## QUEENSLAND FLOODS COMMISSION OF INQUIRY

Matters concerning the operation of Wivenhoe and Somerset Dams

Wednesday, 30 March 2011 at 10.15am

At level 30, 400 George Street, Brisbane, Qld

Interview conducted by: Ms Lisa Hendy and Ms Susan Hedge

Also present: Mr Ralph Devlin SC Mr Toby Boys Mr Liam Dollar

Private interview of Robert Arnold Ayre

<ROBERT ARNOLD AYRE, interviewed: 1 [10.15am] 2 3 MS HENDY: This is Lisa Hendy at the Queensland Floods 4 Commission of Inquiry. I am here today interviewing Mr Rob Ayre from SunWater, pursuant to a requirement to 5 attend issued by the Commissioner. I will just start by 6 7 asking people in the room - apart from the stenographers to identify themselves, please. 8 9 MS HEDGE: My name is Susan Hedge. I am a lawyer with the 10 Queensland Floods Commission of Inquiry. 11 12 MR AYRE: I was the senior flood 13 My name is Rob Ayre. operations engineer during the January 2011 flood event. 14 15 MR DEVLIN: 16 Ralph Devlin of senior counsel. I am senior counsel for SunWater and Mr Ayre. 17 18 19 MR BOYS: Toby Boys, solicitor with Holding Redlich for 20 SunWater and Mr Ayre. 21 22 MR DOLLAR: Liam Dollar, junior counsel for SunWater and 23 Mr Ayre. 24 25 Mr Ayre, as I mentioned earlier, I might MS HENDY: Q. just run through your first statement, initially, with just 26 27 a few clarifications there. 28 Α. Okay. 29 30 Q. Just starting at paragraph 46, which mentions that as 31 part of your role as senior flood operations engineer, you are involved in the ongoing training of the flood response 32 33 team members and supervision of the monitoring of the real-time flood operations modelling system. 34 Could vou 35 just tell us a bit more about what your role is in relation 36 to the training? 37 When I became a senior flood operations engineer Α. Yes. in 2002 for Somerset, Wivenhoe and North Pine dams, I took 38 39 on the role of leading the training program for the flood 40 response team and that includes the other duty engineers 41 and the technical assistance, who provide support to the 42 duty engineers in the Flood Operations Centre. We have a 43 regular or annual program of training, which includes a 44 session with the actual dam operators at each of the dams. 45 46 Generally, that's been a half to one day session where 47 the dam operators run through the operation of all the

1 2 3 4 5	gates and release infrastructure, and then there is a classroom session where we run through the loss of communications procedures specified in the manual with those standby operators.
6 7 8 9 10 11 12	In terms of the technical assistance, we have run a number of induction sessions for new data collectors. That really is just an exercise, usually a half-day exercise, of running through the real-time flood operations model, with specific reference to the data collection module of the real-time system.
12 13 14 15 16 17	The ongoing duty engineer training really is, I suppose, on-the-job type training where we just run through various parts of the data analysis side of the real-time flood operations model.
18 19 20 21 22 23 24 25 26	<ul> <li>Q. Do you develop the training packages by yourself or are other people involved?</li> <li>A. In the past, other duty engineers have assisted in helping prepare sections of the training packages. I have generally participated, although in 2010 I didn't actually attend the training part of the transition for Seqwater to take over the full operations. John Tibaldi and Terry Malone undertook the training last year.</li> </ul>
27 28 29 30	Q. I wasn't aware of that, but is it planned that Seqwater will ultimately be running the Flood Operations Centre? A. Yes.
31 32 33 34 35 36 37	<ul> <li>Q. Do you know when that licence agreement expires?</li> <li>A. It's current till the end of June this year.</li> <li>Q. Okay.</li> <li>A. I think there are extensions possible under the current contract.</li> </ul>
38 39 40 41 42 43 44 45	Q. So, basically, over the last year, Mr Malone and Mr Tibaldi have become more involved in the training aspect? A. Yes. As part of that transition process, Terry and John have taken more of a lead role in those sort of things.
46 47	Q. Have you been involved in recruiting people to be flood operations engineers or technical officers?

1 I have identified people who would have relevant Α. 2 skills and I've certainly encouraged those people to apply 3 to become either technical assistance or, indeed, trainee 4 duty engineers. 5 6 And are they people external to SunWater or within Q. 7 SunWater? 8 In some cases they have been external, so they've been Α. either Seqwater employees or dam employees. 9 10 Is there, I guess, a program to attempt to recruit 11 Q. 12 people or is it just on an as-needs --Α. Well, I suppose as part of this transition to 13 Seqwater, it's now been handed over to John and Terry to 14 15 resolve. 16 Q. 17 Right. But in the past, we certainly tried to maintain a Α. 18 19 critical number or critical mass of people to undertake 20 that role. 21 22 Just in light of the recent events, particularly the Q. 23 January flood events when the four flood operation 24 engineers were, I guess, controlling not only Wivenhoe and Somerset but North Pine, do you think there are sufficient 25 staff or do you think that needs to be looked at, whether 26 27 there need to be more? 28 Α. I think it would warrant review. There's a tension 29 between having too large a team, whereby you'd lose context 30 during the event, so it would mean that handovers would be 31 far more involved, whereas with the four or five duty engineers, I think there is a good coverage to keep people 32 33 current with the developments of a flood event. 34 35 I guess the other issue at the moment is there's Q. 36 really no-one as a backup either, is there? 37 That's correct, yes, so if one or more of the duty Α. engineers were ill or away, then it would be difficult to 38 39 - -40 41 Q. Replace them? 42 -- certainly resource an event such as the one we had. Α. 43 44 Q. Yes. Later in that same paragraph you refer to 45 monitoring the real-time flood operations modelling system 46 and ensuring that the performance of the system is to an 47 appropriate standard. I understand that there is new

1 software coming and that is being upgraded over the next 2 year? 3 Α. Yes, that's correct, yes. 4 Leaving that issue aside, in the recent event, were 5 Q. 6 there any issues identified in relation to the performance 7 of the real-time flood operations modelling system? 8 Α. No, I don't believe so. I think the systems themselves were shown to be fairly robust and reliable. 9 There was one occasion were the backup system did 10 experience some file corruption errors - I think that was 11 12 on the Sunday after the main flood - but, overall, the software itself performed to expectation. 13 14 15 Just before I forget and while I'm on the topic of Q. 16 these sort of review issues, have you identified for yourself or in discussions with the other engineers any 17 18 surveys or investigations or things of that nature that you 19 think should be undertaken in response to these flood 20 events with a view to, I quess, having best practice in the Flood Operations Centre? 21 22 Well, from a personal opinion, I think we do need to Α. 23 make ourselves aware of what other data was collected. A11 24 the analyses that we have included in the reports so far 25 has been the information collected within Flood Operations So, I do think we need to broaden the net, as it 26 Centre. 27 were, in terms of reviewing what other information was So, I think there is a 28 available during the event. 29 significant post-event analysis required, just to confirm 30 just how adequate the Flood Operations Centre data was. 31 32 MR DEVLIN: Q. Can I ask what other information you have 33 in mind? Α. 34 Well, I'm certainly aware of other river height 35 stations and main fill stations that are operated by other agencies, local councils, DERM and the Bureau that weren't 36 37 taken into account during our modelling, so it would interesting to see just how sensitive the modelling is to 38 39 that additional information. 40 41 Q. Have you any reason to believe that things might have 42 proceeded in a different way had you had that extra 43 information --44 Α. No. 45 46 Q. -- or don't you know? 47 Α. I don't believe so. I think certainly the catchments

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upstream of the dams, we have most of those stations 1 2 incorporated, so I don't believe there will be a big 3 I think more into the metropolitan areas there may impact. 4 be a bit more information there that we don't avail 5 ourselves of. 6 7 MR DEVLIN: Sorry, Lisa. Thank you. 8 No, that's all right. MS HENDY: 9 10 Just moving on to paragraph 49 of your statement, you 11 Q. 12 talk about that your previous role included establishment of the flood control centre, as it was then named. 13 Do vou know, are there plans to upgrade the whole centre or are 14 15 there discussions about that? 16 Α. Yes, I'm aware that Segwater are investigating a new site in Elizabeth Street, I believe, and that they are 17 looking at certain enhancements to the existing facility, 18 19 more in respect to the collection of telephone information, so the recording of that information so that we're not 20 21 relying on --22 23 Q. Data entry? 24 Α. -- people to interpret, you know, one-sided telephone 25 calls, and the like. 26 27 Q. You don't have any strong views about any other 28 improvements that should be made when the --29 Well, I believe the facility that we currently have Α. 30 performed well during the events. We didn't suffer any 31 loss of power or loss of communications for any significant periods, so I think the facility itself, as its currently 32 33 established, performed well. 34 35 Just moving on to paragraph 84 of your statement, this Q. is in the context of your discussion of Wivenhoe Dam and 36 37 providing some background about Wivenhoe Dam. In paragraph 84, you talk about the urban supply compartment that 38 39 relates to Wivenhoe Dam's full supply level and the 40 temporary flood storage above that. I guess I just wanted 41 to raise with you some of the allegations in the media that 42 the insertion of the fuse plugs has, in some respect or in 43 some way, reduced the flood capacity of Wivenhoe Dam? 44 Α. Yes, I've - well, I don't disagree with - I don't 45 agree with those assertions; I have to disagree. In fact. I think the incorporation of the auxiliary spillway 46 47 actually increases the availability of temporary flood

The original evaluation design flood level 1 storage to us. 2 for Wivenhoe Dam was EL77 and I recognise that the crest or 3 the first fuse plug initiation level is 75.7. So, in that 4 context, there is a reduction in terms of the permanent 5 storage available. However, the auxiliary spillway is 6 simply another release mechanism for us and enables the dam 7 to handle larger flood events, and the dam can now actually 8 take water levels up to an elevation of EL80. We recognise also that there are impacts of wind and wave setup and for 9 a 1-in-100 year wind event, the magnitude of that wind and 10 wave setup for Wivenhoe Dam is of the order of 2.8 metres. 11 12 So. I think the overall outcome is that we still have available to us the temporary storage up to EL77 and above. 13 14 15 Could you explain why that is, if the MR DEVLIN: Q. EL75.7 is the - are you saying that's the trigger point for 16 17 the fuse plug? That's the trigger point for the first fuse plug 18 Α. 19 initiation. 20 21 Why isn't that trigger point met and you don't get to Q. 22 77 or 80? Could you explain that? 23 Oh, we will. So the fuse plug would initiate but we Α. 24 would still be able to have temporary storage higher than that level. 25 26 27 Q. Why is that? Why isn't there water just going out of 28 the dam then and you never get there? Oh yes, there will be water being released but the 29 Α. auxiliary spillway has been designed to handle events up to 30 31 the 1-in-100,000 AP magnitude, so it is available for those 32 extreme type flood events. 33 In your view, the blowing of the fuse plug or the 34 Q. 35 engagement of the fuse plug has no implications for the ongoing structural security of the dam? 36 37 The auxiliary spillway is simply another means of Α. No. us releasing water, so it's an additional facility in 38 39 relation to the main spillway. 40 MS HENDY: 41 Q. Wasn't it designed to improve the safety of 42 the dam? 43 Α. Yes, that's - it was part of the --44 45 Q. In response to the upgrades of the estimates of --46 Α. Extreme rainfall. 47

1 Q. Yes? 2 It improves the Α. Yes. So it's a dam safety feature. 3 level of risk for the communities downstream, in that it 4 So prior to protects the dam from the larger flood events. 5 the auxiliary spillway being put in place, the estimated 6 annual exceedance probability of the over-topping failure 7 flood for Wivenhoe was only about 1-in-15,000 AP, so it's 8 provided a significant increase to that level of safety. 9 I should ask you - the insertion of the fuse plugs 10 obviously led to changes in the manual? 11 12 Α. Yes. 13 Did it have any effect, as far as you're aware, on the 14 Q. height of the flood storage - the levels, the strategy 15 levels in the --16 The threshold level or trigger level for evoking 17 Α. No. strategy W4 has remained at EL74, so that hasn't changed. 18 19 The requirements for invoking W4 or - and the first - the initiation of the first fuse plug is that we would have all 20 21 the gates raised by the time we got to an elevation of 22 So it has modified the gate movements or gate EL75.7. 23 sequencing for flows above or for levels above EL74, but it really hasn't changed intrinsically the performance of the 24 dam in that regard. 25 26 27 Q. Just back to that issue about possible improvements to 28 the Flood Operations Centre - at paragraph 140 of your statement, you refer to the flood report considering 29 30 arrangements for staff accommodation and communication 31 during future flood events? 32 Α. Yes. 33 Obviously, that was an issue here, because people 34 Q. 35 couldn't get home? Yes, a number of us, the three other duty engineers 36 Α. 37 and a couple of the technical assistants, were isolated from being able to travel to and from home during the 38 39 event, so we stayed in the building and we were sleeping on 40 temporary bedding, camper stretchers and the like, in some 41 of the meeting rooms, and whilst that was adequate, I think 42 it would be - well, arrangements such as being able to 43 access a local hotel whereby you can have a decent sleep on a bed I think would be useful to counter some of the 44 45 fatigue issues. 46 47 Q. You also mention communication. What was the issue

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1 there? 2 The communication there was simply being able to Α. 3 communicate with family when you're not on shift. A number 4 of the technical assistants - they had houses flooded or, indeed, their streets were flooded, so communications to 5 6 those guys at certain times became difficult. But 7 I suppose the concern we had also was making sure that 8 people were comfortable with the situation at home so that they could focus on what they were doing in the Flood 9 Operations Centre. 10 11 12 Q. Was there someone available to help deal with those sorts of staffing issues, or was that up to the duty 13 engineers to manage that? 14 15 Well, I was liaising with members of SunWater's Α. 16 corporate services group, and particularly with respect to some of the building services issues, and we were 17 endeavouring to make sure that staff were able to call 18 19 home, if necessary. Like I say, a number of the houses lost power, so mobile batteries were running flat, and the 20 21 like, so --22 23 Q. Sure. 24 Α. So I guess it's just making sure that people are prepared for those sorts of eventualities in these events. 25 26 At paragraph 144, you mention that: 27 Q. 28 29 All practical attempts were made to liaise with the Chief Executive's nominated 30 31 delegate, the dam safety regulator from DERM. During the January 2011 Flood Event 32 33 there was regular communication with the 34 dam safety regulator. 35 I'm just curious about the first sentence there. 36 Were 37 there some difficulties contacting the dam safety 38 regulator? 39 No, not necessarily. I think those words actually Α. 40 just reflect the words in the manual. 41 42 Q. Oh, okay. 43 Α. We certainly were able to phone Peter Allen and email him throughout the event, although I was aware that Mineral 44 House, where Peter's office is located, did lose power and 45 communications for a time. 46 47

Just moving on to paragraph 154, you talk about 1 Q. 2 assisting in the preparation of both flood reports - the 3 flood report for Wivenhoe and Somerset and that for North 4 Pine Dam. Can you tell me a bit more about what your role 5 was in relation to the preparation of the Wivenhoe and 6 Somerset report? 7 Because I've got, I suppose, most experience Yes. Α. 8 with respect to the real-time flood operation modelling system, I spent a lot of my time just organising the 9 modelling results that came out of the system, and with 10 Terry Malone, we were compiling the sections of the report 11 12 with respect to the event data and the discussion of the real-time flood model performance. 13 Whilst that was our 14 main focus, we also contributed to the other sections in 15 terms of reviewing and adding comments to other elements of 16 the report. 17 So did you and Mr Malone choose which model runs to 18 Q. 19 include in the report? 20 Α. No, I think that was a discussion between all four 21 duty engineers, so we were all party to those discussions 22 and deciding what we thought were the most relevant for the 23 event. 24 25 Q. Rob, was there any particular reason that MR DEVLIN: you can think of now why some models were chosen over 26 27 others? 28 Α. They were just the most pertinent models which showed 29 the greatest change of action at particular times. There were periods, particularly over the first weekend, where 30 31 there was little activity, so there didn't seem to be much point in bulking out what was already becoming a very large 32 33 document with those sort of model runs. 34 35 MS HENDY: I just want to take you to paragraph 195 Q. 36 of your statement. This is the section of your statement 37 where you're talking about the overall performance of the data collection system called ALERT. You speak there about 38 39 the gap in the rainfall gauging data that fell directly on 40 the lakes, and I notice that that's a topic that has been 41 addressed in your addendum statement --42 Α. Yes. 43 44 Q. -- in response to some media reports. Was it you that 45 prepared the modelling that appears in your addendum 46 report, or was that Mr Malone? 47 Α. No, that was Terry Malone who produced that piece of

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1 modelling. 2 3 Q. And I understand that he has more of a background in 4 relation to --5 Well, Terry's background is from the Weather Bureau, Α. 6 so flood forecasting, yes. 7 8 When you were speaking earlier about the capacity Q. possibly to check some of the data against data received by 9 other agencies, do you think that's a possible area that 10 can be refined, or is it simply because there are no gauges 11 12 over Wivenhoe Lake? There's no - not that we're aware of at least, any 13 Α. gauges that cover the 80-kilometre length of lake and 14 15 specifically the area at the back of the D'Aquilar Range 16 where there was intense rainfall on the Tuesday. 17 18 I appreciate that it's not going to be possible to put Q. 19 gauges in the middle of the lake, but do you think it would 20 be prudent to put some extra gauges in the range or --21 I believe the - well, a number of agencies should get Α. 22 together as soon as they can and review the network to see 23 if, indeed, we can justify that some additional gauges should be incorporated. There's obviously a trade-off in 24 terms of the operation and maintenance of those gauges and 25 the overall ongoing cost to provide that data. 26 27 28 MR DEVLIN: Q. Can I ask, have you struck that situation 29 before in flood events with the dam, that there is that shadow? 30 31 Α. Not necessarily in that specific area, but certainly in the February 1999 flood and again in I think it was the 32 33 2010 floods, specifically up in the Upper Brisbane, on the Jimna Range, we did notice some areas, and Seqwater have 34 35 taken steps to install additional gauges in those locations. 36 37 So it's really dependent upon you being alerted to 38 Q. 39 these things by specific rainfall in a specific area? Yes. 40 Α. Unfortunately, no two floods are necessarily the 41 same, so we spend a bit of time chasing these sorts of 42 And I guess the other area of major concern during things. 43 this flood was the upper Lockyer, where the rainfall just 44 didn't actually fall in any of the gauges to provide us 45 that forewarning. 46 47 MS HENDY: Q. There is a reference - I'm not sure if

it's in your statement or in someone else's, sorry, forgive 1 2 me - about the performance of the modelling in relation to the Bremer being better or - I guess, better in the sense 3 4 that it provided a more accurate prediction than the 5 modelling from the Lockyer. Was that simply reflective of 6 this issue about the rainfall not being captured or 7 identified in the Lockyer? Yes, I think it's partly in relation to that. 8 Α. Certainly, the rainfall network - the Bremer is a slightly 9 smaller catchment area than the Lockyer and the gauges on 10 the Bremer are better rated and the streams are more 11 confined, so producing models for that area is easier than 12 The Lockyer has some the situation we have on the Lockyer. 13 quite broad flood plains, and we know the Lyons Bridge 14 gauge - there's a breakout upstream of the gauge, so we 15 16 don't capture all the recorded flows necessarily at that 17 site, so modelling becomes problematic in that sense. 18 19 Q. In relation to paragraphs 214 and 215 of your 20 statement, you're speaking there about the uncertainty of Have you ever been approached or 21 forecast predictions. 22 been asked for an opinion about the issue about the full 23 supply level of Somerset or Wivenhoe Dams? 24 Α. No, not in this context, no. 25 26 Q. What about in any other context? 27 Α. We only became aware of that discussion post event. 28 29 Q. So was that during the February releases or prior to 30 the February releases? 31 Α. Prior to those February releases, yes. 32 33 So not from October last year - there was no approach Q. 34 to you as a flood operations engineer or in your capacity 35 at SunWater? 36 Α. No, not at that stage, no. 37 And what about during February - what was your contact 38 Q. 39 in relation to the decision makers there? 40 Α. Well, we, as a group, indicated that our 41 interpretation of the manual meant that the duty engineers 42 don't have a role in setting the full supply level. That 43 is, indeed, a policy requirement of government and takes 44 into account water security issues as opposed to simply 45 just being a flood mitigation concern. So we indicated 46 that we didn't think we could necessarily make a decision 47 in respect to modifying the full supply level, and

I understand that Sequater and DERM reviewed the resource 1 2 operation plan to indeed make the decision about lowering 3 full supply temporarily. 4 So when you said you "as a group", I assume you're 5 Q. talking about the flood operations engineers? 6 7 Α. Yes, the four duty engineers, yes. 8 Were you approached for an opinion, or were you just 9 Q. made aware that this was going to happen and you expressed 10 the opinion in that context? 11 12 Α. We were approached in terms of seeking our opinion on whether the manual would permit such an action, and we said 13 we didn't think so. 14 15 And was that approach made by DERM or was it made by 16 Q. 17 someone else? I believe it was made by Seqwater. 18 Α. 19 20 Q. In paragraph 216 onwards, you talk about a paper or 21 a report prepared by you in September 2001 entitled 22 "Feasibility of Making Pre-Releases from SEQWC Reservoirs". 23 Now, when you're talking there about pre-releases, is that 24 pre-releases at the onset of a wet event? At the onset of a rainfall event, yes. 25 Α. This report came out of the considerations of the February 2001 flood. 26 We investigated the accuracy of the quantitative 27 28 precipitation forecasts, in addition to the operational 29 requirements in terms of the physically limiting time it 30 would take to actually make releases of significant 31 magnitude which would influence events of any sort of 32 interest to the flood operation. 33 34 Are you aware of any reports or research done in the Q. 35 last 10 years that expresses a contrary view to that? The only other study I'm aware of is the Connell 36 Α. No. 37 Wagner assessment of the forecasting viability that was done in 2006 or 2007; I can't recall. I don't actually 38 39 have a copy of that particular report. 40 41 Q. Was that done in the context of the spillway upgrade? 42 Α. I believe so. Well, it was done during the period of 43 time when we were in a deep drought. Since I don't have 44 a copy of the report, I'm not fully aware of the 45 background. 46 47 Q. No, but I'm aware, anyway, that there were some

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1 studies done about the possibility of increasing the full 2 supply level? 3 Yes, there was an investigation into raising full Α. 4 supply. 5 6 MR DEVLIN: Q. Can I just help clarify - you're talking 7 about your study and Connell Wagner being catchment 8 specific? Yes. 9 Α. 10 Are you aware of studies in relation to other 11 Q. 12 catchments that cover this same topic? There certainly are pre-release strategies used in 13 Α. other parts of Australia and, indeed, across the world. 14 15 They tend to be in catchments where there is far less 16 variation or variability in stream flow, so particularly snow melt type situations in North America and Europe, so 17 those sorts of strategies are quite viable if you have 18 19 regular annual stream flow occurrences. 20 21 MS HENDY: Q. So not when you're in a tropical storm? 22 In the subtropics, it's a little bit more to deal Α. 23 with. 24 25 MR DEVLIN: Q. It's bit different to having so many inches of snow on the ground at the end of winter? 26 27 Yes. Α. 28 29 MS HENDY: All right, I just want to take you to Q. 30 paragraph 229 of your statement. I guess, as an outsider, 31 and looking at it, obviously, with the benefit of hindsight, there seemed to be a lot of people calling in to 32 33 the Flood Operations Centre, and I wonder if you have a view about whether that affected the capacity of the 34 35 flood operations engineers to focus on their core tasks? I don't think it necessarily affected us during this 36 Α. 37 particular event. The reason we did actually double team, as it were, with duty engineers from the Sunday evening, 38 39 was in recognition that, obviously, the larger the flood 40 events, the more people are going to be affected and 41 therefore requiring information or expressing interest in 42 what was going on. 43 44 We do try to produce regular communiques during the 45 course of events, and I think we actually met the expectations of the draft protocol that was produced after 46 47 the October flood in terms of the frequency. I think what

1 I was alluding to in this particular paragraph was I think 2 all we would prefer to happen is that we produce a single 3 message, which is distributed to all interested parties, rather than have to produce several different messages to 4 5 a range of different agencies. 6 7 I wanted to ask you about - there's situation reports Q. 8 and there's technical situation reports. Α. Mmm. 9 10 Q. What was the rationale behind the two sets of reports? 11 12 Α. The situation reports are something that we have produced in previous flood events, and we used to call them 13 flood advice, and they went to the affected parties named 14 15 in the emergency action plan and the manuals. 16 In light of the October 2010 flood and associated with 17 18 the change in the infrastructural arrangements, with the 19 water grid manager now being responsible for all source 20 supplies, I quess there was an additional layer of agency 21 incorporated in the communications process. So the draft 22 protocol came out, and, in compliance with that, Segwater nominated Rob Drury to actually act as the conduit between 23 24 the Flood Operations Centre and water grid manager to 25 facilitate those unfortunately named technical situation 26 reports. 27 28 Q. Because they seem to actually contain less technical information than the situation reports? 29 30 Α. I believe that's true, yes. 31 Q. 32 So was it Mr Drury that was actually compiling those? 33 Α. Yes. 34 35 So the situation reports were going to Mr Drury and he Q. was preparing this other document for the water grid 36 37 manager? As I understand it, the water grid manager and 38 Α. Yes. 39 DERM had agreed on a format for those reports, and so Rob 40 was taking the information we provided and converting it 41 into the format specified. 42 43 Then at some stage, there was someone else ringing up Q. 44 asking for more technical information? 45 Peter Allen did contact us on the Tuesday afternoon, Α. 46 and I acknowledge that the situation reports we were 47 producing during the course of the Tuesday were getting

rather scant in terms of detail, but that was because our 1 2 operational strategy was actually varying on an 3 hour-by-hour basis, so we weren't able to be --4 5 Q. Summarising it? -- providing too far an outlook, as such. 6 Α. 7 8 Has there been some suggestion that the Flood Q. Operations Centre's role should be expanded in relation to 9 the provision of information? 10 There have been discussions subsequent to the flood, 11 Α. 12 involving representatives from DERM and Sequater, as to the content of such communiques, so it has started to be 13 revised at this point in time. 14 15 16 Q. And what's the general tone of that - that you should 17 be providing higher predictions across the catchment or --18 Α. Yes, it's just an agreed format or a pro forma that is 19 being looked at at this stage - I don't think it has been agreed at this point - but just specifying the sort of 20 information that should be included in these communiques on 21 a consistent basis. 22 23 24 Q. Something I did want to ask you about those situation 25 reports, at the commencement of them - I'll just get Susan to pull them out and we'll have a look at one of them. 26 0h. 27 sorry, I was thinking about the technical situation reports where there's a --28 29 30 MS HEDGE: They're not in there. I've got some on my 31 desk, if you want to see one. 32 33 MS HENDY: No, it's all right, sorry. 34 35 MR AYRE: Appendix F, so they're immediately after 36 appendix E. 37 MS HENDY: No, it's all right, sorry, 38 Here they are. 39 I must be thinking about another set of documents. 40 41 MR DEVLIN: I suppose if we come back to those, Lisa, the 42 fact that it's Mr Drury's document, of course --43 MS HENDY: 44 Yes. 45 -- we need to know whether he can comment on 46 MR DEVLIN: 47 the content of that.

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1 2 No, I wasn't - I was thinking about - yes, MS HENDY: anyway, it doesn't matter, because I was thinking about 3 another set of documents where it talks about rainfall over 4 5 the catchment, and I was just wondering about that product. 6 But it's okay, I'll ask someone from BoM about that, 7 probably Mr Malone. 8 We might just break for 10 minutes. It is 5 to 11. 9 We'll recommence at 5 past. 10 11 SHORT ADJOURNMENT 12 13 MS HENDY: We're just recommencing the interview of 14 15 Mr Ayre at 5 past 11. 16 I just want to take you to the section of your first 17 Q. statement where you talk about the review of the manuals, 18 19 the flood mitigation manuals. On page 51, you talk about the last complete reviews of the Wivenhoe and Somerset and 20 21 North Pine manuals and you mention that you participated in those reviews? 22 23 Α. Yes. 24 25 Can you tell me a bit more about what your role was in Q. relation to those reviews? 26 27 Well, there were two actual committees, I suppose, or Α. 28 panels that were involved at the time. There was a panel 29 that was looking at the improvements to the real-time flood 30 operations model, and then there was a separate panel that 31 was looking particularly specifically at the review of the So I participated in both of those panels, 32 manuals. 33 providing technical advice, effectively, on how we 34 interpret the manuals and how that would influence the 35 modelling system or modelling platform that was being proposed. 36 37 And who was the leader of those? Was there someone 38 Q. 39 running the project? 40 Α. Yes, John Tibaldi was the convenor. 41 42 Q. For both panels? 43 Α. Yes, I believe so, yes. 44 45 At paragraph 254, you talk about one of the Q. 46 differences in the strategies being the reference to the 47 "predicted" Wivenhoe storage level in the conditions table

1 at the start of each strategy: 2 3 This change in wording was incorporated to make clear that runoff from rainfall that 4 had already occurred in the catchment area 5 6 should be taken into account in determining 7 the implementation of strategies. 8 And that's on the basis that the models that you use in the 9 Flood Operations Centre can make such predictions? 10 Α. Yes. 11 12 Q. Was that a clarification of a previous practice? 13 14 Α. I think that was the case. We have always run on the 15 basis of a no further rainfall forecast or projection, and, 16 in light of, I suppose, the transition to other team members, such as John Tibaldi and Terry Malone, we needed 17 to clarify that point for their benefit predominantly. 18 19 20 Q. There wasn't any particular event or report or 21 anything that led to the change in wording? 22 No, it was just the discussion at the review panels Α. 23 that this made the approach that we adopt when we do the predictions clearer than what had been in earlier versions 24 of the manual. 25 26 27 Q. Now, in relation to paragraph 256, you talk about the 28 outcomes of discussions with BoM and you mention: 29 30 There was some discussion led by the BoM in 31 regards to radar based technology in 32 rainfall measurement (that is, using radar for real time rainfall assessments rather 33 34 than rain gauges); however, the BoM advised 35 that the research had not matured sufficiently to contemplate using this 36 37 technology in operations. 38 39 Do you know whether that's changed? 40 Α. I don't believe it has changed. The work that the 41 bureau were discussing was the work done by Alan Seed and 42 Phil Jordan. I have reviewed a number of papers that Alan 43 and Phil have produced at a number of conferences, 44 hydrology and water resources symposia, and the like, and effectively they're still indicating that they have pilot 45 studies investigating this, but they haven't actually 46 47 rolled out that technology in an operational sense as yet.

1 2 Now, at paragraph 257, you refer to the discussion by Q. the panel of a study commissioned by Brisbane City Council 3 in 2007 in respect to the threshold of damage for urban 4 5 areas below Moggill. Which study was that, do you know? 6 I think it was called the Brisbane Valley damage Α. 7 study - or damage minimisation study. 8 And I take it that the reference to the 4,000m3/s was 9 Q. nothing new at that point? 10 No, the 4,000m3/s has been incorporated in all of the 11 Α. 12 revisions of the manual that I can recall, so that number has been around for a long time and I think it was actually 13 a product of the original design studies for Wivenhoe Dam. 14 15 16 Q. Just on that point, in case I forget, I might just go to the telephone conversations with, I think it's 17 Mr Morris, at Brisbane City Council about this issue about 18 19 the 3,500 versus the 4,000. 20 21 MR BOYS: I think it's paragraph 88 of the second 22 statement. 23 MS HENDY: 24 Thank you. 25 Paragraph 74 of the statement is an earlier 26 MR BOYS: 27 phone call. 28 29 MS HENDY: Yes. 30 31 Q. So that record at paragraph 74 of your addendum statement - was that your first contact with the Brisbane 32 City Council other than sending situation reports? 33 Yes, that was certainly the first contact I had in 34 Α. 35 relation to --36 37 Q. That issue? 38 -- the damages and possible impacts from the releases. Α. 39 40 Q. And then at paragraph 88, you speak about 41 a conversation that you had with Mr Ruffini reporting to 42 you about a conversation with Mr Ken Morris from the 43 Brisbane City Council. 44 Α. Yes. 45 He's the principal hydrologist there, isn't he? 46 Q. 47 Α. Principal engineer, water and environment, yes.

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# 19 R A AYRE

1 So can you just explain to me - I have some difficulty 2 Q. 3 understanding what the issue was there. They didn't want you to make reference, in the situation reports, to 3,500 4 5 being the damage --4,000, yes. 6 Α. 7 8 -- to 4,000 being the damage threshold? Q. So the earlier situation reports that we had been 9 Α. sending out and the one at 9pm on that Sunday night 10 indicated the value of 4,000 being the limit of damaging 11 12 flows. And my understanding, after talking with John, was that Ken was just making the point that Brisbane City 13 Council staff recognised that damage could actually occur 14 15 at flows less than 4,000, so he just wished for us to remove the reference to the value 4,000 from the situation 16 17 reports. 18 19 Q. Okay. And John said, yes, we'd accommodate that, but just 20 Α. reiterated we would operate to the values in the manual, 21 which specifies 4,000m3/s. 22 23 24 Q. Sure. So was there actually an attempt, following that conversation, to stay below the 3,500 for some time to 25 accommodate that? 26 27 Α. Our intention was predicated on the strategies 28 contained within the manual. So at that stage, we were 29 looking at ramping up releases to 2,600 and we were 30 complying with the targets that are specified in 31 strategy W3 of the manual. So, no, we weren't influenced, 32 as such, by that conversation other than we did modify the 33 situation reports to remove the reference to the 34 4,000 number. 35 Did you have any further conversations with Mr Morris 36 Q. 37 about that issue or with anyone else from Brisbane City Council about that issue? 38 39 No, not at that time. I understand, from a review of Α. 40 the log, that on Monday morning John Tibaldi and Terry 41 Malone did speak again with Ken Morris and other Brisbane 42 City Council staff. 43 But you obviously weren't present for that? 44 Q. 45 Α. No. 46 47 MR BOYS: Can I just remind you, at paragraph 386 of the

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supplementary statement, this issue that you've just been 1 2 asking questions about is addressed in a little bit more 3 detail as well. I just wanted to point that to your 4 attention. 5 6 MS HENDY: Oh, yes. I read that this morning. Sure. 7 8 I just want to take you to paragraph 317 in relation Q. to considerations in the operations of North Pine Dam. 9 It's the first statement, sorry, the addendum statement. Ι 10 understand that that issue at North Pine was actually a 11 12 workplace health and safety issue for the operators, apart 13 from anything else? Yes. At the peak of the events, there was water which 14 Α. 15 was shin deep over the platform where the motors and 16 controls are situated; plus, there was water spilling out across the piers. So the operators were, indeed, at risk 17 with that sort of flow occurring around them. 18 19 20 Q. Is it necessary, do you think, to relocate the 21 controls or --22 Oh, I think, as an outcome of the debriefing for this Α. 23 event, Sequater are already looking at moving the control 24 systems for the gates from underneath the service bridge. There's the issue of security in terms of access to the 25 controls, but they are certainly making investigations 26 27 about how that can be done. 28 29 Did that create any significant issues during the Q. 30 course of the event for you, in terms of issuing directives 31 to the dam operators? 32 Α. Well, at that stage, the rate of rise in North Pine 33 Dam was very rapid, so directives were being issued verbally and John Tibaldi was actually the duty engineer on 34 35 shift looking after North Pine on that Tuesday. We were aware that the situation was becoming intolerable for the 36 37 operators. We were, however, at gate settings of 19 and 20, which is fairly close to the end of the full range that 38 39 we have, which is setting 23. So, we were certainly 40 contemplating whether we actually just fully lift the gates clear at that point, but, fortunately, the lake stopped 41 42 rising and the situation then receded, as such. 43 44 Q. When you say contemplating just lifting the gates 45 clear, so they didn't have to stay there --Yes, so they - we just fully lift --46 Α. 47

1 2 3 4	Q running through the sequence? A. Yeah, just fully lift the gates and then the operators could basically just surveil the situation.
5 6 7 8	Q. Just in relation to those issues with the operators at North Pine, was that an issue that subsisted for a long time or was it just something that ran over a couple of hours?
9 10 11 12 13 14	A. As I understand, the water started going over the piers at an elevation of about EL40. I'd have to have a look at the schedule to see exactly what time that occurred. So it was only a number of hours, as far as I was aware.
15 16	Q. At paragraph 352 of your statement, you refer to:
17 18 19 20 21 22 23 24 25	The findings of the subsequent modelling for the Wivenhoe and Somerset Dams Flood Report 2011 were that the peak flood height measured at the Port Office gate near the Brisbane CBD would have been approximately 2.0m higher than was experienced had Wivenhoe and Somerset Dam not been available.
26	A. Yes.
27 28 29 30 31 32 33 34 35 36 37	Q. Who completed that modelling? A. It was a combination of Terry Malone and myself. As is course in preparing these reports, we try to demonstrate the impact of the operation of the dam by indicating the difference in the performance that actually occurred and looking at a model we have set up which doesn't incorporate the dams. So, Terry ran those models under my review and we came up with an assessment, a post-event assessment, of the likely impact.
38 39 40 41 42 43 44 45 46 47	<ul> <li>Q. Do you know, have they been subjected to peer review or are they going to be subjected to peer review?</li> <li>A. The models we ran are hydrology models, so they are limited in some of the assumptions incorporated into those models. So, we certainly recommend further detailed investigation using hydraulic models to provide a definitive estimate of the impact of the operations.</li> <li>Q. Do you know if that is being undertaken?</li> <li>A. I don't know at this stage, but it's certainly</li> </ul>

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1	something that I think would be warranted.
2 3 4 5	Q. Just at paragraph 404 of your first statement, page 92, you speak there about:
3         6         7         8         9         10         11         12         13         14         15         16         17         18         19         20         21         22         23         24         25         26         27         28         29         30         31         32         33         34         35         36         37         38         39	There might be an opportunity to improve the communications between the Flood Operations Centre and the BoM during a flood event.
	Were there any particular issues that gave rise to A. No. I believe the relationship worked quite well. The focus of that suggestion really is the - we primarily talked to the flood warning centre, so the duty engineers associated with that and, because of Terry's background, he also knows a lot of the meteorological forecasters, so Terry also speaks to those guys on an ad hoc basis. So I think if, indeed, we built in a more regular discussion with the Met forecasters, that we would benefit from just a deeper understanding of what the forecasting situation is at a particular time. So that was generally the - or that was really the focus of that comment.
	<ul> <li>Q. Did you feel that - I mean, I know that you weren't working on shifts with him, but did you feel that he, in a sense, had better access to the forecasters than you did because of his background?</li> <li>A. I think so, yeah. It's just that he knows them personally, so it's obviously easier for him to just give those guys a call and communicate with them.</li> </ul>
	MR DEVLIN: Q. Is what you're saying that it's an opportunity to formalise A. Yes.
	Q those links, so it doesn't depend on somebody's personal knowledge A. Personal knowledge, yes.
40 41	Q of someone inside BoM? A. Yes, of the operations of the Bureau.
42 43 44 45 46 47	MS HENDY: Q. I want to take you to paragraph 410 on page 93 of the first statement, where you speak about a tension between limiting releases from Wivenhoe Dam to below the naturally occurring peak at Moggill and the requirement to drain the dam within seven days, included under strategy W3

of the flood mitigation manual.

Mmm.

Α.

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3 4 Q. Could you explain that in a bit more detail for me? So the requirement for the target flow sets an amount 5 Α. 6 of release that is - well, you are trying to maintain or 7 The only problem is what it keep below. Now, that's fine. 8 doesn't recognise is how much water is actually coming into the dam during that timeframe. 9 So with the overarching requirement to drain the dam within seven days, if your 10 naturally occurring flow is only 500 cubic metres per 11 12 second, for instance, then notionally, under that particular strategy, you would have to maintain releases 13 below 500 cubic metres per second. That doesn't recognise 14 15 the volume of water that is actually stored in the dam at 16 that particular time. So, when you look at how much water vou need to release in the seven days, that value tends to 17 be larger than the naturally occurring float, on occasions. 18 19 So that's really the tension. Whilst you're trying to 20 limit downstream impacts, you also have to be aware of 21 what's happening upstream in the dam. 22 23 MR DEVLIN: Q. I think you point out in the manual that 24 there is an ability to extend the drain-down beyond seven 25 days?

A. There is, and that's based on the general forecast conditions. If it's favourable, as in there is no rain on the horizon, then we may be able to extend that drain-down period.

MS HENDY: Just in relation to this schedule that we have been given this morning, with the initials there, some of them aren't initials that we are familiar with. I was just wondering --

36 MR DEVLIN: Rob might be able to assist.

38 MS HENDY: Oh, they're the flood officers?

40 MR AYRE: Largely, they would be the technical assistants 41 who do the data entry in the event log.

43 MR DEVLIN: Will it help to put a name to some of them?

45 MS HENDY: No, no. We have a list of them.

47 Q. The issue, sorry, is whether - is that the person who

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1 created the log entry in that column? 2 Α. Yes. 3 We just wanted to clarify that. Just in relation to 4 Q. 5 the flood event log that appears in the report, was it 6 Mr Tibaldi who decided what to include in the actual 7 report? 8 Α. No. We discussed the actual amended event log format, recognising that the gate directives and the situation 9 reports we were treating as separate appendix, so we 10 decided to actually remove those elements out of the event 11 12 log simply because, again, we just didn't want to repeat all that information if we already had it in another 13 So we recognise, though, the amended event log 14 appendix. does have omissions, so some of the technical situation 15 16 reports didn't necessarily get included, or reference to 17 them, in the abridged version that was put into the report. 18 19 Q. Is it Sequater that maintains the master log? 20 Α. No, it's maintained in the Flood Operations Centre. 21 So, in accordance with the procedures, when we establish a 22 new flood event, we create a directory structure on the computer servers and, as part of that, an event log is 23 24 generated as part of that template in a directory. 25 Is this a complete copy of the log? 26 Q. 27 Α. I think so. 28 29 MS HENDY: Or is it --30 31 MR BOYS: I believe it is. We have just taken the event 32 log from the Excel version. We just added, for 33 convenience, the column at the end. There are some extra 34 lines added to this version to show when Rob came into or 35 out of the --36 MS HENDY: 37 Sure. 38 39 MR BOYS: This version has all the situation reports in 40 it. 41 42 So all of them, not just the ones that are MS HENDY: 43 included in the report? 44 45 MR DOLLAR: The one in the report doesn't have any 46 situation --47

1 MS HENDY: No.

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3 MR DOLLAR: -- reports in it. The event log that was prepared, some of the situation reports didn't get put in 4 5 there, and so as part of reviewing this, when that's been 6 noticed, in this document we have provided - if there was a 7 missing situation report, that has been added in there just so that it is in full. This isn't the one that was kept 8 because those missing ones have been added in there. 9 10 MS HENDY: Sure. 11 12 This is a reference document, it's not the --13 MR DOLLAR: 14 15 MS HENDY: Contemporaneous. 16 MR DOLLAR: 17 Yes. 18 19 MR BOYS: It's purely for the statement. 20 21 MS HENDY: I was just curious because we haven't actually 22 seen the original one. 23 MR DEVLIN: 24 Q. Who controls the log? It will be the flood event manager, who was Terry 25 Α. Malone. 26 27 28 MR DEVLIN: So is yellow when Rob is not in the centre? 29 MR DOLLAR: Yes. 30 31 32 MS HENDY: There is a reference at 9.30pm on 10 January -33 2130 it is recorded as, sorry. It is the last entry on 34 that page. 35 MR DOLLAR: 36 Is there a paragraph number on the side? 37 38 MS HENDY: No, there isn't. 39 40 MR DEVLIN: 9.30pm, Monday, 10 January. 41 42 MS HENDY: Yes. 43 44 MR DEVLIN: Sorry, we dropped off the pagination of this. 45 We're going to get it right eventually. 46 47 MS HENDY: 2130.

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1 2 MR DEVLIN: It says, "Provided Boyd Wilson (ICC) with 3 situation update". 4 Obviously - well, by reference to this, it 5 MS HENDY: Q. 6 wasn't you who made that telephone call, but did you 7 overhear that conversation? 8 No, I can't recall that. Α. 9 Moving on to 11 January at 12.15am, and again this 10 Q. isn't noted in your statement --11 12 13 MR DEVLIN: Is that the one, "Spoke to Ken Morris (BCC) to update on current release strategy." 14 15 MS HENDY: 16 That's right. 17 Again, to the best of your recollection, was it you 18 Q. 19 who spoke to Mr Morris at that time? Α. No, I didn't. 20 21 22 There's another one on the next page at 1.30am, "Spoke Q. 23 to Tony Trace (SRC). Somerset Regional Council..." It's 24 not referred to in your statement, I'm just confirming, to the best of your recollection, you weren't involved in that 25 conversation? 26 27 Α. No. That was John Ruffini, yes. 28 29 Q. There is an entry at 5.15am on the same page. I will 30 just read it: 31 Spoke to Peter Baddiley (BoM) regarding 32 33 reducing Wivenhoe release to accommodate peak of Lockyer flash flood. 34 Update: 35 consensus was that reducing release from Wivenhoe would no longer be feasible due to 36 37 attenuation of Lockyer peak and significant 38 additional rainfall in upper Brisbane 39 during the night. 40 41 Again, that is not referenced to your statement. Do you 42 know who made that call? 43 Well, I believe - well, I was aware of the call but I Α. 44 believe it was John Ruffini who actually spoke directly to 45 Peter Baddiley. 46 47 Q. When you say you were aware of it, were you there with

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Mr Ruffini? 1 2 Yes, I was in the flood centre at the time. Α. 3 Did he discuss the contents of the call with you 4 Q. 5 immediately afterwards? I was already aware that we had - well, we weren't 6 Α. 7 contemplating actually reducing the flows now, so I don't 8 think John relayed that to me, he was just advising Peter that that was the case. 9 10 So, from your point of view, that entry just confirms 11 Q. that previous view that had been reached by the Flood 12 Operations Centre engineers and that was communicated to 13 Mr Baddilev? 14 15 Α. Yes. 16 17 Q. The purpose of that was to assist BoM with forecasting? 18 19 Α. Producing flood warnings for the lower Brisbane. 20 21 Sorry, I have to be clearer about the forecasting and Q. the flood warnings. At 8.00pm on 11 January, this is 22 23 another entry that's not referred to in your statement. It 24 reads: 25 Peter Baddiley rang. Unofficially TM 26 27 advised that things have stabilized. Also 28 advised predicted peaks at various sites. 29 30 Was that a conversation that you were aware of? 31 Α. No, I don't believe I was aware of it at that time. 32 It involved Terry Malone and Peter Baddiley. I know -33 well, all four duty engineers were in the flood centre at 34 that time. 35 When there's a reference there to "unofficially", do 36 Q. 37 you have any - that was just like a preliminary view formed by the flood engineers, or was that --38 39 Well, the lake had stopped rising or hadn't risen for Α. 40 about half an hour, so we weren't yet convinced it had stopped rising, so I think that was the use of 41 42 "unofficially". It meant to say that we had fingers 43 crossed but we weren't convinced as of yet. 44 45 There is another conversation at 8.55pm between Q. 46 Mr Burrows of Sequater and Mr Malone, according to the log 47 entry there. Were you in a position to overhear that

1 conversation? 2 Α. I was aware of that conversation. Peter Burrows was 3 actually calling the Flood Operations Centre quite 4 regularly and, indeed, we - the four duty engineers - at that point in time were discussing the shutdown sequence 5 6 that we were hoping to implement, so I was aware that Terry 7 was relaying that information to Peter. 8 Q. 9 There's a reference in that entry to: 10 TM advised that we are seriously 11 considering it, but this would have little 12 effect on the levels in Brisbane River. 13 14 Is that an accurate reflection of the view between you at 15 that stage or is that not - because I don't quite 16 understand what that entry means. 17 18 No, I must confess, looking at that entry in Α. 19 retrospect, it is a little confusing. I could only express my own opinion that Terry was referencing the fact that we 20 had been discharging 7,450 ^ m3/s at the peak and so that 21 peak flow would actually --22 23 Q. **Reach Brisbane?** 24 25 Α. Yes, trans - would flow through the river all the way 26 to Brisbane, yes. 27 28 Q. There's an entry at 5.37am on Friday, 14 January 2011: 29 James C from BCC called requesting 30 31 information for Wivenhoe Dam and checking sit-rep data. Enquired about flows 32 33 throughout the event, TM advised that not currently in a position to discuss these. 34 35 Was that because gauging hadn't been done? 36 37 38 MR DEVLIN: Q. Have you got an ability to comment at all? 39 I'm just trying to recall the conversation. Α. Ι 40 certainly wasn't privy to the - directly to the telephone conversation. 41 42 43 MS HENDY: Q. I just wonder what it refers to. 44 Α. Well, it seems a little bit odd because we were 45 providing our actual projected releases to Brisbane City 46 Council, as such, so --47

1 MR DEVLIN: Q. It's not helpful to guess or suppose 2 because somebody else had the conversation. 3 Yes. No, so I don't know. Α. 4 5 MS HENDY: So you didn't overhear that conversation? Q. 6 Α. No. 7 8 At paragraph 68 of your supplementary statement, as Q. far as we can tell, that's not a phone conversation that 9 made its way into the event log and, as you have 10 identified, there are issues with that event log and I 11 12 understand that Segwater is looking at possibly digitally recording phone calls to and from the flood centres? 13 Yes, I believe that's the case, yes. 14 Α. 15 16 Q. Is there any particular reason why that didn't make it into the flood event log? 17 Oh, I couldn't comment. 18 Α. 19 Q. 20 No? 21 Α. I don't know what the situation was at the time when 22 that call was being made. 23 24 Q. Can you tell me anything else about that conversation, 25 or is that pretty much the extent of it? All I can recall is that John indicated that the 26 Α. 27 rainfall had occurred specifically in the Stanley River and 28 the Upper Brisbane on late Sunday afternoon. It meant that 29 river rises were looking quite substantial and, given that 30 we had both Somerset and Wivenhoe and, indeed, North Pine 31 all operational, that he just - he thought it was worthwhile us having multiple duty engineers on shift, and 32 33 That followed on from the afternoon meeting I agreed. 34 where we recognised that the event could escalate. 35 36 MR DEVLIN: Q. Rob, did that come out of your general 37 recollection or have you got some other record of this 38 conversation? 39 No, that was just my general recollection at the time. Α. 40 41 Q. Just to clarify, would it necessarily be one that an 42 assistant would necessarily pick up on to record in the 43 flood log? 44 Α. They are supposed to record all communications but, 45 like I say, I don't know, because it was handover, whether 46 the technical assistants were busy doing other things at 47 that time. So, the technical assistants would also be

handing over, as such, so they may have been distracted in 1 2 that sort of activity. 3 Forgive me, I'm not a student of the log, but were 4 Q. 5 handovers habitually recorded in detail or was it a bit hit 6 and miss on actual content of handover? 7 The content of handover between the duty engineers was Α. 8 based around the situation reports, so we would go through the situation reports consistently. 9 I am not sure what the technical assistants necessarily did. They would sit in on 10 the conversation but, in terms of their activities, they 11 12 were focused on the review of data, so they would be explaining to each other what part of the network they had 13 just reviewed, and that sort of thing. 14 15 16 Q. So it would be up to the assistant was recorded ultimately in the log --17 Α. Yes. 18 19 -- on handover, which could have a lot of detail in 20 Q. 21 it? Yes. 22 Α. 23 24 MS HENDY: Q. Had you ever previously been involved in a 25 flood event where it was necessary to have two engineers on shift? 26 27 In fact, as recently as the October and December Α. Yes. floods, we'd done that. 28 29 30 Q. Had you? 31 Α. Yes. 32 33 Just finally, is there some reason why you and John Q. Ruffini were rostered on together and Mr Tibaldi and 34 35 Mr Malone were rostered together, when you and Mr Ruffini were the two designated senior flood engineers? 36 37 No, the only - I mean, the unfortunate part about that Α. 38 was that John Tibaldi had done the Saturday night shift and 39 Terry Malone had done the Sunday day shift, so I was 40 notionally scheduled to come in on the Monday, so I was 41 just the next person in the roster, which is why they 42 called me in. 43 44 Q. I just want to take you to paragraph 154 of your 45 addendum statement - I guess really starting at paragraph 46 153. Can you tell me anything more about those 47 conversations?

Well, I had just arrived in the Flood Operations 1 Α. 2 Centre and was appraising myself of the situation. I 3 examined the situation report that John and Terry had 4 prepared at 11 minutes past 12. I recognised that we were now implementing strategy W4 and we were referencing the 5 6 initiation of the first fuse plug. 7 8 We had a discussion as to the advantages and potential disadvantages of, indeed, not necessarily opening all of 9 the spillway gates fully, as is the intention in strategy 10 W4, prior to the fuse plug initiating. As I said, we 11 12 discussed the potential advantages of doing that and that 13 we could, effectively, end up with lower releases downstream of the dam. But the major disadvantage is that 14 15 we would lose the fuse plug structure and that would 16 obviously impact future operations. So, after that discussion, we agreed that the right course of action was 17 to, indeed, just operate the gates as indicated in the 18 19 strategy W4. 20 21 Because, effectively, you'd lose your flood storage Q. 22 capacity, wouldn't you, if you --23 You do, yes. Well, you create the situation where you Α. have a fixed crest structure for a while and your ability 24 to mitigate floods is somewhat limited, especially 25 low-level floods, as a consequence of that. 26 27 28 MS HENDY: I don't have any further questions today. 29 Thanks very much. 30 AT 12PM THE INTERVIEW CONCLUDED 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47

1 1-in-100 [1] - 7:10 1-in-100,000 [1] - 7:31 1-in-15,000 [1] - 8:7 1.30am [1] - 27:22 10 [4] - 13:35, 17:9, 26:32, 26:40 10.15am [2] - 1:26, 2:1 **11** [5] - 17:9, 17:15, 27:10, 28:22. 32:4 12 [1] - 32:4 12.15am [1] - 27:10 12PM [1] - 32:31 14 [1] - 29:28 **140** [1] - 8:28 144 [1] - 9:27 153 [1] - 31:46 154 [2] - 10:1, 31:44 19 [1] - 21:37 195 [1] - 10:35 **1999** [1] - 11:32

## 2

**2,600** [1] - 20:29 2.0m [1] - 22:22 2.8 [1] - 7:11 20 [1] - 21:38 2001 [2] - 13:21, 13:26 2002 [1] - 2:38 2006 [1] - 13:38 **2007** [2] - 13:38, 19:4 **2010** [3] - 3:22, 11:33, 15:17 2011 [5] - 1:26, 2:14, 9:32, 22:19, 29:28 2130 [2] - 26:33, 26:47 214 [1] - 12:19 215 [1] - 12:19 216 [1] - 13:20 229 [1] - 14:30 23 [1] - 21:39 254 [1] - 17:45 256 [1] - 18:27 **257** [1] - 19:2

### 3

**3,500** [3] - 19:19, 20:4, 20:25 [2] - 1:26, 1:29 [1] - 21:8 [1] - 22:15 [1] - 20:47

#### 4

**4,000** [7] - 19:19, 20:6, 20:8, 20:11, 20:15, 20:16, 20:34 **4,000m3/s** [3] - 19:9, 19:11, 20:22 **400** [1] - 1:29

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404 [1] - 23:3 410 [1] - 23:43 46 [1] - 2:30 49 [1] - 6:11 5

**5** [3] - 17:9, 17:10, 17:15 **5.15am** [1] - 27:29 **5.37am** [1] - 29:28 **500** [2] - 24:11, 24:14 **51** [1] - 17:19

6

68 [1] - 30:8 7

**7,450** [1] - 29:21 **74** [2] - 19:26, 19:31 **75.7** [1] - 7:3 **77** [1] - 7:22

8.00pm [1] - 28:22 8.55pm [1] - 28:45 80 [1] - 7:22 80-kilometre [1] - 11:14 84 [2] - 6:35, 6:38 88 [2] - 19:21, 19:40

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## 9

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