

Situation Report – Balonne Shire Council

Operation Name: Dec 2010 – Jan 2011 Flood Event

TO: Balonne Shire LDMG, EMQ, EMQSWR03		FROM: Balonne Control Centre	
Fax:		Telephone: 07 4620 8841	
Email - emqswr03@dcs.qld.gov.au		Facsimile: 07 4620 8845	
Situation Report Schedule		Email: council@balonne.qld.gov.au	
SITREP produced and forwarded to EMQ & DDCC by 1500hrs following meeting of Balonne LDMG.			
Date	Time	Sitrep No.	
03/01/2011	1630hrs	1	
1. WEATHER			
Local observations		Fine	
Any difference from official weather reports:		Isolated showers and thunderstorms, chiefly in the afternoon and evening and tending scattered in eastern parts. Mostly light winds, tending moderate S to SE during the morning.	

2. TRANSPORT *(If roads, airstrips etc closed, include estimated time of opening)*

Road:	Number of roads affected within the Balonne Shire. Please see attached.
Rail	N/a
Aviation:	No affect – Currently investigating Jet A1 and Av-Gas re-supply issues for immediate future.
Marine:	N/a
Other:	

QFCI

Date:

04/05/11 JM

Exhibit Number:

271

3. COMMUNICATIONS *(If communications out, include estimated time of reconnection)*

Telephone Network:	No problems reported
Mobile Telephone Network:	No problems reported
Radio (2-way):	No problems reported
Broadcast Radio / TV:	No problems reported

4. POWER *(If power out, include estimated time of reconnection)*

Mains:	Ergon has disconnected power to Albert Street, St. George due to localised flooding in that street. Approximately 35 residents including Children have self-relocated and are NOT currently in evacuation centre. Further property isolations as deemed necessary from Ergon Energy
Auxiliary:	No problems reported

5. DAMAGE REPORTS

Buildings:	No damage reported
Services:	No damage reported
Environmental:	No damage reported

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	1. 35 Self evacuees from Albert St, St. George – All staying at friends and family. 2. 4 x high care residents from Warrawee to the Hospital.
Origin:	1. Albert Street, St. George 2. Warrawee Aged Care Facility
Destinations:	1. Friends & Family 2. St. George Hospital
Evacuation Centres Activated:	Nil

Transport Logistics:	Some roads closed – advice to be sought before travelling.
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8. INDUSTRY

Council:	Still operating (limited staff – public holiday)
Government Offices:	No info
Schools:	Non-operational – Holiday period
Hospitals:	Not affected
Private Enterprise:	Grape/ Fruit pickers being transported by SES Floodboat.

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	
Staff / Resources Deployment:	<ul style="list-style-type: none"> • Vector Control contingencies are currently being put into place by Balonne Council in preparation for deployment/activation when needed. • Balonne Council have strategically placed plant and equipment and taken precautionary measures where necessary in preparation of flood peak.

10. ONGOING ACTIVITIES *(Include brief details of current operations; politician visits, etc)*

Visit earlier today from Minister Neil Roberts and Deputy Commissioner Ian Stewart at St. George. Monitoring of river levels are continuing, through observations and BOM reports.

11. PROJECTED OPERATIONS *(Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply)*

<ul style="list-style-type: none"> • Currently there have been no requests for re-supply in the Balonne area. It is expected that requests may commence tomorrow. • Balonne Shire Council and Emergency Services are putting measures in place to prepare for the expected river peak.

12. GENERAL OVERVIEW OF THE SITUATION

LDMG is currently meeting on a daily basis to address and plan for expected river peaks.

Name: <i>(Please print)</i>	Jay Dobbin (Editor)
Position:	Air Operations

Signature:	
Date:	03/01/2010

Scott Norman – CEO Balonne Shire Council

Signature:	
Date:	03/01/2010

Situation Report – Balonne Shire Council

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Date	Time		Sitrep No.
04/01/2011	1630hrs		1
1. WEATHER			
Local observations		Fine	
Any difference from official weather reports:		Mostly fine with just isolated showers and thunderstorms, mainly in the far east and developing later in the west. Light winds.	

2. TRANSPORT *(If roads, airstrips etc closed, include estimated time of opening)*

Road:	Number of roads affected within the Balonne Shire. Please see attached.
Rail	N/a
Aviation:	No affect – Local supplies of Av-Gas and Jet A1 and Av-Gas should be increased if the scheduled Reliance truck can get through with additional supplies. (Aviation Fuel supply may remain somewhat limited)
Marine:	N/a
Other:	

3. COMMUNICATIONS (If communications out, include estimated time of reconnection)

Telephone Network:	No problems reported
Mobile Telephone Network:	No problems reported
Radio (2-way):	No problems reported
Broadcast Radio / TV:	No problems reported

4. POWER (If power out, include estimated time of reconnection)

Mains:	A power outage occurred last night in the St. George area for several hours. Ergon has reported an external issue and advised that this was not caused by flood waters and advised that problems have occurred with Ergon's critical power supply infrastructure within town. In order to keep a supply of electricity to the town and shire Ergon have had to request load-shedding from residents to maintain supply. Crews are putting measures into place to rectify the problem and return to normal operations within the shire. <i>Now Restored</i>
Auxiliary:	No problems reported

5. DAMAGE REPORTS

Buildings:	No damage reported
Services:	No damage reported
Environmental:	No damage reported

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	<ol style="list-style-type: none"> 35 Self evacuees from Albert St, St. George – All staying at friends and family – As reported in SITREP 1 – yesterday. 7 evacuees have been registered with Council. (3 x Adults & 4 x Children.) And are currently being accommodated by Balonne Shire Council until they are transferred to evacuation centre. 5 x High care residents transferred from Warrawee to the Hospital yesterday have now been evacuated to Brisbane.
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	4. 2 x Hospital Patients have been flown out of St. George to Brisbane.
Origin:	
Destinations:	<ol style="list-style-type: none"> 1. Self Evacuees - Friends & Family 2. 7 evacuees - Accommodated by Council 3. 5 High care Warrawee patients from St. George Hospital to Brisbane
Evacuation Centres Activated:	Evacuation centre will be operational from tomorrow – given the low numbers requiring accommodation and Red Cross Personnel arriving in town.
Transport Logistics:	Some roads closed – advice to be sought before travelling.

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	Non-operational – Holiday period
Hospitals:	Operating as normal at this stage.
Private Enterprise:	Grape/ Fruit pickers being transported by SES Floodboat.

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	
Staff / Resources Deployment:	<ul style="list-style-type: none"> • Council preparing to strategically construct temporary levee banks where inundation points along that Balonne have been identified. • Keeping community updates via Flood notices, council website and social networking sites.

10. ONGOING ACTIVITIES *(Include brief details of current operations; politician visits, etc)*

Flood & inundation preparations are continuing across the shire.

11. PROJECTED OPERATIONS *(Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply)*


- Currently there have been no requests for re-supply in the Balonne Shire area.
- Balonne Shire Council and Emergency Services are putting measures in place to prepare for the expected river peak and inundation of the town areas that may be affected.

12. GENERAL OVERVIEW OF THE SITUATION

LDMG is currently meeting on a daily basis to address and plan for expected river peaks.

Name: <i>(Please print)</i>	Jay Dobbin (Editor)
Position:	Air Operations
Signature:	
Date:	04/01/2010

Scott Norman – CEO Balonne Shire Council

Name: <i>(Please print)</i>	Scott Norman
Position:	CEO Balonne Shire Council
Signature:	
Date:	04/01/2010

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Date	Time		Sitrep No.
05/01/2011	1630hrs		3
1. WEATHER			
Local observations		Isolated shower and Thunderstorms	
Any difference from official weather reports:		NO	
2. TRANSPORT <i>(If roads, airstrips etc closed, include estimated time of opening)</i>			
Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FORM BALONNE SHIRE		
Rail	N/a		
Aviation:	Currently fully operational. Additional fuel supplies including Jet A1 and Diesel should be arriving in the next 12-24 hrs		
Marine:	N/a		
Other:			

3. COMMUNICATIONS (If communications out, include estimated time of reconnection)

Telephone Network:	<ul style="list-style-type: none">Fully operationalTelstra are preparing for protection of critical infrastructure with sandbagging and levees. As well as providing additional equipment to support communication infrastructure.
Mobile Telephone Network:	Fully operational
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER (If power out, include estimated time of reconnection)

Mains:	<ul style="list-style-type: none">All problems with power were rectified by Ergon by evening 4/01/11Ergon Deploying additional specialist staff to St. George to assist with problems that may arise.
Auxiliary:	Ergon has deployed additional generators to St. George for activation to support existing infrastructure if needed

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none">No damage reported.Some water has entered a number of yards in low lying areas low lying yards along the river and low lying areas.
Services:	No damage reported
Environmental:	No damage reported

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	9 x people currently in the evacuation centre
Origin:	St. George community

Destinations:	St. George Emergency Evacuation Centre
Evacuation Centres Activated:	Evacuation centre is operational as of this morning. Red Cross are running the centre and report that they expect less than 10 people utilising the facility tonight.
Transport Logistics:	Some roads closed – advice to be sought before travelling.

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	Non-operational – Holiday period
Hospitals:	<ul style="list-style-type: none"> • High care patients have been evacuated • Operating as normal at this stage. • Temporary Field Hospital (QAS) on stand by for operation if needed
Private Enterprise:	SES Flood boat being utilised to transport workers and personnel as needed.

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	
Staff / Resources Deployment:	<ul style="list-style-type: none"> • Council have completed a number of strategically constructed temporary levee banks where inundation points along that Balonne have been identified. This will be continually monitored and supplemented where required as waters rise. • Balonne Council keeping community updated via Flood notices, council website and social networking sites. • 3 x EMQ personnel currently in St. George supporting Local Government and SES. • 4 x EMQ Personnel arriving tomorrow to relieve existing 3 x EMQ departing tomorrow. • 6 x member team from Warwick currently in St. George assisting local SES crews. • 2 x Members from Begonia currently in St. George assisting local SES Crews.

10. ONGOING ACTIVITIES *(Include brief details of current operations; politician visits, etc)*


<ul style="list-style-type: none"> • Flood & inundation preparations are continuing across the shire. • Completion of temporary levee banks in St. George; • Dirranbandi Levee continues to be inspected and closely monitored.

11. PROJECTED OPERATIONS (Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply)


- DDC have advised that there is a number of resources arriving in St. George in the next 12-24 hrs to in support of expected River Peaks.

12. GENERAL OVERVIEW OF THE SITUATION

LDMG is currently meeting on a daily basis to address and plan for expected river peaks. With Council and service providers putting in a huge effort to protect critical infrastructure and the town from inundation.

Name: (Please print)	Jay Dobbin (Editor)
Position:	Air Operations
Signature:	
Date:	05/01/2010

Scott Norman – CEO Balonne Shire Council

Name: (Please print)	Scott Norman
Position:	CEO Balonne Shire Council
Signature:	
Date:	05/01/2010

Situation Report – Balonne Shire Council

Operation Name: Dec 2010 – Jan 2011 Flood Event

TO: Balonne Shire LDMG, EMQ, EMQSWR03 Fax: Email - andrew.wyatt@dcs.qld.gov.au		FROM: Balonne Control Centre Telephone: 07 4620 8841 Facsimile: 07 4620 8845 Email: council@balonne.qld.gov.au	
Situation Report Schedule			
SITREP produced and forwarded to EMQ & DDCC by 1500hrs following meeting of Balonne LDMG.			
Date	Time	Sitrep No.	
06/01/2011	1600hrs	4	
1. WEATHER			
Local observations		Isolated shower and Thunderstorms	
Any difference from official weather reports:		NO	

2. TRANSPORT *(If roads, airstrips etc closed, include estimated time of opening)*

Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FORM BALONNE SHIRE
Rail	N/a
Aviation:	Currently fully operational. Additional fuel supplies including Jet A1 and Diesel arrived this morning. A further supply of sandbags will be arriving from Roma this afternoon. The defence force is transporting Fuel bladders into St George this afternoon.
Marine:	N/a
Other:	

3. COMMUNICATIONS *(If communications out, include estimated time of reconnection)*

Telephone Network:	<ul style="list-style-type: none">Fully operationalTelstra are preparing for protection of critical infrastructure with sandbagging and levees. As well as providing additional equipment to support communication infrastructure.
Mobile Telephone Network:	Fully operational – The water tower will be sandbagged this afternoon to protect the mobile telephone infrastructure.
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER *(If power out, include estimated time of reconnection)*

Mains:	<ul style="list-style-type: none">Ergon will be retensioning power lines over the river tomorrow afternoon. This will require the power to be cut to Bollon from approximately 1400hrs – 1600hrs. Residents have been notified through the Ergon media section.
Auxiliary:	Ergon has deployed additional generators to St. George for activation to support existing infrastructure if needed

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none">No damage reported.Some water has entered a number of yards in low lying yards along the river and low lying areas.
Services:	No damage reported
Environmental:	No damage reported

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	9 x people registered at the evacuation centre yesterday however no-one stayed the night. There is currently no-one residing at the centre.
Origin:	St. George community
Destinations:	St. George Emergency Evacuation Centre

Evacuation Centres Activated:	Evacuation centre continues to be operational.
Transport Logistics:	Some roads closed – advice to be sought before travelling.

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	Non-operational – Holiday period
Hospitals:	<ul style="list-style-type: none"> • High care patients have been evacuated. • Remains functional at this stage. • Temporary Field Hospital (QAS) on stand by for operation if needed. • QRFS have also deployed a flexible field habitat to St George. The Flexible Habitat is due at the St George Show Grounds this afternoon.
Private Enterprise:	SES Flood boat being utilised to transport workers and personnel as needed.

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	
Staff / Resources Deployment:	<ul style="list-style-type: none"> • 4 x EMQ Personnel arrived yesterday to relieve existing 3 x EMQ who departed today. • 6 x member team of SES Volunteers from Warwick are currently in St George assisting local SES crews. • 2 x Members from Begonia currently in St. George assisting local SES crews.

10. ONGOING ACTIVITIES *(Include brief details of current operations; politician visits, etc)*

- Council have completed a number of strategically constructed temporary levee banks where inundation points have been identified. This will be continually monitored and supplemented where required as waters rise.
- Pumps have been arranged to pump storm water back over the levee should the town receive additional heavy rainfall.
- Balonne Council is keeping the community updated via Flood notices, council website and social networking sites.
- Visit from the Deputy Premier and State Disaster Coordinator today.
- An evacuation trigger point has been set at 14.25m; however evacuation is not expected to occur.
- Dirranbandi Levee continues to be inspected and closely monitored.
- QPS report that everyone is in high spirits and there have been no reports of any crime.

11. PROJECTED OPERATIONS (Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply)

- Gum boots, sandbags and fuel is arriving in St George today.

12. GENERAL OVERVIEW OF THE SITUATION

LDMG is currently meeting on a daily basis to address and plan for expected river peaks. With Council and service providers putting in a huge effort to protect critical infrastructure and the town from inundation. The Town is very well prepared and envisage few problems with the current predicted river heights. LDMG will continue to monitor closely.

Name: (Please print)	Andrew Wyatt
Position:	Operations
Signature:	
Date:	06/01/2010

Scott Norman – CEO Balonne Shire Council

Name: (Please print)	Scott Norman
Position:	CEO Balonne Shire Council
Signature:	
Date:	06/01/2010

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Date	Time	Sitrep No.	
07/01/2011	1600hrs	5	
1. WEATHER			
Local observations		Isolated showers and thunderstorms	
Any difference from official weather reports:		NO	
2. TRANSPORT <i>(If roads, airstrips etc closed, include estimated time of opening)</i>			
Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FORM BALONNE SHIRE		
Rail	N/a		
Aviation:	Currently fully operational. Remainder of aviation fuel supplies will arrive today which includes 10000 litres to supplement Sea Kings helicopters.		
Marine:	QPS advised that Fisheries left two boats in St George for utilisation if required.		
Other:			

3. COMMUNICATIONS *(If communications out, include estimated time of reconnection)*

Telephone Network:	<ul style="list-style-type: none">Fully operationalTelstra are preparing for protection of critical infrastructure with sandbagging and levees. As well as providing additional equipment to support communication infrastructure.
Mobile Telephone Network:	Fully operational – The water tower has been sandbagged to protect the mobile telephone infrastructure.
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER *(If power out, include estimated time of reconnection)*

Mains:	<ul style="list-style-type: none">Ergon are currently retensioning power lines over the river. This will require the power to be cut to Bollon from approximately 1400hrs – 1600hrs. Residents were notified through the Ergon media section.
Auxiliary:	Ergon has deployed additional generators to St. George for activation to support existing infrastructure if needed

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none">Some water has entered a number of yards in low lying areas along the river and has begun to inundate some homes.
Services:	No damage reported
Environmental:	No damage reported

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	9 x people registered continue to be registered at the evacuation centre however no-one has stayed overnight. There is currently no-one residing at the centre. There have been a few people dropping into the centre during the day for a chat.
Origin:	St. George community
Destinations:	St. George Emergency Evacuation Centre

Evacuation Centres Activated:	Evacuation centre continues to be operational.
Transport Logistics:	Some roads closed – advice to be sought before travelling.

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	Non-operational – Holiday period
Hospitals:	<ul style="list-style-type: none"> • High care patients have been evacuated. • Remains functional at this stage. • Temporary Field Hospital (QAS) on stand by for operation if needed. • QRFS have also deployed a flexible field habitat to St George which is expected to arrive tonight or tomorrow morning.
Private Enterprise:	SES Flood boat being utilised to transport workers and personnel as needed.

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	<ul style="list-style-type: none"> • There have been three domestic dog attacks which are currently under investigation. The dogs have been impounded. • Local Laws have increased dog patrols.
Staff / Resources Deployment:	<ul style="list-style-type: none"> • 4 x EMQ personnel continue to support Local Government and SES. • 6 x member team of SES Volunteers from Warwick are currently in St George assisting local SES crews. • 2 x Members from Begonia currently in St. George assisting local SES crews. • Four (4) QFRS Swift Water Rescue technicians arrived today. • Seven (7) QPS officers arrived this morning to relieve four (4) personnel. • Four (4) Army personnel are based at the airport.

10. ONGOING ACTIVITIES *(Include brief details of current operations; politician visits, etc)*

<ul style="list-style-type: none"> • Visit from the Prime Minister tomorrow. • Council have completed a number of strategically constructed temporary levee banks where inundation points have been identified. This will be continually monitored and supplemented where required as waters rise. • The construction of a levee commenced this morning at Logan Lane. This effectively creates a separation of residents in the community. A door knock was carried out this morning and no issues were identified or raised. • Leaks have been identified in storm water drains in Elizabeth Street. A truck is pumping water from this location every few hours. The situation is continuing to be monitored. • Council will begin patrolling the levees when the water touches the levee. • Contingency plans are in place to pump storm water back over the levee should the town receive additional heavy rainfall or any breaches of the levee. • Surrounding cotton properties are continuing to reinforce levee banks. • Council will erect 'no parking signs' near the Amphitheatre on the Terrace and QPS will monitor. • Fogging for mosquitoes and black fly commenced yesterday and is carried out twice per day.

Thallon and Dirranbandi will also be serviced – currently being arranged. The Chart and route has been placed on the Council website.

- Balonne Council is keeping the community updated via Flood notices, council website and social networking sites.
- Additional supplies of insect repellent have been arranged for Dirranbandi.
- Transport of a dementia patient was arranged from St George to Roma today.
- Some food supplies from the local IGA in St George have been transported by Council to Dirranbandi by road through private property.
- Two pallet loads of supplies were transported to Dirranbandi yesterday along with some frozen goods.
- Additional food supplies from Brisbane for Dirranbandi are being arranged to be transported by St George Freight Lines. Based on current information, Council may be able to transport this to Dirranbandi via private property access.
- An evacuation trigger point has been set at 14.25m; however evacuation is not expected to occur.
- Dirranbandi Levee continues to be inspected and closely monitored.
- QPS report that everyone is in high spirits and there have been no reports of any crime.

11. PROJECTED OPERATIONS (*Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply*)


- Gum boots, sandbags and fuel is arriving in St George today.

12. GENERAL OVERVIEW OF THE SITUATION

LDMG is currently meeting on a daily basis to address and plan for expected river peaks. With Council and service providers putting in a huge effort to protect critical infrastructure and the town from inundation. The Town is very well prepared and envisage few problems with the current predicted river heights. LDMG will continue to monitor closely.

Name: (Please print)	Andrew Wyatt
Position:	Operations
Signature:	
Date:	07/01/2010

Scott Norman – CEO Balonne Shire Council

Name: (Please print)	Scott Norman
Position:	CEO Balonne Shire Council
Signature:	
Date:	07/01/2010



Balonne Shire Flooding Update Friday 7th January 2011

For updated Flood Warnings go to: <http://www.bom.gov.au/qld/warnings/index.shtml>

For updated QLD Main Road conditions go to: <http://131940.qld.gov.au> or call 13 19 40.

BOM Warning for Balonne River at St George remains a peak of less than 14m late in the weekend (Sunday 9th January 2011).

Ergon Energy will be turning off the power to customers west of the Balonne River (St George) to and including Bollon from approximately 2.30pm to 4.30pm on Friday 7 January 2011, to raise the conductors located at the Balonne River to a safe height. Ergon Energy will be contacting all customers affected by the power disruption.

St George Flood Line at 14.5m

A map of St George with an anticipated 14.5m flood line is available. This line relies upon natural high points in the land combined with minor earth works as they become necessary. Earth works behind the Scout Hall have been completed, Works now proceeding down the Terrace and Logan Lane. Power will be cut at times to different sections of town to allow for construction.

A peak less than 14 metres is expected Sunday 9th January. For comparison, the March 2010 flood peak was 13.39m. Flood levels will remain high (above 13m) until mid next week.

13.4m is expected to reach Saturday 8th January.

Dirranbandi is isolated by road. High clearance vehicles are currently being used to resupply Dirranbandi via private property.

The peak is expected to reach Dirranbandi between the 15th and 18th January 2011 - peak is expected to be 5.4m. For reference March 2010 peak was 5.28m. It is expected it will remain near peak for approximately 2 weeks before falling. These are indicative long range predictions provided by the Bureau of Meteorology that will be refined as the peak moves down stream. The Dirranbandi levee is approximately 0.5m above the predicted peak (minimum).

It is expected Hebel will peak between the 20th and 23rd of January; these are long range forecasts and indicative only. The town of Hebel is not expected to be inundated.

The Balonne Disaster Management Plan has been activated and a control room has been established in the Balonne Shire Council Office Health Building, Corner of Victoria and Grey Streets, St George. It will not be manned 24 hours at this stage and it is expected it will operate between 8.00am and 5.00pm until further notice.

The water is now below the Claude Bowhay Bridge on the Moonie Highway. The Moonie Highway is now open to 4WD vehicles with extreme caution and has a 5 ton. Load limit.

The water level is now dropping slowly at Rogers Gully, just north of Nirdigully on the Carnarvon Highway. It was 0.8m over the road at 8.00am today Friday 7th January.

Resupply plans are.

Bollon – no emergency resupply, access by road through Mitchell or West

The St George SES will be running a regular boat service across the Balonne River at St George – A roster shall be placed at a notice board at Deb's Café in due course it is asked the people phone ahead to book a ride.

Dirranbandi resupply by Council high vehicle when possible – back up by boat and air if necessary

Hebel – no emergency resupply while access south is open, then by air.

Flood information notice boards have been set up and will be displaying flood information at:

Balonne Shire Visitor Information Centre 114 The Terrace ST GEORGE QLD 4487 Ph: (07) 4620 8877	Old Websters Building (formerly the Post Office) 110 Victoria Street ST GEORGE QLD 4487
Dirranbandi Post Office 20 Railway Street DIRRANBANDI QLD 4486 Ph: (07) 4625 8211	Deb's Café Main St BOLLON QLD 4486 Ph: (07) 4625 6118
Hebel General Store & Caravan Park William Street HEBEL QLD 4486 Ph: (07) 4625 0920	Flood Evacuation Centre St George State School entry via Alfred Street ST GEORGE QLD 4487 Ph: (07) 4625 3920

The Control Centre phone number is (07) 4620 8841.

For after hour emergencies please phone the SES hotline 13 25 00.

For life threatening emergencies please phone 000.

If you would like sand bags – please contact the SES Control Room on (07) 4620 8841.

If you wish to volunteer your services, please contact the Control Centre on (07) 4620 8841. They are establishing a register of volunteers which can be called upon.

A Sand Bagging Station will be established at the OLD Council Depot site, Cnr of Marie & Roe St, St George

SES Boats across the River – Contact the Control Centre if you have a legitimate need to cross the river at St George on (07) 4620 8841. A secondary after hours contact number is Ben Gardiner 0429 208 813. Please try contacting the Control Centre prior to Ben.

SES Boat Transfer Time – Daily Time Table -- Current to Further Notice	
St George	Cockereel's Gully
5.30am -7.30am	5.45am – 7.45am
12 noon – 2.00pm	12.15pm – 2.15pm
4.15pm – 6.15pm	4.30pm – 6.30pm

An evacuation centre has been established at the St George State School, the phone number is (07) 4625 3920, and entry is via Alfred Street. Any one wanting to register must be authorised by the SES Control Centre or Police prior to arrival. Food and bedding will be supplied, but all personal hygiene products, clothing and medication must be brought upon registering.

Balonne River

The predicted upper range of the peak at St George has been revised to less than 14m.

The Balonne River, St George remains closed for all recreational boating. Only boats authorized by the Queensland Police Service are permitted on the river. The strong current and live electricity lines over the river present a risk to boating.

There is an expectation there will be prolonged periods of isolation and residents on rural properties, and the towns of Bollon, Hebel, and Dirranbandi are urged to take any opportunity to resupply for groceries, fuel, insect repellent and any regular medication.

Moonle River

The peak has now past Nindigully, and is expected to reach Thallon on Saturday 8th January (expected peak 5.4m), the River was 5.3M this morning (Friday 7th January) The expected peak is to be below the March 2010 flood.



Situation Report – Balonne Shire Council

Operation Name: Dec 2010 – Jan 2011 Flood Event

TO: Balonne Shire LDMG, EMQ, EMQSWR03 Fax: Email - [REDACTED]	FROM: Balonne Control Centre Telephone: 07 4620 8841 Facsimile: 07 4620 8845 Email: council@balonne.qld.gov.au	
Situation Report Schedule		
SITREP produced and forwarded to EMQ & DDCC by 1500hrs following meeting of Balonne LDMG.		
Date	Time	Sitrep No.
08/01/2011	1600hrs	6
1. WEATHER		
Local observations	Isolated showers and thunderstorms	
Any difference from official weather reports:	NO	
2. TRANSPORT <i>(If roads, airstrips etc closed, include estimated time of opening)</i>		
Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FORM BALONNE SHIRE	
Rail	N/a	
Aviation:	Currently fully operational.	
Marine:	Two boats remain in St George which Dept of Fisheries left for utilisation if required.	
Other:	<ul style="list-style-type: none"> Issues were identified in relation to the delivery of fuel to St George. Local Government is addressing these issues. Reports received that Bollon has run out of fuel, however it was receiving supplies on Monday from Cunnamulla. 	

3. COMMUNICATIONS (If communications out, include estimated time of reconnection)

Telephone Network:	<ul style="list-style-type: none">Fully operational
Mobile Telephone Network:	Fully operational – The water tower has been sandbagged to protect the mobile telephone infrastructure.
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER (If power out, include estimated time of reconnection)

Mains:	<ul style="list-style-type: none">Ergon retensioned power lines over the river yesterday. This required the power to be cut to Bollon from approximately 1400hrs – 1600hrs yesterday. Residents were notified through the Ergon media section.
Auxiliary:	Ergon has deployed additional generators to St. George for activation to support existing infrastructure if needed.

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none">Some water has entered a number of yards in low lying areas along the river and has also begun to inundate approximately six homes.
Services:	No damage reported
Environmental:	There is a report that a river bank has broken through at Kia-Ora Station which poses no threat to the town of St George.

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	9 x people registered continue to be registered at the evacuation centre has and one (1) person stayed overnight. A family of 9 and a family of 4 have registered today from outlying properties and will be staying overnight.
Origin:	St. George community
Destinations:	St. George Emergency Evacuation Centre
Evacuation Centres Activated:	Evacuation centre continues to be operational.
Transport Logistics:	<ul style="list-style-type: none">Some roads closed – advice to be sought before travelling.The opportunity of road access from St George to Dirranbandi through private property is diminishing and is expected to cease by tomorrow morning.

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	Non-operational – Holiday period
Hospitals:	<ul style="list-style-type: none"> • High care patients have been evacuated. • Remains functional at this stage. • Temporary Field Hospital (QAS) on stand by for operation if needed. • QRFS have also deployed a flexible field habitat to St George which has arrived today. There is no requirement for it to be erected at this stage however it is on standby if required.
Private Enterprise:	SES Flood boat being utilised to transport workers and personnel as needed.

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	<ul style="list-style-type: none"> • There have been three domestic dog attacks which are currently under investigation. The dogs have been impounded. • Local Laws have increased dog patrols.
Staff / Resources Deployment:	<ul style="list-style-type: none"> • 4 x EMQ personnel continue to support Local Government and SES. • 6 x member team of SES Volunteers from Warwick are currently in St George assisting local SES crews. This crew will be departing St George for Toowoomba at 1100hours on Sunday 9 January. • 2 x Members from Begonia currently in St. George assisting local SES crews. • Four (4) QFRS Swift Water Rescue technicians are currently in St George. • Seven (7) QPS officers are currently in St George. • Four (4) Army personnel are based at the airport.

10. ONGOING ACTIVITIES *(Include brief details of current operations; politician visits, etc)*

- Visit from the Prime Minister, Premier, the Leader of the Opposition and the Queensland Flood Recovery Taskforce Leader today.
- Council have completed a number of strategically constructed temporary levee banks where inundation points have been identified. This will be continually monitored and supplemented where required as waters rise.
- The construction of a levee commenced yesterday at Logan Lane. This effectively creates a separation of residents in the community. A door knock was carried out no issues were identified or raised.
- Leaks were identified in storm water drains in Elizabeth Street yesterday. Contingency plans have been in place since last week. A truck continues to pump water from this location every few hours. The situation is continuing to be monitored.
- The levees are being built and maintained at 14 metres.
- Council will begin patrolling the levees when the water touches the levee.
- Contingency plans are in place to pump storm water back over the levee should the town receive additional heavy rainfall or any breaches of the levee.
- Surrounding cotton properties are continuing to reinforce levee banks.
- All vehicles have been cleared from near the Amphitheatre on the Terrace.

- Fogging for mosquitoes and black fly continues in St George. Thallon and Dirranbandi will also be serviced and currently being arranged. Details have been placed on the Council website.
- Balonne Council is keeping the community updated via Flood notices, council website and social networking sites.
- Additional supplies of insect repellent, torch batteries, baby formula, bread and milk have been delivered to Dirranbandi today which was transported by Council to Dirranbandi via road through private property access today.
- Some food supplies from the local IGA in St George
- Additional food supplies from Brisbane for Dirranbandi were arranged to be transported by St George Freight Lines. Council transported this to Dirranbandi via road through private property access today.
- A locum Doctor was also transported by road to Dirranbandi today via road through private property access.
- It is anticipated that there will be a major re-supply request towards the end of next week.
- An evacuation trigger point has been set at 14.25m; however evacuation is not expected to occur.
- Dirranbandi Levee continues to be inspected and closely monitored.
- Council have appointed Cr Robyn Fuhrmeister as Chair of the Recovery Committee. Plans are being made for the Committee to meet in the coming days and will utilize the Community Recovery Plan which was developed for the March 2010 flood event.

11. PROJECTED OPERATIONS (Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply)

- N/a

12. GENERAL OVERVIEW OF THE SITUATION

LDMG is currently meeting on a daily basis to address and plan for expected river peaks. With Council and service providers putting in a huge effort to protect critical infrastructure and the town from inundation. The Town is very well prepared and envisage few problems with the current predicted river heights. LDMG will continue to monitor closely.

Name: (Please print)	Andrew Wyatt
Position:	Operations
Signature:	
Date:	08/01/2010

Scott Norman – CEO Balonne Shire Council

Name: (Please print)	Scott Norman
Position:	CEO Balonne Shire Council
Signature:	
Date:	08/01/2010



Balonne Shire Flooding Update Saturday 8th January 2011

For updated Flood Warnings go to: <http://www.bom.gov.au/qld/warnings/index.shtml>

For updated QLD Main Road conditions go to: <http://131940.qld.gov.au> or call 13 19 40.

BOM Warning for Balonne River at St George has changed. We are expecting a peak near the March 2010 flood level of 13.4m during today and tomorrow (Sunday 9th January 2011).

St George Flood Line at 14.5m

A map of St George with an anticipated 14.5m flood line is available. This line relies upon natural high points in the land combined with minor earth works as they become necessary. Earth works behind the Scout Hall have been completed, works now proceeding down the Terrace and Logan Lane. Power will be cut at times to different sections of town to allow for construction.

Protection line to 14m will be completed and the situation will be monitored.

A peak near the March 2010 flood level of 13.4m is expected today and tomorrow (Sunday 9th January). Flood levels will remain high (above 13m) until mid next week.

Dirranbandi is isolated by road. High clearance vehicles are currently being used to resupply Dirranbandi via private property.

The peak is expected to reach Dirranbandi 14th January 2011 - peak is expected to be 5.4m. For reference March 2010 peak was 5.28m. It is expected the level will remain at above 5m until 27th January. These are indicative long range predictions provided by the Bureau of Meteorology that will be refined as the peak moves down stream. The Dirranbandi levee is approximately 0.5m above the predicted peak (minimum).

It is expected Hebel will peak 16th January; these are long range forecasts and indicative only. The town of Hebel is not expected to be inundated.

The Balonne Disaster Management Plan has been activated and a control room has been established in the Balonne Shire Council Office Health Building, Corner of Victoria and Grey Streets, St George. It will not be manned 24 hours at this stage and it is expected it will operate between 8.00am and 5.00pm until further notice.

The Control Centre phone number is (07) 4620 8841.

For after hour emergencies please phone the SES hotline 13 25 00.

For life threatening emergencies please phone 000.

If you would like sand bags – please contact the SES Control Room on (07) 4620 8841.

If you wish to volunteer your services, please contact the Control Centre on (07) 4620 8841. They are establishing a register of volunteers which can be called upon.

A Sand Bagging Station will be established at the OLD Council Depot site, Cnr of Marie & Roe St, St George

SES Boats across the River – Contact the Control Centre if you have a legitimate need to cross the river at St George on (07) 4620 8841. A secondary after hours contact number is Ben Gardiner 0429 208 813. Please try contacting the Control Centre prior to Ben.

St George	Cockerel's Gully
5.30am -7.30am	5.45am – 7.45am
12 noon – 2.00pm	12.15pm – 2.15pm
4.15pm – 6.15pm	4.30pm – 6.30pm

An evacuation centre has been established at the St George State School, the phone number is (07) 4625 3920, and entry is via Alfred Street. Any one wanting to register must be authorised by the SES Control Centre or Police prior to arrival. Food and bedding will be supplied, but all personal hygiene products, clothing and medication must be brought upon registering.

Balonne River

The predicted upper range of the peak at St George has been revised to a flood level around 13.4m, the same height as the March 2010 flood.

The Balonne River, St George remains closed for all recreational boating. Only boats authorized by the Queensland Police Service are permitted on the river. The strong current and live electricity lines over the river present a risk to boating.

There is an expectation there will be prolonged periods of isolation and residents on rural properties, and the towns of Bollon, Hebel, and Dirranbandi are urged to take any opportunity to resupply for groceries, fuel, insect repellent and any regular medication.

Moonie River

The peak has now past Nindigully, and is expected to reach Thallon today, Saturday 8th January (expected peak 5.4m), the river was 5.35m this morning, and still rising. The expected peak is to be below the March 2010 flood.

The water is now below the Claude Bowhay Bridge on the Moonie Highway. The Moonie Highway is now open to 4WD vehicles with extreme caution and has a 5 ton. load limit.

The water level is now dropping slowly at Rogers Gully, just north of Nindigully on the Carnarvon Highway. It was 0.5m over the road this morning, Saturday 8th January.

Resupply plans are.

Bollon – no emergency resupply, access by road through Mitchell or West

The St George SES will be running a regular boat service across the Balonne River at St George – A roster shall be placed at a notice board at Deb's Café in due course it is asked the people phone ahead to book a ride.

Dirranbandi resupply by Council high vehicle when possible – back up by boat and air if necessary

Hebel – no emergency resupply while access south is open, then by air.

Flood information notice boards have been set up and will be displaying flood information at:

Balonne Shire Visitor Information Centre 114 The Terrace ST GEORGE QLD 4487 Ph: (07) 4620 8877	Old Websters Building (formerly the Post Office) 110 Victoria Street ST GEORGE QLD 4487
Dirranbandi Post Office 20 Railway Street DIRRANBANDI QLD 4486 Ph: (07) 4625 8211	Deb's Café Main St BOLLON QLD 4486 Ph: (07) 4625 6118
Hebel General Store & Caravan Park William Street HEBEL QLD 4486 Ph: (07) 4625 0920	Flood Evacuation Centre St George State School entry via Alfred Street ST GEORGE QLD 4487 Ph: (07) 4625 3920

Situation Report – Balonne Shire Council

Operation Name: Dec 2010 – Jan 2011 Flood Event

TO: Balonne Shire LDMG, EMQ, EMQSWR03 Fax: Email - [REDACTED]		FROM: Balonne Control Centre Telephone: 07 4620 8841 Facsimile: 07 4620 8845 Email: council@balonne.qld.gov.au	
Situation Report Schedule			
SITREP produced and forwarded to EMQ & DDCC by 1500hrs following meeting of Balonne LDMG.			
Date	Time	Sitrep No.	
09/01/2011	1600hrs	7	
1. WEATHER			
Local observations		Rain tomorrow however not expected to be heavy. Rain could increase on Tuesday but not expected to impact on river heights.	
Any difference from official weather reports:		NO	

2. TRANSPORT *(If roads, airstrips etc closed, include estimated time of opening)*

Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FORM BALONNE SHIRE
Rail	N/a
Aviation:	Currently fully operational. MI Helicopters in St George have been engaged by Balonne Shire Council and have conducted a number of small re-supply operations to Dirranbandi and surrounding properties.
Marine:	Two boats remain in St George which Dept of Fisheries left for utilisation if required.
Other:	<ul style="list-style-type: none"> Issues were identified in relation to the delivery of fuel to St George. Local Government is addressing these issues. A visual inspection has been carried out on Loudon Bridge. The bridge is capable of taking weights above 5 tonne however it will only be used to transport essential supplies and with the issue of a Main Roads permit. A permit has been obtained to allow a fuel truck through to St George. Reports received that Bollon has run out of fuel, however it was receiving supplies on Monday from Cunnamulla.

3. COMMUNICATIONS *(If communications out, include estimated time of reconnection)*

Telephone Network:	<ul style="list-style-type: none"> Fully operational
Mobile Telephone Network:	Fully operational – The water tower has been sandbagged to protect the mobile telephone infrastructure.
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER *(If power out, include estimated time of reconnection)*

Mains:	<ul style="list-style-type: none">
Auxiliary:	Ergon has deployed additional generators to St. George for activation to support existing infrastructure if needed.

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none"> Some water has entered a number of yards in low lying areas along the river and has also inundated approximately six homes. Mapping of inundated houses in St George will commence with the Queensland Water Police to provide information on the number of houses inundated with floodwater.
Services:	The river water supply in St George had failed due to the floods. Council has found a temporary solution using a diesel pump to pump water into the reservoir.
Environmental:	

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	The Evacuation Centre has only housed one (1) family overnight. Three (3) more booked in today.
Origin:	St. George community
Destinations:	St. George Emergency Evacuation Centre
Evacuation Centres Activated:	Evacuation centre continues to be operational. A meeting will be held tomorrow morning to assess the situation.
Transport Logistics:	<ul style="list-style-type: none"> Some roads closed – advice to be sought before travelling. The opportunity of road access from St George to Dirranbandi through private property has ceased.

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	Non-operational – Holiday period
Hospitals:	<ul style="list-style-type: none"> • High care patients have been evacuated. • Remains functional at this stage. • Temporary Field Hospital (QAS) on stand by for operation if needed. • QRFS advised that the flexible field habitat is currently stored undercover and arrangements are being made for it and resources to be relocated elsewhere.
Private Enterprise:	SES Flood boat being utilised to transport workers and personnel as needed.

9. LOCAL ARRANGEMENTS

Changes in Contacts:	
Problems Encountered:	<ul style="list-style-type: none"> • The river water supply in St George had failed due to the floods. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water. Council is continuing to monitor and repair the lower lift pumps from the river.
Staff / Resources Deployment:	<ul style="list-style-type: none"> • 2 EMQ personnel are returning by road to Brisbane tomorrow via Toowoomba. • 2 x EMQ personnel continue to support Local Government and SES in St George. • 6 x member team of SES Volunteers from Warwick departed St George to return home this morning. • 2 x Members from Begonia currently in St. George assisting local SES crews. • Four (4) QRFS Swift Water Rescue technicians are currently in St George. • Seven (7) QPS officers are currently in St George. • Five (5) Army personnel are based at the airport. • QRFS are currently planning to scale down their presence in St George. • Staff from the Department of Community Services are arriving tomorrow morning to commence assessments.

10. ONGOING ACTIVITIES *(Include brief details of current operations; politician visits, etc)*

<ul style="list-style-type: none"> • Visit from the Australian Defence Force regional liaison officer tomorrow morning who will be meeting with the Mayor, CEO and other senior officials to discuss and assess the continuation of military presence in St George. • A telethon is being televised in Brisbane tonight with live cross overs to flood affected areas. Liz Hayes will be presenting in St George from a location at Logan Lane. Vector control will be carried out prior to commencement of the telethon. Local residents in the vicinity will be contacted regarding the locality of the event. • The strategically constructed temporary levee banks that were constructed by Council will continue to be monitored.


- Vector control for mosquitoes and black fly continues in St George. Thallon and Dirranbandi will also be serviced as soon as possible. Details have been placed on the Council website.
- Balonne Council is keeping the community updated via Flood notices, council website and social networking sites.
- It is anticipated that there will be a major re-supply request towards the end of next week.
- Mapping of inundated houses in St George will commence with the Queensland Water Police to provide information on the number of houses inundated with floodwater.
- Ergon will provide information in relation to the number of houses that have been without power for the Dept of Communities.
- Dirranbandi Levee continues to be inspected and closely monitored.
- Dirranbandi is isolated by road. The peak is expected to reach Dirranbandi on 14 January 2011 and is expected to reach 5.4mtrs. Flood waters have reached the March 2010 record height.
- It is expected Hebel will peak around 16 January 2011. The town of Hebel is not expected to be inundated.
- The Moonie River peak of 5.35mtrs has now past Thallon and flood levels will continue at Thallon today with levels expected to fall slowly.
- Council have appointed Cr Robyn Fuhrmeister as Chair of the Recovery Committee. Plans are being made for the Committee to meet in the coming days and will utilise the Community Recovery Plan which was developed for the March 2010 flood event.

11. PROJECTED OPERATIONS (Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply)


- N/a

12. GENERAL OVERVIEW OF THE SITUATION

LDMG is currently meeting on a daily basis to address and plan for expected river peaks. With Council and service providers putting in a huge effort to protect critical infrastructure and the town from inundation. The Town is very well prepared and envisage few problems with the current predicted river heights. LDMG will continue to monitor closely.

Name: (Please print)	Andrew Wyatt
Position:	Operations
Signature:	
Date:	09/01/2010

Scott Norman – CEO Balonne Shire Council

Name: (Please print)	Scott Norman
Position:	CEO Balonne Shire Council
Signature:	
Date:	09/01/2010



Balonne Shire Flooding Update Sunday 9th January 2011

For updated Flood Warnings go to: <http://www.bom.gov.au/qld/warnings/index.shtml>

For updated QLD Main Road conditions go to: <http://131940.qld.gov.au> or call 13 19 40.

The river water supply in St George had failed due to the floods; Council has found a temporary solution and restored a limited supply. Please restrict your use to inside only. Your understanding and co-operation is appreciated.

BOM Warning for Balonne River at St George has changed. We have reached a peak of 13.2m yesterday and it remains at that level today.

St George Flood Line at 14.5m - A map of St George with an anticipated 14.5m flood line is available. This line relies upon natural high points in the land combined with minor earth works as they become necessary. Due the lower than expected peak the protection line to 14m has been completed and the situation will be monitored.

St George reached a peak of 13.2m yesterday and remains at that level today (Sunday 9th January). Flood levels will remain high (above 13m) until mid next week.

Dirranbandi is isolated by road. High clearance vehicles are currently being used to resupply Dirranbandi via private property.

The peak is expected to reach Dirranbandi 14th January 2011 - peak is expected to be 5.4m. For reference March 2010 peak was 5.28m. It is expected the level will remain at above 5m until 27th January. These are indicative long range predictions provided by the Bureau of Meteorology that will be refined as the peak moves down stream. The Dirranbandi levee is approximately 0.5m above the predicted peak (minimum).

It is expected Hebel will peak around 16th January; these are long range forecasts and indicative only. The town of Hebel is not expected to be inundated.

The Balonne Disaster Management Plan has been activated and a control room has been established in the Balonne Shire Council Office Health Building, Corner of Victoria and Grey Streets, St George. It will not be manned 24 hours at this stage and it is expected it will operate between 8.00am and 5.00pm until further notice.

The Control Centre phone number is (07) 4620 8841.

For after hour emergencies please phone the SES hotline 13 25 00.

For life threatening emergencies please phone 000.

If you wish to volunteer your services, please contact the Control Centre on (07) 4620 8841. They are establishing a register of volunteers which can be called upon.

SES Boats across the River – Contact the Control Centre if you have a legitimate need to cross the river at St George on (07) 4620 8841. A secondary after hours contact number is Ben Gardiner 0429 208 813. Please try contacting the Control Centre prior to Ben.

SES Boat Transfer Time – Daily Time Table – Current to Further Notice	
St George	Cockerel's Gully
5.30am -7.30am	5.45am – 7.45am
12 noon – 2.00pm	12.15pm – 2.15pm
4.15pm – 6.15pm	4.30pm – 6.30pm

An evacuation centre has been established at the St George State School, the phone number is (07) 4625 3920, and entry is via Alfred Street. Any one wanting to register must be authorised by the SES Control Centre or Police prior to arrival. Food and bedding will be supplied, but all personal hygiene products, clothing and medication must be brought upon registering.

Balonne River

St George reached a peak of 13.2m yesterday and remains at that level today (Sunday 9th January). Flood levels will remain high (above 13m) until mid next week.

The Balonne River, St George remains closed for all recreational boating. Only boats authorized by the Queensland Police Service are permitted on the river. The strong current and live electricity lines over the river present a risk to boating.

There is an expectation there will be prolonged periods of isolation and residents on rural properties, and the towns of Bollon, Hebel, and Dirranbandi are urged to take any opportunity to resupply for groceries, fuel, insect repellent and any regular medication.

Moonie River

The peak has now past Thallon (peaked at 5.35m), and flood levels will continue at Thallon today with levels expected to fall slowly.

The water is now below the Claude Bowhay Bridge on the Moonie Highway. The Moonie Highway is now open to 4WD vehicles with extreme caution and has a 5 ton. load limit.

Resupply plans are.

Bollon – no emergency resupply, access by road through Mitchell or West

The St George SES will be running a regular boat service across the Balonne River at St George – A roster shall be placed at a notice board at Deb's Café In due course It is asked the people phone ahead to book a ride.

Dirranbandi resupply by Council high vehicle when possible – back up by boat and air if necessary

Hebel – no emergency resupply while access south is open, then by air.

Flood information notice boards have been set up and will be displaying flood information at:

Balonne Shire Visitor Information Centre 114 The Terrace ST GEORGE QLD 4487 Ph: (07) 4620 8877	Old Websters Building (formerly the Post Office) 110 Victoria Street ST GEORGE QLD 4487
Dirranbandi Post Office 20 Railway Street DIRRANBANDI QLD 4486 Ph: (07) 4625 8211	Deb's Café Main St BOLLON QLD 4486 Ph: (07) 4625 6118
Hebel General Store & Caravan Park William Street HEBEL QLD 4486 Ph: (07) 4625 0920	Flood Evacuation Centre St George State School entry via Alfred Street ST GEORGE QLD 4487 Ph: (07) 4625 3920

Situation Report – Balonne Shire Council

Operation Name: Dec 2010 – Jan 2011 Flood Event

TO: Balonne Shire LDMG, EMQ, EMQSWR03 Fax: Email - [REDACTED]		FROM: Balonne Control Centre Telephone: 07 4620 8841 Facsimile: 07 4620 8845 Email: council@balonne.qld.gov.au	
Situation Report Schedule SITREP produced and forwarded to EMQ & DDCC by 1500hrs following meeting of Balonne LDMG.			
Date	Time	Sitrep No.	
10/01/2011	1600hrs	8	
1. WEATHER			
Local observations		Rain today however not expected to be heavy. Rain could increase on Tuesday but not expected to impact on river heights.	
Any difference from official weather reports:		NO	
2. TRANSPORT <i>(If roads, airstrips etc closed, include estimated time of opening)</i>			
Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FORM BALONNE SHIRE		
Rail	N/a		
Aviation:	Currently fully operational. MI Helicopters in St George have been engaged by Balonne Shire Council and continue to conduct small re-supply operations to Dirranbandi and surrounding properties.		
Marine:	Two boats remain in St George which Dept of Fisheries left for utilisation if required.		
Other:	<ul style="list-style-type: none"> • Issues were identified in relation to the delivery of fuel to St George. Local Government has addressed these issues. A visual inspection has been carried out on Loudon Bridge. The bridge is capable of taking weights above 5 tonne however it will only be used to transport essential supplies and with the issue of a Main Roads permit. A permit has been obtained to allow a fuel truck through to St George. • Reports received that Bollon has run out of fuel, however it was receiving supplies today or tomorrow from Cunnamulla. • The water is now below the Claude Bowhay Bridge on the Moonie Highway. A Main Roads Inspector was in town today and commenced Bridge Inspections. 		

3. COMMUNICATIONS *(If communications out, include estimated time of reconnection)*

Telephone Network:	• Fully operational
Mobile Telephone Network:	Fully operational – The water tower has been sandbagged to protect the mobile telephone infrastructure.
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER *(If power out, include estimated time of reconnection)*

Mains:	•
Auxiliary:	Ergon has deployed additional generators to St. George for activation to support existing infrastructure if needed.

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none"> • Some water has entered a number of yards in low lying areas along the river and has also inundated approximately eleven homes. • Mapping of affected houses in St George has commenced with the Queensland Water Police providing information on the number of houses affected and inundated with floodwater. Total properties with water in yards is 25 which includes 11 homes with water inundation. There are 3 private levee banks working and 2 private levee banks leaking.
Services:	The river water supply in St George had failed due to the floods. Council has implemented a temporary solution using a diesel pump to pump water into the reservoir. This is currently holding. Council is continuing to monitor and repair the lower lift pumps from the river.
Environmental:	

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	The Evacuation Centre has only housed one (1) family overnight. Temporary accommodation is being sourced for this family.
Origin:	St. George community
Destinations:	St. George Emergency Evacuation Centre
Evacuation Centres Activated:	Evacuation centre continues to be operational. A meeting will be held to assess the situation. Advertising of the Evacuation Centre being open will cease from tomorrow.
Transport Logistics:	<ul style="list-style-type: none"> • Some roads closed – advice to be sought before travelling. • The opportunity of road access from St George to Dirranbandi through private property has ceased.

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	Non-operational – Holiday period
Hospitals:	<ul style="list-style-type: none"> • High care patients have been evacuated. • Remains functional at this stage. • Temporary Field Hospital (QAS) on stand by for operation if needed. • QFRS advised that the flexible field habitat is currently stored undercover and arrangements are being made for it and resources to be relocated elsewhere.
Private Enterprise:	SES Flood boat being utilised to transport workers and personnel as needed.

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	<ul style="list-style-type: none"> • The river water supply in St George had failed due to the floods. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water. Council is continuing to monitor and repair the lower lift pumps from the river.
Staff / Resources Deployment:	<ul style="list-style-type: none"> • 2 EMQ personnel returned by air to Brisbane today. Due to bad weather in Brisbane, the flight was required to land at Millmerran until the weather cleared. • 2 x EMQ personnel continue to support Local Government and SES in St George. • 2 x Members from Begonia currently in St. George assisting local SES crews. • Four (4) QFRS Swift Water Rescue technicians are currently in St George. • Seven (7) QPS officers are currently in St George. • Five (5) Army personnel are based at the airport. • QFRS are currently planning to scale down their presence in St George. • Staff from the Department of Community Services are arriving tomorrow morning to commence assessments. • Council staffing will change over the next two days. Scott Norman, CEO, will take two days leave and John Carleton will act as LDC.

10. ONGOING ACTIVITIES *(Include brief details of current operations; politician visits, etc)*

<ul style="list-style-type: none"> • Visit from the Naval Commander this morning who met with the Mayor, CEO, EMQ and QPS senior officials to discuss and assess the continuation of military presence in St George. • The televised telethon conducted from Hutt Street Logan Lane last night went smoothly. The residents were door knocked and road signs were put in place. No issues. • The strategically constructed temporary levee banks that were constructed by Council will continue to be monitored. • Vector control for mosquitoes and black fly continues in St George. Thallon and Dirranbandi will also be serviced as soon as possible. Details have been placed on the Council website.


- A Council officer visited Dirranbandi today in relation to environmental health.
- Balonne Council is keeping the community updated via Flood notices, council website and social networking sites.
- Work has commenced to organise an Isolated Community resupply into Dirranbandi. Currently liaising with EMQ LO at District level in relation to this request.
- Ergon will provide information in relation to the number of houses that have been without power for the Dept of Communities.
- Dirranbandi Levee continues to be inspected and closely monitored.
- Dirranbandi is isolated by road. The peak is expected to reach Dirranbandi on 14 January 2011 and is expected to reach 5.4mtrs. Flood waters have reached the March 2010 record height.
- There was a report of contaminated water at the Evacuation Centre. Water sample tests proved this incorrect and the water is fine.
- It is expected Hebel will peak around 16 January 2011. The town of Hebel is not expected to be inundated however the town and surrounding properties will face a long period of isolation.
- The Moonie River peak of 5.35mtrs has now past Thallon and flood levels will continue to fall slowly.
- It was reported that the Thallon levee began to weep overnight however this has been patched with no further issues at this stage.
- The large SES Floodboat has a mechanical problem. The Queensland Water Police marine technician is arriving in town tomorrow to service the Water Police Boat. The technician will look at repairing the SES Vessel at the same time. The SES will continue with transportation using two smaller floodboats.
- Council have appointed Cr Robyn Fuhrmeister as Chair of the Recovery Committee. The Committee will meet tomorrow at 1000hrs.

11. PROJECTED OPERATIONS (Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply)


- N/a

12. GENERAL OVERVIEW OF THE SITUATION

LDMG continues to meet on a daily basis. The Town is very well prepared and envisages few problems with the current predicted river heights. LDMG will continue to monitor closely.

Name: (Please print)	Andrew Wyatt
Position:	Operations
Signature:	
Date:	10/01/2010

Scott Norman – CEO Balonne Shire Council

Name: (Please print)	Scott Norman
Position:	CEO Balonne Shire Council
Signature:	
Date:	10/01/2010



Balonne Shire Flooding Update Monday 10th January 2011

For updated Flood Warnings go to: <http://www.bom.gov.au/qld/warnings/index.shtml>

For updated QLD Main Road conditions go to: <http://131940.qld.gov.au> or call 13 19 40.

On Sunday 9th January, the river water supply in St George failed due to the floods; Council has found a temporary solution and restored a limited supply. Please restrict your use to inside only, until further notice. Your understanding and co-operation is appreciated.

The Balonne River at St George reached a peak of 13.2m yesterday and it remains at that level today. Flood levels are predicted to remain high (above 13m) until mid week and above 12m for the rest of the week.

St George Flood Line at 14.5m - A map of St George with an anticipated 14.5m flood line is available. This line relies upon natural high points in the land combined with minor earth works as they become necessary. Due to the lower than expected peak the protection line to 14m has been completed and the situation will be monitored. The temporary levies shall remain in place until it's deemed the danger has passed.

The Balonne River, St George remains closed for all recreational boating. Only boats authorized by the Queensland Police Service are permitted on the river. The strong current and live electricity lines over the river present a risk to boating.

Balonne River Minor Dirranbandi - The flood level has now reached the March 2010 level of 5.3m. The peak is expected to reach Dirranbandi on Friday 14th January 2011, and is expected to be 5.4m. It is expected the level will remain at or above 5m until 27th January. The Dirranbandi levee is approximately a minimum of 0.5m above the predicted peak.

Dirranbandi is isolated by road and high clearance vehicles are currently not able to be used to resupply the town. Alternate arrangements for resupply are in place.

It is expected Hebel will peak around Sunday 16th January; the town of Hebel is not expected to be inundated however Hebel and surrounding properties face a long period of isolation.

The Balonne Disaster Management Plan remains activated and a control room has been established in the Balonne Shire Council Office Health Building, Corner of Victoria and Grey Streets, St George. It is not manned 24 hours and normal hours of operation are between 8.00am and 5.00pm until further notice.

The Control Centre phone number is (07) 4620 8841.

For after hour emergencies please phone the SES hotline 13 25 00.

For life threatening emergencies please phone 000.

If you wish to volunteer your services, please contact the Control Centre on (07) 4620 8841. They are establishing a register of volunteers which can be called upon.

SES Boats across the River – Contact the Control Centre if you have a legitimate need to cross the river at St George on (07) 4620 8841. A secondary after hours contact number is Ben Gardiner 0429 208 813. Please try contacting the Control Centre prior to Ben.

SES Boat Transfer Time – Daily Time Table – Current to Further Notice	
St George	Cockerel's Gully
5.30am -7.30am	5.45am – 7.45am
12 noon – 2.00pm	12.15pm – 2.15pm
4.15pm – 6.15pm	4.30pm – 6.30pm

An evacuation centre has been established at the St George State School, the phone number is (07) 4625 3920, and entry is via Alfred Street. Any one wanting to register must be authorised by the SES Control Centre or Police prior to arrival. Food and bedding will be supplied, but all personal hygiene products, clothing and medication must be brought upon registering.

Moonie River

The peak has now past Thallon (peaked at 5.35m), and will continue to fall slowly. The Carnarvon Highway between St George and Nindigully is now open with care. There is 0.2m of water across Rogers Gully north of Nindigully. The highway remains impassable at Goorarooman and Nindigully to Thallon remains closed.

The water is now below the Claude Bowhay Bridge on the Moonie Highway. The Moonie Highway is now open to 4WD vehicles with extreme caution and has a 5 ton load limit. Bridge inspectors are making an assessment of the Claude Bowhay Bridge today (10/1/2011) to determine if heavier loads will be permitted.

Resupply plans are.

Bollon – no emergency resupply, access by road through Mitchell or West

The St George SES will be running a regular boat service across the Balonne River at St George – A roster shall be placed at a notice board at Deb's Café, It is asked the people phone ahead to book a ride.

Dirranbandi resupply by Council high vehicle when possible – back up by boat and air if necessary

Hebel – no emergency resupply while access south is open, then by air.

There is an expectation there will be prolonged periods of isolation and residents on rural properties, and the towns of Bollon, Hebel, and Dirranbandi are urged to take any opportunity to resupply for groceries, fuel, insect repellent and any regular medication.

Flood information notice boards have been set up and will be displaying flood information at:

Balonne Shire Visitor Information Centre 114 The Terrace ST GEORGE QLD 4487 Ph: (07) 4620 8877	Old Websters Building (formerly the Post Office) 110 Victoria Street ST GEORGE QLD 4487
Dirranbandi Post Office 20 Railway Street DIRRANBANDI QLD 4486 Ph: (07) 4625 8211	Deb's Café Main St BOLLON QLD 4486 Ph: (07) 4625 6118
Hebel General Store & Caravan Park William Street HEBEL QLD 4486 Ph: (07) 4625 0920	Flood Evacuation Centre St George State School entry via Alfred Street ST GEORGE QLD 4487 Ph: (07) 4625 3920

Situation Report – Balonne Shire Council

Operation Name: Dec 2010 – Jan 2011 Flood Event

TO: Balonne Shire LDMG, EMQ, EMQSWR03		FROM: Balonne Control Centre	
Fax: Email -		Telephone: 07 4620 8841	
		Facsimile: 07 4620 8845	
		Email: council@balonne.qld.gov.au	
Situation Report Schedule			
SITREP produced and forwarded to EMQ & DDCC by 1500hrs following meeting of Balonne LDMG.			
Date	Time	Sitrep No.	
11/01/2011	1600hrs	9	
1. WEATHER			
Local observations		Isolated showers and storms.	
Any difference from official weather reports:		NO	

2. TRANSPORT *(If roads, airstrips etc closed, include estimated time of opening)*

Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FORM BALONNE SHIRE
Rail	N/a
Aviation:	Currently fully operational. MI Helicopters in St George have been engaged by Balonne Shire Council and continue to conduct small re-supply operations to Dirranbandi and surrounding properties.
Marine:	Two boats remain in St George which Dept of Fisheries left for utilisation if required.
Other:	<ul style="list-style-type: none"> • St George received supplies of fuel yesterday. • Bollon received supplies of fuel via Cunnamulla.

3. COMMUNICATIONS *(If communications out, include estimated time of reconnection)*

Telephone Network:	<ul style="list-style-type: none">Fully operational
Mobile Telephone Network:	Fully operational – The water tower has been sandbagged to protect the mobile telephone infrastructure.
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER *(If power out, include estimated time of reconnection)*

Mains:	<ul style="list-style-type: none">
Auxiliary:	Ergon has deployed additional generators to St. George for activation to support existing infrastructure if needed.

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none">Some water has entered a number of yards in low lying areas along the river and has also inundated approximately eleven homes.Mapping of affected houses in St George has commenced with the Queensland Water Police providing information on the number of houses affected and inundated with floodwater. Total properties with water in yards is 25 which includes 11 homes with water inundation. There are 3 private levee banks working and 2 private levee banks leaking.
Services:	The river water supply in St George had failed due to the floods. Council has implemented a temporary solution using a diesel pump to pump water into the reservoir. This is currently holding. Council is continuing to monitor and repair the lower lift pumps from the river.
Environmental:	

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	The Evacuation Centre has now closed.
Origin:	St. George community
Destinations:	St. George Emergency Evacuation Centre
Evacuation Centres Activated:	Evacuation centre has now been closed. A couple of people who had approached the Evacuation Centre have now been redirected back to the Grape Exchange. The Grape Exchange were contacted and they have agreed for the persons to continue to stay. Information was provided to the people in relation to Centrelink.
Transport Logistics:	<ul style="list-style-type: none"> • Some roads closed – advice to be sought before travelling. • The opportunity of road access from St George to Dirranbandi through private property has ceased.

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	Non-operational – Holiday period
Hospitals:	<ul style="list-style-type: none"> • High care patients have been evacuated. • Remains functional at this stage. • Temporary Field Hospital (QAS) on stand by for operation if needed. • QRFS advised that the flexible field habitat is currently stored undercover and arrangements are being made for it and resources to be relocated elsewhere.
Private Enterprise:	SES Flood boat being utilised to transport workers and personnel as needed.

9. LOCAL ARRANGEMENTS

Changes in Contacts:	
Problems Encountered:	<ul style="list-style-type: none"> • The river water supply in St George had failed due to the floods. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water. Council is continuing to monitor the situation.
Staff / Resources Deployment:	<ul style="list-style-type: none"> • 2 x EMQ personnel continue to support Local Government and SES in St George. • 2 x Members from Begonia currently in St. George assisting local SES crews. • Four (4) Army personnel are based at the airport. • QFRS are currently planning to scale down their presence in St George. • QAS are currently staffed by three (3) normal road crew in St George. Other QAS staff were deployed to flood operations in Toowoomba. • Council staffing will change over the next two days. Scott Norman, CEO, will take leave and John Carleton will act as LDC for two days.

10. ONGOING ACTIVITIES (Include brief details of current operations; politician visits, etc)

St George:

- Council had previously constructed levees around the town. The strategic temporary levee banks that were constructed by Council are continually being monitored. At today's LDMG meeting, a decision was made to increase the temporary levee in the Logan Lane area to 14.5 metres.
- The LDMG is awaiting advice and modelling on the predicted river height information from the Bureau of Meteorology in relation to the current rain event in the Chinchilla, Dalby and Condamine area.
- Vector control for mosquitoes and black fly continues in St George. Thallon and Dirranbandi will also be serviced as soon as possible. Details have been placed on the Council website.
- Balonne Council is keeping the community updated via Flood notices, council website and social networking sites.
- Ergon will provide information in relation to the number of houses that have been without power for the Dept of Communities.
- An issue was raised in relation to storm water drainage in St George. A number of business have already been sandbagged for the previous event and remain in place. In the event of heavy rain, businesses who are at risk of inundation should be advised to reposition their sandbags in front of the door at night at the close of business each day.
- St George have a good supply of unfilled sandbags on hand.
- It is reported that St George Freight Liners were stuck in transit at the base of the Toowoomba range last night and are unable to get through to St George.
- Supplies of milk are getting low and the Butchery is short on meat supply. The Bakery has a good supply of bread and there is currently still fresh fruit and vegetables available in St George. Balonne Shire Council is currently providing advice to retailers in relation to sourcing supplies.
- The large SES Floodboat has a mechanical problem. The Queensland Water Police marine technician was unable to arrive in town today. Arrangements are being made to source a gear cable and have it fitted by a local mechanic. The SES will continue with transportation using two smaller floodboats until further notice.
- Council have appointed Cr Robyn Fuhrmeister as Chair of the Recovery Committee. The Committee met today at 1000hrs. The four sub-groups have been established. An Action Plan is being developed and prioritised in order of Low, Medium and High. Cr Fuhrmeister will make contact with other communities within the Shire and make arrangements to travel and meet with those communities.
- Each of the sub-groups identified various issues which are currently being worked through.
- The Committee will meet again at 1000 hours on Thursday.

Dirranbandi:

- Work has commenced to organise an Isolated Community resupply into Dirranbandi. Currently liaising with EMQ LO at District level in relation to this request.
- A number of isolated property resupplies have continued throughout today.
- Transportation of Queensland Health Nurses for staff rotations from St George to Dirranbandi and return were completed today.
- Newspapers and medications were transported to Dirranbandi today.
- Transportation of Queensland Police Service Officers for staff rotations from St George to Dirranbandi and return were completed today.
- Dirranbandi Levee continues to be inspected and closely monitored.
- Dirranbandi is isolated by road. The peak is expected to reach Dirranbandi on 14 January 2011 and is expected to reach 5.4 metres. Flood waters have reached the March 2010 record height.

Hebel/Thallon:

- It is expected Hebel will peak around 16 January 2011. The town of Hebel is not expected to be inundated however the town and surrounding properties will face a long period of isolation.
- Ergon advised that a power pole was washing away in the Hebel area. Ergon staff and a generator are on their way to Hebel to rectify the situation.
- The Moonie River peak of 5.35mtrs has now past Thallon and flood levels will continue to fall slowly.

Mungindi:


- A Special Meeting was held at 1600 hours today in relation to Mungindi.
- The Bureau of Meteorology advised a peak in the Barwon River at Mungindi is expected later in the week.
- The Bureau are expecting a 12 metre peak at midday on Thursday at Bogabilla. This could result in significant flooding in the Mungindi area.
- A decision has been made by Queensland Health to evacuate six (6) patients from the Mungindi Hospital to Moree. Queensland Health are arranging the evacuation and the Director of Nursing is liaising with Queensland Health.
- Ergon and NSW Country Energy advise that power should not be an issue however if the levee is breached, the Hospital and town will lose power.
- The Moree Plains Shire Council have established a Local Disaster Coordination Centre in Mungindi.
- Balonne Shire Council is working with Moree Plains Shire Council and monitoring the situation.
- The Shire Engineer is travelling to Mungindi this afternoon to inspect the levee, take measurements and identify any issues.
- The Balonne Shire Mayor and SES Controller will travel to Mungindi tomorrow by road and distribute leaflets and information to the community on the Queensland side of the border and liaise with the NSW LDCC.
- Information has been prepared and will be displayed on Notice Boards in town.
- An update will be provided by the NSW Flood Warning Centre at 1100 hours tomorrow.

11. PROJECTED OPERATIONS (Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply)


- N/a

12. GENERAL OVERVIEW OF THE SITUATION

LDMG continues to meet on a daily basis. The Town of St George is making further preparations in readiness for a new flood peak. The LDMG is continuing to monitor and manage the situation in Mungindi.

Name: (Please print)	Andrew Wyatt
Position:	Operations
Signature:	
Date:	11/01/2010

Scott Norman – CEO Balonne Shire Council

Name: (Please print)	Scott Norman JOHN CARLETON
Position:	DEES / COO CEO Balonne Shire Council
Signature:	
Date:	11/01/2010



Balonne Shire Flooding Update Tuesday 11 January 2011

Flood Warnings: <http://www.bom.gov.au/qld/warnings/index.shtml>

Road Updates: QLD Main Road conditions go to: <http://131940.qld.gov.au> or call 13 19 40.

Flood Update:

St George - 6am Tuesday

The Balonne River at St George was 13.1 metres and falling slowly. Major flood levels will remain high (above 13 metres) until Wednesday.

High level major flooding is expected to continue in the Balonne River system downstream from St George to the NSW border throughout January. This includes the Bokhara, Culgoa, Balonne Minor and Narran Rivers and Ballandool Creek.

Dirranbandi & Hebel

The peak flow will be in the Dirranbandi during Wednesday and in the Hebel area later this week.

Thallon - 6am

The Moonie River level at Thallon was at 5.1 metres. Moderate flooding continues to slowly rise further downstream at Fenton where levels are expected to be similar to the 1988 flood peak of about 5.1 metres.

Moderate to major flooding is occurring in the Moonie River between Nindigully and Fenton with the flood peak approaching Fenton.

Mungindi

Weir River - Minor to moderate flooding continues to ease on the Weir River between Surrey and Talwood. The flood peak is now in the Jericho area where major river flooding has developed. Heavy rainfall will cause further rises and a return to moderate to major flooding in the upper Weir River in the next 24 hours.

Roads Update

Castlereagh Highway (St George-Dirranbandi)	CLOSED
Castlereagh Highway (Dirranbandi-Hebel)	CLOSED
Carnarvon Highway (St George-Nindigully)	OPEN .2m at Rogers Gully & falling
Carnarvon Highway (Nindigully-Thallon)	CLOSED .8m at "Goorarooman"
Carnarvon Highway (St George-Surat)	CLOSED 1.+m at floodway past Grape Exchange
Moonie Highway (St George-Westmar)	OPEN
Moonie Highway (Westmar-Dalby)	CLOSED at Dalby

Further

Qld Police have advised that all roads to Miles, Dalby and Warwick are cut. Gore Highway Goondiwindi to Millmerran is OPEN WITH CAUTION to all traffic.

Gore Highway is CLOSED at Pampas between Millmerran and Brookstead.

On Sunday 9th January, the river water supply in St George failed due to the floods; Council has found a temporary solution and restored a limited supply. Please restrict your use to inside only, until further notice. Your understanding and co-operation is appreciated.

The Balonne River at St George reached a peak of 13.2m on Sunday and it currently sitting just above 13m today. Flood levels are predicted to remain high (above 13m) until Wednesday and above 12m for the rest of the week.

St George Flood Line at 14.5m - A map of St George with an anticipated 14.5m flood line is available. This line relies upon natural high points in the land combined with minor earth works as they become necessary. Due to the lower than expected peak the protection line to 14m has been completed and the situation will be monitored. The temporary levies shall remain in place until it's deemed the danger has passed.

The Balonne River, St George remains closed for all recreational boating. Only boats authorized by the Queensland Police Service are permitted on the river. The strong current and live electricity lines over the river present a risk to boating.

Balonne River Minor Dirranbandi - The flood level has now past the March 2010 level, and the current level is 5.33m. The peak is expected to reach Dirranbandi on Friday 14th January 2011, and is expected to be 5.4m. It is expected the level will remain at or above 5m until 27th January. The Dirranbandi levee is approximately a minimum of 0.5m above the predicted peak.

Dirranbandi is isolated by road and high clearance vehicles are currently not able to be used to resupply the town. Alternate arrangements for resupply are in place.

It is expected Hebel will peak around Sunday 16th January; the town of Hebel is not expected to be inundated however Hebel and surrounding properties face a long period of isolation.

The Balonne Disaster Management Plan remains activated and a control room has been established in the Balonne Shire Council Office Health Building, Corner of Victoria and Grey Streets, St George. It is not manned 24 hours and normal hours of operation are between 8.00am and 5.00pm until further notice.

The Control Centre phone number is (07) 4620 8841.

For after hour emergencies please phone the SES hotline 13 25 00.

For life threatening emergencies please phone 000.

If you wish to volunteer your services, please contact the Control Centre on (07) 4620 8841. They are establishing a register of volunteers which can be called upon.

SES Boats across the River – Contact the Control Centre if you have a legitimate need to cross the river at St George on (07) 4620 8841. A secondary after hours contact number is Ben Gardiner 0429 208 813. Please try contacting the Control Centre prior to Ben.

SES Boat Transfer Time – Daily Time Table – Current to Further Notice	
St George	Cockereel's Gully
5.30am -7.30am	5.45am – 7.45am
12 noon – 2.00pm	12.15pm – 2.15pm
4.15pm – 6.15pm	4.30pm – 6.30pm

Moonie River

The peak has now past Thallon (peaked at 5.35m), and will continue to fall slowly. The Carnarvon Highway between St George and Nindigully is now open with care. There is 0.2m of water across Rogers Gully north of Nindigully, and falling. The highway remains impassable at Goorarooman and Nindigully to Thallon remains closed.

The water is now below the Claude Bowhay Bridge on the Moonie Highway. The Moonie Highway is now open to 4WD vehicles with extreme caution and has a 5 ton load limit. Bridge inspectors are making an assessment of the Claude Bowhay Bridge today (10/1/2011) to determine if heavier loads will be permitted.

Resupply plans are.

Bollon – no emergency resupply, access by road through Mitchell or West

The St George SES will be running a regular boat service across the Balonne River at St George -- A roster shall be placed at a notice board at Deb's Café, it is asked the people phone ahead to book a ride.

Dirranbandi resupply by Council high vehicle when possible – back up by boat and air if necessary

Hebel – no emergency resupply while access south is open, then by air.

There is an expectation there will be prolonged periods of isolation and residents on rural properties, and the towns of Bollon, Hebel, and Dirranbandi are urged to take any opportunity to resupply for groceries, fuel, insect repellent and any regular medication.

Flood information notice boards have been set up and will be displaying flood information at:

Balonne Shire Visitor Information Centre 114 The Terrace ST GEORGE QLD 4487 Ph: (07) 4620 8877	Old Websters Building (formerly the Post Office) 110 Victoria Street ST GEORGE QLD 4487
Dirranbandi Post Office 20 Railway Street DIRRANBANDI QLD 4486 Ph: (07) 4625 8211	Deb's Café Main St BOLLON QLD 4486 Ph: (07) 4625 6118
Hebel General Store & Caravan Park William Street HEBEL QLD 4486 Ph: (07) 4625 0920	Flood Evacuation Centre St George State School entry via Alfred Street ST GEORGE QLD 4487 Ph: (07) 4625 3920

Situation Report – Balonne Shire Council

Operation Name: Dec 2010 – Jan 2011 Flood Event

TO: Balonne Shire LDMG, EMQ, EMQSWR03 Fax: Email - [REDACTED]		FROM: Balonne Control Centre Telephone: 07 4620 8841 Facsimile: 07 4620 8845 Email: council@balonne.qld.gov.au	
Situation Report Schedule SITREP produced and forwarded to EMQ & DDCC by 1600hrs following meeting of Balonne LDMG.			
Date	Time	Sitrep No.	
12/01/2011	1600hrs	10	
1. WEATHER			
Local observations		Isolated showers and storms.	
Any difference from official weather reports:		NO	

2. TRANSPORT *(If roads, airstrips etc closed, include estimated time of opening)*

Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FORM BALONNE SHIRE
Rail	N/a
Aviation:	Currently fully operational. MI Helicopters in St George have been engaged by Balonne Shire Council and continue to conduct re-supply operations to Dirranbandi and surrounding properties.
Marine:	Two boats remain in St George which Dept of Fisheries left for utilisation if required.
Other:	•

3. COMMUNICATIONS *(If communications out, include estimated time of reconnection)*

Telephone Network:	<ul style="list-style-type: none"> Next G Network is working but is very sluggish the coordination centre has been having some difficulties with Email at times due to the current demand on the system.
Mobile Telephone Network:	Fully operational – The water tower has been sandbagged to protect the mobile telephone infrastructure.
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER *(If power out, include estimated time of reconnection)*

Mains:	<ul style="list-style-type: none">
Auxiliary:	Ergon has deployed additional generators to St. George for activation to support existing infrastructure if needed.

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none"> Some water has entered a number of yards in low lying areas along the river and has also inundated approximately eleven homes. Mapping of affected houses in St George has commenced with the Queensland Water Police providing information on the number of houses affected and inundated with floodwater. <p>Total properties with water in yards is 25 which includes 11 homes with water inundation. There are 3 private levee banks working and 2 private levee banks leaking.</p>
Services:	The river water supply in St George had failed due to the floods. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water. Council is continuing to monitor the situation.
Environmental:	

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	The Evacuation Centre has now closed.
Origin:	St. George community
Destinations:	St. George Emergency Evacuation Centre
Evacuation Centres Activated:	Evacuation centre is closed.
Transport Logistics:	<ul style="list-style-type: none"> • Some roads closed – advice to be sought before travelling. • QPS advised that all roads to Miles, Dalby and Warwick are cut. Gore Highway Goondiwindi to Millmerran is closed to all traffic 40kms from Goondiwindi due to floodwaters.

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	Non-operational – Holiday period
Hospitals:	<ul style="list-style-type: none"> • High care patients have been evacuated. • Remains functional at this stage. • Temporary Field Hospital (QAS) on stand by for operation if needed. • QRFS advised that the flexible field habitat is currently stored undercover and arrangements are being made for it and resources to be relocated elsewhere.
Private Enterprise:	SES Flood boats are being utilised to transport supplies, workers and personnel as needed across the river.

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	<ul style="list-style-type: none"> • The river water supply in St George had failed due to the floods. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water. Council is continuing to monitor the situation.
Staff / Resources Deployment:	<ul style="list-style-type: none"> • 2 x EMQ personnel continue to support Local Government and SES in St George. • 2 x Members from Begonia currently in St. George assisting local SES crews. • Four (4) Army personnel are based at the airport. • QFRS have officers available to be deployed as required. • QAS are currently staffed by three (3) normal road crew in St George. • QPS Water Police are leaving today. Police are continuing to be on duty 24hours until further advice. • Two (2) Department of Communities staff arrived in St George yesterday and have set up in the Centrelink office. Five (5) additional staff will be arriving tomorrow. • John Carleton is currently acting as LDC.

10. ONGOING ACTIVITIES *(Include brief details of current operations; politician visits, etc)*

St George:

- The Balonne River at St George was 12.8m and falling slowly. Major flood levels will remain high during today.
- High level major flooding is expected to continue in the Balonne River system downstream from St George to the NSW border throughout January. This includes the Bokhara, Culgoa, Balonne Minor and Narran Rivers and Ballandool Creek.
- Sunwater advised that the gates at Beardmore Dam were slowly being lowered as required and continuing to monitor dam flows.
- Council had previously constructed levees around the town. The strategic temporary levee banks that were constructed by Council are continually being monitored. At yesterday's LDMG meeting, a decision was made to increase the height of the temporary levee in the Logan Lane area to 14.5 metres.
- The LDMG is awaiting advice and modelling on the predicted river height information from the Bureau of Meteorology in relation to the current rain event in the Chinchilla, Dalby and Condamine area.
- Vector control for mosquitoes and black fly continues in St George. Thallon and Dirranbandi will also be serviced as soon as possible. Details have been placed on the Council website.
- Balonne Council is keeping the community updated via Flood notices, council website and social networking sites.
- Ergon will provide information in relation to the number of houses that have been without power for the Dept of Communities.
- An issue was raised in relation to storm water drainage in St George. Areas of risk have been identified. A number of businesses have already been sandbagged for the previous event and remain in place. In the event of heavy rain, businesses who are at risk of inundation have been advised to reposition their sandbags in front of the door at night at the close of business each day. Standby Pumps have been set up and sandbags have been filled. There are 3 pumps that can be deployed around town to cope with above normal rainfall. Contingencies are in place.
- St George has a good supply of unfilled sandbags on hand.
- It is reported that St George Freight Lines with police escort have managed to get to the top of Toowoomba Range overnight and are still trying to source a way through to St George.
- Supplies of milk are getting low and the Butchery is short on meat supply. The Bakery has a good supply of bread and there is currently still some fresh fruit and vegetables available in St George. Balonne Shire Council is currently providing advice to retailers in relation to sourcing supplies through the IGA in Charleville.
- The large SES Floodboat has a mechanical problem. Arrangements are being made to source a gear cable and have flown in on a commercial flight and fitted by a local mechanic. The SES will continue with transportation using two smaller floodboats until further notice.
- QAS raised a potential issue of feet infections in relation to SES Volunteers. QAS recommend boat crews are vigilant in drying their feet regularly as a precaution.
- QAS requested that we ensure all QAS jobs are put through to Triple 0 as some locals have been ringing the ambulance station direct.
- Paroo Shire have offered assistance to the Balonne Shire. Paroo Shire will commence some road works on the western side of the river on behalf of the Balonne Shire where they are able.
- Cr Robyn Fuhrmeister has been appointed as Chair of the Recovery Committee. The Committee met yesterday at 1000hrs. The four sub-groups have been established. An Action Plan is being developed and prioritised in order of Low, Medium and High. Cr Fuhrmeister will make contact with other communities within the Shire and make arrangements to travel and meet with those communities.
- Each of the sub-groups identified various issues which are currently being worked through.
- The Committee will meet again at 1000 hours on Thursday.

Dirranbandi:

- Dirranbandi remains isolated.
- The Balonne Minor River in Dirranbandi was 5.34m and rising slowly. The peak flow is currently in the Dirranbandi area today and will reach the Hebel area later this week. The Bokhara River in Hebel was 2.23m and still rising.
- Work is continuing on organising an Isolated Community resupply into Dirranbandi. Currently liaising with EMQ LO at District level in relation to this request.
- A number of isolated property resupplies have continued throughout today.
- Bread can be supplied from the local bakery in St George and local arrangements will be made to transport it to Dirranbandi as required.
- Australia Post mail and money was transported to Dirranbandi today. Australia Post mail was also transported from Dirranbandi to St George today.
- An issue with Dirranbandi water quality readings has been identified. A Council officer re-visited Dirranbandi today to take further samples which will be tested locally and a sample will also be sent to Queensland Health for analysis.
- Water quality has been tested. Measures are being implemented to improve the water quality. Council is reviewing the mix/ratio of river water : bore water to a 50%:50% ratio. The temperature of bore water reaches 65° and mixing with river water should reduce the temperature to an acceptable level. A revised water treatment and disinfecting process is being undertaken as well as flushing the lines to reduce contaminants. Water quality readings and chlorine residue testing will continue.
- An Advisory Notice is being provided to the community requesting them to follow Council's recommendations to boil drinking water (a rolling boil for 1 minute) and cooled before consumption and refrigerated. Situation is being monitored
- Dirranbandi Levee continues to be inspected and closely monitored.

Hebel/Thallon:

- Minor to moderate flooding is easing between Nindigully and Thallon. The Moonie River level at Thallon was at 4.9m and falling. River levels downstream at Fenton have commenced to ease, following a moderate flood peak of 4.94m.
- Ergon advised that a power pole was washing away in the Hebel area causing some power issues. Ergon staff and a generator are on their way to Hebel this afternoon to rectify the situation.
- If Ergon are unable to access the area there may be a requirement to airlift them in tomorrow.
- If the power problem cannot be rectified a generator will be connected to the local shop to allow them to continue to operate. The Hotel in Hebel has its own generator.

Mungindi:

- A Special Meeting was held at 1600 hours yesterday in relation to Mungindi.
- At 1000 hrs this morning, the Barwon River in Mungindi was 6.28 m and steady. Moderate flooding is expected with a peak around Monday 24 January in Mungindi, resulting from flows upstream in the MacIntyre and Weir Rivers. The predicted flood peak will be revised as information is received from BOM NSW.
- A decision was made by Queensland Health to evacuate six (6) patients from the Mungindi Hospital to Moree. Queensland Health have advised that this commenced mid morning today by NSW Ambulance and there were actually four (4) patients transported.
- Ergon and NSW Country Energy advise that power should not be an issue however if the levee is breached, the Hospital and town will lose power. Ergon Energy are currently supplying Mungindi whilst NSW Country Energy are upgrading their works and this arrangement will continue until after the flood situation.
- The Moree Plains Shire Council have established a Local Disaster Coordination Centre in Mungindi.
- Balonne Shire Council is communicating with Moree Plains Shire Council and monitoring the situation.
- The Balonne Shire Director of Technical Services travelled to Mungindi yesterday afternoon to inspect the levee. He has advised that there is four (4) kms of levee around Mungindi (on the Queensland side) has been constructed to a height of nine (9) metres at its lowest point. It slightly higher between the Hospital and the new bridge.



- Balonne Shire Council has engaged an excavator to be on standby inside the levee should there be any signs of seeping.
- Moree Plains Shire Council advised that if the predicted flood level is equal to or less than the 1996 flood that they do not envisage any major problems.
- Greg Cook from NSW Country Energy also advised that there will be a vehicle and crew on standby in Mungindi from 20 January.
- The Balonne Shire Mayor and SES Controller travelled to Mungindi today by road and provided Information Sheets at the Service Station, Hospital and Moree Plains Shire Council. The Information Sheets will also be displayed on the Community Notice Board.
- An update will be provided by the NSW Flood Warning Centre at 1100 hours tomorrow.

11. PROJECTED OPERATIONS (*Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply*)


- N/a

12. GENERAL OVERVIEW OF THE SITUATION

LDMG continues to meet on a daily basis. The Town of St George is making further preparations in readiness for a new flood peak. The LDMG is continuing to monitor and manage the situation in Mungindi .

Name: <i>(Please print)</i>	Andrew Wyatt
Position:	Operations
Signature:	
Date:	12/01/2010 

Scott Norman – CEO Balonne Shire Council

Name: <i>(Please print)</i>	John Carleton
Position:	Local Disaster Coordinator
Signature:	
Date:	12/01/2010



Balonne Shire Flooding Update Wednesday 12 January 2011

Flood Warnings: <http://www.bom.gov.au/qld/warnings/index.shtml>

Road Updates: QLD Main Road conditions go to: <http://131940.qld.gov.au> or call 13 19 40.

Flood Update:

St George - 9am Wednesday

The Balonne River at St George was 12.8m and falling slowly. Major flood levels will remain high during Wednesday.

High level major flooding is expected to continue in the Balonne River system downstream from St George to the NSW border throughout January. This includes the Bokhara, Culgoa, Balonne Minor and Narran Rivers and Ballandool Creek.

Dirranbandi & Hebel – 8am

The Balonne Minor River in Dirranbandi was 5.34m and rising slowly. The peak flow is currently in the Dirranbandi area today and will reach the Hebel area later this week. The Bokhara River in Hebel was 2.23m and still rising.

Thallon – 6.15am

Minor to moderate flooding is easing between Nindigully and Thallon. The Moonie River level at Thallon was at 4.9m and falling. River levels downstream at Fenton have commenced to ease, following a moderate flood peak of 4.94m.

Mungindi – 10am

The Barwon River in Mungindi was 6.28m and steady. Moderate flooding is expected with a peak around Monday 24 January in Mungindi, resulting from flows upstream in the Macintyre & Weir Rivers. The predicted flood peak will be revised as information has been received from BOM NSW.

Roads Update

Castlereagh Highway (St George-Dirranbandi)	CLOSED
Castlereagh Highway (Dirranbandi-Hebel)	CLOSED
Carnarvon Highway (St George-Nindigully)	OPEN
Carnarvon Highway (Nindigully-Thallon)	CLOSED .4m at "Goorarooman"
Carnarvon Highway (St George-Surat)	CLOSED 1.+m at floodway past Grape Exchange
Moonie Highway (St George-Westmar)	OPEN
Moonie Highway (Westmar-Dalby)	CLOSED at Dalby

Further

Qld Police have advised that all roads to Miles, Dalby and Warwick are cut. Gore Highway Goondiwindi to Millmerran is CLOSED TO ALL TRAFFIC 40km from Goondiwindi due to floodwaters.

On Sunday 9th January, the river water supply in St George failed due to the floods; Council has found a temporary solution and restored a limited supply. Please restrict your use to inside only, until further notice. Your understanding and co-operation is appreciated.

St George Flood Line at 14.5m - A map of St George with an anticipated 14.5m flood line is available. This line relies upon natural high points in the land combined with minor earth works as they become necessary. Due to the lower than expected peak the protection line to 14m has been completed and the situation will be monitored. The temporary levies shall remain in place until it's deemed the danger has passed.

The Balonne River, St George remains closed for all recreational boating. Only boats authorized by the Queensland Police Service are permitted on the river. The strong current and live electricity lines over the river present a risk to boating.

The Balonne Disaster Management Plan remains activated and a control room has been established in the Balonne Shire Council Office Health Building, Corner of Victoria and Grey Streets, St George. It is not manned 24 hours and normal hours of operation are between 8.00am and 5.00pm until further notice.

The Control Centre phone number is (07) 4620 8841.

For after hour emergencies please phone the SES hotline 13 25 00.

For life threatening emergencies please phone 000.

If you wish to volunteer your services, please contact the Control Centre on (07) 4620 8841. They are establishing a register of volunteers which can be called upon.

SES Boats across the River – Contact the Control Centre if you have a legitimate need to cross the river at St George on (07) 4620 8841. A secondary after hours contact number is Ben Gardiner 0429 208 813. Please try contacting the Control Centre prior to Ben.

SES Boat Transfer Time – Daily Time Table – Current to Further Notice	
St George	Cockerel's Gully
5.30am -7.30am	5.45am – 7.45am
12 noon – 2.00pm	12.15pm – 2.15pm
4.15pm – 6.15pm	4.30pm – 6.30pm

Resupply plans are.

Bollon – no emergency resupply, access by road through Mitchell or West

The St George SES will be running a regular boat service across the Balonne River at St George – A roster shall be placed at a notice board at Deb's Café, it is asked the people phone ahead to book a ride.

Dirranbandi resupply by Council high vehicle when possible – back up by boat and air if necessary

Hebel – no emergency resupply while access south is open, then by air.

There is an expectation there will be prolonged periods of isolation and residents on rural properties, and the towns of Bollon, Hebel, and Dirranbandi are urged to take any opportunity to resupply for groceries, fuel, insect repellent and any regular medication.

Flood Information notice boards have been set up and will be displaying flood information at:

<p>Balonne Shire Visitor Information Centre 114 The Terrace ST GEORGE QLD 4487 Ph: (07) 4620 8877</p>	<p>Old Websters Building (formerly the Post Office) 110 Victoria Street ST GEORGE QLD 4487</p>
<p>Dirranbandi Post Office 20 Railway Street DIRRANBANDI QLD 4486 Ph: (07) 4625 8211</p>	<p>Deb's Café Main St BOLLON QLD 4486 Ph: (07) 4625 6118</p>
<p>Hebel General Store & Caravan Park William Street HEBEL QLD 4486 Ph: (07) 4625 0920</p>	<p>Flood Evacuation Centre St George State School entry via Alfred Street ST GEORGE QLD 4487 Ph: (07) 4625 3920</p>
<p>Mungindi Border Service Centre 126-130 Barwon Street MUNGINDI NSW 2406 Ph: (02) 6753 2775</p>	

Situation Report – Balonne Shire Council

Operation Name: Dec 2010 – Jan 2011 Flood Event

TO: Balonne Shire LDMG, EMQ, EMQSWR03		FROM: Balonne Control Centre	
Fax: Email - [REDACTED]		Telephone: 07 4620 8841 Facsimile: 07 4620 8845 Email: council@balonne.qld.gov.au	
Situation Report Schedule			
SITREP produced and forwarded to EMQ & DDCC by 1600hrs following meeting of Balonne LDMG.			
Date	Time	Sitrep No.	
13/01/2011	1600hrs	11	
1. WEATHER			
Local observations		Isolated showers and storms.	
Any difference from official weather reports:		NO	

2. TRANSPORT *(If roads, airstrips etc closed, include estimated time of opening)*

Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FORM BALONNE SHIRE
Rail	N/a
Aviation:	Currently fully operational. MI Helicopters in St George have been engaged by Balonne Shire Council and continue to conduct re-supply operations to Dirranbandi and surrounding properties.
Marine:	Two boats remain in St George which Dept of Fisheries left for utilisation if required.
Other:	•

3. COMMUNICATIONS *(If communications out, include estimated time of reconnection)*

Telephone Network:	<ul style="list-style-type: none"> Next G Network is working but is very sluggish the coordination centre has been having some difficulties with Email at times due to the current demand on the system.
Mobile Telephone Network:	Fully operational – The water tower has been sandbagged to protect the mobile telephone infrastructure.
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER *(If power out, include estimated time of reconnection)*

Mains:	<ul style="list-style-type: none">
Auxiliary:	<ul style="list-style-type: none"> Ergon has deployed additional generators to St. George for activation to support existing infrastructure if needed.

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none"> Some water has entered a number of yards in low lying areas along the river and has also inundated approximately eleven homes. Mapping of affected houses in St George has commenced with the Queensland Water Police providing information on the number of houses affected and inundated with floodwater. Total properties with water in yards is 25 which includes 11 homes with water inundation. There are 3 private levee banks working and 2 private levee banks leaking.
Services:	<ul style="list-style-type: none"> The river water supply in St George had failed due to the floods. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water. Council is continuing to monitor the situation.
Environmental:	

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	The Evacuation Centre has now closed.
Origin:	St. George community
Destinations:	St. George Emergency Evacuation Centre
Evacuation Centres Activated:	Evacuation centre is closed.
Transport Logistics:	<ul style="list-style-type: none"> Some roads closed – advice to be sought before travelling.

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	Non-operational – Holiday period
Hospitals:	<ul style="list-style-type: none"> High care patients have been evacuated. Remains functional at this stage. Temporary Field Hospital (QAS) on stand by for operation if needed.
Private Enterprise:	SES Flood boats are being utilised to transport supplies, workers and personnel as needed across the river.

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	<ul style="list-style-type: none"> The river water supply in St George had failed due to the floods. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water. Council is continuing to monitor the situation.
Staff / Resources Deployment:	<ul style="list-style-type: none"> 2 x EMQ personnel continue to support Local Government and SES in St George. 2 x SES Members from Charleville will arrive in St George today who will be assisting local SES crews from tomorrow. Four (4) Army personnel are based at the airport. QFRS have officers available to be deployed as required. QAS are currently staffed by three (3) normal road crew in St George. QPS Water Police are leaving today. Police are continuing to be on duty 24hours until further advice. Scott Norman, CEO, Balonne Shire Council has resumed his role as LDC.

10. ONGOING ACTIVITIES (Include brief details of current operations; politician visits, etc)

St George:

- At 0900hrs this morning, the Balonne River at St George was 12.54m and falling slowly. Major flood levels will continue to ease slowly over the weekend and into next week.
- High level major flooding is expected to continue in the Balonne River system downstream from St George to the NSW border throughout January. This includes the Bokhara, Culgoa, Balonne Minor and Narran Rivers and Ballandool Creek.
- The LDMG is awaiting advice and modelling on the predicted river height information from the Bureau of Meteorology in relation to the current rain event in the Chinchilla, Dalby and Condamine area.
- Vector control for mosquitoes and black fly continues in St George. Thallon is being serviced today and Dirranbandi will also be serviced as soon as possible. Details have been placed on the Council website.
- Balonne Council is keeping the community updated via Flood notices, council website and social networking sites.
- The large SES Floodboat has a mechanical problem. Arrangements were made to source a gear cable which will arrive in St George from Toowoomba tomorrow morning. The part will be fitted by a local mechanic. The SES will continue with transportation using two smaller floodboats until further notice.
- The council office will not be open for business over the weekend however the coordination centre will continue to operate.

Resupply:

- St George Freight Lines got through to St George from Toowoomba overnight. This has replenished some supplies into St George. St George Freight Lines have another truck returning to the IGA warehouse in Brisbane today and will return to St George overnight (depending on road conditions) This truck should also have some meat on board.
- Balonne Shire has been developed a method to get some food supplies into Dirranbandi. Efforts are being made this afternoon to take a council truck with bread and other food supplies to Thallon. The Flood tractor and trailer is pushing through from Dirranbandi to a rendezvous point near Thallon where the goods will be passed over.
- A helicopter will also fly in fresh milk and some frozen goods into Dirranbandi this afternoon.
- Dirranbandi retailers have been asked to order supplies through their normal means and have it shipped to St George. Balonne Shire LDMG will continue to resupply Dirranbandi by the most effective means.
- There have been some reports of stranded stock in the lower part of the Shire. Cr Fuhrmeister advised that fodder drops could now be arranged through DEEDI.

Recovery Committee St George:

- Cr Robyn Fuhrmeister has been appointed as Chair of the Recovery Committee. The Committee met today at 1000hrs. The sub-groups have been established. An Action Plan is being developed and prioritised in order of Low, Medium and High. Cr Fuhrmeister will make contact with other communities within the Shire and make arrangements to travel and meet with those communities.
- Each of the sub-groups identified various issues which are currently being worked through.
- The Department of Communities advised they have established a Community Recovery Centre at the St George Cultural Centre and will be operating from 8.30am to 4.45pm each day. Red Cross and other community organisations will also be operating from the same premises during the flood event.

Dirranbandi:

- Dirranbandi remains isolated.
- At 0600 hrs this morning, the Balonne Minor River in Dirranbandi was 5.31m and falling slowly. The peak flow will reach the Hebel area later this week. The Bokhara River in Hebel was 2.31m and rising.
- A number of isolated property resupplies have continued throughout today.
- Bread has been supplied from the local bakery in St George and local arrangements have been

made to transport it to Dirranbandi.

- Australia Post mail and money was transported to Dirranbandi yesterday. Australia Post mail was also transported from Dirranbandi to St George yesterday.
- An issue with Dirranbandi water quality readings has been identified. Further samples have been taken today which will be tested locally and a sample will also be sent to Queensland Health for analysis.
- Measures are being implemented to ensure that the water is safe. Council is reviewing the mix/ratio of river water : bore water to a 60%:40% ratio. The temperature of bore water reaches 65° and mixing with river water should reduce the temperature to an acceptable level. Another revised water treatment and disinfecting process is being undertaken as well as flushing the lines to reduce contaminants. Water quality readings and chlorine residue testing will occur daily
- Queensland Health – Population Health Unit Toowoomba is being kept informed on this matter.
- Information has been placed on the Council's Web site and an Advisory Notice has been provided to the community requesting them to follow Council's recommendations to boil drinking water (a rolling boil for 1 minute) and cooled before consumption and refrigerated. Situation is being monitored very closely. At this stage the LDMG does not require any assistance from the DDMG in relation to the issue.
- Dirranbandi Levee continues to be inspected and closely monitored.

Hebel/Thallon:

- The Moonie River level at Thallon was at 4.68m and falling.
- Waste collection was conducted today in Thallon

Mungindi:


- A Special Meeting was held at 1600 hours yesterday in relation to Mungindi.
- At 1050 hrs this morning, the Barwon River in Mungindi was 6.45 m and rising. A peak of 7.7m is expected around Monday 24 January in Mungindi. The levees on the Queensland side are 9.0m and this will continue to be reviewed and monitored. The predicted height and timing of flood peak will be reviewed as the peak moves down stream.
- A decision was made by Queensland Health to evacuate four (4) patients from the Mungindi Hospital to Moree.
- Ergon and NSW Country Energy advise that power should not be an issue however if the levee is breached, the Hospital and town will lose power. Ergon Energy are currently supplying Mungindi whilst NSW Country Energy are upgrading their works and this arrangement will continue until after the flood situation.
- The Moree Plains Shire Council have established a Local Disaster Coordination Centre in Mungindi.
- Balonne Shire Council is communicating with Moree Plains Shire Council and monitoring the situation.
- The Balonne Shire Director of Technical Services travelled to Mungindi yesterday afternoon to inspect the levee. He has advised that there is four (4) kms of levee around Mungindi (on the Queensland side) has been constructed to a height of nine (9) metres at its lowest point. It slightly higher between the Hospital and the new bridge.
- The Director of Technical Services advised that a grader was to undertake a grade of the top of the Mungindi levee bank this afternoon to remove any grass etc. Thorley Earthmovers of Mungindi have been engaged to maintain the levee bank during the flood event.
- Moree Plains Shire Council advised that if the predicted flood level is equal to or less than the 1996 flood that they do not envisage any major problems.
- Greg Cook from NSW Country Energy also advised that there will be a vehicle and crew on standby in Mungindi from 20 January.
- The Balonne Shire Mayor and SES Controller travelled to Mungindi yesterday by road and provided Information Sheets at the Service Station, Hospital and Moree Plains Shire Council. The Information Sheets will also be displayed on the Community Notice Board.
- The LDMG was advised today that a request for diesel fuel resupply had been made for Mungindi but as there was .6m of water over the road it cannot be delivered at this stage.
- An update will be provided by the NSW Flood Warning Centre at 1100 hours tomorrow.

11. PROJECTED OPERATIONS (Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply)


- N/a

12. GENERAL OVERVIEW OF THE SITUATION

LDMG continues to meet on a daily basis. The LDMG is continuing to monitor and manage the situation in Mungindi.

Name: (Please print)	Andrew Wyatt
Position:	Operations
Signature:	
Date:	13/01/2011

Scott Norman – CEO Balonne Shire Council

Name: (Please print)	Scott Norman JOHN CARLETON
Position:	Deputy Local Disaster Coordinator
Signature:	
Date:	13/01/2011



Balonne Shire Flooding Update Thursday 13th January 2011

Flood Warnings: <http://www.bom.gov.au/qld/warnings/index.shtml>

Road Updates: QLD Main Road conditions go to: <http://131940.qld.gov.au> or call 13 19 40.

Urgent Update – Residents of Dirranbandi are advised to boil the reticulated water supply if being used for human consumption. Further information at http://www.balonne.qld.gov.au/news/2010/Dirran_Water.shtml

Flood Update

St George - 9am Thursday

The Balonne River at St George was 12.54m and falling slowly. Major flood levels will continue to ease slowly over the weekend and into next week.

Dirranbandi & Hebel – 6am

The Balonne Minor River in Dirranbandi was 5.31m and falling slowly. The peak flow will reach the Hebel area later this week. The Bokhara River in Hebel was 2.31m and rising.

Thallon – 8am

The Moonie River level at Thallon was at 4.68m and falling.

Mungindi – 10.50am

The Barwon River in Mungindi was 6.45m and rising. A peak of 7.7m is expected around Monday 24th January. The Levies on the Queensland side are 9.0M. The predicted height and timing of flood peak will be reviewed as the peak moves down stream. Information on a flood peak at Mungindi is available at http://www.bom.gov.au/cgi-bin/wrap_fwo.pl?IDN36634.html

Roads Update

Castlereagh Highway (St George-Dirranbandi)	CLOSED
Castlereagh Highway (Dirranbandi-Hebel)	CLOSED
Carnarvon Highway (St George-Nindigully)	OPEN
Carnarvon Highway (Nindigully-Thallon)	CLOSED - there is a temporary level across the road at Thallon
Carnarvon Highway (St George-Surat)	CLOSED 1+m at floodway past Grape Exchange
Moonie Highway (St George-Westmar)	OPEN
Moonie Highway (Westmar-Dalby)	CLOSED at Dalby
Barwon Highway (Nindigully-Weengallon)	OPEN
Barwon Highway (Weengallon-Talwood)	CLOSED

Recovery Centre – St George

The Department of Communities has established a Community Recovery Centre at the St George Cultural Centre and will be operating out of there from 8.30am to 4.45pm each day. Red Cross and other community organisations will also be operating there during the flood event.

St George River Water

On Sunday 9th January, the river water supply in St George failed due to the floods; Council has found a temporary solution and restored a limited supply. Please restrict your use to inside only, until further notice. Your understanding and co-operation is appreciated.

St George Flood Line at 14.5m - A map of St George with an anticipated 14.5m flood line is available. This line relies upon natural high points in the land combined with minor earth works as they become necessary. Due to the lower than expected peak the protection line to 14m has been completed and the situation will be monitored. The temporary levies shall remain in place until it's deemed the danger has passed.

The Balonne River, St George remains closed for all recreational boating. Only boats authorized by the Queensland Police Service are permitted on the river. The strong current and live electricity lines over the river present a risk to boating.

The Balonne Disaster Management Plan remains activated and a control room has been established in the Balonne Shire Council Office Health Building, Corner of Victoria and Grey Streets, St George. It is not manned 24 hours and normal hours of operation are between 8.00am and 5.00pm until further notice.

The Control Centre phone number is (07) 4620 8841.

For after hour emergencies please phone the SES hotline 13 25 00.

For life threatening emergencies please phone 000.

If you wish to volunteer your services, please contact the Control Centre on (07) 4620 8841. They are establishing a register of volunteers which can be called upon.

SES Boats across the River – Contact the Control Centre if you have a legitimate need to cross the river at St George on (07) 4620 8841. A secondary after hours contact number is Ben Gardiner 0429 208 813. Please try contacting the Control Centre prior to Ben.

SES Boat Transfer Time – Dally Time Table – Current to Further Notice	
St George	Cockerel's Gully
5.30am -7.30am	5.45am – 7.45am
12 noon – 2.00pm	12.15pm – 2.15pm
4.15pm – 6.15pm	4.30pm – 6.30pm

Resupply plans are,

Bollon – no emergency resupply, access by road through Mitchell or West

The St George SES will be running a regular boat service across the Balonne River at St George – A roster is placed at a notice board at Deb's Café, It is asked the people phone ahead to book a ride.

Dirranbandi resupply by Council high vehicle when possible – back up by boat and air if necessary

Hebel – by air when there is no road access.

There is an expectation there will be prolonged periods of isolation and residents on rural properties, and the towns of Bollon, Hebel, and Dirranbandi are urged to take any opportunity to resupply for groceries, fuel, insect repellent and any regular medication.

Flood information notice boards have been set up and will be displaying flood information at:

Balonne Shire Visitor Information Centre 114 The Terrace ST GEORGE QLD 4487 Ph: (07) 4620 8877	Old Websters Building (formerly the Post Office) 110 Victoria Street ST GEORGE QLD 4487
Dirranbandi Post Office 20 Railway Street DIRRANBANDI QLD 4486 Ph: (07) 4625 8211	Deb's Café Main St BOLLON QLD 4486 Ph: (07) 4625 6118
Hebel General Store & Caravan Park William Street HEBEL QLD 4486 Ph: (07) 4625 0920	Mungindi Border Service Centre 126-130 Barwon Street MUNGINDI NSW 2406 Ph: (02) 6753 2775

Situation Report – Balonne Shire Council

Operation Name: Dec 2010 – Jan 2011 Flood Event

TO: Balonne Shire LDMG, EMQ, EMQSWR03 Fax: Email - [REDACTED]		FROM: Balonne Control Centre Telephone: 07 4620 8841 Facsimile: 07 4620 8845 Email: council@balonne.qld.gov.au	
Situation Report Schedule SITREP produced and forwarded to EMQ & DDCC by 1600hrs following meeting of Balonne LDMG.			
Date	Time	Sitrep No.	
14/01/2011	1600hrs	12	
1. WEATHER			
Local observations		Isolated showers and storms.	
Any difference from official weather reports:		NO	

2. TRANSPORT *(If roads, airstrips etc closed, include estimated time of opening)*

Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FROM BALONNE SHIRE
Rail	N/a
Aviation:	Currently fully operational. MI Helicopters in St George have been engaged by Balonne Shire Council and continue to conduct re-supply operations to Dirranbandi and surrounding properties.
Marine:	Two boats remain in St George which Dept of Fisheries left for utilisation if required.
Other:	•

3. COMMUNICATIONS *(If communications out, include estimated time of reconnection)*

Telephone Network:	<ul style="list-style-type: none">Next G Network is working but is very sluggish the coordination centre has been having some difficulties with Email at times due to the current demand on the system.
Mobile Telephone Network:	Fully operational – The water tower has been sandbagged to protect the mobile telephone infrastructure.
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER *(If power out, include estimated time of reconnection)*

Mains:	<ul style="list-style-type: none">Arrangements to reconnect electricity supply to previously inundated homes for clean up purposes is underway.
Auxiliary:	<ul style="list-style-type: none">Ergon has deployed additional generators to St. George for activation to support existing infrastructure if needed.

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none">Some water has entered a number of yards in low lying areas along the river and has also inundated approximately eleven homes.Mapping of affected houses in St George has commenced with the Queensland Water Police providing information on the number of houses affected and inundated with floodwater. Total properties with water in yards is 25 which includes 11 homes with water inundation. There are 3 private levee banks working and 2 private levee banks leaking.
Services:	<ul style="list-style-type: none">The river water supply in St George had failed due to the floods. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water. Council is continuing to monitor the situation.
Environmental:	

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	The Evacuation Centre has now closed.
Origin:	St. George community
Destinations:	St. George Emergency Evacuation Centre
Evacuation Centres Activated:	Evacuation centre is closed.
Transport Logistics:	<ul style="list-style-type: none">• Some roads closed – advice to be sought before travelling.

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	Non-operational – Holiday period
Hospitals:	<ul style="list-style-type: none">• High care patients have been evacuated.• Remains functional at this stage.• Temporary Field Hospital (QAS) on stand by for operation if needed.
Private Enterprise:	SES Flood boats are being utilised to transport supplies, workers and personnel as needed across the river.

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	<ul style="list-style-type: none">• The river water supply in St George had failed due to the floods. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water. Council is continuing to monitor the situation.
Staff / Resources Deployment:	<ul style="list-style-type: none">• 2 x EMQ personnel continue to support Local Government and SES in St George. Arrangements are currently being made for a changeover of staff on Sunday.• 2 x SES Members from Charleville will arrive in St George today who will be relieving local SES boat crews from tomorrow until Tuesday.• Four (4) Army personnel are based at the airport.• QFRS have officers available to be deployed as required.• QAS are currently staffed by three (3) normal road crew in St George.• QPS currently have two (2) officers in Dirranbandi and four (4) officers in St George. Police are continuing to maintain 24hours operations until 27 January.

10. ONGOING ACTIVITIES (Include brief details of current operations; politician visits, etc)

St George:

- At 0900hrs this morning, the Balonne River at St George was 12.28m and falling slowly. Major flood levels will continue to ease slowly over the weekend and are expected to be 11m early next week. A renewed rise is expected to peak at 12.4m late into next week as upstream floodwaters arrive.
- High level major flooding is expected to continue in the Balonne River system downstream from St George to the NSW border throughout January. This includes the Bokhara, Culgoa, Balonne Minor and Narran Rivers and Ballandool Creek.
- The LDMG is awaiting advice and modelling on the predicted river height information from the Bureau of Meteorology in relation to the current rain event in the Chinchilla, Dalby and Condamine area.
- Vector control for mosquitoes and black fly continues in St George. Thallon and Nindigully were serviced last night and Dirranbandi will also be serviced as soon as possible. Details have been placed on the Council website.
- Balonne Council is keeping the community updated via Flood notices, council website and social networking sites.
- The replacement gear cable arrived in St George and has been fitted to the large SES Floodboat. The large SES Flood boat is now operational again.
- The council office will not be open for business over the weekend however the coordination centre will continue to operate and the LDMG will continue to meet at 1300hrs each day.
- The Queensland Police Service Liaison Officer raised a matter on the behalf of the DDC in relation to school's re-opening on the conclusion of the school holidays. As there continues to be a number of isolated communities, there will be a large number of students unable to return to school.
- The Department of Education representative on the LDMG advised that all schools will be re-opening as scheduled.
- Advice was received that the stranded stock in the lower reaches of the Shire were in a 200 acre paddock. This paddock has now reduced in size due to the changing flows of floodwater. Stock may require a fodder drop and this will be arranged by DEEDI.

Resupply:

- A press release has been distributed in Dirranbandi and St George encouraging the community to refrain from panic buying as food and basic supplies will be available throughout the flood event.
- St George Freight Lines returned to St George overnight with another load of supplies.
- 27 pallets of supplies were delivered to the St George IGA .
- Meat was delivered to Maranoa meats
- 7 pallets were delivered to PFD Foods in St George.
- St George Freight Lines returned to Brisbane and have advised that it is expected that they will not be able to get through to St George again until Monday.
- Balonne Shire has been developed a method to get some food supplies into Dirranbandi.
- Some supplies were delivered by Council truck and the Flood tractor from Dirranbandi last night. The Flood tractor and trailer managed to get through from Dirranbandi to a rendezvous point near Thallon where the goods were passed over.
- A helicopter will flew in fresh milk and some frozen goods into Dirranbandi yesterday.
- St George Bakery is baking fresh bread for Dirranbandi tonight and another attempt will be made to transport supplies into Dirranbandi tomorrow.
- Milk will be arriving in St George from Mitchell on Sunday and arrangements are being made to get additional milk into Dirranbandi on Sunday.
- Thallon has 21,000 litres of Diesel and 6,000 litres of unleaded. The hotel has enough supplies for another week. The Nindigully pub has plenty of food and beer as the New Years Eve celebrations were cancelled.

Recovery Committee St George:

- Cr Robyn Fuhrmeister has been appointed as Chair of the Recovery Committee. The Committee met yesterday at 1000hrs. The sub-groups have been established. An Action Plan is being developed and prioritised in order of Low, Medium and High. Cr Fuhrmeister will make contact with

other communities within the Shire and make arrangements to travel and meet with those communities.

- Each of the sub-groups identified various issues which are currently being worked through.
- The Department of Communities advised they have established a Community Recovery Centre at the St George Cultural Centre and will be operating from 8.30am to 4.45pm each day. Red Cross and other community organisations will also be operating from the same premises during the flood event.
- Arrangements to reconnect power supply by Ergon to houses in lower Alfred Street. Reconnection can be facilitated only for clean up purposes. A Notice will be circulated to residents advising that supply will be re-connected for cleaning purposes only.

Dirranbandi:

- Dirranbandi remains isolated.
- At 0600 hrs this morning, the Balonne Minor River in Dirranbandi was 5.31m and falling slowly. The peak flow will reach the Hebel area later this week. The Bokhara River in Hebel was 2.35m and steady.
- A number of isolated property resupplies have continued throughout today.
- An issue with Dirranbandi water quality readings was identified. Further samples were taken yesterday which were tested locally and a sample was also be sent to Queensland Health for analysis.
- Results from Queensland Health laboratory revealed no serious contaminants in the water samples. Additional testing will continue by Balonne Shire and Queensland Health.
- Measures will continue to be implemented as a precautionary measure to ensure that the water is safe. Council reviewed the mix/ratio of river water : bore water to a 60%:40% ratio. The temperature of bore water reaches 65° and mixing with river water should reduce the temperature to an acceptable level. Another revised water treatment and disinfecting process is being undertaken as well as flushing the lines to reduce contaminants. Water quality readings and chlorine residue testing will occur daily.
- Queensland Health – Population Health Unit Toowoomba is being kept informed on this matter.
- Information has been placed on the Council's Web site and an Advisory Notice has been provided to the community requesting them to follow Council's recommendations to boil drinking water (a rolling boil for 1 minute) and cooled before consumption and refrigerated. Situation is being monitored very closely. At this stage the LDMG does not require any assistance from the DDMG in relation to the issue.
- Dirranbandi Levee continues to be inspected and closely monitored.

Hebel/Thallon:

- A new peak has reached the Moonie Highway and was 5.85m at 0900 this morning, just below the bridge deck. Further rises are possible during the weekend. The Moonie River level at Nindigully was 2.82m and rising slowly, whilst the river level at Thallon was 4.44m and falling. Thallon SES is monitoring the approaching peak.
- Waste collection was conducted yesterday in Thallon.

Mungindi:

- At 1035 hrs this morning, the Barwon River in Mungindi was 6.59 m and steady. A peak of 7.8m is expected around Friday 21 January in Mungindi. The levees on the Queensland side are 9.0m and this will continue to be reviewed and monitored. The predicted height and timing of flood peak will be reviewed as the peak moves down stream.
- A decision was made by Queensland Health to evacuate four (4) patients from the Mungindi Hospital to Moree.
- Ergon and NSW Country Energy advise that power should not be an issue however if the levee is breached, the Hospital and town will lose power. Ergon Energy are currently supplying Mungindi whilst NSW Country Energy are upgrading their works and this arrangement will continue until after the flood situation.
- The Moree Plains Shire Council have established a Local Disaster Coordination Centre in Mungindi.
- Balonne Shire Council is communicating with Moree Plains Shire Council and monitoring the situation.
- The Balonne Shire Director of Technical Services travelled to Mungindi on Wednesday to inspect

the levee. He has advised that there is four (4) kms of levee around Mungindi (on the Queensland side) has been constructed to a height of nine (9) metres at its lowest point. It slightly higher between the Hospital and the new bridge.

- The Director of Technical Services advised that a grader was to undertake a grade of the top of the Mungindi levee bank this afternoon to remove any grass etc. Thorley Earthmovers of Mungindi have been engaged to maintain the levee bank during the flood event.
- Moree Plains Shire Council advised that if the predicted flood level is equal to or less than the 1996 flood that they do not envisage any major problems.
- Greg Cook from NSW Country Energy also advised that there will be a vehicle and crew on standby in Mungindi from 20 January.
- The Balonne Shire Mayor and SES Controller travelled to Mungindi yesterday by road and provided Information Sheets at the Service Station, Hospital and Moree Plains Shire Council. The Information Sheets will also be displayed on the Community Notice Board.
- The LDMG was advised today that a request for diesel fuel resupply had been made for Mungindi but as there was .6m of water over the road it cannot be delivered at this stage.
- An update will be provided by the NSW Flood Warning Centre at 1100 hours tomorrow.

11. PROJECTED OPERATIONS (Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply)


- N/a

12. GENERAL OVERVIEW OF THE SITUATION

LDMG continues to meet on a daily basis. The LDMG is continuing to monitor and manage the situation in Mungindi.

Name: (Please print)	
Position:	
Signature:	
Date:	14/01/11

Scott Norman – CEO Balonne Shire Council

Name: (Please print)	John Carleton
Position:	Deputy Local Disaster Coordinator
Signature:	
Date:	14/01/2011



Balonne Shire Flooding Update Friday 14th January 2011

Flood Warnings: <http://www.bom.gov.au/qld/warnings/index.shtml>

Road Updates: QLD Main Road conditions go to: <http://131940.qld.gov.au> or call 13 19 40.

Dirranbandi Drinking Water – Residents of Dirranbandi are advised to boil the reticulated water supply if being used for human consumption. Corrective action has been taken however until test results are confirmed please continue to boil water. Further information at http://www.balonne.qld.gov.au/news/2010/Dirran_Water.shtml

Flood Update

St George - 9am Friday

The Balonne River at St George was 12.28m and falling slowly. Major flood levels will continue to ease slowly over the weekend and are expected to be at 11m early next week. A renewed rise is expected to peak at 12.4m late into next week as upstream floodwaters arrive.

Dirranbandi & Hebel – 6am

The Balonne Minor River in Dirranbandi was 5.3m and falling slowly. The peak flow will reach the Hebel area later this week. The Bokhara River in Hebel was 2.35m and steady.

Thallon – 7am

A new peak has reached the Moonie Highway and was 5.85m at 9.00am this morning, just below the bridge deck. Further rises are possible during the weekend. The Moonie River level at Nindigully was 2.62m and rising slowly, whilst the river level at Thallon was 4.44m and falling. Thallon SES is monitoring the approaching peak.

Mungindi – 10.35am

The Barwon River in Mungindi was 6.59m and steady. A peak of 7.8m is expected around Friday 21st January. The levees on the Queensland side are 9.0m. The predicted height and timing of flood peak will be reviewed as the peak moves down stream. Information on a flood peak at Mungindi is available at http://www.bom.gov.au/cgi-bin/wrap_fwo.pl?IDN36634.html

Roads Update

Castlereagh Highway (St George-Dirranbandi)	CLOSED
Castlereagh Highway (Dirranbandi-Hebel)	CLOSED
Carnarvon Highway (St George-Nindigully)	OPEN
Carnarvon Highway (Nindigully-Thallon)	CLOSED - there was a temporary levee across the road at Thallon which has been removed but may be reinstated if needed.

Carnarvon Highway (St George-Surat)	CLOSED 1+m at floodway past Grape Exchange
Moonie Highway (St George-Westmar)	OPEN
Moonie Highway (Westmar-Dalby)	CLOSED at Loudoun Bridge
Barwon Highway (Nindigully-Weengallon)	OPEN
Barwon Highway (Weengallon-Talwood)	CLOSED

Recovery Centre – St George

The Department of Communities has established a Community Recovery Centre at the St George Cultural Centre and will be operating out of there from 8.30am to 4.45pm each day. Red Cross and other community organisations will also be operating there during the flood event.

St George River Water

On Sunday 9th January, the river water supply in St George failed due to the floods; Council has found a temporary solution and restored a limited supply. Please restrict your use to inside only, until further notice. Your understanding and co-operation is appreciated.

St George Flood Line at 14.5m - A map of St George with an anticipated 14.5m flood line is available. This line relies upon natural high points in the land combined with minor earth works as they become necessary. Due to the lower than expected peak the protection line to 14m has been completed and the situation will be monitored. The temporary levees shall remain in place until it's deemed the danger has passed.

The Balonne River, St George remains closed for all recreational boating. Only boats authorized by the Queensland Police Service are permitted on the river. The strong current and live electricity lines over the river present a risk to boating.

The Balonne Disaster Management Plan remains activated and a control room has been established in the Balonne Shire Council Office Health Building, Corner of Victoria and Grey Streets, St George. It is not manned 24 hours and normal hours of operation are between 8.00am and 5.00pm until further notice. The Balonne Shire Council Administration Office will close over the week-end however the SES control Centre will be operational between 8.00am and 5.00pm

The Control Centre phone number is (07) 4620 8841.

For after hour emergencies please phone the SES hotline 13 25 00.

For life threatening emergencies please phone 000.

If you wish to volunteer your services, please contact the Control Centre on (07) 4620 8841. They are establishing a register of volunteers which can be called upon.

SES Boats across the River – Contact the Control Centre if you have a legitimate need to cross the river at St George on (07) 4620 8841. A secondary after hour contact number is Jeff Whitehead 0488 416 764. Please try contacting the Control Centre prior to Jeff.

SES Boat Transfer Time – Daily Time Table – Current to Further Notice	
St George	Cockeral's Gully
5.30am -7.30am	5.45am – 7.45am
12 noon – 2.00pm	12.15pm – 2.15pm
4.15pm – 6.15pm	4.30pm – 6.30pm

Resupply plans are,

Bollon – no emergency resupply, access by road through Mitchell or West

The St George SES will be running a regular boat service across the Balonne River at St George – A roster is placed at a notice board at Deb's Café, it is asked the people phone ahead to book a ride.

Dirranbandi resupply by Council high vehicle when possible – back up by boat and air if necessary

Hebel – by air when there is no road access.

There is an expectation there will be prolonged periods of isolation and residents on rural properties, and the towns of Bollon, Hebel, and Dirranbandi are urged to take any opportunity to resupply for groceries, fuel, insect repellent and any regular medication.

Flood information notice boards have been set up and will be displaying flood information at:

Balonne Shire Visitor Information Centre 114 The Terrace ST GEORGE QLD 4487 Ph: (07) 4620 8877	Old Websters Building (formerly the Post Office) 110 Victoria Street ST GEORGE QLD 4487
Dirranbandi Post Office 20 Railway Street DIRRANBANDI QLD 4486 Ph: (07) 4625 8211	Deb's Café Main St BOLLON QLD 4486 Ph: (07) 4625 6118
Hebel General Store & Caravan Park William Street HEBEL QLD 4486 Ph: (07) 4625 0920	Mungindi Border Service Centre 126-130 Barwon Street MUNGINDI NSW 2406 Ph: (02) 6753 2775

Situation Report – Balonne Shire Council

Operation Name: Dec 2010 – Jan 2011 Flood Event

TO: Balonne Shire LDMG, EMQ, EMQSWR03 Fax: Email - [REDACTED]		FROM: Balonne Control Centre Telephone: 07 4620 8841 Facsimile: 07 4620 8845 Email: council@balonne.qld.gov.au	
Situation Report Schedule SITREP produced and forwarded to EMQ & DDCC by 1600hrs following meeting of Balonne LDMG.			
Date	Time		Sitrep No.
15/01/2011	1600hrs		13
1. WEATHER			
Local observations		Isolated showers and storms.	
Any difference from official weather reports:		NO	

2. TRANSPORT *(If roads, airstrips etc closed, include estimated time of opening)*

Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FROM BALONNE SHIRE
Rail	N/a
Aviation:	Currently fully operational. MI Helicopters in St George have been engaged by Balonne Shire Council and continue to conduct re-supply operations to Dirranbandi and surrounding properties.
Marine:	Two boats remain in St George which Dept of Fisheries left for utilisation if required.
Other:	•

3. COMMUNICATIONS *(If communications out, include estimated time of reconnection)*

Telephone Network:	<ul style="list-style-type: none">Next G Network is working but is very sluggish the coordination centre has been having some difficulties with Email at times due to the current demand on the system.
Mobile Telephone Network:	Fully operational – The water tower has been sandbagged to protect the mobile telephone infrastructure.
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER *(If power out, include estimated time of reconnection)*

Mains:	<ul style="list-style-type: none">Arrangements to reconnect electricity supply to previously inundated homes for clean up purposes is underway.
Auxiliary:	<ul style="list-style-type: none">Ergon has deployed additional generators to St. George for activation to support existing infrastructure if needed.

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none">Some water has entered a number of yards in low lying areas along the river and has also inundated approximately eleven homes.Mapping of affected houses in St George has commenced with the Queensland Water Police providing information on the number of houses affected and inundated with floodwater. Total properties with water in yards is 25 which includes 11 homes with water inundation. There are 3 private levee banks working and 2 private levee banks leaking.
Services:	<ul style="list-style-type: none">The river water supply in St George had failed due to the floods. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water. Council is continuing to monitor the situation.
Environmental:	

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	The Evacuation Centre has now closed.
Origin:	St. George community
Destinations:	St. George Emergency Evacuation Centre
Evacuation Centres Activated:	Evacuation centre is closed.
Transport Logistics:	<ul style="list-style-type: none">• Some roads closed – advice to be sought before travelling.

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	Non-operational – Holiday period
Hospitals:	<ul style="list-style-type: none">• High care patients have been evacuated.• Remains functional at this stage.
Private Enterprise:	SES Flood boats are being utilised to transport supplies, workers and personnel as needed across the river.

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	<ul style="list-style-type: none">• The river water supply in St George had failed due to the floods. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water. Council is continuing to monitor the situation.
Staff / Resources Deployment:	<ul style="list-style-type: none">• 2 x EMQ personnel will be arriving to replace the existing staff on Sunday to support Local Government and SES in St George.• 2 x SES Members from Charleville have arrived in St George and will be relieving local SES boat crews until Tuesday.• Four (4) Army personnel are based at the airport.• QFRS have officers available to be deployed as required. They will be leaving St George on Sunday to return home.• QAS are currently staffed by three (3) normal road crew in St George.• QPS currently have two (2) officers in Dirranbandi and four (4) officers in St George. Police are continuing to maintain 24hours operations until 27 January.

10. ONGOING ACTIVITIES (Include brief details of current operations; politician visits, etc)

St George:

- At 1055hrs this morning, the Balonne River at St George was 12.08m and falling slowly. Major flood levels will continue to ease slowly over the weekend and are expected to be 11m early next week. A new peak between 12.5 & 13m around the 24th of January.
- High level major flooding is expected to continue in the Balonne River system downstream from St George to the NSW border throughout January. This includes the Bokhara, Culgoa, Balonne Minor and Narran Rivers and Ballandool Creek.
- The LDMG is continuing to monitor the situation in conjunction with the Bureau of Meteorology.
- Vector control for mosquitoes and black fly continues in St George. Thallon and Nindigully been serviced and Dirranbandi will also be serviced as soon as possible. Details have been placed on the Council website.
- Balonne Council is keeping the community updated via Flood notices, council website and social networking sites.
- The council office will not be open for business over the weekend however the coordination centre will continue to operate and the LDMG will continue to meet at 1300hrs each day.

Resupply:

- A press release has been distributed in Dirranbandi and St George encouraging the community to refrain from panic buying as food and basic supplies will be available throughout the flood event.
- St George Freight Lines returned to St George overnight with another load of supplies.
- St George is well supplied however the butcher is having some difficulty with supply of meat.
- Some additional supplies were again delivered to Dirranbandi by Council truck and the Flood tractor. The Flood tractor and trailer managed to get through from Dirranbandi to a rendezvous point near Thallon where the goods were passed over. The window of opportunity for this to continue has now closed, until at least next Wednesday.
- Over the past few days the Balonne Shire LDMG has been transporting small quantities of supplies by the most efficient means into Dirranbandi.
We have had a small window of opportunity to get supplies into Dirranbandi and have been utilising the flood tractor that has been coming out from Dirranbandi through the flood water and meeting a council truck from St George down near Thallon. The round trip takes approximately 4-5 hours to complete.
We have also been flying small quantities of fresh and frozen supplies into Dirranbandi using MI Helicopters.
This morning the Balonne Shire LDMG was advised by St George Freight Lines that they are transporting a large quantity of supplies from Brisbane into St George today for the Dirranbandi Food Works store. This shipment includes a large quantity of goods that was ordered prior to the current flood event. This shipment also includes part of an order that was recently placed.
We are advised that there are 17 Pallets of Dry Goods, 3 Pallets of Chilled Goods and 1 Pallet of frozen goods in the shipment weighing approximately 13 Tonne. As some of the order contained in this shipment was placed prior to the current flood event (through normal means), the LDMG believes that the shipment may contain some non essential items.
Given the volume of goods that are being shipped into St George, the LDMG believes that the transport of this quantity of stock into Dirranbandi was beyond the efficient means of the LDMG. The LDMG was advised by the Army Liaison Officer based in St George (Captain Les Tobin) that it may be possible for the Defence Force to provide some assistance with transporting this large quantity goods from St George to Dirranbandi. A request was sent to the DDC formally requesting assistance to transport this shipment into Dirranbandi from St George on Sunday 16-01-2011 or Monday 17-01-2011
- LDMG received a phone call from the state joint task force advising that the request has been approved at the state level and arrangements are being made for a Chinook helicopter and 2 black hawk helicopters to air lift the supplies into Dirranbandi Monday morning. The LDMG is working with the ADF to make this happen.
- Milk will be arriving in St George from Mitchell on Sunday and arrangements are being made to get additional milk into Dirranbandi on Sunday.

- Supplies of bread and milk will be continued to be monitored.
- Thallon has 21,000 litres of Diesel and 6,000 litres of unleaded. The hotel has enough supplies for another week. The Nindigully pub has plenty of food and beer as the New Years Eve celebrations were cancelled.

Recovery Committee St George:

- Cr Robyn Fuhrmeister has been appointed as Chair of the Recovery Committee. The Committee met yesterday at 1000hrs. The sub-groups have been established. An Action Plan is being developed and prioritised in order of Low, Medium and High. Cr Fuhrmeister will make contact with other communities within the Shire and make arrangements to travel and meet with those communities.
- Each of the sub-groups identified various issues which are currently being worked through.
- The Department of Communities have established a Community Recovery Centre at the St George Cultural Centre and continues to operate from 8.30am to 4.45pm each day. Red Cross and other community organisations will also be operating from the same premises during the flood event.
- Arrangements have been made to reconnect power supply by Ergon to houses in lower Alfred Street. Reconnection can be facilitated only for clean up purposes. A Notice has been circulated and placed on the Flood information notice board for residents, advising that supply will be re-connected for cleaning purposes only.
- Initial exterior cleaning of flood affected houses is commencing.

Dirranbandi:

- Dirranbandi remains isolated.
- At 0500 hrs this morning, the Balonne Minor River in Dirranbandi was 5.30m and steady. The peak flow will reach the Hebel area later this week. The Bokhara River in Hebel was 2.36m and steady.
- A number of isolated property resupplies have continued throughout today.
- An issue with Dirranbandi water quality readings was identified. Further samples were taken yesterday which were tested locally and a sample was also be sent to Queensland Health for analysis.
- Results from Queensland Health laboratory revealed no serious contaminants in the water samples. Additional testing will continue by Balonne Shire and Queensland Health.
- Measures will continue to be implemented as a precautionary measure to ensure that the water is safe. Council reviewed the mix/ratio of river water: bore water to a 60%:40% ratio. The temperature of bore water reaches 65° and mixing with river water should reduce the temperature to an acceptable level. It appears that the revised water treatment and disinfecting process has improved the water quality to an expectable standard. Water quality readings and chlorine residue testing will occur daily.
- Queensland Health – Population Health Unit Toowoomba is being kept informed on this matter.
- Information has been placed on the Council's Web site and an Advisory Notice has been provided to the community requesting them to follow Council's recommendations to boil drinking water (a rolling boil for 1 minute) and cooled before consumption and refrigerated. Situation is being monitored very closely.

Hebel/Thallon:

- A new peak has passed the Moonie Highway at Mt Driven and remains below the bridge deck. Renewed rises are likely later in the weekend. The Moonie River level at Nindigully was 2.95m. Thallon SES is monitoring the approaching peak.

Mungindi:

- At 1330 hrs Friday, the Barwon River in Mungindi was 6.68m and steady. A peak of 7.8m is expected around Friday 21 January in Mungindi. The levees on the Queensland side are 9.0m and this will continue to be reviewed and monitored. The predicted height and timing of flood peak will be reviewed as the peak moves down stream.
- A decision was made by Queensland Health to evacuate four (4) patients from the Mungindi Hospital to Moree.
- Ergon and NSW Country Energy advise that power should not be an issue however if the levee is breached, the Hospital and town will lose power. Ergon Energy are currently supplying Mungindi whilst NSW Country Energy are upgrading their works and this arrangement will continue until after

the flood situation.

- The Moree Plains Shire Council have an office at Mungindi for communication with the local community.
- Balonne Shire Council is communicating with Moree Plains Shire Council and monitoring the situation.
- The Balonne Shire Director of Technical Services travelled to Mungindi on Wednesday to inspect the levee. He has advised that there is four (4) kms of levee around Mungindi (on the Queensland side) has been constructed to a height of nine (9) metres at its lowest point. It slightly higher between the Hospital and the new bridge.
- The Director of Technical Services advised that a grader has undertaken a grade of the top of the Mungindi levee bank to remove any grass etc. Thorley Earthmovers of Mungindi have been engaged to maintain the levee bank during the flood event.
- Moree Plains Shire Council advised that if the predicted flood level is equal to or less than the 1996 flood that they do not envisage any major problems.
- Greg Cook from NSW Country Energy also advised that there will be a vehicle and crew on standby in Mungindi from 20 January.
- The Balonne Shire Mayor and SES Controller travelled to Mungindi Thursday by road and provided Information Sheets at the Service Station, Hospital and Moree Plains Shire Council. The Information Sheets have been displayed on the Community Notice Board.
- The LDMG was advised today that a request for diesel fuel resupply had been made for Mungindi but as there was .6m of water over the road it cannot be delivered at this stage.

11. PROJECTED OPERATIONS (Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply)


- N/a

12. GENERAL OVERVIEW OF THE SITUATION

LDMG continues to meet on a daily basis. The LDMG is continuing to monitor and manage the situation in Mungindi.

Name: (Please print)	
Position:	
Signature:	
Date:	

Scott Norman -- CEO Balonne Shire Council

Name: (Please print)	John Carleton
Position:	Deputy Local Disaster Coordinator
Signature:	



Balonne Shire Flooding Update Saturday 15th January 2011

Flood Warnings: <http://www.bom.gov.au/qld/warnings/index.shtml>

Road Updates: QLD Main Road conditions go to: <http://131940.qld.gov.au> or call 13 19 40.

Dirranbandi Drinking Water – Residents of Dirranbandi are advised to boil the reticulated water supply if being used for human consumption. Corrective action has been taken however until test results are confirmed please continue to boil water. Further information at http://www.balonne.qld.gov.au/news/2010/Dirran_Water.shtml

Flood Update

St George – 10.55am Saturday

The Balonne River at St George was 12.08m and falling slowly. Major flood levels will continue to ease slowly over the weekend and are expected to be at 11m early next week. A renewed rise is expected to peak between 12-12.5m approximately Tuesday 25th January.

Dirranbandi & Hebel – 5am

The Balonne Minor River in Dirranbandi was 5.3m and steady. The peak flow will reach the Hebel area later this week. The Bokhara River in Hebel was 2.36m and steady.

Thallon

The new peak has passed the Moonie Highway at Mt Driven and water remains below bridge deck. Renewed rises are likely later in the weekend. The Moonie River level at Nindigully was 2.95m. Thallon SES is monitoring the approaching peak.

Mungindi – 1.30pm Friday 14th January 2011

The Barwon River in Mungindi was 6.68m and steady. A peak of 7.8m is expected around Friday 21st January. The levees on the Queensland side are 9.0m. The predicted height and timing of flood peak will be reviewed as the peak moves down stream. Information on a flood peak at Mungindi is available at http://www.bom.gov.au/cgi-bin/wrap_fwo.pl?IDN36634.html

Roads Update

Castlereagh Highway (St George-Dirranbandi)	CLOSED
Castlereagh Highway (Dirranbandi-Hebel)	CLOSED
Carnarvon Highway (St George-Nindigully)	OPEN
Carnarvon Highway (Nindigully-Thallon)	CLOSED - there was a temporary levee across the road at Thallon which has been removed but may be reinstated if needed.
Carnarvon Highway (St George-Surat)	CLOSED 1+m at floodway past Grape Exchange

Moonie Highway (St George-Westmar)	OPEN
Moonie Highway (Westmar-Dalby)	CLOSED at Loudoun Bridge
Barwon Highway (Weengallon-Talwood)	CLOSED

Recovery Centre – St George

The Department of Communities has established a Community Recovery Centre at the St George Cultural Centre and will be operating out of there from 8.30am to 4.45pm each day. Red Cross and other community organisations will also be operating there during the flood event.

St George River Water

On Sunday 9th January, the river water supply in St George failed due to the floods; Council has found a temporary solution and restored a limited supply. Please restrict your use to inside only, until further notice. Your understanding and co-operation is appreciated.

St George Flood Line at 14.5m - A map of St George with an anticipated 14.5m flood line is available. This line relies upon natural high points in the land combined with minor earth works as they become necessary. Due to the lower than expected peak the protection line to 14m has been completed and the situation will be monitored. The temporary levees shall remain in place until it's deemed the danger has passed.

The Balonne River, St George remains closed for all recreational boating. Only boats authorized by the Queensland Police Service are permitted on the river. The strong current and live electricity lines over the river present a risk to boating.

The Balonne Disaster Management Plan remains activated and a control room has been established in the Balonne Shire Council Office Health Building, Corner of Victoria and Grey Streets, St George. It is not manned 24 hours and normal hours of operation are between 8.00am and 5.00pm until further notice. The Balonne Shire Council Administration Office will close over the weekend however the SES Control Centre will be operational between 8.00am and 5.00pm

The Control Centre phone number is (07) 4620 8841.

For after hour emergencies please phone the SES hotline 13 25 00.

For life threatening emergencies please phone 000.

If you wish to volunteer your services, please contact the Control Centre on (07) 4620 8841. They are establishing a register of volunteers which can be called upon.

SES Boats across the River – Contact the Control Centre if you have a legitimate need to cross the river at St George on (07) 4620 8841. A secondary after hour contact number is Jeff Whitehead 0488 416 764. Please try contacting the Control Centre prior to Jeff.

SES Boat Transfer Time – Daily Time Table – Current to Further Notice	
St George	Cockerel's Gully
5.30am -7.30am	5.45am – 7.45am
12 noon – 2.00pm	12.15pm – 2.15pm
4.15pm – 6.15pm	4.30pm – 6.30pm

Resupply plans are.

Bollon – no emergency resupply, access by road through Mitchell or West

The St George SES will be running a regular boat service across the Balonne River at St George – A roster is placed at a notice board at Deb's Café, it is asked the people phone ahead to book a ride.

Dirranbandi resupply by Council high vehicle when possible – back up by boat and air if necessary

Hebel – by air when there is no road access.

There is an expectation there will be prolonged periods of isolation and residents on rural properties, and the towns of Bollon, Hebel, and Dirranbandi are urged to take any opportunity to resupply for groceries, fuel, insect repellent and any regular medication.

Flood information notice boards have been set up and will be displaying flood information at:

Balonne Shire Visitor Information Centre 114 The Terrace ST GEORGE QLD 4487 Ph: (07) 4620 8877	Old Websters Building (formerly the Post Office) 110 Victoria Street ST GEORGE QLD 4487
Dirranbandi Post Office 20 Railway Street DIRRANBANDI QLD 4486 Ph: (07) 4625 8211	Deb's Café Main St BOLLON QLD 4486 Ph: (07) 4625 6118
Hebel General Store & Caravan Park William Street HEBEL QLD 4486 Ph: (07) 4625 0920	Mungindi Border Service Centre 126-130 Barwon Street MUNGINDI NSW 2406 Ph: (02) 6753 2775

Situation Report – Balonne Shire Council

Operation Name: Dec 2010 – Jan 2011 Flood Event

TO: Balonne Shire LDMG, EMQ, EMQSWR03 Fax: Email - [REDACTED]		FROM: Balonne Control Centre Telephone: 07 4620 8841 Facsimile: 07 4620 8845 Email: council@balonne.qld.gov.au	
Situation Report Schedule SITREP produced and forwarded to EMQ & DDCC by 1600hrs following meeting of Balonne LDMG.			
Date	Time	Sitrep No.	
16/01/2011	1600hrs	14	
1. WEATHER			
Local observations		Isolated showers and storms.	
Any difference from official weather reports:		NO	

2. TRANSPORT *(If roads, airstrips etc closed, include estimated time of opening)*

Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FROM BALONNE SHIRE
Rail	N/a
Aviation:	Currently fully operational. MI Helicopters in St George have been engaged by Balonne Shire Council and continue to conduct re-supply operations to Dirranbandi and surrounding properties.
Marine:	Two boats remain in St George which Dept of Fisheries left for utilisation if required.
Other:	•

3. COMMUNICATIONS *(If communications out, include estimated time of reconnection)*

Telephone Network:	<ul style="list-style-type: none">• Next G Network is working but is very sluggish the coordination centre has been having some difficulties with Email at times due to the current demand on the system.
Mobile Telephone Network:	Fully operational – The water tower has been sandbagged to protect the mobile telephone infrastructure.
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER *(If power out, include estimated time of reconnection)*

Mains:	<ul style="list-style-type: none">• Arrangements to reconnect electricity supply to previously inundated homes for clean up purposes is underway.
Auxiliary:	<ul style="list-style-type: none">• Ergon has deployed additional generators to St. George for activation to support existing infrastructure if needed.

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none">• Some water has entered a number of yards in low lying areas along the river and has also inundated approximately eleven homes.• Mapping of affected houses in St George has commenced with the Queensland Water Police providing information on the number of houses affected and inundated with floodwater. Total properties with water in yards is 25 which includes 11 homes with water inundation. There are 3 private levee banks working and 2 private levee banks leaking.
Services:	<ul style="list-style-type: none">• The river water supply in St George had failed due to the floods. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water. Council is continuing to monitor the situation.
Environmental:	

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	The Evacuation Centre has now closed.
Origin:	St. George community
Destinations:	St. George Emergency Evacuation Centre
Evacuation Centres Activated:	Evacuation centre is closed.
Transport Logistics:	<ul style="list-style-type: none">• Some roads closed – advice to be sought before travelling.

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	Non-operational – Holiday period
Hospitals:	<ul style="list-style-type: none">• High care patients have been evacuated.• Remains functional at this stage.
Private Enterprise:	SES Flood boats are being utilised to transport supplies, workers and personnel as needed across the river.

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	<ul style="list-style-type: none">• The river water supply in St George had failed due to the floods. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water. Council is continuing to monitor the situation.
Staff / Resources Deployment:	<ul style="list-style-type: none">• 2 x EMQ personnel have arrived to replace the existing staff that have left today, to support Local Government and SES in St George.• 2 x SES Members from Charleville have arrived in St George and will be relieving local SES boat crews until Tuesday.• Four (4) Army personnel are based at the airport.• QFRS have officers available to be deployed as required.• QAS are currently staffed by three (3) normal road crew in St George.• QPS currently have two (2) officers in Dirranbandi and four (4) officers in St George. Police are continuing to maintain 24hours operations until 27 January.

10. ONGOING ACTIVITIES (Include brief details of current operations; politician visits, etc)

St George:

- At 0900hrs this morning, the Balonne River at St George was 11.51m and falling slowly. Major flood levels will continue to ease slowly over the weekend and are expected to be 11m early next week. A new peak between 12 - 12.5m around the 25th of January.
- High level major flooding is expected to continue in the Balonne River system downstream from St George to the NSW border throughout January. This includes the Bokhara, Culgoa, Balonne Minor and Narran Rivers and Ballandool Creek.
- The LDMG is continuing to monitor the situation in conjunction with the Bureau of Meteorology.
- Vector control for mosquitoes and black fly continues in St George. Thallon and Nindigully been serviced and Dirranbandi will also be serviced as soon as possible. Details have been placed on the Council website.
- Balonne Council is keeping the community updated via Flood notices, council website and social networking sites.
- The council office will not be open for business over the weekend however the coordination centre will continue to operate and the LDMG will continue to meet at 1300hrs each day.

Resupply:

- A press release has been distributed in Dirranbandi and St George encouraging the community to refrain from panic buying as food and basic supplies will be available throughout the flood event.
- St George Freightlines returned to St George overnight with another load of supplies.
- St George is well supplied however the butcher is having some difficulty with supply of meat.
- Over the past few days the Balonne Shire LDMG has been transporting small quantities of supplies by the most efficient means into Dirranbandi. We have had a small window of opportunity to get supplies into Dirranbandi and have been utilising the flood tractor that has been coming out from Dirranbandi through the flood water and meeting a council truck from St George down near Thallon. The round trip takes approximately 4-5 hours to complete.
- The 17 Pallets of Dry Goods, 3 Pallets of Chilled Goods and 1 Pallet of frozen goods weighing approximately 13 Tonne, for Dirranbandi Foodworks arrived in St George overnight. LDMG received a phone call from the state joint task force advising that the request has been approved at the state level and arrangements are being made for a Chinook helicopter to air lift the supplies into Dirranbandi Monday morning at approximately 1030hrs. The LDMG is working with the ADF to make this happen.
- Milk arrived in St George from Mitchell today and came across the river by SES flood boat.
- Additional supplies were taken into Dirranbandi using MI Helicopters today, these supplies were 25 crates of milk, newspapers and medication for the Dirranbandi Hospital.
- Supplies of bread and milk will be continued to be monitored.
- Reliance Petroleum has a fuel truck coming in today via Inglewood.

Recovery Committee St George:

- Cr Robyn Fuhrmeister has been appointed as Chair of the Recovery Committee. The Committee met yesterday at 1000hrs. The sub-groups have been established. An Action Plan is being developed and prioritised in order of Low, Medium and High. Cr Fuhrmeister will make contact with other communities within the Shire and make arrangements to travel and meet with those communities.
- Each of the sub-groups identified various issues which are currently being worked through.
- The Department of Communities have established a Community Recovery Centre at the St George Cultural Centre and continues to operate from 8.30am to 4.45pm each day. Red Cross and other community organisations will also be operating from the same premises during the flood event. Officers had gone to Thallon today with information for the community.
- Arrangements have been made to reconnect power supply by Ergon to houses in lower Alfred Street. Reconnection can be facilitated only for clean up purposes. A Notice has been circulated and placed on the Flood information notice board for residents, advising that supply will be re-connected for cleaning purposes only.

- Initial exterior cleaning of flood affected houses is commencing.

Dirranbandi:

- Dirranbandi remains isolated.
- At 0600 hrs this morning, the Balonne Minor River in Dirranbandi was 5.26m and falling slowly. The peak is currently in the Hebel. The Bokhara River in Hebel was 2.37m and steady.
- ADF advised the Mayor that they have inspected the Dirranbandi Levee bank today they are satisfied with the structural integrity of the levee.
- An issue with Dirranbandi water quality readings was identified. Further samples were taken yesterday which were tested locally and a sample was also be sent to Queensland Health for analysis.
- Results from Queensland Health laboratory revealed no serious contaminants in the water samples. Additional testing will continue by Balonne Shire and Queensland Health.
- Measures will continue to be implemented as a precautionary measure to ensure that the water is safe. Council reviewed the mix/ratio of river water: bore water to a 60%:40% ratio. The temperature of bore water reaches 65° and mixing with river water should reduce the temperature to an acceptable level. It appears that the revised water treatment and disinfecting process has improved the water quality to an expectable standard. Water quality readings and chlorine residue testing will occur daily.
- Queensland Health – Population Health Unit Toowoomba is being kept informed on this matter.
- Information has been placed on the Council's Web site and an Advisory Notice has been provided to the community requesting them to follow Council's recommendations to boil drinking water (a rolling boil for 1 minute) and cooled before consumption and refrigerated. Situation is being monitored very closely.

Hebel/Thallon:

- A new peak has passed the Moonie Highway at Mt Driven and remains below the bridge deck. Renewed rises are likely later in the weekend. The Moonie River level at Nindigully was 3.26 and rising slowly. The river level at Thallon was 4.19m and rising. Thallon SES are monitoring the approaching peak.

Mungindi:

- At 1330 hrs Friday, the Barwon River in Mungindi was 6.68m and steady. A peak of 7.8m is expected around Friday 21 January in Mungindi. The levees on the Queensland side are 9.0m and this will continue to be reviewed and monitored. The predicted height and timing of flood peak will be reviewed as the peak moves down stream.
- A decision was made by Queensland Health to evacuate four (4) patients from the Mungindi Hospital to Moree.
- Ergon and NSW Country Energy advise that power should not be an issue however if the levee is breached, the Hospital and town will lose power. Ergon Energy are currently supplying Mungindi whilst NSW Country Energy are upgrading their works and this arrangement will continue until after the flood situation.
- The Moree Plains Shire Council have an office at Mungindi for communication with the local community.
- Balonne Shire Council is communicating with Moree Plains Shire Council and monitoring the situation.
- The Balonne Shire Director of Technical Services travelled to Mungindi on Wednesday to inspect the levee. He has advised that there is four (4) kms of levee around Mungindi (on the Queensland side) has been constructed to a height of nine (9) metres at its lowest point. It slightly higher between the Hospital and the new bridge.
- The Director of Technical Services advised that a grader has undertaken a grade of the top of the Mungindi levee bank to remove any grass etc. Thorley Earthmovers of Mungindi have been engaged to maintain the levee bank during the flood event.
- Moree Plains Shire Council advised that if the predicted flood level is equal to or less than the 1996 flood that they do not envisage any major problems.
- Greg Cook from NSW Country Energy also advised that there will be a vehicle and crew on standby in Mungindi from 20 January.
- The Balonne Shire Mayor and SES Controller travelled to Mungindi Thursday by road and provided

Information Sheets at the Service Station, Hospital and Moree Plains Shire Council. The Information Sheets have been displayed on the Community Notice Board.

- The LDMG was advised today that a request for diesel fuel resupply had been made for Mungindi but as there was .6m of water over the road it cannot be delivered at this stage.

11. PROJECTED OPERATIONS (Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply)


- N/a

12. GENERAL OVERVIEW OF THE SITUATION

LDMG continues to meet on a daily basis. The LDMG is continuing to monitor and manage the situation in Mungindi.

Name: (Please print)	
Position:	
Signature:	
Date:	

Scott Norman – CEO Balonne Shire Council

Name: (Please print)	Scott Norman
Position:	Local Disaster Coordinator
Signature:	
Date:	16/01/2011

Situation Report – Balonne Shire Council

Operation Name: Dec 2010 – Jan 2011 Flood Event

TO: Balonne Shire LDMG, EMQ, EMQSWR03 Fax: Email - [REDACTED]		FROM: Balonne Control Centre Telephone: 07 4620 8841 Facsimile: 07 4620 8845 Email: council@balonne.qld.gov.au	
Situation Report Schedule SITREP produced and forwarded to EMQ & DDCC by 1600hrs following meeting of Balonne LDMG.			
Date	Time	Sitrep No.	
17/01/2011	1600hrs	15	
1. WEATHER			
Local observations		Isolated showers and storms.	
Any difference from official weather reports:		NO	

2. TRANSPORT *(If roads, airstrips etc closed, include estimated time of opening)*

Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FROM BALONNE SHIRE Andrew Nixon Bridge will be inspected Tuesday morning by Department of Main Roads, it is hoped that the bridge will open soon after the inspection. Loudon bridge on the Moonie Highway is to be inspected today and possibly open tomorrow.
Rail	N/a
Aviation:	Currently fully operational. MI Helicopters in St George have been engaged by Balonne Shire Council and continue to conduct re-supply operations to Dirranbandi and surrounding properties.
Marine:	Two boats remain in St George which Dept of Fisheries left for utilisation if required.
Other:	•

3. COMMUNICATIONS (If communications out, include estimated time of reconnection)

Telephone Network:	<ul style="list-style-type: none">• Next G Network is working but is very sluggish the coordination centre has been having some difficulties with Email at times due to the current demand on the system.
Mobile Telephone Network:	Fully operational -- The water tower has been sandbagged to protect the mobile telephone infrastructure.
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER (If power out, include estimated time of reconnection)

Mains:	<ul style="list-style-type: none">• Arrangements to reconnect electricity supply to previously inundated homes for clean up purposes is underway.
Auxillary:	<ul style="list-style-type: none">• Ergon has deployed additional generators to St. George for activation to support existing Infrastructure if needed.

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none">• Some water has entered a number of yards in low lying areas along the river and has also inundated approximately eleven homes.• Mapping of affected houses in St George has commenced with the Queensland Water Police providing information on the number of houses affected and inundated with floodwater. Total properties with water in yards is 25 which includes 11 homes with water inundation. There are 3 private levee banks working and 2 private levee banks leaking.
Services:	<ul style="list-style-type: none">• The river water supply in St George had failed due to the floods. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water. Council is continuing to monitor the situation.
Environmental:	

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	The Evacuation Centre has now closed.
Origin:	St. George community
Destinations:	St. George Emergency Evacuation Centre
Evacuation Centres Activated:	Evacuation centre is closed.
Transport Logistics:	<ul style="list-style-type: none">• Some roads closed – advice to be sought before travelling.

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	Non-operational – Holiday period
Hospitals:	<ul style="list-style-type: none">• High care patients have been evacuated.• Remains functional at this stage.
Private Enterprise:	SES Flood boats are being utilised to transport supplies, workers and personnel as needed across the river.

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	<ul style="list-style-type: none">• The river water supply in St George had failed due to the floods. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water. Council is continuing to monitor the situation.
Staff / Resources Deployment:	<ul style="list-style-type: none">• 2 x EMQ personnel continue to support Local Government and SES in St George.• 2 x SES Members from Charleville are helping in St George and will be relieving local SES boat crews until Tuesday.• Four (4) Army personnel are based at the airport.• QFRS have officers available to be deployed as required.• QAS are currently staffed by three (3) normal road crew in St George.• QPS currently have two (2) officers in Dirranbandi and four (4) officers in St George. Police are continuing to maintain 24hours operations until 27 January.

10. ONGOING ACTIVITIES (Include brief details of current operations; politician visits, etc)

St George:

- At 0800hrs this morning, the Balonne River at St George was 11.15m and falling. A new peak of approximately 12.5m is expected early in the week commencing Saturday the 22nd January.
- High level major flooding is expected to continue in the Balonne River system downstream from St George to the NSW border throughout January. This includes the Bokhara, Culgoa, Balonne Minor and Narran Rivers and Ballandool Creek.
- The LDMG is continuing to monitor the situation in conjunction with the Bureau of Meteorology.
- Vector control for mosquitoes and black fly continues in St George. Thallon and Nindigully been serviced and Dirranbandi will also be serviced as soon as possible. Details have been placed on the Council website.
- Balonne Council is keeping the community updated via Flood notices, council website and social networking sites.
- The LDMG will continue to meet at 1300hrs each day.

Resupply:

- A press release has been distributed in Dirranbandi and St George encouraging the community to refrain from panic buying as food and basic supplies will be available throughout the flood event.
- St George Freightlines returned to St George overnight with another load of supplies.
- Over the past few days the Balonne Shire LDMG has been transporting small quantities of supplies by the most efficient means into Dirranbandi. We have had a small window of opportunity to get supplies into Dirranbandi and have been utilising the flood tractor that has been coming out from Dirranbandi through the flood water and meeting a council truck from St George down near Thallon. The round trip takes approximately 4-5 hours to complete.
- The 17 Pallets of Dry Goods, 3 Pallets of Chilled Goods and 1 Pallet of frozen goods weighing approximately 13 Tonne, for Dirranbandi Foodworks have arrived in Dirranbandi today by Chinook helicopter. The LDMG worked with the ADF to make this happen.
- Milk arrived in St George from Mitchell today and came across the river by SES flood boat.
- Supplies of bread and milk will be continued to be monitored.
- Reliance Petroleum received a fuel truck last night which came in via Inglewood, they will receive another load of fuel overnight.

Recovery Committee St George:

- Cr Robyn Fuhrmeister has been appointed as Chair of the Recovery Committee. The Committee met yesterday at 1000hrs. The sub-groups have been established. An Action Plan is being developed and prioritised in order of Low, Medium and High. Cr Fuhrmeister will make contact with other communities within the Shire and make arrangements to travel and meet with those communities.
- Each of the sub-groups identified various issues which are currently being worked through.
- The Department of Communities have established a Community Recovery Centre at the St George Cultural Centre and continues to operate from 8.30am to 4.45pm each day, they are currently reassessing staff numbers and may scale back until they can provide help to the outreach services to other communities and rural properties. Red Cross and other community organisations will also be operating from the same premises during the flood event. Officers had gone to Thallon today with information for the community.
- DOCS are currently working with DEEDI to get a list of outlying people possibly needing assistance.
- Arrangements have been made to reconnect power supply by Ergon to houses in lower Alfred Street. Reconnection can be facilitated only for clean up purposes. A Notice has been circulated and placed on the Flood Information notice board for residents, advising that supply will be re-connected for cleaning purposes only.
- Initial exterior cleaning of flood affected houses is commencing.

Dirranbandi/ Hebel:

- Dirranbandi remains isolated.
- At 0800 hrs this morning, the Balonne Minor River in Dirranbandi was 5.25m and falling slowly. The

peak is currently in the Hebel area. The Bokhara River in Hebel was 2.38m and steady.

- An issue with Dirranbandi water quality readings was identified. Further samples were taken yesterday which were tested locally and a sample was also be sent to Queensland Health for analysis.
- Results from Queensland Health laboratory revealed no serious contaminants in the water samples. Additional testing will continue by Balonne Shire and Queensland Health.
- Measures will continue to be implemented as a precautionary measure to ensure that the water is safe. Council reviewed the mix/ratio of river water: bore water to a 60%:40% ratio. The temperature of bore water reaches 65° and mixing with river water should reduce the temperature to an acceptable level. It appears that the revised water treatment and disinfecting process has improved the water quality to an expectable standard. Water quality readings and chlorine residue testing will occur daily.
- Queensland Health – Population Health Unit Toowoomba is being kept informed on this matter.
- Information has been placed on the Council's Web site and an Advisory Notice has been provided to the community requesting them to follow Council's recommendations to boil drinking water (a rolling boil for 1 minute) and cooled before consumption and refrigerated. Situation is being monitored very closely.

Thallon:

- A new peak has passed the Moonie Highway at Mt Driven and remains below the bridge deck. Renewed rises are likely later in the weekend. The Moonie River level at Nindigully was 3.19 and falling. The river level at Thallon was 4.65m and rising. Thallon SES are monitoring the approaching peak.

Mungindi:

- At 1030 hrs the Barwon River in Mungindi was 6.65m and steady. A peak of 7.8m is expected around Monday 24th January in Mungindi. The levees on the Queensland side are 9.0m and this will continue to be reviewed and monitored. The fall from the flood peak is expected to be slow and it is not expected to fall below 7.2m before the first week in February.
- A decision was made by Queensland Health to evacuate four (4) patients from the Mungindi Hospital to Moree.
- Ergon and NSW Country Energy advise that power should not be an issue however if the levee is breached, the Hospital and town will lose power. Ergon Energy are currently supplying Mungindi whilst NSW Country Energy are upgrading their works and this arrangement will continue until after the flood situation.
- The Moree Plains Shire Council have an office at Mungindi for communication with the local community.
- Balonne Shire Council is communicating with Moree Plains Shire Council and monitoring the situation.
- The Balonne Shire Director of Technical Services travelled to Mungindi on Wednesday to inspect the levee. He has advised that there is four (4) kms of levee around Mungindi (on the Queensland side) has been constructed to a height of nine (9) metres at its lowest point. It slightly higher between the Hospital and the new bridge.
- The Director of Technical Services advised that a grader has undertaken a grade of the top of the Mungindi levee bank to remove any grass etc. Thorley Earthmovers of Mungindi have been engaged to maintain the levee bank during the flood event.
- Moree Plains Shire Council advised that if the predicted flood level is equal to or less than the 1996 flood that they do not envisage any major problems.
- Greg Cook from NSW Country Energy also advised that there will be a vehicle and crew on standby in Mungindi from 20 January.
- The Balonne Shire Mayor and SES Controller travelled to Mungindi Thursday by road and provided Information Sheets at the Service Station, Hospital and Moree Plains Shire Council. The Information Sheets have been displayed on the Community Notice Board.
- The LDMG was advised today that a request for diesel fuel resupply had been made for Mungindi but as there was .6m of water over the road it cannot be delivered at this stage.

11. PROJECTED OPERATIONS (*Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply*)


- N/a

12. GENERAL OVERVIEW OF THE SITUATION

LDMG continues to meet on a dally basis. The LDMG is continuing to monitor and manage the situation in Mungindi.

Name: <i>(Please print)</i>	
Position:	
Signature:	
Date:	

Scott Norman – CEO Balonne Shire Council

Name: <i>(Please print)</i>	Scott Norman
Position:	Local Disaster Coordinator
Signature:	
Date:	17/01/2011



Balonne Shire Flooding Update Monday 17th January 2011

Flood Warnings: <http://www.bom.gov.au/qld/warnings/index.shtml>

Road Updates: QLD Main Road conditions go to: <http://131940.qld.gov.au> or call 13 19 40.

Dirranbandi Drinking Water – Residents of Dirranbandi are advised to boil the reticulated water supply if being used for human consumption. Corrective action has been taken however until test results are confirmed please continue to boil water. Further information at

http://www.balonne.qld.gov.au/news/2010/Dirran_Water.shtml

Flood Update

St George – 9am Monday

The Balonne River at St George was 11.15m and falling. A renewed rise is expected to peak at 12.5m approximately early in the week commencing Saturday 22nd January. The prediction shall be refined as the flood peak moved down river.

Dirranbandi & Hebel – 6am

The Balonne Minor River in Dirranbandi was 5.25m and falling slowly. The peak is currently in the Hebel area. The Bokhara River in Hebel was 2.38m and steady.

Thallon

The new peak has passed the Moonie Highway at Mt Driven and water remains below the bridge deck. The Moonie River level at Nindigully was 3.19m and falling. The river level at Thallon was 4.65m and rising. Thallon SES is monitoring the peak.

Mungindi – 10.30am

The Barwon River in Mungindi was 6.65m and steady. A peak of 7.8m is expected around Monday 24th January. The levees on the Queensland side are 9.0m. The fall from flood peak is expected to be slow and it is not expected to fall to 7.2m before the first week in February. Information on the flood peak at Mungindi is available at http://www.bom.gov.au/cgi-bin/wrap_fwo.pl?IDN36634.html

Roads Update

Andrew Nixon Bridge - St George	CLOSED - Will be inspected Tuesday 18 th January and the situation reviewed.
Castlereagh Highway (St George-Dirranbandi)	CLOSED
Castlereagh Highway (Dirranbandi-Hebel))	CLOSED
Carnarvon Highway (St George-Nindigully)	OPEN
Carnarvon Highway (Nindigully-Thallon)	Open - there was a temporary levee across the road at Thallon which has been removed but may be reinstated if needed. – water rising
Carnarvon Highway (St George-Surat)	CLOSED
Moonie Highway (St George-Moonie)	OPEN
Moonie Highway (Moonie -Dalby)	CLOSED at Loudoun Bridge

Recovery Centre – St George

The Department of Communities have established a Community Recovery Centre at the St George Cultural Centre and will be operating out of there from 8.30am to 4.45pm each day. Red Cross and other community organisations will also be operating there during the flood event.

St George River Water

On Sunday 9th January, the river water supply in St George failed due to the floods; Council has found a temporary solution and restored a limited supply. Please restrict your use to inside only, until further notice. Your understanding and co-operation is appreciated.

St George Flood Line at 14.5m - A map of St George with an anticipated 14.5m flood line is available. This line relies upon natural high points in the land combined with minor earth works as they become necessary. Due to the lower than expected peak the protection line to 14m has been completed and the situation will be monitored. The temporary levees shall remain in place until it's deemed the danger has passed.

The Balonne River, St George remains closed for all recreational boating. Only boats authorized by the Queensland Police Service are permitted on the river. The strong current and live electricity lines over the river present a risk to boating.

The Balonne Disaster Management Plan remains activated and a control room has been established in the Balonne Shire Council Office Health Building, Corner of Victoria and Grey Streets, St George. It is not manned 24 hours and normal hours of operation are between 8.00am and 5.00pm until further notice.

The Control Centre phone number is (07) 4620 8841.

For after hour emergencies please phone the SES hotline 13 25 00.

For life threatening emergencies please phone 000.

If you wish to volunteer your services, please contact the Control Centre on (07) 4620 8841. They are establishing a register of volunteers which can be called upon.

SES Boats across the River – Contact the Control Centre if you have a legitimate need to cross the river at St George on (07) 4620 8841. A secondary after hour contact number is Jeff Whitehead 0488 416 764. Please try contacting the Control Centre prior to Jeff.

SES Boat Transfer Time – Dally Time Table – Current to Further Notice	
St George	Cockerel's Gully
5.30am -7.30am	5.45am – 7.45am
12 noon – 2.00pm	12.15pm – 2.15pm
4.15pm – 6.15pm	4.30pm – 6.30pm

Resupply plans are.

Bollon – no emergency resupply, access by road through Mitchell or West

The St George SES will be running a regular boat service across the Balonne River at St George – A roster is placed at a notice board at Deb's Café, it is asked the people phone ahead to book a ride.

Dirranbandi resupply by Council high vehicle when possible – back up by boat and air if necessary. Major resupply to be delivered by Air by the ADF today, Monday 17th January 2011.

Hebel – by air when there is no road access.

There is an expectation there will be prolonged periods of isolation and residents on rural properties, and the towns of Bollon, Hebel, and Dirranbandi are urged to take any opportunity to resupply for groceries, fuel, insect repellent and any regular medication.

Flood Information notice boards have been set up and will be displaying flood information at:

Balonne Shire Visitor Information Centre 114 The Terrace ST GEORGE QLD 4487 Ph: (07) 4620 8877	Old Websters Building (formerly the Post Office) 110 Victoria Street ST GEORGE QLD 4487
Dirranbandi Post Office 20 Railway Street DIRRANBANDI QLD 4488 Ph: (07) 4625 8211	Deb's Café Main St BOLLON QLD 4488 Ph: (07) 4625 6118
Hebel General Store & Caravan Park William Street HEBEL QLD 4486 Ph: (07) 4625 0920	Mungindi Border Service Centre 126-130 Barwon Street MUNGINDI NSW 2406 Ph: (02) 6753 2775

Situation Report – Balonne Shire Council

Operation Name: Dec 2010 – Jan 2011 Flood Event

TO: Balonne Shire LDMG, EMQ, EMQSWR03 Fax: Email -		FROM: Balonne Control Centre Telephone: 07 4620 8841 Facsimile: 07 4620 8845 Email: council@balonne.qld.gov.au	
Situation Report Schedule SITREP produced and forwarded to EMQ & DDCC by 1600hrs following meeting of Balonne LDMG.			
Date	Time	Sitrep No.	
18/01/2011	1600hrs	16	
1. WEATHER			
Local observations		Isolated showers and storms.	
Any difference from official weather reports:		NO	

2. TRANSPORT *(If roads, airstrips etc closed, include estimated time of opening)*

Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FROM BALONNE SHIRE Andrew Nixon Bridge was inspected today by Department of Main Roads, it has been opened with a 40km speed limit in place, the bridge will remain open for between 24 to 48 hours. Loudon bridge on the Moonie Highway was inspected and is now open with a gross 5 tonne limit.
Rail	N/a
Aviation:	Currently fully operational. MI Helicopters in St George have been engaged by Balonne Shire Council and continue to conduct re-supply operations to Dirranbandi and surrounding properties.
Marine:	Two boats remain in St George which Dept of Fisheries left for utilisation if required.
Other:	• N/A

3. COMMUNICATIONS *(if communications out, include estimated time of reconnection)*

Telephone Network:	Next G Network is working but is very sluggish the coordination centre has been having some difficulties with Email at times due to the current demand on the system.
Mobile Telephone Network:	Fully operational ~ The water tower has been sandbagged to protect the mobile telephone infrastructure.
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER *(if power out, include estimated time of reconnection)*

Mains:	<ul style="list-style-type: none">• Arrangements to reconnect electricity supply to previously inundated homes for clean up purposes is ongoing.
Auxiliary:	<ul style="list-style-type: none">• Ergon has deployed additional generators to St. George for activation to support existing infrastructure if needed.

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none">• A total of 25 properties had water in their yards in the low lying areas of St George along the river with approximately eleven homes inundated. 5 properties have private levees.
Services:	<ul style="list-style-type: none">• The river water supply in St George has failed and Balonne Shire Council are seeking a solution to rectify this issue. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water.
Environmental:	

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	
Origin:	
Destinations:	
Evacuation Centres Activated:	
Transport Logistics:	<ul style="list-style-type: none">•

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	Non-operational – Holiday period
Hospitals:	<ul style="list-style-type: none">• High care patients have been evacuated.• 4 patients were evacuated from Mungindi Hospital to Moree NSW• All other hospitals are still functional to date.•
Private Enterprise:	Road access across the Andrew Nixon bridge (St George – Bollon Road) is now allowing access to transport supplies, workers and personnel as needed across the river for approximately 24 – 48 hours dependant on river renewed river height rises.

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	<ul style="list-style-type: none">• The river water supply in St George has failed and Balonne Shire Council are seeking a solution to rectify this issue. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water.
Staff / Resources Deployment:	<ul style="list-style-type: none">• 2 x EMQ personnel continue to support Local Government and SES in St George.• EMQ will be deploying a Helicopter on Thursday with 2 crews of 10 personnel.• 2 x SES Members from Charleville have been stood down and left today to go home to Charleville. Local SES boat crews have been stood down and pulled the boats from the water until Andrew Nixon Bridge is closed and they are once again needed.• Six (6) ADF personnel who are based at the airport.• QFRS have officers available to be deployed as required. And will be deploying a swift water rescue team on Thursday with 4 personnel.• QAS are currently staffed by three (3) normal road crew in St George.• QPS currently have two (2) officers in Dirranbandi and four (4) officers in St George. Police are continuing to maintain 24hours operations until 27 January.

10. ONGOING ACTIVITIES (Include brief details of current operations; politician visits, etc)

St George:

- At 1130hrs this morning, the Balonne River at St George was 10.68m and steady. A new peak of approximately 12.5m is expected early in the week commencing Saturday the 22nd January.
- High level major flooding is expected to continue in the Balonne River system downstream from St George to the NSW border throughout January. This includes the Bokhara, Culgoa, Balonne Minor and Narran Rivers and Ballandool Creek.
- The LDMG is continuing to monitor the situation in conjunction with the Bureau of Meteorology.
- Balonne Council is keeping the community updated via Flood notices, council website and social networking sites.
- The LDMG will continue to meet at 1300hrs each day.

Resupply:

- A resupply of 10 pallets of groceries were airlifted into Dirranbandi by ADF Chinook helicopter yesterday.
- Another resupply by road will be undertaken on Thursday as a new access route has been identified in to Dirranbandi. This will be done utilising the flood tractor that has been coming out from Dirranbandi through the flood water and meeting a council truck from St George on highground on the St George – Dirranbandi Road.
- The southern access road from Hebel is now closed and a resupply of medication and some mail from Dirranbandi in to Hebel was also completed yesterday. NSW SES are assisting the community of Hebel with aerial resupply of essential goods as required.
- A resupply of 350kg meat & 3 bags of Mail were taken into Dirranbandi today by MI Helicopters.
- Supplies of bread and milk will be continued to be monitored and may be re-stocked on Thursday (20/01/11).
- Reliance Petroleum received a fuel truck overnight.
- DEEDI is continuing to do fodder drops as required a donation of fodder has been received and DEEDI will be in contact with this supplier.

Recovery Committee St George:

- Cr Robyn Fuhrmeister has been appointed as Chair of the Recovery Committee. The Committee met today at 1000hrs. The sub-groups have been established. An Action Plan is being developed and prioritised in order of Low, Medium and High. Cr Fuhrmeister will make contact with other communities within the Shire and make arrangements to travel and meet with those communities.
- DOCS are currently working with DEEDI to conduct a ring around of outlying rural properties and people to provide advice and referrals to those possibly needing assistance.

Dirranbandi/ Hebel:

- Dirranbandi remains isolated, however a new alternative emergency access route through private property has been identified.
- At 0600 hrs this morning, the Balonne Minor River in Dirranbandi was 5.24m and falling slowly. The peak is currently in the Hebel area. The Bokhara River in Hebel was 2.37m and steady.
- Results from Queensland Health laboratory revealed no serious contaminants in the water samples from Dirranbandi. Additional testing will continue by Balonne Shire and Queensland Health.
- Measures will continue to be implemented as a precautionary measure to ensure that the water is safe. Council reviewed the mix/ratio of river water: bore water to a 60%:40% ratio. It appears that the revised water treatment and disinfecting process has improved the water quality to an expectable standard. Water quality readings and chlorine residue testing will occur daily.
- Queensland Health – Population Health Unit Toowoomba is being kept informed on this matter.
- Information has been placed on the Council's Web site and an Advisory Notice has been provided to the community requesting them to follow Council's recommendations to boil drinking water (a rolling boil for 1 minute) and cooled before consumption and refrigerated. Situation is being monitored very closely.

Thallon:

- A new peak has passed the Moonie Highway at Mt Driven and remains below the bridge deck. Renewed rises are likely later in the weekend. The Moonie River level at Nindigully was 3.04m and falling. The river level at Thallon was 4.84m and steady. Thallon SES are monitoring the approaching peak.

Mungindi:

- At 1200 hrs the Barwon River in Mungindi was 6.58m and steady. A peak of 7.8m is expected around Monday 24th January in Mungindi. The levees on the Queensland side are 9.0m and this will continue to be reviewed and monitored. The fall from the flood peak is expected to be slow and it is not expected to fall below 7.2m before the first week in February.
- The Mungindi levee is approximately four (4) kms in length around Mungindi (on the Queensland side) has been constructed to a height of nine (9) metres at its lowest point. It is slightly higher between the Hospital and the new bridge.
- Moree Plains Shire Council advised that if the predicted flood level is equal to or less than the 1996 flood that they do not envisage any major problems.
- The Moree Plains Shire Council have an office at Mungindi for communication with the local community and the Balonne Shire Council is liaising and working with Moree Plains Shire Council and monitoring the situation.
- Greg Cook from NSW Country Energy also advised that there will be a vehicle and crew on standby in Mungindi from 20 January.
- The LDMG was advised that a request for diesel fuel resupply had been made for Mungindi but as road access was still an issue and is still unable to be delivered to date.

11. PROJECTED OPERATIONS (Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply)


- A resupply of Chlorine, mail and other items by road through the newly identified alternative access route is being planned for Dirranbandi on Thursday (20/01/11).

12. GENERAL OVERVIEW OF THE SITUATION

LDMG will continue to meet on a daily basis. The LDMG is continuing to monitor and manage the situation in all communities throughout the Balonne Shire.

Name: (Please print)	
Position:	
Signature:	
Date:	

Scott Norman – CEO Balonne Shire Council

Name: (Please print)	Scott Norman
Position:	Local Disaster Coordinator
Signature:	
Date:	18/01/2011

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Balonne Shire Flood Update

Balonne Shire Flooding Update Tuesday 18th January 2011

Flood Warnings: <http://www.bom.gov.au/qld/warnings/index.shtml>

Road Updates: QLD Main Road conditions go to: <http://131940.qld.gov.au> or call 13 19 40.

Dirranbandi Drinking Water – Residents of Dirranbandi are advised to boil the reticulated water supply if being used for human consumption. Corrective action has been taken however until test results are confirmed please continue to boil water.

St George River Water Supply will be off for a while due to the reservoir being empty.

Further information at http://www.balonne.qld.gov.au/news/2010/Dirran_Water.shtml

Flood Update

St George – 9:00am Tuesday 18th Jan

The Balonne River at St George was 10.9 metres and falling. A renewed rise is expected to peak at 12.5m approximately early in the week commencing Saturday 22nd January. It is expected the fall will stop and the rise commence Wednesday 19th January. The prediction shall be refined as the flood peak moves down the river.

Dirranbandi & Hebel – 6:00am Tuesday 18th Jan

The Balonne Minor River in Dirranbandi was 5.24m and falling slowly. The peak is currently in the Hebel area. The Bokhara River in Hebel was 2.38m and steady.

Thallon - 6.00am Tuesday 18th Jan

The new peak has passed the Moonie Highway at "Mt Driven" and water remains below the bridge deck. The Moonie River level at Nindigully was 3.04m and falling. The river level at Thallon was 4.84m and rising slowly. Thallon SES is monitoring the peak.

Mungindi – 11:29am Monday 17th Jan

The Barwon River in Mungindi was 6.584m and steady. A peak of 7.8m is expected around Monday 24th January. The levees on the Queensland side are 9.0m. The fall from flood peak is expected to be slow and it is not expected to fall to 7.2m before the first week in February. Information on the flood peak at Mungindi is available at http://www.bom.gov.au/cgi-bin/wrap_fwo.pl?IDN36634.html

Roads Update

Andrew Nixon Bridge – St George Balonne River	Open 40km speed limit – limited time pending next flood peak
Balonne Highway (St George-Bolton)	OPEN to through traffic only with 40km speed limit over bridge.
Castlereagh Highway (St George-Dirranbandi)	CLOSED
Castlereagh Highway (Dirranbandi-Hebel)	CLOSED
Carnarvon Highway (St George-Nindigully)	OPEN
Carnarvon Highway (Nindigully-Thallon)	CLOSED - water over at Goorarooman
Carnarvon Highway (Thallon-Mungindi)	CLOSED
Carnarvon Highway (St George-Surat)	CLOSED
Moonie Highway (St George-Moonie)	OPEN
Moonie Highway (Moonie -Dalby)	OPEN WITH CAUTION at Loudon Bridge 5 Tonne limit applying at Nandi Road to Watt Street
St George's Terrace (Lower End)	CLOSED

Albert Street

CLOSED

Recovery Centre – St George

The Department of Communities has established a Community Recovery Centre at the St George Cultural Centre and will be operating out of there from 8:30am to 4:45pm each day. Red Cross and other community organisations will also be operating there during the flood event.

St George River Water

On Sunday 9th January, the river water supply in St George failed due to the floods; Council has found a temporary solution and restored a limited supply. Please restrict your use to inside only, until further notice. Your understanding and co-operation is appreciated.

St George Flood Line at 14.5m - A map of St George with an anticipated 14.5m flood line is available. This line relies upon natural high points in the land combined with minor earth works as they become necessary. Due to the lower than expected peak the protection line to 14m has been completed and the situation will be monitored. The temporary levees shall remain in place until it's deemed the danger has passed.

The Balonne River, St George remains closed for all recreational boating. Only boats authorized by the Queensland Police Service are permitted on the river. The strong current and live electricity lines over the river present a risk to boating.

The Balonne Disaster Management Plan remains activated and a control room has been established in the Balonne Shire Council Office Health Building, Corner of Victoria and Grey Streets, St George. It is not manned 24 hours and normal hours of operation are between 8:00am and 5:00pm until further notice.

The Control Centre phone number is (07) 4620 8841.

For after hour emergencies please phone the SES hotline 13 25 00.

For life threatening emergencies please phone 000.

If you wish to volunteer your services, please contact the Control Centre on (07) 4620 8841. They are establishing a register of volunteers which can be called upon.

SES Boats across the River – have ceased while the Andrew Nixon Bridge remains open
Resupply plans are.

Bollon – no emergency resupply, access by road through St George, Mitchell or West

Dirranbandi resupply by Council high vehicle when possible – back up by boat and air if necessary.

Hebel – by air when there is no road access.

There is an expectation there will be prolonged periods of isolation and residents on rural properties, and the towns of Bollon, Hebel, and Dirranbandi are urged to take any opportunity to resupply for groceries, fuel, insect repellent and any regular medication.

Flood Information notice boards have been set up and will be displaying flood information at:

Balonne Shire Visitor Information Centre 114 The Terrace ST GEORGE QLD 4487 Ph: (07) 4620 8877	Old Websters Building (formerly the Post Office) 110 Victoria Street ST GEORGE QLD 4487
Dirranbandi Post Office 20 Railway Street DIRRANBANDI QLD 4486 Ph: (07) 4625 8211	Deb's Café Main St BOLLON QLD 4486 Ph: (07) 4625 6118
Hebel General Store & Caravan Park William Street HEBEL QLD 4486 Ph: (07) 4625 0920	Mungindi Border Service Centre 126-130 Barwon Street MUNGINDI NSW 2406 Ph: (02) 6753 2775

Situation Report – Balonne Shire Council

Operation Name: Dec 2010 – Jan 2011 Flood Event

TO: Balonne Shire LDMG, EMQ, EMQSWR03		FROM: Balonne Control Centre	
Fax: [REDACTED] Email: [REDACTED]		Telephone: 07 4620 8841 Facsimile: 07 4620 8845 Email: council@balonne.qld.gov.au	
Situation Report Schedule			
SITREP produced and forwarded to EMQ & DDCC by 1600hrs following meeting of Balonne LDMG.			
Date	Time	Sitrep No.	
19/01/2011	1600hrs	17	
1. WEATHER			
Local observations		Isolated showers and storms.	
Any difference from official weather reports:		NO	

2. TRANSPORT (If roads, airstrips etc closed, include estimated time of opening)

Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FROM BALONNE SHIRE Andrew Nixon Bridge was inspected yesterday by Department of Main Roads, it has been opened with a 40km speed limit in place since 1030hrs yesterday and will close at 1500hrs today due to renewed river rises. Loudon bridge on the Moonie Highway was inspected and is now open with a gross 5 tonne limit.
Rail	N/a
Aviation:	Currently fully operational. MI Helicopters in St George have been engaged by Balonne Shire Council and continue to conduct re-supply operations to Dirranbandi and surrounding properties.
Marine:	Two boats remain in St George which Dept of Fisheries left for utilisation if required.
Other:	• N/A

3. COMMUNICATIONS *(If communications out, include estimated time of reconnection)*

Telephone Network:	Next G Network is working but is very sluggish the coordination centre has been having some difficulties with Email at times due to the current demand on the system.
Mobile Telephone Network:	Fully operational – The water tower has been sandbagged to protect the mobile telephone infrastructure.
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER *(If power out, include estimated time of reconnection)*

Mains:	<ul style="list-style-type: none">• Arrangements to reconnect electricity supply to previously inundated homes for clean up purposes is ongoing.
Auxiliary:	<ul style="list-style-type: none">• Ergon has deployed additional generators to St. George for activation to support existing infrastructure if needed.

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none">• A total of 25 properties had water in their yards in the low lying areas of St George along the river with approximately eleven homes inundated. 5 properties have private levees.
Services:	<ul style="list-style-type: none">• The river water supply in St George has failed and Balonne Shire Council are seeking a solution to rectify this issue. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water.
Environmental:	

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	NII
Origin:	NA
Destinations:	NA
Evacuation Centres Activated:	NA
Transport Logistics:	<ul style="list-style-type: none">• NA

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	Non-operational – Holiday period
Hospitals:	<ul style="list-style-type: none">• High care patients have been evacuated.• 4 patients were evacuated from Mungindi Hospital to Moree NSW• All other hospitals are still functional to date.•
Private Enterprise:	Road access across the Andrew Nixon bridge (St George – Bollon Road) was opened at 1030hrs yesterday due to river rises the bridge will be closed again at 1500hrs today.

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	<ul style="list-style-type: none">• The river water supply in St George has failed and Balonne Shire Council are seeking a solution to rectify this issue. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water.
Staff / Resources Deployment:	<ul style="list-style-type: none">• 2 x EMQ personnel continue to support Local Government and SES in St George.• EMQ will be deploying a Helicopter on Thursday with 2 crews of 10 personnel.• Local SES boat crews will resume floodboat operations again from 1600hrs today as the Andrew Nixon bridge will be closed at 1500hrs.• Six (6) ADF personnel who are based at the airport.• QFRS will be deploying a swift water rescue team and six (6) other personnel into St George on Sunday 23rd January 2011.• QAS are currently staffed by three (3) normal road crew in St George.• QPS currently have two (2) officers in Dirranbandi and four (4) officers in St George. Police are continuing to maintain 24hours operations until 27 January.

10. ONGOING ACTIVITIES (include brief details of current operations; politician visits, etc)

St George:

- Minister for Police and Emergency Services Mr Neil Roberts and Assistant Commissioner for Police Mr Tony Wright visited the Balonne Shire this morning.
- Flood boats will be operating from 1600hrs today.
- Australian Defence Force Engineers inspected the levee bank and Albert Street properties. A report will be given to the Balonne Shire Council in due course. An offer of possible assistance with road infrastructure and repairs was also made.
- At 0900hrs this morning, the Balonne River at St George was 11m and rising. A renewed peak of approximately 12.5m is expected early next week between Sunday 23rd and Tuesday 25th January.
- High level major flooding is expected to continue in the Balonne River system downstream from St George to the NSW border throughout January. This includes the Bokhara, Culgoa, Balonne Minor and Narran Rivers and Ballandool Creek.
- The LDMG is continuing to monitor the situation in conjunction with the Bureau of Meteorology.
- Balonne Council is keeping the community updated via Flood notices, council website and social networking sites.
- The LDMG as of (20/01/2011) will meet every second day at 1300hrs each day.

Resupply:

- Another resupply by road will be undertaken on Thursday as a new access route has been identified in to Dirranbandi. This will be done utilising the flood tractor that has been coming out from Dirranbandi through the flood water and meeting a council truck from St George on highground on the St George – Dirranbandi Road.
- The southern access road from Hebel is now closed and NSW SES are assisting the community of Hebel with aerial resupply of essential goods as required.
- A resupply of 350kg meat & 3 bags of Mail were taken into Dirranbandi yesterday by MI Helicopters.
- A quantity of mail was taken into Dirranbandi again today in conjunction with a transfer of Qld Health Staff to the Dirranbandi Hospital.
- Supplies of bread and milk will be continued to be monitored and may be re-stocked on Thursday (20/01/11).
- Reliance Petroleum received some fuel overnight.
- DEEDI is continuing to do fodder drops as required a donation of fodder has been received and DEEDI will be in contact with this supplier.

Recovery Committee St George:

- Cr Robyn Fuhmeister has been appointed as Chair of the Recovery Committee. The Committee met today at 1000hrs. The sub-groups have been established. An Action Plan is being developed and prioritised in order of Low, Medium and High. Cr Fuhmeister will make contact with other communities within the Shire and make arrangements to travel and meet with those communities.
- DoCS are currently working with DEEDI conducting a ring around of outlying rural properties and people to provide advice and referrals to those possibly needing assistance.

Dirranbandi/ Hebel:

- Dirranbandi remains isolated, however a new alternative emergency access route through private property has been identified.
- At 0600 hrs this morning, the Balonne Minor River in Dirranbandi was 5.09m and steady. The peak is currently in the Hebel area. The Bokhara River in Hebel was 2.35m and steady.
- Results from Queensland Health laboratory revealed no serious contaminants in the water samples from Dirranbandi. Additional testing will continue by Balonne Shire and Queensland Health.
- Measures will continue to be implemented as a precautionary measure to ensure that the water is safe. Council reviewed the mix/ratio of river water: bore water to a 60%:40% ratio. It appears that the revised water treatment and disinfecting process has improved the water quality to an expectable standard. Water quality readings and chlorine residue testing will occur daily.
- Queensland Health – Population Health Unit Toowoomba is being kept informed on this matter.
- Information has been placed on the Council's Web site and an Advisory Notice has been provided to the community requesting them to follow Council's recommendations to boil drinking water (a rolling

boil for 1 minute) and cooled before consumption and refrigerated. Situation is being monitored very closely.

Thallon:

- A new peak has passed the Moonle Highway at Mt Driven and remains below the bridge deck. Renewed rises are likely later in the weekend. The Moonle River level at Nindigully was 2.96m and falling. The river level at Thallon was 4.76m and falling. Thallon SES are monitoring the approaching peak.

Mungindi:

- At 1000 hrs the Barwon River in Mungindi was 6.51m and steady. A peak of 7.8m is expected around Monday 24th January in Mungindi. The levees on the Queensland side are 9.0m and this will continue to be reviewed and monitored. The fall from the flood peak is expected to be slow and it is not expected to fall below 7.2m before the first week in February.
- The Mungindi levee is approximately four (4) kms in length around Mungindi (on the Queensland side) has been constructed to a height of nine (9) metres at its lowest point. It is slightly higher between the Hospital and the new bridge.
- Moree Plains Shire Council advised that if the predicted flood level is equal to or less than the 1996 flood that they do not envisage any major problems.
- The Moree Plains Shire Council have an office at Mungindi for communication with the local community and the Balonne Shire Council is liaising and working with Moree Plains Shire Council and monitoring the situation.
- Greg Cook from NSW Country Energy also advised that there will be a vehicle and crew on standby in Mungindi from 20 January.
- The LDMG was advised that a request for diesel fuel resupply had been made for Mungindi but as road access was still an issue and is still unable to be delivered to date.

11. PROJECTED OPERATIONS (Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply)

- A resupply of Chlorine, mail and other items by road through the newly identified alternative access route is being planned for Dirranbandi on Thursday (20/01/11).


12. GENERAL OVERVIEW OF THE SITUATION

LDMG will continue to meet on a daily basis. The LDMG is continuing to monitor and manage the situation in all communities throughout the Balonne Shire.

Name: (Please print)	
Position:	
Signature:	
Date:	

Scott Norman – CEO Balonne Shire Council

Name: (Please print)	Scott Norman
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Position:	Local Disaster Coordinator
Signature:	
Date:	18/01/2011



Balonne Shire Flooding Update Wednesday 19th January 2011

Flood Warnings: <http://www.bom.gov.au/qld/warnings/index.shtml>

Road Updates: QLD Main Road conditions go to: <http://131940.qld.gov.au> or call 13 19 40.

St George River Water

The river water supply in St George has failed due to the floods; Council has found a temporary solution and restored a limited supply. Demand outstripped supply yesterday and the town was without river water for a period. **Please restrict your use to inside only and essential commercial use, until further notice.** Your understanding and co-operation is appreciated.

Dirranbandi Drinking Water – Residents of Dirranbandi are advised to boil the reticulated water supply if being used for human consumption. Corrective action has been taken however until test results are confirmed please continue to boil water. Further Information at

http://www.balonne.qld.gov.au/news/2010/Dirran_Water.shtml

Flood Update

St George – 9:00am Wednesday 19th Jan

The Balonne River at St George was 11m and rising. A renewed rise is expected to exceed 12m later this week, with peak of 12.5m expected later in the weekend or early next week (between Sunday 23rd and Tuesday 25th of January). The prediction will be refined as the flood peak moves down the river.

Dirranbandi & Hebel – 8:00am Wednesday 19th Jan

The Balonne Minor River in Dirranbandi was 5.09m and steady. The peak is currently in the Hebel area. The Bokhara River in Hebel was 2.35m and steady.

Thallon – 6am Wednesday 19th Jan

The Moonie River level at Nindigully was 2.96m and falling. The river level at Thallon was 4.76m and falling. The flood peak is currently downstream from the Thallon area.

Mungindi – 10:00am Wednesday 19th Jan

The Barwon River in Mungindi was 6.51m and steady. A peak of 7.8m is expected around Monday 24th January. The levees on the Queensland side are 9.0m. The fall from flood peak is expected to be slow and it is not expected to fall to 7.2m before the first week in February. Information on the flood peak at Mungindi is available at http://www.bom.gov.au/cgi-bin/wrap_fwo.pl?IDN36634.html

Roads Update

Andrew Nixon Bridge – St George Balonne River	Open 40km speed limit – limited time pending next flood peak – closure is imminent
Castlereagh Highway (St George-Dirranbandi)	CLOSED
Castlereagh Highway (Dirranbandi-Hebel)	CLOSED
Carnarvon Highway (St George-Nindigully)	OPEN

Carnarvon Highway (Nindigully-Thallon)	CLOSED - water over road at Goorarooman
Carnarvon Highway (Thallon-Mungindi)	CLOSED
Carnarvon Highway (St George-Surat)	CLOSED
Moonie Highway (St George-Moonie)	OPEN
Moonie Highway (Moonie -Dalby)	OPEN WITH CAUTION at Louden Bridge 5 tonne limit applying at Nandi Road to Watt Street
St George's Terrace (Lower End)	CLOSED
Albert Street	CLOSED

Recovery Centre – St George

The Department of Communities have established a Community Recovery Centre at the St George Cultural Centre and will be operating out of there from 9:00am to 4:00pm each day. Red Cross and other community organisations will also be operating there during the flood event.

St George Flood Line at 14.5m - A map of St George with an anticipated 14.5m flood line is available. This line relies upon natural high points in the land combined with minor earth works as they become necessary. Due to the lower than expected peak the protection line to 14m has been completed and the situation will be monitored. The temporary levees shall remain in place until it's deemed the danger has passed.

The Balonne River, St George remains closed for all recreational boating. Only boats authorized by the Queensland Police Service are permitted on the river. The strong current and live electricity lines over the river present a risk to boating.

The Balonne Disaster Management Plan remains activated and a control room has been established in the Balonne Shire Council Office Health Building, Corner of Victoria and Grey Streets, St George. It is not manned 24 hours and normal hours of operation are between 8:00am and 5:00pm until further notice.

The Control Centre phone number is (07) 4620 8841.

For after hour emergencies please phone the SES hotline 13 25 00.

For life threatening emergencies please phone 000.

If you wish to volunteer your services, please contact the Control Centre on (07) 4620 8841. They are establishing a register of volunteers which can be called upon.

SES Boats across the River – have ceased whilst the Andrew Nixon Bridge remains open

Resupply plans are.

Bollon – no emergency resupply, access by road through St George, Mitchell or West

Dirranbandi resupply by Council high vehicle when possible – back up by boat and air if necessary.

Hebel – by air when there is no road access – Road access to the South currently is cut

There is an expectation there will be prolonged periods of isolation and residents on rural properties, and the towns of Bollon, Hebel, and Dirranbandi are urged to take any opportunity to resupply for groceries, fuel, insect repellent and any regular medication.

Flood information notice boards have been set up and will be displaying flood information at:

Balonne Shire Visitor Information Centre 114 The Terrace ST GEORGE QLD 4487 Ph: (07) 4620 8877	Old Websters Building (formerly the Post Office) 110 Victoria Street ST GEORGE QLD 4487
Dirranbandi Post Office 20 Railway Street DIRRANBANDI QLD 4486 Ph: (07) 4625 8211	Deb's Café Main St BOLLON QLD 4486 Ph: (07) 4625 6118
Hebel General Store & Caravan Park William Street HEBEL QLD 4486 Ph: (07) 4625 0920	Mungindi Border Service Centre 126-130 Barwon Street MUNGINDI NSW 2406 Ph: (02) 6753 2775

Situation Report – Balonne Shire Council

Operation Name: Dec 2010 – Jan 2011 Flood Event

TO: Balonne Shire LDMG, EMQ, EMQSWR03		FROM: Balonne Control Centre	
Fax: Email - [REDACTED]		Telephone: 07 4620 8841 Facsimile: 07 4620 8845 Email: council@balonne.qld.gov.au	
Situation Report Schedule			
SITREP produced and forwarded to EMQ & DDCC by 1600hrs following meeting of Balonne LDMG.			
Date	Time	Sitrep No.	
20/01/2011	1600hrs	18	
1. WEATHER			
Local observations		Isolated showers and storms.	
Any difference from official weather reports:		NO	

2. TRANSPORT *(If roads, airstrips etc closed, include estimated time of opening)*

Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FROM BALONNE SHIRE Andrew Nixon Bridge is now closed to all traffic. Loudon bridge on the Moonie Highway was inspected and is now open with a gross 5 tonne limit.
Rail	N/a
Aviation:	Currently fully operational. MI Helicopters in St George have been engaged by Balonne Shire Council and continue to conduct re-supply operations to Dirranbandi and surrounding properties.
Marine:	Two boats remain in St George which Dept of Fisheries left for utilisation if required.
Other:	• N/A

3. COMMUNICATIONS *(If communications out, include estimated time of reconnection)*

Telephone Network:	Next G Network is working but is very sluggish the coordination centre has been having some difficulties with Email at times due to the current demand on the system.
Mobile Telephone Network:	Fully operational – The water tower has been sandbagged to protect the mobile telephone infrastructure.
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER *(If power out, include estimated time of reconnection)*

Mains:	<ul style="list-style-type: none">• Arrangements to reconnect electricity supply to previously inundated homes for clean up purposes is ongoing.• Ergon Energy advised that there will be a minor disruption to the power supply on possible Tuesday 25th January 2011 for 0400 hrs.
Auxiliary:	<ul style="list-style-type: none">• Ergon has deployed additional generators to St. George for activation to support existing infrastructure if needed.

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none">• A total of 25 properties had water in their yards in the low lying areas of St George along the river with approximately eleven homes inundated. 5 properties have private levees.
Services:	<ul style="list-style-type: none">• The river water supply in St George has failed and Balonne Shire Council are seeking a solution to rectify this issue. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water.
Environmental:	

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	Nil
Origin:	NA
Destinations:	NA
Evacuation Centres Activated:	NA
Transport Logistics:	<ul style="list-style-type: none">• NA

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	<ul style="list-style-type: none">• Queensland Education has advised all State Schools in the Balonne Shire shall commence Term 1 as planned – no schools will be closed as a result of the floods.• Transport of school children will be with co-ordinated with parents, bus drivers and SES floodboats
Hospitals:	<ul style="list-style-type: none">• High care patients have been evacuated.• 4 patients were evacuated from Mungindi Hospital to Moree NSW• All other hospitals are still functional to date.•
Private Enterprise:	Road access across the Andrew Nixon bridge (St George – Bollon Road) closed again at 1500hrs yesterday.

9. LOCAL ARRANGEMENTS

Changes in Contacts:	
Problems Encountered:	<ul style="list-style-type: none">• The river water supply in St George has failed and Balonne Shire Council are seeking a solution to rectify this issue. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water.
Staff / Resources Deployment:	<ul style="list-style-type: none">• 2 x EMQ personnel continue to support Local Government and SES in St George.• EMQ has deployed a Helicopter in to St. George with 2 crews (10 personnel).• Local SES boat crews resumed regular floodboat operations again yesterday as the Andrew Nixon bridge is closed.• Six (6) ADF personnel are based at the airport.• QFRS will be deploying a swift water rescue team and six (6) other personnel into St George on Sunday 23rd January 2011.• QAS are currently staffed by three (3) normal road crew in St George.• QPS currently have two (2) officers in Dirranbandi and four (4) officers in St George. Police are continuing to maintain 24hours operations until 27 January.

10. ONGOING ACTIVITIES (Include brief details of current operations; politician visits, etc)

St George:

- Flood boats will be operating on scheduled times for the duration of the reviewed river height rises.
- At 0600hrs this morning, the Balonne River at St George was 11.45m and rising. A renewed peak of approximately 12.5m is expected early next week between Sunday 23rd and Tuesday 25th January.
- High level major flooding is expected to continue in the Balonne River system downstream from St George to the NSW border throughout January. This includes the Bokhara, Culgoa, Balonne Minor and Narran Rivers and Ballandool Creek.
- The LDMG is continuing to monitor the situation in conjunction with the Bureau of Meteorology.
- Balonne Council is keeping the community updated via Flood notices, council website and social networking sites.
- The LDMG as of (20/01/2011) will meet tomorrow, Friday January 21st 2011 at 1300hrs.

Resupply:

- Another resupply by road was undertaken today on the new access route has been identified in to Dirranbandi. Freight was taken directly into Dirranbandi by St. George Freightlines truck leaving St George at 1230 hrs. This was carried out with the approval of Department of Transport and Main Roads and the Queensland Police Service. Groceries, medical supplies and mail were included in this consignment.
- The southern access road from Hebel is closed and NSW SES are assisting the community of Hebel with aerial resupply of essential goods as required.
- Supplies of bread and milk will be continued to be monitored.
- DEEDI is continuing to do fodder drops as required a donation of fodder has been received and DEEDI will be in contact with this supplier.

Recovery Committee St George:

- Cr Robyn Fuhrmeister has been appointed as Chair of the Recovery Committee. The Committee met today at 1000hrs. The sub-groups have been established. An Action Plan is being developed and prioritised in order of Low, Medium and High. Cr Fuhrmeister will make contact with other communities within the Shire and make arrangements to travel and meet with those communities.
- DoCS are currently working with DEEDI conducting a ring around of outlying rural properties and people to provide advice and referrals to those possibly needing assistance.

Dirranbandi/ Hebel:

- Dirranbandi remains isolated, however a new alternative emergency access route through private property has been identified.
- At 0800 hrs this morning, the Balonne Minor River in Dirranbandi was 5.20m and steady. The peak is currently in the Hebel area. The Bokhara River in Hebel was 2.33m and steady.
- Results from Queensland Health laboratory revealed no serious contaminants in the water samples from Dirranbandi.
- Measures will continue to be implemented as a precautionary measure to ensure that the water is safe. Council reviewed the mix/ratio of river water: bore water to a 60%:40% ratio. It appears that the revised water treatment and disinfecting process has improved the water quality to an expectable standard. Water quality readings and chlorine residue testing will occur daily.
- Queensland Health – Population Health Unit Toowoomba is being kept informed on this matter.
- Information has been placed on the Council's Web site and an Advisory Notice has been provided to the community requesting them to follow Council's recommendations to boil drinking water (a rolling boil for 1 minute) and cooled before consumption and refrigerated. Situation is being monitored very closely.

Thallon:

- A new peak has passed the Moonie Highway at Mt Driven and remains below the bridge deck. Renewed rises are likely later in the weekend. At 0900 hrs the Moonie River level at Nindigully was 2.95m and falling. The river level at Thallon was 4.68m and falling slowly. Thallon SES are monitoring the approaching peak.

Mungindi:

- At 1000 hrs on Wednesday the 19th January 2011 the Barwon River in Mungindi was 6.51m and steady. A peak of 7.8m is expected around Monday 24th January in Mungindi. The levees on the Queensland side are 9.0m and this will continue to be reviewed and monitored. The fall from the flood peak is expected to be slow and it is not expected to fall below 7.2m before the first week in February.
- The Mungindi levee is approximately four (4) kms in length around Mungindi (on the Queensland side) has been constructed to a height of nine (9) metres at its lowest point. It is slightly higher between the Hospital and the new bridge.
- Moree Plains Shire Council advised that if the predicted flood level is equal to or less than the 1996 flood that they do not envisage any major problems.
- The Moree Plains Shire Council have an office at Mungindi for communication with the local community and the Balonne Shire Council is liaising and working with Moree Plains Shire Council and monitoring the situation.
- Greg Cook from NSW Country Energy also advised that there will be a vehicle and crew on standby in Mungindi from 20 January.
- The LDMG was advised that a request for diesel fuel resupply had been made for Mungindi but as road access was still an issue and is still unable to be delivered to date.

11. PROJECTED OPERATIONS *(Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply)*


- A resupply of Chlorine, mail and groceries by road through the newly identified alternative access route is being planned for Dirranbandi next week).

12. GENERAL OVERVIEW OF THE SITUATION

LDMG will continue to meet on a daily basis. The LDMG is continuing to monitor and manage the situation in all communities throughout the Balonne Shire.

Name: <i>(Please print)</i>	
Position:	
Signature:	
Date:	

Scott Norman – CEO Balonne Shire Council

Name: <i>(Please print)</i>	Scott Norman
Position:	Local Disaster Coordinator
Signature:	
Date:	20/01/2011



Balonne Shire Flooding Update Thursday 20th January 2011

Flood Warnings: <http://www.bom.gov.au/qld/warnings/index.shtml>

Road Updates: QLD Main Road conditions go to: <http://131940.qld.gov.au> or call 13 19 40.

St George River Water

The river water supply in St George has failed due to the floods; Council has found a temporary solution and restored a limited supply. Demand outstripped supply on Wednesday and the town was without river water for a period. **Please restrict your use to inside only and essential commercial use, until further notice.** Your understanding and co-operation is appreciated.

Dirranbandi Drinking Water – Residents of Dirranbandi are advised to boil the reticulated water supply if being used for human consumption. Corrective action has been taken however until test results are confirmed please continue to boil water. Further information at

http://www.balonne.qld.gov.au/news/2010/Dirran_Water.shtml

Andrew Nixon Bridge

The Andrew Nixon Bridge across the Balonne River at St George is closed to all traffic.

Schools

Queensland Education has advised all State Schools in the Balonne Shire shall commence Term 1 as planned – no schools will be closed as a result of the floods.

Flood Update

St George – 6:00am Thursday 20th Jan

The Balonne River at St George was 11.45m and rising. A renewed rise is expected to exceed 12m on Friday, with a peak of 12.5m expected later in the weekend or early next week (between Sunday 23rd and Tuesday 25th of January). The prediction will be refined as the flood peak moves down the river.

Dirranbandi & Hebel – 8:00am Thursday 20th Jan

The Balonne Minor River in Dirranbandi was 5.20m and steady. The peak is currently in the Hebel area. The Bokhara River in Hebel was 2.33m and steady.

Thallon – 9am Thursday 20th Jan

The Moonie River level at Nindigully was 2.95m and steady. The river level at Thallon was 4.68m and falling slowly. The flood peak is currently downstream from the Thallon area.

Mungindi – 10.00am Wednesday 19th Jan

The Barwon River in Mungindi was 6.51m and steady. A peak of 7.8m is expected around Monday 24th January. The levees on the Queensland side are 9.0m. The fall from the flood peak is expected to be slow and it is not expected to fall to 7.2m before the first week in February. Information on the flood peak at Mungindi is available at http://www.bom.gov.au/cgi-bin/wrap_fwo.pl?IDN36634.html

Roads Update

Andrew Nixon Bridge – St George Balonne River	CLOSED
Castlereagh Highway (St George-Dirranbandi)	CLOSED
Castlereagh Highway (Dirranbandi-Hebel)	CLOSED
Carnarvon Highway (St George-Nindigully)	OPEN
Carnarvon Highway (Nindigully-Thallon)	OPEN
Carnarvon Highway (Thallon-Mungindi)	CLOSED
Moonie Highway (St George-Moonie)	OPEN
Moonie Highway (Moonie -Dalby)	OPEN WITH CAUTION at Loudon Bridge 5 tonne limit applying at Nandi Road to Watt Street
St George's Terrace (Lower End)	CLOSED
Albert Street	CLOSED

Recovery Centre – St George

The Department of Communities have established a Community Recovery Centre at the St George Cultural Centre and will be operating out of there from 9:00am to 4:00pm each day. Red Cross and other community organisations will also be operating there during the flood event.

St George Flood Line at 14.5m - A map of St George with an anticipated 14.5m flood line is available. This line relies upon natural high points in the land combined with minor earth works as they become necessary. Due to the lower than expected peak the protection line to 14m has been completed and the situation will be monitored. The temporary levees shall remain in place until it's deemed the danger has passed.

The Balonne River, St George remains closed for all recreational boating. Only boats authorized by the Queensland Police Service are permitted on the river. The strong current and live electricity lines over the river present a risk to boating.

The Balonne Disaster Management Plan remains activated and a control room has been established in the Balonne Shire Council Office Health Building, Corner of Victoria and Grey Streets, St George. It is not manned 24 hours and normal hours of operation are between 8:00am and 5:00pm until further notice.

The Control Centre phone number is (07) 4620 8841.

For after hour emergencies please phone the SES hotline 13 25 00.

For life threatening emergencies please phone 000.

If you wish to volunteer your services, please contact the Control Centre on (07) 4620 8841. They are establishing a register of volunteers which can be called upon.

SES Boats across the River – Contact the Control Centre if you have a legitimate need to cross the river at St George on (07) 4620 8841. A secondary after hour contact number is Ben Gardner 0429 208 813. Please try contacting the Control Centre prior to Ben.

Transfer of School Children from buses has been organised for when School recommences.

SES Boat Transfer Time – Daily Time Table – Current to Further Notice	
St George	Cockerel's Gully
5.30am – 7.30am	5.45am – 7.45am
12 noon – 2.00pm	12.15pm – 2.15pm
4.15pm – 6.15pm	4.30pm – 6.30pm

Resupply plans are.

Bollon – no emergency resupply, access by road through St George, Mitchell or West

Dirranbandi resupply by Council high vehicle when possible – back up by boat and air if necessary.

Hebel – by air when there is no road access – Road access to the South currently is cut

There is an expectation there will be prolonged periods of isolation and residents on rural properties, and the towns of Bollon, Hebel, and Dirranbandi are urged to take any opportunity to resupply for groceries, fuel, insect repellent and any regular medication.

Flood information notice boards have been set up and will be displaying flood information at:

<p>Balonne Shire Visitor Information Centre 114 The Terrace ST GEORGE QLD 4487 Ph: (07) 4620 8877</p>	<p>Old Websters Building (formerly the Post Office) 110 Victoria Street ST GEORGE QLD 4487</p>
<p>Dirranbandi Post Office 20 Railway Street DIRRANBANDI QLD 4486 Ph: (07) 4625 8211</p>	<p>Deb's Café Main St BOLLON QLD 4486 Ph: (07) 4625 6118</p>
<p>Hebel General Store & Caravan Park William Street HEBEL QLD 4486 Ph: (07) 4625 0920</p>	<p>Mungindi Border Service Centre 126-130 Barwon Street MUNGINDI NSW 2406 Ph: (02) 6753 2775</p>

Situation Report – Balonne Shire Council

Operation Name: Dec 2010 – Jan 2011 Flood Event

TO: Balonne Shire LDMG, EMQ, EMQSWR03 Fax: Email - [REDACTED]		FROM: Balonne Control Centre Telephone: 07 4620 8841 Facsimile: 07 4620 8845 Email: council@balonne.qld.gov.au	
Situation Report Schedule			
SITREP produced and forwarded to EMQ & DDCC by 1600hrs following meeting of Balonne LDMG.			
Date	Time	Sitrep No.	
21/01/2011	1600hrs	19	
1. WEATHER			
Local observations		Isolated showers and storms.	
Any difference from official weather reports:		NO	

2. TRANSPORT *(If roads, airstrips etc closed, include estimated time of opening)*

Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FROM BALONNE SHIRE Andrew Nixon Bridge is now closed to all traffic. Loudon bridge on the Moonie Highway was inspected and is now open with a gross 5 tonne limit.
Rail	N/a
Aviation:	Currently fully operational. MI Helicopters in St George have been engaged by Balonne Shire Council and continue to conduct re-supply operations to Dirranbandi and surrounding properties. EMQ (Rescue 500) helicopter is now operating from St George and is being tasked by the Roma Disaster District.
Marine:	Two boats remain in St George which Dept of Fisheries left for utilisation if required.
Other:	• N/A

3. COMMUNICATIONS *(If communications out, include estimated time of reconnection)*

Telephone Network:	Next G Network is working but is very sluggish the coordination centre has been having some difficulties with Email at times due to the current demand on the system.
Mobile Telephone Network:	Fully operational – The water tower has been sandbagged to protect the mobile telephone infrastructure.
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER *(If power out, include estimated time of reconnection)*

Mains:	<ul style="list-style-type: none">• Arrangements to reconnect electricity supply to previously inundated homes for clean up purposes is ongoing.• Ergon Energy advised that there will be a minor disruption to the power supply on possible Tuesday 25th January 2011 for 0400 hrs.
Auxiliary:	<ul style="list-style-type: none">• Ergon has deployed additional generators to St. George for activation to support existing infrastructure if needed.

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none">• A total of 25 properties had water in their yards in the low lying areas of St George along the river with approximately eleven homes inundated. 5 properties have private levees.
Services:	<ul style="list-style-type: none">• The river water supply in St George has failed and Balonne Shire Council are seeking a solution to rectify this issue. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water.
Environmental:	

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	Nil
Origin:	NA
Destinations:	NA
Evacuation Centres Activated:	NA
Transport Logistics:	<ul style="list-style-type: none">• NA

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	<ul style="list-style-type: none">• Queensland Education has advised all State Schools in the Balonne Shire will commence Term 1 as planned – no schools will be closed as a result of the floods.• Transport of school children will be with co-ordinated with parents, bus drivers and SES floodboats during the duration of the restricted road access caused by the flooding.
Hospitals:	<ul style="list-style-type: none">• High care patients have been evacuated.• 4 patients were evacuated from Mungindi Hospital to Moree NSW• All other hospitals are still functional to date.•
Private Enterprise:	Road access across the Andrew Nixon bridge (St George – Bollon Road) is still closed and local workers are being transported by the SES flood boats to and from St George.

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	<ul style="list-style-type: none">• The river water supply in St George has failed and Balonne Shire Council are seeking a solution to rectify this issue. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water.
Staff / Resources Deployment:	<ul style="list-style-type: none">• 2 x EMQ personnel continue to support Local Government and SES in St George. Jay Dobbin (EMQ Twba) will be standing down tomorrow and returning home tomorrow (22/01/11) and Scott Walsh and the (2) Wallumbilla SES personnel working in the LDCC/SES EOC will be returning home on Sunday (23/01/11)• EMQ has deployed a Helicopter in to St. George with 2 crews (10 personnel).• Local SES boat crews resumed regular floodboat operations again yesterday as the Andrew Nixon bridge is closed. These will be augmented with the deployment of (2) SES Flood Boat Operators from Wallumbilla on Sunday (23/01/11).• Six (6) ADF personnel are based at the airport.• QFRS will be deploying a swift water rescue team and six (6) other personnel into St George on Sunday 23rd January 2011.

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| | <ul style="list-style-type: none">• QAS are currently staffed by three (3) normal road crew in St George.• QPS currently have two (2) officers in Dirranbandi and four (4) officers in St George. Police are continuing to maintain 24hours operations until 27 January. |
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10. ONGOING ACTIVITIES (Include brief details of current operations; politician visits, etc)

St George:

- Flood boats will be operating on scheduled times for the duration of the renewed river height rises.
- At 0600hrs this morning, the Balonne River at St George was 12.10m and rising. . A renewed peak of approximately 12.5m is expected early next week between Sunday 23rd and Tuesday 25th January.
- High level major flooding is expected to continue in the Balonne River system downstream from St George to the NSW border throughout January. This includes the Bokhara, Culgoa, Balonne Minor and Narran Rivers and Ballandool Creek.
- The LDMG is continuing to monitor the situation in conjunction with the Bureau of Meteorology.
- Balonne Council is keeping the community updated via Flood notices, council website and social networking sites.
- The LDMG met again today (21/01/2011), with the next meeting to be conducted on Monday 24 January 2011 at 1300hrs.

Resupply:

- Another resupply by road was undertaken today on the new access route in to Dirranbandi by St George Freightlines and was once again taken directly into Dirranbandi. This was carried out with the approval of Department of Transport and Main Roads and the Queensland Police Service. Groceries, Fresh Fruit/Vegetables and mail were included in this consignment.
- The southern access road from Hebel is closed and NSW SES are assisting the community of Hebel with aerial resupply of essential goods as required. Balonne Shire LDMG will also be assisting with the aerial resupply of a quantity of fresh fruit/vegetables and mail in to Hebel tomorrow .
- Supplies of bread and milk will be continued to be monitored .
- DEEDI is continuing to do fodder drops as required a donation of fodder has been received and DEEDI will be in contact with this supplier.

Recovery Committee St George:

- Cr Robyn Fuhmeister has been appointed as Chair of the Recovery Committee. The sub-groups have been established. An Action Plan is being developed and prioritised in order of Low, Medium and High. Cr Fuhmeister will make contact with other communities within the Shire and make arrangements to travel and meet with those communities.
- DoCS are currently working with DEEDI conducting a ring around of outlying rural properties and people to provide advice and referrals to those possibly needing assistance.

Dirranbandi/ Hebel:

- Dirranbandi remains isolated, however a new alternative emergency access route through private property has been identified.
- A request for a bridge inspector to assess the Thallon Bridge is to be made so that road access to Dirranbandi along the Thallon – Noondoo Road can be approved.
- At 0800 hrs this morning, the Balonne Minor River in Dirranbandi was 5.20m and steady. The peak is currently in the Hebel area. The Bokhara River in Hebel was 2.31m and steady.
- Results from Queensland Health laboratory revealed no serious contaminants in the water samples from Dirranbandi.
- Measures will continue to be implemented as a precautionary measure to ensure that the water is safe. Council reviewed the mix/ratio of river water: bore water to a 60%:40% ratio. It appears that the revised water treatment and disinfecting process has improved the water quality to an expectable standard. Water quality readings and chlorine residue testing will occur daily.
- Queensland Health – Population Health Unit Toowoomba is being kept informed on this matter.
- Information has been placed on the Council's Web site and an Advisory Notice has been provided to the community requesting them to follow Council's recommendations to boil drinking water (a rolling boil for 1 minute) and cooled before consumption and refrigerated. Situation is being monitored very closely.

Thallon:

- A new peak has passed the Moonie Highway at Mt Driven and remains below the bridge deck.

Renewed rises are likely later in the weekend. At 0900 hrs the Moonie River level at Nindigully was 2.95m and falling. The river level at Thallon was 4.60m and falling slowly.

Mungindi:

- The Barwon River in Mungindi was 6.67m and steady. A peak of 7.9m is expected around Monday 24th January in Mungindi. The levees on the Queensland side are 9.0m and this will continue to be reviewed and monitored. The fall from the flood peak is expected to be slow and it is not expected to fall below 7.2m before the first week in February.
- The Mungindi levee is approximately four (4) kms in length around Mungindi (on the Queensland side) has been constructed to a height of nine (9) metres at its lowest point. It is slightly higher between the Hospital and the new bridge.
- Moree Plains Shire Council advised that if the predicted flood level is equal to or less than the 1996 flood that they do not envisage any major problems.
- The Moree Plains Shire Council have an office at Mungindi for communication with the local community and the Balonne Shire Council is liaising and working with Moree Plains Shire Council and monitoring the situation.
- Greg Cook from NSW Country Energy also advised that there will be a vehicle and crew on standby in Mungindi from 20 January.
- The LDMG was advised that a request for diesel fuel resupply had been made for Mungindi but as road access was still an issue and is still unable to be delivered to date.

11. PROJECTED OPERATIONS (Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply)

- A resupply of fuel in to Dirranbandi is being attempted by road through the newly identified alternative access route tomorrow (22/01/11).

12. GENERAL OVERVIEW OF THE SITUATION

LDMG will continue to meet on a daily basis. The LDMG is continuing to monitor and manage the situation in all communities throughout the Balonne Shire.

Name: (Please print)	
Position:	
Signature:	
Date:	

Scott Norman – CEO Balonne Shire Council

Name: (Please print)	Scott Norman
Position:	Local Disaster Coordinator
Signature:	
Date:	21/01/2011

Situation Report – Balonne Shire Council

Operation Name: Dec 2010 – Jan 2011 Flood Event

TO: Balonne Shire LDMG, EMQ, EMQSWR03 Fax: (07) 46208845 Email – ses@balonne.qld.gov.au		FROM: Balonne Control Centre Telephone: 07 4620 8841 Facsimile: 07 4620 8845 Email: council@balonne.qld.gov.au	
Situation Report Schedule			
SITREP produced and forwarded to EMQ & DDCC by 1600hrs following meeting of Balonne LDMG.			
Date	Time	Sitrep No.	
22/01/2011	1600hrs	20	
1. WEATHER			
Local observations		Isolated showers and storms.	
Any difference from official weather reports:		NO	

2. TRANSPORT *(If roads, airstrips etc closed, include estimated time of opening)*

Road:	A number of Roads affected across the shire seek advice before all travel ATTACHED IS LATEST ROAD REPORT FROM BALONNE SHIRE Andrew Nixon Bridge is now closed to all traffic. Loudon bridge on the Moonie Highway was inspected and is now open with a gross 5 tonne limit.
Rail	N/a
Aviation:	Currently fully operational. MI Helicopters in St George have been engaged by Balonne Shire Council and continue to conduct re-supply operations to Dirranbandi and surrounding properties. SDCC and EMQ (Rescue 500) helicopter may be redeployed from St George back to its home base later today (To be confirmed).
Marine:	Two boats remain in St George which Dept of Fisheries left for utilisation if required.
Other:	• N/A

3. COMMUNICATIONS *(If communications out, include estimated time of reconnection)*

Telephone Network:	Next G Network is working but is very sluggish the coordination centre has been having some difficulties with Email at times due to the current demand on the system.
Mobile Telephone Network:	Fully operational – The water tower has been sandbagged to protect the mobile telephone infrastructure.
Radio (2-way):	Fully operational
Broadcast Radio / TV:	Fully operational

4. POWER *(If power out, include estimated time of reconnection)*

Mains:	<ul style="list-style-type: none">• Arrangements to reconnect electricity supply to previously inundated homes for clean up purposes is ongoing.• Ergon Energy advised that there will be a minor disruption to the power supply from 04:00 hours Tuesday 25th January 2011 for approximately 30 minutes to conduct maintenance.
Auxiliary:	<ul style="list-style-type: none">• Ergon has deployed additional generators to St. George for activation to support existing infrastructure if needed.

5. DAMAGE REPORTS

Buildings:	<ul style="list-style-type: none">• A total of 25 properties had water in their yards in the low lying areas of St George along the river with approximately eleven homes inundated. 5 properties have private levees.
Services:	<ul style="list-style-type: none">• The river water supply in St George has failed and Balonne Shire Council are seeking a solution to rectify this issue. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water.
Environmental:	

6. POPULATION

Deceased:	No reports
Injured:	No reports
Missing:	No reports
Homeless:	No reports

7. EVACUATIONS

Numbers:	Nil
Origin:	NA
Destinations:	NA
Evacuation Centres Activated:	NA
Transport Logistics:	NA

8. INDUSTRY

Council:	Still operating
Government Offices:	Operational
Schools:	<ul style="list-style-type: none">• Queensland Education has made a request for assistance to transport insect repellent and bottled water into the isolated schools within the Balonne Shire.• Queensland Education has advised all State Schools in the Balonne Shire will commence Term 1 as planned – no schools will be closed as a result of the floods.• Transport of school children will be with co-ordinated with parents, bus drivers and SES floodboats during the duration of the restricted road access caused by the flooding.
Hospitals:	<ul style="list-style-type: none">• High care patients have been evacuated.• 4 patients were evacuated from Mungindi Hospital to Moree NSW• All other hospitals are still functional to date.
Private Enterprise:	Road access across the Andrew Nixon bridge (St George – Bollon Road) is still closed and local workers are being transported by the SES flood boats to and from St George.

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	<ul style="list-style-type: none">• The river water supply in St George has failed and Balonne Shire Council are seeking a solution to rectify this issue. Council has found a temporary solution using a diesel pump to pump water into the reservoir. This has restored a limited supply. Water for air conditioners and toilets only are affected. There is no threat to drinking water.
Staff / Resources Deployment:	<ul style="list-style-type: none">• 2 x EMQ personnel continue to support Local Government and SES in St George. Jay Dobbin (EMQ Twba) will be standing down today and returning home (22/01/11) and Scott Walsh and the (2) Wallumbilla SES personnel working in the LDCC/SES EOC will be returning home on Sunday (23/01/11)• EMQ Rescue and its crews may be redeploying from St George, this still to be confirmed by Russell Pyers (EMQ Rescue - Tasking Officer).• Local SES boat crews resumed regular flood boat operations again yesterday as the Andrew Nixon bridge is closed. These will be augmented with the deployment of (2) SES Flood Boat Operators from Wallumbilla on Sunday (23/01/11) who will remain in place until Thursday (27/01/11).• Six (6) ADF personnel are still based at the airport to assist with local

operations as required.

- QFRS will be deploying (6) personnel into St George (4 Swift Water Rescue members and 2 Senior Officers) on Sunday 23rd January 2011.
- QAS are currently staffed by three (3) normal road crew in St George.
- QPS currently have two (2) officers in Dirranbandi and four (4) officers in St George. Police are continuing to maintain 24hours operations until 27 January.

10. ONGOING ACTIVITIES *(Include brief details of current operations; politician visits, etc)*

St George:

- Flood boats will continue to operate on scheduled times for the duration of the renewed river height rises.
- At 0600hrs this morning, the Balonne River at St George was 12.25m and rising. . A renewed peak of approximately 12.5m is expected early next week between Sunday 23rd and Tuesday 25th January.
- High level major flooding is expected to continue in the Balonne River system downstream from St George to the NSW border throughout January. This includes the Bokhara, Culgoa, Balonne Minor and Narran Rivers and Bailandool Creek.
- The LDMG is continuing to monitor the situation in conjunction with the Bureau of Meteorology.
- Balonne Council is keeping the community updated via Flood notices, council website and social networking sites.
- The LDMG met yesterday (21/01/2011), and will not hold another meeting until Monday 24 January 2011 at 1300hrs.

Resupply:

- A resupply of fuel in to Dirranbandi by road was undertaken today and is being transferred from the fuel tankers into mobile fuel trailers which are then being towed into town by the flood tractor. This was carried out with the approval of Department of Transport and Main Roads and the Queensland Police Service.
- (3) aerial resupplies to isolated rural properties
- The southern access road from Hebel is closed and NSW SES are assisting the community of Hebel with aerial resupply of essential goods as required. Balonne Shire LDMG will also be assisting with the aerial resupply of a quantity of fresh fruit/vegetables and mail in to Hebel today (22/01/11).
- Supplies of bread and milk will be continued to be monitored .
- DEEDI is continuing to do fodder drops as required a donation of fodder has been received and DEEDI will be in contact with this supplier.

Recovery Committee St George:

- Cr Robyn Fuhrmeister has been appointed as Chair of the Recovery Committee. The sub-groups have been established. An Action Plan is being developed and prioritised in order of Low, Medium and High. Cr Fuhrmeister will make contact with other communities within the Shire and make arrangements to travel and meet with those communities.
- DoCS are currently working with DEEDI conducting a ring around of outlying rural properties and people to provide advice and referrals to those possibly needing assistance.

Dirranbandi/ Hebel:

- Dirranbandi remains isolated, however a new alternative emergency access route through private property has been identified.
- A request for a bridge inspector to assess the Thallon Bridge is to be made so that road access to Dirranbandi along the Thallon – Noondoo Road can be approved.
- At 0800 hrs this morning, the Balonne Minor River in Dirranbandi was 5.21m and steady. The peak is currently in the Hebel area. The Bokhara River in Hebel was 2.29m and falling slowly.
- Results from Queensland Health laboratory revealed no serious contaminants in the water samples from Dirranbandi, and Balonne Shire are awaiting advice on clearance of their final water sample.
- Measures will continue to be implemented as a precautionary measure to ensure that the water is safe. Council reviewed the mix/ratio of river water: bore water to a 60%:40% ratio. It appears that

the revised water treatment and disinfecting process has improved the water quality to an expectable standard. Water quality readings and chlorine residue testing will occur daily.

- Queensland Health – Population Health Unit Toowoomba is being kept informed on this matter.
- Information has been placed on the Council's Web site and an Advisory Notice has been provided to the community requesting them to follow Council's recommendations to boil drinking water (a rolling boil for 1 minute) and cooled before consumption and refrigerated. Situation is being monitored very closely.

Thallon:

- A new peak has passed the Moonie Highway at Mt Driven and remains below the bridge deck. At 0900 hrs the Moonie River level at Nindigully was 2.85m and falling. The river level at Thallon was 4.59m and falling slowly.

Mungindi:

- The Barwon River in Mungindi was 7.05m and rising. A peak of 7.9m is expected around Monday 24th January in Mungindi. The levees on the Queensland side are 9.0m and this will continue to be reviewed and monitored. The fall from the flood peak is expected to be slow and it is not expected to fall below 7.2m before the first week in February.
- The Mungindi levee is approximately four (4) kms in length around Mungindi (on the Queensland side) has been constructed to a height of nine (9) metres at its lowest point. It is slightly higher between the Hospital and the new bridge.
- Moree Plains Shire Council advised that if the predicted flood level is equal to or less than the 1996 flood that they do not envisage any major problems.
- The Moree Plains Shire Council have an office at Mungindi for communication with the local community and the Balonne Shire Council is liaising and working with Moree Plains Shire Council and monitoring the situation.
- Greg Cook from NSW Country Energy also advised that there will be a vehicle and crew on standby in Mungindi from 20 January.
- The LDMG was advised that a request for diesel fuel resupply had been made for Mungindi but as road access was still an issue and is still unable to be delivered to date.

11. PROJECTED OPERATIONS (Major problems next 24/48 hours. Anticipated resource requirements, including food re-supply)

- A resupply of 18 cartons of meat in to Dirranbandi is scheduled to occur on Thursday (27/01/11).

12. GENERAL OVERVIEW OF THE SITUATION

LDMG will meet again on Monday (24/01/11) at 13:00hrs. The LDMG is continuing to monitor and manage the situation in all communities throughout the Balonne Shire.

Name: <i>(Please print)</i>	Stephen Mizen
Position:	Local Controller, Balonne Shire SES Unit
Signature:	<i>Steve Mizen</i>
Date:	22/01/11

Scott Norman – CEO Balonne Shire Council

Name: <i>(Please print)</i>	Scott Norman
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Position:	Local Disaster Coordinator
Signature:	<i>Scott Norman</i>
Date:	22/01/2011