

**NAME:** Mr Anthony Martini

**OCCUPATION:** Director of Engineering, Construction and Maintenance – Moreton Bay Regional Council; Executive Officer – Moreton Bay Regional Local Disaster Management Group

**DATE OF STATEMENT:** 8 May 2011

1. I, ANTHONY MARTINI, of c/- Moreton Bay Regional Council (MBRC), 220 Gympie Road, Strathpine, Queensland, Director of Engineering, Construction and Maintenance of Moreton Bay Regional Council and Executive Officer of the Moreton Bay Region Local Disaster Management Group, being under oath, say as to the points raised in the letter:
2. As at January 2011, the members of the LDMG are those set out in **Annexure 1** to this statement.

**The local planning and preparation; including training, undertaken in advance of and/or in relation to the 2010/11 flood events.**

3. Moreton Bay Regional Council's (MBRC) Local Disaster Management Plan (LDMP) was formally adopted by Council on 23 March 2010. The LDMP was available on MBRC's webpage and in libraries from May 2010.
4. MBRC conducted an advertising campaign with respect to the new LDMP and disaster planning preparation for the wet season. **Annexure 2** to this statement is a bundle of media releases advertising public meetings and information sessions.
5. MBRC is in the second year of a three year Regional Flood Database (RFD) study, which brings together the flood related work and studies of the three previous Councils (Caboolture, Pine Rivers and Redcliffe), and adds to this new flood data and modelling of the region, allowing enhanced flood information and modelling.
6. Training conducted as follows:
  - o AIMS conducted at MBRC (19-21 January 2010) – eight MBRC staff trained, including an exercise, 'Clearwater';
  - o Table top exercise – Splendour in the Grass (Woodfordia) – preparation – June 2010;
  - o Exercise 'Andronicus' – Redcliffe Aerodrome – LDMG (Local Disaster Management Group) exercise (22 September 2010);
  - o Exercise 'Chile Ripple' (tsunami event) – LDMG exercise (24 November 2010);
  - o Two MBRC emergency management staff attended a number of externally run exercises:
    1. 'Hot Chile' (Gold Coast);
    2. Spring cycle – Sunshine Coast Regional Council (5 November 2010);
    3. Bomb threat – Westfield, North Lakes (DDMG exercise)

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4. Narangba Industrial Estate (DDMG – District Disaster Management Group – 18 August 2010);
- o IQDMA (EMQ) – 27-28 October 2010 – MBRC and QPS staff attended;
- o Community Emergency Management Awareness – MBRC’s emergency management team conducted information sessions at libraries (12) across the Moreton Bay Region (MBR) between 8-18 June 2010, supported by QPS, QF&RS, EMQ and SES.

**Any measures implemented immediately prior to or during the 2010/11 flood events that were designed to mitigate the effect of any flooding (for example sandbagging, temporary levees), including an assessment of the performance of those measures.**

6. MBRC undertakes drainage/flood investigations regularly and prioritises items for its annual Capital Works programs. For example, a staged drainage upgrade has occurred at Bellara on Bribie Island to minimise inundation.
7. MBRC is in the second year of a three year Regional Flood Database (RFD) study, which is a partnership arrangement with Federal, State and Local agencies. The RFD has, and will provide significantly enhanced flood information (creek and river, overland flow, storm / tide surge and sea level / climate change), mapping and modelling capabilities and information, including scenario forecasting.
8. MBRC has an early warning system in place for Dale Street, Burpengary, which has been affected by rising creek waters in the past, which has led to evacuations, as it did on 11 January. In relation to the evacuation of Dale Street, I am aware that:
  - The door knock was initiated at approx 8:20am that morning. The gauge at Dale Street was at 8.8 metres (i.e. indicating minor flooding). The door knock was undertaken by MBRC staff, Kim Bradley and Darryl Perkins. Ms Bradley and Mr Perkins each took one side of Dale Street to undertake the door knock of all houses in Dale Street. Approximately half of the houses had someone who answered the knock. The people who answered the door knock were advised that the water was rising very quickly, and that people should get their vehicles to higher ground and to move goods in the lower levels of their houses to higher ground. **Annexure 3** to this statement is an email about the door knock of Dale Street.
  - Ms Bradley and Mr Perkins remained in the street but did not put up road blocks at that time. At approximately 9:20am, Allan Hull, MBRC Manager of Asset Maintenance, arrived at Dale Street and made a site assessment. He then called the Local Disaster Coordinator (LDC), Ed Hamill, to advise that people should evacuate. **Annexure 4** to this statement is an additional email from an MBRC officer, Roger Howitt, advising the LDCC of the evacuation that morning.
  - A fellow from Dale Street (name not known) from the Springfield Drive end of Dale Street approached Ms Bradley and Mr Perkins at about 9:30am to request a flood boat to get his elderly mother evacuated from his house. Roger Howitt (MBRC staff) sent the LDC an e-mail to advise of the boat request. The LDC then spoke to the SES Controller, who tasked the SES flood boat to this task.

- The flood boat was tasked; however, it was diverted to another rescue task en route, being a person who had been washed off a nearby bridge in Station Road and was clinging to a tree. The SES crew rescued the person and went to Dale Street, arriving there at approximately 11:10am and rescuing the elderly mother.
  - Ms Bradley and Mr Perkins left site at 11:00am and was replaced by other MBRC staff (Ken Dipede and Rodney Mount), both of whom remained onsite until 3pm. MBRC arranged for traffic control to prevent people from returning to their houses whilst it was unsafe to do so, and to minimise opportunity for looting. Residents started to return to their houses later that afternoon / early that evening.
9. MBRC has worked in partnership with the State Emergency Service (SES) this season to produce sandbags for the community, which were available from the SES depots within the Moreton Bay Region (MBR) throughout the wet season, including 11 January. This information was available on the MBRC website from 3 November 2010. The Local SES Controller was appreciative of the time this saved the SES to dedicate to tasks assisting people in the event, as distinct from filling sandbags.

**Local participation, or otherwise, in Emergency Management Queensland's (EMQ) 2010 Pre-Season Flood and Cyclone Workshop, including an assessment of the local assistance gained thereby.**

10. Five Council representatives attended this workshop.
11. The local assistance provided gained from the workshop was helpful and of assistance.

**Local participation, or otherwise, in EMQ's 2010 Consultation Sessions concerning the proposed changes to the Disaster Management Act 2003 (Qld), including an assessment of the local assistance gained thereby.**

12. Two sessions were conducted; the first being conducted at Caboolture office with QPS (Queensland Police Service), DoCS (Department of Community Safety) and LGAQ (Local Government Association of Queensland) representatives presenting to a number of MBRC representatives and a SCRC (Sunshine Coast Regional Council) representative regarding proposed major changes to the Disaster Management Act 2003 (Qld); the second session (19 July 2010) being a further information session on the proposed changes conducted at the QPS's Headquarters in Roma Street, which was attended by two MBRC representatives.
13. The local assistance provided gained from the consultation sessions was helpful and of assistance.

**Any measures taken to train and/or equip the local State Emergency Service (SES), including an assessment of the adequacy and timeliness thereof.**

14. EMQ provides training to the SES.
15. MBRC provides the SES with buildings, vehicular plant, utilities, including internet and pays utilities and for air-card use on donated laptops.

16. A new initiative commenced in October 2010 saw MBRC assisting the SES with regular production of sandbags for the community's use. Sandbags were advertised as being available from the SES six depots within MBR.
17. All matters considered, the MBR SES is reasonably well equipped, trained and supported.

**The local actions undertaken in advance of and/or in respect of the 2010/11 flood events in relation to resourcing, coordination and deployment of any personnel and equipment.**

18. MBRC had set up Operations Centres at its Caboolture and Petrie depots during the course of 9 and 10 January. The DDC (District Disaster Coordinator) was kept advised of activities conducted from these centres regularly during the course of 10 January. Work crews were tasked to monitor and check roads, culverts, creeks etc for problems, making good where possible, reporting back for more dedicated action/attention and signing roads either closed, or to be used with care. Parks related crews were tasked with the production of sandbags which were provided to the SES at their depots throughout the Moreton Bay Region (MBR).
19. Regular contact was in place with QPS and SES during this period attending to matters such as road and waterway monitoring, signing and closing roads, as well as planning a delivery of goods for the morning of 10 January for a then isolated community west of the Stanley River at Woodford (QPS/SES).
20. MBRC had its standby/on-call arrangements in place.

**The local actions undertaken in respect of the 2010/11 flood events in relation to immediate management, response and recovery operations, including the coordination and deployment of personnel and equipment.**

21. With the continued heavy rain on 11 January, the LDCC (Local Disaster Coordination Centre) was set up at Caboolture at about 10am in the third level of Council's Caboolture office. LDMG members were requested to attend. However, given the circumstances, not all LDMG members could make it to the LDCC (initially only six members could make it, being the police, ambulance, fire and rescue and Council members) due to members being unavailable for reasons of leave, other commitments (Energex), and that many roads were flooded and cut off throughout the region including a traffic jam on the Bruce Highway, which stranded some people up to five hours (between Burpengary and Morayfield from about 1pm onwards).
22. The DDMG sought to also set up at the same site. However, this proved extremely difficult during the day due to the travel issues mentioned above. The LDCC remained in contact with the DDC throughout the course of the day.
23. MBRC's Call Centre was re-established for the day, having operated for an extended period for both 9 January and part of 10 January. At this time (11 January) it was the prime call centre and had commenced twenty-four hour operation.

24. Personnel, including QPS, QF&RS, SES, MBRC staff were tasked to assist with road closures (signage), investigate problem areas (creeks, waterways, etc), evacuate Dale Street, Burpengary and look to assist people in need - the latter through calls received through the call centre, or via the agencies/authorities. The works as described above (point 6) continued.
25. During early afternoon, after advice from Seqwater of increasing discharges from North Pine Dam, representatives from QPS, EMQ and MBRC drafted an Emergency Alert (EA) through EMQ for release to areas below the dam wall. Areas were discussed with the QPS for door knocking to warn people of potential hazards. Door knocking was in fact carried out on Torrens Road and in areas near Lake Kurwongbah. The EA was not officially sent, as the system had peaked by the time the EMQ was ready to proceed.
26. Evacuation centres were established during the course of the day once the scale of the event became more evident. The centres were at:
  - Strathpine Community Centre
  - Level 3 of Council's King Street office at Caboolture; and
  - Watson Park Convention Centre, Dakabin (a Seventh Day Adventist facility).
27. **Annexure 5** to this statement is an extract from MBRC's webpage of a notice posted at 8:47pm on 11 January 2011.
28. Some unofficial centres had also been 'set up', simply in the instances where people had been dropped off such as Caboolture RSL (Returned Soldiers League), Caboolture Hospital and Morayfield Shopping Centre etc.
29. Later in the day, people were stranded at a number of rail stations as the trains could not proceed any further. These people were accommodated at the Strathpine Community Centre, Caboolture and Burpengary Libraries. Transport, including large and small buses were arranged to ferry people around in the early evening to get people where they needed to go. Those that could not get home were transported to the Dakabin centre, where sleeping accommodation was provided.
30. It is important to note that MBRC did not publish the location of evacuation centres prior to the event. In my view, having publicised evacuation centres is dangerous as they may not be active or open (i.e. under renovation or otherwise). They may also not be appropriate for the particular event.
31. MBRC has now publicised 15 evacuation centres on its website. These centres are all outside the 11 January flood footprint and are accessible by major traffic routes. However, MBRC is undertaking further discussion on the merits of publicising evacuation centres on its webpage.
32. The LDCC continued to operate until 15 January. Over the 16 and 17 January clean up works commenced, involving removal of household debris from affected houses and footpaths. A group of MBRC staff also door knocked affected areas during this period to get an understanding of the effects the waters had had on people and property. Clean up works continued to the end of January 2011.

33. A recovery committee was established on 18 January and ran for a number of weeks, in conjunction with DoCS efforts.

**Any local measures taken or requested to preserve vital infrastructure and to manage, maintain or reinstate the supply of essential services (water, food, power, transport, communications and/or sewerage) during the 2010/11 flood events.**

34. The LDMG worked through the LDCC regarding these matters. Actions of note were documented in Situation Reports (Sit Reps), and/or the LDCC's event log.

35. There was no major concerns with respect to essential infrastructure such as water and sewerage.

36. Communications systems including mobile phone, internet and emails were affected. Mobile phones calls were lost for a number of hours following the second SMS alert from about 12:15pm on 11 January. It appears that the number of calls and internet usage occasioned by the sending of the second SMS alert overloaded system.

37. The Bruce Highway was cut at King John Creek north of Caboolture.

**Any information received or obtained concerning weather and flood forecasts or warnings, and the steps taken to disseminate that information to the community before, during and immediately after the 2010/11 flood events.**

38. During the period from September 2010 through to December 2010, MBRC made a number of releases through the print media, Moreton Living (MBRC's regular newsletter to its residents), through Councillor end of calendar year messages and through the Council's webpage.

39. Information received via an SDC teleconference on 10 January forecast that the catchment/river systems within MBRC had peaked and that the rain predicted by the Bureau of Meteorology (BOM) for the period 11 – 14 January had the system weakening and under no major threat.

40. Media releases were made by MBRC's media team during the course of 11 January and subsequent to 11 January for a number of weeks, which was duplicated on the MBRC web page.

41. I accept that the level of dissemination of information to the media was less than desired. A number of factors contributed to this, being:

- The LDMG was running at approximately 30% in terms of attendance by members;
- The LDCC was running at approximately 50%;
- The main media spokespersons being Mayor Sutherland (who on leave, then isolated on Moreton Island), the Chair, Councillor Battersby (who was overseas) and the Deputy Chair, Councillor Millar (who was stranded at the Sunshine Coast), were not present – these are the elected Council members of the LDMG;
- The LDCC media representatives were stranded on the Bruce Highway without communications;

- At the time of establishing the LDCC, the event was already unfolding around us and we were seeking to understand what the issues were and how to deal with them.

**In relation to item 9, an indication of the source/s accuracy and timeliness of that information for local purposes.**

42. As noted above, MBRC received information on 10 January that the catchment/river system had peaked and forecast rainfall of 50mm to 100mm over a 24 hour period. However, in reality, some parts of the MBRC catchment received 400mm or more over a six to eight hour period of time.

**Any local measures undertaken to protect life and private/public property in connection with the 2010/11 flood events (such as road/bridge closures, evacuation arrangements, etc) and the steps taken to disseminate information about those measures to the community before, during and immediately after the 2010/11 flood events.**

43. MBRC provides regular information as to any roads which are either closed or trafficable with care during storm and flood events. This information is available on MBRC's web page and is provided regularly to local and metropolitan radio stations during the course of a significant rain event.
44. MBRC's web page also contained information about community preparation before a season commences; it contained information on emergency numbers; it contained information on where to access sand bags.
45. MBRC conducted information sessions at libraries throughout the Moreton Bay Region during June 2010, supported by QPS, QFR&S, EMQ and SES regarding community awareness of events. Storm and flood related banners were displayed in MBRC's three district offices during October 2010 to January 2011 to promote awareness. Emergency information was a feature of MBRC's Moreton Living newsletter, which is issued to all households within the Moreton Bay Region.
46. The LDCC conducted a tsunami exercise on 24 November 2010.

**The circumstances of any rescues or evacuations performed in the local area in connection with the 2010/11 flood events, including an assessment of the adequacy and timelines thereof.**

47. Rescues were undertaken by QPS, QFRS and the SES in Dayboro, Woodford and other areas in the region from Caboolture to Burpengary during 11 January.
48. Dale Street in Burpengary was formally evacuated on 11 January. MBRC has a staged warning system in place for this location and as the flood situation to this area progressively worsened, Dale Street was evacuated.

**The circumstances of the establishment, and subsequent operation and performance, of any Evacuation Centre/s in the local area, including an assessment of any particular difficulties encountered.**

49. LDCC established three evacuation centres during the course of 11 January. There were also a number of unofficial evacuation centres or drop off points

established during the course of early / late afternoon on 11 January, which the LDCC became progressively aware of during the course of 11 January.

50. The major difficulties were associated with transporting people to locations either to get home, or for a place to sleep overnight.

**The circumstances of any flood-related human fatality within the region, including the measures taken to prevent and/or respond to any such fatality, during the 2010/11 flood events.**

51. No flood-related fatality occurred during the event within the Moreton Bay Region on 11 January.

**Any involvement with State or Federal agencies, including particularly the Queensland Police Service, in relation to the provision of emergency response measures, personnel, equipment, services or logistical support, together with an assessment of the adequacy and timelines thereof, during the 2010/11 flood events.**

52. The LDCC was activated on 11 January. Representatives from QPS, DoCS (EMQ, and Department of Communities), SES, QBuild, QAS, QF&RS, and QHealth etc were in attendance, in addition to MBRC.

53. A QPS liaison officer was established within the LDCC on 11 January. On 12 January the DDC established the DDCC in the LDCC.

54. There were no issues associated with the adequacy and timeliness of the QPS in regards to their emergency responsiveness, nor of the other agencies represented at the LDMG.

**The nature and timing of any communications with disaster management hierarchy, including particularly any communication had with the District Disaster Coordinator (DDC), the State Disaster Coordinator or the State Recovery Coordinator, and whether any direction/s were given by the DDC and the nature of any such direction/s.**

55. The LDCC was in contact with the DDC during the event. Early on 11 January, attempts were made to co-establish the LDMG and the DDMG. However, this was thwarted by road closures and delays on the Bruce Highway of up to five hours.

56. Situation Reports (Sit Reps) were provided to the DDC during the course of the event.

**An assessment of the adequacy of equipment and communications systems in the local area during the 2010/11 flood events.**

57. The local area was equipped with fixed and mobile phone systems; local and metropolitan radio. The LDCC lost communications for a period of two to three hours early to mid afternoon of 11 January. The mobile phone network had capacity issues during this same period.

58. MBRC had two-way radio systems for its field staff and its web page for information updates. LDMG members had their internal organisation's networks to communicate and receive information.



59. The communication systems were affected by the two Emergency Alerts (EAs) which were sent via text message at approximately 11:45am and 12:15pm on 11 January.

**An assessment of the adequacy of the community's response in the local area during the 2010/11 flood events.**

60. The community were largely resilient during the 11 January event. There were pockets of affected community which needed assistance to recover.

**Any measures being proposed, planned or implemented to prepare for, mitigate or manage future flood events (such as the installation of automatic river gauges, culvert management, levee construction and the like).**

61. MBRC is budgeting for additional river gauges to complement its existing system of gauges; investigating flood mitigation works to a number of areas affected by the 11 January event; provide flood information updates as the RFD matures; obtain additional licences to Enviromon; establish a permanent Local Disaster Coordination Centre and enhance community communications through social media frameworks.

**Advice as to any special consideration that should be given the local area by reason of particular regional or geographical differences.**

62. Prompt and direct weather/storm advice/warning, particularly if it is significantly different to that forecast.

63. The MBRC catchment consists of three systems (Stanley, Upper Caboolture and Upper Pine). These catchments are predominantly short in nature; however can cause water to rise up and recede very quickly without significant pre-warning. These systems are unlike other systems in Queensland where recent events have occurred which have allowed river systems to have a peak qualified and an associated timeline to reach that peak well in advance of the peak occurring. The MBRC does not allow such advance warning.

**Advice as to any feature of the disaster preparation and planning stages or the disaster response and recovery operations which presented particular difficulty or may require practical or legislative change to improve future disaster management in the local area.**

64. The one issue, which may require some change beyond local capabilities relates to the operation (water level and water release strategies) of the North Pine Dam during a forecast and prolonged wet period. MBRC has already written to a number of agencies regarding this matter, including the Commission of Inquiry.

**Considerations for improvements**

65. **Annexure 6** to this statement is a list of matters that MBRC has either done or is in the process of investigating for future disaster management in the local area.

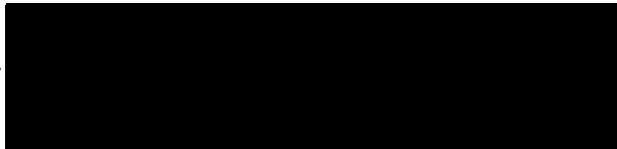
STATEMENT TO QUEENSLAND FLOODS COMMISSION OF INQUIRY

All the facts sworn to in this statement are true and correct to my knowledge and belief except as stated otherwise.

Sworn by ANTHONY MARTINI at  
Brisbane this 8<sup>th</sup> day of May 2011  
before me:



Solicitor



**MBRC LOCAL DISASTER MANAGEMENT GROUP**

@ 11 Jan 2011

NAME	WORK ADDRESS	PHONE	RESIDENTIAL ADDRESS
<b>Mayor Allan Sutherland</b> Mayor Moreton Bay Regional Council	220 Gympie Road Strathpine QLD 4500 (Has offices in all three Council offices)		
<b>Cr Brian Battersby</b> <u>Chairperson LDMG</u> Councillor Division 10 Moreton Bay Regional Council	220 Gympie Road Strathpine QLD 4500		
<b>Cr Bob Millar</b> <u>Deputy Chairperson LDMG</u> Councillor Division 11 Moreton Bay Regional Council	220 Gympie Road Strathpine QLD 4500		
<b>Anthony Martini</b> <u>Executive Officer LDMG</u> Director, Engineering, Construction & Maintenance Directorate Moreton Bay Regional Council (Also member of DDMG)	220 Gympie Road Strathpine QLD 4500		
<b>Ed Hamill</b> <u>Local Disaster Coordinator LDMG</u> Manager Operations North Moreton Bay Regional Council (Also Deputy member DDMG)	Machinery Parade Caboolture QLD 4510		
<b>Eleanor Davidson</b> Emergency Management Coordinator Moreton Bay Regional Council	220 Gympie Road Strathpine QLD 4500		

To ensure this list remains current, your assistance in advising us of any permanent or temporary changes to your contact details or your status as a member or adviser to the MBRC LDMG would be appreciated. These should be emailed to: [REDACTED]

## MBRC LOCAL DISASTER MANAGEMENT GROUP

@ 11 Jan 2011

NAME	WORK ADDRESS	PHONE	RESIDENTIAL ADDRESS
<b>Greg Francis</b> Chair Community Support Committee (Welfare) Moreton Bay Regional Council	2 Hasking Street Caboolture QLD 4510		
<b>Michael Brady (Mick)</b> Superintendent (Caboolture District) Queensland Police Service	Level 1 21 King St Caboolture QLD 4510		
<b>Anne Macdonald</b> Superintendent (Pine Rivers District) Queensland Police Service	Cnr Connors Street & Old Dayboro Road Petrie QLD 4502		
<b>Mark Jones</b> Inspector (Redcliffe District) Queensland Police Service Note: Deputy Chairperson Redcliffe DDMG	Level 1 Cnr Klinger Rd and Prince Edward Parade Redcliffe QLD 4020		
<b>Carl Peterson</b> Area Director Moreton Emergency Management Queensland (Also member of DDMG)			
<b>Brendan Guy</b> Local Controller Moreton Bay Region SES Unit	SES EOC MBRC Depot Station Road Burpengary QLD 4505		
<b>Richard Galeano</b> Northern Area Director Queensland Ambulance Service			

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## MBRC LOCAL DISASTER MANAGEMENT GROUP

@ 11 Jan 2011

NAME	WORK ADDRESS	PHONE	RESIDENTIAL ADDRESS
<b>Rodney Knight</b> Superintendent Northern Command (Caboolture) Queensland Fire and Rescue Service	185 Pitt Road Burpengary QLD 4505		
<b>Peter Varley</b> Area Inspector Rural Operations Queensland Fire and Rescue Service	Level 3 TC Bernie Building Brunswick St Mall Fortitude Valley QLD 4006		
<b>Garry Tweedie</b> Director Corporate Services Redcliffe Hospital Queensland Health (Also member of DDMG)	108 Anzac Avenue Redcliffe Hospital Redcliffe QLD 4020		
<b>Bevan Marks</b> Manager Caboolture Hospital Queensland Health (Also member of DDMG)	McKean Street Caboolture QLD 4510		
<b>Allen Stevenson</b> Community Recovery Officer North Coast Region Department of Communities	Level 2 Platinum Building 14-18 Duporth Avenue Maroochydore QLD 4558		
<b>Liana Roccon</b> Emergency Services Regional Coordinator Red Cross			

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## MBRC LOCAL DISASTER MANAGEMENT GROUP

@ 11 Jan 2011

NAME	WORK ADDRESS	PHONE	RESIDENTIAL ADDRESS
<b>Tim Hart</b> Manager Metro North Energex (Also member of DDMG)	GPO Box 1461 26 Reddcliff Street Newstead QLD 406		
<b>Greg Smith</b> Manager Department of Transport & Main Roads (Also member of DDMG)	Ground Floor 1 Parkyn Parade Mooloolaba QLD 4557		
<b>Martin Dore</b> Manager Business Sustainability Unitywater	Level 1, 33 King St, Caboolture Qld 4510		

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## MBRC LOCAL DISASTER MANAGEMENT GROUP – SECRETARIAT

Emergency Management Coordinator Supported by MBRC Meeting Support staff	
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## MBRC LOCAL DISASTER MANAGEMENT GROUP – ADVISOR/DEPUTY MEMBERS

<b>Pat Ryan</b> District Disaster Coordinator Superintendent Redcliffe District Queensland Police Service Note: Chair of Redcliffe DDMG	Level 1 Cnr Klinger Rd and Prince Edward Parade Redcliffe QLD 4020
<b>Daryl Keys (Deputy)</b> Acting Inspector (Redcliffe District) Queensland Police Service	Level 1 Cnr Klinger Rd and Prince Edward Parade Redcliffe QLD 4020
<b>Terry Borland (Deputy)</b> Inspector (Caboolture District) Queensland Police Service	Level 1 21 King St Caboolture QLD 4510
<b>David Cullen (Deputy)</b> Deputy Local Disaster Coordinator LDMG Manager Operations South Moreton Bay Regional Council Note: Also Deputy member Redcliffe DDMG	Petrie QLD
<b>Annie McBryde</b> Deputy Chair Community Support Committee (Welfare) Moreton Bay Regional Council	

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## MBRC LOCAL DISASTER MANAGEMENT GROUP – ADVISOR/DEPUTY MEMBERS

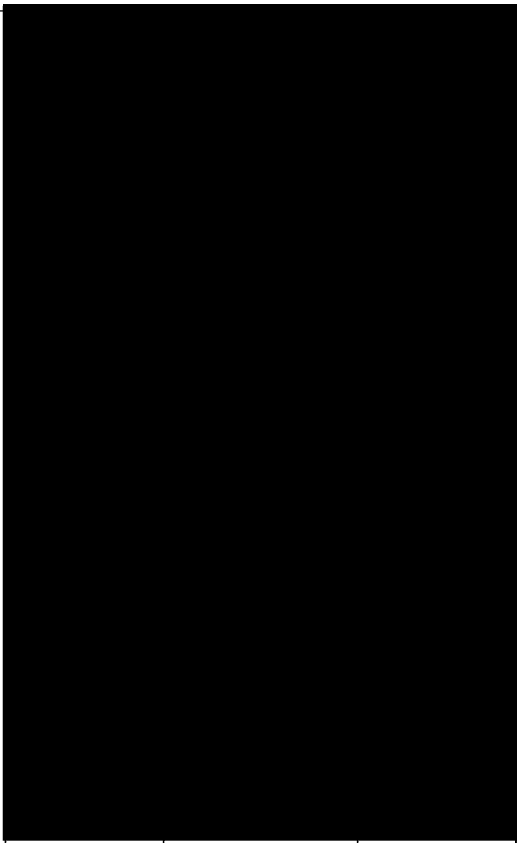
<p><b>Robert Draycott</b> Manager Communications Moreton Bay Regional Council</p>	<p>220 Gympie Road Strathpine QLD 4500</p>
<p><b>Darren Roberts (Deputy)</b> Coordinator Media &amp; Communications Moreton Bay Regional Council</p>	<p>220 Gympie Road Strathpine QLD 4500</p>
<p><b>David Mazzaferri (Deputy)</b> Area Director Brisbane Emergency Management Queensland</p>	
<p><b>Harry Betteridge (Deputy)</b> Officer in Charge Narangba Station Queensland Ambulance Service</p>	
<p><b>Phil Parfitt</b> Staff Officer Redcliffe Coast Guard</p>	
<p><b>Greg Bartlett (Deputy)</b> Senior Asset Engineer Energex</p>	
<p><b>Dave Archbold (Deputy)</b> Unitywater</p>	<p>33 King Street Caboolture QLD 4510</p>
<p><b>Damien Brackman (Deputy)</b> Office in Charge Redcliffe Station <b>Queensland Ambulance Service</b></p>	

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**MBRC LOCAL DISASTER MANAGEMENT GROUP – ADVISOR/DEPUTY MEMBERS**

<p><b>Craig Hewlett</b> President Radio 101.5FM Community Radio</p>	
<p><b>Ryan Knight</b> State Lifesaving Operations Support Coordinator Surf Life Saving Queensland</p>	<p>18 Manning Street (PO Box 3747) South Brisbane QLD 4101</p>
<p><b>George Hill (Deputy)</b> Chief Operations Officer for SLSQ Surf Life Saving Queensland</p>	<p>18 Manning Street (PO Box 3747) South Brisbane QLD 4101</p>



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# Media release



May 20, 2010

## Be Safe, Be Prepared

Natural disasters like bushfires, floods and severe storms can cost millions of dollars and cause serious disruption to communities.

Moreton Bay Regional Council Mayor Allan Sutherland has urged local residents to ensure they're prepared and know what to do in an emergency.

"Council is hosting 12 emergency information sessions in local libraries from Arana Hills to Woodford next month to help prepare the Moreton Bay region for emergency situations," Mayor Sutherland said.

"We can't control the weather but we can be prepared for the consequences of nature's fury.

"The emergency information sessions in local libraries will help to arm residents with practical tips for preparing your home and family for evacuations and outages as a result of natural disasters like storms, flooding and bushfires.

"We'll have Police, the Queensland Fire and Rescue Service, the SES and Emergency Management Queensland on hand to answer your questions on staying safe.

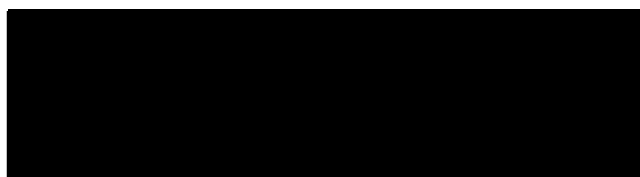
"It's a one hour information session and it could be a life saver."

Emergency information sessions will be held on:

- 08 June Redcliffe Library from 1-2pm
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- 17 June Deception Bay Library from 2-3pm
- 18 June Burpengary Library from 10-11am
- 18 June Narangba Library from 2-3pm

For more information phone 3205 0555.

Ends



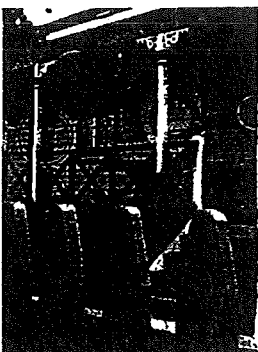
## Help shape Strathpine

Residents wanting to help shape Strathpine's future can now have their say online.

Council, with Australian Government funding support, is working on a master plan for the Strathpine CBD.

The master plan will provide a framework that guides future development towards creating a vibrant and friendly business centre with potential for continued economic growth.

Council's website contains consultation information as well as a survey for residents interested in providing feedback that will be considered in the master planning process. For details please see [www.moretonbay.qld.gov.au/planstrathpine2031](http://www.moretonbay.qld.gov.au/planstrathpine2031)



## Double check the details

If you're making a payment to council, double check the details on your most recent notice.

To align payment processes, council has replaced the three former Caboolture, Redcliffe and Pine Rivers payment options with a new Moreton Bay BPay biller code and 1300 credit card payment phone number for the entire region.

The new biller code and 1300 number came into effect from 1 January 2010 for rate payments.

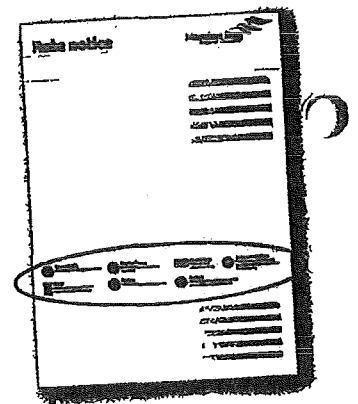
Animal registration,

trade waste fees and sundry debts will change in the near future. The new BPay biller code and 1300 credit card payment phone number are printed on all new council payment notices.

In addition, your account number may have changed, which means information on old accounts may no longer apply.

When making payments

make sure you use the information on your current notice to pay. That way you'll be using the right numbers.



## Be prepared

Now is the time to make sure you are prepared and know what to do in a natural disaster or emergency.

Council is working to ensure all residents have access to information that tells them what to do and where to get help.

In the coming months information sessions will be run at libraries.

Residents will also see signs that promote 612 ABC radio and local stations 99.7 and 101.5FM as sources of breaking news

and information about emergency situations.

The sessions and signboards are part of council's Community Emergency Management Project which has received \$78,000 in funding from council, the state and federal governments through the Natural Disaster Mitigation Program.

For more information visit council's website at [www.moretonbay.qld.gov.au](http://www.moretonbay.qld.gov.au)

### Emergency contacts

- Police, Ambulance, Fire 000
- State Emergency Service 132 500
- Energex 13 62 62

# Media release



March 29, 2010

## Planning for Disaster

Prevention, preparedness, response and recovery are the foundations of the Moreton Bay region's new Local Disaster Management Plan.

Moreton Bay Regional Council Mayor, Allan Sutherland, said the plan outlined a broad approach to dealing with disasters and other hazards that could potentially affect the region.

"In many cases we can't stop disasters occurring, particularly extreme weather events, but what we can do is plan a coordinated approach to minimise the impact of emergency situations on our community," Mayor Sutherland said.

"The plan sets out the responsibilities of key agencies and personnel in dealing with the immediate and longer term effects of disaster events.

"Lessons learned and the real life experiences of the November 2008 storms, the Victorian Bushfires, Pacific Adventurer oil spill, local floods and the swine flu outbreak have been crucial in preparing the plan."

Developed in partnership with Emergency Management Queensland and District Disaster Management Groups, the key elements of the plan include:

- Prevention
  - Introduction of systems that reduce disaster risks
  - Investigation of hazards
- Preparedness
  - Increase public safety through public awareness and education
  - Identify and secure resources to maximise disaster response
- Response
  - Effective coordination of the response to an event
  - Minimise the impact on the community
  - Ensure effective communication with District Disaster Management Group
- Recovery

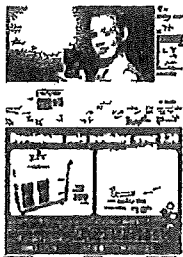
Chairperson of Moreton Bay Region Local Disaster Management Group, Councillor Brian Battersby, said the Moreton Bay Region New Local Disaster Plan would replace those prepared by the former Caboolture, Pine Rivers and Redcliffe councils.

'This is a whole of region plan that brings together a coordinated all-agency approach to disaster response," Cr Battersby said.

'The Moreton Bay Region Local Disaster Management Plan is what I call a living document; it will be reviewed and modified yearly, or as new threats emerge."

Ends.





**Pine Rivers Press - Strathpine**  
**Wednesday 2/6/2010**

**Page: 21**

**Section: General News**

**Region: Brisbane Circulation: 39,897**

**Type: Suburban**

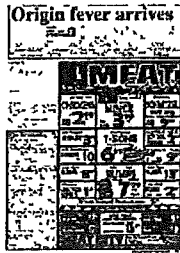
**Size: 16.01 sq.cms.**

**Frequency: -W----**

**Brief: MBAYRC**

## **Info sessions**

MORETON Bay Regional Council is running a series of one-hour emergency information sessions. The sessions will be: June 9 Albany Creek Library – from 1-2pm, June 10 Pathways Library – from 10-11am, June 10 Strathpine Library – from 2-3pm, June 11 Kallangur Library – from 2-3pm



**Island & Mainland News (Bribie Island)**

**Wednesday 26/5/2010**

**Page: 11**

**Section: General News**

**Region: Bribie QLD Circulation: 11,258**

**Type: Regional**

**Size: 125.12 sq.cms.**

**Frequency: --W---**

**Brief: MBAYRC**

  
**Your Community**

**What to do in a natural disaster**

NATURAL disasters like bushfires, floods and severe storms can cost millions of dollars and cause serious disruption to communities.

Moreton Bay Regional Council Mayor Allan Sutherland is urging residents to ensure they're prepared and know what to do in an emergency.

Management Queensland will be on hand to answer your questions on staying safe. There will be one-hour information sessions at all the libraries: June 8 Redcliffe Library from 1-2pm ; June 10 June Pathways Library from 10-11am ; Strathpine Library from 2-3pm ; June 11 Kallangur Library from 2-3pm ; June 16 Woodford Library from 10-11am; June 16 Caboolture Library from 1-2pm ; June 17 Bribie Island Library from 10-11am ; June 17 Deception Bay Library from 2-3pm; June 18 Burpengary Library from 10-11am; Narangba Library from 2-3pm.

**Chamber breakfast at Deception Bay**

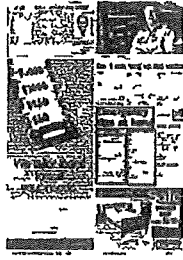
ON Wednesday Sheree and I headed to Deception Bay to attend the Moreton Bay Central chamber monthly breakfast. We are committed to other breakfasts up here for most of the months throughout the year, so we manage one breakfast a year to catch up with readers and people we know about once a year. Hard-working Lions man Arthur Hayes was there, as was Stephen Boucher, the stalwart of the RSL.

The gentlemen from Monarch Building systems were also there as the sponsors of the breakfast. The company has been in Narangba Industrial Estate for five years and has developed a panelisation system which makes building homes quicker and more cost-effective.

The speaker was Cat Matson of Alito Business Ignition who talked about the business possibilities that could be gleaned from social networking on the internet with Facebook and Twitter. To find out about the chamber visit [www.mbcommerce.org.au](http://www.mbcommerce.org.au).

**Sunset networking for business**

FRIDAY night was Sunset networking night for business in the region at Centenary Lakes Function Centre. The organiser is Caboolture Business Enterprise Centre. At last count CBEC general manager Dennis Chiron said there were 59 people attending.



# Emergency tips at hand

By **GLENN ROBERTS**

**MORETON** Bay Regional Council is running one-hour information sessions to arm residents with practical tips for dealing with emergencies.

They will include preparing homes and families for evacuations and outages as a result of natural disasters such as storms, flooding and bushfires.

Representatives from the police, the Queensland Fire and Rescue Service, the SES and Emergency Management Queensland will be on hand to answer questions.

The sessions will be held at the libraries on

- June 8 Redcliffe – 1-2pm
- June 9 Arana Hills – 10-11am
- June 9 Albany Creek – 1-2pm
- June 10 Pathways – 10-11am
- June 10 Strathpine – 2-3pm
- June 11 Kallangur – 2-3pm
- June 16 Woodford – 10-11am
- June 16 Caboolture – 1-2pm
- June 17 Brnie Island – 10-11am
- June 17 Deception Bay – 2-3pm
- June 18 Burpengary – 10-11am
- June 18 Narangba – 2-3pm





# Disaster management crucial

from the  
editor's desk

with Cath Fouracre



CONGRATULATIONS to Moreton Bay Regional Council for its plans to be prepared for disasters through the implementation of its management plan.

It's no time to be complacent. Despite the fact that we have not had major floods or fires for some years, prevention and being prepared are fundamental to the response from emergency services and recovery for residents. The last really bad fires were in 1995 when Bribie Island and Beerburrum went up in flames.

The plan will bring in key agencies to coordinate response and recovery, while there is plenty of scope for residents to be prepared and to prevent the impact of extreme weather events or disasters. There was criticism of the slow response from the State Govern-

ment to the Pacific Adventurer oil spill in Moreton Bay more than a year ago. The oil spill up north brings back memories of that tragic event which is probably still being felt in the bay with declining fish numbers.

The plan is divided into several sections including prevention, preparedness, response and recovery.

The plan does not only deal with extreme weather events but with such incidences as swine flu epidemics. The new plan replaces the ones prepared by the previous council before amalgamation. The plan will be reviewed every year as new crises emerge.

THIS week the Bribie Weekly and Island and Mainland News will investigate one of our reader's

complaints. He is concerned about the dilapidated entrance to Bribie Island. He has complained about the standard of the mowing along the entrance to the island, leaving great clumps of grass.

He suggested too that our information centre could be placed on the right hand side near Sandstone Point near the bridge and what about some flowers too. I think the land he is talking about may be private land.

The reader also complained about the state of the bridge. We should be as proud of our tourist destinations as Caloundra or Redcliffe are.

WHAT do you think? Is our jewel looking a bit tatty and unloved?

Ring 5490 1420.

25



**Dayboro Grapevine**  
March, 2010  
Page: 26  
Section: General News  
Region: Dayboro QLD Circulation: 2,000  
Type: Regional  
Size: 102.84 sq.cms.  
Frequency: Monthly

Brief: MBAYRC

## Storm Smart

The Moreton Bay region is being urged to become "storm smart".

Moreton Bay Regional Council Mayor, Allan Sutherland, said council and the Queensland and Australian Governments had invested \$78,000 in the Community Emergency Management Awareness Project.

"It's a new campaign designed to reinforce the need for all of us to be prepared for Mother Nature's worst," Mayor Sutherland said.

"Over coming months we'll be running information sessions at Moreton Bay Region Libraries with plenty of useful tips on being storm smart.

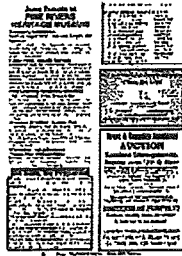
"We've formed an alliance with 612 ABC radio, 99.7FM and Caboolture's 101.5FM as the primary sources of breaking news and information in the event of a local emergency situation.

"It's a recognition that arming our region with the information it needs during an emergency is crucial for the well being and safety of the community.

"Already a range of displays, magnets and flyers are being used to promote the key sources important emergency information, as well as an interactive learning tool called Stormwatchers in local schools.

"Everybody should be aware and prepared, particularly during the storm season."

**For more information call 3480 6214 or visit [www.moretonbay.qld.gov.au](http://www.moretonbay.qld.gov.au)**



## Be Safe, Be Prepared

Natural disasters like bushfires, floods and severe storms can cost millions of dollars and cause serious disruption to communities.

Moreton Bay Regional Council Mayor Allan Sutherland has urged local residents to ensure they're prepared and know what to do in an emergency.

"Council is hosting 12 emergency information sessions in local libraries from Arana Hills to Woodford next month to help prepare the Moreton Bay region for emergency situations," Mayor Sutherland said.

"We can't control the weather but we can be prepared for the consequences of nature's fury.

"The emergency information sessions in local libraries will help to arm residents with practical tips for preparing your home and family for evacuations and outages as a result of natural disasters like storms, flooding and bushfires.

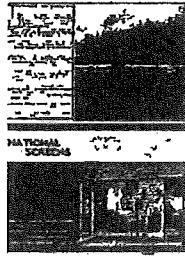
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For more information phone 3205 0555.



# Be Storm Smart

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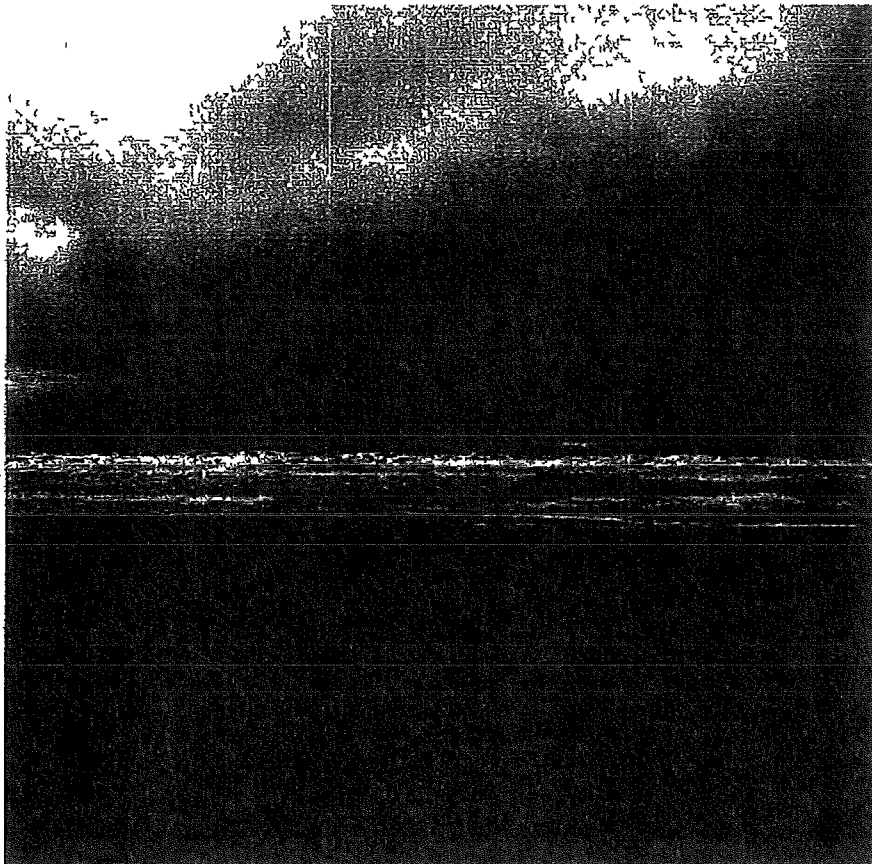
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**Redcliffe & Bayside Herald**  
**Wednesday 17/2/2010**  
**Page: 3**  
**Section: General News**  
**Region: Brisbane Circulation: 34,486**  
**Type: Suburban**  
**Size: 17.05 sq.cms.**  
**Frequency: --W---**

Brief: MBAYRC

## Disaster plan

MORETON Bay Regional Council has invested \$78,000 in a community emergency management awareness program. Mayor Allan Sutherland said the campaign was designed to prepare residents for natural disasters. For information phone 3480 6214 or visit [www.moretonbay.qld.gov.au](http://www.moretonbay.qld.gov.au)

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**From:** Jane McIvor  
**Sent:** Tuesday, 11 January 2011 9:37 AM  
**To:** Anthony Martini  
**Cc:** David Cullen; Allan Hull; Steve Olsson; Kerry Hohenhaus  
**Subject:** Site for Monitoring Dale Street Water Levels

Hi Tony,

As requested, the link to the "River Height Bulletin" is [http://www.bom.gov.au/cgi-bin/wrap\\_fwo.pl?IDQ60286.html#Pine/Caboolture](http://www.bom.gov.au/cgi-bin/wrap_fwo.pl?IDQ60286.html#Pine/Caboolture)

If you scroll down towards the bottom of the table to the row entitled "Burpengary Ck at Dale St #" and click on "Table" you will have the latest times and river heights for Dale St.

When the reading is 8.8 we door knock the residents.

We door knocked the residents at about 8:30 this morning.

Regards,

**Jane McIvor**  
**Engineer Maintenance**  
Operations Department, South  
Engineering, Construction and Maintenance Division  
Moreton Bay Regional Council

[www.moretonbay.qld.gov.au](http://www.moretonbay.qld.gov.au)

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# ANNEXURE 4

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**From:** Jane McIvor  
**Sent:** Tuesday, 11 January 2011 9:51 AM  
**To:** David Cullen; Anthony Martini; Allan Hull  
**Cc:** Kerry Hohenhaus; Len Scorey  
**Subject:** FW: Dale St

fyi

**Jane McIvor**  
**Engineer Maintenance**  
Operations Department, South  
Engineering, Construction and Maintenance Division  
Moreton Bay Regional Council

[www.moretonbay.qld.gov.au](http://www.moretonbay.qld.gov.au)

---

**From:** Rodger Howitt  
**Sent:** Tuesday, 11 January 2011 9:50 AM  
**To:** Jane McIvor  
**Cc:** Kerry Hohenhaus  
**Subject:** Dale St

F Y I  
Dale St Burpengary has been evacuated ...multipile Houses Inundated

Rodger Howitt  
Acting Supervisor Structures & Drains  
Engineering, Construction & Maintenance  
Moreton Bay Regional Council  
87 Burpengary Rd Burpengary Qld 4505

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The views expressed in this email and any attachments are the personal views of the sender unless otherwise stated.

## News & notices item called: Evacuation Centre Update

First added at 8.47pm on 11/01/2011

2011-01-11 true Most Moreton Bay region roadways and waterways affected by today's flash flooding are slowly starting to recede.

Areas most affected by the flash flooding included low lying areas in Strathpine, Caboolture, Narangba, Burpengary, Dayboro and Woodford. Most Moreton Bay region roadways and waterways affected by today's flash flooding are slowly starting to recede.

Areas most affected by the flash flooding included low lying areas in Strathpine, Caboolture, Narangba, Burpengary, Dayboro and Woodford.

A significant number of properties were inundated with many residents opting to receive temporary shelter and comfort from friends and family.

Evacuation centres have been established for those unable to be accommodated by family. Residents are encouraged to contact council's call centre on 3205 0555 prior to presenting to an evacuation centre. The three major centres include:

- Strathpine Community Centre - Mecklem Street
- 33 King Street, Caboolture - third floor
- Watson Park Convention Centre, Dakabin (Old Gympie Road and Hughes Road East)

Council is working with relevant agencies to help people who were displaced due to disruptions to rail transport services to return home or receive comfort.

There are currently 109 local roads closed due to flooding in the Moreton Bay region and 62 that are affected by water but remain passable with extreme care.

Motorists and residents are advised to exercise extreme care when using roads .

Moreton Bay Regional Council's road closure list can be found at: [www.moretonbay.qld.gov.au](http://www.moretonbay.qld.gov.au)

Land slips have occurred at Bellthorpe and Mt Hebo, and council will continue to monitor these areas.

Updated at 7.29am on 12/01/2011

2011-01-12 true

Moreton Bay Regional council would like to advise that it has consolidated its evacuation centre services to the Watson Park Convention Centre, Dakabin (Old Gympie Road and Hughes Road East).

Services provided at temporary centres at Strathpine and Caboolture have been transferred to the one location at Dakabin. Approximately 40 to 50 people were housed at the Dakabin Centre overnight.

Residents are encouraged to contact council's call centre on 3205 0555 prior to presenting to the evacuation centre.

Updated at 2.59pm on 12/01/2011

2011-01-12 false

Moreton Bay Regional council would like to advise that it has consolidated its evacuation centre services to the Watson Park Convention Centre, Dakabin (Old Gympie Road and Hughes Road East).

Services provided at temporary centres at Strathpine and Caboolture have been transferred to the one location at Dakabin. Approximately 40 to 50 people were housed at the Dakabin Centre overnight.

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Residents are encouraged to contact council's call centre on 3205 0555 prior to presenting to the evacuation centre.



# ANNEXURE 6

Learnings / Improvements:

MBRC has either done or is in the process of investigating the following:

## 1. Operations / Resourcing:

- Establish a dedicated, fully equipped LDCC at Strathpine. All future events will be conducted/coordinated from this facility;
- Hiring experienced senior staff dedicated to MBRC disaster management 2 x start on 6 June 2011;
- Duty roster – capture when trained MBRC staff are not available and adjusting rosters;

## 2. Exercises / Training:

- Redundancies in communications - Mobiles inactive/not functional
  - Two way trial – by the end of May '11 – learning's / actions will then be developed into an operating procedure and trialled regularly with operational field staff;
- Running multiple LDCC's – on the basis that the dedicated LDCC is not available / functioning;
- Creation and operation of zones over MBRC with dedicated crews continually circulating within these zones charged with for intelligence gathering and relaying information to LDCC; as well as assisting the community where trained and safe to do so – this will be documented and trialled regularly with operational field staff;
- Evacuation centre exercise – evacuation centres identified to be opened, time to get centres opened and officially set up and (mock) advice on web page and media release and communication/distribution;
- Seasonal exercises – conduct exercise where problems are in built to test plan, modifications (if required) and general preparedness for threats such as fire, tsunami / surge, cyclone, storm / flood;
- General scenario planning for elements of disaster management / operations, such as LDCC set up and operations, major communications and logistics exercises - and in-building major issues / problems and testing behaviour, reactions, performance and outcomes – documenting / amending planning documents where required;
- Extend the number of MBRC staff trained in AIMS, Disaster Management, LDCC operations and Guardian software and its application across all three Council offices (Caboolture, Redcliffe and Strathpine) and two major operational depots (Caboolture and Petrie);
- Set and run

## 3. Community Partnership:

- Working on the Woodford model – look to partner with communities largely to the western side of the MBR region (Mt Nebo, Mt Glorious, Mt Mee, Bellthorpe etc) - identify community members and/or agencies to partner with LDMG and MBRC to document a local disaster plan arrangement in the event of a flood, fire, storm etc. Examine resources

and communications and provide support in this regard. Exercises/training will be conducted with such groups;

- See point 5 for working with residents in areas such as Dale Street and downstream of North Pine Dam for design, implementation and operation of such items as SMS/text early warning systems etc;

4. Local Disaster Plan (and sub plans):

- Review plans – set aside for the next LDMG (August 2011);
- Develop new sub plan with Queensland Rail – to address situation from 110111;
- Develop new sub plan with Seqwater and the local community for communications in major releases from North Pine Dam;
- Review structure and operations of the LDMG, sub groups and the LDCC for general effectiveness and operational capacity;

5. Communication / Early Information & Early Warning / Technology:

- Installing and operating more water (stream) level monitoring gauges – funds allocated in 11/12 budget;
- Examining early warning information and warning systems, which will provide improved advance warning of events which may threaten lives and property;
- Improving the information content on MBRC's web page dedicated to disaster (emergency) management, including a portal to be employed during events which should enhance information on the event to residents – disaster management web page already significantly changed and portal also set up;
- Examining social networking platforms such as Facebook and Twitter;
- Continuing its work on the Regional Flood Database (RFD) which will provide enhanced flood information, mapping and modelling for residents;
- Reviewing its communication processes and systems in conjunction with a dedicated group of communication professionals (operating potentially as a sub group of the LDMG) drawn from within the MB and general Brisbane metropolitan region to further enhance communication processes, systems and general linkages / networks;
- Whilst MBRC has established 15 evacuation centres across the MBR region and published these on the MBRC web page, there is debate still to be finalised as to whether evacuation centres should be published, due to potential confusion with different events requiring different types of evacuation centres, or worse may put people at risk;
- Develop and have approved (with DDC and EMQ) forward messages for particular events;
- Laptops and air cards for admin (LDCC staff?) at main operational depots for continuity of communications and operations; Provide generator to Petrie depot (Caboolture has already);
- Examine viable redundancies with regard communications devices such as mobile phones etc – trialling two way radios with MBRC operational staff by the end of May 2011.