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Exhibit Number:

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QUEENSLAND FLOODS COMMISSION OF INQUIRY

Statement of:

Colin Head
Local Disaster Coordinator
Banana Shire Council

King and Company
Brisbane
DPK:KLT:18899

QUEENSLAND FLOODS COMMISSION OF INQUIRY
Requirement to Provide Written Information to Commission of Inquiry
Collin Head, Local Disaster Coordinator,
Banana Shire Council

In accordance with section 5 of the *Commissions of Inquiry Act 1950* (Qld), I Collin Head, Local Disaster Coordinator, Banana Shire Council ("BSC"), Corner of Kroombit and Prairie Street, Biloela provide the following statement of information as directed by letter dated 21st March, 2011. In providing the information this statement will be relative to the information request for the years 2010/2011.

- A. I have been the Local Disaster Coordinator for the BSC since 30 September 2010. Prior to this date, I was the Executive Officer of the Banana Shire LDMG, a role I have held for the duration of my employment with BSC.
- B. I commenced employment with BSC in January 1999 as the Director of Engineering Services. My current role is the Director of Infrastructure Services.
- C. Prior to my employment with BSC, I worked for nine years in the Gladstone City Council as Manager of Works.
- D. I hold Bachelor degrees in Civil Engineering and Economics. In addition, I have a Graduate Diploma in Municipal Engineering.
- E. I have attended the Disaster Management Training Course run by Emergency Management Australia at Mt Macedon in Victoria in 2000.

1. The local planning and preparation, including training, undertaken in advance of and/or in relation to the 2010/2011 flood events.

PLANNING and PREPARATION

- (a) BSC and the Local Disaster Management Group (LDMG) held a debriefing session following the March 2010 flood event, as well as public engagements to gather information and determine appropriate disaster management strategies. Attached is a copy of the minutes of the Debrief meeting held on 12 May 2010 (**Attachment 1**).
- (b) As a result, Local Emergency Coordination Committees (LECC) were planned, and implementation commenced prior to the 2010/2011 Flood event. In particular:
 - (i) Meeting held on Wednesday 15 September 2010 to formulate the Terms of Reference for Local Emergency Coordination Committees.
 - (ii) Meeting held on Monday 11 October 2010 to determine membership structure and scope of operation of Local Emergency Coordination Committees.
 - (iii) Special Meeting of Local Disaster Management Group held on Monday 18 November 2010 to nominate leaders for Local Emergency Coordination Committees.

- (iv) Meeting held on Monday 8 November 2010 between the Local Disaster Management Group and BSC Councillors regarding Local Emergency Coordination Committees.
 - (v) The Local Emergency Coordination Committee Terms of Reference is attached (**Attachment 2**).
- (c) Guardian Software:
- (i) BSC lodged an application for funding on 26 August 2010 for the Guardian Disaster Management Software in conjunction with five other councils in the region, Bundaberg Regional Council, Fraser Coast Regional Council, North Burnett Regional Council, South Burnett Regional Council and Gympie Regional Council. Please refer to BSC's attached Application Form (**Attachment 3**).
 - (ii) Guardian funding was approved on 11 November 2010.
 - (iii) A meeting was held at the Bundaberg Regional Council offices with all participating councils on 3 December 2010 to discuss the implementation and installation process. Banana Shire was selected to be the first Council to have the software installed (this did not eventuate as flooding had started to impact on the shire preventing the installation process). *(Please refer to **Attachment 4**).*
 - (iv) As a consequence of the meeting of the six Councils, it was determined to continue the relationship to engage in disaster management on a regional basis.
- (d) It must be noted that the formal process of Council adopting LECCs at the time of the 2010/2011 flood event had not been completed and no formal training was undertaken.
- (e) It was determined to implement an interim LECC process due to the impending floods, in order that community links were established. This action occurred on 8 December 2010. Please refer to the comments in paragraph 6 of this statement.
- (f) LDMG held a practical exercise "Controlled Burn" at the Thangool Aerodrome to test the capability of emergency and Disaster Management personnel on Saturday, 16 October 2010 at 8:00am.
- (g) Revision of the Local Disaster Management Plan to reflect the changes to Disaster Management Legislation began in November 2010 and this has been substantially completed.
- (h) John Walker (Deputy Local Disaster Coordinator) participated in "Undertake Emergency Planning" training conducted by Emergency Management Australia from 6 April 2009 to 9 April 2009 in Rockhampton.
- (i) Collin Head (Local Disaster Coordinator), John Walker (Deputy Local Disaster Coordinator) and Alan Harris (Disaster Management Officer) attended the Local

Government Association of Queensland Disaster Management Conference at Home Hill from Wednesday 2 June 2010 to Friday 4 June 2010.

- (j) John Walker (Deputy Local Disaster Coordinator), Jaz Tumbers (Administration Manager) and Alan Harris (Disaster Management Officer) conducted a pre-season check of the Local Disaster Coordination Centre (LDCC) equipment and resources were conducted and upgrade of the LDCC and Disaster Management Plan was undertaken.

2. Any measures implemented immediately prior to or during the 2010/2011 flood events that were designed to mitigate the effect of any flooding (for example, sandbagging, temporary levees), including an assessment of the performance of those measures.

(a) Theodore SES

- (i) Sandbags and crusher dust were provided to the Theodore SES prior to, and following the flood event experienced in November 2010. There was no evidence that the November 2010 event breached the sandbagging. Many of these sandbags were still in place when the subsequent flood event occurred in December 2010/January 2011. The latter event exceeded all previous recorded flood levels and subsequently overwhelmed all sandbagging works.

(b) Moura SES

- (i) Sandbags were provided to Moura for assistance to outlying properties on the river bank that are impacted by flooding during a major event.

(c) Biloela SES

- (i) Historically, Biloela has not been regularly subjected to flooding with recent events impacting on a small number of isolated properties in the area. Consequently, there was no extraordinary deployment of resources to Biloela in preparation for this event.

(d) Baralaba

- (i) As a result of a number of minor to moderate flooding events in the Dawson River at Baralaba, BSC had activated and was operating its ferry boat service across the river. It requires a large flood before the town is directly impacted and it was not expected that the town would be isolated from the East, so there were no structured plans for reprovisioning.

(e) Wowan

- (i) While Wowan's flooding resulted from intense rainfall in the catchment of Pocket Creek. During the event, it was identified that repairs to the levee around Wowan were required but were not able to be undertaken due to the wet conditions which made it impossible for plant and equipment to reinstate or repair levees.

(f) Taroom

- (i) Flood boat re-supplies were in operation for a significant period commencing on 6 December 2010 and continuing for the duration of the flood event. These operations were coordinated by SES, who may have further details of the operations.

3. Local participation, or otherwise, in Emergency Management Queensland's (EMQ) 2010 Pre-Season Flood and Cyclone Workshop, including an assessment of the local assistance gained thereby.

- (a) Collin Head (Local Disaster Coordinator) and John Walker (Deputy Local Disaster Coordinator) attended Storm Season Training on Wednesday 13 October 2010 at Gladstone.
 - (i) Information was provided by EMQ and BOM regarding the upcoming storm season. BOM predictions indicated that weather conditions could potentially be severe over the coming storm season with greatest impacts immediately to the north of the Central Queensland region.
 - (ii) BSC staff discussed the need for additional rainfall and flood gauges with BOM at this training session. BOM advised of the process to improve flood monitoring for the Dawson River catchment.

4. Local participation, or otherwise in EMQ's 2010 Consultation Sessions concerning the proposed changes to the *Disaster Management Act 2003 (Qld)*, including an assessment of the local assistance gained thereby.

- (a) Cr Warren Middleton (Deputy Chair of LDMG), Collin Head (Local Disaster Coordinator) and John Walker (Deputy Local Disaster Coordinator) attended the Disaster Management Arrangements Information Session, provided by Queensland Police and EMQ at the Frenchville Sports Club, Rockhampton on Friday 30 July 2010.
 - (i) The session provided information on the new legislative arrangements, particularly in relation to the role Queensland Police would play in managing future disaster events. Changes to legislation appeared to address a number underlying concerns of EMQ's role as the lead agency in a disaster.
 - (ii) The Disaster Management Legislation was not passed by Parliament until November 2010. As a consequence of this and due to the approaching storm season, there was insufficient time to complete and implement the review of the Disaster Management Plans.
 - (iii) Future amendments to the Legislation and operational guidelines need to allow sufficient time for adoption and implementation prior to storm/cyclone season.

5. Any measures taken to train and/or equip the local State Emergency Services (SES), including an assessment of the adequacy and timeliness thereof.
- (a) SES training is undertaken by EMQ and BSC relies on EMQ to ensure that the training is adequate and appropriate.
 - (b) However, BSC has an annual budget allocation to provide and maintain SES plant and equipment (see **Attachment 5**).

6. The local actions undertaken in advance of and/or in respect of the 2010/2011 flood events in relation to resourcing, coordination and deployment of any personnel and equipment.

- (a) Following the Debrief Meeting of the March 2010 flood event, an interim LECC was formed in both Theodore and Taroom. All relevant external agencies were involved in this LECC.
- (b) Prior to BSC's Christmas closure, Council staff were notified of the potential flood event and volunteers were put on stand by that they may be required to help with the response and recovery during the Christmas closure.
- (c) The Disaster Management Plan was activated on 1 December 2010 when the LDMG was put on alert of a possible flood event. The Local Disaster Coordination Centre (LDCC) was activated on 10 December 2010 due primarily to flooding in the Dawson River. River levels had reached a flood gauge height at Theodore of 12.98 metres at 8:15am. Other towns under threat included Taroom, Moura and Baralaba.
- (d) The LDCC was deactivated on 14 December 2010 as the threat had started to recede as river levels were dropping in Taroom and Theodore.
- (e) On Monday, 20 December 2010, the LDMG was again put on alert and the LDCC was activated on Thursday, 23 December 2010 as flood waters in the Dawson River began to rise and a predicted peak of 13.5 metres was expected at Theodore. Other towns under threat included Taroom, Moura and Baralaba.
- (f) On Friday, 24 December at 11.00am, the river level at Theodore appeared to have peaked and the level was receding. That afternoon, the LDMG went into Stand By mode. The LDCC was again activated at 4.30am on 25 December 2010 due to intense storm activity in the Theodore area that increased water levels in local streams as well as rapid rises in the Dawson River from rainfall in the upstream catchment.
- (g) Cr Vaughn Becker, Chairperson of the interim Theodore LECC, relocated to Theodore on 8 December 2010 to perform his role.

7. The local actions undertaken in respect of the 2010/2011 flood events in relation to immediate management, response and recovery operations, including the coordination and deployment of personnel and equipment.

RESPONSE PHASE

- (a) Council staff members were deployed to Theodore to assist the LECC and to monitor flood levels. Gail Roylance, Council's Technical Officer, was located at Theodore between 25 and 26 December 2010 to assist Cr Becker in preparations. John McDougall, Council's Environmental Manager, was located at Theodore between 26 and 29 December 2010 to help with preparations and evacuations. Matt Glover, Council's Director of Environment and Development Services, was located in Theodore on 29 December 2010 to relieve Cr Becker and to assist with evacuations.
- (b) The decision to conduct a mandatory evacuation of Theodore was made on Tuesday 28 December 2010. This was a joint decision made in consultation with the DDC Gladstone by the Acting Local Disaster Coordinator John Walker and available members of the LDMG, Cr Warren Middleton, Nick Paton of Queensland Police, Patrick Downing of EMQ and Cr Maureen Clancy.
 - (i) Hospital patients and the patients/residents of the aged care facility were evacuated first and were evacuated to Biloela. These patients/residents were evacuated by helicopter. 17 persons, including three staff, were evacuated to Biloela Hospital and Biloela retirement village/aged care facility.
 - (ii) The entire township of Theodore was evacuated to Moura. 328 residents of Theodore were evacuated by helicopter.
 - (iii) Red Cross were in Theodore coordinating evacuations and registering people prior to their flight to Moura.
- (c) The helicopters used to evacuate Theodore were requested via a Request for Assistance from the LDCC to the DDCC at 1.40am on Tuesday 28 December 2010.
- (d) On 30 December 2010, Black Hawk helicopters re-supplied the Taroom township and also transported a generator into Theodore to power the mobile phone communication tower. Additional supplies were air lifted by helicopter into Taroom on 1 January 2011.
- (e) Re-supplies to isolated rural residential properties by helicopter commenced on 28 December 2010.
- (f) For further information, please refer to the Disaster Event Log (**Attachment 6**).

RECOVERY PHASE

- (g) In addition to the below information, please refer to the Recovery De-Brief Overview for further information (**Attachment 7**).
- (h) The management of Recovery operations was handled by Todd Sleeman, Acting Chief Executive Officer of BSC.
- (i) Red Cross were activated and relocated to Theodore on 26 December 2010.
- (j) The Local Disaster Recovery Group (LDRG) was formed on 29 December 2010 and was put on standby. During this time, they commenced their planning process. Cr Maureen Clancy was the Chairperson of the group, with Acting Chief Executive Officer Todd Sleeman as the Coordinator. The LDRG was formally activated on 4 April 2011 to commence the proceeding for residents to re-enter Theodore.
- (k) On 31 December 2010, Council and supporting agency representatives began discussions for phased recovery of Theodore infrastructure, public health issues and waste management.
- (l) On 4 January 2011, the Theodore Task Force was sent to Theodore to conduct damage assessments.
- (m) On 5 January 2011, the Theodore Task Force and all external agencies were sent into Theodore along with the Rapid Response Team, to conduct initial damage assessments.

8. Any local measures taken or requested to preserve vital infrastructure and to manage, maintain or reinstate the supply of essential services (water, food, power, transport, communications and/or sewerage) during the 2010/2011 flood events.

(a) Ergon Energy Infrastructure:

- (i) In the lead up and during to the floods Council worked closely with Ergon personnel to maintain supply and disconnect supply when and where it was warranted. Some electrical installations, e.g. Street lights, had to be removed to allow helicopter operations within Theodore.
- (ii) After the floods Ergon restored power as soon as practicably possible.
- (iii) Power supply was cut to Baralaba from 27 December 2010 to 29 December 2010. Our advice was that some of the infrastructure had tripped cutting off the power and Ergon had difficulty locating and accessing the sites to reset the equipment.
- (iv) Further details can be obtained from Ergon Energy.

(b) Communications (Telstra)

- (i) As a result of power losses in Baralaba, telephone communications were also impacted. Once mobile phone batteries depleted communications to the area could only be achieved through QPS radio links.
- (ii) On 30 December 2010, a generator was air lifted into Theodore to provide power supply to the mobile phone communication tower.

(c) Water Supply (Council)

- (i) On 27 December 2010, the water tower on The Boulevard, Theodore was filled with potable water and the town water supply system was turned off by Council treatment plant operators.
- (ii) On 5 January 2011 as water receded, the raw water intake and Water Treatment Plant became accessible. Council staff identified the potential need for two more water river pumps (located on the Dawson River) and two high lift pumps (located at the Water Treatment Plant) in an effort to reduce down-time. This was a precautionary measure as at this time pumps were still inundated and the extent of damage to equipment was unknown. Pumps were sourced from ABS Waste Water Technology; however electricians and operators were able to repair/recommission the existing pumps.
- (iii) On 6 January 2011, a water treatment plant was delivered to Theodore by the Australian Army.

- (iv) In regards to the Baralaba intake, one of BSC's pumps was down and was unable to be reached due to flood water inundation. Woorabinda Aboriginal Council also has pumps in this intake and requested for BSC to meet with the CEO on-site on 17 January 2011 at 9.00am with a view to accessing their pumps. However, the meeting was rescheduled for a later time to due unforeseen circumstances by Woorabinda Aboriginal Council. They eventually inspected the pump electrical systems later that same day.
 - (v) The intake for Moura town water supply was also impacted by flood water. There was damage caused to the adjacent intake operated by Anglo Coal (Dawson Mine). Interim water supply arrangements for Moura were met by accessing water via the Queensland Nitrate Plant pump intake and Anglo Coal (Dawson Mine) pump intake.
 - (vi) For further information, please refer to **Attachment 7**.
- (d) Sewerage Infrastructure (Council)
- (i) On 27 December 2010, the Theodore Sewerage Treatment Plant (STP) became isolated due to inundation of the STP (at 1.75 metres). In addition, as flood waters rose, Pump Station 3 (Eleventh Ave) which pumps sewage from Theodore township to the STP was inundated. Ergon Energy shut off the power to Pump Station 3. In effect, the sewage could not be pumped to the STP.
- (e) Transport
- (i) There is no public transport available in the Shire.
 - (ii) Roads were systematically closed throughout the Shire as the impact of flooding occurred. All major supply routes including Dawson Highway, Leichhardt Highway and Burnett Highway were cut at some stage during the event and at times all were cut concurrently.
 - (iii) Theodore aerodrome runway length was restricted to 700m due to pre-existing pavement failure. The pavement failure was caused due to saturation during the March 2010 flood event. This extent of failure was increased over time to a point where it was necessary to close part of the runway. This Aerodrome is owned by BSC.
- (f) Food Supplies
- (i) Food supplies in most centres were relatively good since the flood event occurred over the Christmas period. Approximately 90 outlying properties were re-supplied with food and medical supplies via helicopter. Problems did occur with re-supply to food outlets as a result of flooding across the State which prevented the road transport of re-supplies.

9. Any information received or obtained concerning weather and flood forecasts or warnings, and the steps taken to disseminate that information to the community before, during and immediately after the 2010/2011 flood events.

- (a) The Local Disaster Coordinator was in constant contact with officers from Bureau of Meteorology (BOM) to discuss implications of recent recorded data and the potential projected impacts. While there was commendable assistance from these officers, there were a significant number of "black holes" devoid of recording stations in the catchment that significantly impacted on their ability to provide accurate projections; consequently the preparation for response was not as effective as it could have been. Tributaries of the Dawson River which did not have monitoring capability include Castle Creek, Ox Track Creek, upper reaches of Palm Tree Creek and Lonesome Creek. Several of the gauges are manual gauges and require someone to read them. Locations that require automatic monitoring stations will be identified as part of the Dawson River Flood Study being undertaken by BSC.
- (b) A Councillor and staff member/s of Council had established themselves at the SES shed in Theodore prior to the peak of the flood to provide a conduit between the LDCC and the community. Regular community updates on flood information were provided by the Councillor prior to and throughout the flood by way of public meetings held by the Chairperson of the LECC. The town was evacuated just before the peak of the flood.
- (c) Following the flooding of the Theodore SES shed, the local Police acted as a liaison for the distribution of the information of river levels at Theodore.
- (d) The LDCC issued regular Media Releases to media sources throughout the event. A total of 22 media releases were issued during the event. The Mayor and Deputy Mayor spoke to the media on a daily basis.
- (e) A community newsletter based on official information was emailed to a large number of residents of Theodore and surrounding areas by a local community organisation.
- (f) LDCC had continued video conference links with the informal Taroom LECC for the dissemination of information.

10. In relation to item 9, an indication of the source/s, accuracy and timeliness of that information for local purposes.

- (a) Weather and flood information was provided by the Bureau of Meteorology (BOM).
 - (i) Flood levels provided by BOM show some variances from the flood gauge reading measured by SES at Theodore.
 - (ii) Generally they were comparable with the readings in Moura.
 - (iii) Once localised storm flooding impacted Theodore, readings were provided to BOM from local sources to provide more accurate levels.
- (b) The Local SES at Theodore and Moura were monitoring flood gauges in their respective areas.
- (c) In Baralaba, a Council staff member and Local Police monitored the flood levels.
- (d) Queensland Transport and Main Roads provided information on road closures on its "131 940" website.
 - (i) There were a number of errors on this website in relation to road closures. Some roads were indicated as open, when they were closed. Also, the Department of Transport and Main Roads website appeared not to be equipped to handle the sheer amount of enquiries for a state wide event of this magnitude.
- (e) Council regularly monitored its roads and provided information to the DDCC and LDCC for relay to emergency services and the media.
 - (i) Difficulties were experienced in providing timely and accurate information due to the extent of flooding as it was not possible to get to all roads and conditions could change quickly.
 - (ii) Council provided information to Department of Transport and Main Roads where possible.
- (f) The information provided by local property owners was valuable in assessing the potential flood levels and subsequent impacts in Theodore, Wowan and Taroom.

11. Any local measures undertaken to protect life and private/public property in connection with the 2010/2011 flood events (such as road/bridge closures, evacuation arrangements, etc), and the steps taken to disseminate information about those measures to the community before, during and immediately after the 2010/2011 flood events.

- (a) Council closed a number of roads due to flooding, particularly higher order roads as there was insufficient signage to cover all roads. Please refer to **Attachment 8** for road names, dates and times.
- (b) Road closures were disseminated via the media and email to emergency organisations, LDCC and DDCC.
- (c) Theodore residents were evacuated by helicopter to Moura. High care and some elderly were evacuated to Biloela.
- (d) Information regarding the evacuation was disseminated via the Councillor and Council staff located at the SES in Theodore through twice-daily community meetings and directly visiting businesses. Information was also disseminated via LDCC media releases, public announcements and newsletters.
- (e) LDCC had set trigger points for road closures and evacuations in Theodore. As trigger points were reached, affected property owners were contacted directly. DTMR assessed the Highway to determine traffic ability when the water reached 200mm in depth. The trigger point for the evacuation to commence at Theodore was 13.7 metres Dawson River depth.
- (f) A Theodore community member from the evacuation centre in Moura was utilised as a point of contact for the dissemination of information. Regular meetings were held in Moura to disseminate information.
- (g) A Council newsletter was distributed to residents at the evacuation centre once daily.

12. The circumstances of any rescues or evacuations performed in the local area in connection with the 2010/2011 flood events, including an assessment of the adequacy and timeliness thereof.

(a) Theodore Evacuation

- (i) The evacuation of Theodore, once commenced, generally proceeded well. The main issue which affected evacuations was the need to obtain quotes from helicopter services prior to the evacuation which delayed the operation by several hours. Preferred suppliers should be selected well before the storm season to eliminate delays during an event.

(b) Other areas within the shire

- (i) Some people in more remote areas had to be evacuated by helicopter. Most were responded to early however one in particular waited several hours before being rescued. Please refer to Request for Assistance Number 5 (**Attachment 9**).

13. The circumstances of the establishment, and subsequent operation and performance, of any Evacuation Centre/s in the local area, including an assessment of any particular difficulties encountered.

- (a) Theodore evacuation to Moura
 - (i) The people evacuated to Moura were accommodated in Single Persons Quarters provided by Anglo Coal and motel rooms. Anglo Coal managed this part of the operation quite successfully, however the scale of the operations was much larger and of a longer duration than they anticipated.
 - (ii) By the time Red Cross activated to co-ordinate this activity, it was in operation and Red Cross took an observer role rather than assuming the responsibility for the management of the evacuation. Consequently, there were some issues with complaints that differing levels of support was being provided to the extent that some evacuees who went to places other than Moura tried to relocate to Moura.
- (b) Theodore evacuation to Biloela
 - (i) The residents of Theodore who were evacuated to Biloela generally comprised those requiring special needs, such as the aged and infirm. These people were transferred to the Biloela Hospital for appropriate care.
- (c) Other areas within the shire
 - (ii) Some evacuees chose to stay with relatives and friends of their own volition.
- (d) Due to the tight timelines for the evacuation as a result of the delays in securing helicopter services, the evacuation process was not as comprehensive as would normally be planned. This resulted in some difficulties reconciling evacuee lists and required additional resource allocation to complete.
- (e) Due to the rapid escalation of the flooding and the subsequent isolation of Moura by road, Kianga Hall was unable to be properly set up as an Evacuation Centre for the volume of evacuees.

14. The circumstances of any flood-related human fatality within the region, including the measures taken to prevent and/or respond to any such fatality, during the 2010/2011 flood events.

(a) No human fatalities were recorded.

15. Any involvement had with State or Federal agencies, including particularly the Queensland Police Services, in relation to the provision of emergency response measures, personnel, equipment, services or logistical support, together with an assessment of the adequacy and timeliness thereof, during the 2010/2011 flood events.

Overall, Council is satisfied with the performance and support of the listed agencies during the event. In particular:

- (a) Queensland Police Service
 - (i) A permanent member of the LDMG.
 - (ii) Present in the LDCC throughout the event.
 - (iii) On site in all communities under threat or affected during the event.
 - (iv) Provided security in township of Theodore after evacuation of residents.
 - (v) Provided information on conditions of Theodore to LDCC following evacuation of residents.
- (b) Queensland Ambulance Service
 - (i) A permanent member of the LDMG.
 - (ii) Present in the LDCC throughout the event.
 - (iii) Assisted in on-site recovery operations.
- (c) Emergency Management Queensland
 - (i) A permanent member of the LDMG.
 - (ii) Present in the LDCC throughout the event.
 - (iii) Assisted in recovery operations.
- (d) Queensland Fire and Rescue Service.
 - (i) A permanent member of the LDMG.
 - (ii) Present in the LDCC throughout the event.
 - (iii) Assisted in on-site response preparations.
 - (iv) Assisted in on-site recovery operations.
 - (v) Provided Swift Water Rescue team.
 - (vi) Provided Rapid Assessment Team.

- (vii) Provided Air Traffic Control.
- (e) Department of Communities
 - (i) Assisted in on-site and LDRG recovery operations.
- (f) Building Services Authority
 - (i) Assisted with assessment of flood affected residences in Theodore.
 - (ii) Provided building information to residents.
- (g) Australian Defence Force
 - (i) Provision of Black Hawk helicopters for re-supply.
- (h) Telstra
 - (i) Maintenance/continuity of service as part of the recovery process.
- (i) Ergon Energy
 - (i) Provide initial assessment and reestablishment of power supplies.
 - (ii) Monitoring level of risk with water levels and power supplies.
- (j) SunWater
 - (i) Provide information on water levels in various communities.
- (k) Queensland Health
 - (i) A permanent member of the LDMG.
 - (ii) Present in the LDCC throughout the event.
 - (iii) Assisted in the re-supply of medical supplies.
 - (iv) Assessment of water quality testing results.
 - (v) Assisted with evacuation of hospital/aged care patients from Theodore.
 - (vi) Provided immunisation programs during the repatriation of Theodore.
- (l) Bureau of Meteorology
 - (i) Provision of river height, rainfall data and forecast and predictions.
- (m) Q-Build
 - (i) Assisted with assessment of flood affected residences in Theodore.

- (ii) Provided building information to residents.
- (n) Department of Environment and Resource Management
 - (i) Assisted in release of effluent from Sewerage Treatment Plant.
 - (ii) Offered the issue of a Temporary Environmental Plan for the disposal of waste in Theodore.
- (o) Department of Employment, Economic Development and Innovation
 - (i) Assisted with recovery process.
- (p) Department of Transport and Main Roads
 - (i) Liaised with LDCC regarding road closures and openings.
 - (ii) Assessment of State roads.
- (q) Centrelink
 - (i) Assisted with the recovery process.

16. The nature and timing of any communications within the disaster management hierarchy, including particularly any communications had with the District Disaster Coordinator (DDC), the State Disaster Coordinator or the State Recovery Coordinator, and whether any direction/s were given by the DDC and the nature of any such direction/s.

- (a) Communications with the State Disaster Coordination Centre (SDCC) had particular impact on the operations of the Local Disaster Coordination Centre (LDCC). Due to the initial lack of BSC personnel during the event over the Christmas period, the requirement to participate in phone link-ups with the SDCC drained much needed resources. The main issue was the amount of time needed for participants to log-in across the state and then the time it took to receive reports from individual centres. A regional approach to this communication may save some valuable time for LDCC members.
- (b) SDCC needs to review their communication operations during telephone conferences as valuable time is taken up during the role call and information is missed as participants join and leave the phone conference.
- (c) Similarly, the timing of Situation Reports ("SitReps") should be better co-ordinated between DDC and SDCC so that information provided by LDC could be used to provide the state update.

17. An assessment of the adequacy of equipment and communications systems in the local area during the 2010/2011 flood events.

EQUIPMENT

- (a) From the perspective of the LDCC, the availability of equipment was generally adequate for the task. As Council IT staff were on leave at the time of the event, a local IT person was secured in preparation of any system disruptions that could potentially occur.

COMMUNICATIONS

- (b) The most apparent issue was that of the ABC radio broadcasts: Taroom receive their broadcasts from Toowoomba, Theodore from Longreach and the remaining part of the shire from Rockhampton. Consequently not all information was delivered in a timely manner, if at all in some cases. ABC Radio has the best coverage of the Shire and is critical for the dissemination of information. A consistent and reliable single point of distribution of information is needed.
- (c) Operational communications of the LDCC, e.g. phones, two-way radio, emails, etc. were satisfactory during the disaster.
- (d) There is a black spot in Baralaba which prevents communication with mobile phones.
- (e) Lack of generator back-up at mobile phone towers was an issue, specifically at Theodore. However, BSC have concerns that other mobile phone towers within the Shire are affected by this issue. Further follow up with Telstra is required.

18. An assessment of the adequacy of the community's response in the local area during the 2010/2011 flood events.

- (a) The community generally responded quite well during the disaster. Information provided to and from the LDCC, Interim LECC and SES proved invaluable both to the community and the LDCC.
- (b) A local community member initiated a newsletter which was sent via email to in excess of 400 residents in and around Theodore as well as to the Interim LECC and LDCC. The newsletter provided timely information and advice to residents on the current flood situation.
- (c) The interim LECC Chairperson held community meetings at Theodore SES shed twice daily to provide updates on issues such as flood levels, local rainfall, road closures and other relevant flood related matters. Advice that meeting were to be held was advertised by the local QFRS using megaphones. Meetings typically were held at 9:00am and 3:00pm. These meetings were well attended and seen as vital by the community.

- 19. Any measures being proposed, planned or implemented to prepare for, mitigate or manage future flood events (such as the installation of automatic river gauges, culvert management, levee construction and the like).**

FLOOD STUDY

- (a) Council had commenced the process for initiating a flood study of the Dawson River. The outcomes of the Flood Study will provide Council with mitigation strategies to minimise any flood impacts. Mitigation strategies will however by necessity be prioritised and programmed for implementation in Council budget.

NATURAL DISASTER RISK ASSESSMENTS (NDRAs)

- (b) While NDRAs had only been undertaken for part of the shire it will be imperative to review the current assessments in light of the recent floods and to carry out risk assessments for the remaining part of the shire.

ADVANCED WARNING SYSTEMS

- (c) Council is seeking funding from the Bureau of Meteorology for the installation of additional rainfall gauges and flood gauges in the Dawson River and tributary catchments to supplement existing gauges.

MITIGATION

- (d) Mitigation strategies such as levees, and improved road access during floods are planned but await recommendation from the flood study prior to installation/construction.
- (e) Improvements to Fifth Avenue, Theodore and Theodore-Eidsvold Road are needed to improve flood immunity. This includes raising the level of these roads to permit evacuation to the Theodore Aerodrome at the trigger point of 13.7 metres.
- (f) Reconstruct Theodore Aerodrome runway in order to strengthen the pavement to ensure continuity of operations during flood events.
- (g) Proposal to raise the height/level of the electrical components for essential services (ie. water and sewerage) to give better flood immunity to these essential services.
- (h) Initial discussions held with the Department of Transport and Main Roads to provide better flood immunity to State highways serving Banana Shire.
- (i) The Nathan Dam proposal will impact on flood levels. The extent and nature of flood mitigation potential as a result of the dam construction will influence how Council's mitigation strategies may need to be planned and programmed.

- (j) Construction of a high level bridge at the Dawson River at Baralaba would take away the need for Council to operate a ferry boat across the river. In times of moderate-major flood, Council is unable to operate this ferry boat due to unsafe conditions.
- (k) Upgrade levee bank at Goovigen to provide additional flood immunity.
- (l) Improve highway access to Wowan.
- (m) Investigation of the raising of the floor levels in the flood affected residences in the Shire.
- (n) Investigate installation/construction of levee banks at Jambin.
- (o) Investigate upgrade of levee banks at Moura to improve flood immunity.
- (p) Investigate the upgrade of the Nine Mile Creek crossing on Aerodrome Road, Thangool.
- (q) Obtain a generator for the Local Disaster Coordination Centre.

20. Advice as to any special consideration that should be given the local area by reason of particular regional or geographic differences.

- (a) Several communities in the Banana Shire are located on the banks of the Dawson River and in any major event in the Dawson River, all of these communities are likely to be affected.
- (b) The township of Theodore is built on the junction of the Dawson River and Castle Creek. A unique set of geographic conditions occur at this location:
 - (i) Castle Creek's direction of flow opposes that of the Dawson River, causing Castle Creek to flow in the reverse direction during flood times thereby restricting upstream flows, hence upstream flooding of Castle Creek can be exacerbated.
 - (ii) The topography of Theodore is such that it lies on a plateau between the two riverine systems. This means that once water reaches the critical level of the plateau the town can flood relatively quickly. Flood height predictions need to be accurate and are crucial to evacuation planning.
 - (iii) Similarly, the topography of the surrounding countryside is flat and the network of smaller streams and tributaries of the Dawson River can spread floodwaters over a vast area.
- (c) Banana Shire has/will have a number of gas pipelines throughout the shire managed by several companies as well as a proposed new rail link from the Surat Basin to Gladstone. These infrastructure projects could have the potential to impact on LDMG/LDCC management and operations.

21. Advice as to any feature of the disaster preparation and planning stages or the disaster response and recovery operations which presented particular difficulty or may require practical or legislative change to improve future disaster management in the local area.

DEFENCE FORCE ASSISTANCE

- (a) The engagement of the Defence Force proved to be difficult due to delays in getting to Banana Shire. Likewise there was a lack of communication between the defence personnel and the LDMG.
- (b) Another issue was the lack of information regards what support could be provided by the Defence Force. e.g. It was not known that night flights by Blackhawk helicopters would not be possible prior to them meeting with LDCC members.

AIR TRANSPORT

- (c) The arrangements for acquiring private helicopters while maintaining control of services tended to slow the process down particularly when chasing quotes during a critical period of the disaster. Pre-qualified suppliers of these services should be available to minimise potential delays.

ROAD ACCESS

- (d) The flood immunity of the State Highways and declared road network is relatively low. The Dawson, Leichhardt and Burnett Highways have a significant number of low level bridges and drainage structures which can be vulnerable to minor flooding let alone the events of 2010/2011. Strategic upgrades of these structures could prevent extended road closures during flood events and provide vital links to affected communities.
- (e) All highway connections throughout the shire were impacted in some way. One important link to Gladstone via the Dawson Highway was cut by floodwaters for several hours on 26, 27 and 28 December 2010. This link was found to be vital for supply. Sheep Station Creek 25 kilometres west of Calliope proved to be the major setback in maintaining this link.
- (f) The Theodore Eidsvold Road, from Theodore to the Theodore Aerodrome was flooded and closed on 24 December 2010. Improved flood immunity of this road would enable better evacuation planning. The ability for us to use fixed wing aircraft instead of helicopters would allow for an extended evacuation period as well as the ability to relocate a greater number of people in a shorter period of time.

NEIGHBOURING COUNCILS

- (g) Approximately 12 re-supply requests were fielded from residents from neighbouring Council areas which required the LDCC to obtain mapping resources from those Councils, e.g. the catchment of the Dawson River extends into the neighbouring Central Highlands Regional Council. Re-supply was handled by Banana LDCC in these cases.

RURAL LEVEE BANKS

- (h) A number of levee banks exist around Theodore, Moura and other areas along the Dawson River and other streams in the shire. Many of these levees have been constructed by local farmers to protect their crops, e.g. cotton and grain. Concerns have been raised by the public and Council as to the potential for diverting flood waters away from the natural flow path and impacting on other properties and infrastructure.



Signed by Collin Head

5.4.2011

Date

ATTACHMENT 1.

Dawson River Flood Event March 2010 De-Brief Meeting

Date: 12 May 2010
Time: 9.10am
Location: Banana Shire
Council Meeting Room



Meeting called by: Council Chairperson: Cr John Hooper
Note taker: Jaz Tumbers

Minutes

Attendees: Mayor John Hooper, Glenn Bell (EMQ), Cr Warren Middleton, Terry Zillman (QAS), Collin Head (BSC), John McDougall (BSC), Cr Maureen Clancy, Alan Harris (BSC), Cr Vaughn Becker, Patrick Downing (EMQ), Jennifer Games (BSC), Donna Burnett (BSC), Ken Crane (Department of Communities), Wayne Larkin (QFRS), Barry Denning (SES), Mark Ballin (QPS), Lee Snoodyk (SES), Julia Cook (QPS), Jeff Beckitt (QPS), Murray Dingwall (SES), John Gwydir (BSC), Teresa Jeacocke (SES), Jaz Tumbers (BSC)

Apologies: Ellen Palmer (Qld Health), Adrian Rieck (QPS), Nick Paton (QPS), Ray Geraghty (BSC)

Item No.

1 Cr John Hooper welcomed the attendees to the meeting.

2 OVERVIEW OF EVENT

Cr Warren Middleton (BSC)

- Would have benefited having the local Councillor at Theodore at the time of the disaster for public consultation.
- Confirmed he has received some public concern following the flood event.
- Advised that most feedback he has received has been positive.
- Next time the Disaster Coordination Centre is activated, roles and responsibilities need to be determined straight away.

Julia Cook (QPS)

- Thanked Council/Local Disaster Management Group for being proactive in the early activation of the Disaster Coordination Centre.
- QPS were worried about staff in the Disaster Coordination Centre burning out as it seemed that the same people were always in the Disaster Coordination Centre.
- Felt communication between DDC and Disaster Coordination Centre was excellent.
- QPS felt that all decisions made by the Disaster Coordination Centre were correct.
- Areas for improvement would be communication with the SES at the scene of the event and documentation of road closures (who closed them, reasons/conditions for closure, etc).

Cr John Hooper (BSC)

- Thanked Glenn Bell (EMQ) for his assistance with the activation of the Disaster Management Plan.
- Expressed disappointed with BOM's hydrologist's reports as there were no readings at Cockatoo Creek or Bentley Creek. Cr Hooper advised that the Queensland Premier will be investigating this matter.

Glenn Bell (EMQ)

- Raised the issue of information security and that all instructions must come from the Chairman of the Local Disaster Management Group in the Disaster Coordination Centre. This direction needs to be predominant in the Disaster Management Plan. This would have eliminated the mix up with incorrect information being distributed in Theodore.

- Advised that he has been in contact with Don Burchley from Department of Transport & Main Roads regarding the problem of Main Roads not having a liaison person in the Disaster Coordination Centre. Collin Head advised that he made the decision not to involve Main Roads directly and Main Roads were not the people to close the roads. The decision was made in the best interest of maintaining the State's assets. Mark Ballin advised that he received instructions from Main Roads in Rockhampton that the road to Theodore was closed and he took his instructions from Main Roads. Glenn Bell advised that Main Roads have received backlash from this incident and that they would like more involvement in future disasters involving State roads.

Julia Cook advised that at the local meeting in Theodore after the event, a resident raised an issue that there were no SES officers available to help with sand bagging. Mark Ballin advised that his particular resident self-evacuated early and had rang the Police and left messages.

Barry Denning advised that as a majority, the Theodore community does not support SES and they only have five members who all worked around the clock during the event. John McDougall advised that the public attitude was that they wanted the SES to do the work and they didn't want to pitch in and help.

Mark Ballin advised that there is a levy bank at SunWater where a lot of the public were crossing during the flood.

Cr John Hooper advised he has been approached by a member of the public wanting a levy bank on Schultz Road. Cr Hooper advised that Council officers are investigating the matter.

Terry Zillman (QAS)

- Advised that QAS had two callouts in relation to the flood at Theodore.
- Confirmed the need to have better written instructions and responsibilities for particular roles and procedures.
- Felt that the Disaster Coordination Centre was well managed and met its goal.

Collin Head (BSC)

- This event was made easier with information from what was happening in Taroom before the flood waters reached Theodore, along with historical data.
- Felt that the Disaster Management Plan should have been activated earlier as Taroom had been in flood for a week before Theodore.
- Felt that the group needed to sort out earlier who would attend the disaster site and what authority they would have for administering advice to the public.
- Felt that group needs to have more focus on the transition from winding down the Disaster Coordination Centre to the hand-over of control to other groups for the recovery stage.
- Thanked Terry Zillmann & Adrian Rieck for their assistance in the Disaster Coordination Centre.

Ken Crane (Dept Communities)

- Advised that his Department appreciated that the Disaster Management Plan was activated early as they were able to do pre-planning.
- Advised that communication with the Disaster Coordination Centre was excellent.
- Advised that Department of Communities spoke with 18 different families and were able to refer them to the appropriate agencies.
- Only one family was eligible for funding from Department of Communities.
- Centrelink are on the recovery committee of Department of Communities and are working with affected residents.

Mark Ballin (QPS)

- Highlighted issue of fatigue management of SES member and Council staff on site at Theodore. Suggested funding from State Government to pay for extra people to be on site.
- Suggested that the staff at Theodore should have had a telephone conference with Disaster Coordination Centre each morning in order to get everyone notified of changes which would have saved a lot of time trying to make sure staff were informed of changes individually.

Cr Maureen Clancy (BSC)

- Advised that Taroom and Theodore were not able to hear broadcast on ABC radio as the broadcast was not far enough, although the Local Disaster Management Group was under the impression that ABC Radio would broadcast to other areas as well (eg. Toowoomba ABC).
- Advised that the readings at Moura were not exactly accurate as the Moura SES were taking readings from under the bridge on the highway.
- Advised that the Disaster Coordination Centre call centre was receiving calls about road closures that were not relevant to our area or that were too difficult for the receptionists to answer. Needed someone with more knowledge about road closures answering those calls.

Cr Vaughn Becker (BSC)

- Advised that Tracy Hewitt has provided him with a disk of 20 photos of the flood which he supplied to the Local Disaster Management Group. Another resident will submit a portfolio of photographs to Council for our records.
- Advised that communication was a problem as the ABC radio broadcast can not reach Theodore/Taroom unless it comes from Toowoomba. The Taroom District Development Association and Theodore Chamber of Commerce are currently conducting a survey to determine what media the public uses and what would be the best method of communication during disasters in the future.
- Advised that road signage needs a total revamp (electronic signs with more information).
- Advised there was a situation where Department of Transport and Main Roads did not take down a 'road closed' sign for days after the road was re-opened.
- Advised that operations at Taroom went very well and the disaster was predicted accurately.
- Raised the need for need automatic flood stations at Theodore, Palm Tree Creek, Cockatoo Creek, Bentley Creek and Eurombah Creek (at the Brookfield Bridge).
- Identified the need for notices to be included on the public notice board during the event.
- Identified the need for at least one local community person to be in the Disaster Coordination Centre to provide local knowledge.

Alan Harris (BSC)

- Advised that team in Taroom met every morning for a de-brief.
- Felt that the Disaster Management Plan could have been activated earlier when flooding started at Taroom.
- Advised that many residents from the eastern side of Taroom had telephone lines out for weeks. Solar powered residences also lost power as there was limited sunlight.
- Overall decisions that were made were correct.
- Mobile phone coverage was limited.
- Felt that two telephone conferences a day with the Disaster Coordination Centre were enough.
- Felt communication was good between Taroom and Disaster Coordination Centre.
- Terry Zillmann commented that the Local Disaster Management Group should have been put on "watch mode" when flooding started in Taroom. Cr Vaughn Becker advised he was in contact with Cr Warren Middleton well before the Disaster Management Plan was activated.

Barry Denning (SES)

- Suggested that Council should put a small levy bank on the northern side of the Highway near Bock's Engineering as it would keep the Highway open.
- The main need during the flood was to keep the Highway out of town open.

John McDougall (BSC)

- Suggested that there is a need for Council to have a representative from Council's Health department on the Local Disaster Management Group committee.
- Praised group for giving clear directions from the time of activation until completion.
- Confirmed the need to have relief staff as the staff on site in Theodore were exhausted.
- Confirmed that roles and responsibilities need to be finalised and known at the activation of the Disaster Coordination Centre.
- Advised that communication on site with Disaster Coordination Centre was good, although there were limited resources available. It was a lot easier once he obtained a wireless internet connection and laptop.
- Theodore RSL Hall was an excellent evacuation centre.
- Advised that there should have had better signage at the evacuation centre to show that it was an information centre for the public.
- Advised that it would have been of benefit to hold public meetings at the evacuation centre each night to update the public.

Donna Burnett (BSC)

- Advised that there were limited resources (such as road closure signs) at the disaster site, even though there was ample warning about the flooding. Suggested that Council have an emergency kit with signs etc. at the Biloela depot ready for deployment in disaster.
- Advised that they experienced problems at Theodore with residents and tourists ignoring unmanned road blocks and negotiating flood waters. The road blocks needed to be manned.
- Advised that in hindsight, Council should have moved the tourists camping at the river in Theodore to avoid the possibility of them becoming evacuees and putting additional strain on Council's evacuation resources.
- Suggested that the evacuation centre be renamed as many of the public were too proud to come into the evacuation centre, maybe could be named the 'information centre'.
- Suggested that in future disasters that meetings are held with shops/suppliers to determine resources.
- Advised that there were problems with members of the public making demands of staff. In one instance, a member of the public commandeered a Council vehicle to pick up resources. Council needs to set a policy to

avoid these problems in the future.

John Gwydir (BSC)

- Reiterated the need for signs on site at emergency situations.
- Highlighted the need for appropriate relief staff to avoid staff burning out.

Lee Snoodyk (SES)

- Advised that SES were taking readings at the Moura bridge which were inaccurate.
- Advised that EMQ should have been controlling fatigue management for SES.
- Advised that as Local Area Controller for SES, he felt handicapped being in the Disaster Coordination Centre and not out at the disaster.

Teresa Jeacocke (SES)

- Advised that communication was an issue as there was minimal mobile phone coverage.
- Advised that Moura SES group was activated on the request of Lee Snoodyk to man the Moura SES shed 24/7. Thought that they probably didn't need to be activated for that many hours so early in the disaster.
- Moura SES rang residents likely to be affected on the first day. Also delivered milk and bread to one affected family.
- Advised that a member of the public (Mr McTaggart on Bears/Lagoon Road) was crossing the River in a small in row boat.
- Advised that some instructions were not clear (eg. asked by the Disaster Coordination Centre to take a water measurement near a particular pump which was underwater at the time).
- Advised that her crew was taking measurements at the Moura bridge by using a tape measure from under the bridge, hence the readings were not accurate.
- Advised that she implemented EMQ fatigue management.
- Advised that there are 19 active members in Moura SES, 10 in Taroom and 0 in Baralaba.

Wayne Larkin (QFRS)

- Advised that he was on another assignment at the time of the event and was not directly involved.
- Confirmed that swift water rescue team from Rockhampton attended Biloela/Theodore.
- Barry Denning advised that QFRS volunteers helped the SES fill sandbags.
- Advised that their media liaison officer, Julianne, may be able to assist Council with media liaison during disaster situations. Glenn Bell suggested that Julianne be invited to the next Local Disaster Management Group to discuss this matter.

Patrick Downing (EMQ)

- Advised there were the following needs in the Disaster Coordination Centre:
 - External parties to access Council's network for internet use and printing.
 - Need one central phone line for certain areas (logistics, operations, etc).
 - Need more relief staff and a staff roster.
- Advised that once the Disaster Management Plan is activated, there is a need for a checklist to be made with contacts, immediate members, rosters etc. Information can be found on the EMQ memory stick which is given to Council.
- Advised that the layout of the telephones in the Disaster Coordination Centre should be reviewed.
- Glenn Bell reiterated the need for the Local Disaster Management Group to have a generic email address for use during disasters.

Jeff Beckitt (QPS)

- Introduced himself as Peter Grace's replacement.
- Jeff reiterated the need for a roster to be implemented in disaster situations to avoid staff fatigue and burn out.
- Advised he has received positive comments from Red Cross as to how well the situation was handled well at Theodore by Council staff.
- Red Cross advised that the evacuation centre at Theodore needed to have community notice board which could provide information to the public during the event.

Jaz Tumbers (BSC)

- Advised that the administration side of the Disaster Coordination Centre went well and became easier once a routine was established when submitting SitReps and media reports.
- Identified need for more localised printer and for a conference telephone that can receive calls as well as make outgoing calls.

3	<p><u>ACTIVATION OF DISASTER COORDINATION CENTRE</u></p> <p>Julia Cook acknowledged the effort and leadership that Collin Head gave during the event.</p> <p>John McDougall addressed the need for set positions and responsibilities as there was confusion with regards to responsibilities.</p> <p>Glenn Bell advised that in the Standard Operating Procedures there needs to be an initial checklist to make sure that all aspects of activation of the plan are completed.</p>
4	<p><u>RESOURCES</u></p> <p><u>Personnel</u></p> <p>Glenn Bell advised that the Local Disaster Management Group need to have a Standard Operating Procedure that will address roles, responsibilities, key personnel and relief for personnel.</p> <p><u>Technology</u></p> <p>Telephones were a problem in the Disaster Coordination Centre. A need was identified for more telephones with private numbers that could be used by the agencies within the Disaster Coordination Centre.</p> <p>A need was identified for a computer to be available to liaison officers for printing/emailing with a connection to Council's network and printers. Also, the Disaster Coordination Centre would have benefited from having a reliable printer in the centre.</p> <p>A need as been identified that the Local Disaster Management Group will need to source and arrange digital cameras to be available when the Disaster Coordination Centre is activated.</p> <p>Jennifer Games advised that there would need to be a computer just used for mapping, which did not necessarily have to be located in the Disaster Coordination Centre. Collin Head advised that a qualified person would have to be able to do the mapping for the group through MapInfo.</p> <p>Glenn Bell advised that there is a need for hard copy maps to be distributed to staff on site at the disaster. Barry Denning advised that the Theodore SES have been requested hard copy maps of the Shire for many years to no avail, with the only mapping available being supplied privately by SES members. SES are to investigate what maps are needed and give feedback to the Local Disaster Management Group.</p> <p><u>Vehicles/Plant</u></p> <p>It was decided that the required resources should be determined by the Local Disaster Management Group prior to or upon activation of the Disaster Management Plan, with this topic to be placed on the activation checklist.</p> <p>The group discussed that in this situation, a truck (with a frame for transporting signs) should have been deployed to Theodore to supply road closure signs and other resources prior to the flood occurring and roads being cut.</p> <p>Cr Vaughn Becker advised that the Taroom SES used to have its own resources in their shed, but over time the resources have been taken and not returned.</p> <p>Cr Maureen Clancy advised that private companies in the affected areas were offering use of their equipment. Blue Gwydir advised that he accepted an offer by Kianga Quarries for a few loads of crusher dust.</p>
5	<p><u>COMMUNICATION</u></p> <p>Cr Vaughn Becker advised that many vehicles in Council's fleet do not have mobile phone kits with external aerials. Glenn Bell advised that Local Disaster Management Group need to investigate vehicles in Council's fleet that can be utilised in disaster events.</p> <p>Terry Zillmann advised that the Local Disaster Management Group may need to review their plans on communication. Julia Cook advised that it is best to appoint a media liaison officer to address the media and to keep an updated list of email addresses to distribute the media releases to.</p>

<p>6</p>	<p><u>OUTCOMES</u></p> <p>Glenn Bell advised that there needs to be a better understanding of communication by all staff who operated in the Disaster Coordination Centre. EMQ will speak to the Local Disaster Management Group about organising training for Local Disaster Management Group staff.</p> <p>Barry Denning spoke about the Australian Incident Management System (AIMS) and that there is a need for this system in SES. Glenn Bell advised that there have been three trials of this program in local government which have failed. A portion of AIMS can be used by local government which EMQ will be introducing in the future, but the entire system cannot be used under current legislation.</p> <p>John McDougall advised that it would be of benefit for staff to be trained in particular roles in the Disaster Coordination Centre. Glenn Bell advised that he will conduct a training needs analysis once the roles and responsibilities have been established in the Standard Operating Procedures.</p> <p>Glenn Bell advised that it is likely that Council needs to allocate funding/resources for the training of Local Disaster Management Group and SES members.</p>
<p>7</p>	<p><u>LOGISTICS</u></p> <p>Glenn Bell advised that the Local Disaster Management Group need to create and implement a Traffic Management Plan for disaster situations.</p>
<p>8</p>	<p><u>TRANSITION</u></p> <p>Cr Warren Middleton advised that four separate subcommittees have been activated under the recovery plan. The four coordinators of the subcommittees are Cr Vaughn Becker, Cr Maureen Clancy, John Walker & Cr Pat Brennan.</p> <p>Cr John Hooper advised that QRAA have again visited the Theodore area to assist affected residents.</p> <p>Glenn Bell advised that EMQ can offer assistance in creating Local Emergency Coordination Groups for disaster situations. Glenn will speak further on this matter to the Local Disaster Management Group.</p> <p>Glenn Bell advised that Calliope SES have made comment to him for the need for Theodore to have a house numbering system with numbers on the house to help identify them</p> <p>Glenn Bell advised that the Local Disaster Management Group could investigate setting up a Telstra teleconference system which is free to keep on standby when it is not needed. This system could benefit when the Disaster Coordination Centre is activated.</p>
<p>Close of Meeting: 12.30pm</p>	

APPENDIX D

TERMS OF
REFERENCE

**Local Emergency
Coordination Committee
(LECC)**



Banana
SHIRE
SHIRE OF OPPORTUNITY

**BANANA SHIRE COUNCIL
LOCAL DISASTER MANAGEMENT PLAN**

Document Control

Version	Notes	Release Date
1	February 2011 Version	

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1. BACKGROUND

On the 15 March 2008 as part of the Queensland governments reform of local governments (Local Government Reform Implementation Regulation 2008), new local government boundaries came into affect. This reform has had significant impact in the reduction of Local Disaster Management Groups (LDMG) within Local Government areas.

2. INTRODUCTION

Local Emergency Coordination Committees (LECC) have been established in line with the *Queensland Disaster Management Arrangements, Disaster Management Strategic Policy Framework* and the *Disaster Management Act 2003*.

The purpose of the Local Emergency Coordination Committee is to establish a core group of people within the local community, who possess the local knowledge and expertise to ensure that disaster management and disaster operations within the local area are coordinated.

These *Terms of Reference* (TOR) form part of the Queensland Disaster Management Arrangements to assist with the management of disaster operations within Queensland.

3. DEFINITIONS / LIST OF TERMS, SYMBOLS, ACRONYMS

Disaster	A serious disruption in a community, caused by the impact of an event, that requires a significant coordinated response by the State and other entities to help the community recover from the disruption.
LECC	Local Emergency Coordination Committee
LEOC	Local Emergency Operations Centre
LDMG	Local Disaster Management Group
LDMP	Local Disaster Management Plan
LDCC	Local Disaster Coordination Centre
DDMG	District Disaster Management Group
DDMP	District Disaster Management Plan
DDCC	District Disaster Coordination Centre
SDMG	State Disaster Management Group
SDMP	State Disaster Management Plan
SDCC	State Disaster Coordination Centre
DDC	District Disaster Coordinator
DMA 2003	Disaster Management Act 2003
TOR	Terms of Reference
BSC	Banana Shire Council

4. RELEVANT DOCUMENTATION

Queensland Disaster Management Arrangements;
 Queensland Disaster Management Planning Guidelines;
 Disaster Management Strategic Policy Framework and
 Disaster Management Act 2003.

5. GROUPS

- **Taroom** (Councillor: Vaughn Becker)
- **Theodore / Cracow** (Councillor: Vaughn Becker / Maureen Clancy)
- **Moura / Banana** (Councillor: Maureen Clancy)
- **Biloela / Thangool / Goovigen / Jambin** (Councillor: Pat Brennan / Nev Ferrier / David Snell)
- **Baralaba / Wowan / Dululu / Rannes** (Councillor: Nev Ferrier)

6. ROLE

To provide information and assistance to the Banana Shire Local Disaster Management Group of potential or approaching disasters using local knowledge, expertise and understanding of social, environmental and economic issues for the local area.

7. FUNCTIONS

Banana Shire Council will establish a Local Emergency Coordination Committee for localities within the Banana Shire Local Disaster Management Group area that can be, in the event of a disaster, isolated from the Corporate Office locality.

Functions of the LECC groups will include but not limited to:

1. To provide relevant local information to the Local Disaster Management Group to ensure that disaster management and disaster operations in the area are consistent with the State group's strategic policy and framework for disaster management in the State;
2. To help the Local Disaster Management Group for its area to prepare a Local Disaster Management sub-plan;
3. To prepare and advise the Local Disaster Management Group of the effective local disaster management and regularly review and assess the disaster management plans and procedures which are consistent with the Local Disaster sub-plan;
4. To identify, and provide advice to the Local Disaster Management Group about, support services required by the LECC to facilitate disaster management and disaster operations in the area;
5. To ensure the community is aware of ways of mitigating the adverse effects of an event, and preparing for, responding to and recovering from a disaster;
6. To facilitate disaster operations in the area under policies and procedures decided by the State group, under the direction of the Local Disaster Management Group;
7. To provide reports and make recommendations to the Local Disaster Management Group about matters relating to disaster operations;

8. To identify and coordinate the use of resources approved by the Local Disaster Management Group that may be used for disaster operations in the area;
9. To identify and review communications system in the group, and with the Local Disaster Management Group for use when a disaster happens;
10. To ensure information about a disaster or major incident in the area is promptly given to the Local Disaster Management Group; and
11. To perform functions as directed by the Local Disaster Management Group that is not mentioned in the points above.

8. MEMBERSHIP

The LDMG will approve the membership of LECCs and the underlisted is provided as a guideline:

BSC Councillor	Chair
BSC Works Foreman (local area)	Deputy Chair
LDMG Representative	Member
Police OIC	Member
QFRS Representative	Member
QAS OIC	Member
SES Local Controller/Group Leader	Member
Queensland Health	Member
QRFRS Representative (optional)	Member
EMQ	Advisor
BSC Works Engineer	Advisor
Community Representative	Advisor

Other government and non government agencies may be called upon by the LECC to provide advice and assistance as required.

9. OPERATIONS

Preparation of Disaster Management Plan

In line with DMA 2003 and consistent with the Queensland Disaster Management Guidelines (for local governments) the LECC shall prepare a Local Disaster Management sub-plan. This plan is to be endorsed by the LDMG.

The respective Chair of the LECCs must give a copy of the plan to the LDMG.

Review of the Disaster Management Plan

The LECCs may review and recommend amendments as required to the sub-plan when the group considers it appropriate.

When LECCs renews the sub-plan, the chairperson of the group must give a copy of the new sub-plan to the LDMG.

10. GOVERNANCE

Reporting Arrangements and Key Performance Indicators:

The LECC reports directly to the LDMG. At meetings held during the year the members of the LECC are to provide to the Chair of LDMG a report on agency disaster management arrangements. This information will be collated/recorded and at the end of each financial period, the chair of the LECC must prepare and give to the LDMG a written report about disaster management in the local area. Please refer to **Appendix A** for Report Form and **Appendix B** for the SitRep Report Form.

The report must include the following:

- Information about activities undertaken during the financial year to maintain or enhance the LECC disaster management arrangements;
- Details of disaster operations performed during the financial year;
- Information about priorities for disaster management; and
- Other matters about disaster management the LDMG considers appropriate.

11. FREQUENCY OF MEETINGS

LECC meetings shall be held at least once in every 6 months at the times and places decided by the chairperson of the group. One exercise is to be conducted during the year. This exercise can be incorporated into one of the meetings or as part of a Regional Exercise.

12. QUORUM

A quorum for a meeting of the LECC is the number equal to one half of its members plus 1, or if one-half of its member is not a whole number, then the next highest whole number.

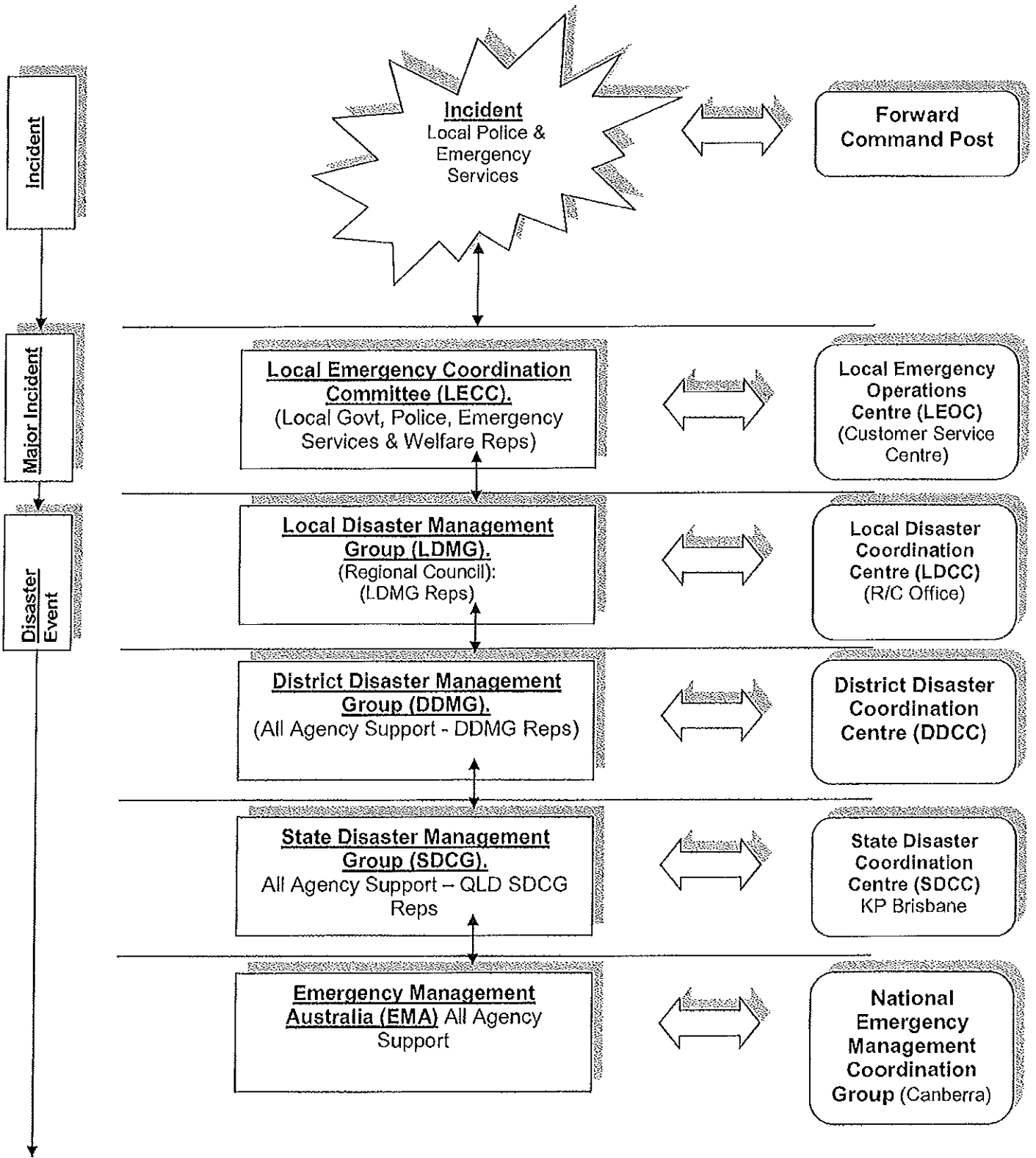
13. REGISTER OF ATTENDANCE

A register of attendance will be kept as part of the governance of this group.

14. REVIEW OF TERMS OF REFERENCE

This Terms of Reference will be reviewed every two (2) years or whenever deemed necessary by changes to DM policy or organisational structure.

DISASTER MANAGEMENT REPORTING RELATIONSHIPS



Appendix A

Local Emergency Coordination Committee Report

Report submitted by: (insert name/position)

Agency/organization: (insert name of agency)

Date: / / 20__

Report submitted for inclusion in the minutes of the (insert
Local/Agency/Organisation)
Disaster Management Group meeting scheduled for (insert full date)

The following activities have been undertaken or are being undertaken by this
agency:

PLANNING:

TRAINING (Internal):

TRAINING (External):

OPERATIONS:

EXERCISES:

PROJECTED ACTIVITIES:

DEVELOPMENT PROJECTS:

**NATURAL DISASTER RISK MANAGEMENT PROJECT ACTIVITIES: (if
applicable)**

CONTENTIOUS ISSUES OR MATTERS TO BE RAISED:

GENERAL BUSINESS:

Signed: (Insert Signature)

Local Situation Report (SITREP)

Operation:

FROM: Chairman Ph: Fax:	TO: Local Disaster Co-ordinator
--	--

Date	Time	Sitrep No.

1. WEATHER

Local observations:	
Any difference from official weather reports:	

2. TRANSPORT

(If roads, airstrips etc closed, include estimated time of opening)

Road:	
Rail:	
Aviation:	
Marine:	
Other:	

3. COMMUNICATIONS

(If communications out, include estimated time of reconnection)

Telephone Network:	
Mobile Telephone Network:	
Radio (2-way):	
Broadcast Radio / TV:	

4. POWER

(If power out, include estimated time of reconnection)

Mains:	
Auxiliary:	

5. DAMAGE REPORTS

Buildings:	
Services:	
Environmental:	

6. POPULATION

Deceased:	
Injured:	
Missing:	
Homeless:	

7. EVACUATIONS

Numbers:	
Origin:	
Destinations:	
Evacuation Centres Activated:	
Transport Logistics:	

8. INDUSTRY

Council:	
Government Offices:	
Schools:	
Hospitals:	
Private Enterprise:	

9. LOCAL ARRANGEMENTS

Changes In Contacts:	
Problems Encountered:	
Staff / Resources Deployment:	

10. ONGOING ACTIVITIES

(Include brief details of current operations; politician visits, etc)

11. PROJECTED OPERATIONS

(Major problems next 24, 48 hours. Anticipated resource requirements, including food re-supply.)

12. GENERAL OVERVIEW OF THE SITUATION

13. CONTENTIOUS ISSUES

()

()



Natural Disaster Resilience Program – Queensland 2010-2011 Application Form

(NOTE: In completing this application form, applicants must refer to the Applicant Guidelines available at www.communitysafety.qld.gov.au/ndrp

Office Use Only

- Complete this application if you are eligible for a grant under the Natural Disaster Resilience Program in Queensland for the 2010-11 financial year.
- Not sure if you are eligible? Refer to the Applicant Guidelines
 - One application per project proposal
 - If you are completing this form by hand, please print clearly in BLOCK LETTERS

2010-11 applications must be lodged before close of business 31 August 2010

Section 1 – Your Details

Organisation Name Collaborative application from Bundaberg Regional Council; North Burnett Regional Council; Fraser Coast Regional Council; Gympie Regional Council; South Burnett Regional Council and Banana Shire Council

Organisation Type Local Government X
 State Government Other (please specify)

Postal address PO Box 3130, Bundaberg, Qld. 4670
 PO Box 390, Gayndah, Qld. 4625
 PO Box 1943, Hervey Bay, Qld 4656
 PO Box 155, Gympie, Qld. 4570
~~PO Box 340, Kingaroy, Qld. 4610~~
 PO Box 412, Biloela, Qld. 4715

Contact Officer 1 **BUNDABERG REGIONAL COUNCIL**

Name: M J Churchill Position: Disaster Management Officer Phone: [REDACTED]
 Mobile: [REDACTED] Email: [REDACTED] Fax: [REDACTED]

Contact Officer 2

Name John Clerke Position Director and ExO to LDMG Phone [REDACTED]
 Mobile [REDACTED] Email [REDACTED] Fax [REDACTED]

Contact Officer 1 **NORTH BURNETT REGIONAL COUNCIL**

Name: Peter Baker Position: Councillor Phone: [REDACTED]
 Mobile: [REDACTED] Email: [REDACTED] Fax: [REDACTED]

Contact Officer 2

Name: Linda Williams Position: Disaster Management Officer Phone: [REDACTED]
 Mobile: [REDACTED] Email: [REDACTED] Fax: [REDACTED]

Contact Officer 1

Name: Chris Vakas
Mobile: [REDACTED]

FRASER COAST REGIONAL COUNCIL

Position: Disaster Planning Coordinator
Email: [REDACTED]

Phone: [REDACTED]
Fax: [REDACTED]

Contact Officer 2

Name:
Mobile:

Position:
Email:

Phone:
Fax:

Contact Officer 1

Name: Ron Potter
Mobile:

GYMPIE REGIONAL COUNCIL

Position: Local Disaster Coordinator
Email: [REDACTED]

Phone: [REDACTED]
Fax: [REDACTED]

Contact Officer 2

Name:
Mobile:

Position:
Email:

Phone:
Fax:

Contact Officer 1

Name:
Mobile:

SOUTH BURNETT REGIONAL COUNCIL

Position:
Email:

Phone:
Fax:

Contact Officer 2

Name:
Mobile:

Position:
Email:

Phone:
Fax:

Contact Officer 1

Name: John Walker
Mobile:

BANANA SHIRE COUNCIL

Position: Manager Technical Services
Email: [REDACTED]

Phone: [REDACTED]
Fax: [REDACTED]

Contact Officer 2

Name: Collin Head
Mobile:

Position: Director Infrastructure Services
Email: [REDACTED]
(Attention Collin Head)

Phone: [REDACTED]
Fax: [REDACTED]

Section 2 – Project Description

Project Title: **QIT Guardian Disaster Management Program**

Hazard Category (select all applicable categories)

Flood Storm tide Cyclone Severe Storm Bushfire Other (specify) All hazard

Project Description (up to 100 words)

Institution of the QIT Guardian software program to provide improvement and development to manage multi-agency response tasking/s in any disaster situation by replacement of manual form completion operations; building improved monitoring, control and, thereby, producing a standardization and genericism of procedures across the extensive domains of the applicant Councils.

Location(s) of Project:

As per the Council locations as stated in the organizational details sector of this application. It should be noted that with the aspect of amalgamation that the following more noted townships are encompassed within the boundaries: Bundaberg, Childers, Gin Gin, Bargara, Woodgate, Mt Perry, Monto, Eldsvold, Gayndah, Mundubbera, Biggenden; Hervey Bay; Maryborough, Tiaro, Howard, Burrum Heads, Sandy Straits, Fraser Island communities, Gympie, Curra, Goomeri, Imbil, Kandanga, Amamoor; Kilkivan, Rainbow Beach, Tin Can Bay, Cooloola Cove; Blackbutt, Kingaroy, Nanango, Murgon, Proston, Wondai, Biloela, Baralaba, Cracow, Goovigen, Moura, Theodore, Wowan and Taroom. Numerous rural/coastal hamlets also abound through the entirety of the regional boundaries of the applicant Councils.

Is your project within the coastal zone? N/A If yes, please indicate alignment with the draft Queensland Coastal Plan Draft Guideline Coastal Hazard

Are you seeking to waive your contribution? YES If yes, please provide justification

Contribution will take the form of commitment to training, staff and other issues as outlined in the attached letters. (SEE ATTACHED)

The value of this contribution BRC \$38,400+; NBRC \$43,000; FCRC \$43,200; GRC \$60,000; SBRC \$49,500; Banana \$40,000 = \$274,000-00

Project cost estimates

Year One	
(a) Project implementation	\$150,000-00 (Six Council Sites)
(b) Project management	
(c) Other (specify) Network initial installation and deployment (Includes Maintenance/Licence per site)	\$103,800-00
(d) Other (specify) Consultants requirements re training, accommodation and meals	\$7,200-00
(e) Yr 1 Subtotal Including GST of \$28,100-00	\$281,000.00
Year Two (multi-year projects only)	
(f) Project implementation	
(g) Project management	
(h) Other (specify)	
(i) Other (specify)	
(j) Yr 2 Subtotal	\$0.00
(k) Subtotal 1 – Project Costs (add e & j)	\$0.00
CONTRIBUTIONS	
(l) Applicant yr 1 contribution (See attached letter/s)	
(m) Applicant Yr 2 contribution (multi-year projects only)	
(n) Partner(s) Yr 1 contribution	
(o) Partner(s) Yr 2 contribution (multi-year projects only)	
(p) Subtotal 2 – Applicant and Partner(s) Contributions (must equal at least one third of the total cost of the project unless waiver applies or is sought)	
(q) Funding Sought (no more than two thirds of the total cost of the project unless waiver applies or is sought)	\$281,000-00
(r) Total Cost check (k) = (p) + (q)	\$281,000.00

Section 3 – Project Proposal

For natural hazard risk assessment proposals only, please complete the following:

Describe the assessment standard / method to be used and why it is suitable?

[REDACTED]

Climate change impacts should be considered by undertaking a climate change risk assessment asset out in the *Guidance for Considering Climate Change in Natural Disaster Resilience Program Project Proposals in Queensland 2010-11*. The Guidance is available from the NDRP website.

How it is intended to be used (including its relationship to the agency's corporate risk register and / or risk management processes)?

[REDACTED]

Project Objectives Regional project:

Milestone		Key dates (month / year)
Year 1		
1	Three (3) applicant councils have Guardian install and staff trained	December, 2010
2	Remaining three (3) councils have Guardian installed and staff trained	April, 2011
3		
4		
Year 2 (multi-year projects only)		
1		
2		
3		
4		

Outcomes and Outputs

Regional project: Yes If Yes, provide detail

The primary indicator would be that all applicant councils will be operating with state of the art, user friendly disaster management system, hence, viably increasing the inherent capacity of the guiding principles as outlined in the dynamics of PPRR and building community resilience. Contemporaneous enhancement of operations would ensue especially where 'cross border' operations are a consideration with overt spirit of co-operation in providing assistance to each other because of commonality of a disaster management system.

Responsible implementation would lead to more pronounced adaptability towards development of best practice in disaster management operations and in a training environment through integrated training networks. Effectiveness and efficiency would resultantly ensue and can only be complemented as all trained operational staff will be harmonized on the one system and one system only.

Task action time during an event would be significantly reduced via electronic transfer between agencies and adjoining local governments. Intelligence and situational awareness would be more timely to enhance decision making.

Quick and easy access to accurate event records to facilitate modern human resource management practices for staff management by Executive Officers/Local Disaster Coordinator in an LDCC such as de-stressing, defusing and debriefing would be a further measurable augmentation during a disaster event.

Other significant performance calibrations for optimization of functioning are outlined in other sections following hereunder.

Multi-year project: If Yes, provide detailed justification

How does the project build local volunteer capability?

Clear and transparent evidence already exists in local government areas that have currently instituted this program that there is a high level of flexibility of multi-agency interaction during times of disaster particularly with proper checks and balances instituted through timely job taskings to liaison and volunteer agencies, obvious enhancement of communications levels both vertically and horizontally, stronger adaptability as a guide towards better reactive and proactivity actions along with timely decision making.

Clearly there would be a heightened awareness by all volunteer agencies that all applicant councils are operating from the one system and not an antiquated, arduous, mistake prone and at times ad hoc paper network. Embellished confidence means greater organizational commitment and dedication with the likelihood of prospects of volunteer retention. Empowerment of individuals through such can only be beneficial with the primary beneficiaries being the relevant organization, government agencies and the community at large.

The correct documented recording of an event will build confidence. Strategic analysis of factors across the broad spectrum of collected data for feedback mechanisms will assist volunteer organisational planning at the time of the disaster and thereafter. Subsequent analysis will allow for the promulgation of needs and wants, threats and potential mitigation factors that will point any volunteer organization along the correct path. Responsibly addressed on a threat matrix scale basis volunteer capabilities would be grossly enhanced.

How does the project promote community education and awareness of natural hazards?

By providing stimulating reality information during community presentations, through school programs and other community mechanizations undertaken by applicant councils. Emphatic and focal substantiation through public awareness campaigns, thereby, providing the pertinency of knowledge that disaster management decision makers at the local level are moving assertively, intentionally and tactically towards being better prepared but on the understanding that through awareness marketing of the tenet of "Doing it together". In addition the utilization of

council websites, media messages and documentation blended with the crucial points of referencing localization to which the community relate. Lowering of the community perception that disaster management is ringfenced as a responsibility of government agencies only. Increased emphasis and capacity in community recovery programs and self actions because of the robust adaptability the modernization of systems will bring.

How does the project build on partnerships across sectors?

A strengthened awareness that there is a conscious and valid effort by all the applicant councils to aspire to achieving best disaster management practices which is further improved by the facet that a number of the applicant councils have undertaken a strategic alliance agreement to assist each other in times of dire need. Neighbouring councils such as Gladstone, Rockhampton, Central Highlands and Sunshine Coast are currently operating on such a system (See attached map) and, with institution as such, there will be greater uniformity of direction and ability to interact. The words of the old adage i.e. 'you cannot meet the challenges of today with yesterday's tools and be successful tomorrow' significantly highlight the need and necessity to move to the modern tools such as Guardian for greater sectoral and partnership enhancement.

Is climate change relevant to this project? N/A (Refer to *Guidance for Considering Climate Change in Natural Disaster Resilience Program Project Proposals in Queensland 2010-11*. The Guidance is available from the NDRP website.)

If No, why not?

Not applicable vide Appendix 1 of Guidelines for Considering Climate Change i.e. NDRP project proposals that will not need to consider climate change inter alia"Purchase of Disaster Co-ordination Systems"

If Yes, applicants must identify and describe anticipated climate change impacts for the region / Local Government area and how the project will address these. A summary of climate change impacts for 13 Queensland regions is set out in Appendix 2 of the *Guidance for Considering Climate Change in Natural Disaster Resilience Program Project Proposals in Queensland 2010-11*. The Guidance is available from the NDRP website.



How does the project enhance self-reliance within the community and reduce demand for government services?

By building a stronger ethos and psychological outlook within communities that collective local governments are taking positive proactive steps to improve preparedness, response, recovery and simultaneously meeting the requirements of the Disaster Management legislation and community expectations. By continued promotion that a prepared community is a strong community, a more resilient community that will be afforded timely data and information to actively engage in self management. Accordingly, with community safety, preservation and self management practices evolving it intrinsically follows that traditional community practices of abrogation and defenestration to government sectors would be lessened, thus, having the propensity to reduce calls for service delivery. Importantly, with the collaborative approach adopted towards this application, it is the envisionment that it is not just building a community resilience for one specific area but wholistically from a total regional perspective as cited in the Locations component of this application (See Page 3). It is unchallenged that empowered risk aware communities working in partnership with local government will ably and co-operatively respond to emergencies.

How will this project differ from, and build on, past disaster mitigation studies / projects and assist in the

completion of existing mitigation / studies projects funded under previous programs?

N/A – new application but will provide a reliable and credible avenue for the recording and documentation of events whereby examination for future studies can be undertaken via strategic analysis and schematic auditing processes augured towards mitigation.

Project risk management

N/A

	Risk to Project	Suggested Risk treatment
1	NDRP funding not approved under Round 2	Project suspended until NDRP Round 3 opens. If funding is not available from Round 3 the project may be cancelled and be an actual retrograde step. Would endeavour to seek full funding in the 2011-12 budget and if unsuccessful the project would be cancelled
2	Abject censure from the community and volunteer organizations thereby lowering community confidence	Implementation of the project in a timely fashion
3	Supplier unable to deliver in required timeframe	All applicant councils forced to maintain established manual systems until Guardian is fully operational in their respective LDCC's
4	Lack of compatibility with other neighbouring councils in disaster management strategic alliances	Implementation of the project across all applicant councils
5		
6		
7		

Project management and evaluation strategies (including performance measures and indicators of success)

Success would be measured in terms of:-

- (a) the ability of the LDMG staff to effectively and efficiently perform their functions using the program;
- (b) the overt capacity in the provisioning of integrated training and exercises;
- (c) the ability to provision assistance to other areas with staff trained on the same system;
- (d) establishment of realistic and achievable benchmarks set as the result of activations in other areas currently utilizing the system..... and
- (e) an explicit ability to gauge effectiveness feedback mechanisms

For projects with development elements, has the necessary development approval or formal advice been obtained? If yes, please attach. If no, please explain.



Section 4 - Applicant declaration

I declare that all the information I have given in this application, including any attachments, is true and correct.



Signature (C E O or equivalent)
Bundaberg Regional Council



Printed Name 

Position
Bundaberg Regional Council
Date

Printed Name
Position
North Burnett Regional Council
Date

Printed Name
Position
Fraser Coast Regional Council
Date

Printed Name
Position
Gympie Regional Council
Date

Printed Name
Position
South Burnett Regional Council
Date

Printed Name
Position
Banana Shire Council
Date



Ray Geraghty //
Chief Executive Officer

28 August 2010

Walker, John

From: Mal Churchill [REDACTED]
Sent: Thursday, 25 November 2010 2:53 PM
To: Ron Potter; Chris Vakas; Mark Pitt; Peter Baker; [REDACTED]
Marcus [REDACTED]; Stephen Moore; Steve Bowden; Cathy Schofield; Helen Ricciardi; Laurie Stewart; Tony Gangemi; Ron Russell; Walker, John; Enquiries
Cc: David Batt; John Clerke; Nicky Killick; [REDACTED]; Ross Phillips; Peter Twomey
Subject: GUARDIAN INTRODUCTION PROGRAM

Good afternoon everyone,

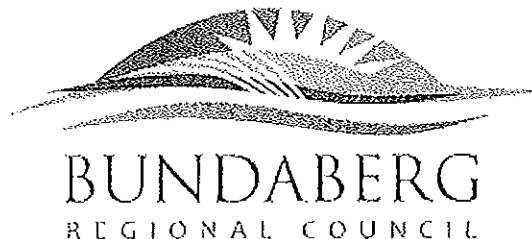
As part of the NDRP Funding Application Process please be aware that QITplus management team will be visiting Bundaberg on Friday, 03/12/10 to outline requirements etc to move towards the installation of the Guardian disaster management program. At the request of the Mayor, Cr. Lorraine Pyefinch you are cordially invited to attend this session along with an IT/GIS member in order to gain an insight into methodologies and requirements. The meeting will be held at:

The Function Room
Bundaberg Regional Council
190 Bourbong Street,
Bundaberg.
To commence 10am, Friday, 03/11/10

Should you be desirous of attending could you please advise me (and numbers) by 02/12/10.

Cheers, Mal C.

MAL CHURCHILL DISASTER MANAGEMENT OFFICER
Bundaberg Regional Council
PO Box 3130
Bundaberg QLD 4670
Tel: [REDACTED]
41304168(D)
0448219424(M)
Fax: (07) 4150 5410
<http://bundaberg.qld.gov.au/>



Attachment 3 - GL Revenue and Expenditure

General Ledger 2010.5.20.0

Revenue and Expenditure

Page - 1

(Accounts: 5641-0004-0000 to 6000-0001-0000. All report groups. Less than 1% of year elapsed.. To
 Details. Excludes committed costs)

Banana Shire Council (Budget for full year)

Financial Year Ending 2011

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----- SURPLUS/(DEFICIENCY) -----				----- REVENUE -----		----- EXPENDITURE -----	
Budget	Opening	Budget		Opening	Budget	Opening	
5641-0004	SES						
5641-1050	Capital subsidies			0.00	0%	5,700	
5641-1055	Operating Subsidies			0.00	0%	0	
5641-1272	Community Contributions - Capital			0.00	0%	0	
5641-1300	SES - Miscellaneous Receipts			0.00	0%	0	
5641-2380	SES Operating Expenses						0.00 0%
60,000							
5641-0004	SES			0.00	0%	5,700	0.00 0%
60,000	0.00 0%	(54,300)					
60,000	TOTAL REVENUE AND EXPENDITURE			0.00 0%	5,700	0.00 0%	

ATTACHMENT 5

DAWSON RIVER FLOOD EVENT
December 2010 – January 2011

DATE	TIME	ACTION
23/12/10	1500	<p>Meeting of LDMG – Attendance: Tom Gardner (QPS), Gail Roylance (BSC), Collin Head (BSC), John Hooper (BSC), Warren Middleton (BSC), Maureen Clancy (BSC), Alan Harris (BSC), Patrick Downing (EMQ) and Jaz Tumbers (BSC).</p> <p>Alan advised:</p> <ul style="list-style-type: none"> • Water falling at Taroom. • Palm Tree Ck is rising and may give us some problems. Expected inundation on the highway any time now. • Not a lot of water over Highway at Taroom, maybe 150ml in deepest area. • Highway will stay closed, inspect tomorrow. Don't want people travelling to Theodore and getting stuck there. • No knowledge of more rain upstream. Showering in Taroom at the moment. • Most residents have been re-supplied. <p>Phone call to Jim Stewart at BOM.</p> <ul style="list-style-type: none"> • There are rises upstream and still rising. • Prediction is now 13.5m at Theodore by Friday. Peak will stay high for while, stay at 13m over weekend. • BOM will issue warning for 13.5m this afternoon. • Collin advised of significant rainfall at Palm Tree Ck. Jim advised that he is not surprised and hopes it will come at the back of the peak (prolong tail). • Expecting 13.5m or higher at Baralaba. Unofficially 14m. • Will contact again before he leaves work today. <p>Phone call to Vaughn Becker:</p> <ul style="list-style-type: none"> • Advised information received from BOM. • Vaughn advised that people in Theodore are getting worried. Held a public meeting today at midday. Public have been well advised. • Need reinforcements (EMQ) experienced people. • If levy banks burst, it shouldn't affect township very much. • RSL Hall has been prepped and unlocked in case it needs to be used as evacuation centre. <p>Patrick requested that we send him a mud map to show where water got to in March and where it will go if it gets to 13.7m. Collin advised it would only be a guess as there are a lot of new levies etc.</p> <p>Phone call from Vaughn Becker. Advised that there is lady from Theodore who tried to get Theodore SES but rang Brisbane phone number (13 number). Brisbane said they weren't aware of any flooding in Theodore. Patrick will follow up.</p> <p>Group decided to officially activate and will meet again at 6.00pm tonight.</p>

ATTACHMENT 6

		<p>Alan advised that authorities at Taroom are going to have to try control amount of traffic going to Theodore. Will round up group at Taroom to attend LDMG meeting at 6.00pm tonight.</p> <p>John Hooper advised that he has to contact Central Telegraph and Gladstone Observer to advise of activation and situation.</p>
	1558	Phone call to Jeff Beckett. Advised of meeting and activation of LDMG. Advised information supplied by BOM. Jeff advised that an officer from Gladstone will be going out to Theodore to help Adam and taking out 4WD vehicle, going this afternoon. Collin advised that the last he heard Wowan was receding.
	1620	Pat Downing advised that he will attend the Biloela LDMG arriving later this afternoon
	1625	Collin Head spoke with Carmen – Main Roads to arrange road closure signs for the Theodore Moura junction. If any request to open these road needs to clarify through the LDMG.
	1634	Pat Downing called to advise that he has spoken Vaughan Becker in Theodore and Vaughan advised that he has arranged with the local community to have the hall unlocked and available for use as an evacuation centre. Pat suggested that Vaughan should talk to the local motel about possible beds available. SES numbers in Biloela?
	1637	Jaz contacted the Theodore Hotel to find out numbers. 6 cabin 5 double 6 single 4 twin. LDMG asked for the rooms to be put on standby for use for flood stricken residents.
	1710	Pat Downing rang to enquire road condition between Rockhampton and Biloela. Road is still currently open.
	1713	Rex Cowan called to find out the latest on the situation at Theodore. Collin advised that the situation will be similar to the March event. The difference between March and now is the height may remain for a longer period of time, with more rain expected next week.
	1715	Jim Watson is organising sand to be transported to Theodore this afternoon.
	1723	Collin contact Adam Wardle (QPS Theodore) to advised that the truck and dog with sand will be travelling through from Moura to Theodore.
	1728	Collin rang Vaughan to advise of the sand truck coming through to Theodore to the SES shed. If this does not suit Vaughan to arrange alternative site with the driver.
	1750	Conference call between LDMG and Taroom office. BOM warning out advising of river height for Theodore of at least 13.5metres expected during Friday with higher levels are possible. Call Jim from (BOM) wait to see how the water is flowing out into the anabranch. The local rain impact cannot be calculated into the model. Steve suggested advising Miles Police that there is an issue. Collin might get back onto Carmen (QTMR) to discuss Miles idea. Allan advised there has been some minor traffic concerns, could QTMR do something more at the Wandoan Jackson Road, to stop through traffic. Allan advised they will need to beef up the signage here for the road closed and local traffic only. Make sure we get onto Toby.(QTMR) Palm Tree Creek crossing is still closed. Theodore has been in touch with the health services in Taroom, airport is okay. Grocery trucks got through about 10am today and milk truck has also been in today. Will touch base with Allan about 0800 Friday morning. End 1814hrs.
	1757	Collin called Jim (BOM) to discuss expectations. Jim confirmed that 13.5 at Theodore will be close to the money. There is a lot of local flooding that they are not aware of. Expect river to rise to the expected level in the morning. Concern with the rate of rise being 80mm per hour, the models are tracking fairly well Jim will stick with the prediction of 13.5. He will call again about 2130 to see what it is doing.
	1800	Theodore reading 13metres
	1815	In LDMG office - QPS Brendan and Gary Dobbs QFS were updated on situation. Additional QPS officer from Gladstone is on way to Theodore to assist Adam.
	1818	Media release prepared and sent out.
	1820	John Walker called Ken Crane Dept Communities – advise of potential of residential inundation in Theodore and will update him again after 0800 Friday morning.

1822	Collin spoke with Vaughan in Theodore to provide update. Vaughan advised that the effects of Castle Creek has fallen off. Most residents appear prepared. SES number in Theodore. A couple of additional mine personnel and the locals have pitched in. Adam's support personnel not yet arrived. Acting SES rep – Tim Stevens. Rain has stopped in Theodore since about lunch time. BOM predict more light rain Friday. LDMG will advise of BOM information after 2130. Informed Vaughan that the hotel was advised of possible flood stricken residents.
1900	Gary Dobbs contacted the Biloela ambulance and the Area Director of QFRS to advise of the current flood situation in Theodore.
1903	Snr Sgt Mike Dixon of DDC called Collin Head to get an update. Col advised Mike of the prediction by BOM of 13.5m. Col asked Jaz to get a flood gauge reading at 1900, the level recorded was 13.00m. Col advised Mike that there was some trepidation in Theodore this morning however the situation has changed this afternoon with the locals being more relaxed. Reaffirmed that the LDCC all foreseeable contingencies are covered at present.
1910	Collin suggested that following the discussions with BOM at 2200 hrs that the LDCC should adjourn for the night and resume at 0600 hrs in the morning.
1917	Mike Dickson called to have a status update, he was advised that the LDMG will operate until 2200 and reopen again at 0600 Friday morning.
2000	River height at Theodore 1309metres.
2005	Jeff Beckett called to get update on Theodore situation. Advised LDMG will remain open until 2200 hrs.
2010	Collin spoke with Tim SES Theodore to confirm SES number, 2 in town at the moment. Collin will call again about 1000 to confirm river height.
2015	Pat Downing calling Lee Snodyk about SES number in Theodore. He was unaware of the low number in Theodore and requested additional recruits from Moura to go down there tomorrow. One flood boat operator and 3 other personnel. Lee to confirm once organised.
2048	Lee Snodyk advised that the relief SES crew from Moura will be in Theodore at 0700 Friday morning. 1 Flood boat operator and 3 other members. They will be prepared in case they need to stay overnight. This will leave 5 SES staff in Moura with 2 being flood boat operators.
2100	Collin spoke the Jim Watson in relation to the situation in Wowan. Jim advised that the water has receded back into the creek. Water level did not reach as high as the last event. They are monitoring the Don river height at the bridge.
2105	Collin contacted the SES in Theodore – river height 13.14metres.
2113	John Hooper called to get an update on the Theodore situation.
2121	Jim Stewart from BOM called to advise that the expect height is on the top side of 13.5 possible 13.6. Timing heading towards this about lunch time Friday to the afternoon. The expectation is the height will remain for the weekend possible Monday before the river falls away. Gylanda remaining high, not falling away as fast as expected. Possible that a level of 13.4 will arrive prior to day break.
2130	Collin contacted Vaughan to advise of the update from BOM of the possible height of 13.6. 13.4 could arrive before day break. The SES will monitor the river height until midnight. Vaughan will advise Collin of the river height at midnight if there is a significant change. Another load of sand was organised and is due to be delivered soon by Moura Sand and Gravel. More sand bags have been prepared approx 3000-4000bags. Local farmers have worked on the levee banks, still holding water at bay.
2204	Collin contacted Theodore SES to obtain the river height – 13.19
2205	LDMG – confirmed action at midnight – SES will contact Collin if they are concerned with the situation. Vaughan has alert plan in place if required.

	2210	LDMG closed for night reopen at 0600hrs.
	2212	Jeff Beckett called to get update. Advised of the information received from BOM new height prediction of 13.6, the river height could reach 13.4 before day light. Council comfortable with the arrangements that are in place. Collin advised that there are plenty of sand bags prepared. Collin will touch base again in the morning. Taroom and Wowan no longer an issue as the water has receded.
24/12/10	0605	Patrick Downing contact Teresa Jaycock (SES Moura) to advise that SES was not to travel through floodwaters without an escort. SES will be there around 7:00am
	0610	Collin Head contacted Vaughn Becker in Theodore for an update. Vaughn advised that the water is 0.6m over the highway at Fruit Salad Corner. Sand bags have been placed along the highway in the vicinity which has protected the houses from floodwaters. Collin advised of SES arriving at 7:00am. Vaughn suggested that he would chase up a punt should it be necessary to ferry them across the floodwaters. Vaughn advised no houses have been inundated however several properties have water in their yards. He said that water on the Sawmill side appeared to be higher than in March, probably due to inflows from Castle Creek.
	0620	Patrick Downing advised that he had a message that a family on 1323 Beckers Rd had requested for food supply/basic essentials as they were isolated. SES were aware of this issue.
	0632	Collin contacted Jim Watson to find out the best way to get to the isolated property. Jim suggested that he would contact Norman Becker at Paranui to find out.
	0645	Vaughn Becker called to get Patrick Downing's phone number. Tim (SES Theodore) called, possibly look at a helicopter to resupply the isolated family. LDCC will contact the family to determine what the requirements are. Will get back to Tim to advise of the outcome.
	0650	Collin called Patrick Palin. Patrick advised that there were a 3yo, 6yo, 18yo and two adults in their 40's. There was no milk, butter, and other foods. He had meat and frozen vegetables. The youngest child was drinking water since yesterday. Collin said that he would try to organise something but it would be difficult given the flooding and that it may be some time to organise a food drop.
	0655	Phone call from Jim Watson. Advised that Norman Becker is stranded which would give good indication of situation on Beckers Road. Cannot get through on Maloney's. Maybe call Darren Childs on Beckers Road, [REDACTED]
	0700	Collin Head phone call to Darren Childs (rural address [REDACTED]). Can get 500m towards Theodore, road cut about 1.5m over road. Can go towards Hutchinson's Feedlot about 10-12km. Unable to access Burnside property (rural address [REDACTED]). Does not have any spare powdered milk or a helicopter. Trevor Norris at "Glen Robbie" may be able to assist – ph: [REDACTED]
	0707	Collin Head phone call to Trevor Norris. No answer.
	0712	Pat Downing received phone call from Teresa Jeacocke. Asked to arrange QPS to meet SES personnel at the road closure north of Theodore to escort them into town. Caroline Smith - [REDACTED]
	0715	Patrick Downing phone call to Theodore SES. Gave Jess the phone number and name for the SES contact. Jess will ring Tim and advise they are at Fruit Salad corner.

	0717	Phone call from Jim Watson. Flood boat is not operating at Baralaba.
	0721	Collin Head phone call to Trevor Norris. No answer.
	0723	Phone call to Patrick Palen. Didn't know who their neighbour is or the property name. Julie & Jim Becker are the owners of the property. Neighbouring properties are <i>Cliffdale</i> on one side and <i>Glen Robbie</i> on other (Moura side). Phone number for Jim Becker is [REDACTED] Spoke to neighbour up the road the other day, advised that there was no way out.
	0726	Phone call from Vaughn Becker. Levy bank has broken, houses in northern area will be inundated. Peter French advised that some houses have sandbagged, some have evacuated. Close to coming into yards of properties. Coming from western side. Work being done to try mitigate this. No immediate dramas. Vaughn asked about the Theodore aerodrome. Collin advised that only 700m is open and will only take rotary winged aircraft.
	0738	Phone call to Julie Becker. They tried to get Patrick out on Wednesday and got bogged. The house is completely isolated and there is no way in.
	0745	Phone call to Patrick Palen (Patrick Downing). They have the following supplies: <ul style="list-style-type: none"> o 2 loaves bread o 3-4 days worth of meat o Plenty of drinking water o 2kg bag frozen "hot chips" o 2 small bags frozen vegetables <p>Has electricity, can still cook. The 3yo can survive without milk and will eat what they have available. There is enough land to land a helicopter on. The closest neighbour is about 10 – 12km away. They have 1 car and 1 motorbike left, 2 cars are bogged.</p>
	0753	Phone call from Rex Cowan (DTMR). Collin updated Rex on current situation and the water on roads.
	0800	Videoconference with Taroom. No significant problems in the area. Leichhardt Highway is open to local traffic only. Highway to south open. Other connections still closed. No resupply requests outstanding. Taroom QAS will respond to requests to the north towards Theodore if necessary. Alan Harris advised that he was aware of resupply request in Theodore and LDCC is attending to the request.
	0815	Phone call to Theodore SES. River height is 13.35m.
	0824	Phone call from Jeff Beckitt. Collin updated Jeff on the situation. Advised of the break in the levy and the request for resupply.
	0830	Maureen Clancy received phone call from Theodore resident, refused to give her name. Resident advised that she could only receive media releases from ABC website, can only get Wide Bay ABC radio reception. Resident complained that it seems the media releases don't contain all the information and that Council is hiding the true information from the public. Had heard that there are houses inundated in Theodore town, businesses are under water. We wouldn't know anything because "you are not in Theodore". Resident

		had been told that Theodore SES shed was being evacuated and inundated. Maureen advised this was untrue.
	0848	Pat Downing phone call to Eddie Cowie (EMQ Local Controller). Eddie advised that they are releasing Richard Winter (Wowan Flood Boat operator) to return to Rockhampton from Wowan).
	0848	Phone call from Vaughn Becker. 0900hrs reading is 13.35m. Advised that there is water under the Ag & Vet business. Water has not yet inundated Bock's business. Still have sandbagging resources, however if there is an opportunity to get more sand to Theodore we should act on it. People are still sandbagging their properties. Maureen advised of the telephone call from Theodore resident.
	0900	Phone call to Ken Crane. Advised Ken of the latest information. Advised that there were a few properties with water in the property but there is no inundation of buildings (residential or business).
	0904	Phone call from Jim at BOM. Prediction of 13.5m at Theodore, peak should be before midnight tonight. Levels are expected to remain about 13m until late Monday. Peak of about 12.5 at Moura on Sunday/Monday. The previous advice of a peak of at least 13m at Baralaba will be reviewed following observation of the downstream peak in the Mimosa.
	0950	Vaughn phone call to Collin. Advised that he'd been advised that they are monitoring the Water & Sewerage Treatment plants.
	1000	Collin Head phone call to Alastair Cumming. The Theodore Water & Sewerage Treatment plants were temporarily shut down last night as a precaution and were restarted this morning. Both plants are operating normally and are not expected to be impacted with the current peak level prediction of 13.5m.
	1006	Collin Head rang the Theodore SES for flood level updates. Level at 10am was recorded as 13.35m.
	1008	Pat Downing called in Glen Bell (EMQ Rockhampton) to request for the re-supply of stock, and to get estimates on weights. Forms are to be sent in with info about it to Jaz Tumbers, and one that had been done for a town in central QLD.
	1017	Collin Head called in Jeff Beckett – Collin advised Jeff on current water levels at 13.35m for the last 4 hours, potentially 13.5m by this afternoon, Collin advised of John Walker - taking over now on as the LDMG co-ordinator and deputy mayor Maureen Clancy assumes the role of Chair in the absence of the Mayor – discussing about the re-supplying issues – Jeff advised the Capricorn helicopter services are still available – Collin advised of only 1 property requiring re-supply, but will keep the helicopter service in mind in case its required – discussing about whether the re-supply to be done today or on Monday due to weather and X'mas closure of shops – discussing about current availability of a local chopper here in BSC – advised of Pat's presence here.
	1026	Pat Downing advised the members of the LMDG of the 'aircraft' requisition and payment summaries as of 8 th of December 2010.
	1043	Cr Warren advises on a meeting to discuss the Media Release 2 to be done.
	1052	John Walker and Pat Downing called the Theodore SES – to speak with Vaughn Becker, was busy, spoke to attendant and found out the current river levels at 13.34m – discussed about the SES getting into the Theodore Aerodrome safely – to organise for re-supply
	1056	John Walker and Pat D called in Patrick Palin – left a message on Voicemail, unavailable at the moment.
	1058	LDMG discussing on the details regarding the Media Release 2 to be sent out.
	1108	Patrick Palin called the LMDG – Pat D said that he was going to call him back.
	1108	LDMG called Patrick Palin – advised on the process and assessment of situation to Patrick P – asked about where he does his groceries from, advised it was usually at Theodore, and occasionally at Moura, paid in cash for all, no accounts kept – he has a debit card – advised a teleconference. Into the IGA of Theodore – regarding the re-supply – Patrick advised his phone battery was dying –

	LMDG advised Patrick to create a list essential and in kgs required for the next 7-10 days – while LMDG calls Theodore IGA, alternatively Moura IGA – Patrick has email – but internet is not working.
1113	LDMG called IGA Theodore – No one answering.
1114	LDMG called Vaughn B – requested Vaughn to find out if the Theodore IGA can provide a re-supply for Patrick Palin – LDMG is to advise them that Patrick is making a list of essential items, and has a debit card, and will be teleconference. in via the LDMG – and that he has always paid in cash to the IGA Theodore. Vaughn confirmed that the road to the Theodore airport is good and clear.
1120	LDMG is strategising the re-supply operation and necessary communication essentials.
1122	John Walker called Alan Harris – To advise that the water levels at Theodore have been consistent over the last 5 hours, the LDMG will be on watching brief from 4pm on the 24/12/2010, or until further threat is notified. Advised to contact Maureen C as well in case of threat from rising water levels. The situation will be monitored constantly.
1127	Theodore IGA to LDMG – IGA agreed to organise for re-supply, and will put it on to the store account under Patrick P– advised on the re-supply list to be sent from Patrick P - fax number 07 4993 1243 attn to Jenny of IGA. – LDMG has requested the weights of the items, how many boxes and their weights and how much room it will take, to be put on a helicopter. Advised that the SES will be there to assist. IGA will be closed at 6pm tonight and are closed tomorrow. The SES shall be picking it up to their shed. LDMG advised on getting the list in by the next 30-60 mins to IGA.
1138	LDMG called Patrick P – advised of a store account on his name – shopping lists as follows – milk (long life) 12L, a tin of pwdr milk , potatoes 10kgs, fresh fruits, 2 x black and gold butters, loafs of bread, large block of cheese 1kg, 2 cans of aeroguard, 2kg bag of rice, mince meat 2kgs , bulk sausages 2kgs, 2-3 bottles of coke 2L each, nescafe coffee small jar, small pack of frozen vegs 2 packs, 1 big bag of mix lollies, 2 x 50grams pack of champion tobacco, pack of nutrigrain and frosties, dishwashing liquid, box of assorted cream biscuits, a large bag of potato chips. No UHF radio, property lat. and long. unavailable, email: [REDACTED] LDMG requested Patrick P to find out the lat. and long. of their property, and a marking on the ground to help the helicopter find the property, one power line from the shed to the stockyard, east of the house, advised to land at the back of the house to the west of property at the open paddock.
1205	LDMG to IGA Theodore – IGA confirmed they received the fax for re-supplies.
1230	Pat D spoke with Glenn Bell to confirm details and process for the Helicopter arrangements.
1247	Contacted the IGA Theodore to advise of new fax number 4992 3966
1253	John and Pat called Jeff Beckett to advise of what actions the LDMG have taken to arrange the re-supply to the property isolated between Theodore and Moura. The contact for the DDC is Mike advised that the LDMG have sent shopping list to the IGA Theodore with estimated weight of 50kgs. List has been with the IGA for about an hour, they advise that they are still packing the list. Please fax 4973 8721 manifest to Tannum QPS office for signing. Mike Dixon advised that everything seems in order and will be happy to sign the approval this afternoon. LDMG will then get in touch with the helicopter provider to have the items delivered today. LDMG will advise of progress. Verbal approval has been given in the interim.
1303	LDMG contact Theodore – Vaughan 13.33. Vaughan advised that all has settled down, plenty of sand bagging done this morning. Public meeting held at 12 noon advising the public that they will be around but will try and enjoy X'mas. SES staff rotating around will probably shut down at about 7pm. LDMG requested Vaughan to visit the IGA Theodore to assist in expediting the process to have the items delivered. How do Sterling Helicopters 4993 1663 Jack Hewitt 0427 233 707. (local helicopter service 0488 931 300) Vaughan will ask the local hotel if they can store the re-supply items. Due to Jenny's advice from IGA, Vaughn shall not be going to IGA to check on the progress.
1310	IGA Theodore called (Jenny) sending in the information on the sizes and weights of items packed by IGA, by fax.
1323	Jenny from IGA Theodore called in – Wanted to know if the SES had some bags of ice on them, the IGA ran out.
1326	LDMG called Tim (SES acting group leader) – requested 2 bags of ice, and to be sent to the IGA Theodore.

1330	LDMG is reviewing the Media Release 2, sent out on the 24 December 2010 at 11am. Plans to send out another Media Release as well as the situation report at 4pm, prior to the LDCC adopting a watching brief over the next couple of days.
1347	LDMG called SDCC – Shaun picked up – calling in to get some quotes for a heli-drop to re-supply, Shaun wanted the details emailed to him at shaun@independentaviation.com.au , and Shaun will advise on the aircraft.
1354	Peter from the SES called Pat – requesting an E-vac (unconfirmed) – requesting food supplies, for a couple and a 3-9 month old baby, Crystal Connally 0437 842 595, Kitty Moran Road, something about a Starlight Service, low on fuel and power on their site, Tim Stevens would know this location.
1357	LDMG tried to contact Crystal – no reply, left a message on voicemail.
1359	LDMG tried to contact Crystal – location – Kitty Moran Road, place called Stockyard, food – running low by Sunday, accessible to only the ramp at the creek via Castle Creek Road, but can't cross, about 4-4.5 kms from the creek, if they can get assistance to cross the creek, they can camp at their sister's place, been at the location for about 12 months, IGA store is probably not familiar to them. They also have 7 dogs, but easy to move in cages. SES shall be advised to assist with evac.
1405	LDMG called Theodore SES – to speak to Tim, regarding a request for Crystal Connally on Kitty Moran Road, need assistance with crossing the flood water – running low on supplies. Advised them on the dogs, in pens, a couple and a 3 month baby, SES confirmed on the assistance, advised on the SES to liaise with Crystal directly to organise the assistance. The local QPS will be informed. Latest reading on the river – 13.31 at 2pm.
1410	LDMG contacted the QPS Theodore (Adam R) – to advice on the current situation regarding a couple, 3 month old child and dogs. QPS advised on tractors and 4WD can only get through there, requesting resources to the Kitty Moran and Castle Creek Road intersection, suggested a boat from Moura to go and cross the creek, requested them to liaise the SES on both sides, i.e. Moura and Theodore SES.
1414	LDMG contacting Theodore SES on the developing situation – regarding a couple, 3 month old child and dogs.
1416	LDMG contacting Moura SES on the developing situation – regarding a couple, 3 month old child and dogs. Advised a boat from Moura to go across and liaise with the Theodore QPS and SES on the other side. Moura has no flood boats operators at the moment – they shall be sent in, SES will be about 1.5 - 2 hours, due to road closures.
1425	LDMG called IGA Theodore – enquired on the number of boxes packed for the re-supply by helicopter – 7 boxes, 5 are normal sizes (like tomato boxes), and 2 white foam boxes.
1427	LDMG called Tim from Theodore SES – regarding the boat organised from Moura, ETA 4:30pm, but requires boat operators from Theodore, and liaise, including the QPS, also, a boat will be available as a backup from Theodore in case its required. Tim shall try and get some local volunteer to assist who have the local knowledge of the area near Castle Creek road. Requested Vaughn to call LDMG when available.
1443	LDMG contacted Shaun Q – to advise on the Theodore airstrip restrictions, but the helicopter is not an problem, and they will ring back in 10 mins to advise if they have an aircraft for us.
1446	John Walker calling Mayor John H – updating him on the current situation.
1447	CR duty officer notified of the flood boat operation that Moura is going to undertake at Theodore.
1450	LDMG to contact Vaughn to inform him on the situation for the heli-supply, and to have someone liaise with the helicopter upon arrival, and will advise back on the time of the ETA of the helicopter. Vaughn is not leaving town. Also to pick the supplies from IGA before it closes at 6pm.
1454	LDMG to call Teresa at Moura SES to advise her on current available roads, Gibihi road is open to use. Currently she is ETA by 1600, updated her on the situation from Theodore SES boat operators.
1456	Shaun called in the LDMG – nearest helicopter available form Emerald, 07 4046 3305. LDMG will call back now on the conference.
1457	LDMG called Shaun – Emerald is the nearest available helicopter, but cant fly due to rain, but also won't fly at night either. We advised about a helicopter available at Theodore, and Shaun is willing to speak to them – Jack Hewitt

		– Sterling Helicopters. Shaun will get back to us on it asap.
1502		LDMG calling Theodore SES for update on flood level – 13.31m , contacted Tim – updating on the situation for boat evacuation, they have been in touch with the Connelly's. QPS is coming down shortly. Tim asked – the baby is out of nappies, and requested some supplied to them, LDMG shall get in touch with the IGA to organise an account to be able to facilitate this request. Vaughn – updated on the situation of the helicopter, and will get in touch asap, also updated on the requirements of nappies from the IGA.
1506		LDMG called in IGA Theodore – for nappies – under Crystal Connelly, for the 3 month old baby, to be shipped to them while on the move. Connelly's contact details have been supplied to Jenny.
1508		Shaun called in – Local Helicopter is available from Theodore, advised that Vaughn Becker will liaise.
1509		LDMG called to update Vaughn on the current available helicopter to meet them almost immediately at Theodore. Noted: keep the 2 different job's essentials separate.
1512		LDMG calling Jeff B – he on another call, will be calling him soon and sending him a SITREP at 4pm, will be attending he meeting tomorrow at 10:30am, and the river has dropped and stabilised at 13.31m
1513		Tim from Theodore SES – advised on the Kitty Moran job, cannot be done, inaccessible. Confirmed weight of 60kgs of supplies to Patrick P. There may be a possibility to use the same helicopter to pick up and drop the stranded couple, baby and dogs, with nappies.
1516		LDMG to Shaun – requesting the further use of the helicopter for the Kitty Moran job. Shaun has confirmed the Kitty Moran job can be done, provided its done before last light. The task will be split:1) Re-supply to Patrick 2) return back for nappies and then to pick and drop off the Connelly's.
1524		Shaun to John W – Advised on doing the Kitty Moran job first due to urgency and last light issues, and then the re-supply, 1474\$ an hour.
1525		LDMG to Mike Dixon (DDC) – updating on the situation – on the Patrick P and the Kitty Moran jobs. Updated on the confirmation of the jobs under Shaun (Independent Aviation) via Sterling Helicopters, Mike advised to wait will he get confirmation from Jeff B, to ensure the declaration is in place. Helicopter is on its way at the moment. Job order: 1) Kitty Moran job 2) Patrick P re-supply job. SITREP will be sent at 4pm. The declaration confirmation is to be emailed to both Mike and Jeff.
1531		LDMG to Vaughn – updating on the latest situation – currently raining at Theodore, ETA of helicopter is 5mins – need to negotiated with the crew on the latest job order – Kitty Moran 1 st and then the Patrick P re-supply job, and to see if the helicopter will fly in current weather. Also, verbal agreement in place from Shaun.
1534		Discussing the current change in situation and jobs, and to advise Patrick P to keep an eye out for the helicopter coming in today possibly. Patrick P's number
1536		LDMG called Patrick P – updating on the current situation. Patrick will be waiting.
1537		Vaughn to LDMG – wanted to know where the copter would land, at the gates of the show grounds.
1538		LDMG calling Jim Watson – requesting to open the Theodore airport gates, Jim said that it should not have been locked.
1551		LDMG calling Vaughn B – updated to let them know that it is dummy locked, but not actually locked. Helicopter is to land at the airport and that the gates were only dummy locked, not actually locked.
1543		LDMG calling Jim to update that the gate is only dummy locked and all is good.
1545		LDMG calling Jim S (BOM) – getting update on the rain and flood levels at Theodore, BOM advises that it's receding for now and the river has reached it's peak.
1547		LDMG discussion – SITREP and Media Release 3 for 4pm.
1554		LDMG calling Alan – getting update from him on local traffic access, and are looking good, except for those which have road closures on them. Advised to update again tomorrow about 10am.
1558		LDMG discussing about the following day's itinerary.

	1609	Sent email about Rural authorisation form for the use of the helicopter to DCS
	1609	Jeff B called Pat D – regarding the situation and the correct forms being sent. Confirmed the documents have come through. Currently awaiting on the situation with the helicopter and rescue and re-supply jobs at the moment.
	1618	LDMG calling Crystal Connelly – confirming the SES has been in touch with the Connelly's, updating that there may be delays due to rain for he helicopter.
	1619	LDMG calling Vaughn (SES shed) – the helicopter has dropped the SES crew to the boats for the Kitty Moran job, but is currently grounded due to rain from the Patrick P re-supply job, river level is at 13.31m at 4pm. Local residence is requesting a road closure signage to be placed on a flooded road, as vehicles passing by wash water into the house, somewhere north of Theodore on the Leichhardt Hwy.
	1630	LDMG called Tony – requesting a road closure on the northern stretch of the Leichhardt Highway due to complaints from residents, and relocating the traffic signs to the Taroom turnoff, except to local traffic. Tony is in Rockhampton, but said that the sign relocation is not an issue.
	1632	LDGM calling Vaughn – Advised on Tony in Rockhampton, and the sign movement is not an issue, and Vaughn will organise for council staff to move the signs.
	1635	Jeff called Pat – To confirm the fax incoming to LDMG, and updating on the current situation and delays due to rain. Also being updated on the available contacts during the weekend, and for emergency times.
Saturday 25/12/2010	0430	Cr Middleton contacted Vaughan Becker, Collin Head, Ray Geraghty, Patrick Downing, Maureen Clancy and left message with John Walker to advise of the situation that had formed overnight as a result of a storm that occurred in Theodore overnight resulting of a storm of 39mm resulting a river height of 13.45metres.
	0445	WM phoned Collin H requesting phone number for John Walkers House. Warren left message on John's phone. Collin Head agreed to contact Jim Stewart at Bom for update of situation on Theodore and will ring back
	0500	WM spoke to Vaughan Becker and Peter French at the Theodore SES shed. Water level then 13.46m. Vaughan advised that water was entering Weiden's house SES people were present to assist.
	0510	Collin H spoke to Jim Stewart BOM on Jim's mobile. Jim will go into work now and ring Collin back with details on Theodore. Warren advised CH current reading at Theodore is 13.46m
	0520	Phone Vaughan Becker that Collin H will call him back with details once spoke to Jim BOM
	0525	WM phone Patrick downing of details on situation, Patrick suggest that Vaughan arrange a community meeting this morning early. Patrick queried hotel accommodation for any evacuees and agreed to phone Vaughan direct.
	0526	WM contact Gail Roylance and will attempt contact John Walker.
	0530	WM spoke to Collin Head then Maureen Clancy and agreed to activate the coordination centre from 0630 to 0700. WM then contacted Vaughan Becker Allan Harris, Lee Snoodyk (phone switched off), Gladstone Police, Allan Palmer, Patrick Downing, Garry Dobbs, Gail Roylance and Jeff Beckitt to advise of coordination centre being activated from 0630am.
	0620	Contacted Theodore SES – water level 13.48metres
	0625	WM arrived at Coordination Centre.
	0630	Vaughn Becker advised that community meeting will be held at 0700hrs
	0635	Collin Head advised that he will forward through all actions he had taken.
	0638	Gary Dobbs contact local QAS of the Theodore situation.
	0645	John Walker contact coordination centre. John will contact Collin Head for update and travel to Biloela.

0648	CH rang WM advised that ergon contact is Shane Cook for the Theodore area mobile number [REDACTED] Collin waiting return call from Alistair Cummings about sewerage plant in Theodore and Vaughan Becker enquiring about availability of power eg generators if required. Collin
0651	Vaughan Becker advised of river height at 13.5m. Vaughan heading to community meeting.
0654	Helen contact Theodore hospital all staff are fine 3 patients nursing type no acute.
0655	Helen contact Taroomb hospital all staff on duty 2 nursing patients 1 acute no plans for EVAC. 1 patient supposedly being transferred from Toowoomba today.
0657	Helen advised Baralaba hospital has all staff and no patients.
0658	Helen advised Moura 2 patients nursing type await confirmation that all staff have arrived.
0703	Patrick Downing called WM suggested we contact Ken Crane & DEEDI to inform of recent developments of Theodore. VB has spoke to Patrick requested relief of SES staff. Patrick will organise out of Rockhampton.
0704	Collin Head rang to confirm Jaz email address.
0704	Helen advised Moura staff member has arrived safely.
0705	WM contacted Ken Crane to advise of situation at Theodore and provided mobile number [REDACTED] House in Huon Street has had some water issues about 0430 this morning. Asked for a DEEDI contact – Peter Long
0712	Allan Harris phoned to advise that he has sent a person to check Palm Tree Creek water level.
	Patrick Downing phone contact for morning teleconference [REDACTED] Also advised that he had been in contact with Lee Snoodyk who will attend the conference this morning.
0722	Helen Austin – Biloela Hospital going back to work her contact details if required [REDACTED]
0745	Vaughan Becker called there is an issue with ground level power at the new estate in Theodore.
0747	Vaughan called to discuss that people are starting to become uneasy. Ergon has advised that they may have to cut the power off the new estate. Vaughan has noted that he has no experience with Evacuations would like assistance with this from EMQ. WM advised that he will get Patrick Downing to call him direct. The DON of the nursing home has been in contact with the hotel to organise relocation if required. Vaughan is relocating the LDCC to the Shire Hall.
0748	John Walker called to advise his arrival time at the coordination centre will be approx 0900hrs
0750	General discussion on options available to the public if an evacuation is triggered. Options to take Christmas gifts, esky with food or just essential items. Maureen mentioned that Moura Mine has made an offer of assistance with generators if required.
0758	Patrick Downing will contact Vaughan about the possibility of assistance coming from Rockhampton. Ken Crane has had experience with evacuations and will support Vaughan Contact for DEEDI is Phil Henry [REDACTED]
0800	Maureen left message for Phil Henry – DEEDI in relation to the situation at Theodore and requested him to return her call.
0808	Donald Dale from the Theodore Fire Services will undertake a run around with the PA system on a fire truck to warn the local residents.
0813	Theodore SES advised new water level of 13.53m
0814	Maureen spoke with Phil Henry in relation to the situation at Theodore. LDMG will email through the SITREPS [REDACTED]
0816	WM informed Patrick of the new water level being 13.53m
0817	Collin Head called to get a situation update was advised the 0800 reading of 13.53. Advised that John Walker has not yet arrived and was expected at the LDMG around 0900. Noted that Patrick is up to date with levels and he is organising assistance for Vaughan. Agreed to issue the press release immediately and keep in touch with BOM.
0842	Collin Head rang to advise of assistance to Vaughan Becker, Patrick Downing was unable at this time to provide personnel into Theodore. Collin suggested to send admin support to Vaughan, possible send Gail to Theodore to assist Vaughan.

0844	Collin has just spoken to Jim Stewart and BOM. Jim is waiting for the 0900hrs reading prior to making any further comment BOM is still looking at 13.6. He also discussed the assistance to be given to Vaughan on the ground in Theodore.
0845	Cr Maureen Clancy rang to inform the Mayor of the current situation in Theodore
0853	Contacted Sue Corfield to come into the Coordination centre for Admin relief.
0854	WM left message for Collin Head regarding assistance for Vaughan.
0856	WM advised Vaughan that Gail will be coming to Theodore to provide assistance. Vaughan to contact Theodore Police to arrange crossing of the water into Theodore. Provided Vaughan with Gail's contact details [REDACTED]
0900	John Walker arrived at LDCC
0903	WM spoke with Ken Crane from Rockhampton to advise Red Cross phone [REDACTED] (duty officer)
0904	Theodore river height 13.55
0922	Collin Head contacted LDCC – has requested John Walker to check out contour levels for a height of 14metres. LECC working with residents on 9 th Avenue.
0930	Jeff Beckett requesting SITREP LDCC advised that this will be forthcoming. He will work from home.
0940	Lee S contacted Alistair Cumming he informs that the power to the sewerage treatment plant has been switched off and he will contact Theodore crew to ensure that maximum water level is holding.
0945	Maureen contacting Red Cross to advise of the situation in Theodore.
0945	LDCC conference call with Taroom office. Advice that Palm Tree creek is across the highway and flowing really fast. 10mm rainfall last night but heavy air today. Taroom reports as stable today. Allan advised that this water will not impact Theodore. If there are any emergencies a rotary winged aircraft will need to be used. EMQ to arrange helicopter services is required. JW outlined process that is needed to be followed. Taroom hospital could take 2 high care patients, 4 independent living and there is other services providers that could help with 4 more spaces. WM provided that evacs could be possible. Red Cross has been notified of situation. Taroom will hold all traffic from heading north. Hospital and QAS have been notified to be on standby. JW advised water supply situation and sewerage treatment plant switched off.
0955	Call centre received call from duty officer from the Red Cross returning Maureen's call. They have been put on alert and Maureen will update them at 1400 and if they are required will be able to arrive tomorrow.
1000	There is 3 paramedics in Taroom and 1 could be made available if required in Theodore.
1017	Jim Watson has advised that the water level is just onto the bridge, Council staff have placed water over road signs on the approaches.
1025	Maureen and Ray Geraghty are in the conference call,
1045	John Walker spoke with Jim Stewart of BOM. Jim advised Theodore and Taroom area to expect up to 200mm rain commencing this later afternoon continuing Saturday and Sunday, with widespread heavy falls with a short term drop in river height, maintaining at least 13.4m & possibly peak at 13.6m over next few days.
11.00	Ray Geraghty has just spoken with Theodore SES, they advised river height at 13.55m, rain starting to fall.
11.10	Tele conference with Vaughan Becker: showering on & off all morning. BOM advised to expect up to 200m in Theodore area starting Saturday evening. River at 13.55m, consistent & expected to drop off to 13.44. Local rain will impact. Patrick Downing has arranged 2x flood boat operators & volunteers, for tomorrow morning. Relief assistance will leave Rockhampton at 7.00am Sunday. Conversation with Maureen: phone call to Red cross requesting competent co-ordinator volunteers to assist. Co-ordinate the locals with evacuation

		meals. Need 3-4 co-ordinators, minimum of 2 people needed. ETA tomorrow morning will be ok. Update Red Cross required. Red Cross came from Brisbane for the March event. Vaughan accepted to activate & make arrangements this evening. John advised we need to contact Q-Build for mattresses etc. Patrick will co-ordinate that. 50 mattress were dropped last event & not used. May need them for this event. At this stage locals are assisting each other with accommodation for evacuees. Ask Patrick for suggestions how to bring them in or the pub may have space. Vaughan advised no-one at the pub. Looking for availability if worse happens. SES out of drinking water, Vaughan asked for bottled water to be brought if anyone going Theodore way. May get Gail to bring it in. No access as Salad Bowl completely out. Water on the road at 600mm for a distance of 120m. There had been still water & backed up, now running. Essentials? Good supplies are present. Volunteers require personal supplies. Gail on road now, get her to call in at Banana for bottled drinking water. Evacuation of the Hostel for Ageing not to be done at night. Hospital etc have room. Advised 3 Paramedics available at Taroom, couple of beds at hospital available. Taroom may go out tonight. Suggested to rustle up spare mattresses rather than trucking them in. Maureen has put Red Cross on alert. She will ring back after 2pm this afternoon, but had advised tomorrow will likely. Red Cross are ready. Warren advised we need 2 with co-ordination skills to come tomorrow morning.
	11.35	Maureen spoke with Carolyn, Duty Officer at Red Cross. She advised 12 houses inundated in Theodore at this stage. The Hostel of Ageing is preparing to evacuate elderly to higher ground. Maureen advised there are no problems with road access from Rockhampton. Need to make request for assistance from DEC.
	11.50	Vaughan Becker advised 200mm of water over the bridge at Leichhardt Hwy [south], Theodore and near the showgrounds. He suggested that we relocate the road closed signs. JW approved relocations will inform Main Roads.
	12.05	WM spoke with Jim Watson he has advised road closed as water is over the bridge in Moura.
	12.10	QAS officer from Biloela station available to travel to Theodore if needed.
	12.14	Log Theodore SES River height @ 13.55m
	14.05	Log Theodore SES Rive height @ 13.55m
	2.25	Raining and 5 houses inundated & 3 threatening in Theodore township. Community in good spirits.
	2.27	Maureen phoned Greg Shaw about river height. LDC has had no updated readings since 09.00 on Dawson River at Moura. Unofficial markers, river still rising
	2.28	Maureen spoke with John McTaggart, he is still doing manual readings at the old weir on Dawson River at Moura
	2.38	Helen, DON at Biloela Hospital enquiring of the river height in Theodore. Reporting that hospitals in Theodore, Moura & Baralaba are all ok
	2.52	WM took call from Patrick Downing, to confirm river level at Theodore as 13.55m and steady. Raining in Biloela and Theodore. BOM predicts possible height of 13.6m. Emergency Services on standby. Teleconference with DON at Theodore Hostel for Ageing shortly.
	3.05	Helen, WM, Maureen, JW, Vaughan in teleconference with Tammy, DON of Hostel for Ageing of Theodore: brief from Tammy for the possible evacuation of residents at present. Hostel on standby, they have 17 independent living residents, 2couples who care for each other, 3 singles need assistance. 5 high dependancy. They are on standby with Meds ready to go. The Hostel's plan has been upgraded since march event. WM asked ETA for evacuation of all residents, SES have 6 to assist. Hostel are packed ready to go. Frail aged ready to go. Water level same as march event, maybe 10cm higher. Water lying in different way. Retained at present, same as March event. WM advised with heavy rian to come, unknown. Tammy has very minimal staff (4/5) staff to assist with evacuation. Don't want to endanger any residents considering possible evacuation at night. Those classed as low care are booked in for the hotel accommodation. Hostel have liased with QFS regarding evacuation. Helen advised Tammy to liase with Ellen Palmer. Tammy asked for backup service, Helen advised extra AIN on duty this pm, may be utilised. JW confirmed independent living units (5 small units to north, Dawson Ave) could be less priority than other buildings. VB asked for mud map to confirm contours. WM wants to feel assured if the threats there, get the residents out before dark.

3.15	Gary Dobbs, QFS advised call from Greg Shaw, he can't get to the markers at Dawson River due to water over road. Need to address lack of access to river height markers, as highest river levels to date. Greg to go out before nightfall to check the changes in river level. He advised a lot of water spreading across the land. Need to gather knowledge of impacts on local River residents at Moura, believed they haven't been checked.
3.30	Advise from Qld Health- Ellen Palmer Rural DON, will now co-ordinate & liaise with Tammy at Theodore Hostel for Ageing & Judy at Theodore Hospital. Ellen's phone [REDACTED] Helen still available to attend meetings/teleconferences on Ellen's behalf.
3.34	Log Theodore SES shed at 13.56m
3.50	Video link with Alan Harris at Taroom, he advised if only an inch of rain Taroom can absorb it, if heavy in a large area will cause problems. No through traffic, very little local traffic. Cattle Creek has risen by 4 to 6 inches, running strong & debris on road. Can't get to Palm Tree Creek and no access to the north. JW asked Alan to keep watch on river and rainfall, 2-3 hourly and report to LDCC twice daily. JW asked for an update from Alan in Taroom about 8.00pm this evening. WM advised Alan of the BOM predictions locally for river height at Theodore & Red Cross & Flood boat operators coming from Rockhampton tomorrow morning. JW advised Alan to have link-up with Taroom at 8.00am tomorrow.
3.55	GR called in to explain photos emailed. Access rd around water treatment plant. 200m and over. Spare allotments in Seventh Avenue suitable for helicopter. Sun Water compound too tight.
4.02	JW spoke with Ellen Palmer she advises residents on day leave to stay with family. Taroom, Moura & Biloela have beds available. WM advised no road access. Water levels consistent since 9.00am, last hour has risen, possibly the local rainfall impacting on level. Hostel for Ageing are on standby to evacuate. Could Ellen advise LDCC if there any residents to return to Hostel this evening. BOM levels to remain at around 13.40m not considering the effects of the heavy rainfall expected. Helicopter won't operate if moderate to heavy rainfall. Gary Dobbs SES, advised if helicopter required for this type of evacuation a chopper out of Rockhampton or Bundaberg will be required.
4.10	Maureen spoke with resident on the Dawson River, Rod Theodore, he advised no problems reported for residents along the Dawson River. If river level rises 2m they will be in trouble. Serious situation if the level breaches Sheltons Piggery levy bank. Stewart Beck will be able to give more detail on the western side of Dawson River at Moura (for local knowledge).
4.18	Gary Dobbs QFS, recommended Theresa Moura SES to go out and take a look at the river around Shelton's Levy Bank & report back to LDCC.
1640	Maureen phone call from Caroline Red Cross (Duty Officer). Have two people coming to Theodore tomorrow. Will drive in from Rockhampton as far as they can. Arrive approx 4pm. LDCC need to book hotel. Will call back tonight to confirm.
1645	Phone call from Gail Roylance. Advised that Vaughn has gone home for a rest, Gail will be on call tonight.
1715	Phone call from Ellen Palmer. Informed us that there are three elderly people in Theodore hospital and three elderly people who are on day leave. 6 in all who may require evacuation. Doesn't believe 3 on day leave will return to hospital tonight, but will advise if they do. Three in hospital are 94, 98 & 99yo. Therefore, would require escorts and patient aids to evacuate. There will only be 2 nurses on staff until tomorrow afternoon at Theodore hospital. If required, the hospital can take an extra 10 people but they would have to be placed in corridors etc. The hospital would need to rely on volunteers to assist the management of extra patients.
1730	Ray Geraghty advised that John McDougall will go to Theodore tomorrow to provide support to Vaughn Becker. Ray will drive John to Banana, arriving at 8.00am to be collected by SES team from Rockhampton on their way to Theodore. Patrick Downing will advise SES team in Rockhampton to pick up John at Service Station in Banana.

	1740	Phone call to Cr Ferrier, advised that he would not be required in Theodore at this stage and request that he remain on call for issues arising at Baralaba.
	1750	WM advised Gail Roylance that two Red Cross volunteers will depart Rockhampton at 1.00pm 26/12/10 to travel by car to Theodore. Gail to inform Vaughn and to arrange for their collection by boat if necessary on arrival at Theodore.
	1750	Jaz phone call to Col Head. Updated on situation. Collin now has access to emails.
	1754	Phone call to Jeff Beckitt – no answer. Asked to phone back for update.
	1800	Phone call to Theodore SES – river level 13.55m.
	1800	<p>Phone call to BOM</p> <p>Peter Medely - River Predictions – 13.55m is likely to be maintained for some time, fluctuations will depend on local rain fall.</p> <p>Tony - Rainfall – will be right in the middle of the rain fall area. Looking at 200-300ml in the next few days. Are still doing models. Probably clear up next week.</p> <ul style="list-style-type: none"> o Sunday – heavy rainfall, 50ml during the day. o Monday – chance of 50ml widespread, isolated 100ml, 20% chance of seeing widespread 100ml. o Tuesday – similar to Monday, widespread falls 30-50ml. o Wednesday – starting to dispatch, shift further south, 20-30ml. o Thursday – hopefully clearing, widespread 50ml. o Friday – 30-50ml widespread. <p>Model based on 50ml daily.</p>
	1810	Phone call from Caroline at Red Cross. Ray advised her to have the Red Cross reps call the disaster centre before they leave to go to Theodore. Confirmed details.
	1825	Phone call to Jeff Beckitt. Updated Jeff on the situation, advised of BOM's predictions. Will send SitRep about 7pm.
	1830	Phone call to Collin Head. Updated on situation. Collin looking at returning to Biloela on Monday 27/12/10.
	1838	Phone call to Cr John Hooper. John advised that he will try to return to Biloela by Monday.
	1845	Phone call to Gail Roylance. Gail advised that committee meeting is organised for 0900hrs tomorrow morning. Public meeting organised for 1200hrs tomorrow. If the river gets to 13.7m, need to call Theodore Aged Village to start evacuation (take 2 hours). QPS will assist in evacuation. Warren advised of the patients at the Theodore hospital. LDCC will advise Ellen of 13.7m level to evacuate Theodore Hospital.

	1900	Phone call to Theodore SES – river height 13.55m.
	1900	JW phone call to Greg Shaw. Water on bridge at Moura risen about 15-20ml in last hour. He will keep a watch on it tonight. If there is any significant change he will contact LDCC.
	1955	Phone call from Greg Shaw at Moura. Spoken to Moura Police – will close Highway at Dawson River crossing at 8.30pm tonight. Bollards have blocked off road to stop traffic from driving around the signs.
	2000	Phone call to Theodore SES. River height is 13.55m.
	2100	John Walker rang Theodore SES – river height 13.55m
	2105	Phone call to Patrick Downing. At what level will the power be cut off? Issues to consider are:- the ongoing ability to provide sewerage and water services, access to the airport and food supplies. Following discussions, and in the interests of preventing fatigue to key personnel it was agreed that the centre would not be manned from 23.00hrs to 06.00 hrs Sunday.
	2132	Phone call from Ellen Palmer. Asking for an update on the current status. Discussed the proposed scenario for the evacuation of Hospital Patients and nursing home residents. Advised that the agreed trigger point for evacuation will be 13.7 metres. Ellen will contact the LDCC at 07.30am Sunday.
	2143	Phone call to Jeff Beckett. Advised of discussions with Patrick Downing and the centre would not be manned from 23.00 to 06.00 am Sunday. Jeff will have a discussion with Michael Dickson from Police Service regarding trigger for external advice and assistance, and a teleconference will be held following committee meeting in Theodore scheduled for 9.00am Sunday. Jeff agreed that in the interests of staff welfare that centre should not be manned from 23.00 to 06.00am Sunday. Warren and John will be on call during this time.
	2155	Phone call to Gail Roylance. JW advised that the centre will not be manned from 23.00 to 06.00am Sunday. John and Warren will be on call during this period. Advised that there will be an evacuation planning process during the morning. SES at Theodore have a large generator that could run the RSL Hall.
	2208	Call from Theodore SES ; the river height at 2200hrs is 13.51m. SES advised they would stay up till midnight and resume operations at around 0600hrs. Would call us through the night if necessary.
Sunday 26/12/10	0530	JW call to Nathan SES Theodore – River level at 13.45 only light drizzle overnight
	0545	Gail Roylance called - advised heavy rain had just started to fall at Theodore. Advised of washouts on Leichhardt H'way to north & suggested SES Rockhampton may have difficulties getting to Theodore. Patrick Downing should contact Nathan at Theodore SES for further advice on access to Theodore before they depart at 7.00am.
	0605	JW call to Patrick Downing – advised heavy rain falling in Theodore & Nathan at Theodore SES expresses concern about access for boats & personnel from Rockhampton. Please call Nathan directly. Patrick advised 5-6 inches in Rockhampton over night. Patrick queried river height at Rannes – 2.4m over?? Warren advised 55mm in his rain gauge over night. JW to confirm routes & details from Rockhampton with a view to coming via Calliope rather than the Leichhardt H'way.
	0611	Jim Watson advised Leichhardt H'way closed between Banana & Dululu. Dee R 1m over on Burnett H'way at Dululu & closed.
	0619	JW call to Gladstone Regional Council re advise on Dawson H'way access between Gladstone & Biloela. Asked to ring with advice as soon as they hear.

	0625	JW call to RACQ re Dawson H'way between Gladstone & Biloela. Unable to contact anyone.
	0627	<p>Historical river heights at Theodore: Midnight – 13.5m 0100 – 13.5m 0300 – 13.48 0500 – 13.45 0600 – 13.44</p> <p>Baralaba: 0600 – 13.9m</p> <p>Moura Weir: 0530 – 5.85m</p> <p>Taroom: 0500 – 5.17m 0600 – 5.15m</p> <p>Gyranda: 0545 – 3.19</p> <p>Isla Delusion: 0515 – 10.29m</p> <p>Utopia Downs: 0530 – 5.30m</p> <p>Glebe Weir: 0530 – 12.44m</p>
	6.37	Jim Watson called Bill Gable– Burnett & Leichhardt H'ways closed. Police will not cross between Rannes & Wowan. Don R at Rannes is expected to go over the bridge. Dee R & Alma Cr are over bridges on Burnett H'way.
	6.38	JW called Col to update on situation
	7.00	JW – called les Crossman re Dawson h'way status between Gladstone & Biloela – advised contact Roadtek Rockhampton

7.04	JW called Roadtek – no information on the Dawson Highway between Gladstone & Biloela – suggest contact Gladstone Regional
7.04	Patrick Downing contacted Warren Middleton requesting phone number for Biloela police. Warren gave contact for Alicia (constable).
7.04	Gary Dobbs rang SES re reading at Theodore River – 13.45m
7.12	JW called Gladstone Regional Council – will send out staff to check the highway west of Calliope and advise us in due course.
7.12	Patrick Downing phoned to say that road between Gladstone and Biloela is open to all traffic.
7.21	Col rang for update on highway around Rannes – JW contacted Jim Watson for update Col.
7.29	Warren Middleton phoned for coordination centre phone numbers for diverting his phone calls during fatigue break.
7.32	John Walker contacted Greg Shaw (Moura) for update – advised water still over Dawson River bridge
7.35	Ellen Palmer rang to be asked to be informed of any updates.
7.48	John Walker contacted BOM for update on Dawson River at Theodore – Moderate to Heavy falls for Sunday, Monday and Tuesday has been predicted. Flood levels likely to be maintained at current status.
7.55	John Walker contacted Alan Harris for Taroom update – 20mm of rain overnight. Palm Tree Creek still high. Cattle Creek has risen overnight and the highway remains closed. Injune Road access by 4WD. River height now at minor level. Road to Wandoan is open. Current weather levels can be handled by the river system at present.
8.08	Greg Shaw rang to advise Banana to Baralaba road closed
8.14	Cr Maureen Clancy received phone call from ABC radio to conduct a phone interview on an update on conditions.
8.21	Karen Schroter contacted Alistair Cumming for update on Theodore STP and WTP – STP has been closed. WTP open in daily hours and pumping during the day.
8.25	Phone call received from Greg (Rockhampton SES) – were not told to go through Calliope and currently at Dululu and cannot get through. Now advised to go through Calliope for access to Biloela.
8.27	John Walker contacted Cr Vaughn Becker for update – Vaughn has raised concern that relief personnel are required in Theodore. Suggested that helicopter be used to transport relief staff direct from Rockhampton. John Walker advised Cr Becker to ensure information on what is required for emergency evacuations such as airport access, power, food supplies, water and sewerage service availability is obtained. Cr Becker asked if we could find out on availability of extra resources that may be required at the Theodore Retirement Village. When SES staff arrives from Rockhampton, they will take John McDougall to Theodore for respite for Vaughn/Gayle.

8.28	Alistair Cumming phoned – Baralaba WTP is operational – the river height would need to rise another 2m before problems may arise. Local BSC staff are able to travel around the Baralaba area.
8.44	Cr Maureen Clancy received call from Nev Ferrier that he has been called to Wowan at 3.00 am regarding flood water entering the township. Height did not reach level of last Thursday and flood levels have receded. Water levels of Don and Dee Rivers have been predicted to be very high. Mt Morgan has received 160 mm meaning levels may increase.
8.45	Gary Dobbs received phone call from Carol – QAS – Washpool gully is 0.4m over. Road closed sign has been knocked over. Lee Snoodyk is heading out to investigate.
8.50	Greg Shaw rang for information on whether the Calliope road is open – advised that we have yet to receive information back from Gladstone Regional Council on the situation, at this stage it is still open unless we are advised otherwise.
8.51	John Walker received phone call from Patrick EMQ – JW advised that SES crew travelled to Dululu and we have redirected them to Calliope. Patrick advised that the message to travel via Calliope was given to the operators and Patrick voiced his concern that message was ignored or misinterpreted. JW has advised Patrick to contact Vaughn of possibility of using helicopters to ferry emergency staff to Theodore.
8.54	John Walker received phone call from Lee Snoodyk – update of Kroombit and Grevillea creeks on Dawson Highway. Suggested that road be closed and JW recommended he liaise with Jim Watson to put signs up.
9.02	Phil Hendry from DEEDI - asking if there is any further assistance required from his department. Maureen Clancy advised that Red Cross are coming into Theodore today and we will contact him if further assistance is required.
9.03	Garry Dobbs rang Theodore SES for river height at Theodore of 13.43m.
9.05	John Walker contacted Patrick from EMQ – advised that Sheep Station Creek between Calliope and Biloela is running at 0.5m. Patrick will get back to us when further updates are obtained.
9.12	John McDougall received phone call from Rob Huggers – advised that water over road signs at Kroombit and Grevillea Creeks. Water is rising quickly and advised that road will require to be closed within 30 minutes to 1 hour.
9.15	Jeff Beckett rang from DDC to organise a teleconference this morning at 9.30 am or 10.00 am. He will contact us when this has been arranged.
9.15	John McDougall rang Gladstone Regional Council call centre– Road closure signs required for Sheep Station Creek. Gladstone Regional Council advised that current road assessment is being undertaken by on call staff with Council.
9.17	Patrick from EMQ advised that he is contacting Jeff Beckett to arrange the travel arrangements required for emergency staff.
9.19	Jim Watson rang to advise he is phoning Main Roads to close the road from Biloela to Banana.
9.20	John Walker received phone call from Patrick EMQ – SES emergency staff will be kept in Rockhampton at current time rather than going to Calliope until advised further.
9.25	Lee Snoodyk rang Theodore SES staff advising them to arrange that if staff could at present take fatigue breaks whenever possible due to the difficulty in obtaining relief staff. Suggested that leave 1 staff member there to stay at shed and relieve them in due course..

9.31	Cr Maureen Clancy received phone call from Cr Vaughn Becker requesting we contact Anglo America Dawson Mine suggesting that they offer to bring in emergency staff for the current situation (helicopter).
9.39	John Walker contacted Ellen regarding the Theodore Nursing Home staff resources receiving assistance. Ellen advised that she will contact Tammy to see what their issues are. John McDougall raised the issue that this has come from Vaughn Becker not from the nursing home staff. Ellen stated that she will contact them and return our call.
9.44	Jeff Beckett (DDC) rang to arrange conference
9.46	Jim Watson advised that 9 Mile Creek South of Thangool on Burnett Highway is over. Road has now been closed. Washpool Gully on Burnett Highway north of Biloela has now been closed. Jim has contacted Main Roads to inform them of these details.
9.50	Teleconference with Jeff Becket (DDC). Questions surrounding capacity of our temporary accommodation, food supplies, bedding, damage to homes that were inundated (is there still only 5 homes inundated), what is the trigger point for evacuations. Response by John Walker was 13.7 meters for hospital and aged care facility. Concerns were raised with regards to sourcing evacuation supplies e.g. bedding, additional evacuation centre; Liaising with Ellen Palmer regarding volunteer for hospital and aged care; Source/determine food supply; request helicopter for SES staff Rockhampton.
9.55	Jim Watson received phone call from Gail Weber that road has been closed from Dululu to Mount Morgan. Gail advised that Dee River is 5m over the bridge.
9.58	Cr Maureen Clancy received call from Ellen Palmer – Ellen has touched base with Tammy – comfortable with staffing levels. Ellen has offered the hospital for high care patients. Ellen will contact Tammy again at 4.00 pm.
10.02	Gladstone Police enquiring for Banana Shire Council to place sign up advising of road closure to Calliope. Jim Watson advised that staff are in process of erecting signs at present.
10.05	Jaz Tumbers obtained flood levels for Theodore -13.4m at 10.00 am.
10.10	Jaz Tumbers rang Patrick requesting what form to fill out regarding the request for resources (helicopter) to be sent.
10.15	John McDougall taken over John Walker.
10.22	Jim Watson received a call from Col Head – enquiring on a current update. Col advised that he is investigating his availability of returning to Biloela
10.22	Gayle Roylance rang advised John Walker that they are finding a spot at the aerodrome to land a helicopter
10.27	John McDougall rang Gayle Roylance - Gayle confirmed access at aerodrome for landing point. John McDougall advised that a teleconference with Vaughn Becker will be arranged shortly.
10.30	Lorelle Kurtz rang advising that the signs at Washpool Creek crossing have again been knocked down. Jim Watson will travel out directly to investigate the issue.
10.32	Patrick from EMQ rang advising to return call via teleconference to obtain correct forms and information. Jaz Tumbers liaised with Patrick regarding these forms and forms have been completed and scanned through to Patrick for action.

10.35	Gayle Roylance rang requesting John McDougall. She requires line marking paint to be bought over when he goes over to Theodore.
10.41	Gayle Roylance rang requesting SD cards for cameras to be bought over by John McDougall.
10.48	QAS rang Garry Dobbs requesting advise on whether the road to the airport and if airstrip is open. Gary Dobbs contacted Jim Watson who will contact us once confirmation has been obtained on the access and availability to the airport.
10.59	Kate Johnson to contact Paul Florian (Qld Health) regarding water quality in Theodore. Discuss proposed action plan. Communicate with Ray Johnson at Theodore WTP with proposed recommendations.
11.03	Gary Dobbs has been advised by John Walker that the access to airport is okay at the moment – 200mm under. Gary contacted QAS and advised as such.
11.03	QAS advised that rescue helicopter is unavailable to fly due to weather conditions.
11.07	Gary Dobbs contacted SES Theodore for reading at 11.00 am – 13.4 m. Currently fine at Theodore. SES Staff will leave Theodore shed before midday.
11.09	John McDougall rang Vaughn Becker for update – Confirmation from Vaughn required on capacity at Theodore – 8 rooms at 2 per room. Rooms in the Hotel – 4 to 5 cabins. Total 45 beds for Hotel/Motel. Old barracks accommodation of 45 may be available. Also available to use the school and old RSL but require mattresses, bedding etc. Food supplies – local IGA stocked on Friday. Confirmed that 8 buildings have been inundated and no more reports of extra homes affected. No damage assessments have been done as yet. Approximately 1.5 days of fresh water available in storage and limited supplies of bottled water available through local stores (Hotel, newsagent and IGA). Power will get turned off at new estate at 13.6 metres. Advice given to Vaughn about current STP and WTP issues with Pump station at new estate if the level goes over this. Potential public health issues may occur especially if the power is disconnected by Ergon. Advised Vaughn regarding helicopter coming over (if/when this is given by DDC) and that John will be travelling over at this time and Gayle will come back to Biloela on their return back to Rockhampton. Advised that helicopter is unavailable at present due to current weather conditions in Rockhampton. Proposed Red Cross support has been put on standby. John and Vaughn then discussed that In event of full evacuation, the aerodrome would be the most suitable evacuation point. Communication updates are undertaken by Theodore team at 9.00 am daily with a community update undertaken at 12.00 daily. John advised that if public enquire about pets, that RSPCA organise demountable cages.
11.37	Received a phone call from Col Kirkegaard advising that Moura WS & S staff have no access to Baralaba.
11.37	Patrick from EMQ rang requesting email from Jaz Curtis regarding details of personnel required for the helicopter flight to Theodore.
11.40	Cr Vaughn Becker rang – Main Roads have opened the road to Palm Tree Creek to local traffic only. Water is off the bridge south of Theodore.
11.43	Jim Watson rang and advised that Mt Morgan to Dululu road is open again. Dululu to Biloela road is still closed at the current time.

11.44	Patrick from EMQ rang advising that Jack from Theodore will be the pilot for the helicopter. Expecting to depart Theodore to Biloela with Gayle Roylance on board. Fly through to Rockhampton and pick up emergency personnel from SES and deliver to Theodore. Will then fly Theodore to Biloela to pick up John McDougall. This is all preliminary at this stage until formal advice from DDC has been obtained.
11.51	John Walker received a phone call from Vaughn Becker. Ron Bock rang Vaughn to advise that water has risen on a property near Theodore with a limited increase - so the water level may rise to 13.5 m. However if no further rain then the levels may not increase at all.
11.57	Cr Maureen Clancy received phone call from Jessica from Channel 10 requesting flood photos to be sent through to them.
12.00	John Walker received a call from Col Head advising of contact details from Gladstone Regional Council for road conditions between Biloela and Gladstone.
12.01	Patrick from EMQ rang advising that Gayle needs to be prepared to leave Theodore by 12.15 am. Patrick will call to advise when Gayle needs to be at the airport. Jaz Tumbers advised Gayle by telephone immediately of this message.
12.08	Patrick Downing rang advising that he has spoken to Jeff Beckett – verbal approval has been given by DDC for approval for the helicopter usage.
12.16	Lee Snoodyk rang Theodore for confirmation of 12.00 pm reading – currently 13.40 metres.
12.17	Maureen Clancy called Jeff Beckett regarding road closures mentioned at teleconference – He sends the reports through to head office on all road closures. Also advised that there has been approval for helicopter as per log at 12.08
12.40	Patrick from EMQ – heard from Ian at Independent Aviation – looks like using Webbs Helicopters from Emerald. Depending on weight may only be able to send 3 SES – up to pilot at the time. Jeff Becker has been notified – cost \$50 extra – billed to Council (\$1525) but recouped..
1301	Cr Vaughn called regarding WTP & STP – both have own power transformers & are not supplied from transformer on 9 th Av. JW spoke to Brendan STP has own transformer near truck stop – should be OK. Pump station is still a concern
1308	Gail Roylance called regarding the 1.00pm river reading. No details in yet
1308	Matt Middleton – request for information on Road closures from Yeppoon to Biloela from Cr Maureen Clancy.
1309	Jaz called Jess SES Theodore - River reading 13.40m
1309	Kate J phoned river reading to Gail.
1317	Greg Shaw rang, Cameron Willmott has contacted him – he has just come home and the Dawson Highway between Moura and Banana at Banana creek is over the bridge. JW will contact MR re signage

1322	JW called Main Roads (Les Crossman) regarding water over the Dawson H'way at Banana Cr and the causeway. He advised of process for road closure – depended on water height. Will notify him as soon as Greg Shaw has inspected the sites.
1328	Gail Roylance rang re helicopter – advised that Webbs from Emerald have been arranged. Will let he know as soon as we received details.
1329	Nicole from AAP Newspapers requesting some photos of the floods. Jaz was organising.
1349	Cr Nev Ferrier called – Conference phone used with JW, JMcD & Cr Clancy. Dee River dropping slowly still over 4 m at Dululu. There will be a silt problem on Biloela side as it recedes. Won't be open tonight but may be a problem tomorrow. Water truck used in last flood to flush off road. Cr Ferrier has grader available if required. Approaches to Don R are unknown at this stage. Pocket Cr Wowan – Contour bank has been damaged by large tree fall & erosion – water may get to shop. Possible use of end loader from depot & gravel to repair. JW to confirm with Jim Watson for Bill Gable to use. Not heard from Baralaba – some concern for Sid Everingham (Baralaba [REDACTED]). JW will give a courtesy call to check he is OK. Has heard that Calliope – Biloela is open to 4WD.
1401	JW called Jim Watson re contour bank in Wowan – can Bill use loader & gravel or sandbags if available? Jim will call Bill to discuss the best option.
1410	Greg Shaw – at Banana Cr. Advised JW that water is knee height on the approaches – just coming up to the bridge. Flowing swiftly, over 100m in length & rising quickly.
1410	Cr Clancy called Sid Everingham. The water is about 50m from his house. Water also separates the house & piggery. Water levels are the highest he has seen.
1415	JW phoned Les Crossman re Banana Cr on the Dawson highway. MR would like road closed.
1417	JW phoned Greg Shaw to advise that MR want the road closed at Banana Cr. Dawson Highway Banana to Moura now closed.
1422	Patrick Downey phoned Cr Clancy re the helicopter will only take 3 passengers (2 flood boat operators & 1 SES– est departure time from Rockhampton aprox 2.45pm for Theodore arr aprox 4.00pm. Will collect Gail for Thangool & take John McD back to Theodore. Will need accommodation in Theodore for night.
1425	JMcD advised Gail of helicopter movements. Lonesome Cr over road & local inflows into Castle Cr from recent downpour.
1431	Cr Clancy advised Gladstone Observer of local situation. Watching Theodore closely. Other centres not as vulnerable.
1432	Jim Watson rang JW advise unable to stabilise contour bank – conditions too boggy & wet.
1433	Kim Mobbs called – advised Grevillea Cr at 504 Meissners Rd has broken banks and flowing over the flats. Creek has risen 2m in last 2 hours. JW will try & confirm.

1436	JW called Jim Watson re the situation on Grevillea Cr.
1443	JW call Cr Ferrier to advise that the contour bank could not be repaired easily as it is too wet. No sand bags are available. Bill Gable will monitor tonight.
1452	JMcD called Gail – room booked for helicopter pilot at Theodore.
1458	Jim Watson called – Burnett Highway at Nine Mile Cr reopened.
1507	Jim Watson called re status of Dawson Highway to Calliope. H'way is OK in Banana Shire.
1508	KS phoned Gladstone Regional Council re Dawson Highway – still closed at Sheep Station Creek.
1509	KS phoned Jim Watson re Sheep Station Cr still closed.
1518	Lee Snodyk advised 4 children playing in Browns Gully
1518	JW called Alysha from QPS to advise of Children playing in Browns Gully. She has just driven that road & didn't see the children.
1522	JW rang Lee Snodyk to confirm location of children – Browns Gully from either Thangool Rd or Valentine PI Rd
1523	JW rang QPS back to advise location of children in Browns Gully is correct. Alysha is going to investigate.
1532	JW rang Theodore SES (Jess) – river height at 3.00pm unchanged at 13.40m
1543	Jim Watson rang to advise Don R at Rannes is 0.6m over bridge & rising. Road already closed.
1545	Gail Roylance called John McD to confirm helicopter arrangements and SES personnel on board.
1547	John MdD called Jess re the helicopter passengers. Jess was told by SES arrival time in Theodore is 1700 and only 2 SES personnel on board.
1549	John McD called Pat Downing to clarify the helicopter arrangements for Theodore. Left message for Pat to call him back
1550	John McD called Gail to advise that he couldn't contact either the pilot or Pat Downing & we have to assume the original arrangements stand. The helicopter was originally due at 4.00pm in Theodore.

1555	Cr Clancy discussion with Col Head. Probably no need to bring Mayor back with him from the Sun Shine Coast tomorrow (Monday). JW will advise Col of plans for tomorrow.
1559	Greg Shaw called JW re situation in Moura. Police have asked Greg to closed Gibhi Rd – water over road 80m along Kianga Cr.
1603	Pat Downing – helicopter landing in Theodore at 1700 with 2 SES people on board – please have Gail ready to go.
1604	JMcD called Gail in Theodore to relay helicopter arrival time at 1500
1605	<p>Teleconference with Taroom (Alan Harris) – some rain falling in Taroom end & river rising very slowly. Very still & hot. Robinson Cr area – has had more rain & could be expected to rise slightly at Glebe Weir. Problem is down stream levels aren't falling very much. Watch what is coming from Windemere & Utopia areas.</p> <p>JW advised the road south of Theodore open to Palm Tree Cr. Will discuss with Cr Becker possibility of closing road again tonight.</p> <p>Alan stressed that palm Tree is NOT passable from either direction.</p> <p>Leichhardt Highway open to Taroom from the south but not much traffic</p> <p>JW advised local roads in Biloela & Thangool area cut</p> <p>River at Theodore is stable – hoping for a fall before night to allow for rise from Taroom area.</p> <p>Don & Dee at Rannes, Wowan & Dululu had cut both the Leichhardt & Burnett Highways</p> <p>Dawson R bridge at Moura under water – up to mid rail with a steady rise.</p> <p>Unless extenuating circumstances AI is to rest tomorrow (Monday).</p>
1620	JW rang BOM re Dawson R update (Peter Badley will call back)
1629	BOM - Peter Badley conference call. Next 24 hours river will fall very slowly – risk is continuing rain especially heavy falls in the wrong place. JW will contact Tony a meteorologist – [REDACTED] to tell us what to expect tonight.
1629	Patrick Downing called John McD – helicopter mix up at DDC. Second helicopter will take remaining SES staff to Theodore some time this evening. Gail & John McD are on schedule for first helicopter. Gail should leave soon after 5.00pm
1636	Tony (BOM) – tonight looks OK, fairly quiet – probably a bit more to the south & east but tomorrow night may be a worry as it closes in again.
1642	<p>JW call to Cr Vaughn Becker – update BOM advice reprieve tonight but heavy showers coming in again tomorrow.</p> <p>River at Taroom end still rising slowly through to Gylanda.</p> <p>Vaughn still concerned that local water from Castle Cr will keep river levels high at Theodore. Localised increases shouldn't impact too much.</p> <p>Vaughn queried the helicopter arrangements – was assured Gail would be lifted out & John coming in – his ETA in Theodore is about 7.00pm.</p> <p>Update on discussion with AI Harris</p>
1649	Ellen Palmer called re Dawson Highway to Calliope. Cr Clancy advised it was still closed at Sheep Station Cr
1655	JW call to Jeff Beckett – update on situation & weather predictions for next 24 hours. Wind up at 6.00pm & convene tomorrow at 6.00am. As far as Jeff knows road to Calliope is still closed.

1702	Gail called JMcD – she has been left at Theodore and helicopter has returned to Rockhampton for the other 2 SES members. Eric (helicopter manager) asked if Gail she was a greater priority than the SES members– she indicated no so he proceeded back to rockhampton
1704	Cr Clancy called Cr Becker & left a message to go back out to Theodore aerodrome & pick Gail up
1704	John McD called Pat Downing & left a message re ongoing helicopter suitauion.
1710	Cr becker called to discuss helicopter situation. John McD that Gail had been left behind and pilot returned to Rockhampton to collect other SES members.
1717	Jim Watson called to advise Road closed signs to Banana, Burnett Highway (Washpool Cr) & Dawson Highway to Calliope will remain up tonight.
1720	Cr Becker rang from Theodore to advise Gail was NOT at airport.
1721	KS rang Gail to see where she was – in the helicopter (reconfirmed in subsequent call). ETA to Thangool aprox 25 Mins (6.50pm) John McD was advised to be at Thangool Aerodrome on time.
1745	Pat Downing called – advised Cr Clancy that the second SES crew will be collected from Rockhampton tomorrow (Monday). Please let him know when John has been safely delivered to Theodore.
1747	John W advised motorist that road from Rockhampton to Biloela is closed.
1752	JW phoned JMcD to ask if he could advise Cr Clancy when he arrived in Theodore.
1754	JW phoned Theodore SES – River height for 6.00pm reading – just a bit over 13.40 but not quite 13.41
1814	John McD called – he has arrived in Theodore safely. Both pilot & John collected by Cr Becker.
1819	Cr Clancy phoned Pat Downing to advise that Gail is safe in Biloela & John McD & Pilot are safe in Theodore. Advised Pat pilot would need to refuel in Theodore before leaving for Rockhampton.
1827	Col Head called to find out current situation JW advised Col that the Burnett Highway was open to Biloela this afternoon to the best knowledge available.
1839	Biloela Police visited office – advised that some motorists were bypassing the road closed signs on both highways and local roads. John advised that MR make a decision to close the road at about 300mm depth. Police also advised that the bridge at Sheep Station Creek on Dawson Highway between Biloela & Calliope is damaged and the road is closed at Calliope until further notice.
1845	Gail rang Jim Watson re the Sheep Station Creek bridge. Jim noted that he had given some motorists incorrect advice re the Banana Moura section of Dawson Highway. Jim was not notified that MR had instructed Greg Shaw to close the road at Banana Creek at about

		1330 hours
	1852	Cr Clancy spoke to ABC Mt Isa and gave update of current situation and emergency procedures in place.
	2345	Maureen advised that she had spoken with Vaughn at the request of Collin Head to touch base with Vaughn to seek his advise on the situation. As result of the is and the increase in water levels Maureen decided to reactivate the LDCC
Monday 27/12/10	0030	LDCC reactivated in Biloela
	0037	Called John McDougall to get latest update for the preparation in Theodore, river height 13.59. John and Vaughn have decided to await till the 0100 reading prior to gathering together the QAS QFRS and local SES. Vaughn and John have spoken with Brenden Moore Ergon about the power situation in the new estate. JM advised that the SES is going down to the area now to report back to Ergon.
	0055	Called Collin Head to inform of activation of the centre and who was on hand. Collin has spoken with Jeff Beckitt and also Pat Downing to advise of actions in place in Biloela. Had spoken with John M to get the midnight reading. Currently awaiting the 0100 reading. Pat advise that at the level of 13.6 get the process started to prepare for the evacuation of the Dawson village area. To assist in keeping situation calm. Maureen advised that she had spoken to Ellen Palmer about evacuating the hospital at the same time. Discussed the local situation of Meissners & Sara's Lane and the sandbagging that has occurred at that location. Discussed the water plant situation with Kate Johnson, confirming that some operations can be carried out from Moura. Sewerage Plant functioning at the moment. The concern is with the power being turned off in the new estate, sewerage not being pumped to treatment plant. End process of sewerage already underwater. Warren provided the level to Collin. Recommend to touch base with Vaughn and JM to check that the preparation process for the evacuation of the Village has commenced. Discussion about the possibility of putting generators on stand-by. CH advised that Ergon has a progressive shut process for the power supply. LDCC passed on the information on the actions of VB & JM.
	0105	Maureen sort the 0100 water level – 13.61
	0113	Maureen contact John McDougall to confirm what actions they have taken – JM / VB on site at the old age village to look at the situation to be conscience of the darkness of the area will report back after inspection.
	0118	Kate will check the information that she has on hand prior to ringing the local.
	0120	John McDougall has called to provide the information that they are going to maintain the original plan of commencing the evac of the Dawson Village ate 13.7m.
	0123	Pat Downing called Warren to get the latest level for Theodore being 13.61. Warren was able to have Pat listen to the phone conversation with John McDougall. Pat agreeable to the decision taken by John Mc Dougall about the actions to be taken in Theodore.
	0125	Pat Downing provide some local update on the Biloela situation – contacted people in Sara's Lane to advise that access has been restricted due to the flood waters approx 8 houses .
	0140	John McDougall called to advise that Vaughn was going to rest up and John will maintain vigilance.
	0145	Collin called and was advised the Warren had spoken with Pat in relation to the situation in Theodore. Provided update on 13.62m being 0130 level.

0150	Meissners Road – Paul and Kim Stringer’s house had some sandbagging but the water threat appears more severe. Office area has water inside.
0200	Kate has spoken to Ray in relation to the supply of power to the sewer pump station. Overhead supply is what appears to be on site. About 30cm of freeboard before the high lift pumps at Water Treatment Plant will be issue. Need clarification on supply available in water treatment plant.
0202	John McDougall called to advise the level is 13.64. Maureen enquired about the plans John has
0230	LDCC drafted list of actions and resources to consider. Discussion on Dr Chater’s pharmaceutical supplies relocated to higher ground.
0234	John W called JM to get reading 13.65m. discussed resources and quantities. Generators etc. Possible requirements 6 Generators good start. Bottle water approx 1200litres (1 litre per person per day) Towels 50, blankets 50, mattresses 50, 2 cartons of insect repellent(100 containers) Action option – after relocation of the aged persons start to consider the Doctors facility. Possible RSL for patients and hotel room for himself and medications. Vaughn meeting with LECC in morning, LDCC require list of priority medications that might be required. Currently servo has stopped selling fuel, LDCC require an idea of the quantity on hand. Hewitt local helicopter might need to have military aircraft to land at aerodrome. Recommended LECC to acquire a list of all residents in town. LDCC will draft a form to assist getting records. The SES has a printer on hand, hand held radios. JW recommended to JM to have a rest if possible. JM will call back in 15mins.
0252	Commence SitRep # 10 report
0300	John McDougall rang in to advise river level - 13.65 m
0311	Rob Huggers advised that Sara’s Lane and Meissners Road is still closed but the water levels has not risen since last report.
0336	Lee Snodyk rang Theodore SES to obtain river level - 13.66 m
0346	Gail Roylance commenced media release
0401	Maureen Clancy rang Theodore SES t obtain river level - steady at 13.66
0407	Gary Dobbs informed that water is over road approximately 10 km out of Biloela on Burnett Highway towards Jambin – approximately 2.5 km of water on road. Traffic is driving around road closed sign at Dee River at Dululu as bridge is accessible.
0424	Discussed need for communications at Baralaba – BOM website is recording river as rising, no actual measurement of river height as yet. If possible consider development of action plan during the day if required.
0430	River level 13.67m obtained from BOM website, confirmed by phone call from Theodore SES
0433	Road closed signs are still up on Dawson Hwy between Biloela and Calliope, however there are reports of traffic getting through.

0458	John McDougall called to submit river reading level - 13.68 m however appears to be steadying. Cr Vaughn Becker has requested that Maureen Clancy ask Patrick Downing if it would be an option for the helicopter to take Cr Vaughn Becker up to assess water levels.
0508	Maureen Clancy contacted Red Cross duty officer in Brisbane to inform them that the two Red Cross personnel in Rockhampton will be required in Theodore, and so not to be dispatched back to Brisbane at this stage. Transport from Rockhampton to Theodore has not yet been confirmed. Red Cross informed that a request must be made to DDC immediately for transport. Gail Roylance commenced 'Request for assistance' form to DDC for transport of Red Cross officers to Theodore.
0526	Maureen Clancy rang Jeff Beckitt to advise of current situation at Theodore and inform that a request for assistance form to transport Red Cross personnel is in the process of being sent through.
0527	Lee Snodyk rang Theodore SES, river level reading is 13.7 metres and is raining heavily
0529	Lee Snodyk rang Patrick Downing at EMQ to advise of current river level. Patrick advised that as trigger point has been reached evacuation procedures should be implemented.
0533	John McDougall rang (returned call) and spoke with Maureen Clancy, a briefing has been arranged at 6.00 am with QAS, Tammie from Aged care facility, Queensland Fire and Rescue and Police to discuss evacuation procedures. Maureen advised that Ellen Palmer should be at the briefing and that she will contact her. Maureen advised that a request has been sent through for transport of Red cross.
0536	Maureen Clancy contacted Ellen Palmer at the Theodore Hospital to advise of briefing at RSL at 6:00 am, Ellen will arrange for Don from the hospital to attend the briefing.
0540	Maureen contacted Alan Harris (returned call from John Walker's phone) advised that Taroom area has had 2 inches of rain, still raining heavily and that catchment in wider area may have had 3 inches. Starting to implement disaster management resources in Taroom at showground.
0545	Maureen Clancy contacted Patrick Downing and left message to return call
0546	Jim Watson arrived and advised that Don River is flooded at Rannes and Leichardt Hwy between Banana and Dululu is closed, Moura to Biloela is closed, no advice as yet about Calliope to Biloela access, a crew has been sent to Dee river bridge at Dululu to clear bridge.
0548	Maureen Clancy contacted John McDougall to discuss possibility of moving aged care patients to Taroom directly rather than to the Motel. John said that both he and Cr Vaughn Becker had also discussed this idea. To be discussed at briefing.
0551	Maureen Clancy rang Ellen Palmer to flag idea/recommendation of moving patients directly to Taroom and advised that this will be discussed at briefing at 6:00 am
0553	Maureen Clancy received call from Jeff Beckitt, wanting to know if evacuation had been commenced. Maureen advised of briefing at 6:00 am and discussed heavy rains at Taroom and the possibility of moving patients directly to Taroom or Biloela (or alternate location)
0557	Patrick Downing from EMQ called, Maureen discussed recommendation of moving aged care and hospital patients directly to an alternate location e.g. Taroom, Biloela, Moura etc. and the request for assistance to transport Red Cross personnel to Theodore to assist in evacuation. Patrick advised that as situation is not considered critical, air transport of patients will not be implemented at this stage, and that patients should be moved to nominated evacuation point as per original procedures. Weather conditions will make helicopter access difficult for transport of both Red Cross staff, SES personnel at Rockhampton and aged care and hospital patients from Theodore.

0558	Lee Snoodyk rang Theodore SES to obtain river level – 13.7 metres
0559	Collin Head rang, Cr Maureen Clancy advised of briefing at 6:00 am and advice received from Patrick Downing.
0605	Cr Maureen Clancy contacted Ellen Palmer and informed that Patrick Downing from EMQ has advised that evacuation of patients by air transport will not occur at this stage and to proceed with evacuation to higher ground as per original procedure. Ellen has said that the Don of the hospital has advised that their trigger level is the level of the 1983 flood to evacuate patients. Ellen asked where the hospital patients were to be located to.
0607	Lee Snoodyk is heading home for rest, home phone number: [REDACTED]
0610	Jim Watson and Gail Roylance contacted Gladstone police to find out the current situation at Baralaba as no information has been received since BOM website levels were last updated, received advice that there is no-one on shift at Baralaba and they are reluctant to wake anybody. QLD police have advised they are treating Baralaba as urgent. Gail advised that LMDG were unable to get staff to Baralaba.
0614	Cr Maureen Clancy contacted John McDougall to advise of the hospital evacuation procedure information provided by Ellen Palmer and to ask where the hospital patients are to be evacuated to.
0618	Cr Maureen Clancy received call from Cr Vaughn Becker requesting Ellen Palmer's phone number to make direct contact
0619	Cr Maureen Clancy received call from ABC Radio requesting information, will be ringing back at 6:35 am
0622	Jim Watson advised that levels are starting to recede on Sara's Lane
0624	Gail Roylance raised query that there is a difference between readings being received from Theodore SES and the BOM website.
0625	Received call from Gladstone Police, Baralaba river level is steady at 14 metres.
0627	Jim Watson received call from Greg Shaw, no changes at Moura as yet, Moura to Banana at Banana creek is still shut. .
0630	Cr Warren Middleton received call from Baralaba police officer Dave Anderson returning call, received advice that the river level is steady at 14 metres with no immediate issues. Advised that have put Baralaba floods on facebook, levels are being read every three hours from 6:00 am to 9:00 pm, therefore reading should appear on BOM site soon after
0632	Cr Maureen Clancy undertook interview with ABC
0637	ABC radio rang to do a live interview with Cr Maureen Clancy
0643	Cr Maureen Clancy received call from Jeff Beckitt

	0644	Cr Warren Middleton received call from Patrick Downing asking if Jaz Tumbers received an email from Melissa Roos about how to set up a teleconference, Gail has looked in outlook but appears that nothing has been received
	0645	Maureen Clancy received call from ABC radio to do interview
	0655	Cr Maureen Clancy received call from Jeff Beckitt, advised that an email has been sent to Jaz's inbox
	0657	Rob Huggers arrived and advised that Sara's Lane water level is steady. Kroombit creek is apparently still rising at highway.
	0700	Cr Warren Middleton received call from John McDougall for Cr Maureen Clancy, Maureen on another call and will call back
	0659	Maureen Clancy received call regarding media enquiry.
	0701	Received email from Jeff Beckitt
	0703	Kate Johnson sign out Sue Corfield sign in
		Phone call from John McDougall to update on overnight happenings. Financial requests have been made. One person stranded out of Theodore needed to be moved to another property. VB has full story. Jack Hewitt from Theodore moved this guy, no details for compensation at this stage for Jack. SES request to go on John McDougall file note for another relocation. WM advised Jack charges \$1474.00/hr. Vaughan made decision at time. The evacuee was Robert Isler of Castle Creek. SES request no: 67. It is unknown at present if Vaughan attempted to contact LDCC. John relieved Vaughan yesterday. John McDougall met with Julie from hotel. Site meeting with VB last night. Slight river rises overnight. Remainder of night checking with LDCC, Col Head, this morning at 5.30am take the pilot to airport, pick up SES & Red Cross personnel from Rockhampton. Unable to leave until sky clears. John to meet with QFRS, QAS & other key players in town to instigate relocation of Hostel Aged Care, community spirit strong, lots of offers of help. Currently moving patients as we speak. Actions items from this meeting were: hospital, DON for Aged Care & Doctor - highly recommended make decisions to move high dependency patients now, risk of losing power supply. Water inundation in back up generator at hospital. SES preventing water penetration. Back up power create big problems. Move 4 patients at this stage. With that request Doctor & DON for Aged Care have recommendations with relocation of patients. DON wants patients to go to Biloela hospital after discussions with Ellen Palmer. Moved other patients as we speak. Nathan & Tim gone home for sleep as these mend have done massive hours in last few days. Raining heavily at present. John unable to hear well. Reiterate the urgency to move high dependency patients from hospital, loss of power, as urgent issues. Vaughan due back mid afternoon. Pub meet at 12.00pm, any issue to raise have items to john by 11.00am. Maureen's request- Jeff Beckitt has sent email he needs John McDougall's brief. John to infill Vaughan's log sheet for john to infill. Updated log since 2.00am.
	7.16	Scott moon from DDO, Gladstone. Requested road closures as he is getting conflicting information.
	7.17	Ellen Palmer to speak with Maureen.

7.19	Jim Watson advised Leichhardt hwy, south of Taroom closed to all traffic.
7.27	Col Head phoned to advise he is leaving Brisbane now.
7.28	Maureen left message for Patrick Downing
7.31	Kate Johnson taken call from Ray Johnston – water is 5 inches over bridge at Castle Creek. Power has been switched off at water treatment plant. Reservoir at 98% in town. 90% back up at water storage, currently inaccessible. Eight to Eleventh Avenue cut, no access to sewer pump station 3.
7.35	WM took call from John McDougall email request for information was being handled by local police & will be emailed direct to Jeff Beckitt. Warren request copy CC to LDCC.
7.42	Jim Watson advised Dawson highway open Biloela to Gladstone
7.43	Kate Johnson contacted Theodore SES to advise the form was emailed through. They advised Kate they are already infilling the form
7.45	Maureen took call from Channel 7 wanting to fly into Theodore.
7.47	John McDougall advised Maureen they are currently evacuating patients at the Hostel for Aged Care
7.48	John McDougall will email to LDCC the evacuee details.
7.48	Maureen call from John McDougall let him know Channel 7 want to get into Theodore, She advised him to let someone else look after them ie a local or SES volunteer.
7.51	Maureen took call from Patrick Downing to discuss the evacuation of the high dependency patients at the hospital. Patrick advised LDCC send the request to DDCC on behalf of the Theodore Hospital.
8.02	Maureen called QPS to request a Police personnel to attend the LDCC.
8.03	Email received from John McDougall to advise DDCC request is being handled by QPS Theodore
8.04	Warren Middleton left message on Carol Worbs on [REDACTED] from Biloela QAS & left message to call WM on mobile. LDCC require QAS personnel to attend call centre.
8.05	Maureen took call from Patrick Downing
8.07	WM took call from Richard at SES Theodore level is 13.75m & steady

8.07	QPS officer Jules Tyson registered with LDCC
8.08	Kate took call from Al Harris get the teleconference link hooked up
8.10	Jeff Beckitt called to request details regarding the assistance for patient transfers
8.12	Maureen phoned Ellen Palmer, advised LDCC requires personnel from Qld Health.
8.13	WM spoke with Terry Zillmann from QAS. He advised Neil Bawden will come in to represent QAS
8.14	Maureen took call from Jeff Beckitt requesting the SitRep ASAP, Gail to finish & email now.
8.16	Maureen on live interview with ABC radio.
8.18	Teleconference link with Al Harris Taroom. Large volume of water to impact on Theodore in next day or two. Heavy rain all over the catchment area. Up to 3inches overnight. WM advised Theodore is at 1.75m & evacuations underway & DDCC to initiate & approve it. Al advises if patients coming to Taroom can land on convent hill, showgrounds, school grounds can take helicopter. KJ advised latitudes & longitudes required. MC wants to know can Taroom take the patients required. Katrina form Taroom Hospital expecting 3 or 4 patients coming with staff. Al advised Taroom completely isolated & safe. Hospital high & safe. Al wants notice of when the patients are departing to Taroom. Taroom will take GPS readings. Temporary isolation of the airport that's why Alan suggested not to use the airport. DDCC asked for teleconference with Jeff Beckitt at 11.00am, Alan wishes to link in if possible. WM will email phone conference details to Alan.
8.33	KJ phoned John McDougall to request numbers of adults, children & their ages for Theodore
8.33	Patrick Downing phoned Maureen
8.35	Email to Jeff Beckitt to clarify the 2 different transfers required
8.39	Phone call from Richard SES Theodore for KJ to provide the email address for Theodore SES
8.40	John McDougall range WM to advise contact with Don Runge from Cracow Mine he has an aircraft to fly into Theodore at 10.00am with 8 available seats, and a helicopter with up to 4 seats available to be used for tranfers. QLD Health to be responsible for the high dependency patients requirements for evacuation.
8.44	Jules Tyson phoned Theodore QPS requesting fax to be sent out
8.45	WM called Don Runge to discuss the h/d patients needs for evacuation. No other requests for any persons to be lifted out, but would appreciate the continued offer of assistance at a later stage. Don provided home [REDACTED] & mobile phone [REDACTED] numbers.

		Plane & possibly a helicopter available to LDCC each day this week
	8.46	Log 8.30am reading - river height at Theodore is 13.76m
	8.51	KJ took call from Andrew McDonald, Courier Mail wanting update on situation. KJ took his mobile number & provided to Maureen who was unavailable
	8.52	Maureen phoned Andrew McDonald, Courier Mail to give media update.
	8.53	Neil Bawden QAS registered with LDCC & WM briefed him on situation with patients to be evacuated.
	9.00	Teleconference at 10.30 with Jeff Beckitt - district LDCC conference only
		Maureen to call Ellen Palmer QLD Health regarding the evacuation of the h/d patients. Advised her Neil Bawden is present. To confirm process for the evacuation/transportation of the h/d patients.
	9.00	Gary Dobbs, QFS registered with LDCC
	9.00	Sarah Rafferty from Qld Health registered with LDCC.
	9.07	Placed call to Jeremy Johnson from World Beyond Technologies to request back up for LDCC IT services
	9.10	Email from John McDougall – form for evacuation emergency – Need this to be supplied for a very bad reflux baby. The brand is Novalac , Infant formula product for babies with reflux. Suitbale for Birth to 12 months (Terry White Chemist in Bilo supply) At this stage she has got 2 days supply left. This product is not supplied in Theodore. Name of the lady: Robyn Danin [REDACTED]
	9.10	Jeanie Conachan to seek lot & plan details from rainfall information providers [farmers]
	9.11	Phone call from Jeff Beckitt: confirm processes for evacuation for h/d patients at Theodore hospital. Once all possibilities exhausted locally. Jeff's fax [REDACTED] LDCC to contact Ellen Palmer of Qld Health. If Qld Health can't arrange airlift then DDCC to do so
	9.17	Call to Ellen Palmer. Re: conversation with Jeff Beckitt, Qld Health to make initial request through their channels. Theodore Hospital to make their QAS normal process for airlift. If fails then DDCC arranges the request for airlift.
	9.19	Sarah Rafferty, Qld Health phone call to Theodore Hospital to get evacuation arrangements moving.

9.20	09.00 Dawson River reading at Theodore 13.76m	
9.25	Jaz took call from John McDougall who has been informed by Theodore police. Police are evacuating houses along Leichhardt hwy towards banana evacuating by boat	
9.26	WM took call from DDCC in Rockhampton wanting to know if Red Cross can take flood Biloela to Theodore? Then wanted to know we had helicopter available, WM informed we may have plane & possibility helicopter available. DDCC will contact Don Runge direct to arrange.	
9.32	KJ to contact Jim Watson to check on road situation north of Biloela. At least 1m of water over roadway at "Jambarella" north of Biloela & doesn't expect the level to drop for several days.	
9.34	WM informed Alan Harris, Taroom that QAS have arranged airlift 3 maybe 4 patients, with at least 2 staff to assist in evacuation.	
9.35	Nikki Colfs QPS registered with LDCC	Nikki Colts
9.37	WM took call from Jeff Beckitt DDCC, wanted updated information of email requested for numbers affected by water inundation, local police to do that. WM advised him of Don Runge's offer for aircraft.	
9.38	09.30am Dawson River reading at Theodore is 13.79m	
9.54	JW contacted Ken Crane from Dept of Communities. To make him aware of Theodore situation. River level at 13.79m and rising. Theodore are being inundated. Process of relocating some residents to higher ground preparing to evacuate some patients out to town. Established Theodore RSL hall as evacuation centre, not activated as yet, organising potential aircraft if needed. Rainfall in the upper catchment is yet to make impact on Theodore. Baralaba is ok, with some lower inundation in couple days time with out looking at figures as yet. No figures for inundation in Baralaba, not heavily impacted at this stage. LDCC don't know what resources apart from recovery process Dept Communities can provide. No enquiries at this point in time. Some outlying areas outside of town have evacuated.	
9.55	WM called Al Harris to give Al permission to ring Patrick Downing, Al has phone call from "Gunadoo" on Robinson Creek, there's 2 people of roof of house waiting airlift, Robinson has broken it's banks	
9.58	Maureen took call from Acting Premier's Office, Neil Roberts & Paul Lucas are preempting a visit to DDCC at 1.30pm to be confirmed.	
10.01	Greg Shaw, Banana Creek level has dropped and will take signs down	
10.06	JW left message with J Watson to notify Greg Shaw of correct procedures for sign removal.	
10.07	Neil Bawden QAS – advised John McDougall that RFDS querying possibility of landing a fixed wing aircraft at Theodore Airport	
10.07	John Walker on phone to Patrick Downing, to advise him Al Harris has taken call from people on roof at Robinson Creek. Patrick said to find out exact location & contact DDCC immediately	
10.10	Maureen returned call from a message left by Mike & Debbie Austin of Baralaba they have self evacuated.	

10.11	Maureen on phone to Nev Ferrier. Road still closed at Dululu. People are complaining no information on road closures around Dululu.
10.12	John Walker called Jeff Beckitt to notify of 2 people on roof at "Gunadoo" on [REDACTED] at Robinson Creek. Names are Brian & Lynn Hay
10.14	Maureen ring Les Crossman of Main Roads, need to advise RACQ to amend their website for road closures to Dululu
10.15	John Walker ring Alan Harris, Jeff wants to confirm how many evacuees at Robinson Creek, Confirmed as 2. Hay's Mobile [REDACTED]
10.17	KJ rang Richard SES Theodore for possible longitudes & latitudes for alternate landing sites at Theodore
10.19	JW spoke with Gerard Ridge IT BSC of the urgent situation. If needed he can be contacted & will log in remotely & offer advise to IT personnel available to assist the LDCC.
10.20	KJ answered query re the Dawson Highway between Biloela & Calliope. Conflicting advice available in DCC – will confirm
10.23	KJ – John McDougall re SES crew do not have capacity to get lat & long co-ordinates
10.23	WM & Sarah re – QAS, Robert from Clinical Co-ordination Centre, spoke of patients to be retrieved. He will confer with Theodore Hospital & do Clinical assessment of patients before airlift. Due to low lying clouds they need to assess the weather conditions before airlift. Confirmed evacuation of 3 maybe 4 patients, do not have names of these patients at this point.
10.29	KJ took call from Debbie Austin from Baralaba have self evacuated. Lot Plan 12-13 & 4FN514 "Harcourt"
10.30	JW & Maureen in phone conference with Jeff Beckitt to discuss the local situation.
	Neil Bawden spoke with QAS Comms Support of the request but Brisbane will make the decisions. Needs to be pushed higher, to enable other resources. There resources are to the limit with other crisis elsewhere
10.35	Theodore SES river reading of 13.82m & rising
10.36	Karen phoned Gladstone Regional Council after hrs emergency. Gladstone to Biloela road open with extreme caution as road damage at Sheep Station Creek.
10.42	Sarah R on phone to Biloela Hospital regarding meds for baby at Theodore
10.43	Karen phoned Jim Watson re: Dawson Hwy is open. Jim advised the Burnett Hwy Jambin to Rockhampton is open. No road traffic access Biloela to Jambin
10.45	Nikki, QPS has advised Theodore QPS & Theodore SES have rescued 3 persons from Shane Edwards property & taken them to Theodore RSL hall, they've gone back to get further persons from same property. Looking for long & lat between Theodore Hotel & the Government Officer on the Boulevard & laneway for a helicopter service to land. QFS have availability to source that information & will

		notify the Theodore SES.
	10.50	Sarah spoke with Rod Bodice Qld Health, Acting District CEO. Regarding the LNG at Gladstone. They have been advised Theodore Community is isolated. River at 13.82m if reaches 14.0m township will be evacuated to the airport.
	10.58	Gary contacted QFRS Theodore, requesting to go to Police to get GPS reading for them.
	11.00	Theresa Jeacocke, Moura SES re an evacuation at Bauhinia Downs & advised her to contact Pat Downing
	11.05	LDCC drafted an email to John McDougall to present at Community Meeting to be held at 12.00pm for evacuation centre preparations. Items to start storing at RSL evacuation centre, on the stage
	11.06	Karen rang Shane Britnell wanting contact person of Britnells Pharmacy for meds for reflux baby at Theodore. Shane advised Naomi Bath is on call for Pharmacy. Karen left message on Naomi's work mobile. Shane is available if needed.
	11.10	WM advised from teleconference that 200m rain expected in next 24-48 hours
	11.10	Sarah Rafferty Qld Health phone call to
	11.20	BOM not expecting any changes to 100-200m over next 24-48hrs. Hydrology situation puts Theodore at risk. Local rainfall around Theodore increasing the flooding above normal patterns 14m could easily be achieved, rainfall upstream in Taroom is not expected to impact levels in Theodore area significantly. Evacuations to the aerodrome should be considered at a level of 13.9m need to set up aerodrome in preparation. House at airport to utilise for cooking etc.
	11.27	Jaz called John McDougall – left message to return call.
	11.29	Richard SES Theodore rang Kate Johnson re: long & lats requested.
	11.27	KJ spoke with Nicki of Gladstone Regional Council – notify LDCC Dawson hwy Gladstone to Bilbela is open. Bitumen damage, drive with caution
	11.30	River level at Theodore at 13.82m
	11.33	John McD rang – Jaz advise details of email sent for community meeting to be held at 12.00pm
	11.34	Karen called Bill Newman at Theodore Aerodrome to notify him we may require house at aerodrome. When John McD knows what he needs, get him to call Bill. Bill is happy to utilise the house.
	11.40	Theresa Jeacocke from Moura SES spoke with WM they've had a request on 132500 for an urgent evacuation. Wants a helicopter to airlift Paul Norris from Mt Aldis, Fairfield Road, Bauhinia Downs, water inundation. Cant get out of property.
	11.45	Gary D spoke with Donald QFRS Theodore, go around to look at the generator at hospital had report of going under water. Approx above 6in above water at present. Also, request to take look at proposed landing site near hotel in regards to trees & powerlines.

11.46	Karen, Dave Anderson of Baralaba QPS, received requested sand bags on the western side of river, by Kate McClelland [REDACTED] Karen advised someone from LDCC will ring her. He believes Baralaba Banana Road is open. Rising at Ramsay's Creek
11.49	WM call to Paul Norris. Family stranded there from other property, they are high & dry. WM advised explained urgency of other situations & if they are high & dry LDCC have major issues.
11.50	Leichhardt Hwy Fruit Salad corner area. They are on their last trip to Leichhardt Hwy to evacuate the remaining persons. Nikki advised Theodore QPS & SES have evacuated 7 more persons & 1 dog from
11.52	WM took call from Jeff Beckitt wishes to confirm WTP
11.54	WM to attend conference call with Vaughan & John McDougall
11.55	Karen left message with Kate McClelland for sand bags.
11.57	Karen – Kate McClelland return call. Confirmed only bags required. Need to cover an area of 20m along the side of their house.
12.00	<p>Teleconference - Meeting with Jeff Beckitt, Mike Dixon, Graham and Jane Healy</p> <ul style="list-style-type: none"> - River height 13.82 as at 1200hrs has been since 1030, significant steps to relocate some residents to the RSL hall. - JM & VB on site and coordinate response on the ground. <ul style="list-style-type: none"> o 13.9 possible relocate to airport, start to clean shed, owner of the house has been contacted to use if required. o Currently holding a community meeting. <p>Mike advised that he was told the bridge was out on the way to the aerodrome. This information was provided by the Theodore police.</p> <p>Jane has emailed to the LDCC that QCC has made the relevant arrangements to evac patients. JW What point in time to we evac to aerodrome?</p> <p>Mike advised the appropriate helicopter is on way to Currajong Road residents to do evac. BSC will check the level of water on the bridge. A level of 13.9 there will start to be concern crossing the Castle Creek Bridge.</p> <p>There must be some stage that will trigger relocating to the aerodrome.</p> <p>JW advised that 14.0m we will still get across the bridge, there is another gully on the way to the aerodrome but this is back up water with no currents. Castle Creek is also still at this moment.</p> <p>MD suggestion to start to position trucks on both sides of the bridge</p> <p>Maureen Clancy mentioned that she is conscientious that Anglo American – Dawson mine has offered assistance. Maureen to chase up the offer and see what is available. The aerodrome will give some options, there is the possibility of a short landing and take off on the runway as well as helicopter landings. The preference is that residents do not move out to the aerodrome as there are limited facilities to accommodate them. Mike suggested leaving someone at the SES shed to constantly monitor the level reading. Those most vulnerable should move to the aerodrome as soon as possible. The concern is the longer period of time the water stays around there will be more issues.</p> <p>JVB & JM are currently holding a community meeting and are requesting the residents to commence putting items together in boats to provide ease of cartage out to airport if needed. Tarps tents, freeze water bottles etc.</p> <p>If there are people willing to relocate to the aerodrome they can. LECC needs to identify people that should stay there any longer and</p>

		<p>get them to the aerodrome. Maureen to follow up with the mine's offer. JW said there was also spec homes and some vacant rentals in Moura.</p> <p>Confirm that the 2 Red cross are on their way to Theodore. Pat Downing on way to Biloela. MD Reinforce to VB & JM to give the LDMG very regular updates so that the DDCC can provide as much assistance as needed.</p> <p>Plan for all scenarios – Airport, Venerable and the water level staying steady.</p> <p>Pat Downing should be there soon. Anymore resource issues? Some local concerns around Baralaba on the western side of the river. MD said to contact Darren Sommerville CHRC, to help out for issues over that side. MD advised that they might not be able to provide experienced people that could provide others to carry out minor duties.</p>
	12.00	Jaz confirmed with Greg Curtis people mover available to collect Mr Paul Lucas, Mr Neil Roberts Deputy Ian Stewart and media entourage from Thangool airport.
	12.02	KJ spoke with Lee Snoodyk. He will contact Moura SES on availability of sandbags. ETA for Lee at LDCC is 12.20pm
	12.04	Theodore river level at 13.84m
	12.07	Jaz – Pat Downing. Helicopter bringing pat & 2 Red Cross & 1 SES personel. Eta unknown.
	12.08	Gary Dobbs QFRS advised Don of QFRS Theodore. Looking at raising the generator at hospital cleaning the landing pad at hotel & removing trees & power lines in the area.
	12.09	Peter Ruddick duty officer EMQ hoping Theresa SES Moura had given details of helicopter evacuation.
	12.13	Karen called Kate McClelland organising sand bags from Moura to Baralaba when Lee Snoodyk arrives he will speak with her.
	12.17	Karen – Cr Maureen's daughter [Joeline Krenske] called. Courier Mail her for update of flooding event
	12.20	Lee Snoodyk registered in LDCC
	12.20	Karen range Courier Mail - WM authorised to give out Cr Maureen's mobile phone number to Sarah of Courier Mail with request no contact in next 30mins as priority calls to come in.
	12.25	Lee Snoodyk called Kate McClelland re delivery of sandbags to Baralaba from Moura
	12.28	QFRS Theodore – Donald re lifting generator at hospital estimate they can lift up about 300mm higher. Helipad site- trees not issue & Ergon have permission to remove power lines if necessary
	12.30	Sarah Rafferty – Naomi Bath from Britnells pharmacy. Formula not available at Britnells & no contact details for the Biloela Family Pharmacy.

12.31	KS call from Gary Forbes on Calvale Rd requesting sandbags. Lee Snoodyk advised him where to get them – SES shed Biloela.
12.35	Sarah – Ellen Palmer Qld Health – driving north ETA tomorrow. Ellen to pick up 1 x week supply
12.37	Sarah – Robyn Danin from Castle St, Theodore [mother of baby] water at steps. Power still on. Not concerned at this stage.
12.31	JW call from Col Head – in transit - teaming with rain in Gayndah but still trying to push through.
12..31	KS call from Gary Forbes on Calvale Rd requesting sandbags. Lee Snoodyk advised him where to get them – SES shed Biloela.
12.36	Lee Snoodyk – SES Moura have left at 12.40pm with 300 sandbags for Baralaba. Kate McClelland has own boat at Golf Club at Baralaba she will come across when SES arrive. Could be a problem Ramsays Creek. If so, advised to ring Kate McClelland that they have no access to Baralaba
12.42	Neil B call to Cap Comm – tasking rescue 300 service [with stretcher capabilities] potentially to Theodore for evacuation to Biloela rather than Taroom.
12.43	Gary – situation report to David Young QFRS
12.46	Lee Snoodyk – advised Kate McClelland palette of sand bags in Baralaba SES shed.
12.46	12.30pm Dawson River height at 13.85m & rising
12.48	Pat Downing – advised not departed Rockhampton yet. Helicopter has not arrived, there is another storm on way. Pat will contact DDCC
12.52	KS – Cathy SDCC, rescue 300 service requesting landing site for helicopter.
12.55	Nikki - Melinda Theodore QPS confirmed last 4 persons rescued from Fruit Salad corner & SES gone back to shed. Is the airport still accessible by road for a truck?
12.58	Jaz – Carmel Gurnick – Admin shift afternoon shift 3pm-7pm this evening
13.00	Laurie BSC Baralaba – supplied sand bags out of SES shed. River height 14.1m & rising. Update 2 hourly intervals
13.06	KS – Sarah, Courier Mail for Maureen
13.07	Dawson River height 13.86m at 13.00pm

13.08	Gary- Don QFRS Theodore, managed to get 600m lift on Gen set at the hospital
13.20	KJ – RSPCA – [REDACTED] – option to choose for emergency. If pets in immediate danger requiring a pet ambulance, they will assist, Not in immediate danger, pet owner responsibility. To liaise with superiors on Theodore situation will contact LDCC.
13.30	KS – Adam from Morning Bulletin wanting update on flood situation phone [REDACTED]
13.30	WM – Vaughan Becker – Bruce Chater concerned about helicopter. Rob Brennan [REDACTED] Gladstone hospital. Braden from Independent Aviation on [REDACTED] Sarah to ring Dr Bruce Chater. Service station in Theodore switch board has gone – can't pump fuel
13.30	Dawson River height at 13.30hrs is 13.86m
13.37	WM – Vaughan advised 43 people and 15 seniors [from Hostel] evacuated to the pub
13.40	KS – Helena from ABC Radio requesting information for hourly update - Cr Clancy to call [REDACTED]
13.42	Jenny from RSPCA – message fro KJ. If an immediate danger for animals then public should call RSPCA. If they can't handle the issue, RSPCA will call SES.
13.45	Gary – David Young QF&RS – if needed to relieve staff, he will assist.
13.48	Tony O'Dell from Anglo Dawson Mine [REDACTED] returning Cr Maureen's call re: assist from the mine
13.50	Lee Synoodyk - Kate McClelland Baralaba – Lee rang Moura SES to respond to Baralaba. Kate will come across river once Moura SES notify her of eta
13.53	Sarah – Dr Bruce Chater- advised CHRS is retrieve 3 patients plus staff. He's concerned QCC didn't know about the new landing site.
13.5	Neil – QCCS Cap Comm instructions are that the helicopter still coming. 3 patients, no eta. Destination maybe Moura.
13.58	KS – John McDougall advised Theodore QPS will fax documents.
14.02	Dawson River height at 14.00hrs is 13.90m
14.03	Gary – call from David Young advising he will be attending LDCC this afternoon. ETA unknown. 17.00hrs?
14.04	Neil – advise from CCS Rockhampton. At least an hour delay in rescue 300 due to bad weather. Advise eta later

2.08	Cr Clancy called Tony Odell – Anglo Dawson – Tony advised that should we evacuate Theodore residents to Moura Anglo can provide 25-30 rooms at barracks & will pay for up to 25 rooms at motel at Moura. All meals can be provided by Anglo at their barracks.
14.13	WM – Vaughan Becker advised Dr Bruce Chater's rooms now have water inundation. They were sand bagged.
14.17	Nikki – District Officer – consideration of costing & logistics when evacuating 380 personnel out of township comparison with alternate methods of accommodation on higher ground with tents etc.
14.25	WM – VB has requested consideration to evacuate more vulnerable residents [elderly, women & children] to other localities ie Moura to alleviate the pressure on community in Theodore
14.26	Cr Maureen phone call from Helena ABC radio
14.30	Jaz – Aldo Pennini Anglo Coal in Brisbane – touch base with what support Anglo can provide BSC with evacuations. Jaz advised LDCC had been in touch with Tony O'Dell & Andy McLeod confirmed same. Aldo – Ph [REDACTED] Tony – Ph [REDACTED]
14.36	Nikki – Michael Dixon DDCC - to advise Helicopter Service from Caloundra on standby now ready to go, can take 9 persons. LDCC has suggested to evacuate 100 person now to Moura. DDCC need notice asap as helicopter needs 2 hrs to get here.
14.41	Nikki – Mike Dixon DDCC – community meeting at 13.00pm. All locals have stated they don't want to leave. JW, Cr Clancy to phone VB for clarification on numbers for evacuation.
14.52	JW – Vaughan Becker to organise public meeting to arrange helicopter evacuation. VB calling for a list of potential evacuees from this meeting. LDCC to advise DDCC of numbers immediately
14.54	WM- Jane DDCC – wanted to know who LDCC had available to fly relief police officers into Theodore
14.56	Cr Maureen – Graham Coleman – asked if we had consideration when evacuating to Moura. He spoken to a resident of Theodore in 1956 flood he gave indication of water level. He said if water at this level they don't need to be moved. Not too much impact on houses. Adam of Theodore Police said at the public meeting this afternoon community members indicated residents not wished to be relocated. If they don't volunteer if forced resentment. Health issues raised, sewerage backing up etc. possibility of risk of running out of fresh water.
14.58	Jaz – John McDougall given permission to cut down palm tree on Third Ave, outside Hotel. Risk Assessment has been done.
14.58	Jaz – returned call Tony O'Dell evacuation proceeding. Accomodation will be needed in Moura as offered. Inspecting 50 rooms and what rooms available.
15.00	KS – Nikki of Theodore holding public meeting at 3.30pm to determine who is being evacuated. Confusion over destination of evacuation site.
15.07	Maureen. – Adam Theodore Police – reiterating the conversation with local resident as advised to Graham Coleman.
15.08	Dawson river height at 1500hrs is 13.91m

15.11	WM & Neil – VB & Adam Theodore QPS - advised rescue chopper unable to fly tonight under the current weather conditions. High clearance vehicle required. Big line of storms coming in from Central Highlands. Caloundra helicopter unlikely want to fly this evening also. Jaz spoke with Moura Mine have enough vehicles to move evacuees from airport to barracks.
15.13	Lee Snodyk – Pat Downing EMQ – expects eta 10-15 mins.
15.17	WM – VB calling to advise that Cracow Gold helicopter is available this afternoon to evacuate people to Cracow mining Camp where they will be accommodated free of charge. VB will enquire at the next community meeting if there are people willing to be relocated to Cracow. VB will advise Warren.
15.22	KS – Col Head had computer set up in Eidsvold and is available by mobile phone or computer. Karen also gave Col a run down of today's events.
15.25	WM – VB Don Runge from Cracow advised that the chopper will be provided at no cost, but would appreciate reimbursement of accommodation costs at the camp.
15.36	Dawson River height 13.96m
15.38	Maureen – took message for John Walker to return call RE seeking advice RE landing larger planes at Theodore airport, had heard the Cracow Mine was doing this. Person was wanting to do the same if he could.
15.54	Karen - John Hooper requesting update. John requested Maureen or John W give him a call back after the update from the Theodore community meeting
16.03	Warren called VB RE update on community meeting. VB gave run down of situation – water almost all through the town now. Hearing bad stories about bigger rain in the catchment area in Taroona. Water is not clearing staying at high levels. Would like to get some residents out now, and has a list of people willing to relocate. There was approx 60 people willing to leave, mainly women and children. Has about 300 people in town at the moment, and is facing situation where will need to evacuate everyone. Better of sending these people to Moura than Cracow. Having reports of back flow through the sewerage system. It would take a lot of pressure of the people out there is the people willing to evacuate could be taken out.
16.04	Dawson river at 13.95m
16.17	Jaz called VB –Tell pilot not to pick up the SES guys from Rockhampton - Storms
16.17	Gary Dobbs received call from Donald QRFS Theodore – trees have been trimmed for the proposed helipad near the hotel.
16.20	Patrick from EMQ called Patrick Palin – Patrick wants to be lifted out, as he is concerned how far the river is going to come up. House is on a plateau. Water has risen 1m since 7am this morning. Water has to go up 2m before it goes into the house. Patrick from EMQ advised that due to storms won't get to him tonight. Food supply is OK at the moment, probably another 2-4 days worth of food. Patrick was advised to call if had any further concerns, but can't get to him at the moment due to storms.
16.20	Lee Snodyk – received call from 132500 Emergency Centre. Activated Moura SES group to sandbag lot 22 Charles St Banana.

16.27	WM called Alan Harris – See if the 2 people were taken off the roof from Robertson Ck. Advised that they were still sitting there and no helicopter forthcoming. With the peoples permission a private helicopter from Roma was arranged. People were prepared to pay for the helicopter to get out of there.
16.30	Dawson River at 13.97m and rising
16.34	VB – first load of people on the way to Cracow. Don Runge said that the helicopter can be used as much as we want for free.
16.38	KS- Jim Watson called to advise that Greg Shaw is assessing the Banana Cr area again after the heavy rain this afternoon with a view to closure. Sara's Lane is open, Kroombit Cr is falling but outlook uncertain with heavy local rain. Jim Watson called to advise the Moura Banana Creek is still rising likely to cut off access to Moura again. Jambin township is fine at the moment. They can get out to Rockhampton if need be. The way that Jim took could be used as an emergency route if needed. Saras Lane dropped 2 feet today, but with local rain could rise again, no immediate threat to any of the residents around Biloela at the moment.
16.41	JW, Maureen called DDCC – Police have advised that bridge in danger of collapse at Theodore on the way to the airport 1-2kms out of town. 60 people in town willing to voluntarily evacuate. There is only 1 flood boat in area at the moment. DDCC asked if more boats needed, JW said yes, but need to look at how we can get the boats out there. Flood boat operators also need to be looked out from down south. There is 1 flood boat operator at Wowan, however they are currently getting a storm. Advised that Cracow mine is willing to take people, but can only fit 30 people. Mine will request reimbursement for housing costs, but helicopter can be used free of charge. Advised that Cracow has limited medical facilities – Moura more resources. Mount Morgan has just had 3 inches, Wowan currently getting storm. Patrick from EMQ advised that pilot unable to get through to Theodore with 2 red cross people – bad weather. Currently grounded at Biloela. Aerodrome at Theodore will be reassessed due to condition has deteriorated. Best option would be to evacuate people to Moura. No one is leaving this afternoon due to weather conditions. Plane from the mine took a 4 people from Theodore to Cracow late this afternoon. DDCC advised that if anyone has self evacuated out of town then they are not our problem. WM asked at what point do the DDCC want to be advised of water levels. DDCC advised a call first thing in the morning about what has happened over night.
16.42	Tony O'Dell rang for Jaz – Anglo Coal Dawson. Asked RE evacuation to Moura. Jaz advised that is likely to happen tomorrow and Jaz will get a list to him of people willing to be relocated.
16.57	Patrick from EMQ - Pilot unable to get through to Theodore with 2 red cross people – bad weather. Currently grounded at Biloela.
17.00	Dawson River at 13.97m and rising
17.07	Gail Roylance advised she has spoken with Jim Watson and told him that Raintree Motel has got water through it, he will go and have a look. Jim has been to Tiambly Street, will not sign it, will just let water do its thing.
17.11	Patrick EMQ – ringing local controller for Rocky, cancelling 2 SES people today.
17.17	Jaz - John Hooper asked if there was any way back to Biloela that was clear. John was advised to come back the coast route by Gary Dobbs.
17.17	Police Officer Nikki Colfs advised - Raintree Motel has water lapping at the reception area. Nikki contacted Desley at the motel advised that sandbags can be located at the SES. Further advice Sth Kariboe bridge is submerged, and 12kms south of Thangool Nth Kariboe

		CK is rising. Water over the road at Tiamby Street and signs need to be place at the bottom of Tiamby as traffic hazard.
	17.24	Patrick EMQ - Advised water going into house at Kroombit St.
	17.20	Maureen – Col Head called to get an update and asked us to call him at 10pm tonight.
	17.30	Dawson River at 14m and rising
	17.36	Lee Snoodyk – received calls from [REDACTED] - all have water coming Up
	17.41	Police reported [REDACTED] ankle deep water through the house.
	17.53	Jim Watson advised that water pipe broken near Suzuki Motorbike shop, and Callide St from washpool ST to showgrounds under about 30cms of water.
	18.00	Dawson River at 14m and maintaining
	18.04	WM called Alan Harris RE 2 people stuck on roof at Robertson Ck, asked for update. Helicopter is still attempting to get there to rescue them.
	18.15	WM received call from Sue Corfield. Jaz to call her back about tomorrow's roster.
	18.25	WM – Jim Watson called, 9 mile creek south of Thangool is over, and Jim has road has just closed the road.
	18.30	Karen Schroter – Jim Watson called, he has closed Linkes Rd
	18.30	Dawson River at 14.03m
	18.32	Jaz – Alan Harris called. People on roof at Robertson Ck are still there, but have been dropped food and blankets to get them through the night. Will try to get them off again tomorrow. DDC didn't let Alan know until 3pm this afternoon that they couldn't get the people.
	18.33	WM – Pat Brennan available tomorrow to come in
	18.37	Maureen – Alan Harris called to inform that there has been a successful rescue of people on the roof at Robertson Ck. The helicopter at Roma managed to get them off.
	18.50	Maureen – Nicole Maxwell called - Camboon–Crowdsdale Rd- lady with 7 kids 1 adult. High house, water in lower part. Ongoing – Nicole will call back with more information.

18.55	WM – Michael Dickson from DDC asked for update on Dawson River. WM relayed height is 14.03m at 6.30pm. WM also informed that people at Robertson Ck were lifted off the roof by a private helicopter. Michael reported that Lisa Wippel at head of the catchment area at Theodore located 70kms west of Theodore (between Biloela and Monto) has had approx 80mms of rain and it is heading toward Theodore. Michael suggested that the Emergency Centre in Biloela be manned all night due to the increase in rain.
18.58	Karen Schroter & John Walker – Jim Watson called the road to Power Station is a foot under water, and road needs to be close. Need to ring CS Energy to inform them of this. John Walker gave the go ahead to close the road and to inform Main Roads of the decision. Theodore Aerodrome – Stuart Shoecraft inspected the runway this afternoon and believes that it is suitable for fixed wing air craft to land on the designated current operational section – runway 35 with southern landing and take off manoeuvres only. Stuart also inspected the culvert approx 1.5 kms out of Theodore on the Cracow Eidsvold Rd and advised that the middle section of the road is quite stable and suitable for traffic to use. Guide posts/markers are being placed on the road to identify the safe pathway through the damaged culvert. Council staff will be monitoring the condition of the culvert over the next few days.
19.00	Dawson River at 14.03m
19.08	Gary Dobbs – rang CS Energy to advise that the road out to CS Energy is being closed and is open to their vehicles only.
19.12	Gary Dobbs rang Callide Mine to inform that road to the Power Station/mine was being closed.
19.12	Gary Dobbs rang Callide Mine dispatch and left a message to inform that the road to the power station/mine was being closed. Left number if they need to ring back for more information.
19.14	Lee Snodyk – family with 3 young children on Camboon-Crowsdale Rd, house is getting inundated with water. [REDACTED] (low set house)
19.17	Gary Dobbs – Dispatch called back RE water over road on the way out to Power Station/Callide Mine. Confirmed details with Gary.
19.21	Karen Schroter – Di Corfield called to see if any help was needed.
19.23	Karen called Di back and asked to be on standby tomorrow morning.
19.23	Gary Dobbs – Jim Watson called. Tracy Wragge wanted to know if the Emergency Centre needed any assistance. Karen told Tracy that there may be people needed tomorrow morning. Tracy also informed that house on Camboon–Crowsdale RD (Cocups family property) is 14-16 steps high, water up to the 6 th step now. Tracy's nephew is currently at this property, he has 3 children out there.
19.30	Dawson River at 14.06m
19.32	Brendan Halloran from Biloela Police informed that Sylvana from Boomerang Caravan Park called [REDACTED] they have 3 cabins which sleep about 4ppl each and 2 caravans that sleep 4ppl each that they are happy to provide free of charge if needed for people that are stranded.
19.34	Patrick EMQ – Lee Snodyk called to inform that small 4wd has just gotten through Camboon-Crowsdale Rd, going to get bigger 4WD and go back and get the kids at Camboon-Crowsdale.

19.34	Patrick EMQ – called Lee Snoodyk. Lee said that these people are going to get the kids at Camboons–Crowdsdale. The vehicle that just came through there is going to go back and get the kids. Neil Bawden advised that they will get stuck due to prospect Ck – the water runs too fast. Neil also advised that won't get over Prairie Ck. Lee advised that 2 people in SES vehicle are going back out. Police advised they shouldn't be going back out. Patrick advised that only proceed is safe. Walk through any water first. Lee advised that the person who is going back to the house is to maintain constant radio contact with SES unit.
19.42	WM – VB rang to advise of his concerns that come morning we will probably have to evacuate all of Theodore. In the mean time people are all heading to high houses to sit it out until the morning. Warren advised that we will rely on him to inform us of the situation first thing in the morning as we will be manning the centre tonight all night and feel free to call in if he has an issue. VB then spoke to Maureen.
19.44	Patrick EMQ advised Pocket Creek is up. People at Wowan have been told to go to the Multi purpose centre. Publican has 3-4 days worth of food. All residents have been notified.
19.50	Maureen – Neville Ferrier called. Evacuation point set at hall. Wowan is going under water. 2 families have been evacuated. Have had 5 inches of rain at Wowan.
19.50	Nick Payton QPS – contacted Snr Const. Bruce Wowan Police. Bruce advises that water is coming into town. Multi Purpose centre has been activated. 2 families have already self evacuated.
19.53	Lee Snoodyk – call from Troy Janson (Dawson Highway) concerned that he will get inundated. Lee advised that we are not in position to help at the moment.
19.55	Lee Snoodyk – call from Rob Huggers. Have just had to re-close Saras Lane.
19.56	Lee Snoodyk – call from Biloela SES. They have turned around from the Camboon-Crowdsdale Rd job ([REDACTED]) – floodway too dangerous.
20.00	Police received call – [REDACTED] is under water, have gone to [REDACTED] but water is rising rapidly
20.00	Lee Snoodyk – [REDACTED] under water. SES unit heading out. There are people at [REDACTED] Had to get kids out the window to vacate property. [REDACTED] 8 people currently at this address.
20.04	Lee Snoodyk – Michelle from Biloela SES - reported that can't get to [REDACTED] Unit could only get 3.5 km up Camboon-Crowdsdale before road became impassable.
20.04	Dawson river at 14.06m
20.07	Lee Snoodyk – received a call from Jack Rackerman called to advise he believes Sth Kariboe will go over Burnett Highway. Was looking for Rd closed signs. Lee advised that no signs left.
20.08	Maureen Clancy and Neil Bawden– call from lady who is 8mths pregnant. No dramas at the moment, just called to advise of situation. Neil advised there is a mid-wife at Jambin.
20.15	WM – VB along with Director of nursing from retirement village. 10 nursing home residents plus 4 careres be evacuated first thing in the morning to another facility – possibly Taroom.
20.15	Police advised that [REDACTED] 20 people at address including 9mth pregnant lady. To call tomorrow morning to see how these people are.

20.19	Lee Snoodyk – received call from Fred from Wowan Dululu SES. Local Police officer has commenced the evacuation of people to the multipurpose centre at Wowan. Lee informed to keep in touch to keep up to date with situation.
2022	Carmel Gurnick sign off Kate Johnson sign on
2023	Lee Snoodyk sent Biloela SES group to check on leaking roof at [REDACTED] Biloela
2027	Lee Snoodyk advised that there are now over 20 people at house at [REDACTED] may need food drop due to high number of people at the property – will be in phone contact if required. [REDACTED]
2028	Jim Watson and Robert Huggers to change over at 2045 and advise of handover again at 0700 am 28/12/10
2032	Patrick Downing received call to advise that Grevillea Creek is about the break its banks and cross Meissners road Kim Mobbs [REDACTED]
2034	Theodore river level received from Lee Snoodyk 14.07 metres
2035	Swift water team of three from Gladstone should arrive at about 2300 to 2330 27/12/10 in Biloela, booked in at palms motel David Young – coordinator of rescue team [REDACTED] David advised that team is coming from Brisbane tomorrow 28/12/10 via Thangool airport at this stage
2037	Matt Glover advised that John McDougall is going for a rest in Theodore
2039	Maureen Clancy received call from Carmel Gurnick, she got home safely
2041	WM advised that he has spoken to pilot that evacuated people from Robinson creek, there is a lot of water down there
2042	David Snell advised that Pat Brennan rang, 0.8 m over road at Thangool, 9 mile is backed up at airport
2044	WM advised that Civic centre is on call for evacuation centre for Biloela
2046	Maureen Clancy advised that Cr Ferrier phoned in, hopes Wowan has reached its peak, all of Wowan is underwater, houses, pub etc. All evacuees have relocated to multi purpose centre.
2057	Jenny Vakarawa advised that the obstetrics doctor would like to assess lady on Crowdsdale Camboon road, Greg Curtis is to see if a vehicle e.g. heavy tipper can be arranged for access, ambulance escort may be also required (in arranged vehicle)
2059	Two small rural dams have burst at Wowan, increasing flooding.
2102	Matt Glover advised that he has contacted Greg Curtis, he is going to come in to LDCC to be debriefed after picking up a vehicle for evacuation from the Council depot.

2109	Cr Clancy rang Theodore SES to obtain river level – 14.09 metres
2115	Neil Bawden advised that he has contacted QAS communications co-ordinator at Rockhampton regarding relocation of pregnant lady at Crowsdale-Camboon road, no assistance required by them at this time.
2115	Matt Glover advised that Rob Huggers is closing State Farm Road, no road closed signs left
2129	Matt Glover rang Theodore SES to obtain river level 14.09 metres, light showers occurring at Theodore.
2141	Rob Huggers advised Lee Snodyk that the house at 115.07 Dawson Highway, Biloela has been inundated by floodwaters and still rising. The owner of the house – name is Troy Jansen. We have advised the owner to raise all electrical and valuable equipment to a level so it will not be affected by water.
2146	Lee Snodyk advised by Rob Huggers that the water level at 115.07 Dawson Highway, Biloela (near old holden ute with for hire sign) has reached 500mm within the building.
2156	Wowan Police has advised that floodwaters are currently approximately 50cm from inundating the Multi-Purpose Centre. 23 residences have self evacuated to the Multi-purpose centre. Wowan police also advise the sewerage pump to the toilets to the centre is inoperable due to flooding and there is a need for bedding and food for the centre.
2158	Lee Snodyk advised by the Stormwater Centre that the Grevillea Creek has just burst its banks.
2200	Advised by Nev at Wowan that he will give a call in half an hour, also advising that some houses have been unindated by water.
2203	Lee Snodyk rang Theodore SES – Nathan reported that the river level at 2200 was 14.11m. Genset has not been taken to RSL Hall, Theodore as yet, but will be in the very near future.
2210	Col Head rang requesting update from Maureen.
2210	QPS rang and advised of car suspected being washed across causeway at Nine Mile Creek, Thangool. Lee Snodyk to coordinate.
2213	Lee Snodyk advised that there are 14 Adults and 9 children at the Multi-purpose Centre, Wowan.
2215	Greg Curtis is collecting a QAS Officer to attend to 621 Camboon-Crowsdale Road to collect a pregnant lady. Greg will advise as soon as he is on site.
2215	Liz Peterson of [REDACTED] advised Police she could see car headlights in a paddock close to Nine Mile Creek, she assumes a vehicle has been washed off the causeway of Nine Mile Creek. Police and SES advised and are attending.
2215	Jason Flem [REDACTED] of Banania Station advised a four foot wall of water has just inundated his home.
2229	Phone call from Moura SES stating that 4 houses on Banana Station were surrounded by water and the lowest set house has approximately 1 foot clearance before water enters premises. Lee has advised Moura SES to monitor but not to enter water unless it is a

		complete necessity.
	2235	Aidan from SES Theodore advised that the water level is 14.16m
	2237	Swiftwater rescue team is expected to arrive at 11.30pm tonight, (Monday night) from Gladstone and the Brisbane team will arrive tomorrow (Tuesday) on Flight 2390 into Thangool arriving at 13.10.
	2238	Phoned BOM Talked to a hydrologist (Peter) he advised that he cannot give a rate of rise prediction for Theodore as there have been no models for that area. He can only estimate that at the current rate of rise we could be looking at 14.3 by sunrise. Currently water is still rising in Isla-Delusion.
	2246	Biloela Palms Motor Inn booked – Accommodation for Emergency Services and Qld Fire and Rescue (Order No 122424)
	2250	Phone Call from Nev Ferrier at Wowan advising that the water at Wowan is receding and that he has taken bottles of water to Multipurpose Centre.
	2255	Trying to get weather prediction from BOM for tomorrow. They advised Gladstone North – Isolated Thunderstorms, low cloud level, less than 1000m visibility. Sunny Coast – General Rain. Toowoomba – No rain, some low cloud cover.
	2256	Greg Curtis has advised unable to get to Pregnant lady at 621 Camboon-Crowsdale Road due to too much water.
	2307	Matt called Vaughn re list of emergency supplies that was emailed and the updated evacuation procedures.
	2308	Lee advised Cox Millard Rd callout was a false alarm
	2213	QPS (Dave Anderson) advised power is out at Baralaba (at approx 2200 hours)
	2215	Matt spoke to Vaughan regarding the list emailed at 11.20am. No items on the list have been addressed.
	2220	Phone Call to Jeff Beckett (Gladstone DDC) advising that situation at Theodore is critical as the BOM have advised that the height of river could extend to 14.43, requesting DAC 1, aircraft etc. At present water levels are 14.17m. It is anticipated to evacuate people to Moura Mine barracks. Jeff Beckett to call back with his decision.
	2227	Wowan has advised that the water levels have dropped by 3 inches over the last hour. They have food and bedding. Do not require further assistance at this stage.
	2232	Biloela SES contacted the centre to say they were standing down for the night.
	2236	Lee Snoodyk advised that he had received a call from Nathan at Theodore SES advising that the water level at the retaining wall behind cottages was 90mm at the highest and 60mm at the lowest.
	2245	Lees Snoodyk received a call from Rob Huggers advising that 4 houses in Saras Lane were in threat of being inundated by water and have lost power. There is approximately 1m of water on Saras Lane. The Nine Mile Creek at Thangool has spread to the extent that

		signs had to be brought right into Thangool to cover the road closures.
	2250	Phone call to Jeff Beckett (Gladstone DDC). Advised he will be sending email requesting statistics for Theodore.
	2250	Resident at the corner of Semples and Mullers Lane has been told that she would have to sit it out in the second storey of her residence as we are unable to reach her.
Tuesday 28/12/10	0000	Lee Snoodyk rang Theodore SES re river level – 14.19 at midnight. Confirming that they have received email.
	0010	Qld Fire and Rescue Swift Water Team from Gladstone, unable to get to Biloela, road cut at Sheep Station Creek, Dawson Highway. Will respond as soon as possible.
	0015	Maureen rang Vaughan to give update on situation.
	0020	Maureen phoned Council helpline asking for a check/update on roads between Moura and Theodore.
	0023	Kerry Lynch rang Lee Snoodyk to advise that the Kariboe?? Creek has broken its banks and is flowing down Meissners Road.
	0028	Pat phoned Col Head re the best evacuation point in Theodore. Col advised that the front and side of Theodore Hotel would be the highest and only place for evacuation point.
	0036	Phone call to Vaughan Becker re evacuation. Vaughan advised he is unsure whether Ergon are still in area. Powerlines need to be taken down in Boulevard so that evacuation by aircraft can take place.
	0041	Phone call to police from a lady at Meissners Road advising that Kroombit Creek is over.
	0046	Phone call from Nathan at Theodore SES to Lee Snoodyk re water levels in town street by street & house by house
	0049	Inspector Coleman DDC he has declared a disaster situation for the Banana Shire with a view to the evacuation of Theodore.
	0053	Maureen received a call from the guys checking the roads and they advise that Banana Creek is over and they have gone
	0056	Phone call from Graham Coleman advised State of Disaster has been declared. Only Three in the state has been declared so far so we will be a high priority. Pat advised the DDC of evacuation points in the town being between hotel and RSL hall on roadway, advice from BOM, the river level will reach 14.43m by 0600. Pat advised DDC that there will be limited landing area within the township with water. DDC was also advised of the BOM weather update at 10.55 last night of Gladstone North – Isolated Thunderstorms with heavy rain, low cloud cover, less than 1000 feet visibility, South is Sunshine Coast – General rain, Toowoomba – no rain, low cloud cover – lift by 9.30. Concerns are by 9.30 there may not be any dry roads for rotary wing to land if BOM prediction is out. DDC advised that SDCC stated that they have 4 aircraft with a capacity of 5 passengers one other aircraft available can carry 10 passengers. Pat also asked DDC re DAC 1 (specialists pilots) and the DDC advised that he would contact SDCC immediately and advise of the outcome.

0107	Maureen talking to pilot why Theodore airport cannot be accessed.
0120	Maureen phone call from Tony O'Dell.
0120	Rob Huggers phone call
0125	Phone conference with Graham Coleman. Pat advised that BOM's prediction is 14.43m. Need aircraft access to Theodore at first light. Pat advised that Moura Anglo barracks can hold 300-400 people with full facility. Landing place in Theodore will be outside motel and will take 1 hour to prepare the landing site. Also request from Maureen Clancy to airlift Director of Engineering Services, Collin Head from Eidsvold to Biloela. Request submitted for urgent air operations assistance from the DDC Acting Mayor, Maureen Clancy. QFRS can supply 2 air operations from Rockhampton. Capricorn Helicopter Rescue 300 will be departing Rockhampton with 5am with 2 police officers, ETA Theodore 7am. Fire Officers names are Barry Semple, John Fisher. These are the closest available air operators in this area. Inquiry was made whether BlackHawk helicopters can be utilised for this. Patrick was advised that it would take a minimum of 24 hours to engage the military and therefore was not an option in this situation
0125	Maureen has advised Tony O'Dell (Anglo Coal) that evacuation will take place this morning. He requires names and names so rooms can be arranged.
0153	Maureen advised of phone call from Pat Brennan. He was returning a phone call.
0154	David from QFRS has just contacted Barry Semple, Air Operations, Rockhampton to put him on standby to co-ordinate air operations at Theodore if required. He advised he will be ready and will wait further instructions from the LDCC.
0156	Gail phoned Pat Brennan to find out the name of the pilot from Moura. John Williamson – Moura Aerial & Ag. Services
0157	Maureen received a call from Vaughan Becker in Theodore advising the immediate evacuation of the hospital is required.
0200	Bom Reading AT Theodore – 14.24m
0203	Jenny advised that the Nurses Quarters at Theodore has been evacuated and are expecting that the patients at the Theodore Hospital will be required to be evacuated.
0204	Jaz received call from Tony O'Dell (Anglo Coal), he confirmed that they can cater for 80-100 people at the barracks and we will need to reassess the food situation.
0207	QFRS Theodore have been asked to respond to assist with the evacuation of the Theodore Hospital to the RSL Hall
0208	Matt advised that the SES Theodore are deploying their crew to help with the evacuation of the Theodore Hospital
0209	Maureen received a report from Lee Snodyk that Kroombit Creek is over the highway by one foot and a half and rising about 35m long.

0212	Nick Paton, QPS received a call from Peter Newby to say that a tree has fallen across the powerline on 55 Tognolini-Baldwin Road and there are live wires on the ground. Nick advised that Ergon has been advised and are attending.
0215	Jenny contacted the Theodore hospital to find out information regarding the patients such as weight, mobility status etc.
0218	Pat received a call from Lee Snoodyk advising that approx 3km out of Thangool, Kroombit Creek is over the highway by one foot and a half and rising (about 35m long)
0227	Gail advised she has sent an email to Gladstone DDC and Jeff Beckett with maps of the Moura accommodation site and Moura aerodrome in relation to the evacuation of Theodore.
0230	Jenny advised that she had received a call from the DON, Theodore and that SES and Fire and Rescue are assisting with evacuating the patients to the RSL Hall.
0231	Maureen phoned Shane from Ergon in regard to the removal of the electricity poles in Theodore near the Theodore Hotel. John Walker asked if the lines could be dismantled in the dark as the helicopters landing to evacuate residents are expected to land at first light. Shane advised that these can be dismantled in the dark and would take about 2 hours to dismantle the lines and the steel poles. If the supply near the hotel is dropped it will cut the power to most of the town. Provided Shane Vaughn contact [REDACTED] Will get Dicko out of bed to get this going. Fire Services in Theodore are out at the moment doing medical assist. We could get other out with a ladder. We will source an oxy to get the bolts off. If cut at an angle it will be as good as a chainsaw.
0237	Call from John McDougall just back on deck from a rest Maureen advised that the action was about to occur. JW spoke with JM advising that we need to source oxy to cut down power poles. There is a crane available to assist with the power pole removal. MG organise the list that you have to break the number into groups of 5 to assist with the EVAC. We need to be prepared for the EVAC to go smoothly. The aircraft organization is being organised at a state level. We will contact you about an hour before hand. We do not know a time as yet but will advise you as soon as we know. Subject to weather... Reconfirmed action plan. Hospital patient has just arrived at the RSL. Do not yet know about the final details on the EVAC of the hospital patients. Ones that have self registered organise first. Please email the details through to keep records on who is arriving at the Moura Accommodation Camp. Let local know that the ergon guys are there to drop the street lights. You might need to have a meeting to advise them of what is going on. Let them know. Get any portable lighting. QFRS has some but more could be of assistance. 14.29 river height.
0238	Jenny organising securing of the hospital records, Equipment, High Cost Drugs with the DON of the Theodore Hospital.
0246	Spoke with the District DEO for CQ Health and they will notify the Director- General of the health re: EVAC of patient at Theodore.
0250	FQFRS Theodore have contacted the crane operator to assist with the lowering of poles in Theodore and liaise with Ergon to complete the Task.
0302	Maureen Clancy received a call from John McDougall, he has the oxy and extra lighting that he was requested to get.
0305	Jenny phoned Moura Hospital (DON) to arrange transfer of patients and extra help for the ambulance officers to transport patients to hospital.
0306	QFRS Biloela received a call from Vaughn and Ergon regarding the removal of the light poles along the Boulevard and that the personnel were onsite to commence. QFRS Theodore are also onsite to assist with the removal of the poles.

0311	Jenny advised that the Staff from the Theodore Hospital are required to stay in Moura and that the hospital can help with the transport of the patients.
0313	BOM reading at 0300 14.32m
0315	Maureen received a call from John McDougall advising that he is trying to deal with animal issues and he is going to put them in a Sunwater compound. Animal issues need to be on the debrief discussions.
0328	Patrick contacted QAS CAPCOM regarding putting a Fire Officer on the aircraft at Rockhampton.
0332	Rob Huggers advised that he had received a call advising that the water at Wowan has receded by approximately 350mm.
0330	BOM reading for Theodore at 0330 was 14.33m
0332	Call to Ian Button, Independent Aviation in relation to the sourcing of planes for the evacuation of Theodore. Ian advised that he had a BK117 out of Emerald at be at Theodore at first light. McDermotts Longranger will be at Theodore at approximately 10-11 am. A twin engine is also available at the present time is doing work for the mines in this but can be released and can be in Theodore at first light. Sterling Bell 206 from Mackay and will be at Theodore at 9am, Shadab Bell 206 from Mackay will be at Theodore at 9am, An additional machine can be sources from McDermott, Shadab or Webb. At present there is a Webb parked at the Thangool aerodrome awaiting instructions. One problem Pat advised of was the access from Biloela to Thangool and the present there is water across the road. Ian Button advised Pat to contact the helicopter pilots regarding the timing of the evacuation. Pat advised that he had a Rescue 300 helicopter coming from Rockhampton with 2 and questioned the amount of seats? Available. Ian suggested one officer come from Mackay. The patients will be transported from Theodore to the Moura Airport. The aged care patients will need to be airlifted to Taroom.
0341	Vaughn called and advised that the evacuation of the Theodore Hospital to the RSL Hall has been completed.
0350	Advice from Police communications at Gladstone, call from Andrew Stowe, [REDACTED] advises that his house is inundated and is currently standing on his roof. He has advised that he is okay and has water. Nick advised him to sit tight on his roof and arrangements will be made as soon as practically possible.
0352	John McDougall has advised that the light poles are being dismantled in Theodore, he also raised concern about parked vehicles that have been abandoned. He has been advised by QFRS and QPS to tow the vehicles out of the way. John also advised that he has not yet completed the evacuee list.
0400	BOM reading at Theodore at 0400 14.36m
0404	Pat contacted QAS CAPCOM regarding the availability of putting a QFRS officer on the CAPCOM helicopter Rescue 300 to be dropped off at Theodore with the two police officers. Confirmation is unknown. The pilot was checking the weather at 5am to see if he can carry out the task which was given to him to fly to Theodore.
0409	John Walker contacted Don Baldwin at Thangool and advised him that he may have to bring Bob Moschioni into Biloela depending on whether or not the roads are cut so that Bob can be flown over to refuel aircraft at Thangool Aerodrome. To see if anyone in Thangool had a boat as an alternative means of transport to the Thangool Aerodrome. Don is going to find out who may have a boat available.

0416	Pat contacted Graham Coleman in regard to the conversing with Capricorn Helicopter Rescue 300 to see if the fire officer can be boarded and what time they will be taking off.
0422	Contacted the centre advising that there are people – Elaine and Cecil Pelling of Fernleigh, [REDACTED] Theodore requesting an evacuation.
0425	Pat tried to contact Elaine and Cecil Pelling, they were uncontactable so a message has been left on their phone
0427	David from QFRS received call from Sue Eagin [REDACTED] at 13 6 th Avenue, Theodore 2 Female Adults and 4 children require assistance and 2 persons at No. 15 6 th Avenue also requiring assistance. They are in no immediate danger but are floodbound.
0429	BOM reading at Theodore 14.45m
0429	WM spoke with Vaughn to inform him of procedures in place to evacuate Hospital patients and hostel residents. Jenny Vak participated in the teleconference and agreed to finalise all details with the respective DON's. Vaughn informed Warren that he will be using the Cracow Gold helicopter to conduct some local relocations later this morning. Warren emphasised to Vaughn that all residents who elect to travel on the Cracow Gold helicopter do so as "self evacuees". Vaughn acknowledged.
0433	Pat contacted Head Pilot, the owner of Webb helicopters and will get the pilot to ring Pat. The first rotary wing will be BK 117 and will land at Theodore at 5.45 am approx. They will email Pats phone with ETA.
0436	QCC have been contacted by Jenny re transfer of high care dementia patient with emphysema requiring oxygen for transfer to Taroom, Leichhardt Villa. They will contact the Director at Theodore for further patient details and advise if they are able to transfer. It was also advised that they will advise us at 5am of the tasking of the helicopter to transfer patients from Theodore to Moura.
0438	Pat received a call from DDC Rockhampton Rescue 300 and a Fire Officer will be flying out of Rockhampton to Gladstone to collect 2 police officers and then fly to Theodore. Two trips (stretcher) Theodore to Moura, return, collect pilot and refueller and then go to Emerald for further rescue operations.
0441	John McDougall called and advised that the 2 people who are doing the evacuee lists in Theodore are using their own mobile phones and are to be reimbursed for their expenses.
0442	Nick QPS, Biloela phoned Elaine and Cecil Pelling, [REDACTED] Theodore, 2 vehicles and food, left the house and got themselves to a shed and wait till daylight. Elaine advised shed nearby to house and visible to [REDACTED] Elaine estimate that the water is less than 1 km away from water, the water at their house is about halfway up the tyres on their vehicle. Cecil estimated that the shed is about 4-5 feet higher than their house level. John advised Cecil to sit tight and to keep in touch with the centre and advise if the water gets any closer [REDACTED]
0450	Pat received a call from John McDougall
0450	Pat received a call from Pocket Creek Road, lady with severe kidney and back pain. Wowan ambulance is going to try and go out to them.
0451	Pat received a call from QCC, they have been informed by the DDC
0452	BOM reading at Theodore 4.50am 14.42m. It also appears that there is no water across the Boulevard and the SES will give a SITREP when possible.

0455	QFRS have responded to the persons asking for assistance at [REDACTED] Theodore 2 Female Adults and 4 children require assistance and 2 persons at No. [REDACTED] also requiring assistance.
0459	Pat phone advising that he had a helicopter at Theodore – Jack Hewitt, Sterling Aviation and asked if he could use him to relocate the refueller and ARO to Thangool aerodrome. Provided the coordinates for the Civic Centre. VK4177 from Emerald will collect some fuel to take to Theodore for refuelling purposed ETA of 0545 has changed until this process has completed.
0505	Don Baldwin and Bob Moschioni have arrive at LDCC in preparation to be transferred to Thangool aerodrome. Don advised that the Kroombit Creek has dropped and the bridge is currently being cleaned off.
0508	Jim Watson has arrived in LDCC
0511	QFRS at Theodore are assisting person at 13 th Ave to evacuate.
0512	Gary Dobbs asked if the Jack Hewitt is able to collect the standard resident off the roof of semples road. The decision was made that the person is currently is in no immediate danger, so it will be addressed when there is an opportunity.
0514	Don provided details on the availability of Avgas in the local area. Don to provide Chris a report on the aerodrome when he gets to Thangool aerodrome.
0515	BOM reading at Theodore 14.46m at 5.15 am
0517	JW called Col Head re helicopter arrangements to collect Col from Eidsvold
0523	JAZ called Silo Motor Inn to wake pilot & 2 Red Cross personnel & ready them for the helicopter
0525	Jenny (QLD Health) called DON, Biloela Hospital and they have advised that the Biloela Hospital can receive 11 patients provided extra nursing staff can be brought in and Wahroonga can receive 3 patients
0526	JW contacted Collin Head and gave him an update on the helicopter.
0526	Pat on phone to Ian from Aviation ETA 15 minutes.
0527	Gary Dobbbs QFRS received a call from his counterpart in Theodore and said that a helicopter was flying around Theodore.
0529	Matt advised a call from Gwen and Steve Evetts, [REDACTED] Biloela advising of approx 1 m of water going through house. House is highset steel post and and it is on the creek. They called back and advised that if the water rises they will call back and update the situation.
0531	Gary Dobbs QFRS advised that the power poles and lines are down in Theodore and all is in readiness for the landing of the helicopters
0533	Pat received a call from Jack Hewitt, Sterling Helicopters advising him of a possible alternative landing area at the Bowls Club and also the Sunwater yard.

0533	Jaz received a call from John McDougall on evacuation arrangements in Moura.
0537	Fire and Rescue have advised that they can organise a direct phone link to the phone in the centre
0538	Matt received a phone call advising that the water is approximately at the centre roundabout and 3 rd Avenue and the Boulevard. The water is close to the top of the gutter adjacent to the hall on 3 rd Avenue, Theodore.
0541	BOM reading at Baralaba 14.3m at 5.45am
0546	Pat received a call from Webb (BK117) ETA Thangool 7am (Theodore to Taroom back to Theodore)
0553	ETA Board – Stirling Helicopters (Bell 206) ETA Thangool 7 am
0600	QPS Dave Anderson advised River Height at Baralaba at 6am was 14.03m. Electricity restored at 6am. Some inundation of houses on western side of river but no problems with people
0607	Pat was advised that SES shed at Theodore has to be evacuated therefore no more water level readings will be available until further notice.
0608	Jaz phoned Jeff Beckett and advised that no more water level readings were available from the Theodore SES shed.
0609	Caroline Smith of SES Moura advised that Brett Klein of Margarlea (on the river) has ankle deep water through house and needs a boat for evacuation. EMQ Biloela gave approval for Moura to collect him.
0611	Jenny spoke to the pregnant lady Sally Nieves, [REDACTED] is doing fine and is still isolated.
0612	Pat spoke to Jack Hewitt, Stirling Helicopters
0620	Radio channel for all aircraft is 126.7
0620	Sara has called Biloela Hospital in relation to clothing for the evacuees.
0621	Jen phone Judith, DON, Theodore Hospital to try to organise the 3 high care patients and 2 nursing staff on the first flight to Biloela. Biloela is currently trying to source extra nurses.
0622	Pat spoke to Vaughn regarding a helicopter (Pilot plus 4) that was currently working for Cracow Gold Mine and had offered his services. Contact Mine Co-ordinator – John Horgan [REDACTED] The names of all self evacuees must be recorded for record purposes.
0623	Don Baldwin advised on ground at aerodrome. Small amount of debris on strip, he will get Rural Fire to assist cleaning then he can advise Qantas. He will stay at the Thangool aerodrome.

0629	Tony O'Dell (Anglo Coal) [REDACTED] – 80 rooms available in hotels in Moura also
0631	Ian from Independent Aviation called Pat and advised him of an extra Jetranger 206 and a Squirrel that can be available in three hours. These were accepted by Pat and approved by Councillor Middleton. There is also an R44 available but not approved.
0632	Jenny advised she had been in contact with the Director of Theodore Aged Care prioritizing patients and nursing staff.
0633	Jaz received a call from John McDougall advising that the Ambulance are onsite ready to load the patients. One Theodore nursing staff and aged care people to be flown out in the first flight to Civic Centre, Biloela
0634	John Horgan, Cracow Gold Mine Manager [REDACTED] called and asks that Pat ring him.
0636	John McDougall advised 7 people, 1 nursing staff.
0640	Jeff Beckett advised that a log is required to be kept of the people moving
0642	Jaz called Tammy from Aged Care reassuring and organising patients. Confirming that a carer is needed for the dementia patient. One carer per flight.
0645	Jaz Advised Jeff Beckett that Theodore Hospital Patients are going to Moura and the Aged Care patients are coming to Biloela
0647	Tony Odell (Anglo Coal) called still querying the funding arrangements.
0648	QFRS Theodore are assisting with evacuations in the town area.
0649	Water level reading at Theodore 14.51m 6.15am
0650	Jaz called John McDougall and asked him make sure that all the patient charts were sent with the patients.
0652	Jenny asked if the helicopter going to Gladstone has an available seat on the plane return to Biloela.
0653	Jeff Beckett confirming with Warren that the accommodation is at Dawson Village, Moura and that helicopters will be landing at Moura airport.
0653	Pat advised ETA of Capricorn Rescue 300 ETA 15 minutes – Theodore 7.15am
0656	Jaz phone John McDougall and advised him that the Capricorn Rescue 300 helicopter will be there in 15 mins to convey patients to Moura. He advised that an area has been secured for landing etc. Pat asked that everyone be documented that is getting on a plane.

0659	190 beds
0700	Sue Corfield log in
0702	Jaz – Webb Helicopters - no answer
0702	Jaz- text message to Webb Helicopters
0707	Jaz – Ian – Aviation Australia – Jack Hewitt [REDACTED]
0710	KS – Sue Wilkie – 1ft water through the Jambin Hotel. 2 adults & 3 children relocating to the Jambin Hall [REDACTED]
0710	Nev Ferrier – damage to fences not big loss. Houses & people ok. Council hall 3ft through it. 1 woman sick might get out with R'ton ambo. Dee River few feet
0710	Di Corfield – Dave Anderson Baralaba QPS [REDACTED] - for Nick Paton – few calls for evac. No danger. 6ft to go. 6 peop want to get out,. No where to stay. Where to evac to? Nowhere to land on western side of river. Hospital has kitchen, can they stay there.
0711	NP – Dave Anderson Baralaba QPS – advised Driver 5km south baralaba broken banks. Causing problems flooding west side river. 2 persons request evac. Arranging evac to baralaba hotel
0713	Jaz – JW - Webb BK117 Theodore 0645- Stirling Bell 206 eta Theodore 0815 – Webb Bell 206 eta Theodore 0820
0714	Neil B – Ed @ CCS - find local chopper rescue 300 whereabouts. Tasked for any needs
0714	PD - confirming available aircraft in the air.
0720	PD – JmD BK 117 - 8 patients to biloela to wahroonga , only take 5 people to moura safety reasons Refuelling Theodore in chopper now. Wait 15 mins for weather. Come from emerald go to refuel. Rescue 300 on ground. JmD co-ordinate change over of patient details
0724	JD – JmD too much low cloud for rescue 300. Go to r'ton 3 patients. Can't come to Thangool. They will talk to QCC. Ring before leave with eta & destination
0725	Jenny – Moura Hospital- Heather McCallum –advising change of details relating to change in arrangements for evac
0732	JD – lat & long for Civic Centre. Rescue 300 is in Theodore & will land at Bilo Civic Centre. Loading up and provide LDCC eta
0727	PD to Lee Snodyk want SES to help in LDCC

7.35	Jim Watson advised road to Powerhouse now open. Biloela to Thangool road is open.
0737	PD – Tony querying whereabouts of helicopter
7.39	Ken Warry rang Jim Watson to advise Coal Road that the bridge is gone on Spring Creek. Jim Watson will arrange staff to the affected area.
0740	Neil Bawden – to QAS Wowan assess situation with 1 woman at pocket crk , transport her by road to Rockhampton
0742	GD QFRS – LDCC phone number to Barry Semple QFRS, Air Ops Officer @ Theodore. Check he's on the ground. Jaz email him with copy of choppers available.
0746	Jenny QHealth - When diverting to Rocky, she advised Gladstone hospital at capacity
0745	Dave QPS Baralaba – advise Lester Webb from “Bellvedere” has request evac, water is 6ft below the stairs. 6 adults, unconfirmed, ph [REDACTED] Dave advised to stay for now. Make contact at 12pm. Dave spoke with Nick Paton re: evac point in Baralaba, no power supply in town, pub best place for evac, room for 20 persons. Evac point authorised by Cr Maureen. Have small generator
0750	Neil Bawden – patient getting on chopper, needs valium. Phil to liase with other chopper(resuce)
0752	Pat D – Barry Semple – current chopper arrangements. ETA for Bell 206 left Theodore eta 0815. Rescue 300 eta Biloela 0830
0754	NB – Matt Glover - who makes the enquiry about load limits on chopper.
0756	Jenny QHealth - QH DR Bruce Chater arrived at theodore hotel to deal with a patient with seizure.
0757	GR - Independent Aviation advised Ian gone to sleep. Shaun on duty [REDACTED]
0758	Jaz – updating Mayor Hooper
0800	PD – Webb Aviation - Bell 206 HYO Jet Ranger eta 0915 Theodore.
0801	WM – Al Harris - 8.2m & rising expect 8.4m road to Wandoan cut. Enough supplies.
0806	Di Corfield assist with patient unload at Civic Centre
0807	Jaz – Mike Dixon - Braden of Webb. Jet Ranger departed Emerald 15mins ago. Eta 90mins

0808	Jenny QH – Sarah Theodore Hospital. Dr Bruce [REDACTED]
0813	Karen phone call to Evetts. Advised SES know about the neighbour and that their neighbour is safe and well.
0819	WM – Mike Dixon DDCC ask if hotline setup for theodore family members
0823	PD – QAS need lat & longs for Landing site in Biloela .CC car park & Resource Centre carpark
0827	Jenny QH – Neil B. QAS Comms want all details of patients
0828	KD -Sue Wilkie advised 9 adults 5 children self evacuated to Jambin Hall. Total of evacuees at Jambin Hall. Jambin Hotel empty
0829	PD – advised NB QAS, police escort for patients to bilo hospital. total of 16 patients to bilo, rest to moura.
0830	GR to Don Baldwin – get fuel reading at Thangool airport. Don is trying to get more JetA1 from Gladstone.
0831	Carol Worbs QAS - CQ Rescue delayed by weather.
0832	Cr Maureen – Ian Stewart Dept Comm QPS – check on situation
0834	KS – Nikki QPS – Matt Harling QPS – he's at Civic Centre with Bell 206 EWI, Theodore patients to Bilo hospital
0835	PD – Bell 206 JAQ eta Biloela 0905. confirmed phone number they need to use. Cap Rescue chopper sit at Thangool a/port waiting for landing area in Biloela Civic Centre to clear.
0837	Jaz - Jim Watson advised helicopter pad at rugby league grounds ready to go
0839	GR – Ian McCulloch – obtain fuel availability of Jet A1. 13,000 litres available.
0842	GD – Clayton -Bell 206 Jet Ranger EWI is unloaded ready to return to Theodore
0843	PD – confirmed CQ Rescue 300 will land in Biloela as planned.
0844	Jenny QH – QH keep R'ton for emergency only. Divert other patients to Gladstone Hospital

0846	Dawson River Theodore @ 0815 is 14.55m
0848	SC- advise from CS Energy Employee Steve Corfield – he's been told 2 lucerne farmers houses on Meissners road have been washed away. Clayton Bauer & Bauer seniors.
0853	PD – VB & JmD- need to know how many evacuees to be loaded. Population is 400. rural people come into Theodore,. VB estimate of 300 persons want to evacuate. 100-150 people left enough supplies. Should whole town be evacuated? Pat said self sufficient for couple weeks. VB advised food supplies ok at pub & IGA are both dry & adequate. QPS to confere directly with Graham Coleman to make the call for forced evacuations
0854	Cr Maureen – Paul Benieke, Baralaba - 5 families isolated western side of dawson river. Can we release flood boat to rescue them. Advised Cr Maureen to check on availability & swift rescue team arrived.
0859	WM – VB officially standing now, as evacuation experts have arrived. No bad feelings
0901	PD – Graham DDCC – 300 person nominated to evac 100-150 persons want to stay. DDCC said to work on those 300 to evacuate. DDCC to make decision on 100-150 others. Ensure enough supplies for healthy stay.
0902	PD asked Neil B to get Cap Comm phone number
0902	Cr Maureen -
0903	QM - VB – IGA store has been sandbagged, but ok
0905	Jenny QHealth – QAS to confirm 3 h/d patients to hospital in QPS vehicles. 2 will be taken from the hospital & go to Wahroonga
0908	PD – Chris– Rescue 300 giving co-ordinates for Semples Rd rescue. Picking up winch person for rescue
0908	Lee S- [REDACTED] – all okay. No shortage of food supplies, [REDACTED] totally inundated, water receding. Pregnant woman has been given the LDCC phone number.
0910	GR - Don Baldwin, open Thangool airstrip in about 30mins. Nine mile Creek dropping. access to airport will be open in 30 mins or so.
0911	Jenny QH- QAS can't respond to Civic Centre. Neil Baldwin to attend. QAS have been called to a code 1
0915	Jenny QH – Heather McCallum Moura Hosptal – not receiving 3 patients.
0915	Sarah Rafferty – Moura concerned with quality of drinking water. QPS report pumps at Moura not functioning. Convert to rainwater tanks & boil water
0916	PD – Eddie Cap Comm- advised Neil Bawden gone to assist with. QAS have set up desk for all flood issues at Cap Comms Ph [REDACTED]

0918	JW & Cr Maureen call from Col Head re update on current situation including Vaughn handing over to EMQ
0921	Cr Maureen – Kylie McTaggart phoned to notify Virginia Shapples of [REDACTED] has new born baby & 2 y/o completely surrounded by water. Wants rescue [REDACTED]
0922	Jenny Qh – Gladstone hosp keep 3 beds available for h/d patients, they are have been dropped in biloela, if diversions to Gladstone are needed, they are available.
0927	KS – Di Corfield advised that Kylie Perry & others are stranded in Biloela with no money or food.
0927	PD – Mick Thinre – form Sky Trans Air Cairns – approached last night for help to assist with evacs from Moura if required. He has Dash 8 seats 36 \$4k/hr needs 1,000m runway.
0929	Nikki QPS – Parick Palen contacted LDCC stated water is 27m to back fence, enough supplies, with his 3children & wife and advise they are ok
9.30am	David Steger contacted Jim Watson to organise transport of Social Club BBQ from the Depot to the Civic Centre
0931	Jenny Qh – Tammy Theodore Aged Care – all patients have been identified with wrist bands, following up with patient records regarding next of kin contacts & provide to Biloela Hospital DON, all patients boarding choppers in Theodore have been indentified.
0933	Jaz – media for Cr Maureen
0935	Gary QFRS - Rob Huggers after info on Semples Rd retrieval
0941	Jaz – Alan Harris confirmed Biloela Civic Centre is evacuation centre
0942	KS – Theresa SES - Moura IGA notified her officially out of bread & milk.
0945	KS – Tim Irving QAS CQ Region – problem with Biloela QAS officers. Dealing with Code1 & 2
	Emergency & need relief, Tim has asked Graham Coleman if chopper can be available to transport relief officers. He wants LDCC approval. Pat Downing has refused request. Theodore evacuation is higher priority
0947	Sarah QH – update Biloela hospital has 15 available beds, received 6 patients thus far. Allowing for further 9 patients only. Moura has next available beds.
0951	WM – Pat Brennan – some Jambin houses have water inundation. John Dennis to contact LDCC if needing evacuation. Jambin residents to Jambin QCWA hall
0952	Sarah – Rod Bodice acting District CEO – advised only 12 beds to be made available in Biloela. 5 beds are available in Moura. Others patients to be redirected elsewhere.

0954	Gary QFRS – McDermitt Aerial – [Bell 206 Long Ranger] – weather bound in Sunshine Coast
0955	KS – Andrew QAS Rockhampton – MediAlarm has been activated at 41 Meissners Road, 82 y/o. QAS have requested evacuation. Andrew to contact LDCC with name & details for local emergency services to assist.
0958	WM – Errol Dennis father of John Dennis. John not panicing & can self evacuate to Jambin QCWA hall.
1001	Jenny QHealth - QAS called to Wahroonga Retirement Village to a patient fall
1002	Lee S – SES Theodore to acquire new mobile from post office for Barry Semple to use
1003	WM- David Snell to follow up with stranded tourist at Civic Centre.
1003	Gary D QFRS – Webb Bell 206 EW1 landed in Biloela. 4 patients on board. Eta Theodore 1045
1006	KS – QHealth taking particulars of confirmed patient at [REDACTED] as Arthur Pearson
1006	Gary D taken call from Jaz – flight times for helicopters into Biloela – situation fluid
1008	QH- 8 Patients still expected in Biloela. Only 2 spare beds at hospital – need to organise alternate arrangements
1015	Nikki QPS – Barry Semple –need to confirm numbers & names of patients
1016	Dawson river height at Theodore is 14.59m & rising
1018	WM- Pat Downing called to remind us to email DDCC, Graham Coleman, to advise him of sewerage, water, power supply all essential services in Theodore before he makes call on mandatory evacuation
1021	Lee S –as advised by Jenny of QH – Pregnant woman on [REDACTED] has been that as the water is receding, stay put & monitor pregnant mum til 1600hrs
1025	Gail R – Tony O'Dell – Webb BK117 VH-KHO landed in Moura at 1020hrs. Dawson Bus ready waiting for them
1025	KS- call from Di Corfield - is there paper work for rescues to be completed
1027	David QFRS advised QFRS going to assist QAS officers in Biloela, providing 2 fire fighters to assist QAS officers duties to enable some QAS officers to rest

1029	KS left message for Matt Glover re: QPS need urgent confirmation of details of all evacuees are being documented.
1031	Jenny QH – all meds for Theodore Aged Care patients is in Moura, need to get the meds for those evacuated to Biloela to Biloela
1032	KS – Di Corfield – who is attending the Bell 206 Jet Ranger JAQ landing at Civic Centre now.
1034	KS – Dave Anderson Baralaba QPS – spoken with Cr Maureen & Shane from Ergon Energy. No chopper available to assist with power outages. Going to source fuel for the generators from council if required. Baralaba all ok at present
1036	Gary QRFS – Theodore Aged Care meds not put on Bell 206 Jet Ranger JAQ landed in Biloela
1038	Lee S – Di Corfield for QHealth staff
1044	Nikki to Di Corfield – confirming which patient names who are at civic centre. 4 patients to fly back to moura on RACQ helicopter & pickup Theodore aged care meds & equipment to come back to Biloela. QPS Jules Tyson to co-ordinate at Civic Centre.
1046	KS – Tony O'Dell first chopper starting to land in Moura, Medical patients on board to go to Moura hospital
1051	Nikki QPS – 82 y/o person at Meissners Road QPS to followup
1052	Nikki to confirm QCC for retrieval of 82 y/o at Meissners Road
1055	GR ring QCC to confirm arrangements for retrieval of 82r/o at Meissners road.
1057	Helen Austin Biloela hospital for Gary D QFRS – confirm helicopters landing in Biloela. If chopper coming out of Rocky need to contact Biloela hospital for nursing staff to come from Rockhampton.
1059	Nikki QPS confirmed
1100	Jaz - One more flight to Biloela with meds & equipment. VB arranged Newcrest Mine chopper to airlift people across river – non urgent.
1100	Lee S- Fred Wowan Dululu SES- evacuees at Wowan have been taken from multi-purpose centre to QCWA Hall due to lack of water at multi purpose centre.
1102	Lee S – phone call from Theodore SES to inform obtained new phone for Barry Semple from Post Office. Phone handed over to Barry
1104	Gary D QFRS – Clayton Webb Bell 206 EWI - to check meds left on chopper

1105	Don Baldwin for Thangool Airport phone number, Don advised phone calls go straight through to the fax machine
1105	Gary QFRS – Don Baldwin confirming Bell Ranger departed to
1110	Nikki QPS – contacted John McDougall he stated they have 20% fresh water for 3 hours due to untreated sewerage. Hospital power supply is out. No generator. Food for 3 days. 50% power to town is off. Nikki will ring matt glover to confirm details
1116	Jaz – Tony O'Dell confirming luggage left in Moura will come over on plane.
1117	Lee S – phoned Shaun Swaffield “Avonmore”, Woolthorpe Rd, Theodore, asked for assistance. Lee confirmed assistance, he wants to evacuate from property to Moura. Water is not a problem, supplies not problem. Advised him to stay put.
1119	Todd Sleeman phoned to advise Sheep station creek & Catfish Creek closed to all traffic
1122	BOM advised 1045hrs Dawson River height at Theodore 14.59m
1124	Sarah QH – Virginia Shapples Bears Lagoon Rd wants evacuation. Gary QFRS confirming evacuation procedures with her. No medical issues at present confirmed. Advised to call LDCC if needed
1125	WM – Al Harris – he needs to buy more fuel in. W told him his call . storage for next week
1128	Cr Maureen – John McD urgent situation. 3 patients needing medical assistance, Male patient with epileptic fit, pregnant woman & medivac.
1133	CR Maureen – Lou, Robin and Tony Oram self evacuated from their property into Baralaba stay with friends
1139	Isbelle Wise Ten news for Cr Maureen
1125	Lee S – Matthew Petersen of Alaire Heights, Theodore. Water no problem however supplies for infant & 2 toddlers are urgently required.
1130	Lee S – rang Theodore SES supplied with list of requirements for Petersen family of Alaire Heights for drop. Will confirm if capable of doing so.
1140	Nikki QPS – Inspector Coleman – He'd been told 45 persons have been evacuated. He needs to make decision as airport landing is going to be compromised in couple of hours. Barry Semple to confirm conditions at airport.
1143	Cr Maureen message from Win News for media report
1151	Jenny QH to Matt Glover – looking for Dr Bruce Chater for more information on pregnant woman at Theodore. Amy pregnant lady @ 36 weeks, & the male fit patient being sent to rocky

	1152	KS – elderly woman and daughter.
	1157	Cr Maureen – 4KQ gave media release. Gary gave brief on air ops.
	1157	GR - 2 more choppers coming in from Mackay. Sky AG – Bell 206 Jet & Long Rangers Tim & Rob currently refuelling Emerald, eta Moura 1300hrs. Accomodation required for these pilots.
	1158	KS - Tony O'Dell – landline for QPS is [REDACTED]
	1200	KS – John Horgan – [REDACTED] – Contacted Newcrest Mine 4993 7900- confirmed with 2IC that 4 evacuees [family name Saltner tbc] from Theodore arrived yesterday. Newcrest have been choppering own staff from Thangool to Cracow today. NOT Theodore. Chopper is available for evacuation after they completed moving staff. Given Col Head's mobile to John Horgan. When chopper refuels after last drop off, he will fly to Eidsvold & pick up Col Head.
	1200	1200hrs River height at Theodore – 14.64m
	1209	Greg Shaw advised Dawson Hwy at Banana Creek that bitumen washed off road surface on eastern side of bridge. The guiderails on left & right one on road & one washed off road. Massive water bank on eastern side & log on the road.
	1211	Nev Ferrier requested sand bags for Wowan, water not a problem at present. Neil suggested monitor until later in day, insufficient resources to handle it at present.
	1212	Jenny QH – email to jaz.tumbers@banana.qld.gov.au re: evacuated patient details
	12.20pm	David Steger phone Settlers Motor Inn requesting accommodation for Mavis Cant. Also arranged for standard rooms to be on standby for possible booking for Theodore evacuees.
	1221	Gary D advised 4 evacuees from Theodore to Cracow yesterday afternoon will be collected & flown to Moura on Newcrest last flight this afternoon
	1237	Tony O'Dell enquired about the possibility of getting some information on experienced person to provide information on Insurance - CentreLink etc. Anglo Coal have 2 Pastors on site at the Moura Accomodation Site.
	1252	Gary D – asking pilots when on a refuel run into thangool to notify LDCC. As we need to get 3 nurses from Theodore to Biloela. Considering evacuation of camboon crowdale rd on refuel run,.
	1253	Nikki QPS – Gladstone QPS advised of Jean Seagrott, [REDACTED] has contacted re: flooding. Nikki made contact, who state she is fine. Water is not at house. But concerned about her neighbour. Julie McWhirter. Contacted Julie McWhirter on [REDACTED] who states they live in 2 storey house. Water at lower level of house. Have sufficient supplies & 8 month old grand daughter staying with them. LDCC ph number given if concerned
	1.10pm	85 yo was accidentally evacuated for Theodore - Mavis Cant stranded no family in Biloela is a HACC patient in Theodore has been taken to Settlers Hotel by Police.
	1.10pm	David Stager sourced and provided essential supplies for Civic Centre emergency personell.

1.12pm	Pregnant woman from Camboon Crowsdale Rd is being evacuated by air and will be delivered to Biloela this afternoon. John Walker advised. QFRS is organising this rescue
1312	KJ – Spoke to Col Kirkegaard Reservoir level at 20% may affect high level areas with low pressure soon, but reports from pub okay at this stage.
1315	Lee S – call from [REDACTED] – person refused to give name, very abusive, as helicopters scaring his stock & running into fences. Why aren't helicopters following highway so this won't occur. Lee bit his tongue & gave him McDougall phone number to follow up.
1.19pm	Kate Johnson phoned Anglicare mobil voicemail said to ring another number she rang it and it and it rang out. Tried to contact Janice Creed from Anglicare on home phone.
1.22pm	KS – John Walker - Lex Stevens of Jambin phone No [REDACTED] - 5 houses in Jambin with water inundation imminent 2 houses with water inundation and 2 families in high set homes. Very alarmed about further heavy falls, want to know what the BOM is predicting and what should they do . They are concerned that water is being released from Callide Dam they are fearful of the consequences. Need response before nightfall.
1.26pm	Kate Johnson rang Janice Creed from Anglicare and left a message.
1.35pm	Kate Johnson updated EVAC spreadsheet
1345	KS – Tracey RSPCA Rescue in Brisbane-[REDACTED] – Craig Pym had advised RSPCA that animals in Theodore town would be cared for in evacuation process about 100 animals. Pls call Craig or Edith Pym on [REDACTED] KS advised RSPCA that people were still being evacuated but would see what could be done. At 16.18 Donna Burnett advised that they are trying to get a helicopter from Townsville that will come with collapsible cages but would prefer the animals to stay with owners if they have the adequate food etc. Donna advised we can take up to 25 animals and will look at housing them at the Manwarings property on Burnett Highway (old Boarding Kennels – Chings old property)
1348	KS – Greg Shaw Moura – [REDACTED] – Greg has requested to be at Moura aerodrome at 1300hrs to collect luggage from 2 choppers pilots travelling from emerald. Was to go back & collect pilots later this afternoon. Still waiting for choppers to arrive. . Gail R & Gary Dobbs trying to locate choppers.
1350	Jaz – Julie – Spotless at Dawson Village on [REDACTED] sent through another email providing evacuees numbers
1.54pm	John Walker – spoke to BOM re flood levels predictions for next 24 hours.. river height for Theodore 14.59m currently. Taroom is going higher that they thought. Same flow as Theodore. 15m is possible.for Theodore It is above record flood. Even though it is steady may get to 15m in day or so. Taroom could get to 9 metrs currently 8.3 Peak due during Wed. Mentioned possible rain fall may get thunderstorm this pm. Up to 50ml. WMiddleton mentioned upper Dawson, Injune. Peaks at Utopia creek main flood waters are getting close to Taroom. Baralaba the current level 14.55 stayed steady for a day and what happened overnight was Mimosa creek went up overnight 100 cu mecs into system. Can't rule out getting to 15m at Baralaba . JW asked rain fall for that area told moderate falls expected. Mod is 25 – 50mls
	Sue Corfield Log Out, and Di Martin Log In at 2.40pm

	2.00pm	Jaz – Attendance with Belinda at Cockatoo Caravan Park letting us know that they have accommodation available. 15 double cabins (2 person ensuited,) 55 single 1 person (1 person , linen, ensuited) all meals if necessary Phone number [REDACTED]
	1405	KS – Greg Shaw – Sky AG Pilots have just arrived – Gail has forwarded instructions re: going to Theodore.
11	1430	WM – Warren Middleton, Maureen Clancy, John Walker, Nick Paton have undertaken a teleconference with Jeff Beckett DDCC to inform him of the decision to initiate mandatory evacuation of Theodore residents.
2	1435	JW – LTCL Dave – advised that the Blackhawks will be making their way down to Thangool Airport one is likely to arrive tonight with the second arriving tomorrow morning. Will drop off a liaison person at the LDCC and will use myself as the contact person for the crew.
3	1404	KJ – Call from Col Kirkegaard – Reservoir 14% still water in tap received information from Warren Hughes/Ray Johnston
	2.15pm	DH – phone call to Sunwater Nev Wogandt, Stats of Kroombit Dam - being inspected continually as part of emergency management program. No risk, will advise if status changes Action:DH 28/12/10 15.20 Issued to personnel.
	2.43pm	Gail Roylance requested we phone animal control and get them into the Coordination room to talk to them ASAP. Donna will be in in 30 minutes.
5	1450	Kate Johnson contacted Donna Burnett to arrange for cat cages to come into town – ETA Donna Burnett 30 minutes.
13	1445	WM – Warren received call from Alan Harris, Taroom informing him that Taroom river is at 8.75m and rising.
	2.55pm	Swift Water Rescue arrived from Brisbane had a briefing amongst themselves
	2.59pm	KJ - Anthony at Jambin phoned they wanted conformation that Kroombit Creek is dropping and Kroombit Dam is not comprised as trying to arrange locations for horses before dark. Official advise from Sunwater is constantly monitored but not compromised.
1	2105	DS Major Ian Dunn from SDCC [REDACTED] – Blackhawks requiring coordinates for landing in Biloela for evacuation of Theodore residents. Actioned to David Steger – re. Rang Major Ian Dunne of coordinates of Biloela Civic Centre Carpark as 150° 30' 52.8" - 24° 23' 42.3" completed at 1425hrs.
4	1449pm	LC – Julie from Spotless at Dawson Village informed that she has sent another email at 2.45pm with a list of evacuees.
6	1458pm	LC – Jan Maree Dawson Village Moura phoned in regard to Rita Smith 89year old evacuee was on her list but was not with them. Spoke to Jenny and Sarah and they informed me that she was in the Biloela Hospital told Jan Maree this information and gave her the Biloela Hospital phone number of [REDACTED] Jan Maree passed this message on to her daughter.
14	1500	WM - Mayor Hooper phoned Warren to advise he could not return to Biloela due to the road conditions at Maryborough.
8	1505	Greg from Theodore SES phoned to advise the river readings – 11.30am @ 14.64m, 14.00hrs @ 14.6m, 1500hrs @ 14.58m – Noted on Whiteboard at 15.10hrs

15	1510	WM – Received call from Vaughn Becker advising he had received advice from LDMG of decision to initiate mandatory evacuation of Theodore. Vaughn agreed with the decision.
	3.10pm	Phone call to John Walker from NBRC – NBRC phone number [REDACTED] Flights delayed from Newcrest possible arrival for Collin Head in Biloela is 5pm all going well. Col Head is currently based NBRC offices.
7	1513	Advised Jenny from Qld Health that the pregnant lady and her two children from Theodore have accommodation available upon their arrival to Biloela. Action – believed she is at Settlers Motor Inn
10	1515	DH – Craig Gifford [REDACTED] from Heli Australia rang to ask if we require extra choppers and requested someone to give him a call back. AT 1600 hrs today N Paton contacted Craig to advise that we do not require choppers at this time but would contact should the situation change.
9	1535	LC – Quentin Tanzer phoned regarding his mother Gail MCBroom who is to be evacuated from Theodore. Linda told Quentin that she was on the evacuee list presumably for Moura but yet to be confirmed. In Addition, Linda contacted Tony from Red Cross and left the following message for Mrs McBroom that her son rang and that his contact number is [REDACTED]
	4pm	DH Spoke to Sue Wilkie who provided names of people who are currently located at the Jambin Hall.
	4pm 4.35pm	DH – Phone call from Karen Gaskill telling us of accommodation in church hall with kitchen – no bathing facilities. Please call back. DH – called back Karen and advised not required at this stage. Will contact her if needed
	16.05pm	GR- phone call from Karen Labachewski – reported that the people who live on the corner of Camboon Crowsdale road have had house partially swept away in flood water. There is only about 1/3 of the house remaining. Karen said that they are up at [REDACTED] Plenty of food at this stage. 10 adults and 3 kids.
16	1610	DH – John Hoghorn from Cracow Mine [REDACTED] rang to advise unable to collect Collin Head from Eidsvold due to weather conditions. Will take 4 people from Cracow accommodation camp to Moura in next 30 minutes
	4.15pm	LC – Phone call from Kent Haley Moura Police. Notified that on the Leichhardt Hwy south of Banana and north of the rail overpass has washed away and is closed. It is 25m x 1 m and has completely cut the road. He said that the southern side is ready to go.also., Greg Shaw has erected signs according to Kent. I have phoned Jim Watson and let him know.
12	1620	WM - Maureen Clancy and Warren Middleton spoke to Ken Crane, Dept of Communities to seek his staff visiting Moura to discuss issues with evacuees.
	4.45pm	Tele conference with Major Ian Dunn from the Townville Army Base. Two black hawks one today and one tomorrow. Moving animals possible by chanooke. Do they fly at night and do we have fuel capacity. Minimum of thirty animals at this stage. Phone call to Major Dunn from Patrick Downey. Couple of things teleconference LDCC members. Are we getting Black Hawks? Yes we are first to arrive about 22 .00 tonight ,and one at 15.30 tomorrow. Then a Chanook if required Chinook to be considered for evacuation of animals. People in Canberra want to know if the Chinook would be of use as it uses a lot of fuel but it has a large capacity. When would it be available? Ian will find out. Trish from the ???? informed that there is limited fuel at Thangool. They take Jet A1. They are down to 4,000 ltrs at Thangool. Black hawks come with long rang tanks, They will be able to go elsewhere for fuel. What is there flying time - speed? They think about 150 knotts that is Ian summising.

		<p>What sort of area does the Chinooks and Black Hawks need to land in, limited space at Theodore as they are landing in the streets. They need a fairly big area. He does not think they can land in water. They would not be keen to.</p> <p>Can the Black hawks fly at night?</p> <p>They have NVG? If they are flown at night then you probably would not been flying then during the day as they have limited hours a day that they can fly.</p> <p>They will need a bit of down time when they arrive. Would be looking at tomorrow morning at first cab of the rank.</p> <p>Ian will find out size of landing site so that they can make a decision if we need them. Pat Downey will phone back in 15 min (5.10pm approx)</p> <p>Much discussion as to whether the Chanook is required.</p>
		<p>SDCC – Trish . Attorney Generals Office. At 4.55pm they received a call to call came through that at 17.30 Blackhawk's are due to depart arrival at 22.00 .</p> <p>Second 11.00 arrival 13.30 tomorrow 29 Dec 2010.</p> <p>Bruce Dunn was asked certain questions of landing areas of Blackhawks and Chinooks. Whether the black hawks can carry animals. They have asked about fuel and availability of fuel – locations. Jet A1 availability. Shell can not get fuel out there until tomorrow afternoon.</p> <p>Asked if there was fuel waiting at Emerald?</p> <p>There is fuel at Emerald but roads are closed.</p> <p>Gail Vetrone – Shell [REDACTED] she</p> <p>Trish is going to call her.</p>
17	1645	<p>Donna advised Patrick Downey that Local Laws officers will be required to fly out to Theodore to investigate animal situation.</p> <p>Teleconferences made as per the following:</p> <p>1645 - Pat Downey and Mjr Dunne – Pat rang Major Ian Dunne from Defence and asked do they fly at night, do they have fuel, what is the fuel capacity and what is the minimum landing area. An idea was that the Chinook could pick up a number of personnel in Theodore and then come back to pick up animals.</p> <p>Patrick Downey asked if we were getting blackhawkes and when were they coming. Mjr Dunne advised they were due to leave at 1730 local time and arriving in the location at 2200 tonight and 15.30 tomorrow. Mjr Dunne was unsure when the Chinook was due to leave and thought it would not leave until tomorrow. A Chinook has been offered to the LDCC but fuel, down force and landing area was a concern. Patrick advised there was limited fuel at Thangool of JetA1 of 4000 litres at Thangool. Mjr Dunne advised the Blackhawkes will come with long range tanks and night vision goggles and should be ok to fly at night. Pat asked that in relation to the Chinooks what sort of area they will need to land as terms of area as there is limited space in Theodore and furthermore they will be unable to land in water. Pat advised we need to know the area to land as they may be required to land between buildings. The Blackhawkes are limited to how many hours they can fly per day. After the transit down will need a some down time for crews and will commence tomorrow morning. Pat would like to discuss with local team. Need landing zone ring back in 10mins. Closed at 16.58</p> <p>1710 Director Attorney Generals Office SDCC – at 4.55 phone call came through to announce the one Blackhawke was departing at 1730 and arriving on site at 2200 at Theodore (will confirm the exact site of arrival in near future) the second Blackhawke will depart at 1100 on 29 December and arrive on site at 1330hours. Pat advised that he spoke with Major Dunn to ask what the landing area was required for Blackhawks and the Chinooks as we will need to make a decision due to landing between buildings and also if the</p>

Blackhawkes could carry animals. It was advised that fuel options were also being investigated on how to get JetA1 fuel to Thangool. Trish advised that they will be unable to get fuel to Thangool until tomorrow afternoon as per Shell's advice. Trish advised that Emerald has 30,000 litres but cannot get access to the fuel due to roads being cut. Shell number is Gail Betrone [REDACTED]

1725hrs - phone call to Major Ian Dunn, Ian advised that the Blackhawkes will find a place to land and come equipped with a winch. Mjr Dunn advised that the Blackhawkes will need 150feet round to land and will also need to keep in mind any hazards. He further advised that when the blackhawkes arrive they will have a Liaison Officer to assist to help with our concerns. Pat advised that we only have minimal landing area due to inundation of water. Pat advised Ian that we will cancel the Chinook but will advise the State Disaster Coordination Centre. Pat also advised that we will look at getting one Blackhawke but is unsure about the 2nd Blackhawke but will confirm Cornel James. Ian advised that the Blackhawkes will land at Thangool at 2200. Pat advised that the local Disaster team will discuss and provide further consultations with the State Disaster Centre. Pat asked if the Blackhawkes can carry animals, Ian responded and advised the animals can travel by air but will need to be caged and prepped accordingly eg. cotton wool in ears. Pat advised that 2 Council employees will fly to Theodore to investigate, sedate and prep animals. Ian also stated that drip trays will be required for the animals for the flight. After the Local Disaster Coordination Centre discusses this matter they will contact the SDCC.

1752 – Gladstone DDC – Pat rang Markus, and the issue with the 1st Blackhawke cannot fly tonight because the crew is out of hours and that they will not be taking an another crew and that the 2nd Blackhawke is arriving tomorrow at 1330. Pat also advised we have been offered a Chinook; we asked what the landing area required for the Blackhawkes were but could not get a response. Pat also advised the LDCC do not require a Chinook and will not need the 2nd blackhawkes at this stage. He advised 95 people plus 15 employees and SES workers were still required to be picked up from Theodore. Pat portrayed his concern regarding limited JetA1 fuel at Thangool Airport. Two (2) Council employees will be travelling to Theodore tomorrow morning to prep animals of approximately 50 dogs. Pat advised Markus that he asked if the Blackhawkes can carry animals where he was advised that they can do so as long as they are properly prepped. At present only one (1) helicopter can fly animals and may have to do a shuttle service. It was advised that they cannot take luggage and may use a BK117 to help carry luggage. Warren Middleton advised Mick Shearer rang Warren Middleton to advise Ken Crone would contact us where he advised that three (3) people will be going straight to Moura to work with the evacuees. Pat advised that the LDCC will make a decision at 7am tomorrow morning in relation to the 2nd Blackhawke. Pat advised we are hoping to get most people out by tomorrow lunch time. Markus asked if an email outlining the total number of people and names evacuated to him today. [REDACTED]

1814 - Pat rang Trish from the State Disaster Coordination Centre to advise that we will stand down the Chinook and asked if the the 1st Blackhawke will need accommodation arranged where she advised that the Local Disaster area will be required to arrange the accommodation. Pat reiterated the LDCC will make a decision whether to utilise the second 2nd Blackhawke by 8am in the morning and that we still have about 90 people plus animals are yet to be picked up Theodore. Trish confirmed that 15,000 litres of fuel will be delivered early tomorrow afternoon in Thangool. At Moura fuel is also limited. Trish asked if the airport was run by the Council? Pat advised yes. Trish asked if Shell was the only company that can refuel from the Airport. The holding capacity at Thangool is 15,000 litres. Trish advised to ring Gail to discuss the fuel issue. Trish will ring Mark Sheplon to advise that LDCC will not need the Chinook and advised about 90 people are still needing to be picked up.

1830 – John MCDougall, SES, John asked Pat if a family could stay at Alaire Heights but would need to get the floodboat to families property. Pat asked what the response time was back to Theodore, John responded and advised 1km across the river. Pat and Warren approved with the Johns request. Pat asked when the 3 SES Rocky people would need to go back to Rocky. John advised that they

were required to get back to Rocky tomorrow morning. At this stage would like to evacuate the Theodore residents first and then fly the SES personnel to Thangool and then by road to Rockhampton. Pat advised for his information more police officers will be heading to Theodore tomorrow. Pat advised that tomorrow morning 2 council employees will be flown to Theodore to prep animals dependent on aircraft.

1835 - Donna rang Michael from RSCPA to discuss the size of the aircraft for moving animals. Michael asked on the number of animals, where Pat advised 50 cats and dogs. Some animals were still with their owners and some were alone. Pat asked if the RSPCA have a helicopter to help shift animals. He advised they had crates and food available. Pat advised we may not be using the 2nd Blackhawke and asked where is the closest place to get cages from. Michael could acquire cages from Brisbane in Fairfield. Pat would investigate other options.

1845 SDCC – Pat advised he is having trouble sourcing cages for animals for travel from Theodore to Thangool. He asked the RSPCA if they could get cages from Brisbane tomorrow morning by commercial airlines and asked if the SDCC could push the order through.

1917 – Toll Express – Pat rang but no answer

1918 – Connie from SDCC – 4 Queensland Police Officers (2 Gladstone and 2 Biloela) will be travelling to Theodore tomorrow morning. 1 QPS Officer to leave Thangool Airport tomorrow morning

1925 - Michael Chaplian, Brisbane advised everything ok 17.30 arriving at 2200 to Thangool will be no night flying and is hoping to commence tomorrow morning. Looking to confirm the 2nd Blackhawke tomorrow morning. Next conversation will be to take the 2nd Blackhawke and will not need the Chinook and it was confirmed by Michael not to take the Chinook. Still having problems with the fuel problem with having 2 planes and only having 4000 litres at Thangool. Shell is the only supplier and can only get here mid afternoon with 15,000 litres at the very earliest. Pat asked Michael to push other avenues. If they fuel up they will need to go to Gladstone plus the courier and the aircraft will be coming in tomorrow morning and could bring in some fuel with them. 14,000 litres in Moura today now down to 7,000 today. Large dogs and don't have any large cages to house the large animals. Having troubles finding a number for TOLL Express, Brisbane RSPCA can get cages 6.30am gets in. asked Michael to get an after hours TOLL Express, but could get Qantas to travel cages to Thangool. Pat asked to follow up fuel and a courier to get cages to Thangool by tomorrow morning.

1943 – Major Ian Dunn – Pat rang to advise we require the 2nd Blackhawke. He received a call from Trish SDCC to request the 2nd Blackhawke tomorrow morning and Chinook will no longer be required. Pat is trying to increase the fuel capacity at the Thangool capacity. The Blackhawke will be fuelling up at Rocky tomorrow morning before arriving in Thangool. He confirmed that Thangool will not be receiving any other additional fuel from Shell until tomorrow afternoon.

2015 – Toll Express [REDACTED]

*** 2017 – Major Keith Wiley - Can Blackhawkes can they travel animals – Animal urine requires trays. 80cm x 60cm x 10 x 20 crates how many can fit in the Blackhawkes – cab 3m x 2m and about 1.2 m high. can call back in 30 minutes. Leaving the 2nd Blackhawke tomorrow morning and Pat asked if 20 collapsible crates in the Blackhawke. He advised that a crew and equipment will also need to be housed in the helicopter. Phone number of the duty officer [REDACTED] to arrange supply of crates. Pat asked if they will need fuel when getting into Thangool. Burn around 600litres an hour for Blackhawkes. What is the rotor width 53 feet diameter, need a

		minimum a 20feet around clearance – 30m x 30m diameter landing zone.
	5.15pm	DH – Phoned Steve Evetts Semples Rd and gave update on Kroombit Dam. Water has dropped to 50mm under house. Vehicles out of action, no electricity, have food for today and tomorrow.
	5.25pm	<p>Phone call to Defence Major Ian Dunn by Patrick Downey</p> <p>Aviation Brigade - Black Hawks, they will find the best place to land. Both have ability to winch.</p> <p>Area required to land 150ft round for Black Hawk Environment needs to be taken into consideration</p> <p>CO of organisation is in the first black hawk and he will answer questions.</p> <p>The think to do is to liaise with the officer of the regiment and he will be able to provide advise about</p> <p>The Chinook is to be cancelled.</p> <p>Patrick will phone the DDC to cancel</p> <p>Lft Col James Pound. The plan is to land at Thangool overnight.</p> <p>At Thangool at 22.00 approx.</p> <p>One other question is once they get here they will have enough hours??</p> <p>Patrick will talk to the group here and then talk to the State Disaster organiser.</p> <p>Animals:</p> <p>Animals need to caged and prepped. Cotton wool in airs for noise and taped up. We have two officers who will go down and prep the animals. Animals urine is a real problem in the helicopters and drip trays will need to be used.</p> <p>Call ended ast 5.33pm</p> <p>Cinook need nore</p>
	5.52pm	<p>Phone call to Gladstone DDC by Patrick Downey</p> <p>Marcus – The issue that we have they have spoken to ian Dunn first BH arriving 22.00 Cannot fly tonight as they are out of hours No second crew available to take over from the crew that flys down.</p> <p>Second BH arriving tomorrow 13.30</p> <p>Offered a Chinook have asked landing questions about areas.</p> <p>The LGMM has decided that the Chinook is not required and possibly will not need the second BH either.</p> <p>95 people still need airlifting out of Theodore. Also there are 15 other people including council staff and fire brigade.. Police will stay and numbers will be boosted.</p> <p>There are concerned that Jet A1 fuel is limited at Thangool.</p> <p>At the moment council animal control officers are going in them orning. Animals can be boughjt out if they are sedated and caged and drip trays are provided.</p> <p>Every helicopter is to take empty cages down with them.</p> <p>The BK117 helicopter may be used to transport peoples luggage out.</p> <p>Ken ????? will be going to Moura to work with Evanuees.</p> <p>If they do not need the Second BH the decision will be made in the morning.</p> <p>Phone call ended</p> <p>Marcus's phone number is [REDACTED]</p>
		<p>SDCC</p> <p>Stand down Chinook as it is not required.</p> <p>BlackHawk will be landing in Thangool tonight.</p> <p>Accommodation will need to be provided for crew.</p>

		<p>The second BH decision will be made at 8am as to weith it is required About 90 people required to still be airlifted plus animals. They are currently being approx 50 animals to be relocated. Fuel is still a question that needs answering 15,000 ltrs will be arriving early afternoon tomorrow. Is the Airport run by the council? Yes it is. Can they tell me if shell is the only company that can refuelled the airport. Shell is the only one that can refuel Contact person from shell is Gail. Phone number is further up the page. She will cancel the Chinook. Warren Middleton will get a difinate head count on how many other people will be needed to be evacuated. Phone call ended at 6.20pm Phone call to John Mcdougall Make dure enough SES has family at Alaire Height and they will go by floodboat and stay the might. Asking for permission to do this. Response 11km back to the river. River is not fast Permission was given by Patrick to do this. When do the SES Rocky people need to get back. If they can go back in the morning it will be appreciated. At this stage residence from Theodore first then personnel after. Happy with that decision at Theodore. Also FYI that there will be more Police going in tomorrow afternoon. Definately two maybe more. There will be animal control going in tomorrow if possible. Ended at 6.34pm</p>
	6.00pm	<p>DH – Spoke with Tony O’Dell and arranged accommodation at mine barracks at Moura for three Dept Communities 29 & 30 December. Tony will collect from airport at 10 am. Needs reminding Completed</p>
	1810	<p>DH – Alistair Cumming (WS&S Officer BSC) rang and has instructed John Tweed at Taroom to turn the main pump station off as it looks like the pump will go under water.</p>
	6.20pm	<p>DH - Receiving requests for sand bags for River Rd and Tomascuk Rd areas at Moura DH - Phoned Moura SES Theresa Jeacocke who will liase with Greg</p>
	6.35pm	<p>Micheal from RSPCA Moving animals to where? Mainly to Thangool airport. What size aircraft will it be? Has a call from Red Cross about Approx 50 cats and dogs need to be relocated. Has the RSPCA got a helicopter? No they do not. They provide crates and food and it will be transported by the BH but they are to be sent tomorrow. But we may not be using the second BH at this stage. Could supply that many from Fairfield. Local council is supposed to have these on hand. We ;have enough staff to feed and deal with animals when they come back here. Call ended 6.40pm</p>

	6.46pm	Patrick phoned SDCC Information re sourcing cages for animals being transported from Theodore to Thangool. Wants to know if the order can be pushed through.
	1850	Lee Snoodyk advised that the Qantas link plane eta 7.30am
	1828	Kate Johnson contacted the Ward family to confirm their location in Moura after evacuation from Theodore as paperwork received from Moura was conflicting. Shane Ward returned call at 1838 to advise location at [REDACTED] at private address, not Moura motel
	7pm	Phone call to Toll Express – no answer
	1900	DC – Julie from Dawson Anglo Village range to advise the Evacuee names have been emailed to Jazs email address
18	1906	KJ - Kate Johnson contacted Biloela Centre Motel to arrange accommodation for 3 pilots
	7.15pm	DH – Spoke to Ken Crane and advised 3 Dept Communities Officers have accommodation at Moura Mine Barracks. Tony o'Dell will collect from airport. Gave Ken Tony's number to advise flight time arrival.. Officers will be stationed at Kianga Hall No vehicle available. No vehicle available
	1937	Kate Johnson contacted Toll Priority to obtain a contact number for urgent freight – John – manager Brisbane depot ([REDACTED])
	1940	Kate Johnson received call from breet Price at Coordination centre in Brisbane. EMQ have advised that BSC need to give written approval for the Skytrans plane to land at Moura tomorrow 29/12/10, with a cc to CASA (civil aviation safety authority) will send through email to Jazmyn's email address
19	1945	Yvonne Geall – Updated from the Biloela Hospital that the next of kin for Melva Hayward who was evacuated from Theodore are still trying to get in touch with her daughter Anne Hobson at Alaire Heights to advise Melva is ok but has been unable get in touch.
20	2010	LC – Major Keith Wiley rang [REDACTED] to liaise about Blackhawks that one has left and that he will be in tomorrow and asked some to call him back. Patrick rang him at 1850 as above ***
	8.25	Toll Express ph [REDACTED]
	8.24pm	John Sergestad [REDACTED] Toll Express - Patrick left a message.
	8.28pm	Major Keith Wiley Black Hawk Can they carry animals? As animal urine is very corrosive drip trays will need to be included. Packages 80cm x 60cm how many can they stack. Cab 3mx2m about 1.2 – 1.3m high. There is a problem with carrying extra people so could be a problem with carrying collapsible crates. Possibly fit in 10 Duty Officer phone number is [REDACTED] Arrival on or around midday. Burn 600ltr an hour. Range fully loaded with external tanks e.g. Thangool to Theodore - 90klm. 400klm range. Rotar width 53 feet in diameter and another 20 ft clearance. 30m diameter clear space

		Phone Call John McDougall phone call from Patrick – asking John to measure clearance space available in Theodore Request to clear a space if required. Intersection of the Hotel and RSL. Can it be cleaned up with a grader – trees and garden beds guttering etc. Outside circumference needed is 30mx30m clearance. John to get back to Patrick with plant details. Call ended at 8.32pm
21	2030	Pat rang John McDougall to discuss landing area for the Blackhawks. John will discuss with the locals and will look at sandbagging area and disassembling light poles to get the helicopters in.
22	2033	John Sergestad [REDACTED] toll Express – no answer
		Di Martin logged out, Tracy Wragge logged in at 8.37pm (Tracy arrived at 8pm)
23	2037	Call from Matt Glover advising that the machinery they used to put the poles down has been removed from the site and cannot be accessed.
24	2040	Di Corfield spoke to Matt Glover regarding Shoecrafts machinery and keys to the Depot. Stewart Shoecraft, Matt Glover and Ergon Boss were discussing second options. Shoecrafts dozer will be moved into town to try and clear bigger area. If the dozer cannot be brought in, the site will be moved to the subdivision. Matt Glover to ring in half an hour and advise Patrick the outcome.
25	2041	Kate Johnson rang Gerard Ridge to ask him to increase Jaz Tumbers mailbox size.
26	2043	Donna Burnett advised that she has arranged with the RSPCA in Townsville to drop off 20 cages at RAAF base in Townsville between 5.30am and 6.00 am tomorrow morning.
27	2053	Maureen received a phone call from Allan Harris, Taroom going into the office and requesting video link up as he is evacuating people.
28	2057	Todd Sleeman (BSC) rang requesting an update on situation. Maureen advised.
29	2058	Phone Call to Total Express regarding the freighting of animal cages for animals at Theodore.
30	2059	Patrick phoned Toll Express advising that the animal cages need to arrive at Thangool at 7.30am 29/12/10. They are required to be delivered to No. 7 Viola Place, Brisbane Airport. The cages will be delivered to Toll Express by the RSPCA Brisbane. We will be contacted on [REDACTED] with an ETA of arrival of cages at Thangool.
31	2100	John McDougall advised Maureen that the Town Water Supply at Theodore has run out and requesting water.
32	2109	Phone call from John McDougall advised Theodore is out of water and request arrangements to be made ASAP.
33	2110	Patrick phoned SDCC final outcome regarding trying to get fuel restocked has failed. Earliest time of delivery 29/12/10 mid afternoon 15000litres Jet A1.

34	2111	Matt Glover advised that the dozer will commence removing the traffic island at 4am in the morning and expects to be finished by 6am. He also advised that Ergon will attend to the streetlighting. Matt advised that he is going to rest now and that he can be contacted at the Theodore Hotel if required.)
35	2126	Maureen phoned Theresa Jeacocke, (SES Moura) seeking information on the height of the levee bank at Moura and requesting she monitor the water height. Also advised if they had sufficient sand bags.
36	2129	Video Link with Allan Harris, Taroom regarding the situation at Taroom. Allan advised that the river height at Taroom has now reached the height of 9.45m which is 200mm above 1956 flood height. He advised that the main sewerage pump has been switched off. 2 Homes have been evacuated and a 3 rd home is being evacuated as a precautionary measure. The river is rising 100-120mm/hour. The Glebe Weir is 6m over the spillway. Allan is concerned with the rate the river is rising. JW asked what potential evacuation would be required. At present there are no resident sin the motel units of the units of Caltex, a couple of house in Hutton Street and 1 house in Ford Street. Possibly there could be 2 houses of concern. They have all been made aware of potential evacuation and can all be accommodated by the local community. The Hospital is okay and there is access to the aerodrome. There is no access to Wandoan and any alternate access from Taroom to Wandoan may be compromised. A fixed wing for re-supply can be landed at Taroom. The basics in the shops are getting low (Bread, milk, fresh veges). Re-supply trucks are unable to get to Wandoan. JW suggest that tomorrow the a list be prepared of the needs for basic essentials. There are 2-3 days of supplies left. JW advised that a list needs to be kept of any people who are evacuated, where they were evacuated from and where they were evacuated to. The fuel supplies of JET a 1 – 1 drum (4 ordered). Roma is the nearest supplier with 28000 litres on hand). There is a problem getting to the people who have requests for re-supply, unless it is by aircraft. There are only 1 couple staying at the motel and no other tourists. Patrick asked if resupply with a large aircraft was a problem, Allan advised that it would not be a problem. Allan also advised that Mrs Gassman has been moved and they have helped 2 others lift gear and get ready to evacuate.
37	2206	SDC notified Patrick Downing at 2200 that Black Hawk is overnighing in Rockhampton, spoke to Lt Col James Brown on [REDACTED] ETA Thangool 29/12/10 is 0900 hrs will then go to Theodore, will be able to do three trips to Theodore/Moura before refuelling in Rockhampton, second helicopter will have carrying capacity of 6000 to 7000 pounds.
38	2212	Co-ordination centre discussion regarding re-supply – All details need to be logged including Lat Long co-ordinates and require a person to co-ordinate same.

39	2212	<p>Phone call to Co-ordination Centre – Julia Cook DDCC – Julia asked how all going. Julia asked about Moura levee bank being reported to be going over level tomorrow. JW advised he has spoken to SES leader Theresa Jeacocke who is monitoring situation and advise of any potential evacuation required. Moura Police has a list of people affected and they will be evacuated to Moura in the morning. JW advised if the levee fails evacuation should take place quickly. JW advised who was in Co-ordination centre at the moment. JW asked of her knowledge of the event in Theodore so far. JW advised that the Sewerage Plant has been compromised and there could be some sewerage in water, and that we are planning re-supply of water for showers etc. They have plenty of drinking water at this stage. Patrick updated Julia on the whats happening with the Blackhawks. They have landed at Rockhampton at 2200 hours with 9 personnel taking off in morning eta at Thangool 9am. Dropping off crews and leaving gear at Thangool Airport. 9 Staff will be coming in on other aircraft leaving Townsville at 7am in the morning. The second Blackhawk can lift 6000-7000lbs for re-supply purposes. The first helicopter will do 3 trips from Thangool to Moura then go to Rockhampton to refuel. The Police will arrive from Gladstone at 7am at Biloela.</p> <p>Julia thought that the Police were getting supplies to bring in. 4 QPS Officers, 1 Council Personnel to pack up the animals, 10 large dog crates, 2 QFRS staff to do air operations to go out of Biloela. The fuel is an issue as it wont be at Thangool until mid afternoon tomorrow. They have gone through 7000l of fuel at Moura today and have 7000 left. The Blackhawk may be able to get fuel from Moura. There will probably be about 4 loads of animals. We need a list of food re-supply, bottled water so that it can be put on aircraft in morning. Julia advised that Connie would be doing the list for re-supply at 6am. Patrick advised that he hoped to have all people out of Theodore by 1pm including the animals. Then we will have to concentrate on re-supply to properties and smaller towns. The Blackhawks are bringing a Liaison Officer who will help with re-supply lists. JW advised that the Bureau of Meteorology has advised that the water levels at Theodore could reach the 15m mark. Maureen asked if the Telstra employee could stay in the town rather than be evacuated and maintain the phone lines and communication rather than be evacuated. Julie asked Maureen to follow up on this. Nick Paton (QPS) advised the Callide Dam is at its peak and advised that any release of water will affect Jambin township. He also advised that the river has broken its banks about 5km south of Baralaba on the golf course side and is causing issues to the residents in that area. The Baralaba Hotel is the evacuation Centre with beds for 20 people. Julia advised that he needs to confirm where any evacuees have gone. He also advised Theodore Hospital has been evacuated, Baralaba Hospital has 1 patient, there are no land lines working, no power only generator power. Wowan has no issues today the water came up yesterday and has since gone down quickly. Maureen advised that the Moura evacuation Centre is the Kianga Hall. Evacuees from Theodore have been evacuated to the Mine barracks and the motels in Moura. Nick advised that tonight the centre would be monitoring the water level with preparation for evacuation of animals, re-supply etc and monitoring Taroom.</p>
40	2302	Caroline (SES Moura) advised that there has been no rise in the river at Moura since 10.30pm
41	2317	Phone call from John – Toll Express confirming that he has received the 10 dog cages from RSPCA Brisbane for despatch to Thangool ETA 7.30am for transfer to Theodore for evacuation of animals.
42	2331	Maureen phoned Tony Odell (Anglo Coal, Mine Manager). Tony advised Maureen of the days activities to do with the evacuation. Maureen advised Tony that the Red Cross, Department of Communities would be in Moura and set up their offices in Kianga Hall for counselling etc. Maureen advised Tony of the procedure regarding the costing of expenses in relation to claims for the evacuee accommodation.

Wed 29/12/10	0007	Brendan Halloran (QPS) advised Acting Inspector Julia Cook of DMCC that the retrieval of Andrew Stowe from the roof of his house at [REDACTED] Biloela at 10.00 am Tuesday had taken place and he is now currently at [REDACTED] Biloela with his father.
44	0354	Phone call from Julia Cook DDCC – Email at 2130 Requesting ETA of evacuation lists
45	0415	WM received call from Allan Harris advising that water levels at Taroom currently at 10.0m. The 1956 peak was 9.27m. 6 people have been evacuated from 4 houses and gone to stay with friends. Come daylight a further check of Hutton St will be made. Caltex Service Stn inundated. From 9pm to 4.15 am water level rose from 9.45 to 10.0m
46	0445	Phone call from Matt Glover. Now daylight at Theodore, water has receded slightly, bulldozer now not required. 5 Palm trees to be removed. Immediate action is being taken to remove Palm Trees and general clean up of debris. Matt will call back when clean up has been completed. He is now confident that Blackhawks will be able to land after cleanup.
47	0457	Jack Hewitt, Sterling Helicopters rang to see if his services were required this morning.
48	0458	Wake up call to Patrick Downing and also inquiring if the services of Sterling Helicopters were required this morning. Pat advised that the helicopter service was required this morning. If he is in Theodore to go to Eidsvold to collect Col Head and bring him to Biloela Civic Centre.
49	0509	Phone call to Col Head to see if he is okay to get to the Eidsvold Airstrip and will ring back to confirm.
50	0510	John McDougall rang and was concerned that if he had an electrician, because the water level has receded he may be able to start the water treatment plant.
51	0511	WM phoned Jack Hewitt – no answer – left message
52	0516	Phone call from Julia Cook DDCC requesting updated list of evacuees from Theodore. Karen to email.
53	0519	Phone call from Jack Hewitt, returning call re picking up Col Head at Eidsvold. Preferred collection point is BP Service Station, Eidsvold.
54	0525	Phone call from John McDougall advising the water reading at Theodore is 14.3m at 5am.
55	0526	Phone call from Matt Glover at Theodore asking to speak to Nathan regarding people still in the Lonesome Creek area with a query about mandatory evacuation. WM advised Nathan to consult with Sergeant Mark Ballin and ask him to make the call about evacuation.
56	0530	Phone call to Col Head advising that Jack Hewitt will collect him from opposite the BP Service Station, Col advised that it may be too soft opposite the BP Service Stn and that there is a cement pad on the Eidsvold airstrip.
57	0533	Dane Turner, Army phoned wanting to know if the Thangool Aerodrome had equipment available for refuelling of Blackhawk. JW advised him yes.
58	0540	Julia Cook DDCC phoned concerned that Telstra personnel wants to stay on at Theodore with no water and sewerage issues. Reluctant to approve. Maureen Clancy to get back to Julia later this morning.

59	0540	Phone call from Matt Glover – permission required to remove Pine tree at [REDACTED] to allow Blackhawk to land. Approved by WM.
60	0542	Jim Watson advised that the level at Baralaba this morning at 5.30am was 15m
61	0543	Phone call from Tony Odell (Anglo Coal Mine Manager) rang to confirm helicopters are ready to go in Moura.
62	0547	Webb Aviation phoned and were advised by Patrick that they would require the helicopters today and that he would get back to him.
63	0550	Phone call from Allan Harris advising that Police have requested help to evacuate elderly lady 5km downstream from Taroom. 2 boats and personnel have been sent to assist.
64	0553	Patrick Downey advised that the 3 SES (from Rockhampton) in Theodore are ready to be picked up and flown to Biloela by Jack Hewitt.
65	0559	Jim Watson advised that Biloela to Banana Road is open to 4WD emergency vehicles. Greg Shaw is clearing the the Moura-Banana Section of the Highway.
	0600	Tracey Wragge log out. Sue Corfield logged in
68	0615	Steve & Mandy ATKINS, [REDACTED] Theodore, PH [REDACTED] They have been away from home & have arrived in Biloela, they called into the LDCC, they have 2x Jack Russell pups 7 & 8 months of age, in their home, their neighbour had been caring for them. 1xMale – “Odin”, 1xfemale, “Freya”. Both white & tan with no distinctive markings. They are staying at the Silo Motor Inn, Biloela, Room [REDACTED]
66	0620	Tony O'Dell – phoned to confirm frequency used for radio contact for Theodore – 126.7VHF. Starting to leave Moura now.
67	0626	Jack WAQ – turning back to Theodore with hydraulic problems, was enroute to Eidsvold to airlift Col Head.
69	0629	JW phoned Col Head to speak about transportation out of Eidsvold. Chopper eta approx 30mins. WM spoke to Col about the possibility of aerial photos to be taken by professional company. JW will source this. They discussed current water levels – 0515hrs – 15.0m at Baralaba. 0415hrs – 10.0m at Taroom.
	0630	WM – Al Harris- River level at Taroom at 0630hrs is 10.125m
	6.30am	David Snell - Jim Watson phoned and wanted someone to come up to the Civic Centre to close the road when the helicopter arrives. Jim will be advised when required.
	0645	PD – Matt Glover informed him the 30x30 helipad will be ready in 20mins. Yesterday up to 4 small aircraft were landing near Pub & RSL on the Boulevard. Small rotary wing on Third Ave helipad not being used as water over it.
	0651	NP QPS – spoke with Snr Constable Andy Bruce of Wowan QPS he advised flood waters have receded at Wowan, Leichhardt Hwy open, local residents can now access Rockhampton for resupplies. No assistance required at Wowan at this time

	0654	WM – Errol Dennis rang to advise his son has told him the water levels have receded back to ground level. Water out of houses.
	0702	WM – JmD- wants approval to use 2 x helicopters on the ground at Theodore to evacuate.
	0704	WM – rang John McD – Pat Downing said if people ready to go. Get them on board. 8 persons. Eta to Moura for helicopter – 25mins, need bus to pick up
	7.00am	Phone call from John Horgan Cracow Mine – confirming with Gary D arrangements for Co Head and 1 Newcrest Employee to be lifted from Eidsvold this morning
70	0700	KS – Caroline of Moura SES advised the river height at Moura has risen on the 0600hrs reading and are fluctuating. As they don't have official markers to use, they are using a stick to gauge movement.
71	0656	GR- John Lang – Moura – river road residents concerned water is coming across the road. He requested permission to build up a fill along levee bank to keep water away from road and into natural waterway. Also sticky beaks away from area. Advised John to build road & keep a vehicle across the thoroughfare to reduce traffic access & to speak with local police.
	0715	WM – VB is in Moura. Latest stats to inform locals.
72	0715	KS- Tony O'Dell – queries for briefing pilots & public. 1. fuel – AVGas –are pilots are being billed separately or on 1 account 2. Flight dockets are filled out. Where do they go????? 3. Where are animals going? There used to be a pound in Moura. Can we use it?? Local vet has offered assistance.. Query answered at 0750hrs
	0720	Cr Maureen – returned phone call to Julia Cook, Julia off duty, Jeff Beckitt regarding the one remaining Telstra staffer in Theodore township. Her concerns with that as Jeff B advised Maureen, that Telstra Wide were aware of their situation with the comms issues (loss of comms once under water) he advises to contact the rural people of such . Fleur Anderson is the rural spokeperson, with an update
	0725	KS – Caroline Moura SES wants some official to stop through traffic on Dawson Hwy & Nobbs Street intersection.
	0728	KS – Gary D – Matt Glover sourcing a trolley to wheel animals to choppers
	0730	NP - Sgt Mick Newell commandeered 200ltr drum diesel from Erin Edington of [REDACTED] Theodore for use for generator of the Telstra tower at Theodore
	7.47pm	Moura Moura Police – requesting someone stands at the Moura Nick spoken to Kent Hayley there are no concerns at the moment with the road closures. SES are at Nobbs St keeping people away.
	0747	NP – Mick Newell to advise they have forced entry to IGA Theodore to obtain equipment & they will log what is removed. They will secure building & send list
73		Phone call from John Lang Moura- river breached road 300m form levy bank. Need road base to push water back. This message form has been handed to JW

75	0750	YG – QHealth- Tony O'Dell, Moura – re: Jim Atfield 78 y/o, request to transport him to Biloela for 'closer help & care'. Needs patches & is taking resources in Moura (care & bed). ACTION – will present to Moura hospital for admission in Moura if required. If contact is established. QH would like to talk to him.
	7.52am	WM – took a call from Tanya Young [REDACTED] – is stranded and isolated by flood waters and has no food. She has six children. Request given to Inso David Young for processing Action: Contacted and Nev Ferrier
	0800	Dawson river height reading at Moura at 0800hrs – no change
	8.00am	Moura Yvonne Geall call from Blue Care [REDACTED] – Blue care are sending wheelchairs to Kianga Hall – Bluecare Centre Moura available for showers etc.
	8.00am	Moura Y Geall - 1 Wheelchair from Moura Hospital to Kianga Hall as requested by Maureen Clancy
	8.00am	KS -Caroline SES - River at Moura holding at 7.00hrs reading. – No measurement available
74	0800	Jaz – Jim Watson – when is garbage due to be collected at Moura? Jim will call Greg Shaw or Greg Curtis, may be able to have it collected today.
76	0815	Jaz – Tony O'Dell – Anglo Coal Moura – rang & spoke to Gary about helicopter & operations for today
77	0815	KS – Aaron Minos – EMQ Emerald – phone re: landing permission at Moura(dep emerald) referred to Gary D & Maureen
	8.25am	David Young – Swift water team have determined that they can get a truck over the bridge at Banana and will take the weight of a truck. A 10 ton truck from Gladstone with food supplies to Moura Township will be coming through.
	0827	DS – advised Jenny V QHealth - going to front meeting room to speak with Mandy from Hostel for Aged Care of Theodore
87	0810	S – Nick Police Airwing-- airstrip at Baralaba – need DDC approval to land. KS phoned Nic with DCC phone number. Ph [REDACTED]
	0830	Dawson river height at Baralaba 0830hrs - 15.10m
	0830	Jenny Vak QHealth- Tony O'Dell ph [REDACTED] – 2 site nurses from mine providing first aid at camp. QHealth mobile contact provided in case this capacity is exceeded. 1 QAS in town.
78	0832	Wm – Matt Glover - traveller people who are at airport maybe about 30 persons & lot of dogs. On top of it? WM concerned they might be stranded. There is a house & shed at airport. Touch base all ok out there. When able ring with update.
	8.38am	WM phoning Jim Watson to get him to come to the centre to give us an update on the roads. Jim will come in when he is back in town. Currently on back road to Jambin

79	0840	KS contacted Tony Odell- need weights of bread orders. Biloela to call Simmons Bakery. Tony will find out milk order weights. IGA organising food vouchers. Have we organised copyrights for movies in Hall. Maureen advised to show movies.
	8.40am	Warren Middleton took phone call from QAS Rockhampton concerned with an evacuation from the Calliope district. Jim Watsons phone number was given out. They will phone Jim direct to see if it is in our area and best person contact.
	0843	GD QFRS – only handful left to evacuate but, have been told there could be up to 30 people stranded at the airport – when next chopper goes to Theodore will pick up Gordon QFRS & go to Theodore airstrip to check if stranded there.
	8.44am	Biloela David Snell informed that the Swift Water Rescue Team are going to Banana to access the bridge at Banana Creek They will assess the weight constraints on this bridge. David will get back with an outcome.
	8.45am	Pat Downing Phone call to Matt Glover John Mc Dougall answered Pat asking for numbers to be evacuated and numbers remaining. Last night approx 75 residence at Theo. And we had 15 emergency personnel. How many people are left to be relocated? Matt reported that there are 29 people to be evacuated at this stage left in Theodore. Gone from 75 to 29 people. Pat reported that LGMD runs the system. Rural fire are took over taking the numbers. Requested how Gary Dobbs many people from are left. 26 left according to our figures. They say 31 left. Pat reported that numbers are not adding up. Matt Glover. How many did he move before fire services took over? Matt checking numbers on his mobile. 15 people Matt thinks were moved out this morning before fire services took over. Pat asked for call signs of helicopters and numbers of people they have moved and to be reported back to Pat Phone call ended 8.51am
	0845	NP QPS - Sgt Mick Newell advised a Bdouble truck near Castle Creek Theodore is loaded with insecticide chemicals for cotton, currently trying to make arrangements to remove truck as serious environmental consequences could occur if chemicals which are granulated escape into waterways,
80	0851	KS – Tony O'Dell – large chopper ready for Theodore. Can they go? Gary said yes & go to Theodore Airport. People to come back.
	0900	PD – Matt Glover – he will get back to Pat with numbers on those who have been evacuated
	9.00am	Taroom FYI Information from DON Taroom – Katrina Howe. Reported the Dawson River is rising and is currently at 10.23 m This is her reading and not the official reading. Previous high level was in 1956 was 10m. Taroom hospital is okay and staffs are okay. Emergency Services remeeting at 11am – chopper chop supplies.
81	0900	KS – Adam Shapples of Bears Lagoon Road. Ph [REDACTED] – wife spoke to LDCC yesterday. Airlift out needed. Water up to house. He can get to high ground. 2 children – 1 month old & 13 y/o. water risen overnight. Wants family out. ACTION referred to Gary D QFRS
	9.02	Theodore Gary Dobbs reported that there are 20 people at the Theodore Airport. They are well set up at the Airport dry and have generators tents and are checking on their food supply. Pat Downing informed and he will liaise with Police. As This is a mandatory evacuation.
	917am	LDMG made the decision not to move these people at the Airport where it is considered to be a safe environment.. Bill Newman informed that they were provisioned.

	9.06am	David Snell – informed that Michael Buckley from BSC is taking the food and water supplies to the helicopter at Thangool and will bring Col Head back with him
82	0910	David Snell – Mark & Kym Daniel, [REDACTED] Theodore. [REDACTED] Dogs at Seventh Ave : 4 dogs: 2x staffies & 2 x pigs dosgs each approximately 30kg.. ACTION: KS advised Donna Burnett
	0913	Lee Snoodyk – contacted Moura SES informed group leader to cease manning road closures as per directive from Patrick Downing. Asked Sgt Nick Paton to contact Snr Con Handley in Moura to inform him SES staff is not to man road closures. Have sent 3 Biloela SES members to relieve Moura SES staff until 4pm today.
83	0915	David Snell – Mandy & Steve Atkins [REDACTED] Theodore. [REDACTED] 2 dogs locked in house. ACTION: KS advised Donna
	0917	Cr Maureen – Anita QPS in Gladstone - message Baralaba Police Officer needs household generators to assist with power situation. 12pm Ergon will be in the area, weather permitting,.
	0920	Lee Snoodyk – advised generators at Baralaba SES shed. Lee make contact with Baralaba Police himself.
	9.20am	Phone call Tony Miller – (Tony O'Dell No2) Query re Animal Accommodation in Moura Action: KS clarified with Donna B Animals with accommodation to Moura others to Biloela Returned call to Tony O'Dell.
	9.21am	Moura - Nick Paton – Kent Hurley has been instructed to remove SES from local road closure signs
	0924	Lee S contacted Baralaba Police advised them to get in touch with Peter Farley BSC to open SES shed at Baralaba to access the generators
		Alicia – Attention Matt Glover/John McD- Eleventh Ave – 2 cats in a roof, house at sawmill. Rottweiler walking around town.
	9.27am	Pat Downing - Gary Dobbs to phone Air Ops at Theodore helicopter to go from Moura to Bilo with RN pick up three SES members and take them from Thangool to Rocky and bring 1 person from Rocky to Thangool.
	9.30am	David Snell phone Ben O'Donnell at Wongalee Coluombo Rd, his food supply will last two days at most. There are 4 adults and 3 children.
	9.30am	Caroline SES – River up 1 cm on 8.00am reading Water over River Rd on other side of Austins
	0930	PD – wants to revise operations at LDCC. He wants a BSC Tasking officer to assign calls & requests. So that any medical requests go straight to the QHealth reps, Animals go to BSC staffer who contacts Donna. Roads go to Police etc.
85	0930	David Snell advised he rang Goovigen Hotel . They are fine. Plenty of supplies. Goovigen Hotel – [REDACTED]
	9.35am 10.40am	David Snell Phoned Tom Gardner Jambin Hotel checking on food supply and general well being. Left a message for him to phone coordination centre when he is available. Action: Spoke with Tom and so far everything is okay out these.

	0935	Cr Maureen – call to Penny Anderson of Theodore – discussion to setup communications with Theodore residents who are still there. If phones go out, all problems Theodore residents have once contact is gone. . Set up a dedicated UHF channel. Maureen to advertise on her media reports the channel code.
84	0945	Jenny Vak QAHealth – Matt Glover – Jeff Medivac at “Canadian Bowl” between Theodore & Taroom. He has old injury to neck of femur, needs iv antibiotics. Accepted to Biloela Hospital
	0950	Lee S – received call from Moura SES request more sand for s/bags informed them to contact supply of previous load.
	9.50am	Phone call by Nick Paton & Collin Head to Nick Newell. – wanted to know the status of Problem Truck with granular Chemicals. The owner of the truck has turned up and they have ferrier him to the truck. They have crossed the bridge with truck and they will try to start it. If they can't they will move it with a tractor. They will take it to the Airport at Theodore They will move it to the airport .
86	0957	Shayne Wales – Matt Glover rang – wanting to know when animal cages getting to Theodore. Medivac chopper only one coming to Biloela
87	1000	Lee S – Theodore C-ordinators – 50% of caged animals will go to Moura. 50% will go to Biloela
92	1000	KS – Michelle Biloela SES – Joe Hicks Jnr [REDACTED], Joe Hicks Snr, Smoky Creek [REDACTED] Goovigen. Needs medication. He is out of AMIODARONE 200mg. PANTOPRAZOLE 40mg. PETAPROLOL 50mg. ACTION: medications ready at Biloela Family Pharmacy at shopping centre. Need to be taken to patient in Goovigen by this evening. At 518 Mt Eugene Rd, Goovigen.
	1000	<p style="text-align: center;"><u>CQHSD BANANA HEALTH SERVICE</u> <u>MAJOR INCIDENT /DISASTER</u> <u>SITREP REPORT</u></p> <p>Report Teleconference Date: December 28, 2010 Time: 1000hrs.</p> <p>From: Jennifer Vakararawa; Sarah Rafferty; Yvonne Geall</p> <p>For Information from teleconference</p> <hr/> <p>EMERALD</p> <ul style="list-style-type: none"> • 9 patients, 3 maternity • No road, rail • Set up a mini hospital across the river, with QAS and 2 medical officers • Have limited oxygen supplies at mini hospital • Pressure to take community aged care patients into hospital • Volunteers available to assist

- Rocky pharmacy can assist with medications – DON's to provide list of medications
- May need additional oxygen supplies
- May transfer dialysis patient
- Peak river levels Friday
- Evacuation of staff quarters at back of hospital
- Getting staff to come to stay in town
- Expect 30 cms water in carpark
- Insulin supplies may be limited
- If mass evacuation of Emerald – 500 people to go to 2 evacuation centres

BILOELA

- 4 acute beds
- 2 transfers out and 1 coming in
- Food supplies OK
- 4 Operational and three nursing staff on flood leave
- Nursing one down today
- Incontinence pad supplies OK
- Medication supplies OK
- Oxygen supplies OK
- Joy to contact Jane Warater (Mental Health Biloela)

MOURA

- 2 inpatients
- 3 community members may be admitted
- I&R cartridges shortage
- 3 staff on flood leave
- Royal Brisbane nurse isolated at Banana – may be able to get Moura to assist
- 37 week pregnant lady coming to hospital for assessment and injection – Bruce to make decision to evacuate her
- No bread, eggs, milk
- Problems with pharmacy supplies at Moura
- Donation centre set up in Moura
- Need some Mental Health involvement

TAROOM

- Two long stay inpatients
- 10.3 m, one meter higher than 1956 flood record
- May require a food drop
- Staffing, stores, medications OK
- Relieving MO due to leave, will extend for another week

		<ul style="list-style-type: none"> • Daily meetings with SES etc <p>MT MORGAN</p> <ul style="list-style-type: none"> • OK • MO due to leave today, but will stay until 3/1/11 • Will be isolated when river comes down <p>WOORABINDA</p> <ul style="list-style-type: none"> • Ergon to repair power • 11 patients in nursing home • 4 to go to hospital • 7 to be transferred to Nth Rocky nursing home • 8 hospital patients to go to Rehab in Rocky <p>ROCKHAMPTON</p> <ul style="list-style-type: none"> • 5 community dialysis patients in Gladstone may need to be transferred to Rocky • Limited accommodation – to contact Red Cross • Rockhampton Hospital may need food • QH will contact ABC re Public health information and lack of phone contact at Baralaba and Woorabinda • Rocky to • Discussion re payment for medications being given to evacuees • Mental Health team going to Moura today • Support for staff and evacuees to be investigated • Feed issue re Mental Health to Gladstone Disaster Committee
	10.01am 10.13am	Warren Middleton - Tom Evetts wants to get his son Steven at [REDACTED] out. Warren has given him Jim Watson phone number. They have some food in an esky. If needs be Warren said they will chooper their family out of there. Action: Tom phoned Warren to say that Jim Watson has been out and believes that the road is safe. Steve said that there is about .5m water on road. Jim has okayed Tom to take his truck out and check on the family. Tom will check back in with LDCC once they have returned safely.
	10.01	Renee from 10 news phoned [REDACTED] - Maureen C updated on the situation
	10.04am 10.18am	David Snell – PC to Adam Sharples – [REDACTED] water is 3 inches under his house. House 2 foot high. Not concerned about himself but has 1month old child 2 yrs daughter. Action: They will be evacuated. Reported by Gail Roylance at 10.18am
	1011	WM – Man from NZ ringing regarding evacs of Theodore. Family member in Theodore. All hotel guests have been evacuated to Moura

	10.15	Lt Col James Brown phoned for Pat Downing – Craft that was scheduled to leave from Rocky at 9.30am cannot leave. Pat queried re capabilities for coming days Action: 2nd helicopter.
	10.20	Pat Downing - Lt Col James Brown [REDACTED] - phone call with Pat – First BH is unserviceable ?? query fixed by 5pm, Second Aircraft ETA Rocky 11am ETD 11.30am – Probably in here approx 12 noon enquired if they could bring EMQ Staff member out and they have agreed to do this unfortunately cannot make this aircraft will be on the third BH ETD 2.30pm today. 3 rd BH - ETA in Rocky 2pm ETD 2.30pm. Arrival Thangool 3pm today. All BH can land approx 100ml water but usually they just hover. They will be able to evacuate people from roofs and properties. He enquired about fuel BH that are empty will take about 3000lts . 15,000lts of fuel is being delivered to Thangool Airport mid afternoon by Shell. Spoke to James the EMQ person will make the third flight.
	1020	Lee S – was contacted by Angela Anglicare – advising they are going to open Biloela office, & Moura office will open for offers of clothing. Given LDCC phone number to Anglicare. They've been handing out food vouchers.
88	1024	KS – Caroline Moura SES - Dawson river up 1cm
	10.25am	David Snell Phoned Leanne Rassmussen at IGA Moura to check on food supplies they have enough supplies and more are ordered to arrive in the next few days.
	1025	Nick Paton QPS – helicopter for 2 media (Ch 9) and 2 police – depart Thangool Airport arrive Theodore. Media will also be filming flood area for LDCC. Also to be transported water and food approx 200kg. UPDATE – Gary Dobbs chopper KHO tasked.
		Theresa [REDACTED] – chopper Theodore Roy & Margaret Markey x 2 – diabetic needs help Woolthorpe Road. Evacuate needs assessment at Moura and medications.. UPDATE – dispatched chopper WCF 1405
	1030	Phone call for Gail from Tony P'Dell
	1030	River level reading at Taroom at 1030hrs is 10.35m
	10.35	Tele conference with Taroom 10.35 still rising at Theodore at 10.30am today. Up 70mm in 1.5 hrs. has slowed down and pushing into low country around town. 1956 over by 1 metre, Utopia are they still rising? Falling Allan Harris reported but big heaps of water behind it. Photos of the Dawson 53 ft deep big lot of water in the river. The drain off after this will be terrific. Don't know how long the people will hold together. Impact on Taroom, Evac 6 or 7 houses. No hassles with these gonr to families and friends. Damage at this stage to these peoples gear will be minimal. Will need some supplies into town. Cannot access anything below Wondoan. Will need airlifting .Best way fixed wing into aerodrome. Access to aerodrome is still open and accessible. Meurray has list of things needed. Murray. They will email details of what is available. This afternoon town will be running low. Have done a phone around to outside properties and there are some medical problems. Trying to get organised to do a lot of drops in one hit. Not sure how many have lost phones. Have the at risk properties been listed? Taroom will send the list through to us. No real issues at this stage in Taroom. Really short of Jet A1 and Avgas. I drum of Jet A1 left at the council depot. More ordered but

		<p>unable to get through. No access to Town. Col said will follow up. No immediate solution but will find one Collin Head said. Only access to properties at this stage is by air. River will need to drop to allow boats to access areas. If it does not rain the people on the southern side might be able access Roma. Vaughn is on his way back to Taroom by Chopper. Cold rooms at showgrounds are ready to receive food. Power is good at the moment. Still have a diesel plant at the depot to run fridges if required. Call ended at 11.32am</p>
	10.36	Jaz informed me that Don Baldwin Thangool airport phoned and informed her that the fuel tanks will be full my midday today
	10.37	BSC Job number for staff – 5640-2382-0001
	1045	Jaz – Jim Watson – Wayne Young – house directly west of banana creek, wants to know if Dawson River backed up that far, Jim assured him not that far. Hope to have Dawson Hwy, open tomorrow. He has his mother flying into TGL airport tomorrow
	1050	WM – VB arranging to chopper him back to Taroom to provide support to Al Harris & to arrange community meetings to keep residents informed
	1051	Sue Corfield phone number for Moura Veterinary Clinic for Shayne Wayles [REDACTED]
	1052	Tom Neville QFRS pick up Swift water crews from Gladstone.
89	1057	NP- advised WM – Ergon power supply back on in Baralaba
	11.00	Phone call Nick Newell QPS Theodore. Request for helicopter to start evacuating Dogs, Cats etc. Action In progress (started 29/12/10 at 12.00pm)
	1100	WM & PD – Jeff Beckitt - one black hawk in Rockhampton, enough work to warrant sending another one out.
90	1105	DiM – Jim Watson rang to advise having problems with battery life on mobile phone. Call Mark Howe [REDACTED] for other calls if necessary.
	11.08am	Phone call to Warren Middleton - Biloela Taxi Company has offered beds for people who are stranded and evacuees. Phone No. 131008 or [REDACTED] Noted in accommodation register
	1110	<p>Heather McKellar, Don, Moura Hospital advised nurse (Ann Conway [REDACTED] at Rton needs to get to Moura today for work and asked if she can be transported on one of the black hawks.</p> <p>1215 Action Taken – Nurse Ann Conway will be at airport and given number to call Lt Colonel James Brown [REDACTED]</p>
	1112	WM – Baralaba hospital phones are on

	1113	WM – VB – Gary advised him to go to the airport & be ready to board. Let LDCC know which aircraft he's taking. ACTION: WM authorised flight - RLV. Gary advised pilot to drop VB at Taroom, then divert back to Theodore to assist with airlift of personnel.
	11.15am	Phone call from Sarah Knight – Origin Energy [REDACTED] - offered 1 four seater helicopter on demand and personnel assistance when water recedes. Action: Gary Dobbs called regarding the details of Helicopter went to Message bank & left message 30/12/10 07.10am Action: Relocated south advised by Gary Dobbs 10.22 30/12/2010
	1118	Cr Maureen - Telstra Wide- Barbara Wells. Advised they are completely aware of problem areas in shire. Telstra have a mobile tower trying to get to Theodore. Baralaba & Woorabindah are with out power & phone, once power restored problems will be resolved. Continue to monitor & wish to be informed
91	1119	KS – Alan Harris Taroom – need to continue with conference call.
	1122	Conference call with Taroom – Al Harris advised 1030hrs river levels @ 10.35m & rising. Eutopia was falling. A lot of water behind that coming. Photos showing Rolleston Injune Hwy, 53ft deep. Never been over the road before. Don't know long the Peak will hold it once they get it. Impact on Taroom – 6-7 houses. Self evacs have gone to family & friends. Prepared well. Furniture moved. Power pulled on each house that's evacuated. Some supplies into town. Can't access anywhere below Wandoan. Miles, Dalby & Chinchilla are still out. Air lifted in. fixed wing into aerodrome, pickup from there. No hassles accessing aerodrome. Supplies needed. List of basics needed: Jodie will send list to ldcc. By pm today. Supplies will be getting very low. Ring around most outlying props. Couple medical probs, trying to gather all together, do a drop, do it in one hit. Lost some phones in town, power out to some props, no numbers for landline loss. Mobile relied on. At risk props in outlying areas. Compiling who wants what & where. LDCC to see what can be organised. Apart from supplies no other issues in town as yet. Adequate fuel, short on Avgas & jet A1 fuel. Choppers need to bring own fuel. Only one drum on jet a1 fuel at BSC depot. More ordered, out of miles, Toowoomba, no access by road. LDCC to follow that up, no immediate solution at present. Other issues, fairly right. Medical ones on properties, looking at resupply those by air. River level at 7.5m before boat supply possible. If it stay fine no rain access Roma in two days time. Wm – VB on way back to Taroom. Pick him up. Best nights sleep in long time. No other issues at present. Cold rooms at showgrounds. Power in town is holding. Power supply comes from north & south. Problems getting to the power poles, still have diesel at depot to run cold room at showgrounds if needed. LDCC to have think & get back to him.
	1135	PD – Mick Newell QPS has advised chemical truck issue has been resolved.
	11.36am	JT – has booked one family – 2 adults and 4 children into Settlers as Emergency Accommodation and they are from Theodore and stranded.
	1137	PD – Lt Col James Brown - [REDACTED] – Lt Dave Wetherspoon. LDMG will convene meeting shortly to decide where we go from here. Black Hawk eta 1300hrs Thangool
	11.40	Phone Call – Mark Denielle - Phoned to speak with Gail Roylance in relation to looking after Theodore Dogs Action: Gail has spoken to Mark
	1148	DS – Bruce [REDACTED] – requesting if road is open between Belldeen & Banana, Col H advised road is open to local traffic. He is going to Banana for food supplies, as only one day supplies left. ACTION – 1700 collected supplies and returned to his property.

1149	Cr Brennan advised there is 8inches of water in Thangool School admin building, water in the new multipurpose centre at Thangool
11.52am	Phone Call from Mark Daniell. Shannon Damin @ [REDACTED] Theodore needs his dogs picked up. They are in his boat, i.e. 1 adult dog and 5 puppies (approx not sure of numbers). Also 2 more dogs in a Gold Dual Cab Hilux parked near the Sunwater depot at the back of the pub Phone Number for Shannons [REDACTED] Action: spoke to Gail have checked the streets and not found anything – have since found out that they have got the dogs and puppies and will check the car at the back of the pub for the 2 dogs – Done – Shayne – 30/12/10
1157	Tom Neville QFRS going to collect SWC eta at LDCC 1220hrs
1201	Fax sent yesterday 28/12/10 from Peter Lang of Dubbo, NSW. To notify LDCC his brother Scott Lang, Wife & 2 young children. They reside at "Mostowie" [REDACTED] Baralaba. Ph [REDACTED] About 18km south of Baralaba township on the Dawson River. They are all ok but may need evac or at least re-supply within a week. No landline, fringe/limited mobile service. NO mains power supply since 27/12/10, have diesel generator with a further 5days fuel supply. They have food supplies for a further 6 days. Their bottom storey is only approx 400mm above the current flood water level. Contact family via mobile number [REDACTED]
12.05pm	David Snell informed that Michael Buckley BSC worker is collecting bread from Simmons Bakery and taking to Moura IGA
	Jenny Vakarakawa - Sheree Austin 37wk pregnant lady and partner needs to be transferred to Biloela from Moura. Private accommodation . Action: Transfer arranged Patient and husband will pack and present to Moura airport for transfer to Biloela – private pick up to private accommodation in Biloela.
	Janice Creed – Anglicare – They cannot offer accommodation but have vouchers for Woolworths and Target. They will be open for the next 2 days and will take donations. Action: David spoke to Janice and if they need help today to ring [REDACTED]
12.05pm	Tony O'Dell – Helicopter going to Rocky can he bring back the baker - [REDACTED]
	Phone call – Harold and Jan Cook Dawson Highway ph: [REDACTED] have offered accommodation for persons wishing to utilise a couple of beds. Action: Noted in accommodation register.
	Pam Semple phoned and offered the CRC Centre it has a kitchen shower and disabled shower and play facilities if required Noted in accommodation register.
12.12pm	Moura SES Tim Best - 12.30 no change has not risen at river
1220	David Snell spoke to Scott Lang who advised water is around their entire house, they have food for two days. At present could land a chopper on land (island) outside their house on bitumen road. Water flowing too strongly for a boat. David Snell advised him to contact the emergency number if the situation changes.
1222	Pat Brennan left a message on mobile phone of Beatrice Johnston (Blue Hills) and advised her to call back. Mrs Johnston called back within minutes and advised she has water in her house yard and power has just come back on. She was advised to contact the emergency centre ASAP should her circumstances change.

12.25pm	HEnt Moura Police – [REDACTED] Bom readings Dawson River at Moura. Who is giving info of depths for this as just spoke with SES Moura and lady said no one was from there. Reports thru BOM site are incorrect Action: Accurate information cannot be forwarded as the depth markers are under water.- Given to Nic Paton to respond to. Nick spoke with S/C Haley, Moura Police. He advises river heights at Moura is in excess of 13m. Bridge underwater and it is unsafe to take readings.
12.30pm	Nick Paton phone PC - Tom Gardner Policeman at Jambin – Can access Rockhampton via the Burnett Hwy and also Argoon Highway to Gladstone Locals are well supplied,
1230	Request from Helen at Biloela Hospital – collected Nathan Brotherton and booked out 30 large print library books for Theodore patients. Delivered by medical staff to hospital.
1230	Warren spoke to John McDougall and asked him to provide with the number of people still to be evacuated.
12.33pm	Taroom Collin Head phoned Allan Harris and requested that they get the stores identify what they need on the appropriate forms and send through.
1240	Collin Head phoned BOM who advised they are modelling the river on an 11m peak at Taroom. This will result in increased levels downstream as far as Theodore with in excess of 10m at the Glebe and 14.5m at Theodore on Sunday. The associated peaks for Moura and Baralaba are 13.5m and 14.0m respectively. It is expected that the river will maintain high levels for at least 7 days.
1244	Collin Head received call from Jeff Beckett, DDC following up on the evacuation of Theodore and the intention of police presence to maintain protection of property. Advised that the LDMG are coordinating the re-supply of Taroom and at this stage no further issues at Baralaba.
12.45	Michael Walker – [REDACTED] Is in Biloela needs to get 30 km west of Moura on Dawson Highway if a chopper is available. Action: Gary Dobbs rang him and suggested that he travel to Moura and hire a chopper. Gave him Tony Odell mobile ([REDACTED] Ron (Chopper) [REDACTED] 30/12/10 0715 hours
1245	Andrew Fraser from The Australian wanting to know status of evacuation at Theodore and if the Black Hawks have landed. Maureen Clancy took the call.
1258	Theresa Jeacocke Moura SES – urgent evacuation request – Lester Webb on property called “Belvedere” Theodore [REDACTED] 5 people – Lester and son staying (two storey) need 3 others evacuated. Urgent – Lester Webb – Dawson River around Banana Creek he’s on corner Bindaree Road (diabetic). Dealt with by QFRS
1300	Ken Crane, Dept Communities (Red Cross) advised that Patricia [REDACTED] will be in Biloela tomorrow as contact person for counselling / psychological support needs assessment.
1300	Jenny Vak of Qld Health – need to get pathology specimans from Moura Hospital to Rockhampton Hospital Pathology ASAP. Passed onto QFRS.
1300	Mel from Moura Police [REDACTED] – road updates – Moura Police need status of Biloela & Moura as soon as roads are opened. Passed onto Scooter. 1320 UPDATE – Scooter contacted Moura Police and advised Banana-Moura now open, Banana-Biloela still closed.

	1300	JV – Jenny Vak Qld Health - Need to get pathology specimens from Moura Hospital to Rockhampton ASAP
	1315	Pat Downing advised that Lt Colonel James Brown has directed first black hawk from Thangool to Theodore, second aircraft has been delayed will be in Rton at 1600. The liaison officer for RAF will arrive in Biloela. EMQ and nurse advised of new time and they will contact Colonel at 3pm to confirm time.
	1.18 pm	Tony O Dell – Rang for Gary Dobbs or Gail Roylance – Action - Gary Spoke to Tony - Closed
	13.20	Steve O Donnell [REDACTED] Theodore – [REDACTED] Pets at the house Dogs & Small cat opened up the house – Splilt level house –stuck out of town – Rottweiler – Boss 6 mths old white chest Action: Got the Rotty not sure about the kitten. Being collected – Andrew Reid 30/12/10.
	1325	Keith Whilly – black hawk – confirm it is still needed to go to Theodore. Pat Downing talked to Keith.
	1335	Mark Hodge, Spotless Service @ Dawson Village [REDACTED] – bringing in chopper to Moura to drop off staff members. Not sure what time, hopefully by 1500 today. Action: Spare seats on way back to Rockhampton
	1.45 pm	Neil Bawden spoke to the chopper requiring a drop of medical supplies for a Joe Hicks - Jambin . Pilot is on it s way to Moura at present and trying to get him to turn around to pick up the supplies
	2.05 pm	Returning call to Paula Robinson - Paula offered assistance Maureen assured Paula that everything is in place fresh milk and bread are ok fresh stuff went in today and reassured paula that is all is ok and there is a good supply of food at present.
	2.07 pm	Warren Middleton spoke to Sara regarding 33 dogs that are been transferred. They are at the Moura vet centre. The cages have gone back on a bus instead of going to the airport
	2.10 pm	A ½ pallet of food from Moura IGA – to go to Taroom – Warren to organise a black hawk to take the food
	14.10	Mark Hodges [REDACTED] Spotless Services 3’oclock now 5 oclock landing at Moura – Action: returned to Rockhampton G Dobbs
	2.12 pm	Jeff Beckett DDC – asked to speak to Pat regarding taking the animals on the planes Pat explained to Jeff that there has been no permission to take any animals of the XX they are to only take people
	14.13	Leanne – IGA Moura [REDACTED] - 286 Kilos of food Action: rang Denis Carr to get a list of food weight and space. Also revise amount of food Jaz -
	2.20 pm	Pat spoke to Gordon & Stef regarding taking animals on the black hawks. He told them to get on the plane .Pat asked who was going to assist Donna & Shayne to get the animals on the planes Matt or John to stay with the girls to assist, 4 People on the hawk immediately
	1430	PB – David Webb – [REDACTED] – Electrician just installed generators and needs to get back to Rocky, Nev Smoothy is electrician. Action: With Job
	2.50 pm	Gary Dobbs spoke Webb regarding transporting dogs to Thangool

1505	Jenny Acton [REDACTED] Theodore, [REDACTED] Glenmoral Roundstone Rd – Brigalow Research Station – need to get children out – aged 21, 21, 23 & 28 / 3 for work and 1 to go to France visa running out – tentative flights until 4pm today. June & Russell Becker neighbours – not a disaster. ACTION – phoned back Jenny – information given. Phone Dept Immigration to notify of situation, won't be possible.
1509	John McDougall rang and spoke to Patrick Downing to give an update of situation
15.10	Don Baldwin Thangool Airport [REDACTED] Two police officers are at the airport and require transportation to Baralaba Action: Chopper PIH tasks at 17.45 Thangool to Baralaba
1511	Pat Downing spoke with Gordon Ryan to find out who is left in Theodore- Dr and nurse, 2 fire personnel, 4 SES, 45 large dogs 4 small dogs left, two boxes of guinea pigs, 5 cats Gordon then went around to the side and found sedated dogs left at the airport.
1520	JD [REDACTED] – Steve [REDACTED] JD – kids know most dogs in Theodore town and can help with identification of animals. Actioned by Shayne Wales
1520	Cindy Jenkins Rockhampton [REDACTED] – Aunt & uncle Alan & Yvonne Jenkins, [REDACTED] Theodore – looking for them. ACTION – advised Moura Motel Room [REDACTED]
3.20 pm	Justine Christensen SES Biloela – [REDACTED] Sunday will be open day at the Bilo SES Shed for community to drop of donations and household items Can some one ring Tash @ dominos on [REDACTED] they would like to donate 120 pizza to the evacuated families Action : Given to Logistics
1525	Debbie H phoned Don Baldwin who advised no Qantaslink flight this afternoon. Thursday flight arriving 3.30pm and Friday flight 5.00pm.
15.30	Courtney Perry in name of Horton – [REDACTED] wishing to find 2 dogs and to confirm location Action: Was told that her dogs have been moved to Biloela. At this stage but will confirm when we can. Have picked up dogs. Shayne Wales 30/12/10.
1530	Michael Buckley from Simmons Bakery advised that bread has been delivered to Moura.
1552	Debbie Heushele log off Kate Johnson log in
1553	Teleconference with Taroom Alan Harris advised he jumped in a small chopper to have a look around, a lot of water, Robinson Creek wasn't able to be seen as they ran into rain so came back. AH expects river to peak at 10.7 or 10.8 as an estimate. WM asked what impact 11.0 metres will have on town, AH advised that this will likely take out bottom grocery store as will cut out refrigeration, will be sandbagged today. Collin Head said river appears to be rising at approximately 20 mm per hour. Two refrigeration units will go out. Food will need to be started to be shifted to showground early tomorrow morning. CH asked how many properties are likely to be affected. Have evacuated one house, one more likely to be affected. Have lost power to north of town. Ergon are desperately trying to find fuel for chopper to continue access, as some power lines are going under. Short term issues: IGA is managing but their food supplies have been cut down – not receiving all the food that has been ordered. Food drop seems to be split between Moura and

		Taroom. IGA are coordinating their food drops. Assume that food is being picked up Biloela (Thangool) Delivery would be coming tomorrow. CH advised that IGA will need to work with LDMG plan as much as theirs, will need to contact. Some medical problems that need to be addressed, will need to be a chopper drop. One local grazier has hired a chopper to get home, has offered to do drops for free – he has a drum and a half of aviation fuel. Avgas and Jet A1 supply access is impossible. Operators make own arrangements, Council only has one drum left. AH is organising for council ute to get to Roma to pick up three drums. Difficult to access Roma, need to go the long way around. CH asked if it would be safer if fuel could be flown in, will contact Taroom today to confirm. Wm asked if anyone is urgently waiting for food supplies. Will be needed tomorrow. Maureen Clancy advised that trying to arrange for supplies from Moura to Taroom tomorrow. Vaughan Becker asked if Chopper takes fuel in this afternoon, could it stay overnight and do some work in Taroom tomorrow. CH will consider it, but cannot be confirmed. CH will follow up next 15 minutes and confirm.
	1610	Jeff Beckett called – 10am teleconference with DDCC Thursday.
	1610	Matt Glover requested drop side truck and rope and admin officer to document. Also need a third party person to help wash animals covered in urine etc. ACTION – Kate and Mark Howe on the way to Thangool to move animals.
	1615	Cheryl Bawden, [REDACTED] Thangool – a section of Tollemaches Road has been washed out. Informant advises they are having to drive on wrong side of road to get around traffic hazard.
	1615	Mark Daniels [REDACTED] – dogs from Theodore – he is here to help with the animals that are being brought into Thangool airport he is @ Settlers. He has been speaking to Donna about this. ACTION – we are to let them know when the dogs are available at the pound to collect. Shayne has spoken with and are in contact with owners.
	1625	Craig Pym Brisbane [REDACTED] – his mother Beryl Pym from Theodore is looking for her dog. It is a maltese/shitsu X, black and white. 7 years old. It is an ex RSPCA dog and possibly still registered by microchip under her details which are Belinda Murphy, [REDACTED] Mobile is [REDACTED] (mobile could be different on register). Beryl has been evacuated to Beryl & John Cherry, Theodore Freighters. Beryl's number is [REDACTED] ACTION: Advised all okay on 30/12/2010
	16.30	Graeme Cornett – [REDACTED] – Call for Warren Middleton – delivery ½ pallet of groceries to Taroom Action: Picked up at Moura ½ notice and taken to the airport tomorrow morning(30/12/10) via black hawk to Taroom via Rockhampton
	1635	Caroline Smith, SES Moura – Dawson is fluctuating between 19.5cm and 17.5cm. The water is at side of bitumen, this has been calculated by using a stick that we are using in cm's. ACTION – advised Warren Middleton.
	16.40	Jane DCC 07 49713283 – 2 officers on route to Baralaba where supposed to be dropped at Thangool at 15.40 Action: Advice from Nic Paton that officers where diverted to Rockhampton
	1640	Courtney Perry [REDACTED] – wants to know where male bull arab X has been flown to. ACTION: Father came to pound and picked up dog COMPLETED: 30/12/2010 0800
	1640	Karen Grey – Theodore food parcel drops – Alaire Heights Theodore. Claire Breckenridge co-ordinator will phone. ACTION – Claire Breckenridge phoned and spoke to David Steger.

	1645	Mel Thompson, Airport – needing to speak with Captain Witherspoon. ACTION – Captain Witherspoon has spoken with Mel.
	1648	Mel Thompson, Airport – needing to speak with Captain Witherspoon. ACTION – Captain Witherspoon has spoken with Mel.
	4.49 pm	Renee – 10 News – Request confirmation of residents- believe been evacuated she needs info to be put on the news Action: Maureen Clancy spoke to Renee
	1655	Matt Glover – dogs have been relocated to pound and would like someone in the coordination centre to ring owners. List of dogs to come from Shane. ACTION: Donna Burnett and Shayne Wales are working through list of dogs impounded.
	1705	Lisa Hill [REDACTED] – re dog – little black fluffy dog, tag with name Fergi, female, been microchipped. Owners name Beryl Pym. ACTION: Owners contacted COMPLETED: 30/12/2010
	1705	Leanne Morgan Theodore [REDACTED] – missing dogs that were in a cage on school verandah. Scully – bull mastiff registered, Koster – american staffy not registered, Bud – bull arab X (out of town dog), Bella – puppy pink collar (was at house next to pub), Tarzan – bull terrier (had 2 pups with him on verandah behind Anglican Church), Storm – bull mastiff x ridgeback (female – reg Warren Hughs). ACTION: Owner has been in contact with Shayne. All dogs are in pound – Donna Burnett has phoned back and advised they are being kept in Biloela. COMPLETED: 30/12/2010 0800
	1717	David Hutchinson, Glendale, [REDACTED] Moura 49974 114 – sand bags required, 15km ssw of Moura on river (4 doorways). Can a chopper drop them out tomorrow should be okay. ACTION – Karen Schroter advised no chopper tonight, and to fill plastic bags and layer with plastic. Ring in morning if still require bags. Passed onto QFRS. KS has copied to logistics
	5.20 pm	Garry Dobbs speaking to Fergus regarding Helicopters trying to get 2 police officers to Baralaba
	1720	Lee Snodyk advised that after discussion with Maureen Clancy he advised Moura SES to door knock the houses in the low lying area protected by Shelton's levy bank and advise that there is a high possibility of the water going over and flooding their area. Advise them to vacate prior to this happening.
	5.20 pm	Yvonne Strauss Boyne Island [REDACTED] Would like to know if Rhonda David & Robert Hoffman are OK? Live across the road from the Saleyard – up the hill. He is an 84 year old man.
	5.25 pm	Andrew Frazer – Journalist from The Australian regarding the situation with Theodore and the Black Hawke Evacuation – asked to speak to Maureen Clancy Action: Col Head to speak to the Media. Col Head spoke to Andrew Fraser at 5:40pm. Advised Blackhawk operation assisting with resupply communities and general isolated problems.
	5.35 pm	David Snell spoke to Rosemary Hutton [REDACTED] regarding grocery situation and distribution to residents Rosemary will wok back and fill orders Dave – Andersons Fruit Mart [REDACTED] will supply some groceries and will work with the list. And get them filled and organised

	1743	Have been advised by Ergon that power power will be turned off in Taroom from 7am to 9am . They are also turning off the cinnaulsperline it services 40 customers and the power will be off on that line until the river drops. Alan will attempt to contact properties along that line to ascertain there requirements. One of the customers along that line is the Telstra tower on the Lind Range this may impact on phone communications and will need to follow up with Telstra if they can activate the tower with the generator.
	5.55 pm	Emailed a list of groceries to a stranded lady @ 5 star
	1755	Pat Downing - phone call from SDCC that there is a health warning coming out from Qld Health - 'water safety alert' town water may be contaminated. Advice is water is to be boiled for 3 minutes, cooled and consumed. Will be a safety email alert.
	6.10 pm	Collin Head rang Mick Moschoni - Callide coaches advising him that the scheduled pick up of army personal from the Thangool aerodrome will be delayed till 7.00 pm
	1810	Request from the ALLD EMQ have come to the party 3000 sandbags been deployed 4000 sand bags on the road to replace 2000 at Biloela SES to be tasked tonight and the other 2000 to be sent to Moura
	1820	DM – Mark Hodge from Spotless advised leaving Rockhampton now an arriving in Moura at 4.45pm – 5pm. Action: EG - Moura to deliver to Moura Airport to got to Rocky Hospital Pathology who will pay? [REDACTED] arrive at Rocky 5.54pm will deliver to hospital.
	1840	Sand Bags from Gladstone eta Moura 9.45pm SES to be notified to be there to collect from the Shed
	6.50 pm	2 police have arrived in Biloela via Chopper Warning Text – Got to Boil water for 3 minutes Action: Contacted SGT Dave to advise text has been issued be QLD Health 29/12/10 7.00 pm
	6.53 pm	Jenny Newton Barfield Road Banana rang regarding road closures and trying to get thru to Rocky and Banana. Advised that the road was still closed she will get her daughter to travel to Bilo, advised that the road was open but with due care. She will ring back tomorrow
	7.00 pm	Matt Glover – BSC – [REDACTED] Requires a chopper pilot to be booked into accommodation at the Silo Inn – Neil Bunt Action : Di C organised and booked the accommodation and contact Matt to inform action has been completed 29/12/10 7.10 pm
	7.04 pm	Kaye Coulch Hervey Bay [REDACTED] Trying to locate Mavis Cant evacuated from Theodore please advise Kaye of her present location Action: Contacted Kaye to advise that Mavis has been relocated to Wahroonga 29/12/10 7.15 pm CLOSED
	7.15 pm	Mine Office Helipad s25 17' e 150 16'27.0 (+- 7m EPE) S25 17' 32.5" E150 16' 30.8 (+-7m EPE) E225525 N7199705 (=4m) John Horgan [REDACTED] Action: Copy given to Collin Head @ 7.15 pm
	1920	KJ – Courtney Perry looking for her dog Bruce. Rang earlier. Action: Kate J to investigate and return call. ACTIONED: Father came to pound and picked up dog COMPLETED: 30/12/2010 0800
29/12	19.00	WM received a phone call from Jeff Schultz offering to provide 49 seater bus to transfer Theodore people located at Dawson Camp who would like to do some shopping for a day. Ph [REDACTED]

7.25 pm	Rosemary 5 Star Biloela [REDACTED] Karen Smoothy – food order faxed thru has woollies name is this right? Can't fill all orders please ring & discuss Action : Contacted 5 star All ok and to put the orders thru 29/12/10 7.30 pm
7.45 pm	Rod Brennan – if there is no local solutions to issues at Banana disaster committee they are to be escalated to Maureen Clancy who is to speak to Graham/Jeff at Gladstone Disaster Committee Action: Issue of Mental Health Support for community in Biloela/ other Centres (other than Moura) D/W Maureen – contact point – Ken Crane if issues identified and he will organise support and resources
1945	SF - Helen Keegan Hospital – People wanting to go into hospital to help – can they? Joy Pitman. Re: Food/clothing donations. Action: Rang back, SES Shed (next to Fire Station) – Done
7.55 pm	Tammy Malings Retirement (Dawson) Village Theodore [REDACTED] Evacuated yesterday has accommodation at the Doctors residence looking after the residents & has her family Hospital has refused meals \$ 120 at settlers requesting assistance Action: Joy Pitman was unaware of the situation will call her back regarding feeding her family
7.55 pm	Ruth Edwards – Food Drop into Alaire Heights – is it still happening – Lives 50 klms but may get into Alaire Heights – Visitors need to get back to work in Sydney Action: (QFRS) Gary Dobbs advised that as she lived near Brigalow Research Station a central point would be better for a food drop. Ruth will contact neighbours and organise suitable central point for food drop and will call back tomorrow with a list of food requirements
1950	PD – Doug address SES Shed in Gladstone – Lamington Drive, Gladstone drop off 4000 sandbags at the Shed
1950	Theresa Jeacocke, Moura SES – Address of Moura Shed – [REDACTED] Moura
1950	Rob Ferguson – Patrick Downey rang Rob to advise of SES Shed addresses in Gladstone and Moura and phone numbers of Gladstone and Moura SES phone numbers
8.00 pm	Missing persons at Moura have been located : Michael McMann (still missing) did leave from Theodore midmorning to go to Moura Confirmed by the Theodore Police who saw him Kayla Alford – located to Bill & Joy Stevens (Aunt & Uncle) out at Alaire Heights Bills mobile [REDACTED] Kucks Family (6) are residing with Michael Kucks [REDACTED] Moura Julie Dane Publican Theodore located at the mine centre room L29 Mobile [REDACTED] 6-8 people at the Airport (set up with food and generators and semi truck) Morgans (3) Watsons (7) Sauer (4 people 2/a 2/c) John Cherrie Shoecrafts (2) At the Golf Club are the following people: Peter & Katrina Shoecraft Wayne & Allieen Healy Spence & Jeanette Rose Dave Webb

	8.10 pm	Therese Bendell Moura Office called regarding the allocation of people. List has been sent to Gail Roylance
	8.29 pm	Caroline Smith SES Moura – Levee Bank has dropped another 1.5 cm in the last hour Action: Noted and given to Col Head
	2058	Lyn Cummings – 32km from Theodore – She said that she heard the mobile phone power was being shut off. Action: Brendan Halloran (QPS) advised power would not be shut off. The only way it would happen if water or something caused it, then it would go to battery.
	2105	Gavin Cummings of Willmot Farming, Theodore phoned [REDACTED] – he has a truck at Bock's shed he wants to move to higher ground and has been unable to raise the Theodore Police. OUTCOME – Police rep phoned Theodore Police and provided with name and number and asked them to contact him.
	22.00	Brendan – Police Patrols to be conducted at the Thangool Airport for the military planes will be done every 2 hours
	22.15	Rosemary – Five Star [REDACTED] Rosemary from 5 star would like to know if food supplies are being picked up tonight. Please call back Action: KS advised will collect at some time after 6.00 am
	10.30pm	Caroline Smith SES Moura – Levee Fluctuating between 2-3 cm drop since 9.30 pm
	2230	Caroline SMITH advises that the levy on River Road, MOURA is steady.
	2330	Caroline SMITH advises that no change on the levy at River Road, MOURA is holding 'STEADY'
Thursday 30/12/10	0033	Aaron Blighton advises the levee on River Road, MOURA has dropped 2cm
	0129	Aaron Blighton advises the levee on River Road, MOURA has dropped 1cm – now 9cm
	0235	Aaron Blighton advises the levee on River Road, MOURA has dropped 2cm – now 7cm
	0326	Aaron Blighton advises the levee on River Road, MOURA has dropped .5cm – now 6.5cm
	0433	Aaron Blighton advises the levee on River Road, MOURA has dropped 1cm – now 5.5cm
	0532	Aaron Blighton advises the levee on River Road, MOURA has dropped 2.5cm – now 3cm
	6.30 am	Jim Watson called Col Head – Jim relayed a message regarding the Police required Keys & Fuel, Required to move cars to higher ground Police require fuel for the generator and Diesel for the generator

	6.35 am	Col Head – took a call from Jeff Beckett - Follow up on the situation report to confirm details
	6.45 am	Tony O dell - requesting re supply of jet fuel for helicopters approx 200000 litres required will supply details on source of supply. Tony will ring back with the details
	0650	Warren Middleton spoke to Jan Proposch – [REDACTED] in response to a call from Vaughn Becker about Taroom. Advising that they intend to a rubbish run today using local facilities. Col Head approved WM talk to Jan and request her to liase directly with Vaughn Becker re any inviro issues that might arise as a result of this action.
	0645	Moura SES – Measurement dropped my 1cm
		John Mc Dougall has given WM an urgent only contact number – Aimee – [REDACTED]
Taroom	07.00	PC Geoff Liddle – [REDACTED] – Bently crossing on Cockatoo Rd Silt on road if it was not on road people will be able to come into Taroom. Wants to know when someone will clear the road. Action: Di Corfield tried to phone Trevor Keys left a message. Called Steve Dwyer. Steve informed a grader is all ready out there and doing Cockatoo /Cracow Rd. Called Jeff Little told hin a grader was over the road now.
	8.55	
	7.00 am	Col Head contacted Jim Watson regarding previous phone call needed to reconfirm who gave directions. Police require fuel from the depot to supply police & generator which is been flown into town. Comment was made about flying keys into town to move vehicle to higher ground. Jim explained that Eugene Sauer had contacted him with the information. Col reiterated to Jim that at all times that Mark – Police would be giving directions to all people
	7.10 am	Janice Creed - Warren phoned and left a message advising that SES shed will be open on Sunday at 7 am – 4 p m to receive donation
	7.10 am	Col Head contacted Eugene Sauer and left a message on the phone that he needed to speak ASAP – regarding instructions & Involvement with Police
	7.12 am	Eugene returned Col's phone call. Col explained that he received a message from Jim regarding keys where coming across via helicopter. Check with Mark that no vehicles are to be moved at all regardless of what anyone says. The town has been evacuated and need to make sure any unnecessary movements. Nick Paton will be contacting Mark to inform him of the necessity of keeping vehicle movement to nil. Eugene to issue Fuel to Police and the generator only. Only movement will be supplies. Police require approx 44 litres of unleaded fuel. Eugene is on his way with a box trailer with as many jerry cans as possible. They are travelling thru the Treatment Plant. As it is the only way there is still 250 – 300 mm deep. Col reiterated again that regardless of any directions he is to only get directions from Mark. Mark to make all calls and DCC will direct and confirm with Mark at all times.
	07:30	Warren Middleton advised the following - Teleconference with Vaughn Becker, Collin Head, Allan Harris, Warren Middleton, Nick Paton, Patrick Downing and Kay Hodgson (Acting Inspector of Police) Vaughn Becker advised that there would be occasional widows of opportunities to access local helicopters at short notice for the purpose of conducting medication and food drops to outlying areas of Taroom. Vaughn sought approval in these circumstances to arrange for these drops to occur at the appropriate time and then provide all necessary details to the LDCC after the event Patrick Downing of EMQ advised that under no circumstances will there be any departures from due processes. That is to say all tasking have to be logged and clearly identified to LDCC who are responsible for coordinating engagement of helicopter services. Patrick Downing reiterated that in the future NDRRA are likely to seek information from LDCC to verify that all flights have been duly logged and approved by the LDCC or they refuse responsibility for meeting costs associated. This would then result in BSC have to

		<p>meet these costs.</p> <p>Vaughn and Allan were further advised that LDCC is now concerned to learn that there are approx. six (6) known to the Taroom office that have yet to be logged with LDCC. Allan Harris agreed to arrange for the logging to occur. He was also informed that a Black Hawk Helicopter will be in the Taroom area today and had LDCC been aware of the six (6) tasking this could have easily been facilitated by LDCC. Allan Harris stated that he was of the opinion that the presence of a Black Hawk Helicopter was over kill to the extreme. He was again reminded that the responsibility for coordinating helicopters lies directly with LDCC. It was apparent that both Vaughn and Allan were disillusioned with this advice from LDCC and the teleconference terminated.</p>
	07.30	KS - PC Alycia SES Moura River down 3cm
	07.35	KS - David See – Wongalee Ph [REDACTED] left a message with a neighbour Brendon Conway to physically see if he was okay as the neighbour could not contact him and neither could the BSC. Liz See phoned back at 7.35 30/12 to say that they are all fine.
	07.50	<p>Theodore</p> <p>PC David Moore 'Lagoona' Cracow Rd [REDACTED]</p> <p>Teresa Bendall called yesterday to see if Michael McMahon is with them. He is not with David Moore on his property.</p> <p>Action: Close Off – OIC – are now investigating. – Brendon QPS</p>
	08.00	<p>Jenny V Qld Health: Bruce Chater Ph [REDACTED] – Jim Anderson, patient with Oesophageal Cancer, has recently had Chemotherapy, unlikely to be neutropenic but experiencing shivers and shakes needs to be transferred from home by helicopter to Moura for assessment and may need further transfer after assessment. Dr Bruce Chater has advised that he has organised the Jack pilot to pick up the patient to take him Moura. Dr Chater was informed that all helicopter need to be organised through the Disaster Centre but he stated that in this instance he has arranged directly with the Pilot.</p> <p>Action: Jack Hewitt to be requested to transfere Jim Anderson from Cosmos, Theodore to Moura Hospital. The daughter in law contact is [REDACTED] – Dean Anderson</p> <p>Jack Hewitt has been tasked 08.40 30/12/10</p>
	08.00	<p>Jenny V Qld Health: Phone call from Dr Bruce Chater there is a patient, Shane Dunk Andrews in Alaire Heights , he needs and anti psychotic today to be choppered out to Alaire Heights today. Dr Chater will advise on medication then transport will be arranged. Jaxson Hill at Alaire Heights also, Dr Chater has organised medication, Concerta, to be dispensed and will need to be sent out with other medications to Alaire Heights today on the chopper. There will be a town meeting at 10am and there may be additional medication requests that will need to be transported.</p> <p>Action: When medication is organised transport will be arranged by Qld Health and G Dobbs.. Natallie Dunk Anderson will advise of additional medication requests after the meeting.</p>
	08.10	<p>Lee Snookyk – message for Lee – Gordon Ryan TGL Air [REDACTED] – 20-30 sandbags had to go onto the Black Hawk</p> <p>Action: Lee advised 08.16 30/12</p>
	08.15	<p>Moura</p> <p>Sue ANZ – Moura – Stick in Bundaberg wants to get to Moura. Told her the Calliope to Moura is clear. Call RACQ to see what roads are clear in Bunderberg region.</p> <p>Action: Told Sue that roads from Calliope to Moura is open (with due care). Gave her the RACQ No. to call about roads in the</p>

		Bunderberg area.
	08.30	PC – Arlene Wallace Rounstion drop-off Ph No [REDACTED] – wanted Bug Spray added to grocery list that is being delivered to Roundstone. Action: Kristy Petersen Called back and said that her groceries are already packed up and we are unable to pack bud spray. Left a message
	08.30	PC Alena of Sullivan Pathology Ph No [REDACTED] Needed to speak with Dr Katie Gott re Isabella Matchoss – Action: Dr Chater has been contacted and he will contact S&N and follow up on these results.
	8.35	Jack Hewitt [REDACTED] for a conference call he is out on a task mission to carry dogs from Theodore to Moura asked him to ring [REDACTED] as soon as he get the message, my conversation was with a female receptionist
	08.35	PC - Melita Moura SES – River dropped by 3cm.
	08.40	PC Andrea Actin – “Krismark” Theodore Property No [REDACTED] Ph: [REDACTED] Dawson River – Moura- are boats transporting people across the river? 4 to 5 people might want a boat ride across. Action: KS – left message on phone KS advised that SES have NOT taken boat out and unless it is an emergency it cannot go.
	08.55	KP – PC Rob Hamilton – Lucerne park prop. No unknown Baralaba [REDACTED] – Baralaba News [REDACTED] Livestock feed across to Other side of Dawson River 70 head of cattle no feed for 2-3 days. Can't access it by car and wants a helicopter/boat to put his hay onto the helicopter/boat
	11.15	Tasked to QFRS Maureen Clancy Act mayor: Taked helicopter P & H to sling Round Bales of Hay to cattle
	09.00	Theodore PC Karen – Alaire Heights – wanted to know the time of arrival of aircraft with food drop? Action: J Howe - Gail Roylance instructed me to state the following -Aircraft should arrive after lunch -Clair would be advised of delivery time closer to time -not to approach aircraft until instructed to so - 9.05 30/12/10
	09.10	KS - PC from Kathy Moore [REDACTED] Same drop as Acacia Drop Medication
	09.15	JH – PC Justin Hooper – Sunwater ph [REDACTED] – Callide Dam still has 10% to go *not at risk of going over any time soon* Justin called back – please phone if needed.
	9.15	JH – Justin Hooper Sunwater [REDACTED] – Callide Dam still has 10% to go. Justin called back – please call if needed) Not at risk of going over any time soon. Action: Noted, thank you.
	0925	KS- PC Bronwyn Christensen “Tatiara [REDACTED] Theodore Ph [REDACTED] – Food Run “Acacia” 2 adults 3 kids no ergency For QPS – Police Theodore District Office, computers put etc.

		JH – PC from Melissa Moura SES – Moura River dropped 1.5cm not sure what time this was
09.25	9.40	KS PC from Erin Pearson Theodore Ph [REDACTED] – Query about how to prepare house should flood water approach house. Please call Action: Lee Snodyk- phoned Mrs Pearson advised her to vacate before shes completely isolated. She replied that neighbours will pick her up.
9.25		JH – Bronwyn Christensen 'Tatiara' [REDACTED] Theodore [REDACTED] – Food run – 'Acaia', 2 adults 3 kids, no urgency – Policy Theodore District Health Office – Computers, put up etc. Action: Computers removed to safety
9.30		JH – PC from Mel – Moura Police Station ph [REDACTED] Wants to know if there is a tonne limit to crossing the Banana Creek bridge Moura & Banana. Action: Called Jim Watson . Left message to call Moura QPS Karen S phoned Moura Police no load limit one lane only open Giveway Sign on Moura side.
09.30		PC Barbara Wells Telstra Country Wide . Todd Sleeman given 24 hr office contact No KS gave ph [REDACTED] Action: Todd has been in contact with Andrew Gaughie
9.46		Jeff Becker phoned from DDC letting us know that there is an email coming thru requesting urgent information for Premiere. Information to be made available to DDC no later than 11.30am today
9.49		Jenny V Qld Health – PC Natalie Dunk Andrews notified ph [REDACTED] Diabetic supplies from Alaire heights to Moura Pharmacy. She has a shopping bag full. Passed to QFRS
10.00		KP - PC from Tania Howard-Holmes 'Bungaree' Rural property No. [REDACTED] Theodore. Ph [REDACTED] Acacia Food Drop : no Medical need, 3 adults, 1 child, 2 days Phone (mobils) – Service will drop out in 24 hrs? Power – will her power be cut out? Action:KS JW advised KS to let her know that Telstra and Ergon many be able to give her correct info.
10.32		David Snell took call from Sue Corfield who phoned in sick .
10.38		Pat Brennan contacted Gavan Lotz at DD Manager of Research Station Ph [REDACTED] He will be calling in calling in re Feed Drop for stock.
10.33		Karen Schroter - PC from Allan Harris – ZEISMER at Beamont – Take off – have made other arrangements. Action: Tasked Helicopter JAQ to Taroom to pick up supplies and deliver to properties.
10.20	10.40	JH: PC from Dianne White – Ph [REDACTED] - Cheick in on 3 dogs in her family Action: Forwarded Shayne Wales details on to Dianne. Called Shayne – left message and asked Shayne to call Dianne. Shayne has spoken with Dianne. COMPLETE: 30/12/2010 10.40
10.30		KP_ PC from Joan Edwards "Sainsbury Park" [REDACTED] Theodore – Ph [REDACTED] Denise Edwards - Full time care @ Theodore – stuck at property - Mexiun – 20mg run out in 4 days time

		<ul style="list-style-type: none"> - -No script on hand - @Theodore Hospital - (over a weeks supply)Lipitor 20mg – Atacand 16 mg 2 pkts Panadol
	11.10	Action: Jenny V Qld Health – Getting Pharmacist to dispence and will try to coordinate with Food Drop
	10.45	PC from Nev Ferrier – Household garbage bins in Jambin have floated away. Could we please organise a few skip bins to be taken out.
	10.55	Action: Todd to call Greg Curtis Advised Greg to organise bins for Jambin
	11.07	Di Morris phoned to offer 2 beds accommodation at their units on Parkers Lane [REDACTED] Please call if required. Action:Given to logistics Gail Roylance
	9.30	Todd Sleeman – PC from Ron Bock
	9.30	Phone Call from Ron Bock to Todd Sleeman No Phone number Rang in relation to paying aged care nurses caring for people evacuated from Theodore and being cared for in Biloela. Action:Referred Ron to Ken Crane at Department of Communications
	10.45	Carolyn Moura SES – Moura river reading dropped by 2.5cm
	11.00	PC from Lex Webb – [REDACTED] Baralaba (half way between Moura & Banana. Enquiring about feed drops for cattle 90% of property under water. Next 48 hours would be best Bindaree trying to organise same Brett Coombe Manager
	1100	DC – Steve Atkins – Wants to know who has there dogs so they can pick them up they are Jack Russel Terrier. White and tan spot (on ear?), Tan and White Female can someone ring when possible. Action: dogs picked up and returned – Shayne Wales 31/12/10.
	1100	JH – Lex Webb [REDACTED] (half way between Moura & Baralaba) Baralaba [REDACTED] - Enquiring about feed drops for cattle (Bindarre trying to organise same?) Brett Coombe Manager) 90% of property under water, Next 48 hours would be best Action: Advised Mr Webb as to advice from DOCP
	1115	DC – Sara Moura Vet – Requires a list of all dogs that have been evacuated to Biloela as people have been ringing their office so they can assist with reuniting animals with owners. Action: in process of updating and faxing – faxed 30/12/10.
	11.29	Possible hay Suppliers for Stock Food Drops – Bauer – [REDACTED] Hansen [REDACTED] Mark Kurtz [REDACTED] R Ahearn – [REDACTED] Provided by Pat Brennan
	1130	Brian from Archerfield Refuelling – Enquiring about road access to Moura from Brisbane. Rang back 1205pm advised roads still cut.

11.35	<p>Pat Brennan – Gavin Lotz Ph [REDACTED] informed us of the following. Approval for Hay Drops by DEEDI – Tony Barnes, Manager Research Stations Central Region ph [REDACTED]</p> <p>Told by Tony Barnes DEEDI will donate hay for fodder drops, two men and two trucks.. DEEDI Will not pay for chopper fuel or pilot Paul Walmsley ph [REDACTED] - Acting Executive Regional Director needs to be contacted for final approval for the donation of hay and manpower.</p> <p>Can supply Round bales of green Panic Hay and Forage Sorgham second grade.</p> <p>Approval Must Be Given From Paul Walmsley or Tony Barnes before this can occur.</p>
11.30	<p>Todd Sleeman advised Phone Call from Archerfield Refueling Enquiring about road access to Moura from Brisbane.</p> <p>Action: Todd Sleeman Rang back 12.05 advised roads still cut.</p>
11.05	<p>Phone call from Rob Glazbrook ph [REDACTED] Re: Credit card details and Medicare details</p> <p>Action: Have referred to Gail for EMQ copy. Told Rob to contact Wooworths directly for what happens to the copies.</p>
11.15	<p>Phone call to Theresa Bendall – Moura BSC Office – [REDACTED] – Tony Cullen Red Cross liaise with Theresa in Regards to other people being accommodated in the mining accommodation.</p>
11.30	<p>Phone call – no name – Sheltons Levy Moura – Dropped by .05cm at 11.30am today</p>
11.30	<p>Phone call from Toni O'Dell – ph – [REDACTED] Fuel Truck – ETA Moura Col Head to advise Helicopter – ETA Moura Gail advised approx 2pm</p>
11.35	<p>Phone call from Ray Fillis – [REDACTED] Need to get Medical supplies to brother on Banana Mungi Rd – Walk from Baralaba Rd A road closed sign but no water as far as she had to go.</p> <p>Action: KS phoned back to say SES has advised that he is local traffic and it is OK. If he gets questioned refer to BSC DCC</p>
11.45	<p>KP – Katrina Shoecraft – PO Box 300 Theodore [REDACTED] – Acacia Food Drop – 7 adults with 2 children, 3-4 days, Janette Rose might need medication in 3-4 days.</p>
11.45	<p>Warren Middleton received call from Jambin resident – heard Sunwater was releasing water from the Dam. Residents very upset if this is the case.</p> <p>Action: Warren Middleton advised he has NOT been notified by Sun Water that it is being allowed.</p>
12.00	<p>Phone call from Claire Breckin – Coordinates -24.97 +150.059 – Alaire Heights – Helicopter Landing</p>
11.43	<p>Gail Roylance advised Phone call from Clair – Alaire Heights has coordinates for 30x30 landing area for food drop.</p>
7.30am	<p>Phone call for Jenny Actins – Phone numbers Bill – [REDACTED] Jenny – [REDACTED]</p> <p>When food drop happens and the Brigalow Research Station can Andrea, Katie, William Actin and Vlad Megre-Defurmont be picked up and taken to the airport for a flight.</p>

		Action: Spoke to Gail R advised if there needs aren't medical then there will be no passengers – called her back and told her will not be able to have passengers.
11.35		Pat Brennan – Gavin Lotz informed us of the following. Approval for Hay Drops by DEEDI – Tony Barnes, Manager Research Stations Central Region ph [REDACTED] Told by Tony Barnes DEEDI will donate hay for fodder drops, two men and two trucks.. DEEDI Will not pay for chopper fuel or pilot. Paul Walmsley ph [REDACTED] - Acting Executive Regional Director needs to be contacted for final approval for the donation of hay and manpower. Can supply Round bales of green Panic Hay and Forage Sorgham second grade.
11.55		Phone call from Jane Healy Gladstone DCC [REDACTED] Confirm that Robert Schwarten has sent through a request for AVGAS for Taroom & Theodore.
11.58		Action: Rang Jane back and advised that no one in Biloela Centre knows anything about this .
12.30		Phone call from Moura SES – Shortland Levy dropped 2.50cm at 12.30pm today
12.05		Phone call from Jane Healy Gladstone DCC – [REDACTED] Requesting tanker for AVGAS supplies for Airport Thangool – Tanker is there at airport – ready for people to fuel up again Moura – 4000ltr last Heard (A1 Jet Fuel)
1220		TS – Dave Anderson – Baralaba Police [REDACTED] Enquiring about food drop and medical supplies to Dahn's property. Chopper drop for food and medicine being organised. Action: Aero Club, tasked PIH helicopter to pick up Telstra person from Theodore to Rocky
1225		KS – Brett Coombe, Moura "Bindaree" [REDACTED] – Fodder Drop – Has own Hay, Rang back yesterday to register. Could someone confirm he is on list and call back. Action: KS called back to confirm he is on list but can't promise anything. Brett advised he has made own arrangements but wants to stay on our list until he notifies us his drop is finalised – knows we are busy but needs to make sure cattle are fed.
12.25		Phone call Brett Coombe – Moura Ph [REDACTED] Fodder Drop – Has own hay Rang yesterday to register. Could someone confirm he is on list to call back Action: KS phoned back to confirm he is on list.
1250		MP – Paul Robinson – Gladstone [REDACTED] – 2 x spare rooms for temporary accom. Kids welcome both police cleared (he and his wife)
1340		DC – Geordie McGill – Community Assistance, replace clothes – toiletries etc. Food – Loaned AVIS Vehicle to Hospital day to day incidentals. This woman can identify all the dogs in Theodore.
1315		MP – Jackie Jewell - Stranded livestock in town – Hay to donate – Hay situated at Aerial Coordinates available. 16km by road north of Theodore of Castle creek road. [REDACTED] – Rural Address no. Lot 44 and 45 DW116
1330		JV – Jenny Vak QHealth – Pathology supplies required to be transported from Rockhampton – Moura – 1 Esky 32cm x 23cm 2kgs.

1340	MP – Julie Potter – Clematis Creek – Taroom [REDACTED] Taroom. [REDACTED] John Walker (Wally) Jennings – Medical Requirements [REDACTED] Food – 1 to 2 days left
1350	TS – Tony O'Dell – Advise Blackhawk has arrived at Moura. Asked if it was the one to take food to Taroom. Confirmed that it was the helicopter to take food to Taroom. He advised that it would take 30-40 minutes to get food out to airstrip.
1335	MP - Chris Norris [REDACTED] Theodore – [REDACTED] – 2 days worth of food left – 7 adults.
1320	MP – Eddie Norris (Gordon), [REDACTED] Theodore [REDACTED] – Enough until Tuesday next week - Medical requirements prescriptions at surgery in Theodore. Action: Advised to call back if cannot access medical supplies prior to Tuesday.
1330	MP – Dana Leeson, [REDACTED] (rural addressing), Moura [REDACTED] – 2 more days; - Maloney's Property Name, 2 adults 3 children – Food drop request.
1325	DH – Bruce Hermann [REDACTED] – Food register – 1 Adult, 3 days food left, Nil medical require
1325	DH - Vanessa Norris – [REDACTED] Theodore 1/3 way to Taroom [REDACTED] – Food register – 3 adults to 4 children, 2-3 days food left – 2 children have ear infections have panadol only. Action: Discussed with Dr C Chater – he will ring patient and advise further action – re. medications
1340	DH – Tom Collier – Theodore (now at Moura) [REDACTED] – Looking for 2 dogs – Blue cattle dog old male – not registered, Staffy pup brindle – Wants to collect from Biloela this afternoon. Action: Shayne Wales contacted. Friend is collecting dogs @ 31/12/10.
1340	MP – Julie Potter – Clematis Creek – Taroom [REDACTED] Taroom. [REDACTED] John Walker (Wally) Jennings – Medical Requirements [REDACTED] Food – 1 to 2 days left. Action: Tasked KHO helicopter to Taroom.
1350	MP – Deb Crane – Kianga Hall, Moura [REDACTED] – Aeroguard 2 x 24 cans – Bottled Water 2 x 24 x 600ml water [REDACTED] Authorised by Warren. Action: Order with Ashley – WW – Karen Schroter has ordered/paid by Deb H credit card. Order with Food drop to be collected for Woolworths.
1405	RH – Justine Christenson, Biloela 0432 303 582 – Working with Biloela SES wishing to find out who is looking after the Moura point. Action: KS advised her to contact Lee Snoodyk 4995 8572 0428 73 8 964
1430	Caroline – Shelton Levy – Moura fluctuating 1 - 2.5cm drop
1435	MP – Bronty Hutchinson 'Bilteoy' 2745 Rhydding Road, Moura 4996 2148 – Already placed order last night re. Roundstone drop off – food. Wondering on time? Was told Friday morning. Action: Advised no time available yet. Still just Friday morning.
1450	RH – Tony O'Dell – 1 open toilets at Rec Grounds urgent – 2. Chopper at look over river with Police wishing to find but if Alistair Cumming would like to check out Council pumps also. Action: Todd spoke with Tony.
1500	TS – Tony O'Dell, Moura – Asked if we would like to send our Water Supply Officer on chopper to inspect pumps/pontoons. Contacted water Supply Officer who wants to contact Tony.
1500	MP – Alan Harris – Taroom Board Room – Taroom have had a request for fuel drop for auxiliary power plants – Glenhaughton Area – 2 x 200l unleaded fuel (in 2 different spots) 1) Don Lethbridge – 'Cadellia' – S25° 24.162 E149° 31.849; 2) AR Hamilton – 'Glenhaughton' – S25.21542 E149.21738. Alan to organise dangerous goods papers. PS Could go with medical drop to Clematis Creek. Action: JAQ Sent

1515	MP – Patrick Downing – EM2 [REDACTED] – DDC advised at last meeting at 10am that (QH) Paul Flonian has sent an email to Jaz Tumbers and Patrick Downing requesting information on forms that he has sent. Patrick has not received this email. Patrick has tried to ring Paul with no results (last tried 3.05pm). re. fact sheets about health info. Zoy from EMQ to follow up. Action: Zoy spoken to Patrick. Zoy from EMQ to follow up.
1525	MP – Sue Pullen – ANZ Branch Manager Moura and Theodore [REDACTED] – Stuck in Bundaberg; wanting to donate toys for kids at Moura Camp or something else if more important up to \$500.00. ANZ marquee available at Moura branch free to use for anyone.
1530	DH – Cathy Phipps [REDACTED] Bauhinia [REDACTED] – No Food requirements – Both Cathy and Barry on [REDACTED] medication – have 4-5 days days left. Scrips are with chemicst and payment organised. GPS 24° 38' 63" south, 149° 14' 4" east
1530	MP – Peter – Moura SES – Sheltons levy water level in Moura – hasn't dropped in hour..
1545	ZG/MP – Patrick Downing – EMQ (message passed on from Zoy – EMQ) * Follow up on previously logged request* Paul rang Pat with regards to email. The email was sent to John McDougall Kate Johnson of BSC. Paul said email wasn't sent to Jaz at BSC or Pat at EMQ. Information passed on at DDC teleconference was incorrect (10am 30/12) Email has been sent to Zoy Green at Banana LDCC. Zoy will forward to LDGC admin (Jaz) to distribute to CDMG members.
1630	MP – Chris Hills – Theodore – [REDACTED] Rang this morning and registered for Acacia food drop. Was advised that hasn't been put on list by another resident. Checked with Logistics and advised as per below. Action: Advised that someone will be in touch shortly to arrange.
1635	KS – Karen (for Gary D) – Called Al Harris to see if JetA1 could be taken to church for JAQ. Al advised yes can do and Blackhawk has just been unloaded.
1635	DH – Peter – Moura SES – Moura has dropped 1cm in last hour.
1635	KS – Rodney Barnard – Alaire Heights – Contact JAG Hewitt Stirling Aviation [REDACTED] – Mother in Biggenden is very unwell. Request to be transported Alaire Heights Biggenden Hospital ASAP – Father in Biggenden and accommodation OK. Clothes in Theodore town – can he get?
1645	KS – Karen to John Horgan Cracow Mine [REDACTED] – Advice from Logistics that Blackhawk will drop off medication (as per original BSC request) to be delivered to private patient and supplies as per request from Nikki Bourke. Action: KS advised John ETA will not be available
1645	KS – Jason Donald – [REDACTED] (23km south towards Taroom can get to Alaire Heights) – Supplies – 2 days left – 2 adults 3 children – Medical – depression tablets req (2 days left)
1645	TS – Brian from Archerfield Refuelling – Enquiring about road access from Brisbane. Advised that as far as we know roads were still cut. Advised that he continue communications with Tony O'Dell in relation to sourcing fuel from Gladstone.
1710	MP – Tony Mol – Theodore [REDACTED] Theodore [REDACTED] – Re: Pets 2 Dogs – 1 x female desexed chipped – may not have a collar – collie lab x; Missy; black and tan and white; 1 x male – entire – cream/red – SJ – may have black collar on. Evie Daniel and brother may have already registered names Action: Contacted at 2020 30/12/10 advised animals in care. Acknowledged by owner. Tag no 2341, 2321.
1710	DH – Theresa – Moura SES [REDACTED] – Stewart Becker phone 132500 with request for food and medication but has not heard back from anyone. Action: Spoke to EMQ – discovered calls logged with 132500 had been sent to incorrect email address. Will be emailed to correct email (incl Mr Beckers). Advised Theresa of this.

1720	MP – Leanne – Theodore [REDACTED] Theodore [REDACTED] – Adam Dorel – owner – 1 x dog – boxer cross – male entire – 4 white paws – 1 sore on top of left foot – ‘Jake’ – note registered – was at school
1725	Mark Ballon (Theodore Police) – waiting Jack huit to collect Nathan Goodland SES person from Theodore
1730	JW – Caroline from Red Cross – Mosquito Repellant – if Moura Mine has any supplies? Action: Repellent organised and to be delivered 31 December.
1730	MP – Peter, Moura SES – Water dropped 2cm in last hour. Sheltons Levy
1750	Received log from SES 132500 hotline – Kevin from Theodore [REDACTED] offered use of his truck if required (he works for RACQ). ACTION – passed to Gail R.
1750	Received log from SES 132500 hotline – Bruce Hermann, [REDACTED] Biloela [REDACTED] – will need supplies in the coming days due to road damage isolating him. Four wheel drive vehicle should be able to get through. He was advised to register with Council re food drop. NOTE: Mr Hermann registered with Council 30/12/10 at 1325 Log No. 1083.
1755	KS – Karen – May be double – Shane and Donna have just advised that Rosemary at 5 Star has offered clothes of any size if required.
1800	Received Log from SES 132500 Hotline – Ann Hobson [REDACTED] Theodore [REDACTED] Can someone please call Ann Hobson, she’s currently in Theodore and advised that the phone exchange is out. She would like a manager from the SES to contact Telstra and arrange for the residents landline’s to be redirected to mobile phones, this would benefit over 300 residents. Action: Phone Mrs Jobson landline phones still out. She has contacted Telstra who have diverted her landline to her mobile. D Heuschele 30/12 1800
1815	MP – Jamie – PSRT – Theodore 14.175 – Dawson River
1815	Received log from SES 132500 hotline – Debra Powell, Dawsonette, [REDACTED] Theodore [REDACTED] – mother of resident requesting evacuation from property with new born and an 11 year old boy. No immediate threat, but flood bound – have food and other provisions. Concerned given new born – has family in Biloela to stay with. ACTION – passed onto Karen S.
1815	Received log from SES 132500 hotline – Kate Ward, Soldiers Plains, Glenmoral Roundstone, Theodore [REDACTED] – requesting evacuation from partners property. No immediate threat but wants to get out – water still rising. Partner Craig Mcllelland will remain on property [REDACTED] ACTION – passed onto Karen S.
1820	Barbara Wells of Telstra Country Wide phoned Maureen Clancy and advised that the generator has been delivered to Theodore to get the Telstra mobile tower going again.
1825	Received log from SES 132500 hotline – Janice Watson, [REDACTED] Theodore [REDACTED] – wanting to know if there is a grocery drop planned around her area. Okay for the moment but starting to tun out of a few things.

		ACTION – passed onto to logistics.
1825		Received Log from SES 132500 Hotline – Sue Cannon [REDACTED] Theodore [REDACTED] Property approx 22kms south of Theodore cut by floods 2 families on the property are running out of basic food items Bread milk and need nappies for two young children. Logistics given a copy.
1825		Received Log from SES 132500 Hotline – Stewart Becker, [REDACTED] Flooded in – Wants to know about food drops – or what options he has. Stewart believes they will be flooded in for at least a fortnight. There are 2 elderly people on the property aged [REDACTED] and [REDACTED] but they are both in good health. Stewart spoke to Therese Jaycock regarding this and medication that may be required. I have not contacted the Regional Office myself as Stewart has spoken to them. Action: Passed to Logistics
1825		Received Log from SES 132500 Hotline – Tracey Cock [REDACTED] Val and her daughter are flooded in on the property with 2 children, 1 baby and 4 adults and require provisions as they can't get out to get them as they out of items, items required are – [REDACTED] milk sugar, bread, butter, vegetables, fruit, nappies (4-8kg girl), toilet paper, rice/pasts, dry cat food, tobacco (log cabin) and papers if possible, large bag dry dog food and coffee. Could you please contact Val and Tracey to arrange a provision drop. Action: Passed to Logistics
1825		Received Log from SES 132500 Hotline – Mrs Nikki Burke Care of Cracow Hotel, [REDACTED] - Nikki Burke, resident, township is floodbound, approx 30 residents require a food drop and medication within next couple of days. Food requires is Bread, Milk, Vegies, Frujit basics will be okay, happy with what can provided. Ron Walsh requires: [REDACTED] [REDACTED] Kevin Mulhall requires: [REDACTED] Lee Snooydk req that this request be passed Coordination Centre. Cleared to Roxanne, sent email to main email address [REDACTED] Action: Copy to logistics
1828		RH – Peta, SES Moura – Sheltons Levy Dropped 2cm last hour
1830		Julia Cook from DDC phoned in to notify she is on the night shift until 12 midnight should we require her.
1840		Received log from SES 132500 hotline – Norman & Desley Becker, [REDACTED] – advising that they may need to be evacuated in the next day or so. There home is affected by water but okay for the moment. ACTION – passed onto QAS.
1845		Received log from SES 132500 Hotline – Brett Coombe, Bindaree [REDACTED] – Brett called to see if there were any fodder drops arranged for Nth Theodore as he is the manager of a property called Bindaree and is worried about live stock, please call him on his mobile to advise if any have been planned, Brett did stress that this not urgent, did not phone this request through as is not an emergency. Thanks Nicky. Action: Deb Heuschele phoned 30/12 1845 and left message to return call.
1845		Received log from SES 132500 hotline – [REDACTED] – has 2 rooms available at her residence which she is happy to make available for those being evacuated (she has 2 dogs). ACTION – Gail R entered into accommodation database. Debbie H phoned Margaret and thanked for offer and advised that her offer has been logged.
1930		Received log from SES 132500 hotline – Lester Webb, [REDACTED] – needs a chopper to evacuate people from the property.

		ACTION – passed to QAS.
1930	MP – Caroline Smith – Moura SES – Caroline Smith – Moura SES Shelton's levy dropped 2cm last hour and has started raining again in Moura	
1935	Received log from SES 132500 hotline – John Bidgood, [REDACTED] & Mark McLellan [REDACTED] – seeking fodder drop. ACTION – Debbie H phoned John Bidgood who advised that the helicopter had stopped there this afternoon and collected the fodder from one paddock and dropped to his property and two other nearby properties.	
1947	MP – Jamie PSRT – Theodore 14.2 just under	
2000	MP – Jamie – PSRT – 14.2 Theodore	
2030	AR – Caroline Smith – SES Moura, Moura Levee Stationery	
2045	Maureen Clancy received phone call from Ben Swarski from MI helicopters seeking information regarding medical supply drop for tomorrow. Doing trip to Taroom area tomorrow and could do drops at the same time. [REDACTED]	
2050	RH – Jamie PSRT, 14.23 Theodore	
2055	Zoy from EMQ returned call to Maureen Clancy who was seeking clarification on a Cracow / Theodore resident needing accommodation in Moura. Zoy confirmed that it was permissible for the person to be given accommodation.	
2100	PL – [REDACTED] Fleur Anderson [REDACTED] Battery in Telstra line 12 hrs left in mobile service. Action: 10 ½ Hours – Action: (cant read writing) see No. 1131	
2128	Caroline Smith, SES Moura [REDACTED] – Moura levee has dropped 2cm. Also advised that ABC radio are broadcasting that Moura to Rockhampton is open, but local advice is that Rannes Bridge has collapsed. ACTION – passed onto John Walker & Snr Sgt Brendan Halloran.	
2155	Jamie – water level at Theodore 14.23m.	
2210	Maureen Clancy phoned Julia Cook to advise that we closing the coordination centre until 6.00am in the morning. Julia asked that the main phone be diverted to another phone. [REDACTED] diverted to Maureen's mobile.	
2220	Coordination centre.	
2256	Email received from DDC at Gladstone – List of flood damaged properties from Officer in Charge at Wowan Andy Bruce, to Julia Cook, Acting Inspector, Gladstone DDCC – current as at 30/12/10 for flood water affected properties in the Wowan Division. Nearly all private dwellings and businesses premises were affected however list below are the worst affected: Private Dwellings:	

		<p>Businesses: Commercial Hotel – Pheasant Creek Rd Wowan Anglican Church – Don St Wowan RSL Hall – Don St Wowan Government: Wowan State School – Don St Wowan QAS Wowan Station – Railway Ave Wowan Banana Shire Council Wowan Depot – Dee River Rd Wowan Evacuation Centre – CWA Hall – Railway Ave Wowan (NOTE: Evacuation Centre moved due to health reasons – no running water or sewerage) – total persons self evacuated = 17 Date & Time @ Multi Purpose Centre - Name of Evacuees - Address Evacuated 27/12/10 1030hrs - Andrew Hackett, Robert Hackett, Tara Hackett, Julie Jackson – [REDACTED] 27/12/10 1030hrs – Guy Van Dreumel, Veronica Van Dreumel, Nicholas Van Dreumel, Callum Van Dreumel, Stephen Van Dreumel, Dianne Van Dreumel – [REDACTED] 27/12/10 1030hrs – John Dans, Raelene Hayes, Rheanna Hayes, Jessica Hayes, Thea Hayes, Korinda Hayes, Jasmine Smith – [REDACTED]</p>
Friday 31/12/10	0400	MP- Donna Burnett logged message on Theodore Floods Facebook Page that all animals that were presented at the evacuation centre apart from 1 dog were evacuated. The owner of the dog that hasn't flown has been advised. A list of animals that are housed in Biloela is available at Moura Vet Clinic today but we still have animals that we do not have owners for. We have contacted everyone on our list if they have not been contacted by us please phone control and leave a message.
	0640	PC – Baralaba Police – River Height 14.7 & falling @ Baralaba
	0700	PB – John Lawton Baralaba – [REDACTED] – John rang Pat Brennan worried about further flood rises in river and the effects on a rural property on western side of Baralaba. He expressed concern about Beatrice on "Blue Hills" as she is elderly and alone on low blocked house close to river. John's wife has been talking to her daily to check in. Action: [REDACTED] enquiring about forced evacuation for her own safety. Email sent to DDC Gladstone requesting that local police be informed of the situation and if further flooding occurs could they please assess the situation. Beatrice phoned the LDCC and spoke with Gary Dobbs – has been notified to pack her bags & medicine and she'll be on the first available helicopter to John Lawtons property in Baralaba. Email sent to DDC advising same. Action: Gail Roylance advised she is now going to her son in laws at Baralaba.
	0708	PC – Owen from Moura Transport – wanting to know how to get to Brisbane. Action: Passed on to John Walker. John advised Owen on best route.
	0715	PC – Anne Hobson – requesting information on river height @ Theodore – need better information. Action: informed of latest figures on whiteboard.
	0725	MC – Russell Briggs Ergon Energy phoned – request for briefing on power supplies because he's getting conflicting reports. Wants to be part of the team so he knows what's going on. Woorabinda is down and he can't make any contact with them. Action: to attend briefing

		with LDCC at 0845.
0730	WM	Fodder drops – received advise that Ken O’Dowd will be meeting with Anna Bligh and Julia Gillard in Bundaberg within the hour regarding what assistance the government may or may not provide.
0730	AR	rang Tanya Young re grocery order. All okay. She had previously advised they are okay.
0750	MC	phoned Aldo Pennenie from Anglo Coal to express our thanks for the support that Anglo have given us in Moura for the evacuation of Theodore township.
0755	WM	Graham Coleman Inspector of Police, Gladstone rang enquiring about levels at Theodore – advised us that Emerald has peaked at the Dam at 16.05 currently, expected to go to 16.2 which will mean 82% of township affected. Rocky is expected to peak at 9.5 which will effect 4000 properties. Yeppen bridge still open but water is lapping the bridge.
0755	AR	Tony O’Dell – Moura Coordination Emergency Services – spoke to Gary Dobbs re helicopter traffic and fuel in to Moura (aviation fuel). Action: spoke to Gary Dobbs.
0757	PC	Theresa Jeacocke rang from Theodore – boating themselves along Lonesome Creek – requesting info on water across the Theodore Baralaba Rd. Also requesting permission to use road. Action: Passed on to John Walker – John will get Jim to put up a local traffic only sign on the Theodore Moura section of the Theodore Baralaba Rd.
0800	MC	Swin Hudson phoned asking for where donations can be placed for the flood victims. Action: MC advised that the State Appeal is at the Commonwealth Bank. He wants to donate to a local appeal for the Banana Shire. Will be discussed later today at the debrief for LDCC at 0845.
0800	WM	Gary Dobbs advised that 33000L of Jet A1 Fuel will be delivered today.
0810	MC/GD	Moura Pharmacy called regarding medical drop collected from helicopters – who was it for? Action: Gary Dobbs advised was for her. Opened and confirmed.
0830	PC	Gary Danesfield from Suncorp called requesting Mayors Mobile Number. Action: Mayor spoke to Gary directly and gave him his mobile number.
0830	JH	received call from P & M McLellan of Alberta Road Baralaba [REDACTED] re very grateful for the fodder drop. Need more fodder for cattle. Property is the river property – totally flooded – don’t know how they will keep there cattle from being washed away – are desperate for help. Mayor informed of Ken O’Dowds plea to State & Federal Govt this morning in Bundaberg for financial assistance for fodder drops. Mayor will ring back to advise of outcome.
0850	AR	Kim White – [REDACTED] Kim rang querying food and/or medical (vet supplies) delivery. Kim advises okay till start of next week. Also advised organising vet supplies to be delivered to Civic Centre for delivery via Angela Dawdler (Roundstone). Action: advised Logistics
0850	PC	Amanda Hamilton – [REDACTED] – Amanda called re concerns about fodder drops. People are taking risks transporting fodder by boat. Fodder drops need to be started as soon as possible. Action: PC notified Logistics (Gail Roylance).
0900	WM	spoke with Inspector Coleman who advised that the Deputy Premier & Commissioner of Police will be in Moura at 1015 to meet with local Police and give reassurance that they are doing a great job. Warren advised Inspector Coleman that the Mayor would also be present.

0910	PC – Graham Stuart – [REDACTED] – rang to report water behind levy bank on Esplanade in Baralaba. Need pump to remove water. Action: forwarded to Jim Watson for actioning. Action: Jim rang Graham looking for a 4" pump unable to source one. Laurie Parker at Baralaba going round to see if he can help.
0920	WM – received call Howard Hobbs MLA. In the absence of Cr Clancy, Warren advised Mr Hobbs that under the QDRRA arrangements user pay exists for fodder drops to starving cattle on flood affected properties. Mr Hobbs will pursue the matter and get back to us.
0925	AR – Col Kirkegaard – Moura Treatment Plant Coordinator – [REDACTED] – enquiring about Theodore River Height. If Glebe is higher than before what are the expectations. Action: copy given to John Walker for follow up. Anthony Lipsys returned call and briefed Col on expected peak flood level reaching Theodore on Sunday 2/1/11
0930	Annie Maloney called in. Advised that their property at Mt Nicholson Bauhinia has 3 houses on the property. Their house has 3 adults. The other two houses have 3 adults; 3 adults and 3 children. Annie currently has enough food, but her husband has now run out of his cholesterol medication (lipitol) ACTION: Copies provided to Qld Health and QFRS (Logistics) – SR: Spoke with Annie not life threatening but place food order with Gail and will have co-ordinates.
0940	WM – phone Howard Hobbs MLA. Requesting him to call Warren back with Jeff Seeney's mobile phone number.
0945	JV - Natalie Dunk Andrews [REDACTED] – Diabetes supplies for Alair Heights to Moura Pharmacy. Shopping bag full – cooler bag – marked as Moura Pharmacy. Moura Pharmacy will arrange pick up from Moura Strip – [REDACTED] Greg (Pharmacy Owner). Action: Need to get package of diabetic supplies from Thangool Airport to Moura Pharmacy- * Nothing at airport (Moura), *At other airport landing....picked up by Moura Pharmacy.
0955	PC – Roy Bryson from Rosedale – [REDACTED] – rang requesting information on the fodder drops. Please call when an announcement has been made. Action: Advised to contact Kevin Murphy from DEEDI on [REDACTED]
1000	WM – received a call from a lady at Ken O'Dowd's office advising they had received a complaint from a Baralaba resident re not being able to get fodder dropped to their cattle. Warren suggested that they contact Howard Hobbs MLA and gave the lady Howard's ph number and she will make contact with him.
1000	Stacey Blower called in. Advised that their household has 3 adults and 1 child. They currently have 2+ weeks of food, though may run out of milk, bread etc prior to that as their son was able to get to the Bauhinia Store this morning. They have no urgent requirements for pharmaceuticals at present. ACTION: Copy provided to QFRS (Logistics)
1017	AR – Jim McLellan (Paul McLellan) [REDACTED] phoned re fodder drop yesterday morning, advised no more drops. Querying any further fodder drops? Action: AR advised Jim at 1053 after talking to Cr Middleton & Gary Dobbs that a decision is to be made at State Meeting today regarding fodder drops. Rang Bronwyn & Paul McLellan and advised the same.
1020	PC – received call from the Mayor advising that he has given permission to a volunteer to clean the Wowan RSL Hall.
1020	MC – Bruce Chater phoned to notify he's having a public meeting with the Theodore community this afternoon at 3pm at the Moura Kianga Hall. Wanting Council to address to provide an update on the current situation for the community of Theodore's recovery program.
1030	PC – David Kucks – [REDACTED] – requesting accommodation for family of 6. Currently staying with cousins however looking for other accommodation. Action: passed on to logistics for actioning.

1040	GR – received copies of flight logs for Kestral Aviation from VH – KHO for the 28 th , 29 th & 30 th December. Flight details: airlift from Theodore/Moura; Emerald-Theodore, Theodore Airlift; Thangool-Theodore.
1040	Jenny Vakararua advised that 6 people who were evacuated from Theodore have been housed as emergency accommodation in the Nurses Quarters. These people will need to be moved to alternate accommodation as the hospital requires the accommodation for nurses arriving 03/01/2011. The quarters will subsequently require washing and cleaning prior to this date. D. J. O. tasked to Gail Roylance for action
1050	Cody from SES called in advising that Clothing and Nappies are available for any families in Biloela and asked that they be contacted. These items will be shipped off to Moura and should be picked up prior if required. ACTION: tasked to Gail Roylance for action
1050	PC – Gary Hamilton (Tait Hamilton) [redacted] phoned regarding dog – Golden Retriever – 12mth old male – ‘Cody’ – picked up from Theodore. Please call back. Action: 01/01/2011 – Police found dog after airlift and are looking after it.
1053	AR – Brett Coombe – Moura/Baralaba – [redacted] - Returning Debbie Heuschelle’s call. Advised he is doing his own fodder drop until further notice.
1055	AR – Donna Burnett – Local Laws Officer – [redacted] – requesting that no-one called or visits until after midday today. Action: Di Corfield contacted Damien Baldwin BSC and asked to go to the pound and assist Donna with the animals.
1100	GR – Theresa Bendall called in. The recovery centre set up at Kianga Hall. Joyce Atfield and Jane Smits no longer require relocation.
1100	MC – received a call from Gail Sellers – Mayor of Gladstone Regional Council offering assistance in any way if required. Action: Gail Sellers contacted Cr Clancy and has advised that she had approved a collection point in Gladstone for donation of clothing etc for flood victims in the Dawson River Flood.
1110	AR – Tony Waldron called in. Self evacuated from Caravan Park and has run out of money and is wanting accommodation at Anglo Coal. Tony – Evac Centre Anglo Coal ACTION: Tasked to QFRS for action
1110	GD – new helicopter details – Call sign HQD Steve Groves [redacted] – carries 4 passengers & 300kg internal.
1115	WM – Just received call from Jim Watson advising that Main roads have approved that after midday the Bilo to Rocky road will be opened with care.
1133	Email received from Theresa Bendall – Moura Customer Service Centre – re evacuation lists Gail & Theresa checked the evacuation list on excel that Tony Cullen had and some matches with what Theresa & Russell Schroter worked on on Wednesday and there seems to be double ups. Will stick with the list they have in Moura but if needed can email the excel list to you at any time if you wish. ACTION: Carmel emailed Theresa. Gail informed Carmel that we are to stick to the list that Theresa complied.
1145	JH – Junelle Howe forwarded a message to Gina Ohl via facebook as we were unable to get in contact with her any other way. Message asked that Gina contact the centre via email or phone if possible regarding her order of groceries etc.
1150	PC – Roger from Safe Food production Qld called. He is offering assistance to Council regarding inspection and support. Website details: www.safefood.qld.gov.au ACTION: Copy forwarded to John McDougall. JM advised have contact IGA. Will contact Theodore re pre packed meats. Phone back

		and advised action taken
	1201	PC – Received call from Mark Ballin Taroom – river at 8.5m and dropping
	1209	PC – Dr McEwen called in concerned for John and Jean Bryan and is requesting that someone contacts him. TASKED: to QPS. ACTION: Di Corfield advised that Brendan from QPS contacted Dr McEwan & Qld Health (Sara) and gave them the Biloela Hospital Number.
	1220	JH – Dawn Cochrane called. Wants to pick up the dog of Marlin Bradden – it's a male Staffy X. ACTION: Junelle called Shayne Wales who advised that Dawn was able to come down to the pound straight away. Junelle tried to call Dawn back to advised her of this – was unable to contact – left phone message. Melinda Petty called Dawn also at approx 1245 – left phone message. Action 31/12/10 – AR has followed up and completed
	1224	AR – Sandy & Mark Oram of Baralaba [REDACTED] – querying info on fodder drop. Action: Advised Sandy we have no direction at this stage pending outcome of state govt meeting today.
	1230	MC – received a call from Bob Atkinson, Commissioner of Police & Deputy Premier, Minister Paul Lucas on there visit to Moura to thank Maureen and the team for our wonderful work with the evacuation process.
	1230	AR – spoke to Greg Curtis re Andrew Reid's pajero being issued to Cr Clancy for Moura Inspection until further notice.
	1240	AR & TS advised Cr Clancy regarding pet recovery. Pets listed by description and owners master file kept at LDCC. Enquiries to be directed to LDCC [REDACTED] Owners to be notified that pet in care matches those listed. Pets may be reclaimed if they can be provided appropriate care excluding evacuation centres.
	1243	AR – Don Baldwin from Thangool airport [REDACTED] – rang to speak with Wayne Larkin sourcing 200ltr Avgas if possible. Wayne is actioning.
	1247	AR – Kym Daniels phoned. She's currently staying at Settlers Motor Inn. She was advised that accommodation was available at Moura, but wishes to stay at Settlers. ACTION: Arlene Rothery spoke with Gail Roylance. Decision made and Arlene called back Kym to advise her that she may stay at Settlers for the time being. COMPLETED: 31/12/2010 AR 1316
	1256	AR – Ros Donohoe from Gladstone called. 2 shipping containers are ready with transport available to Biloela ACTION: Tasked to Crs Warren Middleton and David Snell for action Matt Glover returned call 31/12/2010 1330. Ros is to coordinate donations for items (BBQs, Gas Bottles, Mattresses, Blankets, sheets, towels, torches, lamps, batteries, personal items, insect repellent, portable cooking equipment (pans, utensils, plates etc), camping utilities (sleeping bags, stretchers etc), water drums (200l, 1000l drums), jerry cans for fuel and water and items of clothing and footwear.
	1315	PC – Maxine Cartier – Will be getting JetA1 fuel and needs to know what other needs we have, with reference to the Army. Action: Wayne Larkin called the Army, (David Weatherspoon) they will be refuelling in Thangool, however will not make it by 10am. Called Maxine and explained; she will try to get Shell to leave a tanker with fuel.
	1325	DC – report received from Denis Carr Taroom - damage to Taroom property: 2 x rural houses

		<p>2 x outside of town houses 10 x units 1 x hotel 1 x service station 1 x St Vinnies 1 x Landmark 9 x houses</p>
	1325	<p>PC - Justin Moore – [REDACTED] – stranded in Banana – wanted to be boated across the Dawson at Moura so can get to Rolleston. Action: PC spoke to Neil Bawden and he indicated “no way”. Explained to Justin that it was just not possible. Justin has asked to please be contacted when it is possible. Action: Spoke to Neil Bawden he indicated “no way”. Explained to Justin that it was not possible. Please call when possible.</p>
	1352	<p>Yvonne Marie Douglas from Settlers called – They have accommodation available and will discount the rates from \$115 per night to \$80 per night. There are multiple rooms with a Queen Bed in each and 1 Bungalow available with a queen and 3 singles. ACTION: Copy sent to QFRS</p>
	1400	<p>Melinda & Junelle logged off at 2pm. Di Martin Logging Officer from 2pm.</p>
	1400	<p>AR AL and CH conducted telelink with OIC Mark Ballin Theodore estimated current levels for inspection of water treatment and sewerage plants. Observations indicate that conditions would limit any inspection of plants at this point. Re-observations to occur in 24 hours.</p>
	1404	<p>AR CH AL JW – Police reps commenced discussions for faze recovery for Theodore preliminary discussions regarding infrastructure access public health and waste commenced with details plans for each to be drafted in the next 3 days.</p>
	1405	<p>Received Log from SES 132500 hotline – Allan Becker [REDACTED] – Junedale, Theodore – Customer called in relation to getting some assistance to go across the river from the Moura Dawson River. To send Junedale</p>
	1410 31/12 15.30	<p>RH – Marlon Bradden – [REDACTED] (Parents Place) – Pitbull x Staffy 6 months old – Dark Brown, male, 6 months – white patch chest green brown eyes – Chain small link. Action: DB spoke to MB dog staying un pound for the moment. Will call whenhe wants him back</p>
	1412	<p>Received Log from SES 132500 hotline – Andrew Buck [REDACTED] – Andrew is seeking assistance in leaving the property as he is concerned that the flood waters will rise in his area. Please call back on the number provided.</p>
	1440	<p>DM – Sue – Ken O’Dowds Office – Called for Warren Middleton. Action: Warren spoke with Sue and relayed his email to Sue.</p>
	1440	<p>TS – Ann Hobson, Theodore, Informed that phone landline is now working. Rang to say thanks for the food drop yesterday.</p>
	1455	<p>A & C Breckenridge – [REDACTED] – People of Alaire Heights wish to thank everyone involved in our food drop yesterday. We are very grateful for the assistance we have received from the Banana Disaster Centre. There was great excitement to see the Blackhawk helicopter touch down here... not just among the children either! Rod & Val Barnard were very grateful to be given such prompt assistance – they and their family really appreciated getting them to Biggenden to be with Rod’s dying mother and to be able to support his elderly father. There is going to be a a New Year’s Eve party at Alaire Heights tonight – BYO of course – and Joe Maloney</p>

		will be entertaining – so if the Blackhawk wants to drop in again, we'll thank them personally! I hope you've all heard of Joseph Maloney Music ... formerly of Purple Rush bank. ... anyway it'll be a goog night. We will continue to have our daily 10am 'meetings' to share info and socialise. I am happy to assist as a point of contact for this area if you need any information disseminated or gathered. Claire Breckenridge [REDACTED]
	1500	AR – Allan Harris from Theodore spoke to Ian Hewitt where Ian advised that he had seen more water coming through from the top than the 1993 flood.
	1515	DM – Alan Harris rang to speak with Gary Dobbs. Action: Gary Dobbs spoke with Alan.
	1525	Received Log from SES 132500 Hotline – Kathy Craze – [REDACTED] – Client is request food to be delivered to premises. Unable to leave property due to flooding nearby. Client has x 3 children and is running low on food supplies.
	1535	LDNG sit rep completed and emailed to district DDCC
	1556	DM – Drew QPS – Theodore River rising at 14.55m
	1600	DH – Stephanie Tucker – [REDACTED] – Has plenty of food – 2 children aged 1 & 3 both with flue. 3 yr old can't stop coughing and making herself sick from the coughing.
	1615	DH – Ann Macrae "Kilmory", [REDACTED] – Husband John requires blood pressure medication – has enough for 3 days. Moura Pharmacist has ready for collection.
	1635	LDMG Chair advised Coordination Centre to shutdown at 1800 hrs allow for relief and rest reopen at 0700am 1/1/11, phones diverted to the Deputy Mayor Maureen Clancy.
	1640	DM – Don Collier [REDACTED] – Wants to pick up sons 2 dogs (Tom Collier – owners name) – Med male dog 'Bluey' – Cattle cross bitzer and brindle staffy, 15 weeks – "Yogie" male. Action: Donna Burnett left message 5.50pm
	1650	DM – Liz McCosker [REDACTED] – Food Drop request and chicken food request.
	1650	Rob Glazbrook, Alaire Heights [REDACTED] – Power on at the moment. Enquiring about fuel drop off if power goes off. Advised that fuel can be flown in if needed.
	1705	RH – Drew Lewis, Theodore – 14.5 Sunwater sandbagged switchboard room for town water
	1710	Bill Kyle, [REDACTED] – Request for pet status 1 x male staffy and 1 x female staffy Action: identified as Tag No. 1340 and 2206
	1750	DH – Linda Richards Fairfield Station, [REDACTED] – Requires food.
	1755	Amanda Hamilton – Requesting if we had a contact for Agforce. Was told Agforce will do fodder drops
	1810	JH - Amanda Hamilton – That the LDCC emails Qld Premiers office to ask for written confirmation of funding fodder drops.

	1811	JH - Ron Bocks mobile no. [REDACTED]
	1812	JH - The Theodore Showgrounds caretaker Jeff advised and Dr Chater that the power box is under water but he turned the power off before it went under water. He could not get the Sewerage Pumps out before the flooding.
	1813	JH - Request that the Moura Library be open for longer periods to allow people to access the internet and computers.
	1817	AR – Don Arnold Manager of DERM Gladstone, contacted AR regards comprise of Theodore STP AR advised STP fully comprised at this point recovery and inspection likely within 6 days contact will be made with DERM for environmental compliance for STP to be operational.
	1900	Logged off at 1900.
01/01/11 LC	0700 06.55	Phone call from Collin Head to Mark Ballin – Theodore Police – Current river level at Theodore is 14.65 mtrs.
	07:04	PC: Phone call from David Letts – Fairfield Station Moura. Message – Wanting to add to his order. Action: Items added to order by Phil Casey 07:10
	07:31	PC to QLD BOM by Collin Head – Discussed reporting of water heights in Theodore. Provided readings for the 31/12/2010 and the 07.00 for the 01/01/2011. Future readings to be emailed to [REDACTED]
	07:30	Phil Casey – Phone Call from Graham Pearson Dawson River. Requesting information on river heights. Action: 07:40 Information given over the phone and requested Graham to call back to 12:00 today.
AR	07:45	Advise that Rockhampton Airport will close 01/01/11 at 14:30pm likely to impact on Yeppen crossing.
LC	31/12/10	Email received through SES system. Eneuiry Ref No 1333223 Requesting SES assistance Soldiers Plain [REDACTED] Name of Caller :Kate Ward Call type: Special Need Nature of emergency: Flood threatening Known Hazards: Yes (state in message) SES Regions Central region Message: Kate is inquiring about food drop out in Theodore. She is currently on the evacuation list. She also states that she said Qantas was scheduling flights for people that are stranded. Kate is after more information in relation to this.

	31/12/10	<p>Email received through SES system. Enquiry Ref No: 1334096 Eric and Helen Hutchinson, 24.704648 149.9091634 western side of [REDACTED]</p> <p>Property: Residential No known hazards SES Region Central Region Message: Needs parents who are very elderly evacuated from there home to the town centre as they are inaccessible and his father has had a heart attach two weeks ago, Please contact son David first.</p>
	31/12/10 18:20	<p>D Heuschele: Phone call from Michelle Hoskings [REDACTED] Father in law Roy Hoskings had stroke Xmas eve and being released from Rockhampton Base tomorrow. Matron at Rockhampton putting him into backpackers accommodation. Family unable to pick him up and worried. He is [REDACTED] years old. Action: JV Qld Health – Rockhampton Base Hospital contacted – pt will not be discharged to Backpackers hostel. Rockhampton is trying to identify what beds may be free of those ready to discharge are released but Rockhampton is not needing to step down patients at present. Appropriate transfer back to Moura or notel accommodation will be organised for Mr Hoskins.</p>
01/01/11	08:20	<p>Phone message from Baralaba Police – David Anderson Request Theodore/Moura river reading.</p> <p>Action: Current readings given out</p>
	08:15	<p>Phone message from Mark Ballin Theodore Police. Dawson River reading is 14.60 @ Theodore</p>
	08.45	<p>Andrew Reid - QFRS advised helicopter resupply arriving at Taroom at 09.30 am today</p>
		<p>RM Bill 132500 – [REDACTED] Murray Smith Parcel – Urgent Medical Pharmacy [REDACTED]</p> <p>Action: Given to Logistics and Health To be attached to previous flood order . Already Organised</p>
	31/12/10	<p>Email advise from TDHC advising visit to Theodore. Theodore RSL Hall The Boulevard Theodore Fri 7 January 2011. 9.00am -4pm QRAA advised that they will be establishing temporary offices in Emerald, Rolleston and Theodore between 5-7 January to allow primary producers in the areas impacted by Dec flooding to seek financial assistance to aid their recovery. Action:Email given to Pat Brennan 01/01/2011</p>
	09.09	<p>AR – Contaced by Don Arnold from DERM RE: Status for water and sewerage plants for Council Operations AR advised that Theodore W&S remain fully inundated and inoperable. Taroom STP currently under watch with the loss of a pump station in lower inundated area of township.</p>

31/12/10	11.30	Warern Middleton – Yvonne Geal QHS - Probus will organise volunteers to assist. Biloela hospital kitchen Liase with Joy Pitman DON to arrange today Action by Yvonne Geal QHS : 2 volunteers to Biloela Hospital today to liaise with Joy Pitman Volunteers rostered by Sue Howe/Aileen Trace Roster given to David Snell
30/12/10	09.25	Message from Aon Brisbane DSCC ██████████ Pavement consession flight to Moura
	07.18	PC - Alistair Cummings BSC – River level – Moura up 125mm since 15.00 31/12/2010 Action: recorded on CDMC coard 07.25
29/12/10	05.48	GR: Message Tony O'Dell Advised that housed 271 there is 131 beds left. 229 in SPQ and 42 in their houses. Requesting milk and bread by tonight if possible. Moura town out of milk.
19/12/10	09.10	KS: Greg Walnick SES Rockhampton Ph ██████████ Message: Theodore to Rockhampton at Thangool
01/01/11	9.30	PB – Mick Zimmerman Capella ██████████ Message: Mick and his son-in-law James Franklin own a property at Callide and he is worried about fencing and cattle. Pat Brennan contacted Grant Hannan ██████████ to check property out (Grant is neighbour) Grant will contact Mick direct. Rebecca Franklin is a nurse due to start work on 06/1/11. Mick is requesting a chopper lift over Dawson at Dauringa for his son-in-law and daughter. Action: PB given to logistics
	09.30	JV QHS – Don Davis Lindamere (Nunns Crossing) on Dawson ██████████ Message: Medications to be supplied – faxed to pharmacy Sister Contact – Penny Lord ██████████ will advise rural property number
	09.45	RM – Dave Anderson Baralaba Police Request river level readings Properties concerned about cattle being moved. 9.47 Action: RM – Advised levels of river as at 8.00
	09.30	RM – David Cass – ██████████ ██████████ Vet supplies to drop off.

		Action: Request for Vet supplies to be delivered to Council Chambers and Latitude details. Will be contacted re pickup as advised by Gail. Advised 09.35 01/01/2011. Donna has arrange this delivery.
	0930	PC – Penny Reed Ph: [REDACTED] Health girls please call
		Julie Potter [REDACTED] [REDACTED] South 25 degrees 05.556 East 149 degrees 01.005 Number of people at address: 3 adults 0 Children Request for food order. Gail may have been in contact via email
	10:00	PC Message from Mark Balin Theodore Police Dawson River @ Theodore 14.7
31/12/10	11.45	Tammy Malings Theodore Ph [REDACTED] – Message: DCC to find emergency accommodation for Tammy Malings and family. Spoke with Betty Brennan – Emergency housing available in early Jan 11. Family to stay at Settlers until house is ready. Parents Maybe flown to Toowoomba (if wanting) then housing only three. Jeb=nny tos peak with Tammy re her decision on parents and housing. Action: Decision for accommodation
01/01/11	10.05	01/01/11 - KS spoke to Paul at Settlers – 5 beds organised close together (1 disables room)
01/01/11	10.05	KS – Evacuees at Settlers Stephen Atkins family 2 people left this morning 01/01/11 Mason/Caseldine 2 adults 2 children Kay Daniels - 2 adults 2 children Meals are being charged to rooms.
	10.30	Russell Briggs – ERGON advised he will return Monday 3/01/11 for update on recovery of power to Theodore placed contact on whiteboard for arranging power resupply for Water and Sewerage.
	10.46	AR Advised Teleconference conducted with State Coordination Centre with Collin Head and Mayor SCC advised Anglo Coal Moura has made contact wishing to move the evacuees to appropriate accommodation and catering facilities.
	10.40	PC – Dave Anderson of Baralaba phoned requesting information on Theodore and Moura Weir. Due to the need to move cattle. Info purposes.
	10.50	Mr Evetts (Senior) Ph [REDACTED] (Steve) Query Re; Financial Assistance from State Government.

		Dave Snell gave contact details to apply. Karen confirmed with Depot [REDACTED] (Chris) that application can be made now by applicant. Dept will ring back if someone can immediately apply on applicants behalf. ACTION: passed on to Communities who have started a register for Disaster Relief payments. Advised Karen that immediate family could start application process on behalf of applicant. Dept of Communities will be in Biloela in few days time.
	08.43	Email message. Kristy Kierman [REDACTED] she was wanting to know if birds from Mothers above address were collected by SES and taken to either Moura or Biloela as per request approx 2 days ago. I called through to SES and was advised that any caged birds that SES/Police attended tow ere released. Please call Kristy to advise. Action KS phoned and left a message. Passed onto QPS
	11.10	
	11.07	WM Received a call from Paul Walmsley from DEDDI advising that Ken Murphy phone [REDACTED] is DEEDI's rep who will be working with Agforce to determine needs for fodder drops. LDCC should refer all requests to Ken Murphy.
	11.10	Phone call from Steve Theodore Police advised that river level is 14.7 to 14.69.
	11.00	Qld Clinical Coordinator Message: Eric and Helen Hutchinson were retrieved to Rockhampton Hospital last night. Kev Hanson was also retrived from caretaker house on this property with CVA – he has also been retrived to Rockhamtppon
31/12/10	10.01	Christine Prior [REDACTED] Message: [REDACTED] Michel Perrett – Need to contact. Please call.
01/01/11	11.00	Action Nick Paton: Called informant. Address visited by Jack Hewitt via helicopter. House secured no one at home. Perret may have self evacuated. Contacted informant and message left on answer machine. Nil immediate concerns for welfare.
	11.13	Email request via SES – Mrs Surman [REDACTED] Please supply for number [REDACTED] [REDACTED] relations to each other, requires sandbags for both properties.
	12.15	Tim from SES hass been informed and has spoken with Mrs Surman to organise sandbags
	11.50	RM – Clare Message Requests Jack Hewitt have permission to land across the river and fly back Alaire Heights with Ron Bock and Bruce Chater. Action: Notified Jack has safe place to land.
	11.50	PC: Graham Pearson phoned requesting information re river levels at Theodore. Graham reported that the river has not fallen below the 1956 level at Woodside.
	12:03	AR logged the CH and Mayor contacted Geoff Beckett @ DCC 11am regards Anglo Coal requiring its SPQ returned for commercial operations. Accommodation and catering needs will be requested though to DDC from LDMG. Lists need to be created by RedCross indicating breakup of Adults and Children(18 under) Communities and Salvos to be contacted regards housing and catering.
	12:12	AR logged report from SDCC teleconference at 11:30am. Weather outlook for district showers with isolated thunderstorms. No monsoonal activity expected lower that Mt Isa to Ingham. Hydro indicated Dawson rising slightly at Theodore with 12m level not expected till 8 th January. Bruce Highway to closed into Rockhampton from 2 nd January. Airport to close to commercial traffic today at 14:30pm. Likely closure for 10 – 21 days period. DDC Gladstone reported that repatriation plans for Theodore have commenced. Anglo mine have advised it requires SPQ accommodation returned for commercial operations. LDCC to place request for transfer of evacuees.
	12.15	PC: Donna Burnett Requesting signage.
	12.18	Action: Call Jim Watson and passed message on.

	12:00	Phone call from Steve CIB Biloela.. Advised river level Theodore update no change 14.68/69 at 12 noon.
		Linda Campbell logged off 12:30pm
	13:37	DDC XO G Beckett contact LDCC at 12;30pm for status for transfer of Theodore evacuees from Anglo SPQ to other accommodation. Local advice from Moura Police that some evacuees to Biloela were returning to Moura for SPQ accommodation, notice is this must cease. Some 8 – 10 evacuees in Moura from Theodore were visitors and can be moved off the list if access to cars were available. Consideration to tilt trays to bring vehicles to road access points. Moura school to considered for for bulk point for Theodore evacuees. Email insurance council to attend meeting in Moura. Anglo advised that 13 th January for departure of evacuees would assist their return to commercial operations. Data from Red Cross required for evacuee transfer.
	13:50	Anglo Moura Reps Tony Adell and Annette King met with CH, AR and Mayor at 13.05pm. Seeking clarification on claims for Anglo for accommodation care. Memorial Club can be powered and cleaned for operation within next 6 hours. Gregg Lee offered access for required period. Bus transport issue will come for transfers. Andy McCleod is acting Site senior mine exec mobile number noted on whiteboard. Annette king listed for HR matters with Anglo mobile number listed on whiteboard. Discussed process of payment to local suppliers – Invoices made out to BSC (2010 December Disaster) but given directly from supplier to Anglo to confirm validity of claim. They will forward invoices to BSC for payment to supplier. Annette has direct contact no for Karen S & Sharon H. Invoices will be marked urgent if payment is required by small supplier ASAP.
	1430	AR – Nancy Rowe from DEEDI contacted AR at LDCC at 1410 requesting addition to SIT REP distribution email for rural matters in the lower Dawson area. ACTION: actioned by LDCC admin.
	1630	JP - Michelle Biloela SES advised sandbags have been delivered [REDACTED]
	01/01/11	Linda Campbell– Elyse Gilliland Ph [REDACTED] Fairfield – Mapala Rd Bauhinia Fairfield Station 3 adults 5 children, 2-3 days food left medication Yes childrens panadol other information, & Grocery order.
01.01.11		Melinda Petty logged on at 12:30pm
	1220	RM - Shaun Day & Linda Richards – [REDACTED] – request baby formula & nappies – “nanpro gold premium starter’ Action: Andersons supplied 4 packets of nappies & 6 11kg to be picked up and delivered to civic centre.
	1240	NP – received call from Vaughn Becker requesting residents being allowed to return to Theodore to get fresh food from post office. Authorised by LDMG. Police at Theodore contacted and have been advised and will liaise with Vaughn re recovery of the food.
	1255	JP – Peter Polizzi – [REDACTED] – Evacuated out of Theodore – caramel colour, white chest, Staffy x Labrador, male, looks young “Boof” – left at house next door to Hotel Theodore Action: Passed to local laws officers for actioning. DB advised left message will keep trying 01/01/11.
	1300	JP – Jamie – Theodore SES – River level 14.7
	1305	JP – Bruce Herrman – [REDACTED] – spoke to Biloela Vet Clinic re release of drugs. Would like them collected and delivered with food drop. Need to call back Vet to confirm and organise time. Forwarded to Logistics. Action: KS called to advise SES vehicle had already left.

1329	AR – Troy from Red Cross – [REDACTED] – Troy from Red Cross Moura rang querying whether or not Moura to Gladstone Rd is open. Action: confirmed with Pat Brennan and advised road is open.
1350	JP – Maxine – Thangool Airport – [REDACTED] – Info for Army Blackhawks – full contingent of fuel as of now. Another fuel truck coming Monday ~ 8am. Text on way in and will meet them there. Hoping to have tanks emptied ready for Monday's delivery.
1353	AR – Chris Holmes – [REDACTED] – Requesting permission to baot into shop Holmes Enterprises. Action: Passed on to Nick Paton
1408	AR – Steve – Theodore Police – Level at Theodore 14.70
1440	JP – Gordon Ralphs – [REDACTED] – need chopper to deliver baby milk to [REDACTED] Has to take to airport. Wants to know if chopper is coming. Action: Yvonne Geall - Yes, driving to Biloela airfield to deliver formula.
1445	AR – Jim Watson – [REDACTED] – Organising Gravel for Moura Aerodrome to cover boggy areas in car park and access areas. This will be required should fodder drops commence from this aerodrome. Jim acting on this today.
1450	JP – Sue from Ken O'Dowd's Office – [REDACTED] – checking to see if anything else they can do to help. If so please call. Action: Warren Middleton returned call to Sue.
1410	<p>Email received from Natalie Dunk-Andrews CQRDGP – regarding detailed list of prescriptions for Theodore, Taroom and Cracow residents.</p> <p>Thank you so much for assisting us with the medications needed for Theodore – Taroom patients and Theodore – Cracow patients, it is greatly appreciated.</p> <p>Below is the most detailed list I can do, if you have any questions please do not hesitate to contact me on [REDACTED] and I will endeavour to find out more information.</p> <p>I apologise for getting these to you later than expected, but my list grew and then we had a meeting at 12pm which only just finished about half an hour ago, so my apologies for any inconvenience this may have caused you.</p> <p>THEODORE – TAROOM (ALAIRE HEIGHTS DROP)</p>

THEODORE – TAROOM (DEVILS NEST DROP – PAST ALAIRE HEIGHTS)

THEODORE – CRACOW (THEODORE AIRPORT DROP)

Naomi – I think it would be easier if they were labelled in each area for one person to distribute, what do you think??
I have spoken with Jenny Bakarawa this afternoon as well to let her know the numbers and the 3 x drop points (the only drop point that may change is the Theodore Airport for Cracow end as I am not sure if there is a more central point – but will let Jenny know by Sunday night if this drop will change)
Thanks I hope this makes sense to you, will hear from you later,
Natalie Dunk-Andrews
UPDATE:
Hi Naomi
The update and a few others sorry:

THEODORE – CRACOW (AIRPORT DROP)

Thanks again and please feel free to ring me with any other questions.
Nat
UPDATE:

		<p>See amendments below Assoc Prof Alan Bruce Chater Email [REDACTED] Website www.theodoremedical.com.au Associate Professor and Head of the Discipline - Rural and Remote Medicine and Chair, Clinical School Management Committee Rural Clinical School The University of Queensland Website www.som.uq.edu.au Past President Australian College of Rural and Remote Medicine (ACRRM) Website: www.acrrm.org.au Postal Address [REDACTED] Theodore, Queensland, 4719 Australia Phone [REDACTED]</p>
	1443	AR – Barbara Dow – [REDACTED] – contact Anthony Dow from Lister Motors Young St Gladstone [REDACTED] – has 2 full shipping containers with items for flood victims ready for delivery to Banana Shire. Containers to be emptied and returned to Gladstone. Please call Anthony to make arrangements. Action: forwarded to Andrew Reid for actioning. AR contacted driver – Anthony to make delivery. Will refer to SES Coordinator Lee Snodyk for storage and transport of materials.
	1506	AR – Tim Best – Biloela SES [REDACTED] – Bruce Hermann completed food drop. Road accessible for normal vehicles. Mr Hermann is disabled. Action: Copied to Logistics.
	1510	JP – Murray Smith [REDACTED] – food drop received this morning ~ 1300hrs received 4 boxes. 10kg potatoes ordered but not charged and didn't arrive. Apples, oranges, cheese & onions didn't arrive but charged for. Action: copied to Logistics
	1515	Mayor met with Wilf Elliot of Monto [REDACTED] Has accommodation for 2 people. Has 18ft Caravan and a spare bedroom in Monto. Will be in Biloela tomorrow and can take people back with him.
	1515	WM – received a call from Michael Dickinson of LGAQ – looking at coming out here on Monday to have discussions about the recovery. Warren advised that Cr Vaughn Becker will change the local recovery team and will be in Biloela on Monday morning. Michael to contact Warren tomorrow regarding travel arrangements.
	1500	JP – Alistair Cumming from Moura called to report that from 0700hrs river level has risen 150ml at Moura River Pumps to 1500hrs.
	1515	JP – Steve from Theodore Police rang to report water level in Theodore at 14.65m. Dirty water mark just above.
	1540	WM – spoke to Theresa Jeacocke at Moura SES to advise that Moura Police were not providing readings to LDCC. They were however providing estimates of rise and fall to LDCC. No accurate measurements were able to be taken.
	1545	GENERAL UPDATE:

		<p>WM – Graham Coleman will be here tomorrow; just been advised that Bruce Grady from EMQ has been appointed the State Recovery Coordinator and at the local level the recovery team will be chaired by Cr Vaughn Becker with Dr Bruce Chater & Ron Bock. Will be meeting with Bruce Grady Monday to get things underway for the recovery for Theodore.</p> <p>CH - DDC requires us to work towards recovery mode. Preliminary planning with local police. DDC require. Based on physical constraints rather than time. Identify level when people go back into town. Concurrent issues that need to be address – Water & Sewerage for essential services. People going in to ascertain condition of water scheme. Plant from North ASAP – bobcat and sweepers will be cleaning streets to get rid of silt to avoid getting it in storm water drains.</p> <p>Meeting with Russell from Ergon again tomorrow to have a closer look at plans & to reinstate power – possibly going in by boat to check houses ASAP.</p> <p>DEEDI protocols/procedures for what should be kept/tipped.</p> <p>People could be out of there homes for another 5-6 days. Number of properties affected is unknown at this stage so unable to guage % of population that will be able to go back in.</p> <p>WM – will be airlifting police into Theodore tomorrow to change shifts.</p> <p>WM – fodder drop enquiries to DEEDI – Ken Murphy – [REDACTED] Hopefully within 24hrs will have definite advice from DDC.</p> <p>YG – cleaning equipment to clean out properties – Warren to request information from DDC. Jan Proposch raised concerns about health issues and disinfecting. Col Head advised Jan should be present for meeting with Bruce Grady on Monday.</p>
	1442	<p>Email received from Jeff Beckett - DDC Gladstone re assistance to transport 2 x QPS officers, luggage and food supply to Theodore township from Theodore Aerodrome. Food supply ~25kg.</p> <p>ETA at Theodore is 1055hrs on 2nd January 2011. 2 officers to be taken from Theodore to Gladstone. 1 officer to be taken to Biloela.</p> <p>Action: forwarded to Logistics</p>
	1610	<p>JP – Steve from Theodore Police rang with water levels – 14.65m Action: written on board</p>
	1605	<p>AR – Elise Gilliland – Fairfield Station Bauhinia – [REDACTED] – only received panadol – no groceries. Action: copied to Logistics</p>
	1545	<p>JP – Lisa Hall from Theodore – Evacuated to Alaire Heights – [REDACTED] John & Bell Cherrie's residence – [REDACTED] – 8 family members – only 2 sets of clothes each. Need clothes, shoes and underwear & stick stroller or walker for holding baby.</p> <p>Sizing requirements:</p> <p>Ladies sz 12 clothing, sz 10 shoes</p> <p>Mens sz 97cm pants, XXL or XXXL shirts, sz 13 shoes</p> <p>Boy child sz 10, 4 & 2, sz 8 & 11 shoes</p> <p>Girl child sz 6 & 3, sz 13 or 1 & 7 or 8 shoes</p> <p>Ladies sz 24 skirts and tops preference</p> <p>Action: copy given to QFRS</p>
	1615	<p>JP – Steve from Theodore Police – confirming start and finish times of disaster centre to know when to call with river heights. Action: advised 7am-6pm Saturday and Sunday.</p>
	1640	<p>JP – Linda Richards [REDACTED] Drop for Shaun Day – Food drop today but items didn't turn up:</p> <p>Not enough nappies (crawler) need another 120</p> <p>Asked for 6 tins of formula only received 3 – Nan Pro Gold Premium Infant Starter Formula</p> <p>5 tins corn, 5 tins peas, 6 loaves bread, 6 x 2L bottles long life milk</p> <p>Action: copied to Logistics</p>

	1615	JP – Adam Sharp – [REDACTED] – just over Dawson River at Moura bridge heading to [REDACTED] – Enquiring re road closure for Dawson River bridge. Wants to know if any air drops being done out that way again. Not urgent as yet but if heading that way anyway he can organise his wife who is in Moura to pack some food etc for him. Action: copied to Logistics
	1645	AR – John Ferguson – Centrelink Gladstone [REDACTED] – Please arrange accommodation for Centrelink employees in Moura on Monday night for 1 male and 3 females. Transport organised. Action: copied to Logistics. Advised by Toni accommodation booked at Coal & Cattle for Monday night – 4 cabins. Advised Sue that John would be paying for accommodation.
	1615	JH – Troy Waldron Red Cross Moura – [REDACTED] – response to request from this mornings teleconference with Red Cross. Accommodation numbers: 60 at caravan park; 87 at Moura Hotel, 43 at SPQ, 114 at Coal & Cattle Meals: SPQ can manage meals for SPQ and caravan parks Coal & Cattle can feed coal & cattle (114) and Moura Hotel (87) from 4/1/11 Extra Accommodation: Can take 12-15 people if they can fit into 5 rooms. EVERYBODY has to be out of all accommodation by 14/1/11. A few people are leaving now. Council needs a contingency plan for emergency accommodation after 13/1/11. Action: to be included in Sit Rep
	1700	Melinda Petty logged off. Phones diverted. LDCC closed at 5pm.
02/01/10		
	725	02/11/10 - Debbie Bellamy logged. Phones undiverted 7 am.
	740	Call received 01/01/11 at 1705 by KS. Jamie Peevey in Theodore QPS? Wants to know the details of the rotation. Advised him to ring DDC in Gladstone [REDACTED]
	745	JH – Lisa Jensen - [REDACTED] House just on eastern side of [REDACTED] House flooded on 28/12/10. Request a council officer / engineer to visit to see how road diverted water (rechannelled0 water through their property and flooded house. Action: Copy to Jim Watson. Rang JW at 750. JW advised that this is a Main Road and they would need to contact Rockhampton Main Roads. Rang Lisa and left message advising of this.
	745	PC – Steve from Theodore Police. River heights for Theodore at 7.00 am – 14.58 am. Emailed [REDACTED] river heights at 7.51 am
	745	AR advised of action of night of 01/01/11. Councillor Clancy contacted AR seeking assistance with sandbagging for properties at Saleyards Rd Moura. Action: AR contact SES coordinator @ 9.30 pm and was advised them to contact Cr Clancy
	815	RM – Shanah Holmes [REDACTED] Request pick up person from Theodore Airport and drop off at Thangool to catch flight. Advise will call back after consultation. Action: RM – spoke with Wayne – advised Sharon she will have to contact Jack Hewitt herself to arrange flight at 7.35 am
	825	KS – Kristy Kierman [REDACTED] Requires information on following birds that were caged at back of above high set house on steps / high area. 1 x Ring neck parrot yellow, 1 x Multi colour budgie, 1 x blue/green budgie. Action: Passed to Sgt Ballin Theodore who will call informant

730	Call log Cr Maureen Clancy. Regina Donald [REDACTED] Waiting for food order. Please call. Action: MS - Rang Regina back confirming when she had spoke with Maureen Clancy before or after order was taken. Regina spoke with Maureen yesterday and we rang her this morning.
830	8 am Cr Maureen Clancy contact the centre suggesting John Gwydir be requested to return to Biloela to assist with engineering matters and to support Col Head who is unwell. Mayor Hooper then phoned Col Head who agreed that it would be advisable to have John Gwydir return to Biloela. Mayor Hooper then phone John Gwydir who agreed to return from leave and will make travel arrangements today to return from the Sunshine Coast.
845	Grocery order and [REDACTED] from Eugene Sauer at Theodore Aerodrome. Action: Copy given to Logistics & Health. Order faxed to Andersons 02/01/11 @ 830
845	845 - Lee Snodyk has come in from SES shed and advised that Aussie Removalists have offered their assistance with cartage and storing of donated items. Big collection at the Biloela SES shed and shed is about half full. Aussie Removals will empty shed and store until required at Theodore.
855	Call to Cr Clancy. Shane Andrews [REDACTED] Asking for permission to get to work via chopper. Shane live on Alair Heights. Action: PC call Shane back and explained to him that we are unable to transport anyone that is not part of the Disaster Coordination team. He understood and thanked Maureen for following up.
900	Jenny Vac (Q Health). Transport required for husband to Bundaberg Hospital – no car, no relatives. Wife retrieved to Bundaberg 0200 02/01/11 –premature baby born. Patients name – Tammy Thomas
910	JH – Howard Hobbs [REDACTED] Recommended that Banana shire ask Premier for traditional fodder drops – that is that Commonwealth / State pays for chopper and farmer to pay for fodder.
910	KS – Elyse Gilliland [REDACTED] Advised received panadol but not received food. Please advise when it may arrive – cold goods missing. Action: Copy to logistics
910	PC – Paul Fowkes Theodore News Agent [REDACTED] Please call regarding entry back into town. Action: Copy to QPS
920	PC – Theresa Jeacock SES [REDACTED] Water is trickling over levy Action: 925 rang Lee Snodyk and left message for Jim Watson advising them of this.
925	RM – Ray Gillis [REDACTED] Requesting permission to use Baralaba / Moura Road to take medication to Allan Gillis – Banana / Mungi Road. Had received permission last Wednesday. Action: RM - Confirmed with Karen – permission for local drivers to use road with care.
930	AR to contact Russell at Ergon re time to meet with Vaughn Becker. Need to ask body weights, names, equipment list. Andrew to provide full details of above request to logistics for Tuesday.
940	AR contacted John Gwydir at 9.30 am. John advised arrive to Gladstone today at 1700 and will attend centre at 03/01/11 at 7.00 am.
1005	JH – David Barrett Theodore – [REDACTED] BOM are “not” putting Theodore River Heights up on their website. Theodore rural people need to know what the Dawson River is doing for their planning eg to evacuate if necessary. Action: Regular emails are being sent to [REDACTED] advising of river heights as advised by Theodore police.
1010	AR contacted by Anthony Dow of Gladstone regards donation of fresh meats from Gladstone Combined Butchers. Anthony advised by Ar to contact Toni Odell at Anglo Coal Moura regards storage and Toni to advise Red Cross at Moura for distribution.
1011	Further inquiries made with Christine Prior re missing person Michel Perrett. She has spoken to Perret he is at home safe and well.

1025	RM – Peter Gilitz Moura – Additional information for missing dog as per previous phone call. Yellow strap around dogs neck. Action: Copy to animal control. Animal control added to description.
1030	Wayne advised that a swarm of wasps has swarmed around a house in Baralaba attacking people. Fire brigade has been mobilised to blast wasps.
1032	Email to Donna Burnett from Belinda, Craig, Edith & Fergie Murphy expressing appreciation re pet rescue in Theodore.
1034	GR – Francis Dunlop Bauhinia [REDACTED] Requires blood pressure medication and food. Grandson in Moura can purchase groceries in Moura as he knows her needs – diabetic dog etc. Action: Son to purchase food requirements, freeze meat and contact call centre to make arrangements.
1036	KS – Shirley Kirkegard Moura Depot – advice from police – water is seeping through levy and lifting pavement. Can BSC take "Road Closed" signs ASAP Action: KS told Shirley she would advise Jim Watson. Left message on Jim's phone 1025
1110	JH – Ron Bock – Theodore (at Moura) [REDACTED] Re financial grants needed for Theodore Retirement Village plus associated buildings and facilities because they have no flood insurance. Action: Copy to Financial Support for contact later on.
1120	JH – Ken Murphy of DEEDI – [REDACTED] advised that fodder drops are being organised for Messrs Coombe, Webb, McLelland, Stevenson, Bidgood & Oram in the Moura / Baralaba area by chopper. Funding will be approved but what assistance is still being decided on. Mr Hewitt of Theodore has requested fodder but at this time a decision hasn't been made if they can help him.
1123	RM – Liz Blomfield [REDACTED] Request food drop for animals (fodder drop), has an account at Elders, advised will be contacted for further details Action: KS advised by phone that Ken Murphy DEEDI was handling [REDACTED] After speaking to Liz 02/01/10 at 1045, she has 2 milkers and calves that are supplying milk for 3-4 families and wanting to keep feed up to cows. Logistics advised we can deliver with a food order on Tuesday. Liz will order chaff, barley and dog food from Elders and phone [REDACTED] with grocery order.
1135	PC – Karen Gray Alaie Heights [REDACTED] Requesting information regarding the Research Station Road to Bauhinia. Action: Advised tht road was closed, she told PC that woman from Bauhinia Store had advised her that Theodore people had been accessing the store. PC advised her not to go past road closed signs or drive through water.
1215	Neil Bawden – QAS – Logs for medication deliveries 28/12/10 to 31/12/10
1217	RM – Patrick re phone number and contact name for DEEDI for fodder drop off Action: Contact details given to him 1203
1227	PC – Alistair Cummings Moura Depot – Increase in water height of 15 mm since 1030 at the Moura pumps. No change in levy bank since 0900 Action: Noted on whiteboard
1229	Local Disaster Management Group – Relocate air base and associated safety fencing from Civic Centre to Soccer fields. 6 hours and 4 Council staff.
1240	Debbie Bellamy logged off.
1240	Melinda Petty logged on.
1300	MP – Tracey White dropped in to advise she has a fridge, chest of drawers and bookshelf to donate but needs someone to pick them up. Action: Forwarded to Logistics to arrange.
1255	AR – Lisa Cummings [REDACTED] – evacuated from Theodore and staying at Moura Coal & Cattle – requires transport from Moura to Biloela on 10 January 2011 to attend court at 10am. Action: copied to Logistics. On advice from Logistics tried to call Lisa at 1310hrs and

		at 1348hrs Lisa rang and was advised that as it is a private court matter her responsibility is to call the Biloela Courthouse for postponement or find suitable transport. Completed at 1348hrs.
	1322	AR – Allyson Saunders [REDACTED] - querying info on fodder drops. Action: Referred to Ken Murphy from DEEDI.
	1330	Fax received from Webb Helicopters – Helicopters available – Hueys up to x3 available with experienced crews. Long cargo nets. Heli tak 276. Contact Eric [REDACTED]
	1345	JH - advising that need to email Dawson River Heights in Theodore every hour to BOM when called in from Theodore police.
	1335	AR – Troy from Red Cross in Moura [REDACTED] – accommodation for 2 adults currently housed in Moura evacuated from Theodore. Currently 11 people staying in 2 b/room unit. Troy needs permission from LDCC to give them a room. Also 1 x adult male travelling to Townsville looking for accommodation in Moura (has travelled through Biloela – money is an issue). Action: Copied to Logistics. Wayne Larkin advised 2 adults relocated. Traveller advised to look after himself. Completed at 1352hrs.
	1405	WM – advised by Inspector Graham Coleman that Dawson River height at Theodore was at 14.58. Action: Di Corfield emailed to BOM. Melinda Petty wrote on board.
	1425	DS – request from Wayne Larkin (Logistics) for phone number and details for Sunwater. Contact is Daryl Conway [REDACTED] Action: Cr Snell gave contact to Wayne. Wayne contacting Sunwater now re unauthorised entry into an exclusion zone.
	1450	JH – Duncan Gay [REDACTED] – Leader of National Party in the Senate – offering 500 pressure packs of 'Skoot' (similar to Rid/Aeroguard). Action: Mayor contacted Dr Bruce Chater who will be following up with Duncan. Mayor contacted Duncan Gay after Dr Bruce Chater provided advice that product is ok to use and advised that LDCC will accept the 500 pressure cans of personal insect repellent. Being sent to the LDCC Cnr Kroombit & Prairie Sts Biloela. Received another call from Dr Chater. Mayor advised that the Skoot is going to be sent to BSC Biloela office. Dr Chater requested it be transported to Kianga Hall Moura for distribution to people prior to returning to Theodore.
	1500	JP – attempted to call Kim White of [REDACTED] - attempted calling Kim to advise that a food drop would be happening in her area tomorrow in case she wanted to make a food order. Phone unanswered after several attempts. Left message on answering machine with LDCC phone contacts.
	1400	DC – Warren requested contact numbers of BOM employees to update website. Hydrologist [REDACTED] [REDACTED] Action: Warren contacted BOM hydrologist and requested immediate update.
	1500	DC – Mark Ballin QPS [REDACTED] – Dawson River level at Theodore 14.5m. Action: Emailed to BOM and written on board.
	1515	AR – Alistair Cumming in Moura [REDACTED] – called in to report water heights. Moura 1500hrs steady Baralaba 0900hrs 13.8 Also mentioned that 631 River road is .5 to 1m from flooding. Possibly future concern. Alistair monitoring.
	1400	DC – QFRS Disaster Room – needing fuel for helicopter at Theodore. Can decant fuel at Biloela Mobil (Maxine) but require permission to do this. Jack Hewitt will fly 5 drums to Thangool and fly them back to Theodore. Action: Will speak to Don Baldwin. NOT ALLOWED. Informaed Jay.
	1640	Melinda Petty logged off.
03/01/12		
	0700	Debbie Bellamy logged in.

0730	From 02/01/11 @ 1640. Jenny Vak (QHealth) [REDACTED] Helicopter going to Bauhinia tomorrow to pick up keys for Theodore Hospital from Judith Radburn (DON Theodore) in Moura. Logistics to advise QHealth / J Radburn when helicopter will be in Moura to pick up keys. Action: Copy to logistics
0730	WB-Mark Ballin, Theodore Police. Theodore level 14.30 m at 7 am Action: Emailed to BOM at 7.14. Put up on whiteboard
0732	WB-Alistair Cummings at 710 hrs. Advising river at Moura dropped 25 mm since 1500 Sunday 02/01/11 Action: Noted on whiteboard
0750	JH – Replied to Dr. Bruce Chater that the LDC will pay the transport cost to get his donated surgery equipment etc from the Gold Coast to Theodore. JH advised him that he will have to organise transport to Biloela as normal transport is operating.
0815	WB-Maureen Clancy overnight call – Anthony Dowd from Listen Motor. Tip Top sent 1000 loaves bread for Theodore to collect from Gladstone. Maureen contacted Concorde – no vehicles out of Rockhampton. Contacting Gladstone – waiting for reply. Action: Copy to logistics. Some for rural delivery from Biloela.
0817	QFRS – Jay - Paul Douglas from Settlers Motor Inn has offered the use of a conference room free of charge if required.
0820	WB-Maureen Clancy overnight call – Jenny Elliott Biloela. 3 TV sets to donate to evacuation centre Action: Copy to logisitics
0822	WB-Maureen Clancy overnight call – John Ferguson Centrelink. Arriving on Monday. Coming to visit Moura under Australian Disaster Recovery Payment Scheme
0835	JH has agreed to Inspector Coleman request to allow a Channel 7 chopper to land in Theodore today for media purposes.
0835	WB-Maureen Clancy overnight call – Darryl Conway Sunwater. Callide Dam likely to go over spillway Monday notifying Council and Police re public safety.
0838	WB-Maureen Clancy overnight call – Cathy Gladstone. Re availability of fuel from Moura. Referred to Joahn Williamson Moura
0840	WB-Brad – Theodore Police. Water level at 8 am still 14.30 m. Action: Emailed to BOM at 0812. Noted on whiteboard
0845	WB-Dave Webb – Telstra (Golf Club) Leaving golf club by boat. Going to Theodore telephone exchange with Keith Shoecraft Action: Approved by Wayne QFRS
0850	JH – Simon Crean (Federal Minister) rang to enquire on how it going and the Disaster & Recovery has been handled. JH gave him a report. If we need to contact him his contact [REDACTED]
0855	WB – Tony Cullin – Red Cross Moura [REDACTED] Re attending LDC meeting in Biloela Action: Warren Middleton advised him of meeting at 1130
0903	WB-Maureen Clancy overnight call. Barbara Wells - Country Wide Telstra. Public phones in Wowan – service for flood victims – free calls. Maureen forwarded information re phone in Kiang Hall. Banana will try to reactivate for Theodore flood victims.
0906	WB – Mark SES Call Centre Brisbane. Karhy Craze – [REDACTED] Action: KS called Kathy to let her know she is part of todays drop. We have her order.
0910	WB-Theodore Police advised river height 14.30 m. Action: Emailed BOM at 0910. Noted on whiteboard
0911	WB – Peter Tweed – Sunwater Theodore. Requesting permission to enter exclusion zone in Theodore flood area. Will advise police when leaving. Action: QFRS approved this at time of phone call

0915	WB – Theresa Jeacocke – SES Moura requesting details of water levels. Action: Warren Middleton called back with details.
0922	Dave Snell – Department of Communities Recovery team arrived at 0830. Relocated them to DPI office. Brian Duffy contact at DPI. Brian setting them up in the information room. Access to computers and phone.
0940	JH advised that Dr Bruce Chater rang at 0910. Storage room in Moura has been exhausted for donated clothes, TV etc. Asked that a public message be made to hold all further donations until Theodore has been opened to public. Bruce suggests that the showgrounds – sport and rec pavilion in Theodore be used as a storage and distribution point. Action: JH to call Jen Games SES
0950	WB – John Lawson Baralaba Wanting to know prediction of water levels at Baralaba. Action: WB called John back and advised of details as listed below.
0951	WM- Warren phoned BOM and spoke with Jimmy Stewart. Jim advised that Moura Weir peaked at 6 am 03/01/11 at 6.60 m. He also expects a peak of 14.5 m at Baralaba (upper limit) and should take approx 24 hours for Moura water to reach Baralaba.
0957	JH told Jennifer Games SES to hold delivery of donated goods to Moura. She advised that we will need to find storage space.
1005	WB – Allan from Theodore – river levels 14.30 m. Action: Noted on whiteboard. Updated details directly on BOM website.
1050	WB – Henry Netz Monto Checking on relations – Paulette Baxter and brother / sister at nursing home. Action: DB rang back and advised that Paulette had been evacuated to Dawson.
1100	Todd Sleeman advised of items collected from Stores for Theodore Recovery. Stores Requisition/Issues. SRI 19892 & SRI19893
1100	DB – Alan from Theodore. River levels at 11 am 14.25 m Action: Noted on whiteboard. Updated directly on BOM website
1100	WB – Greg, Community Recovery Kianga Hall Bottled water required for workers at Kianga. Action: WB organised from IGA Moura. Ordered and to be picked up by Greg.
1110	DB – Mitchell Huth Wanting to know when he can get back into Theodore. Action: DB advised engineer going in to Theodore tomorrow. Will be as quick as possible but may be a week.
1135	Jenny Vak QHealth – Paul Florian Public Health Unit. Transport for water samples to Brisbane lab for urgent testing – will be bought back from Theodore with initial recovery crew on Tuesday. Needs to get to Brisbane ASAP for testing. Action: Copy to logistics
1140	DB – Robert from Gladrock Transport for Gail Roylance re delivery of the bread. Action: Gail advised to take to junior soccer grounds first then onto Moura. DB rang and advised of this.
1215	KS – Ross Laycock QBuild Previously advised by AR that space was available on the helicopter to Theodore tomorrow. Ross advised that Nathan Besch will be at the Civic Centre 0800 Tuesday. Action: Copy to logistics and Andrew Reid.
1215	JH advised 01/01/11 Tony O'Dell from Anglo readvised Greg Lee offered Moura Memorial Club for disaster usage for accommodation, entertainment et. Offer accepted and approval given to Tony to prepare the Club with connection of power, cleaning etc.
1235	DB – Alistair Cummings advised that the river had dropped 25 mm since 7 am at the river pumps.
1240	<ul style="list-style-type: none"> o Email received from WM 03/01/11 at 10.22 am. o Good Morning Jeff o Reference is made to our telephone conversation this morning. I now confirm the following requests:- o Approval for Qld Health to have Personnel travel to Theodore to inspect Hospital facilities as part of the repatriation process.

		<ul style="list-style-type: none"> o Approval for Q-Build to travel to Theodore to assess condition of Government Buildings o Request DDC to arrange for Insurance Experts to provide appropriate advice to Theodore residents regarding Insurance Assessments o Approval for Dept Communities to travel to Theodore to assess situation as part of the repatriation process o Please be advised that it is proposed to establish a Recovery Centre at Theodore and Cr Vaughn Becker will be Chair of the Recovery Committee. o At this stage it is envisaged that entry to Theodore will be permitted to the above personnel once the water level subsides to 14.0metres. o DDC Approval for all of the above is requested please. o Warren Middleton o Dep Chair LDMG – Banana Shire Council o Local Disaster Co-Ordination Centre
	1240	Email – Request to DDC Gladstone 03/01/11 at 10.56 am for assistance No 10 – The Banana Shire LDCC requests two Rapid Assessment teams with trembles. Approximately 150-200 houses to be inspected.
	1300	<p>Email – sent 03/01/11 @ 11.49 am</p> <p>From: TDHC - Jeanie Conachan [mailto: [REDACTED]]</p> <p>Sent: Monday, 3 January 2011 11:49 AM</p> <p>To: Councillor Vaughn Becker; Tumbers, Jazmyn</p> <p>Subject: Castle & Lonesome Creek</p> <p>From: Jackie Jewell [mailto: [REDACTED]]</p> <p>Sent: Monday, 3 January 2011 11:39 AM</p> <p>To: 'TDHC - Jeanie Conachan'</p> <p>Subject: RE: Acacia</p> <p>David asked me to call you earlier this morning, but your phone rung out – Castle is running again this morning, and Lonesome – not as high as the other nights, but still a fair amount of water again. Hope we don't get anymore storms tonight!</p>
	1300	<p>Email sent 03/01/11 at 11.12 am regarding rainfall</p> <p>From: TDHC - Jeanie Conachan [mailto: [REDACTED]]</p> <p>Sent: Monday, 3 January 2011 11:12 AM</p> <p>To: Councillor Vaughn Becker; Tumbers, Jazmyn</p> <p>Subject: FW: rainfall</p> <p>From: fiona skinner [mailto: [REDACTED]]</p> <p>Sent: Monday, 3 January 2011 6:59 AM</p> <p>To: [REDACTED]</p> <p>Subject: Fw: rainfall</p> <p>Hi Jeanie,</p> <p>23ml from 7.30am 2/1/11 to 7.30am 3/1/11</p> <p>Fiona and Michael Skinner</p> <p>"Mt Kitchener</p> <p>[REDACTED]</p> <p>5ml from 7.30am 2/1/11 to 7.30am 3/1/11</p>

		Kat & Pat Hills [REDACTED] Fiona
1305		Email – Request to DDC Gladstone 03/01/11 at 11.56 am – Request for assistance No 11 – The Banana Shire LDCC requests the following supplies be made available for workers being deployed to Theodore for recovery efforts: 4 pallets of bottled water, packaged food, sunscreen, insect repellent.
1306		Jane from Coordination Centre in Gladstone rang requesting to speak to Jeff Beckett or Graham Coleman DDC. Jeff answered the call
1310		Theodore police advised river height at Theodore was 14.28 m. Action: Updated directly BOM website. Noted on whiteboard
1325		KS – Alan from Theodore advised river height at 1320 was at 14.25 m. Action: Updated directly BOM website. Noted on whiteboard.
1330		Email – Request to DDC Gladstone 03/01/11 at 11.57 am – Request for assistance No 12 – Banana Shire LDCC requests that the following supplies be made available for the accommodation centre at Theodore: 120 mattresses & linen, 120 pillows & pillowcases, hand soap, rolls or paper hand towel, toilet paper, bin liners, tissues, toilet cleaner, disinfectant, toilet brushes, brooms, feminine hygiene products, feminine hygiene disposal bins x 2, insect repellent . The LDCC is expecting to accommodate approx 120 people at the RSL hall. LDCC also requests that the Salvation Army be made available to cater for meals for up to 250 people at the RSL hall.
1337		Email sent 03/01/11 at 1156 re SITREP 23 From: Ellen Palmer [mailto:[REDACTED]] Sent: Monday, 3 January 2011 11:56 AM To: Tumbers, Jazmyn Cc: Andrew Waters; Rod Boddice Subject: Re: SITREP 23 Thanks Jazz, it is extremely useful having these reports circulated within the group as it gives the backbone for consistent less filtered reporting to our agencies. From my perspective now in the District office it would be great if all LDMG & DDMG SITREPS were circulated. thank you for keeping me in the loop even though Jenny - Sarah & Yvonne are sharing the Banana Health Service presence at the Banana LDMG centre. greatly appreciated. I know you guys have been and will continue to do a great job there - hope it hasn't been too all consuming for you all. cheers elle Ellen Palmer Director of Nursing - Rural Banana Health Service Hub Biloela QLD 4715
1340		Email sent 03/01/11 at 11.36 am re rainfall & creek height 18.5mm at "Acacia" from 3pm 2/1/11 to 9am 3/1/11 Boam Creek is running high again. Back-up water over Cracow Road near Boam creek is still above 1m

		<p>Jeanie Conachan Project Officer & Rural Primary Health Services Coordinator Theodore District Health Council Inc.</p>
1420	WB – Brad from Theodore advised river level at 14.24 m Action: Logged directly with BOM website. Noted on whiteboard.	
1425	KS – David Letts [REDACTED] Regarding items from food order that was done on Saturday when is items missing being delivered. Action: Logistics explained that some items not available and store have filled what they could or substituted items. Items delivered today	
1430	Dave Snell - June [REDACTED] wanted to be choppered from Moura to Bauhinia Downs to their property. Action: DS to ring back and advise that food & essential items only are being delivered and any evacuations by chopper. She can be arranged this with the chopper at their own cost.	
1445	DB – Kate Saltner [REDACTED] Regarding a food drop on Wednesday to McIntyre. Also require [REDACTED] 1 mth to 2 yr. Action: Copy to logistics and health.	
1510	RM – Darryl Conway Sunwater. Callide Dam has settled down. Currently 94% and still rising slowly. Dependant on further rainfall to spill.	
1515	<p>Email sent 03/01/11 at 12.28 pm re use of USAR for premise safety checks. From: [REDACTED] Sent: Saturday, 1 January 2011 2:09 PM To: Tumbers, Jazmyn Cc: [REDACTED] Subject: FW: Use of USAR for premise safety checks Good afternoon, Should you have no appropriately trained officers in Banana, please forward your request through to DDC Gladstone for this resource. Regards Graham Coleman DDC Gladstone [REDACTED]</p> <hr/> <p>From: Whitehead.JimC[OSC] Sent: Saturday, 1 January 2011 1:49 PM To: DDC.Brisbane[MNR]; DDC.Bundaberg[NCR]; DDC.Cairns[FNR]; DDC.Charleville[SR]; DDC.Coomera[SER]; DDC.Dalby[SR]; DDC.Gladstone[CER]; DDC.GoldCoast[SER]; DDC.Gympie[NCR]; DDC.Innisfail[FNR]; DDC.Ipswich[SR]; DDC.Logan[SER]; DDC.Longreach[CR]; DDC.Mackay[CER]; DDC.Mareeba[FNR]; DDC.Maryborough[NCR]; DDC.MountIsa[NR]; DDC.Redcliffe[NCR]; DDC.Rockhampton[CER]; DDC.Roma[SR]; DDC.Sunshine Coast[NCR]; DDC.Toowoomba[SR]; DDC.Townsville[NR]; DDC.Warwick[SR] Subject: Use of USAR for premise safety checks</p>	

		<p>Ladies and Gents, Urban Search and Rescue (USAR) members from the Qld Fire and Rescue Authority (QFRA) are currently being used in several areas to check and certify premises prior to civilians returning. The QFRA have been supplying these members from Brisbane. It has been requested that Local Disaster Groups source USAR members from their own local QFRA members first before seeking to have Brisbane members transported to isolated communities.</p> <p>Thanks Jim Whitehead Senior Sergeant 5381 State SAR Coord & Training Officer</p>
1517		<p>Email sent 03/01/11 at 1.27 pm re Accommodation details for Theodore Evacuees. Attached file saved to Z:\ENG\Admin\Personal Assist\Meetings\SES & Disaster Management\2010 - DAWSON RIVER FLOOD - DECEMBER 2010.</p> <p>Hello Please find attached the information passed across to Red Cross in regards to the accommodation details of where people are currently situated. Please note that Red Cross are working through the details and reviewing all information and placement of the evacuees to ensure the details are correct, it is envisaged that there may be some alterations to the data. Red Cross will be able to assist with these queries. A revised date from the 13 January has been ascertain as the 4 February 2011 for when the accommodation is available to. Will make arrangements for copies of each of the forms completed by the evacuees to delivered to the Banana Shire Centre for your records.</p> <p>Thank you Annette Annette King Human Resources Officer Anglo American</p>
1550		<p>DB – Tony O'Dell from Anglo [REDACTED] wanting to speak to Maureen Clancy. They have done a stocktake of the food, food is ready to go, utes waiting to deliver to farm residents. Wanted permission.</p> <p>Action: DB spoke to Maureen who advised that this was okay. They will need to provide lists of the people delivered to and food received. DB rang Grant (offsider for Tony O'Dell) and advised as above. He will fax or email Jazmyn's email with the deliveries for each day.</p>
1600		<p>RM – Barry Collins [REDACTED] Medication only required. [REDACTED] 30 per packet by Wednesday latest.</p> <p>Action: Copy to health</p>
1601		<p>RM – Peter Stanley Moura Transport. Concerns relating to Don River crossing at Rannes.</p> <p>Action: RM called Jim Watson to notify. JW confirmed crossing has be repaired and is open</p>
1603		<p>RM – Julie Potter "Clematis Creek" Taroom. Request information regarding food drop today.</p> <p>Action: GR spoke with Julie and confirmed chopper has departed Biloela and expected time of arrival.</p>
1610		<p>RM – Mark Ballin Theodore Police. Latest river level 14.21 m</p> <p>Action: Noted on whiteboard. Entered on BOM website.</p>
1655		<p>RM – Tony Cullen, Red Cross Moura. 2 elderly people released from Moura Hospital tomorrow – relocate to Moura Caravan park as well</p>

		as 2 relative to take care of them. Also 2 other people relocating from Coal & Country to Moura Caravan Park Names to be provided at a later time Action: Notified Wayne QFRS who gave permission to relocate evacuees.
	1715	Debbie Bellamy logged off.
04/01/11		
	0745	Debbie Bellamy logged on.
	0810	DB – Mark Ballin – Theodore river heights 13.80 m Action: Noted on whiteboard. Entered on BOM website.
	0830	Dave Snell – Fire services have offered to help clean up. The mayor has had a media release at 0830 asking people to ring [REDACTED] if they need any assistance.
	0832	Dave Snell – Ros Donohue from Gladstone requesting where she would send food items and bedding and what was required. Wayne for QFRS spoke with Ros and advised accordingly.
	0835	Dave Snell – Greg Shaw rang with information that was required by John Gwydir and advised as at 0630 sand bags were holding on the levy bank. No apparent damage to levy banks. Water had fallen by 23 cm since 1300 on 03/01/10. Action: DS advised Jeff Beckett with the heights and condition
	0837	Dave Snell – Michael from Western Downs Regional Council rang requesting information on road conditions Taroomburra south. Action: Vaughn advised the road was open from Alaire Heights near Theodore south with caution at Palm Tree Creek.
	1010	Maureen Clancy – At 0642 Peter Tweed Sunwater phoned help line to advise he was entering Theodore to meet with our reconnaissance team.
	1035	Maureen Clancy – Russel McLean from Colonial Chemical company regarding 500 bottles insect repellent being sent to BSC Prairie Street Biloela for flood relief.
	1047	Maureen Clancy – Alan Becker wanting to know if wife can be flown back. She needs to given 1-2 hours warning.
	1057	AR noted phone conversation from DTMR to CH. DTMR – Richard Peters required status for BSC airport and aerodromes. CH indicated as per SITREP reports as to conditions. CH indicated that Theodore Aerodrome would require approx \$.5m to rectify.
	1214	Dave Snell – Matt Russell DDC rung re helicopter to transport police to Theodore. Handled by Jay QFRS
	1217	DS – Rung Col Head requesting information of how many cars in Moura to bring donated food back to Biloela. Col advised that only one car available and DS to ring Greg Curtis. Greg to make arrangements to transport food. DS contacted Greg. Waiting on phone call back. DS to contact Grant May (Anglo) to organise entry to Memorial Club.
	1224	DS – Pat Brennan rang concerning water damage to homes. DS advised Pat to tell residents to contact Disaster Centre on [REDACTED]
	1242	DS – Mark Ballin Theodore Police, river heights at 1200 – 13.75m Action: Noted on whiteboard. Entered onto BOM website.
	1245	DB – Mark Hinman from Roma. [REDACTED] Has mobile camps at Condamine, Miles & Roma (Gas pipe lines) They are fully mobile and self contained and can hold up to 200 people. Action: Copy to Logistics
	1247	DB – Reg from "Wyandra". Wishing to know the condition of the road from Gladstone to Moura and if the bridge is open. Action: Advised that the bridge over the Dawson was closed but road was open to Moura
	1250	DB – Chelmer Roots President Biloela CWA. [REDACTED] Wishing to donate money – cheque from CWA and personal as well.

		Action: DB rang back 1250 and advised of Anglicare call number.
1312	DB – Maxine from John's Truck Hire [REDACTED] Regarding if septic trucks etc and / or bins will be required for cleanup. Action: Copy to logistics and recovery	
1327	AR – Jeff Beckett EXO DDC contacted AR re skip bin request. AR to follow up.	
1335	DB – Robbie Price Baralaba Fire Service [REDACTED] Janette & Jeff Dahl [REDACTED] need food urgently. Coordinates 24°2246S 149°3838E Action: Rang Robbie back. Have organised food drops for Dahl x 2 and Ohi x 2 via Baralaba store. Wayne QFRS organising this drop today	
1340	JW – Alan Becker [REDACTED] Wife is stuck in Moura. Can she be flown back to the property by helicopter. Please call back. Action: Dave Snell rang back and advised that his wife would have to be transported at their own costs as only food and evacuations were going on the choppers. 08/01/11 – Notified Alan Becker – Dawson River Bridge is opened and load limit applies and daylight 0630 – 1800 closed at night due to conditions (wife and child now home)	
1345	Taken off message bank from Customer Service. Janice Creed from Anglicare [REDACTED] called re if Anglicare can help out in any way with the disaster in Theodore. Action: Copy to recovery	
1350	KS – David Anderson Baralaba QPS [REDACTED] Wants to go on food chopper from Baralaba to western side of river for welfare checks. To notify of the time that it leaves. Action: Jay from QFRS organising this.	
1355	DS – Barry Collins [REDACTED] Re script delivery. Action: Advised by Qld Health and QFRS, script filled and going by chopper 05/01/11.	
1357	Email sent 04/01/11 at 12.11 pm. Greg & Linda Ohi – could citronella oil and baby oil be added to both of the Ohi's food lists. Action: Added to food orders	
1410	GZ – Mark Mosetter, [REDACTED] When can he get back to town to view his home. Works at mine but currently in Hervey Bay at the moment. Left town before the evacuations Action: DB rang at 1410 and advised that we are unsure of when this will happen.	
1425	GZ – Wendy Wright – Discharge Planner Gladstone Hospital. [REDACTED] Errol Peters choppered to Gladstone from Biloela. Due to be discharged – is there a plan or does he make his own way back? Has a friend if needed. Action: Copy to health	
1428	GZ – Neil Hoy, Mines Dept. [REDACTED] People at Cracow organising accommodation for hospital workers and essential staff.. Talk to Nick Strone at Cracow [REDACTED] (govt use) Manager Cracow Mine Action: Copy to logistics and recovery.	
1440	DS rang Jim Watson re Moura road condition. Jim advised through Di Martin road is definitely closed west of Moura at Dawson River. Confirmation by Col Head that he had visited the river before leaving Moura	
1442	GZ – Polly Bromley Stopford St Baralaba, [REDACTED] Robbie Price has organised food drops. Request that chopper be sent to Baralaba Store to stock up for food drops. Ross McLaine local chopper pilot [REDACTED] running low on fuel because ha's been trying to service the area. Action: Wayne from QFRS has contacted Robbie Price and organised for food drops to be filled at Baralaba Store. Chopper to pick up from there. Stores fax number [REDACTED]	

1374	1445	LM – Chris Dawson, Elders, [REDACTED] – needs to talk to Wendy about when to deliver a load of stock feed for delivery to Baralaba for Mrs Judd. Action: Toni from QFRS called Elders who advised that there was 9 x 20 kg bags of lick to go. DB rang Mrs Judd and advised that we only doing food drops not fodder drops. Advised to contact DEEDI. She requested 2 bags of dog food and 1 bag lick. Checked with QFRS and was advised yes for dog food and no for lick. When Mrs Judd was advised, DB told to forget the whole lot. Mrs Judd rang back 1520 and wanted to know where her order was being filled from and when it would be arriving. Was advised that it was on it's way now.
1375	1520	DB – Nathan Theodore SES [REDACTED] requesting permission to put a boat in just above the weir to remove a tree so that Ergon (Jeff Dickinson) can restore power in that area. Action: Copy to Jen Games SES. Jen called and left a message. DCC not appropriate authority – SES equipment. If members are appropriately qualified etc permission granted for activity
1376	1525	GZ – Lily Anderson Moura Pharmacy [REDACTED] Man has picked up medications to go to Biloela, a medication was overlooked. Script –Braedon Murray – Eulan Downs Action: Rang Sarah QHealth and advised of call.
1377	1530	DB – Captain Jeff Bush, Salvation Army. Can Maureen Clancy please ring Theodore police re Salvation Army choppering into Theodore RSL. Action: MC called Mark Ballin and approved.
1378	1535	LM – Lilly Moura Pharmacy [REDACTED] one lot of medication was missed in the last pick up. Medication needs to go on chopper for delivery. Please pick up. Action: Copy to health
1379	1536	GZ – Darryl Conway Sunwater [REDACTED] Request permission to send some men into Theodore to look at some pumps to remove / repair. Action: Jay QFRS organising this with Darryl.
1380	1538	DS – Greg Curtis arrived from Moura with meat and bread. Meat is stored in freezer at soccer club awaiting distribution. Bread is being stored in freezer at BSC depot.
1381	1540	GZ – Anne Moore Ewell Downs Moura [REDACTED] husband requires [REDACTED] every 3 weeks. Like to know if he could be flown to Dr's office in Moura [REDACTED] Action: Copy to logistics and health
1382	1540	DB – Mark Ballin, Theodore Police, [REDACTED] Wanting to know when chopper is picking them up from Theodore. Action: Jay from QFRS rang to advise.
1383	1542	GZ – Jessica Tweed, [REDACTED] Left house via Castle Creek and wants to return via to pick up computer. Action: Copy to logistics
1384	1545	DB – Narelle Murray, [REDACTED] Food drop to McIntyre Station. Script to go with food order from Moura pharmacy Action: Copy to health
1385	1547	DB – Annie Maloney re condition of bridge over Dawson River Moura. Action: DB advised that bridge was closed.
1386	1549	GZ – Darryl Suttle Theodore, [REDACTED] Query about clean up at Retirement Village at Theodore. What can be done? What is being done? Are cleaning supplies being provided? Has elderly parents who are nursing home residents. Current status on clean up etc. Action: DB rang Darryl at 0945 and advised that situation was currently being assessed at Theodore. Still closed at this moment.

1387	1551	DS – Matt Russell rang wanting information for SDCC to take to cabinet tomorrow. Col Head has been notified and will organise. Col to ring back on [REDACTED]
1388	1553	DB – Kim Olsson, [REDACTED] Wanted to know if there was a food drop, she had left an order after missing previous drop last Thursday. Action: Action to logistics. Toni advised that she had missed this drop today. Food order organised and sent out 04/01/11 in pm.
1389	1556	DB – Gordon Ralphs, Sooty's Bakery in Moura. [REDACTED] Wanted to get bread to Bauhinia Store Action: Copy to logistics
1390	1600	DB – Bev Linke [REDACTED] Re mail to Bauhinia told to call – would like to coordinate mail for Bauhinia from Moura 9to be boxed and dropped at Bauhinia with food drop tomorrow. Mail contract would like to know ASAP. Action: Advised Bev to ring Australia Post re their procedures
1391	1603	DB – Alan Harris from Taroom office wanting to know Patricia Marolla's phone number from DOC. Action: DB advised [REDACTED]
1392	1605	DB – Bruce Hood Moura [REDACTED] Bruce is concerned about the Dahl family and others in their area who he believes are isolated in the Brolga Gully, Pine Hut property areas (Baralaba) contact for Des Dahl [REDACTED] Action: DB called back at 1607 advised food drops had been organised and delivered 04/01/11
1393	1610	DB – Trevor & Michelle Freeman, [REDACTED] - 300 mm of water through the house. Wanting to register as flood victim Action: Copy to logistics
1394	1615	LM – Stan & Evon Demuas, [REDACTED] Damage has happened to the house as they were away. Action; Copy to logistics
1395	1620	LM – Thomos Feichtin, White Water – [REDACTED] Wants to know when someone is coming to look at allowing access to his property by road as should the water rise any higher Ergon will need to cut his electricity and the Ergon vehicles were bogged last time they attempted access. Action: Copy to John Gwydir
1396	1623	DB – Mark Ballin Theodore river heights 13.80 at 0930 Action: Noted on whiteboard. Updated on BOM website.
	1630	Debbie Bellamy logged off.
05/01/11		
	0700	Debbie Bellamy logged on.
1397	0730	DS – Rang Darryl Conway Sunwater regarding men on the ground asking if they give a river reading from SES shed. He advised this was okay. Action: Rang back at 0715with river height – 13.20 m
1398	0730	DS – Jeff Beckett re general update and spoke with Col Head. Advised him of the establishment of the local recovery task force being chaired by Deputy Mayor, Maureen Clancy. The river readings today will be provided by Sunwater and council staff
1399	0730	DS – Advised David Reece, Recovery team regarding change of chopper flight times [REDACTED]
1400	0742	JW – 0722 Vaughn Becker called looking for keys for government office. JW returned call and advised him to contact Ron Bock to locate Paulette Baxter to find out where the keys are. Vaughn then spoke to Col Head and advised that the highway to the south across the Dawson river bridges is now clear of water. Their report on the highway to the north confirmed that the road is still untrafficable due

		to significant inundation of some sections. JW – 0755 Vaughn Becker advised that they have keys for the government offices
1401	0755	Email sent 04/01/11 at 0857 from SES to Jaz Tumbers. Jim Bailey, [REDACTED] Action: JG – contacted given number. This is their home phone number. Unable to make contact.
1402	0815	From 04/01/11 at 1650 – Elizabeth from Moura Motel [REDACTED] wishing to know if a Labrador cross (unregistered and not microchipped) has been collected in / around the Theodore area? Action: Copy to animal control. GW phoned back and spoke to owner and got more information about the dog 05/01/11
1403	0816	AR - From 04/01/11 at 1630 – Flood relief flights – Peter French, fixed wing Theodore, Jack Howell Rotary [REDACTED] Requires AV Gas delivered to Theodore aerodrome 400 litres to fulfil LD response duties and food supply transfers Action: Copy to logistics. Completed
1404	0820	From 04/01/11 – Kim Olsson [REDACTED] re food drop. Action: Food drop made 04/01/11 in pm
1405	0825	0730 - Jenny Vakararawa Qld Health [REDACTED] Helicopter trip Biloela to Moura Hospital to pick up nurse to take to patient Brian Moore – Ewell Downs [REDACTED] 30 kms out of Moura towards Rolleston. Nurse will administer injection and then needs to be returned to Moura Hospital by helicopter. Please contact Heather Mackellar DON Moura with time of flight details – [REDACTED] Action: Copy to logistics. Reference log number 1381
1406	0830	CH – Jeff Beckett rang John Walker re what roads were closed. John Gwydir provided update. Jeff spoke to Col Head regarding water supply.
1407	0835	DS – Call from Vaughn Becker. Spoke to Col head re Sunwater electricians to assist Council operations in Theodore
1408	0845	GZ – Constable Vanessa Unsworth, Rockhampton Police, [REDACTED] Pat Tanzer seeking information on relatives. Gayle & Frank McBroom in their [REDACTED] Where are they and are they okay? Action: DB rang Vanessa at 0840 and advised our records indicate Gayle McBroom was at Moura Motel Room 37. No information available on Frank McBroom.
1409	0937	DS – Theresa Jeacocke rang requesting to speak to Wayne Hepple EMQ regarding bottled water for Theodore. Actioned by Wayne
1410	0940	Neil Bawden 0915 – Matt Russell DDC regarding an email to Jaz about electrical contractors. Requesting an urgent reply. Action: Request forwarded to Jaz for response.
1411	0946	Maureen Clancy -Jeff Beckett requesting information regarding Electrical contractors for flood relief area.
1412	0955	Toni Blackmore – Jay Roberts QFRS at 0800 requesting 4 SES volunteers for 10 am today to assist with loading supplies. Action: Jay spoke to SES coordinator – Jen Games
1413	0955	DB at 0845 - Judy Knobbs re “McIntyre Station” food drop regarding what time the food drop for today was. Action: Toni from QFRS advised her that she had been in contact with Jana McIntyre and will contact Jana when flight takes off.
1414	1035	Email sent to emergency email at 1020 by Karen Schroter From: Schroter, Karen Sent: Wednesday, 5 January 2011 10:02 AM To: Hooper, John (Mayor) Cc: Sleeman, [REDACTED]; Councillor Vaughn Becker; Geraghty, Ray; [REDACTED] Subject: 2010 Banana Shire Flood Donations John Following discussions with Anglicare (Janice Creed & Sally Moller) yesterday I advise the following is being / has been put in place: <ul style="list-style-type: none"> • Anglicare are happy to receive the cash donations for the whole of the Shire

		<ul style="list-style-type: none"> • The contact number for donations is : [REDACTED] (people who called Council yesterday were advised of this) • Anglicare have an existing bank account to use for this purpose • Anglicare are a deductible gift recipient organisation and donations over \$2.00 are deductible for taxation purposes • Anglicare representatives will come to Council at our convenience to explain the process of receipt and disbursement of funds – we just need to notify them of a time that suits Council • It is envisaged the committee to determine eligible recipients will consist of the following people <ul style="list-style-type: none"> ○ BSC - Mayor ○ BSC - Cr Vaughn Becker ○ BSC – CEO ○ Anglicare representative ○ Kev Wyatte – Rural Councillor DEEDI (originally it was proposed that an AgForce representative would be on the committee but after discussions with Anglicare and DEEDI Kev Wyatte was considered appropriate. • Anglicare have been advised by Council that this fund is for the purpose of helping people throughout the whole shire NOT just the Theodore residents. • The BSC Web site now has the following message on the home page: <p style="margin-left: 40px;">2010 Banana Shire Flood Appeal Donations through Anglicare are tax deductible \$2.00 and over Please Phone [REDACTED]</p> <p>John can you please let me know if there is anything urgent I need to do regarding this appeal Regards Karen</p> <p>Karen Schroter Finance Manager Banana Shire Council [REDACTED] PO Box 412 Biloela Qld 4715</p>
1415	1030	Maureen Clancy – phone call Aldo Pennetti (Anglo Coal) reassuring Anglo support for flood relief
1416	1045	DB - David McLure from Brisbane [REDACTED] Wanting to know if road from Eidsvold to Theodore is open? Also wishing to volunteer his help. Action: DB advised that road is open and forwarded volunteer offer to logistics.
1417	1105	GZ – 0900 - Jennifer Boon, [REDACTED] Have lost all house contents / structural damage to house own home. Currently renting. Action: DB rang Jennifer back. They are not living in the house, renting in town, have contacted their insurance company and do not require help cleaning up. Were advised by Cr Brennan to register as flood damaged. Forwarded copy to logistics for registering.
1418	1115	DS – 0915 – David Ward, Callide Power Station CSE, Biloela – [REDACTED] Contractors to help restore power to homes without power. Action: Rang back advising him will contact him if electrician is required.
1419	1130	GZ – Paul Fowkes – Mitigation Licence for removal of snakes, [REDACTED] - has gear for snake removal and is available for removal of any problem reptiles Action: Copy given to John McDougall
1420	1200	GZ – 0930 – Pastor Janine Allen, [REDACTED] – kind of assistance required for the clean up – whether trades men or other. Can bring linen or practical gear if needed, would like to register interest in helping out Needs to know what is needed volunteer wise so can meet with her congregation to work out logistics.

		Action: Copy to logistics
1421	1220	GZ- 12.20pm Ann Lamb, [REDACTED] Shawlands Road / coming off Uncle Toms Road from Moura/ coming off Crowsdale Camboon from Biloela. Between 2 quarries the road has slumped and then 100 m up from quarrie there is a huge stump hole, 4 or 5 crossings need cleaning out. Action: Copy to John Gwydir
1422	1250	JT – Email sent from Maureen Clancy 05/01/11 at 6.27 am regarding assistance from Dawson Mine with recovery process. From: Councillor Maureen Clancy Sent: Wednesday, 5 January 2011 6:27 AM To: Sleeman, Todd; Graving, Hannah; Tumbers, Jazmyn Subject: FW: Assistance from Dawson Mine with the Recovery Process Please have this logged, I want it on this afternoon meeting . Thanks Maureen From: King, Annette [mailto:[REDACTED]] Sent: Tuesday, 4 January 2011 6:17 PM To: Councillor Maureen Clancy; Councillor Vaughn Becker Cc: Arndt, Kaicee Subject: Assistance from Dawson Mine with the Recovery Process Hello As discussed with Maureen and John Hooper, Dawson would like to extend an offer of assistance and support to the Recovery Teams for the Theodore Floods from Dawson Mine. If there are any requests for assistance or support (fire rescue, skilled labour, specific equipment etc) from the Mine could they please be directed through myself to liaise with Dawson Management on the details and so they maybe captured by a central point. As discussed with Maureen will filter the details through her office. If however this is not correct, please let me know and will amend. Currently Bruce Chater has requested assistance with Dongas and site are reviewing these details and will send confirmation details through on what we are able to assist with, when known. Please let us know if there are any other requests as Dawson Mine is willing to provide support. Thank you Annette Annette King Human Resources Officer Anglo American [REDACTED] METALLURGICAL COAL Anglo Coal (Dawson Services) Pty Ltd Dawson Mine Administration Complex

		Dawson Highway, PO Box 225 Moura Qld 4718 Australia www.angloamerican.com.au A member of Anglo American plc group
1423	1255	GZ – Brisbane Tree Services, PO Box 6549, Upper Mt Gravatt 4122, [REDACTED] With regard to green waste and timber grinding. Their company wants to know if their services might be needed with the clean up. Action: Copy to logistics
1424	1256	GZ – Darryl Conway – Sunwater, [REDACTED] Helicopter lift of 3 pump motors out of Theodore. Would like to get another Sunwater operator into Theodore currently just outside of town at Alaire Heights. Action: Jay from QFRS organised this.
1425	1300	TS rang Ian Jennings [REDACTED] Ian advised that builder certifier from the BSA – Jeff Pratt will be arriving in Biloela on 06/01/11 to provide building advise and support to the local recovery team and residents.
1426	1305	JM received a call at 1130 for Hotel Theodore to provide meals to recovery personal. Approval supplied by Todd Sleeman and Cr Snell.
1427	1337	DB – Betty Brennan at 1015 from Banana Shire Support Centre [REDACTED] Have a traveller that has called in to the centre that is trying to get back to Duaringa. He has been living in the car with dog for 3 days. They sent him to laundry mat to wash clothes. Action: DB advised when he comes back advised to call the DCC.
1428	1355	GZ – Patricia Marolla (DOC contact for Banana) has not been receiving situation reports, would like reports sent so she can formulate her reports. Action: Copy to Sandy / Jaz (admin role)
1429	1357	GZ – Bruce Hood, [REDACTED] Wants authority body to check Dawson Highway from Moura to the range, request by Bruce for a road check from Dawson River to range. Also spoke to Toni QFRS as he was concerned about Moura residents. Action: Toni advised to have anyone without food or low on supplies to call her at the DCC. DB spoke to John Gwydir re bridge at Moura. Still closed. Rang Bruce back at 1025 and advised that unable to inspect until bridge is open.
1430	1400	DB – Steve Mallian – QR. [REDACTED] Offering man power etc for clean up. He needs a rough idea of date. Would only be for day trips, no accommodation required, bringing portable fire equipment and own food and water. Action: Copy to Wayne from EMQ
1431	1410	GZ – Bill Stevens at 1105, [REDACTED] Has ordered medication from Britnells Pharmacy for [REDACTED] Would like to know if medication could be delivered to Theodore. Tim & Matthew Stevens are in SES stationed at Theodore. Action: Copy to logistics and health. Put on chopper 05/01/11 in pm.
1432	1420	DB – Major Michael Lunn, Joint Task Force, [REDACTED] requesting Anthony Lipsys's mobile phone number. Action: DB provided phone number
1433	1423	DB – Reg from "Wyandra" called re is bridge at Moura open yet. Action: DB advised not yet
1434	1427	GZ – Mark Ballin, Theodore Police Station, [REDACTED] Has query re procedure to be followed whereby Police are to be kept informed of chopper flights, contents thereof so they (police) are aware of what is going on. Action: Copy ot QPS. Nick Paton spoke to Jay Roberts.
1435	1427	DB – Charmie McKean at 1130, Army in Rockhampton, [REDACTED] Logistics for deployed forces. DCC requested a water

		purification unit. Wished to know what accommodation is available? Do they need to bring something with/ Action: Copy to QFRS Logistics
1436	1450	GZ – John Lang, [REDACTED] Retail owner would like to know when he can get into Theodore to start cleaning business up. Action: Maureen Clancy called John back at 1155 and advised he will be contacted once they are able to get back in.
1437	1455	Nick Paton QPS OIC advised BSC works to make contact with duty officer QPS Moura regards road closure Dawson Bridge at Moura . AR contacted JG works manager at 1455.
1438	1456	GZ – Col Kirkegaard advised that at 1200 the river height at Theodore was 13.05m. Action: Noted on whiteboard, updated on BOM website
1439	1500	GZ – Ross McLaine at 1200, [REDACTED] Has 3 seater chopper – offering services of chopper if required has got 2 drums of AF Gas
1440	1510	GZ – Debbie Moss, [REDACTED] Stuck in Biloela since 26/12/10. have run out of money and have 5 children and require food (waiting for drought relief money). 3 adults and 5 children Action: Have given assistance with accommodation. SES has donated food & \$60.00 prepaid calls with Telstra
1441	1513	DS – request from David Reece, LRG, requesting permission for an electrician from Cracow Mine to help Qld Health electricians restore power and checking electrics and air conditioning at Theodore Hospital. Mark Ballin, QPS, approved. Approved by Wayne Larkin QFRS. DS rung David back, spoke to him and Vaughn with the permission.
1442	1515	GZ – Fran Van Bael, [REDACTED] Lives ½ km from town is workshop, police asked him to leave this morning because they said its included in the town limits. Has no town services at place. He would like definition as to whether property is in or out of town. Police referred Frank to this number. He would like to make a start of cleaning up, has all own gear. Action: Copy to QPS, Nick Paton and QFRS, Wayne Larkin
1443	1520	GZ – Margaret Inslay, [REDACTED] Stan & Yvonne Dumas to ring Stan's sister, Janette in New Zealand. She is concerned and would like him to call. Stan & Yvonne were evacuated from Theodore. Is not urgent, just wants to contact. Action: DB rang back at 1330 and advised not on our lists. Margaret advised they were travelling
1445	1525	GZ – Angela from Rockhampton Regional Council, [REDACTED] Relative wants to know where Stan & Yvonne Dumas from Theodore have been evacuated to and if they are okay. Action: DB rang concerned relative back at 1330 and advised not on our lists. Margaret (relative) advised they were travelling.
1446	1527	Duncan Scott (farmer), [REDACTED] Has machinery available to help out. Action: Copy to logistics
1447	1532	Fax from Anthony Lipsys to Mike Shapland [REDACTED] Further to conversation with Col Head please find attached details of items urgently required for re-establishment of water supply at Theodore. 2 x raw water river pumps and motors, 2 x high lift pump. Other items needed that are not in stock – 6" valves spigot, 4 & 6 spigot flange adaptors, 4 & 6" uni flange adaptors. May need 2 new pumps at the STP for the wash down bay & recirculation through the plant. New motor on scraper in the secondary clarifier
1448	1537	DS – Kylie from Commonwealth Bank Brisbane, [REDACTED] Kylie rang requiring Dave Steger to ring her re financial help. Action: KS phoned back at 1315. CBA have offered help (unspecified) if required.
1449	1542	GZ – Sean Leach, TAJ Backhoe Hire, [REDACTED] Has worked for Gladstone Shire, backhoe JCB 4cx big wheel all terrain backhoe loaded. Is available for hire? Action: Copy to logistics
1450	1547	DB – Maddona Simmons staying at "Wiltona", 16km S Theodore on Taroom Rd. Wanting to know if roads are open to Townsville Action: DB at 1340 advised Leichhardt Hwy open to Westwood, only know the BSC roads. Dawson bridge at Moura is closed. Or look

		at 131940 website.
1451	1552	DB – Joyanne Pierce, [REDACTED] Sand bags required. Had been told there might be some at Moura Action: DB advised to contact Therese Jeacocke Moura SES, [REDACTED]
1452	1554	DS – Paul Hobbs SDCC, [REDACTED] Requesting to speak to Col Head and Anthony regarding water pumps to Theodore. Action: Col and Anthony have actioned and returned call
1453	1555	Toni QFRS – Jay Roberts QFRS requires bedding for 4 x QPS people for Theodore. Action: Copy to Sandy (admin)
1454	1612	DS – Vaughn Becker rang requesting 2 x Qld health workers to be choppered out on first flight available to test equipment in Biloela. Action: Wayne QFRS gave permission.
1455	1613	LM – Theresa Jeacocke, Moura SES, [REDACTED] Police request a replacement sign (road closed) for the Bauhinia side of the Dawson Hwy as the old sign was washed away. Action: DB rang JG, works manager re this. He advised that he has inspected the bridge and is not prepared to risk staff driving across the bridge to put up the signs. Has tried to contact Moura Police and left message. Will follow up later.
1456	1615	MC – At 1100, Col Head chair of LDCC has approved the Karinya restaurant as an approved supplier for catering for Theodore evacuees.
1457	1620	LM – Jason Williams, Apex Biloela, [REDACTED] Apex have at least 7 people to help out with the clean up on the weekend (public spaces only). Can supply own vehicles, sleeping arrangements (camping) and own food. Action: Copy to logistics
1458	1628	Email sent by Karen Schroter at 1528 re our flood insurance From: Schroter, Karen Sent: Wednesday, 5 January 2011 3:28 PM To: Sleeman, Todd; Carr, Denis; Head, Collin; Reid, Andrew; Glover, Matt; Hurst, Kingsley Cc: Geraghty, Ray Subject: Insurance information Hi I have jus been speaking to Steve Stratton of AON Insurance regarding our flood insurance. <ul style="list-style-type: none"> • He is flood bound in Gracemere at present and is not sure if our flood cover per event is \$100,000 or \$250,000 (in total NOT per asset) • Motor vehicles are covered per vehicle • Suncorp / Vero Assessors will be in Biloela late this week or early next week after they have finished in Bundaberg • Either Steve or the Assessors will contact the office when they have a definite date • Steve suggested we show them what we can to exhaust the full payment amount in the least possible time i.e. - if there is over \$250,000 worth of flood damage at the Theodore STP go there first Please let me know if you have any queries & I can ring him for answers before the assessors arrive Regards <i>Karen</i> Karen Schroter Finance Manager Banana Shire Council

1459	1635	<p>Email sent 05/01/11 at 1252 re Australia Post Enquiry</p> <p>Good afternoon all,</p> <p>With regards to the inquiry about Australia Post services. Ian MCOLLOUCH from the SDCC contacted me and advised that Australia Post had already been spoken to and they have already been in contact with their contractor in Moura. They already have mail ready and another truck is heading from Brisbane to Gladstone and across tomorrow and mail will be delivered to the contractor to deliver onwards to the evacuees and other constituents. This is strictly letters and not parcels though.</p> <p>Regards Jeff</p>
1460	1637	<p>Email sent 05/01/11 at 1208 re IGA Theodore</p> <p>Graham,</p> <p>I'll pass your email onto our disaster coordination centre and we'll keep in touch as to when you can gain access.</p> <p>Regards, Jan Proposch</p> <p>From: Graham Cornett [REDACTED]</p> <p>Sent: Wednesday, 5 January 2011 12:04 PM</p> <p>To: Proposch, Jan</p> <p>Cc: Wales, Shayne</p> <p>Subject: IGA Theodore</p> <p>Thanks for the photos Jan,</p> <p>Our intention is to dump all perishable products and any grocery stock that has touched any water, we will dispose of the bottom boxes of the stock stacked on the floor. It appears that the water did not get above an inch so all the stock on the fixtures will be quite safe. All dairy, deli, frozen, meat and produce lines will be disposed of. As soon as we can find out when we can get in to clean up I would like to organise orders to replenish the shelves to come in within 24 hours of access.</p> <p>Regards Graham Cornett</p> <p>[REDACTED]</p> <p>☐: www.cornetts.com.au</p> <p>☐ Consider the environment before printing emails</p>
1461	1640	<p>DS – Darryl Conway from Sunwater rang requesting information for road conditions into Theodore tomorrow.</p> <p>Action: DS advised him that road is not open to today. He will ring back tomorrow.</p>
1462	1642	<p>DS – Pam from Centrelink requesting information on evacuees and people that are flood bound and living at motels in Biloela.</p> <p>Action: QFRS Wayne Larkin spoke to her.</p>
1463	1652	<p>Email sent 05/01/11 at 1422 re Verna Matheson request re mail</p>

		<p>From: Heuschele, Debbie Sent: Wednesday, 5 January 2011 2:22 PM To: Heuschele, Debbie Subject: FW: You received a call from Verna Matheson of Called Mrs Matheson at 2.15pm and advised that as from tomorrow mail into and out of Banana Shire will be handled via the mail centre at Gladstone. Debbie -----Original Message----- From: Barnes, Natasha Sent: Wednesday, 5 January 2011 10:43 AM To: BSC EXEC - Executive Services Support Subject: You received a call from Verna Matheson of Phone Number:- 49922507 Details :- RE: John, Verna wanted to speak with you regarding the sorting of Biloela Mail at the post office. Action: Please Call Back</p>
1464	1655	<p>Email sent 05/01/11 at 1422 by Jenny Action. Jenny called in and when advised that she had missed the latest drop said to disregard this email. Hi Jazmyn have just been speaking to someone at flood phone re an order for another neighbour as follows. It can be charged to my credit card 2 white bread 1 2l milk 1 bag potatoes 1 bag onions 1 jap pumkin 1 carnation coconut milk 6 bananas 1 large worchestshire sauce ----- Original Message ----- thanks cheers jenny acton krismark downs theodore 0428460-272 From: Tumbers, Jazmyn To: [REDACTED] Sent: Wednesday, January 05, 2011 8:40 AM Subject: Supply List Good morning Jenny As per your telephone call to the Disaster Coordination Centre, would you please be able to email to me your food/supply list as soon as possible. If you would like to speak to our resupply staff, please call [REDACTED]</p>

		Regards JAZ TUMBERS Admin Assistant - Local Disaster Management Group Banana Shire Council Ph: [REDACTED] Fax: [REDACTED]																																																												
1465	1657	DB - Yvonne Driscoll called wishing to speak to Toni QFRS re flight out on Friday for medical appointment Action: Toni took the call and spoke to her.																																																												
1466	1659	JG – Jules (QPS Theodore) required information regarding the limited access to the town by store owners etc. Spoke to John Walker who explained the political pressure to return selected community members. Gave Jules a contact at DCC Gladstone																																																												
1467	1700	AR – Air base manager Biloela – Hamish Murdoch [REDACTED]																																																												
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1468	0715	TS – Nev Ferrier rang 05/01/11 at 1715 in relation to Ross McLean from Baralaba who has a 3 person chopper available. Action: TS advised Nev that Ross has his operation had to be accredited with the relevant State Government authorities before it could be used and the LDMG operations.																																																												
1469	1015	<p>PERSONNEL FOR AIRLIFT TO THEODORE – WEDNESDAY 5 JANUARY 2011</p> <table border="1"> <thead> <tr> <th>ORGANISATION</th> <th>EQUIPMENT</th> <th>WEIGHT</th> </tr> </thead> <tbody> <tr> <td>Banana Shire Council (ETD 6am)</td> <td></td> <td></td> </tr> <tr> <td>Alistair Cumming F</td> <td></td> <td></td> </tr> <tr> <td>[REDACTED]</td> <td></td> <td></td> </tr> <tr> <td>Shane McCrohan F</td> <td>Tool bag 20kg</td> <td></td> </tr> <tr> <td>John McFarlane F</td> <td></td> <td></td> </tr> <tr> <td>Greg Aldridge F</td> <td></td> <td></td> </tr> <tr> <td>Col Kirkegaard F</td> <td></td> <td></td> </tr> <tr> <td>Cr Vaughn Becker</td> <td>20kg personal baggage</td> <td>NOT RETURNING</td> </tr> <tr> <td>Donna Burnett F</td> <td>5kg gun locker</td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td>Qld Health (ETD 8am)</td> <td></td> <td></td> </tr> <tr> <td>Jenny Vakararawa F</td> <td></td> <td></td> </tr> <tr> <td>[REDACTED]</td> <td></td> <td></td> </tr> <tr> <td>Chris Hayes F</td> <td>Tool bag 20kg</td> <td></td> </tr> <tr> <td>David Williams F</td> <td>Tool Bag 20kg</td> <td></td> </tr> <tr> <td>Mark Hamilton F</td> <td>Tool bag 20kg</td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> <tr> <td>Q Build</td> <td></td> <td></td> </tr> <tr> <td>Nil</td> <td></td> <td></td> </tr> </tbody> </table>	ORGANISATION	EQUIPMENT	WEIGHT	Banana Shire Council (ETD 6am)			Alistair Cumming F			[REDACTED]			Shane McCrohan F	Tool bag 20kg		John McFarlane F			Greg Aldridge F			Col Kirkegaard F			Cr Vaughn Becker	20kg personal baggage	NOT RETURNING	Donna Burnett F	5kg gun locker					Qld Health (ETD 8am)			Jenny Vakararawa F			[REDACTED]			Chris Hayes F	Tool bag 20kg		David Williams F	Tool Bag 20kg		Mark Hamilton F	Tool bag 20kg					Q Build			Nil		
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	QAS (ETD 7am)		
	Sela Tuavao F	8kg First Aid box	
	EMQ (ETD 7am)		
	Anthony Lee	Nil	NOT RETURNING
	ERGON ENERGY (ETD 7am)		
	Geoff Dixon F		
	Michael Culley F	50kg	
	Jason Newman F	PPE	
	Todd Riley F		
	Brendan Moore F		
	Shane Cook F		
	Alistair McDonald F		
	DEPT COMMUNITIES (ETD 9am)		
	David Rees	20kg personal baggage	NOT RETURNING
	QFRS (ETD 8am)		
	USAR x 6 F	Total weight 100kgs	
	THEODORE HOTEL (ETD 9am)		
	Julie Dane	20kg personal baggage	NOT RETURNING
	Michelle Hannaford	20kg personal baggage	NOT RETURNING
	Lexie Beezey	20kg personal baggage	NOT RETURNING
	Chamaine Saltner F	20kg personal baggage	REQUIRING LOCAL TRANSPORT BETWEEN MOURA & BILOELA
	SUNWATER (ETD 6am)		
	Neil Evans F	20kg bag	
	Bevan Turner F	20kg bag	
			ADDITIONAL HEAVY LIFT REQUEST FOR 2 X 500KG MOTORS, 1 X 800KG MOTOR TO BE COLLECTED FROM THEODORE AIRBASE & DELIVERED TO THE CASTLE

			CREEK INTERSECTION LEICHHARDT HIGHWAY.													
		Food and water will be supplied for transport														
1470	1020	<p>Email sent 05/01/11 at 631. Hello Jazmyn, My name is Roz Donohoe. I have tried to send these details from my Dodo account, but have had no success. So let's see if this works... QUEENSLAND RAIL: Steve Mannion [REDACTED] Steve is willing to send workers to help with the clean out of homes that have been inundated with flood water. These workers will need to be housed and fed. Are you able to provide this? ORICA: Brenda [REDACTED] In addition to donating 100 bottles of Rid and various cleaning supplies, Orica would like to offer you Industrial bins of HYPO, a high quality liquid chlorine bleach to be used for sanitizing. They want to know how many of their bulk bins you would like to start with and have also offered to fill these bins for you as they are returned. A product statement is available. The GM of ORICA has also offered to pay the full wages of any volunteer from his company who is willing to go to Banana shire and help with clean up efforts. I really hope that you may use these offers. The people of Gladstone are just waiting here to help you. We feel for the people of Banana shire who have lost so much. Warm regards, Roz Donohoe</p>														
1471	1023	<p>From 05/01/11 – JH – Shane Roediger [REDACTED] Complaining that levy bank was not built after march flood east of Castle Creek. He is bitterly disappointed. He said it would have given people time. He is also very unhappy about being forcibly evacuated. His property (contents etc) would have been saved about \$20000. Action: Debrief</p>														
1472	1026	<p>LM – from 05/01/11-Alistair – [REDACTED] Please buy lighter for Moura Pub BBQ. Alistair will pick it up tonight from Council offices and take out tomorrow. Action: Purchased from Woolworths</p>														
1473	1045	<p>From 05/01/11 at 1705 – JG – Tony O'Dell C/- Anglo Coal Management, [REDACTED] Anglo Coal are eager to hire any private helo's we have in the area to do a couple of flights for Anglo Coal. Can he have the contact details for the private helo companies we're using. Action: Copy to logistics</p>														
1474	1050	<p>From 05/01/11 – Elyse Gilliland [REDACTED] Contact lens eye solution Action: Copy to health</p>														
1475	1051	<p>TRANSPORT BY ROAD TO THEODORE THURSDAY 6 JANUARY 2011 Fax to: Mark Ballan, Theodore Police [REDACTED] Email to: John Gwydir</p> <table border="1"> <thead> <tr> <th>ORGANISATION</th> <th>NAME</th> <th>CONTACT NO</th> </tr> </thead> <tbody> <tr> <td>Banana Shire Council</td> <td>Greg Curtis</td> <td>[REDACTED]</td> </tr> <tr> <td></td> <td>Hamish Reid</td> <td>[REDACTED]</td> </tr> <tr> <td></td> <td>Rob Huggers</td> <td>[REDACTED]</td> </tr> </tbody> </table>			ORGANISATION	NAME	CONTACT NO	Banana Shire Council	Greg Curtis	[REDACTED]		Hamish Reid	[REDACTED]		Rob Huggers	[REDACTED]
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		ERGON Energy	14 people, 8 vehicles
		QLD Health	Steve Waller
			Ken Den
			Jenny Vakararawa
			Mark Hamilton
		Lister Motors Gladstone - delivering equipment	Anthony Dow
1476	1053	GZ – AT 0710 - Rob Glazbrook, Business owner Theodore (at Alaire Heights presently), [REDACTED]. Request permission to view his business in Theodore today has spoken to police at Theodore and they referred him to here. Action: Contacted at 0730 and advised he could attend his business. Sgt Ballin at Theodore informed.	
1477	1056	GZ – Maureen Clancy, Deputy Mayor, Received a call from Mark Ballin of Theodore Police last night requesting supplies of plastic plates, knives & forks for the Theodore Hotel. Action: Copy to logistics. Sandy purchased and took to helipad	
1478	1125	GZ – Paul Fowkes, Business owner Theodore, [REDACTED] Asked about business peoples access to Theodore today. Also requested if he could pick up a vehicle from Theodore airport, vehicle is part of his business. Would like reply to this request. Action: Nick Paton, OIC QPS Biloela confirmed access okay.	

		Copy regarding other request to QPS. DS rang Paul advised by Nick Paton he could shift his car. Paul advised me he was okay.
1479	1140	GZ – Yvonne Driscoll for Toni QFRS re medical lift – no longer requires assistance Action: Copy to logistics
1480	1140	GZ – Sharon Holmes, [REDACTED] Asked if food drop can be done at homestead as flood water has risen and they are completely stranded. Action: Copy to logistics
1481	1142	KS – At 0830, approval from Wayne in logistics for purchase of stationary items Action: supplied
1482	1145	GZ – John Teakle [REDACTED] He talked to Dave earlier and left his details. Is concerned about out of date information on website for assistance for flood damage. Would like people to know it's out of date. Action: Dave Snell aware of this and looking at options
1483	1150	SH – Brendan from Biloela Police re from 11 – 250 Meissner's Road Biloela are flooded.
1484	1152	DB – Mark Mosetter, 24 The Boulevard Theodore [REDACTED] Has a house in Theodore – can he get back in? Action: DB advised of what current procedure is – weather depending
1485	1203	DB – Chris Norris, owner of [REDACTED] When can owners get back in? Action: DB advised of what current procedure is weather depending.
1486	1210	SS – John Sheppard & Sons, [REDACTED] Volunteering general cleaning at Theodore Action: Copy to Logistics
1487	1222	GZ – Kim Mobbs [REDACTED] Request re filled sand bags Action: David Snell rang Jen Games (SES). DS rang Kim and advised SES will contact.
1488	1225	KS – Dave Webb, Telstra Tech Theodore, [REDACTED] At the Golf Club, drive in to town to check services. He will notify Theodore Police Action: Copy to logistics and QPS
1489	1227	KS – 69.84 lt of diesel issued from Council store to AVIS hire car AV78 Reg [REDACTED] Hired by RAAF tehn by helicopter maintenance crew.
1490	1230	GZ – Debbie Palmes for Anglicare Central Qld Moura, [REDACTED] A youth group interested in helping with clean up in Theodore. Action: Copy to logistics
1491	1237	LM - Don Baldwin, Thangool Aerodrome ARO. [REDACTED] 20 l of fuel collected from pumps at aerodrome
1492	1242	DB – Theodore SES with river heights at 1000 – 12.24 Action: Noted on whiteboard and updated on BOM website
1493	1247	GZ – Trudy Tappin for husband, Rodney Tappin, [REDACTED] Husband is stranded on a hill just before Frawleys Rd 2 km from home between the Prospect Creeks on Crowsdale Camboon Road. Action: Copy to logistics
1494	1250	GZ – Frank Van Bael, [REDACTED] Asked for Nick Paton. Would like to speak to him as soon as possible regarding a previous conversation Action: Brendan Halloran QPS Biloela Police will contact Nick and complete this. Snr Sgt Nick Paton spoke with Van Bael today re his concerns at 1315
1495	1253	GZ – Rae Paterson, [REDACTED] from the Dawson Bridge, [REDACTED] Concerned for property she is

		looking after – “Miranda”. Asked about road closures Action: Information provided as at 1030
1496	1258	KS – Bec of Recovery Centre Moura 0459 055 996, re need accommodation for 2. hey had accommodation with family but more family has arrived. Action: Copy to logistics
1497	1301	LM – Di Morris. Want to register her and her husbands businesses as flood damaged. Kariboe accommodation Thangool. Cabin underwater internal damage, pool fencing extensively damaged. ██████████ Grevells Theodore – All the furniture in the store has been damaged, ██████████ Action: Copy to logistics
1498	1305	SS – Mike BSC – road between Biloela and Dululu has been opened at Washpool Gully Action: Copy to admin for noting on whiteboard
1499	1307	PB – Ros Donahue ██████████ Gladstone Relief effort, could Sandy please ring Roz re ORICH offer. Action: Copy to admin – Sandy
1500	1308	LM – Melissa Dept of Communities, Community Resources Centre, ██████████ Would like someone to fax hera list of the current road closures ██████████ (fax) Action: KS advised that Katie at Biloela Depot has an updated list
1501	1310	DS - Allan Teakle, ██████████ Is it possible to receive assistance from State re stock loss:, crop loss, fencing. At present Dawson Valley received assistance and Toowoomba also but not Callide Valley region. Action: Rang at 1200 no answer. Please advise him if he rings, DEEDI Peter Domerty at Gladstone office.
1502	1315	SS – Lyn Runge, Cracow Gold Mine, ██████████ Willing to send some volunteers to assist with floods, approx 3 or 4, maybe more. She has spoken to Vaughn Becker about this Action: Copy to logistics
1503	1317	LM – Michelle Biloela SES, has advised that the Biloela to Banana road over Grevillea creek has been flooded. The water over road sign is still in place but the “Road Closed” sign has been knocked over needs to be fixed. Action: Works contacted by Sandy
1504	1325	GZ – Justine Christianson at Old Mitre 10 Building, SES Biloela, ██████████ Would like about 5-6 volunteers to help sort clothes. Action: Dave Snell spoke to Ros Donohue Gladstone re organising people to work
1505	1331	LM – Frank Perry – Dept of Housing in Rockhampton, ██████████ Could Melissa please give him a call Action: KS faxed to ██████████ per advice from Natalie CRC
1506	1347	GZ – Amanda Hamilton, Newsagency Baralaba, ██████████ John Hooper asked Amanda to find out names of local people who have lost phone connections at Baralaba. 2 that she knows of – Marge Howkins, Roberta Wade Action: Copy to John Hooper
1507	1352	GZ – Catherine Messer, ██████████ Catherine would like information on her grandmother Mavis Cant who is elderly and was evacuated from her home in Theodore. Catherine would like it know where she is Action: DB – on list as at Wahroonga. QPS to advise. Nick Paton QPS advised to contact Wahroonga and ask if Mavis if she is happy for Catherine to contact her. KS rang Wahroonga and they advised of phone number for Catherine to contact Mavis on DB rang Catherine at 1640 and advised
1508	1358	SS – Bruce Taylor, Gold Coast, ██████████ has water treatment plant – reverse osmosis plant, mountable on a truck Action: Copy to logistics

1509	1402	GZ – David Boyd for Maureen Clancy, [REDACTED] Knows Maureen from living here previously. The McLeod Golf Club he's representing would like to donate something practical. Would like to know what people require most and transport possibilities for getting donations for getting donations here when they are needed. Action: Copy to Cr Clancy
1510	1412	SS – David Ward, Callide Power Station, [REDACTED] Following up a conversation with Cr David Snell re providing electrical resources if required. Action: DS spoke with David Ward told him will keep in touch about electricians.
1511	1420	DS – Jeff Beckett at 1419 re media access to Theodore. Has someone from BSC spoken to any media? Action: DS to follow this up
1512	1435	From 05/01/11 at 1100 – JH, Helen Simpson GLNG Project Gladstone, [REDACTED] Offer to shut her GLNG Gladstone office and two of them come to Biloela LDMG (LDCC) office to assist in our control centre. Action: Copy to logistics
1513	1437	KS – Theodore SES with river heights – 12.14m at 1400 Action: Noted on whiteboard, updated on BOM website
1514	1438	SS – Mark Ballin Theodore Police- Grevillea police rising Action: DB sent email to works at 1433
1515	1440	GZ – Sgt Nick Paton, Biloela Police. Requesting heli lift for official party out of Theodore Action: DB spoke with Lee QFRS at 1425
1516	1442	JH – 0448 011 814 need to source extra skip bin for Theodore clean up Action: Ts – has organised with Greg Curtis and store
1517	1450	SS – Fleur Anderson Theodore, [REDACTED] 4 officials from Cotton Australia & the National Farmers Federation wish to speak to the farmers regarding current crisis, assess damage and relief assistance. Due to arrive at Moura from Sydney at 0800. Prefer road access, otherwise they have organised a helicopter as a backup. Requesting permission to go to Theodore. Action: Copy to logistics
1518	1455	GZ – Peter Newby, [REDACTED] Wants to know what happens when dam flood gats are open, has concerns as to where bulk of water goes. Would like to know so can take action if needs to evacuate his house. Action: Rang and felt message on phone to contact Sunwater on [REDACTED]
1519	1458	Theodore SES – river height reading at 1100 – 12.21 m Action: Noted on whiteboard and updated on BOM website
1520	1500	GZ – Justine Christianson SES Biloela [REDACTED] Letting everyone know SES are taking donations of anything but clothes at the old Mitre 10 building in Biloela today.
1521	1502	GZ – Karen Gaskell, [REDACTED] Offered to donate food from her home to people. Action: Advised to take food to chopper field in town.
1522	1508	LM – Melissa from CRT, [REDACTED] Would like a copy of the evacuation list to email – [REDACTED] and [REDACTED] Action: Email sent at 1506
1523	1512	SS – Rosemary Howard, Turtle Creek Taroom, [REDACTED]. They can't go anywhere but have enough supplies to last. Daughter has asthma but they have all medical equipment to last them. No urgency. This is a status update only.
1524	1516	SS – Elyse Gilliland, [REDACTED] Ordered, paid and ready to pick up eye solution from Biloela Opticals at Biloela Shopping Mall. Last drop off on site way Monday 03/1/11, behind residence, on airstrip Action: Copy to logistics and health

1525	1520	GZ – Jess Theodore SES, river height at 1300 – 12.18 m Action: Noted on whiteboard, updated on BOM website
1526	1522	LM – Jess Theodore SES, river height at 1218 – 12.18 m Action: Noted on whiteboard, updated on BOM website
1527	1525	Fax Request for Assistance from QBuild Gladstone (Ross Laycock) to Gladstone DDCC re request for 6 hood bins. Action: Fax advise suitable bins 4 x 15 cubic metres are available in Gladstone with CIROLIO contact Lance on 4979 1900. Greg Curtis from BSC has confirmed these bins are compatible with council trucks. 06/1/11 Greg Curtis rang Lance to confirm compatibility of bins.
1528	1528	LM – Denise Fowkes, Theodore Newsagency, [REDACTED] Would like a list of electrical contractors available to work on getting the store up and running. Action: KS phoned with list from John McDougall at 1340
1529	1530	LM – Mathew Johnson, [REDACTED] Could Jenny Vakararawa give him a call this afternoon. Not urgent. Action: Copy to heath
1530	1531	GZ – Katie Higgins, Courier Mail, [REDACTED] before 1500. Status report for Theodore, what will be happening tomorrow etc? Action: DS rang her back and told her someone will ring back after LDMG meeting being held at 1430. Could be 1600
1531	1532	SS – Wayne Smith, Postal Service, [REDACTED] Wayne Larkin (coordinator) to call Wayne Smith from the postal department Action: Copy to logistics
1532	1555	SS – John Worrall from Department of Main Roads, [REDACTED]. Requesting BSC flood levels and rainfall gauges Action: Col Head provided John with contact details for Col Head, John Walker and John Gwydir at 1550
1533	1610	SS – Katie from Depot advised Dawson River Bridge at Moura – tomorrow 07/01/11 will be open 0700, only daylight hours, local traffic only, 12 tonnes max load. Action: Copy to admin for noting on whiteboard
1534	1615	CH – Call from John Ferguson Centrelink looking for Maureen Clancy. Asked if she could him back on [REDACTED] Action: Maureen Clancy called back at 1715
1535	1619	DS – John Roberts, [REDACTED] requesting usage of the pavilion at the showgrounds to store donated items. John will open the pavilion when required. Contact on [REDACTED]
1536	1642	DS – Jeff Beckett at 1625 requesting information re a fax sent to Sandy Hyatt. John Walker and Sandy are working on the information and will forward to Jeff ASAP
1537	1645	SS – Kim House, [REDACTED] Requesting a drop off of a quad bike part (rubber sleeve), weighing 1 kg and as big as a "fist", to be sent with the drop off at Baralaba tomorrow 07/01/11 Action: Copy to logistics
1538	1652	Theodore SES, Jess with river heights at 1630 – 12.09 Action: Noted on whiteboard, updated on BOM website.
1539	1655	KS-, Tony O'Dell from Anglo Coal. Please confirm the Biloela Moura Road closed. Action: KS confirmed that road still closed to our knowledge at 1630
1540	1657	SS – Marion Buchanan, [REDACTED] Requesting information on bus trip to Theodore. She is the family member travelling to assess residence. Kindly call her when information is available. Action: DB advised at 0800 that a bus was leaving Moura at 0900 to go into Theodore.
1541	1658	DS – Jeff Beckett DDC requiring information concerning Qld health decision in Theodore. Requested to speak to Collin Head.
1542	1702	DB – Graham Anderson (friend of the family), [REDACTED] He is a friend of Gladys Goodenough from cnr Hamilton St and Eleventh Avenue. Please notify when he will be able to assess this property for her as she is

		away. Action: Copy to logistics. DB advised Graham that residents were being allowed back into Theodore today to assess their homes. He advised he would go in today at 0930. Notified police
1543	1705	SS – Mary Pelling, [REDACTED] Airlift 4 adults, 2 children. 1 adult needs to travel on 09/01/11 from Brisbane to Spain. Preferably evacuate to Biloela or Thangool – flight to Brisbane is only tomorrow evening. Adult is aged and slightly incapacitated. Action: Copy to logistics
1544	1720	LM – Dave from Baralaba, [REDACTED] Wants to know if there are anymore sandbags around as they have used all those currently available. Action: Jen Games Biloela SES to follow up
	1725	Debbie Bellamy logged off
07/01/11		
	0700	Debbie Bellamy logged on.
1545	0740	From 06/01/11 – JH – Fleur Anderson, [REDACTED] Request a community development officer /s for Theodore for 12 months Action: Copy to Todd Sleeman
1546	0750	Leanne IGA Moura, [REDACTED] 3 pallets drinking water for Theodore, need help to get to airport, truck will be necessary Action: Copy to logistics
1547	0750	Graham Cornett IGA, business owner from Theodore. He is at Banana at present wanting to get into Theodore. Action: Nick Paton, Biloela QPS, spoke to Graham and advised.
1548	0753	Jess, Theodore SES with river height levels † 0730 – 10.95m Action: Noted on whiteboard and updated on BOM website
1549	0755	Queensland Health, Jenny Vakararawa, [REDACTED] Request to QFRS to wash down paths, carpark in Hospital grounds to enable safe access to the facility. Action: Copy to logistics
1550	0842	LM - Jenny , IGA Theodore, [REDACTED] Info on skips will they be available. Action: Jenny has been advised skip bins will arrive today 07/01/11
1551	0845	LM – Greg Curtis, Plant Manager BSC. Requesting help from Ian Brown's transport to shift plant and equipment to Theodore, toilets and other materials Action: Dave Snell actioned.
1552	0846	LM – Daryl Conway, Sunwater, [REDACTED] Would like to know if he needs official permission to go into Theodore as they need to inspect the irrigation area. Action: DS rang Darryl advised him no problem. Just ring Mark Ballin to confirm same.
1553	0849	Email sent 04/01/11 at 0623 Copy of email I received Vaughn From: Holmes Enterprises [mailto:[REDACTED]] Sent: Monday, 3 January 2011 10:12 AM To: Councillor Vaughn Becker Subject: Donation offered from Kilcoy Hi Vaughn

		<p>Just got off the phone to Janice Morgan from Kilcoy and some residents down there have organised a container and truck to Theodore. Her question to me was what to fill it with. I suggested cleaning products i.e. disinfectants, detergents etc, buckets brooms, rags, pegs, gennies shovels.... I have a list here.</p> <p>I told her to hold off until it had been cleared through you. If you wanted to speak with her mobile [REDACTED]</p> <p>I hope I wasn't out of line in making that suggestion. Anne Chater told me about the truck loads that arrived from Gladstone yesterday. It's marvellous what people are coming forward to assist.</p> <p>Regards Sharyn</p>
1554	0900	<p>Mark Ballin, QPS Theodore. Requesting porta loos to be delivered to Theodore. He believes people will need to use toilets today when the buses arrive.</p> <p>Action: DS rang Mark left message. Toilets are being accessed to be delivered.</p>
1555	0936	<p>LM – Theresa SES, [REDACTED] Request that EMQ send multiple pads with “request for assistance” forms to Theodore and / or Kianga Hall Moura (Red Cross)</p> <p>Action: Copy to logistics</p>
1556	0938	<p>Jenny Vakararawa, QHealth. Exponential increase in misquitoses, sandflies, midgies in Theodore over past three days. I have vector control needs to be initiated as a public health priority</p> <p>Action: Copy to logistics. BSC EHO's are aware of this.</p>
1557	0942	<p>LM - Dave Webb, letting us know he is heading into Theodore.</p> <p>Action: information to Theodore police</p>
1558	0947	<p>DS - Jeff Beckett DDCC requesting information on river heights for Theodore. Will advise Jeff when information is received.</p> <p>Action: 0950 DS rang back with information</p>
1559	0957	<p>LM – Jess, Theodore SES, river reading for Theodore at 0945 – 10.73 m</p> <p>Action: Noted on whiteboard, updated on BOM website</p>
1560	1025	<p>Josh – Council Store (Biloela), [REDACTED] Requesting fuel into Theodore Aerodrome and ETA.</p> <p>Action: Copy to logistics</p>
1561	1028	<p>LM – Ron All, [REDACTED] would like to talk to someone regarding what equipment is required in the clean up. He has purchased some of the equipment and has a chance to get more if can be of use.</p> <p>Action: Copy to logistics</p>
1562	1030	<p>LM – Patricia Palms, [REDACTED] Would like to talk to CEO regarding donation of funds. She will be holding a fund raiser on the 21/02/11 and would like to discuss wht way the funds will be distributed.</p> <p>Action: KS spoke to Patricia. Wants to donate to Theodore residents (was a patient of Dr Chater's) and thought she'd be helping them. Ks advised her of the separate Theodore fund details which she already has.</p>
1563	1137	<p>SS – Theodore SES river levels at 1100 – 10.60 m</p> <p>Action: Noted on whiteboard, updated on BOM website</p>
1564	1139	<p>SS – Justine Christensen, Biloela SES Shed – volunteers, [REDACTED] requesting some snacks and food, 18 volunteers at the hardware store, donating to the SES shed at Biloela</p> <p>Action: Copy to Cr Snell/Clancy. Maureen organised food from Simmons Bakery.</p>
1565	1140	<p>DB – Bill Giles from Telstra, [REDACTED] He is ready to be picked up at the Woorabinda Police station</p> <p>Action: Copy to logistics – Lee Crimmings</p>
1566	1142	<p>SS – Theodore SES with river heights at 1045 – 10.70 m</p> <p>Action: Noted on white board, updated on BOM website. DS advised Jeff Beckett DDCC</p>



1567	1144	Kathleen Watson Qhealth – Joy Pitman, Biloela Hospital (currently at Theodore) [REDACTED] 30 x ADT immunisations needed urgently at Theodore Action: Air ops aware of this.																					
1568	1146	DB – Angie from DOC advising 2 of the recovery team on way to Theodore Action: DB spoke to Todd at 1040- no problems																					
1569	1148	SS – Rowan Newton, currently at Tannum Sands, previously a resident of Theodore for 40 years +, [REDACTED] Local plumber, available on call. Has local knowledge of drainage and stormwater and sewer drains in Theodore. He is 2 hrs away at the moment. Action: Copy to logistics																					
1570	1200	SS – Karen Gray, Theodore, [REDACTED] wanting to donating “Aeroguard” from distributor “Rickett”. Redirected her to Theodore SES.																					
1571	1205	LM – Wilma Bridge, Flagstaff Road, [REDACTED] Would like someone to call her regarding the possibility of diesel being dropped out to her for her generator. Action: Copy to logistics. AR advised action by DMO – Taroom. Fuel being delivered via helicopter 200 litres, purchased by property owner.																					
1572	1217	Rod Brampppton, [REDACTED] Rural volunteers offer assistance of rural tanker to help clean Theodore area. Action: Contact to logistics																					
1573	1220	Theresa Jeacocke, Moura SES, [REDACTED] She will fax prices on shovels, maps, etc. Attn to Wayne – EMQ coordinator Action: Copy to Wayne – EMQ																					
1574	1225	Don Morris, Grevell’s Theodore, [REDACTED] want to talk to someone regarding access to Theodore to check the store. Action: DB advised at this time, businesses were able to go into assess situation only – not clean up. Don advised he is wishing to go in Monday – 2 people. He will advise on Monday.																					
1575	1228	Justine Christianson, SES. Will be working from old Mitre 10 building today and donations to be taken there. Clothes not really needed anymore (as they have excess)																					
1576	1258	Linda Runge, Cracow Gold Mine, [REDACTED] She has an emergency response team on standby if required. Contact here ASAP so she can determine her current rosters in case ERT is required by LDCC Action: Copy to Cr Snell / Todd																					
1577	1300	SS – Gayle Davis, [REDACTED] Requesting information on costs of medical drop, not urgent as of now, but maybe in the near future, information on the process (advised at time of phone call) Action: Copy to health.																					
1578	1306	TRANSPORT BY ROAD TO THEODORE THURSDAY 7 JANUARY 2011 Fax to: Mark Ballan, Theodore Police [REDACTED] Email to: John Gwydir <table border="1" data-bbox="488 1177 1630 1407"> <thead> <tr> <th>ORGANISATION</th> <th>NAME</th> <th>CONTACT NO</th> </tr> </thead> <tbody> <tr> <td>Banana Shire Council</td> <td>Greg Curtis</td> <td>[REDACTED]</td> </tr> <tr> <td></td> <td>Hamish Reid</td> <td>[REDACTED]</td> </tr> <tr> <td></td> <td>Rob Huggers</td> <td>[REDACTED]</td> </tr> <tr> <td></td> <td>D Dobbs</td> <td>[REDACTED]</td> </tr> <tr> <td></td> <td>S Dobbs</td> <td>[REDACTED]</td> </tr> <tr> <td></td> <td>Lee McDonald</td> <td>[REDACTED]</td> </tr> </tbody> </table>	ORGANISATION	NAME	CONTACT NO	Banana Shire Council	Greg Curtis	[REDACTED]		Hamish Reid	[REDACTED]		Rob Huggers	[REDACTED]		D Dobbs	[REDACTED]		S Dobbs	[REDACTED]		Lee McDonald	[REDACTED]
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		Bill Clark	
		Gary Dobbs	
		Josh? (Graham Banes?)	
		Ian Kummerow	
		Glenn Wiley	
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		Anthony Lipsys	
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			Lionel Owens
		KEITH'S TILT TRAY	Rob King
			Ian Challis
			Jeff Cordy
			Glen Elfe
		ALAN SETH ELECTRICAL	Alan Seth
		JJ RICHARDS	Tim Howe
		BROWN'S TRANSPORT	Tony Hansick
		CRACOW MINE	Graeme
		GENERAL	Noel WINNING
1579	1307	From 05/01/11 at 1200. Matt Varney QAS [REDACTED] Helicopter transfer of QAS staff. One to Woorabinda from Biloela and one from Woorabinda to Biloela on Friday 007/01/11 Action: Lee Crimmins advised completed 1100 on 07/01/11	
1580	1310	Pat Brennan BSC, [REDACTED] Requesting gravel for the showgrounds Theodore also Cracow Rd culvert needs repair – request to John Gwydir Action: DS spoke to Todd and he will speak to John Gwydir	

1581	1312	LM – Vicki Daniels Monto, ██████████ Would like to talk to someone regarding how to get donation to Biloela Action: DB spoke to Vicki. They are looking at getting some donations together ie toys, prams, blankets, sheets, towels, clothes. Advised to take to SES shed or Depot for transport to Theodore
1582	1408	LM - Angie – Community Recovery ██████████ Would like some information regarding the number of people who were evacuated and stayed out the caravan park and where the evacuees came from. Action: DB spoke to Angie and was advised that they were after people from public housing. Advised that the list previously provided had all the information that we had.
1583	1415	LM – would like to talk to someone about baby clothes she has to donate – will they be of any use? Where will they go? Action: DS rang Tracey told her the need for babies clothes at Theodore has been fulfilled. Thanked her for the offer and she told me she was happy with that answer and was happy to send them to Central Highlands if they required them.
1584	1425	LM – Alan, Future Fuel Solutions, ██████████ Would like to talk to someone regarding the possibility of crossing Palm Tree Creek with fuel for Keith Shoecraft. Would like to talk to John Gwydir. Action: Copy to Col / John Gwydir. Collin Head passed to Alan Harris to follow up. If emergent supply, arrange approval If normal commercial operation – need to wait for road restriction to be removed.
1585	1430	SS – Petria or Chale, ██████████ Requesting information on payload in containers sent to Moura Action: Phone back at 1325. General info only.
1586	1432	DB – Collette Brook, Moura. Her cousin is available next week for volunteer work. Rex McNamee ██████████ Action: Copy to logistics
1587	1433	Wayne EMQ – Anthony Lee EMQ Theodore, ██████████ Pub has requested 2 crates of milk for this afternoon ie 18 x 2 lt or 12 x 3lt combos. Will be for people staying in pub Action: Maybe source in Biloela and pass to air ops (QFRS) to fly out. KS to purchase milk to store in cold rooms. Choppers currently grounded due to weather.
1588	1438	Andrew Red Cross. He would like Hannah to give him a call on Troy's number. He was returning her call. Action: Copy to Hannah
1589	1441	Clare Fleming, ██████████ sharpe.com.au – ex govt portable buildings and caravans. Email ██████████ Action: Copy to logistics
1590	1443	LM – Maria Berriman, Admin School, ██████████ Offered to help in the clean up, will do anything. Action: Nick Paton advised that we will be in touch if required and thanked her for offer
1591	1455	LM – Bill ██████████ would like to pick his dogs up today (they were evacuated from Theodore) needs to know where to go to pick them up. Is currently in Moura and on his way to Biloela Action: DS contacted Shayne Wales – she is at pound. She talked with John McDougall about release.
1592	1459	Mrs Runee, ██████████ enquiring about the whereabouts of family – Kevin Ward Action: QPS, Brendan Halloran approved notifying Mrs Runee that he had been evacuated to Moura. DB rang at 1430 and advised.
1593	1503	Don Baldwin, Thangool Aerodrome, ██████████ Andrew Reid to call Don on this number Action: Copy to Andrew. AR tried 3 times no answer.
1594	1507	Dave from Theodore SES with river heights at 1445– 10.1 m Action: Noted on whiteboard, updated on BOM website. DS notified Jeff Beckett
1595	1558	DB – Nicole, ANZ Theodore, ██████████ Wished to know when they could get back into Theodore. Action: DB advised that businesses and residents allowed to assess today. Need to call in if going by road so police can be advised.








1596	1620	SS – Graham Etherton (Red Cross), Moura, [REDACTED] Graham is with Red Cross to relieve Tony Cullen, he has not been updated since the pst 3 days, and has not been in any LDMG meeting. He is here with 11 other Red Cross personals, and is wanting to speak to someone to get more information and participate in the recovery ASAP. Action: Copy to Cr Snell
1597	1626	DB – Anne working as a pharmacist at the Biloela Hospital, [REDACTED] A group of volunteers from organisation called Tzu Chi Foundation. Organisation specialises in disaster relief internationally as well as nationally. Able to provide blankets and other material items as well Action: Copy to logistics
1598	1628	SS – Pam from Centrelink, [REDACTED] Would like to know if she could station one of her staff from Centrelink at the LDCC over the weekend. Current staff may arrive locally from Biloela, alternatively from Gladstone. Kindly call by today 07/1/11 to advise her. Action: Copy to Cr Snell
1599	1632	SS Theodore SES with river heights at 1540 – 10.00 Action: Noted on whiteboard, updated on BOM website
1600	1632	SS – Pam from Centrelink advised that Centrelink will be open all weekend.
1601	1635	JH – Dr Bruce Chater, [REDACTED] Dr Chater's assistant, female doctor "Kate" will be in Theodore Sunday. Accommodation in the Theodore hotel is requested/required in motel unit Action: Scanned and emailed by Donna Burnett to vabso@bigpond.com
1602	1643	SS – Mel Moura Police Station, [REDACTED] Red Cross want to know when the next LDMG meeting is on at. Contact Mel at Moura Police ASAP please Action: DS rang at 1557. No answer will keep trying. Mel answered and was requesting Red Cross would like to have input into meeting. Mel to ring back.
1603	1658	Neil Sibley, [REDACTED] Mobile, fully licenced gas repair man wishing to volunteer his services. Has worked at the Northern Territory on cattle farms. Email: [REDACTED]
1604	1700	Amada Monaghan, [REDACTED] Request food drop
1605	1701	From 06/01/11 at 0745 - Megan Lewis from ABC, [REDACTED] Megan has asked if media can go into Theodoore with business owners today, Mayor gave her this number and she asked for Maureen. Action: Completed by JH
1606	1706	SS – for Jenny or Kathleen (Qld Health) from Biloela Hospital. Sandra from Biloela Hospital is going to leave the laptop on "Ellens" table, kindly remind Jenny to take the laptop to Moura on Monday 10/1/11 Action: Copy to health
		Debbie Bellamy logged off
08/01/11		
	0830	Heidi Hill logged in
1607	0830	From 07/01/11 at 1500hrs – DS – Kym Daniel (at Settlers) Insurance with RACQ fully insured with flash flood and normal insurance, need hydrologist report – they say its not a flash flood. Action: Left message for Kym Daniel and advised to access required hydrologist report from the BOM website, as instructed by David Snell.
1608	0830	LM – Road condition update from Blue: Leichhardt Hwy – Wowan – Banana Closed at Don River





		Banana – Theodore Open 40km/hr near Theodore and on S bends Theodore – Taroom open Dawson Hwy open Action: Sandy noted on whiteboard
1609	0845	DS – Jane Healy Gladstone DDC – Requires information to locate residents back to Theodore. Action: Wayne Larkin actioned
1610	0915	LM – Theresa, Moura SES Theresa is currently at Banana and has received a number of request for assistance forms. She would like some information on what she is to do with these forms. Action: Wayne from EMQ advised Theresa that they should be taken to the Fire Station in Theodore.
1611	0940	LM – Blue Offer made for use of a bobcat and light truck for flood relief work Kevin Mott [REDACTED] Action: Message given to Wayne Hepple EMQ
1612	0955	From 07/01/11 1730hrs – Megan Perrett [REDACTED] – Offered her services as an electrician on her days off. Action: Copy to Debbie – QFRS
1613	0957	From 07/01/11 1500hrs – Request for Assistance RE: Compliance Officer from Fraser Coast Regional Council to provide ground support to Banana Shire Compliance Officer in relation to floods at Theodore until Tuesday 11/01/11. Contact has been made with Andy Gaze [REDACTED] and approval has been given to release an Officer. Action: John McDougal is Banana Shire Council Contact Officer, has been advised by Todd Sleeman.
1614	1012	<u>Email Sent 08/01/11 0748hrs</u> Hi all This is the PM's visits for today, would it be possible to obtain the Premiers travel/visits activities for today please (8-1-11) Cheers Hep From: SDCCOPS Sent: Friday, 7 January 2011 16:09 To: Anthony Lee; Wayne Hepple Subject: FW: Final program for PM's visit to QLD on Saturday 8 January 2011 [SEC=UNCLASSIFIED] As discussed. Operations State Disaster Coordination Centre (SDCC) Phone [REDACTED] Email [REDACTED] Fax: [REDACTED] From: Marks, Alastair [REDACTED] Sent: Friday, 7 January 2011 3:35 PM To: Willett, Peter; SDCCOPS; SDCCADF; [REDACTED] Cc: Michael Shapland; <EMA - CCC Incident Team 1>; Darby, Campbell; [REDACTED] [REDACTED] Subject: Final program for PM's visit to QLD on Saturday 8 January 2011 [SEC=UNCLASSIFIED]

		<p>UNCLASSIFIED</p> <p>Dear all Please find attached the final approve program for the PM's visit to QLD on Saturday 8 January 2011. Please note the program of activities in Rockhampton has changed slightly. Please contact the CCC on 1300 243 222 if you have any questions about this program. This is a 24/7 phone number Regards Alastair Marks</p>
1615	1019	<p>Cr Snell advised Greg Curtis to not take anymore shipping containers to Theodore and to move the current containers in Theodore to the Bowls Club. Action: Greg Curtis to action request.</p>
1616	1022	<p><u>Email sent 08/01/11 at 0757hrs</u></p> <p>Wayne Larkin</p> <p>Queensland Fire & Rescue Service</p> <p>Inspector Gladstone  Gladstone,4680</p> <p>Email; </p> <p>From: RFCC Central Sent: Friday, 7 January 2011 15:44 To: Wayne Larkin Subject: FW: Qantas Departure Information - YR29BE CURRELL GLT BNE 08Jan11</p> <p>Wayne details of flight for C Currell as per phone conversation. Warren Stubberfield Station Officer ROCC Logistics From: Logistics Admin Sent: Friday, 7 January 2011 3:09 PM To: RFCC Central Subject: FW: Qantas Departure Information - YR29BE CURRELL GLT BNE 08Jan11</p>

		<p>Mick O'Neil Please find attached e-ticket for C Currell as requested. Mick Elder Logistics Officer From: CSD Travel Major Incident Management Sent: Friday, 7 January 2011 3:06 PM To: Logistics Admin Subject: FW: Qantas Departure Information - YR29BE CURRELL GLT BNE 08Jan11</p> <p>Booking as requested Regards Ross Parker Acquisition Services [REDACTED]</p> <p>From: Qantas Customer Services [REDACTED] Sent: Friday, 7 January 2011 2:36 PM To: CSD Travel Major Incident Management Subject: Qantas Departure Information - YR29BE CURRELL GLT BNE 08Jan11</p> <p>Dear Christian Currell,</p> <p>Thank you for choosing to fly with Qantas.</p> <p>Attached to this e-mail you will find your E-Ticket Itinerary Receipt and the Terms and Conditions of Carriage. Each passenger travelling is required to carry a printed copy of the E-Ticket document for check-in, immigration, customs, airport security checks and duty free purchases at the airport.</p> <p>We have also provided some information below to help you prepare for the first flight of your journey. Flight details for all flights in your itinerary are included in your E-Ticket Itinerary Receipt attached.</p> <p>Flight Details</p> <p>Details for the first flight in your journey:</p> <ul style="list-style-type: none"> • QF2307 to Brisbane • Departing from Gladstone at 5:55PM on 08 January 2011 <p>Your booking reference is YR29BE</p>
1617	1029	<p><u>Email sent 08/01/11 0845hrs</u> The accommodation for the assistant Doctor has been confirmed at the Hotel with Manager Julie</p>

		Vaughn
1618	1024	<p><u>Email sent 08/01/11 0911hrs</u> From: B & S Conway [REDACTED] Sent: Friday, 7 January 2011 4:28 PM</p> <p>[REDACTED]</p> <p>Subject: FW: Offer of storage sheds, packaging and removal for flood victims. Importance: High Please forward to those that need storage... back in action again if require help. Sarah From: laney.04 [REDACTED] Sent: Friday, 7 January 2011 4:10 PM To: 'B & S Conway' Subject: FW: Offer of storage sheds, packaging and removal for flood victims. Importance: High Hi Sarah, Thought you may have had more contacts to send this through to! Hope you are feeling better! Cheers Jodie Dear Jodie Further to our discussion this morning please find below details of the offer we have been able to put together to assist local flood victims in the area. I would be most appreciative if you could forward my email on to all relevant parties to ensure we are able to get the message out to as many of those in need possible. Moura Self Storage in conjunction with Aussie Battlers Removals are able to offer the following Removal by Aussie Battlers Removals from affect towns (e.g. Theodore) to Moura at a cut price of \$110 P/H (incl GST). Their regular fees for this would be in excess of \$140 p/h with a \$400 travel cost which they are happy to waive in this instance. This fee is basically to cover all costs including fuel, wages accommodation etc. Aussie Battlers have indicated that they are happy to supply one dedicated truck and run 5-6 days a week while required. The only proviso is that their staff will be able to obtain some accommodation locally.</p> <ul style="list-style-type: none">• Moura Self Storage are happy to offer storage units at a discount of 50% of the current rental fees for the first 3 months and 25% discount of rental fees for the following, up to a period of 12 months. As you are aware Moura Self Storage Units are secure, dry and centrally located. We also offer a variety of sizes depending on the requirements.• Moura Self Storage have a range of boxes, packaging and tape which we are happy to sell at cost plus 20% which can be used to pack goods for secure transportation.



		<ul style="list-style-type: none"> We are also offering to work with any families who may have insurance to ensure minimum out of pocket costs. We understand this is no way eases the heart ache that is being experienced throughout the region however we hope that by being able to relocate and secure family treasures and possessions that the work of rebuilding lives can commence. Please feel free to pass my number on to anyone who may wish to discuss this. Storage Units and Packaging can be arranged through Marian at Horn and Bishop Real Estate in Moura  <p>Removals can be arranged by contacting Aussie Battlers</p> <p style="text-align: right;"><i>Contact Aussie Battler Removals</i> Phone: 07 4936 4221 Fax: 07 4936 4137 Mob: </p> <p>admin@aussiebattlerremovals.com.au Alternately please feel free to contact me and I can facilitate Regards Trudy Heins </p>
1619	1039	<p><u>Email sent 08/01/11 0916hrs</u> From: Fleur Anderson  Sent: Friday, 7 January 2011 6:52 PM To:  of Commerce Cc: Hooper, John (Mayor); Councillor Maureen Clancy; Councillor Vaughn Becker;  Jeannie Conachan Subject: Fwd: Meeting Notes from Friday January 7.</p> <p>Hi, Please find attached notes from today's fundraising group. Some things in there that I thought would be of relevance to you. Vaughn, would one of you be able to help us with the clarification of the Red Cross role when we are back in town as per noted in the minutes and also as to how, if and when donations etc.. will be handed over to the community after the red cross etc.. leave and how this is to be managed. Cheers, Fleur</p> <p>Begin forwarded message: From: Fleur Anderson  Date: 7 January 2011 6:45:00 PM AEST To: Rebuild Fundraising Group Subject: Meeting Notes from Friday January 7.</p>

		<p>Hi Everyone, Please find attached notes from today's meeting. Soem great practical things came out of today and some really great actionable items. Thanks heaps to every who participated. Look forward to chatting again Tuesday. Cheers, Fleur Fleur Anderson Cahoots Communications PO Box 474 Theodore QLD 4719</p>  <p>Show your support for Theodore's Rebuild after the 2010 Floods www.theodorerebuilds.com.au</p>
<p>1620</p>	<p>1042</p>	<p><u>Email sent 08/01/11 0940hrs</u></p>  <p>110108 Media release 7.00am.do...</p> <p>Please find attached the latest media release. Thank Sandy Hyatt JAZ TUMBERS Admin Assistant - Local Disaster Management Group Banana Shire Council Ph:  Fax: </p>
<p>1621</p>	<p>1056</p>	<p><u>Email Sent 07/01/11 2023hrs</u> Please find attached, advice from Cr Vaughn Becker, re the clean up in Theodore.</p> <p>On arrival in Theodore – please go to the RSL hall and register with Red Cross as an evacuee if you haven't already done so, and to collect the assessment form for assistance with the cleanup. The One stop shop will be open on Monday from 9amat the RSL Hall, for Clothing, Centrelink, Department of Communities. The TDHC Office is now located at the Government offices (Library building), and the Centrelink phone and fax are operational. Look forward to seeing you back in Theodore Regards Jeanie Conachan</p>

		<p>Project Officer & Rural Primary Health Services Coordinator Theodore District Health Council Inc.</p> <p>[REDACTED]</p>
1622	1058	<p><u>Email Sent 07/01/11 1810hrs</u> Sandy FYI</p> <p>John McDougall Manager Building & Environmental Services Banana Shire Council PO BOX 412 BILOELA 4715</p> <p>[REDACTED]</p> <p>From: Andy Gaze [REDACTED] Sent: Friday, 7 January 2011 4:24 PM To: McDougall, John Subject: FW: Compliance officer</p> <p>From: Andy Gaze Sent: Friday, 7 January 2011 4:19 PM To: [REDACTED] Cc: Alex Popovich Subject: Compliance officer</p> <p>John The compliance officers name is John Morrison Tel [REDACTED] He will come up with a 4wd and gear on Sunday and leave (up to you) Tuesday/Wednesday. Said you would give him a buzz on Sunday re time location peoples names etc as well as any road issues. Also if you want anything brought up just ask. Look after yourself and try to stay dry! Andy Gaze</p>


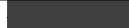
		<p>Executive Manager</p> <p>Environmental Health & Regulation Fraser Coast Regional Council</p> <p>Telephone: [REDACTED] Fax: [REDACTED] Web site: http://www.frasercoast.qld.gov.au</p>
1623	1100	<p><u>Email Sent 07/01/11 1751hrs</u> Good Afternoon Please be advised that the on-call officer for the Gladstone DDCC will be Sergeant Jane Healy, contact number [REDACTED] The Gladstone DDCC will be staffed again at 0700hrs 08/01/2011. Regards Jane Healy Gladstone DDCC</p>
1624	1103	<p><u>Email sent 07/01/11 1712hrs</u> Ldmg Please reply to Lyn Vaughn From: TDHC - Jeanie Conachan [REDACTED] Sent: Friday, 7 January 2011 5:02 PM To: Vaughn Becker CR Cc: [REDACTED] Subject: FW: Theodore Rebuilds - Show your support Vaughn - ??? From: Lyn Runge [REDACTED] Sent: Friday, 7 January 2011 7:59 AM To: TDHC - Jeanie Conachan Cc: [REDACTED] Subject: RE: Theodore Rebuilds - Show your support Hello Jeanie and Fluer, Cracow Gold Mine have an Emergency Response Team of say 6 people that could be ready to help with the clean up, however, I have emailed and phoned the relevant disaster relief contacts and have as yet have had no reply. Because of the shift work that these people do, we need to know when and where they would be useful (if at all). Have you another contact that may be more responsive? Regards Lyn Runge Community Officer Cracow Gold Mine [REDACTED]</p>

		<p>From: TDHC - Jeanie Conachan [REDACTED] Sent: Thursday, 6 January 2011 5:47 PM To: Kay Hills; 'Lawson Anderson'; 'Lesley Klan'; 'Lester & Dean Anderson'; 'Libby Homer'; 'Lisa Anderson'; Lisa Daniells; 'Liz See'; 'Louise Joyce'; Lyn Runge; 'Lynne Martin'; 'Malcolm Ball'; 'Marg Hedington'; 'Marion Becker'; Martin Bonwick; 'Mary- Lou Pelling'; 'Melinda Ball'; 'Melissa Bock'; 'Melissa Bock'; 'Melissa Bradey'; 'Meredith Servin'; 'Michelle Hartwig'; [REDACTED] 'Nadine Kucks'; 'Naomi Lavaring'; 'Natalie Dunk - Andrews'; 'Natalie Tweed'; 'Natasha Feltham'; 'Nicole Smiley'; O'Donnell's; 'Owen & Hazel Anderson'; 'Pam Durkin'; 'Paul and Monica Atfield Monica Atfield'; Paul Dielemans (TE ENV); Peter & Nikki Mahony; 'Peter Tweed'; [REDACTED] Subject: FW: Theodore Rebuilds - Show your support</p> <p>From: Fleur Anderson [REDACTED] Sent: Thursday, 6 January 2011 4:30 PM To: [REDACTED] of Commerce Subject: Theodore Rebuilds - Show your support Hi everyone, As you are most likely aware our little town has taken a massive blow over Christmas. The biggest flood in living memory has resulted in the entire community being evacuated (an Australian first!) and devastating our ENTIRE community. Agriculture, small business, industry, residents, public spaces have all taken a hit. Needless to say we have a long road ahead of us. We are virtually rebuilding our entire community. But in true Theodore spirit we think we are up to the challenge! Its going to take some time and we cant do it without others support. We have setup a website and blog that will take you on our journey of recovery, share our stories and show ways in which you can help. It also provides the details of the Trust set to take donations that will remain in Theodore and 100% will go straight to flood recovery initiatives. So please visit www.theodorerebuilds.com.au, tell all your friends, and sign up to the newsletter to join us on the road to recovery. And for those of you on twitter you can follow us @theodorerebuild So many of you have already made contact and shared your well wishes and offers of support - a HUGE THANKYOU! Hope you are all high and dry and here's to a better 2011! Fleur x (Apologies if you have received this more than once!) Fleur Anderson Cahoots Communications [REDACTED] s: cahootscommunications w: www.cahootscommunications.com.au</p>
1625	1108	<p>Email sent 07/01/11 1702hrs To: [REDACTED] Cc:</p>

		<p>From: Anthea Sent: Friday, 7 January 2011 3:40:38 PM To: Enquiries Subject: AVIVAPURE for Banana Shire Banana Shire Council Cnr Prairie & Kroombit Streets BILOELA Qld 4715 Attn: Anthony Lipsys Dear Anthony We acknowledge the enormity of the flood damage clean up and restoration that needs to occur in Qld and more particularly for Theodore. AVIVAPURE™ is able to provide your council with the purchase or hire of a portable Water Filtration System used for towns, municipalities and mining companies. These systems would ensure safe reliable drinking water for the affected areas until infrastructure has been fully restored. In order to provide you with exactly what is required please call us on 1300 734 186 We look forward to hearing from you and providing assistance where possible. AVIVAPURE™ wishes a rapid recovery to the township of Theodore and any other flood affected areas in your region. Kind Regards Anthea Anthea Palmer Director AVIVAPURE Pty Ltd INNOVATIVE FRESH WATER </p> <p>Australian Owned and Australian Made *Winner Southern Rural Water Waterwise Award for Research & Development 2010*</p>
1626	1112	<p>LM – David from SES called through readings for the Dawson River, Theodore. 1100hrs Reading 9.7m. Action: Whiteboard updated, BOM site updated, Cr Snell contacted DDC with info on river height</p>
1627	1118	<p><u>Email sent 07/01/11</u> From: David Swords Sent: Friday, 7 January 2011 4:14:39 PM </p>

		<p style="background-color: black; color: black;">[REDACTED]</p> <p>Subject: Assistance and direction</p> <p>Good afternoon, We would like to offer our assistance, in that if any business in any part of QLD or elsewhere that has lost its capacity for business as usual from its I.T. systems we are willing to help, we can assist with getting them, their staff and business systems available and operational, no costs involved to get started, as long as they can get an internet connection we can help get them going. We will waive all normal set up costs and will provide the first month up front to them to help rebuild and get back up and running, we will work with them to set out a strategy going forward and a plan to accommodate any ongoing costs etc, we will be happy to work directly with the councils, the individual or with current I.T. providers, the aim is to assist if and where possible and get business and the wider business community back on its feet and avoid further disruption and distress. Appreciate your help in moving this forward and any direction you can give. Regards, David Swords 6YS Technology on Tap</p> <p style="background-color: black; color: black;">[REDACTED]</p> <p>www.6ys.com.au</p>
1628	1123	<p><u>Email sent 07/01/11 1701hrs</u> From: Christian Hammerle Sent: Friday, 7 January 2011 2:35:58 PM To: Enquiries Subject: Emergency Flood Transport To Whom it May Concern,</p> <p>In response to the recent flooding of certain parts of Queensland Greyhound Charters has actively sought out to find any person or corporation who has personnel stranded by these floods. We would like to make our services known so that people in need of alternative transport have the opportunity to travel to where they need to go. We might not be able to help everyone who asks, however depending on road conditions we will make our best effort to safely transfer the people. If you have enquiries relating to transport services I would appreciate it if you would pass on our contact details.</p>

		<p>Our Toll Free number is [REDACTED] and our generic enquiries email address is, [REDACTED]</p> <p>Kind Regards Christian Hammerle Charter Sales Representative</p> <p>[REDACTED]</p>
1629	1125	<p><u>Email sent 07/01/11 1701hrs</u> From: Heuschele, Debbie Sent: Friday, 7 January 2011 12:58:31 PM To: Emergency CC: Enquiries Subject: FW: Do you require temporary staff to assist with the flood clean up?</p> <p>From: Faith Della Sabina [REDACTED] Sent: Friday, 7 January 2011 12:24 PM To: Geraghty, Ray Subject: Do you require temporary staff to assist with the flood clean up? LO-GO Appointments People who know Local Government [REDACTED] www.logoapp.com.au Do you require temporary staff to assist with the flood clean up? If your community has been impacted by the heavy rain, flooding and damaging winds over the last few months, LO-GO Appointments may be able to assist with providing temporary staff to Council to assist with the following: Flood clean up Repair work to civil infrastructure / buildings Assistance with the extra workload created from the floods (administration, accounts etc) Repair trucks and earthmoving equipment.</p>
1630	1128	<p><u>Email sent 07/01/11 1700hrs</u> Theodore stores and community are restocked. At this time Taroom and Wowan not believed to be an issue and is being managed at a local level. Power and communication services still exist and some businesses and residences have taken pre-emptive measures for potential inundation by sandbagging. Levy construction and sandbagging efforts have reduced the extent of inundation of crops. There are road closures throughout the area with QPS and DTMR working closely together to monitor flood water depths and closures. Banana Shire have been proactive in their approach and providing regular sitreps to Gladstone DDC. Councillor Vaughn BECKER has been placed at Theodore as a point of contact for residents. The community appear to be content with efforts and decisions to date. The Banana LDCC have not had a requirement for additional resources from the District. They did have an exception yesterday being a request regarding the need to resupply an isolated property by air which was facilitated successfully by the LDCC and the use of the aircraft to also assist in the placing of SES personnel to assist in the evacuation of another family. As of this morning the river height has increased to 13.53m and may reach 13.6m. One dwelling has been inundated and others may be impacted upon. There may be a issue with underground power cabling in the newer estates of Theodore and this being monitored by the LDCC and Ergon Energy personnel. Gladstone DDCC has not activated but is now leaning forward and maintaining regular contact with both Councils. An additional QPS</p>

		<p>officer has been deployed to Theodore to assist the single officer operating at the station to ensure fatigue is able to be managed. Officers in Charge of outlying stations have been briefed on weather predictions and are taking all reasonable precautions. The Gladstone DDCC will continue to monitor the situation and will advise if our status changes.</p> <p>Kind regards Jeff BECKITT (Executive Officer to the Gladstone DDCC)</p> <hr/> <p>Jeff BECKITT Sergeant 11354 Tannum Sands Station Queensland Police Service</p> 
1631	1130	<p>LM – Karen  has a bed to donate. She is located in Biloela and would like to speak to someone. Action: Karen's details passed onto Justine Christianson to organise pick up with Karen</p>
1632	1140	<p><u>Email sent 07/01/11 1634hrs</u> From: AgForce [agforce@agforceqld.org.au] Sent: Monday, 3 January 2011 8:16:58 AM To: Enquiries Subject: Member Alert - Category C assistance available</p> <p>The state and federal governments have today announced the release of 'Category C' funding to assist producers who have been impacted by the devastating floods across Queensland.</p> <p>AgForce worked with state and federal government for the much-needed 'Category C' funding, and while this may not cover all of the substantial infrastructure damage some producers have sustained, this is a very encouraging step in the right direction.</p> <p>AgForce will work with National Farmer's Federation to continue to lobby state and federal government for assistance on long-term initiatives that will help repair on-farm and public infrastructure so rural and regional communities can move forward.</p> <p>What do the grants cover? This funding sees small businesses and primary producers in 13 local government areas eligible to receive grants of up to \$25,000 for clean up and recovery.</p> <p>'Category C' grants are available to the 13 local government areas of</p> <ul style="list-style-type: none"> Banana Barcaldine Bundaberg Somerset Central Highlands Cherbourg Lockyer Valley North Burnett Scenic Rim

		<p>South Burnett Southern Downs Western Downs and Woorabinda.</p> <p>The funding will help primary producers with cleanup, removal of debris, disposal of dead livestock and other repairs, and will include costs incurred by primary producers for urgent fodder drops for stranded livestock.</p> <p>Concessional interest rate loans of up to \$250,000 for small business operators and primary producers, as well as freight subsidies of up to \$5,000, are also available across 23 local government areas.</p> <p>For more information on available assistance or to apply, contact the Australian Government's Emergency Assistance Hotline on 1800 2266 or the Queensland Rural Adjustment Authority 1800 623 946 or visit www.graa.qld.gov.au</p> <p>Do you need a fodder drop? Do you have fodder available?</p> <p>If you require urgent fodder drops for livestock, contact DEEDI's Ken Murphy on [REDACTED]</p> <p>If you have any fodder available, contact AgForce's Brisbane office on [REDACTED]</p> <p>Please distribute this information to your friends and neighbours.</p>
1633	1142	<p><u>Email sent 07/01/11 1632hrs</u> From: McDougall, John Sent: Friday, 7 January 2011 4:09 PM To: Heuschele, Debbie Subject: FW: Recovery Issues Importance: High</p> <p>Debbie</p> <p>The email has arrived!!! Please see below</p> <p>Maryanne</p> <p>John McDougall Manager Building & Environmental Services Banana Shire Council PO BOX 412 BILOELA 4715</p> <p>[REDACTED]</p> <hr/> <p>From: Paul Florian [REDACTED]</p>

Sent: Friday, 7 January 2011 4:03 PM
 To: McDougall, John
 Subject: Re: Recovery Issues

Hi John

My response to the issues you raised below in blue.

Paul

Paul Florian | Director Environmental Health | Central Queensland Public Health Unit | Central Regional Services | 82-86 Bolsover St
 | PO Box 946 | Rockhampton Q 4700 | Tele: [REDACTED]

>>> "McDougall, John" [REDACTED] 7/01/2011 9:39 am >>>

Paul

It has been advised and decided by I am not sure who (Someone in the LDMG) that 2 residents per household, business owners (all) are being bussed to Theodore today in order to undertake household/building assessments for a 4 hour period and then will be bussed back to Moura Accommodation facility. This is what we have got to the best of our knowledge!! We are concerned with the lack of sanitation available that this process may result in health impacts being taken back to the accommodation facility in Moura.

Issues from a local level:

We have had several reportable notifications in both Moura and Theodore relating to Vector Borne diseases in the past months. Point taken that these may have been contracted in other places however we can't rule out that Theodore was the source!!

It is possible that with the receding waters and water ponding, it is likely that mosquito numbers could increase. This increases the possibility of vector borne disease.

The current level of mosquitoes, black fly and midges are rising rapidly and are active during daylight.

Most species mosquitoes and black fly bit around dawn and dusk. Diseases like Ross River Virus and Bahama Forest Virus can be transmitted by mosquitoes.

Black fly can cause irritation, leading to scratching and resulting in infection. Exposure of bite sites to flood water, mud and other contaminants can result in infections.

Knock down of adult populations will ease the stress on the community. Treatment of mosquito breeding sites should also be considered.

Food premises are not operational nor have been cleaned sanitised etc

It is essential to have a food supply. Local food stores are the best option. These should be made functional to support return of persons.

No running water is available throughout homes. Accordingly, hand washing facilities are not available in the event that contact is made with flood water etc. However a mobile water treatment plant from the Army is on ground and can produce up to 7500 litres per hour.

It is essential to have running water for sanitation: washing hands and toilet facilities.

The mobile plant has a limited production capacity. This will not be able to produce water for storage in the tower.

Limited homes have electricity back on and cold storage available.

Homes will need to be inspected and all appliances inspected.







Alternative cold storage may be required.

Our recommendation is that until the above issues are managed appropriately we believe there is a potential Public Health Risk to the Community.

I support the recommendation in that essential services need to be restored to support reoccupation of the area.

Water supply, sewage disposal and a secure food supply are essential.

Just to confirm we need a vector crew on ground ASAP. My guys are going to be distributed today as well into Theodore to provide

		<p>some relief/treatment however this is very limited. Ground application of Larvicide has already been undertaken in and around Theodore Township.</p> <p>Paul as discussed yesterday I think it is time that you may have to formalise your position to the LDMG as there seems to be some confusion and lack of informed decisions being made. We have enough issues to deal with let alone further disease outbreaks in the Town or camps.</p> <p>Give me a buzz if you need.</p> <p>Cheers</p> <p>John McDougall Manager Building & Environmental Services Banana Shire Council PO BOX 412 BILOELA 4715</p> 
1634	1145	<p><u>Email sent 07/01/11 1629hrs</u> Please print attachment</p> <hr/> <p>From: SDCCOPS Sent: Friday, 7 January 2011 16:09 To: Anthony Lee; Wayne Hepple Subject: FW: Final program for PM's visit to QLD on Saturday 8 January 2011 [SEC=UNCLASSIFIED] As discussed. Operations State Disaster Coordination Centre (SDCC)</p>  <hr/> <p>From: Marks, Alastair  Sent: Friday, 7 January 2011 3:35 PM To: Willett, Peter; SDCCOPS; SDCCADF;  Cc: Michael Shapland; <EMA - CCC Incident Team 1>; Darby, Campbell;  </p> <p>Subject: Final program for PM's visit to QLD on Saturday 8 January 2011 [SEC=UNCLASSIFIED]</p> <p>UNCLASSIFIED</p>





		<p>Dear all Please find attached the final approve program for the PM's visit to QLD on Saturday 8 January 2011. Please note the program of activities in Rockhampton has changed slightly. Please contact the CCC on 1300 243 222 if you have any questions about this program. This is a 24/7 phone number Regards Alastair Marks</p>
1635	1145	<p>DS – Kay Dunk [REDACTED] – Request for skip bin be delivered to Alaire Heights. Action: Todd Sleeman contacted Greg Curtis, Greg to deliver bin to [REDACTED] @ turnaround.</p>
1636	1152	<p><u>Email sent 07/01/11 1608hrs</u> From: Moura SES Teresa Jeacocke – [REDACTED] ATTN: Wayne Hepple Information as requested: [REDACTED]</p> <ul style="list-style-type: none"> • Buy right steel shovel D handle - 2 for \$20 (3 only) • Cyclone square shovel long handle - \$66.95 (2 only) • Gardenmaster square shovel D handle - \$39.95 (2 only) • Squeegee 600mm - \$74.95 (1 only) • Sabco Bulldozer broom 25cm - \$21.95 (2 only) • Squeeze mop with squeegee edge - \$26.95 (2 only) • Squeeze mop oates brand - \$16.95 (2 only)
1637	1200	<p>LM - David from SES called through readings for the Dawson River, Theodore. 1200hrs Reading 9.7m. Action: Whiteboard updated, BOM site updated, Cr Snell contacted DDC with info on river height</p>
1638	1217	<p>LM – Justine Christianson - SES Biloela – Called to request that anyone phoning to donate items are requested to email a list to Justine [REDACTED] so she can prioritise what is to be picked up. Action: Email information provided to call centre operators</p>
1639	1222	<p>LNDG requested water truck to follow QFRS appliances to top up water tanks in Theodore. Action: Todd Sleeman organised</p>
1640	1229	<p><u>Email sent 07/01/11 1541hrs</u> Attention: Please see the below information regarding Road restrictions (closures, load limits etc) within the Banana Shire as of:</p> <ul style="list-style-type: none"> • 3.30pm Friday 7th January 2011. <p><u>Main (State Controlled) Roads</u></p> <ul style="list-style-type: none"> • Leichhardt Hwy – <ul style="list-style-type: none"> • Taroom to Theodore <ul style="list-style-type: none"> • Closed at Cattle Creek • Closed at Palm Tree Creek • Banana to Theodore <ul style="list-style-type: none"> • Closed at S Bends • Banana to Dululu <ul style="list-style-type: none"> • Closed at Don River


- Dawson Highway
 - Moura to Bauhinia
 - Open at Dawson River with RESTRICTIONS.
 - Will only be open for Daylight Hours – 6am – 6pm.
 - Local Traffic Only
 - 12tonne Load Limit.
- Baralaba – Woorabinda Rd
 - Closed at Dawson River Bridge Baralaba
- Roma Taroom Rd
 - Closed at Sandy Creek
- Taroom to Bauhinia
 - Fitzroy Development Road Closed
- Eidsvold – Theodore Rd
 - Closed at Boam Creek

Banana Shire (Local Controlled) Roads

- Injune Rd – Closed.
- Moura - Bindaree Rd – Closed.
- Cracow Rd (Nathan Gorge Rd) – Closed at Cockatoo Creek.
- Kokotungo - Don River Rd – Closed.
- Bears Lagoon Rd – Closed.
- Kianga River Rd – Closed at Paranui Crossing.
- Goolara – Heinekes Rd – Closed.
- Moura – Baralaba Rd – Closed.
- Theodore – Moura Rd – Closed.
- Wowan – Westwood Rd – Closed.
- Grantly Pheasant Creek Rd – Closed.
- Tomlins Rd – Closed.
- Bowketts Lane Closed.
- Frawleys Rd – Closed
- Romers Rd – Closed.
- Jambin – Goovigen Rd – Closed
- Tollemaches Rd – Closed
- Mullers Rd – Closed
- Meissners Rd - Closed
- Semples Rd – Closed.
- Parkers Lane – Closed.
- Hintons Lane – Closed.
- Statefarm Rd- Closed.

It is advised that all motorists proceed with EXTREME CAUTION traversing all roads listed or not listed above in the Banana Shire

		<p>Council area as they may not have been inspected at the time this road condition was released and conditions are constantly changing. If you have any queries please do not hesitate to contact the office during office hours (8.00am to 5.00pm Monday to Friday or the Depot Office between 6.00am – 4.00pm). For Emergency only please call 0408 067 196. Please be aware the next update will be at 8.00am Monday 10th January 2011.</p> <p>Kind Regards, Works Team, on behalf of, <i>John (Blue) Gwydir</i> Works Manager Infrastructure Services Banana Shire Council PO Box 412 BILOELA Q 4715</p> <p></p> <p>Website: www.banana.qld.gov.au</p>
1641	1230	<p>Email sent 07/01/11 1533hrs</p> <p></p> <p>ATT00001.txt (449 B)</p>
1642	1234	<p>Email sent 07/01/11 1531hrs</p> <p>Please find attached a request for assistance in relation to delivery of mattresses. Refer to Request no 12.</p> <p>Thanks Sandy Hyatt JAZ TUMBERS Admin Assistant - Local Disaster Management Group Banana Shire Council</p> <p></p> <p></p> <p>Sc652ds11010715030.pdf (55 KB)...</p>
1643	1235	<p>Email sent 07/01/11 1518hrs</p> <hr/> <p>From: Heuschele, Debbie</p>

		<p>Sent: Friday, 7 January 2011 3:13 PM</p> <p>[REDACTED]</p> <p>Cc: Emergency Subject: Minutes of Disaster Local Recovery Group Meeting 6/1/11 To all Attached please find the above minutes. Regards</p> <p></p> <p>DISASTER LOCAL RECOVERY GROUP M</p> <p>Debbie Heuschele Personal Assistant Executive Services Banana Shire Council PO Box 412</p> <p>[REDACTED]</p>
1644	1240	<p>Email sent 07/01/11 1500hrs</p> <p>From: Enquiries [REDACTED]</p> <p>Sent: Friday, 31 December 2010 12:42:48 PM To: Enquiries Subject: BSC Web Site Enquiry</p> <p>Ellen Everingham has made an enquiry on the Council Web Site relating to: General Enquiry The enquiry is: So when exactly will the residents of Baralaba hear from the council about support through the flood. Am unaware if there is enough food, fuel etc in the town. A lot of residents are without phone.....What exactly is happening. The email address Ellen Everingham entered is: [REDACTED]</p>
1645	1242	<p>Email sent 07/01/11 1445hrs</p> <p>FYI</p> <p>-----Original Message----- From: Lachlan Mckenzie [REDACTED] Sent: Thursday, 6 January 2011 4:34 PM Subject: Message from Minister Desley Boyle</p> <p>Dear Mayor</p> <p>In case you were not aware, I wanted to bring to your attention a good decision recently made by the Federal Minister for Local Government, Simon Crean.</p>

This is special recognition of the difficult circumstances a majority of Councils face given the veracity of the ongoing flooding event. This will mean the third quarterly Financial Assistance Grants should be with Councils by mid next week.

Best regards

Desley Boyle MP

Minister for Local Government and

Aboriginal and Torres Strait Islander Partnerships Member for Cairns

Comprehensive Commonwealth assistance to rebuild after Queensland floods

05 January 2011

SC01/2011

The Minister for Regional Australia, Regional Development and Local Government, Simon Crean, touring flood affected south east Queensland emphasised the need for effective and speedy rebuilding of flood damaged communities.

"The Federal Government is committed to helping communities get back on their feet, Mr Crean said.

In the first instance this means emergency assistance, but beyond that there is longer-term need for rebuilding.

In the Lockyer Valley in south-east Queensland, I spoke to local farmers who have been without communications for a week and trying to get product to market on flood-damaged roads.

"Under the Natural Disaster Relief and Recovery Arrangements assistance is being made to shires and councils across Queensland to restore public assets.

"Through this funding, the Australian Government will help repair damaged schools, hospitals and other key infrastructure that is crucial to communities.

Today, the Prime Minister appointed Federal Minister Joe Ludwig to the position of Minister Assisting the Attorney General on Queensland Floods Recovery.

Since the floods crisis began, the Commonwealth has been working closely with the Queensland Government to provide support to communities in need, Mr Crean said.

Mr Crean also announced early payment of more than \$77 million in Financial Assistance Grants to the Queensland Government.

"I have spoken to my colleague, Queensland Minister for Local Government, Desley Boyle, and we agreed this early payment will allow flood-affected local governments to re-order priorities and have money available to undertake urgent work.

"Today I am in the Ipswich and West Moreton region where there will be early payment of \$2.9 million for the local governments of Ipswich, Lockyer Valley, Somerset and Scenic Rim.

		<p>"In the flood ravaged city of Rockhampton the local government will receive more than \$1.7 million in an early payment. The Central Highlands Regional Council will receive more than \$1.8 million in an early payment, which will assist to rebuild Emerald after the devastation, and the Balonne Shire Council, including the towns of St George, Dirranbandi, Balonne, Thallon, Mungindi and Hebel, will receive more than \$860,000.</p> <p>"The early funding payment is part of a comprehensive effort by the Australian Government, working in partnership with other levels of Government, to help flood affected regions in Queensland, Mr Crean said. Mr Crean also announced the Federal Government will open the way for local governments affected by flooding to modify or amend projects under round three of the Regional and Local Community Infrastructure Program. Under this change, flood-affected local governments will be able to re-negotiate projects under this \$100 million payment round.</p> <p>"This will deliver greater flexibility to local governments as they respond to flood damage in their local areas. The Australian Government is responding quickly to the flood damage in Queensland and helping families, businesses, farmers and communities get back on their feet," Mr Crean said.</p> <p>Media inquiries: Clinton Porteous [REDACTED]</p>
1646	1245	<p>LM – Darryl Conway – Sunwater called to advise that water has begun spilling over the dam and as such some road signage will need to be placed at the following: Calvale Rd – Road Closed Linkees Rd – Water over road and in a few hours Road Closed Action: HH contacted Blue Gwydir – he will contact Darryl Conway and organise Biloela On call Works person to place signs where required. Copy of road closures to Sandy.</p>
1647	1333	<p>LM – Shane Dan [REDACTED] called looking for information on Jason Kerlin. Was unsure if he was evacuated or not. Action: HH checked Evacuation Lists, no record of Jason Kerlin found. Contacted Shane, no answer on mobile number provided, so left a message to advise.</p>
1648	1335	<p>LM – Dave SES – 13.30 reading for Dawson River, Theodore 9.70 meters. Action: Updated BOM website, Updated whiteboard and Cr Snell contacted DDC with info on river height.</p>
1649	1402	<p><u>Email sent 07/01/11 1443hrs</u></p> <hr/> <p>From: Andrew & Deb Elliott [REDACTED] Sent: Friday, 7 January 2011 9:07 AM To: Dave & Marg; Ian Robinson; 'Central Telegraph'; 'Clark & Clark Electrical'; 'Daddo Investments Pty Ltd'; 'Dawson Valley Industrial Services'; 'Hourn & Bishop (Qld) Pty Ltd'; 'Moura Backhoe & Plant Hire Pty Ltd'; 'Moura Caravan Park'; 'RJ & CHM Hutchinson'; 'Aron Lang'; [REDACTED] 'Arndt, Kaicee'; [REDACTED] 'Garry Goltz'; [REDACTED] Nicky Muller; Michael & Kylie Mactaggart; 'Brooke Leo'; 'Nathan & Brownyn'; 'Moura Sand & Gravel Accounts'; [REDACTED] Cc: [REDACTED] 'B & S Conway'; 'Jane Pollard'; 'Peter & Mina McGuire'; 'Blaine Allen'; 'Brooke Leo'; 'Emma Hamilton';</p>

'Janelle Hope'; 'John Walker'; 'Mary Karakyriaces'; Councillor Maureen Clancy; Councillor Nev Ferrier; Councillor Pat Brennan; Councillor David Snell; Councillor Vaughn Becker; Councillor Warren Middleton; Hooper, John (Mayor); Rosemary @ Dodo
Subject: Re: QNP Evaporation pond seepage.

Hi David

Thanks for the New Year wishes. It has certainly been a very wet start to the year.

I really feel for all the people displaced by the flood. The rural sector have experienced some huge losses as well, some for a second time.

I think it is important that we continue to support the Theodore and Baralaba communities in their recovery.

Our mines have also had a major set backs. Anglo played a large part in the evacuation of Theodore. They should also be acknowledged for their support.

Hopefully QNP have no further problems. It is understandable in these difficult conditions that industry in the community will face challenges.

Thank you for your concern for the Dawson communities.

regards,

Debbie and Andrew Elliott

----- Original Message -----

From: Dave & Marg

To: Ian Robinson; Central Telegraph; Clark & Clark Electrical; Daddo Investments Pty Ltd; Dawson Valley Industrial Services; Hourn & Bishop (Qld) Pty Ltd; Moura Backhoe & Plant Hire Pty Ltd; Moura Caravan Park; RJ & CHM Hutchinson; The Beauty Lodge; Aron Lang; [REDACTED]; 'Arndt, Kaicee'; [REDACTED]; 'Garry Goltz';

[REDACTED]; Nicky Muller; Michael & Kylie Mactaggart; Brooke Leo; Nathan & Brownvn; Moura Sand & Gravel Accounts; [REDACTED];

Cc: [REDACTED]; 'B & S Conway'; 'Jane Pollard'; 'Peter & Mina McGuire'; 'Blaine Allen'; 'Brooke Leo'; 'Emma Hamilton'; 'Janelle Hope'; 'John Walker'; 'Mary Karakyriaces'; 'Cr Maureen E Clancy'; 'Cr Nev G Ferrier'; 'Cr Pat J Brennan'; 'Cr R G (David Snell)'; 'Cr Vaughn A Becker'; 'Cr Warren Middleton'; 'Mayor John Hooper'; Rosemary @ Dodo

Sent: Wednesday, January 05, 2011 8:33 PM

Subject: Re: QNP Evaporation pond seepage.

Hello All, I will take this opportunity to wish everybody a very Happy New Year, things haven't started off well but they will improve, they always do. I certainly hope the rain eases and the seepage problem doesn't escalate, Moura and Dawson River people certainly don't need any more dramas right now. Keep your chin up and look to a positive future. Cheers Cr Dave Snell

----- Original Message -----

From: Ian Robinson




To: 'Castle Creek Quarry Pty Ltd'; Central Telegraph; Clark & Clark Electrical; Daddo Investments Pty Ltd; Dawson Valley Industrial Services; Hourn & Bishop (Qld) Pty Ltd; Moura Backhoe & Plant Hire Pty Ltd; Moura Caravan Park; RJ & CHM Hutchinson; The Beauty Lodge; Aron Lang; [REDACTED]; 'Arndt, Kaicee'; [REDACTED]; 'Garry Goltz'; [REDACTED];


[REDACTED]; Nicky Muller; Michael & Kylie Mactaggart; Brooke Leo; Nathan & Brownvn; Moura Sand & Gravel Accounts; [REDACTED];


Cc: [REDACTED]; 'B & S Conway'; 'Jane Pollard'; 'Peter & Mina McGuire'; 'Blaine Allen'; 'Brooke Leo'; 'Emma Hamilton'; 'Janelle Hope'; 'John Walker'; 'Mary Karakyriaces'; 'Cr Maureen E Clancy'; 'Cr Nev G Ferrier'; 'Cr Pat J Brennan'; 'Cr R G (David Snell)'; 'Cr Vaughn A Becker'; 'Cr Warren Middleton'; 'Mayor John Hooper'; Rosemary @ Dodo

Sent: Wednesday, January 05, 2011 1:47 PM

		<p>Subject: QNP Evaporation pond seepage. Moura Chamber of Commerce Inc. Email: [REDACTED] PO Box 333 Moura Qld 4718 ABN 65 308 705 033 Visit the Moura Community Web site www.dawsonvalley.net To Moura contacts</p> <p>Bellow is a message from Jim Penny the HSE Manager Queensland Nitrates Pty Ltd in Moura</p> <p>Regards Ian Robinson President Moura Chamber of Commerce [REDACTED]</p> <p>Sent: Wednesday, 5 January 2011 1:23 PM To: Ian Robinson Cc: [REDACTED]</p> <p>Subject: QNP Evaporation pond seepage. Following heavy rains, there has been a minor release of nitrate contaminated water from the Queensland Nitrates evaporation ponds. The release is minor and at the level of a trickle. The nitrate level in Kianga Creek approximately 1km downstream of the Maureen Clancy Bridge was measured at 60 parts per million. This is of the same order of magnitude as run-off from agricultural fertiliser. At that concentration, however, the water quality in Kianga Creek is not suitable for livestock. We anticipate that dilution levels after Kianga Creek flows into the Dawson River would result in nitrate levels below the natural background and would therefore be undetectable. QNP is currently monitoring the situation.</p> <p>Regards, Jim Penny HSE Manager Queensland Nitrates Pty Ltd Three Chain Road PO Box 322 Moura QLD 4718 [REDACTED]</p>
1650	1406	<p><u>Email sent 07/01/11 1443hrs</u> Todd, FYI</p> <hr/> <p>From: Peta Robertson [REDACTED] On Behalf Of State Recovery Committee Sent: Friday, 7 January 2011 11:22 AM [REDACTED]</p>

		<p style="background-color: black; color: black;">[REDACTED]</p> <p>Cc: Robbie Medlin; Robert Bundy; SDCC; Scott Walsh; Peter Twomey; Rai Whitten; Chris Artiemiew; Patrick Downing; Elliott Dunn; Zoy Green; Glenn Bell (EMQ); Peta Robertson; Warren Bridson Subject: Recovery Structure Good morning You would be aware the Premier has announced the high level governance arrangements for recovery and the establishment of a Flood Recovery Task Force. Over the coming days there will be established more detail around the process for engagement, communication, tasking and reporting. Please find attached a structure for recovery that has worked effectively for previous events. In the meantime please continue to use the disaster management system for request for assistance tasking and if you could identify these as recovery related it would be appreciated. I will be in contact soon to provide relevant contact lists and discuss the opportunity for visits to affected areas. The scale of the event will require significant discipline around tasking and governance and I would encourage each affected Local Government area to establish the governance structures proposed in the documents necessary to support the recovery process. Regards Bruce Grady State Recovery Coordinator</p> <p style="background-color: black; color: black;">[REDACTED]</p>
1651	1408	<p><u>Email sent 07/01/11 1442hrs</u></p> <p>Hi Jaz, Sandy and Jake,</p> <p>Matt has requested that this information be provided to you. Therefore please find attached information that was included in the information packs given to the Theodore residents, at the meeting today in Moura. This information to my knowledge has not been registered in Data works.</p> <p>Jake - Matt has asked that the List for the Theodore Clean Up, be uploaded onto our Website. He didn't mention the other information.</p> <p>Please ring me on [REDACTED] if you have any questions.</p> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;">  Flood Recovery Fact Sheets.doc </div> <div style="text-align: center;">  What to do - chapter 3 only.pdf </div> <div style="text-align: center;">  List for Theodore Clean Up.doc </div> </div> <p>Cheers</p>

		Donna Schluter Trainee EHO
1652	1416	<p><u>Email sent 07/01/11 1433hrs</u></p> <p>Please find attached an offer of assistance document that you may find of some assistance.</p>  <p>District assistance 050111.xls</p> <p>Regards Matt</p>
1653	1426	<p><u>Email sent 07/01/11</u></p> <hr/> <p>From: Janice Morgan [REDACTED] Sent: Friday, 7 January 2011 12:45 PM To: Tumbers, Jazmyn Cc: Councillor Maureen Clancy; Councillor Vaughn Becker Subject: Re: TRUCKS TO THEODORE</p> <p>Hi to you all! Hope you are dryer than us at present.</p> <p>I have attached a list of items collected so far. We probably need to know if there is a policy on accepting electrical goods? In addition, we have a number of items which have been pledged & which will be delivered today or tomorrow. Among these are some rubber boots & another substantial amount of rubber gloves & a large quantity of bin liners. There is also another high pressure cleaner & quite a bit of stuff to be collected from the local hardware stores.</p> <p>The preferred transportation route is through Miles, Taroom, Theodore. 2nd & probably more likely option is Gayndah, Biloela, Theodore. At present neither of these options are at all possible. Bechlys will check with contacts around Taroom & Gayndah tomorrow am, but if you could give us an update on these tracks then, that would be great.</p> <p>The truck will be 17 tonne distributed over 16 wheels (if you need that info).</p> <p>I will update list for you tomorrow once final goods have been received so that you know what resources you will have at your disposal.</p> <p>Regards, Janice Morgan</p> <p>On Fri, Jan 7, 2011 at 11:03 AM, Tumbers, Jazmyn <[REDACTED]> wrote: Dear Janice,</p>

		<p>I refer to your e-mail received by the Local Disaster Coordination Centre on Friday 7 January 2011 in regards to the truck being dispatched from Kilkooy to Theodore.</p> <p>We acknowledge that the transport is subject to conditions and will welcome the arrival of these goods when possible.</p> <p>Should you require any further information, please feel free to contact the Local Disaster Coordination Centre on (07) [REDACTED]</p> <p> Copy of Theodore List v2.xlsx</p> <p>Yours Sincerely</p> <p>Hannah Graving Personal Assistant CORPORATE & COMMUNITY SERVICES Banana Shire Council</p>
1654	1456	<p>LM – Blue Gwydir – Road changes: Dawson River bridge at Moura is now open for 24hr traffic and normal traffic roads Action: Copy to Sandy</p>
1655	1437	<p>LM – David from SES called through readings for the Dawson River, Theodore. 1430hrs Reading 9.6m. Action: Whiteboard updated, BOM site updated, Cr Snell contacted DDC with info on river height</p>
1656	1500	<p>From 28/12/10 - Request for Assistance RE: Change of status for helicopters Evacuation status for use of helicopters to food, medical supply and essential personnel transport status. Action: Collin Head notified</p>
1657	1510	<p>Cr Snell – Salvation Army called regarding entry to SES Biloela. Action: Cr Snell advised about entry</p>
1658	1515	<p><u>Email sent 07/01/11 1354hrs</u></p> <hr/> <p>From: B & S Conway [REDACTED] Sent: Friday, 7 January 2011 1:38 PM [REDACTED]</p> <p>Subject: FW: FLOOD CONCERT</p> <p>From: Event Truck Co. [REDACTED]</p>

Sent: Friday, 7 January 2011 1:03 PM
To: B & S Conway
Cc: joel.anderson@primeradio.com.au
Subject: Re: FLOOD CONCERT

Hello Sarah,

Just to confirm, it is the trailer stage I am offering.....there is no audio provided with this. This would be the responsibility of the acts or another supplier....sound is not what we do.

Cheers
Rod.
Event Truck
----- Original Message -----
From: B & S Conway

Sent: Friday, January 07, 2011 12:11 PM
Subject: FLOOD CONCERT

Dear Fundraising Committee,
Since the free donation of the Event Truck (full equipped Stage and audio truck that can be set up anywhere) for a concert tour I have tried to find promoters and artists to get involved – Paul Kelly's management have replied but there are many more that I emailed. It only started as an idea and now artists are keen and wanting more information. I was hoping you can tell me what month or when this might be best for Theodore. As I don't want to interfere with your work, I will hand over to the committee further organization as you will know when is the best time for Theodore residents to get more awareness and fundraising. – Zinc and Rebel radio stations wish to be involved and the lead front man MilitA who is involved with Coconet Classic at Yeppoon and he is talking to other bands to get involved. List of Managers I have briefly emailed are Paul Kelly, Jimmy Barnes, John Butler Trio, Alex Lloyd & Grinspoon as these have been approached by Moura before for Mine sponsored events. It is your call as I am sure you are very busy and running many things at once but thought I should share with you an opportunity to get more awareness and funding as everyone wishes for Theodore to get back on its feet and standing beautiful and proud.

Please read all emails sent below.

Best Wishes
Sarah Conway

From: Julia Davis [REDACTED]
Sent: Monday, 3 January 2011 4:39 PM
To: B & S Conway

Subject: RE: FLOOD CONCERT NEED HELP ORGANISING THEODORE/QLD FLOOD TOUR

Our acts either have finalised schedules or they are taking annual leave during this period
 Largely they are not qld based
 You can call me tmrw on the mobile if you would like to discuss further Sarah

JULIA DAVIS [REDACTED]
 MOBILE [REDACTED]
 [REDACTED]

Have contacted Jimmy Barnes Management
 [REDACTED] New World artists Management
 [REDACTED] have email below showing contact with musician
 who works on Coconet classic at Yeppoon.
 Sarah Conway

From: Jim Penny [REDACTED]
 Sent: Sunday, 2 January 2011 6:36 PM
 To: B & S Conway
 Subject: RE: FLOOD CONCERT NEED HELP ORGANISING FLOOD TOUR

Sarah,

Not sure what genres of music you're looking for. I passed this on to my son, who is a promoter and front man for MilitiA, and he said he'll pass it on to other bands.
 James also works with the organizers of the Coconet classic, and he has contacts with most of the big-name bands. He also works for Southern Cross media, so he'd be a good contact for promotions and advertising.

Jim Penny
 HSE Manager
 Queensland Nitrates Pty Ltd
 Phone: [REDACTED]
 Mobile: [REDACTED]

From: B & S Conway [REDACTED]
 Sent: Sunday, 2 January 2011 5:22 PM
 To: [REDACTED]
 Subject: FW: FLOOD CONCERT NEED HELP ORGANISING FLOOD TOUR

Thanks Mr Rod White!
 Started emailing band management: Grinspoon below; Paul Kelly management [REDACTED] John Butler Trio
 [REDACTED]; Alex Lloyd [REDACTED]; I can't find Jimmy Barnes management details as he did one for
 Anglo here in Moura 2 years ago.
 May not get any replies but it is worth finding out. If know of others that may ask to tour let me know. We have had Thristy Merc here

		<p>one year so he may come back? Will keep you updated. Sarah Conway</p> <p>From: B & S Conway [REDACTED] Sent: Sunday, 2 January 2011 4:49 PM To: [REDACTED] Subject: FW: FLOOD CONCERT NEED HELP ORGANISING FLOOD TOUR</p> <p>Dear Grinspoon management, We would like your help in pulling bands together for Queensland Flood Relief Concert! I have a mobile stage donated free from Event truck (see email below) if you can rally more bands it would be great. We in Moura are looking after the Flood Victims but they will be displaced from their homes for a further 2 weeks. We need awareness and big named bands like yourself make people listen and take notice. Thanks you Sarah Conway [REDACTED]</p> <p>From: Event Truck Co. [REDACTED] Sent: Sunday, 2 January 2011 2:58 PM To: B & S Conway; [REDACTED] Subject: Re: FLOOD CONCERT NEED HELP ORGANISING FLOOD TOUR</p> <p>Hello Sarah,</p> <p>What you guys are going through is hard to comprehend.</p> <p>I would be happy to provide my stage free of charge for this tour. Maybe there is something that can be pulled together with Zinc.</p> <p>I am more than happy to be part of a working group to bring something together.</p> <p>Regards Rod White Event Truck Co.</p>
1659	1519	<p><u>Email sent 07/01/11 1351hrs</u></p> <p>Hi Col</p> <p>attached is the approval for Future Fuel Distributors to use Leichhardt Hwy, Taroom to Theodore , I have given till 8/1/2011 due to the</p>

water on Palm Tree Ck, I also ask the customer to make contact with Taroom Police prior to move.



img-107124459-0001.pdf

cheers Tracy

Kind regards,

Tracy Davis
Permit Advisor | Fitzroy Region / Rockhampton Office
Assets & Operations Division | Department of Transport and Main Roads

[Redacted] North Rockhampton Qld 4701
PO Box 5096 | Red Hill Rockhampton Qld 4701



W: www.tmr.qld.gov.au
Tomorrow's Queensland: strong, green, smart, healthy and fair – www.towardQ2.qld.gov.au
 Please consider the environment before printing this email

----- Forwarded by Tracy Z Davis/Central/qdot/au on 07/01/2011 12:49 PM -----

"Permits ApeosPort-III C3300 " <ApeosPort-



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07/01/2011 12:44 PM

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		<p>Number of Images: 1 Attachment File Type: PDF</p> <p>Device Name: Permits ApeosPort-III C3300 Device Location:</p> <p>(See attached file: img-107124459-0001.pdf)</p>
1660	1525	<p><u>Email sent 07/01/11 1132hrs</u></p> <p>To: [REDACTED] Cc:</p> <p>From: COMTAG SALES Sent: Friday, 7 January 2011 11:32:26 AM To: Enquiries Subject: Offer of assistance</p> <p>Please see attachment</p>
1661	1538	<p><u>Email sent 07/01/11 1303hrs</u></p> <p>From: Perma-Liner Industries QLD Sent: Friday, 7 January 2011 11:15:05 AM To: Enquiries Subject: RE: Attention Works Department - Emergency Response for Sewer and Stormwater Rehabilitation</p> <p>To Whom It may Concern,</p> <p>Perma-Liner Industries Queensland would like to take this opportunity to introduce ourselves to your Works Department. We specialise in the Rectification of Sewer and Stormwater pipes, without the need for any excavation. Our company specialises in Council and government rehabilitation works throughout Queensland.</p> <p>Perma-Liner Industries QLD can assist you in the following services...</p> <ul style="list-style-type: none"> - CCTV Pipe Surveying: From 50mm - 600mm Diameter Pipes. (Surveying of larger size pipes is available on request.) - Drain Cleaning: From 50mm - 600mm Diameter Pipes. - Vacume Unit Operations - House Lateral Pipe Relining - Main Line Relining - Section Repairs: From 100mm - Walk in diameter

		<p>- Manhole Rehabilitation - Manhole raising and Levelling system</p> <p>Perma-Liner Industries QLD is your solution to all INFILTRATION and EXFILTRATION problems for Sewer, Stormwater, Gas and Water Lines.</p> <p>If we can assist in anyway, with the rehabilitation of the flood ravished regions in your area, We can make our teams available at your request. Please contact us on the numbers below for any further information you may require on the easiest ways to rehabilitate your area. Or you can visit our website at www.perma-liner.com or email us at [REDACTED]</p> <p>We hope we may be able to be of assistance.</p> <p>Kind regards,</p> <p>Josh Davies Perma-Liner Industries QLD [REDACTED]</p>
1662	1540	<p>MG – Spoke to Mike Birchley (Acting Assistant Director General) DERM who advised that they are happy with Councils approach to only establish a temporary land fill in the event that road transport with skip bins cannot be obtained to dispose of the flood affected waste material and the waste material can be stored on the footpath/road reserve until collection via skip. Contact number [REDACTED]</p>
1663	1544	<p><u>Email sent 07/01/11 1248hrs</u></p> <p>From: Jenny Harris Sent: Friday, 7 January 2011 10:52:58 AM To: Enquiries Subject: ASSISTANCE WITH CLEAN UP</p> <p>Dear Manager,</p> <p>With the current devastation that has affected so many families my company would like to assist in offering our “Odour Buster” product at cost.</p> <p>I have attached our Wholesale Price list which can be further discounted at 30%. Code is OB/1, OB/4 or OB/10 Litre Concentrate Odourless Deodoriser.</p> <p>MSDS information is on our website, being a concentrate 1lt will make 16 litres of bacteria killing product which can be sprayed on to any surface safely. It is an AQIS approved, Cat.1, Type ‘A’ cleaner.</p>

		<p>If you have any questions please contact us the manufacturers based 1.5 hr west of Brisbane. Kind regards,</p> <p>Salt Off Australasia</p> <p>Jenny Harris P.O. BOX 81, LAIDLEY, Q. 4341 [REDACTED]</p> <p>www.salt-x.com.au www.saltoff.com.au</p>
1664	1542	<p><u>Email sent 07/01/11 1247hrs</u></p> <p>To: [REDACTED] Cc:</p> <p>From: Sean Leach Sent: Thursday, 6 January 2011 12:25:41 PM To: Enquiries Subject: Emailing: TAJ Disaster relief doc</p> <p>The message is ready to be sent with the following file or link attachments: TAJ Disaster relief doc</p> <p>Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.</p> <p>For the Att. of relevant Persons, T.A.J. Backhoe Hire has available machinery should you require them . Please see attached file for description. Could you please forward this document to the Disaster Relief Co-ordinator or any other relevant parties.</p> <p> TAJ Disaster relief doc.doc</p> <p>Regards Sean Leach</p> <p>Any Queries Please contact me on;</p>

		<p>[REDACTED]</p> <p>Sean Leach T.A.J Backhoe Hire A.B.N 36 089 680 050</p> <p>[REDACTED]</p>
1665	1600	LM – Barry SES called through readings for the Dawson River, Theodore. 1600hrs Reading 9.6m. Action: Whiteboard updated, BOM site updated, Cr Snell contacted DDC with info on river height
1666	1605	MG – Matt Glover contacted Anthony Lipsys to connect the rainwater tank which is being delivered tomorrow to the Theodore RSL kitchen for potable water supply for the Salvation Army for food preparation.
1667	1616	Request for Assistance – RE: Potable Water Supply/Rainwater Tank & associated fittings & pump As there is no potable water supply in Theodore until at the earliest Wednesday 12 January 2011, it is requested that rainwater tank storage vessels are placed in Theodore to provide potable water supply for essential services, i.e. Salvation Army Mess Kitchen and Hans Sanitation for general public to allow decanting of the tank to smaller to smaller storage containers to maintain public health and to control communicable diseases. Action: Matt Glover – Contact
1668	1620	DS – Greg Curtis contacted Cr Snell with concerns about tin food that was delivered to Theodore RSL Hall and left outside in the sun. Action: Matt Glover (Acting Coordinator LRG) notified and will follow up
1669	1635	MG – Tony Crimmin called regarding skip bins and waste disposal at Theodore (State Disaster Co-Ordination Centre [REDACTED])
1670	1643	<p><u>Email sent 07/01/11 1247hrs</u></p> <p>To: [REDACTED]</p> <p>Cc:</p> <p>From: Hydro Digga Sent: Wednesday, 5 January 2011 12:46:03 PM To: Enquiries Subject: Fwd: Attn : Works manager Storm Water Drainage + Sewer + Comercial Services + CEO re : Hydro Digga sewer and Storm water drain cleaning</p> <p>To Whom it may concern Reception suggested that you may be interested in what Hydro Digga is able to offer in the way of sewer and storm water drain cleaning. Please see attachment for the details.</p> <p> Hydro Digga Flood Recovery.docx</p>

		<p>All the best Emma Hydro Digga [REDACTED]</p>
1671	1647	<p><u>Email sent 07/01/11 1246hrs</u></p> <p>From: Enquiries Sent: Tuesday, 4 January 2011 10:35:28 PM To: Enquiries Subject: BSC Web Site Enquiry</p> <p>David Marsh has made an enquiry on the Council Web Site relating to: Other</p> <p>The enquiry is: Just out of interest, i am an earthmoving contractor with loaders and trucks (side tippers) from Longreach. would your council require any assistance with road repairs after the floods? Kind regards. David Marsh</p> <p>The email address David Marsh entered is: [REDACTED]</p> <p>Phone: [REDACTED]</p>
1672	1648	<p><u>Email sent 07/01/11 1245hrs</u></p> <p>John – as discussed I had a call from Andrew Gardiner of Minister Simon Creen's office advising that the Minister is planning to visit Banana Shire next Monday or Tuesday. Can you please phone Andrew to discuss the arrangements. The number is [REDACTED]</p> <p>Debbie Heuschele Personal Assistant Executive Services Banana Shire Council PO Box 412 Biloela Qld 4715 Phone [REDACTED] Email: [REDACTED]</p>
1673	1650	<p><u>Email sent 07/01/11 1245hrs</u></p> <p>From: Ironfarmers Parts & Equipment Sent: Tuesday, 4 January 2011 2:44:24 PM [REDACTED]</p>



		<p>Subject: Help Available</p> <p>We currently have available two wheel dozers equipped with blades, rippers and stick rakes ready for work. These machines are capable of efficiently shifting large quantities of material and have incredible push and pull power.</p> <p>Please see the attached flyer for further information on the machines and their capabilities.</p> <p>Please don't hesitate to contact us if you require assistance with all your earthworks and road works requirements.</p>  <p>Flyer Nov 2010.pdf</p> <p>Thanks and regards,</p> <p>Tammy Graham Ironfarmers Parts & Equipment</p>
1674	1640	MG – Matt Glover spoke to Anthony Lee of EMQ regarding food drop off in front of the RSL Hall, advised that he is unaware of any food being delivered. Matt advised that if the food is still present Sunday 09/01/11 morning, it is to be disposed of as it has been in the sun all day.
1675	1650	LM – Don Marsh - Corrective Services Charliville [REDACTED] Offer of 12 prisoner workers with 2 officers. Have their own vehicle and clean up gear. Will perform manual labour but will require accommodation about an hour of Theodore. Please contact Don for more details. Action: Faxed to Vaughn Becker and Anthony Lee for follow up.
1676	0800	Request for assistance from Local Recovery Co-ordinator – require skip bins and transportation as the quantity of refuse and flood affected items is too excessive for Council Waste Trucks to transport to Council's landfill facilities at Trap Gully, Biloela as the Theodore Transfer station is inaccessible. Require skid steer & operator to load refuse and flood affected items into skip bins. Approx \$400-\$500 per skip, Approx 22 Skip bins will be required, approx \$100 p/h for skid steer and operator. Contact Greg Curtis – [REDACTED] Priority-Urgent
1677	0944	Chris of Elders Biloela – [REDACTED] called regarding Donations of Food to be delivered to Mrs Judd @ Hat Creek. Can someone call him back about the delivery of 9 by 20kg bags being donated. Action: Referred to Logistics
1678	1108	Tue 4 Jan 11 - Neil Sibley – [REDACTED] Qualified Plumber and Gas Fitter from Sunshine Coast has volunteered his services to help. Neil also has his own mobile business and camping facilities and has a catering equipment business. Neil did contact the Red Cross by email in Brisbane but has had no response as yet and would like to know if his services are needed as he heads to the NT for work in February. Action: Added to Donations Received Spreadsheet

1679	1149	Tue 4 Jan 11 - Roz Donohoe e-mailed to advise that a number of Gladstone businesses are willing to send workers from their industries to come and assist with cleaning. Queensland Rail -contact Steve Mannion [REDACTED] are prepared to send their men out to Theodore to help clean out homes. They would need to be housed and fed. Orica- Brenda [REDACTED] The are happy to donate HYPO their high quality bleach (liquid chloride) in 1000L containers bulk containers. They need to know how many bulk bins you need so that they can be provided those for you. They have also offered to fill the bulk bins when you return them. In addition to this the site manager is offering to pay the wages of any Orica employee who volunteers to go out and clean flood inundated homes in the shire. Please contact Brenda to let her know of your needs. Action Items: Added to Donations Received Spreadsheet.
1680	0837	9 Jan 11 - Update from John Hooper at Theodore reporting that there are plenty of skip bin being filled in Theodore and all is well.
1681	0830	9 Jan 11 – Theodore SES river report – 8.6m at 8:30am
1682	0835	9 Jan 11- Request for Assistant from Disaster Recovery Coordinator – Request for payment of Lister Motor's Transport for approx \$150 per hour for the transportation of donated shipping containers from Gladstone. Contact – Greg Curtis [REDACTED] Priority - Urgent
1683	0945	4 Jan 2011 - Janice Morgan is arranging a 20' or 40' container filled with cleaning products to be sent from Kilcoy. If you have offers of items from Brisbane, we would be happy to throw these things into the container provided they can get the items to Kilcoy. The only request we have is that as the trucking company has been wonderful enough to donate their time, truck, fuel, etc they have requested that the container be unloaded as soon as it arrives so that they don't have to come back a 2nd time to collect it. We will also need to be assured that the truck will actually get all the way to Theodore ie, that there's no road wash outs along the way.
1684	1030	9 Jan 11 – Advise from Lee Crimmin [REDACTED] – Air Base Coordinator has advised that one jet ranger helicopter has been released from Biloela ICC.
1685	1010	9 Jan 11 - Michael Walker of Theodore – [REDACTED] advised that he has 2 x3 bedroom (fully/partially furnished) cottages available 28 Km west of Moura free for accommodation for displaced families. He also has staff willing to volunteer for the clean up. Actions: Notice has been added to the Donations Received Spreadsheet.
1686	0945	7 Jan 11- Matt Russell of DCC Gladstone notifying LDRG only request to their office is when issues and equipment can not be sources ourselves.
1687	1145	9 Jan 11 – Matt Russell of DDC Gladstone – has spoken with Qld Health in relation to time lines for the Hospital Opening. Cr Snell reported that this had been actioned.
1688	1000	Theodore SES – Dawson River Report – 8.6m at 10:00am
1689	0800	9 Jan 11 – Jenny Vakararawa [REDACTED] Request for Anthony Lipsys to supply 2000L of potable water to be available for BPM Cowirick to service, clean all air conditioners in Qld Health facilities on Monday/Tuesday.
1690	1125	7 Jan 11 – Vaughn Becker – Requesting Information regarding recycled water truck in Theodore. Action: Blue provided the information requested.
1691	0845	9 Jan 11- Janice Morgan of Kilcoy – Truck with cleaning products on route on the only road open via Miles. Need to obtain permission to cross Taroom – Theodore load restriction of 5t (vehicle 17.3t) Action: Attempted to contact Main Roads (no contact made due to trading hours), Maureen contacted Nick Paton (QPS) however he advised it is a Main Roads issue. Contact made with DCC for support re: how to progress. Waiting response.
1692	1220	Cr Clancy contacted DDCC in response to e-mail re: additional loaders and operators. Maureen advised that Council's Waste Operations Manager would not recommend, advising that the filling of the skip bins would possibly slow the process.
1693	1218	Request for Assistance – Supply Water for Cleaning – request for private contractor to supplement transport of water for QFRS services. – Keith Shoecraft (1 tanker truck) – Priority Urgent.
1694	1230	Mat of DDCC phoned enquiring how Anglo will be charging for the evacuees staying at it's single man quarters. Action: Mat was advised



		that Anglo are charging on a per head basis.
1695	1220	Mat Russell of DDCC phoned and advised that a Council worker had asked the Premier for more loaders to assist with clean up. Further investigation proceeding.
1696	1636	4 Jan 11 - Cathy Phipps – [REDACTED] Em-mailed advising that she has donated clothes, linen, shoes, crockery, cooking items etc that are all ready to come down to Theodore when a distribution point is up and running. There will possibly also be furniture available. I realize that the clean up needs to happen so when you are ready we will bring it down. Action: Added to the Donation Received Spreadsheet
1697	2154	4 Jan 11 – QRAA Latest fact sheet
1698	0723	5 Jan 11 - Request for DDCC to be provided with a response for the below request by 0830. Mike Shapland has asked that all LDMG's consider the need for electrical contractors within their individual affected areas (eg. Theodore, Condamine etc.) He has asked that LDMG's advise their respective DDMG's: <ul style="list-style-type: none"> - How many electrical contractors will be required; - Where they will be required; - When these contractors will be required (approx time frame if possible); and - Any arrangements that have already been made. Please send your responses directly to SDCC@dcs.qld.gov.au for the attention of Bruce Grady.
1699	0832	Banana Shire Roads Update 8.00pm - 05/01/2011
1700	0844	5 Jan 11 – Request from Joy Pitman, Director of Nursing requesting seeing the other flood news infos in which have been issued. Joy received issue 22.
1701	1335	9 Jan 11 SES Theodore – Dawson River update – 8.8m at 1335.
1702	0840	5 Jan 11 A request was sent to Jenny [REDACTED] in relation to her telephone call to the Disaster Coordination Centre. A food/supply list was requested asap.
1703	0936	5 Jan 11 Jenny Acton [REDACTED] e-mailed through the grocery list as per request.
1704	0954	Hannah e-mailed advising that as per LDRG meeting - Col Head is to raise the issue of Mail and Australia Post at the teleconference he attends on Wed 5 Jan 11 at 11am and see what action is being taken at a state level
1705	09:57	5 Jan 11 – Jeff of [REDACTED] e-mailed advising that Col has provided a timeline of 1200 hours to DDC and SDCC have been advised of this timeline. Jeff requested that Col answer the questions as outlined in #1698 be answered and referred to DDC asap.
1706	1020	Karen Schroter e-mailed advising of discussion with Anglicare (DGR) regarding accepting donations for the whole of Shire and that there will be a committee established to determine eligible recipients. 2010 Banana Shire Flood Appeal - Donations through Anglicare are tax deductible \$2.00 and over Anglicare - [REDACTED]
1707	1021	5 Jan 11 - Matt RUSSELL of Gladstone DDCC asking if the transport of 4 police officers (and food etc) from Biloela to Theodore and the transport of 2 officers from Theodore to Biloela, please be arranged. Transport will be required sometime this afternoon. Further advice will be provided when the officers leave Gladstone of an ETA in Biloela. A 4wd is available to these officers at Biloela if the road to Theodore is passable by this afternoon. If the road remains unusable then helicopter transport will be required.
1708	10:21	5 Jan 11 – Request from Jenny Action that her medicare number please be forwarded on to orders. She has already requested that 500g mushrooms be also ordered (I will amend the order sent before with these changes so they can have it all together)
1709	1118	5 Jan 11 – Request sent to SES for Supply of Containers That Maintain Temperatures Ideal For Food/Medicine Transport And Storage. It's Like A 'High Tech Esky' That Can Be Stacked Ten High. They Are Brisbane Based, But Can Ship Them Up. Their Website Is


		Www.Iceepak.Com.Au ANDRE BEAULIEU from ICEEPAK AUSTRALIA Phone number: [REDACTED]
1710	1216	5 Jan 11 - Ellen Everingham on [REDACTED] replied to an e-mail she received from the Mayor at 1754 on the 4 Jan 11 requesting her to contact him in relation to an e-mail received by LDCC advising they are trying to function as normal but are having to organise everything of our own back however Services at the time weren't being supplied and there was no communication with the town.
1711	1234	5 Jan 11 – e-mail sent to Bruce Grady regarding the information required in regards to the Electrical contractors outlining that he is unsure of the number of Contractors required and that 95% of the work will be in the town. It is predicted the services will be required from Thursday afternoon and the preliminarily arrangements were attached to the e-mail.
1712	1252	5 Jan 11 - Annette King of Anglo [REDACTED] - Dawson Mine would like to extend an offer of assistance from the Recovery Teams for the Theodore Floods from Dawson Mine. Currently Bruce Chater has requested assistance with Dongas and site are reviewing these details and will send confirmation details through on what we are able to assist with, when known.
1713	1259	5 Jan 11 - Jan Proposh's notes after visit to Theodore – attached to –mail. She advised that it will be saved in DEV – flooding file together with any photos.
1714	1415	5 Jan 11 – e-mail from Jeff Beckitt - Please find Gladstone DDCC sit-rep attached from the Gladstone DDCC for 05 th January 2011
1715	1410	5 Jan 11 - E-mail from Ron Clarke advised that he will be telephoning Cr Clancy at some time this afternoon, to obtain the exact details of the areas of immediate need in which we can assist.
1716	1411	5 Jan 11 - E-mail forwarded from Theodore Chamber of Commerce - Following heavy rains, there has been a minor release of nitrate contaminated water from the Queensland Nitrates evaporation ponds. The release is minor and at the level of a trickle. The nitrate level in Kianga Creek approximately 1km downstream of the Maureen Clancy Bridge was measured at 60 parts per million. This is of the same order of magnitude as run-off from agricultural fertiliser. At that concentration, however, the water quality in Kianga Creek is not suitable for livestock. We anticipate that dilution levels after Kianga Creek flows into the Dawson River would result in nitrate levels below the natural background and would therefore be undetectable. QNP is currently monitoring the situation. From Jim Penny Tel: [REDACTED]
1717	1413	5 Jan 11 - Banana Shire Roads Update 2.00pm - 05/01/2011
1718	1438	5 Jan 11 - E-mail from Mat Glover advising he had 2 officers that require road access with 1 ford ranger vehicle. The officers will be returning daily back to Biloela. Mat requested to be advised when the road will be opened at the Northern End so that the QPS and traffic control officers can be advised of the Environmental Team arrival.
1719	1445	5 Jan 11 - Roz Donohoe of Education Queensland e-mailed advising Andie from the LJ Hooker agency in Gladstone has been contacting companies nation wide in order to secure donations. To date she has pledged 4 pallets of Huggies nappies (usually \$40 per box). In addition to this, Kimberely Clark has donated 4 pallets of toilet paper. This will be sent to you by the Kimberely 5 5 5 Jan 11 Clark company for distribution to people throughout the Banana shire who have been affected by floods. In addition to this, S26- who make a variety of medications and baby formula are prepared to donate pallets of baby formula, but they do need a letter from an <i>official government agency</i> to provide this. We would like it if you could please send an email to: [REDACTED] identifying your agency, the nature of the disaster and authorizing the baby formula to be sent to the Banana shire.
1720	1508	5 Jan 11 Janice Morgan e-mailed to give an update on the Killkoy donations – 'We have been given 2 pallets of cleaning liquid & rags from the lovely people at Ozclean. We also have 1 high pressure cleaner at this stage & various other smaller items. Our community has really embraced the opportunity to assist. We are keeping a list of items so that I can email these to you or someone in advance of the truck arriving, so that you know what you will be receiving. Hope things are going ok with the water treatment & sewerage.'
1721	1355	5 Jan 11 Monica Atfield [REDACTED] e-mailed regarding receiving a phone call from Ben of Gracemere RSL who rents

		a shed to an industrial cleaning business. Apparently this business has seriously big vacuum water cleaners. According to Ben they are high power water pressure combined with high power vacuum and are self contained on a truck. They have: 1 X 20 tonne on a semi @ \$200 /hour, 1 X 15 tonne @ \$150 /hour, 1 X 7 or 8 tonne @ \$150/hour. (No idea how travelling time comes into it) Ben seemed to think these were special rates. They would be able to come out here until such time as they can get into Rocky to work there. If you would like to know more contact Ben on [REDACTED]
1722	1548	5 Jan 11 Banana Shire Roads Update 3.30pm - 05/01/2011
1723	1603	5 Jan 11 - LGAQ news release which will be sent to general media this afternoon.
1724	1617	5 Jan 11 - E-mail from DDC - QBSA information regarding flood recovery for residences.
1725	1652	5 Jan 11 -E-mail received from Ken Smith of <u>Department of the Premier and Cabinet</u> advising The Premier announced today, that Major General Mick Slater had been appointed to lead Queensland's Flood Recovery Taskforce, please find attached the full media release for your information. He attached the Taskforce Doc.
1726	1718	5 Jan 11 -Col Head e-mailed to advised that as discussed with Inspectors Coleman and Hill and Sergeant Beckett, attached is a summary of current and proposed actions for Theodore.
1727	1734	5 Jan 11 - E-mail received from Jeff Beckett advising that – in relation to the clean up work required, the Acting Commissioner Queensland Corrective Services has directed QCS head office to proactively engage with EMQ Disaster Managers and council officials on an area by area basis. This request has been endorsed by the Director-General to facilitate the use of low-risk prisoners to assist in the recovery of flood affected areas. If this resource is considered necessary to assist in the repatriation process, please forward a request for assistance so that we may progress it through the SDCC.
1728	1805	5 Jan 11 -Jeanie Conachan of Theodore District Health Council Inc. emailed will an attachment 'The latest news on Theodore'
1729	2031	5 Jan 11 – e-mail received from Jeff Beckett regarding a meeting held with insurance stakeholders. Requesting that advice be provided to the Gladstone DDCC at the earliest convenience to ensure that the Insurance Council of Australia is notified by the DDCC as requested.
1730	2120	5 Jan 11 -E-mail received from Jeff Beckett advising that he received a call tonight from the SDCC advising that the ADF have approved the WTP and a Blackhawk will be attending Theodore in the morning (unknown time) with a recon Engineering team, all working well, a Chinook will arrive in the afternoon (unknown time) with the WTP and it is expected to be up and operational before the day is done. I was not able to be provided with a contact number for the pilots, but I'm guessing that their aircraft will be a little louder than the others and won't be missed when it arrives. Detective Jules Tyson at Theodore has been advised of this, and I've spoken with Maureen tonight. Matt Russell is starting at 0700 at the DDCC.
1731	2149	5 Jan 11 - E-mail from - Jeanie Conachan of Theodore District Health Council Inc. with the Flood Recovery Taskforce Doc.
1732	2231	5 Jan 11 -e-mail received from Natalie Dunk-Andrews of Central Qld Rural Division of General Practice - [REDACTED] – Requesting that she be contacted to arrange medical supplies to be transported with the food drop scheduled for the 5 Jan 11. She has received requests for meds today therefore checked with the co-ordinator for that area to see what was happening.
1733	1548	9 Jan 11 - Local District Situation Report (SITREP)
1734	0726	Request for assistance – Collection of refuse and food affected items.
1735	0729	9 Jan 11 – Request for assistance – To change evacuation status for use of helicopter to “food, medical supply and essential personnel transport” status
1736	0752	9 Jan 11 – Request from Matt at DDCC requesting confirmation be provided that the LDCC have attempted to source these resources and if so where from. (relating to the change of evacuation status for the use of helicopter)
1737	0752	9 Jan 11- Advise received via LDRC Administration that J J Richards, Gladstone and Johny's Truck Hire, Biloela are providing the skips bins and travel to & from Trap Gully for disposal. Garry Doobs, Biloela providing skid steer & driver & QR Rail are providing a driver.

1738	0819	9 Jan 11 - Request for Assistance - Lister Motor's Transport, Gladstone have commenced transportation.
1739	0913	9 Jan 11 - Wayne Hepple of EMQ forwarded through draft and example docs (Action Plan & Recovery Plan) for Cr Maureen's actioning.
1740	0915	9 Jan 11 - Jeanie Conachan of Theodore District Health Council Inc forwarded through the Notice to Land owner signed by Council Acting Chief Executive Officer.
1741	1048	9 Jan 11 - E-mail received from Matt of DDCC advising - I have just spoken with Marcus HILL who is currently out at Theodore. Can the LDCC look at making arrangements for additional loaders and operators to be sent to Theodore to help with the clean up. Marcus has spoken with the clean up crews on the ground at Theodore and at the moment they are loading a significant amount of rubbish by hand. Marcus has suggested that an additional 4 loaders and operators would be required. If the LDCC are not able to source these locally or at Biloela etc please make a request for assistance to the DDCC
1742	1240	 110109 Media elease 12.00pm.d... 9 Jan 11 -Media release
1743	1635	8 Jan 11 – received request from the QFRS for 2 employees from Dawson Mine who are from the Moura town fire brigade to assist in the disaster clean up at Theodore. Names – Patrick Holland & Peter Jackson. Actioned: Contacted Anglo Coal and spoke with Annette King with the request, Annette asked why those particular employees two employees were required and she was advised that it was because they were holding leadership positions and were to undertake the disaster cleanup operation. The request was denied by Anglo Coal.
1744	1610	9 Jan 11 - Maureen made contact with the Theodore residents accommodated at the Settlers Motor Inn, to notify that they are to prepare to return to Theodore by Wed 12 Jan 11.
1745	1440	9 Jan 11 Vaughn Becker has received 12 requests to have Septic Systems assessed. Action: A list of residents will be given to Council's EHO to proceed. He also received request for more wheelie bins and plastic container 1t Pods to assist with the clean up. Contact to be made with QMP for supply.
1746	1500	9 Jan 11 – Jenny Vakararawa [REDACTED] – re: If roads closed tomorrow (mon 10/1/11) to Theodore if further rain falls overnight. Qld Health needs to have Helicopter transport for 3 QH staff from Biloela and QH staff member from Moura. Jenny Vakararawa, Lyn Vanlittalie, Jane Walker and Judith Radburn (from Moura)
1747	1310	9 Jan 11 – Contact was made with Jeff Beckitt of DDCC advising the Dawson River Height had reached 8.82 m at 1340.
1748	1435	9 Jan 11 – Theodore SES- Dawson River Flood Report – 8.82m 1435
1749	1248	 110109 Media elease 12.00pm.d... 9 Jan 11 - Media Release e-mailed to media companies.
1750	1355	9 Jan 11 -Zoe of EMQ phoned to confirm that 25 volunteers are arriving in Moura from the North – Cr Snell
1751	1440	9 Jan 11 – Contact was made with Jeff Beckitt of DDCC advising the Dawson River Height had reached 8.82 m at 1440.
1752	1700	9 Jan 11 – Bill Giles of Telstra phoned [REDACTED] with message ' Ready to be at Woorabinda Police. This has been actioned.
1753	0740	10 Jan 11 – David McClure from Brisbane [REDACTED] would like to volunteer for the clean up of Theodore

1754	0800	10 Jan 11 – Andy Williams [REDACTED] would like to volunteer his and his wife's services for clean up in Theodore. They are available until Australia day.
1755	0840	10 Jan 11 - Paul Dimech of the Dept of Education Emergency Management Unit [REDACTED] has someone on the way to check on the education facilities in Theodore and would like to know where to find the best accommodation for this person in the area.
1756	0850	10 Jan 11 – Karen Crouch [REDACTED] would like to know if Morris Lane is on the list for help
1757	0740	<p>10 Jan 11 – Request for assistance no. 27 Purchase of fuel from Shoecraft's BP Service Station for the Sunwater Backhoe that was loaned for the clean up. – Authorised Todd Sleeman LRC</p> <p><u>Email 0732 10/1/2011</u></p> <p>From: Councillor Vaughn Becker Sent: Monday, 10 January 2011 7:32 AM To: Sleeman, Todd Cc: Emergency Subject: Fuel for Backhoe</p> <p>Hello Todd</p> <p>Late yesterday fuel was required for the Sunwater backhoe that they have loaned for the cleanup. The only fuel was at the Council depot at the airport and it was not practical to get it to the machine or the machine to the fuel. Therefore fuel was purchased at Shoecraft's BP Servo and booked to Council. The docket was signed by Tim Stevens from Sunwater.</p> <p>Regards Vaughn</p>
1758	0850	10 Jan 11 – Mick Pitman of Followmont Transport [REDACTED] – Followmont has trucks that can run to Moura & Theodore if Freight is needed. Mick also has 4 pallets of bedding and clothing for Colleen Torney [REDACTED] he would like to know where to take these.
1759	0850	10 Jan 11 – Request for assistance no. 28 – 75 assorted sizes leather rigger gloves through Council Stores – Authorised Todd Sleeman LRC
1760	0910	10 Jan 11 – Bobbi Moore of Condamine Recovery Centre [REDACTED] – 8 man crew from Bribie Island Lions Club. 1 Electrician and 2 Plumbers in the crew. Bobbi highly recommends these people and would like to know if they can be of use.
1761	0915	10 Jan 11 – Janice Creed of Biloela Anglicare [REDACTED] – Anglicare would like to send a group to participate in the clean up in Theodore, need details for the coordination and what to bring
1762		<p>Email 0659 6/1/2011 from TDHC - Jeanie Conachan</p> <p>Subject: Theodore Rebuilds - fundraising group</p> <p>Thank you to those of you that have participated and those that have indicated you would like to participate in some way. Not being able to get together physically seems to not slowed our progress with some great ideas evolving over the week.</p>




	<p>I have attached notes from Sunday and Wednesdays meeting. The notes are brief and unattractive - not time to be wasted formatting when there is work to be done!! ;)</p> <p>Anything you would like more info on please let me know and I can elaborate. Especially by ways of eliminating double ups.</p> <p>If you would like to be involved in someway or have a burning idea you would like to shoot through - please do so!</p> <p>Also to let you know that by Friday www.theodorerebuilds.com.au will be up and running all going to plan. Will keep you posted. (also twitter @theodorerebuild just incase you're a twitter head!)</p> <p>Cheers, Fleur</p> <p>Fleur Anderson Cahoots Communications PO Box 474 Theodore QLD 4719</p> <p>[REDACTED]</p> <p>s: cahootscommunications</p> <p> </p> <p>#1 0201 Fundraising Group notes.pdf #2 0501 Fundraising Group notes.pdf</p> <p>Attachments -</p>
1763	Email 0819 6/1/2011 from Works road update as at 0800 5/1/2011
1764	<p>Email 0838 6/1/2011 from John Hooper</p> <p>From: DAVIS, Brett [REDACTED] Sent: Wednesday, 5 January 2011 5:50 PM To: Hooper, John (Mayor) Subject: Re: more Theodore Flood Pics</p> <p>Thanks John,</p> <p>After our talk today we have a response unit ready to be in Theodore on Saturday. We felt it was best to give folk a day or so to take stock a bit before we come in. We will stay in touch with you regarding our intentions there and where we will set up. At this stage we intend to base ourselves in Bilo. Regards</p>




		Brett
1765		<p>Email 0838 6/1/2011 from John Hooper From: Warren Middleton (Home) Sent: Wednesday, 5 January 2011 7:44 PM To: Head, Collin; Councillor Maureen Clancy; Hooper, John (Mayor) Subject: LDMG Hi If things go "pear shape" with all this predicted rainfall, and you think I may be of assistance, give me a call on my mobile [REDACTED] and I will return from leave. In the meantime, good luck with the recovery, you're going to need it? Cheers Cr Warren Middleton</p>
1766		<p>Email 0847 6/1/2011 from Matt Glover Dear LDMG, As Council's Chief Health Officer, I recommend as part of recovery phase that the following is in place to ensure Public Health, Disease Control and Animal Control.</p> <ol style="list-style-type: none"> 1. residents should only return once sewerage and water supplies are re-established to control disease and ensure public health is maintained 2. prior to residents returning essential food premises with cold storage will need to be operating with adequate re-stock of food 3. when residents return animals should remain in care until the residence has been cleaned and fences repaired to ensure effective control and supervision animals. 4. when residents clean their property they should not sleep in the residence until it clean and free of water, mud and wet materials. <p>Mathew A Glover MPIA, MEHA, MAIBS Director - Development & Environmental Services</p>
1767		<p>Email 1458 4/1/2011 Offer of Support and Assistance from Helen Simpson, Senior Community Relations Advisor GLNG Project and Eastern Australian CSG Fields</p>
1768		<p style="text-align: center;"> SDCC Sitrep 1700 050111.pdf</p> <p>Email 2203 5/1/2011 SDCC Sitrep 13</p>
1769		<p>Email 0759 6/1/2011 22mm from approx 6pm 5/1/11 to 7am 6/1/11. Cracow Creek has risen again. Richard and Sarah Cox "Cracow Station" [REDACTED]</p> <p>Regards Sarah</p>




1770		Email 0716 5/1/2011 - Offer of assistance with cleanup from the Rotary and Lions clubs
1771		Email 0950 6/1/2011 from Di Corfield (Works) Just following on we also had Steve Corfield & Keith Campbell who cooked a BBQ at their house and bought it down to feed everyone. Russel Schroter who came in after spending those big days at Moura cooked Breakfast and Shane Corfield who went to woollies and bought all that food and cooked when we fed the army guys... I also had Kerrod Corfield running some of the evacuees up to the hospital as well and assisting the police at the civic centre....
1772		Email 0952 6/1/2011 Jeanie, we had another 34.4mm last night. Lonesome is up about 1m from yesterday.
1773		Email 0952 6/1/2011 Hi Vaughn As per phone call today, Gagal is happy to offer what assistance we can for the Theodore community. We can offer a couple of carpenters and apprentices to assist with clean up and as other tradesmen return from leave and become available we will be able to supply more help. I am also prepared to ask electrical apprentices who may be off roster to give assistance where they can. We also have some women who work for our community services section who are prepared to go to Moura and help with children's activities and also to travel to Theodore to keep children occupied while parents clean up. Where we from the Biloela office can assist please just ask. Also as you are aware we have 2 large powered sheds near the Silo in Biloela which we are happy to make available for storage if you require places to store goods. There is a kitchenette, 2 toilets & a shower in one building. We could arrange for a fridge, microwave, fry pan & utensils to be put in there. Unfortunately there is no stove as yet. We empathize with the people in our whole shire who have and are currently facing such hardship and acknowledge the efforts of all people involved in the emergency services and also the volunteers who are giving their time and talents in whatever capacity. The generosity of the community at large is also to be applauded. Stay safe and call on us when you are ready. Regards Glenda G Vasey Senior Field Officer GAGAL Biloela
1774		Email 1027 6/1/2011 From: Robbie Medlin Sent: Thursday, 6 January 2011 09:50 To: Wayne Hepple Subject: RE: Theodore recovery rep Hi Wayne, I have been informed that this would not be covered under NDRRA Robbie Medlin Regional Director EMQ Central Region PO Box 1407 Rockhampton Q 4700



		<p>From: Wayne Hepple Sent: Wednesday, 5 January 2011 12:16 To: Robbie Medlin Cc: Zoy Green; Anthony Lee Subject: Theodore recovery rep</p> <p>Hi Robbie As discussed last night, sorry for the delay Situation The Banana Shire recovery group is established and working through the establishment and governance processes for the shire As the Theodore community was greatly impacted by the flooding a representative of that community was selected to be a member of the shires recovery group to ensure their issues are met Mr Peter French who is the rep resides in the Dawson Valley area, his residence is located on the inaccessible side of the river Peter owns an aircraft and is willing to use it for travel from Theodore to Biloela to attend recovery meetings The issue is as he has now lost two crops he is not in a financial position to fuel the aircraft and his drive time from Theodore (when accessible) is 2 hrs, 4 return, resulting in much lost time The BSC can source three drums of fuel locally and Peter is willing to allow the use of the aircraft to move resources back and forwards to Theodore as part of the meeting attendance The question from the LDMG/LDCC is; If council purchases the fuel and provides it for Peters use to attend Recovery meetings, is this eligible under the provision of Recovery costs through the NDRRA arrangements The cost might be about \$300 per drum Cheers Wayne Wayne Hepple Area Director– Far Northern Region State Emergency Service & Emergency Management</p>	
1775		Email 1035 6/1/2011 Offer of help from Troom Lions Club	
1776		<p>Email 1127 6/1/2011 Hi Vaughn Susie Douglas Gold Coast Councillor rang me to see what they can fill the container with when they send Bruce's medical equipment. I told her about Kilcoy sending cleaning items. She wanted to make contact with John Hooper. I gave her your mobile and she will ring you this afternoon. She would have to check the roads to see which are open to traffic/tonnage restrictions etc. I hope you're the contact person for this information, if not, who do I pass the message to? Sharyn</p>	
1777		<p>Email 1159 6/1/2011 Hi Matt I agree with your recommendations.</p>	




	<p>It is essential that there is a secure water supply and sewerage infrastructure is working before the return of residents to the area. Food storage and food supply is also essential. If I can be of further assistance please contact me. Regards Paul From: Glover, Matt Sent: Thursday, 6 January 2011 8:47 AM To: Emergency; Sleeman, Todd Cc: McDougall, John Subject: Residents - Re-entering Theodore Dear LDMG, As Council's Chief Health Officer, I recommend as part of recovery phase that the following is in place to ensure Public Health, Disease Control and Animal Control. residents should only return once sewerage and water supplies are re-established to control disease and ensure public health is maintained prior to residents returning essential food premises with cold storage will need to be operating with adequate re-stock of food when residents return animals should remain in care until the residence has been cleaned and fences repaired to ensure effective control and supervision animals. when residents clean their property they should not sleep in the residence until it is clean and free of water, mud and wet materials Mathew A Glover MPA, MEHA, MAIBS Director - Development & Environmental Services</p>
1778	Email 0819 6/1/2011 from Works road update as at 1200 6/1/2011
1779	<p>Email 1219 6/1/2011</p> <p>Dear CEO</p> <p>I refer to the claims under the Natural Disaster Relief and Recovery Arrangements (NDRRA) for restoration of essential public assets following activated natural disaster events.</p> <p>As you are aware, Mr Graeme Newton, Director General, Department of Infrastructure and Planning advised you in his letter of 14 December 2010, that claims submitted for events after April 2010 must not include the usual salaries or wage costs that Council would have incurred when employing Council day labour staff to undertake emergent or restorative work. This includes normal salaries and wages for Council staff on the permanent payroll.</p> <p>Only extraordinary costs beyond these standard salaries or wages are eligible and can continue to be claimed. This includes costs such as overtime and allowances, backfilling staff deployed to response operations, and engagement of consultants, contractors, or commercial entities.</p> <p>In conjunction with the Local Government Association of Queensland, the State is offering to provide a voluntary mechanism to comply with the NDRRA Guidelines. This mechanism would allow contracting arrangements between Local Governments and Local</p>






	<p>Government Infrastructure Services (LGIS) to carry out work associated with disaster events.</p> <p>The voluntary service delivery model has been developed in response to the recent and current monsoonal events in Queensland along with the extended storm season which Queensland has now entered. It is available to all Councils, where Council's total projects costs exceed \$100 000 for the activated event.</p> <p>I trust this information is of assistance. If you require any further information, please contact Mr Stephen Johnston, Executive Director, Office of Local Government, Department of Infrastructure and Planning, on [REDACTED] or Mark Girard, Chief Executive – LGIS, on 07 [REDACTED] who will be pleased to assist.</p> <p>Yours sincerely</p> <p>Michael Kinnane Associate Director-General Office of Local Government</p>
1780	 20110106104653123 .pdf Email 1301 6/1/2011 from Alan Harris Taroom
1781	Email 1308 6/1/2011 from Works road update as at 1300 6/1/2011
1782	 Situation Report 017.doc Email 1416 6/1/2011 DDCC Sitrep 17
1783	Email 1443 6/1/2011 Request for Premier numbers from Gladstone DDCC
1784	Email 1600 6/1/2011 from Works road update as at 1530 6/1/2011
1785	Email 1610 6/1/2011 An extra room is required to be booked at the Callide Motor Inn for tonight – this is in addition to the two rooms already booked. This room is required for the four officers heading to Biloela now (one officer in a female) and will be going to Theodore tomorrow. Connie Caris Sergeant 7005 Gladstone District Disaster Coordination Centre
1786	Email 1623 6/1/2011 – Media release for flood affected tenants and landlords
1787	 V10 Activation Summary Qld Flooding Email 1646 6/1/2011 -
1788	Email 1647 6/1/2011 – Request for information regarding helicopters from Independent aviation
1789	Email 1655 6/1/2011 – From Anglo American Releasing Pat Hollands from work to help with relief






1790		 110106 Situation Report 27.doc... Email 1658 6/1/2011 Sitrep 27
1791		Email 1713 6/1/2011 – From DDCC Gladstone follow up from Sitrep 27 Requesting evacuation and inundation numbers
1792		Email 1713 6/1/2011 From Anthony Lipsys (Water and Sewage) order for equipment for raw water pumps
1793		 Sc652ds110106174 60.pdf (59 KB)... Email 1755 6/1/2011 From Jaz Tumbers to DDCC Gladstone – Request for assistance 19
1794		Email 1759 6/1/2011 notification of the setup of a website to allow for the sharing of stories about the flood.
1795		Email 2228 6/1/2011 The latest info That I have from Vaughn Becker is <ul style="list-style-type: none"> • On Friday 7th – One person per Business may enter Theodore, to survey damage to businesses. • On Saturday 8th – One person per household may enter Theodore to survey damage to house. • Every person must <ul style="list-style-type: none"> o bring bottled water, o wear gloves to touch damaged items o wear sturdy, covered shoes Jeanie Conachan Project Officer & Rural Primary Health Services Coordinator Theodore District Health Council Inc.
1796		Email 0640 7/1/2011- Reply from DDCC to request for assistance forwarded by Jaz Tumbers Good morning Anthony, I have read the request and I am uncertain as to what it is that you seek from the DDC. You certainly do not require approval from the DDC to attend to infrastructure services, repairs or replacement, however if you require assistance with transport arrangements or the like than we'll be more than happy to assist. Any questions please do not hesitate to contact us. Regards Jeff
1797		Email 0703 7/1/2011 from DDCC regarding the viability of Moura State School as evacuation center
1798		Email 0710 7/1/2011 From DDCC – forward of request for assistance for the transport of mattresses from Rockhampton to Theodore for use in the RSL Hall
1799		Email 0756 7/1/2011 from works – road updates as at 0800 7/1/2011
1800		 Flood Taroom.xls Email 0758 7/1/2011 From Alan Harris report regarding Flooding in Taroom







1801		Email 0817 7/1/2011 forward of email regarding residents re-entering Theodore (written by Matt Glover) to DDCC
1802		Email 0819 7/1/2011 forward of Request for assistance 19 to Josh Brumpton
1803		Email 0854 7/1/2011 from DDC regarding Request for assistance 19 If the LDCC are able to handle the request at the LDCC level there is no need to seek approval. Regards Matt
1804		Email 0911 7/1/2011 picture of floods in Boston Globe
1805		 image-107085350-00 01.pdf Email 0946 7/1/2011 Special Permit request from Allan Bruggeman
1806		Email 0949 7/1/2011 to Don Arnold DERM Don, Due to recent flooding throughout the Theodore Township and the inaccessibility of the Theodore Landfill, Banana Shire Council proposes to construct a temporary site for storing waste resulting from flood damage. Council proposes to construct this facility at the Theodore Aerodrome. The disposal area will be fully enclosed by a 1m high soil bund and double lined with black plastic. Any rainfall that accumulates within the bunded area will be pumped out as needed by a licensed operator and disposed of appropriately to a licensed facility. From this location, the waste will be removed and transported to Trap Gully Landfill in Biloela. The facility will then be dismantled – bunding soil and plastic lining will also be removed to Trap Gully – and the area will be returned to its original condition. Council will be submitting a Voluntary Transitional Environmental Program which will further outline the steps to be taken should this option be implemented. Regards, <i>Brendan Wogandt</i> Environmental Officer Banana Shire Council
1807		 110106 Situation Report 27.doc... Email 1008 7/1/2011 to DDCC Sitrep 27
1808		Email 1009 7/1/2011 Subject: RE: Theodore Rebuilds - fundraising group Hi all I can now confirm that we have a bank account for the Theodore Recovery Appeal Trust fund. It's details are as follows: Theodore Recovery Appeal Trust National Australia Bank  Please use this account when quoting to all donors.





		Madonna – pls ensure that this is the bank account quoted in the Townsville Bulletin article tomorrow. It will look much better to the public to have a dedicated bank account rather than using Merit Partners Trust Account. cheers Rosemary Campbell Director
1809		Email 1009 7/1/2011 From Janice Morgan regarding timetable for truck from Kilcoy
1810		Email 1010 7/1/2011 list of items donated from the Gold Coast
1811		Email 1010 7/1/2011 relief good being sent by Brett Stone of We move trucks
1812		Email 1103 7/1/2011 from BSC - Acknowledgement of Truck from Kilcoy
1813		Email 1104 7/1/2011 Offer of assistance with clean up from Bevin Smith
1814		Email 1150 7/1/2011 Offer of assistance with rebuilding from ROWLO Construction
1815		Email 1200 7/1/2011 Public health notification for emergency response workers
1816		Email 1201 7/1/2011 from works – road updates as at 1200 7/1/2011
1817		Email 1228 7/1/2011 from state recovery coordinator Good morning You would be aware the Premier has announced the high level governance arrangements for recovery and the establishment of a Flood Recovery Task Force. Over the coming days there will be established more detail around the process for engagement, communication, tasking and reporting. Please find attached a structure for recovery that has worked effectively for previous events. In the meantime please continue to use the disaster management system for request for assistance tasking and if you could identify these as recovery related it would be appreciated. I will be in contact soon to provide relevant contact lists and discuss the opportunity for visits to affected areas. The scale of the event will require significant discipline around tasking and governance and I would encourage each affected Local Government area to establish the governance structures proposed in the documents necessary to support the recovery process. Regards Bruce Grady State Recovery Coordinator  Queensland Floods Local Recovery Group
1818		Email 1233 7/1/2011 offer of discount on cleaning supplies from Salt off Australiasia
1819		Email 1237 7/1/2011 request for information received by SES (from Sarah Forsyth)
1820		Email 1311 7/1/2011 notification to DDCC of rotation of personal within the LDC
1821		 Theodore Cleanup Instructions.... Email 1803 7/1/2011 from BSC


1822		<p>Email 0617 8/1/2011 From Terry Zillmann Good Morning, Some info for this morning's Sitrep; During the clean up period QAS will have additional Paramedics and ambulances in Theodore to treat and transport any patients out of Theodore, given the Theodore Hospital will not reopen until potable water has been restored. Air evacuation of medical patients may still occur depending on the condition/needs of the patient, if this is required the retrieval will be coordinated through the Queensland Clinical Coordination Centre. QAS will have coverage in Theodore from 0800-1700 hrs and return to Moura nightly. This will cover the hours that the Theodore will be accessible by residents of 0830-1600 hrs. Regards, Terry Zillmann ASM Officer In-Charge Biloela Station</p>
1823		<p> 110108 Media release 7.00am.do... Email 0940 8/1/2011</p>
1824		<p> Sc652ds110108095 10.pdf (44 KB)... Email 0958 8/1/2011 to DDCC Sitrep 22</p>
1825		<p>Email 1053 8/1/2011 from DDCC Good Morning With regards to the inquiry about the recovery centres run by the Red Cross Inspector Hill has confirmed the following: The Red Cross are transitioning their recovery operations from Moura to Theodore today. By Monday all recovery centre facilities will be available through Theodore only. This will include services such as Lifeline, centrelink etc.. to enable residents to seek whatever assistance they need whilst they were conducting assessments of their properties in Theodore. I hope this clears things up a little. Regards Jane Healy Gladstone DDCC</p>
1826		<p>Email 1137 8/1/2011 Request for information fro State SAR Coordinator</p>
1827		<p> 110108 Situation Report 28.doc Email 1240 8/1/2011 Sitrep 28</p>
1828		<p>Email 1450 8/1/2011 From Matt Glover advise on Septic Systems in flood affected areas</p>










1829		Email 1503 8/1/2011 From Kerry Evans registering more volunteers
1830		Email 1505 8/1/2011 From BSC media release and cleanup instructions   110108 Media Theodore Cleanup elease 7.00am.do... Instructions....
1831		Email 1616 8/1/2011 Offer of hire of temporary fencing from Nationwide Temporary Fencing
1832		Email 1617 8/1/2011 From Brett Davis requesting information on where to set up in Theodore
1833		 110108 Media elease 4.00pm.do... Email 1625 8/1/2011 Media Release from BSC
1834	1015	10 Jan 11 – Margerie Snell – Reporting water starting to run over Lnkes road again
1835	0950	10 Jan 11 – Daryl Cupitt 49929475 Wants to make a donation but was unable to find anyone at Mitre 10 Building – was give Justine’s phone number
1836	1030	10 Jan 11 – Robin Mackson 33927545 Wants to make donation of goods – was give Justine’s phone number
1837	1035	10 Jan 11 – Dawson River reading Theodore – 9.08m
1838	1055	10 Jan 11 – Colleen Torney 49953246 Wants to make donation of goods – was give Justine’s phone number
1839	1140	10 Jan 11 – Roger Georges Load Hire Willowong Dontation of Hire of loader free of charge if required
1840	1200	10 Jan 11 – Cr Pat Brennan – Requesting patch work on land beside IGA to enable unloading of supplies – Work programmed (Works)
1841	1155	10 Jan 11 – Dawson River reading Theodore – 9.08m
1842		Email 0709 10/1/2001 From Todd Sleeman Baralaba Mine Inundation  Baralaba mine.mp4
1843		Email 0728 10/1/2011 from Bruce Chater Suggestion for Premier  Theodore achievemets and su
1844		Email 0757 10/1/2011 Monday 10/1/11 at 7.40 am Patrick Ganning, EMQ, advised that SES was experiencing technical difficulties with 132500 SES emergency number. Phone calls would be diverted to Banana Shire Council temporarily. Denis Carr


1845		Email 0811 10/1/2011 Offers of assistance Status board
1846		Email 0820 10/1/2011 Queensland Health's range of fact sheets
1847		Email 0907 10/1/2011 from works – road updates as at 0800 10/1/2011
1848		Email 0940 10/1/2011 From Agforce – Information and services for flood recovery and rebuilding
1849		Email 0950 10/1/2011 from Clair Flemming (Sharp) offer of portable accommodation for construction crews
1850		Email 0956 10/1/2011 from BSC to Clair Flemming (Sharp) Request for Quote
1851		Email 10020 10/1/2011 From Josh Brumpton regarding 300 bins for Theodore – what job number to charge it to.
1852		Email 1010 10/1/2011 From Sandy to Josh Brumpton – Job number for Bins
1853		Email 1050 10/1/2011 From Josh Brumpton notification of order for 300 bins placed
1854		Email 1157 10/1/2011 From Rebel Media Hi Sandy, I would like to organise an interview with someone regarding the flood recovery / relief efforts in the Banana Shire. Kind regards, Kristie Currie Front Office Manager /Secretary Rebel Media
1855		 dwa6A.txt Email 1203 10/1/2011 DDCC Gladstone update
1856		 dwaF7.txt Email 1203 10/1/2011 From BSC website donation of bibles
1857		 8th JanuaryTASK FORCE Meeting.docx Email 1203 10/1/2011 From Anthony Lee (DCS) 8 th Jan Task force meeting minuets
1858		 NOTES FROM A MEETING BETWEEN C Email 1203 10/1/2011 From Anthony Lee (DCS) minuets Task force meeting
1859		 No.1 General Coordination Meeting Email 1204 10/1/2011 From Anthony Lee (DCS) minuets from General Coordination meeting



1860		 9TH JANUARY ADVISORY TASK GRC Email 1204 10/1/2011 From Anthony Lee (DCS) 9 th Jan Task force meeting minuets
1861		Email 1205 10/1/2011 From BSC website offer of assistance with cleanup
1862		Email 1205 10/1/2011 From BSC website enquiry as to any work/tenders available for cleanup
1863		Email 1205 10/1/2011 From Noel Abrahams request for information
1864		 9th JANUARY LOCAL TASK FORCE MEETIN Email 1205 10/1/2011 From Anthony Lee (DCS) Minuets
1865		 9th ANNA BLIGH BRIEFING.docx Email 1206 10/1/2011 From Anthony Lee (DCS) Minuets
1866	1230	10 Jan 11 – Elizabeth [REDACTED] - wanted to register as Theodore residence – advised to contact Red Cross
1867	1235	10 Jan 11 - Dawson River reading Theodore – 9.10m
1868		4 Jan 11 – Thomas Feichtin [REDACTED] – Enquiring about access to his property being reinstated – issue forwarded to Greg
1869		Email 1225 10/1/2011 from works – road updates as at 1200 10/1/2011
1870	1335	10 Jan 11 - Dawson River reading Theodore – 9.10m
1871	1315	10 Jan 11 – Peter Polizzi [REDACTED] Theodore Resident – Rang looking for his dog which was evacuated from Theodore – Compliance officer informed and will call back
1872	1230	10 Jan 11 – Alaine [REDACTED] Biloela Recovery Centre – 2 persons extra at Theodore who do we contact? – Advised that they report to the Theodore Recovery Centre
1873	1230	10 Jan 11 – Kerena [REDACTED] Woolworths – Thurs order for Haley Anderson – List faxed to Woolworths for their records
1874		 dwa27.txt Email 1247 10/1/2011 From Andy Ready offer of Veterinary assistance and supplies
1875		  St Vincent de Paul Invoice.pdf St Vincent de Paul itemised details.pdf Email 1247 10/1/2011 From St Vincent de Paul invoice for clothes supplied to evacuees

1876		 dwa37.txt Email 1247 10/1/2011 From Blue Sky Group offer of Service
1877		 Moura IGA Invoice.pdf Email 1248 10/1/2011 From Moura IGA invoice for goods purchased for evacuees
1878		Email 1257 10/1/2011 From Pastor Allen Hope Church – Offer of assistance 2-3 men available
1879	1415	10 Jan 11 – Russel McClaine [REDACTED] Colonial Chemicals Sydney – Russel’s Company sent Insect Repellent to Theodore with Dr Chater in mind he would like an update on this
1880	1435	10 Jan 11 - Dawson River reading Theodore – 9.12m
1881	1450	10 Jan 11 – Greg McMurray [REDACTED] Bowen Hills – Would like to donate his product Red Bull to the Essential Services workers and requires the numbers for this.
1882	1545	Theodore – Jennifer River Readings 9.13m at 1545
1883	1430	Confirmed with DDCC that Recovery Centre hours would change to 8am-5pm from Tue 11/1/11. Matt Russell approved this change.
1884	1600	Jane of DDCC phoned regarding concerns that have been raised with the Premier relating to her papers and stock not being delivered. Cr Clancy phoned Jane back straight away and concluded that Mrs Major was not in need of emergency assistance nor the services of the LDRG.
1885	1610	A phone call was received in relation to a concerned gentleman by the name of David Gosling 0457163881 who is stuck in Bundaberg. He has not heard from a Michelle Staffed [REDACTED] of [REDACTED] Thangool since she told him the creeks were rising. He said that if they were stranded, then they would not have shopped since before Christmas. Todd Sleeman contacted the Biloela Police and provided them with the information for follow-up.
1886	1635	Mat spoke with the Mayor regarding the photos in which Julian Luke, Journalist, Queensland Country Life requested via e-mail. The Mayor has requested the release of pictures.
1887	1616	4 Jan 11 – Letter recieved from Colonial Chemical Company advising that they with courier 500 SKOOT Personal Insecticide and Repellent.
1888	1628	Julian Luke, Journalist, Queensland Country Life e-mailed requesting the photo’s provided to Simon Crean from Council.
1889	1608	E-mail received with information on earthmoving works from the GoldCoast – Earthfleet. Says that their operators would be willing to assist for the cost of the normal hourly rate but would organize transport and pay for accommodation.
1890	1608	EBAI e-mailed - Info updates for QLD floods
1891	1541	  Fact Sheet_flood Fact Sheet_flood information for prima information for indivic Email received from CondonTreasure Pty Ltd containing factsheets in relation to Practical help for Queensland flood victims
1892	1540	Banana Shire Roads Update 3.30pm 10/01/2011
1893	1037	10 Dec 2011 - Message from Customer Service that John Walker contact Jake Norton of Qld Fire Brigade– 1800 621 533.


1894	1223	 Disaster response Debrief Issu... Disaster response Debrief Issues.doc
1895	1220	11/01/2011 - CEO instructed Works Manager to commence construction of hard stand at Theodore Recreation Reserve to accommodate shipping containers containing donated goods. (Estimated cost for plant, labour & materials \$15,000-\$25,000)
1896	12.36	11/01/2011 – Request for assistance form – Transport water samples extracted from water main lines for testing/analysis at Eco Scope Environmental via helicopter.
1895	1325	11 Jan 11 - Sarah Rafferty of Biloela hospital phoned – Kelly Williams from Wondai is a midwife who is required at the Biloela Hospital. Kelly's phone no. [REDACTED] David Hecks air ops confirmed Kelly will be picked up from Wondai airport. Action: Referred back to QLD Health not a recovery group exercise.
1896	1415	11 Jan 11 – Chris Homes phoned regarding Kianga Quarries have donated 300tonne of gravel for this project – Contact Paul Attfield [REDACTED]
1897	0830	11 Jan 11 – Logistics Request received requesting BSC Traffic control to work with Skip Bin Loading (traffic refusing SES direction)
1898	1700	10 Jan 11 – Request for Assistance – Request for Compliance Officer from Coast Regional Council to provide on ground support for Council's compliance officer in relation to floods at Theodore until Sat 15 Jan 11. Action: Contact has been made with Andy Gaze of Fraser Coast Council who has approved and given an extended term of the Officer.
1899	1015	11 Jan 11 – Dawson River – 9.23m as at 0930.
1900	1100	11 Jan 11 – Dawson River – 9.23m as at 1100
1901	1130	11 Jan 11 – QFRS AIR OPS ADMIN (Lisa Hill) – Originally a stroller and baby walker was requested, unable to find out who requested it & cant at this point locate where they came from. Contact was made with Lisa at 1130 am – Lisa does not need it anymore .
1902	1000	11 Jan 11 – Sherry of Neato employment [REDACTED] phoned – she needs to know if Neato will be able to access the Council rooms they normally use in Theodore next week 19-1-11. Action: Notified we don't own the Government Building so any arrangements would be with them.
1903	0945	11 Jan 11 – Pamela of Biloela Centrelink [REDACTED] – Centrelink need to be informed of recovery centres hours of operations & notified of change. Action: Notified Centrelink recovery centre will be open from Wednesday 8am-5pm.. Centrelink rep will work from the coordination centre.
1904	1015	11 Jan 11 – Wal Zischke of [REDACTED] – Wal has some queries about the dam. How much water is currently being released; to what level is the water going to be released to? People down river from the dam have got some big concerns about how this will impact water levels in their area. He has contacted sunwater & they referred him to a website that didn't tell him what he needed to know. Action: Phoned Wal and referred onto Sunwater.
1905	1120	11 Jan 11- Blue advised that road closed near Boam Ck due to road damage [REDACTED]
1906	1500	11 Jan 11 – request for assistance – Request for skip bin for handling flood damaged chemicals from AG & Vet and a skip to handle hundreds of bags of flooded dog food. Contact David Rees. Actioned.
1907	1400	Theodore River Level – 9.18m as at 1345
1908	1545	Services personnel airlift manifest – 12 Jan 2011. 8:25am depart for 9am collection at Theodore. Bsc water samples in container/esky. Contact in Theodore Anthony Lee [REDACTED] Theodore to R'ton vehicle transport to ECO Scope Environment- [REDACTED]
1909	1544	11 Jan 11 – E-mail received from Rachele Moylan Callide Power Station requesting signage be put out or police presence around

		Calvale Crossing and Kocups Road. - the concern we have is that cars are not reducing speed around this area and someone could get hurt as there are photo takers are spilling onto the road. (Taking photos of the dam) Rachele Movlan Human Resources Specialist Callide Power Station CS Energy Ltd [REDACTED]
1910	1533	Banana Shire Roads Update3.30pm 11/01/2011
1911	1502	11 Jan 11 E-mail received - INVOICE FROM PALMS MOTOR INN FOR ACCOMMODATION RE FLOOD DISASTER
1912	1242	11 Jan 11 - E-mail received from Lee Smith – [REDACTED] Following the recent damage to the town of Theodore, we are trying to establish the procedure for re-entering the town and commencing recovery works to the ANZ. Do you have a process that we need to follow in order to gain access and start works, i.e do you need to inspect anything prior to work commencing or do the local police/Fire brigade need to sanction the area safe.
1913	1241	11 Jan 11 - E-mail received from [REDACTED] advising that the Home and Community Care building has been greatly affected and is inquiring of the possibility of a donga being made available for our use until repairs are completed. Two rooms with a kitchenette would be wonderful, but we would be grateful for any space we can be granted. – Office Space for - Tammy Malings, CEO for the Theodore Council on the Ageing, Mandy Atkins, Director of Care of the Hostel, Jennie Horn Coordinator Theodore Home and Community Care Program
1914	1213	Council's Manager for Finance e-mailed asking if Could staff who have generally been involved in the disaster recovery / clean up this week please use job 5640.2384.0001 on their time sheets. For staff who have been in the coordination centre please continue to use the 5640.2382.0003 job no.
1915	1152	 Theodore Theodore achievements and su  Theodore Flood News No 25- Monday Flood Update 11 Jan 11 – E-mail from Jeanie - Theodore District Health Council Inc -
1916	1620	11 Jan 11- Marcus Hill of [REDACTED] sent fact sheets –  Beware of flood repair scammers - as  DEEDI Fact Sheet V2 January 6 2011.pdf  Employment support services for jobseeke  Item 4 Action 3 central-west-rgn-brox  Mental Health Services Contact.doc  Licensees effected by flooding.doc  Animal issues and floods - handout (Jan
1917	1114	11 Jan 11 – Palms Motel TAX INVOICE FOR MOTEL ACCOMMODATION RE FLOOD DISASTER
1918	1106	Michelle Roberts of CQ Local Government Association would like to offer our full support to councils. I will be in contact with CEO's over the next week to discuss any areas you would like our support with, in particular areas of advocacy for the region. If there is anything in particular you think CQLGA can assist with, please do not hesitate to let us know.T: 07 [REDACTED]
1919	0635	E-mail from Vaughn reporting that he received a complaint against a person in Theodore regarding donated goods. The complaint was against the resident of the high house just to the north of the entrance to the Theodore Showgrounds. The house was flooded underneath but not the high set living area. The complaint alleged she went to the RSL Hall and put her name on quite a number of

		goods. It is alleged she would not require a number of the articles she has marked as the flood did not enter her house. Not sure what to do with this but perhaps the Red Cross in Theodore could check it out.
1920	1635	11 Jan 11 - Maureen advised Terry Zillman of QAS that people will be moving back into Theodore on a full time service on Wednesday 12 th .
1921	0816	 Local Recovery Group 10 DEC 20... 11 Jan 11 - LDRG MINUTES - 10 DEC 2011
1922	0825	11 Jan 11 - Banana Shire Roads Update 8.00am 11/01/2011
1923	0844	11 Jan 11 – E-mail from Don Arnold A/Regional Manager, Environmental Services, Gladstone Expressing his appreciating. Sorry I didn't get back to you last week. I understand over the weekend a decision was made to go with skip bins which I supported. Cheers Don
1924	0857	11 Jan 11 – E-mail sent to Nancy Rowe of DEEDI requesting that she represent Deedi on the Local Recovery Group Committee
1925	1106	If you need temporary or contract staff to help with the flood recovery effort please phone your nearest branch today on 1300 AWX AWX (1300 299 299) or email Jess Hill at [REDACTED]
1926	1105	11 Jan 11 – An expression of interest received from Sunstate Bitumen. We have recently expanded from road surfacing to all aspects of civil construction and are very keen to assist with any immediate civil works required in the Banana Shire region after the recent flood events and in any upcoming general infrastructure works. <u>Chris Collin_Sunstate Bitumen_Hervey Bay_M</u> [REDACTED]
1927	1105	We are house raisers and have gear in the yard that can be sent out if you require. I am also avialble for any advice that you may require to plan the rebuilding effort. www.houseraising.net.au James Robinson m – [REDACTED]
1928	1010	Graham Thomas Gladstone Branch Manager [REDACTED] Ausco - Buildings to live, work & learn Quote received for Toilet/Shower Block – Mat Glover
1929	1637	Request for Assistance- ABLUTION BLOCK CONSISTING OF 4 SHOWERS WOMEN, 4 SHOWERS MALE

1930	1630	<p>Cadway to be considered as part of your list of service providers when your constituents need help in this environment. We are in a position to work with or on behalf of the council to ensure compliance with the relevant standards are met. attached a capability statement for your records, but Site and Safety Audits would form a large part of your upcoming requirements.</p> <ul style="list-style-type: none"> ▪ Design of petroleum and dangerous goods handling facilities is an area of expertise for Cadway. ▪ For more than twenty years Cadway Projects has delivered scores of highly successful projects. ▪ Our client list includes Major oil companies, commercial businesses, local government and independent operators alike. ▪ As a committee member of PICA (Petroleum Industry Contractors Association) we have a seat on the State CHEM Unit Dangerous Goods Sub-Committee and sit on the Brisbane City Council FCL Licensing Technical Committee where we play an active role. Cadway has delivered DG projects within most shires in SEQ and as far as Melbourne, Sydney and Perth. Stephen King Business Development Manager t
1931	0757	<p>4 Jan 11 – Email from Anne Smith DEEDI attaching Emerald Newsletter to distribute through networks. Copy for Mayor & Cr Clancy.</p>  <p>101231 Emerald Newsletter - Issue 1 I</p>
1932	1300	<p>4.1.11 – Email from Michael Dickenson, LGAQ attaching Insurance fact sheet re: flood damage and clean-up</p>  <p>Insurance Council - Consumer Tips & Urb:</p>
1933	1233	<p>3.1.11 – Email from Liam Ferney, Office of Local Government Minister Desley Boyd detailing Media Release from Anna Bligh re: Emergency Cabinet meeting:- Premier and Minister for the Arts The Honourable Anna Bligh 03/01/2011</p> <p>Premier calls emergency Cabinet?? meeting</p> <p>Queensland Premier Anna Bligh has today called an emergency Cabinet meeting in response to Queensland's flood crisis.?? The Premier has re-called Ministers from leave and an emergency Cabinet meeting will be held on Wednesday. "As Queensland faces its toughest hour the Cabinet will meet to immediately begin the significant rebuilding process," she said. "An enormous amount of the State has been inundated and devastated.?? "The affected area is greater than the size of NSW, with the worst still to come in communities like Rockhampton."</p>

		<p>The Premier said Cabinet would be fully briefed on Queensland's flood crisis on Wednesday.</p> <p>"I want to ensure that my team is focused on the huge task at hand; ensuring that people are getting the immediate help they need, ensuring that our emergency services have the resources they need and ensuring we're prepared for the rebuilding of our devastated State.</p> <p>"It is vital that we continue to work in partnership with the Commonwealth and local governments in the response, as well as the recovery and rebuilding process.</p> <p>"There are many, many Queenslanders out there suffering right now and I want them to know the Government is doing everything in our power to help." ??</p> <p>The Premier said despite the massive inundation already, Rockhampton residents were bracing for floodwaters to peak over the next few days.??</p> <p>Surat and St George are also bracing for floods as waters move south.??</p> <p>The Premier said other areas were now coming to grips with the heart-breaking task of clean-up.??</p> <p>"Many people are beginning to return to their homes and businesses to find they have lost everything.??</p> <p>"The long term impact will still take some time to determine but there are literally thousands of Queenslanders who need our support."??</p> <p>Ms Bligh said the Government has a number of cash grants in place for people who need immediate assistance.??</p> <p>Queenslanders who are experiencing personal hardship due to the flooding can contact the Department of Communities on 1800 173 349 or visit www.communities.qld.gov.au for updates on the types and availability of support that is available.??</p> <p>Ends.</p> <p>Media Contact: [REDACTED]</p>
1934	0815	<p>4.1.11 – Email from John Hunt, Centrelink requesting Banana Shire flood maps:- Gentleman</p> <p>Your Disaster Coordination Centre recommended I approach you with this request.</p> <p>The Prime Minister amongst other relief and recovery measures recently announced the activation of the Australian Government Disaster Recovery Payment (AGDRP), administered through Centrelink, to assist people who have been adversely affected by heavy rainfall, storm damage and associated flooding that began on November 2010 and continued in January 2011 in the state of Queensland. This is a payment of \$1000 per adult and \$400 in respect of each child for which the eligible adult is the principal carer. A Fact Sheet is attached for information with basic eligibility criteria and notes that Evidence of Damage to a claimant's home may be required before Centrelink can approve the claim.</p> <p>Citizens of Queensland including from within your Shire are currently applying for this payment through various means, including the Centrelink Emergency Hotline (180 22 66) and our web site (www.centrelink.gov.au). We have also four staff visiting Moura today and likely tomorrow to speak with evacuees from Theodore and other local citizens on services that Centrelink can provide, including assistance with the AGDRP claim process.</p> <p>To facilitate prompt payment of the AGDRP to entitled residents of your Shire, it would be most helpful for us to have street maps of those locations, in particular Theodore at the moment, where houses have been inundated by floodwater especially above the floorboards. Evidence of this kind will assist our processing staff to expedite payment to entitled needy individuals and families. We employed this approach of using Council provided maps with the Emerald 2008 Flood and the Central Highlands Regional Council are doing similarly for us and other recovery agencies on this occasion as well.</p> <p>I appreciate the enormity of your task with the current flood event but request your assistance with provision of these flood maps at your earliest opportunity. Please call if I can clarify further.</p> <p>Thanks and regards.</p> <p>John Hunt</p>

		<p>Manager Community Recovery Area Central and Northern Queensland Telephone [REDACTED] *****</p> <p> AGDRP Fact Sheet.pdf</p>
1935	0816	<p>4.1.11 – Email from BJ Ryan, National Disaster Records & Recovery (USA) requesting to speak to someone to obtain research information. Mayor, I hope you are enduring; considering. I am doing some research and following up with community (local/state) leaders who are directly involved or influencers in the recovery effort following the recent floods - regarding use of records and recovery management software—specifically for direct response activities, debris removal and associated labor efforts- helping communities and governments with everything from expense tracking, fraud deterrence and expedited payment claims. And how to qualify and coordinate for a no charge (disaster declaration) usage. Specifically, and if not you, could you please help me out by pointing me to the best person in Banana Shire council or other agency qualified for this short discussion. I am based in the US. Thank you in advance, BJ</p> <p>BJ Ryan National Disaster Records & Recovery [REDACTED] www.ndrrm.com </p>
1936	0854	<p>4.1.11 – Email from Phil Casey to B&S Conway re: Flood Concert From: Phillip Casey [REDACTED] Sent: Tuesday, 4 January 2011 8:54 AM</p> <p>[REDACTED]</p> <p>Subject: RE: FLOOD CONCERT NEED HELP ORGANISING FLOOD TOUR Sarah, Hi – if there is anything that I can do to be of assistance please call or email. Have you tried Rebel or Breeze they have a big presence in the affected areas. Regards Phillip Casey Economic Development Services Central Qld ABN: 382 913 267 34 50 Kariboe Street</p>

Biloela Q 4715

From: B & S Conway

Sent: Sunday, January 02, 2011 4:36 PM

Subject: FW: FLOOD CONCERT NEED HELP ORGANISING FLOOD TOUR

Through my contacts working on River Festival I am working on a Flood Tour to bring awareness and more fundraising money directly for the affected areas particularly Theodore residents. I have started getting people on board. This may take weeks to organise and pull bands together but it is starting now. Open to any suggestions or ideas?

When people are back in their towns at least they won't be forgotten by the wider community.

Thanks

Sarah Conway

From: Event Truck Co.

Sent: Sunday, 2 January 2011 2:58 PM

To: B & S Conway;

Subject: Re: FLOOD CONCERT NEED HELP ORGANISING FLOOD TOUR

Hello Sarah,

What you guys are going through is hard to comprehend.

I would be happy to provide my stage free of charge for this tour. Maybe there is something that can be pulled together with Zinc.

I am more than happy to be part of a working group to bring something together.

Regards

Rod White

Event Truck Co.

----- Original Message -----

From: B & S Conway

To:

Sent: Sunday, January 02, 2011 2:03 PM





Subject: FLOOD CONCERT NEED HELP ORGANISING FLOOD TOUR



Dear Mr Anderson and Mr White,






Is there anyone you know who can pull strings and get a flood concert with Aussie bands organised for Theodore, Emerald, Rockhampton and all other towns affected by the floods.




We in Moura are looking after 354 people from Theodore the whole town of Theodore is destroyed and they won't be able to go back for






		<p>2 more weeks. We need awareness and people to help out with cater for these people long term. Any help with this idea would be great. If we can start with Theodore/ Moura then other towns as flood recedes. Big ideas have to come from somewhere. Any ideas or just not possible just need fundraiser in large scale? Sarah Conway</p> <p>[REDACTED]</p>
1937	0934	Response email from Todd Sleeman to Mayor in relation to email from BJ Ryan (Log No. 1935) advising this should be referred to State Government – EMQ.
1938	0251	3.1.11 – Email from Tom Hosking attaching Theodore flood photos taken on New Year's Day.
1939	1211	4.1.11 – Email from Greg and Linda Ohl requesting citronella oil & baby oil to both the Ohl lists
1940	1230	12.1.11 – Mayor and Deputy Mayor (Chair of LRG) approved septic pump outs of all private septic tanks in the Theodore township. Cost to be borne by Council. Deputy Mayor also thanked officers for their advice given to Council regarding septic systems.
1941	1205	4.1.11 – Email from Greg and Linda Ohl re: order for supplies
1942	1440	<p>4.1.11 – Email of thanks from Karen Gray re: insurance information</p> <p>Thanks so much for the information. You are a real asset to this community as well as everyone else who are.. giving their personal best and time to help us and everyone who has been affected by the flood. Please let the people from the Biloela Crises Centre know that we appreciate everything that they have done and are still doing to help us. Kind regards karen at Alaire Heights Theodore.If there is any other information that can be of help to us please send to [REDACTED] and to me as well.Thanks, GOD BLESS YOU ALL Karen</p>
1943	1444	<p>30.12.10 – Message from Minister Karen Struthers</p> <p>Dear Ray</p> <p>My thoughts are with you and your community as you deal with the devastating effects of flood in your region.</p> <p>Please be assured that staff of the Department of Communities and other key community agencies will continue to provide financial and practical assistance to your community.</p> <p>Should you have any concerns please contact my office on [REDACTED] or by email [REDACTED]</p> <p>I commend your leadership and wish your community a full recovery.</p> <p>Regards Minister Karen Struthers MP Minister for Community Services, Housing and Minister for Women</p>
1944	1245	<p>7.1.11 - Email from Janice Morgan re: Trucks to Theodore with supplies</p> <p>Hi to you all! Hope you are dryer than us at present.</p> <p>I have attached a list of items collected so far. We probably need to know if there is a policy on accepting electrical goods?</p> <p>In addition, we have a number of items which have been pledged & which will be delivered today or tomorrow. Among these are some rubber boots & another substantial amount of rubber gloves & a large quantity of bin liners. There is also another high pressure cleaner & quite a bit of stuff to be collected from the local hardware stores.</p> <p>The preferred transportation route is through Miles, Taroom, Theodore. 2nd & probably more likely option is Gayndah, Biloela, Theodore.</p>



		<p>At present neither of these options are at all possible. Bechlys will check with contacts around Taroom & Gayndah tomorrow am, but if you could give us an update on these tracks then, that would be great. The truck will be 17 tonne distributed over 16 wheels (if you need that info). I will update list for you tomorrow once final goods have been received so that you know what resources you will have at your disposal. Regards, Janice Morgan</p>  <p>Copy of Theodore List v2.xlsx</p>
1945	1348	7.1.11 – Email from Vaughn Becker onforwarding email from Janice Morgan (Log 1944)
1946	0513	<p>7.1.11 – Email from Debbie Heuschele attaching Minutes of DLRG Meeting held 6.1.11</p>  <p>DISASTER LOCAL RECOVERY GROUP M</p>
1947	1626	<p>10.1.11 – Email from Julian Luke, Qld Country Life requesting Theodore flood photos</p> <p>Hi, I am just chasing the pictures which Banana Shire gave to Simon Crean this morning of flood devastation at Theodore and surrounds. I spoke with Mayor John Hooper this morning who approved the release of the photos to the Queensland Country Life. Regards, Julian Luke Journalist Queensland Country Life 174 Quay Street Rockhampton 4700</p>  <p>http://qcl.farmonline.com.au/</p>
1948	1650	<p>10.1.11 – Email from Alynna Kraftt attaching Theodore flood photos supplied by Anne Chater</p>  <p>Theodore Floods.pdf</p>
1949	1654	10.1.11 – Email from Alan Harris advising Emergency No. 132500 no longer being diverted (advice received from EMQ).
1950	1700	10.1.11 – Email from AgForce re: Flood Support and counselling services
1951	1709	10.1.11 – Email from Sandy Hyatt to Julian Luke, Country Life (refer to Log No. 1626) attaching photos requested.
1952	2002	10.1.11 – Email from Jeanie Conachan, Theodore District Health Council re: Media Release from Prime Minister concerning income recovery subsidy assistance to help those affected by the floods.

1953	2100	<p>10.1.11 – Email from Anthony Lee, DCS attaching Minutes from Theodore Floods Taskforce Co-ordination Group Meeting 10.1.11</p>  <p>10th January Theodore Floods Tasl</p>
1954	2153	<p>10.1.11 – Email from Jeanie Conachan, Theodore District Health Council attaching Flood Update No. 23 – 4.1.11</p>  <p>Theodore Flood News No 23 - Monday</p>
1955	0929	<p>11.1.11 – Email from Wendy Nutley onforwarding email from EBAI advising info update of Qld floods.</p>
1956	1624	<p>6.1.11 – Email from DIP re: Natural Disaster Relief and and Recovery Arrangements (NDRRA) claims</p> <p>Dear CEO</p> <p>I refer to the claims under the Natural Disaster Relief and Recovery Arrangements (NDRRA) for restoration of essential public assets following activated natural disaster events.</p> <p>As you are aware, Mr Graeme Newton, Director General, Department of Infrastructure and Planning advised you in his letter of 14 December 2010, that claims submitted for events after April 2010 must not include the usual salaries or wage costs that Council would have incurred when employing Council day labour staff to undertake emergent or restorative work. This includes normal salaries and wages for Council staff on the permanent payroll.</p> <p>Only extraordinary costs beyond these standard salaries or wages are eligible and can continue to be claimed. This includes costs such as overtime and allowances, backfilling staff deployed to response operations, and engagement of consultants, contractors, or commercial entities.</p> <p>In conjunction with the Local Government Association of Queensland, the State is offering to provide a voluntary mechanism to comply with the NDRRA Guidelines. This mechanism would allow contracting arrangements between Local Governments and Local Government Infrastructure Services (LGIS) to carry out work associated with disaster events.</p> <p>The voluntary service delivery model has been developed in response to the recent and current monsoonal events in Queensland along with the extended storm season which Queensland has now entered. It is available to all Councils, where Council's total projects costs exceed \$100 000 for the activated event.</p> <p>I trust this information is of assistance. If you require any further information, please contact Mr Stephen Johnston, Executive Director, Office of Local Government, Department of Infrastructure and Planning, on [REDACTED] or Mark Girard, Chief Executive – LGIS, on 07 [REDACTED] who will be pleased to assist.</p>




		<p>.Yours sincerely</p> <p>Michael Kinnane</p> <p>Associate Director-General</p> <p>Office of Local Government</p>
1957	1632	<p>11.1.11 – Email sent to Cr Becker and Govt offices attaching SITREP Report (as at 9.1.11 – 1530)</p>  <p>110111 Situation Report 30.doc...</p>
1958	1654	<p>11.1.11 – Email to Todd Sleeman from Arlene Rothery for his information attaching Public Notice re: Theodore Water Supply</p>  <p>Theodore notice wording.docx</p>
1959	2141	<p>11.1.11 – Email from Jeanie Conachan, Theodore District Health re: flood relief assistance, attaching DEEDI Flood Assistance Information flyers</p>  <p>flood assistance flyer.pdf</p>  <p>Assistance for primary producers an</p>
1960	1256	<p>11.1.11 – Email from Chas & Judy Nobbs to Cr Clancy attaching Fitzroy Region Road Condition Update 11.1.11</p>  <p>Fitzroy Region Road Condition update 11 :</p>
1961	0757	<p>12.1.11 – Email from Marcus Hill, Disaster District Coordinator, Gladstone Police re: resupply and evacuation centre critical issues Good morning,</p> <p>The below e-mail from SDCC relates to potential re-supply issues for all townships within the Gladstone Disaster District. Given the current flood situation in SEQ there will be re-supply issues in the coming days for the District.</p> <p>I require each LDMG to make contact with all essential retailers (food, fuel, medical) to determine the following:</p> <ul style="list-style-type: none"> • those critical goods anticipated to be required over the next 24-48 hours; and • anticipated demand for these critical goods beyond 48 hours up to 14 days. <p>When replying please list each community and provide a response to each of the above questions relative to that community.</p> <p>I also require information on the evacuation centres currently operating. Specifically I need to know:</p> <ul style="list-style-type: none"> • the number of evacuees;

		<ul style="list-style-type: none"> • the adequacy of the supply of bedding, food and water available to evacuees; • the adequacy of the centre support staff; and • any security issues that may arise, or have the potential to arise. <p>A response is required by 1400hrs today (Wednesday). The above information is needed to allow State level planning for re-supply. I am aware some retailers are currently very low on bread, milk and fresh/frozen vegetables and fruit.</p> <p>Regards, MARCUS HILL Inspector Disaster District Co-ordinator Gladstone Police District QUEENSLAND POLICE SERVICE</p>
1962	0810	12.1.11 – Email from John Gwydir to Works re: Banana Shire Roads Update 8.00am 12.1.11
1963	0836	12.1.11 – Email from John Gwydir to All Staff attaching Notice to Motorists issued by DTMR re: Dawson Highway (Rolleston-Springsure)  Urgent Notice - Dawson Highway.pdf
1964	1709	11.1.11 – Email onforwarded from Di Morris attaching Senior Executive Staff Update issued by Central Qld Health Service District re: Maree Geraghty appointed as Acting District CEO of CQHSD.  Senior Executive Staff Update.eml.msç
1965	1745	11.1.11 – Queenslanders with Disability Network Special Flood e-Bulletin January 2011
1966	0903	6.1.11 – Email sent to All staff onforwarding email from Fleur Anderson to Theodore Chamber of Commerce re: rebuilding Theodore – detailing link on how to make donations
1967	0947	12.1.11 – Email from Sandy Hyatt attaching SITREP report No. 31 (as at 12.1.11 – 1000)  110112 Situation Report 31.doc...
1968	1040	12.1.11 - Food Item List from Biloela FiveStarHandimart
1969	1042	12.1.11 - Food Item List from Simmons Bakery
1970	1046	12.1.11 - Food Item List from L Major, Baralaba
1971	1054	12.1.11 - Email to DDC attaching Banana Shire Recovery Implementation Plan
1972	1128	12.1.11 - Food Item List from Cornetts IGA Theodore
1973	1129	12.1.11 - Additional Food Item List from L Major, Baralaba
1974	1128	12.1.11 - Quote for toilet/shower building for Theodore from Ausco Modular

1975	1131	12.1.11 - Logistics Request from ICC Theodore SES Ops for gloves, trolleys
1976	1138	12.1.11 - List of Items required by Moura Pharmacy
1977	1142	12.1.11 - Food List Request for Anderssons Fruit Market
1978	1144	12.1.11 - Food List Request from Taroom Four Square
1979	1146	12.1.11 - Food List Request from Cornetts IGA Moura
1980	1150	12.1.11 – Email from Mayor requesting help with explanation to Russell Guse, Central Telegraph regarding Taroom flood issues (Brian and Lyn Hay issue)
1981	1150	12.1.11 – Food Items List from Thangool Roadhouse
1982	1152	12.1.11 – Email from Cr Clancy attaching Minutes from LDRG Meeting 11.1.11  Local Recovery Group 11 DEC 20...
1983	1208	12.1.11 – Request from Simmons Bakery for Council to contact to discuss further items for break making
1984	1217	12.1.11 – Email from John Gwydir re: Banana Shire roads update as at 12.00 12.1.11
1985	1224	12.1.11 – Email from Mine Assist – Offer of Service – Commercial, Residential and Industrial Pressure Cleaning Services  dwa119.txt  Mine Assist Brochure 2011.pdf
1986	1227	12.1.11 – Food Item List from Taroom IGA
1987	1235	12.1.11 – Expression of Interest from SunState Bitumen – repairs to damaged road, bridge, treatment plant infrastructure  dwaAF.txt  SGQ EOI Banana Shire.docx
1988	1618	7.1.11 – Message from Desley Boyle MP – reimbursement under NDRRA. Dear Mayor With the current flooding disaster affecting more than half of Queensland's Councils, it's important that the State and Federal Governments work together to get Councils in the best position for recovery. One issue I have been made aware of through the LGAQ, is Council business units damaged by the floods, such as water infrastructure and airports are not automatically eligible for reimbursement under NDRRA. I have spoken with the Federal Minister for Local Government, Simon Crean and this morning my Department and the LGAQ met with Emergency Management Australia who advise the Federal Attorney General on the recovery effort. The issue of reimbursement under 'special circumstances' was discussed at length, with all parties agreeing to work together for the best outcome. Next week Premier Anna Bligh will write directly to the Prime Minister to raise the issue and have the Federal Government consider approving 'special circumstances' under the NDRRA guidelines which will allow these critical business units to be repaired quickly and Council reimbursed as soon as practicable. As soon as there is more news I'll let you know.


		Best regards Desley Boyle MP Minister for Local Government and Aboriginal and Torres Strait Islander Partnerships Member for Cairns
1989	1245	12.1.11 – Offer of service for flood damage clean-up from Outback Vac & Tilt-Tray Hire
1990	1257	12.1.11 – Medical Items Request from Taroom Pharmacy
1991	1300	12.1.11 – Copy of email sent to S Britnell onforwarding email from Roz Donohoe regarding donations of baby products
1992	0926	12.1.11 – Email from DDC Gladstone advising DDMG Meeting 13.1.11 in Gladstone
1993	1308	12.1.11 – Medical Items Request for Britnells Pharmacy
1994	1311	12.1.11 – Request from Taroom IGA for Council Officer to call
1995	1314	12.1.11 – Food Items List for Wowan Roadhouse
1996	1315	12.1.11 – Additional information for medical list for Taroom Pharmacy
1997	1314	12.1.11 – Email from DDC Gladstone requesting information regarding recovery process to-date and any issues regarding resupply.
1998	1317	12.1.11 – Food Item List from Moura Bakery
1999	1343	12.1.11 – Logistics Request from ICC Theodore – brooms, handles, squeeze boards
2000	1245	12.1.11 – Items List Request for Biloela Dry Cleaners
2001	1347	12.1.11 – Email onforwarded to Marcus Hill, DDC Gladstone re: Supply and evacuation centre critical issues
2002	1347	12.1.11 – Food Items List for Woolworths Biloela
2003	1352	12.1.11 – Food Items List for Biloela Bakery Café
2004	1402	12.1.11 – LGAQ Circular – Flood Assistance and Resources
2005	1405	12.1.11 – Email from DDC Gladstone requesting advice regarding helicopter resources in area
2006	1416	12.1.11 – SITEREP No. 32 emailed to Government officers
2007	1425	12.1.11 – Expression of Interest from AK Civil – undertake works to areas affected by floods  Expression of Interest_QLD Floods
2008	1434	29.12.10 – Email from Heli Australia – helicopter hire  Heli Australia Company Informator
2009	1435	12.1.11 – Email from Sarah Rafferty, Banana Health Service – Request for Essential Goods
2010	1440	12.1.11 – Email to Ausco Modular accepting quote for toilet building
2011	1451	12.1.11 – Email to DDC re: critical supplies for Taroom and Moura Pharmacies
2012	1453	12.1.11 – Email to DDC attaching spreadsheet of retail suppliers










		 DCC critical supplies list 12 01 11 .xls
2013	1455	12.1.11 – Email from DDC Gladstone onforwarding email from Disaster Management Unit, QPS re: urgent update on resupply
2014	1525	12.1.11 – Request for Assistance – cleaning products – sent to DDC  Sc652ds110112151 90.pdf (43 KB)...
2015	1528	12.1.11 – Request for Assistance – Critical Supplies – sent to DDC  Sc652ds110112152 30.pdf (424 KB)...
2016	1531	12.1.11 - Banana Shire Roads Update from Works – 3.30pm 12.1.11
2017	1546	12.1.11 - Quote from Home Timber & Hardware – hardware and cleaning items  774633_QUOTEFRO MHOMETIMBER&HAR
2018	1551	12.1.11 – Email from EMQ South East & Brisbane re: availability of taskforce
2019	1028	12.1.11 – Email from Brian Jessett , Combined Rotary Clubs of Hervey Bay and Maryborough re: flood relief assistance
2020	1623	12.1.11 – Email response from Don Arnold, DERM re: Quarries – liaise with Lisa Thompson, Snr Env Officer at Gladstone [REDACTED] who will assess/process TEP
2021	1649	5.1.11 – Email from Fleur Anderson attaching fundraising group notes – Theodore rebuild   #1 0201 Fundraising #2 0501 Fundraising Group notes.pdf Group notes.pdf
2022	0902	12.1.11 – Email to Councils from John Platten, NETTLAP re: offer of airborne helicopterwith optical and thermal camera system.  Presentation1.ppt
2023	1028	12.1.11 – Email from Trevor and Helen Shaw offering help if required.
2024	1152	12.1.11 – Email from PureProtect SA (Health & Hygiene Service Company) – offer of assistance






		  Flood and Water Damage Restoration. PP_MOULDGUARD FINAL.pdf
2025	1212	12.1.11 – Email from Outback Vac & Tilt-Tray Hire – hydro vac units available
2026	1224	12.1.11 – Email from ProVet re: veterinary medical supplies Dear All, I will keep this email brief since I know you will all be busy. Provet supplies all of the Veterinarians in your area with their usual medical and pharmaceutical products. Naturally, the supply routes are severely affected and normal supply levels in your areas are dwindling. Whilst I am aware of the immediate needs for livestock and pets, there will also be a greater need to prevent the spread of disease and manage any outbreaks. Please could you provide my details to the relevant person in your council so that I may liaise with them on the supply of Emergency & Essential Veterinary supplies to your region if you believe the routes to be compromised for an extended period. I also wish to offer my help and assistance if you need to source products since we have a national network of suppliers and retailers that we can contact on your behalf. Regards, Nicola Nicola Loynes Operations Manager Provet QLD PTY LTD P: [REDACTED]
2027	1703	12.1.11 – Email from DCC Gladstone advising Jane Healy point of contact as from 12.1.11 Good Afternoon As of today I am the on-call point of contact for the Gladstone DDCC. Both Sergeants Beckitt and Russell are on well earned days off and/or redeployed. The Gladstone DDCC is currently operating from 0700hrs – 1700hrs. I can be called outside of these hours on [REDACTED] Regards Jane Healy Sergeant Gladstone DDCC
2028	1614	12.1.11 – Copy of email sent to Russell Guse from John Gwydir – article for paper this week re: road damage in Banana Shire.
2029	1633	12.1.11 – Email from Jeanie Conachan, TDHC to Cr Clancy attaching Flood Newsletters
2030	1717	12.1.11 – Email from DDC attaching template for SDCC Siterep to be used.  DDC SITREP Template 1.DOC
2031	2005	12.1.11 – Email from Marcus Hill, DDC, Gladstone Police onforwarding email from Richard Hahn, Disaster Management Unit re: State wide resupply plan From: SDCCLOGS [REDACTED] Sent: Wednesday, 12 January 2011 7:37 PM To: Hahn.RichardJ[HQ]





		<p>Cc: Paul Hobbs; SDCC; Michael Shapland; [REDACTED] Subject: State Wide Resupply Plan Hello Richard, can you please distribute this message to you DDC network - Given that road transport routes from the South East and shipping from Brisbane have been disrupted there has been a need to establish an air resupply chain for essential items until road routes and shipping can be re-established. ADF and assets are being tasked and retailers are sourcing civil air assets. The current plan is based on limited road access via a detour around Gympie. This route is open now with a 15 ton load limit and will allow the re-supply North of Brisbane to commence. Tomorrow morning a single convoy of 15 B-Doubles will be escorted through the detour to increase the capacity of the road re-supply. Road routes North will continue to be monitored and opened as early as possible. This road access will also allow the back loading of the re-supply vehicles with other produce, but this must be coordinated so as not disrupt the critical re-supply requirements. Shipping that was planned to depart the Port of Brisbane has been delayed and ships are now being dispatched from Sydney but will not arrive in Townsville before the 22 January 2010. ADF C130 aircraft will commence transport operations from Amberley to Bundaberg tomorrow to alleviate the pressure on the road network and the choke point at Gympie. ADF C17 aircraft will also commence strategic lift operations from Richmond in Sydney to Townsville to create a logistics re-supply node that will enable road transport out of Townsville to re-supply to the North, South and West. This re-supply plan has been developed at a strategic level with the large retailer supply chains of Coles, Woolworths and IGA. Retailers will be responsible for distribution beyond the Bundaberg and Townsville logistic nodes. The plan has been designed to ensure that retailers can continue to restock store with essential items and service their communities and reduce the pressure on Local and District disaster management groups and coordination committees. However, it is most important that Local and District disaster management groups and coordination committees have an awareness of this State wide plan but continue to monitor local re-supply issues and any urgent requests to re-supply of isolated communities, medical re-supplies etc are actioned as necessary using extant Request For Assistance (RFA) procedures through the SDCC. Specific details of arrangements around road transport at Gympie and Air arrival times will be advised directly to relevant local and district points of contact. Logistics State Disaster Coordination Centre (SDCC) Phone: [REDACTED] Email: [REDACTED] Fax: (0</p>
2032	1957	<p>12.1.11 – Email from Marcus Hill, Gladstone Police re: Statewide resupply plan (if outside arrangements). If your LDC / LDMG establish there is a need to conduct a resupply outside the arrangements being implemented by the SDCC please ensure you refer to the latest Queensland Resupply Guidelines (V2 22/12/10). A copy can be found at http://www.disaster.qld.gov.au/publications/pdf/Resupply%20Guidelines.pdf</p>
2033	0804	<p>13.1.11 – Email from Works re: Shire Roads update as at 8.00am 13.1.11</p>
2034	1600	<p>12.1.11 – Polly, Major Food Store, Baralaba phoned [REDACTED] Faxed food order. Waiting for someone to phone her. Action: KS called and let Polly know that order may take few days.</p>
2035	1605	<p>12.1.11 – Lilly, Moura Chemist [REDACTED] – sent fax to Wendy re: Chemist supplies. Needs to know what is happening with order. Please return phone call. Action: KS called and explained that what happens know is up to QPS and the Gladstone DCC.</p>
2036	0810	<p>12.1.11 – Nathan Goodland SES – River reading 8.54m at 8.00am</p>
2037	0835	<p>12.1.11 – Ray Hobbs, [REDACTED] Gladstone [REDACTED] – interested in volunteering in Theodore.</p>




2038	0920	12.1.11 – Kay and Rob Elliott, [REDACTED] – have their own caravan – would like to volunteer whenever they are needed.
2039	1120	12.1.11 – River Level Reading at Theodore 8.37 metres at 11.00am
2040	1115	12.1.11 – Lisa Metten, Mackay [REDACTED] – like to volunteer in Theodore. Ex-Moura people and have somewhere to stay locally. Can bring trailers, tools and gurnies. Can leave today if necessary.
2041	1245	12.1.11 – Julie McWhirter, [REDACTED] – Not known if covered for insurance – carpet removed, furniture damaged, electrical goods damaged.
2042		12.1.11 – Cheryl Hawkins, [REDACTED] – Waiting help with clean up in Theodore. Available Thursday, 13/1 all day.
2043	1320	12.1.11 – Tony Pickering, Biloela Dry Cleaners – Called yesterday morning with request for help to bring laundry chemicals from Brisbane to Biloela. Does laundry for the hospital and motels. Supplies are running down. As his chemicals come in 44 gallon drums, he is becoming very concerned. He has had no reply to his original query as yet. Has enough chemicals for a week.
2044	1345	12.1.11 – Courtney-Anne Lodder [REDACTED] – Courtney is stranded in Maryborough. She is a Theodore resident and has tried to book with Greyhound but due to flooding they aren't running at present. She seeks assistance in returning to Theodore.
2045	1330	12.1.11 – Theodore River level reading – 8.24 metres at 1.00pm
2046	1215	12.1.11 – Shane Britnell, Pharmacist [REDACTED] – Enquiring how it is best to get medications to chemists so scripts etc can be filled. Medications are starting to run short. Urgent need of baby formula.
2047	1335	12.1.11 – Darren from Simmons Bakery [REDACTED] – needs supplies for bread making. These are in Rockhampton. There are about 20-24 items he requires. This is just for bread making. After tonight he could have a problem meeting demand.
2048	1500	12.1.11 – Barry McIntyre, Gladstone [REDACTED] – Can get a group of people together – from 5 to 20 people – depending on what is needed. Like to know when and if they are needed (they may need to hire a bus). They will need somewhere to stay.
2049	1500	12.1.11 – Request for Assistance No. 30 – Request for cleaning products for cleaning of homes and buildings at Theodore. 50 mop & buckets, 50 medium hair brooms. All local stocks exhausted. Delivery to Theodore RSL (David Reece).
2050	1500	12.1.11 – Request for Assistance No. 31 – Request for critical supplies as attached. Delivery as per attachment.
2051	0910	11.1.11 – Tony Pickering, Biloela Dry Cleaners [REDACTED] – Running out of laundry chemicals. Does laundry for the hospital and motels, and as such is classed as an essential service. He has enough for this week, but is concerned after that. His supplies come from Brisbane and wants to know what would be the best way of getting his supplies to Biloela in the present conditions. Action: requested through DDC critical supplies email.
2051	1205	11.1.11 – Email from Lee Smith. Works in Property Department of ANZ. Following recent damage to Theodore, trying to establish procedure for re-entering the town, and commencing recovery work to the ANZ. Asked what is process to follow in order to gain access and start works. Action: Todd Sleeman phoned and left message to call back 11.1.11. Matt Glover phoned and left message 10.30am 12.1.11.
2052	1625	12.1.11 – Andy from ANZ Property [REDACTED] – wants to know if it is safe for contractors to go into their development at Theodore. Action: Actioned 16.30 12.1.11.
2053	1545	12.1.11 – Janette, Wayne Kirwan Appliance Repairs [REDACTED] – They have electricians at Theodore. Customers are phoning and wondering when the electricians are coming. Wants someone to phone her back with info re: a list. Action: Actioned.
2054	1100	12.1.11 – Request for Assistance No. 006 – Tilt tray – to be used to transport shipping containers from centre of town to Showgrounds. Delivery to RSL Hall.
2055		12.1.11 – Logistics Request – ICC Theodore (SES Ops) – 4 small brooms, 3 shovels long handle, 4 squeeze boards. Actioned 12.1.10
2056	0830	13.1.11 – Adam Rose, [REDACTED] – would live to volunteer his help.







2057	0845	13.1.11 – Robbie Price, Baralaba Fire Brigade [REDACTED] – Mine Manager at Cockatoo Mine needs chopper landing strip at Baralaba mowed as long grass is causing hazardous conditions for the aircraft landing there. Actioned to Works.
2058	1000	13.1.11 – Kate Byrne, [REDACTED] – would like to volunteer her help in Theodore.
2059		12.1.11 – Signed Ausco Modular Hire Quotation for ablution building – faxed to Ausco 12.1.11
2060	1010	13.1.11 – Davita Melksham – Coordinates Outback Links, Charleville [REDACTED] – Supply volunteers for rural and remote areas. They offer practical advice to people in need. Supply small centres with resources eg cleaning products and gumboots. National service.
2061	0925	12.1.11 – Damian Glass, Corporate Affairs & Sensis, Melbourne [REDACTED] – Needs an understanding of conditions in affected areas, and also when residents will be moving back to the evacuated areas.
2062	0501	5.1.11 – Revised Request for Assistance #18 emailed to DDC Gladstone  0217_001.pdf
2063	1422	5.1.11 – Email from Jenny Acton with supply list
2064	1438	12.1.11 – Email from Ellen Paklmer re: Siterep 32 – Theodore Hospital Hi Jaz, For noting the following aspect of SITREP is not correct for Theodore Hospital. <i>The Hospital is open for emergency cases only. It is expected they will be able to cope with out-patients within the next seven days and will re-open fully within the month.</i> I actually responded to Terry Zillman this morning clarifying the previous SITREP detail but this may not have been received prior to formulating today's report - <u>Theodore MPHS is not expected to re-commence emergency services until next Monday....</u> it currently remains closed. - Dr Chater has established his private practice within the hospital as interim measure until further temporary arrangements off-site are functional. This may take up to 4 plus weeks. - Whilst the GP practice is operating from within the actual MPHS facility clinical services will be impacted. - <u>From Monday</u> 1. there will only be emergency presentations. Persons requiring inpatient care will be transferred to another facility commensurate with the level of clinical care they require. 2. some low acuity/activity day services may also operate 3. the residents will not be returning to the MPHS at this stage. A combined GP practice and MPHS newsletter has been developed that outlines current arrangements - Jenny Vak would be able to provide the LDMG with the detail thanks ellen
2065	0806	13.1.11 – Email from Ausco Modular requesting copy of signed Quotation. Action: Faxed to Ausco 12.1.11
2066	0814	13.1.11 – Email to DDC Gladstone advising we currently have NIL helicopters in Biloela.
2067	0857	13.1.11 – Email sent to DDC and Marcus Hill attaching January 2011 Recovery Group Implementation Plan
2068	0903	13.1.11 – Signed Quotation emailed to Ausco Modular
2069	0943	13.1.11 – Email sent to DDC Gladstone attaching Siterep No. 33

		 110114 Situation Report 33.doc...
2070	0944	13.1.11 – Email to DDC Gladstone attaching Requesting for Assistance No. 31  Sc652ds110112152 30.pdf (424 KB...)
2071	0945	13.1.11 – Email to DDC Gladstone attaching Request for Assistance No. 30  Sc652ds110112151 90.pdf (43 KB)...
2072	0945	13.1.11 – Email to DDC Gladstone detailing critical pharmacy and fuel supplies    Critical Pharmacy - Moura.pdf Critical Pharmacy - Taroom.pdf Critical supplies - hospital food.pdf
2073	0946	13.1.11 – Email to DDC Gladstone attaching critical supplies list  DCC critical supplies list 12 01 11 .xls
2074	0947	13.1.11 – Email to DDC Gladstone attaching Sitrep No. 30  110111 Situation Report 30.doc...
2075	0946	13.1.11 – Email to DDC Gladstone attaching Sitrep No. 32  110113 Situation Report 32.doc...
2076	0947	13.1.11 – Email to DDC Gladstone attaching Sitrep 31






		 110112 Situation Report 31.doc...
2077	0953	13.1.11 – Email to DDC Gladstone attaching Rapid Impact Assessment Report for Theodore – January  TheodoreJan2011F ULL.pdf (4 MB)...
2078	1015	13.1.11 – Alice Egan, Theodore [REDACTED] Has already requested wheelie bin. Wants to know what to do with rubbish until bin arrives. (Matt – no available bins. All bins in Brisbane).
2079	1115	13.1.11 – Andrew Jackson, Biloela [REDACTED] – Wants to volunteer at Theodore from Friday, 3.30pm over weekend.
2080	11.00	13.1.11 – John Tate, [REDACTED] – Volunteering his help. Currently inactive member of SES and was group leader at Stradbroke Island for 18 years. Has worked with a number of emergency service organisations and is experienced emergency service worker.
2081	1050	13.1.11 – River levels at Theodore – 8.00am – 7.34 metres. 10.00 7.30 metres
2082		13.1.11 – Greg Gaskell, [REDACTED] Willing to help with Theodore clean up.
2083	1300	13.1.11 – Nadia Bush from Absolute Earth Works – [REDACTED] – have a 10 metre tandem tip truck and a 9.5 tonne backhoe with a 4 in 1 bucket. They are putting their name forward for work in the area.
2084	1200	13.1.11 – Dawson River level at Theodore at 12.00 is 7.30 metres
2085	1155	Melissa Walls, Dept of Communities in Sport & Rec [REDACTED] – After information on sports that have been affected by the flooding and its aftermath throughout the Shire.
2086	1313	Email from David Goransson re: Portable refrigeration Bin and portable evaporative commercial cooler for sale   PORTABLE FRIDGE FREEZER.pdf FUJE06E one page.pdf
2087	1136	Email from Anglo attaching Tax Invoice from Moura Caravan Park for Theodore Evacuees  Moura Caravan Park_12 January 201
2088	1202	13.1.11 – Email from Works re: Shire Roads Update as at 12.00 13.1.11
2089	1208	13.1.11 – Email to XXXXX attaching Building Inspection Request form for uninsured properties in Theodore


		 Property Inspection Form - uni...
2090	1151	13.1.11 – Letter from Fastel – IT Service Company – offering services – assessing and diagnosing computer and network equipment.
2091	1618	12.1.11 – Email from Anglo attaching Tax Invoice from Moura Aerial Agriculture (no invoice attached)
2092	1120	12.1.11 – Email from Anglo attaching Tax Invoices from Moura Motel
2093	1344	13.1.11 – Email to DDC Gladstone attaching Sitrep 34  110113 Situation Report 34.doc...
2094	1350	13.1.11 – Darren from Simmons Bakery [REDACTED] – All supplies of flour etc will be exhausted by Sunday. At present sharing goods with Biloela Bakery. Supplying bread to Biloela, Moura, Taroom and Theodore. Normal supplies order is through Kerrys Ingredients in Rockhampton. Action: KS advised the order sent to Gladstone DCC. [REDACTED] if no supplies received by Saturday. Todd advised road to Rockhampton should be open on Friday or Saturday.
2095	1016	13.1.11 – Request for Assistance No. 7 for bottled water – supply 2 pallets of bottled drinking water to Theodore. Delivery to Recovery Centre.
2096	1330	13.1.11 – Gary Hamilton [REDACTED] – Asking if Donna Burnett would bring dog registration forms when he brings his dog back to Theodore. Action: Todd contacted Donna and confirmed.
2097	1400	13.1.11 – Jennie Bissicks, High Coast Homes, Bundaberg [REDACTED] Registered Building Company with 2 builders, tradesmen, suppliers, assessors, office managers and supervisors. Can bring their own accommodation if required, or will put their own people up. Are interested in any work going on in the Shire.
2098	1341	1.1.11 – Email from AgForce - Member Alert – Floods across Queensland (Fodder Drops)
2099	1213	13.1.11 – Email from Ausco Modular acknowledging receipt of signed Quotation. Requesting copy of Insurer's Certificate of Currency.
2100	1417	13.1.11 – Email to Ausco Modular attaching copy of Certificate of Currency  Sc652ds110113141 10.pdf (46 KB)...
2101	1418	13.1.11 – Email to DDC Gladstone attaching Request for Assistance No 33 – Electrical Safety Checks and Building Inspections in Theodore  Sc652ds110113141 11.pdf (45 KB)...






2102	1333	Email to Cr Clancy attaching Minutes of Local Recovery Group 9.1.11  Local Recovery Group 10 DEC 20...
2103	1430	Matt Glover had discussion with Cr Brennan – Pat advised that he is of the opinion that additional bottled water will not be required, as the 1½ pallets delivered today and ¾ pallet at IGA would be adequate considering the favourable water result from the laboratories. Council's advice on the boiling of water is still in place until the second water sample result is known.
2104		13..1.11 – Services Personnel Airlift Manifest – 14.1.11 - 7am collection at Theodore to Rockhampton, vehicle transport to ECO Scope Environmental – water samples
2105	1520	13.1.11 – Email sent to Johnny's Truck Hire detailing septics to be pumped out in Theodore
2106		13.1.11 – Request for Assistance to DDC for cleaning supplies for Theodore – Riggers gloves, rubber gloves, heavy duty trolleys
2107	1545	13.1.11 – Daniel Sadler Haulage Co, Innisfail () – Would like to assist with clean-up. Has 2 x semi water tankers 32000L each, 4 x truck and dogs.
2108	1545	13.1.11 – Email from Works – Shire Roads update ast at 3.30pm
2109	1550	13.1.11 – Mayor Hooper advised mobile phones are out at Baralaba. Phone Telstra and advise.
2110	1600	13.1.11 – Contacted Pat Brennan to advise that 2 x 15m ³ bins will be placed at the junction of Second Avenue and The Boulevard, and between Seventh and Ninth Avenues for domestic household waste (kitchen scraps, cans, nappies, general refuse). No bulk items to be placed in these bins. Pat is coordinating appropriate signage and information to residents of Theodore.
2111	1612	14.1.11 – Email from Qld Horse Council advising they are handling the Lost Horse Register.
2112	1815	13.1.11 – Email from Hannah Graving distributing Minutes from LDRG Meeting 13.1.11
2113	2008	13.1.11 – Email from Jeanie Conachan , TDHC, - Invitation to attend Breakfast for Theodore Small Business and Flood affected primary producers – Theodore Golf Club 18.1.11  flood breakfast.pdf
2114	1952	13.1.11 – Email from Jeanie Conachan TDHC attaching media release from ANZ Bank - ANZ provides assistance for customers affected by Queensland floods  MediaRelease-20102 812.pdf
2115	1547	13.1.11 – Email from Ellen Martin to the Mayor offering suggestion regarding mail delivery in the future:- After our brief meeting today at Polly's I wanted to offer a suggestion for what to do next time. If the Banana Shire council could organise something with the Rockhampton regional council with approval by Australia Post for the mail delivery if the Yeppen goes under again. Perhaps the mail could be ferried or helicopter across the water and delivered to Biloela for redistribution from there. The alternative through Gladstone that we have at the moment is really not beneficial for the shire. If I can be of assistance please let me know.






		Ellen
2116	0725	14.1.11 – Email from DDC Gladstone attaching Direction from Chair, State Disaster Management Group re: retail trading hours for stores retailing essential items  DOC130111-005.pdf
2117	0802	14.1.11 – Email from Works advising Banana Shire Roads update as at 8.00am 14.1.11
2118	0838	14.1.11 – Email from Wayne Hepple, DCS attaching Sitrep 5  ICC SITREP 5.doc Theodore.doc
2119	1600	13.1.11 – Email from John Higgs, Integrity Testing – offering services (investigation and rehabilitation of structures)  Rapid Response Team-A.pdf
2120	0841	14.1.11 – Email from Cyndan – supplier of insecticide and disinfectant products  Sanitising flood clean up.doc
2121	0846	13.1.11 – Email from Jeanie Conachan, TDHC re: Flood recovery news 13.1.11   Theodore Flood Community News No 26- WednesInformation Sheet 13
2122	1250	11.1.11 – Justine Christerson [REDACTED] – donations organised and in storage (Moura). Needs to know what to do with it from now. Action: Discussion with Todd occurred.
2123		10.1.11 – Request for Assistance No. 001 from Theodore Recovery Task Force – Ablution Block for evacuees in Theodore Motel. Motel is not capable to sustain approx. 100 evacuees using showers and toilets. Action: Installed 13.1.11. Michael Clarke, Moura Plumbing for plumbing work and HWS installation. Clark & Clark Electrical.
2124	0810	14.1.11 – Trevor & Theresa Evans, [REDACTED] Volunteering to work in Theodore on Sunday 16.1.11.
2125	0900	14.1.11 – Julie Danes of Theodore Hotel [REDACTED] gave 4gig S8-60 memory card to Council officers during disaster. She wants it back. Action: Karen Schroter has organised for Phil Casey of Biloela Photo Centre to call Julie and confirm details. Pat Brennan will advise Julie this morning that Phil will call.







2126	1200	13.1.11 - Request for Assistance No. 32 from Local Recovery Coordinator – Request for Septic System Pump-Out on private properties
2127	0940	14.1.11 – Belinda of Rotary Club of Gladstone [REDACTED] – offering services as volunteers in Theodore
2128	0657	Email enquiry from Ellen Everingham re: food supply to Biloela/Moura this weekend. Action: response email sent 14.1.11 advising State Govt has arranged food supplies, and trucks are under police escort.
2129	0958	14.1.11 – Email sent to Ellen Everingham in response to her query re: food supplies advising food supplies have been arranged and coordinated by the State Govt. Trucks are under police escort.
2130	1230	14.1.11 – Received call from Cr Becker who advised that the truck delivering fresh supplies to IGA Theodore on Sunday, 16 January has capacity to fit an additional 2 pallets of supplies for Taroom. CEO approved either private transport of pallets from Theodore to Taroom (reimbursement of fuel) or if private transport is not available, approved use of Council truck to transport pallets.
2131		Donations from Kianga Quarries 12.1.11 of road base and crusher dust – 160.82T
2132	1030	14.1.11 – David Orgill, Qld Parks & Wildlife [REDACTED] volunteering their service. Asked if assistance not needed in next couple of days, they will go to Emerald to assist. Told him assistance not needed as yet. He said to contact them whenever they are needed. They have mop-up units, water tanks, and tilt tracers (rubbish).
2133	1055	14.1.11 - Jamie Vaughan, [REDACTED] Moura [REDACTED] volunteering his help plus 2 others in Theodore.
2134	1110	14.1.11 – Jim Edwards, Qld Health in Rockhampton [REDACTED] – After receiving enquiries from Brisbane, Jim is requesting information, in particular with relation to the fogging of mosquitoes in Theodore. He has previously spoken with John McDougall about this. Action: Matt spoke to QH.
2135	1155	14.1.11 – Georgina Haw, Springsure [REDACTED] – Georgina's community has collected furniture, whitegoods, and books for kids. They are prepared to transport their goods to Theodore as soon as they have a passable road. They are hoping to do so, maybe next week. Matt advised to take the donations to the Theodore Showgrounds.
2136	1200	14.1.11 – Terrilee Anderson, [REDACTED] – request to have septic tank pumped out. Action: Cr Clancy phoned and advised it is the responsibility of the owner to have septic tanks pumped out.
2137	1210	14.1.11 – Lola Dionysiuis, [REDACTED] – request for septic tank to be pumped out. Action: Cr Clancy phoned and advised this isn't the responsibility of the LDRG, it is their own responsibility.
2138	1240	14.1.11 – Andre, LJ Hooker Gladstone [REDACTED] – Has asked for an idea of how many farmers are affected in the area by flooding etc. Trucks are coming from Victoria with 700 x 1000 litres water cubs, collection of fodder etc. Matt has advised to take goods to the Biloela Showgrounds and the Coordination Centre phone number will be their contact.
2139	1230	14.1.11 – Request for Assistance No. 35 from Local Recovery Coordinator – steel checker plate ramp – required for public safety to cover temporary water and sewerage line to temporary ablution facilities
2140	1230	14.1.11 – Request for Assistance No. 36 from Local Recovery Coordinator – 6 pallets of bottled water and transportation – required for Theodore residents as town water supply has not been approved as a potable supply.
2141	1425	14.1.11 – Lisa Buck phoned. Has items to donate. Todd advised donations were being collected at Mitre 10 building today between 9-2. Now closed. No more donations required. If more required, will be advertised.
2142	1425	14.1.11 – Mel, Bluesky Group [REDACTED] Building Company who also does cleaning work as well. They are looking for work opportunities in Queensland.
2143	1656	131.1.11 – Email from Carissa Gunston advising her husband is an electrical contractor in Banana and would like to help with the Theodore flooding clean-up. Asked to have his business added to the Theodore Cleanup Contact List.
2144	1722	13.1.11 – Email from Des Murray offering services – He is a licensed concreter, tiler, waterproofer (no car or driver's licence). [REDACTED] (Matt conducted BSA search reveals not licensed).
2145	1435	14.1.11 – Polly from Majors Grocery Shop, Baralaba. Karen previously contacted Polly about supplies for her shop. Polly is letting us







		know she now has her supplies as stocks are moving again, and she should be right. Action: Todd Sleeman has advised Gladstone DCC that some of the Shire's retain supplies are starting to receive their own orders.
2146	1640	14.1.11 – Nathan from Theodore SES phoned. River reading 7.10m at 3.00pm. 7.00m is the bottom of the guage. May not have a reading tomorrow if river keeps going down tonight.
2147	1610	14.1.11 – John Burgess, PO Box 134, Thangool [REDACTED] phoned. He is a carpenter and builder. Looking for work. BSA No. 13929.
2148	1555	14.1.11 – Keralee Anderson phoned [REDACTED] to speak to Maureen about septic pump out. Action: Maureen phoned. Reiterated that they are not eligible and to speak with her local representative if she is concerned.
2149	0530	14.1.11 – Email from Ron Collins, Collins Consultants (British Columbia) – offering consultancy services – certified in fire, flood and water restoration
2150	0747	14.1.11 – Email from Tara Johns, Rapid Clean – Suppliers of cleaning products  FLOOD CRISIS CLEAN UP.pdf
2151	1653	13.1.11 – Email from Kirby Ramm, CQLGA attaching Agenda for CEO teleconference on 14.1.11  CEOs Agenda 14 January 2011.pdf  CEO Meeting 25.11.10.pdf
2152	0509	14.1.11 – Email from Katie Robson, Financial Services Council – Life Insurance Alert for Qld Flood Victims
2153	1058	14.1.11 – Email from Tara Neilsen, Qld Health – attachments to be passed on to Jenny Vakarawa.
2154	1109	14.1.11 – Email from Robbie Medlin, DCS - latest update from Transport Resupply Taskforce (no attachment) (Attachment received 15.1.11 – pasted into email).
2155	0837	14.1.11 – Email from Jan Kilbourne, Vice President, QLGSCA – Association offering help, thoughts are with everyone.
2156	0854	14.1.11 – Email from Tony Clarke [REDACTED] – offering assistance with cleaning up after floods – towards the end of the month.
2157	1006	14.1.11 – Email from Renee Jackson, Eco Multiple Housing Developments – Energy efficient housing materials and building systems  PRECMCStg1.HAsb ltr Jan11th.rtf
2158	1147	14.1.11 – Email from Works – Shire Roads Update as at 12.00 14.1.11
2159	1148	14.1.11 – Email from Andrew Kemeny, Kastle Group (Brokers) – information for flood victims re: Centrelink benefits, insurance, bank loans, etc.  AGDRP Fact Sheet V2.pdf



2160	1402	14.1.11 – Email from Jenny Vakararawa, QLD Health attaching Public Health Advisory Health Risks Following The Floods  Public Health Advisory Health Risks
2161	1112	14.1.11 – Email from Telstra County Wide re: Telstra Assistance Package for Qld customers affected by floodwaters and storms.
2162		14.1.11 – ABC News Press Release re: man being treated for flood-related disease.
2163	1417	14.1.11 – Email from Blue Sky Group offering service – cleaning and stripping homes, plumbing and electrical services
2164	1512	14.1.11 – Email sent to TDHC attaching Community Notice re: Theodore Town Water Supply
2165		14.1.11 – Link to BSA Website – Contractor Listacross Qld.
2166	1150	15.1.11 – Ros Donohue spoke to Maureen. Visiting LRG 1.30pm on Monday re: donations.
2167	1040	15.1.11 – Dennis and Julianne Kington [REDACTED] – offering to assist with cleanup. Action: advised not required, but thanked for the offer (Sandy).
2168		13.1.11 – Request for Assistance to LRC – Portaloos to be emptied and septic tank pump out at [REDACTED] Action: John contacted Maxine Chartier and advised that this will be actioned today.
2169	0815	15.1.11 – Ross from Gladstone Coordination Centre phoned and spoke to Wayne. Robert Ray, President Northlakes Rotary Club [REDACTED] has coordinated donations from community i.e. cleaning products, baby needs, etc. Has access to pilots and aircraft. Action: Contacted Robert and ascertain types of donations. Contact Penny Anderson, Theodore – whitegoods, furniture, washing machines, fridges. Spoke to Robert. He is going to email a list of items through.
2170	1639	11.1.11 – Email from DERM in response to email from Brendan Wogandt re: temporary waste storage site in Theodore. Supported decision to go with skip bins.
2171	1328	13.1.11 – Request for Building Inspection form – requested by Matt for onforwarding by Hannah for use in Theodore.
2172	0958	14.1.11 – Email in response to Mrs Everingham advising food supplies arranged by State Government. Trucks under police convoy.
2173	1527	14.1.11 – Link to BSA – Disaster Recovery List http://www.bsadisasterrecovery.qld.gov.au/Pages/Home(default).aspx
2174	1413	14.1.11 – Email from Monique Grace to Cr Becker – offer of use of 6 berth camper trailer, sewing skills. Husband is an electrician. Contact: [REDACTED]
2175	1505	14.1.11 – Email from Jasmine Warner requesting information about Theodore and clean up, and when people can return to their homes.
2176	0951	15.1.11 – Email distributing Minutes from LRG meeting held on 14.1.11
2177	1158	15.1.11 – Email from DDC Gladstone attaching Qld Health Fact Sheet – Stay safe and healthy during flood recovery.
2178	1209	15.1.11 – Email attaching amended Sitrep 35
2179		Service Personnel Airlift Manifest 17.1.11 – 9am collection at Theodore to Rockhampton, vehicle transport to Ecoscopy Environmental – water sample in container/esky – 3kg
2180	1411	15.1.11 – Confirmation email from Ross Barton Gladstone DDC – Request for Assistance No. 34 items no longer required.
2181	1123	15.1.11 – Email from Bianca Delaforce to Cr Becker – offer of donations and volunteer labour [REDACTED]
2182	1445	15.1.11 – Email from Joe Aitken (Australian Plastercraft) offering service - Gyprock Plasterer by Trade and also do Concrete Cutting [REDACTED]











		 NRMA Certificate of Currency.pdf
2183	1507	15.1.11 – Email from Wayne Hepple attaching information regarding Breakfast for Theodore small business and flood affected primary producers  flood breakfast.pdf
2184	1507	15.1.11 – Email from Wayne Hepple onforwarding email for Theodore Chamber of Commerce regarding business breakfast on 18.1.11
2185	1514	15.1.11 – Email from Terry Zillman attaching bed mattress notice and Register for perusal by Maureen.   BED MATTRESSES NOTICE.doc BED MATTRESS REQUEST REGISTER.
2186	1605	15.1.11 – Email from Wayne Hepple – Poisons information to be included in the next community newsletter.
2187	1614	15.1.11 – Email from Terry Zillman with amended Notice re: Mattresses
2188	1409	1.1.11 – Email from DDC Gladstone onforwarding email from State SAR Co-Ordinator re: use of USAR for premises safety checks
2189	1611	15.1.11 – Email to TDHC onforwarding poisons informationf or inclusion in next community newsletter.
2190	1622	15.1.11 – Email sent attaching Sitrep report no. 36
2191	1653	15.1.11 – Email sent attaching Minutes from LRG Meeting held 15.1.11 to Crs Clancy, Becker, Brennan, Wayne Hepple, Terry Zillman
2192	1656	15.1.11 – Email from John McDougall to Andy Gaze, Fraser Coast Council thanking him for John Morrison's assistance.
2193	1810	15.1.11 – Email from Robert Rey, President of Rotary Club of North Lakes offering donation of supplies if required. Have pilots available to deliver supplies.
2194	1555	16/01/11 – Email from Ross Laycock, QBuild in answer to Request for Assistance No 33
2194	1155	16.1.11 – John McDougall spoke to Sue Wheaton. They have been engaged to do the dust suppression around the Showgrounds as per Minutes of Local Recovery Group 16.1.11
2195	0925	16.1.11 – Email to DDC request status update on Request for Assistance No. 33  Sc652ds110113141 11.pdf (45 KB)...
2195	1602	16/01/11 – Email from Warren Middleton, issue in relation to not being allowed to dump flood rubbish at Biloela
2196	0943	16.1.11 – Email to Councillors advising correct email address to use is to be [REDACTED]
2196	1602	16/01/11 – Email from Warren Middleton to John Hooper advising matters to be raised with Major General Slater
2197	1947	15.1.11 – Email from QDN – e-Bulletin January 2010 Edition 2


















2197	0817	 Community Information Sheet 14  Childrens Activity Day 19.1.11.pdf  Theodore Flood News No 27- Friday : 17/01/11 – Email from TDHC with information sheets
2198	1042	16.1.11 – Email from Mayor to Councillors re: Preparation for the Meeting with Major-General Mick Slater in Brisbane tomorrow the 17/1/2011.
2198	0817	17/01/11 – Email from Marcus Hill, DDC – requesting information
2199	1142	16.1.11 – Email to Govt agencies advising correct email address to use is to be [REDACTED]
2199	0845	17/01/11 – Email from Works, road condition report
2200	1243	16.1.11 – Email from Wayne Hepple attaching ICC Sitrep 4  ICC SITREP 4.doc Theodore.doc
2200	0857	17/01/11 – Email from KBR Engineering Services offering assistance
2201	1251	16.1.11 – Email from Wayne Hepple advising email address for Peter French [REDACTED]
2201	0901	17/01/11 – Email from John Herron, Fraser Lions Club offering assistance
2202	1407	16.1.11 – Email to Gold Coast Council attaching Minutes
2202	1055	17/01/11 – Email from Warren Middleton requesting public notice be placed in Central Telegraph
2203	1512	16.1.11 – Email to Peter French attaching Minutes
2203	1100	17/01/11 – Email from Vaughan Becker requesting supplcs be dropped to 4 properties in Glenhaughton
2204	1539	24 December 2010 - E-mail from Shaun Quigley confirming John's charter with Independent Aviation, we appreciate your business. Your confirmation IA05645. Jack is on his way now. Please ensure the maximum payload (passengers and baggage combined) of 330 kg is not exceeded and advise if any passengers will be travelling with any unusual sized freight/baggage. All charter flights booked through Independent Aviation are 100% Carbon offset at no additional cost. Please don't hesitate to contact me if you have any queries, amendments or further requirements.
2204	1145	17/01/11 – Email from Emergency to Works advising of address for supply drops as per Log no 2203
2205	1557	24 Dec 10 – E-mail From: Shaun Quigley to clarify. The cost shown on the document I sent you is the GST Inclusive Hourly rate for that Helicopter. We will invoice based on this figure when the work is complete.
2205	1158	17/01/11 – email from Marcus Hill advising of deactivation of the Gladstone DDCC from 12md today
2206	1003	 101225 Situation Report 4.doc 25 Dec 10 – Situation report 4 – sent from Jaz Tumbers.
2206	1232	17/01/11 – Email from Works, road condition report
















2207	1938	 101225 Situation Report 6.doc 25 Dec 10 – Situation report 6 – sent from Jaz Tumbers.
2207	1415	 110117 Situation Report 37.doc 17/01/11 - Email to DDC – Sitrep # 37
2208	0528	 26 Dec 10 - Junction boat ramp photo from Gail Roylance
2208	1425	 110117 Situation Report 37.doc 17/01/11 – Email to sit rep contacts – Sitrep # 37
2209	1254	 Doc1.doc (23 KB) 27 Dec 10 – Notes of meeting with Jeff Beckitt, Mike Dixon, Graham and Jane Healy
2209	1422	17/01/11 – Email from Wayne Hepple re: Management of offers of assistance received at the SDCC
2210	0909	27 Dec 10- Request received from John McDougall – Supplies for a very bad reflux baby. The brand is Novalac , Infant formula product for babies with reflux. Suitbale for Birth to 12 months (Terry White Chemist in Bilo supply) At this stage she has got 2 days supply left. This product is not supplied in Theodore. Name of the lady: Robyn Danin
2210	1401	17/01/11 – Email from Sandy Hyatt Re: Chemclear=Drummuster – Banana Shire Council Flood Fact Sheet  Banana Shire Council Flood Fact Sheet 1.dk
2211	1059	17 Jan 11 - E-mail received from Wayne Hepple - TF PAPA departed at 1015 Thangool airport to return to Brisbane and Sydney later today. The TF was thanked by Cr Warren Middleton BSC, for their contribution to the recovery efforts at the Theodore community. The local SES groups of Theodore, Moura and Biloela have been active in the Shire since early December responding to tasks associated with the flooding and have been a constant presence at Theodore during the duration of the recovery and cleanup operation. TF PAPA














		was the third TF deployed to the area (Victoria SES, Northern Region Townsville, NSW) No further deployments are planned. (attached photos)
2211	1622	17/01/11 – Wayne Hepple - Email to Robert Rey of Rotary Club of North Lakes Re Flood Relief
2212	1600	SITREP 3 - ICC Situation Report
2212	1653	17/01/11 – Email to Vaughn Becker passing on the Poisons Information Sheet to be published in next newsletter as discussed with John.
2213	0948	 110117 Minutes - 17 January 2011.doc Local Disaster Recovery Group Minutes
2214	0848	18 Jan 11- Message to All Staff Banana Shire Council - Subject: Flood Relief Rockhampton Regional Council. Council's Customer Service have received a call from Debbie Purser of Rockhampton Regional Council , someone from council rang them yesterday in regards to flood relief and spoke with Cheryl Horton. If you contacted either of these ladies yesterday, please call Debbie back as she wants to discuss this further. Her number is: [REDACTED]
2215	0832	    Community Service Community Childrens Activity Theodore Flood Announcement - MonInformation Sheet 14 Day 19.1.11.pdf News No 28- Monday Subject: Theodore Flood Recovery News - Monday 17 th . Queensland Rail Employees invite you – The Theodore Community and Helpers to a BBQ Lunch at 11.30am on Wednesday 19 th January, at the Bullring, Theodore. Please find attached – several notices. Wanted – On Wednesday from 9am, we need some volunteers, with brooms, etc. to assist with cleaning the TDHC offices, Youth Centre, Kindergym and Community Gym, in preparation for new floor coverings, and to get us back in operation. If you have any boxes to pack things in, please bring them along.
2216	0959	18 Jan 11 - Subject: Sweeper Truck Driver (From John McDougall – John Gwydir As discussed please engage your Sweeper truck driver to undertake early morning sweep of streets in Theodore on Wednesday 19 Jan. I have confirmed with Todd that your driver is to travel down this afternoon and stay at Hotel Theodore, complete the work at first light and then travel home. Can you please get your girls to organise a room in Theodore. Please book the work and accomodation to the Theodore flood number.
2217	0824	18 Jan 11 - Subject: FW: Hadore Pty Ltd - Expression of Interest - Flood assistance Message to Mayor: As advised on Friday, Tony O'Reilly, who worked for Council in the 1970's and early 1980's in the drafting (technical services) area called wishing to speak with you in relation to offering his company's service to assist in the flood recovery. He advised that they had assisted up north following Cyclone Larry. I advised Tony to put his company's expression of interest in writing and when  Hadore - Expression of interest - Flood aff received I would also pass onto you for your information. Please refer attached.
2218	0815	E-mail from Wayne Hepple of EMQ - Just an enquire, during the repatriation of the residents to Theodore a number of bedding/camp beds (120-150) were flown from Rockhampton to Theodore for use in the relief centre until the residents were able to return to their housing or make other arrangements. This bedding is not required and we would like to make arrangements to have them returned to a secure location. Can I be advised of a contact or location to start making those arrangements.















2219	1008	<p>From: Sleeman, Todd Sent: Tuesday, 18 January 2011 10:07 AM To: [REDACTED] Subject: Information request</p> <p>(Various Issues)</p>
2220	1030	<p>Andrew Schulz Witzig Schulz Project Planning E: [REDACTED] M: [REDACTED] F: [REDACTED] P: [REDACTED] T: [REDACTED] W: www.witzig.com.au</p> <p style="text-align: right;"> 0218_001.pdf</p> <p style="text-align: right;">Jan 18 2011 – Offer of Assistance to develop a re-build program.</p>
2221	1048	<p>18 Jan 11 – Message received from the Central Telegraph wanting Todd to contact them regarding a story on some of the admin staff who worked extra long hours during the flood response.</p>
2222	1052	<p>18 Jan 11 - MARCUS HILL (Request for Information) Can you please identify the rural properties still being re-supplied. Can you also provide an update on the schools which were flooded – how is the clean up progressing and will they be on-line for the new school year? Any other information regarding infrastructure damage / costs would also be useful. Is there any estimate on the losses to be experienced by the rural sector (cotton etc.). Could I also ask that a Recovery sitrep be forwarded each day by 3pm in the attached format. If there is nothing new simply put the word UNCHNAGED in the relevant field. Actioned: Todd replied at 1401 on 18 Jan 11.</p>
2223	0715	<p>17 Jan 11 – Update & Offers of Assistance & flying Tammy to Emu Park</p> <p>Robert Rey Principal / Director</p> <p>[REDACTED]</p> <p>www.rwcbribsbanenorthside.com.au</p>
2224	1700	<p style="text-align: center;"> ICC SITREP 5.doc Theordore.doc</p> <p>17 Jan 11 - Situation Rep</p>



2225	1310	 dwa25.htm 18 Jan 11 E-mail received from Frontier Engineers Offer Of Assistance to Flood Affected Communities
2226	1310	 dwa21.htm 18 Jan 11 E-mail received from Tom Hoskings requiring some information regarding Rotary's offer to re-design the Castle Creek Walkway.
2227	1132	18 Jan 11 – From Peter Taubner [REDACTED] Subject: Flood Relief Idea - 'Bale Out Your Mates' program proposal. Action Item: Sent to Maureen for consideration.
2228	1210	18 Jan 11 – Water Test Results from Howard Howell, Principal Biologist, Ph: [REDACTED] Mobile: [REDACTED]   BSC170111MR.pdf BSC160111MR.pdf
2229	1401	18 Jan 11 – Response sent to MARCUS HILL (Request for Information) Sent: Tuesday, 18 January 2011 1:51 PM To: [REDACTED] Subject: Further information
2230	1414	18 Jan 11 – E-mail from Griffith Uni - We have about 90 staff across our three centres and I'm sure we can collect many hundreds of books. We would like to support two small regional towns and hope that we can help Theodore in your Shire. We are also about to replace over 60 computers. We plan to ensure the replaced computers are in good working order with appropriate software and wish to donate 50% of them to those in Theodore who do not have insurance to replace lost computers or those who need a computer for study etc. Annette McCarthy [REDACTED]
2231	1105	    Community Service Community Childrens Activity Theodore Flood 18 Jan 11 - Theodore Flood Recovery News - Monday 17 th Announcement - MonInformation Sheet 14 Day 19.1.11.pdf News No 28- Monday
2232	1700	 ICC SITREP 3.doc Theodore.doc 17 Jan 11 - Situation Rep 3
2233	1700	 ICC SITREP 5.doc Theodore.doc 17 Jan 11 – Site Rep 5







2234	1555	 110117 Situation Report 38.doc... 18 Jan 11 – Situation Report to M. Hill and DDCC.
2235	1559	 20110118054248.pdf (305 KB) 18 Jan 11 – Offer of Assistance - Ray Penny – Outback Vac & Tilt Tray Hire [REDACTED]
2236	1455	18 Jan 11 – Em-mail received from Tom Hoskins - It has been suggested that the Rotary Clubs in the area (including Gladstone) get together to resurrect the gardens along the Castle Creek walk in Theodore which were destroyed in the recent flood. Now the hard part: <ul style="list-style-type: none"> · who actually owns the land · If it is Council would they approve of Rotary undertaking the work – if so would any conditions be imposed · Would it be possible to get a plan of the area · Would Council be prepared to take over maintenance etc of the area
2237	1515	     Specs and Sewer Wells Liquid Local Council dwa5F.TXT (517 B) dwa5E.HTM (1 KB) aprovals.pdf (229 K Rubber.doc... Offer.doc (139 K... 18 Jan 11 – Management and Maintenance Team Leaders to help fix council problems as well as have my company ABS donate amount = 10% of orders placed over the next 12 months to Premier's Flood Appeal. Kind regards FOG no. 19 Paul McCabe
2238	1454	18 Jan 11 - For the prevention of spreading of diseases, and hence helping the flood victims in Queensland, we would like to offer our equipments – available within a short time - at a special price. Dirk Waldow / Dpt. ESI-A Sales Manager Asia Pacific Kaercher Futuretech GmbH, Tel.: [REDACTED]        TDB SCS 1801 DE ENTDB HDS 1402 DE EN Technical Data TFK TDB MFK 2 96 EN TDB TRST 3-3 EN TDB WTC 3000 GT TDB WTC 1600 G EN V1.1.pdf V1.1.pdf 250 EN V1.0.pdf V1.0.pdf V1.1.pdf EN V1.0.pdf V1.0.pdf    TDB WTC 500 G EN dwa3A.txt dwa39.htm V1.0.pdf
2239	1635	18 Jan 11 – E-mail sent to Works - Warren Middleton phoned and has said that Max Grubb of Monto has a D6 Cat Dozer and Cat 930 Loader available for hire [REDACTED] to assist with Flood Affected areas.
2240		18 Jan 11 - RE: EXPRESSION OF INTEREST AND IMMEDIATE AVAILABILITY FOR ASSISTANCE TO FLOOD DAMAGED AREAS OF REGIONAL QUEENSLAND.Hador Pty Ltd














		   Hadore - Expression of interest - Flood aff dwa32.txt dwa31.htm
2241	1650	18 Jan 11 – E-mail to Tom Hoskings from Maureen advising that another area of need with handy man approach is Wowan, if you are able to assist through Rotary in General repair and maintenance for some of those residents that were flooded would be appreciated.
2242		19 Jan 11 -
2243	1516	   Letter to John Hooper.pdf dwaF3.txt dwaF2.htm 19 Jan 11 - E-mail received from Qld Rail - assure you of Queensland Rail's utmost efforts to restore our services to Regional Queensland.
2244	1519	19 Jan 11 – E-mail from SE Power advising that they are fully operational again as of Monday 17-01-2011 and we are fully committed to fulfilling your needs Tel: [REDACTED]
		  dwa53.txt dwa52.htm Email: [REDACTED]
2245	1519	  dwa81.txt dwa80.htm 19 Jan 11 – Email re: EzyAccounts \$1.2M Relief Package for Business Flood Disaster Recovery
2246	1511	  dwa5B.txt dwa5A.htm 19 Jan 11- OFFER OF SERVICE - Financial Assistance - Flood Damage - RED TAPE BUSTERS
2247	1433	  dwa8D.txt dwa8C.txt 19 Jan 11 – E-mail received from Pauline and Matthew Hills of Miriam Vale, [REDACTED] offering to Volunteer to help out. Action: E-mail sent thanking them for their consideration and advising that their contact information has been logged for use (should there be a need)
2248	1416	 Theodore Water Restoration.doc









		19 Jan 11 – Water notice sent to LDRG for consideration prior to issue.
2249	1351	Gail Lennox of Telstra [REDACTED] phoned to advise that Telstra will be deploying crews into the Council area a.s.a.p. to rebuild / repair services lost due to the recent floods. This will be done under their 'Emergency Powers'.....normally send a Land Access Notice and we have time to reply.
2250	1327	 dwa7D.txt  dwa7C.txt John Herron of Fraser Lions club in Hervey Bay: [REDACTED] has asked to be contacted back in relation to the club sponsoring a town. Action: 10.10am 17 Jan 11 – Advised of Shire Wide Flood Appeal - Anglicare
2251	0921	 20110118221533.pdf f 19 Jan 11 - OFFER OF SERVICE - PRECAST CONCRETE PRODUCT MANUFACTURERS – KELE Actioned: forwarded to Works and Building
2252	0955	 04 01 11 - Company Profile.pdf  Disaster Relief Document 14_01_201 19 Jan 11 - MacDonald International are consulting engineering firm who offer many Disaster Recovery Assistance Services to Local Governments. Action: Sent to Col and Blue
2253	1104	19 Jan 11 – Confirmation e-mail received from Zoy of EMQ advising that the return of the beds had been arranged from Theodore to Bilo. (Backlead on a Grevells truck, load with forklift arranged between John Bock and Penny Anderson.
2254	1115	19 Jan 11 – Invoice received from Biloela Palms Motor Inn for Rescue Personelle
2255	1128	 BSC170111MR.pdf  BSC160111MR.pdf 19 Jan 11 – ECOSCOPE Results
		 Company Profile.1doc.doc  dwa93.txt  dwa92.htm 19 Jan 11- OFFER OF SERVICE - EXPRESSION OF INTEREST- the concreters pty ltd Contact: David McTaggart PO Box 798 Edmonton 4869 Actioned: Forwarded to Works
2256	1641	 KBR flood response capability _2_ .pdf  dwa9B.txt  dwa9A.htm 19 Jan 1Flood Crisis - Call for industry capability information - KBR Follow up information







2257	1046	 Theodore Flood  Community  Childrens Activity  POISONS News No 29- TuesdayInformation Sheet 14 Day 19.1.11.pdf INFORMATION SHEE 19 Jan 11 - Theodore Flood Recovery News No 28 - 18th Jan
2258	0640	 ATT00022.htm  CA Community BBQ.pdf 19 Jan 11 - Please Circulate - Community BBQ Invitation from Theodore District Health Council Inc
2259	0816	 LDMG RECOVERY Template_170111.DC 19 Jan 11 - LDMG RECOVERY Template_170111.DOC
2260	1630	 18Jan-11 - Letter.pdf  Flood Relief Final.pdf  dwa122.txt  dwa121.htm 19 Jan 11 - Company profile from a REED Construction company
2261	1629	 dwa11A.txt  dwa119.htm 19 Jan 11 - Company profile from a helicopter company
2262	1509	 LDMG RECOVERY Template_39.DOC .. 19 Jan 11 - Situation Report 39
2263	1330	19 Jan 11 - Phone call received from Justine Christianson [REDACTED] Justine phoned to bring attention to an article in the Daily Mercury newspaper from Mackay. A lady named Wanita Schmit is getting together a truckload of donations to take to Theodore. The ladies phone number is [REDACTED] dailymercury.com.au .
2264	1325	19 Jan 11 - Peter Koch of 'Paranui' m.s [REDACTED] Peter's phone line went out on the 8 th Dec 10. He lives approx 35 Km out of Theodore. Telstra has told him they can't get into fix his phone as his property falls in the red zone created by the SES. Peter's property is on the [REDACTED] about 16Km from Moura. Has the red zone been redefined or even lifted? There may be a number of people out Peter's way who are as affected as he.
2265	0900	17 Jan 11- Aven Liatton of the Sunshine Coast [REDACTED] Aven is a dry wall plasterer. He has his own caravan & is self sufficient. BSA 1119147.












2266	1335	19 Jan 11 – Neal Sibley of Pomona [REDACTED] Neal is a gas fitter who does some plumbing. He does remote properties as well as business' with catering equipment. He is volunteering his services snf is also willing to help locate tradesmen. He has contacted us twice before & would like feedback as to whether his services could be of use. He needs to know soon, so he can offer his services to other areas in need.
2267	1220	19 Jan 11 – Jillian & Brian Smith of [REDACTED] – Volunteering their help wherever needed in the region.
2268	0930	19 Jan 11- Russell Greenbury of Maryborough [REDACTED] Russell is a chippy by trade. He has his own caravan and is quiet self sufficient. He is willing to work in Theodore or any where else he may be needed.
2267	0830	18 Jan 11 – In response to request for assistance faxed. Request Rotary Aircraft to resupply isolated properties (food, fuel & medication) Resupply to be managed in Taroom. Utilize sterling helecopters in Theodore. Actioned: 18.1.11 - Airlift organised for Wednesday 19 at midday & Jack Hewitt. Alan Harris to set up in Taroom end.
2268	0500	18 Jan 11 – Service Personnel Airlift Manifest Banana Area Location.
2269	1045	17 Jan 11 – Tony Pickering – Bilo Day Cleaners Re: Cleaning products for hospital that was on list sent to DCC last week. He is 90% confident that he will be able to get his order out of Brisbane today by truck. If we can cancel the order from DCC he would appreciate it.
2270	12.10	17 Jan 11 – Fax sent to Ron Clarke and Christa Cain with request for 30 Fridges, 30 Washing Machines, 10 Freezers.
2271	1110	17 Jan 11 – Tony Grant [REDACTED] Request for septic to be pumped out. Was done last time it flooded. Actioned: Property has been put on Master List for pump out by Vaughn Becker.
2272	1100	20 Jan 11- Coral Freeman Greenbank. Carmel has done volunteer work around Brisbane, she has her own transport and is willing to help where ever she might be needed.
2273	1100	20 Jan 11 – Adrienne – KGC Constructions [REDACTED] This company has been an Asbestos B-class licenced & open builders licence. They have a fleet of workers, subcontractors and access to nessesary machinery. They can mobilise within a few days.
2272	1215	20 Jan 11 – John has phoned Ron Bock re: off loading wheelie bins off lunch.
2273	1215	20 Jan 11 – James Robinson – Robinson Projects (House Raising & Restumping) Paddington QLD. [REDACTED] Jame's company specialises in house raising and restumping he has a couple of crews and is canvassing work opportunities in the region.
2274	1740	 Theodore Water Restoration.pdf  Theodore Flood News No 30 - Wedne 19 Jan 11 Cotton Australia and Patrick McGorry, Australian of the Year are coming to Theodore to raise awareness of mental health in the bush post disaster. Show your support for your friends and loved ones who are facing some tough times right now in Theodore by coming along to the community BBQ at the Bull Ring on Thursday 20th at 12pm. Address from Patrick McGorry and live entertainment from our very own Joe Maloney and Kate Leahy performing 'The Life Raft'.
2275	0756	20 Jan 11 – E-mail from Mental Health Assoc Qld We at the Mental Health Association Qld would like to extend our thoughts and condolences to individuals, families and communities affected by the devastating and far reaching flood disaster across Queensland. Our mhConnect division is a non-clinical* information and referral service that can be contacted 24hrs, 7 days a week via our website at www.mentalhealth.org.au or alternatively via our mhConnect line on 1300 729 686 during the hours of 8.30am to 4.30pm Monday to Friday.
2276	0759	20 Jan 11 - Ted Stubbersfield Director of Outdoor Structures Australia 07 5462 4255 Timber Queensland has hastily prepared advice on how to check flood damage and have asked us to distribute this as widely as possible. These recommendations are expected to change as time allows it to develop. We will keep the latest edition on our website. Please distribute this email as widely as possible. Tragically, after all the flooding it is sobering to remember that we had only started our wet season!
2277	0922	20 Jan 11 – Email received from Michelle L Clarke Chief Executive Officer Richmond Shire Council Phone: [REDACTED]







		Offering assistance requesting list of needs.
2278	0941	 110117 Minutes - 19 January 20... 19 Jan 11 – Local Disaster Recovery Group Meeting
2279	1101	20 Jan 11 – Email asking for flood photos of Theodore to be forwarded (karenlong@live.com.au) for collaboration for fundraiser.
2280	1400	20 Jan 11 – Request for Assistance - Request for information regarding the dispersal of donated goods from the Banana Shire once those residents in need have sourced the resources they require and relevant charity organisations (Lifeline, St Vincents etc) have been re stocked..
2281	1300	20 Jan 11 – Noel Wallace – Wallace House Restumping & Raising. Allora QLD – Noels company specialises in everything to do with house restumping & raising. He has two crews and is fully equipt. [REDACTED]
2282	1109	20 Jan 11 - Subject: FW: Theodore Flood Recovery News - Monday 17 th - If anyone has any potted plants that they would like to donate to Theodore, or if you know any keen gardeners that might be interested, please see the attachment re a plant collection at Mitre 10  to all gardeners.doc
2283	1130	20 Jan 11 – QSU have offered assistants in any area required. Finally, in terms of employment matters. I will contact you at the appropriate time to discuss the future industrial arrangements for our members in terms of both the short and long term impacts on your local government operations into the future and further ways in which, jointly, we may work together to deal with any of the issues.
2284	1132	20 Jan 11 - Department of Communities update - Applications for Personal Hardship Assistance Grants (emergent assistance) will close at 5pm this Thursday (20 January). Uninsured residents needing to replace contents or undertake repairs to their home can still register for means tested financial assistance grants at the Community Recovery Centre located in McIndoe Park - Opal Street, Emerald. This centre is open from 9am to 5pm seven days a week till further notice. For further information go to www.communities.qld.gov.au .
2285	1214	20 Jan 11 – E-mail from Anthony - Psychosocial, Built, Economic and Environment sub group priorities for Theodore.     Natural Environment Economic Sub Group Built Environment Psychosocial Sub Sub Group Priorities TPriorities Theodore 2(Sub Group Priorities TGroup Priorities Theor
2286	1232	20 Jan 11 - ROBERSON FAMILY ENTERPRISES PTY LTD are a high Pressure Water Cleaning Of Concrete , Fences , Buildings Inside And Out , Pathways Anything That Needs Cleaning With High Pressure Water We Do. We Have 4 Teams Of 2 People At The Ready To Be Dispatch To Councils Anywhere Thy Are Need In Queensland And Northern Nsw . [REDACTED]
2287	1303	20 Jan 11 – Offer recived - Eucalip Group Pty Ltd, tel 1300 880 739, [REDACTED] "defence recognised suppliers" of a











		 dwa4B.txt  dwa4A.htm product called Det-Sol bleach 5000.
2288	1301	20 Jan 11 -  www.wastemanagementaustralia.com.au TEL  We supply Skip Bins Shipping Containers and Temporary Housing Units on a hire or full purchase basis
2289	1413	 Disaster relief Telstra_Letter.doc 20 Jan 11 - Telstra's Gail Lennox has now sent the confirmation letter.-
2290		20 Jan 11 – E-mail regarding financial assistance programs which may be available from QRAA for your primary producer and small  dwa67.txt  dwa66.htm business customers affected by flooding.
2291		20 Jan 11 - The Federation of Psychotherapists and Counsellors of Queensland Inc (FPCQ)- Trained Counsellors Available to Assist  dwa6B.txt  dwa6A.htm Flood Victims
2292	1556	 dwa75.txt  dwa74.htm 20 Jan 11 – Request for where to forward donation cheque. Action Item: Hannah has responded with both Anglicare & the Trust Fund's details.
2293	1729	 Theodore Flood News No 31 - Thursd 20 Jan 11 - Newsletter
2294	0812	21 Jan 11 – Follow up regarding - Rotary - Theodore Clean up - Rose's garden
2295	0813	 Mayor letter.pdf 21 Jan 11 - Please find attached a joint letter from Minister Boyle and Minister Struthers regarding a volunteering initiative being








		organised through Volunteering Queensland, in association with News Limited.
2296		21 Jan 11 - Please find enclosed a copy of correspondence pertaining to flood recovery assistance on behalf of QGC.  20110119 - Banana Shire Council Letter.p
2297	1115	21 Jan 11 - List of Lifeline Workers as requested from Taskforce at the LDRG Actioned: Entered into 'Personel' spreadsheet.
2298	1129	    Psychosocial Sub Natural Environment Economic Sub Group Built Environment Group Priorities TheoSub Group Priorities TPriorities Theodore 2(Sub Group Priorities T 21Jan 11 -
2299	1130	21 Jan 11 - I have inspected what I think is just under half of the town and provide the following statistics on the inspections. The inspections started at the high end of town so they favour buildings not affected by water entry.
2300	1147	  ATT00001.htm EMQU_IA05645_ci.p df 21 Jan 11 - Independent Aviation Tax invoice
2301	1150	21 Jan 11 – Response to SitRep – Approval of the Recovery Group Implementation Plan Your plan should be signed off by the Chair of the LDMG and a copy forwarded to the DDC once signed.
2302	1201	21 Jan 11 – Request in relation to RFA (Vacation of excess donation) Quantity of goods to be dispersed; and Type of goods to be dispersed. Can local organisations (once restocked) disperse the remaining goods within their establish supply chains?
2303	1217	21 Jan 11 - Ian Jennings, General Manager, Building Services Authority - ADVICE TO BSA LICENSEES ON FLOOD REBUILDING REQUIREMENTS
2304	1312	21 Jan 11 - LEE MCDOUGALL COMMUNITY AND SUSTAINABILITY SPECIALIST NRMA INSURANCE, SGIO & SGIC – Well Wishes
2305	1428	21 Jan 11 - As requested please find below guideline for requesting and reporting through the recovery committee
2306	1010	24 Jan 11 – Wendy Horton phoned of [REDACTED] Wendy advised that the wheelie bins that were to be delivered still haven't arrived. She has two ordered two [REDACTED] Action: Forwarded to Sandy for follow up
2307	0900	24 Jan 11 – Karen of Centerlink – Centerlink have notified of a full winddown in Theodore. They will be e-mailing a list of contact numbers.
2308	0950	21 Jan 11 – Recived confirmation that Vaughn has received Request for Assistance. Sent: Friday, 21 January 2011 9:50 AM Subject: Olive Blackburn - [REDACTED]
2309	1533	21 Jan 11 - Subject: Flood recovery website aids State Business  sa_fulfillment_45929 _MediaRelease-Flood
2310	1012	Jeff Pratt <i>Operational Support Manager</i> Report 1 – Theodore Inspection





		Queensland Building Services Authority
2311	1533	Jeff Pratt <i>Operational Support Manager</i> Queensland Building Services Authority Report 2 – Theodore Inspection
2312	1225	24 Jan 11 – Justine Christanson phoned [REDACTED] re: has received \$1300 worth of IGA gift cards from Robin Blackson of Euronga Opshop which she is forwarding to Fleur Anderson today. Actioned: Maureen contacted Justine to clarify.
2313	1445	24 Jan 11 – John McDougall contacted Blue in relation to organising a Council truck to travel to Theodore to collect the cartons of fold-up bedding. Blue advised that Works do not have the resources to complete this task. Action: John phoned Biloela Couriers to arrange.
2314	1409	24/12/11 – E-mail received from Shaun Quigley [REDACTED] confirming that he had recived the attached lat and long phone contact for the property, will phone through and email through details once at hand. Our predicted weight is between 50 and 70- kgs. We have had verbal approval from the Gladstone DDC that John Walker had sent.
2315	1518	24 Dec 11 – E-mail from Shaun Quigley [REDACTED] requesting John Walkers your postal for his records and BSC's paperwork.
2316	1254	 Doc1.doc (23 KB) 24 Dec 11 – Notes of Meeting with Jeff Beckitt, Mike Dixon, Graham and Jane Healy
2317	1554	18 Jan 11 - RE: EXPRESSION OF INTEREST AND IMMEDIATE AVAILABILITY FOR ASSISTANCE TO FLOOD DAMAGED AREAS OF REGIONAL    Hadore - Expression of interest - Flood aff dwa32.txt dwa31.htm
2318	1511	21 Jan 11 – Request from Maureen to forward attached Accomodation list to DDC  ALTERNATIVE ACCOMMODATION.x
2319	1534	 January 2011 Newsletter.pdf 21 Jan 11 - FW: NPR January Newsletter
2320	1534	21 Jan 11 - Just an update on the fundraising event in Biloela (Settlers) - It will be kicking off approx. 2.30pm and will be an afternoon / early evening event as it's on a Sunday.Regards Donna Wheeler
2321	1550	21 Jan 11 – E-mail from Matt Glover to LGAQ - Banana Shire Council, has conducted town a inspection of dwellings and the number are as follows







2322	1608	<p>21 Jan 11 – Myke Cavanagh [REDACTED] – Our company has commenced the purchase/manufacture of modular buildings to meet the mining accommodation market. However because of recent events I wanted to at least note to the regional councils affected, of our accommodation supply, should it be of assistance.</p> <p>  ACS Laundry - ACS Accommodation Standard HIRE.PDF Unit HIRE.PDF</p>
2323	1733	<p>    Dr Katie Farewell notice.pdf CONTRACTORS.pdf Song from Theodore Flood Callemondah (QR) FicNews No 32 - Friday</p> <p>21 Jan 11 - Flood Recovery News</p>
2324	0745	22 Jan 11 – E-mail from Callide Electoral - Please find below details released today by the Qld Treasurer, Mr Andrew Fraser, advising of a website for small businesses impacted by the floods
2325	0830	24 Jan 11 – E-mail from Phil Casey -Economic Recovery Coordination Group Meeting – List of three issues and possible solutions for you to consider.
2326	0914	<p> Plumbing newsflash number 462 - Flood re</p> <p>24 Ja 11 -</p>
2327	0915	24 Jan 11 - QDN's 3 rd Flood e-Bulletin
2328	0915	<p>24 Jan 11 – Request from Mayor Hooper to have all Economic Roadmap suggestions etc by this Saturday 22/1/2011. Agenda and</p> <p>  Road map 24.01.11 Agenda implementation plan Economic Recovery C</p> <p>Economic Roadmap for discussion at the next Economic Recovery Coordination Group meeting.</p>
2329	0919	<p> Sc652ds1101201548 0.pdf</p> <p>24 Jan 11 - FW: Correspondence from Isaacs Regional Council re Floods</p>
2330	0921	<p> ERCG Meeting Summary 17-01-2011</p> <p>24 Jan 11 - Economic Recovery Group Meeting -17/01/11- Key Messages and Actions</p>
2331	0921	24 Jan 11 – E-mailMelissa Newman [REDACTED] – Grants Available
2332	0923	E-mail from John Walker - On page 27 of the attached document “Restoration of Essential Public Assets”, S4.4 describes the rules applicable to restoration of roads and the like. While it mentions that roads, e.g. can be constructed to current design standards, it is

		quite specific that the level of service should remain the same, not change. Should the level of service be improved then that would be at  QLD Disaster Relief Recovery Arrangeme a cost to Local Government.
2333	0923	24 Jan 11 - E-mail from Mayor Hooper providing feedback from the the Economic Recovery meeting in Brisbane to-day.
2334	0940	24 Jan 11 - LGAQ Circular - Flood Effected Councils - Urgent Response Required http://www.lgaq.asn.au/group/guest/home/-/journal_content/56/10136/6715FB95ABF7AC131C19D71982518C3B
2335	1013	24 Jan 11- E-mail from Callide Electorate - Please find attached an application form for the 1st round of the Premier's Flood Relief Appeal plus a fact sheet. This information may be of assistance to you. Applications are also available from the website www.qld.gov.au/floods
2336	1109	24 Jan 11 - Centrelink contact details – from [REDACTED]
2337	1141	24 Jan 11 - John McDougall replied to Centrelink advising that the contact info would be forwarded on to the Taskforce and thanking them for their support.
	1403	24 Jan 11 – E-mail from Alex Pope Social Performance Consultant QGC [REDACTED] Brisbane, QLD, 4000 – General Update.
	1506	  Sc652ds1101241500 Sc652ds1101241459 0.pdf 0.pdf 24 Jan 11 Request for Assistance – Medium to Long term accommodation.
	1510	24 Jan 11 – E-mail from John McDougall advising that the appropriate documents re: Recovery Group Implemntation Plan, will be forwarded through – To: Emergency; Harris, Alan; Glover, Matt; [REDACTED] Sleeman, Todd
	1520	24 Jan 11 – E-mail from Mark Hinman of Hinman Contractors and Resources Camp Hire. Re: Accomodation  20ft Accommodation pictures.pdf
	1529	24 Jan 11 – Feedback in relation to the Recovery Group Implementation Plan – Middleton Shouldn't we be removing g the name "Theodore" from the documentation and referring to Banana Shire Flooding Sub- Group?
	1531	  Emergency relief Premier's Flood Relief payments to help QurApplication Form.pdf Flood Relief Application Form -
	1532	Natural Disaster Relief and Recovery Arrangements (NDRRA). The area defined for receipt of NDRRA relief measures is "Communities within Queensland affected by heavy rainfall and associated flooding, November 2010 - January 2011 "

		  V20 Activation New utilities grant Summary Qld Floodin covers reconnection
	1532	24 Jan 11 - Subject: Donations of computers & equipment required - these details were sent out today by the Treasurer.
	1546	24 Jan 11 – Request for a skip bin to be dropped in at Dr Chatter place and one in the middle of the two prooerties on the Boulvarde right opposite the closed servo.
	1555	24 Jan 11 – John McDougall responded to Miidleton’s feedback in relation to the Recovery Group Implementation Plan
24/1/2011		24 Jan 11 – 100 vouchers (valued at \$179 each) received from Spec Savers.
	1710	24 Jan 11 - From: NewsLetter Factory [mailto:] Subject: donations- Col, besides phoning Anglicare to donate for the shire's flood appeal, is it possible for people to donate through a bank or building society? Actioned: Hannah replied.
	1728	 Alternative Accommodation Form 24 Jan 11 – List of Alternative Accom - Theodore District Health Council Inc. Action: Forwarded to John and Maureen.
	0735	25 Jan 11 - Response from Kerry HODGSON accepting invitation from LDMG - I have tacit approval from my Inspector to attend. He will seek formal approval from the Superintendent to fly me up there for the debrief. Can you pencil me in at this stage, pending approval to fly up there and attend your debrief? Action: Forwarded to Jaz for acknowledgment.
	1659	25 Jan 11 - REQUEST INFORMATION RELATING TO DONATING TO THE THEODORE Flood Appeal –   dwa73.txt dwa72.htm Action: Hannah replied with Anglicare’s information.
	0859	25 Jan 11 – Request for Maureen to contact Justine Christensen in regards to some brand new mattress’s for the Banana Shire flood victims through Park wood Rotary. Justine said that these ones were not for Theodore as they have already received there’s, this is for the rest of the shire flood affected areas. Justine said that you would have her number. Action: Forwarded to Maureen for Action.
	0909	25 Jan 11 - RE: Flood recovery website aids State Business    sa_fulfillment_45929 dwa75.txt dwa74.htm _MediaRelease-Flood Action: Forwarded to Jeanie and Mel for Newsletters
	0927	  dwa91.txt dwa90.htm 25 Jan 11 -

		CCIQ Flood Directory Action: Forwarded to Maureen
1041		25 Jan 11 – Response to Request from Marcus Hill - Your request for temporary housing assistance / advice needs to be directed towards Communities who will make all the necessary arrangements. They just need specifics on type. Location etc. Please contact Barry O'Rourke, Area Manager, Department of Communities. Tel: [REDACTED] Barry will be able to provide all the necessary assistance. Action: Forwrded to Maureen and John for Action.
1104		25 Jan 11 – ShanCrete Shane Andrews PO Box 144, Theodore, Q, 4719 Ph: [REDACTED] Email: [REDACTED] – Concreting , landscaping, Lawn repairs, Dingo hire
1118		25 Jan 11 - From: Site Systems [mailto:[REDACTED]] Park furniture/benches etc product information. Action: Fowarded to Parks and Gardens for consideration.
1203		25 Jan 11 – Phone call from Janette of the Bileola Civic Centre – following up on SES – leaving a BBQ & FOOD at the civic centre & EXTENSION CHORDS BORROWED FROM THE CIVIC CENTRE
1250		25 Jan 11 - Pronamics Pty Ltd (ABN: 18 096 998 211) www.pronamics.com.au Product Overview - infrastructure construction industry  Flood Recovery Offer Flyer.docx  dwa75.txt  dwa74.htm
1514		25 Jan 11 - Natural Disaster Relief and Recovery Arrangements (NDRRA) During Recovery  Recovery Template.doc
1528		25 Jan 11 - Summary of the proposed Jobs and Skills programs for your consideration and feedback.  Economic Recovery Group meeting - resp
1550		25 Jan 11 – Biloela Couriers - We have unloaded some air beds that have been returned from Theodore this afternoon. Attached is a con note for your reference. At this stage we are unsure who will pay for freight. The air beds are in the Auburn St depot car park. Please keep a copy of this con note, as a job number may be required for the transport at a later stage.
1552		25 Jan 11 – E-mail from Subject: Flood monitoring and recovery - Jody McDonald Media and Communications Fitzroy Basin  dwaB1.txt  dwaB0.htm Association Inc.
1556		25 Jan 11 – E-mail from Clean Room Garments will be honored to join forces with Queensland Flood Recovery Taskforce (Community

		 dwaAD.txt  dwaAC.htm Support and Well-Being),
1626		 ALTERNATIVE ACCOMMODATION.x 25 Jan 11 – List of Alternative Accommodation in which was provided to DOCS by Theodore District Health
1637		 Alternative Accommodation Form 25 Jan 11 - From: Glover, Matt Sent: Tuesday, 25 January 2011 12:36 PM To: McDougall, John; [REDACTED] Subject: FW: Alternative accommodation list from Theodore Importance: High Jeanie, Thanks for list of names. However, did Dept of Communities obtain the street address of these residence and whether they are <u>insured or insured but with no flood cover!!!</u> . This info is critical as part of the accommodation needs etc.. Mathew A Glover MPIA, MEHA, MAIBS Director - Development & Environmental Services Banana Shire Council From: TDHC - Jeanie Conachan [REDACTED] Sent: Monday, 24 January 2011 5:25 PM To: Emergency; Councillor Vaughn Becker; [REDACTED] Tammy Malings; Tammy Malings [REDACTED] Subject: Alternative accommodation list from Theodore Forwarded to Maureen cc: John Mc 25 Jan 11 Hi Maureen I apologise for being so slow in getting this list to you. Project Officer & Rural Primary Health Services Coordinator Theodore District Health Council Inc.

	1648	 Fitzroy Flood Monitoring 2011 Update 25 Jan 11 - Fitzroy Flood Monitoring Update 1
	1650	  On the road to rebuilding flyer.pdf On the Road to Rebuilding itinerary.p 25 Jan 11 - AgForce Road to rebuilding meetings
	1706	  Theodore Flood News No 33 - Tuesday Celebrations at Bilokee 25 Jan 11 - Flood Recovery News – Australia Day
	1707	25 Jan 11 - Theodore Recovery - sub-group priorities and overview from John McDougall TO: Harris, Alan; Geraghty, Ray; Graving, Hannah; Phelan, Vicki; Tumbers, Jazmyn; Hyatt, Sandy; ExecServ Enquiries; Emergency, Councillors; Glover, Matt; Sleeman, Todd; Head, Collin; Reid, Andrew; 'Phillip Casey'
	0818	 Fact Sheet 2.pdf 27 Jan 11 - fact sheet 2 - for flood affected areas
	0854	27 Jan 11 -LGAQ Circular - NDRRA During Recovery http://www.lgaq.asn.au/group/guest/home/-/journal_content/56/10136/8EB8EDE34552F4C551E663F8E4279609
27 Jan 11	1115	Offer of Assistance/Donations Actioned: Forwarded to Maureen and Works Rentals has the following equipment available for short or long term dry hire
27 Jan 11	1239	LDR Updates/Information: You received a call from Pearl Edwards of Theodore Phone Number: [REDACTED] Details Re: someone from council phoned from the disaster section in regards to dongers can someone please phone me back ACTION: Forwarded to John McDougall.
27 Jan 11		Offer of Assistance/Donations Notice of Motion - Seeking support of Council in adopting a community to support, following on from the adoption of Theodore by the Crescent Heads Lions Club. [REDACTED] Janet Hayes Action: Forwarded to Maureen and Todd
27 Jan 11	0724	Offer of Assistance/Donations Assistance offered from Kempsey Shire Council on the Mid North Coast of NSW. Contact Janet Hayes [REDACTED]
27 Jan 11	1419	Response to Req for Info: Response to Tom Hoskings of Rotary in relation to his request fro information in relation to the Castle Creek Walkway/gardens.
27 Jan 11	1420	LDR Updates/Information: E-mail fro Works - Please be advised that the deadline for the "Self Help" Emergent Works has been extended past the initial date of 24 th of January.
27 Jan 11	1517	LDR Updates/Information: Advise from Todd that Council's website has been updated with the new "Self Help" Emergent Works details.
27 Jan 11	1557	Community Info/Updates: Theodore Flood Recovery News No 34
28/01/11	0840	Request for Information: Request from Sandy Hyatt to find out if the residents of Theodore who required new wheelie bins have collected them. If they have Greg would like to bring the surplus bins back to Bilo. Action Item: Forwarded to John McDougall for Follow

		up
28/1/11	1049	LDR Updates/Information: From: McDougall, John Sent: Friday, 28 January 2011 10:49 AM To: [REDACTED] Subject: Theodore Long Term Accommodation Reqs
28/1/11	1015	Offer of Assistance/Donations Havers, Anthony (RTAYARWUN) [REDACTED] Sent: Friday, 28 January 2011 10:15 AM To: Enquiries Subject: Potential Clean-up Support for Theodore - Rio Tinto Alcan offer to assist with the restoration of a local community facility.
28/1/11	1310	LDR Updates/Information: Example of the types of Dongas we will be getting for Theodore. At this stage they will be on the ground and operational by 14 February. - Photos of [REDACTED]
28/1/11	1438	LDR Updates/Information: e-mail from John McDougall - Please find attached response and action take for the long term housing requirements for the Theodore population. Let me know if you require any further info. Nick, I will see you on Wednesday at 8.30am for the Recovery meeting. I will send you though a copy of the invite
28/1/11	1546	Community Info/Updates: Information from Theodore and District Health Council FW: Kinesiology, Counselling and Photos
28/1/11	1553	Community Info/Updates: FOG OPERATIONS Queensland floods business pledges of assistance - as at 28 January 2011 Action: Forwarded to Jeanie
28/1/11	2055	LDR Updates/Information: E-mail received from Markus Hill requesting information to be provided as a matter of urgency before 8am Saturday in response to Request from the SDC that all DDCs be in position to provide a verbal brief at tomorrow's SDCC teleconference (0900) on various issues (listed in the e-mail)
31/1/11	0850	Community Info/Updates: Sport and Recreation Disaster Recovery Program - Funding released Action: Mel advised it will appear in the e-newsletter
31/1/11	0858	Community Info/Updates: Info updates for QLD floods - Some helpful information for those in flood affected areas. DET -Queensland floods. Actioned: Mel advised the information would appear in the Community e-newsletter.
31/1/11	0923	Request for Assistance: Phone call received from Fran, a social worker from Community Health in Biloela advising that a Wowan resident (single mum) is requiring urgent assistance in the cleaning up of her Wowan property which was inundated during the flood. Details: Wendy Horton of [REDACTED] Please ensure that this request is actioned as soon as possible. Actioned: Forwarded to Jen Games of the SES for actioning.
31/1/11	1104	Community Info/Updates: QCOSS E-News (special edition flooding) Actioned: Mel will include info in Community e-newsletter
31/1/11	1104	Community Info/Updates: QCOSS eNews Flood Special #2 - 19 January 2011 Action: Included in Community e-newsletter
31/1/11	1123	Offer of Assistance/Donations: E-mail received re: Mud Army - I have had made Tee Shirts that was designed by my son and produced with great assistance by The QLD Tee Shirt Co at Eagle Farm. I think it is a great investment the white shirts cost \$4.00+ gst and the Maroon shirt cost \$4.90+ gst to produce and we are selling at \$20.00 (more if any one feels generous) for either. I have Approval to raise funds from the Premiers Dept.(Mud Army Appeal TF/11/2869).
31/1/2011	1146	Community Info/Updates: Natural disaster impact on children – Flyers for distribution
31/1/2011	0743	Response to Req for Info: From: O'ROURKE Barry L [REDACTED] I have received a response from Damian Lavercombe stating "no problem" in relation to Project Services – Certifiers will need an exemption for the Part J requirements under the BCA from BCQ and the Minister for DIP..
31/1/11	1210	Community Info/Updates: Flood assistance from QRAA Actioned: To appear in the next Community e-newsletter
31/1/11	1211	Community Info/Updates: LGAQ Youth-e-news Actioned: To appear in the next community e-newsletter
31/1/11	1254	Request for Information: E-mail from John Hooper regarding expenses for Using Private Car to Return to Biloela on 28/12/2010

31/1/11	1349	Community Info/Updates: Some information / fact sheets for distribution. Mental Health, Animals and flooding etc.
31/1/11	1450	Community Info/Updates: QCOSS eNews 04 Flood Special #3 - 25 January 2011 Actioned: Distributed with Community e-newsletter
31/1/11	1525	Community Info/Updates: Free legal services on offer to flood victims [SEC=UNCLASSIFIED] Actioned: Infor distributed with Community e-newsletter
31/1/11	1605	Offer of Assistance/Donations: OFFER OF ASSISTANCE FROM DAREBIN CITY COUNCIL – Any services required.
31/1/11	1606	Offer of Assistance/Donations: SERVICES OFFERED FOR FLOOD RECOVERY BY HARRISON GRIERSON – Human Resources
31/1/11	1659	Community Info/Updates: Update No 35 – Monday 31st January 2011
31/1/11	1718	Community Info/Updates: Queensland floods business pledges of assistance - FROG Operations [REDACTED] Actioned: Forwarded to Jeanie.
1/1/11	0848	Community Info/Updates: Floods and Insurance information from HACC
1/1/11	0910	LDR Updates/Information: KEY POINTS - 0800HRS SDMG TELECONFERENCE – From Markus Hill
1/1/11	1125	LDR Updates/Information: BSC WHSO forwarded the Work Method Statement that is to be used when working in flood affected areas, and an updated Safety Guide Index.
1/1/11		Response to Req for Info: E-mail to Cr Middletong from John McDougall – Regarding waste transfers to Trap Gully for disposal, however if the need arises they are to allow residents to dump at Transfer Stations across the Shire including Biloela.
1/1/11	1146	Response to Req for Info: E-mail from Greg Curtis - Rick and I inspected Theodore landfill and the town this morning and all is under control with expectation of foot path rubbish completed by this Wednesday. (Other feedback included in e-mail)
1/1/11	1148	LDR Updates/Information: estimate of restoration expenditure and supporting information which may not be covered under the current NDRRA.
1/1/11	1151	LDR Updates/Information: Mobile Phone Use - 2010 Flood – process to be followed.
1/1/11	1152	LDR Updates/Information: Update forwarded to the DDC - Commissioner Lee Johnson of QFRS, Assistant Commissioner CER Neil Gallant QFRS attended the Disaster Centre for a visit this morning at 1000hrs. (Sit-Rep type of information reported)
1/1/11	1154	Response to Req for Info: E-mail sent to Michelle of CQLGA - Approved funding: \$5,499,436, Amount spent to date: \$1,941,485
1/1/11	1202	LDR Updates/Information: E-mail from Wayne Hepple including some tips that might be useful to all the staff involved in preparing for a debrief after an event.
1/1/11	1411	LDR Updates/Information: E-mail to Barry O'Rourke from McDougall - attached list and break-up of residents within Theodore requiring long term housing as discussed.
1/1/11	1432	Offer of Assistance/Donations: Flood Barrier Information
1/1/11	1518	Offer of Assistance/Donations: ADVISING OF CAMPAIGN TO BE LAUNCHED INVITING VOLUNTEERS AND COUNCILS TO PARTICIPATE IN TARGETED
1/1/11	1552	LDR Updates/Information: Cyclone – What to expect - Based on current data, and Mat Glover's observations

1/1/11	1614	Community Info/Updates: Please find attached the spreadsheet from the Premier's 'pledge' website as at 1 February 2011.
1/1/11	1651	LDR Updates/Information: Economic Recovery Coordination Group - Please find attached a summary of the issues raised at our meeting yesterday, along with information on DEEDI's responses.24.01.11 ERCG Messages.doc
1/1/11	1659	LDR Updates/Information: E-mail from Zoy (EMQ) - Below is the email I have received from Wayne re the bedding. Vaughan has been notified re the arrangements.
2/1/11	1020	Request for Information: Heather of Department of Communities phoned re: The impact of the Banana Shire flooding on funding and Youth Services within the Shire.
2/1/11	1119	Requests for Assistance: RECORDS OF ACCOUNTS DURING BANANA SHIRE FLOODS AT [REDACTED] BILOELA (PHOTOS INCLUDED) Actioned: Forwarded to Maureen and Todd 4/1/11
2/1/11	1119	Offer of Assistance/Donations: Advise that Kepsy Shire Council have resolved that the Lions Club of Kempsey will sponsor Theodore..
2/1/11	1119	Offer of Assistance/Donations: SYMPATHY CARD FROM CHURCHES & COMMUNITY OF SAMFORD VALLEY QLD
2/1/11	1545	Community Info/Updates: Recall: Queensland floods business pledges of assistance – forwarded to Jeanie
2/1/11	1545	Community Info/Updates: Please find attached the spreadsheet of 'business pledges of assistance' from pledge website - updated as at 2 February 2011.
2/1/11	1555	LDR Updates/Information: E-mail received from Mat Glover in relation to the LOCAL DISASTER RECOVERY GROUP MEETING (11 Feb 2011)
3/1/11	1150	Requests for Assistance: Fran of DOCS [REDACTED] phoned to advise that Wendy Horton of Wowan is requiring cleaning products and bottled water (as her water source has been contaminated). Wendy is a single mum of one and Fran could not indicate exactly how much bottled water was required, however has requested a prompt response if possible, as Wendy in Biloela today.
3/1/11	1359	LDR Updates/Information: SDMG Briefing Paper regarding formal guidelines for management of donated goods
3/1/11	1534	Community Info/Updates: spreadsheet of 'business pledges of assistance' from the pledge website - updated as at 3 February 2011. Action: Forwarded to Jeanie
3/1/11	1601	Community Info/Updates: Update No 36 – Thursday 3rd February 2011
3/1/11	1610	LDR Updates/Information: Queensland Police Rural Property Index
4/1/11	1004	Offer of Assistance/Donations: Elaine is trying to organise for some plants to be donated to Theodore residents, she said that she has been in touch with a couple of different people in the Tannum sands area who are all willing to pull together and organise some plants and palm trees ect. Elaine would like someone to contact her to discuss this donation further, thanks. [REDACTED]
8/2/11	0830	Requests for Assistance: Phone call received from Dorothy Burgers of [REDACTED] re: investigate what options are available to her. She has lost everything bar some plastic boxes of goods. HG advised that Anglicare would be able to help but asked Todd to call her so the appropriate information is collected. Note: She says that she provided all the details to DOCS (at the DPI) weeks ago however has not heard from them since. [REDACTED] (currently living with her daughter). Action: Todd has contacted Mrs Burgers and advised her to contact Anglicare and the premier's flood appeal. Dorothy advised that she has accessed the Centrelink money. Hg phoned her also to advise that furniture can be sourced from Vinnies.

8/2/11	1000	Offer of Assistance/Donations: The vouchers received from the Optomitrist has been given to Anglicare for distribution throughout the Shire (including Theodore residents).
19/1/11	1005	Offer of Assistance/Donations: Phil Casey has just left a message to say he volunteered and does not expect payment for working in the Disaster Coordination Centre during the past few weeks. I told him it was appreciated.
8/2/11	1130	Offer of Assistance/Donations: Cheque for \$45,000 received from Gold Coast City Council. Action: Anglicare picked it up to deposit in Banana Shire Flood Appeal account.
4/2/11	12:15	Offer of Assistance/Donations: RE: OFFER OF SERVICE - DEPARTMENT OF EMPLOYMENT ECONOMIC DEVELOPMENT AND INNOVATION Action: Forwarded to Maureen
4/2/11	12.15	Updates: RE: TEMPORARY LOCAL PLANNING INSTRUMENT - CERTAIN DEVELOPMENT REQUIRED FOR FLOOD RECOVERY Action: Forwarded to Maureen

ATTACHMENT 1

ATTACHMENT 7

BANANA SHIRE LOCAL DISASTER MANAGEMENT GROUP

OVERVIEW OF RECOVERY OPERATIONS DECEMBER 2010 TO JANUARY 2011 AS AT 17 FEBRUARY 2011

27 December 2010

- Recovery centre set up in Kianga Hall, Moura.

29 December 2010

- Re-supply requests for food and medications began to increase.

30 December 2010

- A large number of calls were still being received about road access.
- Re-supplies were now in full swing across the shire.
- Food re-supply to Taroom township via Blackhawk helicopter.
- Generator delivered to Theodore to provide power to mobile phone tower.
- A number of fodder drops were carried out.

31 December 2010

- Requests for re-supply and fodder drops continued.
- Offers of assistance and donations began coming in.
- Water levels were still too high in Theodore to carry out mosquito inspections and damage assessments of the water and sewerage treatment plants.
- Council and supporting agency representatives began discussions for phased recovery of Theodore infrastructure, public health issues and waste management.
- Phone landlines around Theodore commenced working again.

1 January 2011

- Food re-supply to Taroom township.
- Repatriation plans for Theodore continuing.

2 January 2011

- Requests for re-supply and fodder drops continuing.

3 January 2011

- Department of Communities recovery team arrived. Relocated to DPI office in Biloela.
- Preparations commenced to set up an accommodation centre at Theodore RSL.

4 January 2011

- Local Recovery Group (LRG) formed. Chaired by Cr Maureen Clancy.
- Theodore Taskforce formed. Led by Cr Vaughn Becker.

- Held first meeting of LRG. Regular meetings from then on with a phone hook-up to the Theodore Taskforce.

5 January 2011

- A number of personnel including the Theodore Taskforce, Council officers, Qld Health, EMQ, Ergon Energy, QFRS, QAS, Theodore Hotel (to provide accommodation for the workers), DOCS and Sunwater were airlifted into Theodore. The Taskforce was based at the Government offices.
- QFRS Rapid Response Team in Theodore to undertake initial damage assessments to properties.
- Council officers identified the need for 2 raw water river pumps and 2 high lift pumps for re-establishment of water supply in Theodore.

6 January 2011

- A number of personnel including Council officers, Ergon Energy and Qld Health were transported into Theodore by road.
- Mosquito control, disinfection, animal checks, food, and environmental assessments were undertaken and to continue for weeks to come.
- A portable water treatment plant supplied by the Australian Army was flown into Theodore.
- Numerous enquiries from Theodore residents as to when they may be able to get back into town.
- Other reports of flood damaged properties throughout the shire began to be reported.
- Overnight rain hampered the return of residents back to Theodore.

7 January 2011

- Residents/business owners returned back to Theodore between the hours of 8am to 4pm to assess their properties. They were transported back to the evacuation centres in the afternoon.
- Temporary hand wash stations and portaloos were provided to residents at various locations throughout the town.

8 January 2011

- The clean up began to ramp up with Council and contractors providing personnel, machinery and skip bins to manage the large amount of waste being generated. QFRS, SES, QLD Rail, Rural Fire Brigade personnel and volunteers on the ground assisted with the clean up.
- Sewerage system operational.
- Non potable water available for flushing toilets etc. Bottled water was supplied for drinking water.

10 January 2011

- Water mains super chlorinated during the day. A boiled water notice was issued and in place until such time as the water tested clear.
- Potable water was made available to the RSL building via a tank. This was used by the Salvation Army who were supplying meals to the workers.

11 January 2011

- Cr Pat Brennan led the taskforce while Cr Becker had a break.
- The decision was made to build a hardstand at the Theodore recreation grounds pavilion to place the containers of donated goods. The goods were to be unpacked into the pavilion for distribution.

12 January 2011

- Theodore residents began moving back into their homes.
- Water samples flown out of Theodore for testing in Rockhampton.
- QFRS had cleaned 20 homes to date with 30 remaining to do.

13 January 2011

- Information on flood affected residents in Jambin, Baralaba, Wowan and Goovigen and surrounding areas being provided by Cr Nev Ferrier.
- No residents checked into the Theodore evacuation centre (RSL) overnight.
- QFRS advised that they would be finished their clean up operations by the afternoon.
- Water tests positive to low level contamination.

14 January 2011

- Water system super chlorinated again.
- Bottled water supplies being maintained while town water supply still non-potable.
- Donation centre at Theodore rec grounds opened.

15 January 2011

- Town water samples were taken over the weekend for testing on Monday 17 January.

16 January 2011

- Last operational day for outside SES crews. Local crews handled issues going forward.
- Cr Becker returned to the taskforce.

18 January 2011

- Water tests came back within Australian drinking water standards. Sought QLD Health's confirmation to lift boiled water alert. Bottled water was still being supplied to the town.
- Hospital opened for emergency and short follow up consultations.

19 January 2011

- The recovery centre began winding back with the Salvation Army leaving Theodore today. A number of agencies had left or were leaving this week but still providing outreach services.
- All clear was given on town water supply – boiled water alert lifted.

20 January 2011 to present

- Clean up has continued and is near completion.
- Re-supply of fuel, water, food and medicines airlifted by helicopter to residents on properties around Taroom in the Glenhaughton area continued.
- The Theodore town pool has been reopened the school was open for the start of the year.

- The Theodore donations centre has been shut with excess goods being transported to Biloela for sorting by Saint Vincent De Pauls and other church groups.
- There still remains a large amount of donated goods in Moura and Biloela.
- Temporary accommodation is was sought and will provided in dongas for 11 people in Theodore.
- High care residents of the Theodore retirement village are being housed at a similar facility in Emu Park and will do so until the damage to the village has been repaired. Other residents of the village are staying with friends and family.
- Recovery sub-groups have been formed and have commenced meeting.
- The recovery operations are ongoing.



BANANA SHIRE COUNCIL

Banana Shire Flood Event De-Brief - Recovery December 2010 – January 2011

Date: 18 February 2011

Time: 8.00am – 2.00pm

Venue: Supper Room, Biloela Civic Centre, Biloela

OPENING AND WELCOME/APOLOGIES

Cr Maureen Clancy welcomed everyone to the Recovery De-brief and advised that it is a time to reflect and provide constructive feedback. Maureen acknowledged that the recovery is ongoing and there are some aspects that are far from being complete.

Present:

Snr Sgt Kerry Hodgson	Recovery De-brief Chairperson
Mayor John Hooper	Local Disaster Management Chairperson
Col Head	Local Disaster Management Coordinator, Coordinator for Infrastructure Sub-group
Cr Maureen Clancy	Local Disaster Recovery Group Chairperson
Todd Sleeman	Local Disaster Recovery Group Coordinator
Cr Vaughn Becker	Local Disaster Taskforce Coordinator Chairperson Economic & Community Sub- group.
David Reese	Theodore Taskforce
Ray Geraghty	Banana Shire Council Chief Executive Officer
Alan Harris	Council's Disaster Management Officer
Cr Warren Middleton	Chairperson Development & Environment Sub- group
Cr Nev Ferrier	Chairperson Infrastructure Sub-group
Cr David Snell	Chairperson Infrastructure Sub-Group
John McDougall	Acting Coordinator for Development & Environment Sub-group
Pam Novelty	Centrelink
Eric Boardman	DOCS
Ken Crane	DOC
Pat Downing	Emergency Management Queensland
Donald Dahl	Theodore Auxillary Fire Captain
David Young	Queensland Fire & Rescue Services
Ellen Palmer	Queensland Health
Sgt Mark Bellam	Queensland Police
Hannah Graving	Banana Shire Council Minute Taker

Apologies/Absent:

Cr Pat Brennan	Chairperson Development & Environment Sub-group
Jeanie Conachan	Theodore District Health Council Inc.
Snr Sgt Nick Paton	Queensland Police Services
Terry Zillmann	Queensland Ambulance Service
Peter French	Theodore Community
Anthony Lee	Emergency Management Queensland

2. Introduce Facilitator – Senior Sergeant Kerry Hodgson

Todd welcomed Senior Sergeant Kerry Hodgson as the facilitator of both the Response and Recovery De-brief. Kerry provided an overview of his involvement to date.

3. Overview of Recovery to Date

Todd Sleeman provided an overview his role as Acting CEO and Local Disaster Recovery Coordinator during the event and gave a brief overview of the significant occurrences and actions taken throughout the recovery period.

4. Outline Of Debrief Process

Kerry explained the rules, expectations and purpose of the De-brief.

To evaluate the effectiveness of recovery operations to the disaster event impacting the Banana Shire in December 2010 and January 2011.

5. Discussion of Identified Topics

ACTIVATION

Timelines – When should have the recovery stage of the operations officially commenced? Staffing over the Christmas period – problems encountered? Solutions?

Summary

- New Business (recovery) to Banana Shire.
- Process started informally
- Public Information sessions
- Did not coordinate evacuees at Moura - information

- Set up/management of evacuee centre. (vacuum will be filled)- Dependant of the location.
- Wording the messages to the evacuees
- Testing of the water (after hours)
- Media Unit within the Council. - Make part of the plan.
- Understanding of Red Cross and Salvation Army MOU.

Activation: The group acknowledged that Banana Shire Council have never had to partake in a recovery process of this nature previously and agreed that the Recovery needed to be activated earlier to ensure that all recovery processes are started formally. The group acknowledged that sub-groups should have been established earlier however agreed that Banana Shire did not have the available time to establish sub-committees like other Councils in the region who received warning. Maureen advised that the LDRG were fully aware that the Recovery and Sub-Groups had to be established. There is an identified need for formalised information/ training and resources for the Chairpersons as this is not their normal role. The group discussed the importance of recovery coordinator to start liaising with organisations (eg Salvation Army & RedCross) as soon as the Response is activated to ensure resources are available when needed. An initial meeting should be arranged with organisations to advise them of their reporting roles and responsibilities. The group suggested that it be outlined in the plan, that when the response is activated, recovery will be on alert and make plans to activate whilst still sitting in on the LDMG and being fully aware of the issues.

Pre-arranged evacuation and recovery centres: The group discussed the benefits of having allocated community evacuation and recovery centres for each community pre-determined. Cr Snell raised the issue of the facilities needed for evacuations centres and the possibility of another state wide disaster causing issues accessing portable facilities including generators. The group discussed power supply to evacuation centres and the need for the centres to be compatible with various supplies. Federal funding is available for resilience building. The group proposed investigating funding for all the local halls (including Jambin and Lawgi).

Contact Numbers: It was suggested that Council's main number (07) 49929500 be manned and/or redirected to the Local Disaster Coordination Centre number.

RECOVERY

Agency representation in LRG

Activation of Salvation Army: Maureen advised that the Salvation Army were not activated by the LDRG and were activated early. The group recognised the RedCross as an important organisations and agreed that that the MOU between the Salvation Army and Red Cross be investigated. Information should be identified such as the reporting process, chain of command etc so that in the event of another disaster, their services can be utilised to its full potential.

OPERATIONS

LRG (Staffing, Fatigue Management, Technology)

SITES (Theodore Taskforce, other)

Summary

- Recovery Machinery on website
- Siteslite site meetings'Succession Planning - off shore labour/resources
- Training staff for specific roles
- MOU's with Anglo other local groups.
- Staffing Council Office (phone) over Christmas break
- MOU's neighbouring Council'
- LGAQ
- Registration of volunteers
- Qhealth - vaccination issues
- Allocation of Tasks - Volunteers
- Public information on what the firies roles and responsibilities are
- Council Workers and Sf role st eg
- Council workers and taskforce not sharing information.
- Communication of the recovery effort.
- Core Business Demands.

Reporting Process/Procedures: It was identified that in several instances, a formal process was not being followed therefore there was insufficient consistency and reporting.

Operational Process/Procedures: Maureen raised concerns in regards to the way in which the public and local businesses were expected to go above and beyond during the event however Council as an organisation and Council staff did not appear

to be as lenient or considerate in it's handling of some special circumstances. Maureen advised that this was being recognised in the community. Vaughn advised that, in his opinion, once an area is declared a disaster area, Councillors are not identified as Councillors or Council Staff but as a body of people entrusted to see their communities through the event. It was identified that this is a Council issue and should be discussed at a Council meeting.

Access to other Council resources: Council do not have the capacity to carry out the administration requirements. The group discussed the possibility of developing MOU's with other Council's to provide staffing resources during a disaster event. This will be progressed through LGAQ. The group discussed that it would be beneficial to have MOU's with several organisations in place prior to disasters. (Mines, Anglicare, Councils and other corporations)

Staffing: Normal Council operations resumed on the 4th January 2011 therefore some coordination staff returned to their usual jobs.

Volunteer & visitor recording & reporting: The Taskforce advised that although volunteers and service groups were asked to report to the Taskforce when arriving and leaving the affected area, this did not occur therefore a valuable reporting tool was not able to be utilised. Vaughn advised that this included Council staff also not complying. There was also a legal aspect as if volunteers were not registered with the Taskforce, they were not covered by insurance.

Adequate Policing: The group agreed that the Police presence in Theodore was sufficient.

Fatigue & Tension: It was recognised by staff working in the coordination centre that there was tension towards the LDRG in relation to queries of operational matters with Council Staff. There was tension in the coordination centre after the initial response.

LRG MEETINGS DURING EVENT

Timing, Frequency, Venue, Format

Summary

- LRC Meeting
- Met Daily
- Time spent on meetings - timing methods
- Review staffing of other sites.
- Staff de-brief.
- SitReps

- Plan to ensure consistence, process
- State SitRep not relevant.
- 2 week meeting frequently
- 3 weeks to DCC - daily SitRep
- Priorities Task - Plan
- Each agency provides their SitReps to LRC
- Spreadsheets
- Priorities Tasks - Plan
- LDMG/LRG
- Originally - Engineering Driven
- Electronic Storage Documents
- Chain of command/roles need to be documented.
- Aims and Objectives displayed identified.
- Administrative Support - LECC
- Equipment for meetings at other end.
- Forward Planning
- Keys to Council Building A/H - Stores
- Planning for Toilet/s Showers
- Planning re: generators, wire buildings up and transport from R'ton and Gladstone
- Federal Funding - Resilience all Council Halls
- Dept of Communities - key members LRG
- Red Cross - NRIS to capture evacuees.
- Information Flow

Timing of meetings: The group discussed the daily meetings held throughout the recovery and acknowledged them as valuable tools. Holding the Taskforce meeting prior to the LDRG worked well. The taskforce advised that the afternoon (at approx 2pm) was the quietest time for them to have a meeting rather than 10am. It was recommended that the meetings be structured and précis. The group discussed that another sufficient way of capturing information for reporting, is have the various service groups forward through the information in which they have captured in reports for their own organisation. Vaughn advised that the taskforce did not have adequate resources for teleconferencing.

Location of DOCS staff: The group discussed the reasoning for DOCs staff being positioned at the DPI rather than at the main Council building in Biloela. The Services in which were provided and the office space required were best resourced at the DPI.

SITUATION REPORTS

Timing, Frequency, Format

SitReps were requested by 3pm every afternoon. The SitRep template to be submitted from the LDMG with feedback from the various Sub-Groups does not practical for the type of information to be entered. Jeff Beckitt has been approached. John McDougall advised that the Environmental SitRep template has been changed to suit the Sub-group.

LDMG/LRG COMPOSITION

Chain of Command, Was it sufficient?, Should other agencies have been at the table? Do other departments need to be included as core members of LRG?

Community Representation: Alan Harris stressed that several communities were affected by the flooding therefore there should have been more Community Reps present on the committee or at least consulted with prior to each meeting.

Contacts: Reporting contacts are to be made readily available for use by other organisations.

DOCS: Department of Communities' services were well received in Taroom and surrounding areas.

Position Descriptions: There is an identified need for role structure to be developed so that there is a clear definition of what staff roles are within the coordination centre, taskforce etc, what the reporting guidelines are and work conditions. There is a need for the LDRG to have clarity of the positions within the different services and organisations and the role of organisations. The group agreed that the Sub-groups will assist with identifying the role of organisations when networks are developed.

Council wide Response and Recovery Operation: It was identified that the operations have previously been carried out by predominantly by one Council Department (due to the specific circumstances at the time). It was identified that this process needs to change as there was difficulty with file access, reporting and chain of command. The sub-groups reflect Council operations and are believed to be a positive way of addressing this issue. E-mail addressing, saving documents in management system will be some of the processes documented in the plan.

Chain of Command: The group identified that there was a need for a hand-over meeting between the Response and Recovery to advise the coordination centre staff, organisations and service staff of any changes in the chain of command, processes and reporting.

Task force: Vaughn advised that there was a need for administration support on site. Vaughn expressed that local knowledge is invaluable and that should the person be local, no accommodation is required. The group discussed forward planning within the towns and proposed expanding a position within the LECC to provide administration support to the Taskforce. More than one person should be appointed to address fatigue issues. Phone conferencing equipment needed for Taskforce.

Organisations: Ergon, Telstra, DOCS etc should be advisors on the LDRG committee from an earlier stage so that the correct information and statistics can be captured and the correct information can be provided to the community.

INFORMATION FLOW

Was adequate information received? Could this be improved? How?

Regular updates for personnel involved: The group identified that there is a need to update the personnel working in the coordination centre, taskforce centre, evacuation centre and recovery centre at regular intervals so that accurate information is provided.

Evacuee Centre: DOCS and RedCross reported that they were not aware of who was running the evacuee centre.

Information gathered by DOCS: It was to be actioned to DOCS to gather information such as the number of people affected, properties inundated, long term housing arrangements etc. DOCS were gathering this information however the form in which it was presented to the DDC was unacceptable. There was a particular template or form to be used that the LDRG were advised by the DDC that DOCS would be aware of the format to use.

Evacuee Network: Maureen advised that as the evacuation occurred, the LDRG should have taken control of the evacuees while they were in the Kianga Hall at Moura. There was a misunderstanding of who was running the recovery centre but it could have provided a ideal opportunity for the LDRG to build a network, provide accurate information and inform residents of the relevant processes to follow. It was

recognised that two Community members provided the leadership that Council failed to provide.

QFRS' roles and responsibilities: Donald advised that there was confusion among residents as to the roles of QFRS when cleaning affected properties.

Terms used by Council: Vaughn stressed that Council must keep residents informed at regular intervals with accurate information and that all statements should be made, mindful of the development of false hope and interpretation.

Updates of River Heights: It was identified that there was some confusion and inconsistencies in the reporting of river heights. The group questioned who was responsible for gathering this information and updating the data. Cr Middleton advised that when the heights were received in the Coordination Centre, they were written on the white board and authority had been given to update the BOM site. However there were reports of the BOM website not being updated which caused increase in phone calls from residents and services requiring this information.

Water Suitability: The group acknowledged that there were mixed messages received in Theodore regarding the suitability of water for cleaning purposes. John McDougall gave an overview of the reticulated water issues which occurred in Theodore and advised that at no stage during the recovery was the water unsuitable for cleaning. The confusion was increased due to a Council staff member not being aware of the notice that had been issued to residents.

Evacuee List: It was identified that there was insufficient control when evacuees were registering to be airlifted out. Some residents were listed however were not on that particular flight. The data was also not collected accurately when residents were returning to their houses and/or alternative accommodation.

District Recovery Committee: Have authority over organisations/services and seek advise from Council regarding the needs. The group discussed the need to have a rep on this committee and were advised that Ellen is currently a representative on the committee.

REQUESTS FOR ASSISTANCE (INCLUDING RE-SUPPLY)

Issues/timelines in meeting requests?

Summary

- Donations
- Media - Management Early
- Dedicated team to manage
- State Direction
- Over whelming
- Public relations issues
- Local Business Community
- Storage Issues
- Disposal Issues
- Jumble Sale - Volunteer Group
- Planned distribution/arrival
- MOU with St Vinnies
- Money Donations Central Point
- Summary Points
- Liaison with Sunwater
- Holistic Response & Recovery

Airlifting Animals: The group discussed the appreciation of the Police and Council staff for the way in which the animals in flood affected areas were catered for. Vaughn acknowledged that every effort was made to ensure animal's safety and welfare.

RFA's process: Upon receiving the appropriate form, the Taskforce found that the RFA system worked well within Theodore. The process was as follows: Residents complete the form at the Taskforce Office, the form is copied and the original forwarded to the fire station for actioning. There was a priority put on properties in which were being resided in over vacant houses. This process needed to be promoted publicly to ensure consistency.

Cleanup Timeline: Donald advised that there needs to be a limit on the cleanup timeframe so that the crews can finish up in affected areas (with the exception of those residents who are not able to return until later). This date needs to be set and be publicly promoted that the services will be wound down, prior to it occurring.

MEDIA MANAGEMENT

The group discussed the need for regular and accurate updates to end any rumours that had developed. Mayor John Hooper advised that he was appointed to deal with media relations.

Information availability: The taskforce provided a newsletter everyday however it was suggested that a spokesperson address the residents every 4-6 hours. The groups discussed making use the evacuation centre to address the community. David Reese recommended using Facebook as a tool to provide accurate information and target the audience that were accessing the inaccurate information on other pages. The groups discussed the development of a Disaster Page to be uploaded on Council's web-site to display the reporting structure, forms, contacts, updates, service contact details etc. It was identified that the Central Highlands/DOCS Flood Update publication was well compiled and received.

DONATIONS MANAGEMENT

The group acknowledged that the handling of donations has been one of the biggest issues in relation to this particular recovery process. Maureen advised that a RFA was sent to the DDC several weeks ago requesting information regarding donated goods with very little feedback.

State Wide Issue: Vaughn strongly recommended that Council approach the Premier to have the terms of reference of the inquiry extended to include the matter of donated goods as this is an issue that needs to be addressed at a state level.

Procedure/process development: There needs to be a Central organising body, tagging system, manifest of goods and control of delivery. It was also identified that there needs to be a Coordinator within the LDRG to manage RFA's and offers of assistance and goods.

Location: The Taskforce stressed that the donated goods, in future, be delivered to and sorted in an offsite location as the containers were a hindrance in the affected area until sorted.

Return of containers: Several shipping containers have been requested to be returned as soon as possible. This process has been affected due to not having a shed/covered/lockable area to store donated goods for such a long period.

OTHER IDENTIFIED ISSUES

Location of keys: The group advised that the location of keys for significant buildings within the Shire need to be known. Alan advised that this information would take a lot of resources to maintain in the Recovery Plan. Vaughn advised that local knowledge is invaluable. Todd said that Council need to review the keys and security for its buildings as there were some discrepancies in regards to access during the flooding event.

Recovery Plan: to be approved at Council's Ordinary Meeting on Wednesday 23 February 2011. Alan advised that the plan will require regular reviewing and updating therefore a system or procedure will need to be developed for updating information. It was identified that everyone did a good job with the resources they had.

CLOSE OF MEETING

Cr Warren Middleton apologised to Sgt Mark Ballin for not receiving an official invitation to the response de-brief.

John and Todd thanked Kerry for facilitating both the Response and Recovery de-briefs.

Mayor John Hooper, Cr Vaughn Becker, Cr Warren Middleton and Todd Sleeman expressed their appreciation of everyone who provided assistance during the Banana Shire Flood Event.

MEETING CLOSED

Abbreviations

ABS	Australian Bureau of Statistics
ADF	Australian Defence Force
BOM	Bureau of Meteorology
BSA	Building Services Authority
DDC	District Disaster Coordinator
DDCC	District Disaster Coordination Centre
DDRG	District Disaster Recovery Group
DCS	Department of Community Safety
DETA	Department of Education, Training and the Arts
DM Act	<i>Disaster Management Act 2003 (QLD)</i>
EMA	Emergency Management Australia
EMQ	Emergency Management Queensland
EPA	Environmental Protection Agency
LDCC	Local Disaster Coordination Centre
LDMG	Local Disaster Management Group
LG	Local Government
LGAQ	Local Government Association of Queensland
NDMP	Natural Disaster Mitigation Program
NDRRA	Natural Disaster Relief and Recovery Arrangements
QRAA	Queensland Rural Adjustment Authority
NEMCC	National Emergency Management Coordination Centre
NGO	Non-Government Organisation
PSPA	<i>Public Safety Preservation Act 1989</i>
SDCC	State Disaster Coordination Centre
SDMG	State Disaster Management Group

ATTACHMENT 8

Road Name	Date Closed	Time Closed	Date Opened	Time Opened
Injune Road	22-Dec	8.00am		
Moura Bindaree Road	22-Dec	8.00am		
Kokotungo - Don River Road	22-Dec	8.00am		
Bears Lagoon Road	22-Dec	8.00am		
Kianga River Road	22-Dec	8.00am		
Goolara - Heineks Road	22-Dec	8.00am		
Cracow (Nathan Gorge) Road	23-Dec	8.00am		
Banana - Baralaba Road	23-Dec	8.00am	24-Dec	8.00am
Gibihi Road	23-Dec	8.00am	24-Dec	11.00am
Theodore - Moura Road	23-Dec	8.00am	13-Jan	8.00am
River Road (Moura)	04-Jan	12.00pm	05-Jan	8.00am
Wowan - Westwood Road	04-Jan	12.00pm		
Grantly Pheasant Creek Road	04-Jan	12.00pm		
Tomlins Road	04-Jan	12.00pm		
Bowketts Lane	04-Jan	12.00pm		
Jambin - Goovigen Road	04-Jan	12.00pm	05-Jan	8.00am
Frawleys Road	05-Jan	8.00am		
Romers Road	05-Jan	8.00am		
Flagstaff Range	04-Jan	12.00pm	STILL	CLOSED
Jambin - Dakenba Road	06-Jan	3.30pm		
Jambin - Goovigen Road	06-Jan	3.30pm	13-Jan	8.00am
Crowsdale - Camboon Road	06-Jan	3.30pm		
Tollemaches Road	06-Jan	3.30pm	13-Jan	8.00am
Nine Mile Road	06-Jan	3.30pm	13-Jan	8.00am
Mullers Road	06-Jan	3.30pm		
Meissners Road	06-Jan	3.30pm	13-Jan	8.00am
Gibihi Road	06-Jan	3.30pm	13-Jan	8.00am
Statefarm Road	06-Jan	3.30pm	13-Jan	8.00am
Semples Road	06-Jan	3.30pm	13-Jan	8.00am
Parkers Lane	06-Jan	3.30pm	13-Jan	8.00am
Hintons Lane	06-Jan	3.30pm		
Argoon Road	13-Jan	8.00am		
Shawlands Road	13-Jan	8.00am		
Callide Siding Road	14-Jan	12.00pm	01-Feb	8.00am
Hodgetts Road	14-Jan	12.00pm	01-Feb	8.00am
Linke's Road	14-Jan	12.00pm	01-Feb	8.00am
Callide Dam Spillway Road	14-Jan	12.00pm	01-Feb	8.00am
Glenhaughten Road	01-Feb	8.00am		
Ready Creek Road	01-Feb	8.00am		
Currajong Road	01-Feb	8.00am		
Oil Bore Road	01-Feb	8.00am		
Harcourts Road	04-Feb	8.00am		
Baralaba - Rannes Road	10-Feb	8.00am	14-Feb	8.00am
Ghinghinda Road	01-Feb	8.00am		

REQUEST FOR ASSISTANCE**Banana Shire Local Disaster Co-ordination Centre****TO:** DISASTER DISTRICT CO-ORDINATOR**FROM:** Local Disaster Coordinator**OPERATION** Dawson River Flood – December 2010 **REQUEST NUMBER: 5****SUBJECT**

Re: Rescue of 2 people at "Gunnado", Currajong Road, Taroom

OWN RESOURCES

Nil

PURPOSE/NATURE OF REQUEST

Two residents at "Gunnado", Currajong Road, Taroom are stranded on their rooftop due to flooding of Robinson Creek.

We request the following:

1. A helicopter to rescue two (2) residents from their rooftop.

The coordinates for the location are: 149° 20.835' E, -25° 26.465' S

DELIVERY

Where to: Taroom (Landing site at Catholic Church, school oval)

By when: Immediately

Transport type: Helicopter

CONTACT

Name: John Walker

Organisation: Banana Shire Local Disaster Coordination Centre

Address: [REDACTED]

Telephone: [REDACTED]

PRIORITY URGENT**CARGO**

Size: Two adults

Weight: Max 200kg (Guess)

AUTHORISING OFFICER

Signature

(Mayor/CEO/DDC/Delegate) **Maureen Clancy – Deputy Mayor**
Name

DATE: 27/12/10

TIME 1025hrs