

# **AGENDA OF THE BRISBANE CITY COUNCIL LOCAL DISASTER MANAGEMENT GROUP**

## **AGENDA – Meeting Tuesday January 11 2011**

Time: 10:00-11:30 am  
Location: Room 2, Level 2, 157 Ann St (Roy Harvey House)

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<b>Agenda No</b>	<b>ITEM</b>	<b>Submitted By</b>
1.	<b>Welcome and Apologies</b>	Chair BCC LDMG
2.	<b>State Situation Update</b>	Deputy Premier
3.	<b>BoM report (including Hydrology)</b>	BoM representative
4.	<b>Current situation BCC update</b> <ul style="list-style-type: none"><li>• Flooding</li><li>• Potential affected properties</li><li>• The next 48 hrs</li><li>• Significant issues</li></ul>	Chris Lavin
5.	<b>Report from External Stakeholders</b> <ul style="list-style-type: none"><li>• Energex</li><li>• Emergency Management Qld</li><li>• DDC</li><li>• Qld Police</li><li>• Red Cross</li><li>• Qld Fire &amp; Rescue</li><li>• Telstra</li><li>• Other</li></ul>	
6.	<b>Next Meeting</b>	



**LOCAL DISASTER MANAGEMENT GROUP  
BRISBANE CITY COUNCIL  
TUESDAY 11<sup>TH</sup> JANUARY 2011**

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<b>Start Time</b>	10:00 am	<b>End Time</b>	11:30 am
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**Venue** 157 Ann Street, Brisbane

**1. Welcome, Lord Mayor**

- 1.1 Context of meeting
- 1.2 Round table – attendees list
- 1.3 Media allowed in to photograph group and mapping information provided (iSite map of Brisbane area with outlined flood affected areas)

**2. Deputy Premier of Queensland**

- 2.1 Role of state is to offer assistance to the LDMG, Lord Mayor and city
- 2.2 In terms of state level:
  - 2.2.1 Horrific flash floods in Toowoomba and Lockyer Valley
  - 2.2.2 Flash flood will have higher loss of lives than the reported number from yesterday's media Coverage
  - 2.2.3 Significant damage to Gatton and Murphy Creek area
  - 2.2.4 Continue filling of Wivenhoe
  - 2.2.5 Areas such as Chinchilla, Murraby and Dalby are on alert

**3. BoM (Bruce Gunn)**

- 3.1 Rapidly evolving weather, information is provided in that context
- 3.2 Band of rain across the Sunshine Coast and Warwick area
- 3.3 Moving slowly – westerly
- 3.4 Updating flood warnings
- 3.5 Currently water level is not as high as 1974
- 3.6 South East Coast, Lockyer Valley there is a sever weather warning out
- 3.7 Another flash flood is warned
- 3.8 Current media messages covers the current reporting from BoM

**4. LDCC (Chris Lavin)**

- 4.1 Reiterate Bruce Gunn's point, rapidly evolving weather
- 4.2 LDCC, 15 people currently present at the LDCC
- 4.3 Upgrade level 3 to level 4, which is a higher commitment in terms of personnel
- 4.4 FIC 2500 people in flood affected land parcels
- 4.5 21,000 people in partially affected land parcels
- 4.6 Evacuation strategy and planning has commenced
- 4.7 Made contacts with disaster centres and organisations
- 4.8 Predicted 4.24m city gauge, note 3.1 m floods boardwalk at Southbank
- 4.9 Letter box drops have commenced
- 4.10 22 000 sandbags available as of 7am
- 4.11 Road closures across Brisbane, community service announcements
- 4.12 As of 10am there is only 8000 sandbags left
- 4.13 Bus and ferry cancelled, buses delayed



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4.14 Workforce planning for LDCC and on the road

Questions asked:

**5. How many of the door drops/letter box completed**

- 5.1 Unable to give accurate numbers at the time
- 5.2 Plan was to reach 35000 people at 455 properties
- 5.3 CEO - Estimated 221 doorknocks completed
- 5.4 These figures relate to the cumex figures. 3500 yesterday, 4600 today, 6000 possibly by end of today and tomorrow
- 5.5 LM requests we have confirmed in terms of key communication messages by 2pm today – overall position
- 5.6 Peaking on Thursday – 3.5ahd, which is approximately 2 metres above city gauge. 2.6 today, 3.5 tomorrow and 4.5 Thursday. Putting into context 1974 floods was at 5.14
- 5.7 Cr Knapp has requested there be clear messaging about creek flooding and Brisbane River flooding. Message must be simple and clear.
- 5.8 Way forward for the next 8 hours:
- 5.9 Preparation for 5000 cumex after this meeting
- 5.10 Preparation for 7000 cumex by end of today
- 5.11 Street /Suburbs affected provided in a list
- 5.12 Commitment of door knocks to high risk areas/affected are completed
- 5.13 Local Councillors need to be notified and provided with the latest list (affected suburbs) and copies of the flood modelling
- 5.14 Local News, radio offered assistance. Request they put out CSAs and in light of Council's website being down circulate and request information be uploaded onto their website to elevate pressure from [www.brisbane.qld.gov.au](http://www.brisbane.qld.gov.au)

**6. Issue about sandbags**

- 6.1 CityWorks able to commit to 70 000, takes us to the limit at Council depot
- 6.2 Look at increase production, evaluate other location/sites
- 6.3 LM – throw everything you can in the efforts of providing sandbags
- 6.4 LAS also assisting and ramping up in this efforts
- 6.5 Local drops need to be done to high risk areas – issue with this as delivering the sandbags has suffered gridlock. Ask the police assist in coordinating this
- 6.6 Produce more sandbags
- 6.7 Distribution of sandbags need to be looked at – local parks?
- 6.8 Information gets out to the community of where you can obtain sandbags

**7. EVAC**

- 7.1 How many people will need to be evacuated at 5000 cumex?
- 7.2 Definition of partial - corner of a parcel of land will flood
- 7.3 Definition of inundated – entire property is flooded
- 7.4 Inundation at 6000 cumex – 8759 people, Partial at 6000 cumex – 33 000 people
- 7.5 Property count is based on flood profile, various river heights are used, banded and let us know discharge
- 7.6 Many will self-evacuate, approximately 2500 will need accommodation



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- 7.7 Red Cross estimates 60% will self evacuate to families and friends
- 7.8 Key message should be to register on the website if you are self evacuating
- 7.9 500 people will be at the evacuation centre
- 7.10 Need to ensure we equip the staff in dealing with the evacuation
- 7.11 Commence planning for evaluation of 3500 people
- 7.12 Key message should be people to provide their own bedding (pillows, bed linen) and medication
- 7.13 Food and water will be provided
- 7.14 Arrange for your pet accommodation
- 7.15 Look at providing one or two locations (big venues) for evacuation centre, review where this will be located
- 7.16 Provide necessary support to FaCS and Red Cross
- 7.17 By 5pm today know our capacity and outline the plan. Discuss with team.
- 7.18 Further key messages to be included in communication:
- 7.19 Where to put/park cars
- 7.20 Discuss plans with RSPCA for pets (Deputy Premier stated this was a key issue in other locations)

**8. ENERGEX**

- 8.1 Transfer at Newstead has been set up as central area
- 8.2 At 7000 cumex issue is Archerfield and Emerson substation will go under
- 8.3 6000 homes are predicted to be without electricity, Kilcoy currently has no electricity
- 8.4 Access issues to areas
- 8.5 Only one or two cells to be lost for Telco not widespread
- 8.6 LM requests Energex and Telco to liaise offline to ensure communication does not go down

**9. TELSTRA**

- 9.1 Need the flood modelling map to be fed through, prepare
- 9.2 Inundation on phone exchanges, looking to consolidate and add more support for this

**10. QUU**

- 10.1 Potential impacts on infrastructure being looked at
- 10.2 Looking and planning at 6000 cumex
- 10.3 12noon today take a look at impacted sites
- 10.4 Key message is conserve water at this time, although we have reservoirs – there are questions of accessibility

**11. EMQ / SES**

- 11.1 Discussion has led to be the deployment of the National Warning Alert – most media has used this
- 11.2 Request for more sandbags – look into staffing and sourcing this
- 11.3 Surf Lifesavers Queensland offered services and resources – jet ski, helicopter



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- 11.4 What is the capacity of SES?
- 11.5 Queensland wide stretched - Brisbane and Cairns crews
- 11.6 Looking at the roster for the next 2- 3 days
- 11.7 What is the affect of up and down tide?
- 11.8 Will be try to go home?
- 11.9 How are we going to manage volunteers?
- 11.10 Make contact with Volunteer Queensland immediately after meeting – look for them to coordinate and manage volunteer efforts
- 11.11 Must be prepared and provide their own tools
- 11.12 Sandbagging is physical work
- 11.13 Look for them to volunteer at the coordinating centre not on the field
- 11.14 LM stated 6 volunteers where turned away at Newstead

**12. QPS**

- 12.1 As of this morning at 7am the declaration of disaster was signed under the DMA – Disaster Management Act
- 12.2 This declaration covered the greater Brisbane area and Redland
- 12.3 Liaison officer is provided at the LDCC

**13. QFRS**

- 13.1 Activated today
- 13.2 All operational and other training cancelled to be on standby for as needs basis
- 13.3 Overlaying flood maps of '74
- 13.4 Inundation map to be provided by Council to Queensland Fire and Rescue

**14. RED CROSS**

- 14.1 Under current flood modelling the Red Cross centre will be underwater. Evaluate location.
- 14.2 Assistance and financial assistance is available for affected areas
- 14.3 Bowen Hills is where their centre is located. Look to evaluate this based on the flood modelling

**15. Lord Mayor**

- 15.1 Thank you for your attendance
- 15.2 Think outside the square – talk to other people and each other through this time
- 15.3 Meeting to be set up again tomorrow
- 15.4 Wants specific answers to be provided
- 15.5 Council Management – look at your direct reports. Ensure what we said would happen does happen. Provide leadership.
- 15.6 Local Laws, CaRs – protect community and help out there.

**END OF MEETING AT 11:30 am**



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**ACTION SUMMARY FROM MEETING**

<b>Action Number</b>	<b>Description</b>	<b>Who</b>	<b>By When</b>
5.5	LM requests we have confirmed in terms of key communication messages – overall position	Marketing&Comms	2pm 11 February
5.9	Preparation for 5000 cumex	LDCC	After meeting
5.10	Preparation for 7000 cumex	LDCC	By end of 11 February
5.13	Local Councillors need to be notified and provided with the latest list (affected suburbs) and copies of the flood modelling	LDCC	
5.14	Local News, radio offered assistance. Request they put out CSAs and in light of Council's website being down circulate and request information be uploaded onto their website to elevate pressure from <a href="http://www.brisbane.qld.gov.au">www.brisbane.qld.gov.au</a>	Marketing&Comms	
6.2	Look at increase production of sandbags evaluate other location/sites	BCW	
6.5	Local drops need to be done to high risk areas – issue with this as delivering the sandbags has suffered gridlock. Ask the police assist in coordinating this	LDCC	
6.6	Produce more sandbags	BCW / LAS	
6.7	Distribution of sandbags needs to be looked at – local parks?	LDCC / BCW	
6.8	Information gets out to the community of where you can obtain sandbags	Marketing&Comms	
7.1	How many people will need to be evacuated at 5000 cumex?	LDCC / FIC	
7.11	Commence planning for evaluation of 3500 people	EVAC Team / LDCC	
7.12	Key message should be people to provide their own bedding (pillows, bed linen) and medication	Marketing&Comms	
7.15	Look at providing one or two locations (big venues) for evacuation centre, review where this will be located	EVAC Team / LDCC	
7.18	By 5pm today know our capacity and outline the EVAC plan. Discuss with team.	EVAC Team / LDCC	By 5pm 11February



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8.6	LM requests Energex and Telco liaise offline to ensure communication does not go down	Energex / Telstra	
9.2	Need the flood modelling map to be fed through, prepare	LDCC	
10.4	Key message is conserve water at this time, although we have reservoirs – there are questions of accessibility	Marketing&Comms	
11.2	Request for more sandbags – look into staffing and sourcing this	EMQ / SES	
11.10	Make contact with Volunteer Queensland immediately after meeting – look for them to coordinate and manage volunteer efforts	FPG / LDCC	
13.4	Inundation map to be provided by Council to Queensland Fire and Rescue	LDCC	

# **AGENDA OF THE BRISBANE CITY COUNCIL LOCAL DISASTER MANAGEMENT GROUP**

## **AGENDA – Meeting Wednesday January 12 2011**

Time: 10:00-11:30 am  
Location: Room 2, Level 2, 157 Ann St (Roy Harvey House)

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<b>Agenda No</b>	<b>ITEM</b>	<b>Submitted By</b>
1.	<b>Welcome and Apologies</b>	Chair BCC LDMG
2.	<b>Actions from previous meeting</b>	
3.	<b>State Situation Update</b>	Deputy Premier
4.	<b>BoM report</b>	BoM representative
5.	<b>Current situation BCC update</b> <ul style="list-style-type: none"><li>• LDCC</li><li>• Evacuations</li></ul>	Chris Lavin LDCC Controller Kent Stroud
5.	<b>Report from External Stakeholders</b> <ul style="list-style-type: none"><li>• Energex</li><li>• Emergency Management Qld</li><li>• DDC (Qld Police)</li><li>• Red Cross</li><li>• Qld Fire &amp; Rescue</li><li>• Telstra</li><li>• Other</li></ul>	
6.	<b>Next Meeting</b>	





**LOCAL DISASTER MANAGEMENT GROUP  
BRISBANE CITY COUNCIL  
WEDNESDAY 12 JANUARY 2011**

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<b>Start Time</b>	10.00am	<b>End Time</b>	11:30 am
<b>Venue</b>	157 Ann Street, Brisbane		

**1. LORD MAYOR**

- 1.1 Manage by doing
- 1.2 Managers to go out and follow up on task allocation etc

**2. DEPUTY PREMIER**

- 2.1 Thanks to Council playing a positive role

**3. DDC (Peter Martin)**

- 3.1 Critical time, floor levels to commensurate with 1974 event
- 3.2 Strategy of community information first
- 3.3 Prepositioning of police to assist
- 3.4 Operational
- 3.5 Oxley's on the Wharf has been released
- 3.6 'The Island' barge is at risk of breaking free
- 3.7 Other areas are being monitored closely
- 3.8 Focus is on in and around Brisbane CBD

**4. BOM ( Lord Mayor)**

- 4.1 Wivenhoe – 600mm from fuse plug
- 4.2 Currently river is at 3.4m
  - 4.2.1. 1,200m<sup>3/s</sup>
  - 4.2.2 19,700 properties flooded
  - 4.2.3 2,100 streets flooded
  - 4.2.4 3,500 commercial properties flooded

**5. LDCC**

- 5.1 120,000 sandbags completed
- 5.2 Main roads of concern -
  - 5.2.1 Coronation Drive
  - 5.2.2 Milton Road
  - 5.2.3 Ipswich Motorway
  - 5.2.4 Centenary Motorway
  - 5.2.5 Wynnum Road
  - 5.2.6 Immediate dumping in parks and diesel to be a priority



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**6. EVAC**

- 6.1 2 sites operational
- 6.2 Requests for assistance:
  - 6.2.1 3,000 beds
  - 6.2.2 Staff to resource
  - 6.2.3 Red Cross and other agencies present

**7. QE2**

- 7.1 Capacity for 1300
- 7.2 30 Evacuees
- 7.3 Red Cross and other agencies present
- 7.4 Reports of smaller evacuation centres
- 7.5 Capacity for 2500 at schools
- 7.6 Difficulty in manning
- 7.7 Lord Mayor – 10,000 immediate, up to 16,000 over next 24 hours, if locations are offered, the people making the offer must be responsible for the set up and operation of centre
- 7.8 Church halls
- 7.9 School halls
- 7.10 Anglican Church

**8. Education Queensland**

- 8.1 Deputy Premier High school gyms
- 8.2 Church groups – into school halls

**9. DOCS (Bruce Milligan)**

- 9.1 Jindalee SHS is a new school
- 9.2 Red Cross - the issue of information on evacuation centres being announced early
- 9.3 Media cycle – 1 – 2 pm, 5 – 6 pm and 6 am

**10. LDC (CEO)**

- 10.1 Transport
- 10.2 Ferries are not operating
- 10.3 Buses – scheduled services operating
- 10.4 Proposed suspension of services at 1 pm
- 10.5 Alan Warren – ability to operate scheduled services and cease at 1 pm, continue service until then
- 10.6 CSA immediately – from 1pm buses reduced, after 6pm buses closed down, no inward transport to the CBD from 1pm (no normal schedules)
- 10.7 Deputy Premier – concerned about people that need to get into the city after 1pm
- 10.8 What does on demand mean - Sunday timetable? Operate on the hour?



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**11. WASTE**

- 11.1 CEO – Waste collection?
  - 11.1.1 Sue Rickerby – only picking up waste, not recycling
  - 11.1.2 CSA to go out that no collections will be done tomorrow and Friday
  - 11.1.3 Transfer stations to be free to drop off

**12. ENERGEX**

- 12.1 Energex – CBD
  - 12.1.1 Last night Stamford substation was closed
  - 12.1.2 18 substations identified at risk in the CBD
  - 12.1.3 Monitoring water levels
  - 12.1.4 Will contact building owners
  - 12.1.5 Strategy to reduce power assets and put back in once water is gone
- 12.2 CEO – Working with Energex to first 7 buildings affected will be commercial
- 12.3 Residential
  - 12.3.1 OAKS River City, biggest number of people
  - 12.3.2 QICT
  - 12.3.3 Regents
  - 12.3.4 Queens Plaza
- 12.3 DDC – CBD Emergency Plan, Emergency Alert
- 12.4 Chris Lavin – Considered trigger points, population in buildings unknown, discussed impact of loss of supply. What are the numbers of people in the residential building in the city?
- 12.5 CEO – BSQ, GSQ and 157 Ann Street – Ok
- 12.6 Magistrates Precinct may be affected

**13. TELSTRA**

- 13.1 Deputy Premier – Powerlink advised Oxley Transmission de-energised
- 13.2 Mater Hospital has power risks, Telstra high risk is Edison

**14. EMQ**

- 14.1 Urgent request for sandbags:
  - 14.1.1 60,000 from Pinkenba
  - 14.1.2 50,000 more required
  - 14.1.3 200,000 more on order
- 14.2 51 SES from South Australia in Brisbane
- 14.3 11 additional flood boats in Brisbane



# LOCAL DISASTER MANAGEMENT GROUP BRISBANE CITY COUNCIL

WEDNESDAY 12 JANUARY 2011

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## 15. TRANSPORT AND TRAFFIC

- 15.1 Cr Quirk (signs)? 40 on order, getting as many as possible, perhaps from Redlands or Logan Shire
- 15.2 DDC – use approved sign first, then whatever can be accessed, DDC to request signs from other L's on LDMG's behalf

## 16. QPS

- 16.1 Police developing a traffic plan for Western suburbs during peak hour

## 17. QFRS

- 17.1 Roads affected by water can be reported can QFRS can put demarcation tape up.
- 17.2 Well placed to continue with swift water, 14 last night
- 17.3 Ready to transition into recovery, forward planning
- 17.4 Rapid Damage Assessment Teams, can be incorporated into LDCC GIS
- 17.5 Ariel fly over completed – Mt Ommaney, Rocklea and Taringa Fire Stations

## 18. RED CROSS

- 18.1 Moved to Valley Office
- 18.2 11.50 – CEO – Oaks filling fast and power about to be out.
- 18.3 Building owners should notify occupants that power will be cut
- 18.4 Transportation of people?
- 18.5 Lord Mayor – What to do regarding messaging?

## 19. QUU

- 19.1 Water quality, infrastructure, no significant impact identified for Brisbane.
- 19.2 Waste water – 90-93 pump stations to be affected (1/2 of capacity)
- 19.3 Crews and recovery plan in place
- 19.4 CSA's will be required – need for conservation of water and concerning quality
- 19.5 Vicki – Risk to drinking water? Quality is normal across the city
- 19.6 CSA – Raw sewage will be flowing into the river – stay out of flood waters
- 19.7 Clean up – QUU may have to put request for chemicals through to LDCC
- 19.8 LM - QUU must be able to supply large volumes of water for clean up
- 19.9 Grid manager is responsible for Water Sources

## 20. BCW

- 20.1 Plan to run sandbagging until COB Thursday, coordinating volunteers
- 20.2 Cr Knapp - 30 people at Yeronga State School
- 20.3 Council number to be used 3403 8888
- 20.4 DOCS are getting lots of calls for evacuation



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WEDNESDAY 12 JANUARY 2011**

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**21. LM**

- 21.1 12,000m<sup>3</sup>/s level – 2,100 streets
- 21.2 Messaging - People should leave, go to friends or family.
- 21.3 Make happen now - 10K evacuees and shoot for 16K
  - 20.3.1 Recovery Issues
  - 20.3.2 Restore Services
  - 20.3.3 Debris Clearing
  - 20.3.4 Waste Clearing

**22.FPG**

- 22.1 Reports tomorrow to LDMG
- 22.2 Dump trucks etc
- 22.3 Front loaders etc
- 22.4 Major Contractor's Federation
- 22.5 Civil Contractor's Federations
- 22.6 Proposed messaging - get in a car and go and help somebody
- 22.7 Chris Lavin - explained the FPG's status, all stakeholders to give Peter Rule contact details
- 22.8 LM – Presentation on the Recovery Plan
- 22.9 LDMG – Teleconferencing to be put into the Meeting Room

**23. QAS**

- 23.1 Operating normally, concern about high volume of special needs in the City

**END OF MEETING AT 11:30 am**

**ACTION SUMMARY FROM MEETING**

<b>Action Number</b>	<b>Description</b>	<b>Who</b>	<b>By When</b>
7.7	Lord Mayor – 10,000 immediate, up to 16,000 over next 24 hours, if locations are offered, the people making the offer must be responsible for the set up and operation of centre	EVAC Team / LDCC	
10.6	CSA immediately – from 1pm buses reduced, after 6pm buses closed down, no inward transport to the CBD from 1pm (no normal schedules)	Marketing & Comms	Immediate
11.1.2	CSA to go out that no collections will be done tomorrow and Friday	Marketing & Comms	
18.5	Lord Mayor – What to do regarding messaging?	Marketing & Comms	



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19.4	CSA's will be required – need for conservation of water and concerning quality	QUU / Marketing & Comms	
19.6	CSA – Raw sewage will be flowing into the river – stay out of flood waters	QUU / Marketing & Comms	
21.2	Messaging - People should leave, go to friends or family.	Marketing & Comms	
21.3	Make happen now - 10K evacuees and shoot for 16K	EVAC Team / LDCC	
22.1	Reports tomorrow to LDMG	FPG	
22.8	LM – Presentation on the Recovery Plan	FPG	
22.9	LDMG – Teleconferencing to be put into the Meeting Room	DMG	

# **AGENDA OF THE BRISBANE CITY COUNCIL LOCAL DISASTER MANAGEMENT GROUP**

## **AGENDA – Meeting Thursday January 13 2011**

Time: 10:00-11:30 am  
Location: Room 2, Level 2, 157 Ann St (Roy Harvey House)

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<b>Agenda No</b>	<b>ITEM</b>	<b>Submitted By</b>
1.	<b>Welcome and Apologies</b>	Chair BCC LDMG
2.	<b>State Situation Update</b>	Deputy Premier
3.	<b>District Disaster Coordinator Report</b>	AC Peter Martin
4.	<b>BoM report (Hydrology)</b>	BoM representative
5.	<b>Current situation BCC update</b> <ul style="list-style-type: none"><li>• LDCC</li><li>• Evacuations</li><li>• Other Council Departments</li></ul>	LDCC Incident Controller Kent Stroud As required
6.	<b>Report from External Stakeholders</b> <ul style="list-style-type: none"><li>• Energex</li><li>• Emergency Management Qld</li><li>• Qld Police</li><li>• Red Cross</li><li>• Qld Fire &amp; Rescue</li><li>• QAS</li><li>• Telstra</li><li>• Qld Urban Utilities</li><li>• Other</li></ul>	
7.	<b>Forward Planning Group Report</b>	Peter Rule
8.	<b>Next Meeting</b>	



**LOCAL DISASTER MANAGEMENT GROUP  
BRISBANE CITY COUNCIL  
THURSDAY 13<sup>TH</sup> JANUARY 2011**

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Start Time	10:00 am	End Time	11:30 am
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Venue 157 Ann Street, Brisbane

1. **LM open meeting**
2. **Andrew Fraser – State update**
3. **DDC**
  - 3.1 Moggill ferry – implications of downstream infrastructure
  - 3.2 The 'island' barge – risk it may slip its moorings
  - 3.3 River walk at New Farm – strategy was to intercept and shepherd
4. **BOM / FIC**
  - 4.1 Nil to very little rain fall until Tuesday
  - 4.2 Tropical now not expected to threaten east coast
  - 4.3 At 2:57am at 4.46 ahd
  - 4.4 At 4pm 4.2m in City
  - 4.5 LM – Concerned about drop in river levels and impact on banks (Bank slump)
  - 4.6 LM – Questioned how long to get dams down
  - 4.7 3,200m<sup>3</sup>/sec for at least 7 days to get to full supply levels
5. **LDCC**
  - 5.1 65,000 sandbags ready to go
  - 5.2 100,000 to be prepared
  - 5.3 Sandbags to be continued to be filled until COB today
  - 5.4 May have to use bags to support slumping
6. **SEQ Water**
  - 6.1 7,500m<sup>3</sup>/sec at 7pm 11 January 2011
  - 6.2 Back to 2,500 at 11pm
  - 6.3 4pm peak possibly as high as this morning
  - 6.4 Slowly increase releases today to 3,500 m<sup>3</sup>/sec at Moggill gauge
  - 6.5 187% at Wivenhoe – 7 days to get this down and will monitor rain up North
7. **WASTE**
  - 7.1 Full complement for waste collection tomorrow
  - 7.2 Landfill OK
  - 7.3 Transfer stations OK
  - 7.4 6 – 7 waste trucks available today
  - 7.5 LM – Acknowledged that staff cannot get to work
  - 7.6 Cr Quirk – CSA messaging about collections





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**BRISBANE CITY COUNCIL**  
**THURSDAY 13<sup>TH</sup> JANUARY 2011**

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**8. CONTACT CENTRE**

- 8.1 15,000 calls on Tuesday
- 8.2 9,000 yesterday
- 8.3 10,000 Monday
- 8.4 Critical times as day breaks
- 8.5 LM – Acknowledged good work by contact centre. Only delay of 10 minutes
- 8.6 Salt marsh mozzies – Not expected to be a problem
- 8.7 Concern is on Fresh Water
  - 8.7.1 CSA as required
- 8.8 Concentration of flies around waste

**9. TRAFFIC AND TRANSPORT**

- 9.1 50% of CCTV down
- 9.2 LM – acknowledges we are running semi blind

**10. TELSTRA**

- 10.1 Damage assessment
- 10.2 Recovery

**11. ENERGEX**

- 11.1 12/1/2011 went into contingency mode
- 11.2 Took more off as a contingency
- 11.3 Some sites not recognised
- 11.4 Need to indentify any issues of priority
- 11.5 Will prioritise the traffic cameras

**12. EMQ**

- 12.1 SLSQ working with SES. Another 3 flood boats available
- 12.2 Additional SES personnel
- 12.3 32 Flood boats last night
- 12.4 23 IRB from surf
- 12.5 200 persons evacuated by boat last night
- 12.6 Utilising imported staff to Rest Brisbane staff
- 12.7 Have additional vehicles

**13. QPS**

- 13.1 Gayle Hogan and Dan Baade to assist in coordinating evacuations
- 13.2 Cr Knapp – Surf Ski's in Rosedale and looting threat
- 13.3 Deployed resources in and around flooded areas

**14. RED CROSS**

- 14.1 Concern of adhoc evacuation centres



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**15. QFRS**

- 15.1 2 water rescues from roof of cars
- 15.2 Some minor fires
- 15.3 Working towards recovery
- 15.4 Urban S&R task force on the ground
- 15.5 Conceptive operations finalised
- 15.6 CEO – Contractor to be in the air to do lidar survey of the flood level. Negotiations continuing with air traffic control
- 15.7 Moderate demand last minute
- 15.8 ADF assisted at Bellbowrie
- 15.9 All good

**16. QUU**

- 16.1 Water network
  - 16.1.1 All functioning normally
  - 16.1.2 No issues with water supply
- 16.2 Waste water – Now in recovery mode
- 16.3 3 treatment plants affected:
  - 16.3.1 Karana Downs
  - 16.3.2 Oxley
  - 16.3.3 Fairfield
- 16.4 Sewerage will flow into river
- 16.5 Demand will be higher than supply
- 16.6 Will meet demand
- 16.7 All water is safe to drink (No need to boil water)
- 16.8 Lockyer Valley – Badly hit. Pump stations washed away
- 16.9 LM – How much will be supplied?
- 16.10 SEQ water – Really concentrating on the demand issue
- 16.11 Water is improving
- 16.12 Messages –
  - 16.12.1 Need to get reservoirs full
  - 16.12.2 Only use what you need
  - 16.12.3 Non affected persons should restrict use
- 16.13 Cr Knapp – How many properties affected by sewerage? SEQ water – No impact on residents
- 16.14 LM – Tankers part of the clean up effort.
  - 16.14.1 How are we going to supply tankers
  - 16.14.2 Northside facilities can supply tankers
- 16.15 LM – Can tankers tap into standpipes?
- 16.16 LM – Tankers must be included in the recovery plan
- 16.17 Cr Quirk – When will affected treatment plants be back online
  - 16.17.1 SEQ Water – Unknown at this time



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**17. ENERGEX**

- 17.1 Pumps to keep pumping away the water

**18. FPG**

- 18.1 Preliminary operations – damage assessment
- 18.2 Receding flood line
- 18.3 King tide on 20/1 should not be an impact
- 18.4 Phases to run concurrently
  - 18.4.1 Phase 1 – Re establish essential services
  - 18.4.2 Intelligence gathering
  - 18.4.3 Debris clearance of main thoroughfares
  - 18.4.4 Phase 2 – Repatriation of evacuees
  - 18.4.5 Phase 3 – Assess and repair BCC assets
  - 18.4.6 Phase 4 – Prep and move to recovery
- 18.5 Action to date
  - 18.5.1 RRG advised – Intel and damaged assessment
  - 18.5.2 BCW damage assessment – Debris collection
  - 18.5.3 Insurance Council of Australia
    - 18.5.3.1 8.9 resources readily available
    - 18.5.3.2 High level of insurance in SEQ
    - 18.5.3.3 Suncorp
    - 18.5.3.4 Coordination by Ian Maynard
- 18.6 Contact made with regional Local Governments
- 18.7 Contact made with contractor federations
- 18.8 LM – I want to say what I need? Now (Within an hour)
- 18.9 CEO – Want to scale up in comparison to say eg the Gap
- 18.10 CSA's for:
  - 18.10.1 Volunteers
  - 18.10.2 Business
  - 18.10.3 Evacuees
- 18.11 CEO – Internal message – What our plan is:
  - 18.11.1 Perception of outside assistance
  - 18.11.2 What to expect
  - 18.11.2 Assembly points
- 18.12 CEO – Direct control at internal personnel
- 18.13 Targeted messaging
- 18.14 5 regions to start with - sectors
- 18.16 LM – Seniority of sector commander?
- 18.17 CEO – suggests a Senior Executive Service Officer to mentor and support
- 18.18 LM – wants map to a city with the carve up
- 18.19 Key information and locations



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- 18.20 Recovery centres at:
  - 18.20.1 RNA
  - 18.20.2 QE2
  - 18.20.3 Yeronga
  - 18.20.4 Jindalee
- 18.21 LM – Bolster management support
- 18.22 LM – GIS sharing of data centrally via LDCC
- 18.23 Commence with clearing major arterials
- 18.24 CEO – Not differentiating between Council and State roads
- 18.25 Commence clearing which is start of recovery
- 18.26 LM – working on bases that – All offers of plant equipment to be deployed into areas as water recedes.
- 18.27 CEO – tomorrow is the start of the clearing process

**19. VOLUNTEERS**

- 19.1 400 registrations – plant and equipment
  - 19.1.1 Carpenters and specialist trades
  - 19.1.2 Individuals
- 19.2 LM – LDCC to coordinate use of volunteered plant and equipment
- 19.3 LM – Major roads to be cleared asap
- 19.4 Peter Rule – BCC has very limited resources
- 19.5 Electrical contractors association – sub planning committee, QBSA support (building assessors)
- 19.6 Aim is to guide these volunteers
- 19.7 Message – permission of home owner
- 19.8 Work cover insurance for volunteers
- 19.9 Messages – Help in your local area
  - 19.9.1 Assembly points for volunteers
  - 19.9.2 PPE
  - 19.9.3 Permission
  - 19.9.4 Insurance
- 19.10 2<sup>nd</sup> Message – Plant and equipment and specialist trades

**20. HOME OWNERS**

- 20.1 Debris on the footpath
- 20.2 Waste – bagged and taken to a local bin
- 20.3 Record damaged items
- 20.4 Council coordinate the removal
- 20.5 Local dumps (Temporary)
- 20.6 \$100 water remission to bona fide affected residents
- 20.7 Transfer stations open from 6 am – 9pm
- 20.8 Onus is on the property owner to accept risk of allowing persons onto property
- 20.9 Appeal collections – No door to door relief fund
- 20.10 Message – Remove valuables from damaged furniture



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- 20.11 Parking meters to be decommissioned
- 20.12 No damage to bridges reported
- 20.13 LM - Bid into the state for assistance
- 20.14 This is real time not a drill

**21. QPS**

- 21.1 Can take action to prevent entry to dangerous areas

**END OF MEETING AT 11:30 am**

**ACTION SUMMARY FROM MEETING**

<b>Action Number</b>	<b>Description</b>	<b>Who</b>	<b>By When</b>
5.3	Sandbags to be continued to be filled until COB today	BCW / LAS	
8.7.1	CSA as required on Fresh Water	Marketing&Comms	
8.8	Concentration of flies around waste	Marketing&Comms	
11.4	Need to indentify any issues of priority	ENERGEX / LDCC	
11.5	Will prioritise the traffic cameras	ENERGEX/BMTMC	
16.12.1	Messages: Need to get reservoirs full	QUU / M&C	
16.12.2	- Only use what you need	QUU / M&C	
16.12.3	- Non affected persons should restrict use	QUU / M&C	
16.16	LM – Tankers must be included in the recovery plan	FPG	
18.10	CSA's required for: 18.10.1 Volunteers 18.10.2 Business 18.10.3 Evacuees	Marketing&Comms	
18.11	CEO – Internal message – what our plan is: 18.11.1 Perception of outside assistance 18.11.2 What to expect 18.11.2 Assembly points	Marketing&Comms	
18.14	5 regions to start with - sectors	LDCC	



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18.17	CEO – suggests a Senior Executive Service Officer to mentor and support	LDCC	
18.18	LM – wants map to a city with sectors	LDCC	
19.2	LM – LDCC to coordinate use of volunteered plant and equipment	LDCC	
19.3	LM – Major roads to be cleared asap	LDCC	
19.7	Message – permission of home owner	Marketing&Comms	
19.9	Messages – Help in your local area: 19.9.1 Assembly points for volunteers 19.9.2 PPE 19.9.3 Permission 19.9.4 Insurance	Marketing&Comms FPG Volunteer Team	
19.10	2 <sup>nd</sup> Message – Plant and equipment and specialist trades	FPG Volunteer Team	
20.1	Debris on the footpath	Marketing&Comms	
20.2	Waste – bagged and taken to a local bin	Marketing&Comms	
20.3	Record damaged items	Marketing&Comms	
20.4	Council coordinate the removal	LDCC	
20.5	Local dumps (Temporary)	LDCC	
20.6	\$100 water remission to bona fide affected residents	Marketing&Comms	
20.10	Message – Remove valuables from damaged furniture	Marketing&Comms	