any electrical equipment that may have been touched by flood waters.	Bill Lyon, General Manager for Energy Delivery SE Qld, Energex
12/01/2011 17:21	TV	SKY News Australia	17:00 News Day	Qld floods: Headlines: - Thousands without power in SE Qld. - Public transport wound back. - Death toll at 12, missing 51 and grave fears for nine people. - Qld Premier Anna Bligh says a major search and rescue effort is underway. - Rain is clearing for SE Qld.	
12/01/2011 17:06	AM Radio	ABC-612 Brisbane	17:00 News	Energex is warning more areas will have electricity cut as flood waters rise. More than 115,000 homes and businesses are blacked out.	

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12/01/2011 16:39	AM Radio	ABC Southern Queensland	Drive	Alissa Clarke, Spokeswoman for Energex says the situation is becoming increasingly difficult in the Lockyer valley for turning power back on. Around 5000 customers are being affected throughout the Lockyer region. The website is also facing issues because of so many people trying to use it.	Alissa Clarke, Spokeswoman, Energex
12/01/2011 16:34	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	News Headlines: - Twelve people are dead and 51 others are missing in Queensland's flood crisis. 35 suburbs in Brisbane are inundated. The Brisbane River will peak tomorrow. In Ipswich, the Bremer River is expected shortly. - Evacuation centres are set up around the South East and thousands of people are expected to stay there. - Energex is warning that current blackouts will spread. - In the Lockyer Valley, authorities are searching for victims of flash flooding. - Petrol is being rationed in Dalby and Chinchilla awaiting a second flood peak. - Residents of Chinchilla and Toowoomba are being told to boil drinking water.	
12/01/2011 15:41	AM Radio	4BC	Drive [Webcast]	Kerryn from Energex gives an update on the power situation in the region. She says 100,000 homes are presently without power, due to being switched off to avoid hazard from flooding, or because of the way the network is structured. Kerryn urges Energex's customers to be patient. She says people in flood areas most likely lose power.	
12/01/2011 14:34	AM Radio	4BC	Afternoons [Webcast]	Maurice is joined 4BC reporter Scott Mayman, who is reporting from the flood crisis. Mayman reminds listeners that while the power supply may be switched off, the power lines may have currents going through them. He says that in Goodna, a group of 'yahhoos' on jet skis have been going under high voltage power lines by picking them up to move under them. Mayman says this behaviour is a classic example of what the Police and Energex are warning people not to do. Maurice says that he saw sightseers and people driving through flood waters in the Goodna area and says there are plenty of idiots around. Mayman says that the Police are out in force in the area but there are hundreds of sightseers around. He says the message is if people don't need to be out around flood waters, then they shouldn't be.	Scott Mayman, Reporter, 4BC
12/01/2011 15:30	TV	Sky Business News	Trading Day	Premier Anna Bligh's address to the media regarding the flood crisis in Brisbane CBD. Thousands are without power and Energex is systematically cutting power to prevent catastrophe.	Anna Bligh, Queensland Premier

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12/01/2011 17:10	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	<p>Flood Warnings as at 1600: - Warning for Lockyer, Bremer, Warrell and Brisbane Rivers below Wivenhoe including Brisbane City. - Flood levels at Ipswich at 19.4m, and as Paul Pisasale, Mayor of Ipswich, said, steady. Likely to peak at current levels. - Brisbane City gauge at 4.3m and rising. River rises will continue to 5.2m peak expected tomorrow morning, below the 1974 flood peak. Releases from Wivenhoe Dam will be reduced during the night. - Lockyer Creek: minor to major flooding will continue, with levels expected to fall significantly later today. - Warrell Creek: major flooding continues from Kalbar to Amberley, with a flood peak of just over 8m at Amberley. - Bremer River: moderate to minor flooding easing, and staying below 1974 flood levels. - Middle and lower Brisbane Rivers: major flooding rising from Moggill to Brisbane City. - Mt Crosbie Weir: major flood peak of 26.2m recorded on Wednesday. - 19.5m peak for Ipswich predicted this evening, Moggill 18.5m peak, Jindalee 13m peak expected. - Flood warning for Stanley River and Brisbane River above Wivenhoe Dam: rainfall has now eased. - Logan and Albert Rivers: r</p>	
12/01/2011 15:54	AM Radio	4BC	Drive [Webcast]	<p>Hardgrave reports power is out at Norman Park. he says Energex has made it plain that as floodwaters encroach on certain suburbs they will lose power.</p>	
12/01/2011 14:51	AM Radio	4BC	Afternoon s [Webcast]	<p>Maurice and Adams are joined by Energex spokesperson Craig Burridge(*). Burridge says all of Energex crews have been working particularly hard over the last few days, as are emergency services and volunteers. He says that there are about 95,500 customers without power in the whole of south east Qld, 50,000 of which are in the Brisbane region. Burridge says that Energex has been taking out switching equipments in some basement substations in the lower CBD area of Brisbane for safety reasons and also because it allows them to reinstall the undamaged equipment when the water subsides which will hopefully mean they get power back up a lot faster. He says Energex thanks people in Brisbane and south east Qld for their patience over the power outages. Burridge says that some higher suburbs have lost power because the power supply for those areas are low lying and have been inundated, so they have to wait for the water to subside before they can get the power back on as safely and quickly as they can.</p>	Craig Burridge(*), Spokesperson, Energex
12/01/2011 14:56	AM Radio	4BC	Afternoon s [Webcast]	<p>Maurice says the Energex website is currently down and the company is working to restore it.</p>	



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12/01/2011 18:31	TV	SKY News Australia	Sky National News	Thousands of people have been forced to evacuate their homes in Brisbane due to flooding in the Brisbane River. Roads have been blocked and many homes have already flooded. Three mobile phone services are out but Telstra is okay. Supermarkets are running out of stock due to residents stocking up and supplies being cut. Julia Gillard, Australian Prime Minister, has visited evacuation centres. Waters are falling in Rockhampton, but this is causing problems for Bundaberg, Chinchilla and Condamine. Bacteria has been detected in drinking water in Chinchilla. The death toll has risen to 12 in Qld and that is expected to rise. Flood waters in Ipswich are holding steady. Power services have been cut to 100,000 homes in Brisbane. The Qld Police service says limited public transport services will run across Brisbane tomorrow. Campbell Newman, Brisbane Lord Mayor, says Brisbane drinking water is safe, but elsewhere the water may be contaminated with sewerage. The SES are asking people to let them know if they evacuate.	Anna Bligh, Queensland Premier Campbell Newman, Brisbane Lord Mayor vox pops
12/01/2011 18:57	TV	ABC1	ABC News - Flood coverage	Interview with Mike Swanston, Spokesperson, Energex. Davies states more than 100,000 people are currently without power. Swanston clarifies now 126,000 people are without power in south east Queensland. Swanston says some areas in the Lockyer and Brisbane Valleys are so damaged it will take at least a week for network repair efforts to begin. Swanston highlights the need to isolate some homes due to safety concerns. Swanston hopes there will be no need to cut more power. Swanston notes there remains about 23,000 homes without power in the Ipswich region. Swanston says most of the places like hospitals requiring ongoing supplies have generators or have been contacted.	Mike Swanston, Spokesperson, Energex
12/01/2011 18:00	TV	Channel 7	Seven News	Brisbane River is expected to peak at 4am. The Bremer River is expected to peak soon. More than 50 suburbs has gone under. 3,500 people have been evacuated. 12 people have been killed and another 51 are missing. More than 100,000 homes and businesses have lost power. The Goodna RSL Club is underwater. The Ipswich Train Station is inundated. The Ipswich Motorway has completely vanished in the flood. The restaurant of Hungry Jacks has vanished. The Energex figure states that 127,000 homes are now without power.	
12/01/2011 17:36	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	Higgins-Devine says according to the Energex website, about 108k customers are without power. There have been calls about power cuts in Bald Hills. Energex expects it will not be reconnected until Monday afternoon. This is a significant issue for ABC transmitters. Higgins-Devine gives Coast FM stations.	

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12/01/2011 18:03	TV	Channel 7	Seven News	<p>The Brisbane River's relentless march into houses began last night and it won't finish until early tomorrow. Milton's Drift Restaurant slowly vanished before helpless staff before smashing into the Go Between Bridge. The Moggill Ferry may have to be blown up. Anna Bligh, Qld Premier, has asked the Military to solve the problem. More than 80,000 homes and businesses are now without power. Energex says the blackouts could last for days as inspectors check damaged substations. Today Suncorp Stadium turned into a water park. At South Bank the lagoon is about to be inundated. Bligh says police are patrolling flood effected areas to prevent looters. At hospitals across the city staff and patients are stranded. Around 2000 people are expected to spend tonight at one of the five evacuation centres now set up in Brisbane. Five gates are now partly closed at Wivenhoe Dam reducing the unprecedented levels of water being released.</p>	<p>Andrew Brady, Rosalie business operator  Anna Bligh, Queensland Premier  Campbell Newman, Brisbane Lord Mayor  Maggie Jones, resident  Marc Greenbaum, Wesley Hospital  Michael Wilkins, Drift restaurant manager  Vox pops</p>
12/01/2011 17:48	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	<p>Interview with Danny Donald, Energex. Donald says 115k people are without power at the moment. Donald says there are days of restoration ahead of them. Donald says the fact that there is a bull shark in the main street of Goodna hits home of how big the floods are. Donald says people who rely on electricity for medical reasons should make sure they have alternative arrangements now for a few days ahead. Donald says they should keep in contact with 000 and the Queensland Ambulance Service. Higgins-Devine says it could be at least three days before power comes back on. Donald says it is a waiting game. Higgins-Devine asks if there are any areas with outages not due to flooding. Donald says there were some spots around Logan and there are some around Lockyer Valley and the Brisbane Valley due to infrastructure damage. Donald describes the problems with some infrastructure damage.</p>	<p>Danny Donald, Energex</p>
12/01/2011 18:55	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	<p>Higgins-Devine gives listeners the SES numbers for residents requiring assistance. She says people should only ring 000 in a life threatening situation. Main Roads have information about the road closures and Energex and Ergon can be contacted for help about power outages. She advises people to stay out of the water and contact family and friends if situated in a flood-affected area. Those who could be inundated in the flooded area are asked to evacuate now as the peak is expected at 4:00am.</p>	
12/01/2011 19:05	TV	Channel 10	The 7PM Project	<p>About 100,000 homes in south-east Queensland are without power. Energex has switched off power in low lying areas and parts of Brisbane CBD.</p>	
12/01/2011 18:03	AM Radio	ABC 612 Brisbane	18:00 News	<p>Power interruptions are affecting around 120,000 customers in southeast QLD. Kath Ryan, Energex, says more areas will have supplies cut as flood waters rise, so residents should prepare early.</p>	<p>Kath Ryan, Energex</p>
12/01/2011 15:03	AM Radio	4BC	15:00 News	<p>Around 78,000 residents are without power, and more will follow as the crisis continues. Energex began switching off power in the CBD this morning. Another 10,000 residents are expected to lose power this afternoon.</p>	

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12/01/2011 18:51	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	Higgins-Devine states 115,000 people are without power in Brisbane and mentions she spoke earlier today with Energex, who turned the power off to flood affected areas as a safety precaution. They are looking at three days without power for most places, at least. Higgins-Devine says that power is out in some places but not because of flooding and Energex are looking into these reports.	
12/01/2011 19:03	TV	ABC1	ABC News	Anna Bligh, Queensland Premier Campbell Newman, Brisbane Lord Mayor various residents <p>Anna Bligh, Queensland Premier says that the Brisbane CBD will be like a ghost town for the coming days. The power has been shut down for safety's sake. Qld's capital is suffering the worst inundation for at least 100 years. At 4am tomorrow, the river will peak. Riverside restaurants were inundated, and the river's floating boardwalk is being dismantled. Campbell Newman, Brisbane Lord Mayor, says 19,700 houses and over 3000 businesses have been flooded. Brisbane City Council says all ferry terminals have been destroyed, and could be out of action for months. Newman says he's prepared for the worst. Hundreds will bed down for the night at the RNA Showgrounds.</p>	
12/01/2011 18:05	TV	WIN Wide Bay	WIN News	A handful of flood affected Ergon Energy customers are in the dark after power was disconnected. Two properties at Granville are already without supply. One hundred and seven customers at Sexton were without power due to flooding in Wide Bay Creek. If the Burnett River peaks at 5 metres tomorrow, it is estimated about 10 properties will be disconnected. Ergon says it is to prevent further damage to electricity infrastructure and to keep locals safe.	
12/01/2011 17:36	TV	ABC1	ABC News - Flood coverage	Anna Bligh, Queensland Premier [excerpt] Vox Pops, residents <p>In Brisbane, thousands of people have fled to evacuation centres while others are moving possessions to higher ground before the water peaks. Power is being cut to ensure safety as waters rise. Thousands of roads are cut and public transport cannot operate in some places.</p>	
12/01/2011 19:47	TV	Channel 7	Seven News - Flood Special	More than a third of Ipswich is underwater. Erin Edwards, reporter, says the Bremer River has peaked at 19.4 metres, below the expected 20.5 metres. Newsreader says the Lord Mayor of Brisbane has said the Brisbane River's peak will be lower than expected. There are about 1100 people in five evacuation centres in Ipswich tonight. Energex and Ergon will have to do power checks to make sure it is safe for people to return to their homes. Goodna is only accessible by helicopter tonight, and St Ives Shopping Centre was flooded. The state and federal members' offices were also inundated. Horses at the Bundamba race track struggled with water up to their necks.	
12/01/2011 19:57	TV	Channel 7	Seven News - Flood Special	Mike Swanston, Spokesperson, Energex <p>Power has been cut to tens of thousands of homes and businesses in Brisbane CBD for safety reasons today. Mark Ferguson, reporter, is joined by Mike Swanston from Energex. Swanston says around 160,000 homes are without power this evening, about 60,000 more than they expected. He says around 15,000 of those have been without power since Sunday night. He explains how they decide power has to be switched off to certain suburbs or blocks. He says they take flood maps from the Brisbane City Council. He mentions that hospitals and major sites tend to have generators.</p>	

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12/01/2011 22:00	TV	ABC1	ABC News - Late Edition	Brisbane is bracing for one of its worst floods in its history; QLD Premier Anna Bligh says Brisbane is a ghost town. River expected to peak at 4am tomorrow, authorities are warning everyone at risk to evacuate the area. The main Riverside expressway is being inundated. Power has been cut to the city as a safety measure. All city ferry services have been cancelled, Council says all terminals have been destroyed and could be out of action for months. Hundreds of people are being accommodated at the RNA Showgrounds.	Campbell Newman, Brisbane Lord Mayor Evacuees
13/01/2011 6:00	TV	ABC News 24	ABC2 News Breakfast	Brisbane is waiting for the waters to peak and has been revised down to 4.6m. Interview with ABC Reporter Lisa Millar. Millar says there is no word that the official peak has been reached. She says the Riverside Walkway have broken off to Moreton Bay under the Gateway Bridge. She says police and authorities have been concerned about those who have turned up as spectators. Interview with Energex's Mike Swanston. Swanston says homes are without power since Sunday after the events in the Lockyer Valley and west and north of Brisbane. He says they are looking at bringing generators to keep Brisbane running. He says crews will try to restore power for areas that have not been inundated. He says they have done work with the electricity unions and master of electricians to see how quickly they can streamline the recovery process.	Lisa Millar, Reporter, ABC Mike Swanston, ENERGEX
13/01/2011 6:31	TV	SKY News Australia	First Edition - Early	Hosts talks to Kieran Gilbert, Sky Reporter. Gilbert talks about the scene on the Brisbane River, saying that the river has peaked at 4.5m. Gilbert talks about the number of homes to be saved by the lower peak as well as the number of homes already affected. Gilbert talks about debris, including a concrete pylon several hundred metres long, floating down the river. Gilbert talks about the closure of the Gateway Bridge as well as other road closures in Brisbane. Gilbert talks about the weather forecast for Brisbane as well as the reduced amount of water released from the Wivenhoe Dam and how this has affected the Brisbane River peak. Gilbert talks about homes that have been saved by the revised flood peak as well as how the Brisbane CBD appeared after the power was cut. Gilbert says he will try to interview an Energex spokesman	
13/01/2011 6:24	TV	Channel 10	TEN Early News	More than 100,000 homes remain without electricity in southern Qld today, with cut power in flooded areas. Hamish MacDonald, Ten News interviews Mike Swanston, Energex about power switch offs. Swanston says that supply needed to be interrupted to 120,000 people for safety's sake. Swanston says that power will be restored to people not near water today. Swanston says that parts of the electrical network are underground in the CBD. Macdonald says that resources are being shared. Swanston says that Energex has plenty of crews and is working closely with the city council and the disaster planning agencies.	Mike Swanston, ENERGEX

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13/01/2011 5:31 AM	Radio	ABC 612 Brisbane	05:30 News	Energex says about 80,000 customers have no power supply in Greater Brisbane, while about 30,000 in the Ipswich area are without power. Spokesman Mike Swanston says many areas should be restored today and says generators will need to be brought into Brisbane because power cables have been affected by floods. It will take weeks to restore power to 10,000 properties in the Lockyer Valley.	Mike Swanston, spokesman, Energex
13/01/2011 6:48 TV	TV	SKY News Australia	First Edition - Early	Kieran Gilbert, Sky Reporter, talks to Mike Swanston, Energex. Swanston talks about the power supply to Brisbane, saying around 90,000 properties are without power, with another 20,000 in Ipswich. Swanston talks about damage to infrastructure in the Lockyer & Brisbane Valleys as well as plans to start restoring supply to Brisbane & Ipswich and the time frame for when power will be restored to various areas. Swanston talks about the images of the section of concrete walkway floating down the Brisbane River. Gilbert talks about the next briefing from the Qld Premier. Hosts compare the Brisbane River peak of 4.45m to the 1974 flood levels	Mike Swanston, ENERGEX
13/01/2011 6:40 TV	TV	Channel 9	Today	Stefanovic speaks with Energex spokesman Mike Swanston, who discusses last night's power outage in the city and parts of Brisbane's suburbs, and says some areas blacked out will have electricity again today. He says he is working with Displan and Brisbane City Council on turning on the power again in higher areas.	Mike Swanston, ENERGEX
13/01/2011 5:38 AM	Radio	ABC 612 Brisbane	Breakfast	Program preview: - Interview with Campbell Newman, Lord Mayor, Brisbane City Council. - Update from Energex at 115,000 people are without power in southeast Qld.	
12/01/2011 19:00 AM	Radio	ABC 612 Brisbane	19:00 News	Energex has cut power to more homes and businesses ahead of the flood peak tomorrow in Brisbane. Spokesman Mike Swanston says 126,000 customers are likely to remain without power for two days.	Mike Swanston, spokesman, Energex
12/01/2011 18:06 AM	Radio	4BC	Sports Today	Psaltis speaks to Bill Lyon, Spokesman, Energex who gives an update on how many people have lost power across SE Qld.	Bill Lyon, Spokesman, Energex
12/01/2011 22:02 AM	Radio	ABC 612 Brisbane	22:00 News	Energex says it hopes to restore power to 35,000 homes in Brisbane within the next hour. 155,000 customers are without power tonight.	
13/01/2011 6:37 TV	TV	ABC News 24	ABC2 News Breakfast	Brisbane residents have watched the Brisbane River increase overnight. The Bureau announced overnight the River would peak below the 1974 floods mark. Qld Premier Anna Bligh says the event will still devastate the city and Chinchilla has seen the water peak. Energex's Mike Swanston says homes are still without power.	Anna Bligh, Queensland Premier [excerpt]Mike Swanston, Energex [Excerpt]Vox pops, Brisbane residents [excerpt]

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13/01/2011 6:59	TV	SKY News Australia	First Edition - Early	Hosts talk to Kieran Gilbert, Sky Reporter. Gilbert talks about the concrete walkway floating down the Brisbane River, saying it reminds him of the Hudson River plane crash. Gilbert praises the tug boat skipper who was guiding the walkway down the river. Gilbert talks about the river peak of 4.45m, saying this has been revised down around a metre. Gilbert talks about the closure of the Gateway Bridge and the number of homes & businesses without power. Gilbert talks about comments from Mike Swanson, Energex about when power will be reconnected. Gilbert previews the next update from the Qld Premier. Hosts talk about the Brisbane River's peak of 4.6m and its current level and the second section of the walkway to separate.	
13/01/2011 5:46	AM Radio	ABC 612 Brisbane	Breakfast	[cont]Interview with Campbell Newman, Lord Mayor, Brisbane City Council Levinston understands that roughly 115,000 properties and businesses are without power in southeast Qld. Newman is asked by Levinston if he has any knowledge about when the power will be restored and if the Brisbane City Council will be aiding affected regions. Newman says that Energex would be the best source for information about when the power will return. He is confident the company will do it as quickly as possible. Those with inundated homes need to be aware that the electrical wiring in their homes have been compromised. He notes a registered electrician needs to sign off on their power before it is returned. [cont]	Campbell Newman, Lord mayor, Brisbane City Council
13/01/2011 5:52	AM Radio	ABC 612 Brisbane	Breakfast	Interview with Kerin McMahon, Energex who explains where the majority of power outages have occurred. She says the greater Brisbane area has seen the greatest loss of power with businesses and homes inundated by floods. Homes in the Ipswich area and Lockyer Valley are also without power. McMahon notes that some properties outside the flood zone may be without power as the electricity that supplies those homes are part of a flood-affected power grid. She states they are concerned about residents' safety in areas where fallen power lines are, asking them to stay away from electrical hazards.	Kerin McMahon, Energex
13/01/2011 6:04	FM Radio	SEA FM Sunshine Coast	06:00 News	Energex has restored power to almost 550 customers on the Sunshine Coast. Almost 200 people are affected by blackouts in Kenilworth, Conondale, Coles Creek and Cambroon.	
13/01/2011 6:00	AM Radio	4WK	06:00 News	Energex says 125,000 homes and businesses will be without power today.	
13/01/2011 6:00	FM Radio	Gold FM	06:00 News	Traffic report. Reporter mentions that ENERGEX thanks Queenslanders for their patience as they work to restore power.	
12/01/2011 21:54	AM Radio	ABC 612 Brisbane	Evenings	Program preview: - Cricket update - ENERGEX on power in Brisbane.	



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13/01/2011 7:23	TV	Channel 7	Sunrise	Koch says electricity remains cut to thousands. Mike Swanston, Spokesman, Energex says 120,000 homes throughout QLD are without power. he says it will be days to get power back in badly hit areas; but in Brisbane a lot of homes will have power restored today. He says a major disconnection of power was needed anywhere water could get in. He says this is for safety and restoration of the power resources. He says the CBD will be back on as soon as the water comes down, with a large number of generators. He says power can't be returned to areas that were inundated because homes will be wet and switches will likely still be on.	Mike Swanston, spokesman, Energex
13/01/2011 6:02	FM Radio	MIX 92.7	06:00 News	With flood waters receding ENERGEX has managed to restore power to almost 550 customers on the Sunshine Coast, but there are still almost 200 affected by blackouts in Kenilworth, Conondale, Coles Creek, and Cambroon.	
13/01/2011 7:10	TV	ABC News 24	ABC2 News Breakfast	Power was cut to Brisbane's CBD and energy providers say it could be affected for weeks. Energex's Mike Swanston says plants had been shut down for safety.	Mike Swanston, Energex [Excerpt]
13/01/2011 6:09	FM Radio	River FM	06:00 News	Power is out to around 125,000 people in South East Qld because of the floods, and ENERGEX says the power will remain off for safety reasons until the water drops.	
13/01/2011 7:00	FM Radio	River FM	07:00 News	The Brisbane River has peaked a metre below the predicted top. Campbell Newman, Lord Mayor of Brisbane, says a massive bullet has been dodged, due to Wivenhoe. 11,900 properties will be fully flooded. 125,000 people remain without power. A substation at Tennyson was turned off last night as a precaution. Danny Donald, Energex, says the rising flood waters remain a very real danger to the substations.	Campbell Newman, Lord Mayor of Brisbane Danny Donald, Energex
13/01/2011 6:35	FM Radio	ABC Sunshine and Cooloola Coasts	06:30 News	Power is still cut to 800 homes and businesses across the Sunshine and Cooloola Coast, and in the Gympie and Mary Valley region more than 700 remain blacked out. ENERGEX says that power is being restored as flood waters recede.	
12/01/2011 22:18	AM Radio	ABC 612 Brisbane	Evenings	Interview with Alissa Clark, Energex, regarding the power outage in Brisbane. She explains roughly 128,000 homes are without power but says they were lucky to get 54,000 back on after a bulk supply substation blew at Tennyson. She explains a larger substation was taking on water and the other stations needed to be turned off as a precaution. Clark understands many residents can't yet see the floods but have had electricity turned off. She notes they could be part of a connecting power grid. Energex do not plan to switch off any more homes at this point and Clark says they aren't sure if they can get more back on this evening as flood waters aren't receding in the area. Clark confirms that with rising flood waters it is likely homes may be without power for several days. She advises people to keep safe and to keep power generators in a ventilated area.	Alissa Clark, Energex

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13/01/2011 7:22	FM Radio	ABC North West Qld	Breakfast	Brisbane's Lord Mayor Campbell Newman discusses the flood crisis with the ABC's Rebecca Livingston. Newman says that the 11,900 residential properties will be fully inundated with another 14,700 partially inundated at the current flood level predictions. He says that Energex is responsible for turning power back on and he has faith in them. He says that he is happy to look at the issue of ice drops, but it is unlikely that it is within the Council's logistical capabilities.	Campbell Newman, Lord Mayor, Brisbane Rebecca Livingston, Reporter, ABC
12/01/2011 17:23	AM Radio	4BC	Drive [Webcast]	Elissa(*), Spokeswoman, Energex says 127,000 are without power and that number will increase. She directs listeners to the Energex website. She advises those who need electrical medical equipment to seek help or visit a hospital.	Elissa(*), Spokeswoman, Energex
13/01/2011 7:55	TV	Channel 10	TEN Early News	Pictures of floods from helicopters. Energex will phase power turned back on once conditions are safe. The Red Cross advises the Premier's flood relief appeal is the best way to help.	
13/01/2011 8:24	AM Radio	ABC 666 Canberra	AM	More than 100,000 homes and businesses and lower-lying parts of Brisbane and Ipswich have no power, and it could remain this way for days. Danny Donald from Energex says the power cut is a safety precaution, noting that water and high voltage electricity can be a dangerous mix. Fran Smith from New Farm says it is not easy without power and suggests it will not get easier. Smith was told her power was cut because a local transformer was about to go under. Energex decides where to shut off power by consulting flood plans from local councils and electricity crews in flooded areas. New Farm resident Koby Cook still has power, but his home is on relatively higher ground. Cook says more than half of the suburb is underwater. Cook says he told people for days to store as much fresh water as possible ahead of the flooding. The Qld Government says there is more than one water supply plant for southeast Qld and that if all of the plants failed the ADF would provide bottled water.	Danny Donald , spokesman, Energex Fran Smith, New Farm Resident Koby Cook, New Farm Resident
13/01/2011 6:39	FM Radio	ABC Sunshine and Cooloolia Coasts	Breakfast	Stephens speaks with Tony Perrett, Acting Mayor, Gympie Regional Council about the recovery process in Gympie which has begun now that flood waters are receding. Perrett talks about the Mary Valley Highway which has sustained heavy damage, and he says that once waters have receded they will assess the damage to infrastructure and prioritise repairs. He says that the Bruce Highway is expected to open in the next day, and he goes on to talk about how there was a lack of signage warning of the dangers on the Mary Valley Highway. He asks the public to make sure that they drive to the conditions, and they have not always been able to get to damaged places and put appropriate signage in place. He talks about the primary producers in the region who may have suffered greatly from the floods and he says that it is important that they call council and tell them how they have been affected. Perrett says that ENERGEX has been doing a great job and has been restoring power as quickly as they can.	Tony Perrett, Acting Mayor, Gympie Regional Council

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13/01/2011 8:00	TV	ABC News 24	ABC2 News Breakfast	Qld Police say the Brisbane River has peaked and Brisbane Lord Mayor Campbell Newman is warning people to stay away from flood waters because it contains raw sewage. Interview with Kangaroo Point Reporter Lisa Millar. Millar says there is a lot of debris in the water. She says people at Kangaroo Point are okay because their homes are high up but there is anxiety. She says seeing the Brisbane River is awe-inspiring and police want people to stay away. She says there is a traffic jam at Kangaroo Point. She says Energex will try to get power back onto suburbs that have not been affected by the floods. She says people in high rise buildings along the Toowong suburb who chose to stay in their apartment but they are now surrounded by water.	Lisa Millar, Reporter, ABC Vox pops, Brisbane residents [excerpt]
13/01/2011 7:03	FM Radio	Triple M	07:00 News	The flood peak at Brisbane was almost 1m lower than expected. Brisbane City Council estimates show that 15,268 homes and businesses are affected by floodwaters. The Breakfast Creek Hotel and Albion Raceway are underwater. 116,000 remain without power, and outages have just cut trains in the city, however Energex hope to switch some areas back on today. Campbell Newman, Lord Mayor of Brisbane calls on unaffected residents to become involved in the clean-up.	Campbell Newman, Lord Mayor of Brisbane
13/01/2011 7:21	FM Radio	ABC Sunshine and Cooloola Coasts	Breakfast	Stephens speaks with Malcolm Richards, CEO, Master Electricians Association about how people need to have their homes checked by a certified electrician before ENERGEX can return power. Richards says that they are working with Emergency Management Queensland to see how they can support the most, and he anticipates that there will be enough electricians to meet the demand once waters recede. Richards talks about how people should call electricians certified by the Clean Energy Council in order to do repairs.	Malcolm Richards, CEO, Master Electricians Association
13/01/2011 8:01	AM Radio	4BC	08:00 News	Despite the lower than expected flood peak in Brisbane, 11,500 properties will be fully flooded and 14,700 partially affected. 125,000 people remains without power in Brisbane and Ipswich. A substation was turned off at Tennyson last night when it began taking in water, cutting power to around 55,000 customers. ENERGEX Spokesperson Danny Donald says crews are keeping an eye on flood levels, although the company does not expect to switch off any more substations.	Danny Donald, Spokesperson, ENERGEX
13/01/2011 8:43	TV	ABC News 24	ABC2 News Breakfast	The threat of disease increases as the Qld flood worsens. Interview with Australian Medical Association Vice President Dr Steve Hambleton. Hambleton says the Brisbane authorities claim that there is ample supplies of clean water but food is the main issue. He says Energex will restore power to some homes. He says there have been some food poisoning outbreaks in Rockhampton because of spoiled food with fridges not having electricity. He says cars have been inundated and rubbish has been floating around in the water. He says clean water is the priority and the long-term issue is mental health.	Dr Steve Hambleton, Vice President, Australian Medical Association

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13/01/2011 7:33 AM	Radio	ABC 612 Brisbane	Breakfast	Levingston talks to Brisbane Lord Mayor Campbell Newman who says he is crossing the Story Bridge at the moment. Newman comments that the river peak at a height lower than expected. Newman says the Council believes 11,900 residential properties and 2,500 commercial properties have had flood waters cover the entire block of land while 16,000 properties are partially affected. Newman comments that only people involved in essential services such as supermarket or petrol stations workers should travel. Newman believes flood levels won't drop to pre-flood levels for four days. Newman says Queensland Urban Utilities has told him that the water supply in the Brisbane Local Government area is safe and pure. Newman mentions that there were supply problems yesterday at the Mount Crosby Water Treatment Plant. Newman comments that the Water Grid has pumped water from the Gold Coast desal plant to Hinze Dam resulting in supply but at reduced levels. Newman says he will hold a press conference at midday where he will outline the Council's plans for the recovery including details on excess water charges. Levingston mentions Queensland Flood Crisis brief. - The Brisbane River has peaked. - 12 people have died and 74 are missing. - 115,000 customers are without power. - Police have charged 3 men over alleged looting in Brisbane.	Campbell Newman, Brisbane Lord Mayor
13/01/2011 8:42 TV	TV	ABC News 24	ABC2 News Breakfast	More than 100,000 homes remain without electricity in Southern Qld today. Compere introduces Hamish McDonald, Reporter and Mike Swanston, Energex. Swanston says they have to interrupt electricity supply to 120,000 people for safety. Swanston says it will be a long road ahead before power can be put back on to some houses. Swanston says they have plenty of crews and they are following through with other infrastructure providers. Swanston says they work very closely with the City Council and their disaster planning strategy.	Mike Swanston, ENERGEX
13/01/2011 8:25 TV	TV	Channel 10	TEN Early News	Energex spokesperson Kerin McMahon says that power will be switched back on in some areas, but the 115,000 homes and businesses in Brisbane, Ipswich and the Lockyer Valley will not be turned on until it is safe for workers to do so.	Karen McMahon, Spokesperson, Energex
13/01/2011 7:32 FM	FM Radio	4TO FM	07:30 News	Energex is preparing to switch power back on to some homes. Karin McMahon(*), Energex, says homes and businesses in Brisbane, Ipswich and the Lockyer valley won't be powered up until it is safe to send workers in. She says crews are on standby to access the areas once water recedes.	Karin McMahon(*), Energex
13/01/2011 7:30 FM	FM Radio	SEA FM Mackay	07:30 News	Caller Malcolm says there is power running through solar panels even if Energex has turned the mains power off. He warns that it may be dangerous to climb on roofs, especially if the system has been inundated by water. The voltage may be enough to kill a person and power will be flowing if the sun is shining he reveals.	
12/01/2011 17:45 AM	Radio	4BC	Drive [Webcast]	The Brisbane River peaked at 4.5 metres, while 12 people are confirmed dead from the Queensland floods and police are investigating a possible 13th death. Around 113,000 homes and businesses across Brisbane and Ipswich remain without power and Energex says people whose homes have not been inundated should have power restored by the end of the day. Police have charged three men over alleged looting in Brisbane's west.	
13/01/2011 9:33 TV	TV	ABC News 24	ABC News - 09:00		

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13/01/2011 8:32	FM Radio	SEA FM Sunshine Coast	08:30 News	Flood waters on the Sunshine Coast have dropped enough for Energex crews to restore power to 550 residents. 200 remain cut off.	
13/01/2011 7:32	FM Radio	ABC Sunshine and Cooloola Coasts	07:30 News	Power is still cut to 800 homes and businesses across the Sunshine and Cooloola Coast, and in the Gympie and Mary Valley region more than 700 remain blacked out. ENERGEX says that power is being restored as flood waters recede.	
13/01/2011 7:02	FM Radio	MIX 92.7	07:00 News	Power is gradually being restored to Sunshine Coast homes. Energex crews have fixed the power supply to 550 customers in the hinterland.	
12/01/2011 22:58	AM Radio	ABC 612 Brisbane	Evenings	Austin states cordless phones will not work as there is now power but an old corded phone will work as it draw power from the telephones lines. he reminds residents to blow out candles before going to sleep. Austin reminds those using power generators should keep them in a well ventilated area, referring back to his interview with Energex.	
13/01/2011 9:33	TV	ABC News 24	ABC News - 09:00	The flood peak of the Brisbane River is likely to be 4.5 metres, while Moreton Bay remains a brown sea of water. The Brisbane Lord Mayor is warning of major health risks, while people should be careful of problems with electricity when they return to their homes.	Mike Swanston, Spokesperson, Energex\vox pops, Brisbane Residents
12/01/2011 23:31	AM Radio	ABC 702 Sydney	Nightlife	Compton plays an interview between ABC reporter Steve Austin and Alissa Clarke, Energex on power cuts to Brisbane. Clarke says around 128,000 homes are still without power, adding they were lucky to get 54,000 people back online. Clarke says that many people may find they lose power despite having no water near them, explaining they have to turn substations off when water inundates them which affects large areas. Clarke says they are not expecting to turn any more power off but also will not be able to restore any this evening. Clarke says it is likely most of the 128,000 homes could be without power for days and worst affected areas could be out for weeks. Clarke thanks people for their patience and asks them to stay safe.	Alissa Clarke , Energex
13/01/2011 7:02	FM Radio	Hot Tomato	07:00 News	Phone and power lines remain cut, with around 120,000 homes and businesses blacked out to protect against possible electrocutions.	Mike Swanston, spokesman, Energex
13/01/2011 8:32	TV	Sky Business News	First Business	The death toll from the Qld floods has reached 13 while 43 are still unaccounted for while the Brisbane River has peaked at 4.5m, lower than the forecast peak, however the river will stay at that level for some time. Campbell Newman, Brisbane Lord Mayor, says 12,000 properties will be fully flooded and 15,000 partially flooded with another 5,000 businesses flooded while in Ipswich flood waters have dropped 2m since the Bremer River peaked at 19.5m, leading to council workers commencing clean up efforts. Energex have begun restoring power to premises however 116,000 customers are still without water	

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13/01/2011 9:00	TV	Channel 7	Seven News - Flood Special	Authorities in Brisbane are on still high alert after the river peaked lower than predicted overnight. Some 2500 homes have been inundated and 110,00 homes and businesses are without power. Anna Bligh, Queensland Premier, urges residents to be patient as they wait for news of loved ones. Bligh says there is a massive search is ahead in the Lockyer Valley. She says 75% of Qld has now experienced flooding. There are concerns that sewage may be leaking into flood waters in Brisbane, but authorities say the drinking water is safe. Dr Ginni Mansberg, Sunrise GP, says people in flood affected areas can use bleach or chlorine to kill water borne disease in their drinking water. Cases of looting emerge in the disaster zone.	Anna Bligh, Queensland Premier Dr Ginni Mansberg, Sunrise GP
13/01/2011 8:33	TV	Sky Business News	First Business	Kieran Gilbert, Sky Reporter, talks to Mike Swanston, Energex. Swanston talks about the number of properties without power and when & where they are located as well as why power was cut. Swanston talks about damage to infrastructure in the Lockyer & Brisbane Valleys and when power will be restored to various areas, saying high areas like Highgate Hill & Camp Hill will have their power back first as they are unaffected, before moving on to the CBD. Swanston talks about restoration of other regions of Brisbane & Sth East Qld. Swanston talks about footage of a concrete walkway from the Storey Bridge floating down the Brisbane River	Mike Swanston, ENERGEX
13/01/2011 7:34	FM Radio	MIX 92.7	07:30 News	Energex has restored power to almost 550 customers on the Sunshine Coast. Almost 200 people are affected by blackouts in Kenilworth, Conondale, Coles Creek and Cambrook.	
13/01/2011 1:16	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	Caller Paul says he is in Graceville, and updates on the water levels there, mentioning his home is very close to inundation. He discusses the terrain of the suburb with Clarke, saying the high side is carrying on as normal but the lower side has had power cut off by ENERGEX and people's lives are shattered. He suggests the peak has been reached in Graceville.	
13/01/2011 8:47	AM Radio	ABC 612 Brisbane	Mornings	Live broadcast from the RNA Showgrounds evacuation centre. King talks to Karen West(*), Spokesperson for ENERGEX. West reports 120,000 people are without power this morning, but crews are working as quickly as they can to restore access. She explains power will be out in all flooded areas. King asks on behalf of a listener when Greenslopes Hospital will have power restored. West says the hospital has a generator and she will update. She explains it is difficult to tell when power will be back on as it is dependent on waters receding. King notes the evacuation centre has 2,000 beds still available.	Karen West(*), Spokesperson, ENERGEX



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13/01/2011 6:40	FM Radio	River FM	The Ruby and Dave Show	Goldie and Ali talk to Karen McMahon, Spokeswoman, Energex, about the power supply situation in flood-affected areas of QLD. Goldie asks about the power situation in Bundamba and Dinmore. McMahon says there are currently 122,000 properties without power and the worst affected areas are the greater Brisbane area with 80,000, 30,000 in Ipswich and 4,200 in the Lockyer Valley. she says crews are doing everything they can to make speedy repairs but many of the areas are hard if not impossible to access the infrastructure. She says power supply in some areas not flooded could be restored today. She advises people to stay away from any fallen power infrastructure and to contact medical services if there is medical equipment that needs to be refrigerated.	Karen McMahon, Spokeswoman, Energex
13/01/2011 7:35	FM Radio	Triple M	The Cage	Regular segment-Traffic update. The South Brisbane Train Station has been closed and ENERGEX has warned residents against using electrical appliances that have been in contact with water until they have been checked by an electrician.	
13/01/2011 8:51	TV	Sky Business News	First Business.	Anna Bligh, Queensland Premier says some residents may not be able to move into their flood affected home for six months with Bligh claiming the rebuilding effort is of 'post war proportions.' The Brisbane River peaked at 4.5m, a metre below both the forecast peak and the 1974 flood peak while Bligh says residents will not be able to return home until it is electrically certified. Campbell Newman, Brisbane Lord Mayor, says thousands of properties have been saved by the lower than expected peak however 11,900 properties will be completely submerged and 14,700 partially while 2,500 businesses will be flooded completely with another 2,500 partially flooded. Drinking supplies have been deemed safe however sewerage pumping plants have been inundated	
13/01/2011 1:21	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	Howson reads a notice from Emergency Management Qld and Qld Police. The notice includes power cuts from ENERGEX and train and bus cancellations from TransLink. He notes the Premier and the Deputy Police Commissioner have been holding two-hourly press conferences, which will resume in the morning.	
13/01/2011 7:59	FM Radio	Triple M	The Cage	Mike Swanston of ENERGEX acknowledges that 160,000 people were off supply during the peak last night for safety reasons. He suggests that the priority of the provider will be to return power to those near the water who are not affected, with around 30,000 to remain without power.	Mike Swanston, ENERGEX
13/01/2011 10:10	TV	Sky Business News	Trading Day	The Reject Shop has closed its Ipswich distribution centre, and Asciano have said they will give further clarity on their earnings on February 23rd. There is concern key power generating stations are running out of coal. Stanwell Power Generator is facing a run down in reserves, with the Queensland Government talking to big power producers including Xstrata.	

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

13/01/2011 10:39	TV	ABC News 24	ABC News - 10:00	Dr Steve Hambleton, Vice-President, Australian Medical Association is warning of potential health problems which may arise from the Qld floods. Hambleton notes Energex is restoring power to some homes today, and people will have to be careful food in their fridges has not spoiled. He says there were food poisoning outbreaks in Rockhampton. He warns floodwater in some regions is toxic, so people should avoid it.	Dr Steve Hambleton, Vice-President, Australian Medical Association
13/01/2011 10:19	AM Radio	4BC	Greg Cary Morning Show	Cary speaks to Alissa Clarke, Spokeswoman, Energex who says there are currently 120,000 homes without power and in Brisbane the number stands at 80,000. Clarke says it is too difficult to say when power will be restored to affected areas, and warns that solar panels may still be live and be very careful around them.	Alissa Clarke, Spokeswoman, Energex
13/01/2011 10:03	AM Radio	ABC 612 Brisbane	10:00 News	Karen West, Energex explains that over 120,000 properties are without power across the southeast of Qld. West says it is impossible to know when power will be restored as they are unable to do anything until flood waters recede.	Karen West, Energex
13/01/2011 7:18	TV	SKY News Australia	First Edition	Energex says 10s of 1000s of homes across Brisbane in Queensland are without electricity. Mike Swanston, Spokesperson, says in Ipswich, 20k homes are still without power. Swanston says the majority were switched off for safety reasons but he says in the Lockyer Valley there is significant damage to the network. Swanston says workers are working to progressively restore power to the Brisbane CBD and suburbs, for some of them they will have power today. Swanston says in the west such as Lockyer Valley, it could be weeks before power is restored. Swanston says seeing the city in blackness last night was surreal and he says it could be days or weeks before substations are inspected and declared safe. Swanston says for inundated homes, master electricians and contractors must inspect and declare homes safe before Energex will switch power on. Swanston talks about seeing the Gateway Bridge and the Story Bridge.	Mike Swanston, ENERGEX
13/01/2011 10:08	TV	Channel 10	Ten News Flood Special	Hamish MacDonald, Reporter, Ten News, interviews Mike Swanston, Operations Chief, Energex. Swanston says up to 120,000 homes are without power in Ipswich and Brisbane due to the flooding. He says some inundated homes have solar panels, meaning they could still have power. He says residents in homes with solar panels need to be cautious as they might still be live. He says Energex has been in contact with the Solar Energy Association and the Clean Energy Council about inspecting solar powered homes. Swanston reveals Energex has deployed more than 400 crews today, with power being returned to unaffected areas.	Hamish MacDonald, Reporter, Ten News Mike Swanston, Operations Chief, Energex
13/01/2011 10:22	AM Radio	ABC 612 Brisbane	Mornings	Caller Darren from Ipswich says he has seen people get electric shocks from solar panels, despite Energex having cut their power. Craig Burridge from Energex joins the show and confirms that solar panels can be active. He recommends people have their houses checked by an electrical contractor, who can be found in Yellow Pages, local newspaper classifieds and the Master Electricians Association. King says she will have a guest from the Master Electricians Association on the show. He asks people to treat their house as live if they have solar panels.	Craig Burridge, Spokesperson, ENERGEX

13/01/2011 6:46 AM	Radio	ABC NewsRadio	Breakfast	<p>Brisbane residents have been spared the predicted record flood levels with the Brisbane River currently steady at around 4.45 metres in the city. The Weather Bureau revised that peak three times in the last 12 hours but that doesn't mean that the flood crisis is being removed from the city. Reporter Lisa Miller talks about the floods. Miller says she is standing on the Kangaroo Point Cliffs and watching someone come down the river using a jet ski. She thinks it is dangerous because the water is moving so rapidly, with so many trees and debris. Miller thinks it is a sightseer because he doesn't look official and says that this is what the police is worried about. Miller talks about shutting down the Gateway Bridge because of structural damage concerns and a walk way that started breaking up. Miller says 10 blocks in Brisbane's CBD is still without power and 20,000 have been evacuated to evacuation centres. Miller says a quarter of a million businesses and homes are without power across the city. Miller says authorities don't want people to relax just because the peak is lowering. Miller has spoken to Energex who aren't going to turn the power back on.</p>	Lisa Miller, Reporter, ABC
13/01/2011 8:37 FM	Radio	ABC Wide Bay	Breakfast	<p>Tony Perrett, Acting Mayor, Gympie Regional; Council, says things are getting better in Gympie. He says the Mary river is down, and dropping. The link back to the south side is about to open, and he asks the public to obey traffic rules. Police and Gympie Regional Council staff will be on hand to assist the movement of traffic. Perrett, believes the Bruce Highway to the south is about to open, which is great news for Maryborough, Hervey bay, and Bundaberg. The clean up of Gympie CBD has begun clean up, with the help of Fire and Rescue, and the Rural Fire brigade. Perrett, says Telstra have waived charges on phone booths in Gympie to make it easy for flood victims to call friends and family. He says they are seeking considerations from State Govt to alleviate some pressures on residents by lifting road tolls. Perrett, thanks Fire and Rescue crews, Ambulance, SES, Rural Fire brigade and Energex for there work during the flood crises. He understands that food and fuel supplies are adequate in the region.</p>	Tony Perrett, Acting Mayor, Gympie Regional; Council
13/01/2011 5:46 AM	Radio	ABC NewsRadio	Breakfast	<p>Interview with Lisa Miller, reporter, ABC. The number of people missing in the Queensland floods has dropped to 43 with grave fears for nine of those missing. The Brisbane River is expected to peak at a metre less than forecasted and will stay at its peak for a little while. Miller says Brisbane residents were expecting a peak of 5.5 metres which is higher than the 1974 floods but it was lowered to 4.6 metres. Miller says she has not received any word on whether the revised peak was reached. Miller says thousands of homes may have been spared because of the lower peak but there is still a lot of anxiety affecting people in Brisbane. Bartholomew says Queensland Premier Anna Bligh is expecting extensive flood damage across Brisbane despite the revised peak levels. Bartholomew says 20,000 homes may be flooded today depending on flood peak levels. Miller says 20,000 people are at evacuation centres at the Ekka and the south side of Brisbane. Miller says 1300 people are taking shelter from the raging waters in Ipswich. Miller describes the scenes in Brisbane from Kangaroo Point near the CBD. Miller says a quarter of a million people are v</p>	Lisa Miller, Reporter, ABC

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13/01/2011 11:50	TV	Channel 9	National Nine Morning News	Host talks to Andrew Lofthouse, Presenter. Lofthouse says he is in the Channel 9 Helicopter and is hovering over Jindalee & Kenmore, where many homes are completely inundated. Lofthouse talks about concerns regarding what is in the water. Lofthouse talks about the lower than expected flood peak for the Brisbane River and today's high tide as well as the effect the power cuts have had on Brisbane's suburbs as well as Energex's estimate for when power will be restored	
13/01/2011 12:12	TV	SKY News Australia	12:00 News Day	Interview with Reporter Kieran Gilbert. Gilbert says military personnel and police divers are in the Lockyer Valley, Grantham, Murphy's Creek and Toowoomba where cars are piled as a result of the inland tsunami. He says there are Black Hawk helicopters involved. He says Energex states it will be days until power is generated and it will be a long wait for those along the Brisbane River	Kieran Gilbert, Chief Political Reporter, Sky News
13/01/2011 10:40	AM Radio	ABC 612 Brisbane	Mornings	Bob Atkinson, Qld Police Commissioner joins the show to update the current flood situation. Atkinson says Goondiwindi will be touch and go. He says there were remarkable events in Brisbane overnight, with The Island, the Moggill Ferry and a piece of walkway that broke away. He understands the Moggill Ferry is now fine, while The Island is being evaluated and the walkways are currently being assessed for risk. He confirms that three men were charged with the separate theft of two vessels on the river. He speaks about the impending search and rescue operation in the Lockyer Valley, involving Army, Police and SES personnel. He says work is also underway to bring back electricity, water, telephone and roading. He confirms a 13th person has been found dead, while 74 are missing. He shares the phone number for missing people to contact. King says Queensland Police have had to dismiss a rumour about the stability of the Wivenhoe Dam. King asks if a reported mobile speed camera is the best use of resources. Atkinson says he wasn't aware of it and will follow up on the issue, but makes the point that it is still important to drive safe	Bob Atkinson, QLD Police Commissioner
13/01/2011 12:14	TV	ABC1	Midday Report	As many 116,000 homes across south east Queensland are without power and could stay that way for some time. Mike Swanston, Energex says 10 city blocks in the CBD has had their power isolated. He says power will hopefully be restored today to most of the 120,000 homes without electricity. He says homes and businesses in the Lockyer and Brisbane Valleys will be without power for several weeks as the network is rebuilt. He says homes in Ipswich will be without power for at least three or four days. Power in Brisbane is slowly being returned. He predicts 60,000 homes will have their power restored by the end of today.	Mike Swanston, ENERGEX

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13/01/2011 9:47	AM Radio	ABC 612 Brisbane	Mornings	King crosses live to a press conference with Anna Bligh, Queensland Premier. Bligh says the state is facing a reconstruction task of 'post-war proportions' after the floods. She reports rivers are continuing to rise in Goondiwindi, and again in Condamine, while they are falling in all other river systems. She says the Lockyer Valley has been 'completely and utterly' devastated, and offers her condolences to the family of the thirteenth person who was found dead in that area this morning. Bligh reports over 70 people are missing, especially in Ipswich. She says police, the Australian Defence Force, fire and rescue staff and other emergency workers are conducting a major search and rescue mission in the Lockyer Valley. She states utilities tradespeople will be given priority by police to hasten reconnection to electricity. Bligh reports many evacuees will be staying at Gatton for some time. She says there are major supply issues in towns like Rockhampton where water is not falling as fast as predicted, and says Defence Force planes are continuing to supply these towns with essential supplies. Bligh states authorities in the South-East are still on full Collier comments that many people have contacted the station to complain they have no power. Collier says Energex is doing their best to restore power when it is safe. Collier reads an SMS from a person who tells a story about a member of the public paying for all the meals of his SES team.	Anna Bligh, Queensland Premier
13/01/2011 8:07	AM Radio	4BC	Breakfast	Energex is continuing to turn off supply, with 125,000 users currently without power. Kath Ryan, Spokesperson, Energex says they are focusing on the restoration of power.	Kath Ryan, spokesperson, Energex
13/01/2011 8:30	AM Radio	4BC	08:30 News	A thirteenth victim of the Qld floods, a man, has been found in a field at Grantham in the South-East. Anna Bligh, Queensland Premier has described the clean-up facing the state as a 'post-war' effort. 70 people are still missing, many in Ipswich, while power is still cut to 119,000 homes and businesses in Brisbane. Bligh was reduced to tears as she described the devastation to the press.	
13/01/2011 11:00	AM Radio	4BC	11:00 News	In Ipswich in Queensland, the Bremer River's flood peak has been revised down. In Brisbane, the Brisbane River remains at 4.45metres but power remains turned off in the CBD and surrounding areas. Mike Swanston from Energex says there are still about 10,000 homes without power in the Lockyer Valley and in the west and north of Brisbane. He states that in Brisbane, there were 160,000 homes without power last night which was done to reduce the safety risk. He says they have done some work with the electricity unions and Master Electricians to see how to most quickly return power to customers. In the CBD, there is about half a metre of water covering ten blocks, including the Botanic Gardens. The number of people missing in the floods has been revised down to 43.	Mike Swanston, ENERGEX

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13/01/2011 10:46	TV	Channel 7	Seven News - Flood Special	Live press conference with Qld Premier Anna Bligh. Bligh says three quarters of Qld is experiencing the devastation of flood waters. She explains the effects of the floods in Goondiwindi, Condamine, Toowoomba, Lockyer Valley. She says a 13th victim has been found in Grantham. She says there is a major search and rescue mission supplied by the Australian Defence Force, police, fire and rescue staff and emergency workers in the Lockyer Valley. She says they are trying to get utilities re-connected. She says people staying in Gatton evacuation centres are likely to be their homes for some time. She says there are major supply issues in Rockhampton, Bundaberg and Townsville. She says authorities in the south-west Qld are still on full alert and there have been electricity cuts in the CBD. She says their floating walkway has drifted away in the Brisbane River. She says they are working to restore telecommunications particularly in the Lockyer Valley, Gatton, Helidon and Grantham. She encourages people to register online with Volunteering Qld. She says Major General Mick Slater has been out to visit towns affected and his task is to remain without power, with 80,000 of those in Brisbane. Clarke says Energex is working on plans to restore power, but a lot of equipment is damaged and some areas are still unsafe.	Anna Bligh, Queensland Premier
13/01/2011 11:02	AM Radio	4BC	11:00 News	Energex spokesperson Alissa Clarke says around 120,000 homes in the South-East region remain without power, with 80,000 of those in Brisbane. Clarke says Energex is working on plans to restore power, but a lot of equipment is damaged and some areas are still unsafe.	Alissa Clarke, Spokesperson, Energex
13/01/2011 12:55	AM Radio	ABC NewsRadio	Mornings	Interview with Mike Swanston, Energex. Swanston says that power was cut to thousands of Brisbane homes last night as a precaution. Power will be restored to these homes but not to the CBD which may have to rely on generators for some time. Swanston says that last night 160,000 homes were without power which was largely to prevent water entering live electrical assets which would have been a safety risk and caused damage. The number of homes without power is down to around 120,000 and Swanston hopes that a large number of these will have power restored today.	Mike Swanston, Energex.
13/01/2011 11:50	TV	Channel 9	National Nine News - Flood Special	Andrew Lofthouse, Reporter, Nine News Chopper, flies over western Brisbane such as Kenmore and notes homes are under water in lower areas which have sprung since 1974. Lofthouse people are trying to see what they can do. He describes the water as a brown sea with green islands dotted around. He advises caution due to contamination. Stefanovic warns of another king tide today. He says shops and centres have been flooded. The hosts discuss a fire at the Milton substation and how Energex is trying to increase power to more homes.	Andrew Lofthouse, Reporter, Nine News Chopper, Brisbane
12/01/2011 18:00	AM Radio	4BC	18:00 News	Around 127,000 residents don't have power. Energex Spokeswoman Alissa Clarke says they began cutting power today to homes and businesses in parts of the south-east today. Lockyer Valley homes are still without electricity.	Alissa Clarke, Spokesman, Energex



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13/01/2011 7:47 AM	Radio	ABC NewsRadio	Breakfast	<p>The flood emergency still exists in Queensland. People in Brisbane shouldn't be relaxing because the threat remains in many suburbs. It's been a very difficult couple of days with the CBD's power cut-off and most parts of the centre of the city are still under half a metre of water while 25,000 homes are being totally or partially flooded in Brisbane. The Lord Mayor Campbell Newman says initial assessments based on the 4.6metre lower level are the 11500 residential homes have been fully flooded. Motorists are urged to stay away of floodwaters and people are urged to stay out of the waters in general. The power problems remain with 75000 people without power in Brisbane. The advice by Energex is that many areas could be restored today. The flood peak in Ipswich has downgraded. The death toll remains at 12. Problems in NSW and Victoria with the weather not letting up. There's tropical rain in Victoria and it's been happening for awhile.</p>	
13/01/2011 8:24 AM	Radio	4BC	Breakfast	<p>Caller Rhonda from Anstead says they can't go anywhere because Moggill Road is out. Rhonda comments that no one has food or petrol because the supermarket and garage have gone under way. Rhonda believes no one had time to sandbag their homes. Rhonda comments that there are about three police in the area. Rhonda says they haven't had power since yesterday morning. Collier says Energex is reporting that they are trying get power restored when the water recedes.</p>	
13/01/2011 11:47 TV	TV	Channel 10	Ten News Flood Special	<p>Host introduces Ten News reporter Danielle Isdale. Isdale is speaking from Kangaroo Point on the Brisbane River. Hosts discuss a recent news conference by Qld Premier Anna Bligh in which she reported that Brisbane River levels would not peak as high as expected. Isdale notes Bligh's reference to developing flood situations in Condamine and Goondiwindi. She reports on continuing efforts to return power to suburbs. Isdale is interrupted by video broadcast problems.</p>	Danielle Isdale, Reporter, Ten News
13/01/2011 12:14 TV	TV	ABC1	ABC News - Flood coverage	<p>As many 116,000 homes across south east Qld are without power. Residents are warned not to return too soon as damaged electrical cables are a serious risk. Mike Swanston, Energex says the company and its customers are facing a challenging time.</p>	Mike Swanston, ENERGEX
13/01/2011 11:28 AM	Radio	ABC 612 Brisbane	Emergency Flood Coverage	<p>Interview with Danny Donald from Energex: King relates a message from Alan in Cobble Creek who has no power, and asks why his neighbour has power. Danny explains that houses may be supplied from a different part of the network which is shut down, or people may have faults in their homes. Danny expects the number of people in Brisbane without power will reduce tonight. He says local crews are working in Fernvale.</p>	Danny Donald, Energex
13/01/2011 8:39 FM	Radio	ABC Sunshine and Cooloola Coasts	08:30 News	<p>Power remains cut to over 800 homes and businesses across the Sunshine and Cooloola Coast. In the Gympie and Mary Valley region more than 700 remain without power, with over 100 on the Sunshine Coast without power. Energex says power is being restored as the flood water recede.</p>	

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13/01/2011 12:31	TV	Channel 10	Ten News Flood Special	Interview with Chris Wagner, Spokesperson, Lifeline, who discusses the emotional impact of the Queensland floods. Wagner says people should speak to friends, a GP or Lifeline about their experiences. Wagner says Lifeline is still receiving calls from people experiencing trauma after the Black Saturday bushfires in Victoria. Wagner says the mental health recovery from the floods will take years. Newsreader asks whether there is adequate financial help from the Federal Government, as roads, electricity, infrastructure and mental health services will require funds. Wagner says it was good for Queensland Premier Anna Bligh to show emotion.	Chris Wagner, spokesperson, Lifeline
13/01/2011 11:42	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	King says there is information that a Brisbane man died in flood waters this morning while inspecting property.	
13/01/2011 13:13	TV	Channel 10	Ten News Flood Special	Hamish McDonald, Reporter, Ten News, interviews Mike Swanston, Energex. Swanston says over 400 crews are doing safety patrols in flood-affected areas. He reveals about 120,000 homes and businesses are without power, saying most homes should be reconnected by this afternoon. He says the CBD will remain cut off, with a lot of equipment and sub-stations under water. He says generators will be used to provide power in the CBD in the coming weeks. Swanston says some flooded homes could have live solar panel wiring, saying residents need to be cautious about this.	Hamish McDonald, Reporter, Ten News Mike Swanston, ENERGEX
13/01/2011 12:17	AM Radio	ABC 612 Brisbane	Afternoon s	Fidler talks to Karen West, Spokesperson for Energex. West reports 119,000 power users have had their power cut, but the recovery operation is well underway. She says 140,000 customers have had power restored since Monday. West advises property owners to have their wiring inspected by an electrician if they have been inundated.	Karen West, Spokesperson, Energex
13/01/2011 10:20	TV	Sky Business News	Market Express	Corte says Energex is starting to slowly restore power across areas in and around Brisbane. She says the river level is now at 4.16m.	
13/01/2011 12:37	TV	Channel 10	Ten News Flood Special	Live cross to press conference with Queensland Premier Anna Bligh and Queensland Police Deputy Commissioner Ian Stewart. Bligh announces a 24-year-old man died in flood waters in Durack, Brisbane, this morning. Bligh reiterates that the flood waters remain dangerous and authorities are on high alert. Stewart reiterates that the 24-year-old man's death was avoidable and personal safety must be the first priority. Bligh says the streets and suburbs of Brisbane and Ipswich remain dangerous. Bligh says the Queensland State Disaster Management Group assessed the situation to secure The Island boat. Stewart says the Navy considered scuttling the boat, which will be refuelled and moved with ADF support. Stewart says the Moggill ferry is considered stable and Maritime Safety Queensland was assisted in moving it. Bligh assures that the Wivenhoe Dam is secure. Bligh says electricity will not be reconnected until electricians certify properties as safe.	Anna Bligh, Queensland Premier Ian Stewart, Deputy Commissioner, Queensland Police

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13/01/2011 12:32	AM Radio	ABC Far North	12:30 News	Ergon Energy is urging people in North Qld to be extremely careful when using generators and to employ electrical contractors to install the connections. The warning comes after a man was electrocuted at Tara earlier this week.	Geoff Hall, Acting General Manager, Ergon Energy
13/01/2011 12:37	TV	ABC1	ABC News - Flood coverage	Live cross from Emergency Management Headquarters. Anna Bligh, Queensland Premier explains the death of a man during the clean up. Bligh talks about a boat that needs to be secured saying that marine architects are confident they can do so without needing to scuttle it. Bligh says ADF assisted Maritime Safety Qld to relocate an anchor to help secure a ferry. Bligh says they will not reconnect electricity until houses are deemed safe for reconnection and this could take weeks.	Anna Bligh, Queensland Premier
13/01/2011 12:33	FM Radio	ABC Tropical North	12:30 News	Ergon Energy is urging north Qld residents to be careful using generators. Geoff Hall, Acting GM Service Delivery, Ergon Energy, says generators can pose a danger to residents and workers if not handled correctly. He says electrical contractors should be used to install proper connections.	Geoff Hall, Acting GM Service Delivery, Ergon Energy
13/01/2011 12:33	AM Radio	ABC Capricornia	12:30 News	Ergon Energy is warning Central Qld residents about telephone scanners trying to cash in on the Qld flooding crisis. Geoff Hall, Acting General Manager, says calls have been received by residents on the Capricorn Coast requesting credit card details in order for their electricity supply to remain connected. Hall says the calls are not legitimate and should be reported.	Geoff Hall, Acting General Manager, Ergon Energy
13/01/2011 3:43	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	The hosts talk about power outages in south-east Queensland. Howson says 116,593 homes and businesses are without power. Howson jokes that he will be knocking on his neighbour door later today when he wants a shower.	
13/01/2011 11:42	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	Broadcast cuts to a press conference. Stewart says the Moggill Ferry is considered stable. Defence helped Maritime Safety Qld anchor it. Bligh says rumours are surfacing on social networking sites, which is why official updates are held regularly. She says the Wivenhoe Dam is secure. Electricity will not be reconnected to inundated homes until an electrician certifies that it is safe to do so.	Anna Bligh, Queensland Premier Ian Stewart, State Disaster Coordinator
13/01/2011 12:31	AM Radio	ABC North Queensland	12:30 News	Ergon Energy is urging people to be careful using generators after a man was electrocuted at Tara earlier this week. Geoff Hall, Acting General Manager, Ergon Energy, says generators pose a danger if they are connected incorrectly.	Geoff Hall, Acting General Manager, Ergon Energy
13/01/2011 12:09	AM Radio	4BC	Afternoon News [Webcast]	Interview with Karen West, Spokeswoman, Energex who says there are still 100,000 without power however power has been restored to around 140,000 customers. West says that property owners should make sure they are inspected by a licensed electrician before they reconnect any power.	Karen West, Spokeswoman, Energex

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13/01/2011 13:25	TV	Channel 7	Seven News - Flood Special	Interview with: Tim Burrows, Editor, New Matilda. Burrows talks about the role social media has played in sharing flood information. He says the videos of flash flooding in Toowoomba were filmed on a phone. He says this provides real human stories, and says this is the one of the first natural disasters where everything is shared on this scale because of the speed of social networking. Compere asks about the reliability of information on these sites. Burrows says what the authorities have been doing well is briefing people so it's hard for rumour to get out of control. He says several authorities have their own Twitter accounts and have been using them. He says people have been offering accommodation over social networking sites, and organising fundraisers. Burrows says that on official sites there are 'scam watch' links about false fundraisers, but people are also holding events and using sites as a tool to promote them. Burrows discusses the #qldfloods hashtag to watch information in real time. He says it was interesting to watch the Aust public responding to Anna Bligh, Queensland Premier's emotional press conference.	Tim Burrows, Editor, New Matilda
13/01/2011 12:30	AM Radio	ABC 612 Brisbane	Afternoon s	Fidler says while attention has been focussed on Brisbane's floods, many outlying communities are also suffering. He reports 25,000 people in Balbarry are cut off and have not had water, food or electricity for two days. Fidler interviews Dr Bruce Flegg, State MP for Moggill. Flegg reports Balbarry's situation is orderly, but the local shopping centre is under up to the roof. He says Balbarry, like other flooded towns, is only accessible by air, has no shops, power or water supply and very little communications. Flegg says he and Councillor Margaret de Wit have been receiving calls about people running out of supplies like milk and batteries for torches. He tells the cut off communities that authorities are doing everything they can, mentioning he has contacted the army through Wayne Swan, Federal Treasurer to get air lifts in. Flegg says there is an evacuation centre at Balbarry but he is unsure how many people are there. He says the centre at the Uniting Church will be the central point for distribution of supplies once they get in. Flegg says supplies, when they get through, will be things like milk, bread, medical supplies and batteries. He reports Ellis speaks to Brisbane ABC Reporter Lucy Carter who explains she is in Milton which is one of the suburbs that was expected to be badly impacted. She states a lot of the residents she is speaking to are saying that they are surprised that the extent of the damage as not been as bad. Ellis reminds whilst people may be able to return home, one of the large problem is electricity connectivity. Carter states ENERGEX have said they have a 'colossal' task on their hands with over 100,000 people with out power. A lot of the actual infrastructure has been damaged. Carter is not aware of an update from the Lockyer Valley.	Dr Bruce Flegg, State MP for Moggill
13/01/2011 14:06	AM Radio	ABC 702 Sydney	National Afternoon s	Ellis speaks to Brisbane ABC Reporter Lucy Carter who explains she is in Milton which is one of the suburbs that was expected to be badly impacted. She states a lot of the residents she is speaking to are saying that they are surprised that the extent of the damage as not been as bad. Ellis reminds whilst people may be able to return home, one of the large problem is electricity connectivity. Carter states ENERGEX have said they have a 'colossal' task on their hands with over 100,000 people with out power. A lot of the actual infrastructure has been damaged. Carter is not aware of an update from the Lockyer Valley.	Lucy Carter, Brisbane ABC Reporter
13/01/2011 13:03	FM Radio	Hot FM 91.1	13:00 News	People have been reminded of the impact of recent flooding on the Sunshine Coast. Karen West, spokesperson, Energex, says people should be aware of dangers in regard to electricity.	Karen West, Spokesperson, Energex
13/01/2011 11:02	FM Radio	River FM	11:00 News	Alissa Clarke, spokesperson, Energex says there is more than 120,000 homes without power across the region with 80,000 of those in Brisbane. Clarke says they are looking at when they can get power back online.	Alissa Clarke, Spokesperson, Energex

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13/01/2011 8:04	FM Radio	Triple M	08:00 News	<p>Recovery is the major focus of the flood crisis this morning, after the Brisbane River peaked at 4.6m - almost 1m lower than predictions yesterday. It has been described as the biggest reconstruction since the second world war. The Riverwalk has proved to be a major hazard overnight, with two massive chunks breaking off and floating down the river, one hitting the Gateway Bridge. Just over 15,000 homes and businesses have been affected by water. Power is still out to 114,000 homes and businesses, with Energex hoping to progressively get more on today.</p>	<p>Anna Bligh, Queensland Premier Campbell Newman, Lord Mayor of Brisbane</p>
13/01/2011 13:34	TV	ABC News 24	ABC News - 13:00	<p>The floods in Brisbane have claimed the life of a 24yo man which brings the toll from the floods this week to 14. Queensland Premier Anna Bligh has warned the recovery effort will be of post-war proportions. River levels are falling everywhere except Goondiwindi and Condamine. More than 25,000 homes are flooded in Brisbane and 3,000 in Ipswich. Authorities are urging people to keep away from flood water as much as possible. Around 116,000 homes around south-east Queensland are without power. About a third of Ipswich has been flooded. Authorities say they face a logistical nightmare trying to resupply towns across Queensland's western Darling Downs. There is a worrying shortage of food supplies in Chinchilla. Authorities have a huge job ahead in controlling the current situation and planning recovery. Disaster management expert Andrew Macleod, formerly with the UN, says authorities in Queensland are handling the situation well.</p>	<p>Andrew Macleod, disaster management expert Kevin Rudd, Federal Minister for Foreign Affairs Mike Swanston, spokesman, Energex vox pops with residents</p>
13/01/2011 13:41	TV	ABC News 24	ABC News - 13:00	<p>As the floods in Queensland worsen so does the threat of disease. Australian Medical Association Vice-president Dr Steve Hambleton explains some of the main health risks. Hambleton says food is one of the main risks and says Energex have returned power to some homes and some people have been eating spoiled food from their fridges. Hambleton says there is a risk of infection from dirty water. Hambleton says mental health of the community is also a huge issue.</p>	<p>Dr Steve Hambleton, Vice-President, Australian Medical Association</p>
13/01/2011 14:00	TV	ABC1	ABC News - Flood coverage	<p>Brisbane residents were warned that they would not recognise their city this morning, and this has proven true with 12,000 homes in 50 suburbs inundated. The Brisbane River peaked at 4.46m this morning. Power has been cut to 120,000 homes, 4000 streets have been flooded. The death toll has risen to 14. Police say that number will rise as 70 people remain unaccounted for. Public transport has been stopped and evacuation centres are full. The river walk has broken into parts and a tug boat had to secure a section heading towards Moreton Bay. The Army came to help, door-knocking to check everyone was safe. Mike Swanston, Energex, says the CBD was the first to have power cut to save electrical assets.</p>	<p>Anna Bligh, Queensland Premier [excerpt] Kyle Young, Volunteer Mike Swanston, spokesman, Energex vox pops, Brisbane Residents</p>
13/01/2011 13:16	AM Radio	ABC 612 Brisbane	Afternoon s	<p>Interview with Alissa Clarke, Energex who explains they are looking at 110,000 customers still without power. Roughly 400 crews are out in southeast Qld performing safety checks of the network, according to Clarke. She explains once they realise the system is safe, they will begin to switch the power back on. Customers who have been inundated with water will need to have a licensed electrician inspect their property before they turn the power online. Clarke thanks residents for their patience.</p>	<p>Alissa Clarke, Energex</p>

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13/01/2011 13:11	AM Radio	ABC 612 Brisbane	Afternoon s	Interview with Paul Tully, Councillor, Ipswich City Council, who state the river is dropping in the town. Tully explains they are cleaning Queen Street at the moment and local bush fire brigade are helping. No one is able to access their homes and police will not be letting them in until inspections are carried out. He notes there is a chance bodies are in the houses. There is no power in Goodna, as Tully reports, as this town is on the Brisbane River. Four recovery centres in the area and went residents return to their homes. Tully says emotions will be running high. Tully says the Bremer River affected East Ipswich. He states pressures on families will be great as they realise the full extent of damage. Tully mentions there was another gas leak this morning on Queen Street. He states no shops are open and people were hoarding petrol as roads were blocked. People can travel out of Goodna for supplies. There were reports of looters but Tully says this will stop once waters recede. Tully says the council will work with Ipswich locals to get town back into full form. He is not sure when power will return as Energex connections need to be checked.	Paul Tully, Councillor, Ipswich City Council
13/01/2011 13:45	AM Radio	ABC 612 Brisbane.	Afternoon s	Compere speaks with Campbell Newman, Lord Mayor, Brisbane, who says his press conference detailed how the recovery operation would proceed over the next few days. He adds that the Bureau of Meteorology have said the river levels will have dropped somewhat by tomorrow but water will be discharged from the dam as safely as possible. Newman says they are assessing the extent of damage with an aerial survey of the city in conjunction with Telstra, Energex and the emergency services. He adds that the job will be divided in to five sectors with a team in charge of each one combining the use of volunteers, with the first priority to clean the major roads of silt and debris. Newman says they will then proceed in to smaller streets but residents and business owners will be faced with a big task cleaning up their properties and stresses that people need to keep a cool head. He adds that 180 skips will be provided to dump rubbish with all bonafide residents and commercial premises will be given a \$100 one of remission from Brisbane City Council, with \$100 of free water too. Newman states electricians will need to inspect proper	Campbell Newman, Lord Mayor, Brisbane
13/01/2011 14:19	TV	ABC1	ABC News - Flood coverage	Interview with Mike Swanston, Spokesman, Energex. As many as 116,000 homes across Qld are still without power and it could be some time before they are reconnected. Swanston says he hopes to restore power beginning today. He says the Lockyer Valley and the Brisbane Valley could be without power for another week or two. He says if water touches live electricity cables it is not only dangerous, but could delay the restoration process. He says the houses have to be checked by an electrical contractor before power is restored.	Mike Swanston, spokesman, Energex
13/01/2011 12:24	AM Radio	4BC	Afternoon s [Webcast]	The compere speak to Craig Burrridge, Spokesman, Energex who stresses that homes inundated by water has probably had circuitry damaged and advises that before Energex can turn the power back on, people must have an electrical contractor inspect the property to say that it is safe. Burrridge advises that people contact the Master Electricians Association to find a licensed electrician.	Craig Burrridge, Spokesman, Energex



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13/01/2011 13:07	AM Radio	4BC	Afternoon s [Webcast]	Campbell Newman, Brisbane Lord Mayor, joins the program. Newman says that the Brisbane River has peaked and is expected to stay at the current level for the remainder of today, according to the BOM. He says that the managers of the Wivenhoe and Somerset Dams are facing dams that are at full capacity and they have to release the water. He says water will be released from the dams over the next seven days to ensure they are ready if another flood event should occur, he says this will cause the river to run high, but it will not burst its banks. Newman says that he has just come from a meeting of the Local Disaster Management Group, which included the Brisbane City Council. Red Cross, Qld Urban Utilities, Telstra, Energex, and State Government agencies like the Emergency Services. He says that Brisbane will be divided into five sectors that will have someone appointed to control the clean up operations in each area. Newman says a first priority is to open up the major arterial roads and fix traffic control signals. He notes that Energex are working to get the power back on. He states that all perishable items should be	Campbell Newman, Brisbane Lord Mayor
13/01/2011 15:01	TV	ABC News 24	Afternoon Live	At least 12,000 homes were inundated across Brisbane in the Qld floods. Power is cut to 120,000. Brisbane River peaked overnight and will peak again today, the Bureau of Meteorology predicts. The Qld flood death toll is 15 including a Brisbane man in Mile Creek, with 61 still missing. A young man died going to check on his father. The River Walk was broken up and riverside homes and many businesses were damaged. The Australian Army checked on suburban homes. Energex switched off the CBD first. The 'Island' party barge may come loose from a pontoon and Navy divers are on standby to sink it. Flotsam cast downstream poses great danger and police and tugs are working to avert this.	Anna Bligh, Queensland Premier Chris Higgins, Jellyfish Restaurant Mike Swanston, ENERGEX vox pops
13/01/2011 14:23	AM Radio	ABC 612 Brisbane	Afternoon s	.	
13/01/2011 14:23	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	Karen West, Energex, says the crews are restoring about 106,000 people in Brisbane, Ipswich, Lockyer Valley and Gympie. West says if people have been inundated appliances should be checked before they are switched back on.	Karen West, Spokesperson, Energex
13/01/2011 14:45	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	Fidler talks about the mess that will be revealed when the flood waters recede, and replays an interview with Lord Mayor Campbell Newman about the Brisbane City Council's recovery and disaster management plans. He says the Brisbane River levels are still up and will be for the rest of the day, but will drop by about a metre tomorrow. He says they are currently assessing the extent of damage, and will map areas affected by floodwaters today. There are problems with traffic lights and traffic cameras, with over half of the cameras not working. Energex is working with the Council to fix this. Another issue is getting into local streets, and debris and silt needs to be cleaned from them. He asks people to take perishable rubbish to skips on local streets, and put other items on the nature strip without blocking roads. He says in terms of hosing down houses, all bona fide residences and commercial premises will be given a \$100 one-off remission from Brisbane City Council, in the form of a cheque or payment to Queensland Urban Utilities. He splits volunteering options into three categories, seeking people who can donate equipment, train	Campbell Newman, Brisbane Lord Mayor

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13/01/2011 16:21	AM Radio	ABC Southern Queensland	Drive	Zonca speaks to Danny Donald, Spokesman, Energex who says there are 4,500 customers in the Lockyer Valley without supply. Donald says parts of the network need to be rebuilt due to the wall of water that came through Toowoomba.	Danny Donald, Spokesman, Energex
13/01/2011 15:02	FM Radio	Hot FM 91.1	15:00 News	Energex spokesperson Karen West(*) says the company is encouraging residents in flood-affected areas to get clearance from a licenced electrical contractor to ensure appliances are safe to use.	Karen West(*), Spokesperson, Energex
13/01/2011 16:33	AM Radio	ABC Southern Queensland	Drive	Zonca speaks to Jess Carey, Hydrologist, Bureau of Meteorology who forecast for river levels to rise at Goondiwindi to 10.85m tonight. Zonca says Ergon Energy are going to disconnect the power in Condamine and Carey says there is another significant flood for the township.	Jess Carey, Hydrologist, Bureau of Meteorology
13/01/2011 18:04	TV	ABC1	ABC News - Flood coverage	Interview with Kim Landers, Reporter, ABC News. Landers is reporting from the Brisbane suburb of Chelmer. Landers says the flood waters have begun to recede but notes many houses in the side streets still have water inside. Landers is joined by Queensland MP for Indooroopilly Scott Emerson. Emerson says at 5:00AM this morning the water level would have reached his chest. Emerson lists some of the streets particularly badly affected by the floods. Landers describes residents who have already begun the clean-up. Emerson thinks power will return on a street by street, house by house nature, noting Energex has to be very cautious. Emerson says the Queensland SES told him 90 percent of the water will retreat within approximately 90 hours. Landers reports the Brisbane Lord Mayor [Campbell Newman] intends to begin the major clean-up tomorrow with the clearing of arterial roads. Emerson describes Mandalay, a part of his electorate hardest hit in the floods.	Kim Landers, Reporter, ABC News Scott Emerson, Queensland MP for Indooroopilly
13/01/2011 16:18	AM Radio	ABC NewsRadio	Drive	Interview with Danny Donald, Spokesman, Energex and asks for the latest on power outages across the state. Donald says they are down to 102,000 homes without power and says that since Monday they have restored power to 140,000 people and are still working with crews examining and cleaning equipment in areas where water has receded. Donald explains that they must do this before turning power back on. He says that their main goal is to get newly dry areas reconnected and some will be done today but great inroads made tomorrow. Donald says they still have many assets underwater, especially in the CBD, and will have to pump out underground substations in and around Brisbane CBD. Donald says yesterday they successfully moved circuitry systems to higher ground. He says sensitive equipment was removed from substations and 'more hardy stuff' left in. Donald says Energex is turning the power back on but people should get their own electricians to inspect properties that were inundated and make sure everything is safe. Donald explains that Energex are putting what they call 'form threes' in letter boxes and if people see one it	Danny Donald, Spokesman, Energex

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13/01/2011 16:45	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	Higgins-Devine replays an interview with Lord Mayor Campbell Newman. He says the city will be divided into five sectors as part of the clean up effort, with a manager of each sector. All the agencies will work together on the basis of those sectors. He says the first priority is to clean the major roads, and then repair traffic lights and traffic cameras. Energex is working with the Council to fix this. Another issue is getting into local streets, and debris and silt needs to be cleaned from them. He asks people to take perishable rubbish to skips on local streets, and put other items on the nature strip without blocking roads. He says in terms of hosing down houses, all bona fide residences and commercial premises will be given a \$100 one-off remission from Brisbane City Council, in the form of a cheque or payment to Queensland Urban Utilities.	Campbell Newman, Brisbane Lord Mayor
13/01/2011 16:42	AM Radio	ABC NewsRadio	Drive	Live press conference with Anna Bligh, Queensland Premier, and Ian Stewart, Deputy Commissioner, Qld Police. Bligh says there is a strong chance that flood waters could breach the levee bank in Goondiwindi later this evening. Bligh says a scheduled reading upstream in Kildonan will provide six hours advanced warning if this is the case. Bligh says the Australian Defence Force has begun trucking in fresh water from Brisbane and Townsville to the Lockyer Valley region where supplies are running dangerously low following serious damage to water treatment infrastructure. Bligh details the process of restoring electricity that has been cut to flood-affected homes, anticipating the majority of homes will be re-supplied by tomorrow night, but that inundated properties are expected to face lengthy delays. Stewart says that the clearance of the Grantham Rail Bridge and surrounding water hole has been completed without the discovery of any deceased persons, and that a methodical search of the entire Lockyer Valley continues. Stewart urges those who have reported someone as missing and have subsequently verified their status.	Anna Bligh, Queensland Premier Ian Stewart, Deputy Commissioner, Qld Police
13/01/2011 16:23	AM Radio	ABC NewsRadio	Drive	Hutchison says that Campbell Newman, Lord Mayor of Brisbane is looking forward to the recovery effort and calling for volunteers, particularly tradesmen, to help. Hutchison plays an interview with Newman saying he has been in touch with Robert Swarton, Minister for Housing and seeing what help is available for Q-Build, the Department of Public Works. Newman calls for electricians, plumbers and carpenters who wish to volunteer to do so through Volunteering Queensland. Newman says they are keen for a coordinated effort and while he is yet to talk to them directly the Electrical Contractors Association will be called upon to help. Newman acknowledges that he is 'ambushing them' a bit but the ECA has worked with his government before. Newman says that the issue is the reenergisation of people's property and people need to understand that flooded houses need to be deemed safe, switchboards, power outlets etc. examined before power is turned on. He says that in some cases Energex may not simply be able to return supply, and the tradesmen are wanted to help with those inspections. Newman says the 'third category' of v	Campbell Newman, Lord Mayor of Brisbane [excerpt]

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13/01/2011 16:05	AM Radio	4BC	Drive [Webcast]	<p>Hardgrave is joined by Campbell Newman, Lord Mayor, Brisbane to discuss the flood crisis. Newman says he wishes to outline his plan for dealing with the crisis. Newman says he already covered this with Chris Adams, 4BC Broadcaster so he will only go over it briefly. He goes on to say that the Brisbane River will continue to go down and should be at about a metre lower tomorrow than it was this morning, so this will lead to roads being re-opened. He says that the Council's priority is getting the debris of the major arterial roads such as Milton Rd, getting the all of the traffic signals repaired, power restored, and clear local suburban roads. He says that they plan to break the city up into five sectors and assign a leader to each sector. He says home owners need to bag rotting food and put them on the street outside their house, as well as damaged carpet etc and the Council will pick it up. Temporary transfer stations for rubbish will be set up in local parks. Every flood damaged resident or commercial premises will be given a \$100 cleanup water compensation. Newman says that if anybody owns vehicles such as dumptrucks, skilled tradesmen, etc, they should be careful using generators, after a man was electrocuted at Tara earlier this week. Geoff Hall, spokesperson, says electrical contractors should be used to install proper connections.</p>	Campbell Newman, Lord Mayor, Brisbane
13/01/2011 17:08	AM Radio	ABC 612 Brisbane	17:00 News	<p>Ergon Energy urges people to be careful using generators, after a man was electrocuted at Tara earlier this week. Geoff Hall, spokesperson, says electrical contractors should be used to install proper connections.</p>	Geoff Hall, spokesperson, Ergon Energy
13/01/2011 15:43	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	<p>Live broadcast by Anna Bligh, Qld Premier: Bligh discusses the flooding situation in Goondiwindi. She says that they have a situation developing in the area in which waters are expected to reach record levels. She says that if they are given any indication that the water will rise above the levee, then they will decide how to secure the area and safety of those there. Bligh says that in the Lockyer Valley, due to serious damage to water treatment facilities the reservoirs are low on water that service Lockyer Valley towns with drinking water. She says that they have five Australian Defence Force water trucks from Brisbane and a further 6 - 8 trucks from Townsville Council heading to the valley tonight. She says that the trucks will continue to make trips to the valley until infrastructure is repaired. Bligh says that 125,000 people had electricity cut in the south east today. She says that currently 103,000 people are without power and they aim to reduce this to 70,000 by tonight, with a goal of having only 30,000 without power tomorrow. [cont]</p>	Anna Bligh, Queensland Premier
13/01/2011 15:50	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	<p>Higgins-Devine summarises Anna Bligh's press conference and says that there are Townsville Council and Australian Defence Force water trucks delivering water to the Lockyer Valley. She says that Energex customers without power have dropped from 119,000 to 103,000 and by 10pm they expect it to be down to 70,000, with a projected target of 30,000 by tomorrow night. She says that the search and rescue operation in the Lockyer Valley region has not turned up any more deceased. She says that police are urging anyone who has reported a person missing and the person has subsequently been found safe and well, to contact authorities and let them know.</p>	

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13/01/2011 18:31	TV	SKY News Australia	Sky National News	The Brisbane River may have peaked, but the flood crisis is showing no signs of easing. Roads into Rockhampton remain cut, while the Lockyer Valley and Goondiwindi are also causing concern for authorities. Ahron Young, Sky Reporter, joins hosts. Young says the currents in the Brisbane River are very dangerous. He says 150 000 people are without power today. He says a 24yo man died in Brisbane today, while 60 other people remain unaccounted for. Volunteers are helping in suburbs that remain underwater. Anna Bligh, Qld Premier, showed emotion during her press conference today.	Anna Bligh, Qld Premier
13/01/2011 16:50	AM Radio	4BC	Drive [Webcast]	Hardgrave talks to Alissa Clark from Energex, and Hardgrave says he knows that a lot more places are coming on stream. He says the Premier told them an hour ago that some places will take some time. Clark says it is difficult to say when the power will come back on, but she says they are in the process of restoring power to about 88,000 customers, and last night they restored around the same number. She says that they will be working around Milton and Gatton. She says many areas are still flood affected, or the electrical areas that supply homes are, so it is important they make sure it is safe to reconnect the supply. Hardgrave says people Windsor are asking why their power is still out, and Clark says it all depends which sub stations power comes from. She says that turning of power voluntarily has meant it has been quicker to restore the supply.	Alissa Clark, spokesperson, Energex
13/01/2011 16:45	AM Radio	4BC	Drive [Webcast]	Traffic Report: - AJ Wylie Bridge at Petrie is out, and there is not great signage in the area - Traffic on Riverside Express Bay being converted, with delays on the Captain Cook Bridge - Riverside, South Bank, Milton, Valley, West End are still no go zones because of the level of water - Centenary Motorway and the Ipswich Motorway are still no go zones. - Energex advising people to stay away from electrical equipment, and not to use electrical appliances that have been in contact with water until they have been checked by an electrician	
13/01/2011 15:57	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	Interview with Danny Donald, Spokesman, Energex. Donald says that they are now down to only 92,000 people without power. He says that since Monday crews have restored power to 150,000 homes and businesses. Donald says however, that places such as Brookfield can not be switched back on at the moment because of access problems. Donald says that places like Moggill will take a longer period of time to restore power in. He says that SES and Energex crews are inspecting the substations in Milton and Moggill and will then have to clean and reassemble them.	Danny Donald, Spokesman, Energex

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13/01/2011 19:00	TV	ABC1	ABC News - Flood coverage	<p>The death toll from Qld's flooding has now reached 15, with 61 people still missing. The Brisbane River peaked at 4.46m, lower than expected and lower than the 1974 floods, more than 25,000 residential and commercial properties have been effected with more than 115,000 homes in Brisbane and Ipswich without power. Roads to Rockhampton are expected to be blocked into this weekend and Goondiwindi residents are on alert for what could be the town's biggest ever floods. Donations are pouring in from around the world including a private donation from the Queen. A 300m piece of Brisbane's River Walk was torn off and sent down stream by the flood waters. The possible catastrophe was averted by tugboat captain Doug Hislop. Hislop says that he lined up the walkway so that it could go underneath the bridge without causing damage. Anna Bligh, Queensland Premier says that the tugboat saved lives and prevented debris entering the river system and flood waters.</p>	Angela Pappas, New Farm Resident Anna Bligh, Queensland Premier Doug Hislop, Tugboat Captain Unnamed residents
13/01/2011 16:59	AM Radio	4BC	17:00 News	<p>Goondiwindi is bracing for a record flood, with the Macintyre River expected to reach a peak of 10.85. Premier Anna Bligh says residents in Goondiwindi have a six hour window to prepare for the worst. 103 000 homes are still without power across south east Qld.</p>	
13/01/2011 17:37	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	<p>Higgins-Devine talks to Robin Lewis, Chief Operating Officer with Qld Urban Utilities, about water usage in the Lockyer Valley. He says the devastation is mindblowing and they are working with SEQ Water and Energex to get the treatment plant operating. He says more tankers are being brought into to try and get water into the reservoir. He recommends boiling water before samples are checked when the water supply is replenished.</p>	Robin Lewis, Chief Operating Officer, Qld Urban Utilities
13/01/2011 18:00	TV	Channel 7	Seven News	<p>Nearly 27,000 homes and almost 5000 homes are flooded in Brisbane. Anna Bligh, Queensland Premier, today shed tears over the crisis. Bligh warned her state faces a reconstruction task of post-war proportions. Campbell Newman, Lord Mayor, says there is a huge clean-up job to be undertaken. Sand bags saved some high rise buildings in the low-lying streets but not many. There will be no cars on the Inner City Bypass for quiet a while. Suncorp Stadium, the Breakfast Creek Hotel and New Farm Park are underwater. Bolberry(*), Karana Downs and Moggill residents are stranded without power and are fast running out of food with major supermarkets flooded.</p>	Anna Bligh, Queensland Premier Campbell Newman, Lord Mayor
13/01/2011 17:06	FM Radio	Hot FM 91.1	17:00 News	<p>Karen Worst from Energex says residents need to be aware of the dangers of mixing electricity and water. Worst says residents affected by flooding need to get clearance from a licensed electrical contractor.</p>	Karen Worst, Spokesperson, Energex



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13/01/2011 18:01	TV	Channel 9	National Nine News	In Brisbane, Premier Anna Bligh urged the public to stay strong. Campbell Newman, QLD Lord Mayor is asking for volunteers from across Brisbane to rally together to help clean up. A 24yo man was killed in Durack, while a massive chunk of Newfarm's floating walkway broke free and was ushered down the river by a tugboat. This afternoon the military worked to secure the massive Island Barge. Power is still cut throughout the city, though it is expected to be back online soon. For the cleanup effort, the Mayor has pledged that houses will receive \$100 off their water bills, and fuel for bobcats and trucks will have fuel supplied by council.	Anna Bligh, Qld Premier Campbell Newman, Qld Lord Mayor Vox Pox, residents
13/01/2011 17:18	AM Radio	ABC NewsRadio	Drive	Interview with Dr Bruce Flegg, Qld State Member for Moggill. Flegg expresses his frustration at the difficulties of re-supply and communication with parts of his electorate that have been cut off by flood waters. Flegg says many parts of the Brisbane River suburbs Kenmore, Bellbowrie and Karana Downs have no access to the outside world, and some 25,000 residents are subsisting without power, and with diminishing food supplies. Flegg emphasises that without power supplies these residents don't have access to any information about their predicament. Flegg says that Energex has advised that Bellbowrie won't have power until Monday.	Dr Bruce Flegg, Qld State Member for Moggill
13/01/2011 18:22	AM Radio	ABC NewsRadio	Drive	Power supplies remain cut to the Brisbane suburb of New Farm, where some locals have congregated at the small Merthyr Village shopping centre. Angela Patterson(*), small business owner, New Farm, says she is thankful she made some preparations but would go further in future flooding. Maria Skivon(*), fruit shop owner, New Farm, says she organised a sausage sizzle with unrefrigerated stock from her store to thank locals who helped sand bag the shopping centre, and to provide a space for nearby residents to share stories and information. Matt Jeffries(*), cafe owner, New Farm, says he will have to throw stock away in light of power cuts, and that until water recedes from the centre's car park Energex won't be able to restore power.	Angela Patterson(*), small business owner, New Farm Maria Skivon(*), fruit shop owner, New Farm Matt Jeffries(*), cafe owner, New Farm
13/01/2011 21:32	TV	SBS	World News Australia (Late)	Qld's Premier Anna Bligh is still calling this flood crisis the worst natural disaster that this state and possibly the nation has ever faced. Bligh says Qld now faces a reconstruction task of post-war proportions. More than 20,000 homes and businesses are swamped. Power won't be reconnected until an electrician says it is safe. The Regatta Hotel is surrounded. The brewery at Milton awash. Campbell Newman, Brisbane Lord Mayor, says the clean up for Brisbane now starts. A 24yo man died after being sucked into a storm water drain after ignoring a sign. Teary Bligh urged everyone to stay dry and away from danger. In Ipswich the Bremer River has just receded. Authorities are on track to reconnect power to about 50,000 homes. Roads are also being reopened although all the traffic lights are not working. Selwyn Button, Qld Indigenous Health Council, says there has been a massive impact across their member services. Kerrin Benson, Multicultural Development Association, says many refugees will be left homeless.	Anna Bligh, Queensland Premier Campbell Newman, Brisbane Lord Mayor Kerrin Benson, Multicultural Development Association Lazaros Kastanis, Resident Selwyn Button, Qld Indigenous Health Council

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14/01/2011 5:16	TV	Channel 9	Today	<p>Stefanovic says he will pursue an electricity update from Energex later in the morning. He reiterates the Brisbane River is lower this morning. He crosses to Alison Fletcher, Reporter, Channel Nine, at the RNA evacuation centre. Fletcher says those at the centre want to return to their homes to assess the damage. She advises that almost 1000 people stayed in the centre last night, with the Red Cross saying power outages have been a factor in increased demand. She says the Red Cross has called on people to help by volunteering and also to check on their neighbours.</p>	Alison Fletcher, reporter, Channel Nine
14/01/2011 6:02	TV	Channel 9	Today	<p>Reporter Sean White tours with flood-affected residents their homes in Brisbane. Yesterday a yacht that broke free from its moorings hit debris and sank in the river; two on board were saved by water police. Three people are being questioned for looting. With electricity still out in large areas, much of the area has been wiped out completely, and the Queensland Government will bring in demountable homes while locals rebuild. At least 60 schools are damaged. The best way to find out when power will be restored is to check the Energex website. Queensland Health can be contacted for information on health services during the crisis, and the Australian Taxation Office has offered a reprieve for businesses affected by floods in Queensland and NSW. The flood relief appeal continues on 1800 219 028.</p>	Anna Bligh, Queensland Premier Julia Gillard, Australian Prime Minister
14/01/2011 5:34	TV	Channel 7	Early News	<p>Australian Army soldiers are being sent to help with the search and rescue efforts in the town of Lockyer. Julia Gillard, Australian Prime Minister, says the Army is doing important work. Tony Abbott, Federal Opposition Leader, says we need to tally around the people of Queensland. Peter Cosgrove, Former Chief, Australian Defence Force, says the scope of this operation is massive. Energex crews are working hard to give power back to people in Queensland.</p>	Anna Bligh, Queensland Premier Julia Gillard, Australian Prime Minister Peter Cosgrove, former chief, Australian Defence Force Tony Abbott, Federal Opposition Leader
14/01/2011 6:31	TV	Channel 9	Today	<p>While many locals are banding together to help people, three people have been arrested in relation to the looting of stricken boats in Brisbane. Lord Mayor Campbell Newman has asked people to follow directions but 60,000 people cannot hear them as they are without power. Local supermarkets admit they won't be restocking their empty shelves for some time.</p>	Dick Whitaker, Weather Channel Mike Swanston, ENERGEX

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14/01/2011 6:30	TV	Channel 10	TEN Early News	Report from Kangaroo Point, Brisbane with Hamish Macdonald, Ten News. Over 1,000 evacuees are still in emergency centres. Macdonald says that there is no timeline for returning to homes and it could take weeks or some months for some. Macdonald says that some will be able to return home in days and Energex are starting to switch power back on. Compere says that there will be massive disruptions across Qld. Macdonald says that 'normalcy' is far off in the minds of people here. Campbell Newman, Brisbane Lord Mayor says that a public enquiry into floods will be mandatory and the office of Anna Bligh, Queensland Premier has not commented on this but says that they will commit to a formal assessment. Water levels are still rising in Goondiwindi and people are being evacuated from Condamine.	
14/01/2011 6:25	TV	Channel 9	Today	Energex spokesman Mike Swanston gives an update on the situation in Brisbane. He says yesterday there were 120,000 homes and businesses without power, while that number is down to 60,000 today. He hopes to reduce that by 30,000 today. He speaks about the communication with Country Energy and Ergon Energy; the latter is covering the areas of Goondiwindi.	Mike Swanston, ENERGEX
14/01/2011 5:31	AM Radio	ABC 612 Brisbane	05:30 News	Energex says crews have worked through the night to restore power to properties in South East Qld. About 65,000 customers, most of them in the Brisbane area, are still without power.	
14/01/2011 6:30	TV	Channel 10	TEN Early News	Report from Kangaroo Point, Brisbane with Hamish Macdonald, Ten News. Over 1,000 evacuees are still in emergency centres. Macdonald says that there is no timeline for returning to homes and it could take weeks or some months for some. Macdonald says that some will be able to return home in days and Energex are starting to switch power back on. Compere says that there will be massive disruptions across Qld. Macdonald says that 'normalcy' is far off in the minds of people here. Campbell Newman, Brisbane Lord Mayor says that a public enquiry into floods will be mandatory and the office of Anna Bligh, Queensland Premier has not commented on this but says that they will commit to a formal assessment. Water levels are still rising in Goondiwindi and people are being evacuated from Condamine.	
14/01/2011 7:03	TV	Channel 10	TEN Early News	Hamish Macdonald, Ten News reporter in Brisbane interviews Mike Swanston, Energex. Swanston says that 60,000 people have had power restored and says that 60,000 remain without power, including some in the Lockyer and Brisbane valleys. In Brisbane 35,000 homes have been directly affected. Swanston says that when flooding started a corporate emergency management meeting was held by Energex and safety was the focus. Swanston says that he understands that this is frustrating for residents not directly near floods. Swanston says that 20,000 homes are being targeted in higher areas today and says that Energex will run over water pumps, sewerage and traffic lights with council to make sure that they are working and may employ generators.	Mike Swanston, ENERGEX

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14/01/2011 6:02	FM Radio	SEA FM Sunshine Coast	06:00 News	Energex has been working to restore power to around 66,000 homes in Brisbane, Ipswich, the Lockyer Valley, Gympie and the Sunshine Coast. However, 64,000 homes are still without power, including 146 in Coles Creek and 645 in the Mary Valley and Gympie.	
13/01/2011 20:22	AM Radio	ABC 612 Brisbane	Evenings	<p>Caller Greg from Bellbowrie says that 'before politicians and bureaucrats start back-slapping each other about their performance' he wants to let everyone know that Bellbowrie has been 'blotted off the map' by the Qld Govt and Brisbane City Council. They are isolated by flood waters and no provisions can get in. Greg says it is a disgrace that they are being ignored. Their shopping centre, including Coles, went under water on Monday; and they were not told by Energex that the electricity would be turned off. He says they have only seen one SES boat, but does not blame the SES as 'they only do what they're told to do'. The police have been very good, but were not informed how high the water would go. Greg says Local Member Bruce Flegg had been trying to get a helicopter to bring food in as they have run out of milk, bread, and basic things. Austin says that he spoke to Flegg, who said that the Qld Police Service has not granted permission for the helicopter to fly. Greg says that is a disgrace. Greg says the Deputy Police Commissioner Martin said flying food in would be an improper use of police resources.</p> <p>Energex says it reconnected 80,000 electricity customers today. 77,000 customers are without power in south-east Queensland. Danny Donald from Energex says flood waters are preventing power reconnections in many areas.</p>	
13/01/2011 20:04	AM Radio	ABC 612 Brisbane	20:00 News	Interview with Danny Donald of Energex who speaks of 86,000 homes in Southeast Queensland being without power due to the flood crisis. Donald says since Monday 150,000 homes have seen power restored and overnight upward of 80,000 customers have seen power reactivated. Donald says hopefully 10,000 can be restored tonight. Donald notes Energex using the SES flood boat to inspect some flood damaged equipment as dozens and dozens of substations remain submerged. Donald mentions crews are working 24 hours to see power restored to the Southeast and once Master Electricians contact the company saying homes or streets are safe to be reactivated then steps will be taken to see that occur.	Danny Donald, Energex
13/01/2011 19:41	AM Radio	ABC 612 Brisbane	Evenings	Reporter Sean White says a yacht was ripped from its mooring yesterday and sank when it hit debris in the water. The two on board were rescued. Three looters have been arrested. In Brisbane the body of a 24 year old man was found. Water levels are coming down in various suburbs. More than 4,000 people are without homes and in Brisbane and Ipswich around 70,000 are without power.	Danny Donald, Energex
14/01/2011 7:03	TV	Channel 9	Today	<p>Reporter Sean White says a yacht was ripped from its mooring yesterday and sank when it hit debris in the water. The two on board were rescued. Three looters have been arrested. In Brisbane the body of a 24 year old man was found. Water levels are coming down in various suburbs. More than 4,000 people are without homes and in Brisbane and Ipswich around 70,000 are without power.</p>	<p>Anna Bligh, Queensland Premier Julia Gillard, Australian Prime Minister Mark Kempton, helicopter pilot various residents</p>

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14/01/2011 7:07	TV	Channel 9	Today	Gardner says the flood information hotline is 1300 993 191, the Red Cross' national registration system is at <a href="http://www.redcross.org.au">www.redcross.org.au</a> , flood assistance is available through <a href="http://qraa.qld.gov.au">qraa.qld.gov.au</a> , traffic and travel advice can be found through 131 940, and Energex has power failure information at <a href="http://info.energex.com.au">info.energex.com.au</a> . Queensland Health can be contacted at 13 43 25 84. The Australian Taxation Office has offered a reprieve for business owners affected by the Queensland and NSW floods. The flood relief appeal is at 1800 219 028.	
13/01/2011 19:37	AM Radio	ABC 612 Brisbane	Evenings	Caller Darren says he is in Hatton Vale and has no power at his home. Darren speaks of flooding in his neighbourhood, one house which is flooded does have power and 59 others are without it. Darren says Energex has taken four days to inform him that he requires Brisbane City council approval before power can be restored. Austin invites Danny Donald of Energex into the conversation. Donald says the situation seems peculiar and he will follow the matter up off air with Darren.	Danny Donald, Energex
14/01/2011 7:21	AM Radio	Radio National	AM	Eastley explains that due to the floods, there will be a need for tradesmen across Qld, easing the pressures from the global financial crisis. ABC reporter Brendan Trembath states that calls have already been made to electricians as properties need to be inspected before the power can be turned back on. Peter Mitchell from Neil T Fallon explains the next few months will be a busy period for them. Mitchell states they are already checking switchboards and air-conditioning break downs. Malcolm Richards, CEO, Electrical and Communications Association states they have had over 300 calls for assistance from people who have not been inundated and need to test appliances around their homes. He cannot promise they can save these items as the floods will leave a nasty residue on the wires. Richards understands that there has been a increased demand for workers, something that has not been seen since the global financial crisis. Jason Mikeleit, Camp Hill Carpentry believes that for his trade, there will be work to remove and replace wall linings, doors, and boards. He isn't sure if they need to bring in more from interstate to cope	Jason Mikeleit, Camp Hill Carpentry/Malcolm Richards, CEO, Electrical and Communications Association/Peter Mitchell, Neil T Fallon
14/01/2011 7:14	AM Radio	Radio National	AM	The Bremer River is falling quickly at Ipswich, where 3000 homes were flooded. The nature of the devastation is becoming apparent as locals return to their homes and businesses, with a trail of mud, debris and raw sewage. Many homes are badly damaged, and some may have to be bulldozed. Ipswich resident Alan describes the damage to his home, while his wife Claire notes that the subsiding water is leaving a real stench. There are also snakes and powerlines in the water, and an unconfirmed report of a bull shark. Large numbers of businesses were damaged by the floods. Terry Pawson(*) describes the damage at his workplace, ADB. electricity is still cut off in many areas, and shops are low on supplies. Thousands forced to evacuate are still staying with friends and family or at emergency centres, but there remains a feeling of community spirit and goodwill. Ipswich resident Rick's house is still submerged and he says he does not know how he will start life again.	Alan, Ipswich Resident/Claire, Ipswich Resident/Rick, Ipswich Resident/Terry Pawson(*), Supervisor, ADB
14/01/2011 6:03	FM Radio	SEA FM Gold Coast	06:00 News	Around 90 customers remain without power in the Gold Coast Hinterland after an outage overnight. Energex crews are working on the problem.	

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14/01/2011 7:09	TV	ABC News 24	ABC2 News Breakfast	Live aerial vision of Brisbane as a result of the Qld flooding. Interview with Energex's Mark Swanston. Swanston says homes are still without power because of the devastation and it will take days or weeks to re-build infrastructure in the Lockyer Valley and Brisbane Valley. He says Paddington, East Brisbane and Highgate Hill will be able to get power back this morning. He says homes have suffered water inundation directly and they cannot get power on yet. He says not but damage has been done to his infrastructure. He says they will start putting out area bulletins to give people a better indication of what is going on.	Mark Swanston, Energex
13/01/2011 20:42	AM Radio	ABC 612 Brisbane	Evenings	[cont] Interview with Brisbane Lord Mayor Campbell Newman: Newman discusses how they propose to utilise volunteers. He lists heavy equipment they need, and asks people to email him if they can help. They have divided the city into sectors and put a manager in charge of each. Flood recovery and cleanup will be based on sectors. Newman says people can help friends and relatives as soon as it is safe to do so. Tomorrow information will be put out about areas for people to register to help, and people will be given jobs. Tomorrow they will focus on cleaning and opening roads. Newman believes volunteers will be needed on Saturday. Newman says that it will be confusing and mistakes will be made, as the Council and State are grappling with how to coordinate it. Newman says they will work with volunteer electricians and the Electrical Contractors' Association to help turn people's power back on. He asks qualified electricians to register as volunteers with Volunteering Qld. He remarks that Energex cannot simply turn power back on when homes have been inundated.	Campbell Newman, Brisbane Lord Mayor
14/01/2011 7:18	TV	Channel 7	Sunrise	Koch speaks to Campbell Newman, Lord Mayor of Brisbane, about restoring traffic signals and working with Energex to put cameras back on. He says getting the roads open could take all day. Unlike Sydney City Council and Adelaide City Council, the Brisbane City Council covers a large area. Newman says if people volunteer their time and equipment, the council will pay for fuel. QLD Fire and Rescue will work with the Council to pump out building basements. He gives tips to home owners on how to recover their homes. Koch says clean up efforts are well organised.	Campbell Newman, Lord Mayor of Brisbane
14/01/2011 6:03	FM Radio	MIX 92.7	06:00 News	ENERGEX has been working hard to restore power to 66,000 homes in Brisbane, Ipswich, the Lockyer Valley, Gympie, and the Sunshine Coast.	
14/01/2011 5:21	AM Radio	ABC 612 Brisbane	Breakfast	There are still 13,000 homes west of Brisbane without power this morning. 66,000 homes in South East Qld also have no power. 14,000 homes have no power in Brisbane north, 17,000 in Brisbane South, 2,600 in Brisbane valley, and a couple of hundred in the Caboolture Redcliffe area. Levingston says she hopes to hear from Wyatt Roy who represents this area today. Gympie and the Mary Valley have around 650 homes without power, and around 14,000 homes are without power in Ipswich. In the Lockyer Valley nearly 3,000 homes have no power. ENERGEX have said it's difficult for them to access substations for reconnect power saying she will talk to ENERGEX today to get the latest.	



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14/01/2011 7:30	TV	Channel 10	TEN Early News	MONITOR R R O R	
14/01/2011 6:28	AM Radio	ABC 612 Brisbane	Breakfast	Levingston talks to Kath Ryan from Energex who says 66,000 people are without power in south-east Queensland today with 44,000 in the wider Brisbane area. Ryan says they hope to drop the number to 30,000 by the end of today.	Kath Ryan, Energex
14/01/2011 6:28	AM Radio	ABC 612 Brisbane	Breakfast	SMS: Geoff from Jindalee says he would like broadcasts on when power will be connected for each suburb. Geoff says it is useful to know if Energex does not know.	
14/01/2011 6:01	FM Radio	River FM	06:00 News	ENERGEX crews continue to work to get power back to the 75,000 people southeast Queensland. Council homes today indicate 12,000 homes were seriously inundated, and cleanup will begin for these this weekend. People will get a \$100 water bill rebate for the water they will need to hose out their homes.	Nathan Hatch, Spokesperson, Energex
14/01/2011 7:55	TV	Channel 9	Today	Reporter Darren Curtis speaks from the Channel Nine helicopter. Aerial shots of the receding flood waters and the damage caused by the silt and the mud. He says the Brisbane Council has offered to pay for the fuel for machinery that volunteers are using to clean out streets. He says an Energex spokesman told him of the difficulties associated with reconnecting homes with power.	
14/01/2011 8:03	TV	Channel 9	Today	Gardner says the flood information hotline is 1300 993 191, the Red Cross' national registration system is at <a href="http://www.redcross.org.au">www.redcross.org.au</a> , flood assistance is available through <a href="http://qraa.qld.gov.au">qraa.qld.gov.au</a> , traffic and travel advice can be found through 131 940, and Energex has power failure information at <a href="http://info.energex.com.au">info.energex.com.au</a> . Queensland Health can be contacted at 13 43 25 84. The Australian Taxation Office has offered a reprieve for business owners affected by the Queensland and NSW floods. The flood relief appeal is at 1800 219 028.	
13/01/2011 18:11	AM Radio	4BC	Sports Today	Psaltis speaks to Danny Donald, Spokesman, Energex who says they have restored power to around 80,000 customers, with another 85,000 still without supplies. Donald says a lot of substations are inundated with water as they are based in basement carparks. Donald says water has gone into underground pipes and are filling up substations.	Danny Donald, Spokesman, Energex
14/01/2011 7:03	AM Radio	ABC 612 Brisbane	07:00 News	66,000 homes across south east Qld are still without power. Brisbane, Ipswich and Lockyer Valley areas are affected. Kath Ryan, spokesperson, Energex, says they hope to restore power to half of the homes by the end of the day.	Kath Ryan, spokesperson, Energex
14/01/2011 7:16	AM Radio	ABC 612 Brisbane	Breakfast	Levingston talks to Nathan Hatch from Energex about 65,000 people in south-east Queensland not having power today. Hatch says flood waters are dropping rapidly and crews are checking the network in flooded areas. Hatch comments that there are 44,000 without power in Brisbane and 14,000 in Ipswich.	Nathan Hatch, Energex
14/01/2011 8:32	TV	Channel 7	Sunrise	Brisbane's flood waters recede, revealing the mammoth clean up ahead. The first priority for Brisbane City Council workers is to clear roads of debris. More than 80,000 people remain without power and the death toll has hit 15. Anna Bligh, Queensland Premier, says the disaster will test everyone.	Anna Bligh, Queensland Premier

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14/01/2011 8:27	TV	Channel 7	Sunrise	Michelle Tapper, Sunrise Headquarters, Simon Reeve, Sunrise Correspondent, comes from RNA Evacuation Centre and Nuala Hafner, Sunrise Correspondent, comes from Fairfield. Tapper reports on the situation at Goondiwindi and she notes many have been evacuated from the Goondiwindi Hospital and nursing home. They discuss power restoration around Brisbane and Queen Street Mall. Rail services and buses have commenced and will operate out of Brisbane. Anna Bligh, Queensland Premier, has announced public transport travel will be free for a week. Reeve says numbers of evacuees are up at the Brisbane Show Grounds. He talks to a group of young brothers that have discovered one snore.	Michelle Tapper, Sunrise Reporter, Nuala Hafner, Sunrise Correspondent, Simon Reeve, Sunrise Correspondent,
14/01/2011 6:03	FM Radio	Gold FM	06:00 News	Energex has been working had to restore power again in Brisbane, Ipswich, Lockyer Valley, Gympie and the Sunshine Coast. 64000 homes are still blacked out. The death toll stands at 15 with another 61 missing.	
14/01/2011 5:52	AM Radio	ABC 612 Brisbane	Breakfast	Levingston talks to Campbell Newman, Brisbane Lord Mayor. Levingston says the Western Suburbs situation seems out of control. Newman says city-wide water levels are down to about 2.8m this morning which is good. Newman says Poro Drive(*) is getting close to clearing which is good news. Newman says Council's priority is to get arterial roads going with cameras and traffic lights. Newman addresses people from Mt Crosby, Karana Downs, Moggill, and Bellbowrie, saying last night an Army vehicle got through to the Moggill Uniting Church Evacuation Centre. Newman says the State Govt as they're working with the Military. Newman says he understands this morning a Black Hawk helicopter will head into Mt Crosby and Karana Downs. Levingston says there is a retirement village full of people who can't go a evacuation centre, asking if it's better for them to get in touch with the State Govt to appeal for things like food and fuel. Newman says the local community listening need to rally together to sort themselves out. Newman says roads should open in the next 24 hours. Newman says, without wanting to be callous, Energex is beginning the long process of restoring power for flood affected Brisbane and Ipswich suburbs. Mike Swanston told Sky News their first priority is to get major infrastructure, like pumping stations and water treatment plants, back up and running. Swanston says over 60,000 homes and businesses went back on yesterday, and 4,500 of the 60,000 left are in the Brisbane and Lockyer Valley.	Campbell Newman, Brisbane Lord Mayor.
14/01/2011 7:02	FM Radio	River FM	07:00 News	Energex crews continue to work to get power back to the 75,000 people southeast Queensland. Council figures today indicate 12,000 homes were seriously inundated, and cleanup will begin for these this weekend. Residents will get a \$100 water bill rebate for the water they will need to hose out their homes.	Mike Swanston, Group Manager of Customer Services, Energex
14/01/2011 6:01	AM Radio	4BC	06:00 News	Program preview. -ENERGEX on when power will be restored. -'Various Mayors' and local authorities on the South East Qld situation.	Nathan Hatch, Spokesperson, Energex
14/01/2011 5:59	AM Radio	ABC 612 Brisbane	Breakfast		

ENERGEX TV and radio media clips - SEQ floods 10-20 Jan 2011

14/01/2011 6:02	FM Radio	Triple M	06:00 News	Flood levels continue to drop, as Brisbane prepares for a mammoth clean up task. Just under 12,000 homes and 2,500 businesses across 67 Brisbane suburbs have been totally flooded. Energex has the power back on for another 66,000 homes overnight, while 64,000 are still in the dark. Access issues are stopping crews in areas along the Brisbane and Bremer Rivers.	
13/01/2011 18:35	AM Radio	4BC	Sports Today	Danny Donald from Energex gives an update on power outages around the region. He says power has been restored to approximately 80,000 customers, leaving 85-86,000 customers still without supply. He says crews are continuing to work to restore power to people still affected, and will work through the night. Donald says some areas will not be resupplied yet because they are still inundated with water. He says some substations in the CBD underground carparks are inundated. He says restoring power to the CBD is a huge task.	Danny Donald from Energex
14/01/2011 8:37	TV	Channel 9	Today	Police from four states will make up a task force aimed at preventing looting of deserted Queensland homes. Three men were arrested overnight for trying to take a boat that had broken from its mooring. Brisbane Lord Mayor Campbell Newman has instructed people to follow broadcast directions but due to power outages 60,000 people cannot hear the directions.	Anna Bligh, Queensland Premier Mike Swanston, ENERGEX
14/01/2011 7:50	AM Radio	ABC 612 Brisbane	07:45 News	Energex crews are trying to reactivate power to around 65,000 homes in Southeast Queensland. Nation Hatch of Energex says half of this number are likely to see power restored today.	Nathan Hatch, Energex
14/01/2011 7:02	FM Radio	MIX 92.7	07:00 News	Energex has minimised outages on the Sunshine Coast to 146 customers at Coals Creek. Customers numbering 645 in the Mary Valley and Gympie remain without power.	
14/01/2011 8:35	FM Radio	SEA FM Sunshine Coast	08:30 News	Energex has reduced power outages on the Sunshine Coast down to 146 customers. There 645 homes without power in Gympie and the Mary Valley.	
14/01/2011 6:47	AM Radio	4BC	Breakfast	Traffic report. The Toowoomba Range has opened, with priority given to water tankers. Centenary and Ipswich Motorways are both closed due to flood waters. Energex thanks SE Qld for patience while their crews work to restore power.	
13/01/2011 23:31	AM Radio	ABC 702 Sydney	Nightlife	Compton says ENERGEX has reconnected many customers across Qld's south east.	
13/01/2011 22:38	AM Radio	ABC 612 Brisbane	Evenings	Bob Atkinson, Queensland Police Commissioner says it is a difficult situation in Bellbowrie and Moggill though the army will be transporting supplies by Unimog to the Moggill Uniting Church, where 200 people are waiting. Mt Crosbie residents will not be reached until tomorrow he suggests. He thanks and praises the ABC for informing residents across the state. Austin mentions Bruce Flegg, Member for Moggill who has secured food and helicopter to transport them to the town but cannot get clearance to fly. Atkinson asserts that the situation can be managed but contends that the police should handle such situations. He goes to commend Energex and notes that houses with water damage need to be certified by an electrician.	Bob Atkinson, Queensland Police Commissioner

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

14/01/2011 6:58	FM Radio	River FM	The Ruby and Dave Show	Goldie says 55 people are missing and 15 are dead following floods in South East Qld. Caller Michelle from Karalee says Karalee Primary School has been open and has provided people with ice. Goldie adds that the Karana Downs School and Police Station are operating. Goldie says Energex is looking at restoring power to Karalee, Kawana Downs and other areas.	
13/01/2011 22:45	AM Radio	ABC 612 Brisbane	Evenings	Belinda Saunders, ABC Reporter says she has travelled down the Toowoomba Range and talks to Peter Smith, Lockyer Valley Resident has been living on Weetbix since Monday but is enjoying a steak sandwich at the Helidon Hotel. He is unsure how long his home will be without power and has seen Energex inspecting lines. The pub is using a generator to keep the beer cold. He was lucky enough to have moved his stock to higher ground and his home has escaped damage. He believes that some missing persons with never be found. He claims that the floods are worse than the 1974 flood. He is alone in his house except for the dog.	Belinda Saunders, ABC Reporter Peter Smith, Lockyer Valley Resident
14/01/2011 7:01	AM Radio	4BC	07:00 News	Energex is beginning the long process of restoring power for flood affected Brisbane and Ipswich suburbs. Mike Swanston told Sky News their first priority is to get major infrastructure, like pumping stations and water treatment plants, back up and running. Swanston says over 60,000 homes and businesses went back on yesterday, and 4,500 of the 60,000 left are in the Brisbane and Lockyer Valley.	Mike Swanston, Group Manager of Customer Services, Energex
14/01/2011 8:32	AM Radio	ABC Southern Queensland	08:30 News	Power crews are trying to restore electricity to thousands of SE Qld homes, while 5,500 homes in the Brisbane and Lockyer Valleys remain without supply. Nathan Hatch, Spokesman, Energex says they hope to have power back by the end of the day as flood waters go down.	Nathan Hatch, Spokesman, Energex
14/01/2011 10:02	TV	SKY News Australia	10:00 News Day	Continuing coverage of flood crisis. Hosts introduce Sky News reporter Kieren Gilbert, who is speaking from the banks of the Brisbane River. Gilbert reports that Qld Premier Anna Bligh will give an update on the flood situation. She will be joined by PM Julia Gillard and Flood Recovery Taskforce commander Major General Mick Slater. Bligh will visit Grantham today. People are being urged to look at work and safety advice on the Qld Government website when cleaning up from the floods. Energex and the Medical Association have urged people to take precautions during cleanup efforts. Gilbert says isolated reports of looting are overwhelmed by positive responses from the Qld community. He says electricity will not be returned until individual households give certification to the energy provider from a qualified electrician declaring the household is safe. Hosts play an excerpt of Sky News reporter Laura Jayes(*) reporting from Grantham.	Kieren Gilbert, reporter, Sky News Laura Jayes(*), Reporter, Sky News [excerpt] Unnamed Grantham Residents [excerpt]
14/01/2011 7:07	AM Radio	4BC	Breakfast	SMS: Julie says he was told that a rival radio station said the Myer Centre in the city will re-open today. She asks if they are mad putting people's lives in danger with the power and water. Dick says Energex have made it clear they will not connect power unless they are absolutely certain there will be no problems. Collier says the emergency services personnel are doing a fantastic job.	

ENERGEX TV and radio media clips - SEQ floods 10-23 Jan 2011

14/01/2011 9:12 AM	Radio	ABC 612 Brisbane	Mornings	The number of Brisbane residents without power is currently at 62,259. The majority live in the western suburbs and in Ipswich. Energex spokesperson Liz Moynihan says that the company is awaiting an update from their crews regarding the reestablishment of power in the CBD. She says that Energex is working on a timetable for the suburbs currently.	Liz Moynihan, spokesperson, Energex
14/01/2011 8:07 AM	Radio	4BC	Breakfast	SMS: Julie says a rival radio station said the Myer Centre in the city will reopen today. Dick says Energex will not put on any power unless they are certain there will be no problems.	
14/01/2011 10:36 AM	Radio	ABC 702 Sydney	National Mornings	Clark crosses to Queensland Premier Anna Bligh who is giving a press conference about Queensland. Bligh mentions the rising flood waters at record levels in Goondiwindi, and the levee. Bligh says in Condamine it will be a large flood and she says people were right to evacuate. She says in Brisbane and Ipswich the cleanup will start to begin as flood waters recede. Bligh says efforts to coordinate volunteers are beginning, and she talks about Wivenhoe Dam releases. Bligh says the Australian Defence Force are delivering food and supplies where roads are cut off. She mentions the areas of Dirranbandi, Lockyer Valley and Grantham, where she will go with Prime Minister Julia Gillard. Bligh comments on the Ipswich Motorway and attempts to reopen it. Bligh says Queensland Police are directing traffic where traffic lights are out and she implores people not to travel unless necessary. She says Maritime Safety Queensland has requested a mine sweeper from the ADF to look for debris in Moreton Bay. Bligh says Energex says most suburbs will be reconnected today unless inundated.	Anna Bligh, Queensland Premier
14/01/2011 9:36 AM	Radio	ABC 612 Brisbane	Mornings	Press Conference with Anna Bligh, Queensland Premier: Bligh says there is likely to be record flooding in Goondiwindi and the Bureau of Meteorology predict this. She says low lying homes have been evacuated and people are in an evacuation centre there. Bligh says they have an Emergency Management Queensland helicopter in Goondiwindi. She says she shares confidence of the Mayor of Goondiwindi about the levee in the town. Bligh says Council have been sending out SMS messages and updating websites. She says Condamine will see waters peak over the weekend and will be the second largest flood. Bligh says the water is starting to fall in Brisbane and Ipswich and the clean-up is starting. Bligh says the Wivenhoe Dam will continue to see controlled releases over the next few days, depending on rainfalls. She says next Friday, Brisbane will see a king tide. Bligh says there are a number of parts of Brisbane that are isolated, including Moggill, Karana Downs and Bellbowrie area. She says Defence went in with food and supplies last night and will make further deliveries today. Bligh says Dirranbandi has now been hit by flood wa	Anna Bligh, Queensland Premier.

## ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

14/01/2011 7:03 TV	SKY News Australia	First Edition	The Brisbane River level is down and the speed is slower. Reporter Kieran Gilbert is on the scene. He says the BoM says the level is now moderate. Mike Swanston from Energex said that from 120,000 properties without power yesterday, 60,000 had it restored. Essential services and the CBD will also be reconnected. Energex will only reconnect individual homes once they have been safety-certified by a qualified electrician. He speaks to Dr Gino Pecoraro from the Qld AMA. He explains the health risks associated with the clean-up phase. Some volunteers were hospitalised due to exotic infections, he says. Dr Pecoraro says mosquito-borne disease usually appear a week after flooding events. Home owners should eliminate stagnant water from around the home. He says there are not enough professional counsellors for every victim but friends should speak to each other and offer support. People should also monitor others' response to the flooding.	Dr Gino Pecoraro, President, Qld AMA Kieran Gilbert, reporter
14/01/2011 10:47 TV	ABC News 24	ABC News - 10:00	Continuing live press conference with Qld Premier Anna Bligh the Emergency Management headquarters in Brisbane. -Emergency crews are working to get Ipswich and Brisbane operational again. -Two fire trucks are currently at the inner-city bypass, pumping water out of the tunnel. -Electricity is being reconnected where possible; Energex has set its own targets. [cont]	Anna Bligh, Queensland Premier
14/01/2011 10:02 AM Radio	ABC 612 Brisbane	10:00 News	Just over 62,000 homes and businesses in South East Qld are without power. Most of these are in Brisbane's Western Suburbs, Ipswich, and the Brisbane and Lockyer Valleys. Liz Moynihan, Spokesperson, ENERGEX, says crews are concentrating on getting the power going in Brisbane's CBD.	Liz Moynihan, spokesperson, Energex
14/01/2011 9:57 AM Radio	ABC 612 Brisbane	Mornings	King talks to Malcolm Richards, Master Electricians, about electricity in homes. Richards says where homes are inundated, Energex must first restore supply. He says you first need a registered electrician to check everything first. Richards says they hope to have electricians to get to homes quickly to help with stage one. He says appliances and so on need to be checked first and they need to be cleaned. Richards says solar panels still generate power and must be avoided.	Malcolm Richards, Master Electricians
14/01/2011 11:09 TV	Channel 9	National Nine News - Flood Special	Compere talks to Heather Foord, Reporter who is at Kangaroo Point. Foord says the river is dropping faster than thought. Foord talks to Mike Swanston, Energex who much of the area they are trying to get power back to has been either damaged by water or is surrounded by water. Swanston says solar panels are still live and to be extra careful.	Heather Foord, reporter Mike Swanston, ENERGEX
14/01/2011 10:15 AM Radio	ABC 612 Brisbane	Mornings	Interview with Karen West of Energex who updates listeners on the 62,000 Southeast Queenslanders still without power. West says there is no change to this figure. West says those people using electricity should not experience any other outages. West describes the network as web like so crews could be moving power around as new areas become restored. West notes	Karen West, Energex



ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

14/01/2011 9:06 AM	Radio	4BC	Greg Cary Morning Show	Cary interviews Campbell Newman, Brisbane Lord Mayor who says it is going to take months to do the full clean up, and says the main problem is getting silt and debris off Coronation Drive. Newman says they are currently running a Sunday bus service, and advises people to contact Translink for information. Newman says the city has been divided up into sectors and will be managed by the emergency services, the Red Cross and Energex to help clean up. Newman says he will be chairing the local Disaster Management Group meeting this morning with the council, the emergency services, Energex, Telstra, the Red Cross, Paul Lucas, Deputy Premier. Newman says a truck got into Moggill last night to provide supplies and a black hawk will go in this morning. Newman says Energex has told him that the problem for areas like Karana Downs is that feeders going in there is compromised at the moment.	Campbell Newman, Lord Mayor of Brisbane City Council
14/01/2011 10:36 TV		Channel 9	National Nine News - Flood Special	Update by Anna Bligh, Queensland Premier from Emergency Management Queensland. She says there is an anxious wait for Goondiwindi as it faces a record flood. She says patients from the hospital and nursing home have been air lifted and low-lying homes have been evacuated. She says there is an EMQ helicopter in Goondiwindi. She says the peak will be this afternoon. She says it's to the credit of the Council that they've maintained their levee and kept the town advised. She says yesterday a bat cut the electricity supply temporarily. She says waters will peak at Condamine over the weekend. She says the water level is starting to drop in Brisbane and Ipswich and the clean up is beginning. She says there will be a lot of heartache and grief, and thousands of people are affected. She encourages people to help. She says there will be controlled releases of water from Wivenhoe Dam because there will be a king tide on Friday. She says the release is being carefully calculated. She says areas around Moggill are isolated and the Australian Defence Force has gone in with food and supplies. She says in Dirranbandi the flood is being managed.	Anna Bligh, Queensland Premier
14/01/2011 10:36 AM	Radio	ABC 612 Brisbane	Mornings	Interview with Pat Smith of QTAC who explains the situation regarding trimester one admissions as flooding has seen their release delayed. Smith says QTAC is presently without power however, there is a possibility that Energex may restore power this evening or tomorrow. Smith claims if power is restored tertiary offers should be available online come Saturday and staff will be available over the weekend at QTAC to aid people over the phone. Smith notes that when calls are taken people in flood affected areas will be given priority and the response date for admissions will be extended to at least January 23.	Pat Smith, QTAC
14/01/2011 10:19 AM	Radio	4BC	Greg Cary Morning Show	Liz from Energex reports power is being restored to around 60,000 customers in the southeast Qld area, with 34,500 in Brisbane, 15,000 west of Brisbane. Liz urges people to check their premises with a licenced electrician if inundated with floodwater. Liz warns of power interruptions affecting people who haven't been impacted by floodwaters.	Liz from Energex

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

14/01/2011 8:07	FM Radio	Triple M	08:00 News	Flood waters in the Brisbane River have receded more than 2m since the peak yesterday. Just under 12,000 homes and 2,500 businesses across 67 Brisbane suburbs were completely flooded yesterday, with another 17,000 homes and businesses having some sort of water damage. Energex has the power back on for another 66,000 homes overnight, while 65,000 are still in the dark. The Army has been using massive trucks to get supplies into Bellbowrie.	
14/01/2011 12:03	TV	SKY News Australia	12:00 News Day	Interview with Sky News Reporter Kieran Gilbert. Gilbert says the Brisbane River is not as bad as yesterday. He says a lot of water needs to be taken out of the Wivenhoe Dam. He says the military are leading the way in the Lockyer Valley, Grantham and Murphy's Creek. He says a king tide is expected on the 31 January. He says the Bruce Highway will be open and Karana Downs will be able to get through again. He says Qld Premier Anna Bligh states isolated areas are their priority to be re-opened. He says an Energex representative visited a substation today and found that it was covered a water.	Kieran Gilbert, reporter, Sky News
14/01/2011 7:17	AM Radio	ABC NewsRadio	Breakfast	Energex says the power supplies are worst affected in southern, northern and western Brisbane and in Ipswich. Riverside residents in Brisbane are starting to return to their homes and some West End residents were able to stay in their homes overnight. Bartholomew plays a report by Jennifer Macey on ABC 666 Canberra who talks to residents about the cleanup work and damage from the Queensland floods.	
14/01/2011 6:22	AM Radio	ABC NewsRadio	Breakfast	Compere says New Zealand has sent a supply of gumboots to Queensland. Compere says the Premier appreciates the generosity of Australians, but has called for the donations to evacuation centres to stop, saying they need financial help most. Brisbane's Lord Mayor has said it'll take days for the water to start falling. Energex has said residents whose homes haven't been inundated should have power restored soon. Compere says 15 people have been confirmed dead in the Queensland floods with 61 people still missing.	
14/01/2011 8:38	AM Radio	ABC Southern Queensland	Breakfast	Blackmore is joined by Danny Donald from Energex, who says that the Murphy's Creek power network has been completely washed away and limited access has been getting in the way of reinstating power. He says that the Lockyer and Brisbane Valleys are also suffering outages. He says that they aren't diverting resources to Brisbane, and states that the local crews are doing the best they can. Caller Clem from Murphy's Creek joins the conversation and says that he is thankful for the information about the power outages, and acknowledges that the crews are working hard.	Danny Donald, Spokesperson, Energex
14/01/2011 8:35	AM Radio	ABC Southern Queensland	Breakfast	Caller Clem jokingly says that he feels sorry for the poor people in Moggill who have been without power for 24 hours, stating that he has been without power in Murphy's Creek since Monday. He talks about the impact that Monday's flooding has had on himself and the community. He questions why Energex is unable to get to the same places the Army and police can get to.	

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14/01/2011 10:55	AM Radio	4BC	Greg Cary Morning Show	<p>Caller Ann from Karana Downs says there is an emergency evacuation centre at Mt Crosby State School although it has not been reported or listed on any government department site, adding there was a black hawk helicopter there this morning but she is not sure if there were any supplies dropped off. Ann says the area is blessed as they have only had a few houses affected by water but says they are without power and although Energex said they would have power today she believes it will not be back on until Monday. Ann explains there has been a great response from people in helping them with hot water, gas and pet sitting. Ann says she rang Bob (*) at Woolworths who said they are currently closed but are restocking, she adds they are hearing rumours that there is no food or petrol in Kenmore and asks people unaffected by the floods to hold off on buying \$200 on groceries. Ann says the school has information on where power is.</p>	
14/01/2011 9:24	AM Radio	ABC NewsRadio	Mornings	Broadcast of a press conference by Mike Swanston, spokesman, Energex, to discuss power outages in Queensland after widespread flooding.	Mike Swanston, spokesman, Energex
14/01/2011 12:01	AM Radio	ABC 612 Brisbane	12:00 News	The flood clean up in Brisbane is strengthening. Mike Swanston of Energex says he is aghast at the amount of damage he is witnessing as power remains out at Eagle Street Pier. The CBD's power grid will be restored in around one week's time with generators being brought in for the mean time.	Mike Swanston, ENERGEX\vox pops
14/01/2011 6:47	FM Radio	Triple M	The Cage	Traffic report. The Captain Cook Bridge is at a standstill. The Victoria Bridge, the Go Between Bridge, the William Jolly Bridge, and the A J Whaley Bridge(*) are closed. Water is expected to drop. There is still flooding in Milton and Toowong. The Warrego Highway, the Ipswich Motorway and the Centenary Highway have closures. Moggill, Bellbowrie, Pinjarra Hills and Anstead are still isolated. Energex is thanking south-east Queensland residents for their patience while crews restore power.	
14/01/2011 12:01	FM Radio	River FM	12:00 News	Brisbane Lord Mayor Campbell Newman is urging people in flood-affected western suburbs to wait until emergency crews can restore the basics to them. The Army has managed to get some food and supplies to the Bellbowrie area last night. Newman says he has spoken to a manager from Energex who says power cannot be restored to places like Karana Downs until roads can be cleared.	Campbell Newman, Lord mayor, Brisbane City Council
14/01/2011 9:02	TV	SKY News Australia	First Edition 09:00	Some people in Brisbane have returned to normality today. Thousands of homes were spared when Brisbane River peaked a metre below expectation. Energex has said 60,000 homes and businesses have already had their power returned. Queensland Premier Anna Bligh has said thousands of demountable homes are being brought into the affected areas for those whose houses were fully inundated. The AMA advise flood victims to take safety precautions when they arrive home.	Kieran Gilbert, reporter

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14/01/2011 9:08	TV	SKY News Australia	First Edition 09:00	The force of the torrent during the flooding in Grantham was unimaginable and there was little warning. One of the victims says the deaths and destructions that she has witnessed will stay with her forever. Local teacher Claire Top (*) and other victims share what they saw when flood hit the town.	Claire Top (*), victim Laura Jayes, Reporter unknown female flood victim unknown male flood victim 1 unknown male flood victim 2
14/01/2011 9:14	TV	SKY News Australia	First Edition 09:00	The water level at Brisbane River has dropped and the flow has reduced in speed but it has left behind terrible muds. Energex has restored the power at 60,000 homes and properties.	
14/01/2011 11:24	Radio	ABC NewsRadio	Mornings	Interview with Peter Capp, Ipswich landscape gardener. Capp says council workers and SES volunteers have already set to work cleaning up in Ipswich this morning. He predicts there will be a lot of insurance claims in the coming weeks, as well as a lot of construction work. He says he will use a generator for his work, amid Energex claims it could take weeks before power is restored. He points out that a general store in town is selling loaves of bread for \$10 each. Capp suggests that psychologists will be needed to help people recover from the disaster.	Peter Capp, Ipswich landscape gardener
14/01/2011 12:15	Radio	ABC 612 Brisbane	Afternoon s	Fidler speaks to Danny Donald, Spokesman, Energex, who says that power has been restored to 201,000 customers since Monday.	Danny Donald, Spokesman, Energex
14/01/2011 13:01	Radio	ABC 612 Brisbane	13:00 News	57,000 homes and businesses across South East Qld still have no power, 39,000 of which are in the Brisbane region and 11,000 in Ipswich. Anna Bligh, Queensland Premier, says ten buildings in Brisbane's CBD are still blacked out. Mike Swanston of Energex says there has been major damage to the power network in the city and generators will have to be brought in.	Anna Bligh, Queensland Premier Mike Swanston, Spokesperson, Energex
14/01/2011 12:11	Radio	4BC	Afternoon s	The comperees speak to Karen West, Spokeswoman, Energex who says they are looking to restore 57,000 people, but have resupplied power to over 200,000 people. West says until waters recede they cannot get out to some areas.	Karen West, Spokeswoman, Energex
14/01/2011 12:01	Radio	4BC	12:00 News	Campbell Newman, Brisbane Lord Mayor, is urging people in flood affected Western Suburbs to hold tight until emergency crews can restore the basics to them. The Army managed to get food and supplies to Bellbowrie last night, and it's hoped more will get through today. Newman says he's spoken to a senior manager at ENERGEX and it might be a little longer until power's restored. Newman says all Karana Downs feeders are compromised.	Campbell Newman, Brisbane Lord Mayor

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14/01/2011 14:06	TV	ABC News 24	Midday Report (Late)	Power reconnection is a major problem facing authorities. People whose houses have been completely inundated with water will have to wait until a qualified electrician has inspected the premises before power will be reconnected. The CBD is almost operational, thanks to the power companies bringing in generators. Police are dealing with the problem of looting, and have made 10 arrests so far. The Brisbane River is currently at less than 2m.	
14/01/2011 14:02	AM Radio	ABC 612 Brisbane	14:00 News	Energex will use large generators to help restore power to Inner Brisbane. Mike Swanston, Spokesman, Energex, has inspected some of the damage to the network near the Eagle Street Pier, and has said it could be a week before the power grid is fully restored.	Mike Swanston, Spokesman, Energex
14/01/2011 14:02	FM Radio	Gold FM	14:00 News	Energex crews have restored power to more than 200,000 South East Qld homes and businesses, with 55,000 to go. Anna Bligh, Queensland Premier, says qualified electricians will need to examine all flood affected homes before power can be turned back on.	Anna Bligh, Queensland Premier
14/01/2011 13:17	AM Radio	ABC 612 Brisbane	Afternoon s	Liz Moynihan, Spokesperson, Energex, says that Energex is currently trying to restore power to 65,000 homes.	Liz Moynihan, Spokesperson, Energex
14/01/2011 8:31	AM Radio	4BC	08:30 News	Energex warns it could be days before power is restored to many areas of Brisbane, especially the western suburbs. Some 60,000 homes remain without power across the southeast.	Mike Swanston, Spokesperson, Energex
14/01/2011 14:01	FM Radio	River FM	14:00 News	57,000 people remain without power across South East Qld as power crews struggle to get supplies restored. Karen West, Spokeswoman, Energex says crews are working as fast as they can, with the water still high in many places.	Karen West, Spokeswoman, Energex
14/01/2011 14:18	AM Radio	ABC 612 Brisbane	Afternoon s	Interview with Danny Donald, Energex. Fidler asks on behalf of a listener when power will return to West Lake and River Hills. Donald says about 50% of River Hills is back up and running already, but little of West Lake is running again. Donald says some of Balbowrie is back up. Donald says about 55k customers in South-East Queensland are without power.	Danny Donald, Energex
14/01/2011 16:00	FM Radio	Triple J	16:00 News	Many retailers in Brisbane's evacuated CBD have elected not to reopen despite some shoppers returning to Queen Street Mall. The city's two major super markets are well stocked but lack fresh foods. Qld Police are manning intersections as Energex attempts to fully restore power. It is expected to take up to a week for a return to a full power grid.	

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

14/01/2011 14:54	AM Radio	ABC 612 Brisbane	Afternoon s	<p>Caller Alex from Karalee says there are 150 homes underwater in the town, which is at the junction of the Brisbane and Bremer Rivers. Alex describes the situation, with a shipping container floating from one street to another. Alex says they are cleaning it up. Alex says the Brisbane River was going very fast but the Bremer River just swelled. Alex says nobody is sure when the power will go back on. Fidler says he understands Energex will do it once the waters recede enough. Fidler asks if everyone has checked up on each other. Alex says everyone has been out of their house since Tuesday lunchtime and keeping in touch with each other. [phone connection breaks up]</p>	
14/01/2011 15:28	AM Radio	ABC 612 Brisbane	Emergency Flood Coverage	<p>Higgins-Devine discusses how Energex says there are still 52,000 customers without power. She talks to Danny Donald of Energex, who says that they are reconnecting people faster than they thought in some areas. They discuss power sources going on and off and why this is happening, Donald says that it is part of them redirecting power through the network.</p>	Danny Donald, Energex
14/01/2011 17:11	TV	SKY News Australia	17:00 News Day	<p>Continuation of media conference by Qld Premier Anna Bligh. Bligh talks about how losses include not only homes and business premises but livelihoods. She says the agriculture sector is reeling and she says the Lockyer Valley, the food bowl of Queensland and Australia, has been devastated but will get back on its feet. Bligh says the mining industry has been affected with 32 mines in the Bowen Basin becoming non operational, requiring water to be pumped from the pits. Bligh says damage to the rail network disrupts the link between produce and minerals to ports. Bligh says the Queensland Tourism Industry needs Australians to come and visit and she asks people to travel there to inject funds into the economy. Bligh says Cairns, Mackay, the Gold Coast and Whitsundays have not been flood affected and people can visit there. Bligh says small businesses have been particularly hard hit. Bligh says questions will be asked about the Toowoomba tragedy but for now the focus is getting food and electricity to people. Bligh comments on the workings of the Wivenhoe dam. She talks of the terror of the people of Grantham. Bligh</p>	Anna Bligh, Queensland Premier
14/01/2011 17:27	TV	SKY News Australia	17:00 News Day	<p>Sky News Reporter Aaron Young speaks to residents facing clean up in the aftermath of flooding in Brisbane suburbs such as Rosalie. Resident says she used to think little of Qld Premier Anna Bligh but now she reckons she would vote for her. She says she is waiting for power and water, and for the insurance company to call.</p>	vox pops
14/01/2011 17:01	AM Radio	ABC 612 Brisbane	17:00 News	<p>People are returning to the Brisbane CBD. It may be a week before normality resumes. Many retailers have elected not to open today, and the crowds are muted. The two major supermarkets appear well stocked, but there are empty shelves in the fresh food sections. A number of intersections are being manned by police, as Energex works to fully restore power. Generators will be brought in, but it may be a week before power grid repairs are finished.</p>	



ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

14/01/2011 16:25	AM Radio	ABC Southern Queensland	Drive	Interview with Energex spokeswoman Alissa Clarke. Clarke discusses the power outages in the Lockyer Valley caused by the Qld floods, and the work being done by Energex crews in Grantham. Clarke notes that Energex has restored power to about 213,000 homes, and that 49,000 homes are still without power.	Alissa Clarke, Spokeswoman, Energex
14/01/2011 16:28	AM Radio	ABC Southern Queensland	Drive	Interview with Ergon Energy spokesman Rod Rehbein. Rehbein says that apart from Condamine they have made progress reconnecting power in all areas. Rehbein talks about flood repairs in Rockhampton, Qld, and explains the process which individuals must go through to have power restored. Rehbein says people in areas where power is available who still don't have it and haven't followed this process should contact the.	Rod Rehbein, spokesman, Ergon Energy
14/01/2011 16:02	AM Radio	4BC	16:00 News	57,000 people across the southeast of Qld are still without power, 39,000 of those are in Brisbane. Karen West, Energex explains they need to slowly bring the power back on to ensure safety isn't put at risk. Crews will be able to assess the situation once the way is clear.	Karen West, Energex
14/01/2011 16:56	AM Radio	ABC 612 Brisbane	Drive	Caller Charlie from Karana Downs thanks Energex for putting the power back on. Charlie says there was no information until ABC took over yesterday. Charlie says he is proud of ABC for looking after Karana Downs, and three or four food drops came in today. Charlie says the community could look after each other with food but they needed information. Charlie says thank you to Bruce Flegg, Anna Bligh, Campbell Newman, Paul Pisasale, and Goldy from 94.9. Charlie says they love ABC and will listen to them forever.	
14/01/2011 16:58	AM Radio	ABC 612 Brisbane	Drive	Caller Joanna thanks the people working so hard at Energex, and says it is lovely to have power back.	
14/01/2011 17:40	TV	Channel 10	TEN News	Many of the Brisbane CBD landmarks have been permanently destroyed. Restaurants on the boardwalk and river will need to be completely redone and the Botanic Gardens were entirely lost. The Jellyfish restaurant is a write off. Energex is working hard to have power returned to regions. Car Parks are still full of water and cars are floating in them.	Chris Higgins, Jellyfish Restaurant
14/01/2011 19:08	TV	ABC1	ABC News - Flood coverage	The Brisbane CBD has returned to life after flood waters recede, however, one of the main roads, Coronation Drive, has been closed and may remain closed for weeks to come. Campbell Newman, Brisbane Lord Mayor, says that the situation with Coronation Drive is similar to that in 1974. Many businesses in the CBD remain without power and some employees are being told not to show up to work. Jay O'Harae, Boardwalk Bar and Bistro, says the bar fridges have floated out of the premises. Huge efforts are being made to pump water and mud out of underground car parks in the Brisbane CBD. Some stores not largely effected are trying to return to normality. Mike Swanston, Energex, says that people will be able to return home after their properties are certified as being safe by electrical contractors. Newman says that it could be months before the City is back to normal. ADA Personnel have been deployed in Brisbane to help clean up the City streets. Newman says that the cleaning of city streets will take a number of weeks. Community meetings have been held to boost moral and coordinate recovery efforts. Sean Watson, Ha	Campbell Newman, Brisbane Lord Mayor Di Freshney, Travel About Jay O'Harae, Boardwalk Bar and Bistro Jeannette Young, Qld Health Mike Swanston, ENERGEX Sean Watson, Hardware Store Owner

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14/01/2011 20:15	TV	ABC1	ABC News - Flood coverage	<p>Anna Bligh, Queensland Premier, joins the program live from the Emergency Management Headquarters in Brisbane. Bligh says she inspected the Lockyer Valley today and came across many issues that need to be fixed quickly such as the school. Bligh says Lifeline and QLD Health are providing grief counselling at the 50 evacuation centres across QLD. Bligh says eight teams of five specialist counsellors are working in the Lockyer Valley. Bligh says the QLD Government's Relief Appeal will go towards financially assisting victims who are uninsured or under insured. Bligh says the state and federal governments are providing a series of means tested relief payments. Bligh says the government needs to evaluate current management systems to ensure this flood does not reoccur. Sales says Campbell Newman, Brisbane Lord Mayor, has called for a Royal Commission into the floods, much like the one into the Victorian Bushfires. Bligh says an inquiry needs to be carried out especially into the Toowoomba flooding. Bligh says clean water, electricity reconnection and opening up major roads will be the focus over the next 4</p>	Anna Bligh, Queensland Premier
14/01/2011 15:40	TV	Channel 7	Seven News - Flood Special	<p>Goondiwindi is facing a flood emergency. The Brisbane river is receding. The death toll stands at 15, with 55 people still missing. Police are manning a search of paddocks and fields across the Lockyer Valley but they concede some victims may never be found. Energex Crews are working around the clock to restore power to the region, 54,000 properties though are still in the dark.</p>	
14/01/2011 19:01	TV	ABC News 24	ABC News - 19:00	<p>The death toll from the Queensland floods has today risen to 16. The army is taking food into many Brisbane suburbs reemerging from the flood waters. There are health concerns for many residents. The Treasurer has pleaded with insurers to be generous with flood victims. The Condamine River is rising again. In Goondiwindi the levees are holding. The Bruce Highway has reopened. Queensland Premier Anna Bligh and Australian Prime Minister Julia Gillard have toured the devastated town of Grantham. It will be weeks before one of Brisbane's main arteries, Coronation Drive, is fully open again. Energex crews have been working to restore power to 120,000 south-east Queensland homes and businesses.</p>	<p>Anna Bligh, Queensland Premier Campbell Newman, Brisbane Lord Mayor Jeannette Young, Queensland Health Julia Gillard, Australian Prime Minister Mike Swanson, spokesman, Energex vox pops with residents</p>
15/01/2011 7:01	TV	Channel 9	Today on Saturday	<p>Flood waters are receding in Qld. Residents and volunteers are beginning to clean up. 6000 volunteers were deployed to parts of Brisbane. Energy teams are working to restore power to flooded homes. 7000 people have been displaced. The military is dropping supplies to victims. 16 are dead, and 53 people are still missing from the flooding. Goondiwindi is isolated. \$55m has been raised already for flood victims. Last night a Gold Coast street party raised another \$1m.</p>	<p>Anna Bligh, Queensland Premier Katie Page-Harvey, Organiser, Mates in Need Fundraiser</p>

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14/01/2011 20:06	AM Radio	4BC	Evenings	Shorey interviews Brisbane Lord Mayor Campbell Newman for a flood recovery update. Newman reports the key priority of getting major arterials cleared is underway, with Coronation Drive, Riverside Expressway and the Go Between Bridge all open. The Inner City Bypass Tunnel near Breakfast Creek Pub is still being pumped, and it should be finished tomorrow morning. Newman acknowledges the hard work of council workers, contractors, the QFRS, Queensland Urban Utilities and Australian Army Diggers. Newman says the next priority once roads are cleared is to get locals volunteering in assembly areas at the Doomben race course, the Boondall Entertainment Centre, the Mount Coot-the Botanical Gardens car park and McGregor High School. Newman advises volunteers to bring, food, water, repellent, gumboots, long pants, hats and long sleeves and to work in four hour shifts from 7am. Buses will be provided by Brisbane Transport. Newman says people need to bring ID to be registered. Newman says 9th Battalion RQR soldiers have been at West End assisting with garbage collection today, so waste services are resuming. Interview with Mike Swanston, Energex. He says that 26,000 remain out of power, down from 170,000. He says now they are waiting for houses to be cleared before power can be reconnected.	Campbell Newman, Lord mayor, Brisbane City Council
15/01/2011 7:37	TV	Channel 9	Today on Saturday	Qld Premier Anna Bligh says the big issues as the cleanup begins are health issues and restoring electricity supply. She says the people on the front line of the cleanup, local council workers, emergency workers and the Army are doing a sensational job. She says the cost on the economy is still unknowable, as there remain parts of Qld still being flooded. She says the Bruce Hwy is now open all the way to Cairns. She praises the community spirit.	Mike Swanston, ENERGEX
14/01/2011 18:32	TV	Channel 9	National Nine News	Interview with Kath, Spokeswoman, Energex. Kath says that only 36,000 people are without power in South East Qld today. She says that since Monday, power has been restored to over 230,000 customers. She says that 24,000 around Brisbane are without power and this denotes people who are still experiencing inundation problems.	Anna Bligh, Qld Premier
14/01/2011 20:26	AM Radio	4BC	Evenings	Nearly 27,000 properties in South East Qld are still without power. Approximately 19,000 of those are in the Greater Brisbane area, while almost 5000 homes and businesses in Ipswich remain in the dark. Electricity has been restored to about 18,000 homes since yesterday afternoon. Kath Ryan, Spokeswoman, Energex, says that crews are working hard to get everyone back on the grid, however they must wait for waters to recede in some areas.	Kath, Spokeswoman, Energex
15/01/2011 6:02	AM Radio	ABC 612 Brisbane	06:00 News (Weekend )	Capricorn Coast residents are being warned of a phone scam in Yeppoon, with a caller claiming to be from Ergon Energy. The bogus caller is asking for credit card details to ensure the power stays on during floods.	Kath Ryan, Spokeswoman, Energex
14/01/2011 18:08	TV	WIN Rockhampton	WIN News		

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15/01/2011 9:01	TV	SKY News Australia	09:00 News Now (Saturday)	1200 ADF personnel and an army of volunteers are today assisting Qlders with relief and recovery efforts following the state's devastating flooding. The number of missing people has been revised down to 20. Parts of Vic, SA, NSW and Tasmania are experiencing flooding. 2000 people have been evacuated in Vic. Hosts cross to Kieran Gilbert, Sky News reporter, who is live in Brisbane. Gilbert says that 26,000 homes remain without power. He says Energex is hoping to reduce the number further to 20,000 by the end of today. Mike Swanston, Energex, says Energex crews are working rotating 12-hour shifts. He says each house is being checked individually. Campbell Newman, Brisbane Lord Mayor, says he is impressed but not surprised by the outpour of community spirit in the wake of the crisis. Anna Bligh, Queensland Premier, is touring Rockhampton today while Julia Gillard, Australian Prime Minister, is in Townsville. Jimmy Stuart, Bureau of Meteorology, says there will be some showers in Brisbane today. Stuart says there is a big flood moving its way down the Condamine River again. He says that flooding will hit St George	Campbell Newman, Brisbane Lord Mayor Jimmy Stuart, Bureau of Meteorology Kieran Gilbert, Sky News Reporter Mike Swanston, ENERGEX
15/01/2011 8:01	AM Radio	4BC	08:00 News (Weekend)	Around half a dozen high rise buildings in the CBD could face days without power. Mike Swanston, Spokesman, Energex, says that some basement substations are still inundated and they are considering bringing in some large mobile generators to restore CBD power in the weekend. However, he says that due to the bad conditions it may be a few days before power is fully restored.	Mike Swanston, spokesman, Energex
15/01/2011 10:00	TV	SKY News Australia	10:00 News Now (Weekend)	Thousands of volunteers as well as an additional 600 ADF personnel have turned out in Brisbane today to help flood victims cleanup. While waters are receding in Brisbane and Ipswich, other parts of Qld, NSW, SA, Vic and Tas remain on alert or are inundated by floodwaters. The number of missing people has been revised down to 20, while the death toll remains at 16. 26,000 homes remain without power in Brisbane. 2000 people have been evacuated in Vic. Kieran Gilbert, Sky News reporter, is in Brisbane. He says the first team of volunteers under the direction of Brisbane City Council have been sent out to the suburbs hit hardest by the flooding. Flood affected residents wanting to check their electrical units can contact Qld Master Electricians to order a certified site inspection. Gilbert says people with solar panels should also be careful because despite Energex and Ergon both cutting power to homes, those units will still be operating. Mike Swanston, Energex, says Energex crews are working rotating 12-hour shifts. He says each house is being checked individually. The AMA is warning volunteers to dress appropriately so as to	Campbell Newman, Brisbane Lord Mayor Kieran Gilbert, Sky News Reporter Mike Swanston, ENERGEX
15/01/2011 7:49	AM Radio	ABC 612 Brisbane	07:45 News (Weekend)	ENERGEX says power has been restored to over 18,000 across the south east since yesterday afternoon. Kath Ryan say sit will take some time to restore power to everyone, including those who weren't flood affected.	Kath Ryan, Energex
15/01/2011 10:02	AM Radio	ABC 612 Brisbane	10:00 News (Weekend)	ENERGEX says it could take weeks for power to be fully restored in flood affected parts of South East Qld. Spokesman Mike Swanston says it is a long process to get everyone back online.	Mike Swanston Spokesman, ENERGEX

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

15/01/2011 8:01	TV	ABC News 24	ABC News (Saturday)	The enormous task of cleaning up Brisbane continues this morning. 30,000 homes across the city have been flooded. Power is gradually being restored but tens of thousands of homes and businesses still do not have electricity. 53 people are still missing. Prince Charles has offered his sympathy to Australian flood victims on behalf of the UK. Brisbane Lord Mayor Campbell Newman has said around 6,000 people are expected to volunteer today. Federal Minister for Foreign Affairs Kevin Rudd last night cut his foot while helping with the cleanup and had to go to hospital when it became infected. Queensland Premier Anna Bligh says her priorities today are electricity, clean water and cleaning up the roads.	Prince Charles
14/01/2011 18:00	AM Radio	ABC 612 Brisbane	18:00 News	Energex says some Brisbane residents may remain without power for weeks. Energex spokesman Danny Donald says suburbs near the river must be tested and deemed safe.	Danny Donald, Spokesman, Energex
15/01/2011 8:12	TV	ABC News 24	ABC News (Saturday)	Many Queenslanders are still without power after the floods. Energex says flood waters are hampering efforts to restore power in many areas. Energex spokesman Mike Swanston says 26,000 homes are still without power. Swanston says it is a house by house exercise from here on in and says several buildings in the CBD still have their underground levels flooding which is making power restoration difficult there.	Mike Swanston, spokesman, Energex
15/01/2011 9:14	AM Radio	ABC 612 Brisbane	Weekends (Saturday)	Program preview: - Public transport update. - Energex report.	
15/01/2011 9:16	AM Radio	ABC 612 Brisbane	Weekends (Saturday)	Interview with Anita Sietas, Spokeswoman, Energex. Sietas says that they have restored power to 230,000 homes and businesses and they have just under 25,000 that they are working on today. Sietas reads out the 30 suburbs that they are hoping to make progress in within regards to power restoration across Brisbane. Caller asks when power to West End will be restored? Sietas says that it may be days as the area was badly inundated.	Anita Sietas, spokeswoman, ENERGEX

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

15/01/2011 7:11	TV	Channel 7	Weekend Sunrise	Kochie speaks to Michelle Tapper, Sunrise correspondent; Paul Kadak, Sunrise correspondent; Simon Reeve, Sunrise correspondent; and Nuala Hafner, Sunrise correspondent, to get an update on the Qld flood crisis. Tapper says EMQ has revised the number of missing people down to 20. She says the death toll remains at 16. Qld Police are urging people who have listed someone as missing, but have now made connections with them, to please ring in again so their names can be taken off the list. Energex is slowly turning the power back on to homes and businesses in Brisbane. Kadak says the worst looks like it might be over for Goondiwindi residents. He says the floodwaters there are gradually receding. He says around one-third of Boggabilla's streets are underwater. Reeve is at the RNA Showgrounds evacuation centre in Brisbane. He says people are starting to get into the routine. He says less people stayed at the centre overnight, which is a good thing. Reeve says a man was arrested by Qld Police at the centre overnight. Hafner speaks to a family from Hervey Bay that has travelled to Fairfield in Brisbane to help.	Michelle Tapper, Sunrise Correspondent Nuala Hafner, Sunrise Correspondent Paul Kadak, Sunrise correspondent Rob Lye, flood volunteer Simon Reeve, Sunrise correspondent
14/01/2011 19:02	TV	ABC1	ABC News	The damage to Brisbane is being revealed in the flood clean up. of Brisbane's main arteries, Coronation Drive, is of concern as it may suffer a land slip. Many homes and businesses are still without power. Rio Tinto's new headquarters was two weeks from completion, but now thousands of litres of water needs to be pumped from its underground carpark., Queen Street Mall is seeing some return to normality. Energex crews have been working around the clock to restore power. Public transport will be free for at least a week when it returns on Monday.	Campbell Newman, Lord Mayor, Brisbane Di Freshney, Travel About Jay O'Hara, Boardwalk Bar and Bistro Mike Swanson, ENERGEX
15/01/2011 6:03	FM Radio	Triple M	06:00 News (Weekend)	Energex has another 18,000 homes back online, with total outages now at 28,750. 250 crews are on deck this morning and warn that some properties may not have the power on for sometime yet.	
15/01/2011 10:37	AM Radio	ABC 612 Brisbane	Weekends (Saturday)	Interview with Tony Perrett, Acting Mayor, Gympie. Perrett says that he just returned from Kilkivan last night and has been assessing damage in his area today. He says that there is extensive road and bridge damage in the Mary Valley. Perrett says that it will be sometime before power can be reconnected by Energex. He says that The Army has been assisting people in the region to get back to normality. He praises the emergency services for helping ferry things across the Mary River. He says that their main priority is to get the roads network back to normal and then reconnect people who are still isolated.	Tony Perrett, Acting Mayor, Gympie
15/01/2011 10:46	AM Radio	ABC 612 Brisbane	Weekends (Saturday)	Interview with Karen West, Spokeswoman, Energex. West says that currently there are 23,000 people in Qld without power, but they have restored power to 230,000 people. She says that Brisbane, Ipswich and the Lockyer Valley are the main affected areas.	Karen West, Spokeswoman, Energex



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14/01/2011 18:46	TV	Channel 7	Seven News	<p>Anna Bligh, Qld Premier, joins Young to discuss the Qld flooding crisis. Bligh says she was very pleased to see the efforts of the rescue teams today. She says she is extremely proud of her state. She says community spirit is crucial to helping people get through this disaster. She says the Qld Govt are focusing on electricity supply and guaranteeing clean water. She says the Ipswich motorway and the Bruce Hwy have just been reopened, and it is hoped more roads will be opened again soon.</p>	Anna Bligh, Qld Premier
15/01/2011 8:11	AM Radio	ABC 666 Canberra	AM (Saturday)	<p>Qld coal mines usually supply 40% of Australia's thermal coal which is used to make electricity. However, the flooding has damaged mines and railway lines, forcing some of the biggest producers to suspend operations and sales. Peabody Energy has six mines which have all been affected by the rains. However Wilkie Creek is the worst affected of the six. Jennifer Morgans, Vice President of External Affairs at Peabody Energy Australia says that the water is difficult to remove from the mines. Ian Corduroy, a hydrologist in the School of Civil and Environmental Engineering at the University of NSW says there is a good chance of above average rainfall for the next two to three months. However, coal loading is resuming at Gladston Harbour. Leo Zussino, Chief Executive of Gladstone Ports Corporation says if there was a good five to six weeks of dry weather, the systems could get back to some operations. He says that the coal industry will definitely recover but the memories of the flood will live with some people forever, making the mines far less fortunate than others.</p>	<p>Ian Corduroy, hydrologist, School of Civil and Environmental Engineering at the University of NSW Jennifer Morgans, Vice President of External Affairs, Peabody Energy Australia Leo Zussino, Chief executive, Gladstone Ports Corporation</p>
16/01/2011 6:01	AM Radio	4BC	06:00 News (Weekend)	<p>Nearly 20,000 businesses and homes remain without power in South East Queensland this morning. Graham Metcalf, Energex, says whole areas of the network will have to be rebuilt. Metcalf says Energex will use what resources it can to get the infrastructure back up and running but it will be up to homeowners to get their own equipped checked.</p>	Graham Metcalf, spokesperson, Energex
16/01/2011 6:03	FM Radio	Triple M	06:00 News (Weekend)	<p>Energex crews are continuing their work to get power back to just under 20,000 homes and businesses in the Western suburbs and Ipswich.</p>	
16/01/2011 6:02	AM Radio	ABC 612 Brisbane	06:00 News (Weekend)	<p>Almost 20,000 homes and businesses remain without power in South East Queensland. Energex says hundreds of staff are working around the clock to restore power.</p>	
14/01/2011 22:01	AM Radio	ABC 612 Brisbane	22:00 News	<p>There are still more than 34,000 homes and businesses across South East Qld without power tonight. Most outages are in Brisbane, however 10,000 customers are also blacked out in the Ipswich region. It is thought that some will be without power for more than a week.</p>	

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16/01/2011 7:39	TV	Channel 9	Today On Sunday	Williams welcomes Mike Swanston from Energex to discuss the situation in Qld with power supply issues following the flood crisis. Williams says 6000 homes had power restored last night. Swanston says the company is endeavouring to reconnect power in suburbs like New Farm and Kangaroo Point but some transformers have received flood damage. Swanston says the backbone of the power network is restored even in badly affected areas like Goodna, Graceville and areas of Ipswich. Swanston says repair crews were significantly delayed by traffic in Brisbane yesterday and reinforces the Brisbane Lord Mayor's comments for people not involved in the recovery effort to stay at home. Swanston says 500 Energex staff are hoping to reduce the number of homes without power from 20,000 to 12,000 today. Williams says four major buildings in the Brisbane CBD are still without electricity.	Mike Swanston, ENERGEX
16/01/2011 7:50	AM Radio	ABC 612 Brisbane	07:45 News (Weekend)	Power crews are trying to restore electricity to almost 20,000 homes and businesses in South East Queensland. Graham Metcalf, Energex, says restoring power is a slow process.	Graham Metcalf, Energex
15/01/2011 18:07	TV	Channel 7	Seven News (Weekend)	Roads in Brisbane and Ipswich experienced traffic chaos today. It is believed the congestion is due to a large number of motorists that are driving around the flood devastation to sightsee. Energex and other emergency vehicles were blocked in by the influx of cars on the roads. Authorities are appealing for people not taking part in the cleanup effort to stay out of the affected areas.	
15/01/2011 18:11	TV	Channel 7	Seven News (Weekend)	Live aerial shots of a Brisbane street where flood relief volunteers spent today cleaning up. Reporter says while a lot of cleaning has been done today, it is going to take many more days like this to make a dent on the city wide destruction. He says Energex crews are still trying to access areas without power.	
16/01/2011 8:07	TV	Channel 9	Today On Sunday	Anna Bligh, Qld Premier, joins hosts to discuss the Qld floods. Bligh says 'a kind of magic' is happening out on the street of Qld. She says people are doing amazing work for one another. She says this time last week, a telethon was held and to Austn people 'dug deep.' She says we now need people to dig a little deeper. She says Qld has been devastated. She says the Qld Govt and the Fed. Govt will put in another \$10m each for the relief fund. She says people are going to take a long time to recover from this. She says there are still people missing in the floods. She says in communities like Rockhampton, Emerald and Condamine, people have still not been able to return to their homes. Williams says according to Energex, around 6000 homes had power restored yesterday. Bligh says electricity supplies are the biggest priority. She says fresh water is another issue, as well as food supplies. She says the floodwaters are toxic, so there are serious health concerns. She says Energex trucks are being held up because sightseers are parking in the streets to take a look at the flooding.	Anna Bligh, Qld Premier

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16/01/2011 9:31	TV	Channel 9	Today On Sunday	A cleanup operation is underway in Brisbane, but in the Lockyer Valley, people are still waiting for news of loved ones missing in the floods. Anna Bligh, Qld Premier, says some families are experiencing an agonising wait. Five cleanup volunteers have contracted flood related infections. Fourteen people are still missing, while sixteen have been confirmed dead.	Anna Bligh, Qld Premier Gino Pecoraro, AMA
16/01/2011 9:46	TV	Channel 9	Today On Sunday	Darren Curtis, Channel Nine Helicopter, joins hosts. Curtis says a temporary tip has been set up in Brisbane so that people can avoid travelling to the main dump. He says the 'mud army' have arrived in Graceville to start moving rubbish. He says the efforts of the team have been amazing. He says Qld Premier Anna Bligh, the mayor and Energex have asked that people not involved with the cleanup stay out of the area.	
15/01/2011 18:21	TV	Channel 9	National Nine News (Weekend)	Tonnes of fresh produce has been ruined by flooding at the Brisbane Produce Market in Rocklea. Parmalat, Brisbane's main milk distribution centre, is also closed as a result of flooding. Up to 40% of milk supplies to local stores have been cut. Supermarkets, like Woolworths, are short of fresh food too. The lack of supplies has forced some local McDonald's restaurants to shut, as well as some petrol station. Meanwhile, th XXXX Brewery is down around 750,000 bottled and cans in lost production. Also, Energex is hoping to restore power to another 2000 homes today, with 23,000 still remaining off the grid.	Andrew Young, CEO, Brisbane Produce Market Ken Zie, convenience store owner Mike Swanson, ENERGEX vox pops
16/01/2011 8:20	TV	Channel 7	Weekend Sunrise	Crews are working hard to restore power to thousands of homes and businesses but frustrations are growing. Interview with Mike Swanson from Energex who says yesterday they got 6000 homes back on power down from a total of 120,000 that were out of power at the peak of the floods. There are about 20,000 homes still without power. There are generators running some towns as they rebuild the network. Doyle says Energex are going hell for leather. Swanson says it is a team effort and explains the processes involved with restoring power. Safety tips for power are given. Swanson explains some of the factors slowing efforts down, such as mud. Interstate resources are coming in. Colleagues at EnergyAustralia, Country Energy and Integral Energy have sent crews up to help. Koch stresses the importance of safety aspects and says in 1974 floods more people died from electrocution in the clean up than died in the actual floods.	Mike Swanson, ENERGEX
16/01/2011 10:01	AM Radio	ABC 612 Brisbane	10:00 News (Weekend)	Almost 20,000 homes and businesses are without power across South East Queensland. Mike Swanson, spokesperson, says about 6000 properties should have power restored today. The rest may have to wait until Wednesday.	Mike Swanson, Spokesperson, Energex
16/01/2011 10:05	AM Radio	ABC 612 Brisbane	Weekends (Sunday)	Program preview: - Energex power update. - Medical Association on where to take care. - ACCC warning on fake charities.	

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16/01/2011 8:28	TV	Channel 7	Weekend Sunrise	Doyle is in Fairfield and shows damage to the houses. She points out the mud on the side of the street and says an army medic has told her it is full of sewage and toxic. She shows before and after photos of houses damaged. She says the army, the council workers and Energex trucks are there. Koch reminds people if they volunteered yesterday they do not need to re-register today.	
16/01/2011 8:32	TV	Channel 7	Weekend Sunrise	Power has been restored to 6000 more Brisbane properties overnight with crews working around the clock. Around 20,000 homes and businesses still have not been connected in Brisbane, Ipswich and the Lockyer Valley.	Mike Swanson, Energex
16/01/2011 11:17	AM Radio	ABC 612 Brisbane	Weekends (Sunday)	Interview with Karen McMann (*), Energex. McMann (*) reports that approximately 20,000 homes and businesses across South East Queensland are without power. McMann says Energex is doing everything it can to restore power but in some areas, such as Murphy's Creek, parts of the network need to be rebuilt. McMann appeals to customers for their patience.	Karen McMann (*), Spokesperson, Energex
16/01/2011 9:11	TV	Channel 7	Weekend Sunrise	Fresh details on flooding hotspots: Reporter is in Seven news chopper and says hundreds of volunteers are lining up. Doyle says the Defence Force has had to put a few plans in place in order to manage activities. Reporter is on Brisbane River and says engineers are looking at structural integrity of Coronation Drive. He says it is amazing to see the power of the water in the river. Interview with Geoff McDonald, Toowoomba Chamber of Commerce who says businesses are helping others out who have lost people and there is a great community spirit. Withcott(*) is a scene of devastation. Energex guys have arrived at Fairfield and Doyle says it will make a big difference to get the power on.	Geoff McDonald, Toowoomba Chamber of Commerce Various Sunrise Correspondents
16/01/2011 12:20	TV	SKY News Australia	12:00 News Day (Weekend)	As the waters subside across many areas of Qld, there are health issues associated with the floodwaters. Gino Pecoraro, Qld AMA, has warned residents not to enter floodwaters if they have cuts or abrasions on their skin, otherwise they risk gaining an infection. He says Energex has warned that anything running on electricity should not be used if it has been submerged in water. He says it is too dangerous. He says mosquito borne diseases are a threat.	Gino Pecoraro, Qld AMA
16/01/2011 12:11	TV	SKY News Australia	12:00 News Day (Weekend)	Gemma Veness, Sky News reporter, discusses the cleanup effort after the floods in Qld. Veness says geographical aerial shots are being taken across Qld to determine where the floods actually went. 14 people are still missing. 22 000 homes and businesses are still without power, but Energex are hoping to reconnect more homes today. 92 schools have been inundated. The Police Commissioner says a number of scams are being carried out across Qld. Volunteers are being asked not to bring their own vehicles into the region. Anna Bligh, Qld Premier, has confirmed 17 people are now dead. The Qld Govt and Fed. Govt have contributed another \$10m each to the relief fund.	
16/01/2011 9:40	TV	Channel 7	Weekend Sunrise	Doyle says Energex guys are working hard to restore power.	

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

16/01/2011 12:03	12:03 AM	Radio	4KQ	12:00 News (Weekend)	<p>Energex says another 3000 Brisbane homes will be reconnected to the power grid today. Mike Swanston, Energex, says in some cases houses will need to be rebuilt.</p>	Mike Swanston, ENERGEX
16/01/2011 9:51	9:51	TV	Channel 7	Weekend Sunrise	<p>Electrical contractors are at a house in Fairfield checking the wiring before the power is put back on as part of a busy morning for Energex. Interview with Major General Mick Slater, Flood Recovery Coordinator who discusses the volunteer efforts and says how fantastic it has been and says they want the numbers to continue next week. He says the flood tourists are not helping and are better off at home. Slater says in Brisbane things are in the hands of emergency services and city council who are doing a great job. The power companies have been doing a great job restoring power. Slater discusses the wider regional community and says they are robust. There are some people in Dalby who have been evacuated five times. The recovery centre there is a one stop shop, with Centrelink, Lifeline, counsellors, the Red Cross and all the social support services needed. People have been well helped in a dignified way. Army medic is urging people to wash their hands and prevent infections. Slater says basic hygiene concerns are paramount.</p>	Major General Mick Slater, Flood Recovery Coordinator
16/01/2011 18:34	18:34	TV	SBS	World News Australia (Sunday)	<p>Emergency crews, volunteers and the army have continued their massive clean up in the wake of the Qld floods. Energex estimates that 26,000 homes in Qld are still blacked out. Daniel Zingifuboro, Qld African Community Council says the African community wants to help as much as possible. Graham Perrett, Federal Member for Moreton says the community spirit has been wonderful. So far \$84 million has been raised for the flood appeal, including extra funds added today by the Qld and fed govts. Anna Bligh, Queensland Premier has appealed for further donations. Bob Brown, Greens Leader says the coal mining industry should help foot the bill because it helped caused the floods. Ian Stewart, Qld Deputy Police Commissioner says a number of scams involving bogus tradespeople have been reported. Quentin Bryce, Governor General has toured Qld. Condamine is expecting the nearby river to peak again around midnight tonight. The local pub in Murphy's Creek has acted as a church to allow community members to get together and grieve. Bligh has announced that another body was found today in a Grantham home that had been searched twice before. Wayne Swan, Federal Treasurer has asked people to</p>	<p>Anna Bligh, Queensland Premier Bob Brown, Leader, Australian Greens Party Daniel Zingifuboro, Qld African Community Council Graham Perrett, Federal Member for Moreton Ian Stewart, Qld Deputy Police Commissioner Quentin Bryce, Governor General voxpops Wayne Swan, Federal Treasurer</p>

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16/01/2011 17:06	TV	Channel 9	National Nine News (Weekend )	Report on the Qld floods. Thousands of properties are still without power and are struggling to stay open. Mike Swanston, Energex, says they're working hard to get the power back on line.	Frank Dragani, Cooparoo Markets Director Heather Vo, Foodworks Owner Mike Swanston, ENERGEX Peter Bunning, Graceville Suzanne Fletcher, Graceville
17/01/2011 6:01	TV	Channel 7	Sunrise	Brisbane is preparing for peak hour chaos this morning as people return to work. Anna Bligh, Queensland Premier is urging people to be patient. The CBD is still partially closed. Ferries won't run for at least three months, bus services are disrupted and power is still out in some major city buildings.	Anna Bligh, Queensland Premier (excerpt)
17/01/2011 6:08	TV	ABC News 24	ABC2 News Breakfast	Brisbane will try to start returning to normal working life today but authorities are warning of traffic gridlock and continuing electricity cuts. Interview with Reporter Kim Landers. Landers says the Lord Mayor states Brisbane is going back to normal today but concedes major buildings in the CBD are still without power. She says there have been problems with traffic control lights and there are homes and businesses in Brisbane, Ipswich and the Lockyer Valley that remain without power. She says the water has not receded in all of Brisbane and Auchenflower and Milton may have water increase with high tides. She says the Qld cabinet will hold an emergency meeting today to assess the impact of the flooding on areas including Rockhampton, Bundaberg and other towns. She says Qld Premier Anna Bligh has called for the meeting to see what can be done next.	Kim Landers, reporter
17/01/2011 6:07	TV	SKY News Australia	First Edition - Early	The Brisbane CBD will re-open today however commuters are warned to expect delayed on bus & train services while ferries will not run. The Qld flood death toll has reached 18 with another 14 still missing while volunteers are being asked to assist with the clean up. The Qld Gov't cabinet will hold an emergency meeting today while Condamine residents will start cleaning up today after the river peaked at 14.8m. Anna Bligh, Queensland Premier has announced the latest two deaths, which were two people found in the Lockyer Valley. Authorities are asking employers to stagger the return to work of employees although residents are still being told to support local businesses, with Heather Vo, Foodworks Owner looking at a food bill of up to \$100,000. The suburb of Graceville has been split, with residents like Suzanne Fletcher escaping while across the road Peter Bunning is still without electricity. Mike Swanston, Energex says the focus is on trying to get homes back online with Energex also supplying generators to get the Rocklea Fruit & Veg markets running again. The Cooparoo Markets have managed to get a supply of fresh	Anna Bligh, Queensland Premier Heather Vo, Foodworks Owner Mike Swanston, ENERGEX Peter Bunning, Graceville Resident Suzanne Fletcher, Graceville Resident



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17/01/2011 5:31 AM	Radio	ABC 612 Brisbane	05:30 News	Energex says up to 12,000 properties in South East Qld could be without power for weeks because of flood damage. More than 17000 homes and businesses are blacked out in Brisbane, Ipswich and the Lockyer Valley. Energex's Danny Donald says interstate contractors will help to restore power today.	Danny Donald, Spokesman, Energex
16/01/2011 15:03	FM Radio	Triple M	15:00 News (Weekend)	More than 250 Energex crews are working hard to restore power to the 24,000 properties in South-East Qld which are still cut off.	
17/01/2011 5:50 AM	Radio	ABC 612 Brisbane	Breakfast	Mike Swanston, Energex, says there are some electrical scammers because homes will need an electrical safety check. Swanston says Master Electricians and other electricians are doing electrical safety checks for homes but there are of course 'vultures' out there. He says they spoke to Mater Electricians earlier on and says the inspection will cost around \$200. Levinston notes that if your home has been under water, you will need an electrical test. Swanston says Master Electricians will organise an electrical contractor for you. Levinston notes that 17,000 people are without power in south east Qld. Swanston says they are working towards the worst flood affected areas. He says for some of the homes it is more a case of rebuilding the homes.	Mike Swanston, ENERGEX
16/01/2011 17:03	FM Radio	Triple M	17:00 News (Weekend)	22,000 properties in the south east are still without power, and Energex crews are working to reconnect it.	
17/01/2011 5:59	FM Radio	MIX 97.3	06:00 News	Employers in Brisbane CBD are being encouraged to stagger work times in a bid to avoid traffic chaos. Campbell Newman, Lord Mayor, Brisbane City Council, says they are working around the clock to get traffic signals back online. People heading back to work are being encouraged to car pool or use free public transport. Energex says buildings without power will be switched back on during he week.	
16/01/2011 8:04 AM	Radio	4BC	Weekend Mornings	Traffic Report Compere reminds listeners that Energex have advised people not to use electrical appliances that have been in contact with water until they have been checked by an electrician.	

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17/01/2011 6:01 AM	Radio	SBS Ethnic Radio	06:00 News	Two more bodies have been found in the flood affected Lockyer Valley, lifting the death toll to 18, and grave concerns are held for 14 people still missing. Anna Bligh, Queensland Premier, is urging people to be patient while waiting to return to their homes. Bligh says the emergency services are working hard to allow people to return. Rachel Nolan, Queensland Minister for Transport, says commuters can expect minor disruptions to rail and bus services, and the CityCat and CityFerry services will be suspended until the Brisbane River is cleared of debris. All public transport is free until the last service of Friday to help ease congestion on the roads. Thousands of volunteers helped to clean affected homes and businesses yesterday. Campbell Newman, Mayor, Brisbane, asked anyone with suitable equipment to help for several hours. Volunteers are being warned about the danger of asbestos, live electrical equipment and infection. Quentin Bryce, Governor General, has thanked the volunteers.	Anna Bligh, Queensland Premier Quentin Bryce, Governor General
17/01/2011 6:03 AM	FM Radio	B105	06:00 News	The rate of power reconnection has slowed, with only the worst affected homes and businesses still without power. Energex says up to 12,000 will not be connected for some time. In Brisbane CBD five buildings including Riverside Centre, Stanford, and Neville Bonner Building are still without power.	
16/01/2011 8:16 AM	Radio	4BC	Weekend Mornings	[cont] Regular Segment - Your Small Business is a Big Deal: Interview with Mike O'Hagen from Mini Movers and Anita from Energex: Anita gives an update on power supply following the floods. She says 9000 homes and business had supplies reconnected yesterday. Energex will only switch power on when it is safe to do so, and are encouraging people to get electrical contractors to check their houses. Anita says 30,000 homes were inundated and will need checking. Energex are working closely with Master Electricians. O'Hagen says his business in Rocklea was inundated, and their metres were under water. He is concerned that businesses cannot employ people before their power is back on. [cont]	Anita, Energex Mike O'Hagen, Mini Movers
17/01/2011 6:04 AM	FM Radio	Triple M	06:00 News	Brisbane battles to recover from the financial loss suffered from the floods. Campbell Newman, Lord Mayor says working in the CBD is just as important as helping with the cleanup effort. There will be activity at the Rocklea Markets this morning as it operates in a limited capacity, while only the worst affected homes and businesses are still switched off. Energex says up to 12,000 places will not have power connected for some time. In the CBD the Riverside Centre, the Stamford Plaza and the Neville Bonner Building are still switched off.	Campbell Newman, Lord Mayor
17/01/2011 6:30 AM	Radio	4KQ	06:30 News	Danny Donald, Energex, says five Brisbane CBD buildings are still without power this morning. Power remains cut off for almost 18,000 homes and businesses.	Danny Donald, Energex
17/01/2011 6:32 AM	Radio	ABC 612 Brisbane	06:30 News	Energex reports power outages remain for five Brisbane CBD buildings due to flood damage. Energex also report that up to 12,000 properties could be blacked out for weeks. Danny Donald of Energex lists affected buildings.	Danny Donald, Energex

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17/01/2011 7:43	TV	Channel 7	Sunrise	Interview with Anna Bligh, Queensland Premier. Bligh says the recovery has begun. She talks about the extent of the disaster. She says waters are still rising in Condamine, which was evacuated for the second time last week. She says pallets of food are being taken into Dirranbandi, which is not flooded but is cut off. She says today there will be a special cabinet meeting to discuss costs and the rebuilding program. She says those things that will get the economy up and running will be prioritised as not everything can be dealt with at once. She talks about the rebuilding of roads. She says in Brisbane, electricity is prioritised. She talks about the death toll. She talks about the Austn support of Qld.	Anna Bligh, Queensland Premier
17/01/2011 8:00	TV	Channel 7	Sunrise	Brisbane is preparing for peak hour chaos this morning as people return to work. People are being urged to be patient. Ferries won't run for at least three months, bus services are disrupted and power is still out in some major city buildings. Anna Bligh, Queensland Premier says it is not possible to do everything at the same time.	Anna Bligh, Queensland Premier
17/01/2011 7:01	FM Radio	MIX 97.3	07:00 News	Brisbane's CBD will come alive today as thousands head back to work, with people being urged to car pool or use public transport. Danny Donald, Spokesman, Energex says the Riverside Centre, Stamford Plaza, and a few other CBD buildings remain without power.	Danny Donald, Spokesman, Energex
17/01/2011 7:00	FM Radio	Triple M	07:00 News	Lord Mayor of Brisbane, Campbell Newman, emphasises the need to reignite the Brisbane economy as on the level of importance as flood clean ups. Energex hopes to have power restored to five Brisbane CBD office towers by tomorrow night. Some 12,000 homes may be blacked out for weeks.	Campbell Newman, Lord Mayor of Brisbane
17/01/2011 7:42	TV	ABC News 24	ABC2 News Breakfast	Homes and businesses across Brisbane, Ipswich and the Lockyer Valley are still without power today. Provider Energex has warned full reconnection is some time off. Interview with Energex's Mike Swanson. Swanson says some homes may not be ready for power until the home is re-built. He says crews in Chelmer, Fairfield, Indooroopilly say the homes may need to be re-built. He says there are still 5 buildings in the CBD mainly along the River that will get their power back on today. He says there are still power interruptions near Laidley and the Lockyer Valley and there are overhead networks that need to be rebuilt in Moreton Bay. He says their work has increased since 2 weeks ago in Gympie and crews from Country Energy, Integral Energy and Energy Australia have been sent in to assist with the workload. Kennedy says 18 people have died and 14 are missing from the Qld floods. He says the Rocklea Markets have re-opened this morning.	Mike Swanson, ENERGEX
17/01/2011 7:51	TV	ABC News 24	ABC2 News Breakfast	Kennedy says Energex's Mike Swanson warns some power will not be reconnected for awhile but the Rocklea Market appears to be doing well.	
17/01/2011 7:11	AM Radio	ABC 612 Brisbane	Breakfast	Program preview: - Campbell Newman, Brisbane Lord Mayor. - Energex and Translink spokespeople. - Queensland Governor Penny Wensley.	

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17/01/2011 7:31 AM	Radio	4BC	07:30 News	Danny Donald, Spokesman Energex says all but a few CBD buildings have power reconnected today. Donald says across the SE 19,000 people remain without power and some areas could be in the dark for weeks.	Danny Donald, Spokesman Energex
17/01/2011 7:04 AM	Radio	NOVA 106.9	07:00 News	Energex still have 17,000 homes and businesses to reactivate. Five Brisbane CBD high rises are without power. Danny Donald of Energex lists affected addresses.	Danny Donald, Energex
17/01/2011 7:30 AM	Radio	ABC 612 Brisbane	Breakfast	News headlines: - Anna Bligh, Queensland Premier says the Qld Govt will work on a flood recovery plan this morning. - Businesses in the Brisbane and Ipswich CBDs will try to start up again. Commuters are being urged to stagger work hours and take advantage of free public transport. - Shipping operations in the Port of Brisbane are expected to be back to normal today, and the Rocklea Markets are partially re-opened. - Energex says five buildings in Brisbane's CBD remain without power because of serious flood damage, and 12,000 properties in the South-East could be blacked out for weeks. - The Prime Minister is calling on businesses to contribute more to the Premier's Flood Appeal. - Australia has won over England in the first one-day international at the MCG. - Jamila Groth is in action at the Australian Open today.	
17/01/2011 7:34 AM	Radio	4KQ	07:30 News	Almost 18,000 properties are still without power this morning, with 13,500 in Brisbane. The worst affected areas include areas in the south and west. Danny Donald, Spokesman, Energex says extra crews are working to get power up and running.	Danny Donald, Spokesman, Energex
17/01/2011 7:38 AM	Radio	ABC 612 Brisbane	Breakfast	Levingston talks to Mike Swanston from Energex about power outages. Swanston says there are 10,000 homes at least which can not be reconnected because there is no one home or the house can not safely receive power. He states the company is now not talking about the number of homes left to restore power to, as many of them need to be completely rebuilt.	Mike Swanston, Spokesperson, Energex
17/01/2011 8:01 AM	Radio	4BC	08:00 News	Energex has restored power to all but five buildings in the CBD.	
17/01/2011 8:00 AM	Radio	Triple M	08:00 News	Five office towers in the Brisbane CBD are still without power. Energex is hoping they will be back by tomorrow night. Up to 12,000 homes and businesses will potentially be cut of for weeks due to damage.	
17/01/2011 7:05 AM	Radio	B105	07:00 News	In Brisbane, people are encouraged to fuel the economy by returning to work today. Campbell Newman, Brisbane Lord Mayor, has suggested bosses stagger start times to reduce congestion. Five buildings in the CBD are without power, but Energex is hoping to restore them by tomorrow. Up to 12k homes could be without power for some time due to damage. The Rocklea Markets are operating from today.	Campbell Newman, Brisbane Lord Mayor
17/01/2011 8:03 AM	Radio	B105	08:00 News	Five buildings in the CBD are without power, but Energex is hoping to restore them by tomorrow. Up to 12k homes and businesses could be without power for some time due to damage. The Rocklea Markets are operating from today.	

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17/01/2011 7:02	FM Radio	MIX 92.7	07:00 News	Five buildings in Brisbane CBD are without power, including the Riverside Centre on Eagle Street and the Stanford Plaza on Margaret Street. Mike Swanson, Energex, says a lot of houses are still without power.	Mike Swanson, Energex
17/01/2011 8:45	TV	ABC News 24	ABC2 News Breakfast	Trioli says the electricity supplier Powercor is sandbagging its substation in Horsham ahead of the expected flooding. Power has been restored in Donald and Charlton. The Murray Darling Highway is under threat while Kerang and Echuca should be avoided at all costs. Kennedy provides details to local road closures.	
17/01/2011 8:48	TV	ABC News 24	ABC2 News Breakfast	Qld's cabinet will hold an emergency meeting today to discuss the recovery. Interview with Qld Premier Anna Bligh. Bligh says power has been re-connected at a massive rate over the weekend and expected the CBD to operate normally by the end of this week. She says mining and agriculture has a big task ahead of them. She says there is a big effort to open schools next week. She says flood mitigation protection needs to be considered in the reconstruction of the region. She says they need to discuss where houses are built and what sort of houses.	Anna Bligh, Queensland Premier
17/01/2011 7:51	TV	Sky Business News	First Business	Interview with Steve Hitchman, Managing Director, MIP, about Business Intelligence. They discuss applications across banking and credits cards and processes used to harness data. He says organisations such as the Federal Department of Defence have multiple systems and all information must be verified as correct. They discuss how businesses could benefit from BI after the QLD floods. He says BI is used by EnergyAustralia or Energex to determine substation loads. They discuss the importance of live data capture. Hitchman says all traits of phone use are captured and user profiles are created. If customers complain to the help desk and phone use drops this is flagged and companies can offer incentives to retain them.	Steve Hitchman, Managing Director, MIP
17/01/2011 9:41	TV	ABC News 24	ABC News - 09:00	Interview with Sarah Clarke, Reporter, ABC, who is in a helicopter over Rocklea, where the Rocklea Markets were badly hit by city floods. Clarke says the markets are using power generators as electricity is not getting through to some areas. Clarke says 65% of Queensland's fruit and vegetables come from the distribution centre at Rocklea, which has limited operation. Clarke says the Lindsay Brothers have lost a number of trucks and operations in the floods. Newsreader says trucking magnate Lindsay Fox's company is moving containers to other parts of south-east Queensland to help with relief efforts.	Sarah Clarke, reporter, ABC

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17/01/2011 7:15	AM Radio	ABC Southern Queensland	Breakfast	<p>Iliffe talks to Western Downs Mayor, Ray Brown about the flooding situation in Condamine. Brown says the Condamine peaked last night at around 14.7m, with recovery programs organised yesterday and forms lodged with the Australian Defence Force to mobilise a tent city for Condamine. Brown says support crews, Ergon electricians, water treatment, paramedics, SES Workers, septic crews, Lifeline counsellors, Red Cross, and Centrelink workers need to be housed after being airlifted in early Wednesday morning. Brown says it is important to get businesses, schools and community centres back on track quickly. Brown says the Premier has given her word that the town will be given all available support. Brown says structural engineers need to inspect buildings before residents return, adding there are also no food, water or toilets. Brown says Condamine will rebuild bigger, brighter and better because the people are magnificent. Brown asks people to respect the roads like Moonie Highway, which are in terrible condition. Brown says 40% of the Dalby water supply is back online, with three of 15 artesian bores online. Brown says Energex also report that up to 12,000 properties could be blacked out for weeks. Danny Donald of Energex lists affected buildings. Danny Donald of Energex claims houses could be burned down if power is restored to areas prematurely.</p>	Ray Brown, Western Downs Regional Mayor
17/01/2011 7:50	AM Radio	ABC 612 Brisbane	07:45 News	<p>Energex says there are five buildings in Brisbane CBD that are still without power.</p>	Danny Donald, Energex
17/01/2011 8:33	AM Radio	4KQ	08:30 News	<p>There are still 20,302 Energex customers without electricity and five buildings in the CBD are still being repaired. These include 123 Eagle Street, Riverside Centre, 39 Edward Street Stanford, 126 Margaret Street, 42 Albert Street and 75 William Street, Neville Bonner Building. Energex believes 10-20k homes will not have power connected for some time.</p>	
17/01/2011 8:58	AM Radio	ABC 612 Brisbane	Mornings	<p>Qld Premier Anna Bligh says people will need time to allow themselves to feel the true extent of the recent flood disaster. Workers are returning to Brisbane CBD this morning, with power restored to all but four buildings. Qld's cabinet will meet today to map the flood recovery plan. The Condamine River peaked at 14.8m overnight. Courier Mail editor Michael Crutcher says it is unclear how long it will take for Brisbane to recover from the floods. He says it is good to see Rocklea Markets trading again so quickly, also mentioning the Regatta Hotel and the Breakfast Creek Hotel. Crutcher says the Courier Mail's Twitter feed was popular during the flood crisis, when the Courier Mail site was struggling with heavy traffic. He says Courier Mail readers have been supporting of Bligh and Brisbane Lord Mayor Campbell Newman's leadership throughout the crisis.</p>	Michael Crutcher, Editor, Courier Mail
17/01/2011 9:02	AM Radio	4BC	09:00 News	<p>Master Electricians has issued another plea for home owners to be patient for the reconnection of power. Malcolm Richards, CEO, Master Electricians Australia, says water and electricity do not mix.</p>	Malcolm Richards, CEO, Master Electricians Australia



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17/01/2011 8:53 AM	Radio	ABC Capricornia	Mornings	<p>Stevens is joined by Craig Gibbons from the Electrical Trades Union, who discusses Operation Energex and the demand for electricians in ensuring flood affected houses are safe to return to. Gibbons says that there is a huge demand to get power reconnected to many houses, he says that they are calling for electricians to lend a hand in Rockhampton and other Western Qld centres. He says that most of the co-ordination for this effort is begin done through the Government Emergency Response Service. Gibbons says that this week they aim to take a bus load of electricians from Gladstone into Rockhampton to help with the flood relief effort. He says that they are relying on the goodwill of businesses with contractor's tickets to let unticketed electricians work under their certificates. Gibbons says that the volunteers have taken the responsibility of accommodation upon themselves, he says in some instances these people have donated not just their time, labour and fuel, but also money to the Premier's Flood Appeal. Gibbons notes that it is such a huge co-ordination effort that double ups should be expected in some areas. He says that taskforce The Qld flood death toll has risen to 18 while 14 people remain missing. The cleanup efforts are underway in flood affected areas. The Brisbane Produce Market is once again operating after being flooded last week. Anna Bligh, Queensland Premier, believes the Brisbane CBD should be operating by the end of the week. She notes power is gradually being reconnected to homes and businesses. She says mining and agriculture face some major challenges and hopes the rail networks will return to normal soon. She says they are focusing on getting schools reopened before the term commences. Cross to Sarah Clarke, ABC Reporter. Clarke says people in the Brisbane CBD are being encouraged to car-pool and take public transport to work. Newsreader mentions Campbell Newman, Lord Mayor of Brisbane, suggested people turned up at work at staggered times to avoid traffic congestion. Clarke says there is major grid-lock heading outbound from the city. She notes it will be awhile until the CityCat services will return to operation. She mentions Energex does not believe they will be able to restore power to around 10,000 homes in some areas.</p> <p>2 bodies were found in the Lockyer Valley yesterday. In Brisbane, bosses have encouraged people to return to work but authorities are encouraging employers to stagger their employees due to the huge strain on public transport. Meanwhile, Citycat and Cityferry services have been cancelled until debris is cleared from Brisbane River, and Energex wants some Brisbane homes could be without power for weeks.</p>	Craig Gibbons, Electrical Trades Union
17/01/2011 9:07	TV	ABC News 24	ABC News - 09:00	<p>The Qld flood death toll has risen to 18 while 14 people remain missing. The cleanup efforts are underway in flood affected areas. The Brisbane Produce Market is once again operating after being flooded last week. Anna Bligh, Queensland Premier, believes the Brisbane CBD should be operating by the end of the week. She notes power is gradually being reconnected to homes and businesses. She says mining and agriculture face some major challenges and hopes the rail networks will return to normal soon. She says they are focusing on getting schools reopened before the term commences. Cross to Sarah Clarke, ABC Reporter. Clarke says people in the Brisbane CBD are being encouraged to car-pool and take public transport to work. Newsreader mentions Campbell Newman, Lord Mayor of Brisbane, suggested people turned up at work at staggered times to avoid traffic congestion. Clarke says there is major grid-lock heading outbound from the city. She notes it will be awhile until the CityCat services will return to operation. She mentions Energex does not believe they will be able to restore power to around 10,000 homes in some areas.</p>	Anna Bligh, Queensland Premier Sarah Clarke, ABC reporter
17/01/2011 7:11	TV	SKY News Australia	First Edition	<p>2 bodies were found in the Lockyer Valley yesterday. In Brisbane, bosses have encouraged people to return to work but authorities are encouraging employers to stagger their employees due to the huge strain on public transport. Meanwhile, Citycat and Cityferry services have been cancelled until debris is cleared from Brisbane River, and Energex wants some Brisbane homes could be without power for weeks.</p>	
17/01/2011 9:58 AM	Radio	ABC 612 Brisbane	Mornings	<p>Begley says there are 20k Energex customers without power and they are working very hard to restore it, but about 10k homes will probably not have power restored for some time.</p>	

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17/01/2011 9:30 AM	Radio	ABC Southern Queensland	Mornings	Sanders talks to Peter Wreckers(*), Lockyer Valley Regional Council. Wreckers explains the council has many resources available for people cleaning up properties and gives the number for residents to call. He says people are pulling together tremendously, while Council staff have been working long hours and Energex and Main Roads have been very helpful. Wreckers says council teams will be assessing and prioritising damage as they go, with the help of the Defence Force. He states the current challenge is to get resources out to people, and mentions some people are still in evacuation centres He says council and agencies like Red Cross are assisting people whose homes are destroyed. Sanders mentions she has found staff at the Gatton Council extremely patient and pleasant.	Peter Wreckers(*), Lockyer Valley Regional Council.
17/01/2011 10:36 TV	TV	ABC News 24	ABC News - 10:00	Interview with Kim Powers, Reporter, ABC News 24 in Brisbane. Powers speaks to Mike Swanson, spokesman, Energex for the latest on the power situation in flood-affected parts of Brisbane. Swanson says power should be restored to many areas today. He explains the process Energex has undertaken in disconnecting flooded homes and reconnecting those that are ok. He expects power to be restored in Oxley, Sumner, Brookfield and Milton. He states the same safety policy applies to homes in Ipswich and the Lockyer Valley. He notes there are properties in Graceville and Chelmer that are still classed as unlivable. He chats about the difficulties fixing the network in Qld, house-by-house. Powers reports the Port of Brisbane has reopened, however still blocked by a lot of debris. She says a mine-sweeper will be in Moreton Bay today to clear debris.	Kim Powers, Reporter, ABC News 24 Mike Swanson, spokesman, Energex
17/01/2011 7:36 TV	TV	SKY News Australia	First Edition	2 bodies were found in the Lockyer Valley yesterday, while 14 people are still missing. In Brisbane, bosses have encouraged people to return to work but authorities are encouraging employers to stagger their employees due to the huge strain on public transport. Meanwhile, Citycat and Cityferry services have been cancelled until debris is cleared from Brisbane River, and Energex warns some brisbane homes could be without power for weeks. However, the Rocklea markets are now open, and Lord Mayor Campbell Newman says this is a real milestone in the recovery process. Newman says that there will be free public transport in Brisbane CBD, and encourages employers to run staggered start times.	Campbell Newman, Brisbane Lord Mayor
17/01/2011 8:08 FM	Radio	NOVA 106.9	08:00 News	There have been reports of supermarkets charging through the nose for items such as bread and milk as demand is high, while commen have been trying to rip off flood victims needing electrical checks.	Danny Donaldson (sic), Spokesman, Energex
17/01/2011 9:22 AM	Radio	ABC Southern Queensland	Mornings	Caller Clem says the power is back on in Upper Lockyer. Clem thanks 'the Energex people' who he says are worth their weight in gold. Clem says having power makes a huge difference. Sanders notes that Energex covers Lockyer Valley, and Ergon covers Toowoomba and the west.	

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17/01/2011 9:00	FM Radio	River FM	09:00 News	There are 18,000 Queenslanders without electricity despite a massive effort by Energex to restore power across flood affected areas. Energex crews have restored power to nearly 250,000 South East Queensland homes and businesses. Premier Anna Bligh says everyone should have power in the next few days, except for inundated properties.	Anna Bligh, Queensland Premier
17/01/2011 7:59	FM Radio	NOVA 106.9	Meshel, Tim and Marty	Interview with Anna Bligh, Queensland Premier. Compere says he wants to hug Bligh because she is the busiest woman in Queensland. Bligh says it has been extreme and people have been very busy. Laurie says she seems to be a bit more energised since the weekend, when volunteers across Brisbane helped each other out. Bligh says it was inspiring and it made her feel better. Bligh says she has seen similar acts in small towns such as Theodore and Condamine, but it was surprising to see it in a big city. Compere says the media has come together positively, and asks Bligh if it has changed her opinion on it after criticism over the last year from the media. Bligh says events bring everyone together, and the deaths in the Lockyer Valley reminded everyone what was important. Bligh says the media has done a good job of keeping everyone informed. Laurie says she saw a bumper sticker critical of Bligh's privatisation policies on the weekend and she thought it was inappropriate. Tim says they were at 4KQ for a while because the studios were evacuated. Compere criticise 4KQ.	Anna Bligh, Queensland Premier
17/01/2011 11:30	TV	Channel 9	National Nine Morning News	A minutes silence will be held to mark one week since the Lockyer Valley was hit with the worst of the Qld flooding while an army of volunteers have turned out to help those Qld residents most in need of assistance. There is no formal program for volunteers today with Campbell Newman, Brisbane Lord Mayor, calling on those with free time to get out and assist those requiring help. Around 17,000 homes & five CBD office buildings are still without power says Mike Swanston, Energex while the death toll from the floods has reached 18, with Anna Bligh, Queensland Premier reporting another 12 are still missing in the Lockyer Valley. A total of 13 looters have now been charged with another three arrested over night while the town of Condamine is preparing for their second clean up after the river peaked at 14.8m. Sth East Qld is set to experience warm weather today however heavy rain is forecast for much of the state's nth with Tropical Cyclone Zelia sitting off the coast	Anna Bligh, Queensland Premier Mike Swanston, ENERGEX vox pops
17/01/2011 10:39	AM Radio	ABC 612 Brisbane	Mornings	Begley interviews Mike Swanston of Energex who explains the power outage situation. Swanston notes yesterday afternoon saw 6000 homes come back online in areas such as Sumner, Rocklea and Milton. Swanston notes more properties cannot be reactivated until an electrical contractor has verified their safety. Swanston notes how he is in New Farm presently which has almost been fully reconnected. Begley reads a message from Marianne who asks Energex to look into why many people on her street have had power reconnected but not her's. Swanston implores people without power to contact the company. Swanston speaks of working closely with the Brisbane City Council to try and see infrastructure brought back to life.	Mike Swanston, ENERGEX

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

17/01/2011 11:18	TV	ABC News 24	ABC News - 11:00	Interview with Kim Landers, Reporter, ABC. Newsreader says many Brisbane residents returned to work this morning after a weekend of cleaning up. Newsreader says Queensland's Cabinet will meet today to plan the rebuilding effort. Landers says Queensland Premier Anna Bligh said there would be a statewide assessment of flood damage and there would be a reexamination of the Flood Recovery Plan. Landers says the Cabinet will discuss getting infrastructure, the Port of Brisbane and major rail lines up and running. Landers says the mining and agricultural sectors have been severely impacted. Landers says Energex Spokesperson Mike Swanson explained more suburbs are being re-connected to electricity today. Newsreader says the Riverside Centre in the CBD has not yet been re-connected to power. Landers says the Army remains very active in Graceville, which still requires a lot of debris to be removed. Landers says public transport will be free all week, while the CityCat ferries will be out of operation for months. Landers mentions the Brisbane Lord Mayor warned people to stagger their arrival at work.	Mike Swanson, Spokesperson, Energex: [excerpt]
17/01/2011 8:39	FM Radio	ABC Gold and Tweed Coasts	Mornings	Dyer talks to her friend Tara, who has been affected by floods in Graceville, Brisbane. Tara describes how her house was full of mud after the flood waters hit. She has not been able to save many of her belongings. Tara observes that many people have lost more things than she has. She says she has been helped by many volunteers. She says builders and electricians are due to visit her house.	Tara, Brisbane Resident
17/01/2011 10:09	AM Radio	ABC North Queensland	Mornings	Tapiolas talks to Yean Lee, Technology Expert, Consortium Web about the latest technology news. Lee mentions Twitter and Facebook saying that in the last week Twitter has taken on the role of advising people in flooding situations. Lee discusses the Queensland Police Force using Twitter to advise the public about issues surrounding flooding. Lee says the Queensland Police Force done a great job keeping people updated through Facebook and Twitter. Lee says that Energex were very good about keeping information up to date about who was at risk of losing power and what could be done is power was lost. Lee says that apparently the customer database of Vodafone was leaked to the internet although he says that the case is under police investigation and is not confirmed. Lee says that any breach of privacy is very serious and Vodafone have responded accordingly. Lee says Vodafone has set up a privacy hotline. Lee says he will be cleaning up due to flooding this week.	Yean Lee, Technology Expert, Consortium Web
17/01/2011 11:09	AM Radio	4GR	Focus on the Downs	Interview with Western Downs Mayor, Ray Brown, who speaks of the flooding situation in Condamine. Brown notes that he was helicoptered into the town as it has turned into a sea of water. Brown says water treatment personnel are to be airlifted into the town as well as Ergon Energy officials and structural engineers. Brown notes that Chinchilla has water supply problems.	Ray Brown, Western Downs Mayor
17/01/2011 11:03	AM Radio	4KQ	11:00 News	Thousands of houses and businesses are still without power. Danny Donald, Energex, says they are working as quickly as possible to restore power.	Danny Donald, Energex

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17/01/2011 10:15	TV	ABC News 24	ABC News - 10:00	<p>Many Brisbane residents have returned to work this morning as the flood cleanup continues. Qld's cabinet will meet today to discuss the rebuilding process. Cross to Kim Landers, Reporter, ABC. Landers says the authorities, including the Qld Premier Anna Bligh and Brisbane's Lord Mayor, are encouraging people to return to work. She says the crisis traffic in the CBD has been flowing better than what was expected. She says the crisis increased after the flooding of Brisbane, Ipswich and the Lockyer Valley. Anna Bligh, Queensland Premier, believes the Brisbane CBD should be operating by the end of the week. She notes power is gradually being reconnected to homes and businesses. She says mining and agriculture face some major challenges and hopes the rail networks will return to normal soon. She says they are focusing on getting schools reopened before the term commences. Newsreader says there are talks about building levys around Brisbane, such as near the University of Qld, to prevent future flooding. Landers says Campbell Newman, Lord Mayor of Brisbane, has suggested ideas such as releasing water from Wivenhoe.</p>	Kim Landers, Reporter, ABC Anna Bligh, Queensland Premier
17/01/2011 13:03	TV	ABC News 24	ABC News - 13:00	<p>Anna Bligh, Queensland Premier has promised to rebuild her state to be stronger and more flood resistant. Brisbane prepared to return to work but power still has to be restored in some areas. Rachel Nolan, Queensland Minister for Transport says there is extensive damage to the Toowoomba railway line.</p>	Anna Bligh, Queensland Premier Campbell Newman, Brisbane Lord Mayor Geoff Wilson, Queensland Minister for Education and Training Rachel Nolan, Queensland Minister for Transport
17/01/2011 9:23	FM Radio	ABC Gold and Tweed Coasts	Mornings	<p>Dyer talks to David Morgan, Managing Director of the Runaway Bay Sports Centre, who says that last Wednesday he had a distress call from an organisation that hosts students at South Bank. He says the students' accommodation was being flooded so his Sports Centre decided to host them. He says the students are still staying at the Centre because Energex has not restored power to their accommodation.</p>	David Morgan, Managing Director, Runaway Bay Sports Centre
17/01/2011 12:04	AM Radio	ABC 612 Brisbane	12:00 News	<p>Energex cannot reactivate power to some properties in Ipswich and Graceville because flooding has made them uninhabitable. Mike Swanston of Energex claims around 10,000 homes cannot be restored.</p>	Mike Swanston, ENERGEX
17/01/2011 12:00	FM Radio	Triple M	12:00 News	<p>Energex hopes to reconnect another 5000 homes and businesses today. 21,000 homes are without power across the south east. Nathan Hatch from Energex says residents should not be concerned.</p>	Nathan Hatch, Energex

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

17/01/2011 6:10	TV	Channel 9	Today (Queensland Edition)	Interview with Campbell Newman, Brisbane Lord Mayor, who says it is vital that Brisbane gets back to business today, as people's livelihoods depend on it. Newman says people need cancer treatment, people need to stock supermarket shelves and fuel needs to get to petrol stations. Newman says people are urged to use free public transport today to avoid congestion on the roads. Newman encourages people to volunteer in flood-affected areas. Newman says Council and the Australian Army are getting on with clean-up work. Newman says there are around four buildings in the CBD that cannot get electrical systems back online due to water in the basement. Newman says the building owners will be working with Energex. Newman says Auchenflower is predicted to have re-flooding, while the Brisbane River remains high. Newman says it will take up to two years to fix the ferry system.	Campbell Newman, Brisbane Lord Mayor
17/01/2011 11:01	AM Radio	4WK	11:00 News	Energex is working to restore power to 8000 customers who suffered outages on the weekend. Qld LNP leader John-Paul Langbroek says that he is impressed by the effort which Energex has gone to in their bid to restore power.	John-Paul Langbroek, Leader, Qld LNP
17/01/2011 6:23	TV	Channel 9	Today (Queensland Edition)	Interview with Mike Swanston, Spokesperson, Energex, who says it is a long slog to get power back on in Brisbane and new issues are being encountered every day. Swanston says there are around 10,000 homes unable to accept power due to being in poor condition. Swanston says safety is an issue for crews. Newsreader says the Stamford Plaza building and Riverside Centre are without power. Swanston says the Riverside Centre and the hotel at the bottom of Edward Street will be without power until at least Wednesday or Thursday, while the Neville Bonner building in William Street and 42 Albert Street should be re-connected today. Swanston says 6000 homes in New Farm were re-connected to power yesterday, while West End, Rocklea, Archerfield, Sherwood, Oxley, and Milton are priority areas for today. Swanston says crews cannot get to some areas in Tivoli today. Swanston warns that houses with solar power will still be live despite the grid being dead. Swanston suggests residents with solar energy call either Master Electricians Australia, the Clean Energy Council or their installer.	Mike Swanston, Spokesperson, Energex
17/01/2011 9:15	TV	Channel 9	Today (Queensland Edition)	Interview with Mike Swanston, Energex, to discuss the latest power situation in Queensland, in the wake of the floods. Swanston says they got about 6,000 homes back on last night. Swanston says restoration switching is in progress in Oxley, Sumner and Brookfield. Swanston says they are having some trouble with lower lying areas. Swanston says they are hoping to have all homes that were not significantly effected by the floods to be re-connected to power by 3pm this afternoon. Swanston says two large buildings in the CBD were so badly damaged that they will be without power supply till Thursday. Swanston says they are still watching Fernvale and Gatton. Swanston says they still need to re-build networks in some areas. Swanston says some homes may still have electricity, even though others in the region do not, because they may have solar power.	Mike Swanston, ENERGEX



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17/01/2011 13:17	AM Radio	ABC 612 Brisbane	Afternoon s	Cr Paul Tully, Ipswich City Council, says they still have many people helping out in Goodna. Tully says Electrical Trades Union has many people in Goodna helping out. He says there are free tetanus shots too. Tully says a pensioner and her husband were given one minute's notice by Police to get out of their house in Goodna and she lost everything. He says it is hard for people who have lost everything. Tully says there are a mixture of problems, including traffic lights that are out, roads that have potholes and so on. He says normal rubbish collections are being done but recycling is cancelled. Tully says Energex are working on getting homes reconnected in Goodna.	Cr Paul Tully, Ipswich City Council
17/01/2011 13:00	AM Radio	4WK	13:00 News	Qld power companies are working to restore electricity as the widespread flooding caused thousands of residences to lose power. Opposition Leader John-Paul Langbroek says he is impressed by the long hours Energex crews have been working.	John-Paul Langbroek, Queensland Opposition Leader
17/01/2011 13:36	AM Radio	ABC 612 Brisbane	Afternoon s	News Headlines: - The Premier Anna Bligh has gone to Government House to ask the Governor to approve special measures to deal with the Qld flood crisis. - Big businesses are under pressure from the PM to pledge more money for the Qld flood appeal. - Simon Crean, Federal Minister for Regional Australia, says authorities in Qld should consider constructing flood levies along the Brisbane River. - Energex says 16,000 homes remain without power in Qld's south east. - RACQ spokesperson Linda Schekoske says problems with fuel shortages in the south east are easing. - Brazilian Military are assisting emergency teams with the flood crisis. - Geoffrey Rush has missed out on a Golden Globe award for his acting in the film the King's Speech.	
17/01/2011 13:31	TV	ABC News 24	ABC News - 13:00	Press Conference with Martin Ferguson, Federal Minister for Resources and Energy: Ferguson discusses the issuing offshore petroleum exploration permits in Commonwealth waters from the 2009 Offshore Petroleum Exploration Acreage release. Ferguson says that these bids have been determined by the joint authorities, the Commonwealth Authority and WA and SA Governments. Ferguson says that the exploration permits are important to Australia in an energy conservation point of view. Ferguson says he is issuing three WA permits to Flinders Number Four, Woodside Energy and Riverina Energy in the Carnarvon Basin. Ferguson says that the remaining four permits are awarded to BP Exploration Alpha in the Great Australia Bite, SA. Ferguson says that the permits have been awarded following extensive assessment. Ferguson says that BP, following the Gulf of Mexico, are subject to additional conditions which they have accepted. Ferguson says that there will be some time before wells are drilled and the activity will be largely seismic during the Summer of 2011-12. Ferguson says it is his intention to have in place a new national power update. Angela Day, Energex says that about 20,000 homes and businesses around South East Qld remain unpowered. She says about 250,000 homes have had their power restored in the past week. Energex is hoping to have another 5,000 homes and businesses reconnected by this evening.	Martin Ferguson, Federal Minister for Resources and Energy
17/01/2011 14:15	AM Radio	ABC 612 Brisbane	Afternoon s	Power Update Angela Day, Energex says that about 20,000 homes and businesses around South East Qld remain unpowered. She says about 250,000 homes have had their power restored in the past week. Energex is hoping to have another 5,000 homes and businesses reconnected by this evening.	Angela Day, Energex

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

17/01/2011 14:00	AM Radio	4BC	14:00 News	Energex is warning flood victims to be on the lookout for scammers posing as Energex workers.	Nathan Hatch, Energex
17/01/2011 8:02	FM Radio	MIX 97.3	08:00 News	Five buildings in Brisbane's CBD remain without power including the Riverside Centre and Stamford Plaza. Mike Swanston, spokesperson, Energex, says there are also many homes without power.	Mike Swanston, Spokesperson, Energex
17/01/2011 15:07	TV	ABC News 24	Afternoon Live	A massive flood cleanup is continuing in Qld, with 18 people confirmed dead and 14 still missing. The Qld Cabinet is meeting to devise a rebuilding plan for the state. Qld Premier Anna Bligh has promised to rebuild Qld. Bligh has asked the Qld Governor for special powers to aid in the relief effort. Produce markets at Rocklea in southern Brisbane have partially reopened. Energex says most of Brisbane's power grid should be switched back on by late this afternoon.	Anna Bligh, Queensland Premier Arnie Aoukar, Food Processor Campbell Newman, Brisbane Lord Mayor David Goffman, spokesman, Gibb Brothers Geoff Wilson, QLD Education Minister Mike Swanston, spokesman, Energex Rachel Nolan, Qld Transport Minister
17/01/2011 15:05	FM Radio	River FM	15:00 News	Twenty thousand homes and businesses remain without power but ENERGEX hopes to have 5,000 back online today.	
17/01/2011 15:04	FM Radio	River FM	15:00 News	ENERGEX is warning people to watch out for scammers posing as workers and licensed contractors. There have been reports of people demanding money for work that is never completed.	Nathan Hatch, Energex
17/01/2011 15:08	AM Radio	4BC	Drive	Interview with Cr Campbell Newman, Lord Mayor of Brisbane about the flood recovery. He says it is hard seeing the "economic heartbeat" of Brisbane slowed down. He says there is much work to be done, and notes that "council workers have been working their butts off, along with Energex, Telstra", fire fighters, Police, ambulance workers, Red Cross, and other agencies. He notes that interstate agencies have also helped out. He says volunteers are needed to work alongside paid workers, and asks people to use their initiative. He says Qld Fire and Rescue Service workers are currently out doing rapid damage assessment street by street, house by house, to classify whether houses are habitable. He announces some breaking news, saying that an inspection report on Coronation Drive conducted by Council engineers recommends that, this afternoon, lanes on Coronation Drive should be opened. He has given authorisation for this. Caller Beryl asks Newman what she can do about rubbish collection seeing as her bins were washed away by the floods.	Cr Campbell Newman, Lord Mayor of Brisbane

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

17/01/2011 15:21	AM Radio	ABC 612 Brisbane	Drive	Higgins-Devine talks to Mike Swanston of Energex, they discuss how there are still 24,000 people without power. Swanston says that it is slow work and they have managed to get about 3000 homes back online today but there are still problems. Swanston says many transformers or equipment went underwater, leading to incredibly slow work. He says they are having to move from grid to grid methodically.	Mike Swanston, ENERGEX
17/01/2011 15:41	AM Radio	4BC	Drive	Interview with Malcolm Richards, Master Electricians Australia and Adrian Hart, Master Plumbers Australia about the flood recovery. Richards explains what electricians have to do to make a home electrically safe, noting that the group is working closely with Energex. Hart says that a lot of work needs to be done with regards to gas and water.	Adrian Hart, Master Plumbers Australia Malcolm Richards, Master Electricians Australia
17/01/2011 8:00	TV	Channel 9	Today (Queensland Edition)	News - Premier Bligh says that those volunteering may be delaying the overwhelming responses at the end. There is now much waste thrown away. - Volunteers will now have to bring themselves into the region and also check on their neighbours - Power is slowly returning - The list of missing people is shortening but they are being found dead. - COndamine is still an area of concern with the river continuing to peak. - Authorities want employers to stagger start times to prevent traffic jams - Rivercats and Ferries are still closed - An explosion on a fuel tanker is being investigated - Victoria is still flooding in areas. - An Australian soldiers was injured by a bomb - Sport	Mike Swanston, ENERGEX Tim Wiebusch, Vic Police
17/01/2011 16:16	AM Radio	ABC 612 Brisbane	Drive	Interview with Nathan Hatch, Energex about the flood recovery. He says 24,000 customers are still without power.	Nathan Hatch, Energex
17/01/2011 16:10	FM Radio	B105	16:00 News	Energex has staff coming from inter state to help relieve exhausted crews. Energex says all but really badly damaged areas should be back on now but if not people should call them.	
17/01/2011 16:00	FM Radio	Triple M	16:00 News	Energex has staff arriving from interstate to relieve exhausted crews. Energex says most places should be back on now but if not people should call them.	
17/01/2011 17:02	AM Radio	ABC 612 Brisbane	17:00 News	Nathan Hatch, spokesperson, Energex, says 24,000 homes and businesses remain without power in south east Qld. Hatch says anyone who hasn't been effected by floods but are without power should contact Energex.	Nathan Hatch, Spokesperson, Energex
17/01/2011 17:19	AM Radio	ABC 612 Brisbane	Drive	Electricity update with Kath Ryan, Energex.	Kath Ryan, Energex
17/01/2011 17:09	TV	Channel 10	TEN News	Lord Mayor Campbell Newman, expressed his disgust at the vandalism done to the city's trains. he also welcomes the commission inquiry and also look at early warning systems. He also states the recovery is underway as people return to work. Coronation Drive has reopened. He thanks many who are working hard to bring the city back to life such as Telstra, Energex and the Salvation Army	Campbell Newman, Lord Mayor

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

17/01/2011 14:06	TV	ABC News 24	Midday Report (Late)	Queensland Premier Anna Bligh has promised to rebuild the state to be stronger and more flood-resistant. Power still has to be returned to some areas in Brisbane. Bligh emphasises the need for flood mitigation and protection measures. Queensland Transport Minister Rachel Nolan notes extensive damage to the railway line along the Toowoomba Range, predicting it will be at least three months before it is re-opened. Queensland Education Minister, Geoff Wilson says 92 schools, 14 TAFE campuses and 80 childcare centres are substantially flood-affected. Public transport in Brisbane will be free for a week. Brisbane Lord Mayor Campbell Newman urges employers to use their initiative to implement staggered start times for returning workers. Newman expresses his concern that there may still be bodies found.	Anna Bligh, Queensland Premier Campbell Newman, Brisbane Lord Mayor Geoff Wilson, Queensland Education Minister Rachel Nolan, Queensland Transport Minister
17/01/2011 17:01	TV	Channel 10	TEN News	The Premier Anna Bligh has instigated a royal commission into the recent flood disaster to nut out details of whether or not it could have been avoided. It will be headed by former Judge, Kate Holmes. The inquiry will examine all blueprints and weather reports and there will also be public forums. The Opposition Leader has backed the decision made by Anna Bligh and commends her work during the crisis. There are accusations that the dam was released far too late and water levels should have been lower.	Anna Bligh, Queensland Premier John-Paul Langbroek, Queensland Opposition Leader Rachel Nolan, Queensland Minister for Transport Stephen Robertson, Queensland Minister for Natural Resources, Mines and Energy and Minister for Trade
17/01/2011 17:01	AM Radio	4KQ	17:00 News	Energex is urging customers who were unaffected by floodwaters but still without power to call them.	
17/01/2011 18:38	TV	SKY News Australia	Sky National News	Reporter Gemma Veness is in Brisbane. She says the city was getting back online in parts of the CBD. She speaks to Lord Mayor Campbell Newman, who says it is important to restore the city's economic life as well as to clean it up. He thanked the huge effort from army personnel, council workers, volunteers and other agencies. The markets were re-opened, as was Coronation Dr. Newman says the ferries carry around 6m passengers annually and their closure is a big impact. It is important to restore services - the damaged pontoons need to be fixed. Newman urges neighbours to check for each other's welfare, especially on those who cannot cope. He thanks council workers, Energex, Telstra, Qld Urban Utilities and emergency services, as well as Qld Govt's Road Tech, communities dept, the Qld Police and others for their hard work.	Campbell Newman, Lord Mayor, Brisbane Gemma Veness, Reporter
17/01/2011 17:05	FM Radio	Triple M	17:00 News	There are still over 20,000 properties without power at the moment. Energex says that anyone who is without power yet was not flood effected should contact them.	

ENERGEX TV and radio media clips - SEQ floods 10-23 Jan 2011

17/01/2011 18:03	AM Radio	ABC 612 Brisbane	18:00 News	ENERGEX estimates 10,000 properties in SE Qld will be so badly damaged that they will not be able to get power back for months.	Nathan Hatch, Energex
17/01/2011 18:05	TV	Channel 7	Seven News	Council workers, Energex staff and defence personnel are all working punishing hours to clean-up Brisbane after the flood. The army was cleaning up roads in Fairfield this morning. Seven recovery centres are now in operation across Brisbane. At Yeronga flood victims are being given cash, advice on insurance, banking and counselling. Energex is trying to connect power to Auburndale(*) Rd in Yeronga. Campbell Newman, Lord Mayor, praises Australians. The Milton McDonald's is still inundated.	Bruce Douglas, Yeronga resident  Campbell Newman, Lord Mayor Rob Kearns, Energex
17/01/2011 16:03	FM Radio	Hot FM 91.1	16:00 News	Premier Anna Bligh has launched an independent commission of inquiry to examine Qld's flood disaster. The inquiry will have the powers of a royal commission and will report back in 12 months on a number of areas of concern including the preparedness of government and the operation of dams. The Premier says the state government will consider building levies along the Brisbane River to improve the city's flood defences.	
17/01/2011 16:07	TV	ABC News 24	Afternoon Live	Qld Premier Anna Bligh has promised to rebuild her state to be stronger and more flood resistant. Brisbane geared up to return to work today, but power still has to be restored to some areas and many office buildings in the CBD still have basements full of water. There are concerns some vulnerable people may have been neglected. Brisbane and Ipswich have been awash with volunteers.	Anna Bligh, Queensland Premier Campbell Newman, Brisbane Lord Mayor Geoff Wilson, Queensland Minister for Education  Rachel Nolan, Queensland Minister for Transport
17/01/2011 19:04	TV	ABC News 24	ABC News - 19:00	Qld Premier Anna Bligh has ordered an inquiry into the floods which have claimed 20 lives in the past week. Bligh wants recommendations to ensure this never happens again. Brisbane is returning to normal, but Campbell Newman, Brisbane Lord Mayor, says it will take some time before the city is operating at full capacity. David Goodwin, Chamber of Commerce and Industry, says some buildings are still without power.	Anna Bligh, Qld Premier Daryl Brigden, worker David Goodwin, Chamber of Commerce and Industry Wayne Penning, volunteers' organiser

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17/01/2011 21:04	TV	ABC News 24	The World	Qld Premier Anna Bligh has announced a commission of inquiry into the deadly Qld floods. Bligh wants recommendations to ensure that there is never a repeat of the floods, which have so far caused 20 deaths. Brisbane Lord Mayor Campbell Newman says it could be months before Brisbane is operating at normal strength again. Bligh says Qld needs a return to a sense of normality in daily life to speed up the recovery. Brisbane worker Daryl Brigden says Qld residents have a big task ahead of them. The Brisbane Stock Exchange building is still without power. Chamber of Commerce and Industry Qld Spokesman David Goodwin says the true cost of the flooding will be realised in the coming months. Volunteers' Organiser Wayne Penning says he has helped organise assistance to more than 500 homes. A special focus of the inquiry will be on the Lockyer Valley.	Anna Bligh, Queensland Premier Campbell Newman, Brisbane Lord Mayor David Goodwin, Chamber of Commerce and Industry Qld Spokesman Vox pops, Brisbane CBD workers Wayne Penning, volunteers' organiser
17/01/2011 19:04	TV	ABC1	ABC News	The economic heart of Brisbane has begun beating again as thousands of workers return to their jobs for the first time since last week's flood. For many workplaces, it is business as usual, while others are still picking up the pieces. Premier Anna Bligh says it is important that people get back to work. Up to 5 major buildings in the CBD are still without power. Chamber of Commerce and Industry Qld Spokesman David Goodwin says the true cost of the flooding will be realised in the coming months.	Anna Bligh, Queensland Premier Campbell Newman, Brisbane Lord Mayor David Goodwin, Chamber of Commerce and Industry Qld Spokesman Vox Pops, Locals
17/01/2011 22:22	TV	ABC1	ABC News - Late Edition	Anna Bligh, Queensland Premier has ordered an Inquiry into the QLD floods which have claimed 20 lives, and wants recommendations to ensure there is never a repeat. Report from Brisbane. Five major Brisbane CBD buildings including the Australian Stock Exchange are still without power. The Army is helping to move rubbish. Some residents have formed own action groups. Campbell Newman, Brisbane Lord Mayor said there are concerns for people trapped or isolated in their homes who need help.	Anna Bligh, Queensland Premier Campbell Newman, Brisbane Lord Mayor Daryl Brigden, worker David Goodwin, Chamber of Commerce and Industry Qld Wayne Penning, volunteers' organiser



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18/01/2011 6:18	TV	Channel 10	TEN Early News	In Qld residents of Grantham will today be allowed to see the state of their homes following floods. Authorities are beginning to wind back the search for victims as the death toll reaches 20. Anna Bligh, Queensland Premier is expected to travel to Toowoomba today. A \$15m independent commission of enquiry into floods has been announced, and Bligh says that the commission will be independent and honest. In Condamine electricians and water treatment plant operators will be flown in. A Navy minesweeper will begin the search for boats sunk at the mouth of Brisbane river.	Anna Bligh, Queensland Premier
17/01/2011 20:07	AM Radio	ABC 612 Brisbane	Evenings	Interview with Emergency Services Minister Neil Roberts: Roberts explains that he met with residents in Murphys Creek in the Lockyer Valley today, and says the local publican and staff opened their premises to the community at the community centre. Members of the community are supporting each other. Roberts says there is destruction 'beyond belief' in the area, including Postmans Ridge, Helidon, Gatton, Grantham, and Withcott. Roberts says that Energex, Optus, and Telstra are working on restoring services to the area. Roberts says the Beenleigh RSL have donated to the area. Roberts says the Premier and other Ministers, including [Tim] Mulherin have been travelling throughout the State. He says they have seen a magnificence response of Emergency Service workers, local disaster management groups and councils, police, State Govt agencies, Federal Govt agencies and SES to the floods.	Neil Roberts, Emergency Services Minister
17/01/2011 21:10	AM Radio	ABC 612 Brisbane	Evenings	Austin is joined by Energex spokesperson Danny Donald to discuss the power supply in Brisbane. Donald says that Energex crews were working in the Brisbane CBD and they are still aiming for Thursday to restore power to the Riverside Plaza, among other major buildings in the CBD. He says that they are having issues because as they pump water out of building basement power areas, it is flowing back in. Donald says that they are aiming to restore power to most homes, but there are some homes that have suffered so much damage that the power can't simply just be restored. He says Energex is working to restore power to houses in the Bellbowrie area and they have so far restored power to 190 of the houses, but there are still 130 off the grid. Donald says the Bellbowrie Shopping Centre suffered so much damage to its switchboard that they will have to wait for the switchboard to be repaired. He says that Ergon has supplied Energex with a lot of extra crews to help out. Austin comments that he has received an email from a woman in Goodna, whose house wasn't inundated, but she is having to protect her house from looters.	Danny Donald, Spokesperson, Energex
17/01/2011 20:21	AM Radio	ABC 612 Brisbane	Evenings	Caller Gail from Goodna says many houses in her area were devastated in the floods. She does not have any power, and is concerned about being in the dark on her own for several weeks. She is also concerned about looting, as a high amount of looters have been recorded in the area. Austin offers to pass the information on to the Qld Police. Gail says the police told her they are patrolling the street, but she has not often seen them. Gail says she has tried to ring Energex.	

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18/01/2011 6:47	TV	Channel 10	TEN Early News	In Qld residents of Grantham will today be allowed to see the state of their homes following floods. Authorities are beginning to wind back the search for victims as the death toll reaches 20. 12 people are still missing. Anna Bligh, Queensland Premier is expected to travel to Toowoomba today. A \$15m independent commission of enquiry into floods has been announced, and Bligh says that the commission will be independent and honest. In Condamine electricians and water treatment plant operators will be flown in. A Navy minesweeper will begin the search for boats sunk at the mouth of Brisbane river.	Anna Bligh, Queensland Premier
18/01/2011 6:03	FM Radio	Triple M	06:00 News	Energex says most homes not directly affected by the recent floods should have power back on by this morning. Around 10,000 homes could be without power for months due to the damage.	
17/01/2011 20:32	AM Radio	ABC 612 Brisbane	Evenings	SMS: Greg of Bellbowrie is sitting in the dark listening to spin doctors from Energex. The Energex website states the power restoration date for Bellbowrie is unknown, and the next website update will be on Wednesday. Greg says this is contemptible and arrogant.	
17/01/2011 19:24	AM Radio	ABC 612 Brisbane	Evenings	Austin reports that Energex are restoring power to Brisbane properties throughout the evening, in areas such as: Auchenflower, West End, Highgate Hill, Milton, Taringa, St Lucia, Sherwood, Yeronga, Kangaroo Point and Coorparoo.	
17/01/2011 20:39	AM Radio	ABC 612 Brisbane	Evenings	Interview with Somerset Mayor Graeme Lehmann: Lehmann says they have been affected by local flooding, flooding from Toowoomba, and releases from the Wivenhoe Dam. Homes, crops, and roads were damaged. Somerset asks residents to boil water before drinking it, and have electricians check their houses so power can be switched on. The river height is decreasing. Lehmann thinks the Brisbane Valley Highway will be open tomorrow. Lehman names towns in the Somerset region.	Graeme Lehmann, Somerset Mayor
17/01/2011 19:34	AM Radio	ABC 612 Brisbane	Evenings	Austin reports Energex likely to restore power to 3500 inner city Brisbane suburb homes by tomorrow morning.	
17/01/2011 19:08	TV	WIN Rockhampton	WIN News	Many rural communities are being reconnected to Rockhampton, with roads reopening after the flooding. Council has visited Alton Downs to discuss assistance measures, after the town was reconnected. Rockhampton Regional Council Mayor Brad Carter says the Qld Dept of Communities and Centrelink both briefed citizens. Ergon Energy will be restoring power slowly.	Brad Carter, RRC Mayor/Vox Pops, Flood Victims
18/01/2011 6:02	FM Radio	4TO FM	06:00 News	Townsville crews from Ergon are in Brisbane today to aid in restoring power after the flooding. Mark Timmerman of Ergon Energy says they will be under the direction of Energex.	Mark Timmerman, spokesman, Ergon Energy
18/01/2011 6:31	AM Radio	ABC 612 Brisbane	06:30 News	Energex report that 11 more Brisbane suburbs such as: Auchenflower, West End, Highgate Hill, Milton, Taringa, St Lucia, Sherwood, Yeronga, Kangaroo Point and Coorparoo, should see power restored by 8am. Danny Donald of Energex says around 10,000 of the 17,000 homes and businesses still blacked out will not see power supply restored for weeks. Donald notes that if power was restored to some homes they would burn down or some one would be injured or killed.	Danny Donald, Energex

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18/01/2011 6:20 AM	Radio	ABC Far North	Rural Report	Interview with Sarah Frith, a wholesaler from Farm Fresh Central: Frith says despite the reopening of the Rocklea Market, there is still confusion about and many people are unable to receive stock. It will take time before things return to normal. She says they have no power at the warehouse, but were lucky not to be inundated. They have lost \$40,000 worth of fresh produce stock and cannot operate without cold rooms. Energex says power should be back on Wednesday. They are trying to organise a generator so they can get produce out to supermarkets they supply. Supermarkets have been trying to secure fresh produce. They managed to get some stock out via boat. Frith says they are getting some basic items out today, and keeping stores stocked as best they can.	Sarah Frith, Wholesaler, Farm Fresh Central
18/01/2011 7:01 AM	Radio	4KQ	07:00 News	Almost 16,500 homes and businesses remain without power across the SE, and Nathan Hatch, Spokesman, Energex, says crews have worked through the night to get power back on for another 2,000 properties.	Nathan Hatch, Spokesman, Energex
18/01/2011 7:01 AM	Radio	4BC	07:00 News	Nathan Hatch from Energex says 16,000 homes and businesses around Brisbane are still without power. Ten thousand homes and businesses in Brisbane will remain without power for several weeks.	Nathan Hatch, Energex
18/01/2011 7:01 FM	Radio	MIX 97.3	07:00 News	Another 3,000 homes in west and southern suburbs will have power back on this morning, but it will be weeks before many more are connected.	Nathan Hatch, Spokesman, Energex
18/01/2011 6:03 FM	Radio	B105	06:00 News	Energex says most homes not directly affected by the recent floods should have power back on by this morning. Around 10,000 homes could be without power for weeks due to the damage.	
18/01/2011 6:31 AM	Radio	ABC Far North	06:30 News	Electricity professionals are travelling to Brisbane from the Far North to assist Energex workers in reconnecting the city. Mark Timmerman of Ergon Energy claims Energex has assisted Ergon Energy in the past.	Mark Timmerman, Ergon Energy
18/01/2011 8:01 TV	TV	Channel 9	Today	Brisbane electricity workers have restored power to 3,500 flood-damaged homes, with the Mayor of Brisbane Campbell Newman telling the Queensland edition of the Today Show that army helicopters are assessing the damage and what can be done. A Navy minesweeper will rove the Brisbane River today for debris.	Campbell Newman, Brisbane Lord Mayor
18/01/2011 7:04 FM	Radio	Triple M	07:00 News	Energex prompts people who are in a home without power but is not affected by flooding to contact them if power is not restored by 8am. Overnight saw power supply restored to 2000 more homes and businesses. Some 10,000 properties are so badly damaged that power will not be restored for another month.	
18/01/2011 7:00 FM	Radio	River FM	07:00 News	10,000 homes and businesses in Brisbane will remain without power for several weeks. West End, Highgate Hill, St Lucia, Sherwood, Oxley and so on can expect to have power in the next hour or so. Energex says there are 19,000 homes without power in south east Qld. Homes in Ipswich and Lockyer Valley also do not have power.	
18/01/2011 5:58 AM	Radio	4KQ	06:00 News	Electricians and water treatment plant operations will be flown into Condamine today to begin the recovery effort in the town, after 150 residents were evacuated last week as the town suffered its second major flooding event in two weeks.	

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18/01/2011 5:31 AM	Radio	ABC 612 Brisbane	05:30 News	Over 17,000 homes and businesses are still without power after the floods last week with Energex saying that about 10,000 won't be reconnected for several weeks. Malcolm Richards, CEO, Master Electricians Australia, says anyone who needs their homes inspected should call his organisation's hotline.	Malcolm Richards, CEO, Master Electricians Australia
18/01/2011 7:13 AM	Radio	ABC 612 Brisbane	Breakfast	Levingston talks to about Brisbane Lord Mayor Campbell Newman about the flooding. Newman says more people are getting out today. Newman suggests businesses have a staggered system for start and finish times for employees for the rest of the week. Newman comments that he is in St Lucia with local Councillor Julian Simmonds and will chair the Local Disaster Management Group meeting with the Brisbane City Council, police, fire brigade, ambulance, Army, Telstra and Energex later this morning. Newman says he will be holding a press conference at mid-day at the disaster co-ordination centre. Levingston mentions that another section of the Riverwalk broke off overnight. Newman comments that a Navy minesweeper is being used by the State Government, the 'maritime safety people,' and the harbourmaster to survey the Brisbane River for sunken objects. Newman says it may take up to two years to properly rebuild the CityCat terminals although temporary arrangements will be installed. Newman believes there were no major problems with the restoration of City Hall. Newman says there will be a budget review	Campbell Newman, Brisbane Lord Mayor
18/01/2011 7:03 FM	Radio	B105	07:00 News	Energex says that anyone that has the power off at their home that isn't affected by the floods needs to call them if their power hasn't been restored by eight this morning. 10,000 places remains so badly damaged they won't have power restored for another month or so.	
18/01/2011 7:32 AM	Radio	ABC 612 Brisbane	Breakfast	News Headlines: - Navy mine hunter HMAS Huon will help clear debris from the Brisbane River and Moreton Bay following the flooding in south-east Queensland. - Premier Anna Bligh says the commission of inquiry into the flooding will travel to all areas affected. 51 of the state's 73 Council areas are disaster declared. - Energex says 11 Brisbane suburbs should receive power this morning. 10,000 properties in the south-east will be without power for weeks. - Flood peaks are expected in Victoria's north and north-west over the next 24 hours. - Head of Australian forces in the Middle East Major General Angus Campbell says the year will be tough for troops in Afghanistan. - The Australian Cricket World Cup squad is named today. - Lleyton Hewitt and Samantha Stosur play in the Australian Open today.	
18/01/2011 8:05 FM	Radio	B105	08:00 News	10,000 homes will be without power for some weeks despite Energex's best efforts. Energex says any homes not affected by the floods should have their power back on now and customers should call the company if they are still without electricity.	
18/01/2011 7:59 FM	Radio	MIX 97.3	08:00 News	Energex crews worked overnight to restore power to another 2,000 homes in Brisbane. However, Energex says it could be weeks before about 10,000 properties have power again.	Nathan Hatch, Spokesperson, Energex
18/01/2011 7:44 AM	Radio	ABC 612 Brisbane	Breakfast	Levingston says Energex is reporting that 15,000 customers in south-east Queensland are without power.	

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18/01/2011 9:06	TV	Channel 10	9AM News	Qld Police and the Australian Military have begun scaling back the search for flood victims in the Lockyer Valley. Qld Premier Anna Bligh will inspect the damage in Toowoomba today. Grantham remains devastated. 20 people died in the Qld floods, however the figure is expected to rise. Bligh yesterday announced a Royal Commission into the tragedy. Electricians and water treatment technicians will fly into Condamine today via helicopter. Brisbane is slowly returning to normal. A Navy minesweeper is being sent from Sydney to Brisbane to search for boats at the mouth of the Brisbane River.	Anna Bligh, Queensland Premier David Goodwin, spokesman, Chamber of Commerce
19/01/2011 15:36	AM Radio	ABC 612 Brisbane	Drive	Higgins-Devine says around 8000 people still don't have power according to Energex.	
18/01/2011 8:03	FM Radio	Triple M	08:00 News	10,000 homes will be without power for some weeks despite Energex's best efforts. Energex says any homes not affected by the floods should have their power back on now and customers should call the company if they are still without electricity.	
18/01/2011 8:32	AM Radio	ABC North Queensland	08:30 News	Electricity professionals are travelling to Brisbane from the Far North to assist Energex workers in reconnecting the city. Mark Timmerman of Ergon Energy claims Energex has assisted Ergon Energy in the past.	Mark Timmerman, Ergon Energy
18/01/2011 7:46	AM Radio	ABC 612 Brisbane	07:45 News	Energex report that 10,000 of the 17,000 homes without power in the Southeast will not see supply restored for several weeks.	
18/01/2011 7:01	FM Radio	4TO FM	07:00 News	Local Ergon Energy crews have travelled to Brisbane to help reconnect power to flood victims. Mark Zimmerman [sic] from Ergon says they are pleased to help Energex.	Mark Zimmerman [sic], Ergon Energy
18/01/2011 9:05	AM Radio	ABC 612 Brisbane	Mornings	SMS: A resident in Middle Park says that Energex has not looked into their power situation.	
18/01/2011 9:23	AM Radio	ABC 612 Brisbane	Mornings	Caller David discusses Energex's response to Middle Park. He says that residents are happy to wait for their power, but the residents need more information. Caller Len says that Westlake has the same problem and he has been unable to get an answer out of Energex. Energex spokesperson Nathan Hatch says that crews are in the western suburbs at the moment. He says that they are prioritising maintenance to the high voltage power lines. He encourages people to contact Energex with their specific addresses so that they can update data on a street-by-street basis.	Nathan Hatch, Spokesperson, Energex
18/01/2011 9:52	AM Radio	4BC	Greg Cary Morning Show	Caller Greg at Bellbowrie hopes that Anna Bligh, Queensland Premier will not call an election prior to the findings of the Commission of Inquiry because people will want to know what really happened prior to voting. Greg says that Bligh has agreed to come in and spend some time in the studio and take listeners' calls. Greg says the local, state and federal governments abandoned Bellbowrie when it became isolated on Monday, and Energex could not provide power. Greg says Campbell Newman, Lord Mayor did not know about the plight of the town until Thursday.	

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18/01/2011 8:49	AM Radio	ABC Capricornia	Mornings	Stevens is joined by Brad Carter, Rockhampton Mayor, who says that the curtailment of a number of mining activities over the last month is going to have an enormous impact on the Rockhampton business community. Carter says that the flow on to the local economy will in turn have an impact on the Council budget. He says that he met with the board of directors from Capricorn Tourism and Economic Development Ltd yesterday, where they discussed ways in which to get the regional business community firing again. He says the issue isn't about rebuilding Rockhampton, but about marketing key components, like the tourism and hospitality sectors. He acknowledges the Stanwell Corporation, who have decided to hold their next two board meetings in Rockhampton to help invest money into local industry. He believes the real economic impact of the floods will be a shock, noting the decimation of crops and cattle losses across the region. Carter says he will not be advocating any borrowings by the Council to help with the flood rebuild, he says that the long term financial management strategy needs to be looked at, as do savings across Council.	Brad Carter, Rockhampton Mayor
18/01/2011 9:54	AM Radio	4BC	Greg Cary Morning Show	Cary speaks to Nathan Hatch, Spokesman, Energex who says crews are restoring power to suburbs such as West End, St Lucia, and Kangaroo Point, and hope to have everyone connected by Thursday afternoon. Cary says that many people have complained they received no warning before their power went out, and Hatch explains that floodwaters rose quickly and their first priority was about safety.	Nathan Hatch, Spokesman, Energex
18/01/2011 6:22	TV	Channel 9	Today (Queensland Edition)	Interview with Mike Swanston, Spokesperson, Energex. Swanston says Energex are focusing on safety which is slowing down the process to reconnect the power for homes around Queensland. He says the major building in the CBD will be back on line by Thursday. He says that means the CBD services will be basically back to normal by Thursday. He states a number of buildings are off line because their are other services that need to be repaired before they can be plugged into the grid. He says another 3,500 homes were reconnected last night. He estimates there are still around 16,000 homes are still without power. He informs a number of crews will be taken out of Rocklea, Oxley, Goodna, Archerfield and Wivenhoe because there is nothing more that can be done. He says the crews will instead target the towns of Kangaroo Point, West End, Oxley, St Lucia, Taringa, Yeronga, Durack and Jindalee, where progress can be made. He says 5,000 homes have been inspected and will be reconnected to the grid in two days. He asks for Energex customers to contact the company if they have been missed.	Mike Swanston, Spokesperson, Energex
18/01/2011 7:14	TV	SKY News Australia	First Edition	Qld premier Anna Bligh has said the inquiry into the flood disaster will not hide anything. Reporter Gemma Veness is in Brisbane and says the focus remains on the clean-up effort. She said the inquiry will have the powers of the royal commission. Veness says one question people are asking has to do with any role the Wivenhoe Dam had in flooding. There was a release of 645,000 ML of water on the Tue before the flood. The Toowoomba flash-flood was 'a brown tsunami'. Veness says the search for bodies continues in the Lockyer Valley. A man's body was found in Grantham yesterday - the death toll stands at 20 and 12 remain missing.	Anna Bligh, Queensland Premier   Gemma Veness, Reporter



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18/01/2011 9:11 AM	Radio	ABC Western Queensland	Mornings	Malcolm Richards, CEO, Master Electricians Australia joins the show to discuss the risks of solar panels following flooding. Richards says grid-connected solar panels are still live even after Ergon disconnect power to the house. He recommends people call a licensed electrical contractor to ensure their system is safe. He says an inverter inundated by water can blow up and need replacement. Wilson notes that the Premier has said electricity and water do not mix. He says if power points or the switchboard went below water, people may receive electric shocks. He recommends people have appliances tested before plugging them in. He says he is currently unaware of any loss of life or injury caused by electricity following the floods. He shares that they are currently able to allocate electricians on the same day in some cases, while Ergon and local disaster committees also have the situation under control in regional areas.	Malcolm Richards, CEO, Master Electricians Australia
18/01/2011 10:01 AM	Radio	4BC	10:00 News	Energex has restored power to around 2,000 more Brisbane homes overnight and Energex spokesperson Nathan Hatch says more houses will come online today. However, Energex says there are 19,000 properties without power across flood affected south east Qld, half of which will be unable to be connected for several weeks.	Nathan Hatch, Spokesperson, Energex
18/01/2011 6:03 PM	Radio	SEA FM Cairns	06:00 News	Some Ergon Energy crews from Cairns and the Tablelands will join a contingent of northerners bound to help out Energex workers in the southeast.	
18/01/2011 12:09 TV	TV	SKY News Australia	12:00 News Day	A young cleanup volunteer has reportedly found two bodies at Goodna west of Brisbane. Residents of Grantham are to return home today. Anna Bligh, Queensland Premier, is in Toowoomba today. She's talking to the Mayor of Toowoomba about what he needs for his community to recover. Energex is working hard to restore power to homes and only 20,000 remain without power. The Army Reserve is working in Graceville to cleanup. Only three schools won't be back on line by the start of the school year.	Anna Bligh, Queensland Premier
18/01/2011 10:57 AM	Radio	ABC 612 Brisbane	Mornings	Caller Nathan of Energex who speaks of the company being aware that some homes are without power in Middle Park and West Lake. Nathan notes crews will get to these areas after other inner city suburbs are reconnected. King says people form Middle Park and West Lake cannot find their suburbs listed on the Energex hot line. Nathan says one must select the 'damage to the network' option and they will be put through to a customer service representative.	
18/01/2011 11:12 AM	Radio	4GR	Focus on the Downs	Interview with Federal MP for Wright, Scott Buchholz, who speaks from the Murphys Creek evacuation centre. Buchholz says Energex is trying to reconnect local homes which are currently being powered through about 20 generators, these generators, run on unleaded fuel which is in short supply. Buchholz requests an unleaded petrol tank.	Scott Buchholz, Federal MP for Wright
18/01/2011 12:00 AM	Radio	4KQ	12:00 News	Around 10,000 homes and businesses in Brisbane will remain without power for several weeks. Peter Martin, Brisbane District Disaster Coordinator, says Energex crews have been working round the clock to get power back on.	Peter Martin, Brisbane District Disaster Coordinator,

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18/01/2011 7:32	FM Radio	SEA FM Cairns	07:30 News	Energex will work with Ergon Energy to help restore flood effected areas. Ergon Energy says the crisis has strengthened the relationship between the partners.	
18/01/2011 8:33	FM Radio	Zinc FM Cairns	08:30 News	Ergon Energy's local workers are heading out to repair the flood damaged electricity network in the south east and will be in the area until Sunday.	
18/01/2011 12:31	AM Radio	ABC North Queensland	12:30 News	Electricity workers from North Qld are travelling to Brisbane to help reconnect homes with power. Police and SES workers are already helping with the recovery effort. Mark Timmerman, Ergon Energy Spokesperson, says power supply workers will join them today.	Mark Timmerman, Ergon Energy Spokesperson
18/01/2011 12:34	FM Radio	ABC Tropical North	12:30 News	Ergon Energy is looking into a black out that occurred i parts of Mackay. Bob Pleash, Ergon Energy, says supplies were down for around half an hour.	
18/01/2011 12:02	FM Radio	Triple M	12:00 News	15,000 homes remain without power. Energex hopes to restore power to another 5,000 flood-affected properties by Thursday.	
18/01/2011 13:01	AM Radio	4BC	13:00 News	Qld Police Assistant Commissioner Peter Martin says the clean up around Brisbane is proceeding rapidly and is improving every day. Martin says many suburbs have had their power restored but 20,000 properties are without power and Energex has reported some of the properties may be without power for quite some time but they are working incredibly hard.	Peter Martin, Assistant Commissioner, Qld Police
18/01/2011 13:01	FM Radio	Gold FM	13:00 News	Ten thousand homes will not have power for some weeks despite best efforts by Energex.	
18/01/2011 13:39	AM Radio	ABC 612 Brisbane	Afternoon s	Mike Swanston, Energex Spokesman joins the show and confirms 1,000 further homes have had power restored this morning. He says they have pulled crews out of some low-lying areas near the river due to continued flood conditions. He lists suburbs they have been working on today. He says they are having a lot of trouble in Moggill and Bellbowrie with a lot of transformers that went underwater. He says even though they can get power to the main switchboard of the shopping centre, it won't be back on full supply until they can repair their own equipment. He says they will publish the list of 400 transformers still needing work on their website later today.	Mike Swanston, spokesman, Energex
18/01/2011 15:20	AM Radio	ABC 612 Brisbane	Drive	Higgins-Devine talks to Mike Swanston of Energex, who says that they have focused on fixing damaged infrastructure today; and have replaced a lot of transformers that went under in the flooding. He says another 2500 homes will be back online around Jindalee, Sumner, Bellbowrie and Milton tonight.	Mike Swanston, ENERGEX
18/01/2011 15:18	FM Radio	ABC Gold and Tweed Coasts	Drive	Interview with Danny Donald, Energex, about power outages around the Gold Coast region. Donald hopes the weather does not worsen. Donald estimates that around 1900 customers are affected in the Canungra area. Donald says power outages in the Sunshine Coast are not storm related but technical faults. Young queries what Donald means by 'technical fault'. Donald explains that a power outage in Nambour was the result of a broken cross arm and has been caused by wear and tear.	Danny Donald, Spokesperson, Energex

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18/01/2011 15:50	AM Radio	ABC 612 Brisbane	Drive	Higgins-Devine reads a storm warning for the Brisbane City, Lockyer Valley, Logan City, Moreton Bay, Ipswich City, Somerset, Toowoomba and Redland Council areas. She advises that people tell Energex if they lose power.	
18/01/2011 14:54	FM Radio	ABC Gold and Tweed Coasts	Afternoon s	Program Preview: ABC Gold and Tweed Coasts Drive with Bernadette Young. Young says she will keep an eye on the storm warning and look at what is happening with power in Qld. Young also says the Federal Government is looking at how it will pay for flood reconstruction and Young is going to look at what the town of Gympie wants.	Bernadette Young, Presenter, ABC
18/01/2011 16:02	FM Radio	Triple M	16:00 News	Two storms are approaching from the west with one heading towards Logan and the other over Ipswich. Alex Zadnik, meteorologist, The Weather Channel, says there is a high chance of flash flooding. Energex says a storm of this size could easily knock 20,000 to 40,000 off the power grid.	Alex Zadnik, meteorologist, The Weather Channel
18/01/2011 16:36	AM Radio	4BC	Drive	Caller Linda says she is at Everton Park and live wires have come down onto Stafford Road, she says Qld Fire and Rescue are on the scene.	
18/01/2011 16:33	AM Radio	ABC 612 Brisbane	Drive	Mike Swanson from Energex says the storm has added another 20 000 homes to the list of places without power. Swanson addresses the rumour that power will be out for 7-8 weeks in Rocklea and other areas, saying this has nothing to do with electricity and more to do with the rebuilding of homes and businesses. He says they will have power back to every home and business that can take power by Thursday afternoon. He says Bellbowrie is a difficult place to reconnect with power, as well as Corinda. He says they were in a hurry to reconnect power at the schools at Corinda.	Mike Swanson, Spokesperson, Energex
18/01/2011 16:57	AM Radio	4BC	Drive	Caller Matt says that Anna Bligh has done a good job in the last week, but it has only been the last week. He says that she has run the State dry, and it will be harder for people to recover with things like registration and electricity costing so much.	
18/01/2011 17:00	AM Radio	ABC 612 Brisbane	17:00 News	Severe thunderstorms have caused blackouts and dumped hail and heavy rainfall across parts of south east Qld this afternoon. Peter Otto, meteorologist, Bureau of Meteorology, says the storm is now moving to the north of Brisbane. Energex says there are now 38,000 people in the region effected by power outages. Margaret Lyons, spokesperson, Energex, says team are working as fast as possible to restore power.	Margaret Lyons, spokesperson, Energex Peter Otto, Meteorologist, Bureau of Meteorology
18/01/2011 17:14	AM Radio	ABC 612 Brisbane	Drive	Danny Donald from Energex says there are currently 43 000 people without power, with many due to the recent storm.	Danny Donald, Spokesperson, Energex
18/01/2011 17:17	AM Radio	SBS Ethnic Radio	World View	Qld's main electricity supplier Energex says about 10,000 homes and businesses will remain without power for several weeks. A spokesperson says those homes are currently uninhabitable and will need an electrician's inspection first.	
18/01/2011 18:30	TV	Channel 7	Today Tonight	Program Preview: - Electricity bills paying for electricity infrastructure - Insurance companies refusing to sign on new customers - Tenants seizing rental properties - Super breads	

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18/01/2011 17:38	AM Radio	4BC	Drive	Hardgrave talks to Margaret from Energex, who says that 43,000 customers are without power at present, and 23,000 of these have been lost this afternoon because of the thunderstorms. Margaret reminds people to stay away from fallen power lines and report them.	
18/01/2011 18:30	TV	Channel 7	Today Tonight	Almost half of every electricity bill Australians pay goes into the maintenance of electricity infrastructure such as telephone polls and wires. The Consumer Action Law Centre is now fighting to appear in the Federal Court on behalf of consumers. The Consumer Action Law Centre's Director of Policy and Campaigns, Nicole Rich says that this is the first time household consumers are being represented. Electricity prices in NSW, Qld, SA, WA and Vic are set to continue rising, with Vic prices set to increase by up to \$200 on already approved increases. Rich says that the extra money goes into the pockets of the power companies if no infrastructure upgrades are needed.	Nicole Rich, Director of Policy and Campaigns, Consumer Action Law Centre
18/01/2011 17:28	FM Radio	ABC Gold and Tweed Coasts	Drive	Young says that according to the Energex website power is back up in Canungra. However, 40 homes at Hope Island are now without power.	
18/01/2011 18:02	AM Radio	4BC	18:00 News	This afternoon's thunderstorms have blacked out 23 000 homes and businesses, and Margaret from Energex says it has contributed to already existing problems.	Margaret, Spokesperson, Energex
18/01/2011 18:02	TV	Channel 7	Seven News	The storms came just as some solid progress was being made in Brisbane's clean-up. Electricity is a priority for most people. 20,000 homes are still without power after the floods. Chris Lehmann, Electrical Contractors' Association, says Energex will only reconnect supply if they have a certificate of test from a licenced Qld electrical contractor. Lord Mayor Campbell Newman says there have been a number of electrical fires over the last 2-3 days. Bradley O'Carroll, Qld Plumbers' Union, says checking pipes for damage is just as important. Coles and Woolworths are reporting low stocks of milk, chicken, sweet potato and lettuce. Woolworths in Goodna is still closed. The store in Ipswich has reopened. Coles has three stores closed in Ipswich, Belbarry(*) and Fairfield. BP says it has sufficient supplies of regular petrol but its ethanol supplies have been disrupted. Train services have resumed with the exception of the Ipswich line. At Suncorp Stadium they are adding up the damage bill. There is no certainty the ground will be ready for the Reds first game on 20th February and the Roar will have to find another venue for some of their Most of Brisbane has now had power restored. Mike Swanston, Energex, says overnight power was restored to more than 3000 homes. He says there are still many homes without power. More areas should be back online tomorrow.	Bradley O'Carroll, Qld Plumbers' Union Campbell Newman, Lord Mayor Chris Lehmann, Electrical Contractors' Association Ewen McKenzie, Coach
18/01/2011 18:15	TV	Channel 9	National Nine News		Glenn Perrett, Westlake Resident Mike Swanston, ENERGEX Steve Fletcher, Westlake Resident

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18/01/2011 17:30	AM Radio	ABC Capricornia	17:30 News	Severe thunderstorms have caused blackouts and heavy rainfall across South East Qld this afternoon. Peter Otto, Senior Forecaster, SES says similar storms are expected for tomorrow and Thursday also.	Peter Otto, Senior Forecaster, SES
18/01/2011 18:00	AM Radio	ABC 612 Brisbane	18:00 News	Severe thunderstorms with strong winds are causing property damage and blackouts towards the Sunshine Coast. Peter Otto, Senior Forecaster says the storms are set to continue tomorrow and Thursday. The storms have left 24,000 homes without power in Brisbane Western Suburbs; Energex says 44,000 people in the South East are affected by power outages. Margaret Lyons, Energex says crews are aiming to restore power tonight.	Margaret Lyons, Energex
18/01/2011 19:09	TV	ABC1	ABC News	Volunteers are being urged to get up to date with their medical treatment to prevent disease. Energex will only allow its own people to switch power back on to properties, not electricians, says Norris Lewis, Rosalle Gourmet Market. Geraldine Knapp, Community Services BCC, says people don't want fires. Qld Health Officials would not comment on the health issues. Andrew Jeremijenko, Occupational and Environmental Physician, says there are also asbestos dangers.	Andrew Jeremijenko, occupational and environmental physician Geraldine Knapp, Community Services BCC Norris Lewis, Rosalle Gourmet Market
18/01/2011 19:10	TV	WIN Toowoomba	WIN News	The recovery in Condamine is underway with Ergon Energy and Council workers on patrol today.	
19/01/2011 6:18	TV	Channel 10	TEN Early News	Brisbane is cleaning up after a wild storm caused 23,000 homes to lose power and forced emergency services into the street. Cathy Easte, Resident says that further damages are devastating. In Toowoomba a girl feared drowned was located safe and well. Residents have begun returning to Grantham, where the bulk of people were killed in the flood. The Qld Premier's flood appeal is now past \$100m. Leisa Neville, Volunteer says that she bought pasta and pasta sauce for the evacuation centre. Anna Bligh, Queensland Premier has refused to go the polls and capitalise on her resurging popularity, saying that 2011 is a 'rebuilding year'.	Anna Bligh, Queensland Premier Cathy Easte, Resident Leisa Neville, Volunteer
19/01/2011 6:31	TV	Channel 9	Today	Hundreds are expected to attend the funeral for a mother and son killed in the floods at Toowoomba. Energy workers have spent the night reconnecting power to thousands of homes after a hailstorm in Ipswich and Brisbane. Grantham remains closed to outsiders.	
19/01/2011 6:33	TV	Channel 10	TEN Early News	Brisbane is cleaning up after a wild storm caused 23,000 homes to lose power and forced emergency services into the street. Cathy Easte, Resident says that further damages are devastating. In Toowoomba a girl feared drowned was located safe and well. Residents have begun returning to Grantham, where the bulk of those people were killed in the flood. The Qld Premier's flood appeal is now past \$100m. Leisa Neville, Volunteer says that she bought pasta and pasta sauce for the evacuation centre. Anna Bligh, Queensland Premier has refused to go the polls and capitalise on her resurging popularity, saying that 2011 is a 'rebuilding year'.	Anna Bligh, Queensland Premier Cathy Easte, Resident Leisa Neville, Volunteer

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19/01/2011 6:22	TV	Channel 7	Sunrise	Koch talks about the storm in Qld last night. Edwina Bartholemew is in Brisbane. Michelle Tapper is in Toowoomba. Tom Saunders, Meteorologist, Weather Channel is in the Weather Channel studio. Bartholemew says most of the areas damaged were those that escaped the floods. Many cars and roofs were crushed under trees. Energex went from fixing 20,000 flood affected homes to 43,000 homes. Saunders says more storms are forecast for Qld. Tapper says police have found a teenage girl thought to be dead in the floods. She says the first victims, Donna and Jordan Rice, will be buried in Toowoomba today.	
18/01/2011 19:00	AM Radio	ABC 612 Brisbane	19:00 News	Thunderstorms in south-east Queensland have brought down trees and powerlines in flood-damaged areas. A tree crashed through the roof of a house at Darra. Energex is working to restore power. 20,000 homes and businesses are still affected.	
18/01/2011 22:00	AM Radio	ABC 612 Brisbane	22:00 News	Energex says 5,000 customers are without power in south-east Queensland following storms today. Brisbane resident Chris Strudd says a tree hit their house.	Chris Strudd, Resident, Brisbane
19/01/2011 6:02	AM Radio	4KQ	06:00 News	Energex Crews have been kept busy, having to fix power affected by yesterday's storms as well as doing repairs thanks to the flooding. Kath Ryan from Energex says that crews will be out again today.	Kath Ryan, Energex
19/01/2011 6:01	AM Radio	ABC 612 Brisbane	06:00 News	Energex says crews will repair damage from last night's storms and then continue with the flood repairs. A total of 24,000 homes and businesses lost power at the height of the storms.	
19/01/2011 7:02	TV	Channel 9	Today	Queensland is cleaning up again after wild storms lashed Brisbane and Ipswich overnight. Energy workers are trying to reconnect power to thousands of homes. The first funerals for twenty killed in the floods will begin today.	
19/01/2011 6:00	FM Radio	Hot Tomato	06:00 News	The clean up in Ipswich and Brisbane will be more frenzied today after they were hit by a thunder storm. Gold Coast missed the storm cell. Power was cut to 23,000 meaning it will take Energex longer to restore power to flood affected areas.	
19/01/2011 5:32	TV	Channel 7	Early News	The first of Queensland's flood victims will be farewelled today, with the funeral of a mother and her teenage son in Toowoomba. Severe storms in Brisbane and Ipswich have hampered the recovery effort. Crews are restoring power to 23,000 homes blacked out by the storm, on top of the 20,000 still without power after the floods. Electrician Chris Lehmann says Energex will only reconnect supply if there is a certificate of test from a licenced Queensland electrical contractor. Residents are asking why they were allowed to build on a flood plain. Ipswich Mayor Paul Pisasale says people should 'stop worrying about the blame game'. It is also being asked if enough water was released from the Wivenhoe Dam. Brisbane Lord Mayor Campbell Newman says state agencies did all that could be expected. The Prime Minister has set up a reconstruction taskforce to encourage corporate donations.	Campbell Newman, Brisbane Lord Mayor Chris Lehmann, electrician Lindsay Fox, Linfox Chairman Paul Pisasale, Ipswich Mayor
19/01/2011 6:05	FM Radio	Triple M	06:00 News	Last night's storms saw blackouts increase, with the latest outages standing at 10,000. From today people can log on to the Energex website to check out restoration times for properties affected by the floods.	

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19/01/2011 6:05	FM	SEA FM	06:00	A storm overnight has resulted in more power outages in Brisbane. People can check the Energex website for restoration updates.	
19/01/2011 6:01	FM	Gold Coast	06:00	A man has been killed in an ultra-light crash in south east Qld. The plane hit powerlines near Goondiwindi.	
19/01/2011 6:30	AM	Hot Tomato	06:30	Energex has restored power to nearly all the homes affected by storms yesterday. Spokeswoman Kath Ryan says it was an unwanted distraction from restoring power to flood-affected homes.	Kath Ryan, Spokeswoman, Energex
19/01/2011 6:03	FM	4BC	06:00	Energex crews have been pulled away from flood recovery with strong storms hitting the coast. Kath Ryan from Energex says that about 24,000 homes and businesses were left without power.	Kath Ryan, spokesperson, Energex
19/01/2011 7:25	AM	River FM	Breakfast	Bartholomew says emergency crews have switched from recovery to rescue efforts yesterday, as new strong winds and rains hit some regions still suffering from the recent flooding. He advises more storms have been forecast. Ipswich Mayor Paul Pisasale outlines the impact of the rains, noting they washed a lot of the mud away. He comments this was the first time he has seen the Weather Bureau warning of a dangerous storm, but says the storm, did not cause that much damage. Pisasale says Operation Downpat(*) has seen a lot of people coming to grips with the fact that they have lost out on insurance. He notes there are still a few power problems, but says ENERGEX is doing all they can. He advises Gaye Anderson is providing vouchers for her salon to support the community. Pisasale indicates the heart of the volunteers, who he claims are making a difference.	Paul Pisasale, Ipswich Mayor
19/01/2011 7:10	AM	ABC 612	Breakfast	The compere says Energex is reporting 12,000 customers are without power, mostly in the north, south and west of Brisbane,	
19/01/2011 7:02	FM	Brisbane Triple M	07:00	Overnight storms saw 20,000 homes lose power supply. Energex have managed to reconnect 19,000. Further storm cells are forecast for the Southeast.	
19/01/2011 7:01	FM	MIX 97.3	07:00	Energex is listing all the streets that have been affected and are without supply on its website for those who have lost power during recent floods and storms.	Mike Swanson, spokesman, Energex
19/01/2011 7:01	AM	4KQ	07:00	Storms across the SE have left Energex crews busy overnight, with 24,000 properties without power, and 100 wires brought down. 10,000 flood affected residents still remain without power, and crews are going door to door to assess each house.	Kath Ryan, Spokeswoman, Energex
19/01/2011 6:32	AM	4GR	06:30	After widespread power issues during the flood crisis, Ergon Energy says supply is available to all towns on its regional Qld network, except Condamine. Ergon says all restoration work is done and they are waiting for flood waters to go down.	
19/01/2011 7:03	AM	ABC 612	07:00	Energex says that they will repair damage done by last night's storms and then continue flood repairs.	
19/01/2011 7:02	FM	Hot Tomato	07:00	Energex report 24,000 homes and businesses being blacked out by overnight storms. Kath Ryan of Energex says 1000 remain without power this morning, once they are restored crews will resume reconnected flood affected properties.	Kath Ryan, Energex



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19/01/2011 7:01	FM Radio	River FM	07:00 News	Energex says it has restored power to nearly all the houses affected by storms yesterday. 4000 homes and businesses lost power. Kath Ryan, Energex, says it was an unwanted distraction to flood restorations.	Kath Ryan, Energex
19/01/2011 7:03	FM Radio	B105	07:00 News	Power to 20,000 homes was knocked out by yesterday's storms, Energex has restored power to all but 1000.	
19/01/2011 8:32	AM Radio	ABC 612 Brisbane	Mornings	King says that people who have registered with volunteering Qld but not been sent out today should call her, as should people who need volunteers. She says that Energex will be taking calls from people later.	
19/01/2011 8:34	AM Radio	4GR	08:30 News	Toowoomba, Dalby and Warwick remain three of the trouble spots for Ergon Energy. Power is available to all towns on the regional Qld network except Condamine.	
19/01/2011 9:02	AM Radio	4KQ	09:00 News	Energex crews had to contend with 24,000 homes losing power overnight due to storm action in Brisbane. Kath Ryan of Energex says 1000 homes are still without power, this is the prime focus for crews before resuming work on flood affected homes.	Kath Ryan, Energex
19/01/2011 9:09	AM Radio	ABC 612 Brisbane	Mornings	Program Preview: - Energex responds to listeners' queries. - How to help the hundreds of school kids in the wake of floods.	
19/01/2011 9:02	FM Radio	98.9FM	09:00 News	Storms across the south east of Qld have kept Energex crews busy overnight with 24,000 homes without power. Kath Ryan, Energex, says 1000 homes remain without power.	Kath Ryan, Energex
19/01/2011 8:33	FM Radio	ABC Tropical North	08:30 News	Generators have been removed from key services around Mackay three weeks after a black out in the region. A circuit breaker failure caused the outages over the Christmas New Year break. Geoff Hall, Ergon Energy, says there is an ongoing investigation into the break down.	Geoff Hall, Ergon Energy
19/01/2011 8:46	AM Radio	ABC Southern Queensland	Mornings	Sanders talks to Rob Farne(*), Murphys Creek Parishioner, about how there was a public meeting at Murphys Creek last night. Farne says people are feeling pretty optimistic. He says the Police chaired the meeting and local Council members were there. Farne says the Dept of Communities, Federal Member, the mayor and QFS all spoke. He says the main question was where to go from here. Farne says there is a lot of reconstruction that needs to be on the roads and so on, so the Federal Member has told them that a fuel tanker will be brought in. He says the church has stacked up things for people, it juts needs to be sorted. Farne says Ergon and Energex have done a 'marvellous' job at getting the power back on. He says a lot of the people in the community are working together now.	Rob Farne(*), Murphys Creek Parishioner
19/01/2011 10:14	TV	ABC News 24	ABC News - 10:00	Storms have hit south-east Qld, causing more damage for residents trying to rebuild following the floods. Power lines were pulled down and trees have collapsed on to homes and cars. Energex says around 24,000 customers are now without power.	Yvonne Rosen, Ipswich Resident
19/01/2011 10:09	AM Radio	ABC 612 Brisbane	Mornings	Program Preview - Energex representative answers listeners questions	
19/01/2011 10:03	AM Radio	4KQ	10:00 News	Kath Ryan from Energex says that there are still 10,000 residents without power.	Kath Ryan, Energex

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19/01/2011 10:00	AM Radio	4BC	10:00 News	Energex Spokesperson Kath Ryan says that information on when the power will be back on is available on their website.	Kath Ryan, spokesperson, Energex
19/01/2011 9:43	AM Radio	ABC Southern Queensland	Mornings	Sanders talks to Australian Trucking Association Chair and Queensland Trucking Association Board Member David Simon about truck drivers dealing with the damaged road network. Sanders comments that power stations need coal and that rail lines are 'in a bit of a mess.' Simon says the road conditions are 'abysmal' in Queensland and northern New South Wales. Simon believes there are issues getting power to Stanwell and the power station in Ipswich. Simon comments that trucks are in short supply. Simon says it can be difficult to switch the cargoes carried by trucks. Simon talks about the graduated license scheme required for drivers. Simon says they are prioritising freight needed in south-east Queensland urgently. Simon comments that the Government has been proactive in getting roads re-opened. Simon mentions that the roads west of Dalby are 'atrocious.'	David Simon, Chair, Australian Trucking Association
19/01/2011 6:12	TV	Channel 9	Today (Queensland Edition)	Interview with Mike Swanston, Energex to discuss power restoration. Swanston says last night 23,000 homes were off after 7,500 lightning strikes. Swanston mentions they got power back to 22,000 homes by midnight. Swanston reveals that the new Energex website is up today with flood and storm updates. Swanston says 3,000 homes that went under water have been tested and they got them back. Swanston mentions they have generators in the Lockyer Valley and are trying to get power back on.	Mike Swanston, ENERGEX
19/01/2011 6:30	FM Radio	Zinc FM Cairns	06:30 News	Ergon Energy workers in the Far North are on the ground in Brisbane helping with flood recovery efforts. Thousands of customers around the area are still without power after massive flooding. Mark Timmerman from Ergon says workers will be making sure safety comes first.	Mark Timmerman, Ergon Energy
19/01/2011 11:10	TV	ABC News 24	ABC News - 11:00	A severe storm has hit southeast Queensland causing more damage for residents trying to rebuild after the floods. Power was cut to 5,000 homes and Energex says about 24,000 customers are without power.	Yvonne Rosen, Ipswich Resident
19/01/2011 10:53	AM Radio	ABC 612 Brisbane	Mornings	Caller Trent asks when power can be expected to return to Pinjarra Hills? Swanston says much of the area from Kenmore up to Indooroopilly has been restored. Swanston notes that the grid is functioning once again so most homes which lack supply have been inspected and told it is too dangerous to restore power.	Mike Swanston, ENERGEX

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19/01/2011 10:50 AM	Radio	ABC 612 Brisbane	Mornings	Interview with Mike Swanston of Energex who fields questions on power outages from King and listeners. Swanston notes that only around 7000 more homes are without power in Southeast Queensland, storms permitting, these should be reconnected soon. Swanston says worst affected areas are Rocklea, Oxley, Sherwood, Graceville, West End and some suburbs of Ipswich. Swanston notes that Energex broke the network into pieces and worked down from the flood level to the Brisbane River piece by piece in order to restore power to areas. Swanston informs people in apartment complexes at Oxley and West End that their power would have gone off due to the ground floor (where the power stems from) taking on water. Swanston notes that Energex's side of the network in Oxley is expected to come back on line today. Swanston mentions that power will not come back to Goodna until Friday at the earliest.	Mike Swanston, ENERGEX
19/01/2011 7:34 AM	FM Radio	Zinc FM Cairns	07:30 News	Workers from the local Ergon Energy depot in are in the south east of Queensland helping to reconnect power. Mark Timmerman, spokesperson, Ergon Energy says it made sense to help out with ten people from depots in Cairns, Tablelands and Townsville, Burdekin and Hinchinbrook volunteering to help. Timmerman says the employees have been flown to the affected areas with vehicles being sent as well.	Mark Timmerman, spokesperson, Ergon Energy
19/01/2011 11:04 AM	FM Radio	River FM	11:00 News	Kath Ryan, Spokeswoman, Energex says residents in flood affected areas waiting for power to come back on can access a list of expected reconnection times through the Energex website.	Kath Ryan, Spokeswoman, Energex
19/01/2011 10:57 AM	Radio	ABC 612 Brisbane	Mornings	Caller Allan asks when power will be restored to Kenmore. Swanston notes four transformers are down in the area, affecting 136 homes, crews are repairing these today.	Mike Swanston, ENERGEX
19/01/2011 10:55 AM	Radio	ABC 612 Brisbane	Mornings	Caller Kathy is concerned of reports that her power may be cut for weeks. Swanston claims the Energex grid will be back on line even in badly impacted areas such as Archerfield, come the end of this week.	Mike Swanston, ENERGEX
19/01/2011 10:03 AM	FM Radio	Hot Tomato	10:00 News	Campbell Newman, Mayor of Brisbane says electricians and plumbers are needed.	Campbell Newman, Mayor of Brisbane

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19/01/2011 5:57 AM	Radio	ABC NewsRadio	Breakfast	Newspaper headlines with Alex McDonald, reporter, ABC. The Australian - One of the experts heading the inquiry into the south east Queensland disaster has warned of a potential conflict of interest. Deputy Commissioner Phil Cummins says the operator of Wivenhoe's Dam dual objectives of maintaining the region's water supply and releasing water in times of flood could pose problems for the inquiry. Cummins told the paper the commission would investigate whether Seqwater was compromised by its joint obligation to supply water and flood mitigation. The Australian Financial Review - Receding flood waters has created a dilemma for Telstra and the Federal Government with the Telstra and NBN Co reportedly torn about whether to reconnect damaged buildings in Queensland, Victoria and NSW straight to optical fibre or to reinstall soon to be redundant copper technology. It is a decision which needs to be made within days. A fibre roll out would take longer than a quick copper fix but would effectively future proof the telecommunications assets in flood affected areas. The Age - Business leaders have Ergon Energy's on standby to send more help to the flood-ravaged southeast. Ergon's Mark Timmerman says a local group of workers will be there helping out until Sunday, and could stay on longer if needed.	Mark Timmerman, Ergon Energy
19/01/2011 8:30	FM Radio	Zinc FM Cairns	08:30 News	Severe thunderstorms are forecast for parts of South East Qld. Angela Day, Energex, says keep away from fallen powerlines.	Angela Day, Energex
19/01/2011 12:00	AM Radio	4KQ	12:00 News	Assistance from the Far North continues to pour into the flood ravaged south east of Qld, with the deployment of ten Ergon Energy workers to the region to reconnect people to the power grid.	
19/01/2011 12:10	AM Radio	Radio 4KZ	12:00 Rural Northern News	Energex reports 7000 homes remain without power in Southeast Queensland. Angela Day of Energex says several thousand of the homes are too structurally damaged for power to be restored, all remaining homes should see power restored by Thursday afternoon.	Angela Day, Energex
19/01/2011 12:05	AM Radio	ABC 612 Brisbane	12:00 News	More than 20,000 homes were blacked out last night during storms in SE Qld. Energex is mentioned.	
19/01/2011 12:02	FM Radio	Gold FM	12:00 News	A severe storm has hit southeast Queensland causing more damage for residents who are trying to rebuild after the floods. Energex says about 24,000 customers are without power.	
19/01/2011 11:36	TV	ABC News 24	ABC News - 11:00	Last night there were storms in Brisbane causing power outages and damage to homes. Mike Swanston, Energex, says 23,000 homes were affected by strong winds. He says it's put back recovery work done by Energex. He says there's less than 10,000 homes without power from the flooding. He says there's still some suburbs in Brisbane where it's too dangerous to restore power due to damage to homes. He says it's difficult to give a forecast of when each home will get power back.	Mike Swanston, ENERGEX
19/01/2011 7:23	TV	SKY News Australia	First Edition		

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19/01/2011 13:00	FM Radio	ABC Sunshine and Cooloola Coasts	13:00 News	Qld's new Reconstruction Authority, chaired by Recovery Taskforce leader Major General Mick Slater, will have more power to cut through red tape. Premier Anna Bligh says there are difficult questions to deal with. Slater says the Taskforce was looking incapable of meeting the requirements of the flood clean-up. Setting up the Authority will be the first order of business when Parliament resumes.	Anna Bligh, Queensland Premier Major General Mick Slater, Recovery Taskforce Leader
19/01/2011 13:02	AM Radio	ABC 612 Brisbane	13:00 News	Angela Day, Energex spokesperson, says Energex expects to reconnect all customers who can be reconnected immediately by tomorrow afternoon. Days says 7000 homes remain without power in Southeast Queensland. Day warns people to be cautious around electrical equipment that may have been affected by floodwaters.	Angela Day, Spokesperson, Energex
19/01/2011 13:02	AM Radio	4KQ	13:00 News	Emergency crews are preparing for more severe thunderstorms in Qld. 43000 customers experienced power outages. Angela Day, Energex, says there are still some without power due to flooding.	Angela Day, Energex,
19/01/2011 11:16	AM Radio	ABC 612 Brisbane	Mornings	Mike Swanston from Energex answers callers' questions about power issues following recent floods. Caller Mark questions whether Beattie Road Archerfield will: not have power restored for weeks, as he was told by 'an Energex guy' who visited the area. Swanston says Energex plans to enter the area later on this week.	Mike Swanston from Energex
19/01/2011 11:13	AM Radio	ABC 612 Brisbane	Mornings	Mike Swanston from Energex answers callers' questions about power issues following recent floods. Caller Ros questions when her power box on Mount Ommaney Drive is being switched on again. Swanston says mud needs to be blasted from the boxes with a gurney, which is a slow process. Swanston says Energex is working hard to restore power in Jindalee. Swanston says there is a list of affected streets and suburbs on Energex's website. He says estimated restoration times are accurate up to a few hours. He says Energex wants to hear from people who do not have power but are not listed on the website. Swanston says the 13 62 62 call centre is at full strength, and it is possible for people to get through.	
19/01/2011 11:11	AM Radio	ABC 612 Brisbane	Mornings	Mike Swanston from Energex answers callers' questions about power issues following recent floods. Caller Judith questions whether power has been restored to James Ommaney(*) Village. Swanston says the underground network in the area is flooded. He says underground powerlines have become prevalent in new divisions over the last 15 years. Judith says Scicare in James Ommaney Village is without power. Swanston says the transformer in Westlake Drive responsible for the power outage is being looked at today.	Mike Swanston from Energex
19/01/2011 11:20	AM Radio	ABC 612 Brisbane	Mornings	Mike Swanston from Energex answers callers' questions about power issues following recent floods. Caller Kay says 40 homes in Kuranda on Black Heath Road are still without power since last Wednesday. Swanston says he is unsure about outages on Black Heath Road. he says work happened in Kuranda yesterday, and power has been restored to both schools. Swanston says he will get Energex to contact Kay.	

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19/01/2011 11:18	AM Radio	ABC 612 Brisbane	Mornings	Mike Swanston from Energex answers callers' questions about power issues following recent floods. Caller Darryl says power went out in Colinton this morning after being on for a day and a half. He says his wife is diabetic, and needs to keep insulin refrigerated. Swanston says the area has had a lightning strike in the storm last night, and a piece of equipment on the line was hit by lightning. Swanston says repair work is underway, and estimated restoration of the line is lunchtime today. Swanston reminds listeners that Energex has a requirement to keep medicine refrigerated, no matter the power situation.	
19/01/2011 13:32	AM Radio	ABC 612 Brisbane	Afternoon s	News Headlines. - A mother and son who died in last week's flood have been farewelled at a funeral service in Toowoomba today - A tent village has been set up in Condamine as residents begin returning to the town - Queensland's new Reconstruction Authority will consider moving people from flood prone areas - Julia Gillard, Australian Prime Minister, is in Brisbane today and has been briefed on flooding in the Western Downs by the defence taskforce assisting the Queensland Government - Energex expects to reconnect all customers who can be immediately reconnected by tomorrow afternoon - Master Builders has warned home owners to ensure their cleaning and repairs do not cause structural damage - Gary Ablett is to captain the Gold Coast Suns - Australian Open update	
19/01/2011 13:01	AM Radio	4WK	13:00 News	Energex is continuing efforts to restore power in south east Qld. Spokesperson Angela Day says they have restored power to 250,000 homes in just over a week.	Angela Day, Spokesperson, Energex
19/01/2011 11:22	AM Radio	ABC 612 Brisbane	Mornings	King says she has received emails from Energex customers praising them for restoring power. Mike Swanston from Energex answers callers' questions about power issues following recent floods. Swanston says Energex has tried very hard to communicate as effectively as possible following the floods. He gives details of how to check flood and power information on Energex's website.	
19/01/2011 15:11	FM Radio	ABC Sunshine and Cooloola Coasts	Drive	Young says people on the Gold Coast in the Nerang area might be some of the few without power, with about 30 homes there without power. Young says it is not known why but Energex crews are investigating. She says there are customers without power in Caboolture and Redlands but no explanation as of yet.	
19/01/2011 15:41	AM Radio	ABC 612 Brisbane	Drive	Higgins-Devine says now 5805 people don't have power according to Energex.	
19/01/2011 16:00	AM Radio	4KQ	16:00 News	Yesterday severe storms caused blackouts to more than 43,000. Angela Day, spokesperson, Energex, says there are still many people in the dark.	Angela Day, Spokesperson, Energex
19/01/2011 16:09	AM Radio	ABC 612 Brisbane	Drive	Higgins-Devine says 5k people are still without power, according to the Energex website.	

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19/01/2011 16:03	FM Radio	B105	16:00 News	Storms are now much less likely for south-east Qld this afternoon. This is a relief for Energex crews who had to divert from flood repairs to storm repairs late yesterday. There is now an online street-by-street list of when Energex hopes to have electricity restored.	
19/01/2011 16:01	FM Radio	NOVA 106.9	16:00 News	Energex has a list of streets and when they expect to restore power to them on their website.	Angela Cullen, Spokesperson, Energex
19/01/2011 17:00	AM Radio	ABC 612 Brisbane	17:00 News	Anna Bligh, Queensland Premier says there is no point rebuilding homes that may flood again. Qld Parliament will establish a Reconstruction Authority with strong planning powers. Bligh says it will talk to communities about rebuilding homes on stilts or in new areas. John-Paul Langbroek, Queensland Opposition Leader says there could be problems. Major General Mick Slater will chair the new authority.	Anna Bligh, Queensland Premier John-Paul Langbroek, Queensland Opposition Leader Major General Mick Slater
19/01/2011 8:23	TV	Channel 9	Today (Queensland Edition)	Interview with Premier Anna Bligh. Bligh says the weather bureau have predicted more storms, which will hamper the recovery effort for Energex. Bligh discusses the media exclusion zone in Grantham, and what the townspeople are going through. She says the premier's fund has raised over \$1 million. Williams says the tips donations at the Cliff's Cafe is over \$5000. Bligh says Condamine is beginning their clean up. Bligh says there will be no state election this year, as re-building is their primary concern.	Anna Bligh, Queensland Premier
19/01/2011 16:56	AM Radio	4BC	Drive	Caller Mick asks for an electrician to help get his sports club running again.	
19/01/2011 15:37	TV	ABC News 24	Afternoon Live	Queenslanders are being urged to prioritise their health and wellbeing as the clean-up process continues. Doctors are concerned about the large numbers of people being exposed to asbestos. Norris Lewis, a restaurant owner, describes hoons on speedboats breaking his windows and thinks it is ridiculous electricians are forbidden from turning the power back on. Energex will only allow its own technicians to reactivate power. Community Services BCC Spokesperson Geraldine Knapp acknowledges people are enormously frustrated but stresses the risk of fire. The Brisbane City Council has inspected 230 butcheries, bakeries and restaurants with only 60 deemed safe enough to serve food. Occupational and Environmental Physician Dr Andrew Jeremiljenko explains the risk posed by asbestos.	Dr Andrew Jeremiljenko, Occupational and Environmental Physician Geraldine Knapp, Spokesperson, Community Services BCC Norris Lewis, owner, Rosalie Gourmet Market



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19/01/2011 17:13	TV	Channel 10	TEN News	The Flood recovery task force has been expanded to cope with the enormity of the flood disaster. The new body will be given unheralded power to get things happening and cut through red tape. They will also be able to over ride authorities in the regions and construction will be under way. New levels of requirements may be put into place for homes and businesses. the opposition also supports this decision.	Anna Bligh, Queensland Premier John-Paul Langbroek, Queensland Opposition Leader Maj. Gen. Mick Slater, Reconstruction Authority
19/01/2011 18:08	TV	Channel 9	National Nine News	For Brisbane city, storms continue making a mess of the clean up effort and rain is forecast until the weekend. Trees have fallen over and another 24,000 are without power across the city. Volunteers are Energex are working overtime to clean up.	Tracee Trammel, Jimboomba Resident Yvonne Iverson, Jimboomba Resident
19/01/2011 15:02	AM Radio	4KQ	15:00 News	The Weather Bureau is forecasting another round of severe thunderstorms this afternoon. Angela Day, Energex Tom Saunders Weather Channel	Angela Day, Energex Tom Saunders Weather Channel
19/01/2011 16:55	AM Radio	ABC 612 Brisbane	Drive	Regular Segment: State Politics with Chris O'Brien. Higgins-Devine asks why Anna Bligh, Queensland Premier, has announced an authority to manage reconstruction following the Queensland floods. O'Brien says the task force under Major General Mick Slater has been doing a good job but when Parliament resumes, they will pass legislation to set up an authority with greater powers to cut through the red tape of the Department of Environment, local Government, and Department of Transport. O'Brien says Slater will chair the authority and the Coordinator-General will be the CEO. Higgins-Devine asks what the authority will do about houses built in flood-prone areas. O'Brien says the authority will have very sensitive conversations about the type of housing people have and where they will build them. Major General Mick Slater, head of Queensland flood task force, says the power of an authority is needed. O'Brien plays a clip from John-Paul Langbroek, Queensland Opposition Leader, who says they have been wanting to cut through red tape for some time.	Anna Bligh, Queensland Premier [excerpt] Chris O'Brien, State Political reporter John-Paul Langbroek, Queensland Opposition Leader [Excerpt] Major General Mick Slater, head of Queensland flood task force [excerpt]
19/01/2011 18:02	AM Radio	ABC 612 Brisbane	18:00 News	Severe thunder storms have caused power outages in Toowoomba and the Brisbane Valley this afternoon. Ergon Energy says nearly 18,000 properties in and around Toowoomba lost electricity, and power has been restored to almost 4,000 of those. Energex says just over 2,000 properties have also been affected and crews are on the way to the area. About 7,000 properties in South East Qld are still without power as a result of flooding last week.	

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19/01/2011 18:01	TV	Channel 7	Seven News	<p>The Qld Govt has replaced its Qld Flood Recovery Taskforce with a much more powerful authority that will be able to decide where the homes should be rebuilt and where new suburbs are located. Qld Premier Anna Bligh says it is only the way to cut red tape and rebuild Qld. It is less than a fortnight since Major General Mick Slater was appointed to run the Qld Flood Recovery Taskforce but the last 10 days made it clear he needs more muscle to do the job. The Recovery Authority will be able to override council planning decisions. The most contentious power will be over people's homes. Places like Grantham and Goodna seem certain to be examined closely. These new powers could bring more uncertainty. Steve Howard, volunteer, questions whether people can afford to spend extra money raising their houses higher. Campbell Newman, Lord Mayor, says he supports the new authority as long as Brisbane City Council is listened to.</p>	<p>Anna Bligh, Queensland Premier Campbell Newman, Lord Mayor Helen Watson, Fairfield resident  Mick Slater, Recovery Authority Chairman  Paul Pisasale, Ipswich Mayor Steve Howard, volunteer</p>
19/01/2011 8:37	TV	Channel 9	Today (Queensland Edition)	<p>Dozens of volunteers have flocked to the Murphys Creek Tavern. Around 18 tradies have arrived from the Gold Coast to offer their assistance. Electricians will go house to house to assess the situation so Energex can reconnect them to power.</p>	<p>Peter, Volunteer</p>
20/01/2011 6:04	TV	Channel 10	TEN Early News	<p>The NSW State Govt has admitted that the public will not get the kind of money promised from its sale of the NSW power assets. Eric Roozendaal, NSW Treasurer says that he acted to protect the state and says that the deal is a good one for NSW. The State Govt has confirmed statements from a treasury official that billions would be lost from the sale in expenses. After costs the net figure is only 3.2b. Barry O'Farrell, NSW Opposition Leader says that the sale has all the hallmarks of a crime against the state and says that Roozendaal should be sacked today. O'Farrell has not released an energy policy of his own.</p>	<p>Barry O'Farrell, NSW Opposition Leader Eric Roozendaal, NSW Treasurer</p>
19/01/2011 22:00	AM Radio	ABC 612 Brisbane	22:00 News	<p>Energex crews have been diverted from flood power restoration due to severe storms. Power has been cut to 30,000 properties after 6,500 lightning strikes in the Lockyer Valley, Brisbane and the Gold Coast.</p>	
20/01/2011 6:00	AM Radio	4BC	06:00 News	<p>A second storm has caused flash-flooding and black-outs in Brisbane and the southeast. Energex spokesperson Kath Ryan says that last night's storm was more widespread than Tuesday's. The Weather Bureau is predicting another storm this afternoon. Brisbane Lord Mayor Campbell Newman says that an upcoming king tide could cause additional flooding tomorrow.</p>	
20/01/2011 6:04	FM Radio	Triple M	06:00 News	<p>The SE has been lashed by storms overnight, with over 6,500 lightning strikes recorded and over 30,000 homes losing power. Energex says most of the damage was from debris being thrown around.</p>	<p>Brett Harrison, Forecaster, Weather Bureau</p>
20/01/2011 6:02	FM Radio	Zinc FM Sunshine Coast	06:00 News	<p>A major storm knocked out power to thousands of properties on the Sunshine Coast, but Energex says that all power has since been restored.</p>	
20/01/2011 6:00	FM Radio	Hot FM 91.1	06:00 News	<p>A storm has hit SE Qld overnight. Many properties were left without power. Energex says all power has been restored to the Sunshine Coast.</p>	

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20/01/2011 6:00	FM Radio	MIX 97.3	06:00 News	Storms have hampered flood clean up efforts overnight. Energex crews were redeployed when around 30000 residents lost power. Kath Ryan, Energex says repairs are being done so they can concentrate on getting power to flood affected areas.	Kath Ryan, Energex
19/01/2011 21:26	AM Radio	ABC 612 Brisbane	Evenings	Weather report. Austin says the severe thunderstorm warning has been cancelled for south east Qld. There is still a storm warning in place for the Wide Bay, Burnett, South East Coast and parts of the Central Highlands and coalfields, the Capricornia and Darling Downs and the Granite Belt. Warwick, Toowoomba, Brisbane, Dalby, Maroochydore, Gympie, Bundaberg, and Kingaroy may also be effected. Austin gives the Emergency Management Qld advice to move cars under cover, secure loose items, do not go through flood waters, seek shelter, avoid using telephones and contact the SES if necessary. Austin adds there is a number of power outages for parts of Qld with Energex recording that they have a significant number of homes without power in areas around Brisbane and south east Qld. Island, Beerburum and Woodford may be effected.	
20/01/2011 6:04	FM Radio	B105	06:00 News	6,500 lightning strikes were recorded during storms in southeast Queensland overnight. 30,000 homes lost power and Energex says debris hitting powerlines was to blame. 4,000 remain without power this morning.	
20/01/2011 6:33	AM Radio	4GR	06:30 News	Toowoomba and the Darling Downs has been battered by storms with strong winds leading to almost 18,000 homes losing power. Toowoomba, Oakey, Jondaryan and Highfields copped the brunt of the storms. Ergon Energy had restored power to 14,000 homes last night.	
20/01/2011 6:33	AM Radio	4GR	06:30 News	Ergon Energy is hoping to have the last of the lights on in Condamine soon.	
20/01/2011 6:31	AM Radio	ABC Southern Queensland	06:30 News	The storms cut power to 17,000 homes and businesses last night. Ergon Energy says about 2000 customers remain without power, mainly in Kingsthorpe and Mudgee areas.	
20/01/2011 7:02	AM Radio	4KQ	07:00 News	People are being told to brace for more storms to hit the SE this afternoon after another night of damaging winds and rain. Rescue crews were called out to help a man stranded at Upper Brookfield, while another man got into trouble and Pullenvale. Kath Ryan, Spokeswoman, Energex says 30,000 properties were left without power.	Kath Ryan, Spokeswoman, Energex
20/01/2011 6:32	FM Radio	Hot FM 91.1	06:30 News	A storm has hit SE Qld overnight. Many properties were left without power. Energex says all power has been restored to the Sunshine Coast. BOM is warning of more storms today.	
20/01/2011 6:30	AM Radio	4KQ	06:30 News	Energex crews worked out 30,000 homes blacked out because of storms. Kath Ryan Spokesperson, Energex says 3,700 remain without power.	Kath Ryan Spokesperson, Energex
20/01/2011 6:01	AM Radio	4KQ	06:00 News	Energex says 30,000 homes and businesses were without power at the height of storms last night.	

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20/01/2011 7:12	AM Radio	ABC 612 Brisbane	Breakfast	Levingston says Energex is reporting that 3,500 homes in south-east Queensland are without power. Most are in Brisbane's western suburbs. 500 homes are without power in the Ipswich area.	
20/01/2011 7:03	FM Radio	Triple M	07:00 News	Power was cut to 30,000 homes overnight due to storms. Energex reports that 29,600 have been restored.	
20/01/2011 6:59	FM Radio	MIX 97.3	07:00 News	Energex crews working around the clock to get power back on after last week's floods have been redeployed after storms hit the SE overnight, with another 30,000 losing power. Kath Ryan, Spokeswoman, Energex says 3,700 are without power this morning.	Kath Ryan, Spokeswoman, Energex
20/01/2011 7:29	AM Radio	4KQ	07:30 News	The flood clean up operation has been hampered by storms overnight, with over 120mm of rainfall. The Weather Bureau is warning the onslaught will continue. Energex says 30,000 properties were left without power at the height of the storms.	Brett Harrison, Forecaster, Weather Bureau.
20/01/2011 6:40	AM Radio	ABC Southern Queensland	Breakfast	Iliffe says there is no power in Goombungee and notes that power was cut to 17,000 homes around the Darling Downs last night due to storms. He says he will talk to Energex about this.	
20/01/2011 7:30	AM Radio	4BC	07:30 News	Emergency workers are busy across Brisbane due to fresh storms for a second night in a row. A massive blackout of 30,000 in the SE, and flash flooding in some areas. Kath Ryan, Spokeswoman, Energex says crews have been working hard with flood recovery and the storms are compounding their workload.	Kath Ryan, Spokeswoman, Energex
20/01/2011 6:49	AM Radio	ABC Southern Queensland	Breakfast	Iliffe notes that about how power was cut to homes in Darling Downs after the storms last night. He plays a pre recorded interview between Paul Jordan, General Manager of Service Delivery for Southern Region, Energex, and Sam Burgess, ABC reporter. Jordan says there are outages in Kingsthorpe, Jondaryan and Goombungee. He says it is predominantly due to storm damage. Jordan says they have crews coming from Warwick and Dalby. He says the power was restored to homes in Toowoomba last night. Jordan says all up 17,000 were affected. He says it has not been too bad getting to the storm outages, despite the efforts due to flooding. Jordan urges people to call 000 if they see a wire down.	Paul Jordan, General Manager of Service Delivery for Southern Region, Energex [excerpt]
20/01/2011 6:32	FM Radio	Zinc FM Sunshine Coast	06:30 News	Another huge storm has hit the South East overnight knocking out power to 30,000 homes. Emergency Services had to rescue a man from the roof of his car in West Brisbane around 930. Energex says all power has been restored to the Sunshine Coast region.	
20/01/2011 7:00	FM Radio	Hot Tomato	07:00 News	Storm surges overnight in the Southeast saw 30,000 properties blacked out, now most homes are with power supply. Areas of Brisbane experienced flash flooding. Kath Ryan of Energex notes 400 homes are without power.	Kath Ryan, Energex
20/01/2011 7:31	AM Radio	ABC Southern Queensland	07:30 News	More than 2000 homes and businesses on the eastern Downs remain without power this morning following last night's storms. Paul Jordan, Ergon Energy, says 13,000 customers in the wider Toowoomba and Dalby districts lost supply last night.	Paul Jordan, Ergon Energy

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20/01/2011 8:00	FM Radio	Triple M	08:00 News	6,500 lightning strikes were recorded during storms in southeast Queensland overnight. 30,000 homes lost power and Energex says debris hitting powerlines was to blame. 4,000 remain without power this morning.	
20/01/2011 7:35	AM Radio	4GR	07:30 News	Ergon Energy reports that most homes and businesses around the Darling Downs have seen power restored post overnight storms.	
20/01/2011 8:31	FM Radio	Zinc FM Sunshine Coast	08:30 News	A storm knocked out power to 33,000 homes in the south-east overnight. There was flash flooding in some areas. Energex says power has been restored to the Sunshine Coast. The Bureau is predicting more storms today.	
20/01/2011 7:07	FM Radio	B105	07:00 News	The power was out for around 30,000 homes during last night's storms. Energex says all but 400 are back with power now.	
20/01/2011 7:10	TV	Channel 9	Today (Queensland Edition)	Live cross to Alison Fletcher, Today Reporter in West End, Brisbane to discuss the storm rescue. Fletcher says Emergency Management Queensland sent crews to Brookfield at 9.30pm when a man who drove through flood waters had his car tipped over. Fletcher says a driver in Poolendale [*] was freed and treated by an ambulance. Fletcher mentions it was a big job for Energex as 30,000 homes lost power from the Toowoomba, Lockyer Valley region to Brisbane. Fletcher says 400 homes are without power in Marburg [*], Algester [*] and Graceville.	Alison Fletcher, Today Reporter
20/01/2011 8:57	AM Radio	ABC 612 Brisbane	Mornings	King says there have been reports that Energex is charging reconnection of \$200 for flood victims and is joined by Karen West, spokesperson, Energex, who shuts down the reports, saying that Energex is not charging a fee. West clarifies that people may be confused with the Master Electricians setting a recommended price of \$200 to provide the mandatory safety inspection. West also warns of scammers taking advantage of the situation.	Karen West, Spokesperson, Energex
20/01/2011 8:33	AM Radio	4GR	08:30 News	Ergon Energy is hoping to have the last of the electricity back on after the storms yesterday. 17000 Ergon customers were affected. Paul Jordan, Ergon Energy, says locals need to stay away from fallen powerlines.	
20/01/2011 8:06	FM Radio	B105	08:00 News	South east Qld was hit by storms overnight. More than 30,000 homes lost power at the height of the storms. Energex says most of the damage was from debris. Brett Harrison, Meteorologist, Bureau of Meteorology, says a lot of rain fell in the region.	Brett Harrison, Meteorologist, Bureau of Meteorology
20/01/2011 7:58	FM Radio	MIX 97.3	08:00 News	Energex crews have been dealing with power outages in south east Qld after the storms last night. Brett Harrison, meteorologist, Bureau of Meteorology, says 20-50mm of rain fell across the region. Kath Ryan, spokesperson, Energex, says around 30,000 were out at the height of the storms but now 3700 are still without power, most of which due to the floods.	Brett Harrison, Meteorologist, Bureau of Meteorology Kath Ryan, spokesperson, Energex
20/01/2011 8:32	AM Radio	4KQ	08:30 News	Rescue crews were called out to help a man stranded on the top of his car, which was caught in flood waters at Upper Brookfield. Another man got into trouble at Pullenvale but was able to get to safety. Kath Ryan, spokesperson, Energex says the storms left 30,000 homes and businesses without power.	Kath Ryan, spokesperson, Energex

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20/01/2011 9:02 AM	4KQ	09:00 News	Storms in Southeast Queensland have set back flood clean up efforts. Energex have been able to restore power to all but 400 of the 30,000 homes and businesses affected by the storms.	Brett Harrison, Weather Bureau
20/01/2011 9:21 AM	ABC Capricornia	Mornings	Operation Energise is underway in Queensland and Jason Terisi(*) says he was involved in the recovery from Cyclone Larry. He notes that a full test is done on a residence and Ergon can then reconnect the power. He says costs range between \$170 and \$220 and are covered by insurance companies if homes are insured. He suggests that whole streets should use the same contractor to speed up the process and ensure that Ergon is able to reconnect the power as quickly as possible. He notes that homeowners should make sure their electricians are registered. He relates that in a worst case scenario a full re-wire would cost up to \$8,000.	Jason Terisi(*), J Z Electrical(*)
20/01/2011 10:03 AM	4KQ	10:00 News	Energex crews are hoping to get back to restoring power to flood effected areas after resources were diverted to deal with power outages caused by storms last night. Kath Ryan, spokesperson, Energex, says it has been busy.	Kath Ryan, spokesperson, Energex
20/01/2011 11:01 AM	4KQ	11:00 News	Energex crews have been working to restore power to places effected by the storms overnight. Kath Ryan, spokesperson, Energex, says flooded areas in West End, Rocklea and Archerfield are the focus today.	Kath Ryan, spokesperson, Energex
20/01/2011 9:03 FM	98.9FM	09:00 News	Energex says about 30,000 homes and businesses were left without power at the height of the storms.	
20/01/2011 11:43 AM	4BC	Greg Cary Morning Show	Katherine Ryan, Spokeswoman, Energex says 4,000 customers are still without power in Brisbane. She encourages listeners not in Rocklea, Gracefield, Sherwood, Westend and Oxley and are not yet reconnected to contact the company. She hopes the power will be back within the next few days.	Katherine Ryan, Spokeswoman, Energex
20/01/2011 13:00 FM	Gold FM	13:00 News	Energex crews have been diverted from flood restoration work to deal with the houses effected by power outages from the storms last night. 30,000 homes lost power at the height of the storms. Kath Ryan, spokesperson, Energex, says many of those were homes that were also effected by floods.	Kath Ryan, spokesperson, Energex
20/01/2011 15:01 AM	4BC	15:00 News	Brisbane and the SE of Qld is bracing for another afternoon of thunderstorms. David Grant, Forecaster, Weather Bureau says a severe thunderstorm warning has been issued. Energex is urging property owners to tidy loose items.	David Grant, Forecaster, Weather Bureau

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20/01/2011 16:50	AM Radio	ABC 612 Brisbane	Drive	Interview with Michael Cree (*), owner of the Goodna Day and Night Pharmacy. The pharmacy was inundated in the floods. He says that management at St Ive Shopping Centre closed the centre on Tuesday morning. This meant a lot of people were coming to his pharmacy, and they did not end up closing until the mid-afternoon. Cree says they have lost basically everything. They have received a lot of help, though because there were pharmaceuticals everywhere, they could not let people inside. The Amberly Airforce crew cleaned the pharmacy really well. Cree says they have power at the pharmacy and he says that ENERGEX has done a great job. Stephanie, who works at the pharmacy, through they would have to move shop after seeing the mess from the flooding. She's glad they are back up and running.	Michael Cree (*), owner, Goodna Day and Night Pharmacy Stephanie, works at Goodna Day and Night Pharmacy
20/01/2011 18:14	TV	Channel 9	National Nine News	Electricians are working to restore power to homes in Graceville. Major buildings in the CBD are still inundated with water. Paul Stephenson, Stamford Plaza, says most of the water is being sucked out. Energex is putting new transformers up to help get power back online.	Mary Johnson, Victim Mike Swanson, ENERGEX Paul Stephenson, Stamford Plaza Peter McDade, Victim Sue Farrington, Victim
20/01/2011 16:02	FM Radio	Hot FM 91.1	16:00 News	South East Qld is preparing for another afternoon of storms after the Weather Bureau issued another severe thunderstorm warning for South Brisbane. Energex is urging homes and business owners to tidy up any loose items.	
20/01/2011 15:33	TV	ABC News 24	Afternoon Live	The residential rebuilding effort has begun in Qld, but house prices in flood-affected areas are expected to fall significantly. Jan Langford, Resident, West End, said the Brisbane City Council should relax height restrictions on houses in flood-prone areas. Graham Cuthbert, Spokesperson, Master Builders Association says there was little construction prior to the floods, and builders are ready to work.	Ari Moisando, Builder, Brisbane Graham Cuthbert, spokesperson, Master Builders Association Jan Langford, Resident, West End John Manning, Electrician, Brisbane



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20/01/2011 17:13	AM Radio	SBS Ethnic Radio	World View	Emergency officials say the flood crisis in northern and western Victoria is likely to continue into next week as key towns remain isolated by floodwaters. SES says hundreds of properties remain under threat in Kerang. There are ongoing concerns about a flood threat to an electricity sub station close to Kerang. The SES also holds serious concerns for Dimboola on the banks of the Wimmera River. SES Spokesman Lachlan Quick says the floods are unprecedented, and the Hydrologists from the Bureau of Meteorology (sic) don't have a record to compare them to. 62 VIC towns have been affected by the floods. The death toll stands at 22. Authorities are monitoring levels of the Loddon River. Residents in VIC can now benefit from free online legal advice through the updated Bushfire Legal Help website, originally organised by the Law Institute of Victoria. Kerry O'Shea, Spokeswoman for the Law Institute says the website now takes into account flood information. [cont]	Kerry O'Shea, Spokeswoman, Law Institute of Victoria Lachlan Quick, Spokesman, SES Victoria
20/01/2011 18:03	TV	Seven Bundaberg	Seven Local News	Tradesmen throughout the region and the state are struggling to keep up with the demand caused by flood damage. Electricians have also suffered trying to keep up. Delivery companies are also struggling with a backlog of parcels and works and are looking for more staff.	Ben Hooper, Builder Danny Day, Courier Scott Canaghan, Electrician
20/01/2011 19:04	TV	WIN Toowoomba	WIN News	Oakey has been hit by a thunderstorm overnight. Tim O'Neil, Ergon Energy, says power is being restored to homes.	Tim O'Neil, Ergon Energy
21/01/2011 5:11	AM Radio	ABC 612 Brisbane	Breakfast	The latest Energex update says there are only 1066 without power in Southern Queensland.	
21/01/2011 5:30	AM Radio	ABC 612 Brisbane	05:30 News	Stephen Robertson, Queensland Minister for Natural Resources, Mines and Energy and Minister for Trade has released the manual used to manage the Wivenhoe Dam during last weeks flood in order to refute accusations of a cover up.	Stephen Robertson, Queensland Minister for Natural Resources, Mines and Energy and Minister for Trade
20/01/2011 19:08	AM Radio	ABC 612 Brisbane	Evenings	Interview with Danny Donald of Energex who reports that 2650 homes still without power in Southeast Queensland. Donald says the Brisbane CBD is almost fully restored, Stafford Plaza and the Riverside Centre have sustained much damage to their switchboards. Donald notes that bobcats and other machines are being monitored for carbon monoxide emissions as they are working in confined spaces. Donald notes that the two complexes will be restored tomorrow. Donald claims Energex has received 162,000 phone calls since the floods began, 81% of customers are pleased with a recorded message advising them that the company is aware their area is experiencing outages and customers who hold the line are answered in around 19 seconds. Austin makes the aside of reporting Queensland police cancelling a severe thunder storm warning. Donald notes that Energex is not anticipating king tides (forecast for tomorrow) to impact the Brisbane CBD. Donald remarks that customers are so pleased with power being restored that they are bringing snacks to workers. Donald mentions that some people are posing as electricians and inspect	Danny Donald, Energex

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20/01/2011 19:52	AM Radio	ABC 612 Brisbane	Evenings	Interview with Senior Manager for Community Homes Assist, Madonna Maynes, who speaks of her organisation wishing to aid Brisbane flood victims with electricians, plumbers, water pressure cleaners and emergency shopping through Centrelink and insurance companies. Maynes claims Home Assist is a Queensland State Govt initiative designed to assist those over 60 or suffering a disability. Maynes mentions the organisation placing notes under the doors of clients they were unable to contact during flooding. Maynes notes that pensioners are entitled to subsidies for labour done to repair flood damage.	Madonna Maynes, Senior Manager, Community Home Assist Secure
20/01/2011 18:03	TV	Seven Cairns	Seven Local News	Unemployment figures have increased during the wet weather and tradesmen are stating that they are struggling to survive. Even electricians are finding there is less work available than before. Transport companies are also suffering with months supplies of backlogged work.	Ben Hooper, Builder Daniel Day, deliverer Scott Conaghan, Electrician
21/01/2011 7:00	AM Radio	4BC	07:00 News	Danny Donald from Energex says the 1,000 homes without power in Brisbane should be reconnected today. A few thousand homes won't be reconnected for several weeks due to severe damage cause by the floods.	Danny Donald, Energex
21/01/2011 6:58	FM Radio	MIX 97.3	07:00 News	Energex crews are making progress getting power back on to suburbs hardest hit by the floods. Danny Donald, Spokesman, says another 1,000 will be switched back on today.	Danny Donald, Spokesman, Energex
21/01/2011 6:32	AM Radio	4GR	06:30 News	Ergon Energy has almost finished restoring power to 18,000 homes and businesses that lost power on Wednesday. Just 22 remain without power.	
21/01/2011 7:05	FM Radio	NOVA 106.9	07:00 News	The remaining 1000 homes and businesses around Brisbane without power, should see reconnection occur today. Energex crews are in: Sherwood, Archerfield, Oxley, Newstead, Rocklea and Fig Tree Pocket.	
21/01/2011 8:31	AM Radio	4KQ	08:30 News	Energex crews are making progress getting power back on to suburbs hardest hit by the floods, with another 1,000 to be switched on today.	Danny Donald, Spokesman, Energex
21/01/2011 6:12	TV	Channel 9	Today (Queensland Edition)	Mike Swanston, Energex speaks about suburbs reconnecting with Oxley and Graceville, Sherwood and West End, but Archerfield and Rocklea's local substation is damaged. The Rocklea Markets now have power. Swanston comments there has been 1000 reports back from electrical contractors checking homes and those will have power. The hosts discuss how some city buildings have internal issues which mean power is not on in them including the Stamford Hotel and the Riverside Centre. Swanston says lifts and PABX's in many buildings can be affected. Swanston thanks Today and Nine.	Mike Swanston, ENERGEX
21/01/2011 8:03	FM Radio	NOVA 106.9	08:00 News	Over 1,000 properties still without power after last week's floods should be back on today, and Energex are focusing on the final places still liveable around Newstead and Rocklea.	

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21/01/2011 7:35 TV	SKY News Australia	First Edition	<p>Reporter Laura Jayes is on the Brisbane River's banks. Residents are nervous ahead of a forecast king tide. She speaks to Mike Swanston from Energex. He confirms that the CBD powergrid has been restored. There is still work to be done at the Stamford Hotel.</p> <p>Swanston lists some of the damage, including a 110kV substation being 2.5m under water. That site needed 60 crew members' work. Swanston says Energex caters to power supply in SE Qld and problems started two weeks ago with the Mary River and Gympie flooding. The company has been on purple alert, the highest, for the past fortnight. A king tide forecast to hit the Brisbane River today could lead to further flooding in Brisbane, which was spared another fierce storm overnight. Businesses are busy sandbagging and taking precautions to try and prevent a second round of flooding. Campbell Newman, Brisbane Lord Mayor, spent yesterday on the Brisbane River surveying damage done to the cities ferry infrastructure, with the system to take 18 months before being fully operations, while the cost is expected to be between \$70-100m. Questions have been asked about the amount of damage.</p> <p>A king tide forecast to hit the Brisbane River today. Reporter Laura Jayes is on the scene. Residents are cleaning up after last week's flooding and are apprehensive about any more inundation risk. Some 3/4 of Qld has been declared a natural disaster. The clean up is continuing across Brisbane as well as Toowoomba &amp; the Lockyer Valley. She says Energex's Mike Swanston states the CBD is almost back to normal but some buildings such as the Stamford Hotel have had damage of their own. She says Qld Premier Anna Bligh states she wants to learn from the event. She says the Wivenhoe Dam will remain at the forefront.</p> <p>The world may have twice as much natural gas as first thought. The International Energy Institution says new technology is making previous estimates redundant. The agency says unconventional gas means the world may have 250 years of gas at current usage levels.</p>	Laura Jayes, Reporter Mike Swanston, ENERGEX
21/01/2011 8:04 TV	SKY News Australia	First Edition	<p>Anthony Frangi, flood reporter, shares that Energex have 1,400 homes and businesses without power in the Bald Hills Bracken Ridge area, due to a transformer problem unrelated to the floods. He says the Brisbane City Council are asking cyclists to stay away from Fairfield, the Corso area and Chelmer due to the clean up. He says the Kenmore Recovery Centre advises that Our Lady of the Rosary is still open and have a range of clothes, shoes, linen, toiletries, cleaning products, toys and food available for anybody affected by the floods. He says the focus of the clean up is adopt a park, to prepare for Australia Day.</p>	Laura Jayes, Reporter Mike Swanston, ENERGEX
21/01/2011 12:21 TV	ABC1	Midday Report		
21/01/2011 13:13 AM Radio	ABC 612 Brisbane	Afternoon s		Anthony Frangi, flood reporter

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

21/01/2011 13:34	AM Radio	ABC 612 Brisbane	Afternoon s	Anthony Frangi, flood reporter, shares that Energex have 1,400 homes and businesses without power in the Bald Hills Bracken Ridge area, due to a transformer problem. He says Energex hope to fix the problem within the next hour. He says the Southbank Education and Training precinct and several Brisbane North Institute of TAFE campuses are being assessed to determine when they will open, while the University of Queensland St Lucia campus has re-opened, as has the Garden Point campus of the Queensland University of Technology. He says the Griffith University at Southbank campus is closed until further notice. He says the Brisbane City Council are advising flood-affected property owners ensure their drains are open and pipes in the garden have been unblocked, as well as using garden lime to assist in restoring lawn. He says the Friends of South Brisbane Cemetery announce the Great Graveyard Shift to aid the clean up.	Anthony Frangi, flood reporter
21/01/2011 14:03	AM Radio	ABC 612 Brisbane	14:00 News	A damaged transformer has left home in North Brisbane without power. Energex says it should be fixed within the next few hours.	
21/01/2011 16:08	AM Radio	ABC 612 Brisbane	Drive	Higgins-Devine says 1304 people are without power according to the Energex website.	
21/01/2011 17:07	FM Radio	Triple M	17:00 News	Energex is down to the last 1000 homes and businesses still needing to be reconnected. Kath Ryan, spokesperson, Energex says they hope to have the power back up today or tomorrow, with the exception of places needing major rebuilding work. Energex asks anyone without power to let them know.	Kath Ryan, spokesperson, Energex
21/01/2011 20:13	AM Radio	ABC 612 Brisbane	Evenings	ENERGEX have got the power outages down to 416 houses. ENERGEX are asking that if you still do not have power to call them.	
22/01/2011 18:06	TV	Channel 7	Seven News (Weekend)	Uninsured home owners whose properties were damaged during Queensland's floods could be eligible for a new 5000 dollars Qld Govt grant. The cash will be used to pay for inspections and repairs to water, sewerage, electricity and gas supplies.	
23/01/2011 9:01	AM Radio	ABC 612 Brisbane	09:00 News (Weekend)	The Qld Govt says new grants of up to \$5000 will help flood affected home owners with the cost of restoring electricity and gas supplies in 25 council areas. Karen Struthers, Queensland Minister for Community Services says the grants will be means tested.	Karen Struthers, Queensland Minister for Community Services
23/01/2011 7:50	AM Radio	ABC 612 Brisbane	07:45 News (Weekend)	Master Electricians Australia says a reputable Brisbane family company is receiving hate mail and threats after a media report accused them of ripping off flood victims. The residents say they wanted \$200 inspections but ended up paying \$1800 and \$1600. Malcolm Richards, Master Electricians Australia, says he investigated the claims and says the customers did not want to wait for written quotes.	Malcolm Richards, Master Electricians Australia
23/01/2011 7:03	AM Radio	ABC 612 Brisbane	07:00 News (Weekend)	Master Electricians Aust has defended Brisbane electrical company, accused of cashing in on flood victims and charging two Rocklea residents thousands for unnecessary repairs.	Malcolm Richards, CEO, Master Electricians Aust

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

23/01/2011 10:01	AM Radio	4BC	10:00 News (Weekend)	Energex says 155 properties in Southeast Qld remain without power due to flood damage to the electricity network. Crews are slowly reconnecting power to 2000 homes and businesses certified safe but several thousand other have extensive damage.	
24/01/2011 5:50	AM Radio	4BC	Breakfast	Dick, notes that Energex are reporting no power outages. Collier, says it is remarkable that power is back on everywhere.	
23/01/2011 11:01	AM Radio	4BC	11:00 News (Weekend)	ENERGEX crews are working to restore power to flood-affected South East Qld residents.	Kath Ryan, Energex
24/01/2011 5:56	AM Radio	ABC NewsRadio	Breakfast	Newspaper headlines with Marius Benson, political editor, ABC Radio. Sydney Morning Herald - Big supermarkets are contemplating the mass import of fruit and vegetables and are already stocking shelves with damaged produce from local growers desperate for cash after the floods. Coles and Woolworths are weighing up whether to support Australian producers and sell their water damaged crops or favour imports and keep prices down. The use of stimulant drugs to treat attention deficit hyperactivity disorder in children has soared with prescriptions for Ritalin and its equivalents up 300% in seven years, research shows. The Australian - Tasmania will have its first female Premier, 38 year old Lara Giddings after David Bartlett reinforced the island's reputation for political turmoil by quitting as Premier only ten months after a state election. Bartlett, who will remain in cabinet, cited that the impact of the job on his duties as a father of two young children as the reason for his shock departure. The Coalition has unveiled a tough new line against any flood levy, ignoring taunts that it is acting in a churlish fashion with damage to homes a	Marius Benson, Political Editor, ABC Radio
24/01/2011 11:18	TV	SKY News Australia	11:00 News Day	Barry O'Farrell, NSW Opposition Leader, has given evidence at the NSW upper house inquiry into the sale of the state's power assets this morning. He was joined by Mike Baird, NSW Shadow Treasurer. Kristina Keneally, NSW Premier, had called on the inquiry to question O'Farrell last week to pressure him to reveal the Coalition's energy policy. Most of the questioning was done by Labor MP Luke Foley. John Kaye, Greens MP, asked the Opposition asked what would happen with Eraring and Delta Energy which have already been sold if the Opposition wound back on the deal. O'Farrell has suggested there will be a Judicial Inquiry following the NSW election.	

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

24/01/2011 16:17	AM Radio	4BC	Drive	Hardgrave talks to Andrew Lofthouse, Channel Nine News. Lofthouse says counsellors have been at schools in the Lockyer Valley as children go back to classes today. He says some classes in Brisbane have been held in temporary class rooms due to the floods. He says the big retailers are thinking of importing fruit and vegetables to keep prices down. Hardgrave says he went past an Energex substation at Rocklea and it looks like they have many problems still. Lofthouse says Energex crews should have made every connection that can safely be made by tonight. He says a number of bike riders rode with Lance Armstrong around Brisbane to raise money for the flood appeal. He continues that there has been footage released of South Korean commandos rescuing a tanker ship from pirates. The Australian Cricketers have won and the Soccerroos are sweating on the fitness of Tim Cahill.	Andrew Lofthouse, Channel Nine News
24/01/2011 18:06	TV	Channel 9	National Nine News	Energex has almost completed its biggest repair job ever on the network by reconnecting 250,000 customers. There are still homes too badly damaged to be reconnected. Bill Lyon, Energex, says the clean up has been phenomenal.	Bill Lyon, Energex John Coates, Woodwork Company
24/01/2011 18:36	TV	WIN Toowoomba	WIN News	A new batch of flood assistance grants will help families cover the cost of restoring electricity and water to their homes. This is the Qld Govt \$5000 Utility Grant announced over the weekend. There are concerns residents may be unaware of this and other existing offers of grants, low interest loans and mortgage relief. Regional Development Australia has set a website to bring together all the different types of assistance available. Centrelink says casual workers may be entitled to Disaster Income Recovery Subsidy while their employer waits to reopen.	John Mahon, Grantham Resident Louise Fitzgerald, Centrelink Toowoomba
24/01/2011 21:05	AM Radio	ABC 612 Brisbane	Evenings	Austin says that Energex has reported that it has fixed the remaining 166 homes without power, so there are now no homes in South East Qld that are without power.	
25/01/2011 8:49	AM Radio	ABC 612 Brisbane	Mornings	King is joined by Queensland Minister for Community Services Karen Struthers to discuss the grants available for the Qld flood victims. King says there is a Personal Hardship Assistance Grants that is a non-means tested, one off payment of up to \$170 per person. Struthers says this is the first of immediate hardship payments for personal items and it is for anyone that has been flood affected at their principal place of residence. Struthers says she believes everyone who has asked for this grant has received it, with over 26,000 applications having been made. King describes the Essential Household Contents Grant, which is a one-payment of \$1,700 for each adult which is means tested on income and assets. Struthers says this is for items such as fridges and washing machines that need to be replaced and the means test applies as part of the National Disaster Relief arrangements with the Federal Govt. Struthers says the Federal Govt mainly takes responsibility for income support and Centrelink plays a big role. King says her listeners don't care if it is State or Federal Govt grants at this stage but want to know if they are eligi	Karen Struthers, Queensland Minister for Community Services

ENERGEX TV and radio media clips - SEQ floods 10-25 Jan 2011

25/01/2011 11:54 AM	Radio	4CA AM	John Mackenzie	<p>MacKenzie talks to musician Troy Cassar-Daley about his house near Wivenhoe Pocket being inundated in the Brisbane floods. Troy says their farm was inundated. Troy comments that his neighbours' \$200,000 Kenworth truck was inundated. Troy mentions that an electrician who 'puts poles in for Energex' lost his workshop. Troy comments that the property was not far from the dam. Troy says the horses and cattle were safe after moving to high ground. Troy comments that all roads to Brisbane were cut about six hours after they left. Troy mentions that Army soldiers with trucks and Bobcats offered help. Troy says he and Slim Dusty's biggest fear is cancelling shows. Troy comments that the show in Tamworth was 'amazing' and that Colin Buchanan, Kasey Chambers, and Adam Harvey performed with him on stage. Troy mentions that he went to a fundraiser on Sunday for a 'little fella' whose was swept from the arms of an SES worker at Minden and passed away. Troy says the family didn't have insurance and were struggling to get the money to bury him. MacKenzie comments that he previously talked to Graeme Connors about the 'big ball'.</p>	Troy Cassar-Daley, musician
25/01/2011 12:31 AM	Radio	ABC Western Queensland	12:30 News	<p>The Western Downs Regional Council has approved four more power stations for the region, including three for the Kogan area and one near Brigalow, saying the stations will provide jobs for the region. The power stations still need Qld Govt approval.</p>	Ray Brown, Mayor, Western Downs Regional Council



# **ENERGEX Corporate Communications activity**

## **South East Queensland Floods January 2011**

### **Media releases**

**- 54 media releases -**

**Safety advice  
Power restoration updates**

4 January, 2011



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# media release

## **ENERGEX joins flood recovery effort in Regional QLD**

ENERGEX has sent electrical connection officers to regional Queensland towns as part of the flood recovery effort.

The initial deployment of five ENERGEX staff have joined their counterparts from the regional electricity distributor, Ergon Energy, inspecting homes and businesses in Emerald to ensure they can be safely re-energised.

Thousands of premises have been disconnected from the electricity network as flood waters inundated towns during the past week. Each premise must be inspected and assessed as safe before electricity supply can be restored.

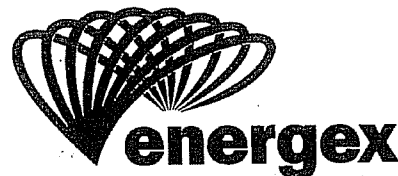
The deployment of ENERGEX staff may cause a delay to some electrical connection work in South East Queensland during the next couple of weeks.

ENERGEX apologises for this deferral and thanks customers for their understanding and patience.

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

8 January 2011



# media release

## **ENERGEX issues flood safety warning for Gympie**

The Bureau of Meteorology has issued a flood warning for the Mary River, Gympie.

With rainfalls of up to 250mm overnight the Mary River is currently at 13.5m and is likely to rise to 14.5m later today.

For safety reasons, once the river reaches 14.5m ENERGEX may need to cut power supplies to affected areas.

ENERGEX is urging home and business owners to take a look around their properties, tidy up any loose items and plan to safeguard your property.

If water does threaten your home please turn off power supplies to major appliances.

ENERGEX have enacted their emergency flood response plan and crews are on standby and ready to respond.

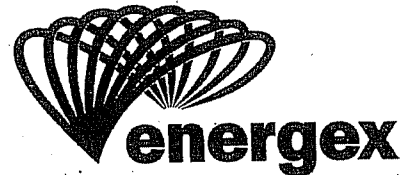
If you require assistance during a flood please contact the SES Flood Storm Emergency line on 132 500. More information about flood preparation and emergency kits can be found at [www.disaster.qld.gov.au](http://www.disaster.qld.gov.au)

Power interruption updates can be viewed on the ENERGEX's website by logging onto [www.energex.com.au/myarea](http://www.energex.com.au/myarea)

**ENDS**

For media inquiries: Office Hours (07) 3407 4420 or After Hours (07) 3407 5191

10 January 2011 – 8.30am update



# media release

## **ENERGEX restores power to thousands as rain continues**

ENERGEX crews are currently working to restore power to around 3,200 homes and businesses still affected by the heavy rain being experienced in South East Queensland, with power restored to an additional 9,000 customers overnight.

The worst affected areas are around Gympie, the Mary Valley, the Sunshine Coast Hinterland and around Caboolture, where flooding and heavy rainfall are preventing crews from accessing network faults.

ENERGEX's crews will continue to work in adverse conditions to reconnect power to customers as quickly and safely as possible, as soon as the affected areas become accessible.

ENERGEX thanks customers for their patience while repairs are underway.

Importantly, ENERGEX is also now urging customers to stay safe around electricity.

While flooding brings with it many obvious hazards, the hidden danger of live electricity mixing with water is something people often don't consider, but something we must all be aware of. If floodwaters rise to the level of electrical equipment or home appliances, people should stay well away to avoid the risk of electrocution.

Generators should only be used in well ventilated areas, and children should be kept well away.

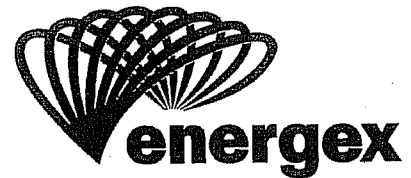
ENERGEX is also encouraging anyone who sees fallen powerlines to keep themselves and others away and phone our priority number of 13 19 62.

For power restoration updates, visit the ENERGEX website on [www.energex.com.au](http://www.energex.com.au) or contact 13 62 62.

**ENDS**

For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191

11 January 2011 – 8.00am update



# media release

## **ENERGEX restores power to thousands as rain continues**

ENERGEX crews are working to restore power to thousands of South East Queensland homes and businesses, as torrential rain and flooding continues in the region.

Power has been restored to around 12,000 customers since yesterday afternoon, leaving around 11,000 premises currently without power.

The worst affected areas are around the Lockyer Valley, Brisbane Valley, Gympie, and the Sunshine Coast Hinterland, where flooding and heavy rainfall are preventing crews from accessing network faults.

ENERGEX's crews will continue to work in adverse conditions to reconnect power to customers quickly and safely as soon as the affected areas become accessible, however it is expected that the worst affected areas may remain inaccessible for days.

ENERGEX thanks customers for their patience while repairs are underway.

Importantly, ENERGEX is also now urging customers to stay safe around electricity.

While flooding brings with it many obvious hazards, the hidden danger of live electricity mixing with water is something people often don't consider, but something we must all be aware of. If floodwaters rise to the level of electrical equipment or home appliances, people should stay well away to avoid the risk of electrocution.

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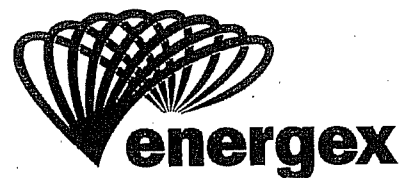
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For power restoration updates, visit the ENERGEX website on [www.energex.com.au](http://www.energex.com.au) or contact 13 62 62.

**ENDS**

For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191

10 January 2011 – 8.30pm update



# media release

## **ENERGEX works to restore power across flood affected South East Queensland**

ENERGEX crews will work through the night to restore power to some homes and businesses still affected by the heavy rain and widespread flooding being experienced in South East Queensland.

The worst affected areas are the Lockyer Valley, Brisbane Valley, Gympie, the Mary Valley, the Sunshine Coast Hinterland and around Caboolture, where flooding and heavy rainfall are still preventing crews from accessing network faults.

ENERGEX's crews will continue to work in adverse conditions to reconnect power to customers as quickly and safely as possible, as soon as the affected areas become accessible. More than 5,600 South East Queenslanders remain without power.

Most of the areas, however, will not be restored until Tuesday due to the extreme-flood levels, washed out roads and damage to local infrastructure.

ENERGEX thanks customers for their patience while access to damaged areas and repairs are underway.

Importantly, ENERGEX is continuing to urge customers to stay safe around electricity.

While flooding brings with it many obvious hazards, the hidden danger of live electricity mixing with water is something people often don't consider, but something we must all be aware of. If floodwaters rise to the level of electrical equipment or home appliances, people should stay well away to avoid the risk of electrocution.

Generators should only be used in well ventilated areas, and children should be kept well away.

ENERGEX is also encouraging anyone who sees fallen powerlines to keep themselves and others away and phone our priority number of 13 19 62.

For power restoration updates, visit the ENERGEX website on [www.energex.com.au/myarea](http://www.energex.com.au/myarea) or contact 13 62 62.

**ENDS**

For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191

11 January 2011



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# media release

## ENERGEX flood fast facts – 4pm

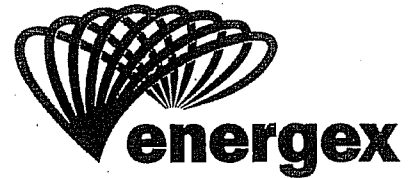
- Current outages: 18,945
- Worst affected areas: Brisbane Valley, Lockyer Valley, Gympie, Mary Valley and Brisbane's inner southern suburbs.
- Access issues are still hampering ENERGEX crews.
- Safety: ENERGEX is asking people to have a qualified electrician inspect homes and electrical appliances that may have been water damaged.
- ENERGEX thanks the people of South East Queensland for their patience during power outages.
- ENERGEX also recommends people have fresh and spare batteries for their torches and radios.
- It is also recommended that mobile phones and laptop PCs should be kept fully charged where possible.
- Live power outage information can be found at [www.energex.com.au/myarea](http://www.energex.com.au/myarea) then follow the "unplanned interruptions" link.

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***



11 January, 2011



# media release

## **ENERGEX to switch off some Brisbane CBD power**

ENERGEX crews will start switching off electricity to many parts of Brisbane's CBD from 7 am tomorrow (Wednesday 12 January 2011) for safety reasons.

The electricity sub-stations are mainly in buildings close to the Brisbane River which is expected to reach near record levels during the next few days.

The ENERGEX crews will inspect the sub-stations after tomorrow afternoon's peak high tide to assess the amount of damage and to determine the re-energisation timetable.

Other areas in Brisbane and Ipswich are also being closely monitored by ENERGEX to determine whether or not electricity will be turned off.

These areas are primarily those identified by Brisbane City Council flood mapping along the Brisbane and Bremer Rivers and their tributaries.

The outages could impact approximately 100,000 customers with restoration times dependent on the rate that floodwaters recede and the amount of damage caused to electrical equipment.

Similar safety plans were implemented by ENERGEX earlier this week in Gympie.

More information about flood prone areas can be found on the Brisbane City Council and Ipswich City Council websites.

ENERGEX is also urging people with medical conditions that rely on electrical-powered equipment, as well as refrigerated medications, to keep in close contact with their medical practitioner and seek advice.

At 5pm there were 22,000 homes and businesses without supply in South East Queensland.

ENERGEX spokesman, Mike Swanston, said safety was the key issue during extreme weather and thanked South East Queenslanders for their patience while crews were working in trying conditions to get supplies back on.

"No one should ever underestimate the old adage that power and water don't mix, and as water continues to rise ENERGEX will be taking a safety first approach under these extreme weather conditions," Mr Swanston said.

"Similarly, as the weather worsens over night, power interruptions caused by winds blowing tree branches onto powerlines and other extreme conditions are expected to continue.

"But we ask customers to remain patient as our crews work around the clock in the in heavy rains and high winds."

11 January, 2011



# media release

## **ENERGEX on standby to switch off some of Brisbane CBD – REVISED**

ENERGEX has revised its Brisbane flood response and crews are on standby to switch electricity off to some low lying areas of Brisbane from 8:30 tomorrow morning (12 Jan 2011) for safety reasons.

This area is identified by Brisbane City Council flood mapping along the Brisbane River and its tributaries.

CBD areas will be shut down progressively as floodwaters rise. ENERGEX says the decision to shut power off is never taken lightly and is only undertaken as a safety precaution.

The outages could impact approximately 100,000 customers with restoration times dependent on the rate that floodwaters recede and the amount of possible damage caused to electrical equipment.

Similar safety plans were implemented by ENERGEX earlier this week in Gympie.

This evening just after 11pm ENERGEX also commenced the de-energisation of parts of Ipswich CBD in preparation for flood inundation.

Affected areas will be re-energised on a case-by-case basis and only if it is safe to do so. Some areas could be without power for extended periods.

More information about flood prone areas can be found on the Brisbane City Council and Ipswich City Council websites.

ENERGEX is also urging people with medical conditions that rely on electrical-powered equipment, as well as refrigerated medications, to keep in close contact with their medical practitioner and seek advice.

ENERGEX is also asking any customers who see damaged or threatened power infrastructure to stay well clear and to call ENERGEX's priority line on 13 19 62.

The public is also being urged to keep out of flood waters near any electrical equipment and stay away from fallen powerlines.

**For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191**

11 January, 2011



# media release

## **ENERGEX on standby to switch off some Brisbane and Ipswich power**

ENERGEX crews are on stand by to switch electricity off to some low lying areas of Brisbane and Ipswich for safety reasons.

These areas are primarily those identified by Brisbane City Council flood mapping along the Brisbane and Bremer Rivers and their tributaries.

The outages could impact approximately 100,000 customers with restoration times dependent on the rate that floodwaters recede and the amount of damage caused to electrical equipment.

Similar safety plans were implemented by ENERGEX earlier this week in Gympie.

More information about flood prone areas can be found on the Brisbane City Council and Ipswich City Council websites.

ENERGEX is also urging people with medical conditions that rely on electrical-powered equipment, as well as refrigerated medications, to keep in close contact with their medical practitioner and seek advice.

At 5pm there were 22,000 homes and businesses without supply in South East Queensland.

ENERGEX spokesman, Mike Swanston, said safety was the key issue during extreme weather and thanked South East Queenslanders for their patience while crews were working in trying conditions to get supplies back on.

"No one should never underestimate the old adage that power and water don't mix, and as water continues to rise ENERGEX will be taking a safety first approach under these extreme weather conditions," Mr Swanston said.

"Similarly, as the weather worsens over night, power interruptions caused by winds blowing tree branches onto powerlines and other extreme conditions are expected to continue.

"But we ask customers to remain patient as our crews work around the clock in the in heavy rains and high winds."

ENERGEX is also asking any customers who see damaged or threatened power infrastructure to stay well clear and to call ENERGEX's priority line on 13 19 62.

The public is also being urged to keep out of flood waters near any electrical equipment and stay away from fallen powerlines.

**For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191**

11 January 2011



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## media release

# FOR URGENT RELEASE

### **ENERGEN to cut power to Ipswich CBD tonight**

ENERGEN will be cutting power to Ipswich CBD this evening in preparation for rising floodwaters.

Power will be progressively cut from 11pm tonight (11 January 2011) to protect life and property.

ENERGEN will also commence power cuts to other Ipswich suburbs including:

Mt Crosby  
Brassall  
Bundamba  
Tivoli  
Redbank  
West Ipswich  
Ipswich  
Woodend  
Collingwood Park  
Goodna  
Carole Park  
Amberley  
One mile  
Churchill

Due to the scale of the de-energisations, customers will not receive personal notification.

In some cases power may be out from many hours to possibly days – depending on damage floods may inflict on the electricity network.

ENERGEN is also urging people with medical conditions that rely on electrical-powered equipment, as well as refrigerated medications, to keep in close contact with their medical practitioner and seek advice.

ENERGEN appreciates the patience of customers while this natural disaster takes place.

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

11 January 2011



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## media release

# FOR URGENT RELEASE

### **ENERGEN to cut power to Ipswich CBD tonight**

ENERGEN will be cutting power to parts of Ipswich CBD this evening in preparation for rising floodwaters.

Power will be progressively cut from 11pm tonight (11 January 2011) to protect life and property.

Due to the scale of the de-energisations, customers will not receive personal notification.

In some cases power may be out from many hours at a minimum – depending on the damage floods may inflict on the electricity network.

ENERGEN is also urging people with medical conditions who rely on electrical-powered equipment, as well as refrigerated medications, to keep in close contact with their medical practitioner and seek advice.

ENERGEN appreciates the patience of customers while this natural disaster takes place.

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

12 January 2011



# media release

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## FOR URGENT RELEASE

### **ENERGEX to switch off power to Brisbane CBD this morning**

ENERGEX will be switching off power to some low lying areas of Brisbane including parts of the CBD this morning due to safety concerns.

It is expected that power will be progressively cut from 8.30am today (12 January 2011) to protect life and property.

Due to the scale of the de-energisations, customers will not receive personal notification.

**ENERGEX is urging people with medical conditions who rely on electrical-powered equipment, as well as refrigerated medications, to keep in close contact with their medical practitioner and seek advice.**

**ENERGEX is also asking any customers who see damaged or threatened electricity infrastructure to keep themselves and others well clear and to call ENERGEX's priority line on 13 19 62.**

Restoration times are dependent on the rate that floodwaters recede and the extent of damage to electrical equipment.

Last night ENERGEX switched power off in parts of Ipswich in preparation for flood inundation. Currently around 22,000 homes and businesses in Ipswich and surrounding areas are without power.

In total there are currently around 50,000 homes and businesses throughout South East Queensland without power, including residents in the Lockyer and Brisbane Valley.

ENERGEX's crews will continue to work in adverse conditions to reconnect power to customers quickly and safely as soon as the affected areas become accessible, however it is expected that the worst affected areas may remain inaccessible for days.

More information about flood prone areas can be found on local council websites.

ENERGEX thanks customers for their patience and understanding during this natural disaster.

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

for current power outages or general energex information visit [www.energex.com.au](http://www.energex.com.au)  
emergencies (such as fallen powerlines) 13 19 62 • loss of supply 13 62 62 • general enquiries 13 12 53

12 January 2011



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# media alert

## FOR URGENT RELEASE

### **ENERGEN confirms more than 100,000 without power**

ENERGEN is continuing to switch off power to areas in the South East as areas become inundated by floodwaters.

Due to the scale of this flood crisis, ENERGEN are disconnecting suburbs as necessary for safety reasons. The situation is being continually monitored in conjunction with disaster management groups.

Please look at the flood maps provided by your local council on their website. If they show you are in a flood prone area then there will be a high probability your power will be disconnected.

Those people not in low lying or flood prone area may still be impacted by power interruptions because of the web-like structure of our network.

Power restoration times are dependent on the rate that floodwaters recede and the extent of damage to electrical equipment.

ENERGEN is urging people with medical conditions who rely on electrical-powered equipment, as well as refrigerated medications, to keep in close contact with their medical practitioner and seek advice.

ENERGEN has released a list of suburbs affected by power interruptions as at 3pm:

**Please note: surrounding suburbs may also be affected due to the web-like structure of the network**

Albion  
Arana Hills  
Archerfield  
Auchenflower  
Bald Hills  
Bellbowrie  
Bowen Hills  
Brisbane CBD  
Bulimba  
Coopers Plains  
Coorparoo  
Corinda  
East Brisbane  
Fairfield



12 January 2011



positive energy

# media release

## **Avoid using lifts to avoid being caught - ENERGEX**

ENERGEX says there's a very real possibility of being stuck in lifts due to power cuts and is urging people to use stairs in buildings.

As flood waters rise power is being progressively cut to some areas of Brisbane and Ipswich and as a result lifts will cease to work.

Anyone who finds themselves caught in lifts should phone their building's security or triple zero.

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

12 January 2011



positive energy

# media alert

## ENERGEX recovery and rebuild operation in full swing

As floodwaters begin to recede in the Brisbane and Ipswich areas and weather conditions ease across South East Queensland, ENERGEX's recovery and rebuild operation is in full swing.

In Brisbane and Ipswich floodwaters are beginning to recede allowing our crews to gain access to infrastructure such as substations to inspect equipment. Where possible, ENERGEX is working to restore power to homes and businesses that have not been affected by floodwaters.

More than 400 ENERGEX crews are mobilised across the south east corner on road and in the air, making every effort to restore power as quickly and as safely as possible.

Currently 120,000 homes and business across the south east remain without power. In the last three days crews have been able to restore power to more than 140,000 customers. ENERGEX continues to thank the community for their patience as this enormous recovery effort continues.

Restoration times are dependent on the rate that floodwaters recede and the extent of damage to electrical equipment.

At lunchtime today 71,000 customers in Brisbane and 30,000 in Ipswich remain without power. Work to restore power continues to be dependant on how fast floodwaters recede and the extent of damage to equipment.

In the Gympie and Mary Valley areas several helicopters are continuing to conduct surveys to identify damaged sections of the network. Since the weekend, ENERGEX crews have been able to restore power to more than 7,500 homes and businesses. At lunchtime today approximately 700 customers in this region remain without power. Inaccessible and flooded tracks and roads continue to hamper efforts to access damaged electrical equipment.

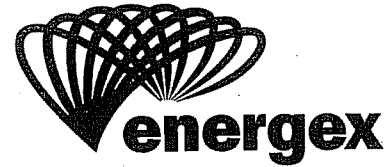
As floodwaters recede crews in Brisbane and Ipswich are inspecting the company's electricity infrastructure for damage and where possible switching supply back on to homes and businesses.

ENERGEX has commenced switching electricity off to some buildings in low lying areas of the CBD including some buildings in Margaret Street, Albert Street, Mary Street, Edward Street, Elizabeth Street, Queen Street, Creek Street, and Eagle Street. Buildings in other parts of the city may be affected by the interruptions if their electricity is supplied from the isolated buildings.

ENERGEX is working closely with Brisbane City Council, SES and Police to coordinate evacuations from the affected areas. ENERGEX is urging residents to follow orders if they are asked to evacuate.

Some CBD traffic lights will also be affected.

12 January 2011



positive energy

# media release

## Electrical inspections after flood inundation is a must

ENERGEX is urging all property owners whose premises have been inundated by floodwaters to ensure they are inspected by a licensed electrician before using or reconnecting electricity.

Buildings that have suffered floodwater inundation may have significant damage to the electrical circuitry and appliances and could present potential safety risks.

ENERGEX says it's not worth risking a life for the sake of an electrical inspection.

Electricians can be found in the Yellow Pages, local newspaper classifieds or by contacting the Master Electricians Association.

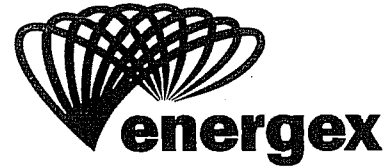
People with solar panels on their roofs should also be aware that although mains power is cut from their home, the panels may still be generating electricity and present a electrocution danger.

ENERGEX currently has more than 100,000 homes and businesses cut from the power network due to flooding. We thank the community for their patience during this ongoing situation.

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

12 January 2011



positive energy

# media alert

## FOR URGENT RELEASE

### **ENERGEX urges safety for boaties**

ENERGEX is urging people using boats to get around floodwaters to be mindful of overhead powerlines.

As floodwaters continue to rise, the clearance between the water level and overhead powerlines is reduced raising fresh concerns for boaties safety.

Boaties may inadvertently come in contact with powerlines creating a very dangerous and potentially fatal situation.

People should treat all overhead powerlines as live and remember to stay well clear. Please look up and live around overhead powerlines and stay safe.

Meanwhile, ENERGEX continues to work closely with Brisbane City Council, SES and Police to coordinate evacuations from flood affected areas. ENERGEX is urging residents to follow orders if they are asked to evacuate.

Power interruptions continue to occur across the South East and are necessary as a safety precaution, and to protect electrical equipment that are expected to be flooded over the next few days.

Due to the way the network is structured customers not directly impacted by floods or in low-lying areas may still lose power.

Power restoration times are dependent on the rate that floodwaters recede and the extent of damage to electrical equipment.

ENERGEX is urging people with medical conditions who rely on electrical-powered equipment, as well as refrigerated medications, to keep in close contact with their medical practitioner and seek advice.

ENERGEX is also asking any customers who see damaged or threatened electricity infrastructure to keep themselves and others well clear and to call ENERGEX's priority line on 13 19 62.

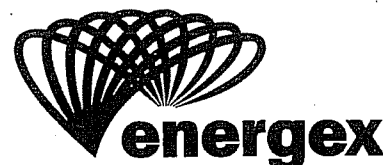
ENERGEX thanks customers for their patience and understanding during this natural disaster.

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

for current power outages or general energex information visit [www.energex.com.au](http://www.energex.com.au)  
emergencies (such as fallen powerlines) 13 19 62 • loss of supply 13 62 62 • general enquiries 13 12 53

13 January 2011



# media alert

positive energy

## **ENERGEX recovery and rebuild operation in full swing**

As floodwaters begin to recede in the Brisbane and Ipswich areas and weather conditions ease across South East Queensland, ENERGEX's recovery and rebuild operation is in full swing.

Better weather and lower floodwaters are allowing our crews to gain access to infrastructure to inspect equipment. Where possible, ENERGEX is working to restore power to homes and businesses that have not been affected by floodwaters.

More than 400 ENERGEX crews are mobilised across the south east corner on road and in the air, making every effort to restore power as quickly and as safely as possible.

Crews are currently working to restore 105,000 homes and business across the south east. In the last three days crews have worked around the clock to restore power to more than 140,000 customers.

ENERGEX appreciates the patience of all South East Queenslanders as this enormous recovery effort continues with restoration times dependent on the rate that floodwaters recede and the extent of damage to electrical equipment.

Power to 66,000 customers in the Brisbane area and 30,000 customers in the Ipswich area are currently being restored. Work to restore supply continues to be dependant on how fast floodwaters recede and the extent of damage to equipment.

The Lockyer Valley and Brisbane Valley areas remain a priority with 8,000 homes and business with out power. Up to eight helicopters carrying ENERGEX crews are surveying damage to the network. Crews on the ground are working to overcome access issues including flooded roads, fields and impassable access tracks.

In the Gympie and Mary Valley area crews are working to restore 700 customers. Since the weekend, ENERGEX crews have been able to restore power to more than 7,500 homes and businesses in this area.

ENERGEX continues to urge all property owners whose premises have been inundated by floodwaters to ensure they are inspected by a licensed electrician before using or reconnecting electricity.

Buildings that have suffered floodwater inundation may have significant damage to the electrical circuitry and appliances and could present potential safety risks.

It is not worth risking a life for the sake of an electrical inspection.

Electricians can be found in the Yellow Pages, local newspaper classifieds or by contacting the Master Electricians Association 1300 889 198 or at [www.masterelectricians.com.au](http://www.masterelectricians.com.au).

13 January 2011



positive energy

# media release

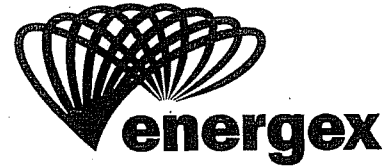
## ENERGEX flood fast facts – 8pm

- Current outages: 77,500
- 160,000 restored since Monday
- Access issues are still hampering ENERGEX crews in the worst affected areas along the Bremer and Brisbane Rivers
- Safety: ENERGEX is asking people to have a qualified electrician inspect homes and electrical appliances that may have been water damaged
- ENERGEX thanks the people of South East Queensland for their patience during power outages
- Power outage information can be found at [www.energex.com.au](http://www.energex.com.au)

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

14 January 2010



positive energy

# media release

## **ENERGEX needs to gain access to low rise CBD buildings – A CALL FOR LOW RISE BUILDING OWNERS**

ENERGEX crews continue to connect low rise (3/4/5-storey etc) buildings in the city but need a representative of the premise onsite to conduct the work.

Therefore, ENERGEX is asking **LOW RISE** Brisbane CBD building owner/operators whose premise was partially or completely inundated by floodwaters and who have not had power restored to call ENERGEX's Mick Purcell on 0418 429 751.

This will enable ENERGEX crews to restore their power – in most cases – much sooner.

**PLEASE NOTE, THIS PHONE NUMBER IS ONLY FOR OWNERS/OPERATORS OF LOW RISE  
CBD BUILDINGS.**

ENERGEX has restored power to 211,000 homes and businesses since Monday.

There are currently 51,500 customers being re-supplied as of 4pm.

**ENDS**

***For media inquiries: Office Hours (07) 3407 4420 or After Hours (07) 3407 5191***



14 January 2011



positive energy

# media release

## ENERGEX flood fast facts – 5.00pm

- Homes and business restored since Monday 216,000
- Currently restoring power to 46,000 across South East Queensland
- Brisbane 30,000
- Ipswich 10, 500
- Lockyer Valley 2,500
- Gympie/Sunshine Coast 1,000
- Crews working through the night to restore power
- Safety: ENERGEX is asking people to have a qualified electrician inspect homes and electrical appliances that may have been water damaged
- ENERGEX thanks the people of South East Queensland for their patience during power outages
- Power outage information can be found at [www.energex.com.au](http://www.energex.com.au)

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

14 January 2011



positive energy

# media release

## **ENERGEX flood fast facts – 7.30pm**

- Homes and business restored since Monday 222,600
- Current outages: 36,109
- Brisbane 24,405
- Ipswich 7,876
- Lockyer Valley 1,269
- Brisbane Valley 1,823
- Gympie/Sunshine Coast 645
- Safety: ENERGEX is asking people to have a qualified electrician inspect homes and electrical appliances that may have been water damaged
- ENERGEX thanks the people of South East Queensland for their patience during power outages
- Power outage information can be found at [www.energex.com.au](http://www.energex.com.au)

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

15 January 2011 – 3.45am



# media release

positive energy

## **ENERGEX restores power to more than 18,000 overnight**

In the last 12 hours, ENERGEX has restored power to more than 18,000 homes and businesses across flood affected areas of South East Queensland, with nearly 230,000 restored since Monday.

- **TOTAL outages for South East Queensland 28,750**
  - Brisbane 18,967
  - Ipswich 6,641
  - Lockyer Valley 1,228
  - Brisbane Valley 1,823
  - Gympie/Sunshine Coast 0 (all restored)

More than 250 ENERGEX crews will continue to work from first light this morning to restore power to several thousand more homes and businesses today as floodwaters recede further and access to isolated areas becomes more possible.

Some properties not directly affected by flood waters may still be impacted by power interruptions because of the web-like structure of the electricity network - the electrical equipment supplying power to a property may have been affected.

ENERGEX is urging all property owners whose premises have been inundated by floodwaters to ensure they are inspected by a licensed electrician before using or reconnecting electricity. Buildings that have suffered floodwater inundation may have significant damage to the electrical circuitry and appliances and could present potential safety risks.

As flood waters recede and properties become accessible ENERGEX electrical officers will inspect homes, and in some cases electricity may be disconnected. In this case a notice will be left on the property switch board and the owner will be required to have the premises checked by a licensed electrician before ENERGEX can restore power. To find a local electrician to inspect homes, people can contact Master Electricians on 1300 889 198.

ENERGEX is also urging people to be careful when using electrical equipment around water when cleaning up their homes or businesses and if electrical equipment or appliances have been in contact with water, make sure they are either checked by an electrician or thrown away.

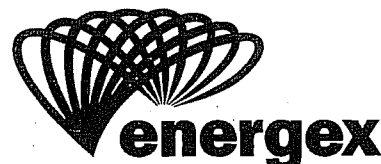
ENERGEX thanks the people of South East Queensland for their patience during power outages during and following the floods.

Power outage information can be found at [www.energex.com.au](http://www.energex.com.au).

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

15 January 2011



positive energy

# media release

## Electricity reconnections process for homes

ENERGEX is working with private electrical contractors to fast track reconnections to residences that lost power during the South East Queensland flood crisis.

ENERGEX Operations spokesman Mike Swanston said electricity had already been restored to more than 230,000 customers since flooding started in South East Queensland on Monday.

"But we are now moving into the recovery stage as the flood waters recede, and that means we are moving as quickly and safely as possible to reconnect customers who have had their premises flooded," Mr Swanston said.

"First priority will be given to homes.

"We are working with the Master Electricians who are assigning electricians to those towns and suburbs where the flood waters are receding. But residents can engage a licensed electrician of their choice if they wish."

Master Electricians Association has set a recommended price of \$200 to provide the mandatory basic inspection service. This will not cover the cost of any required additional work or subsequent safety inspections.

The reconnection process is co-ordinated by ENERGEX.

First step will be an inspection of the local network and connection to individual homes by ENERGEX.

ENERGEX will then advise the Master Electricians which areas had been inspected and cleared. The Master Electricians will then organise local electricians to go to those areas.

Home owners **do not** have to engage the official electrician to inspect their home. They can engage their own electrician of choice if they wish.

The charge for the electrician will be paid by the home owner. The property owner has the option of seeking reimbursement through property insurance, natural disaster relief payments (for eligibility see [www.disaster.qld.gov.au/publications](http://www.disaster.qld.gov.au/publications) (Guidelines) or attend nearest disaster recovery centre for information) or bearing full cost.

Mr Swanston said there were approximately 23,000 premises in SEQ still to be reconnected, but many of those had already identified as being unable to be inhabited or reconnected to electricity.

"ENERGEX is however moving crews into residential areas to quickly do assessments of the network connections to home," he said. "After we make the network connections, electrical contractors will follow and – if the electrician assesses the home is safe – they can then literally flick the switch.

**CONCENTRATED AREAS ENERGEX ARE WORKING ON  
TODAY – Saturday 15 January 2011**

**IMPORTANT: This does not mean supply will be restored to all premises**  
Each premise which has been partially or fully inundated by water needs to be certified by a licensed electrician (call Master Electricians 1300 889 198).

Bulimba/Balmoral  
Chapel Hill  
Graceville  
Herston  
Indooroopilly  
Jindalee  
Middle Park  
Milton  
Mt Ommaney  
New Farm  
River Hills  
St Lucia  
Sumner  
Taringa

Yeronga – coordinated approach with EGX and Master Electricians TODAY

**Western suburbs:**

Booval  
Bundamba  
Camira  
Carole Park  
Chuwar  
Collingwood Park  
Fernvale  
Flinton Hill  
Goodna  
Helidon  
Karana Downs  
Leichardt  
Lockyer Valley  
Mt Crosby  
One Mile  
Redbank  
Riverview  
Silkstone  
South Ipswich  
Spirling Pocket

15 January 2011 – 12.30pm



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# media release

## **ENERGEX crews hampered by 'rubberneckers'**

ENERGEX crews are having difficulty reaching flood affected areas throughout Brisbane and Ipswich today due to congestion.

More than 230 ENERGEX crews are trying to access areas where flood waters have receded in an effort to repair the network and restore supply.

A large number of sightseers are causing traffic congestion and blocking access for emergency and other essential service vehicles.

ENERGEX requests that volunteers please report to volunteer mustering points organised by the Brisbane City Council or Volunteering Queensland. Please limit unnecessary travel and sight seeing so emergency and other essential services may help to repair and rebuild our local communities.

ENERGEX thanks the people of South East Queensland for their patience during power outages during and following the floods.

Power outage information can be found at [www.energex.com.au](http://www.energex.com.au).

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

15 January 2011



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# media release

## **Take care around electrical equipment when hosing out properties**

ENERGEX is urging people to be mindful of electrical hazards when washing out properties.

Wiring behind walls, power switches and appliances still plugged into the wall may still be live and presents an obvious risk of electrocution.

To minimise electrical risks while cleaning homes and businesses people should switch off their main switch in the meterbox while wearing dry gloves. If they don't know how to do this call a licensed electrician or Master Electricians for advice.

Do not hose or wet inside or around the building's meterbox or switchboard.

Similarly, once finished cleaning allow the premise to dry completely before switching it back even if it means staying with friends or family for the night.

Any electrical appliances that were wet during the floods should be either checked by a licensed contractor or photographed for insurance reasons and discarded.

**ENDS**

***For media inquiries: Office Hours (07) 3407 4420 or After Hours (07) 3407 5191***



## **Key messages – Sunday 16 January**

### **Overnight**

- Around 9000 homes and businesses had power supplies reconnected yesterday
- Made good progress on the high voltage network (11kV) yesterday
- Concentration today on the low voltage network

### **Restoration “making power available”**

- Approximately 20,000 homes and businesses still need power
- A lot of these remaining are supplied by underground networks, which were inundated and require extensive cleaning and testing
- Many of these houses were partially or completely inundated and can't be restored until the house itself is safe. Around 30,000 premises went underwater in the floods.
- Hundreds of ENERGEX crews in the field, working to restore the network
- From here on will be slow and steady work. We're in the mud, going from street to street, house to house, checking equipment and connections.
- Our biggest priority is safety and we won't be taking any chances. Crews must make sure the area is safe before the power can be connected.
- Since Monday, we've restored power to about 240,000 homes and businesses.
- In some areas (e.g. Murphy's Creek), we are having to completely rebuild the network.

### **Where/Crews**

- In addition to hundreds of ENERGEX crews working today, Country Energy have sent crews from NSW who will start work this afternoon. Others coming from Integral Energy and Energy Australia will start work on Monday.
- Crews are working throughout Brisbane, Ipswich, Lockyer Valley and Brisbane Valley.

### **When?**

- Understand it's frustrating and thank people for their patience.
- Crews are working around the clock to repair and rebuild the network.
- This isn't a matter of flicking a switch now, it's about rebuilding parts of the network, cleaning and repairing major flood damage, getting into the mud and going from street to street and house to house.
- We have restored power to over 240,000 since Monday, and now we are down to the last 20,000 and these are the hard cases.
- While we're hoping to make power available to some of those who are still waiting, it's going to take time now. Be prepared, because if you don't have power now, in some cases it may take days, and possibly even weeks.
- You need to assess your own individual circumstances and decide what is best for you. Do consider that you may need to make arrangements for a few days, or possibly longer.

### **Generators**

- We have 40 large supply ENERGEX generators and have brought a lot more in to help with temporary supply.

16 January 2011 – 5am



positive energy

# media release

## ENERGEX continues to restore power to flood-hit SEQ

ENERGEX crews have continued the process of restoring power to homes and businesses across flood affected areas of South East Queensland, with more than 240,000 restored since Monday.

- **TOTAL power interruptions for South East Queensland 19,817 (at 5am)**
  - Brisbane 11,393
  - Ipswich 5,797
  - Lockyer Valley 1,193
  - Brisbane Valley 1,434

Around 9,000 home and businesses had power supplies reconnected during Saturday.

Hundreds of ENERGEX staff will continue to work from early this morning to restore power to more homes and businesses today as floodwaters continue to recede further and access to isolated areas becomes more possible.

They will be joined later in the day by field staff from Country Energy who will be among a total of 110 workers from New South Wales' electricity supply companies – others coming from Integral Energy and EnergyAustralia are due to start work on Monday – who will be assisting ENERGEX in the restoration effort in Queensland.

Safety will again be the key focus of electricity restoration efforts during Sunday, especially as large sections of the properties still impacted are supplied via underground networks which were inundated and require extensive cleaning and testing.

"When the restoration effort began a few days ago we gave a clear and absolute commitment that nobody would get hurt from an electrical incident. So we are taking our time, doing one step at a time with safety the key imperative for all involved," said ENERGEX spokesman Graham Metcalf.

ENERGEX is urging all property owners whose premises have been inundated by floodwaters to ensure they are inspected by a licensed electrician before using or reconnecting electricity. Buildings that have suffered floodwater inundation may have significant damage to the electrical circuitry and appliances and could present potential safety risks and as a result ENERGEX requires an inspection by a licensed electrician before power can be restored.

ENERGEX is working with the Master Electricians who are assigning electricians to those towns and suburbs where flood waters are receding. Residents can also contact a licensed electrician of their choice if they wish – they **do not** have to use the services of Master Electricians. To find a local electrician to inspect homes, people can look in Yellow Pages, local newspaper classifieds or contact Master Electricians on 1300 889 198 or the Electrical Contractors Association.

ENERGEX is also urging people to be careful when using electrical equipment around water when cleaning up their homes or businesses and if electrical equipment or appliances have been in contact with water, make sure they are either checked by an electrician or thrown away.

16 January 2011 – 8.30am



positive energy

# media release

## Keep rubbish away from ENERGEX equipment

People are urged to keep all rubbish and debris away from ENERGEX's electrical equipment whilst cleaning their premises.

Electricity power poles and underground pillar boxes need to be quickly and safely accessed by field crews when checking and repairing the network.

Items being placed on or around the equipment presents a safety risk and is likely to slow down the electricity re-supply effort.

ENERGEX thanks the people of South East Queensland for their continued patience during power outages during and following the devastating floods.

Power interruption and restoration information can be found at [www.energex.com.au](http://www.energex.com.au).

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

16 January 2011 – 12:30pm



# media release

positive energy

## Safety is ENERGEX's number one priority

Safety must remain the number one priority of ENERGEX and residents of South East Queensland. Please adhere to the following safety messages.

### In the home

ENERGEX is urging all property owners whose premises have been inundated by floodwaters to ensure they are inspected by a licensed electrician before using or reconnecting electricity. Be careful when using electrical equipment around water when cleaning up homes and businesses and if electrical equipment or appliances have been in contact with water, make sure they are either checked by an electrician or thrown away.

- "The simple point here regarding whether electrical equipment has been damaged or not ... don't take the risk – if in doubt, throw it out."
- Wiring behind walls, power switches and appliances still plugged into the wall may still be live and presents an obvious risk of electrocution.
- To minimise electrical risks while cleaning homes and businesses people should switch off their main switch in the meterbox while wearing dry gloves. If they don't know how to do this call a licensed electrician or Master Electricians for advice.
- Do not hose or wet inside or around the building's meterbox or switchboard.
- Once finished cleaning allow the premise to dry completely before switching it back even if it means staying with friends or family for the night. Any electrical appliances that were wet during the floods should be either checked by a licensed contractor or photographed for insurance reasons and discarded.

### Around the home

Keep all rubbish and debris away from ENERGEX's electrical equipment whilst cleaning premises. Electricity power poles and underground pillar boxes need to be quickly and safely accessed by field crews when checking and repairing the network. Items being placed on or around the equipment presents a safety risk and is likely to slow down the electricity re-supply effort.

### Electricity and water don't mix.

- ENERGEX is asking people to have a qualified electrician inspect homes and electrical appliances that may have been water damaged. Once flood waters recede and properties become accessible ENERGEX electrical offices will inspect homes, and in some cases electricity may be disconnected. In this case a notice will be left on the property switch board and the owner will be required to have the premises checked by a licensed electrician before ENERGEX can restore power. To book an electrical contractor contact 1300 889 198.

In flood affected areas, ENERGEX and Master Electricians will be coordinating the effort to have licensed contractors check premises. For more information see

16 January 2011 – 1:30pm



# media release

positive energy

## ENERGEX flood fast facts – 1:30pm

- Currently restoring power to 26,037 across South East Queensland  
Brisbane 20,800  
Ipswich 4,357  
Lockyer Valley 880
- Good progress on the high voltage (HV) network yesterday.
- Crews are ramping up efforts on the low voltage (LV) network, working street-to-street, house-to-house checking equipment and connections.
- Safety is our biggest priority and crews must make sure the area is safe before power can be connected.
- Restoration to CBD buildings is progressing. ENERGEX is in direct contact with owners and managers. People should make contact with their employer about returning to work tomorrow.
- Up to 250 ENERGEX crews each day are working to safely restore power to the homes and businesses of South East Queensland. Additional crews from interstate will arrive tomorrow.
- ENERGEX thanks the people of South East Queensland for their patience during power outages
- Power outage information can be found at [www.energex.com.au](http://www.energex.com.au)

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

16 January 2011 – 3pm



positive energy

# media release

## Safety is ENERGEX's number one priority

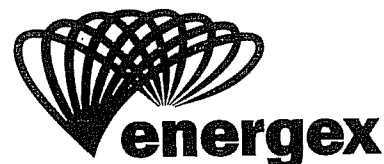
Safety must remain the number one priority of ENERGEX and the residents of South East Queensland. Please remember the following safety messages:

- Homes and businesses that have been inundated by floodwaters must be inspected by a licensed electrician before using or reconnecting electricity
- Any electrical appliances that were wet during the floods should be either checked by a licensed electrician or photographed for insurance reasons and discarded
- Wiring behind walls, power switches and appliances still plugged into the wall may still be live and presents an obvious risk of electrocution. Switch off the main switch in the meterbox while wearing dry gloves. If residents don't know how to do this call a licensed electrician or Master Electricians for advice on 1300 889 198
- When cleaning homes and businesses please exercise caution as you operate fans and high pressure hoses
- Do not hose or wet inside or around the building's meterbox or switchboard
- Do not place items on or around power poles and pillar boxes as this presents a safety risk and restricts access for ENERGEX crews and waste collectors
- People with solar panels on their roofs should also be aware that although mains power is cut from their home, the panels may still be generating electricity and present an electrocution danger. Solar panel connections should be checked by a licensed electrician
- Exercise caution when using generators. Use only in well ventilated areas away from water
- Once finished cleaning, allow the premise to dry completely before switching the power back on even if it means staying with friends or family for the night.

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

16 January 2011 – 7:30pm



positive energy

# media release

## ENERGEX flood fast facts – 7:30pm

- ENERGEX has restored 4000 homes today across a number of areas.
- Our focus was on homes on or near the edge of the floodwaters, and we were working our way towards the areas that suffered greater levels of inundation.
- We believe anywhere between 10,000 and 12,000 homes will not have power connected for some time due to the condition of the buildings.
- Restoration to CBD buildings is progressing with six remaining buildings are without power:
  - 123 Eagle Street
  - 39 Edward Street
  - 126 Margaret Street
  - 42 Albert Street
  - 75 William Street
  - 41 George Street

Generators cannot be used in these buildings because the main switchboards are damaged or underwater. The equipment in the remaining buildings has been removed, cleaned and currently drying out. Once dry, they will be tested and reinstalled. ENERGEX is in direct contact with owners and managers, and people should make contact with their employer about returning to work.

- We believe anywhere between 10,000 and 12,000 homes will not have power connected for some time due to the condition of the buildings.
- Scammers.....

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***



16 January 2011 – 8.15pm



positive energy

# media release

## Five large CBD buildings still without power plus fast facts

- Restoration to CBD buildings is progressing with five remaining buildings still being repaired. Below are a list of buildings, their addresses and approximate restoration times:
  - 123 Eagle Street – Riverside Centre – Thursday
  - 39 Edward Street – Stamford – Tuesday night
  - 126 Margaret Street – Monday afternoon
  - 42 Albert Street – Tuesday night
  - 75 William Street – Neville Bonner Building – Late Monday

ENERGEX encourages staff from these buildings to call their employer to see if they've made alternative working arrangements.

- Generators cannot be used in these buildings because the main switchboards are damaged or underwater. The equipment in the remaining buildings has been removed, cleaned and currently drying out. Once dry, they will be tested and reinstalled. ENERGEX is in direct contact with owners and managers, and people should make contact with their employer about returning to work.
- ENERGEX has restored 4000 homes today across a number of areas.
- Our focus was on homes on or near the edge of the floodwaters, and we were working our way towards the areas that suffered greater levels of inundation.
- We believe anywhere between 10,000 and 12,000 homes will not have power connected for some time due to the condition of the buildings.

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

16 January 2011 – 8:15am



positive energy

# media release

## ENERGEX Top Customer Questions

***Q: What is ENERGEX doing about getting the power back on?***

Since Monday, almost a quarter of a million homes and businesses have had power interrupted. ENERGEX has restored power to 240,000 of these. Currently there are around 20,000 without supply and ENERGEX will continue reenergise homes and businesses to all properties that can be supplied.

***Q: How many ENERGEX crews are working in the field?***

Up to 400 ENERGEX crews each day are working to safely restore power to the homes and business of South East Queensland. We have 100 staff arriving today from NSW energy providers to give additional assistance. Our Ergon Energy regional Queensland colleagues would generally give us a hand but they have been busy with their own issues in western, central and north Queensland.

***Q: What sort of damage is still affecting the ENERGEX network?***

ENERGEX crews were cleaning and repairing dozens of transformers that had either been partially or totally inundated by floodwaters.

Other parts of the ENERGEX network along the Brisbane and Bremer Rivers, Lockyer and Brisbane Valleys have been torn down or inundated with water. ENERGEX is either drying this equipment or rebuilding whole sections.

***Q: What's the progress in the CBD?***

The majority of the Brisbane CBD has been reenergised but there are still a few areas/buildings that have suffered significant damage. If you know that your building was partially or fully inundated by the flooding, contact your employer about returning to work on Monday.

***Q: When is my power going to be restored?***

ENERGEX is unable to provide exact restoration times for all areas due to ongoing access issues and vast damage to properties and the ENERGEX network.

We are now at the stage of the more difficult jobs in those areas that have been heavily impacted by floodwater, and electrical safety checks of properties are finding extensive safety work is required. Some properties have suffered significant wiring and structural damage, and some may even require demolition.

***Q: What is involved in the restoration process?***

The restoration process cannot commence until equipment becomes accessible, then cleaned and dried out. Two separate inspections must occur on an affected property before reenergisation:

- ENERGEX conducts the inspection of the network source attachment point, meter box and meters to the property, and
- A licensed electrical contractor inspects and tests household wiring.

17 January 2011 – 5:30am



# media release

positive energy

## **ENERGEX back on the streets with fresh interstate backups**

ENERGEX will be hitting the streets again today backed up by an army of refreshed crews.

More than 100 staff from New South Wales electricity suppliers Integral Energy, Energy Australia and Country Energy will be a welcome sight on Brisbane streets backing up ENERGEX crews who have been working in flood affected South East Queensland areas since Monday.

In fact in the weeks before floods hit South East Queensland some ENERGEX crews had been working in Emerald and other parts of flood affected Central Queensland.

Another 30 additional private contractor crews will also be supporting ENERGEX.

Since Monday ENERGEX crews have restored power to nearly a quarter of a million South East Queensland homes and businesses.

Crews restored power to hundreds more premises overnight and will today continue the restoration effort on the 17,896 still without supply.

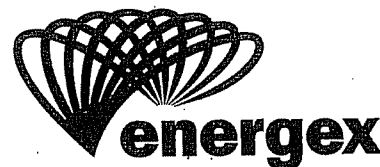
However, ENERGEX estimates there could be between 10,000 to 12,000 homes and businesses that have suffered such severe damage that it could be some time yet before they're in any structural condition to be re-energised.

- **TOTAL power interruptions for South East Queensland 17,896 (at 5am)**
  - Brisbane 13,353
  - Ipswich 3,553
  - Lockyer Valley 219
  - Brisbane Valley 771

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

17 January 2011 – 1pm



positive energy

# media release

## **ENERGEX warns flood victims to be wary of scammers**

ENERGEX is warning victims of the floods to be wary of scammers posing as ENERGEX workers and licensed electrical contractors.

There have been reports of bogus tradespeople demanding money in advance for repairs and clean-ups, then disappearing without completing the agreed work.

ENERGEX is urging victims of the floods to ensure any contractor hired to complete safety checks and repairs has proper identification and issues a tax invoice containing an ABN. Residents are also well in their rights to record contractor and licence plate details.

All ENERGEX crews, contractors and interstate assistance crews wear uniforms and have photographic identification. ENERGEX will not charge residents and businesses for electrical safety checks and the Master Electricians have advised the cost for safety checks should be approximately \$200 for an average home.

There are currently more than 400 ENERGEX crews out across South East Queensland repairing the electricity network and working with local electrical contractors to restore power.

ENERGEX thanks the people of South East Queensland for their patience during power outages during and following the floods.

Power outage information can be found at [www.energex.com.au](http://www.energex.com.au).

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

17 January 2011 – 3.30 pm



positive energy

# media release

## Homes and businesses to call ENERGEX if still without power

ENERGEX is asking residents and business owners to call 13 62 62 this afternoon if their property has not been flood-affected and power is not yet restored.

As the impact of the devastating floods linger, ENERGEX is working to ensure information on customer outages is up to date to assist in the power restoration effort across South East Queensland.

About 20 000 homes and businesses remain without power in South East Queensland this afternoon. Several thousand are expected to be restored by the end of today.

Around one quarter of a million homes and businesses have experienced power outages since Monday last week.

Latest reports suggest about 10 000 homes and businesses are so damaged by flood waters electricity supply is unable to be reconnected at this stage.

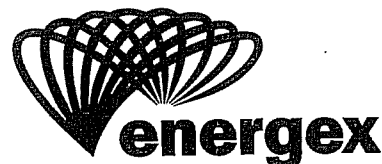
ENERGEX reminds home and business owners that premises affected by water inundation must be inspected by a licensed electrician before power can be safely connected. For more information on this process, contact Master Electricians on 1300 889 198.

More information on safety inspections and the process for restoration of flood-affected properties process can be found at [www.energex.com.au](http://www.energex.com.au).

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

17 January 2011 – 7pm



positive energy

# media release

## **ENERGEX to restore power to 3,500 overnight**

ENERGEX will continue restoring power to Brisbane suburbs throughout the night, with crews concentrating on specific areas to restore as many homes and businesses as possible.

Most homes and businesses able to be connected in the suburbs of West End, Highgate Hill, Milton, Auchenflower, Taringa, St Lucia, Sherwood, Yeronga, Oxley, Kangaroo Point and Coorparoo can expect to have power by 8am tomorrow morning.

ENERGEX is asking residents in these areas who have not been inundated with flood waters to call 13 62 62 if they still don't have power by mid-morning on Tuesday.

Currently there are 19,000 homes and businesses without power across flood-affected South East Queensland, with 10,000 of these premises unable to be connected for several weeks.

As the impact of the devastating floods linger, ENERGEX is working to ensure information on outages is up to date to assist in the power restoration effort across South East Queensland.

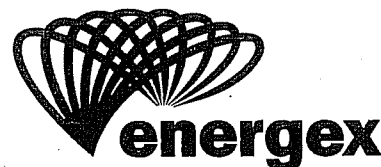
ENERGEX reminds home and business owners that premises affected by water inundation must be inspected by a licensed electrician before power can be safely connected. For more information on this process, contact Master Electricians on 1300 889 198.

More information on safety inspections and the process for restoration of flood-affected properties process can be found at [www.energex.com.au](http://www.energex.com.au).

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

18 January 2011 – 12am



positive energy

# media release

## **ENERGEX restores power to more than 4,000 overnight**

ENERGEX restored power to many Brisbane suburbs throughout the night, with crews reconnecting more than 4,000 homes and businesses.

Today's restoration efforts will be concentrated on homes and businesses able to be reconnected in West End, Kangaroo Point, Taringa, St Lucia, Jindalee, Graceville, Oxley, Durack and Brookfield.

ENERGEX has identified more than 5,000 properties across South East Queensland that have been inspected and can expect restoration by Thursday.

ENERGEX will also be looking for those premises that are able to be reconnected and still don't have power when others around them have already been restored. Residents and business owners still without power should call 13 62 62 if their neighbours have been reconnected and their property is safe for restoration.

Currently there are 15,000 homes and businesses without power across flood-affected South East Queensland. Approximately 10,000 of these premises are uninhabitable and unable to be connected for several weeks.

ENERGEX has reconnected as many properties as possible in Archerfield, Oxley, Rocklea and parts of Goodna, however, due to severe network and building damage in the area crews will not be reconnecting these areas until later in the week.

ENERGEX reminds home and business owners that premises affected by water inundation must be inspected by a licensed electrician before power can be safely connected. For more information on this process, contact Master Electricians on 1300 889 198.

More information on safety inspections and the process for restoration of flood-affected properties process can be found at [www.energex.com.au](http://www.energex.com.au).

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***



18 January 2011 – 7.45am



positive energy

# media release

## **ENERGEX restores power to more than 4,000 overnight**

ENERGEX restored power to many Brisbane suburbs throughout the night, with crews reconnecting more than 4,000 homes and businesses.

Today's restoration efforts will be concentrated on homes and businesses able to be reconnected in West End, Kangaroo Point, Taringa, St Lucia, Jindalee, Graceville, Oxley, Durack and Brookfield.

ENERGEX has identified more than 5,000 properties across South East Queensland that have been inspected and can expect restoration by Thursday.

ENERGEX will also be looking for those premises that are able to be reconnected and still don't have power when others around them have already been restored. Residents and business owners still without power should call 13 62 62 if their neighbours have been reconnected and their property is safe for restoration.

Currently there are 15,000 homes and businesses without power across flood-affected South East Queensland. Approximately 10,000 of these premises are uninhabitable and unable to be connected for several weeks.

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ENERGEX reminds home and business owners that premises affected by water inundation must be inspected by a licensed electrician before power can be safely connected. For more information on this process, contact Master Electricians on 1300 889 198.

More information on safety inspections and the process for restoration of flood-affected properties process can be found at [www.energex.com.au](http://www.energex.com.au).

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

18 January 2011 – 12.15pm



positive energy

# media release

## **ENERGEX continues to restore supply to Brisbane suburbs**

ENERGEX is continuing to restore power throughout Brisbane suburbs today with the help of more than 75 crews from interstate energy companies.

More crews from Country Energy, Energy Australia, Jemena, Ergon Energy and Intergal Energy have joined ENERGEX's 350 crews working around the clock to restore power following the floods.

In the Brisbane area, today's restoration efforts are continuing in West End, Kangaroo Point, Taringa, St Lucia, Jindalee, Graceville, Oxley, Durack, Brookfield and surrounding areas.

ENERGEX urges residents and business owners still without power to call 13 62 62 if their neighbours have been reconnected and their property is safe for restoration.

For properties which have had safety checks completed, ENERGEX is working to restore power to homes and businesses by Thursday afternoon. More information will be available later today for tomorrow's restoration activities.

Crews are working in the Brisbane CBD to get the remaining four buildings that were flood affected reconnected with restoration also expected by Thursday.

As the restoration effort continues, some parts of the ENERGEX network are experiencing subsequent power interruptions. ENERGEX is working progressively through these problems as they arise.

Currently there are 15,000 homes and businesses without power across flood-affected South East Queensland. Approximately 10,000 uninhabitable homes and businesses will not be reconnected for weeks because of major structural damage to the property.

The restoration effort continues in the western corridor with more than 3,500 homes and businesses without power.

ENERGEX reminds home and business owners that premises affected by water inundation must be inspected by a licensed electrician before power can be safely connected. For more information on this process, contact Master Electricians on 1300 889 198.

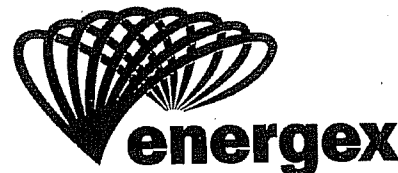
More information on safety inspections and the process for restoration of flood-affected properties process can be found at [www.energex.com.au](http://www.energex.com.au).

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

for current power outages or general energex information visit [www.energex.com.au](http://www.energex.com.au)  
emergencies (such as fallen powerlines) 13 19 62 • loss of supply 13 62 62 • general enquiries 13 12 53

18 January 2011 – 6.00pm



## media release

### Approximate flood restoration times now on **ENERGEX** website

ENERGEX has made anticipated restoration times for south east Queensland homes and businesses which can be safely reconnected available on its website.

People whose home or business was not damaged by flooding but remains without electricity can visit [www.energex.com.au](http://www.energex.com.au) click on "[click on here for flood updates](#)" then click on "[power restoration - list of streets and suburbs still affected by flood](#)" to find out when ENEREX expects to have crews working to restore electricity in their street.

Or directly: [http://www.energex.com.au/network/flood\\_power\\_restoration.html](http://www.energex.com.au/network/flood_power_restoration.html)

Around 10,000 houses are uninhabitable as a result of flood damage and are not safe to reconnect.

Since Monday ENEREX has restored electricity supply to more than connected more than 240,000 premises which lost power as a result of severe flooding in south east Queensland.

**ENDS**

**For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191**

19 January 2011 – 5am



positive energy

# media release

## **ENERGEX flood and storm power restoration update**

ENERGEX crews will continue to restore power to South East Queensland homes and businesses today, following last week's flood and yesterday afternoon's storm.

There are currently around 11,500 customers without power – 10,500 caused by the flood, and 1,000 caused by yesterday's storm.

Yesterday's storm resulted in power interruptions for 24,000 South East Queensland homes and businesses, with 100 wires down, 7,300 lightning strikes and 95kph winds. ENERGEX crews responded quickly, with power restored to 19,000 customers by 9.45pm.

This morning ENERGEX crews will work to repair the electricity network damage caused by yesterday's storm, and continue their work to restore power to customers affected by last week's flood.

ENERGEX is working to restore power to homes and businesses that have been certified safe by Thursday afternoon. We thank people for their patience as crews continue to restore power supply.

A full list of approximate flood restoration times by suburb and street is available on the ENERGEX website – [energex.com.au](http://energex.com.au), click 'flood updates', then click 'power restoration - list of streets and suburbs still affected by flood'.

The direct link is [http://www.energex.com.au/network/flood\\_power\\_restoration.html](http://www.energex.com.au/network/flood_power_restoration.html)

Due to major structural damage approximately 10,000 uninhabitable homes and businesses may not be reconnected for weeks.

ENERGEX urges residents and business owners still without power to call 13 62 62 if their neighbours have been reconnected and their property is safe for restoration.

ENERGEX reminds home and business owners that premises affected by water inundation must be inspected by a licensed electrician before power can be safely connected. For more information on this process, contact Master Electricians on 1300 889 198.

More information on safety inspections and the process for restoration of flood-affected properties process can be found at [www.energex.com.au](http://www.energex.com.au).

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

19 January 2011 8.30am



# media release

positive energy

## Reminder for safety checks before flicking the switch

With approximately 9,500 flood-affected properties still having power restored, ENERGEX continues to urge people with water damaged properties and electrical appliances to have them inspected by a qualified electrician.

Inspections of electrical wiring for homes and businesses that were inundated by water are required before ENERGEX reconnects properties to the electricity network, however, electrical appliances could also present safety risks.

There have been several electrical fires in homes reported due to people switching on faulty electrical appliances damaged by the flood waters.

ENERGEX spokesperson Mike Swanston says if in doubt – throw it out.

“Or, have the appliance specifically checked by a licensed electrician because there's no point in risking your or loved one's lives over a \$20 toaster.

Electricians can be found in the Yellow Pages, local newspaper classifieds or by contacting the Master Electricians Association 1300 889 198 or at [www.masterelectricians.com.au](http://www.masterelectricians.com.au).

Once a licensed electrician has deemed a property safe to be reconnected to the grid ENERGEX is aiming to have it back online within eight hours.

Nearly 400 ENERGEX and interstate crews are back at work today with some crews resting after last night's storm response. The rested crews will be back oncall this afternoon in anticipation for this evening's forecast storms.

Estimated restoration times for the remaining flood-affected homes and businesses is available from the energex website – [www.energex.com.au](http://www.energex.com.au) – and clicking on the flood updates link or by calling ENERGEX on 13 62 62.

ENERGEX also urges people if they are not part of these listed areas, and they are still without power, to please contact ENERGEX on 13 62 62.

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

19 January 2011



# media release

positive energy

## **Report electrical tingles and other electrical hazards - ENERGEX**

As power restoration progresses after the South East Queensland floods ENERGEX is asking customers to report any electrical tingles felt in or outside the home.

ENERGEX says even the slightest tingle could represent a larger underlying electrical danger and should be reported to ENERGEX's emergency number on 13 19 62.

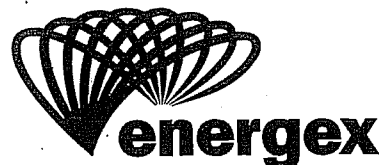
Other electrical hazards the community should keep an eye out for include exposed wires, obvious damage to electrical equipment and flickering lights.

Electrical hazards are one of the most common, and most life threatening dangers after flooding because water can short out equipment and drifting debris can damage power infrastructure.

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

19 January 2011, 10.30



# media release

positive energy

## ENERGEX PREPARES FOR STORMS THIS AFTERNOON

With the Bureau of Meteorology forecasting the possibility of another thunderstorm this afternoon, ENERGEX is urging home and business owners to take a look around their properties and tidy up any loose items.

There are currently around 7,000 South East Queensland homes and businesses without power due to last week's floods.

In an effort to minimise the risk of further damage to electricity infrastructure in the region, ENERGEX is asking residents to secure items such as building materials and outdoor furniture, which can become dangerous missiles when left outside during high winds.

ENERGEX is also encouraging people to ensure they have a torch with fresh batteries and keep a radio handy to monitor storm information, in case further power interruptions occur.

ENERGEX and interstate emergency response crews have been working around the clock to restore power to around 240,000 homes and businesses in the past week, but are on standby and ready to respond to any interruptions caused by expected severe weather and will restore any power issues as soon as it is safe to do so.

ENERGEX thanks South East Queenslanders for their ongoing patience if they suffer a power interruption.

If members of the public see any powerlines brought down or damaged they are urged to call the ENERGEX emergency line on 13 19 62 and stay clear.

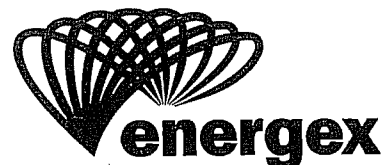
The ENERGEX website's storm page has been activated and can be viewed by logging onto [www.energex.com.au](http://www.energex.com.au)

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***



19 January 2011, 3pm



# media release

positive energy

## ENERGEX URGES WIDE BAY TO PREPARE FOR STORM

The Bureau of Meteorology has forecast a storm for the Wide Bay and Burnett areas this afternoon and ENERGEX is urging home and business owners to take a look around their properties and tidy up any loose items.

Severe weather conditions of strong winds, rain and flooding can cause power interruptions to customers.

ENERGEX is encouraging people to ensure they have a torch with fresh batteries and keep a radio handy to monitor storm information, in case power interruptions occur.

ENERGEX and interstate emergency response crews have been working around the clock to restore power to around 250,000 homes and businesses as a result of the flood crisis in the past week, but are on standby and ready to respond to any interruptions caused by severe weather and will restore any power issues as soon as it is safe to do so.

ENERGEX thanks South East Queenslanders for their ongoing patience if they suffer a power interruption.

If members of the public see any fallen powerlines or damage to the power network they are urged to call the ENERGEX emergency line on 13 19 62 and stay clear.

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

19 January 2011, 5.15pm



# media release

positive energy

## **ENERGEX urges South East to prepare for severe weather**

The Bureau of Meteorology has forecast severe weather for South East Queensland this afternoon and ENERGEX is urging home and business owners to take a look around their properties and tidy up any loose items.

Damaging wind, flash flooding and large hailstones are expected for people in the Scenic Rim, parts of the Gold Coast, Ipswich and the Lockyer Valley.

Severe weather conditions can cause power interruptions to customers.

ENERGEX is encouraging people to ensure they have a torch with fresh batteries and keep a radio handy to monitor storm information, in case power interruptions occur.

ENERGEX and interstate emergency response crews have been working around the clock to restore power to around 250,000 homes and businesses as a result of the flood crisis in the past week, but are on standby and ready to respond to any interruptions caused by severe weather and will restore any power issues as soon as it is safe to do so.

ENERGEX thanks South East Queenslanders for their ongoing patience if they suffer a power interruption.

If members of the public see any fallen powerlines or damage to the power network they are urged to call the ENERGEX emergency line on 13 19 62 and stay clear.

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

19 January 2011



positive energy

# media release

## Second night of storms keep ENERGEX crews busy

Already busy ENERGEX crews have again been redirected from flood power restoration duties to get supply back to 30,000 properties after the second night of storms.

Power supplies have been cut by high winds and more than 6,500 lightning strikes in areas stretching from the Lockyer and Brisbane Valleys to Ipswich, Gold Coast and Brisbane.

Many of the areas affected by tonight's storm had only recently had power restored after last week's floods.

Much of tonight's storm damage was caused by lightning strikes and high winds throwing debris over the ENERGEX power network.

ENERGEX thanks both the storm and flood affected customers for their patience while crews continue to work around the clock to restore power.

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

20 January 2011 – 5am



positive energy

# media release

## **ENERGEX flood and storm power restoration update**

ENERGEX crews will continue to restore power to South East Queensland homes and businesses today, following last week's flood and yesterday afternoon's storm.

There are currently around 3,700 customers without power – 3,300 caused by the flood, and 400 caused by yesterday's storm.

Yesterday's storm resulted in power interruptions for 30,000 South East Queensland homes and businesses.

This morning ENERGEX crews will work in small pockets of Marburg, Algester and Graceville to repair the electricity network damage caused by yesterday's storm, and continue their work to restore power to customers affected by last week's flood.

ENERGEX is expecting to make power available to all homes and businesses still without electricity following last week's flood in the next few days. Due to major structural damage several thousand homes and businesses may not be able to reconnect electricity to their individual property for weeks.

A full list of approximate flood restoration times by suburb and street is available on the ENERGEX website – [energex.com.au](http://energex.com.au), click 'flood updates', then click 'power restoration - list of streets and suburbs still affected by flood'.

The direct link is [http://www.energex.com.au/network/flood\\_power\\_restoration.html](http://www.energex.com.au/network/flood_power_restoration.html)

ENERGEX urges residents and business owners still without power to call 13 62 62 if their neighbours have been reconnected and their property is safe for restoration.

ENERGEX reminds home and business owners that premises affected by water inundation must be inspected by a licensed electrician before power can be safely connected. For more information on this process, contact Master Electricians on 1300 889 198.

More information on safety inspections and the process for restoration of flood-affected properties process can be found at [www.energex.com.au](http://www.energex.com.au).

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

20 January 2011 – 12:00pm



# media release

positive energy

## **Community safety - ENERGEX's number one priority**

As power restoration progresses across South East Queensland, ENERGEX is asking residents to beware of electrical dangers outside the home.

As people continue the flood cleanup and return to day-to-day activities, ENERGEX is urging the community to be aware of damaged electricity infrastructure, particularly in public areas such as parks.

Keep an eye out for exposed wires, broken pillar boxes and obvious damage to electrical equipment.

Safety must remain the number one priority of ENERGEX and residents can report any damage to ENERGEX's emergency number on 13 19 62.

**ENDS**

***For media inquiries: Office Hours (07) 3664 4420 or After Hours (07) 3664 5191***

21 January 2011



# media release

positive energy

## **ENERGEX working to reconnect the remaining 1000 inhabitable properties**

Restoration of power to South East Queensland's flood affected properties continues today as ENERGEX crews reconnect the remaining 1,000 inhabitable homes and businesses to the grid.

These properties are predominantly in the worst affected suburbs and towns including:

Brisbane: Newstead, Rocklea/Sherwood/Archerfield areas, and pockets in Oxley and Fig Tree Pocket.

Brisbane Valley: Fernvale

Lockyer Valley: Grantham

A full list of approximate flood restoration times by suburb and street is available on the ENERGEX website – [energex.com.au](http://energex.com.au), click 'flood updates', then click 'power restoration - list of streets and suburbs still affected by flood'.

In some areas ENERGEX is still using generators to provide supply while crews repair transformers.

However, the need for generators will reduce over the next few days as mains power comes back online.

ENERGEX thanks the people of South East Queensland for their patience while repairs and power restorations have taken place since the region's largest natural disaster in nearly four decades.

The direct link is [http://www.energex.com.au/network/flood\\_power\\_restoration.html](http://www.energex.com.au/network/flood_power_restoration.html)

ENERGEX urges residents and business owners still without power to call 13 62 62 if their neighbours have been reconnected and their property is safe for restoration.

ENERGEX reminds home and business owners that premises affected by water inundation must be inspected by a licensed electrician before power can be safely connected. For more information on this process, contact Master Electricians on 1300 889 198.

More information on safety inspections and the process for restoration of flood-affected properties process can be found at [www.energex.com.au](http://www.energex.com.au).

**ENDS**

***For media inquiries: Office Hours (07) 3407 4420 or After Hours (07) 3407 5191***

## **ENERGEX Corporate Communications activity**

### **South East Queensland Floods January 2011**

#### **Advertisements**

##### **- 3 Courier Mail advertisements -**

17 January 2011 – Restoration update, safety information  
and reconnection process

18 January 2011 – Restoration update and reconnection process

22 January 2011 – Restoration update and thank you message

##### **- 974 Australian Traffic Network radio spots -**

Messages:

Thank you for your patience

Safety – electrical appliances

Safety – generator use

Safety – inundated properties to be checked by licensed electrician



MEDIACOM

108 Wickham St, Brisbane Qld 4006  
GPO Box 1000, Brisbane Qld 4001  
Ph: (07) 3218 1099, Fax: (07) 3218 1129

CLIENT: ENERGEX  
PRODUCT: South East Queensland Floods  
MARKET: SEQ  
CLIENT NAME: Kath Ryan & Nathan Hatch

PERIOD: January 2011  
TARGET: People 18+  
DATE: 24 January 2011  
VERSION: 1



☐ Planned ☒ Booked

Schedule Details	Day	Colour	Position	Size		November				December				January						February				March				Total Units	Total Cost
				Cols	Cms	Su	Su	Su	Su	Su	Su	Su	Su	Su	Su	Su	Su	Su	Su	Su	Su	Su	Su	Su	Su	Su			
						7	14	21	28	5	12	19	26	2	9	16	23	30	6	13	20	27	6	13	20	27			
PRESS																													
Brisbane Courier Mail	Monday	Full Colour	EGN BPP	38	7											1										1	\$12,106.46		
	Tuesday	Full Colour	EGN BPP	38	7											1										1	\$12,106.46		
	Saturday	Full Colour	EGN BPP	19	7											1										1	\$8,220.59		
AUSTRALIAN TRAFFIC NETWORK																													
Brisbane - (97.3, 4KQ, MMM, B105, Nova, Mix, 4BC, 4BH, River)			Live Traffic Reports	10sec											372	250										622	\$91,434.00		
Gold Coast - (Gold, Sea, Radio, Rebel)			Live Traffic Reports	10sec											226											226	\$11,752.00		
Sunshine Coast - (Mix, Sea, Hot, Zinc)			Live Traffic Reports	10sec											126											126	\$3,276.00		

Approved:

Signature

Date

NB. All plans must be approved in writing before bookings can be processed.

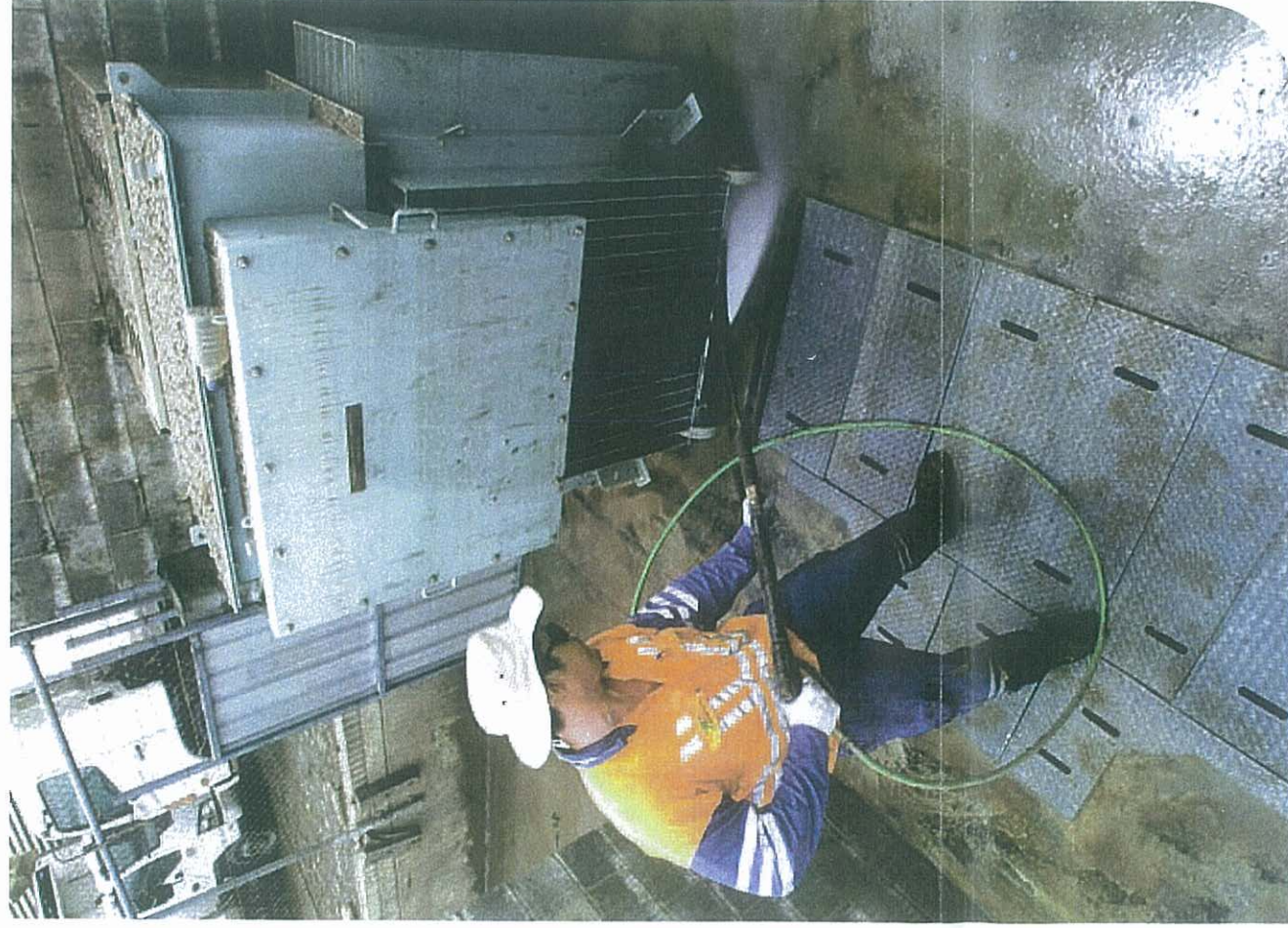
Total Gross Media (exc GST)	\$138,895.51
Less 10% Commission Rebate	\$13,889.55
Sub-total	\$125,005.96
Media Buying Fee (2.5%)	\$3,472.39
DPC Contract Mgmt Fee (0.1%)	\$138.90
Total Cost to Dept (exc GST)	\$128,617.24



# Important energy information for all South East Queensland



positive energy



## Working together for a positive outcome.

ENERGEX, the State Government of Queensland and Master Electricians have together developed a plan to safely and quickly restore or make power available to all of South East Queensland.

## GETTING RE-CONNECTED.

### What ENERGEX is doing.

ENERGEX is working throughout South East Queensland to assess and repair the network. Once ENERGEX restores power to your local network, electrical contractors will follow. ENERGEX will be checking the network and customer premises for signs of water damage at each house. If an inspection is required ENERGEX will arrange for this to happen through Master Electricians, or you can arrange an inspection by calling **1300 889 198**.

Our thoughts go out to every Queenslanders affected by this disastrous event. Please be assured we are doing everything in our power to reconnect yours.

**This is an important message to all  
Queenslanders in flood-affected areas  
who are experiencing loss of power.**

ENERGEX crews are working around the clock to re-energise homes and properties.

ENERGEX crews have assessed and safely restored power to more than 240,000\* homes and businesses since last Monday. Approximately 23,000\* premises are still without power. Many of these were totally inundated by flood water. Even if your home has not been directly flood affected you could still experience loss of power.

In the worst affected areas the electricity network will need to be repaired or even rebuilt.

This will take time. Please call **13 62 62** for power restoration updates.

### Thank you for your patience.

We apologise to customers who are experiencing extended periods without power and thank you for your understanding and patience. Every effort is being made to get power back on in South East Queensland as quickly as possible.

### Remember that safety is a major concern.

**Water and electricity do not mix. For your safety:**

- Please keep electrical pillar boxes free from debris to assist with access.
- Use generators with caution. Ensure they are installed in safe areas.
- Be careful when using electrical equipment as part of the clean-up process.
- Any electrical devices that have been flood-affected should be certified safe by a licensed electrician.



### What you can do.

You can contact Master-Electricians directly or your own licensed electrician. The Master Electricians have set a recommended price of \$200 to provide the mandatory basic safety inspection service. You will be required to meet the cost of the electrician.

Property owners have the option of seeking reimbursement through property insurance or applying for a natural disaster relief payment. For eligibility guidelines visit [www.disaster.qld.gov.au/publications](http://www.disaster.qld.gov.au/publications) or go to your nearest disaster recovery centre for information.

**Customers can access information by visiting [energex.com.au](http://energex.com.au)  
calling **13 62 62** or the Master Electricians hotline **1300 889 198**.**



# ENERGEX

## Power Restoration Update



positive energy

Last week's floods resulted in the loss of electricity supply to more than 260,000 South East Queensland homes and businesses.

Since Monday ENERGEX crews have been working around the clock to restore power.

In the worst affected areas the electricity network will need to be repaired or even rebuilt.

This will take time. Please call **13 62 62** for power restoration updates.

### GETTING RE-CONNECTED.

To streamline the re-connection process, **ENERGEX, the Queensland Government and Master Electricians** have together developed a plan to safely and quickly restore power to South East Queenslanders. That plan is:

1. ENERGEX will conduct an initial electrical safety assessment on each premise if affected by water.
2. If a safety risk is identified and the premise is unable to be re-connected, or the property owner is not on-site, a form will be placed in the property's meter box.
3. An electrical contractor will be on-site as soon as practicable to inspect the property. The Master Electricians have set a recommended price of \$200 to provide the mandatory basic safety inspection service. Property owners have the option of seeking reimbursement through property insurance and disaster relief payments or meeting the full cost. The cost of any repairs will also need to be met by the property owner.
4. If the property is certified safe and the switchboard has not been in contact with water, the electrical contractor can re-connect the power. If the switchboard has been in contact with water and the meter requires replacement, the property will be placed on the program list for ENERGEX to re-connect.

Residents have the option of organising their own licensed electrician to inspect the property, either before or after ENERGEX has conducted the initial electrical safety assessment. Electricians can be found in the Yellow Pages, local newspaper classifieds or by contacting the Master Electricians Association on **1300 889 198**.



### Thank you for your patience.

We apologise to customers who are experiencing extended periods without power and thank you for your understanding and patience. Every effort is being made to get power back on in South East Queensland as soon as possible.

For the latest information and updates visit [energex.com.au](http://energex.com.au) or call **13 62 62**  
or to arrange a licensed electrician call the Master Electricians hotline **1300 889 198**



# Thank you South East Queensland



positive energy

ENERGEX thanks South East Queenslanders for your patience during the massive process of restoring power to all homes, businesses and properties affected by the 2011 floods.

## Power restoration update

More than quarter of a million South East Queenslanders lost power as a result of last week's floods. The electricity network was extensively damaged with parts of the network needing to be completely rebuilt.

ENERGEX field, technical and support staff, along with interstate field crews, have worked around the clock and power is now available to almost all properties that can safely be reconnected. If your property is still without power, and has been certified safe for reconnection, please call us on 13 62 62.

## Thank you ENERGEX customers

Many of you have been without power for extended periods. Your patience has been greatly appreciated. Thanks also for the support you have shown our crews as they moved through your towns and suburbs.



For the latest information please visit [energex.com.au](http://energex.com.au) or call 13 62 62.

ENX0207



Client: ENERGEX  
Project: ATN Radio Announcements  
Date: 16 January 2011

---

One

ENERGEX positive energy update.

Thank you for your patience while ENERGEX crews work hard to restore power to flood-affected areas. For further updates please call 13 62 62.

Two

ENERGEX positive energy update.

ENERGEX is reminding you to take care when using electrical appliances to clean up flood-damaged areas. For more information visit [energex.com.au](http://energex.com.au)

Three

ENERGEX positive energy update.

ENERGEX is reminding you that any electrical appliance that has come into contact with water should be checked by a licensed electrician before use. For more information visit [energex.com.au](http://energex.com.au)

Four

ENERGEX positive energy update.

If your home or business requires a generator, make sure it is placed in a well-ventilated area and used safely. For more information visit [energex.com.au](http://energex.com.au)

Five

ENERGEX positive energy update.

Flood-affected homes must be certified safe by a licensed electrician before power can be restored. Call the Master Electricians Hotline on 1300 889 198 or your own electrician.

## ENERGEX Corporate Communications activity

### South East Queensland Floods January 2011

#### Community

**- Mobile Communication Centre deployed -**

Postman's Ridge – Community recovery focus  
Jamboree Heights State School – Restoration information focus

**- Community flyer -**

(Reconnection process – distributed through  
Community Recovery Centres and field crews)















# ENERGEX

## Power Restoration Update



Important information  
about your electricity  
restoration



Last week's floods resulted in the loss of electricity supply to more than 260,000 South East Queensland homes and businesses.

Since Monday ENERGEX crews have been working around the clock to restore power.

In the worst affected areas the electricity network will need to be repaired or even rebuilt. This is a resource intensive process which will take time.

### **Please call 13 62 62:**

- if your home was not affected by flood water, but you are still without power
- for power restoration updates.

### **Power restoration update**

We are aiming to have power to those homes that can be safely re-connected by Thursday afternoon.

In some areas where the electricity network has been badly damaged the restoration of power could take longer – in some cases it may be weeks.

We apologise to customers who are experiencing extended periods without power and thank you for your understanding and patience. Every effort is being made to get power back on in South East Queensland as soon as possible.

### **Contact ENERGEX**

Loss of supply: 13 62 62

Emergency: 13 19 62

Website: [energex.com.au](http://energex.com.au)

Follow us on [twitter.com/energex](https://twitter.com/energex)



## ENERGEX Corporate Communications activity

### South East Queensland Floods January 2011

#### Online

##### **- 2,331 Twitter followers -**

Significant increase in followers from pre-flood

##### **- 270 Twitter messages -**

Proactive power restoration updates, safety information  
and one-on-one dialogue with customers

##### **- New flood information web page -**

Centralised information source including restoration updates  
(down to street level), safety information, reconnection process  
and contractor information



# ENERGEX Limited



[ENERGEX](#) ENERGEX Limited

3233 customers without power in Brisbane West region. Check website for updates

<http://bit.ly/8oW3IT>

2 hours ago [Favorite](#) [Reply](#) [Delete](#)

»



[ENERGEX](#) ENERGEX Limited

1781 customers without power in Ipswich and Surrounds region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

676 customers without power in Logan/Beenleigh region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

1047 customers without power in Brisbane West region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

886 customers without power in Brisbane Sth region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

2528 customers without power in Brisbane East and Bay Islands region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

535 customers without power in Brisbane Sth region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

940 customers without power in Brisbane West region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

3248 customers without power in Logan/Beenleigh region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

3114 customers without power in Sunshine Coast region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

Down to the last 1,000 properties that can be reconnected after [#qldfloods](#). If you still don't have power call us on 13 62 62.

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[ENERGEX](#) ENERGEX Limited

1787 customers without power in Sunshine Coast region. Check website for updates

<http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

1470 customers without power in Brisbane Nth region. Check website for updates

<http://bit.ly/8oW3IT>

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>>



ENERGEX ENERGEX Limited

1216 customers without power in Brisbane West region. Check website for updates

<http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

Severe storm warning for SEQ. Be prepared and stay away from fallen powerlines

<http://bit.ly/et2tdL>

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ENERGEX ENERGEX Limited

1035 customers without power in Sunshine Coast region. Check website for updates

<http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

Be aware of damaged electricity infrastructure, particularly in public areas

<http://bit.ly/gmqaeV>

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ENERGEX ENERGEX Limited

ENERGEX crews will continue to restore power to SEQ today, following last week's flood and yesterday's storm <http://bit.ly/tMXtAZ>

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[ENERGEX](#) ENEREX Limited

1683 customers without power in Logan/Beenleigh region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENEREX Limited

574 customers without power in Sunshine Coast region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENEREX Limited

1114 customers without power in Lockyer Valley region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENEREX Limited

809 customers without power in Brisbane East and Bay Islands region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENEREX Limited

507 customers without power in Brisbane Nth region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENEREX Limited

2113 customers without power in Gold Coast region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

2425 customers without power in Lockyer Valley region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

1411 customers without power in Brisbane Valley region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

1663 customers without power in Logan/Beenleigh region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

2383 customers without power in Brisbane Valley region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

Prepare for severe weather across the South East - stay away from fallen powerlines

<http://bit.ly/gH1EC9>

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[ENERGEX](#) ENERGEX Limited

4007 customers without power in Gympie and Mary Valley region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEN](#) ENERGEN Limited

1545 customers without power in Logan/Beenleigh region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEN](#) ENERGEN Limited

ENERGEN urges customers in the Wide Bay and Burnett to prepare for storms - stay away from powerlines <http://bit.ly/hJQF1v>

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[ENERGEN](#) ENERGEN Limited

If you are still without power from [#qldfloods](#) and your street isn't listed at [energen.com.au](http://energen.com.au) call 13 62 62 <http://bit.ly/fMYeR1>

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[ENERGEN](#) ENERGEN Limited

2392 customers without power in Logan/Beenleigh region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEN](#) ENERGEN Limited

ENERGEN urges people with water damaged properties and appliances to have them inspected by an electrician <http://bit.ly/eld9Vi>

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[ENERGEN](#) ENERGEN Limited

For power restoration times by street and suburb and info about reconnection process after [#qldfloods](#) visit <http://bit.ly/fMYeR1>

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[ENERGEX](#) ENERGEX Limited

1064 customers without power in Logan/Beenleigh region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

ENERGEX has approximate flood resoration times by suburb and street on the website: <http://bit.ly/ieDnNp>

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[ENERGEX](#) ENERGEX Limited

2559 customers without power in Caboolture/Redcliffe region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

41,000 w/out pwr in SEQ. Bne Nth/West worst affected. Some crews diverted to storm restoration [#bnestorm](#)

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[ENERGEX](#) ENERGEX Limited

Stay clear of fallen pwrlines & call 131962. For latest power updates from [#bnestorms](#) check website <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

542 customers without power in Gold Coast region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

1515 customers without power in Logan/Beenleigh region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

1094 customers without power in Sunshine Coast Hinterland region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

ENERGEX is continuing to restore power with the help of crews from regional Queensland and interstate <http://bit.ly/eb0mqP>

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[EnergyAustralia](#) EnergyAustralia

by *ENERGEX*

EnergyAustralia crews are helping [@ENERGEX](#) inspect electrical connections in Brisbane [#qldfloods](#). Keep up the good work! [#yam](#)

17 Jan [Favorite](#) [Undo Retweet](#) [Reply](#)

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[ENERGEX](#) ENERGEX Limited

@

[@finslie](#) get through the automated msg & you will have the option to speak with someone

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[ENERGEX](#) ENERGEX Limited

1911 customers without power in Logan/Beenleigh region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

ENERGEX restored power to 4,000 overnight with more today as crews work in Brisbane suburbs [#qldfloods](#) <http://bit.ly/g72Wrk>

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[ENERGEX](#) ENERGEX Limited

ENERGEX to restore power to 3,500 homes and businesses overnight in Brisbane suburbs [#qldfloods](#) <http://bit.ly/fhG2H0>

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[ENERGEX](#) ENERGEX Limited

800 customers without power in Brisbane Valley region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

Call 13 62 62 if you are waiting for power and your home is safe to be reconnected [#qldfloods](#) <http://bit.ly/fFo2YW>

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[ENERGEX](#) ENERGEX Limited

If your home or business was not damaged by flood waters and you still don't have power after 4pm, call ENERGEX on 13 62 62

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[ENERGEX](#) ENERGEX Limited

@[ENERGEX](#) & Electrical contractor [#qldfloods](#) reconnection process available online <http://bit.ly/hHq2AD>

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[ENERGEX](#) ENERGEX Limited

ENERGEX is warning #qldfloods victims be wary of scammers posing as ENERGEX workers & electrical contractors <http://bit.ly/fxhg8v>

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[ENERGEX](#) ENERGEX Limited

512 customers without power in Logan/Beenleigh region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

ENERGEX back on the streets with fresh interstate backups <http://bit.ly/dZ5C3n>

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[ENERGEX](#) ENERGEX Limited

Five Brisbane CBD buildings will still be without power tomorrow. For addresses and approximate restoration times: <http://bit.ly/eq2KgE>

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[ENERGEX](#) ENERGEX Limited

@

@snagy If you are the only house on your street without power, please call 136262 for an update. Thanks

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>>



[ENERGEX](#) ENERGEX Limited

@

@The\_C00K1E Jindalee was an area concentrated on today. Sorry, no restoration times though. Call 136262 for more info

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[ENERGEX](#) ENERGEX Limited

ENERGEX reminds SEQ residents to stay safe <http://bit.ly/f4L8IL>

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[ENERGEX](#) ENERGEX Limited

@

@[The\\_C00K1E](#) Even though your street may not have flooded, your supply may come from a flooded area. What suburb are you in?

16 Jan [Favorite](#) [Reply](#) [Delete](#)

»



[ENERGEX](#) ENERGEX Limited

@

@[m\\_stevo](#) Pls check [www.energex.com.au](http://www.energex.com.au) or call 13 62 62. Thanks for patience.

16 Jan [Favorite](#) [Reply](#) [Delete](#)

»



[ENERGEX](#) ENERGEX Limited

@

@[sirius13](#) @[hekkas85](#) Please contact your employer about work tomorrow.

16 Jan [Favorite](#) [Reply](#) [Delete](#)

»



[ENERGEX](#) ENERGEX Limited

@

@[Tiffysdad](#) Only small number still out in New Farm/Newstead. Flood damage to assets. No restoration time yet, sorry.

16 Jan [Favorite](#) [Reply](#) [Delete](#)

»



[ENERGEX](#) ENERGEX Limited

@

@[PintxoNewFarm](#) Thanks, we've restored 240,000 since Monday. Crews still working hard across SEQ.

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»





[ENERGETIX](#) ENERGETIX Limited

@

@[hekka85](#) Sorry, we can't give restoration times. West End area worst hit. Needs to be cleaned, dried, repaired. Crews working hard.

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[ENERGETIX](#) ENERGETIX Limited

Q&As for ENERGETIX customers during [#qldfloods](#) <http://bit.ly/gpd9Sc>

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[ENERGETIX](#) ENERGETIX Limited

When cleaning up, please don't put rubbish on top of the green ENERGETIX pillar boxes. Need access to test and fix these!

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>>



[ENERGETIX](#) ENERGETIX Limited

@

@[Sorapop](#) Sorry, hard to give times but some areas back on in St Lucia. Crews still working here. Thanks for patience.

16 Jan [Favorite](#) [Reply](#) [Delete](#)

>>



[ENERGETIX](#) ENERGETIX Limited

@

@[russco76](#) Please call your employer for advice about work tomorrow. Some CBD areas badly damaged, crews working on it.

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>>



[ENERGETIX](#) ENERGETIX Limited

@

@[walgonzaga](#) For work tomorrow, pls call your employer for advice. Milton badly damaged, crews still working here.

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>>



[ENERGEX](#) ENERGEX Limited

@

[@Jamesbooth1970](#) See [www.energex.com.au](http://www.energex.com.au) or call 13 62 62.

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>>



[ENERGEX](#) ENERGEX Limited

@

[@mixamus](#) Even though your street might not have been flooded, your supply may come from a flooded area. We're working on it!

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>>



[ENERGEX](#) ENERGEX Limited

@

[@cupmccann](#) You may not be flooded but supplied from a flood area. West End extensive damage

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>>



[ENERGEX](#) ENERGEX Limited

@

[@simongreen\\_net](#) Good news. No flood related outages in Zillmere this week

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>>



[ENERGEX](#) ENERGEX Limited

ENERGEX & electrical contractors fast track reconnections to residences after flood

<http://bit.ly/fibG7u>

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[ENERGEX](#) ENERGEX Limited

Major network damage in Mt Ommaney & Karalee. Crews in these areas, unknown restoration times. More info <http://bit.ly/hnVFKm>

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[ENERGEX](#) ENERGEX Limited

@

[@simoneandevents](#) [@TheRealMel](#) If you think you're the only one in the street still without power, call 13 62 62

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>>



[ENERGEX](#) ENERGEX Limited

@

[@pittslr](#) [@612brisbane](#) [@brisbanecitqld](#) [@ourbrisbane](#) You may not be flooded but supplied from a flood area. West End extensive damage

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[ENERGEX](#) ENERGEX Limited

@

[@craigibne](#) ENERGEX advises to call employer for work on Monday

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[ENERGEX](#) ENERGEX Limited

ENERGEX crews humbled by the patience shown by SEQ residents while they restore power in difficult conditions. Thanks heaps all! Be safe.

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[ENERGEX](#) ENERGEX Limited

@

[@The\\_C00K1E](#) Working in Jindalee now. More dry homes up today but some still badly affected. Also rebuilding parts of elec network.

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>>



[ENERGEX](#) ENERGEX Limited

@

[@simoneandevents](#) [@Trimega](#) ENERGEX crews in Taringa today working to restore power. Ph 13 12 53 for updates.

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[ENERGEX](#) ENERGEX Limited

@

[@Mattwalker](#) 237 crews working to restore power today. Rosalie Village an area of focus. Pls call 13 12 53 for info.

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[ENERGEX](#) ENERGEX Limited

@

[@The\\_C00K1E](#) Crews working in Jindalee today - one of worst affected areas, lots of damage to repair. Ph 13 12 53 for updates.

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[ENERGEX](#) ENERGEX Limited

@

[@trickydotau](#) ENERGEX hit hard in West End. Concentrating efforts here today. Some homes severely damaged. Ph 13 12 53 for updates.

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[ENERGEX](#) ENERGEX Limited

You can help ENERGEX crews restore power by keeping the roads clear

<http://bit.ly/eICs4q>

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[ENERGEX](#) ENERGEX Limited

Take care around electrical equipment when hosing properties <http://bit.ly/g0maRV>

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[ENERGEX](#) ENERGEX Limited

Latest suburb listing where ENERGEX are ramping up restoration efforts

<http://bit.ly/hZ4qsk>

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[ENERGEX](#) ENERGEX Limited

ENERGEX and Master Electricians are coordinating in Yeronga today [#qldfloods](#)

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[ENERGEX](#) ENERGEX Limited

ENERGEX has restored power to 18,000 overnight across [#qldfloods](#) affected areas  
<http://bit.ly/g8EqQE>

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[ENERGEX](#) ENERGEX Limited

611 customers without power in Gold Coast Hinterland region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

@

[@cant3000](#) ur pwr may b fed from flood area. Call 136262 get thru record msg to speak to team 4 more info

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[ENERGEX](#) ENERGEX Limited

@

[@sammytynan](#) it's diff to give time as crews repair equip. u might not b flooded but fed from flood area

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>>



[ENERGEX](#) ENERGEX Limited

@

[@stevemaxis](#) also not all of CBD is back on yet

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>>





[ENERGEX](#) ENERGEX Limited

@

@[stevemaxis](#) we understand this is difficult for those w/out pwr. unfortunately as this time we don't have further info for you

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[ENERGEX](#) ENERGEX Limited

@

@[stevemaxis](#) still approx 2000 w/out pwr. elec equip still to be fixed and made safe in area.

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[ENERGEX](#) ENERGEX Limited

@

@[shan1209](#) we still have approx 500 w/put pwr. 30% restored in the area. next update on website says tomorrow.

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[ENERGEX](#) ENERGEX Limited

Need access to low-rise CBD buildings. Pls call ENERGEX details here

<http://on.fb.me/g4V0Mz>

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[ENERGEX](#) ENERGEX Limited

@

@[bkwheels](#) was your home flood inundated. check your meter box for a form. if not and website info doesn't have coorparoo call 13 6262

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[ENERGEX](#) ENERGEX Limited

@

@[BunnieMcKoy](#) for specific area information please call 13 62 62. get through recorded message to speak to an operator

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[ENERGEN](#) ENERGEN Limited

@

@[brisbanenatural](#) Great news. It's a slow process unfortunately as we make areas safe. Thanks for everyone's patience.

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[ENERGEN](#) ENERGEN Limited

@

@[nashyau](#) if you don't see your suburb listed pls call 13 62 62 to report your outage

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>>



[ENERGEN](#) ENERGEN Limited

@

@[HallyNunTheWise](#) we've got more than 50% back on in bulimba/balmoral. still working on remainder. thanks 4 patience

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[ENERGEN](#) ENERGEN Limited

@

@[mdlgs](#) ahh that would Brisbane North

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[ENERGEN](#) ENERGEN Limited

Keep checking the website for power updates. Click your region to find your suburb

<http://bit.ly/8oW3IT> #qldfloods

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[ENERGEN](#) ENERGEN Limited

latest power restoration figures <http://bit.ly/gpNY2f> #qldfloods

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[ENERGEX](#) ENERGEX Limited

@

@lav0074 great news!

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>>



[ENERGEX](#) ENERGEX Limited

@

@hamishseymour call 13 62 62 if you have pwr back but no hot water

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[ENERGEX](#) ENERGEX Limited

@

@lav0074 we're aware of this one and we hope to have pwr back in next hour. thanks for ur patience

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>>



[ENERGEX](#) ENERGEX Limited

@

@\_AdeleBlair if ur property was flood inundated an electrician will need to check first. if not inundated & pwr back to ur hse ur ok

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[ENERGEX](#) ENERGEX Limited

EGX teams working on restoration plans for 63,000 w/out pwr. we'll try to get more info to you as we know it. thanks for ur patience

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[ENERGEX](#) ENERGEX Limited

Since #qldfloods peaked we've restored 170,000. Thanks for your patience, we're working to restore remaining 66,000 as floodwaters recede.

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[ENERGEX](#) ENERGEX Limited

Power restored 100,000 since Wed a/noon, currently 75,000 w/out power. Thanks for your patience. Next twitter update tomorrow AM

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[ENERGEX](#) ENERGEX Limited

826 customers without power in Gold Coast region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

@

@skulzy87 crews are looking at substations today and tomorrow. we are unable to advise if ur bldg or workplace is ok sorry

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[ENERGEX](#) ENERGEX Limited

@

@\_actiondad all electrical equip will be checked by crews before restored. Not all of Sumner back on yet

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[ENERGEX](#) ENERGEX Limited

restored supply to 2500 homes in Sumner, 900 still w/out.

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[ENERGEX](#) ENERGEX Limited

restored supply to 1400 homes in Milton

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[ENERGEX](#) ENERGEX Limited

@

@kkozmic u shld be able to speak with someone after recorded msg

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>>



[ENERGEX](#) ENERGEX Limited

@

@kkozmic for specific info pls call 13 6262

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[ENERGEX](#) ENERGEX Limited

Around 3000 customers back on in Toowong & Bulimba

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[ENERGEX](#) ENERGEX Limited

506 customers without power in Sunshine Coast Hinterland region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

@

@ashdonaldson still 2500 w/out pwr in new farm/newstead

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[ENERGEX](#) ENERGEX Limited

@

@focx crews doing safety chks in flood affected areas. difficult to give time. parts are slowly coming on.

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[MasterElecAust](#) Master Electricians

by *ENERGEX*

No homes can be reconnected to electricity until they have been certified as safe by an electrician [#QldFloods](#) [#TheBigWet](#) (via [@QPSmedia](#))

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[ENERGEX](#) ENERGEX Limited

@

[@QldAlerts](#) electricians shld stay in touch w/ [@MasterElecAust](#) and [@volunteeringqld](#).

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[ENERGEX](#) ENERGEX Limited

829 customers without power in Logan/Beenleigh region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

@

[@SonjaMilliken](#) we understand it's hard. 119,000 are still w/out pwr. crews on grnd checking ENERGEX assets which are water affected

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[ENERGEX](#) ENERGEX Limited

Sorry folks no updates on pwr restoration times yet. crews are out in field all over SEQ w/authorities chking safety of equip

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[ENERGEX](#) ENERGEX Limited

@

[@Hoges5](#) no update sorry

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»





[ehon](#) Ehon Chan

by *ENERGEX*

We're still looking for 18 volunteers to help at [@VolunteeringQld](#) email me for details [ehon.chan@gmail.com](mailto:ehon.chan@gmail.com) [#QLDFloods](#) [#BNEFloods](#) Pls RT

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[ENERGEX](#) ENERGEX Limited

Safety msg: if using boat to get around pls steer clear of pwrlines. treat all as live.

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[ENERGEX](#) ENERGEX Limited

safety msg: If u have Solar PV pls treat as live. If hse took water etc licensed electrician <http://bit.ly/eL5fRB>

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123,000 still w/out pwr. still unknown when parts will b restored. We'll get out info as we can. we understand this is difficult for many

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1635 customers without power in Sunshine Coast Hinterland region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

775 customers without power in Logan/Beenleigh region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

1304 customers without power in Brisbane East and Bay Islands region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

Twitter team signing off for night. Pls chk web <http://bit.ly/gshIaf> or call 13 62 62 for updates. Back in the AM. Stay safe all.

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[ENERGEX](#) ENERGEX Limited

@

@Henry\_82 if the assets themselves were affected by flood it was off for safety reasons. as the area becomes safe pwr can be restored

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[ENERGEX](#) ENERGEX Limited

@

@Shaqattack6285 no sorry

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>>



[ENERGEX](#) ENERGEX Limited

@

@Shaqattack6285 yes but some individual parts are still affected by flooding

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[ENERGEX](#) ENERGEX Limited

@

@jadereilly sorry i don't have more detailed info. can call 13 62 62 they should be able to help or report problem

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[ENERGEX](#) ENERGEX Limited

@

@[Henry\\_82](#) chk ur main switch first, if on call 13 62 62 to report pwr out if u don't see ur suburb listed

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[ENERGEX](#) ENERGEX Limited

@

@[jadereilly](#) 1000 w/out pwr coorparoo. unsure if this is u sorry

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[ENERGEX](#) ENERGEX Limited

@

@[tbinoz](#) 1400 w/out pwr bald hills. unfortun part of network affected not all area it could be access and/or damage also

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[ENERGEX](#) ENERGEX Limited

@

@[\\_Bev\\_](#) sorry no restoration known for oxley. keep checking website <http://bit.ly/gshlaf>

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[ENERGEX](#) ENERGEX Limited

@

@[Will\\_dutt](#) hard to say Ipswich and surrounds are badly affected keep checking website <http://bit.ly/gshlaf>

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[ENERGEX](#) ENERGEX Limited

@

@[thebookfreak58](#) appears so but would give ur boss a call to check

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[ENERGEN](#) ENERGEN Limited

Good news! if affected by Tennyson Sub outage, all back on. ignore previous msgs. if ur outage is unrelated could still be out [#qldfloods](#)

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[ENERGEN](#) ENERGEN Limited

@

@[Todd Barlow](#) glad to hear it. think of us

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[ENERGEN](#) ENERGEN Limited

@

@[Can do Campbell](#) 3800 w/out power new farm area no restoration time yet

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[ENERGEN](#) ENERGEN Limited

@

@[82AES](#) ferny hills still out sorry. no restoration time yet

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[ENERGEN](#) ENERGEN Limited

@

@[zethos](#) Indooroopilly sub is back on but some parts of Indooroopilly elec equip are affected by different outages or attached to diff subs

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[ENERGEN](#) ENERGEN Limited

@

@[trishjb](#) sorry Tarragindi is one of those suburbs that won't be able to come back on yet. no restoration time sorry

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[ENERGEX](#) ENERGEX Limited

@

@[balanceshift](#) sorry Tarragindi is one of those suburbs that won't be able to come back on yet. no restoration time sorry

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[ENERGEX](#) ENERGEX Limited

4 of 9 subs impacted by Powerlink Sub outage r back. Remaining Rocklea, Salisb, Moorooka, Annerley, HolPark r unable I'm sorry

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[ENERGEX](#) ENERGEX Limited

update on Tennyson Sub outage: Sherwd, Indooro, Taringa, StLucia subs are back on. Unable to restore any further at this stage.

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[ENERGEX](#) ENERGEX Limited

@

@[Jeebs](#) if pwr is back on it's most likely because it was safe to do so. if that situation changes pwr situation might change, hard to say

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[ENERGEX](#) ENERGEX Limited

@

@[jkington](#) power is getting progressively restored. if ur outage is part of the Powerlink Sub outage it shouldn't be too far away

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>>



[ENERGEX](#) ENERGEX Limited

@

@[mixamus](#) great to hear. hope you're all safe

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>>



[ENERGEX](#) ENERGEX Limited

@

@mickykitsune we're hoping to progressively get the pwr back over next hour

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[ENERGEX](#) ENERGEX Limited

@

@NickJDalton yes woolloongabba is included in the Powerlink Tennyson Sub outage

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[ENERGEX](#) ENERGEX Limited

@

@mickykitsune Greenslopes outage is caused by Powerlink Sub Outage. some parts may be fed by another sub so still on.

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[ENERGEX](#) ENERGEX Limited

@

@itsthom powerlink bulk supply sub tennyson is out as flooded. 50,000 including tarragindi affected. hopefully back soon

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[ENERGEX](#) ENERGEX Limited

Powerlink bulk supply sub @ Tennyson taking in water. Pwr disconnected. 50,000 affected. No time known until water recedes

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[ENERGEX](#) ENERGEX Limited

@

@zhujoe we have around 1500 in bald hills area. part of network was flood affected, may not be ur home but network still impacted.

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[ENERGEX](#) ENERGEX Limited

127,000 w/out pwr <http://bit.ly/gshIaf> click ur region 4 suburb list if pwr out due to flooding of equipment restoration time unknown

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[river949fm](#) River 94.9 FM

by *ENERGEX*

If you are in an affected area & have a 3G handset, switching to 2G can help conserve the battery life on your handset.

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[ENERGEX](#) ENERGEX Limited

Check power updates and list of suburbs affected here <http://info.energex.com.au/pov/> power restoration times unknown at this time

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[ENERGEX](#) ENERGEX Limited

@

@chicdigital we are using Twitter. The latest info is 100,000 w/out pwr. Until water recedes we are unable to give restoration times.

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[ENERGEX](#) ENERGEX Limited

1384 customers without power in Brisbane East and Bay Islands region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

website down check power updates here <http://info.energex.com.au/pov/>

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ENERGEN ENERGEN Limited

SEQ ur patience is appreciated. It is impossible to get pwr back on until water recedes. At this stage flood levels are still rising.

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ENERGEN ENERGEN Limited

Power out to many areas which may not be low-lying areas but are fed by subs that are in low-lying areas. Thanks for ur patience SEQ

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ENERGEN ENERGEN Limited

ENERGEN thanks SEQ residents for their patience. For latest outage updates

<http://bit.ly/hR1g9i> #qldfloods #thebigwet

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ENERGEN ENERGEN Limited

ENERGEN monitoring Brisbane CBD as flood waters continue to rise.

<http://bit.ly/18Cmib> #qldfloods #thebigwet

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ENERGEN ENERGEN Limited

Full website up and running. Check for regular updates <http://bit.ly/18Cmib>

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ENERGEN ENERGEN Limited

9453 customers without power in Brisbane West region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

686 customers without power in Brisbane Sth region. Check website for updates  
<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

1423 customers without power in Brisbane Nth region. Check website for updates  
<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

@

@skulzy87 only Brisbane CBD will be affected at this stage. no other suburbs listed yet. Ipswich had some power cut tonight

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[ENERGEX](#) ENERGEX Limited

516 customers without power in Brisbane Nth region. Check website for updates  
<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

Website Power updates are up and running. full website isn't sorry folks for delay. we'll be working on fixing web infrastructure.

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[ENERGEX](#) ENERGEX Limited

@

@lferney only those in danger of being inundated

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[ENERGEX](#) ENERGEX Limited

@

@[angiegools](#) no links posted since site went down. we're working on it now. sorry folks

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[ENERGEX](#) ENERGEX Limited

@

@[herbees](#) nothing we are aware of

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[ENERGEX](#) ENERGEX Limited

CBD: We'll b cutting pwr as necessary only from 7AM. Spotters will b in CBD as water comes near a Sub we'll turn off supply for safety

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[ENERGEX](#) ENERGEX Limited

@

@[angiegools](#) 20,000 customers currently w/out supply massive list i'm sorry. most areas inaccessible due to flooding restoration unknown

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[ENERGEX](#) ENERGEX Limited

@

@[supajourno](#) we'll be monitoring closely at 7am. as areas affected we'll be cutting supply only to bldgs affected by water

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[ENERGEX](#) ENERGEX Limited

@

@[Lachlan\\_Mc](#) we'll be monitoring the sites in the morning & turning off supply as a bldg is affected by water

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[ENERGEX](#) ENERGEX Limited

Only a small number of customers in Ipswich will be impacted by outages happening now - East St and Wharf St.

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[QPSmedia](#) QPS Media Unit

by *ENERGEX*

from ENERGEX - power to be cut in Ipswich CBC tonight [#thebigwet](#) [#qldfloods](#)

<http://fb.me/NLpGzynE>

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[ENERGEX](#) ENERGEX Limited

686 customers without power in Brisbane Sth region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

sorry guys website is still down. I'll get a list of suburbs that will be affected by power outages to you shortly

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[ENERGEX](#) ENERGEX Limited

@

[@lferney](#) can't say for sure who will be impacted at this stage

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[ENERGEX](#) ENERGEX Limited

2355 customers without power in Ipswich and Surrounds region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

@

@nicolejensen brisbane cbd only at this stage more info will be made avail as we know more

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[ENERGEX](#) ENERGEX Limited

website is back up and running

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[ENERGEX](#) ENERGEX Limited

2260 customers w/o power Ipswich & Surrounds caused by flooding. next update available after 10.30pm

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[ENERGEX](#) ENERGEX Limited

watch channel 9 now for power info from ENERGEX

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[ENERGEX](#) ENERGEX Limited

@

@Punkybrookesta yes a release was issued today web down currently but can view it here <http://on.fb.me/gw8TCC>

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[ENERGEX](#) ENERGEX Limited

@

@PhilKingham at this stage not that we're aware of

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>>





[ENERGEX](#) ENERGEX Limited

@

@[Bjorn Hagemeier](#) sorry no other info sites. if urgently require info call 13 62 62 however to not inundate call centre only if urgent pls

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[ENERGEX](#) ENERGEX Limited

@

@[glenys79](#) only forced pwr interruption is Brisbane CBD at this stage tomorrow. if forced interruptions we will advise.

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[ENERGEX](#) ENERGEX Limited

@

@[Shaqattack6285](#) unsure exactly which properties at this stage. we will keep you posted as we know more

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[ENERGEX](#) ENERGEX Limited

@

@[edwardsgirl89](#) only brisbane CBD affected at this stage for bldgs near river. we will keep you posted as we know more.

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[ENERGEX](#) ENERGEX Limited

ENERGEX website currently down. Will keep you posted with updates here in the meantime.

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[ENERGEX](#) ENERGEX Limited

@

@[ibeau](#) at this stage only Bris CBD mainly bldgs near river. keep u posted if this changes

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ENERGEX ENERGEX Limited

ENERGEX to switch off some BrisbaneCBD pwr from 7am Wed 12 Jan. Pls prepare & think of ur safety <http://bit.ly/i90uUP> #qldfloods

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[brisbanecityqld](#) Brisbane City

by *ENERGEX*

Pets now allowed at evacuation centre with owners! Cats in boxes/cage, room for 300 dogs. Please RT.

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ENERGEX ENERGEX Limited

Those w/ medical condition & need elec-pwr'd equip pls keep in touch w/ GP & seek advice in case pwr out <http://bit.ly/fmMXyx> #qldfloods

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[brisbanecityqld](#) Brisbane City

by *ENERGEX*

Website updated at 6pm with info on floods, road closures and more.

<http://www.brisbane.qld.gov.au>

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ENERGEX ENERGEX Limited

@

@[PintxoNewFarm](#) as a safety precaution we may need to cut power to properties near rivers. more info here <http://bit.ly/fmMXyx>

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ENERGEX ENERGEX Limited

@

@[D\\_Keating](#) as a safety precaution we may need to cut power to homes near river areas. more info here <http://bit.ly/fmMXyx>

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ENERGEX ENERGEX Limited

ENERGEX flood safety checklist. Prepare 4 no power w/ batteries, torch & battery-powered radio <http://bit.ly/dTdlgY> #qldfloods #thebigwet

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ENERGEX ENERGEX Limited

2056 customers without power in Brisbane Nth region. Check website for updates

<http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

ENERGEX on standby to switch off some Brisbane and Ipswich power

<http://bit.ly/fimMXyx> #qldfloods #thebigwet

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QPSmedia QPS Media Unit

by *ENERGEX*

BOM Severe Weather Warning - South East Coast, Darling Downs, Granite Belt  
#QldFloods #TheBigWet <http://fb.me/yp8CMuoM>

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ENERGEX ENERGEX Limited

1291 customers without power in Caboolture/Redcliffe region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

Latest power updates and info from ENERGEX <http://bit.ly/g94Jtz>

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ENERGEX ENERGEX Limited

1480 customers without power in Brisbane West region. Check website for updates

<http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

547 customers without power in Ipswich and Surrounds region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

576 customers without power in Caboolture/Redcliffe region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

18,000 w/out power in SEQ, restoration as flood levels drop. Thanks for your patience #qldfloods #thebigwet <http://bit.ly/hnVFKm>

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ENERGEX ENERGEX Limited

1701 customers without power in Gympie and Mary Valley region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

1539 customers without power in Brisbane Sth region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

1580 customers without power in Caboolture/Redcliffe region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

789 customers without power in Brisbane West region. Check website for updates <http://bit.ly/8oW3IT>

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[QLDOnline](#) Queensland Online

by [ENERGEX](#)

ALERT: ALL ++ Yes ALL ++ CABOOLTURE RESIDENTS TO EVACUATE NOW via [@QPSmedia](#) [#qld](#) [#thebigwet](#)

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[cmail\\_qld](#) Courier Mail QLD

by [ENERGEX](#)

West End starts to flood: POLICE have warned people in West End to move to higher ground as 30 Brisbane suburbs ... <http://bit.ly/grXAcS>

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[ENERGEX](#) ENERGEX Limited

614 customers without power in Caboolture/Redcliffe region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

949 customers without power in Sunshine Coast Hinterland region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

676 customers without power in Gold Coast Hinterland region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

1939 customers without power in Brisbane Sth region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

1092 customers without power in Gold Coast Hinterland region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

1196 customers without power in Logan/Beenleigh region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

ENERGEX flood/severe weather update [#qldfloods](#) <http://bit.ly/f9jnWy>

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ENERGEX ENERGEX Limited

871 customers without power in Ipswich and Surrounds region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEN ENERGEN Limited

1734 customers without power in Ipswich and Surrounds region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEN ENERGEN Limited

1009 customers without power in Gold Coast Hinterland / Beaudesert region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEN ENERGEN Limited

616 customers without power in Logan/Beenleigh region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEN ENERGEN Limited

997 customers without power in Sunshine Coast Hinterland region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEN ENERGEN Limited

1041 customers without power in Gold Coast Hinterland region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEN ENERGEN Limited

ENERGEN will continue working overnight but access and flooding is hampering restoration efforts <http://bit.ly/h71FED>

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ENERGEN ENERGEN Limited

6000 without power in SEQ. Restoration not until Tues due to extreme flooding and access issues <http://www.energen.com.au/myarea>

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ENERGEN ENERGEN Limited

840 customers without power in Sunshine Coast Hinterland region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEN ENERGEN Limited

800 customers without power in Lockyer Valley region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEN ENERGEN Limited

ENERGEN restoring power to 3,200 homes and businesses still affected by heavy rain in SEQ. <http://bit.ly/gYIOxA>

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ENERGEN ENERGEN Limited

Thanks for your patience SEQ residents. Visit <http://bit.ly/h8Nsnd> for restoration updates

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ENERGEN ENERGEN Limited

701 customers without power in Brisbane Valley region. Check website for updates <http://bit.ly/8oW3IT>

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# ENERGEX Limited



[ENERGEN](#) ENERGEN Limited

Severe storm warning for SEQ. Be prepared and stay away from fallen powerlines

<http://bit.ly/et2tdL>

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[ENERGEN](#) ENERGEN Limited

1035 customers without power in Sunshine Coast region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEN](#) ENERGEN Limited

Be aware of damaged electricity infrastructure, particularly in public areas

<http://bit.ly/gmqaeV>

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[ENERGEN](#) ENERGEN Limited

ENERGEN crews will continue to restore power to SEQ today, following last week's flood and yesterday's storm <http://bit.ly/fMXtAZ>

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[ENERGEN](#) ENERGEN Limited

1683 customers without power in Logan/Beenleigh region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEN](#) ENERGEN Limited

574 customers without power in Sunshine Coast region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEN](#) ENERGEN Limited

1114 customers without power in Lockyer Valley region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEN](#) ENERGEN Limited

809 customers without power in Brisbane East and Bay Islands region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEN](#) ENERGEN Limited

507 customers without power in Brisbane Nth region. Check website for updates

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[ENERGEN](#) ENERGEN Limited

2113 customers without power in Gold Coast region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEN](#) ENERGEN Limited

2425 customers without power in Lockyer Valley region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEN](#) ENERGEN Limited

1411 customers without power in Brisbane Valley region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

1663 customers without power in Logan/Beenleigh region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

2383 customers without power in Brisbane Valley region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

Prepare for severe weather across the South East - stay away from fallen powerlines

<http://bit.ly/gHIEC9>

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[ENERGEX](#) ENERGEX Limited

4007 customers without power in Gympie and Mary Valley region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

1545 customers without power in Logan/Beenleigh region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

ENERGEX urges customers in the Wide Bay and Burnett to prepare for storms - stay away from powerlines

<http://bit.ly/hJQF1v>

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ENERGEX ENERGEX Limited

If you are still without power from [#qldfloods](#) and your street isn't listed at [energex.com.au](http://bit.ly/fMYeR1) call 13 62 62 <http://bit.ly/fMYeR1>

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ENERGEX ENERGEX Limited

2392 customers without power in Logan/Beenleigh region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

ENERGEX urges people with water damaged properties and appliances to have them inspected by an electrician <http://bit.ly/eld9Vi>

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ENERGEX ENERGEX Limited

For power restoration times by street and suburb and info about reconnection process after [#qldfloods](#) visit <http://bit.ly/fMYeR1>

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ENERGEX ENERGEX Limited

1064 customers without power in Logan/Beenleigh region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

ENERGEX has approximate flood resoration times by suburb and street on the website: <http://bit.ly/ieDnNp>

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ENERGEX ENERGEX Limited

2559 customers without power in Caboolture/Redcliffe region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

41,000 w/out pwr in SEQ. Bne Nth/West worst affected. Some crews diverted to storm restoration [#bnestorm](#)

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ENERGEX ENERGEX Limited

Stay clear of fallen pwrlines & call 131962. For latest power updates from [#bnestorms](#) check website <http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

542 customers without power in Gold Coast region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

1515 customers without power in Logan/Beenleigh region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

1094 customers without power in Sunshine Coast Hinterland region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

ENERGEX is continuing to restore power with the help of crews from regional Queensland and interstate <http://bit.ly/eb0mqP>

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[EnergyAustralia](#) EnergyAustralia

by *ENERGEX*

EnergyAustralia crews are helping [@ENERGEX](#) inspect electrical connections in Brisbane [#qldfloods](#). Keep up the good work! [#yam](#)

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[ENERGEX](#) ENERGEX Limited

@

[@finslie](#) get through the automated msg & you will have the option to speak with someone

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[ENERGEX](#) ENERGEX Limited

1911 customers without power in Logan/Beenleigh region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

ENERGEX restored power to 4,000 overnight with more today as crews work in Brisbane suburbs [#qldfloods](#) <http://bit.ly/g72Wrk>

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[ENERGEX](#) ENERGEX Limited

ENERGEX to restore power to 3,500 homes and businesses overnight in Brisbane suburbs [#qldfloods](#) <http://bit.ly/fhG2H0>

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ENERGEX ENERGEX Limited

800 customers without power in Brisbane Valley region. Check website for updates

<http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

Call 13 62 62 if you are waiting for power and your home is safe to be reconnected

#qldfloods <http://bit.ly/fFo2YW>

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ENERGEX ENERGEX Limited

If your home or business was not damaged by flood waters and you still don't have power after 4pm, call ENERGEX on 13 62 62

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ENERGEX ENERGEX Limited

@ENERGEX & Electrical contractor #qldfloods reconnection process available online <http://bit.ly/hHq2AD>

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ENERGEX ENERGEX Limited

ENERGEX is warning #qldfloods victims be wary of scammers posing as ENERGEX workers & electrical contractors <http://bit.ly/fxhg8v>

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ENERGEX ENERGEX Limited

512 customers without power in Logan/Beenleigh region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

ENERGEX back on the streets with fresh interstate backups <http://bit.ly/dZ5C3n>

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[ENERGEX](#) ENERGEX Limited

Five Brisbane CBD buildings will still be without power tomorrow. For addresses and approximate restoration times: <http://bit.ly/eq2KgE>

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[ENERGEX](#) ENERGEX Limited

@

@snagy If you are the only house on your street without power, please call 136262 for an update. Thanks

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[ENERGEX](#) ENERGEX Limited

@

@The\_C00K1E Jindalee was an area concentrated on today. Sorry, no restoration times though. Call 136262 for more info

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[ENERGEX](#) ENERGEX Limited

ENERGEX reminds SEQ residents to stay safe <http://bit.ly/f4L81L>

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[ENERGEX](#) ENERGEX Limited

@

@The\_C00K1E Even though your street may not have flooded, your supply may come from a flooded area. What suburb are you in?

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[ENERGEX](#) ENERGEX Limited

@

@[m\\_stevo](#) Pls check [www.energex.com.au](http://www.energex.com.au) or call 13 62 62. Thanks for patience.

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[ENERGEX](#) ENERGEX Limited

@

@[sirius13](#) @[hekka85](#) Please contact your employer about work tomorrow.

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[ENERGEX](#) ENERGEX Limited

@

@[Tiffysdad](#) Only small number still out in New Farm/Newstead. Flood damage to assets. No restoration time yet, sorry.

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[ENERGEX](#) ENERGEX Limited

@

@[PintxoNewFarm](#) Thanks, we've restored 240,000 since Monday. Crews still working hard across SEQ.

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[ENERGEX](#) ENERGEX Limited

@

@[hekka85](#) Sorry, we can't give restoration times. West End area worst hit. Needs to be cleaned, dried, repaired. Crews working hard.

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[ENERGEX](#) ENERGEX Limited

Q&As for ENERGEX customers during [#qldfloods](#) <http://bit.ly/gpd9Sc>

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[ENERGEN](#) ENERGEN Limited

When cleaning up, please don't put rubbish on top of the green ENERGEN pillar boxes. Need access to test and fix these!

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[ENERGEN](#) ENERGEN Limited

@

@Sorapop Sorry, hard to give times but some areas back on in St Lucia. Crews still working here. Thanks for patience.

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[ENERGEN](#) ENERGEN Limited

@

@russco76 Please call your employer for advice about work tomorrow. Some CBD areas badly damaged, crews working on it.

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[ENERGEN](#) ENERGEN Limited

@

@walgonzaga For work tomorrow, pls call your employer for advice. Milton badly damaged, crews still working here.

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[ENERGEN](#) ENERGEN Limited

@

@Jamesbooth1970 See [www.energen.com.au](http://www.energen.com.au) or call 13 62 62.

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[ENERGEN](#) ENERGEN Limited

@

@mixamus Even though your street might not have been flooded, your supply may come from a flooded area. We're working on it!

[16 Jan](#) [Favorite](#) [Reply](#) [Delete](#)

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[ENERGEX](#) ENERGEX Limited

@

[@cupmccann](#) You may not be flooded but supplied from a flood area. West End extensive damage

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[ENERGEX](#) ENERGEX Limited

@

[@simongreen\\_net](#) Good news. No flood related outages in Zillmere this week

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[ENERGEX](#) ENERGEX Limited

ENERGEX & electrical contractors fast track reconnections to residences after flood  
<http://bit.ly/fibG7u>

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[ENERGEX](#) ENERGEX Limited

Major network damage in Mt Ommaney & Karalee. Crews in these areas, unknown restoration times. More info <http://bit.ly/hnVFKm>

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[ENERGEX](#) ENERGEX Limited

@

[@simoneandevents](#) [@TheRealMel](#) If you think you're the only one in the street still without power, call 13 62 62

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[ENERGEX](#) ENERGEX Limited

@

[@pittslr](#) [@612brisbane](#) [@brisbanecitqld](#) [@ourbrisbane](#) You may not be flooded but supplied from a flood area. West End extensive damage

15 Jan [Favorite](#) [Reply](#) [Delete](#)

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[ENERGEN](#) ENERGEN Limited

@

@craiginbne ENERGEN advises to call employer for work on Monday

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[ENERGEN](#) ENERGEN Limited

ENERGEN crews humbled by the patience shown by SEQ residents while they restore power in difficult conditions. Thanks heaps all! Be safe.

15 Jan [Favorite](#) [Reply](#) [Delete](#)

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[ENERGEN](#) ENERGEN Limited

@

@The\_C00K1E Working in Jindalee now. More dry homes up today but some still badly affected. Also rebuilding parts of elec network.

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[ENERGEN](#) ENERGEN Limited

@

@simoneandevents @Trimega ENERGEN crews in Taringa today working to restore power. Ph 13 12 53 for updates.

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[ENERGEN](#) ENERGEN Limited

@

@Mattwalker 237 crews working to restore power today. Rosalie Village an area of focus. Pls call 13 12 53 for info.

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[ENERGEN](#) ENERGEN Limited

@

@The\_C00K1E Crews working in Jindalee today - one of worst affected areas, lots of damage to repair. Ph 13 12 53 for updates.

15 Jan [Favorite](#) [Reply](#) [Delete](#)

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ENERGEX ENERGEX Limited

@

@trickydotau ENERGEX hit hard in West End. Concentrating efforts here today. Some homes severely damaged. Ph 13 12 53 for updates.

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ENERGEX ENERGEX Limited

You can help ENERGEX crews restore power by keeping the roads clear

<http://bit.ly/eICs4q>

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ENERGEX ENERGEX Limited

Take care around electrical equipment when hosing properties <http://bit.ly/g0maRV>

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ENERGEX ENERGEX Limited

Latest suburb listing where ENERGEX are ramping up restoration efforts

<http://bit.ly/hZ4qsk>

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ENERGEX ENERGEX Limited

ENERGEX and Master Electricians are coordinating in Yeronga today [#qldfloods](#)

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ENERGEX ENERGEX Limited

ENERGEX has restored power to 18,000 overnight across [#qldfloods](#) affected areas

<http://bit.ly/g8EqQE>

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ENERGEX ENERGEX Limited

611 customers without power in Gold Coast Hinterland region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEN](#) ENERGEN Limited

@

@cant3000 ur pwr may b fed from flood area. Call 136262 get thru record msg to speak to team 4 more info

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[ENERGEN](#) ENERGEN Limited

@

@sammytynan it's diff to give time as crews repair equip. u might not b flooded but fed from flood area

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[ENERGEN](#) ENERGEN Limited

@

@stevemaxis also not all of CBD is back on yet

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@

@stevemaxis we understand this is difficult for those w/out pwr. unfortunately as this time we don't have further info for you

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@

@stevemaxis still approx 2000 w/out pwr. elec equip still to be fixed and made safe in area.

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[ENERGEX](#) ENERGEX Limited

@

@shan1209 we still have approx 500 w/put pwr. 30% restored in the area. next update on website says tomorrow.

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[ENERGEX](#) ENERGEX Limited

Need access to low-rise CBD buildings. Pls call ENERGEX details here

<http://on.fb.me/g4V0Mz>

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@

@bkwheels was your home flood inundated. check your meter box for a form. if not and website info doesn't have coorparoo call 13 6262

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[ENERGEX](#) ENERGEX Limited

@

@BunnieMcKoy for specific area information please call 13 62 62. get through recorded message to speak to an operator

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[ENERGEX](#) ENERGEX Limited

@

@brisbanenatural Great news. It's a slow process unfortunately as we make areas safe. Thanks for everyone's patience.

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[ENERGEX](#) ENERGEX Limited

@

@nashyau if you don't see your suburb listed pls call 13 62 62 to report your outage

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[ENERGEX](#) ENERGEX Limited

@

@HallyNunTheWise we've got more than 50% back on in bulimba/balmoral. still working on remainder. thanks 4 patience

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[ENERGEX](#) ENERGEX Limited

@

@mdlgs ahh that would Brisbane North

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[ENERGEX](#) ENERGEX Limited

Keep checking the website for power updates. Click your region to find your suburb

<http://bit.ly/8oW3IT> #qldfloods

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[ENERGEX](#) ENERGEX Limited

latest power restoration figures <http://bit.ly/gpNY2f> #qldfloods

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[ENERGEX](#) ENERGEX Limited

@

@lav0074 great news!

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[ENERGEX](#) ENERGEX Limited

@

@hamishseymour call 13 62 62 if you have pwr back but no hot water

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[ENERGEX](#) ENERGEX Limited

@

@lav0074 we're aware of this one and we hope to have pwr back in next hour. thanks for ur patience

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[ENERGEX](#) ENERGEX Limited

@

@\_AdeleBlair if ur property was flood inundated an electrician will need to check first. if not inundated & pwr back to ur hse ur ok

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[ENERGEX](#) ENERGEX Limited

EGX teams working on restoration plans for 63,000 w/out pwr. we'll try to get more info to you as we know it. thanks for ur patience

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[ENERGEX](#) ENERGEX Limited

Since #qldfloods peaked we've restored 170,000. Thanks for your patience, we're working to restore remaining 66,000 as floodwaters recede.

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[ENERGEX](#) ENERGEX Limited

Power restored 100,000 since Wed a/noon, currently 75,000 w/out power. Thanks for your patience. Next twitter update tomorrow AM

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[ENERGEX](#) ENERGEX Limited

826 customers without power in Gold Coast region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

@

@skulzy87 crews are looking at substations today and tomorrow. we are unable to advise if ur bldg or workplace is ok sorry

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[ENERGEX](#) ENERGEX Limited

@

@\_actiondad all electrical equip will be checked by crews before restored. Not all of Sumner back on yet

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[ENERGEX](#) ENERGEX Limited

restored supply to 2500 homes in Sumner, 900 still w/out.

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[ENERGEX](#) ENERGEX Limited

restored supply to 1400 homes in Milton

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[ENERGEX](#) ENERGEX Limited

@

@kkozmic u shld be able to speak with someone after recorded msg

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>>



[ENERGEX](#) ENERGEX Limited

@

@kkozmic for specific info pls call 13 6262

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[ENERGEX](#) ENERGEX Limited

Around 3000 customers back on in Toowong & Bulimba

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506 customers without power in Sunshine Coast Hinterland region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

@

@ashdonaldson still 2500 w/out pwr in new farm/newstead

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[ENERGEX](#) ENERGEX Limited

@

@fox crews doing safety chks in flood affected areas. difficult to give time. parts are slowly coming on.

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[MasterElecAust](#) Master Electricians

by *ENERGEX*

No homes can be reconnected to electricity until they have been certified as safe by an electrician [#QldFloods](#) [#TheBigWet](#) (via [@QPSmedia](#))

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[ENERGEX](#) ENERGEX Limited

@

@QldAlerts electricians shld stay in touch w/ [@MasterElecAust](#) and [@volunteeringqld](#).

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[ENERGEX](#) ENERGEX Limited

829 customers without power in Logan/Beenleigh region. Check website for updates  
<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

@

@[SonjaMilliken](#) we understand it's hard. 119,000 are still w/out pwr. crews on grnd checking ENERGEX assets which are water affected

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[ENERGEX](#) ENERGEX Limited

Sorry folks no updates on pwr restoration times yet. crews are out in field all over SEQ w/authorities chking safety of equip

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[ENERGEX](#) ENERGEX Limited

@

@[Hoges5](#) no update sorry

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[ehon](#) Ehon Chan

by *ENERGEX*

We're still looking for 18 volunteers to help at [@VolunteeringQld](#) email me for details [ehon.chan@gmail.com](mailto:ehon.chan@gmail.com) [#QLDFloods](#) [#BNEFloods](#) Pls RT

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[ENERGEX](#) ENERGEX Limited

Safety msg: if using boat to get around pls steer clear of pwrlines. treat all as live.

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[ENERGEX](#) ENERGEX Limited

safety msg: If u have Solar PV pls treat as live. If hse took water etc licensed electrician <http://bit.ly/eL5fRB>

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123,000 still w/out pwr. still unknown when parts will b restored. We'll get out info as we can. we understand this is difficult for many

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1635 customers without power in Sunshine Coast Hinterland region. Check website for updates <http://bit.ly/8oW3IT>

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775 customers without power in Logan/Beenleigh region. Check website for updates <http://bit.ly/8oW3IT>

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1304 customers without power in Brisbane East and Bay Islands region. Check website for updates <http://bit.ly/8oW3IT>

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Twitter team signing off for night. Pls chk web <http://bit.ly/gshlaf> or call 13 62 62 for updates. Back in the AM. Stay safe all.

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[ENERGEX](#) ENERGEX Limited

@

@Henry\_82 if the assets themselves were affected by flood it was off for safety reasons. as the area becomes safe pwr can be restored

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[ENERGEX](#) ENEREX Limited

@

@[Shaqattack6285](#) no sorry

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>>



[ENERGEX](#) ENEREX Limited

@

@[Shaqattack6285](#) yes but some individual parts are still affected by flooding

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[ENERGEX](#) ENEREX Limited

@

@[jadereilly](#) sorry i don't have more detailed info. can call 13 62 62 they should be able to help or report problem

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[ENERGEX](#) ENEREX Limited

@

@[Henry\\_82](#) chk ur main switch first, if on call 13 62 62 to report pwr out if u don't see ur suburb listed

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[ENERGEX](#) ENEREX Limited

@

@[jadereilly](#) 1000 w/out pwr coorparoo. unsure if this is u sorry

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[ENERGEX](#) ENEREX Limited

@

@[tbinoz](#) 1400 w/out pwr bald hills. unfortun part of network affected not all area it could be access and/or damage also

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[ENERGETIX](#) ENERGETIX Limited

@

@\_Bev\_ sorry no restoration known for oxley. keep checking website <http://bit.ly/gshlaf>

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[ENERGETIX](#) ENERGETIX Limited

@

@Will\_dutt hard to say Ipswich and surrounds are badly affected keep checking website <http://bit.ly/gshlaf>

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[ENERGETIX](#) ENERGETIX Limited

@

@thebookfreak58 appears so but would give ur boss a call to check

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[ENERGETIX](#) ENERGETIX Limited

Good news! if affected by Tennyson Sub outage, all back on. ignore previous msgs. if ur outage is unrelated could still b out [#qldfloods](#)

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[ENERGETIX](#) ENERGETIX Limited

@

@Todd\_Barlow glad to hear it. think of us

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[ENERGETIX](#) ENERGETIX Limited

@

@Can\_do\_Campbell 3800 w/out power new farm area no restoration time yet

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[ENERGEX](#) ENERGEX Limited

@

@82AES ferny hills still out sorry. no restoration time yet

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[ENERGEX](#) ENERGEX Limited

@

@zethos Indooroopilly sub is back on but some parts of Indooro elec equip are affected by different outages or attached to diff subs

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[ENERGEX](#) ENERGEX Limited

@

@trishjb sorry Tarragindi is one of those suburbs that won't be able to come back on yet. no restoration time sorry

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[ENERGEX](#) ENERGEX Limited

@

@balanceshift sorry Tarragindi is one of those suburbs that won't be able to come back on yet. no restoration time sorry

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[ENERGEX](#) ENERGEX Limited

4 of 9 subs impacted by Powerlink Sub outage r back. Remaining Rocklea, Salish, Moorooka, Annerley, HolPark r unable I'm sorry

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[ENERGEX](#) ENERGEX Limited

update on Tennyson Sub outage: Sherwd, Indooro, Taringa, StLucia subs are back on. Unable to restore any further at this stage.

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[ENERGEX](#) ENERGEX Limited

@

@Jeebs if pwr is back on it's most likely because it was safe to do so. if that situation changes pwr situation might change, hard to say

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[ENERGEX](#) ENERGEX Limited

@

@jkington power is getting progressively restored. if ur outage is part of the Powerlink Sub outage it shouldn't be too far away

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[ENERGEX](#) ENERGEX Limited

@

@mixamus great to hear. hope you're all safe

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[ENERGEX](#) ENERGEX Limited

@

@mickykitsune we're hoping to progressively get the pwr back over next hour

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[ENERGEX](#) ENERGEX Limited

@

@NickJDalton yes woolloongabba is included in the Powerlink Tennyson Sub outage

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[ENERGEX](#) ENERGEX Limited

@

@mickykitsune Greenslopes outage is caused by Powerlink Sub Outage. some parts may be fed by another sub so still on.

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[ENERGEX](#) ENERGEX Limited

@

@itsthom powerlink bulk supply sub tennyson is out as flooded. 50,000 including tarragindi affected. hopefully back soon

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[ENERGEX](#) ENERGEX Limited

Powerlink bulk supply sub @ Tennyson taking in water. Pwr disconnected. 50,000 affected. No time known until water recedes

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[ENERGEX](#) ENERGEX Limited

@

@zhujoe we have around 1500 in bald hills area. part of network was flood affected, may not be ur home but network still impacted.

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[ENERGEX](#) ENERGEX Limited

127,000 w/out pwr <http://bit.ly/gshlaf> click ur region 4 suburb list if pwr out due to flooding of equipment restoration time unknown

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[river949fm](#) River 94.9 FM

by *ENERGEX*

If you are in an affected area & have a 3G handset, switching to 2G can help conserve the battery life on your handset.

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[ENERGEX](#) ENERGEX Limited

Check power updates and list of suburbs affected here <http://info.energex.com.au/pov/> power restoration times unknown at this time

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ENERGEX ENERGEX Limited

@

@chicdigital we are using Twitter. The latest info is 100,000 w/out pwr. Until water recedes we are unable to give restoration times.

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ENERGEX ENERGEX Limited

1384 customers without power in Brisbane East and Bay Islands region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEX ENERGEX Limited

website down check power updates here <http://info.energex.com.au/pov/>

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ENERGEX ENERGEX Limited

SEQ ur patience is appreciated. It is impossible to get pwr back on until water recedes. At this stage flood levels are still rising.

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ENERGEX ENERGEX Limited

Power out to many areas which may not be low-lying areas but are fed by subs that are in low-lying areas. Thanks for ur patience SEQ

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ENERGEX ENERGEX Limited

ENERGEX thanks SEQ residents for their patience. For latest outage updates <http://bit.ly/hRlg9i> #qldfloods #thebigwet

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[ENERGEX](#) ENERGEX Limited

ENERGEX monitoring Brisbane CBD as flood waters continue to rise.

<http://bit.ly/18Cmib> [#qldfloods](#) [#thebigwet](#)

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Full website up and running. Check for regular updates <http://bit.ly/18Cmib>

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[ENERGEX](#) ENERGEX Limited

9453 customers without power in Brisbane West region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

686 customers without power in Brisbane Sth region. Check website for updates

<http://bit.ly/8oW3IT>

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1423 customers without power in Brisbane Nth region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

@

@skulzy87 only Brisbane CBD will be affected at this stage. no other suburbs listed yet. Ipswich had some power cut tonight

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[ENERGEX](#) ENERGEX Limited

516 customers without power in Brisbane Nth region. Check website for updates  
<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

Website Power updates are up and running. full website isn't sorry folks for delay.  
we'll be working on fixing web infrastructure.

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[ENERGEX](#) ENERGEX Limited

@

@lferney only those in danger of being inundated

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[ENERGEX](#) ENERGEX Limited

@

@angiegools no links posted since site went down. we're working on it now. sorry  
folks

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[ENERGEX](#) ENERGEX Limited

@

@herbees nothing we are aware of

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[ENERGEX](#) ENERGEX Limited

CBD: We'll b cutting pwr as necessary only from 7AM. Spotters will b in CBD as  
water comes near a Sub we'll turn off supply for safety

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[ENERGEX](#) ENERGEX Limited

@

@[angiegools](#) 20,000 customers currently w/out supply massive list i'm sorry. most areas inaccessible due to flooding restoration unknown

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[ENERGEX](#) ENERGEX Limited

@

@[supajourno](#) we'll be monitoring closely at 7am. as areas affected we'll be cutting supply only to bldgs affected by water

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[ENERGEX](#) ENERGEX Limited

@

@[Lachlan\\_Mc](#) we'll be monitoring the sites in the morning & turning off supply as a bldg is affected by water

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[ENERGEX](#) ENERGEX Limited

Only a small number of customers in Ipswich will be impacted by outages happening now - East St and Wharf St.

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[QPSmedia](#) QPS Media Unit

by *ENERGEX*

from ENERGEX - power to be cut in Ipswich CBC tonight [#thebigwet](#) [#qldfloods](#)

<http://fb.me/NLpGzynE>

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[ENERGEX](#) ENERGEX Limited

686 customers without power in Brisbane Sth region. Check website for updates

<http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited



sorry guys website is still down. I'll get a list of suburbs that will be affected by power outages to you shortly

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[ENERGEX](#) ENERGEX Limited

@

@lferney can't say for sure who will be impacted at this stage

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[ENERGEX](#) ENERGEX Limited

2355 customers without power in Ipswich and Surrounds region. Check website for updates <http://bit.ly/8oW3IT>

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[ENERGEX](#) ENERGEX Limited

@

@nicolejensen brisbane cbd only at this stage more info will be made avail as we know more

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[ENERGEX](#) ENERGEX Limited

website is back up and running

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[ENERGEX](#) ENERGEX Limited

2260 customers w/o power Ipswich & Surrounds caused by flooding. next update available after 10.30pm

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[ENERGEX](#) ENERGEX Limited

watch channel 9 now for power info from ENERGEX

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[ENERGEN](#) ENERGEN Limited

@

@[Punkybrookesta](#) yes a release was issued today web down currently but can view it here <http://on.fb.me/gw8TCC>

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[ENERGEN](#) ENERGEN Limited

@

@[PhilKingham](#) at this stage not that we're aware of

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[ENERGEN](#) ENERGEN Limited

@

@[Bjorn\\_Hagemeier](#) sorry no other info sites. if urgently require info call 13 62 62 however to not inundate call centre only if urgent pls

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[ENERGEN](#) ENERGEN Limited

@

@[glennys79](#) only forced pwr interruption is Brisbane CBD at this stage tomorrow. if forced interruptions we will advise.

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[ENERGEN](#) ENERGEN Limited

@

@[Shaqattack6285](#) unsure exactly which properties at this stage. we will keep you posted as we know more

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[ENERGEN](#) ENERGEN Limited

@

@edwardsgirl89 only brisbane CBD affected at this stage for bldgs near river. we will keep you posted as we know more.

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[ENERGEX](#) ENERGEX Limited

ENERGEX website currently down. Will keep you posted with updates here in the meantime.

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[ENERGEX](#) ENERGEX Limited

@

@ibeau at this stage only Bris CBD mainly bldgs near river. keep u posted if this changes

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[ENERGEX](#) ENERGEX Limited

ENERGEX to switch off some BrisbaneCBD pwr from 7am Wed 12 Jan. Pls prepare & think of ur safety [#qldfloods](http://bit.ly/i90uUP)

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[brisbanecityqld](#) Brisbane City

by *ENERGEX*

Pets now allowed at evacuation centre with owners! Cats in boxes/cage, room for 300 dogs. Please RT.

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[ENERGEX](#) ENERGEX Limited

Those w/ medical condition & need elec-pwr'd equip pls keep in touch w/ GP & seek advice in case pwr out [#qldfloods](http://bit.ly/fmMXyx)

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[brisbanecityqld](#) Brisbane City

by *ENERGEX*



Website updated at 6pm with info on floods, road closures and more.

<http://www.brisbane.qld.gov.au>

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[ENERGEX](#) ENERGEX Limited

@

[@PintxoNewFarm](#) as a safety precaution we may need to cut power to properties near rivers. more info here <http://bit.ly/fmMXyx>

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[ENERGEX](#) ENERGEX Limited

@

[@D\\_Keating](#) as a safety precaution we may need to cut power to homes near river areas. more info here <http://bit.ly/fmMXyx>

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ENERGEX flood safety checklist. Prepare 4 no power w/ batteries, torch & battery-powered radio <http://bit.ly/dTdlgY> [#qldfloods](#) [#thebigwet](#)

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2056 customers without power in Brisbane Nth region. Check website for updates

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ENERGEX on standby to switch off some Brisbane and Ipswich power

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[QPSmedia](#) QPS Media Unit

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BOM Severe Weather Warning - South East Coast, Darling Downs, Granite Belt  
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1291 customers without power in Caboolture/Redcliffe region. Check website for updates <http://bit.ly/8oW3IT>

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Latest power updates and info from ENERGEX <http://bit.ly/g94Jtz>

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1480 customers without power in Brisbane West region. Check website for updates <http://bit.ly/8oW3IT>

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547 customers without power in Ipswich and Surrounds region. Check website for updates <http://bit.ly/8oW3IT>

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576 customers without power in Caboolture/Redcliffe region. Check website for updates <http://bit.ly/8oW3IT>

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18,000 w/out power in SEQ, restoration as flood levels drop. Thanks for your patience  
[#qldfloods](#) [#thebigwet](#) <http://bit.ly/hnVFKm>



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1701 customers without power in Gympie and Mary Valley region. Check website for updates <http://bit.ly/8oW3IT>

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1539 customers without power in Brisbane Sth region. Check website for updates <http://bit.ly/8oW3IT>

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789 customers without power in Brisbane West region. Check website for updates <http://bit.ly/8oW3IT>

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[QLDOnline](#) Queensland Online

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ALERT: ALL ++ Yes ALL ++ CABOOLTURE RESIDENTS TO EVACUATE  
NOW via [@QPSmedia](#) [#qld](#) [#thebigwet](#)

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[email\\_qld](#) Courier Mail QLD

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West End starts to flood: POLICE have warned people in West End to move to higher ground as 30 Brisbane suburbs ... <http://bit.ly/grXAcS>

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949 customers without power in Sunshine Coast Hinterland region. Check website for updates <http://bit.ly/8oW3IT>

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676 customers without power in Gold Coast Hinterland region. Check website for updates <http://bit.ly/8oW3IT>

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1939 customers without power in Brisbane Sth region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEX will continue working overnight but access and flooding is hampering restoration efforts <http://bit.ly/h71FED>

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6000 without power in SEQ. Restoration not until Tues due to extreme flooding and access issues <http://www.energex.com.au/myarea>

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840 customers without power in Sunshine Coast Hinterland region. Check website for updates <http://bit.ly/8oW3IT>

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800 customers without power in Lockyer Valley region. Check website for updates <http://bit.ly/8oW3IT>

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ENERGEX restoring power to 3,200 homes and businesses still affected by heavy rain in SEQ. <http://bit.ly/gYIOxA>

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Thanks for your patience SEQ residents. Visit <http://bit.ly/h8Nsnd> for restoration updates

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701 customers without power in Brisbane Valley region. Check website for updates

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### ENERGEX flood response

This storming and subsequent flooding of South East Queensland in January 2011 resulted in the loss of supply of electricity to more than 250,000 homes and businesses.

ENERGEX thanks the people of South East Queensland for their continued patience during power outages during and following the devastating floods.

ENERGEX crews are continuing their work to reconnect individual homes and businesses in flood affected areas as they are safely certified by licensed electricians. This work is being completed as quickly as possible after ENERGEX receives notification of electrical safety.

This page provides direct links to the latest updates on ENERGEX's restoration and safety advice during this event.

- all unplanned power outages
- for electrical contractors - reconnection process
- for customers - reconnection process
- latest media releases
- flood safety information
- contact us
- follow ENERGEX on twitter
- flood assistance from Queensland Government

http://energex.com.au/index.asp
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electrical contractors

1. ENERGEX Safety Assessment

ENERGEX will conduct an initial electrical safety assessment at your premise.  
Residents will be provided notification via the media so that they have the opportunity to be at the property to assist in the initial electrical safety assessment.

2. No reconnection

If a safety risk is identified and the premise is unable to be re-energised, or the property owner is not onsite, a form (Form 3) will be placed in the property switchboard/meter box by ENERGEX.

3. Electrical Contractor (EC) inspection

An electrical contractor (co-ordinated by ENERGEX and The Master Electrician Association) will be onsite as soon as practicable to inspect the property and conduct any specified repairs.  
**Arranging EC Payment:** Payment options to be discussed onsite between the property owner and electrical contractor. These will include cash, cheque, EFT or an invoice for later payment. The property owner has the option of seeking reimbursement through property insurance, disaster relief payments or bearing full cost.  
**Getting your own Electrical Contractor, before or after ENERGEX:** Residents can still organise for their own electrical contractor to inspect the property, either before or after ENERGEX has conducted the initial electrical safety assessment. Electricians can be found in the Yellow Pages, local newspaper classifieds or by contacting the Master Electricians Association on 1300 889 198.  
Once the household inspection has been completed, the property may be re-energised immediately by the electrical contractor (EC). If further work is required to be completed by ENERGEX, the EC will leave a form (form 2) in the meter box/switchboard and advise ENERGEX on 1362 62. ENERGEX will then arrange for an ENERGEX crew to be on site.

4. Reconnection

Form 2 for electrical contractors

Flood restoration arrangements for the use of contractors

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- Energy+ weather wages
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- safety tips for kids
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Food safety

Flooding following storms can have major impacts on the electricity network and your home. While it is not always easy to be prepared for flooding, here are some important tips to stay safe.

## flood planning

**flood planning**  
Contact your local council to find out if you are in a flood-prone location. If you are in a flood-prone location:

- consider relocating your switchboard and any wiring in your home that may currently be below previous flood levels
- discuss and agree on an evacuation plan
- identify possessions, equipment and fittings that are not located above possible flood levels and move if practical
- familiarise yourself with flood warning classifications and where to access information during a flood
- keep a list of emergency phone numbers on display, also store them on numbers in all mobile phones.



before a flood

- ☒ Clear gutters and downspouts: water can drain away as quickly as possible.
- ☒ Secure loose items around your property and garden: anything that could blow around such as garden furniture and toys.
- ☒ Where possible, move any electrical equipment to higher ground.
- ☒ Turn off and unplug any electrical appliances that may become inundated with water.
- ☒ Change your laptop computer so you can check power outage information at [www.emergency.com.au](http://www.emergency.com.au)
- ☒ Store important documents, personal effects and vital medical supplies in a water proof case or bag and move to a safe and easily accessible place in case you have to evacuate.
- ☒ Secure any item that may become buoyant in your yard (gas bottles, drums, timber etc).