

## Karen Cowell

**From:** Steven Dunn [Steven.Dunn [REDACTED]] on behalf of SDCC [REDACTED]  
**Sent:** Sunday, 9 January 2011 3:48 PM  
**To:** cc [REDACTED] DisasterManagement [REDACTED] Alistair Dawson; Andrew Somerville; bob.reilly [REDACTED]; Brett Harrison; Pointing Brettm; Bruce Grady; Chris Broomfield; Colonel Luke Foster; corinne.mulholland [REDACTED] DCS Media; Debbie Best; Desley Boyle; Eddie Bennet; Peter Twomey; Robbie Medlin; Robert Bundy; Shane Wood; Warren Bridson; Wayne Coutts; Wayne Preedy; Gavin Trembath; Gerard Rabelink; Addie Zannes; Florence Fang; Francesca Adrienne; John Arrowsmith; Mark Wallace; Peter Timmers; QFRS GIS Unit; Richard Webb; Grant Cassar (ADF); Greg Eustace; Iain Macculloch (EMQ Kedron); Iain MacKenzie; Ian Fletcher; Ian Mitchell; Ian Stewart (QPS); Ian Jennings; Jade.Thompson; Jayne Barnes (QAS); Jeff Cheadle; Jim McGowan; John Gaskin.com.au; John Ryan; Joshua O'Keefe; Kate van Poelgeest; Ken Smith; kimberley gardiner; Kirsten Roos; Lance McCallum; Lee Johnson; Leo McNamara; Liam Ferney; Mark Dole; Mark Roche (QFRS); Mark Symons; Max Smith publicworks; Meg Frisby; Michael Hahn (ADF); Michael.Kinnane; Adam.Shortmar [REDACTED] Andrew Goodman; betty kiernan; corinne.mulholland [REDACTED] david.smith [REDACTED]; Kate.Lennox [REDACTED] Melissa.Patch [REDACTED] Neil Roberts; scott.chandler [REDACTED] tim.mulherin [REDACTED] Zac Skyring; Natalie MACDONALD publicworks; Neil.Roberts [REDACTED] Owen Sadler (ADF); Patrick Byrne; Paul Lucas; Paul Hobbs; Paul Lucas; Pauline Evans; Peta Robertson; Peter Cahill; Peter Twomey; Peter Warrener; Peter Willett (AG); peter.artemieff [REDACTED] QPS Media; Rai Whitten; hahn.richardj [REDACTED] Robbie Medlin; Robert Bundy; Rodney Walz; Sarah Abbott; SDCC Kedron; SDCCOPS; SES Deployments; Shane Chelepy; Shane Wood; socc; socc; Susan Grantham; Trevor VanDam; Warren Bridson; B Hanbidge; Brett pointing; Pointing Brettm; ddc.bundaberg [REDACTED]; DDC.Cairns [REDACTED] DDC.Charleville [REDACTED]; DDC.Dalby [REDACTED] DDC.Gladstone [REDACTED]; DDC Gold Coast; DDC.Gympie [REDACTED]; DDC.innisfail [REDACTED] DDC Ipswich; DDC.Logan [REDACTED] DDC.Longreach [REDACTED]; DDC.Mackay [REDACTED]; DDC.mareeba [REDACTED]; DDC.Maryborough [REDACTED] DDC.Redcliffe [REDACTED] DDC Rockhampton; DDC.Roma [REDACTED] DDC Sunshine Coast; DDC.Toowoomba [REDACTED] DDC.Townsville [REDACTED]; powers.noelj [REDACTED] DDC.Warwick [REDACTED]; DDC.Brisbane [REDACTED] DDC.Mountisa [REDACTED]; henderson.andrew [REDACTED] Peter Martin; Alistair Dawson; Brad Smith; Bruce Gunn; Carolyn Parsons; Craig Bartlett [REDACTED] David Eastman (DIP); DERM Generic email; Don Bletchly; Fiona Ferrier; graham.atkins [REDACTED] Greg Eustace Health; Ian Dunn (ADF JOSS); Irina Stankovska; jackie.mooney [REDACTED]; Jeff Shelberg; John Cawcutt; john.rossiter [REDACTED] Justin Fitzgerald; ksullivan [REDACTED] michael.boyle [REDACTED]; Michael Dart; Michael Dickinson; Michael Pecic; Michael Shapland; Neville.MOO [REDACTED]; noel.gillard [REDACTED] norm.archer [REDACTED] Patrick Byrne; patrick.j.quirk [REDACTED]; Paul Adcock; Peta Robertson; peter.allen [REDACTED]; QAS R5 South East Area Director; Peter Dunn; phil.carney [REDACTED]; Phil Nickerson; russellhoward [REDACTED]; sbartlett [REDACTED] State DC Group; trevor.dann [REDACTED] Trevor Leverington; warren Bridson; Aaron Groves; Anila.R.Fredericks [REDACTED]; Bernard Trembath; Bill Date; Conrad Adams; Daniel Altoft; Daniel Young; David Boulton; David Eastman; David Hermann; J.Davidson [REDACTED]; john.g.wright [REDACTED] john.rossiter [REDACTED]; Iratz [REDACTED] Michael Dart; Michael Franks; Paul Dimech; hahn.richardj [REDACTED] Robert Schwartz; Scott Leonard; Sean Kenny; Steve Waddell; g.holcombe [REDACTED] b.rolstone [REDACTED]

**Subject:** SDCC Teleconference at 11:00 hrs on Monday 10 January 2011 for Queensland Flooding

Good Afternoon,

You are invited to participate in a Teleconference hosted by the SDCC in relation to the current Queensland floods.

The details of the teleconference are as follows:

**Date:** Monday 10 January 2011

**Timing:** 11:00 hrs

**Dial-in Instructions:**

- Please call 5 minutes prior to teleconference commencement;
- Dial [redacted] if in Brisbane, otherwise dial [redacted]
- When prompted, enter: [redacted] [Conference Code] # [hash];
- Follow the prompts to state your name and agency details;
- To mute your phone, enter \* [star] and then 6;
- To un-mute your phone, enter # [hash] and then 6.

=====

The format of SDCC teleconferences is below.

DCC's, agencies and the Bureau are again asked to prepare with this agenda in mind.

**NB: Attention DDCs:** Please provide the pre-meeting details required for the following affected Disaster Districts:

For Monday, 10 January 2011 these will be: **Rockhampton, Roma, Gladstone, Bundaberg, Maryborough, Dalby, Gympie, Sunshine Coast, Redcliffe, Brisbane, Roma and Logan.**

**Pre meeting:** affected Disaster Districts **are requested to forward** statistics as per the tables below to SDCC by **1030.**

A reply to this email with the table complete will be fine.

Evacuation Centres	
Locations	Number of evacuations to centres

<b>Flooding Effects</b>	<b>External Flooding (yard and under house)</b>	<b>Internal flooding (across floorboards)</b>
Number of housing inundations		
Number business inundations		

1. Welcome and apologies

2. State weather and Hydrology report: BoM

Impact Brief by affected districts. **Rockhampton, Roma, Gladstone, Bundaberg, Maryborough, Dalby, Gympie, Sunshine Coast, Redcliffe, Brisbane, Roma and Logan.**

DDC report:

- Utilities (power, water, telecoms)
- Transport Infrastructure (access)
- Major issues;
  - Now
  - the next 24 hours
- Projected resupply requirements
- Agency briefings - by exception
  - Department of Communities
  - Department of Transport and Main Roads
  - Queensland Health
  - Public Works
  - Department of Employment Economic Development and Innovation
- Mayor's Comment
- Questions

4. Other District reports by exception; North to South; coastal followed Inland.

5. Next meeting

All reports are to be brief and succinct and if there is no relevant information for input, members should advise 'nil to report'.

=====

### ***Teleconference Etiquette:***

Please adhere to the following teleconference etiquette guidelines:

- Please *announce your name and where you are from prior to speaking* during the teleconference and when first dialling into the teleconference;
- Please *mute your phone* (if possible) when not talking;
- Please *do not place your phone on 'HOLD'* as any on-hold messages or music is audible during the teleconference;
- If phone muting is not possible, please *minimize any background noise* during the teleconference;
- If using a mobile phone to dial in, please *avoid (if possible) use of the hands-free speaker function* to minimize background noise;
- Please ensure mobile phone devices are kept away from speaker phones to reduce interference during the teleconference.

Regards

**Watch Desk Officer, State Disaster Coordination Centre**  
Emergency Management Queensland | Department of Community Safety  
Level 2, Block E, Emergency Services Complex, Kedron, Queensland

This correspondence is for the named persons only. It may contain confidential or privileged information or both. No confidentiality or privilege is waived or lost by any mis transmission. If you receive this correspondence in error please delete it from your system immediately and notify the sender. You must not disclose, copy or relay on any part of this correspondence, if you are not the intended recipient. Any opinions expressed in this message are those of the individual sender except where the sender expressly, and with the authority, states them to be the opinions of the Department of Community Safety, Queensland.

All reasonable precautions will be taken to respect the privacy of individuals in accordance with the Information Privacy Act 2009 (Qld). Details on how personal information may be used or disclosed by the Department of Community Safety, Queensland are available from [www.communitysafety.qld.gov.au/info/privacy.htm](http://www.communitysafety.qld.gov.au/info/privacy.htm)



## Karen Cowell

**From:** Pauline Evans [Pauline.Evans [REDACTED]] on behalf of SDCC [SDCC [REDACTED]]  
**Sent:** Sunday, 9 January 2011 7:20 PM  
**To:** Alistair Dawson; Brad Smith; Bruce Gunn; Carolyn Parsons; Craig Bartlett; [REDACTED]; David Eastman (DIP); DERM Generic email; Don Bletchly; Fiona Ferrier; graham.atkins [REDACTED]; Greg Eustace Health; Ian Dunn (ADF JOSS); Irina Stankovska; jackie.mooney [REDACTED]; Jeff.Shelberg [REDACTED]; John Cawcutt (jcawcutt [REDACTED]); john.rossiter [REDACTED]; Justin Fitzgerald; ksullivan [REDACTED]; michael.boyle [REDACTED]; Michael Dart; Michael Dickinson; Michael Pecic; Michael Shapland [REDACTED]; Neville.MOC [REDACTED]; noel.gillard [REDACTED]; norm.archer [REDACTED]; Patrick Byrne; patrick.j.quirk [REDACTED]; Paul.Adcock [REDACTED]; eta.Robertson; peter.allen [REDACTED]; Peter Chapman; Peter Dunn; phil.carney [REDACTED]; Phil.Nickerson [REDACTED]; russellhoward [REDACTED]; sbartlett [REDACTED]; State DC Group; trevor.dann [REDACTED]; Trevor Leverington; Warren Bridson; Aaron Groves; Anila.R.Fredericks [REDACTED]; Bernard.Trembat [REDACTED]; Bill Date; Conrad Adams; Daniel Altoft; Daniel Young; David Boulton; David.Hermann [REDACTED]; J.Davidson [REDACTED]; john.g.wright [REDACTED]; Iratz [REDACTED]; Mike franks; Paul Dimech; hahn.richard [REDACTED]; Robert Schwartz; Sean Kenny; Steve Waddell; bette kill acting DG till 24 Jan 11; Bob Atkinson (Queensland Police); Pointing Brettm; Bruce Grady; Colonel Luke Foster; David Stewart (DTMR); Deb Watkins SDMG QPS; Gerard Bradley; Graeme Newton (DIP); greg\_hallam [REDACTED]; Ian.fletcher [REDACTED]; Jeannette Young (Queensland Heath); Jim McGowan; John Bradley (DERM); Julie Grantham (DET); Ken Smith; Linda Apelt (DG Communities); Mai Grierson; Mick Reid [REDACTED]; Natalie MacDonald acting DG DPW till 18 Jan 11; Philip Reed; ccc [REDACTED]; DisasterManagement [REDACTED]; Adam Shortman; Andrew Somerville; bob.reilly [REDACTED]; Brett Harrison; Chris Broomfield; CIS Health; corinne.mulholland [REDACTED]; David Smith; DCS Media; Debbie Best; Desley Boyle; EMQ Regional Directors; Flood Recovery Taskforce; Gavin Trembath; Gerard Rabelink; GIS Operations; Grant Cassar (ADF); Harry.VENMANS [REDACTED]; Iain Macculloch (EMQ Kedron); Iain MacKenzie; Ian Mitchell; Ian Stewart (QPS); Ian Jennings; Jade.Thompson; Jayne Barnes (QAS); Jeff Cheadle; John Gaskir [REDACTED]; John Ryan; Joshua O'Keefe; Kate van Poelgeest; Kathy Brown; kimberley gardiner; Kirsten Roos; Lance McCallum; Lee Johnson; Leo McNamara; Liam Ferney; Mark Dole; Mark Roche (QFRS); Mark Symons; Max Smith publicworks; Meg Frisby; Melissa Patch; Michael Hahn (ADF); Michael.Kinnane; Neil.Roberts [REDACTED]; Owen Sadler (ADF); Paul Lucas; Paul Hobbs; Paul Lucas; Pauline Evans; Peter Cahill; Peter Twomey; Peter Warrenner; Peter Willett (AG); peter.artemieff [REDACTED]; QPS Media; Rai Whitten; Robbie Medlin; Robert Bundy; Rodney Walz; Roger Lye; Sarah Abbott; SDCC Kedron; SDCCOPS; SES Deployments; SES Vic DO; Shane Chelepy; Shane Wood; SHECC; shecc [REDACTED]; socc; socc [REDACTED]; Susan Grantham; Tim Wiebusch; Vic SES; Tracey Rees; Trevor VanDam; B Hanbidge; Brett pointing; codd.brian [REDACTED]; dc.bundaberg [REDACTED]; DDC.Cairns [REDACTED]; DDC.Charleville [REDACTED]; DDC.Dalby [REDACTED]; DDC.Gladstone [REDACTED]; DDC Gold Coast; DDC.Gympie [REDACTED]; DDC.innisfail [REDACTED]; DDC Ipswich; DDC.Logan [REDACTED]; DDC.Longreach [REDACTED]; DDC.Mackay [REDACTED]; DDC.mareeba [REDACTED]; DDC.Maryborough [REDACTED]; DDC.Redcliffe [REDACTED]; DDC Rockhampton; DDC.Roma [REDACTED]; DDC Sunshine Coast; DDC.Toowoomba [REDACTED]; DDC.Townsville [REDACTED]; powers.noel [REDACTED]; DDC.Warwick [REDACTED]; DDC.Brisbane [REDACTED]; DDC.Mountisa [REDACTED]; henderson.andrew [REDACTED]; Peter Martin; Andrew Goodman; betty kiernan; karen.moss [REDACTED]; Kate Lennox; PCC State Duty Officer; Scott Chandler; Tim Mulherin; Zachary Skyring; Alyce Valentine; Andrea Dawson; Brodie Bott; Chantelle Rule; Elizabeth Buckler; Hayley Gillespie; Helen Ainsworth; Lisa Grundy; Michael Franks; Tamani Nair; Troy Davies  
**Subject:** SDCC SitRep No 17 as at 1700 hours 09 January 2011  
**Attachments:** SDCC Sitrep 1700 090111.pdf

Good Evening,

Please find attached SDCC Sitrep No 17 as at 1700 hours in relation to the Central Coast Flooding December 2010.

Regards,

**Watch Desk Officer, State Disaster Coordination Centre**

Emergency Management Queensland | Department of Community Safety

Level 2, Block E, Emergency Services Complex, Kedron, Queensland

Phone: [REDACTED] Email: [sdcc@emq.qld.gov.au](mailto:sdcc@emq.qld.gov.au)

This correspondence is for the named persons only. It may contain confidential or privileged information or both. No confidentiality or privilege is waived or lost by any mis transmission. If you receive this correspondence in error please delete it from your system immediately and notify the sender. You must not disclose, copy or relay on any part of this correspondence, if you are not the intended recipient. Any opinions expressed in this message are those of the individual sender except where the sender expressly, and with the authority, states them to be the opinions of the Department of Community Safety, Queensland.

All reasonable precautions will be taken to respect the privacy of individuals in accordance with the Information Privacy Act 2009 (Qld). Details on how personal information may be used or disclosed by the Department of Community Safety, Queensland are available from [www.communitysafety.qld.gov.au/info/privacy.htm](http://www.communitysafety.qld.gov.au/info/privacy.htm)

	<b>Emergency Management EMQ Queensland</b>	<b>Situation Report</b> <b>State Disaster Coordination Centre</b>		<b>Queensland Government</b>
<b>Event:</b>				
Central Coast Flooding December 2010				
<b>Daily SitRep No:</b>		<b>Time:</b>	<b>Date:</b>	
017		20:00hrs	09/01/11	
<b>Distribution:</b>				
Minister, Director-General, Executive Director				
<b>From:</b>				
State Disaster Coordination Centre – Kedron				
Phone: [REDACTED]				
Facsim: [REDACTED]				
Email: [REDACTED]				

## 1. Statewide Summary

- The Federal Minister for Regional Australia, Minister for Regional Development and Local Government, Minister for the Arts, the Honourable Simon Crean MP will be in Emerald tomorrow.
- Flooding of the Mary River has caused the Grigr Bridge on the Maleny Kenilworth Road Connondale to be submerged.
- Brisbane, Sunshine Coast and surrounding communities have a weather warning for heavy rainfall to occur tonight and tomorrow.
- At 1600hrs 4 kayakers at Woodford needed assistance at Stoney Creek, Woodford. QFRS Swift Water teams assisted.
- Helicopter evacuation occurred for 10 campers (children and elderly) stranded in the Amamoor Forest. Remaining 20 campers not currently in danger.
- As at 1810hrs, Dalby went back to response mode due to heavy rainfall
- Sunwater advised at 1830hrs that they have opened the floodgates at the Lesleigh Dam. This could cut the Cunningham Highway between Warwick and Inglewood at Sandy Creek Crossing about 8kms west of Warwick at an unknown time over the next few hours. SES is door knocking. SDCC is monitoring.
- There are 3,762 registered evacuees (total number of persons registered with Red Cross) as of 1400hours, Sunday, 9 January 2011.
- Dirranbandi, Thallon and Hebel are continuing to prepare for flood impacts.
- Rolleston and Dirranbandi continue to be cut off.
- Across the state, there are 167 houses inundated with water over floorboards, 2,542 with water in yards; 831 houses have been evacuated with 1,799 people currently evacuated. There are approximately 337 businesses affected.
- There are 6 evacuation centres operating across the state.
- Steve Jacobs from Channel 9 Today Show will be broadcasting the weather from SDCC, Kedron tomorrow.
- Channel 9 is planning a live telethon on Sunday night (1830 hours -2030 hours local time) to screen nationally to raise money for the flood appeal.

## 2. Regional Reports

### 2.1 North Coast Region

#### Kilcoy

- At 1500hrs township of Kilcoy was isolated due to flooding of the D'Aguilar Highway, in which the Kilcoy Creek bridge sustained surface damage.

- The McAuley Lane Bridge at Sandy Creek has washed away, isolating some 30 people.
- It is unsafe to use flood boats; any future evacuations will require airborne response.

#### **Caboolture**

- An elderly couple required assistance to evacuate their home due to water levels.

#### **Kingaroy**

- Township currently isolated.

#### **Gympie**

- The Mary River at Gympie is rising slowly and today at 1115hrs (at the Weir) was 14.27 metres; predicted to reach 16-17 metres tomorrow.
- Town is divided between the north and south with both major bridges under water.
- QPS, QAS and QFRS have established temporary stations on the south side to ensure continued service. QFRS have also established another site on the north side.
- Road transport is severely restricted due to flooded roads.
- Energex is disconnecting power to facilities at the 14.5m level. This mainly impacts Gympie Regional Council water and sewerage infrastructure and sporting venues.
- 20 people remain stranded at camping area at Amamoor forest, although safe.

#### **Maryborough**

- Lamington Bridge remains underwater.
- Medical Centre established at Granville Hockey Club (doctors, registered nurses and QAS)
- QFRS have placed an appliance and crew at Granville.
- The Mary River was at 8.2 metres and rising.
  - At 17m 13 businesses inundated in CBD.
  - At 18m 33 businesses inundated in CBD.
- Three houses and eight businesses inundated .
- The Fraser Coast Regional Council Flood Mitigation Plan has been implemented.
- Maryborough marina inundated affecting approximately four businesses.
- Ergon advised 47 customers now off supply - (22 residential and 25 Commercial).
- Twelve people self-evacuated from the caravan park.

#### **Cooloola Coast**

- Tin Can Bay, Cooloola Cove and Rainbow Beach are currently isolated but emergency services, council staff and local resources are available for assistance.

#### **Bundaberg**

- DDMG is now operating within the recovery phase.

#### **Mundubbera**

- 73 people have self evacuated.
- 22 houses have been affected
- Mundubbera (North Burnett Region) water is being tested on regular basis to ensure it meets health requirements.
- 1 Outreach team in town

### **2.2 Central Region**

#### **Emerald**

- Full recovery operations occurring at Emerald.
- 67 people staying in the evacuation centre (Emerald Agricultural College).



- **River level is 9.25 metres and falling as at 0630hrs, Sunday, 9 January 2011.**
- **Queensland Health are undertaking fogging to deal with Insect plagues.**
- 2,535 people have been registered as evacuees with Red Cross.
- Rail access to Emerald will be delayed for some time due to significant damage to rail lines.
- Emerald-Duaringa Water Pipeline. Sufficient water is being pumped until two pumps are repaired.

#### **Rockhampton**

- **River levels are at 9.15 metres and steady.**
- **An extensive public awareness campaign is currently being conducted throughout Rockhampton to advise residents of the recovery operations.**
- **131 registered evacuees remain in evacuation centres (one centre) and 73 domestic pets (348 registered with Red Cross).**
- **485 houses power disconnected.**
- Bruce Highway closed to the south closed at Yeppen flood plain and open to the north.
- Airport closed and unlikely to resume operations for the next 10 days.
- 150 homes have been inundated to floorboard level, it is possible for other outlying residences similarly affected. Exact numbers are unknown.
- 500 homes have been evacuated, with a few more self-evacuated from outlying areas.
- 150 commercial premises with inundation.

#### **Theodore**

- Repatriation planning has commenced and 17 assessment staff are on the ground.
- Residents will continue to return to Theodore between 8.00am and 4pm (no children or pets). Buses are running between Moura and Theodore to assist.
- Sewerage treatment plant is currently operational but not fully functioning. When reoccupation occurs, the sewerage treatment plant has enough stores for 2-3 days of waste. It is projected that full operations of the plant will not occur for 3-4 days.
- Potable water remains available from the ADF water treatment equipment
- Mains supply expected to be up and running by Wednesday, 12 January 2011.
- Evacuation centre is being relocated from Moura to the RSL hall at Theodore.
- Recovery centre at Theodore will be fully operational by Monday, 10 January 2011.
- Salvation Army has established a mess kitchen to feed residents and workers during the day
- The hotel is now open and the IGA is expected to open tomorrow.

### **2.3 South West Region (QPS Southern Region)**

#### **Chinchilla**

- **One evacuation centre is open, with zero people in the evacuation centre.**
- **28 houses and 30 businesses have been affected**
- **Water now available to all properties.**
- **Sewer system is full and residents advised not to enter the water due to health concerns.**

#### **Condamine**

- **The Condamine River is expected to re-peak at 11.5m-12m in the middle of the week, with road access to the east closed at the Chinchilla Weir**
- **New Zealand SES workers arrived in Condamine to assist recovery operations.**
- **At 1200 hrs today the water level was 8.45 metres (1.65 metres below the bridge) and rising slowly.**
- 30 houses and seven businesses affected.
- Drinking water is contaminated but sufficient stock of bottled water is available.
- Portaloos are operational.

#### **Dalby**

- 13 persons in evacuation centre and 192 registered as evacuees with Red Cross.



- 10 houses and 2 businesses currently impacted but no additional houses have been inundated by the current rise of Myall Creek.
- Waters at Myall Creek are below the bridge at Patrick Street
- **Dalby water treatment plant is operational. Water reserves = 11 megalitres.**
- **Consumption on Saturday 8/1/11 was 3.3 megalitres.**
- Level 6 water restrictions remain in place.

#### **Dirranbandi**

- **Levee holding at present with 5.3 m of water surrounding town.** Peak expected 15-18 January 2011.
- Accessible only by air – once the main body of water arrives in the town it will be isolated for a number of weeks.
- The Castlereagh Highway between Dirranbandi and Hebel is closed with approx 0.8 metres across the road.
- Preparations for mosquito fogging and blackfly spraying are in place.
- Continuous patrols to be conducted by local council of the levee bank to ensure that any issues are promptly identified; no current concerns re the integrity of the levee bank.
- Additional supplies of insect repellent, torch batteries, baby formula, bread and milk have been delivered Saturday, 8 January 2011.
- An evacuation trigger point has been set at 14.25m however evacuation is not expected to occur.
- Councillor Robyn Fuhrmeister has been appointed Chair of the Recovery Committee. The Committee will meet in the coming days and will utilise the Community Recovery Plan which was developed for the March 2010 flood event.

#### **St George**

- **A family were housed in the evacuation centre last night.**
- **River height at St George (manual gauge) is 13.2 metres (2100hrs 8 January 2011) and holding.**
- **2 x RAN SEA-KING helicopters operational out of Roma to support flood relief efforts.**
- **Major resupply requests are expected by the end of the week.**
- Levees are being maintained at 14 metres. Contingency plans are in place to pump storm water back over the levee should the town receive additional heavy rainfall or any breaches occur.
- Fogging for mosquitoes and black fly continues in St. George.
- **There are currently 35 evacuees who are all staying with family and friends. There are 11 registrations with the Red Cross at the evacuation centre.**
- **Four houses inundated. 28 houses have water in their yards.**
- No rail to St. George.
- QFRS Flexible field habitat in place and QAS field hospital on standby if needed.

#### **Surat**

- **At 1100hrs 09.10.11 11.78 metres and falling slowly.**
- **Recovery operations are underway.**
- No rail to Surat.
- Vector control underway.

#### **Thallon**

- Isolated as a result of road closures.
- Levee bank has been secured and is continually being inspected and monitored.
- No evacuations, nil inundation or water affected properties.

### 3.0 SITREP AUTHORISATION

Prepared by:	Intelligence Cell	Signed: [Redacted]	Date/ Time: 9/1/11 1850hrs
Prepared by:	QPS Liaison Officer	Signed: [Redacted]	Date/ Time: 9/1/2011 1850 hrs.
Approved by:	SDCC Room Manager	Signed: [Redacted]	Date/ Time: 9 Jan 2011 1850h

The Queensland Emergency Management Report (QEMR) update will be issued at 0500 hours, Monday 10 January 2011.

The next SDCC situation report will be issued at 1700 hours, Monday 10 January 2011.

- Attachment 1: LDMG and DDMG Activation Status
- Attachment 2: Declarations/Activations
- Attachment 3: Transport Conditions
- Attachment 4: Weather
- Attachment 5: Agency Deployments
- Attachment 6: Agency/Stakeholder Reports
- Attachment 7: 132500 Statistics

**Attachment 1: LDMG and DDMG Activation Status**

ACTIVATION STATUS*	DISASTER MANAGEMENT GROUPS AND CENTRES
Stand up	SDCC
<b>DDMGs</b>	
Stand up	Gladstone Dalby Rockhampton Roma
Lean Forward	Townsville Bundaberg Toowoomba
Alert	Cairns Innisfail Mareeba Redcliffe Brisbane
Stand Down	Logan Charleville Gold Coast
<b>LDMGs</b>	
Stand up	Fraser Coast North Burnett Barcaldine Banana Western Downs Bundaberg Lockyer Valley Dalby Chinchilla Balonne Miles Rockhampton Maranoa Gympie
Lean Forward	South Burnett Sunshine Coast
Alert	Quilpie Moreton Redlands Sunshine Coast
Stand Down	Logan Ipswich Scenic Rim Murweh Brisbane Gold Coast Hinchinbrook Burdekin Charters Towers Townsville Toowoomba

**\*Definitions**

Alert – Monitor situation; no action required.

Lean Forward – on stand by; prepared but not activated.

Stand up – activated.



## Attachment 2: Declarations/Activations (as at 1500 7/1/11)

### Disaster Declarations

The Minister for Police, Corrective Services and Emergency Services has approved the following Disaster Declarations:

Disaster District	Date approved	Expiry Date
Dalby	28 December 2010	11 January 2011
Gladstone	28 December 2010	11 January 2011
Longreach (Barcaldine RC)	28 December 2010	11 January 2011
Bundaberg	29 December 2010	12 January 2011
Rockhampton	29 December 2010	12 January 2011
Roma	31 December 2010	14 January 2011

### Natural Disaster Relief and Recovery Arrangements (NDRRA)

The Minister for Police, Corrective Services and Emergency Services has recently approved the activation of the Natural Disaster Relief and Recovery Arrangements (NDRRA). The area defined for receipt of NDRRA relief measures is *"Communities within Queensland affected by heavy rainfall and associated flooding, November – December 2010"*.

Commonwealth / State Natural Disaster Relief and Recovery Arrangements (NDRRA) have been activated for the following 49 locations as a result of weather events from November 2010 to January 2011:

LGA	Counter Disaster Operations	Personal Hardship Assistance Scheme	Restoration of Essential Public Assets	Concessional Loans for Small Business	Concessional Loans for Primary Producers	Freight Subsidies for Primary Producers	Grants for Primary Producers	Grants for Small Business
Balonne Shire Council	✓ activated 10/12/10		✓ activated 10/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10		
Banana Shire Council	✓ activated 05/12/10	✓ activated 28/12/10	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 21/12/10	✓ activated 21/12/10	✓ activated 01/01/11	✓ activated 01/01/11
Barcaldine Regional Council	✓ activated 06/12/10	✓ activated 28/12/10	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 01/01/11	✓ activated 01/01/11
Barcoo Shire Council	✓ activated 06/12/10		✓ activated 06/12/10					
Blackall-Tambo Regional Council	✓ activated 06/12/10		✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 06/12/10		
Brisbane City Council	✓ activated 07/01/11		✓ activated 07/01/11					
Bulloo Shire Council	✓ activated 10/12/10		✓ activated 10/12/10					
Bundaberg Regional Council	✓ activated 06/12/10	✓ activated 28/12/10	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 06/12/10	✓ activated 01/01/11	✓ activated 03/01/11
Burdekin Shire Council	✓ activated 28/12/10							
Burke Shire	✓		✓					

LGA	Counter Disaster Operations	Personal Hardship Assistance Scheme	Restoration of Essential Public Assets	Concessional Loans for Small Business	Concessional Loans for Primary Producers	Freight Subsidies for Primary Producers	Grants for Primary Producers	Grants for Small Business
Council	activated 05/01/11		activated 05/01/11					
Cairns Regional Council	✓ activated 27/12/10		✓ activated 28/12/10					
Carpentaria Shire Council	✓ activated 02/01/11		✓ activated 04/01/11					
Cassowary Coast Regional Council	✓ activated 27/12/10		✓ activated 29/12/10					
Central Highlands Regional Council	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 21/12/10	✓ activated 27/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Charters Towers Regional Council	✓ activated 28/12/10							
Cherbourg Aboriginal Shire Council	✓ activated 30/12/10			✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 28/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Cook Shire Council	✓ activated 05/01/11		✓ activated 05/01/11					
Croydon Shire Council			✓ activated 07/01/11					
Fraser Coast Regional Council	✓ activated 06/12/10		✓ activated 06/12/10					
Gladstone Regional Council	✓ activated 06/12/10		✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10		
Gold Coast City Council	✓ activated 07/12/10		✓ activated 07/12/10					
Goondiwindi Regional Council	✓ activated 24/12/10		✓ activated 24/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10		
Gympie Regional Council			✓ activated 07/01/11					
Hinchinbrook Shire Council	✓ activated 18/12/10		✓ activated 18/12/10					
Ipswich City Council	✓ activated 28/12/10		✓ activated 07/01/11					
Isaac Regional Council	✓ activated 07/12/10		✓ activated 07/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ ** (Part only) activated 05/01/11	✓ ** (Part Only) activated 05/01/11
Lockyer Valley Regional	✓ activated 06/12/10	✓ activated 18/12/10	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 06/12/10	✓ activated 07/01/11	✓ activated 09/01/11



LGA	Counter Disaster Operations	Personal Hardship Assistance Scheme	Restoration of Essential Public Assets	Concessional Loans for Small Business	Concessional Loans for Primary Producers	Freight Subsidies for Primary Producers	Grants for Primary Producers	Grants for Small Business
Council								
Logan City Council	✓ activated 28/12/10		✓ activated 07/01/11					
Longreach Regional Council	✓ activated 06/12/10		✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10		
Mackay Regional Council	✓ activated 05/12/10	✓ activated 29/12/10	✓ activated 07/12/10					
Maranoa Regional Council	✓ activated 19/12/10	✓ activated 07/01/11	✓ activated 19/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10		
Moreton Bay Regional Council	✓ activated 21/12/10		✓ activated 21/12/10					
Murweh Shire Council	✓ activated 10/12/10	✓ activated 07/01/11	✓ activated 10/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10		
North Burnett Regional Council	✓ activated 21/12/10	✓ activated 28/12/10	✓ activated 21/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Paroo Shire Council	✓ activated 10/12/10		✓ activated 10/12/10					
Quilpie Shire Council	✓ activated 10/12/10		✓ activated 10/12/10					
Redland City Council	✓ activated 07/01/11							
Rockhampton Regional Council	✓ activated 08/12/10	✓ activated 01/01/11	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 05/01/11	✓ activated 05/01/11
Scenic Rim Regional Council	✓ activated 07/12/10		✓ activated 07/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 01/01/11	✓ activated 01/01/11
Somerset Regional Council	✓ activated 21/12/10		✓ activated 21/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
South Burnett Regional Council	✓ activated 24/12/10		✓ activated 24/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 01/01/11	✓ activated 01/01/11
Southern Downs Regional Council	✓ activated 28/12/10	✓ activated 28/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 01/01/11	✓ activated 01/01/11
Sunshine Coast Regional Council	✓ activated 21/12/10		✓ activated 21/12/10					
Tablelands Regional	✓ activated 27/12/10		✓ activated 28/12/10					

LGA	Counter Disaster Operations	Personal Hardship Assistance Scheme	Restoration of Essential Public Assets	Concessional Loans for Small Business	Concessional Loans for Primary Producers	Freight Subsidies for Primary Producers	Grants for Primary Producers	Grants for Small Business
Council								
Toowoomba Regional Council	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Torres Shire Council			✓ activated 03/01/11					
Townsville City Council	✓ activated 30/12/10		✓ activated 03/01/11					
Western Downs Regional Council	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Woorabinda Aboriginal Shire Council	✓ activated 30/12/10			✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11

### **Attachment 3: Transport Conditions**

#### **Roads currently closed (as at 1528hrs, 09/01/11):**

- Barwon Highway - west of Goondiwindi
- Bruce Highway - north of Gladstone
- Bruce Highway - south of Gympie
- Canarvon Highway - north of Injune
- Dawson Highway - Calliope to Springsure
- Fitzroy Development Rd - north of Taroom
- Leichardt Highway - north of Wandoan
- Moonee Highway - west of Moonee
- Warrego Highway - west of Dalby

Please note these closures are subject to change on short notice



## **Attachment 4: Weather (BOM)**

Issued at 4:10 pm EST on Sunday 9 January 2011

### **Weather Situation**

A weak monsoon trough extends over the northern tropics. An upper level low lies near the Wide Bay coast and will continue moving towards the southwest over land during the next couple of days. A surface trough near the southern Queensland coast will move slowly westwards.

### **Forecast for the rest of Sunday**

Rain areas and thunderstorms over southeastern districts and the Maranoa with moderate to heavy falls about the Southeast Coast and southern Wide Bay and Burnett district. Showers and isolated thunderstorms over most of the rest of the state, though fine in the far southwest. Moderate to fresh SE to NE winds over southern Queensland, strong at times along the southeast coast and about the higher ground of the southeast interior. Moderate to fresh SW to NW winds in the far north. Light winds elsewhere.

### **Forecast for Monday**

Rain areas and thunderstorms over southern areas of Qld, with moderate to heavy falls about the Southeast Coast, southern Wide Bay and Burnett and into the Darling Downs and Granite Belt. Rain areas and thunderstorms over the Queensland tropics. Showers and thunderstorms elsewhere, though mostly fine over the northern Channel Country with possible showers or thunderstorms. Moderate SE to NE winds in the south, tending fresh and gusty in the southeast. Light to moderate NE to NW winds elsewhere.

### **Forecast for Tuesday**

The upper level low will continue to move southwest and merge with a trough over eastern South Australia. Moist NE winds will continue to produce rain areas over southeastern districts, with possible locally heavy falls over the Southeast Coast District and southeastern parts of the Darling Downs and Granite Belt district. The monsoon trough will continue to move south over the Northern Territory, extending rain areas and thunderstorms further south over the Queensland tropics and the Northwest district. Isolated showers and thunderstorms continuing elsewhere, more scattered in the Channel Country.

### **Forecast for Wednesday**

A high will move into the southern Tasman Sea, extending a firm ridge north towards the southern and central Queensland coasts. Patchy rain areas and isolated thunderstorms will therefore ease to showers over southeastern districts as the ridge starts to dominate. Rain areas and thunderstorms will continue over northern Queensland and extend south over western districts as the monsoon trough continues to shift south over the Northern Territory. Scattered showers along the central coast. Isolated showers and inland thunderstorms elsewhere

### **Forecast for Thursday**

The monsoon trough continues to move slowly southwards, with rain areas and thunderstorms affecting most of western and northern Queensland. Isolated showers in eastern districts in the fresh to strong SE winds as the ridge firms along the east coast, extending to adjacent inland parts. Isolated showers and thunderstorms elsewhere.

### **Outlook for Friday, Saturday and Sunday**

A ridge of high pressure will dominate weather over central and southeast districts throughout the outlook period, with only isolated showers expected, chiefly near the coast. Conditions will remain moist and unstable through western districts and the northern tropics with rain areas and thunderstorms continuing.

## Attachment 5: Agency Deployments

### Queensland Fire and Rescue

Incident Management Teams (IMT)		39 Personnel
Rockhampton	18 Personnel	
Emerald	13 Personnel	
Biloela	1 Personnel	
Toowoomba	2 Personnel	
Roma	3 Personnel	
Dalby	2 Personnel	
Air Operations		5 Personnel
Biloela	5 Personnel	
Fire Communications		2 Personnel
Rockhampton	2 Personnel	
Swift Water Team Deployment Locations		21 Personnel
Emerald	4 Personnel	
St George	6 Personnel	
Roma	4 Personnel	
Toowoomba	4 Personnel	
Rockhampton	3 Personnel	
Flexible Habitat		10 Personnel
St George - Flexible Habitat	10 Personnel	
Transport – Special Ops		2 Personnel
Central Region -	2 Personnel	
Total QFRS Personnel Returned (to date)		123 Personnel
Current QFRS Personnel Deployed		79 Personnel
Total QFRS Personnel Deployed (to date)		<u>202 Personnel</u>

### Queensland Police Service

Alpha	2
Barcaldine	1
Emerald	1
Gladstone	8
Jericho	1
Moura	2
Rockhampton	89
Roma	6
St George	9
Theodore	12
Woorabinda	7
Total	151

### Emergency Management Queensland (as at 8-1-11)

- Mt Isa - Nil
- Biloela/Theodore - 2
- Emerald - 6
- Dalby - 2
- Rockhampton - 3
- Bundaberg - 2
- Roma - 3
- St George – 6

**State Emergency Service (as at 8-1-11)**

TASK FORCE	FROM	TO	START	END	TOTAL
TF Alpha	Brisbane	Dalby	28/12/2010	31/12/2010	2
TF Bravo	Brisbane	Dalby	29/12/2010	1/01/2011	2
TF Charlie	Far North	Rockhampton	1/01/2011	6/01/2011	14
CR TF Alpha	Central	Rockhampton	1/01/2011	7/01/2011	15
TF Echo	Brisbane	Emerald	2/01/2011	6/01/2011	19
NCR TF Alpha	North Coast	Bundaberg	2/01/2011	6/01/2011	28
TF Delta	South East	Chinchilla/Dalby	2/01/2011	7/01/2011	20
TF Foxtrot	Far North	Emerald	2/01/2011	6/01/2011	19
SW TF Alpha	Toowoomba	St George	5/01/2011	9/01/2011	6
NCR TF Bravo	North Coast	Bundaberg	5/01/2011	9/01/2011	16
TF Golf	Victoria	Biloela/Theodore	6/01/2011	10/01/2011	22
TF Hotel	South East	Condamine	8/01/2011	12/01/2011	5
TF Hotel	NZ	Condamine	8/01/2011	12/01/2011	15
TF India	Far North	Emerald	7/01/2011	11/01/2011	26
TF Juliet	Northern	Biloela	10/01/2011	14/01/2011	25

**QBuild**

- 12 staff deployed from Brisbane (6 electricians, 1 refrigeration mechanic, 4 condition assessors and 1 supervisor) to Capella.
- QBuild Capricornia region - the two QBuild staff located in the Emerald Township and the two QBuild staff located at the Cotton Gin (east side of Nogoa River) have now joined and are presently working to have the QBuild Emerald depot operational



## **Attachment 6: Agency / Stakeholder Reports**

### **QAS**

Gladstone: helicopter operations continue within the area. TMC in place at airport. A teleconference will be held at 1830hrs today with Q Health to discuss ongoing operation of the TMC

Theodore: QAS operations established at the local RSL hall. QAS facility currently unservicable.

St George: QAS continues to provide a TMC support health services. Flood level peaked below forecast. Limited access via road. ADF helicopter deployed at Roma able to assist with medical cases. QAS Fight paramedic also stationed at St George

Condamine: 2 officers in place while recovery efforts underway. 4WD capability.

Maryborough: Localised flooding of Bruce Highway. QAS moved to south-east side of river; Granville. Peak level in Maryborough is expected to be approx 8.4 metres.

Gympie: Peak in Gympie is projected at between 16 and 17 metres which will result in inundation of some lower areas of the township. North Coast Region are currently preparing a service delivery strategy for Gympie in expectation of the projected water levels.

### **Dirranbandi**

2 officers in place while recovery efforts underway. 4WD capability

### **QFRS**

- Warwick Station: water through station. Estimated 3-6 weeks until back to normal business.
- Wandoan Station: Electrical equipment damage (server and siren). Estimated 3-4 weeks until back to normal business.
- 2 swift water rescues performed at Gracemere and Water Park Creek
- Biloela: All Rapid Damage Assessments and Primary and Secondary searches are completed for the town of Theodore excluding approximately 10 properties that remain inaccessible. 147 premises assessed in total.
- Emerald: All Rapid Damage Assessments and Primary and Secondary searches are completed for the town. 630 premises in total

### **Red Cross**

- Red Cross Emergency Services has implemented an Incident Management Team to respond to the current flooding event. Requests from relevant LDMGs to DDCs are in place
- Evacuation Centres are being managed in Moura (for evacuated Theodore residents), Emerald, Dalby (including for Condamine residents), St George and Rockhampton.
- Recovery is being carried out in Moura, Theodore, Chinchilla, Bundaberg, Rockhampton and Emerald, assisting with an Information Centre in Dalby, and Outreach in Bundaberg, Chinchilla, Dalby, Monto, Gayndah and Mundubbera

### **Department of Communities (DoC)**

#### **EMERGING ISSUES - STATEWIDE:**

- Renewed rainfall has again impacted on road conditions and the ability of DoC to conduct outreach particularly to outlying areas.
- DoC is working with community representatives and local councils in a number of locations to explore options for medium to long term accommodation whilst repairs to houses are being undertaken.
- DoC staff and partner agencies are monitoring residents' anxiety as they continue with clean-up, particularly in those communities where evacuated residents are gradually being allowed to return.

Towns with recovery centres and how many recovery centres

- Bundaberg – PCYC

- Chinchilla – Recovery Coordination and Information Centre
- Emerald – McIndoe Park
- Rockhampton – Showgrounds
- Moura – (from the evacuation centre)
- Theodore – RSL Club (opening Monday 10 January 2011)

**TOTAL – 5 Recovery Centres (active) and one (Theodore) tomorrow**

**Number of Outreach Teams in each Town**

**South West Qld**

- Dalby – 3
- Miles – 1
- Condamine – 2
- Warwick – 1
- Tara – 4
- Warra – 1
- Lockyer Valley – 1
- Toowoomba – 1
- Chinchilla - 1

**Central Qld**

- Taroom - 1
- Emerald – 8
- Biloela – 1
- Bundaberg – 6 (Bundaberg, Bargara, Burnett Heads, Morganville, South Kolan)
- Dingo – 2

**Number of People Receiving Outreach Services – cumulative**

**Outreach teams continue to conduct impact assessments in addition to individual client visits**

- 81 visits today
- 407 cumulative visits

**Number of calls to 1800 number (as COB Saturday 8 January)**

- 199

**Number of calls to 1800 (cumulative – as at COB Saturday 8 January)**

- 5,825

**Staffing State Wide**

DoC Staff	200
Lifeline, Red Cross Staff	416
<b>Total</b>	<b>616</b>



### 3. Community Impact

#### Human/Social –

##### Disaster Recovery Hotline – 1800 173 349 \*

Sat	Sun	Mon	Tues	Wed	Thur	Fri	Total Week Ending 14 Jan '11	Total to date
08/01	09/01	10/01	11/01	12/01	13/01	14/01		
199								5,825

\*These figures include calls relating to all activated Local Government areas. Information for this table is sourced from daily reports provided by Smart Service Queensland.

##### Department of Communities Community Recovery Internet Site

Sat	Sun	Mon	Tues	Wed	Thur	Fri	Total Week Ending 14 Jan '11	Total to date
08/01	09/01	10/01	11/01	12/01	13/01	14/01		
NA	NA							3,321*

\* Figure as at 5:00pm Friday 07 January 2011. Reports unavailable over weekend.

#### EMQ Update

##### South West Queensland Region:

- Minister Struthers will be visiting the Toowoomba Recovery Coordination Centre, Dalby and Chinchilla on Wednesday (12 December 2011) to see community recovery in action and speak to staff and some members of the community.
- The department is informed that by the end of today all buildings within Condamine will have been cleaned (hosed out).
- Road closures in the region continue to hamper recovery activities – particularly outreach to smaller outlying communities. Staff are being advised to drive with caution and not to enter flood waters.
- Road closures increasing in the Surat, St George and Dirranbandi areas due to progress of the flood peak in the Balonne River.
- Waiting on further information as to whether residents who experienced additional flooding at Dalby last week will be able to reclaim. The department is seeking advice from the NDRRA policy team in Department of Community Safety.

##### Central Queensland Region:

- Concern has been expressed regarding the potential for different reconnection arrangements for customers where Ergon is reconnecting supply in different communities. The department will seek advice from the LDMG and Ergon.
- Assessment conducted to date on initial applications for Structural Assistance Grants indicate that a high percentage is likely to be ineligible on the basis of means test or insurance status. Department plans to conduct additional outreach visits to these applicants to assist with identification of other financial assistance that they may be able to explore
- Timing for residents to return to Theodore remains a critical issue as it is dependent on access to town water.
- The Mayor of Rockhampton Regional Council has concern about confusion of roles between Local Disaster Recovery and Major General Slater's role with the Recovery Taskforce.

#### Queensland Heath

##### St George

- No emerging health issues.
- Flood water has peaked today (09.01.2011) at 13.2m with levels expected to fall slowly.



- The TMF will remain insitu for the immediate future pending additional rainfall in the Balonne River catchment area.

#### **Dirranbandi**

- A team, comprising an Indigenous health worker; community health nurse; adult mental health worker; a social worker; and a child youth mental health worker deployed today (08.01.2011) to support St George Evacuation Centre.
- 1 community-based pregnant woman aero medically evacuated to Toowoomba today (08.01.2011) due to elective caesarean section scheduled for 19.01.2011.
- Pathology specimens were flown out on the evacuation flight and transported to Toowoomba Hospital lab for processing.
- Relieving locum to be removed today (10.01.2011). One nurse and supplies will be air lifted by helicopter at the same time.
- As the flood peak is not expected till 15th-18th January and expected to remain up 7-10 days staffing requirements will be monitored.

#### **Surat**

- 2 deployed nurses from Brisbane transported by SES boat across flood waters to get to Roma to fly back to Brisbane. One nurse will fly into Roma then to go on to Surat by car and boat on Monday 9.01.2011).

#### **Rockhampton**

- Now it is anticipated that southern access to the Bruce Highway will be open on Friday (14.01.2011).
- The capacity of the morgue is being monitored. Q Build will be contacted should it be determined that additional temporary refrigeration facilities are required.
- The Hospital Pathology Lab has been closed due to extensive damage to the ceiling. Arrangements are in place for urgent pathology requests to be directed to the local private pathologies and routine requests to be sent to Brisbane via Mackay.
- Daily liaison in place with district hospitals to monitor potential need for patient evacuations.

#### **Gracemere**

- 2 patients were evacuated to Rockhampton Hospital by helicopter on Saturday (08.01.2011)

#### **Gladstone**

- Tactical Medical Facility is to be closed as agreed at 18.00 hours today (09.01.2011).
- 3 patients to be transferred from Rockhampton to Brisbane today (09.01.2011). Staging is not required for them.

#### **Emerald**

- Mackay resources, assisting with the Human-Social recovery response at Emerald, have returned to Mackay today (08.01.2011). Another team will commence on Wednesday (12.01.2011). This team will consist of less staff numbers to match the needs of the community.

#### **Theodore**

- Water integrity remains an issue, with water not expecting to be available until at least Wednesday or Thursday week commencing 10.01.2011 (water main is broken, all supply lines require heavy chlorination, full flushing and testing).
- Sewerage not ready yet. Queensland Health Environmental Health is continuing to monitor.
- The work to establish the temporary GP clinic in a donga in the hospital grounds has identified that there may be major infrastructure (power and switch upgrades) and associated cost implications. The full extent of these is yet to be fully identified and costed.

#### **Condamine**

- A 'Boil Water' alert remains.

- The additional Mental Health Services support deployed on Saturday (08.01.2011) is expected to remain until Tuesday (11.01.2011).
- It is anticipated that the QAS and nursing staff, providing primary health care services, will withdraw on Tuesday (11.01.2011) as services return to normal provision status.

#### **Miles**

- Vaccinations and antibiotics have been restocked on Saturday (08.01.2011).

#### **Murgon**

- 1 patient is being monitored for possible transfer but the patient's condition is stable as at 1500 on Saturday (08.01.2011).

#### **Cherbourg**

- Nurses are triaging and consulting with doctor in Murgon by phone. Patients are reported as 'stable'.
- Contact is being made with local Indigenous community members following the drowning death of a young Aboriginal woman whilst swimming in the flooded river.

#### **Maryborough**

- Dialysis patients were to receive services today (09.01.2011) from Hervey Bay. District advice is that appropriate transport will be arranged for these patients if needed. This has been confirmed as organised with relevant clinical records being exchanged and dialysis will commence this afternoon. This may be impacted by road closures to Hervey Bay.
- A makeshift ED has been set up at Granville. Ten patients have been seen at this makeshift facility since lunchtime yesterday (08.01.2011) and one child was airlifted to Hervey Bay.
- Maryborough Hospital's infrastructure was unaffected by flood waters and is expected to remain so. Access issues have led to staffing issues that are being handled locally.

#### ***Public Health Response***

- No emerging public issues.

#### ***Retrieval Services Queensland***

- Only one additional flood related task overnight Statewide.
- No patients transited Gladstone TMF.
- 1 patient evacuated from Granville to Hervey Bay
- 3 patients planned to be evacuated by helicopter from Rockhampton Hospital today (09.01.2011) to Gladstone Airport to meet the RFDS fixed wing.
- Gladstone TMF is to close as planned at 1800hrs today (09.10.2011). Gladstone Hospital ED will provide staging if required.
- A collaborative Communication Protocol regarding the process for staging patients at Gladstone Hospital is being developed today (09.01.2011).
- EMQ HR Cairns that has been located in Gladstone will be relocated to Brisbane for training and back-up on Monday (10.01.2011). Activity will be monitored and if required the network will be reconfigured to provide additional cover as required in Gladstone



## **DEEDI**

### **Future Issues and Risks (including financial/economic):**

- Flooding in the Northern Rivers of NSW will also likely have flow on impact for Queensland based soybean growers, processors and marketers.
- Many enterprises will incur large expenditure repairing damaged machinery and in repairing eroded paddocks and levees over the next six months. This repair phase would need to be finished by April 2011 in order to plant a winter crop by June 2011 to generate income from these areas by November to December 2011.
- From Moura to Daringa there is at least 1 to 2.5 km on either side of the river that will experience pasture inundation damage, more in some places. There was some significant damage to leucaena pastures particularly south of Moura, and in many places grass had died out in between rows due to inundation. Managing grazing pressure in leucaena during pasture recovery will be a key issue.
- Farm Financial Counsellor has been contacting small businesses in DEEDI-C to ascertain potential need for financial counselling. Concerns have been around lack of trade and employers laying off staff and/or cutting employees hours back. There is also concern about losing staff to the mining sector and weeks of no cash flow.
- Chinese New Year is the peak season in the year for all of our markets. As the local Chinese media continues to report on the floods, there have been increasing cases reported by travel agencies of Chinese customers starting to worry about their trip to Australia in Chinese New Year and asking about cancellations. Tourism Australia is providing media release to face this challenge.

## **Department of Public Works (as at 8/1/11)**

- DoC has advised that initial reports are being received from flood recovery centre in relation to structural assistance grants. Subject to confirmation of eligibility. Advice from Doc indicates upwards of 247 Structural Assistance Applications have been received thus far but none have been processed through the eligibility criteria at this time.
- Based on the projected needs developing in affected regions QBuild is establishing a process for dealing with the inspections as they arrive. Previous experience shows that the property locations provided by Communities usually arrive piecemeal and can be problematic in terms of inefficient revisits to the same or adjacent locations.
- State Government agencies preparing teams for deployment to impacted areas are requested to provide information in regards projected resource needs including vehicles.

### **QBuild**

- QBuild deployed a number of teams of personnel into areas to commence detailed damage assessments and commence remedial works.
- Thallon SS Main Teaching Block (ground floor) may be subject to flooding later this week.
- The Condamine State School ground floor and Modular building have been inundated, the School residence and one DoC residence have had flood water under the buildings only.
- Warra flood water has receded, Education buildings have been inundated, and one Police Services Residence also received surface water through the property. Cleaning and repairs are currently in progress.
- Arcadia Valley SS recovery and clean up has been delayed with roads cut by the current rain event. A QBuild team has accessed Condamine township and are currently cleaning up and completing repairs to a building at the school which is to be established into a DOC office / one stop shop. Other buildings at the school, the EQ residence and one DoC residence are also being cleaned and made good.

### **QFleet**

- A total of 46 QFleet vehicles have been requested by agencies, however to this time only 32 have actually been picked up. A total of 20 fuel cards have also been issued. The only agencies seeking vehicle support to this time are Police, Doc and QBuild.
- QFleet has held 197 vehicles back from a number of different auctions pending a growing number of requests for vehicles.
- Agencies are being requested to forecast the need for vehicles over coming weeks and months so that where possible vehicles can be released for auction.
- QFleet has cancelled some regional auctions in anticipation of the looming need for vehicles.
- Preliminary advice is being received in regards flood inundation of a small number of QFleet vehicles.

### **Project Services**

- Project Services has been requested to identify the availability of Structural engineers that might be available for deployment all as part of the recovery efforts in impacted centres (no official request has been received to date).

### **SSQ**

- Smart Service Queensland will provide a separate report detailing the staff currently being utilised and the calls being addressed.

### **SDS**

- SDS advise that it has not received any further requests for functional assistance since the supply of disinfectants and other cleaning products for Emerald

**Attachment 7: 132 500 (Tasks) Statistics (period 16:00 08.01.11 to 16:00 09.01.11)**

Region	Calls Answered
Far Northern Region	5
Northern Region	7
Central Region	150
North Coast Region	969
Brisbane Region	239
South East Region	86
South West Region	63
Unknown origin	293
<b>TOTAL</b>	<b>1812</b>

\* Outstanding tasks have been recorded in RFA Online but are yet to be allocated or completed



## Karen Cowell

**From:** Pauline Evans [Pauline.Evans [REDACTED]] on behalf of SDCC [SDCC [REDACTED]]  
**Sent:** Monday, 10 January 2011 5:08 AM  
**To:** Aaron Groves; Anila.R.Fredericks [REDACTED]; Bernard.Trembath [REDACTED]; Bill Date; Conrad Adams; Daniel Altoft; Daniel Young; David Boulton; David Eastman; David.Herman [REDACTED]; J.Davidson [REDACTED]; john.g.wright [REDACTED]; john.rossiter [REDACTED]; Iratz [REDACTED]; Michael Dart; Mike franks; Paul Dimech; hahn.richardj [REDACTED]; Robert Schwartz; Scott Leonard; Sean Kenny; Steve Waddell; Alistair Dawson; Brad Smith; Bruce Gunn; Carolyn Parsons; Craig.Bartlett [REDACTED]; DERM Generic email; Don Bletchly; Fiona Ferrier; graham.atkins [REDACTED]; Greg Eustace Health; Ian Dunn (ADF JOSS); Irina Stankovska; jackie.mooney [REDACTED]; Jeff.Shelberg [REDACTED]; John Cawcutt (jcaawcutt [REDACTED]); Justin Fitzgerald; ksullivan [REDACTED]; michael.boyle [REDACTED]; Michael Pecic; Michael.Shaplan [REDACTED]; Neville.MOORE [REDACTED]; noel.gillard [REDACTED]; norm.archer [REDACTED]; Patrick Byrne; patrick.j.quirk [REDACTED]; Paul.Adcock [REDACTED]; Peta Robertson; peter.allen [REDACTED]; Peter Chapman; Peter Dunn; phil.carney [REDACTED]; Phil.Nickerson [REDACTED]; russellhoward [REDACTED]; sbartlett [REDACTED]; State DC Group; trevor.dann [REDACTED]; Trevor Leverington; Warren Bridson; bette kill acting DG till 24 Jan 11; Bob Atkinson (Queensland Police); Pointing Brettm; Bruce Grady; Colonel Luke Foster; David Stewart (DTMR); Deb Watkins SDMG QPS; Gerard Bradley; Graeme Newton (DIP); greg\_hallam [REDACTED]; Ian.fletcher [REDACTED]; Jeannette Young (Queensland Heath); Jim McGowan; John Bradley (DERM); Julie Grantham (DET); Ken Smith; Linda Apelt (DG Communities); Mal Grierson; Mick Reid @ [REDACTED]; Natalie.MacDonald acting DG DPW till 18 Jan 11; Philip Reed; cc [REDACTED]; DisasterManagement [REDACTED]; Adam Shortman; Andrew Somerville; bob.reilly [REDACTED]; Brett Harrison; Chris Broomfield; CIS Health; corinne.mulholland [REDACTED]; David Smith; DCS Media; Debbie Best; Desley Boyle; EMQ Regional Directors; Flood Recovery Taskforce; Gavin Trembath; Gerard Rabelink; GIS Operations; Grant Cassar (ADF); Harry.VENMANS [REDACTED]; Iain Macculloch (EMQ Kedron); Iain MacKenzie; Ian Mitchell; Ian Stewart (QPS); Ian.Jennings; Jade.Thompson; Jayne Barnes (QAS); Jeff Cheadle; John Gaskin.com.au; John Ryan; Joshua O'Keefe; Kate van Poelgeest; Kathy Brown; kimberley gardiner; Kirsten Roos; Lance McCallum; Lee Johnson; Leo McNamara; Liam Ferney; Mark Dole; Mark Roche (QFRS); Mark Symons; Max Smith publicworks; Meg Frisby; Melissa Patch; Michael Hahn (ADF); Michael.Kinnane; Neil.Roberts [REDACTED]; Owen Sadler (ADF); Paul Lucas; Paul Hobbs; Paul Lucas; Pauline Evans; Peter Cahill; Peter Twomey; Peter Warrener; Peter Willett (AG); peter.artemieff [REDACTED]; QPS Media; Rai Whitten; Robbie Medlin; Robert Bundy; Rodney Walz; Roger Lye; Sarah Abbott; SDCC Kedron; SDCCINT; SDCCOPS; SES Deployments; SES Vic DO; Shane Chelepy; Shane Wood; SHECC; shec [REDACTED]; socc; socc [REDACTED]; Susan Grantham; Tim Wiebusch Vic SES; Tracey Rees; Trevor VanDam; B Hanbidge; Brett pointing; codd.brianj [REDACTED]; ddc.bundaberg [REDACTED]; DDC.Cairns [REDACTED]; DDC.Charleville [REDACTED]; DDC.Dalby [REDACTED]; DDC.Gladstone [REDACTED]; DDC Gold Coast; DDC.Gymp [REDACTED]; DDC.innisfail [REDACTED]; DDC Ipswich; DDC.Logan [REDACTED]; DDC.Longreach [REDACTED]; DDC.Mackay [REDACTED]; DDC.mareeba [REDACTED]; DDC.Maryborough [REDACTED]; DDC.Redcliffe [REDACTED]; DDC Rockhampton; DDC.Roma [REDACTED]; DDC Sunshine Coast; DDC.Toowoomba [REDACTED]; DDC.Townsville [REDACTED]; powers.noelj [REDACTED]; DDC.Warwick [REDACTED]; DDC.Brisbane@ [REDACTED]; DDC.Mountisa [REDACTED]; henderson.andrewc [REDACTED]; Peter Martin; Andrew Goodman; betty kiernan; karen.mos [REDACTED]; Kate Lennox; PCC State Duty Officer; Scott Chandler; Tim Mulherin; Zachary Skyring; Alyce Valentine; Andrea Dawson; Brodie Bott; Chantelle Rule; Elizabeth Buckler; Hayley Gillespie; Helen Ainsworth; Lisa Grundy; Michael Franks; Tamani Nair; Troy Davies  
**Subject:** QEMR as at 05:00am Monday 10 January 2011

**DEPARTMENT OF COMMUNITY SAFETY**  
**Daily Queensland Emergency Management Report**  
**as at 5:00am Monday 10 January 2011**

**SIGNIFICANT INFORMATION**

- An Emergency Alert message was sent to residents at Dalby at 10.35pm last night after flooding of the Myall Creek. The Evacuation Centre at the Agricultural College was prepared to receive evacuees.
- 15 houses at Toogoolawah were evacuated overnight and 40 people relocated to the RSL hall. Water continued to rise in the town overnight.
- 6 houses have evacuated at Jondaryan; 5 or 6 people self-evacuated to community hall while others have self-evacuated to family or friends.
- TMR advised that the Warrego Highway is closed north and west at Jondaryan.
- Lockyer Valley SES evacuated one person for medical reasons in Grantham, 100kms west of Brisbane.
- Both 132500 calls and the 1800 (Channel 9) flood appeal hot line were routed through SSQ overnight. During the broadcast of the appeal, higher than normal volume of calls were received and this impacted on the calls for assistance getting through to 132500.
- BOM reported major flood levels in the Mary River catchment, between the Bellbird Creek junction and Moy Pocket and in Yabba Creek at Imbil and of the lower Mary River between Miva and Tiara.
- At 10pm Sunday, BOM reported that the Mary River at Gympie was 14.5 metres and is expected to reach 19 metres by Monday afternoon.
- Mary River peaked at Maryborough midday Sunday at 8.2 metres. Rainfall in the catchment area is not expected to impact for some days.
- Major flood peak for lower Burnett River at Walla, predicted to be 12.5 metres overnight.
- Bruce Highway at King John Creek (north and southbound, north of the Caboolture/Bribie turn off) shut (as at 2000hrs 9-1-11) – detours are arranged.
- The Moreton Regional Council has established an operations centre at the Caboolture Council Depot.
- The Balonne River at St George remained steady at 13.2 metres yesterday.
- Dirranbandi, Thallon and Hebel continue to prepare for inundation.
- Burnett River at Bundaberg anticipated to peak at 4 metres with noon high tide on Monday.
- There were 3,887 registered evacuees (total number of persons registered with Red Cross) as at 02:00 hours, Monday 10 January 2011.
- Evacuation Centres are being managed in Moura (for evacuated Theodore residents), Emerald, Dalby (including for Condamine residents), St George and Rockhampton.
- A total of 6 disaster situations have been declared.

**Major Highway Closures (as at 0300hrs on 10-1-11)**

- Warrego Highway closed north and west at Jondaryan, between Toowoomba and Dalby.
- Cunningham Highway is open.
- Bruce Highway north of Caboolture (with detours)
- Barwon Highway - west of Goondiwindi
- Bruce Highway - north of Gladstone
- Bruce Highway - south of Gympie
- Carnarvon Highway - north of Injune
- Dawson Highway - Calliope to Springsure
- Fitzroy Development Rd - north of Taroom
- Leichardt Highway - north of Wandoan
- Moonee Highway - west of Moonee

**WEATHER OBSERVATIONS**

**Warnings**

- **A Severe Weather Warning** remains current for heavy rainfall leading to localised flash flooding and potentially worsening the existing river flood situation, for people in the Southeast Coast and southern parts of the Wide Bay and Burnett, and eastern Darling Downs and Granite Belt District.
- **Flood Warnings** are current for the following rivers:
  - **Mary River:** Fast rises and major flooding are rising between the Bellbird Creek junction and Moy Pocket and in Yabba Creek at Imbil. Renewed rises are being recorded at Gympie with major flood levels

expected during Monday. In the lower Mary River, major flooding continues between Miva and the Barrage with moderate flood levels easing in the Mary River at Maryborough.

- **Brisbane River above Wivenhoe:** Major flooding has developed in Cooyar and Cressbrook Creeks and in the Upper Brisbane River from Linville downstream to Gregor Creek. Further rises and high level major flooding are possible into Monday. Major flood levels are continuing to rise in the Stanley River at Peachester and Woodford. Further rises and high level major flooding are possible during Sunday and into Monday. Further rises and flooding are also possible in Kilcoy Creek during the next 24 hours.
- **Burnett River:** Moderate to major flooding continues along Barker and Barambah Creeks. A major flood peak was forecast for the lower Burnett River at Walla overnight Sunday. Minor flooding around 4 metres is possible at Bundaberg coinciding with the noon high tide on Monday.
- **Condamine and Balonne Rivers:** Major flooding has peaked at Clydesdale and levels have remained below minor at Moffatt. Rises continue at Dalby but flood levels are now expected to peak up to the moderate flood level of 3 metres by 8am Monday. Moderate to major flooding extends along the Condamine and Balonne River system with major flooding extending from Warra-Kogan Road Bridge to Dirranbandi. Major flooding continues to fall slowly around Surat and Weribone. River levels in the area between Weribone and Barrackdale will be very slow to recede over the next few days. The river level at Warroo above Beardmore Dam is also falling very slowly. At 9pm Sunday, the Balonne River at St George was 13.2 metres and holding at its peak which was reached during Saturday. Major flood levels will remain high (above 13 metres) during the next few days. High level major flooding is expected to continue in the Balonne River system downstream from St George to the NSW border throughout January. This includes the Bokhara, Culgoa, Balonne Minor and Narran Rivers and Ballandool Creek. The peak flow will be in the Dirranbandi area by mid-week and in the Hebel area later this week. Further heavy rain is forecast for the south east Darling Downs including the catchments of the Upper Condamine and Oakey Creek during Monday into Tuesday.
- **Fitzroy River Basin:** Major flooding continues along the lower Dawson and Fitzroy Rivers. The Fitzroy River at Rockhampton fell very slowly during Sunday and at noon was about 9.1 metres. Levels will fall very slowly this week and are expected to remain above 8.5 metres (major) until later this week. On the Dawson River, minor flooding continues between Taroom and Moura. A small minor flood peak is moving down the Dawson River and is currently approaching Theodore. Major flood levels between Baralaba to Knebworth are expected to drop quickly over the next 48 hours.
- **Lockyer and Warrill Creeks:** Stream level rises causing moderate to major flooding are being recorded in Lockyer Creek upstream of Gatton and in the Bremer River in the Rosewood area. Further heavy rainfall is forecast for the catchments of the Bremer River and Warrill and Lockyer Creeks during Monday.
- **Thomson and Barcoo Rivers, and Cooper Creek:** Major flooding is easing along the Cooper Creek at Windorah. Minor flooding continues to ease in the Thomson River between Camoola Park and Jundah. Minor to moderate flooding will continue to fall along the Barcoo River between Glenlock and Retreat.
- **Moonie River:** Minor to major flooding is occurring in the Moonie River between Southwood and Fenton. The flood peak is now downstream of Thallon. Renewed rises are expected between Southwood and Flinton today and Monday with minor flood levels continuing.
- **Weir and McIntyre Rivers:** Minor to moderate flooding continues in the lower Weir River between Surrey and Jericho, with the flood peak currently approaching Jericho.
- **Coastal Streams Maryborough – NSW Border:** Minor flood levels are easing in the Caboolture River at Caboolture. Renewed rises are still possible in the Caboolture and Pine River catchments during Monday. Minor flooding is easing in Woogaroo Creek at Opossum. Heavy rainfall and flash flooding are possible in the Brisbane and Ipswich metropolitan creeks during Monday. Flood warnings are current for the Mary River, Sunshine Coast streams and the Upper Brisbane and Lower Brisbane rivers. A severe weather warning is also current for this region.
- **Sunshine Coast Rivers -** Major flood levels are slowly falling in the North Maroochy River at Eumundi. Major flood levels are steady in the Mooloolah River at Jordon Street.

## Rainfall

- In the period since 09.00am Sunday significant rainfall was recorded at several places, especially across the Brisbane and the North Coast Region. These included:
  - Maleny 281mm
  - Bald Knob 250mm
  - Landsborough 243mm
  - Boat Mountain 204mm
  - Mt Mee 194mm
  - Eumundi 184mm
  - Noosa Heads 173mm
  - Toogoolawah 166mm
  - Mt Glorious 160mm

## Weather Outlook

- The monsoon trough extends over the northern tropics and is expected to shift south today. An upper level low lies over the southern Capricornia district and is expected to drift slowly west southwest today. A surface trough lies near the southern Queensland coast and is expected to move inland today.
- Rain areas and thunderstorms over southeastern districts and the Maranoa, with heavy falls about the Southeast Coast, far southern Wide Bay and Burnett, eastern Darling Downs and Granite Belt districts [a Severe Weather Warning is current]. Showers and isolated thunderstorms elsewhere, more widespread with rain areas over the northern tropics. Moderate SE to NE winds in the south, tending fresh and gusty in the southeast. Moderate to fresh W to NW winds in the far north. Light winds elsewhere.

## SES 132 500 CALLS

- 3922 calls were made to SES 132 500 in the period since 05.00am Sunday. These included:
  - Maroochy 628
  - Toowoomba 523
  - Caboolture 238
  - Cooloola 234
  - Brisbane 190

## MEDIA

*Courier Mail Reports:* The support was so massive that more than 12,000 calls within the first minute forced the phone system to crash, initially delaying calls to the two designated Flood Relief Appeal call centres at Zillmere and Mount Gravatt. A Channel 9 spokesman said 182 phone lines were available at the two centres, with a queue of 800 initially figured in. <http://www.couriermail.com.au/news/deluge-of-donations-as-8m-in-pledges-pours-in-at-telethon-event-for-flood-victims/story-e6freon6-1225984674268>

*ABC News Online reports:* South-east Queensland is bearing the brunt of torrential rains as the state's flood crisis continues. The region, including Brisbane, is now on high alert for flooding with more heavy rain expected Monday. Emergency services say people should be prepared for wild weather. Maryborough, the Sunshine Coast and surrounding areas are already flooding, while south of Bundaberg the town of Pine Creek is cut off. Gympie is also isolated by floodwaters. Power is being cut in Gympie's CBD as a safety precaution - with the Mary River expected to reach around 17 metres this morning. <http://www.abc.net.au/news/stories/2011/01/09/3109251.htm?site=sunshine>

The Gympie Times reports: ACTING Gympie Regional Mayor Tony Perrett and chairperson of the Local Disaster Management Group urged Mary Street business people to be vigilant as the flood threat increased in Gympie today. He warned business people the current flood height prediction of 17.4 metres was calculated on rain that had fallen in Mary catchment as of 1.55pm Sunday. "Any extra rain that falls over night will add to the flood threat," Cr Perrett said. "We could have another 18 hours of rain," he said. He asked people to keep an eye on the Bureau of Meteorology website and make their own decision about evacuating their shops. <http://www.gympietimes.com.au/story/2011/01/09/extra-rain-will-increase-threat/>

*Rockhampton Bulletin reports:* ROCKHAMPTON Regional Mayor Brad Carter says the full extent of damage to the region's economy and infrastructure won't be known until the flooding recedes. At 3pm yesterday the Fitzroy River's height was 9.10m at Rockhampton and holding steady according to the Bureau of Meteorology. Cr Carter told a press conference yesterday morning that the grazing and cotton industries had taken a "significant hit" and the council had no idea of the cost to infrastructure "at this stage". <http://www.themorningbulletin.com.au/story/2011/01/10/damage-cannot-yet-be-gauged/>

*Rockhampton Bulletin reports:* EMERALD residents are returning to their homes and counting the cost of the devastating floodwaters that ripped through the town. Central Highlands region Mayor Peter Maguire said tens of millions of dollars worth of damage had been done to the town. Cr Maguire said the town was in the recovery phase and his focus was on trying to help people get their lives back to normal. <http://www.themorningbulletin.com.au/story/2011/01/10/emerald-is-in-recovery-phase-but-cost-is-high/>



Telep  
Fax (0  
Mobile

email - [sdcc](#)

This correspondence is for the named persons only. It may contain confidential or privileged information or both. No confidentiality or privilege is waived or lost by any mis transmission. If you receive this correspondence in error please delete it from your system immediately and notify the sender. You must not disclose, copy or relay on any part of this correspondence, if you are not the intended recipient. Any opinions expressed in this message are those of the individual sender except where the sender expressly, and with the authority, states them to be the opinions of the Department of Community Safety, Queensland.

All reasonable precautions will be taken to respect the privacy of individuals in accordance with the Information Privacy Act 2009 (Qld). Details on how personal information may be used or disclosed by the Department of Community Safety, Queensland are available from [www.communitysafety.qld.gov.au/info/privacy.htm](http://www.communitysafety.qld.gov.au/info/privacy.htm)

## Karen Cowell

---

**From:** Ken Smith  
**Sent:** Monday, 10 January 2011 5:44 AM  
**To:** 'Premier.Bligh'; 'nicole.scurrah'; 'stephen.becket'; 'kimberley.gardiner'  
**Subject:** Fw: Updated Wivenhoe Dam release strategy  
**Attachments:** Technical Situation Report W34.docx

Further to my text last night, please see below details of increased releases from Wivenhoe as a result of recent rain in the south east. Note that since this email last night Fernvale bridge and Mt Crosby weir have been inundated. This will impact on access for the communities in the Brisbane Valley.

Will provide more information as it becomes available.

---

**From:** Dan Spiller <Daniel.Spiller>  
**To:** stephen.robertson <stephen.robertson>; Ken Smith; Lance McCallum (lance.mccallum) <lance.mccallum>; Tim Watts (tim.watts) <tim.watts>; Geoff Stead (geoff.stead) <geoff.stead>; lauren.sims <lauren.sims>; Debbie Best (debbie.best) <debbie.best>; Martin.PeterJ <Martin.PeterJ>; Dunn.KerryG <Dunn.KerryG>; 'Rob Drury' <rdrury>; pbird <pbird>; 'sstevenson' <sstevenson>; SEQWGM Media <>; Scott Denner <Scott.Denner>; Madgwick.DarrenT <Madgwick.DarrenT>; Damien Brown (damien.brown) <damien.brown>; bob.reilly <bob.reilly>  
**Cc:** 'Rob Drury' <rdrury>; pbird <pbird>; 'sstevenson' <sstevenson>; SEQWGM Media <>; Scott Denner <Scott.Denner>; Madgwick.DarrenT <Madgwick.DarrenT>; Damien Brown (damien.brown) <damien.brown>; bob.reilly <bob.reilly>  
**Sent:** Sun Jan 09 23:06:36 2011  
**Subject:** Updated Wivenhoe Dam release strategy

All,

Latest advice from the Flood Control Centre attached.

There has been 100 to 300mm of rainfall in the Wivenhoe and Somerset dam catchments over the past 24 hours. Rainfall of similar magnitudes is expected over the next 12 to 24 hours.

At this time, including forecast rainfall, total inflows will exceed 1,000,000 ML and may approach 1,500,000 ML - in the order of the 1974 flood volume.

To date, the primary objective for this event has been managing to prevent inundation of the Mt Crosby Weir and Fernvale Bridges.

With the forecast volumes, this primary objective is being changed to minimizing the risk of urban inundation. This involves larger releases now, minimizing the risk of even larger releases later (were the flood compartment to reach high levels).

Urban inundation in the City reaches generally commences at total river flows of about 3,500 cubic metres per second (dam releases plus Lockyer and Bremer). At this time, and depending upon overnight rainfall, the Flood Control Centre is proposing to increase releases from around 1,200 to 2,500 cubic metres per second from midday tomorrow. This provides an allowance for other flows.

The Mt Crosby Weir and Fernvale bridges will certainly be inundated - isolating or inconveniencing many Brisbane Valley residents. The timing will depend largely on local flows, with the river having recently increased to be about one foot below the deck. Seqwater is preparing the bridge to be inundated, and may need to close it tonight.

However, other flows permitting, we will delay inundating the bridge until tomorrow night - providing notice for impacted residents.

Actions to date:

- Notified Councils (up to the CEO level at BCC)
- Notified Police (Assistant Commissioner)
- Increasing treated water storage and preparing treatment plants, should there again be increased turbidity levels or other operational issues.

A media advice is being prepared now, for review and issue by 7am. The advice will address the closure of the bridges, with the intent of providing as much notice as possible to impacted residents (if not already closed). Impacts on the City reaches will be addressed following further consultation with Council (with there being a 20+ hour transit time).

It is important to note that the dams are managing impacts by delaying and reducing releases. For comparison, peak flows into the dam are forecast to reach up to 7,500 cubic metres per second - excluding any downstream flows.

Please call me or [REDACTED] if you require any further information.

Regards,  
Daniel Spiller

---

This email, together with any attachments, is intended for the named recipient(s) only; and may contain privileged and confidential information. You understand that any privilege or confidentiality attached to this message is not waived, lost or destroyed because you have received this message in error. If received in error, you are asked to inform the sender as quickly as possible and delete this email and any copies of this from your computer system network. If not an intended recipient of this email, you must not copy, distribute or take any action(s) that relies on it; any form of disclosure, modification, distribution and/or publication of this email is also prohibited.

While all care has been taken, the SEQ Water Grid Manager disclaims all liability for loss or damage to person or property arising from this message being infected by a computer virus or other contamination. Unless stated otherwise, this email represents only the views of the sender and not the views of the SEQ Water Grid Manager and/or the Queensland Government.

## TECHNICAL SITUATION REPORT

TSR Number	W34	Date of TSR release	9.1.2011	Time of TSR release	9.00pm
------------	-----	---------------------	----------	---------------------	--------

### Seqwater status of inflows and dam operations

*Current status but could change based on inflows or rainfall.*

Current objectives	<ul style="list-style-type: none"> <li>Continue current releases however event is increasing in magnitude and will require increased releases.</li> </ul>
Strategy	<ul style="list-style-type: none"> <li>Continue the current releases until tomorrow noon when releases will be increased to impact Mt Crosby and Fernvale Bridges.</li> </ul>
Key considerations	<div>Storage levels: Above FSL</div> <hr/> <div>Inflows: Inflows may approach 1,500,000ML which is close to 1974 event.</div> <hr/> <div>Rainfall: Continuing</div> <hr/> <div>Lockyer/Bremer: Monitoring their inflows</div> <hr/> <div>Brisbane River: Impact as below.</div>

#### Rainfall

Very heavy rainfall has been recorded in the upper reaches of the Brisbane and Stanley in the last 6 hours with totals up 100 to 140mm. Totals for the last 24 hours range from 100 to 300mm.

Rainfall of similar magnitudes is expected in the 12 to 24 hours, especially around the Bremer/Warrill catchments as the system tracks south.

A severe weather warning remains current for heavy rainfall in the dam catchment areas.

#### Somerset Dam (Full Supply Level 99.00 m AHD)

The dam level is 101.68 m AHD (about 500,000ML currently in storage) and rising quickly. Peak inflow to the dam is estimated to be about 4,000 m<sup>3</sup>/s based on observed rainfall and could be as high as 5,000m<sup>3</sup>/s with additional forecast rainfall. Five sluice gates are open releasing about 1,100m<sup>3</sup>/s (95,000ML/d) into Wivenhoe Dam. At this stage the dam will reach at least 103.5 early Tuesday morning which will adversely impact areas around Kilcoy.

Since the commencement of the event on 02/01/2011 approximately 100,000ML has been released from the dam into Wivenhoe, with an event total of the order of 520,000ML expected. This may increase due to the forecast rain in the next 24 to 48 hours. At this stage, releases will continue until at least Thursday.

#### Wivenhoe Dam (Full Supply Level 67.00 m AHD)

River levels upstream of the dam are rising quickly with significant inflow being generated from the intense heavy rainfall. Flows in the Brisbane River at Gregor's Ck have already reached 6,700m<sup>3</sup>/s and the river is still rising.



The dam level is rising again, with the current level being 69.10m AHD (1,410,000ML with about 300,00 of flood storage). Estimated peak inflow to the dam just from the Upper Brisbane R alone may reach as high as 7,500m<sup>3</sup>/s and, at this stage, the dam will reach at least 73.0 m AHD during Tuesday morning. Given the rapid increase in inflow volumes, it will be necessary to increase the release from Wivenhoe Monday morning.

The objective for dam operations will be to minimise the impact of urban flooding in areas downstream of the dam and, at this stage, releases will be kept below 3,500m<sup>3</sup>/s and the combined flows in the lower Brisbane will be limited to 4,000m<sup>3</sup>/s. This is below the limit of urban damages in the City reaches.

The current release rate from Wivenhoe Dam is 1,400m<sup>3</sup>/s (120,000ML/day). Gate opening will start to be increased from noon Monday and the release is expected increase to at least 2,600m<sup>3</sup>/s during Tuesday morning.

Since the commencement of the event on 02/01/2011 approximately 220,000ML has been released from the dam, with an event total approaching 1,000,000ML without further rain and as much as 1,500,000ML with forecast rainfall of (both including Somerset outflow). At this stage, releases will continue until at least Sunday 16<sup>th</sup> January 2011.

### Impacts downstream of Wivenhoe Dam

The projected Wivenhoe Dam releases combined with Lockyer flows and local runoff will mean that all crossings downstream of Wivenhoe (Twin Bridges, Fernvale, Savages Crossing, Burtons Bridge, Kholo Bridge, Mt Crosby Weir and Colleges Crossing) will be adversely impacted until at least Saturday 15 January in varying degrees.

Water levels in the lower Brisbane R will be impacted by the combined flows of Lockyer Ck, Bremer River, local runoff and releases from Wivenhoe Dam.

Somerset Regional, Ipswich City and Brisbane City Councils have been advised of the updated Wivenhoe operating strategy.

Seqwater Technical Officer name	Robert Drury
Seqwater Technical Officer position title	Dam Operations Manager

### BoM assessment

*(consisting of references to latest Flood Warning for the Brisbane River and other relevant Bureau forecasts and warnings (e.g. weather/rain forecasts, Tropical Cyclone Warning etc) and other updates/comments if needed)*

BoM has been advised.

BoM Technical Officer name	Peter Baddiley
BoM Technical Officer position title	
BoM Technical Officer contact details	

### Brisbane City Council (BCC) assessment

*(to include predicted local inundation areas and depths of inundation based on the information)*

Council has been advised of the current status.

BCC Technical Officer name	Chris Lavin
BCC Technical Officer position title	Disaster Operations Manager
BCC Technical Officer contact details	

### Ipswich City Council (ICC) assessment (if required)

*(to include predicted local inundation areas and depths of inundation based on the information)*

Council has been advised of the current status.

ICC Technical Officer name	Tony Trace
ICC Technical Officer position title	Local Disaster Response Coordinator
ICC Technical Officer contact details	

### Somerset Regional Council (SRC) assessment (if required)

*(to include predicted local inundation areas and depths of inundation based on the information)*

Council has been advised of the current status.

SRC Technical Officer name	Tony Jacobs
SRC Technical Officer position title	Local Disaster Response Coordinator
SRC Technical Officer contact details	

### Collated and distributed by (Agency)

Contact Officer signature	
Contact Officer name	Rob Drury
Contact Officer position title	Dam Operations Manager

Next TSR due	Date	10.1.2011	Time		or Event	Change in strategy
--------------	------	-----------	------	--	----------	--------------------

**Karen Cowell**

---

**From:** Best Debbie [Debbie.Best [REDACTED]]  
**Sent:** Monday, 10 January 2011 10:32 AM  
**To:** Ken Smith  
**Subject:** Acting DG DERM

Ken  
Terry is acting DG this week.  
Debbie

+-----+  
Think B4U Print  
1 ream of paper = 6% of a tree and 5.4kg CO2 in the atmosphere  
3 sheets of A4 paper = 1 litre of water  
+-----+



## Karen Cowell

---

**From:** Ken Smith  
**Sent:** Monday, 10 January 2011 2:13 PM  
**To:** 'kimberley.gardine'; [REDACTED]  
**Subject:** Fw: BCC communications update

Sorry for the delay. Been on the phone.

---

**From:** Dan Spiller <[Daniel.Spiller](#)>  
**To:** [Tim.Watts](#) <[Tim.Watts](#)>; [Geoff.Stead](#) <[Geoff.Stead](#)>; Ken Smith; Best Debbie <[Debbie.Best](#)>  
**Cc:** Barry Dennien <[Barry.Dennien](#)>; Michael Lyons <[Michael.Lyons](#)>  
**Sent:** Mon Jan 10 13:42:29 2011  
**Subject:** BCC communications update

For information, BCC communications had scheduled a media conference with the Deputy Mayor at 2pm.

BCC just confirmed that they are seeking to cancel this conference, pending ongoing discussions between the Premier and Mayor.

Dan

### Daniel Spiller

Director, Operations

### SEQ Water Grid Manager

Phone: (0) [REDACTED]

Email: [REDACTED]

Visit: Level 15, 53 Albert Street Brisbane

Post: PO Box 16205, City East QLD 4002

ABN: 14783 317 630

Please consider the environment before printing this email. It takes 10 litres of water to make one sheet of A4 paper.

### Disclaimer

This email, together with any attachments, is intended for the named recipient(s) only; and may contain privileged and confidential information. You understand that any privilege or confidentiality attached to this message is not waived, lost or destroyed because you have received this message in error. If received in error, you are asked to inform the sender as quickly as possible and delete this email and any copies of this from your computer system network.

If not an intended recipient of this email, you must not copy, distribute or take any action(s) that relies on it; any form of disclosure, modification, distribution and/or publication of this email is also prohibited. While all care has been taken, the SEQ Water Grid Manager disclaims all liability for loss or damage to person or property arising from this message being infected by a computer virus or other contamination. Unless stated otherwise, this email represents only the views of the sender and not the views of the SEQ Water Grid Manager and/or the Queensland Government.

---

This email, together with any attachments, is intended for the named recipient(s) only; and may contain privileged and confidential information. You understand that any privilege or confidentiality attached to this message is not waived, lost or destroyed because you have received this message in error. If received in error, you are asked to inform the sender as quickly as possible and delete this email and any copies of this from your computer system network. If not an intended recipient of this email, you must not copy, distribute or take any action(s) that relies on it; any form of disclosure, modification, distribution and/or publication of this email is also prohibited. While all care has been taken, the SEQ Water Grid Manager disclaims all liability for loss or damage to person or property arising from this message being infected by a computer virus or other contamination. Unless stated otherwise, this email represents only the views of the sender and not the views of the SEQ Water Grid Manager and/or the Queensland Government.



## Karen Cowell

---

**From:** Nicola Haze [REDACTED]  
**Sent:** Monday, 10 January 2011 2:39 PM  
**To:** Premiers Office - Media Unit; Brendan Connell; Angela Harper; Sharon Humphreys; Ken Smith; Stephen Beckett  
**Cc:** Karen Robinson; Best Debbie; David Robertson; Maria Spackman; Wall Terry  
**Subject:** RE: GBRMPA media release RE: Flood Plume impacts on GBR

FYI

GBRMPA have advised our dept they will be posting this release on their website shortly.

Apparently one of their GBRMPA representatives has also done an interview with Reuters today, following the Courier Mail front page this morning.

I will prepare a HIB following a dept briefing on this with the Acting Minister this afternoon.

---

**From:** Nicola Hazell  
**Sent:** Friday, 7 January 2011 4:24 PM  
**To:** Premiers Office - Media Unit; Brendan Connell; Angela Harper; Sharon Humphreys; 'Ken Smith'; Stephen Beckett  
**Cc:** Karen Robinson; 'Best Debbie'; David Shaw; David Robertson  
**Subject:** RE: GBRMPA media release RE: Flood Plume impacts on GBR

Our dept has just been advised by GBRMPA that they are now holding off issuing this media release until Monday.

---

**From:** Nicola Hazell  
**Sent:** Friday, 7 January 2011 2:28 PM  
**To:** Premiers Office - Media Unit; Brendan Connell; Angela Harper; Sharon Humphreys; Ken Smith; Stephen Beckett  
**Cc:** Karen Robinson; Best Debbie; David Shaw; David Robertson  
**Subject:** GBRMPA media release RE: Flood Plume impacts on GBR

Hi All,

The Federal Govt's Great Barrier Reef Marine Park Authority have informed our dept that they are issuing the attached joint release with JCU today – outlining their expectation for flood plumes to impact on the reef.

Our comms team is putting together a statement about what DERM is doing in terms of monitoring and working with JCU to look at the impacts.

Please let me know if you would like us to pull together a HIB in the meantime in addition to a media release or holding statement – or if there is anything further you would like to discuss at this stage.

Thanks,  
Nicola

Principal Media Advisor  
Office of the Hon Kate Jones MP  
Minister for Climate Change and Sustainability  
[REDACTED]

 Please consider the environment before printing this email

## Karen Cowell

**From:** Pauline Evans [REDACTED] on behalf of SDCC  
**Sent:** Monday, 10 January 2011 9:16 PM  
**To:** SDCCINT; Alistair Dawson; Brad Smith; Bruce Gunn; Carolyn Parsons; Craig Bartlett [REDACTED]; David Eastman (DIP); DERM Generic email; Don Bletchly; Fiona Ferrier; graham.atkins [REDACTED]; Greg Eustace Health; Ian Dunn (ADF JOSS); Irina Stankovska; jackie.mooney [REDACTED]; Jeff Shelberg [REDACTED]; John Cawcutt [REDACTED]; john.rossiter [REDACTED]; Justin Fitzgerald; ksullivan [REDACTED]; michael.boyle [REDACTED]; Michael Dart; Michael Dickinson; Michael Pecic; Michael Shapland [REDACTED]; Neville.MOC [REDACTED]; noel.gillard [REDACTED]; norm.archer [REDACTED]; Patrick Byrne; patrick.j.quirk [REDACTED]; Paul.Adcock [REDACTED]; Peta Robertson; peter.allen [REDACTED]; Peter Chapman; Peter Dunn; phil.carney [REDACTED]; Phil.Nickerson [REDACTED]; russellhoward [REDACTED]; sbartlett [REDACTED]; State DC Group; trevor.dann [REDACTED]; Trevor Leverington; Warren Bridson; Aaron Groves; Anila.R.Fredericks [REDACTED]; Bernard.Trembath [REDACTED]; Bill Date; Conrad Adams; Daniel Altoft; Daniel Young; David Boulton; David.Hermann [REDACTED]; J.Davidson [REDACTED]; john.g.wright [REDACTED]; Iratz [REDACTED]; Mike franks; Paul Dimech; hahn.richard [REDACTED]; Robert Schwartz; Sean Kenny; Steve Waddell; bette kill acting DG till 24 Jan 11; Bob Atkinson (Queensland Police); Pointing Brettm; Bruce Grady; Colonel Luke Foster; David Stewart (DTMR); Deb Watkins SDMG QPS; Gerard Bradley; Graeme Newton (DIP); greg.hallam [REDACTED]; Ian.fletcher [REDACTED]; Jeannette Young (Queensland Health); Jim McGowan; John Bradley (DERM); Julie Grantham (DET); Ken Smith; Linda Apelt (DG Communities); Mal Grierson; Mick Reid [REDACTED]; Natalie.MacDonald acting DG DPW till 18 Jan 11; Philip Reed; ccc [REDACTED]; DisasterManagement [REDACTED]; Aaron Minos; Adam Shortman; Andrew Somerville; bob.reilly [REDACTED]; Brett Harrison; Chris Broomfield; CIS Health; corinne.mulholland [REDACTED]; David Smith; DCS Media; Debbie Best; Desley Boyle; EMQ Regional Directors; Flood Recovery Taskforce; Gavin Trembath; Gerard Rabelink; GIS Operations; Grant Cassar (ADF); Harry.VENMANS [REDACTED]; Hugh O'Brien; Iain Macculloch (EMQ Kedron); Iain MacKenzie; Ian Mitchell; Ian Stewart (QPS); Ian.Jennings; Jade.Thompson; Jayne Barnes (QAS); Jeff Cheadle; John Gaskin [REDACTED]; John Ryan; Joshua O'Keefe; Kate van Poelgeest; Kathy Brown; kimberley gardiner; Kirsten Roos; Lance McCallum; Lee Johnson; Leo McNamara; Liam Ferney; Lucas McKennarney (ADF); Mark Dole; Mark Roche (QFRS); Mark Symons; Max Smith publicworks; Meg Frisby; Melissa Patch; Michael Hahn (ADF); Michael.Kinnane; Neil.Roberts [REDACTED]; Owen Sadler (ADF); owen.paulson [REDACTED]; Owen Paulson; Paul Lucas; Paul Hobbs; Paul Lucas; Pauline Evans; Peter Cahill; Peter Twomey; Peter Warrenner; Peter Willett (AG); peter.artemief [REDACTED]; QPS Media; Rai Whitten; Robbie Medlin; Robert Bundy; Rodney Walz; Roger Lye; Sarah Abbott; SDCC Kedron; SDCCINT; SDCCOPS; SES Deployments; SES Vic DO; Shane Chelony; Shane Wood; SHECC; shec [REDACTED]; socc; socc [REDACTED]; Susan Grantham; Tim Wiebusch Vic SES; Tracey Rees; Trevor VanDam; B Hanbidge; Brett pointing; codd.brian [REDACTED]; ddc.bundaberg [REDACTED]; DDC.Cairns [REDACTED]; DDC.Charleville [REDACTED]; DDC.Dalby [REDACTED]; DDC.Gladstone [REDACTED]; DDC Gold Coast; DDC.Gymp [REDACTED]; DDC.innisfail [REDACTED]; DDC Ipswich; DDC.Logan [REDACTED]; DDC.Longreach [REDACTED]; DDC.Mackay [REDACTED]; DDC.mareeba [REDACTED]; DDC.Maryborough [REDACTED]; DDC.Redcliffe [REDACTED]; DDC Rockhampton; DDC.Roma [REDACTED]; DDC Sunshine Coast; DDC.Toowoomba [REDACTED]; DDC.Townsville [REDACTED]; powers.noelj [REDACTED]; DDC.Warwick@ [REDACTED]; DDC.Brisban [REDACTED]; DDC.MountIsa [REDACTED]; henderson.andrew [REDACTED]; Peter Martin; Andrew Goodman; betty kiernan; karen.moss [REDACTED]; Kate Lennox; PCC State Duty Officer; Scott Chandler; Tim Mulherin; Zachary Skyring; Alyce Valentine; Andrea Dawson; Brodie Bott; Chantelle Rule; Elizabeth Buckler; Hayley Gillespie; Helen Ainsworth; Lisa Grundy; Michael Franks; Tamani Nair; Troy Davies  
**Subject:** SDCC SitRep No 18 as at 1700 hours 10 January 2011  
**Attachments:** SDCC Sitrep 1700 100111.pdf

Good Evening,

Please find attached SDCC Sitrep No 18 as at 1700 hours in relation to the Central Coast Flooding December 2010.


Regards,

**Watch Desk Officer, State Disaster Coordination Centre**  
Emergency Management Queensland | Department of Community Safety  
Level 2, Block E, Emergency Services Complex, Kedron, Queensland  
Phone: [REDACTED]

This correspondence is for the named persons only. It may contain confidential or privileged information or both. No confidentiality or privilege is waived or lost by any mis transmission. If you receive this correspondence in error please delete it from your system immediately and notify the sender. You must not disclose, copy or relay on any part of this correspondence, if you are not the intended recipient. Any opinions expressed in this message are those of the individual sender except where the sender expressly, and with the authority, states them to be the opinions of the Department of Community Safety, Queensland.

All reasonable precautions will be taken to respect the privacy of individuals in accordance with the Information Privacy Act 2009 (Qld). Details on how personal information may be used or disclosed by the Department of Community Safety, Queensland are available from [www.communitysafety.qld.gov.au/info/privacy.htm](http://www.communitysafety.qld.gov.au/info/privacy.htm)



 Emergency Management EMQ Queensland	<b>Situation Report</b> State Disaster Coordination Centre	 Queensland Government
<b>Event:</b>		
Central Coast Flooding December 2010		
<b>Daily SitRep No:</b>	<b>Time:</b>	<b>Date:</b>
017	20:00hrs	10/01/11
<b>Distribution:</b>		
Minister, Director-General, Executive Director		
<b>From:</b>		
State Disaster Coordination Centre – Kedron		
Phone: [REDACTED]		
Facsimile: [REDACTED]		
Email: [REDACTED]		

# 1. Statewide Summary

- A significant weather event has occurred in Toowoomba and Esk, with 4 confirmed fatalities (see below)
- Disaster Declarations were approved for Gympie and Maryborough today.
- A severe weather warning was issued at 1930 hours for people in the Southeast Coast, Darling Downs and Granite Belt, far southern parts of the Wide Bay and Burnett and eastern parts of the Maranoa and Warrego districts for heavy rainfall leading to localised flash flooding and potentially worsening the existing river flood situation
- There are 3,924 registered evacuees (total number of persons registered with Red Cross) as of 1500hours, Monday, 10 January 2011.
- Cherbourg, Murgeon, Imbil, Granville, Maroom, Poona, Boonaroo, Tinnanbar, Toogoolawah, Esk, Kilcoy, Dirranbandi and Quinalaw continue to be isolated
- Across the state, there are 415 houses inundated with water over floorboards, 4,058 with water in yards; 1091 houses have been evacuated with 1,898 people currently evacuated. There are approximately 328 businesses affected.
- There are 10 evacuation centres operating across the state.
- Emergency Alerts issued for Chinchilla at 1855, Lockyer Valley at 2030 and Dalby at 1200 and 1600.
- Severe weather conditions occurred in Toowoomba this afternoon causing major flooding and extensive damage.
- The Lockyer Creek at Helidon peaked at 12.74m at 1450 10.01.11. Lockyer Creek at Helidon rose from 4.20m at 13.56 hours to 12.58m at 1450 hours.
- Laidley Creek at Laidley rose from 5.20m at 1400 hours to 6.00m at 14.45 hours. At 1800 the Creek was still rising and measured 8.60m
- Warrego Highway is closed to the east and west of Jondaryan.
- The New England highway at Crows Nest is open to high clearance vehicles only near the police station.
- Warrego Highway is closed at Toowoomba Range and also at Withcott.
- The New England Highway north of Toowoomba at Mt Kynoch is open to one lane of traffic in both directions due to landslide.
- Toowoomba Cecil Plains Road is closed at Cecil Plains.
- Dalby-Cooyar road is closed near the New England highway.
- Gatton –Helidon Road is closed to all traffic.
- The Gore Highway is closed at Pampas.
- Numerous local roads are closed due to flooding and damage.



#### **Toowoomba Significant Weather Event**

- Continue to search for unaccounted for persons and commence recovery operations once floodwaters recede.
- Four fatalities have been confirmed.
- The Toowoomba LDMG has activated and a LDCC has been established.
- Confirmed reports of five vehicles having been washed away from the intersection of Russell and Neil Streets, Toowoomba into floodwater. One deceased female person has been recovered near this location. The number of occupants of the vehicles is unknown.
- Confirmed reports of two persons on foot having been washed away from the intersection of James and Kitchener Streets, Toowoomba. They have yet to be located.
- Numerous parked vehicles have been washed away into swollen waterways and reports have been received of extensive damage caused to infrastructure (bridges, street-lights etc) by these moving vehicles.
- Landslides have occurred on the Toowoomba Range completely blocking the Warrego Highway on the Range.
- Landslides have occurred on the New England Highway north of Toowoomba at Mt Kynoch. This has blocked the two north bound lanes. The two south bound lanes remain open and are being utilised as one lane in either direction.
- Ten houses in Jondaryan were threatened by rising floodwaters and were evacuated as a precaution. The majority of these persons self-evacuated, with six people staying at the Jondaryan Hall overnight. The houses were not inundated and all persons have returned home.
- Cooby Dam spillway has commenced spilling water into Oakey Creek which will cause moderate flooding as it reaches Oakey township. It is unknown if any houses will be affected.

#### **Lockyer Valley**

- The Lockyer Valley LDMG has activated.
- There are reports of houses having been washed away in Dianna Crescent, Postman's Ridge.
- There is a confirmed report of a house being washed away from 10 McCormack Drive, Murphy's Creek. It is unknown if any occupants were home at the time. There are separate unconfirmed reports of other houses being washed away and a report of one person clinging to a tree. A landslide on Murphy's Creek Road is preventing access to this area, however work is being conducted to clear the roadway to enable swift water rescue crews to inspect the area.
- There are confirmed reports of three children having been washed away in floodwaters at Tomatoland, Withcott. They have not yet been located. There are also confirmed reports of a Van having been washed away at this same location with unknown occupants.
- There are reports of a landslide occurring at the Withcott Water Reservoir and the associated pipeline having been washed away. This has not been confirmed.
- Laidley Creek is rising fast and door knocking has commenced to inform affected residents. Sandy Creek at Forest Hill is rising fast and a door knock has commenced to inform affected residents.
- There are reports that Black Duck Creek has burst its banks. This floodwater will flow into Lockyer Creek which is expected to cause major flooding at Grantham. A door knock has commenced to inform affected residents.
- Several houses in Grantham have been inundated with floodwater and numerous occupants have sought safety on their rooftops.
- Helicopter support has been achieved by QFRS through SDCC.
- Sandy Creek is rising as it heads towards Forest Hill. The LDMG is monitoring Sandy Creek to determine if any evacuations will be required.



- All affected residents are in the process of being notified and evacuations will commence if required.

## **2. Regional Reports**

### **2.1 North Coast Region**

#### **Kilcoy**

- At 1500hrs township of Kilcoy was isolated due to flooding of the D'Aguilar Highway, in which the Kilcoy Creek Bridge sustained surface damage.
- The McAuley Lane Bridge at Sandy Creek has washed away, isolating some 30 people.
- 3 houses and 8 people have voluntarily evacuated and are staying with family and friends.
- SES are door knocking isolated areas of Woodford and Kilcoy to identify any concerns.
- Currently unsafe to use flood boats; any future evacuations will require airborne response.

#### **Caboolture**

- Two people required assistance to evacuate their homes.

#### **Kingaroy**

- Township currently isolated.

#### **Gympie**

- Currently risk at Gympie is high with Mary River currently at 17.8 meters and rising. The Bruce Hwy is completely closed to the south of Gympie and a diversion route is in place to the north.
- 7 houses have been inundated above habitable areas.
- 4 houses and 7 people evacuated with 2 persons at the evacuation centre.
- 20 businesses affected.
- Other entrance to Southside via Normanby Bridge is closed barring any access to the southside from the town side.
- There are no issues of inundation of residential premises anywhere within the Burnett area of the Gympie Police District. Some rural properties have become inundated but no houses are at risk. Kingaroy, Murgon, Goomeri, Cherbourg, Nanango and Kilkivan townships are currently isolated with highways into the town cut by floodwater.
- Steps are currently being taken to enable re-supply of essentials and medical needs to Cherbourg via air.
- The Mary River at Gympie is rising slowly and today at 1115hrs (at the Weir) was 14.27 metres; predicted to reach 16-17 metres tomorrow.
- Town is divided between the north and south with both major bridges under water.
- QPS, QAS and QFRS have established temporary stations on the south side to ensure continued service. QFRS have also established another site on the north side.

#### **Maryborough**

- A Declaration of a Disaster Situation has been signed off for Maryborough.
- Approximately 20-30 houses with yards inundated.
- 12 people evacuated from caravan park.
- 5 businesses have been affected.
- Lamington Bridge remains underwater.
- Medical Centre established at Granville Hockey Club (doctors, registered nurses and QAS)
- QFRS have placed an appliance and crew at Granville.
- The Mary River was at 8.2 metres and rising.
  - At 17m 13 businesses inundated in CBD.
  - At 18m 33 businesses inundated in CBD.

- Three houses and ten businesses inundated.
- A facility to assist stranded tourists has been established at the Maryborough Neighbourhood Centre.
- The suburb of Granville and coastal communities of Marroom, Poona, Boonaroo & Tinnanbar remain isolated.

#### **Cooloola Coast**

- Tin Can Bay, Cooloola Cove and Rainbow Beach are currently isolated but emergency services, council staff and local resources are available for assistance.

#### **Bundaberg**

- 79 businesses affected
- 173 persons registered on NRIS.
- 8 outreach teams operating in the town.

#### **Mundubbera**

- 1 Outreach team in town
- 22 houses have been evacuated.
- 73 people have self evacuated.

### **2.2 Central Region**

#### **Emerald**

- Full recovery operations occurring at Emerald.
- 50 people staying in the evacuation centre (Emerald Agricultural College).
- 53 people in total evacuated.
- 1600 houses and 100% of business have been affected.
- 2 outreach teams are operating.
- River level is 9.25 metres and falling as at 0630hrs, Sunday, 9 January 2011.
- Queensland Health is undertaking fogging to deal with insect plagues.
- 2,527 people have been registered as evacuees with Red Cross.

#### **Rockhampton**

- Fitzroy River is falling and is 9.05m as at 2000hours 10/1/11 with the major flood level of 8.5m likely to continue until the end of next week.
- 200 houses inundated above habitable areas.
- 2000 yards have been inundated
- 500 houses and 1200 people have been evacuated.
- 160 people are in the evacuation centre and 368 people have registered on NRIS.
- 150 businesses have been affected.
- Capricorn Highway west is closed at Dawson River south of Duaringa.
- Rail services are not operating.
- Barge operations from Gladstone to Rockhampton are continuing.
- The review and development of recovery strategies/action plans are continuing.
- Local roads and erection/relocation of road signs are continuing as required.
- Public health issues are being monitored to ensure appropriate communication and advice is distributed.
- Focus is continuing on ensuring communication strategies are in place to inform evacuees and community of response and recovery arrangements.
- Rockhampton Airport closed for approximately three weeks.
- An extensive public awareness campaign is currently being conducted throughout Rockhampton to advise residents of the recovery operations.
- 163 registered evacuees remain in evacuation centres (one centre) and 73 domestic pets (350 registered with Red Cross).
- Capricorn Highway west is closed at Dawson River south of Duaringa.



### **Theodore**

- The sewerage system is operating at Theodore however is not fully functioning as repairs are required on sewerage pumps. Currently there is space for 3-4 days of storage with current occupations levels before effluent will need to be discharged.
- Mains water has been restored to parts of Theodore however this water is not potable.
- Clean up of Theodore continues with assistance from QFRS, SES, and volunteers from QR.
- Residents of Theodore continue to be allowed to return to town between the hours of 0800-1600 hours to assess damage etc and continue clean up.
- Waste from Theodore is currently being trucked to Biloela for disposal. The temporary dump site approved at Theodore will not be utilized unless access to Biloela is cut.
- Insurance council has established a claims tent at Theodore (estimate approx 90 claimants in town)
- Evacuation centre is up and running at the RSL hall in Theodore and is being staffed by the Red Cross.
- Dept of communities 'one stop shop' has been established and payments will commence today.

### **2.3 South West Region (QPS Southern Region)**

#### **Chinchilla**

- Emergency Alert – Voice and Text message sent out to 18:55 advising of flash flooding.
- LDCC will maintain operations providing assistance to the community.
- Chinchilla Police are conducting operations from the Chinchilla Police Station and are in constant contact with the LDCC.
- Focus is on clean up of dwellings and business premises.
- 23 persons are registered on NRIS.

#### **Condamine**

- At 1930 hours 10/01/2011 the Condamine River is 9.37m and rising.
- Recovery Plan for Condamine is progressing as planned. A thorough clean up of dwellings and buildings is be in a co-ordinated approach with assistance of SES, Rural Fire Service, WDRC employees, State government employees and local volunteers. Support services are also in attendance or visiting on a regular basis.
- 8 houses and 6 people have been evacuated.
- 7 businesses have been affected.
- Removal of rubbish removed from buildings and flood debris will continue.
- Monitor water levels in Condamine River at the Chinchilla Weir and Condamine town. These water levels will affect road access to Condamine via the east and west. Access to Condamine is currently open to the west and to the south via Tara.
- B.O.M. expects the Condamine River at Condamine to peak at 11 to 12 metres over the next two to three days. This level will not affect the township. However, road access to the east over the Condamine River Bridge will be affected.
- The Condamine River is expected to re-peak at 11.5m-12m in the middle of the week, with road access to the east closed at the Chinchilla Weir
- New Zealand SES workers arrived in Condamine to assist recovery operations.

#### **Central Highlands**

- The Central Highlands LDCC has now deactivated. Any calls for service are being managed and referred appropriately.
- Central Highlands is in full recovery mode and the cleanup is continuing.
- The Agricultural College is the only evacuation centre operational with 42 persons recorded at the centre and staying overnight Sunday night 09/01/11.



- The Capricorn Highway is open to the west but closed to the east at the Dawson River. The road north is open. Emerald can be accessed to Brisbane by road via Longreach. This route will probably be utilised by resupply vehicles. The Vince Lester Bridge is open.
- Rail access to Emerald will be unavailable for some time due to significant damage to lines etc. Exact time lines unknown.
- Council has largely cleared flood damaged household contents from the front of homes.
- Many parts of the rural area are still isolated. Rolleston is still isolated from Emerald but is accessible from Moura.
- Resupply is continuing without incident with current arrangements functioning effectively.

#### **Dalby**

- Myall Creek at Dalby is 3.69m and falling at 1853 hours.
- Two Emergency Alert Messages, voice and SMS, were sent out at 1200 and 1600 to communicate flood peak information to residents.
- 121 persons in evacuation centre and 1273 registered as evacuees on NRIS.
- 200 houses have been inundated above habitable areas and 2000 yards inundated.
- 30 businesses currently inundated.
- Police presence to be maintained on both sides of the flooded Myall Creek with the second police base at the Dalby South State School (East side evacuation centre).
- DDCC will maintain operations indefinitely at this stage
- Level 6 water restrictions remain in place however this will be reviewed later on 10/01/2011.
- One business has been impacted at Quinalow.
- Local Disaster Management Group activated at 2100hrs 9/01/10.

#### **Dirranbandi**

- Peak is expected to be on 14.01.2011 at 5.4m (March 2010 floods peaked at 5.28m); expected to remain above 5m until 27.01.2011
- 1 yard inundated.
- Completely isolated by road; flow on effect of flooding expected to see the township isolated for a number of weeks
- Re-supply of food/items to local store arrangements being co-ordinated by LDMG, and via road with St George freighters
- Levee bank is closed and continually inspected & closely monitored no problems identified at this stage
- Nil issues or concerns; town calm; high visibility Police patrols being conducted
- Levee holding at present with 5.3 m of water surrounding town.

#### **St George**

- BoM for the Balonne River has changed; expect that it has peaked at 13.20m, will remain steady across the weekend & begin to recede to 13m early in the week.
- Levees are being monitored & supplemented as required.
- Mosquito fogging runs occurring in both the mornings & evenings.
- 1 x RAN SEAKING helicopters in St George on 10.01.2011.
- Moonie Highway bridge to be inspected on 10.01.2011 by TMR inspector; attempting to expedite the lifting of the 5 tonne load limit to facilitate re-supply of food & essential items.
- Recovery Committee established with Cr Robyn\_FUHRMEISTER as Chair
- 2 x RAN SEA-KING helicopters operational out of Roma to support flood relief efforts.
- Major resupply requests are expected by the end of the week.
- 6 houses inundated above habitable area
- 28 yards inundated
- 41 people evacuated, 6 in the evacuation centre and 12 registered on NRIS.

#### Surat

- The Balonne River is 10.94m at 1740 and falling.
- Recovery operations are underway. Limited recovery phase expected.
- Business will return as normal once water subsides and road networks open; unknown time frame
- Preparations for mosquito fogging spraying in place
- 5 people evacuated and 2 houses affected.

#### Thallon

- Nil evacuation, rescues or inundations
- Preparations for mosquito fogging spraying in place
- Levee bank has been secured & is continually being inspected & monitored

#### Warwick

- Local Disaster Management Group activated at 1800hrs 9/01/10.

#### Hebel

- Expected to peak on 16.01.2011.
- Township will be monitored until main body of water arrives; no inundations expected
- No evacuations or rescues.
- Nil issues with re-supply at this stage but may become a concern if access is cut due to road closures.

#### 2.4 South East Region

- Toogoolawah isolated.
- 15 houses effected.
- 103 people in evacuation centre.

#### 2.5 Brisbane Region

- SES door knocking other residents in isolated areas Woodford and Kilcoy to identify any concerns.
- Arrangements in place to cater for travellers stranded in Woodford, Kilcoy and Moore due to Brisbane Valley Highway closure.

#### 3.0 SITREP AUTHORISATION

Prepared by:	Intelligence Cell	Sign [REDACTED]	Date/ Time: 10/1/11
Prepared by:	QPS Liaison Officer	[REDACTED]	Date/ Time: 10/1/11
Approved by:	SDCC Room Manager	Sig [REDACTED]	Date/ Time: 10/1/11

The Queensland Emergency Management Report (QEMR) update will be issued at 0500 hours, Tuesday 11 January 2011.

The next SDCC situation report will be issued at 1700 hours, Monday 10 January 2011.

**Attachment 1: LDMG and DDMG Activation Status**  
**Attachment 2: Declarations/Activations**  
**Attachment 3: Transport Conditions**  
**Attachment 4: Weather**  
**Attachment 5: Agency Deployments**  
**Attachment 6: Agency/Stakeholder Reports**  
**Attachment 7: 132500 Statistics**



**Attachment 1: LDMG and DDMG Activation Status**

ACTIVATION STATUS*	DISASTER MANAGEMENT GROUPS AND CENTRES
Stand up	SDCC
<b>DDMGs</b>	
Stand up	Gladstone Dalby Rockhampton Roma Warwick Toowoomba
Lean Forward	Brisbane Townsville Bundaberg
Alert	Cairns Innisfail Mareeba Redcliffe Logan
Stand Down	Charleville Gold Coast
<b>LDMGs</b>	
Stand up	Toowoomba Lockyer Valley Fraser Coast North Burnett Barcaldine Banana Bundaberg Dalby Chinchilla Balonne Miles Rockhampton Maranoa Gympie Warwick
Lean Forward	South Burnett Sunshine Coast Brisbane City Council
Alert	Quilpie Moreton Redlands Sunshine Coast Western Downs Logan
Stand Down	Ipswich Scenic Rim Murweh Brisbane Gold Coast Hinchinbrook Burdekin Charters Towers Townsville



**\*Definitions**

Alert – Monitor situation; no action required.

Lean Forward – on stand by; prepared but not activated.

Stand up – activated.

**Attachment 2: Declarations/Activations (as at 1500 10/1/11)**

**Disaster Declarations**

The Minister for Police, Corrective Services and Emergency Services has approved the following Disaster Declarations:

Disaster District	Date approved	Expiry Date
Dalby	28 December 2010	11 January 2011
Gladstone	28 December 2010	11 January 2011
Longreach (Barcaldine RC)	28 December 2010	11 January 2011
Bundaberg	29 December 2010	12 January 2011
Rockhampton	29 December 2010	12 January 2011
Roma	31 December 2010	14 January 2011
Gympie	10 January 2011	25 January 2011
Maryborough	10 January 2011	25 January 2011

**Natural Disaster Relief and Recovery Arrangements (NDRRA)**

The Minister for Police, Corrective Services and Emergency Services has recently approved the activation of the Natural Disaster Relief and Recovery Arrangements (NDRRA). The area defined for receipt of NDRRA relief measures is "Communities within Queensland affected by heavy rainfall and associated flooding, November – December 2010".

Commonwealth / State Natural Disaster Relief and Recovery Arrangements (NDRRA) have been activated for the following 50 locations as a result of weather events from November 2010 to January 2011:

LGA	Counter Disaster Operations	Personal Hardship Assistance Scheme	Restoration of Essential Public Assets	Concessional Loans for Small Business	Concessional Loans for Primary Producers	Freight Subsidies for Primary Producers	Grants for Primary Producers	Grants for Small Business
Balonne Shire Council	✓ activated 10/12/10	✓ activated 10/01/11	✓ activated 10/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10		
Banana Shire Council	✓ activated 06/12/10	✓ activated 28/12/10	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 21/12/10	✓ activated 21/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Barcaldine Regional Council	✓ activated 06/12/10	✓ activated 28/12/10	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Barcoo Shire Council	✓ activated 06/12/10		✓ activated 06/12/10					
Blackall-Tambo Regional Council	✓ activated 06/12/10		✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10		

LGA	Counter Disaster Operations	Personal Hardship Assistance Scheme	Restoration of Essential Public Assets	Concessional Loans for Small Business	Concessional Loans for Primary Producers	Freight Subsidies for Primary Producers	Grants for Primary Producers	Grants for Small Business
Brisbane City Council	✓ activated 07/01/11		✓ activated 07/01/11					
Bulloo Shire Council	✓ activated 10/12/10		✓ activated 10/12/10					
Bundaberg Regional Council	✓ activated 06/12/10	✓ activated 28/12/10	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Burdekin Shire Council	✓ activated 28/12/10							
Burke Shire Council	✓ activated 05/01/11		✓ activated 05/01/11					
Cairns Regional Council	✓ activated 27/12/10		✓ activated 28/12/10					
Carpentaria Shire Council	✓ activated 04/01/11		✓ activated 04/01/11					
Cassowary Coast Regional Council	✓ activated 27/12/10		✓ activated 28/12/10					
Central Highlands Regional Council	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10
Charters Towers Regional Council	✓ activated 28/12/10							
Cherbourg Aboriginal Shire Council	✓ activated 30/12/10			✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 04/01/11
Cook Shire Council	✓ activated 05/01/11		✓ activated 05/01/11					
Croydon Shire Council			✓ activated 07/01/11					
Fraser Coast Regional Council	✓ activated 06/12/10	✓ activated 10/01/11	✓ activated 06/12/10					
Gladstone Regional Council	✓ activated 06/12/10		✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10		
Gold Coast City Council	✓ activated 07/12/10		✓ activated 07/12/10					
Goondiwindi	✓ activated 24/12/10	✓ activated	✓ activated	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated		



LGA	Counter Disaster Operations	Personal Hardship Assistance Scheme	Restoration of Essential Public Assets	Concessional Loans for Small Business	Concessional Loans for Primary Producers	Freight Subsidies for Primary Producers	Grants for Primary Producers	Grants for Small Business
Regional Council		10/01/11	24/12/10			30/12/10		
Gympie Regional Council	✓ activated 10/01/11		✓ activated 07/01/11					
Hinchinbrook Shire Council	✓ activated 28/12/10		✓ activated 28/12/10					
Ipswich City Council	✓ activated 28/12/10		✓ activated 07/01/11					
Isaac Regional Council	✓ activated 07/12/10		✓ activated 07/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ ** (Part only) activated 05/01/11	✓ ** (Part Only) activated 05/01/11
Lockyer Valley Regional Council	✓ activated 06/12/10	✓ activated 28/12/10	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Logan City Council	✓ activated 28/12/10		✓ activated 07/01/11					
Longreach Regional Council	✓ activated 06/12/10		✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10		
Mackay Regional Council	✓ activated 07/12/10	✓ activated 28/12/10	✓ activated 07/12/10					
Maranoa Regional Council	✓ activated 10/12/10	✓ activated 07/01/11	✓ activated 10/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10		
Moreton Bay Regional Council	✓ activated 21/12/10		✓ activated 21/12/10					
Murweh Shire Council	✓ activated 10/12/10	✓ activated 07/01/11	✓ activated 10/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10		
North Burnett Regional Council	✓ activated 21/12/10	✓ activated 28/12/10	✓ activated 21/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Paroo Shire Council	✓ activated 10/12/10		✓ activated 10/12/10					
Quilpie Shire Council	✓ activated 10/12/10		✓ activated 10/12/10					
Redland City Council	✓ activated 07/01/11							
Rockhampton Regional Council	✓ activated 06/12/10	✓ activated 04/01/11	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 05/01/11	✓ activated 05/01/11
Scenic Rim	✓		✓	✓	✓	✓	✓	✓



LGA	Counter Disaster Operations	Personal Hardship Assistance Scheme	Restoration of Essential Public Assets	Concessional Loans for Small Business	Concessional Loans for Primary Producers	Freight Subsidies for Primary Producers	Grants for Primary Producers	Grants for Small Business
Regional Council	activated 05/12/10		activated 07/12/10	activated 30/12/10	activated 30/12/10	activated 30/12/10	activated 03/01/11	activated 03/01/11
Somerset Regional Council	✓ activated 21/12/10		✓ activated 24/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
South Burnett Regional Council	✓ activated 24/12/10		✓ activated 24/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Southern Downs Regional Council	✓ activated 28/12/10	✓ activated 28/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Sunshine Coast Regional Council	✓ activated 21/12/10		✓ activated 21/12/10					
Tablelands Regional Council	✓ activated 27/12/10		✓ activated 28/12/10					
Toowoomba Regional Council	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 05/01/11
Torres Shire Council	✓ activated 10/01/11		✓ activated 07/01/11					
Townsville City Council	✓ activated 28/12/10		✓ activated 05/01/11					
Whitsunday Regional Council	✓ activated 10/01/11		✓ activated 10/01/11					
Western Downs Regional Council	✓ activated 24/12/10	✓ activated 28/12/10	✓ activated 24/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Woorabinda Aboriginal Shire Council	✓ activated 30/12/10			✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11

### **Attachment 3: Transport Conditions**

**Roads currently closed (as at 2034hrs, 10/01/11):**

- Barwon Highway - west of Goondiwindi
- Bruce Highway - north of Gladstone
- Bruce Highway - south of Gympie
- Canarvon Highway - north of Injune
- Dawson Highway - Calliope to Springsure
- Fitzroy Development Rd - north of Taroom
- Leichardt Highway - north of Wandoan
- Moonee Highway - west of Moonee
- Warrego Highway - west of Dalby

Please note these closures are subject to change on short notice.

## **Attachment 4: Weather (BOM)**

Issued at 4:10 pm EST on Monday 10 January 2011

### **Weather Situation**

The monsoon trough extends over the northern tropics and is moving gradually south. An upper level low lies over the far southwest Capricornia district and is expected to drift slowly southwest for the remainder of today. A large high over the southern Tasman Sea extends a firm ridge over the southern Queensland coast.

### **Forecast for the rest of Monday**

Rain areas and isolated thunderstorms over southeast districts and the Maranoa, with locally heavy falls about the Southeast Coast, far southern Wide Bay and Burnett, eastern Darling Downs and Granite Belt districts [a Severe Weather Warning is current]. Showers and isolated thunderstorms elsewhere, more widespread with rain areas over the northern tropics. Moderate E to NE winds in the south, tending fresh and gusty in the southeast. Moderate to fresh W to NW winds over the far north. Light winds elsewhere.

### **Forecast for Tuesday**

The upper level low will continue to move southwest and merge with a trough over eastern South Australia. Moist NE winds will continue to produce rain areas with moderate to locally heavy falls over southeastern districts, easing during the day. The monsoon trough will move south over the Northern Territory, extending rain areas and thunderstorms further south over the Queensland tropics and over the northwest with possible moderate falls. Isolated showers and thunderstorms continuing elsewhere, tending scattered over the Channel Country.

### **Forecast for Wednesday**

A new high will move into the southern Tasman Sea, extending a firm ridge north towards the southern and central Queensland coasts. Patchy rain areas and isolated thunderstorms will therefore ease to showers over southeastern districts as the ridge starts to dominate. Rain areas and thunderstorms will continue over northern Queensland and extend south over western districts as the monsoon trough continues to shift south over the Northern Territory. Moderate falls are likely. Scattered showers along the central coast. Isolated showers and inland thunderstorms elsewhere.

### **Forecast for Thursday**

The monsoon trough will most likely merge with another trough to the south to result in a sharp trough extending from the Northern Territory into South Australia. Moist N'y winds ahead of the trough will continue to extend rain areas and thunderstorms over the Queensland tropics with moderate falls. Scattered showers, thunderstorms and areas of rain over western districts west of Longreach. Mostly fine conditions over the southeastern corner of the state under the influence of the ridge, with only isolated showers and early inland drizzle areas expected. Patchy rain areas and possible isolated thunderstorms elsewhere.

### **Forecast for Friday**

The trough system will lie near the western Queensland border while the monsoon trough will persist across the tropics. Moist E to NE winds ahead of the trough will continue to extend rain areas and thunderstorms over the Queensland tropics. Scattered showers and thunderstorms with patchy rain areas over western districts west of about Longreach. Mostly fine conditions about the remaining east coast under the influence of the ridge, with only isolated showers and early inland drizzle areas expected. Fine over the central and southeast interior.



### **Outlook for Saturday, Sunday and Monday**

A ridge of high pressure will dominate weather over southeastern districts throughout the outlook period, with only isolated showers expected, chiefly near the coast. Conditions will remain moist and unstable through western districts and the northern tropics with scattered showers, patchy rain areas and thunderstorms continuing, most likely extending into central districts late Sunday and Monday.

## Attachment 5: Agency Deployments

### Queensland Fire and Rescue

Incident Management Teams (IMT)		39 Personnel
Rockhampton	18 Personnel	
Emerald	13 Personnel	
Biloela	1 Personnel	
Toowoomba	2 Personnel	
Roma	3 Personnel	
Dalby	2 Personnel	
Air Operations		5 Personnel
Biloela	5 Personnel	
Fire Communications		2 Personnel
Rockhampton	2 Personnel	
Swift Water Team Deployment Locations		21 Personnel
Emerald	4 Personnel	
St George	6 Personnel	
Roma	4 Personnel	
Toowoomba	4 Personnel	
Rockhampton	3 Personnel	
Flexible Habitat		10 Personnel
St George - Flexible Habitat	10 Personnel	
Transport – Special Ops		2 Personnel
Central Region -	2 Personnel	
Total QFRS Personnel Returned (to date)		123 Personnel
Current QFRS Personnel Deployed		79 Personnel
Total QFRS Personnel Deployed (to date)		<u>202 Personnel</u>

### Queensland Police Service

- Alpha 2
- Barcaldine 1
- Emerald 20
- Gladstone 7
- Jericho 1
- Maura 2
- Rockhampton 96
- Roma 8
- St George 10
- Theodore 12
- Woorabinda 4
- SDCC 9
- Total 170

### Emergency Management Queensland (as at 8-1-11)

- Mt Isa - Nil
- Biloela/Theodore - 2
- Emerald - 6
- Dalby - 2
- Rockhampton - 3
- Bundaberg - 2

- Roma - 3
- St George – 6

#### QBuild

- 12 staff deployed from Brisbane (6 electricians, 1 refrigeration mechanic, 4 condition assessors and 1 supervisor) to Capella.
- QBuild Capricornia region - the two QBuild staff located in the Emerald Township and the two QBuild staff located at the Cotton Gin (east side of Nogoa River) have now joined and are presently working to have the QBuild Emerald depot operational.



## **Attachment 6: Agency / Stakeholder Reports**

### **QAS**

- Gladstone: helicopter operations continue within the area. TMC in place at airport. A teleconference will be held at 1830hrs today with Q Health to discuss ongoing operation of the TMC.
- Theodore; QAS operations established at the local RSL hall. QAS facility currently unservicable.
- St George; QAS continues to provide a TMC support health services. Flood level peaked below forecast. Limited access via road. ADF helicopter deployed at Roma able to assist with medical cases. QAS Fight paramedic also stationed at St George.
- Condamine; 2 officers in place while recovery efforts underway. 4WD capability.
- Maryborough; Localised flooding of Bruce Highway. QAS moved to south-east side of river; Granville. Peak level in Maryborough is expected to be approx 8.4 metres.
- Gympie; Peak in Gympie is projected at between 16 and 17 metres which will result in inundation of some lower areas of the township. North Coast Region are currently preparing a service delivery strategy for Gympie in expectation of the projected water levels.
- Diranbandi: 2 officers in place while recovery efforts underway. 4WD capability

### **QFRS**

- Warwick Station: water through station. Estimated 3-6 weeks until back to normal business.
- Wandoan Station: Electrical equipment damage (server and siren). Estimated 3-4 weeks until back to normal business.
- 2 swift water rescues performed at Gracemere and Water Park Creek
- Biloela: All Rapid Damage Assessments and Primary and Secondary searches are completed for the town of Theodore excluding approximately 10 properties that remain in accessible. 147 premises assessed in total.
- Emerald: All Rapid Damage Assessments and Primary and Secondary searches are completed for the town. 630 premises in total.

### **Red Cross**

- Red Cross Emergency Services has implemented an Incident Management Team to respond to the current flooding event. Requests from relevant LDMGs to DDCs are in place.
- Evacuation Centres are being managed in Moura (for evacuated Theodore residents), Emerald, Dalby (including for Condamine residents), St George and Rockhampton.
- Recovery is being carried out in Chinchilla, Moura, Theodore, Chinchilla, Bundaberg, Rockhampton and Emerald, assisting with an Information Centre in Dalby and St George, and Outreach in Bundaberg, Chinchilla, Dalby, Condamine, Rockhampton and Emerald.

## Department of Communities (Doc)

Nil information at time of Sitrep

### Ergon

- Dalby - Approx 826 customers have been disconnected today. The Dalby Central substation has been sandbagged and is being closely monitored.
- Toowoomba - commercial premises being disconnected as ground level assets have been underwater. No numbers available yet.
- Maryborough - 25 customers off supply due to inundation or as a safety precaution (2 residential and 23 commercial)
- Condamine 10 customers now without supply (8 residents and 2 community buildings)
- St George - 26 customers remain off supply.
- Emerald 118 premises remain off supply, no change from yesterday.
- Theodore - 38 off supply (incorrect data had us reporting 13)
- Rockhampton - 514 remain off supply - we don't expect to be able to do reconnects

### Red Cross

- Managing Evacuation Centres in Moura (for evacuated Theodore residents), Emerald, Dalby (including for Condamine residents), St George, Rockhampton and Gympie
- Carrying out Recovery in Chinchilla, Moura (for Theodore), Emerald, Rockhampton, and Bundaberg, assisting with an Information Centre in Dalby and St George, and Outreach in Bundaberg, Dalby, Chinchilla, Condamine, Rockhampton, Toowoomba, Mundubbera, St George and Emerald.

### Queensland Health

#### Dirranbandi

- The flood peak is not expected till 15th-18th January 2011 and expected to remain up for 7-10 days.
- A watching brief is being maintained on the 'flow-on' effect in the Condamine River due to the rising flood levels in Dalby.
- Staffing requirements are being monitored.

#### Darling Downs/ West Moreton

- 10 – 15 facilities are currently isolated, however, all services are functioning as normal.
- Staffing levels are being monitored.
- The recurrence of the flood, deteriorating weather and continued isolation of some areas is affecting staff morale and support is being provided. Staff members have been working extra shifts to cover service delivery.
- Maternity requirements at Dalby and Esk are being reviewed.

#### Condamine

- Rural and Remote nursing staff will be pulled back today.
- The 'Boil Water' Alert remains. The earliest possible change in this status is Thursday.

#### Dalby

- There are now two Evacuation Centres operating with the re-opening today (10.01.2011) of a centre. It was noted at the State Disaster Coordination Committee that one centre is isolated.
- Mental health staff are being deployed to the Evacuation Centres to provide support.

- A compromise in the potable water supply is anticipated with only 3 -4 days supply currently remaining. Water trucks which were previously used to truck-in water are likely to have access issues. The situation is being monitored.

#### **Theodore**

- The medical centre opened in the hospital today (10.01.2011). The full facility is to reopen once reliable water supply is restored to town.
- Health Service District executive staff are conducting a site visit today (10.01.2011) to assess capacity.
- A Recovery Plan is being implemented. Mental health support is currently being sourced from Biloela. A mental health support team are on stand-by for deployment from Brisbane pending further advice as to level of need following the assessment.

#### **Gympie**

- The township is now isolated with flooding expected to peak at 20m. Advice has been received that the hospital will not be impacted at the this flood level.
- No evacuations have been requested at this time.
- The Emergency Department at the hospital continues to provide services despite damage following a water leak. Tarpaulins and sandbags are in situ. QBuild assessed the damage on Sunday (09.01.2011) however it is anticipated that the damage can not be repaired until the rain stops.
- There are emerging supply of power issues with Energex reporting that it has not been able to supply a private aged care facility (Bluecare Nursing Home – Grevillea Gardens) with a generator. The issue is being followed up by the Local Government Disaster Management Group and the State Health Emergency Coordination Centre is monitoring the need for evacuation of the aged residents.
- The need to establish an Emergency Department facility in the south of the town is being considered. Support may be provided to the GP Clinic located there.
- Dialysis patients continue to be monitored. 1 patient from Bauple is overdue but all efforts are being made to contact the patient. Patients who normally receive dialysis in Gympie have been offered accommodated in town if needed.

#### **Caloundra**

- The hospital elevator has been flooded. This is being pumped out and does not impact on services.

#### **Maryborough**

- The clinic established at Granville remains open.
- 6 renal dialysis patients are being air lifted by helicopter to Hervey Bay today (10.01.2011).

#### **Retrieval Services Queensland**

- All RFDS flights in SE Qld were stopped last night due to the severe weather warnings.
- Workloads remain heavy with an additional 14 flood related cases referred to QCC yesterday (09.01.2011) from 0000-1800hrs issues.

#### **DEEDI**

- Nil update at time of SitRep

#### **Department of Public Works**

- Nil update at time of SitRep

#### **Ergon**

- Dalby - Myall Ck predicted to rise to 3.5m today, the same level as 27 Dec 2010, at this level Ergon had 207 customers disconnected. Dalby Central substation is at risk of inundation if Myall Creek reaches a height of 3.7m or above. Ergon investigating options to raise the container housing all the substation control equipment. Access from Toowoomba to Dalby for the



substation crew is currently an issue due to road closures, transport options are currently being investigated.

- Maryborough - 45 customers off supply due to inundation or as a safety precaution (20 residential and 25 commercial).
- Condamine - 10 customers now without supply (8 residents and 2 community buildings).
- St George - 26 customers remain off supply.
- Bundaberg - town power is available to all residential and business premises. Around 10 homes still require work to be completed by an electrical contractor.
- Emerald - 118 premises remain off supply, no change from yesterday.
- Theodore - 38 off supply (incorrect data previously reported 13).
- Rockhampton - 514 remain off supply – not expected to be able to reconnect.

#### Southern Region

- Maryborough - 45 customers off supply due to inundation or as a safety precaution (20 residential and 25 commercial) Sections of city have remained isolated
- Dalby - 10 residential customers disconnected. Myall Ck is currently at 3.2m and rising. We currently have 10 domestic residences disconnected due to inundation of Ergon Energy assets (Padmount transformers and Pillar boxes). The creek is expected to reach at least 3.5m by lunch time today. This is the same level it reached on the 27th of Dec 2010 and as a result 207 customers were disconnected (mostly residential).
- Condamine - 10 customers now without supply (8 residents and 2 community buildings) with 1 restored yesterday. All of Ergon Energy's assets are now energised and supply is available to these 10 installations. Supply will be restored when repairs have been done to the private installations.
- St George - 26 customers remain off supply (20 inundated and a further 6 as a precaution).
- Surat - (Candy Downs SWER) - only 1 residence remains off supply.
- Bundaberg - has only around 15 remaining off supply, with another 5 restored today. Power is available to all residential and business premises, however these remaining customers require major rebuild work before being reconnected.

#### Central Region

- Rockhampton - 514 customers remain without supply. According to the latest advice regarding flood levels, we don't believe water will have receded enough to be able to start making substantial reconnects until towards the end of this week.
- Emerald - 118 premises remain off supply with only one reconnect yesterday. A number of these are vacant houses and units.
- Theodore - 38 customers off supply, We had been reporting 13 however following a data check it is in fact 38. We have crews onsite today and hope to have more premises reconnected this afternoon.
- Moura - 21 off supply.
- Wilpeena Rd Dingo - all customers restored.

**Attachment 7: 132 500 (Tasks) Statistics (period 16:00 09.01.11 to 16:00 10.01.11)**

Region	Calls Answered
Far Northern Region	
	40
Northern Region	
	55
Central Region	
	467
North Coast Region	
	301
Brisbane Region	
	16
South East Region	
	40
South West Region	
	534
Unknown origin	
	57
<b>TOTAL</b>	<b>3503</b>

\* Outstanding tasks have been recorded in RFA Online but are yet to be allocated or completed

**Karen Cowell**

---

**From:** Pauline Evans [SDCC] on behalf of SDCC  
**Sent:** Tuesday, 11 January 2011 5:19 AM  
**To:** ccc [DisasterManagement] Aaron Minos; Adam Shortman; Alistair Dawson; Andrew Somerville; bette kill; bob.reilly [Brett Harrison; Pointing Brettm; Bruce Grady; Chris Broomfield; CIS Health; Colonel Luke Foster; corinne.mulholland [David Smith; DCS Media; Debbie Best; Desley Boyle; EMQ Regional Directors; Flood Recovery Taskforce; Gavin Trembath; Gerard Rabelink; GIS Operations; Glenn Walker; Grant Cassar (ADF); Greg Eustace Health; Harry.VENMANS [Hugh O'Brien; Iain Macculloch (EMQ Kedron); Iain MacKenzie; Ian Fletcher; Ian Mitchell; Ian Stewart (QPS); Ian.Jennings; Jade.Thompson; Janet Born; Jayne Barnes (QAS); Jeff Cheadle; Jim McGowan; John Gaskin.com.au; John Ryan; Joshua O'Keefe; Kate van Poelgeest; Kathy Brown; Ken Smith; kimberley.gardiner; Kirsten Roos; Lance McCallum; Lee Johnson; Leo McNamara; Liam Ferney; Lucas Mckennarley (ADF); Mark Dole; Mark Roche (QFRS); Mark Symons; Max Smith [publicworks; Meg Frisby; Melissa Patch; Michael Hahn (ADF); Michael.Kinnane; Natalie MACDONALD publicworks; Neil.Roberts [Owen Sadler (ADF); owen.paulson [Owen Paulson; Patrick Byrne; Paul Lucas; Paul Hobbs; Paul Lucas; Pauline Evans; Peta Robertson; Peter Cahill; Peter Twomey; Peter Warrener; Peter Willett (AG); peter.artemief [QPS Media; Rai Whitten; hahn.richard [Robbie Medlin; Robert Bundy; Rodney Walz; Roger Lye; Sarah Abbott; SDCC Kedron; SDCCINT; SDCCOPS; SES Deployments; SES Vic DO; Shane Chelepy; Shane Wood; SHECC; shecc [Susan Grantham; Tim Wiebusch Vic SES; Tracey Rees; Trevor VanDam; Warren Bridson; B Hanbidge; Brett pointing; codd.brian [DDC.Cairns [DDC.Charleville [DDC.Dalby [DDC.Gladstone [DDC Gold Coast; DDC.Gympie [DDC.innisfail [DDC Ipswich; DDC.Logan [DDC.Longreach [DDC.Mackay [DDC.mareeba [DDC.Maryborough [DDC.Redcliffe [DDC.Rockhampton; DDC.Roma [DDC.Sunshine Coast; DDC.Toowoomba [DDC.Townsville [powers.noel [DDC.Warwick [DDC.Brisbane [DDC.Mountlisa [henderson.andrew [Peter Martin; Brad Smith; Bruce Gunn; Carolyn Parsons; Craig.Bartlett [David Eastman (DIP); DERM Generic email; Don Bletchly; Fiona Ferrier; graham.atkins [Ian Dunn (ADF JOSS); Irina Stankovska; jackie.mooney [Jeff.Shelberg [John Cawcutt (jcawcutt [john.rossiter [Justin Fitzgerald; ksullivan [michael.boyle [Michael Dart; Michael Dickinson; Michael Pecic; Michael Shapland; Neville.MOO [neel.gillard [norm.archer [patrick.i.quirk [Paul.Adcock [peter.aller [Peter Chapman; Peter Dunn; phil.carnev [Phil.Nickerson [russellhoward [sbartlet [State DC Group; trevor.dann [Trevor Leverington; Aaron Groves; Anila.R.Fredericks [Bernard.Trembath [Bill Date; Conrad Adams; Daniel Altoft; Daniel Young; David Boulton; David.Hermann [J.Davidson [john.g.wright [Iratz [Mike franks; Paul Dimech; Robert Schwartz; Sean Kenny; Steve Waddell; Bob Atkinson (Queensland Police); David Stewart (DTMR); Deb Watkins SDMG QPS; Gerard Bradley; Graeme Newton (DIP); greg\_hallam [Jeannette Young (Queensland Heath); John Bradley (DERM); Julie Grantham (DET); Linda Apelt (DG Communities); Mal Grierson; Mick Reid [Philip Reed; Andrew Goodman; betty kiernan; karen.moss [Kate Lennox; PCC State Duty Officer; Scott Chandler; Tim Mulherin; Zachary Skyring; Alyce Valentine; Andrea Dawson; Brodie Bott; Chantelle Rule; Elizabeth Buckler; Hayley Gillespie; Helen Ainsworth; Lisa Grundy; Michael Franks; Tamani Nair; Troy Davies  
**Subject:** QEMR as at 05.00am Tuesday 11 January 2011



**DEPARTMENT OF COMMUNITY SAFETY**  
**Daily Queensland Emergency Management Report**  
**as at 5:00am Tuesday 11 January 2011**

**SIGNIFICANT INFORMATION**

- Significant weather event in Toowoomba and surrounds:
  - Official death toll is at 8 with searches continuing for missing persons
  - QPS MIR operational (an additional 1300993191 number to support Policelink number has been established)
  - Flood waters in Toowoomba receding
  - Substantial CBD damage in Toowoomba with an active QPS presence
  - Grantham: 30 people at the school with 13 at another private residence remain isolated, but QPS have been in contact during the night
  - EMQ helicopter expected to transfer 20 people to Gatton evacuation centre today
  - Glenore Grove: main flood waters peaked at over 15 metres in the early hours of this morning and a watch is being kept on Lyons Bridge which will peak 6 hours before waters reach the Brisbane River
  - Withcott (Tomatoland): 3 juvenile pedestrians and two cars washed away, some located but search continuing, water and terrain hampering search
  - SEQ Water advised that Withcott pumping station has been damaged. Approximately half of community have no water (approx 750 people) however a water tanker will be on site 6am today. Most people have their own water tanks
  - Gatton: 40 people in the evacuation centre and low lying areas have been evacuated
  - Murphy's Creek: 2 deceased have been located. QPS continuing to check the area
  - Rooftop extractions in the Lockyer Valley area by helicopter were ceased during the night due to bad weather (thick fog) so number of people still on rooftops unknown
  - Helidon: An evacuation centre has been established at the RSL with at least 50 plus evacuees staying overnight. A triage centre was established with 2 Category patients being treated. The Gatton LDMG was able to supply bedding and essential food, water and medical supplies etc. The town has power to half the community at present but there are doubts about the quality of the water supply
  - QPS have deployed 28 Officers to Gatton and Withcott areas
  - QFRS have deployed 4 Swiftwater Rescue Technicians and 1 Engineer to Toowoomba and a further 7 Swiftwater Rescue Technicians from Northern and Central Regions are being moved to Brisbane to standby.
  - The Lockyer Valley area is still of concern with 45-50 mm of rain expected over the next 2-3 hours
  - QPS along with other emergency services and volunteers will commence searches of the Grantham and Murphy's Creek areas this morning
  - The AFP have donated 10 4WD vehicles and ADF are providing 2 Black Hawks and 2 Sea-King helicopters to assist in the searches and evacuations
- In the early hours of this morning, Nanango SES commenced flood boat evacuations of 2 houses.
- In Dalby the river levels peaked at 3.79 metres. There has been significant rain overnight and levels could continue to rise. There are 2 evacuation centres with 65 and 100 people respectively
- In Chinchilla evacuations have started with 30 homes to be evacuated by road before inundation
- In Condamine the river levels are rising fast, with the bridge at 9.55m (at 2100 10.01.11) and there is a need to evacuate people out of town before bridge reaches 10.1m. The area has been door knocked for self evacuation by vehicles to Miles. Not contemplating evacuation centre at this stage. 2247 Emergency Alert SMS and Voice messages sent out
- In Meandarra (150-220 population) the CBD is expected to be inundated as well as 4 houses. Some houses have self evacuated previously and will be returning to inundated homes. Heavy rainfall experienced with Brigalow Creek rising. Sandbagging is occurring
- In Tara there are reports of the death of a male person electrocuted while checking generator.
- In Gympie the Mary River was at 19.19 metres at 04:00 hours 11.1.11

**Major Highway Closures (as at 0300hrs on 11-1-11)**

- Warrego Highway closed north and west at Jondaryan, between Toowoomba and Dalby, and east at Plainlands and Toowoomba Range
- Bruce Highway north of Caboolture (with detours)
- Barwon Highway - west of Goondiwindi

- Bruce Highway - north of Gladstone
- Bruce Highway - south of Gympie
- Carnarvon Highway - north of Injune
- Dawson Highway - Calliope to Springsure
- Fitzroy Development Rd - north of Taroom
- Leichardt Highway - north of Wandoan
- Moonee Highway - west of Moonee

## **WEATHER OBSERVATIONS**

### **Weather Situation**

- The monsoon trough extends over the northern tropics and is moving gradually south. An upper level low lies over the Darling Downs and Granite Belt district and is expected to drift slowly southwest for the remainder of today while weakening. A large high over the southern Tasman Sea extends a firm ridge over the southern Queensland coast.

### **Forecast for the rest of Tuesday**

- Rain areas and thunderstorms with moderate to heavy falls about the Southeast Coast, southern parts of the Wide Bay and Burnett, Darling Downs and Granite Belt and eastern parts of the Maranoa and Warrego District. Rain areas and thunderstorms about the tropics and west of the state. Scattered showers and thunderstorms elsewhere. Light to moderate NE to NW winds, tending fresh to strong about southeast parts.

### **Forecast for Wednesday**

- A new high will move into the southern Tasman Sea, extending a firm ridge north towards the southern and central Queensland coasts. Patchy rain areas and isolated thunderstorms will therefore ease to showers over southeastern districts as the ridge starts to dominate. Rain areas and thunderstorms will continue over northern Queensland and extend south over western districts as the monsoon trough continues to shift south over the Northern Territory. Moderate falls are likely. Scattered showers along the central coast. Isolated showers and inland thunderstorms elsewhere.

### **Forecast for Thursday**

- The monsoon trough will most likely merge with another trough to the south to result in a sharp trough extending from the Northern Territory into South Australia. Moist N'y winds ahead of the trough will continue to extend rain areas and thunderstorms over the Queensland tropics with moderate falls. Scattered showers, thunderstorms and areas of rain over western districts west of Longreach. Mostly fine conditions over the southeastern corner of the state under the influence of the ridge, with only isolated showers and early inland drizzle areas expected. Patchy rain areas and possible isolated thunderstorms elsewhere.

### **Forecast for Friday**

- The trough system will lie near the western Queensland border while the monsoon trough will persist across the tropics. Moist E to NE winds ahead of the trough will continue to extend rain areas and thunderstorms over the Queensland tropics. Scattered showers and thunderstorms with patchy rain areas over western districts west of about Longreach. Mostly fine conditions about the remaining east coast under the influence of the ridge, with only isolated showers and early inland drizzle areas expected. Fine over the central and southeast interior.

### **Outlook for Saturday, Sunday and Monday**

- A ridge of high pressure will dominate weather over southeastern districts throughout the outlook period, with only isolated showers expected, chiefly near the coast. Conditions will remain moist and unstable through western districts and the northern tropics with scattered showers, patchy rain areas and thunderstorms continuing, most likely extending into central districts late Sunday and Monday.

### **Rainfall**

- In the period since 09.00am Monday significant rainfall was recorded at many locations across the State. These included:
 

• Weipa	159mm
• Redbank Creek	134mm
• Ballon	124mm
• Upper Springbrook	121mm
• Baroon Boat Ramp (Sunshine Cst)	119mm

**SES 132 500 CALLS**

- 13275 calls were made to SES 132 500 in the period since 05.00am Monday. These included:
  - Toowoomba 4466
  - Brisbane 683
  - Ipswich 627

**MEDIA**

*Courier Mail Reports:* MOTHER nature had released "something shocking" as Queensland faced a desperate and grim situation posed by rising flood waters, the Premier warned. Speaking at a news conference, Anna Bligh said the floods released on the town of Toowoomba and the death of at least four people had emergency services stretched to the limit. Two children were among the dead after a woman and child died in the CBD, and a man and a male child were washed away in, or from a house at Murphys Creek. Ms Bligh also warned that people still stranded on rooftops faced an agonising wait for help overnight as authorities were hampered by fog and heavy weather.. <http://www.news.com.au/breaking-news/floodrelief/desperate-and-grim-situation-facing-qld-premier-anna-bligh-warns/story-fn7ik2te-1225985275828>

*Courier Mail reports:* A BODY of floodwater larger than Sydney Harbour threatens Brisbane, with only the Wivenhoe Dam's 2.3km-long earthen wall standing in its path. Brisbane Lord Mayor Campbell Newman warned yesterday that more water was flowing into the dam than the Brisbane River had received in the 1974 floods. The Brisbane City Council last night issued a warning for residents in more than 30 suburbs to expect flooding. Wivenhoe was rising fast, but it had the potential to go past 200 per cent capacity before overflowing. Cr Newman said the dam was doing its job but could not fully protect the city because of the dimension of the floods. <http://www.couriermail.com.au/news/queensland/brisbane-flood-alert-as-wivenhoe-threatens-to-spill-over/story-e6freoof-1225985251560>

*ABC News Online reports:* A desperate situation is unfolding in Queensland's south-east, after flash flooding claimed the lives of at least seven people on Monday. Heavy rain created a deadly torrent of water that swept people off their feet, cars down city streets and houses off their foundations in the Darling Downs city of Toowoomba. Four deaths have been confirmed, while the ABC understands three others have died. <http://www.abc.net.au/news/stories/2011/01/11/3110095.htm>

*Toowoomba Chronicle:* HUNDREDS of people had to be evacuated from Withcott yesterday afternoon after flash flooding left the entire town partly submerged. The Withcott section of the Warrego Highway was completely underwater by 3.30pm yesterday and Withcott and Helidon were cut off from traffic. Lockyer Valley mayor Steve Jones said the situation was unbelievable. "Withcott looks like Cyclone Tracy has gone through it," Cr Jones said yesterday afternoon <http://www.thechronicle.com.au/story/2011/01/11/withcott-flood-evacuation-toowoomba-rain/>

*The Australian reports:* FOUR people were dead and several more were feared lost in flash flooding west of Brisbane last night. This capped a day of horror and chaos as Queensland's flood crisis engulfed the state's thickly populated southeast. Emergency crews were scrambling to find three children reported to have been swept away by the wall of water that smashed through the central business district of Toowoomba without warning. <http://www.theaustralian.com.au/in-depth/queensland-floods/two-dead-as-wave-of-water-smashes-toowoomba/story-fn7iwx3v-1225985290274>

*UK Daily Telegraph reports:* Authorities are desperately searching for many others missing and have ordered the immediate evacuation of 5000 residents in the path of deadly water downstream from Toowoomba, just an hour's drive west of the Queensland capital Brisbane. Steve James, the local mayor of Lockyer Valley, described it as "absolute devastation". Queensland Deputy Police Commissioner Ian Stewart warned more lives were under threat. "We've had multiple calls requesting urgent assistance from people caught in vehicles, caught on the street, caught in floodways," he said. "This has just evolved. There has been no warning of this event." <http://www.telegraph.co.uk/news/worldnews/australiaandthepacific/australia/8250131/Four-swept-to-death-as-Australian-floods-takes-Queensland-town-by-surprise.html>

**Watch Desk Officer, State Disaster Coordination Centre**

Emergency Management Queensland | Department of Community Safety  
Level 2, Block E, Emergency Services Complex, Kedron, Queensland  
Phone: [REDACTED]

This correspondence is for the named persons only. It may contain confidential or privileged information or both. No confidentiality or privilege is waived or lost by any mis transmission. If you receive this correspondence in error please delete it



from your system immediately and notify the sender. You must not disclose, copy or relay on any part of this correspondence, if you are not the intended recipient. Any opinions expressed in this message are those of the individual sender except where the sender expressly, and with the authority, states them to be the opinions of the Department of Community Safety, Queensland.

All reasonable precautions will be taken to respect the privacy of individuals in accordance with the Information Privacy Act 2009 (Qld). Details on how personal information may be used or disclosed by the Department of Community Safety, Queensland are available from [www.communitysafety.qld.gov.au/info/privacy.htm](http://www.communitysafety.qld.gov.au/info/privacy.htm)

## Karen Cowell

---

**From:** Ken Smith  
**Sent:** Tuesday, 11 January 2011 7:20 AM  
**To:** 'pt.lucas' [REDACTED]  
**Subject:** Fw: Water Grid dam release strategy  
**Attachments:** Technical Situation Report W38.docx

DP

Latest report on releases from Wivenhoe. Note uncertainty about impact of Lockyer.

---

**From:** Dan Spiller [REDACTED]  
**To:** 'stephen.robertson' [REDACTED]; Ken Smith; 'Lance McCallum' [REDACTED]; 'Tim Watts' [REDACTED]; 'Geoff Stead' [REDACTED]; 'Lauren Sims' [REDACTED]; 'Martin Peter' [REDACTED]; 'Dunn.KerryG' [REDACTED]  
**Cc:** Barry Dennien <Barry.Dennien@[REDACTED]>; 'pborrows' [REDACTED]; 'Rob Drury' [REDACTED]; 'pbird' [REDACTED]; 'bob.reilly' [REDACTED]; 'Damien Brown' [REDACTED]; 'terry.wall' [REDACTED]; 'Madgwick.DarrenT' [REDACTED]  
**Sent:** Tue Jan 11 07:16:44 2011  
**Subject:** Water Grid dam release strategy

All,

Attached is the latest report, with the BoM warning on the Lockyer flood below.

Key points are:

- Current releases are 2,750 cubic metres per second (about 240,000 ML/day). Due to heavy rainfall in the catchment, it was not possible to reduce releases to allow the Lockyer Valley flows to pass.
- Further rainfall may result in the need to increase releases.
- Wivenhoe Dam is at 73.51m AHD and rising at about 25mm/hour. Above 74m, the primary objective becomes maintaining the security of the dam. Releases would be increased at this level with less scope for consideration of downstream impacts.

The BoM is remodeling based on this release strategy. There is some uncertainty about the level of flows coming from the Lockyer.

Please call me or [REDACTED] if you require any further information.

Debbie and Tim: I recommend that a briefing for the Minister would be appropriate, perhaps around 10am.

Regards,  
Daniel Spiller

Australian Government Bureau of Meteorology Queensland

PRIORITY

FLOOD WARNING FOR THE LOCKYER, BREMER, WARRILL AND BRISBANE RIVER BELOW WIVENHOE INCLUDING BRISBANE CITY Issued at 4:06 AM on Tuesday the 11th of January 2011 by the Bureau of Meteorology, Brisbane.

The main flood waters in the Lockyer Creek are now arriving at Lyons Bridge, with strong stream rises expected during Tuesday.

Wivenhoe dam is providing significant mitigation of upper Brisbane floods. River flows from the Bremer and Lockyer catchments combined with releases from Wivenhoe dam are expected to increase levels in Brisbane during Tuesday.

At the Brisbane City Gauge, minor flood levels of about 2.1 metres are expected with the afternoon high tide on Tuesday and levels of about 3 metres are expected with the high tides on Wednesday causing moderate flooding.

(3 metres at the Brisbane City gauge is about 1.5 metres higher than the highest tide of the year at this location).

#### LOCKYER CREEK:

Extremely heavy rainfall during Monday led to extreme rises in the Lockyer Creek catchment and Laidley Creek at Mulgowie. Record flood levels of 18.92 metres were recorded at Gatton Monday evening before the station failed. This level was well above the previous record peak of 16.33 metres from the February 1893 flood.

The main flood waters are currently arriving at Lyons Bridge, with strong stream rises expected in the next few hours. The Lockyer Creek at Glenore Grove peaked at 14.60 metres at 11:30pm, which is 0.3 metres below the 1974 flood.

Renewed stream rises have commenced in Lockyer Creek at Lyons Bridge with a peak between 16 and 16.5 metres expected Tuesday morning. This is likely to be similar in level to the 1996 flood.

#### BREMER RIVER:

The Bremer River at Walloon has exceeded the moderate flood level. The Bremer River at Rosewood peaked at 5.8 metres around midnight Monday.

The Bremer River at Ipswich is expected to reach about 12.7 metres on Tuesday afternoon. Higher levels are possible.

#### WARRILL CREEK

Warrill Creek at Amberley peaked at 5.98 metres around 9pm Monday.

#### MIDDLE AND LOWER BRISBANE:

Moderate flooding is developing at Savages Crossing and at Mt Crosby Weir.

At the Brisbane City Gauge (lower end of Edward Street and at Thornton Street), minor flood levels of about 2.1 metres are expected with the afternoon high tide on Tuesday and levels of about 3 metres are expected with the high tides on Wednesday causing moderate flooding.

(3 metres at the Brisbane City gauge is about 1.5 metres higher than the highest tide of the year at this location).

#### Predicted River Heights/Flows:

Ipswich: Reach about 12.7 metres (major) during Tuesday afternoon.

Moggill: Reach about 12 metres (minor) during Tuesday afternoon.

Jindalee: Reach about 7 metres (minor) overnight Tuesday.

Brisbane: Reach about 2.1 metres (minor) with the afternoon high tide on Tuesday. Reach about 3 metres (moderate) with the high tides on Wednesday.



(3 metres at the Brisbane City gauge is about 1.5 metres higher than the highest tide of the year at this location).

Further rises are possible at all four locations depending on further rain.

Next Issue:

The next warning will be issued at about 8am Tuesday.

Latest River Heights:

Lockyer Ck at Helidon #	12.68m steady	03:02 PM MON 10/01/11
Flagstone Ck at Brown-Zirbels Rd *	3.49m falling	02:10 AM TUE 11/01/11
Sandy Creek at Sandy Creek Road #	2.15m falling	03:19 AM TUE 11/01/11
Ma Ma Ck at Harm's *	3.26m rising	02:30 AM TUE 11/01/11
Tenthill Ck at Tenthill *	5.57m rising	02:40 AM TUE 11/01/11
Lockyer Ck at Gatton #	18.92m rising	06:30 PM MON 10/01/11
Laidley Ck at Mulgowie *	6.39m rising	02:20 AM TUE 11/01/11
Laidley Ck at Laidley	8.7m falling slowly	10:00 PM MON 10/01/11
Laidley Ck at Showground Weir #	7.84m rising	03:25 AM TUE 11/01/11
Laidley Ck at Warrego Hwy *	6.41m rising	02:00 AM TUE 11/01/11
Lockyer Ck at Glenore Grove #	13.8m falling	03:24 AM TUE 11/01/11
Lockyer Ck at Lyons Br #	15.55m rising	03:23 AM TUE 11/01/11
Lockyer Ck at Rifle Range Rd *	15.39m rising	02:40 AM TUE 11/01/11
Lockyer Ck at O'Reilly's Weir #	18m falling	03:28 AM TUE 11/01/11
Brisbane R at Lowood Pump Stn #	15.93m falling	03:31 AM TUE 11/01/11
Brisbane R at Savages Crossing #	15.89m rising	03:29 AM TUE 11/01/11
Brisbane R at Burtons Br #	12.22m rising	03:29 AM TUE 11/01/11
Brisbane R at Kholo Br #	7.99m rising	03:29 AM TUE 11/01/11
Brisbane R at Mt Crosby #	15.82m steady	03:30 AM TUE 11/01/11
Brisbane R at Mt Crosby #	14.08m falling	04:39 PM MON 10/01/11
Brisbane R at Colleges Crossing #	13.91m rising	03:32 AM TUE 11/01/11
Bremer R at Rosewood#	5.56m falling	03:11 AM TUE 11/01/11
Bremer R at Five Mile Br Walloon #	6.4m rising	03:15 AM TUE 11/01/11
Warrill Ck at Greens Rd Amberley #	5.84m falling	03:29 AM TUE 11/01/11
Bremer R at One Mile Br #	13.75m rising	03:31 AM TUE 11/01/11
Bremer R at Hancocks Br Brassall #	11.33m rising	03:22 AM TUE 11/01/11
Bremer R at Ipswich #	8.55m rising	03:31 AM TUE 11/01/11
Brisbane R at Moggill #	7.07m rising	03:29 AM TUE 11/01/11
Brisbane R at Jindalee Br #	4.5m rising	03:29 AM TUE 11/01/11
Brisbane R at City Gauge #	1.4m falling	03:15 AM TUE 11/01/11

\*automatic station

Warnings and River Height Bulletins are available at <http://www.bom.gov.au/qld/flood/> .  
Flood Warnings are also available on telephone 1300 659 219 at a low call cost of 27.5 cents, more from mobile, public and satellite phones.

-----Safe Stamp-----

Your Anti-virus Service scanned this email. It is safe from known viruses.

For more information regarding this service, please contact your service provider.

**Robert Drury**

Dam Operations Manager

Water Delivery

Queensland Bulk Water Supply Authority trading as Seqwater



Swimming in weirs and  
flowing water is FA1

**rethink**



Ph [REDACTED]

Wivenhoe Dam, Brisbane Valley Highway, via Fernvale Q4306 Australia

PO Box 37, Fernvale QLD 4306

Website | [www.seqwater.com.au](http://www.seqwater.com.au)

Important information: This email and any attached information is intended only for the addressee and may contain confidential and/or privileged information. If you are not the addressee, you are notified that any transmission, distribution, or other use of this information is strictly prohibited. The confidentiality attached to this email is not waived, lost or destroyed by reasons of mistaken delivery to you. If you have received this email in error please contact the sender immediately and delete the material from your email system. QLD Bulk Water Supply Authority ABN75450239876 (Trading as Seqwater).

---

This email, together with any attachments, is intended for the named recipient(s) only; and may contain privileged and confidential information. You understand that any privilege or confidentiality attached to this message is not waived, lost or destroyed because you have received this message in error. If received in error, you are asked to inform the sender as quickly as possible and delete this email and any copies of this from your computer system network. If not an intended recipient of this email, you must not copy, distribute or take any action(s) that relies on it; any form of disclosure, modification, distribution and/or publication of this email is also prohibited.

While all care has been taken, the SEQ Water Grid Manager disclaims all liability for loss or damage to person or property arising from this message being infected by a computer virus or other contamination. Unless stated otherwise, this email represents only the views of the sender and not the views of the SEQ Water Grid Manager and/or the Queensland Government.



## TECHNICAL SITUATION REPORT

TSR Number	W38	Date of TSR release	11.1.2011	Time of TSR release	6.30am
------------	-----	---------------------	-----------	---------------------	--------

### Seqwater status of inflows and dam operations

*Current status but could change based on inflows or rainfall.*

Current objectives	<ul style="list-style-type: none"> <li>Maintain releases to keep Wivenhoe below RL74 at which significant releases need to be made to ensure the dam security and minimise flood impacts downstream if possible</li> </ul>
Strategy	<ul style="list-style-type: none"> <li>Maintain current release of 2750cumecs as long as possible but it may need to be increased</li> <li>Close sluices at Somerset Dam to store more water however will affect upstream areas.</li> <li></li> </ul>
Key considerations	<div>Storage levels: Above FSL</div> <hr/> <div>Inflows: Inflows expected around 1,500,000ML which is close to 1974 event.</div> <hr/> <div>Rainfall: Continuing</div> <hr/> <div>Lockyer/Bremer: Monitoring their inflows</div> <hr/> <div>Brisbane River: Impact as below.</div>

### Rainfall

Rainfall continues in the North Pine Dam, Somerset Dam and Wivenhoe Dam catchments. Isolated falls in the Upper Brisbane River of up to 125 mm have been recorded with widespread falls of 40 to 70 mm in the Somerset Dam catchment. This rainfall will increase inflows into the dam.

There has also been 20 to 60 mm in the Lockyer Creek catchment in the last 12 hours with falls of up to 30 mm in the Bremer River.

A severe weather warning remains current for heavy rainfall in the dam catchment areas. The QPF issued by BOM at 16:00 estimates rainfalls for the 24 hours to 10:00 Tuesday as North Pine Dam (25mm to 50mm, with isolated falls to 100mm); Wivenhoe/Somerset Dam Catchments (25mm to 50mm, with isolated falls to 100mm).

#### North Pine Dam (Full Supply Level 39.60 m AHD)

The dam level is 39.80m AHD and has commenced rising again (storing 4,400ML above FSL). Five gates are open releasing 177 m3/s. The inflow into the dam since the commencement of the event is 77,000 ML. Estimated event volume is 88,000 ML assuming no further rainfall. Releases from the dam will continue until at least Wednesday 12 January 2011.

#### Somerset Dam (Full Supply Level 99.00 m AHD)

The dam level is 103.27m AHD and falling slowly. Peak inflow to the dam is estimated to be about



4,200 m<sup>3</sup>/s. Total discharge into Wivenhoe Dam is currently 1400 m<sup>3</sup>/s and this discharge will be decreased in the next few hours to be around 500 m<sup>3</sup>/s later on Tuesday. This is to ensure that the combined flood mitigation capacity in Somerset and Wivenhoe Dam is maximized.

The dam level peaked at 103.52m AHD at 19:00 on Monday 10 January 2011, (unless further significant rainfall is experienced). Areas around Kilcoy will continue to be adversely affected.

#### **Wivenhoe Dam (Full Supply Level 67.00 m AHD)**

The dam level is 73.51m AHD and rising at about 25 mm/hour. Releases from the dam have been held at a rate of 2,750 m<sup>3</sup>/s since 19:30 hours on Monday 10 January 2011. Outflows into the Brisbane River from both Lockyer Creek and the Bremer River are also increasing.

The BoM has provided further advice about the flash flooding experienced in the upper areas of Lockyer Creek. The rainfall responsible for this event was not observed at any rainfall stations but it is considered to be extreme. Flood levels in the Lockyer Creek catchment will exceed maximum recorded levels in some stations in the upper catchment. This flow will result in increases in Brisbane River levels below the junction of Lockyer Creek.

Five radial gates are currently open at the dam releasing about 2,750m<sup>3</sup>/s into the Brisbane River. At this stage, the dam will reach just over 74.0m AHD during Tuesday evening.

Above EL 74.0m AHD the objective for dam operations is to maintain the security of the dam and minimise downstream flood flows if possible.

If further rainfall occurs, dam releases may need to be increased further and this may result in river flows in the lower Brisbane River approaching or exceeding 5,000m<sup>3</sup>/s.

#### **Impacts downstream of Wivenhoe Dam**

The projected Wivenhoe Dam releases combined with Lockyer Creek flows and local runoff will mean that all crossings downstream of Wivenhoe (Twin Bridges, Fernvale, Savages Crossing, Burtons Bridge, Kholo Bridge, Mt Crosby Weir and Colleges Crossing) will be adversely impacted until at least Sunday 16 January in varying degrees.

Water levels in the lower Brisbane River will be impacted by the combined flows of Lockyer Creek, Bremer River, local runoff and releases from Wivenhoe Dam.

The BoM will provide further information regarding the magnitude of the flash flood event occurring in Lockyer Creek early Tuesday morning. Consideration was given to modifying the releases from Wivenhoe Dam to try to moderate the peak flows emanating from Lockyer Creek but the rainfall in the past 12 hours in the catchment above the dam makes this option not possible. Therefore instead of decreasing releases to accommodate the Lockyer Creek flows, the strategy will endeavour to maintain the current releases until Lockyer Creek peaks.

#### **Outlook**

Heavy rainfall continues throughout South East Queensland and the situation could deteriorate over the next 24 hours. The flood operation centre will continue to monitor the situation and provide situation reports every six hours until the situation stabilizes.

Seqwater Technical Officer name

Robert Drury

Seqwater Technical Officer position title

Dam Operations Manager

## BoM assessment

*(consisting of references to latest Flood Warning for the Brisbane River and other relevant Bureau forecasts and warnings (e.g. weather/rain forecasts, Tropical Cyclone Warning etc) and other updates/comments if needed)*

BoM has been advised.

BoM Technical Officer name	Peter Baddiley
BoM Technical Officer position title	
BoM Technical Officer contact details	flood.qld@bom.gov.au

## Brisbane City Council (BCC) assessment

*(to include predicted local inundation areas and depths of inundation based on the information)*

Council has been advised of the current status.

BCC Technical Officer name	Chris Lavin
BCC Technical Officer position title	Disaster Operations Manager
BCC Technical Officer contact details	

## Ipswich City Council (ICC) assessment (if required)

*(to include predicted local inundation areas and depths of inundation based on the information)*

Council has been advised of the current status.

ICC Technical Officer name	Tony Trace
ICC Technical Officer position title	Local Disaster Response Coordinator
ICC Technical Officer contact details	

## Somerset Regional Council (SRC) assessment (if required)

*(to include predicted local inundation areas and depths of inundation based on the information)*

Council has been advised of the current status.

SRC Technical Officer name	Tony Jacobs
SRC Technical Officer position title	Local Disaster Response Coordinator
SRC Technical Officer contact details	

Collated and distributed by (Agency)

Contact Officer signature	
Contact Officer name	Rob Drury
Contact Officer position title	Dam Operations Manager

Next TSR due	Date	11.1.2011	Time	PM	or Event	
--------------	------	-----------	------	----	----------	--



**Karen Cowell**

---

**From:** Wally Kearnan  
**Sent:** Tuesday, 11 January 2011 11:50 AM  
**To:** Paul Sariban; Rachel Lunnon; Bruce Visser; Sally French  
**Cc:** Ken Smith; 'jo.bad'; [REDACTED] Annette Whitehead; David Hourigan; Adrian Jeffreys; Christine Castley  
**Subject:** RE: Request for Meeting with Task Force - Recovery

Colleagues,

I will respond on DPC's behalf.

Is anyone not available on Friday between 1 and 4pm? I have booked the DG's Large Conference Room on level 15 for the meeting.

If you are not available please nominate an alternate. ED's welcomed.

Cheers

**Wally Kearnan**  
Rural Advisor  
Office of the Director-General  
Department of the Premier and Cabinet

Telephone [REDACTED]

Email: [REDACTED]

Executive Building Floor 15  
100 George Street Brisbane QLD 4000  
PO Box 15185 City East QLD 4002

Tomorrow's Queensland: strong, green, smart, healthy and fair - [www.towardQ2.qld.gov.au](http://www.towardQ2.qld.gov.au)

---

**From:** Flood Recovery Taskforce  
**Sent:** Tuesday, 11 January 2011 10:15 AM  
**To:** Linda Apelt (DG Communities); 'bette.kill'; [REDACTED] 'ian.fletcher'; [REDACTED] Mal Grieron; 'jack.z.noye'; [REDACTED] 'david.m.stewart'; [REDACTED] 'debbie.best'; [REDACTED] 'john.bradley'; [REDACTED] 'Natalie.macdonald'; [REDACTED]  
**Cc:** 'Bruce.visser'; [REDACTED]; Paul Sariban; Wally Kearnan; Rachel Lunnon; 'Bruce.grady'; [REDACTED] 'statercoverycommitte'; [REDACTED]; 'recoverytaskforce'; [REDACTED] Flood Recovery Taskforce  
**Subject:** Request for Meeting with Task Force - Recovery  
**Importance:** High

Dear Sir/Madam,

In order for Task Force – Recovery (Task Force) to deliver the draft *Rebuilding Queensland Road Map (RQRM)* to the State Emergency and Security Council on Monday 24 January 2011 at 9.00 am, it is necessary for Task Force members to meet with the Chairs (or designated representative), and their staff, of the five functional sub-committees responsible for recovery and rebuilding, and with the staff of DG DPC for Public communications advice.

Your contact details have been provided from the office of the State Disaster Recovery Coordinator.

The purpose of this meeting is to:

1. Identify and confirm each Department's mission to support recovery activities and rebuild Queensland,
2. Identify key tasks to achieve the Department's mission,
3. Identify challenges that may be encountered, with emphasis on capability shortfalls or surpluses,
4. Identify the Department's concept of operations to achieve the tasks associated with recovery activities and rebuilding Queensland, and
5. Identity any information gaps that may exist.

Members of the Task Force would attend to a meeting room (with PowerPoint facilities) nominated by your office.

The proposed agenda for the three hour meeting period is:

5 mins	Introduction by Task Force members
5 mins	Introduction by Functional sub-committee members
50 mins	Discussion around meeting purpose.
15 mins	Break
1hr 30 mins	<i>Rebuilding Queensland Road Map.</i>
15 mins	Wrap up

As this information is required to enable further planning and to enable a Cabinet submission to be delivered by Fri 21 January, the following schedule is proposed:

Wed 12 Jan 9.00 am – 12.00 pm: Department of Communities

Wed 12 Jan, 1.00 pm – 4.00 pm: Department of Employment Industry Development and \nnovation

Thu 13 Jan, 9.00 am – 12.00 pm: Department of Works

Thu 13 Jan, 1.00 pm – 4.00 pm: Department of Transport and Main Roads

Fri 14 Jan, 9.00 am – 12.00 pm: Department of Environment and Resources

Fri 14 Jan, 1.00 pm – 4.00 pm: Department of Premier and Cabinet

While it is appreciated that all departments are extremely busy with the current situation and the effort to rebuild QLD, your support in this matter is greatly appreciated.

Your early advice by close of business today, Tuesday 11 January on the suitability of the proposed timings and the address for the meetings would be greatly appreciated. My point of contact for this matter is Jo Beadle, on telephone [REDACTED] or email [REDACTED]

The short notice of this requirement is regretted but is unavoidable.

Chris Field  
Colonel  
Task Force - Recovery

## Karen Cowell

---

**From:** Fletcher, Ian  
**Sent:** Tuesday, 11 January 2011 2:37 PM  
**To:** Ken Smith  
**Subject:** Re: Maintaining Responsiveness during Flooding

Ken,

Thanks. An important and helpful message, which will be well-received.

Ian.

---

**From:** Ken Smith  
**To:** 'alex.beavers'; Fletcher, Ian;  
'graeme.newton'; 'Jack Noye';  
'terry.wall'; 'KILL Bette';  
'philip.reed'; Mick Reid  
'lyn.mckenzie';  
'Bob Atkinson (Queensland Police)'; 'Jim  
'McGowan'; 'natalie.macdonald';  
**Cc:** Margaret Allison; Gerard Bradley  
'David.M.Stewart'; 'john.bradley';  
<john.bradley>; 'Linda Apelt (DG Communities)'; <Linda.Apelt>;  
'julie.grantham'; Mal Grierson  
'Lynn Pramberg'; Mandy Bird  
'Diane.Fahe'; Conaty,  
Paula; 'tracy.schneider'; 'Donna.m.crawley';  
'Williams Lynette'; Jessica Redman  
'Helen Batchelor';  
'kylie.robins'; 'Jasmine Love';  
'Trish Nielsen'; 'Ann.lane';  
'Lennon.fiona';  
'Doris.galea'; 'Cathy.cross';  
<Cathy.cross>;  
**Sent:** Tue Jan 11 14:31:29 2011  
**Subject:** Maintaining Responsiveness during Flooding

Dear Colleagues,

Due to the significant risk of localised flooding in the Brisbane area, I understand that a number of staff members from your departmental service delivery functions and portfolio agencies have been advised to leave their place of work and make their way home, because of delays being experienced in getting out of the city.

With significant rainfall predicted to continue in the South East, at the same time as normal season peak tides, there is some risk of inundation of low lying areas around the CBD over the next couple of days. In addition, it is appreciated that some staff may have difficulties in getting to work.

Although these are difficult circumstances, it is expected that all departments and government agencies will follow their business continuity plans, and ensure that service delivery to the public is maintained. Please ensure that your department or agency is still able to provide government services to the community. If essential staff are on leave at the moment, it would be appreciated if they could return to duty.

If your office is directly affected by the flooding we need to be able to establish a base at another location, please contact the Government Office Accommodation Unit in DPW – Ms Karen Lyon-Reid on telephone [REDACTED] or [REDACTED] who will be able to assist



A message suitable for passing on to your staff and other agencies is attached.

Regards

Ken Smith and Margaret Allison

**Ken Smith**

Director-General

Department of the Premier and Cabinet

Phone: [REDACTED]

Email: [REDACTED]

**Tomorrow's Queensland: strong, green, smart, healthy and fair** - [www.towardQ2.qld.gov.au](http://www.towardQ2.qld.gov.au)

**Please consider the environment before printing this email**

**Message for staff**

Dear colleagues

Due to the significant risk of localised flooding in the Brisbane area, I understand many staff have been advised to leave their place of work and make their way home, because of delays being experienced in getting out of the city.

With significant rainfall predicted to continue in the South East, at the same time as normal season peak tides, there is some risk of some flooding of low lying areas around the CBD over the next couple of days. In addition, it is appreciated that some staff may have difficulties in getting to work.

I would encourage staff not to panic in these circumstances, and to seek advice from reputable sources to make informed judgments about whether travel to work is possible. If you are unable to attend work because of access issues, please advise your line manager at the earliest opportunity.

It is also vital to ensure that we continue to carry out our responsibilities as public servants to deliver services to the community. Although some services may be impacted by the flooding event, it is important that we make any necessary contingency arrangements to ensure service delivery continues. This is an anxious time for many residents of South East Queensland so it is particularly important that we are available to deliver the services they require.

Regards,

\*\*\*\*\*DISCLAIMER\*\*\*\*\*

The information contained in the above e-mail message or messages (which includes any attachments) is confidential and may be legally privileged. It is intended only for the use of the person or entity to which it is addressed. If you are not the addressee any form of disclosure, copying, modification, distribution or any action taken or omitted in reliance on the information is unauthorised. Opinions contained in the message(s) do not necessarily reflect the opinions of the Queensland Government and its authorities. If you received this communication in error, please notify the sender immediately and delete it from your computer system network.

-----  
This email is intended only for the addressee. Its use is limited to that intended by the author at the time and it is not

to be distributed without the author's consent.

Unless otherwise stated, the State of Queensland accepts no liability for the contents of this email except where subsequently confirmed in writing. The opinions expressed in this email are those of the author and do not necessarily represent the views of the State of Queensland. This email is confidential and may be subject to a claim of legal privilege.

If you have received this email in error, please notify the author and delete this message immediately.

-----

-----

**Karen Cowell**

---

**From:** Steven Dunn  
**Sent:** Tuesday, 11 January 2011 8:41 PM  
**To:** cc: DisasterManagement; Alistair Dawson; Andrew Somerville; bob.reilly; Brett Harrison; Pointing Brettm; Bruce Grady; Chris Broomfield; Colonel Luke Foster; corinne.mulholland; DCS Media; Debbie Best; Desley Boyle; Eddie Bennet; Peter Twomey; Robbie Medlin; Robert Bundy; Shane Wood; Warren Bridson; Wayne Coutts; Wayne Preedy; Gavin Trembath; Gerard Rabelink; Addie Zannes; Florence Fang; Francesca Adrienne; John Arrowsmith; Mark Wallace; Peter Timmers; QFRS GIS Unit; Richard Webb; Grant Cassar (ADF); Greg Eustace; Iain Macculloch (EMQ Kedron); Iain MacKenzie; Ian Fletcher; Ian Mitchell; Ian Stewart (QPS); Ian Jennings; Jade Thompson; Jayne Barnes (QAS); Jeff Cheadle; Jim McGowan; John Gaskin.com.au; John Ryan; Joshua O'Keefe; Kate van Poelgeest; Ken Smith; kimberley gardiner; Kirsten Roos; Lance McCallum; Lee Johnson; Leo McNamara; Liam Ferney; Mark Dole; Mark Roche (QFRS); Mark Symons; Max Smith publicworks; Men Frisby; Michael Hahn (ADF); Michael Kinnane; Adam.Shortma; Andrew Goodman; betty kiernan; corinne.mulholland; david.smith; Kate.Lennox; Melissa.Patch; Neil Roberts; scott.chandler; tim.mulherin; Zac Skyring; Natalie MACDONALD publicworks; Neil.Roberts; Owen Sadler (ADF); Patrick Byrne; Paul Lucas; Paul Hobbs; Paul Lucas; Pauline Evans; Peta Robertson; Peter Cahill; Peter Twomey; Peter Warrener; Peter Willett (AG); peter.artemio; QPS Media; Rai Whitten; hahn.richard; Robbie Medlin; Robert Bundy; Rodney Walz; Sarah Abbott; SDCC Kedron; SDCCOPS; SES Deployments; Shane Chelepy; Shane Wood; socc; socc; Susan Grantham; Trevor VanDam; Warren Bridson; B Hanbidge; Brett pointing; Pointing Brettm; ddc.bundaberg; DDC.Cairns; DDC.Charleville; DDC.Dalby; DDC.Gladstone; DDC Gold Coast; DDC.Gympie; DDC.innisfail; DDC Ipswich; DDC.Logan; DDC.Longreach; DDC.Mackay; DDC.mareeba; DDC.Maryborough; DDC.Redcliffe; DDC Rockhampton; DDC.Roma; DDC Sunshine Coast; DDC.Toowoomba; DDC.Townsville; powers.noel; DDC.Warwick; DDC.Brisbane; DDC.Mountisa; henderson.andrew; Peter Martin; Alistair Dawson; Brad Smith; Bruce Gunn; Carolyn Parsons; Craig Bartlett; David Eastman (DIP); DERM Generic email; Don Bletchly; Fiona Ferrier; graham.atkins; Greg Eustace Health; Ian Dunn (ADF JOSS); Irina Stankovska; jackie.mooney; Jeff Shelberg; John Cawcutt; john.rossite; Justin Fitzgerald; ksullivan; michael.boyle; Michael Dart; Michael Dickinson; Michael Pecic; Michael Shapland; Neville.MOC; noel.gillard; norm.archer; Patrick Byrne; patrick.j.quirk; Paul Adcock; Peta Robertson; peter.allen; QAS R5 South East Area Director; Peter Dunn; phil.carney; Phil Nickerson; russellhoward; sbartlett; State DC Group; trevor.dann; Trevor Leverington; Warren Bridson; Aaron Groves; Anila.R.Fredericks; Bernard Trembath; Bill Date; Conrad Adams; Daniel Altoft; Daniel Young; David Boulton; David Eastman; David Hermann; J.Davidson; john.g.wright; john.rossite; Iratz@; Michael Dart; Michael Franks; Paul Dimech; hahn.richard; Robert Schwartz; Scott Leonard; Sean Kenny; Steve Waddell; g.holcombe; b.rolstone  
**Subject:** SDCC Teleconference at 11:00 hrs on Wednesday 12 January 2011 for Queensland Flooding

Good Evening,



You are invited to participate in a Teleconference hosted by the SDCC in relation to the current Queensland floods.

The details of the teleconference are as follows:

**Date:** Wednesday 12 January 2011

**Timing:** 11:00 hrs

**Dial-in Instructions:**

- Please call 5 minutes prior to teleconference commencement;
- Dial [REDACTED] if in Brisbane, otherwise dial [REDACTED]
- When prompted, enter [REDACTED] [Conference Code] # [hash];
- Follow the prompts to state your name and agency details;
- To mute your phone, enter \* [star] and then 6;
- To un-mute your phone, enter # [hash] and then 6.

=====

The format of SDCC teleconferences is below.

DCC's, agencies and the Bureau are again asked to prepare with this agenda in mind.

**NB: Attention DDCs:** Please provide the pre-meeting details required for the following affected Disaster Districts:

**Rockhampton, Roma, Gladstone, Bundaberg, Maryborough, Dalby, Gympie, Sunshine Coast, Redcliffe, Brisbane, Roma and Logan.**

**Pre meeting:** affected Disaster Districts **are requested to forward** statistics as per the tables below to SDCC **by 1030.**

A reply to this email with the table complete will be fine.

Evacuation Centres	
Locations	Number of evacuations to centres

<b>Flooding Effects</b>	<b>External Flooding (yard and under house)</b>	<b>Internal flooding (across floorboards)</b>
Number of housing inundations		
Number business inundations		

1. Welcome and apologies

2. State weather and Hydrology report: BoM

Impact Brief by affected districts. **Rockhampton, Roma, Gladstone, Bundaberg, Maryborough, Dalby, Gympie, Sunshine Coast, Redcliffe, Brisbane, Roma and Logan.**

DDC report:

- Utilities (power, water, telecoms)
- Transport Infrastructure (access)
- Major issues;

- Now
- the next 24 hours

- Projected resupply requirements

Agency briefings - by exception

- Department of Communities
- Department of Transport and Main Roads
- Queensland Health
- Public Works
- Department of Employment Economic Development and Innovation

Mayor's Comment

Questions

4. Other District reports by exception; North to South; coastal followed Inland.

5. Next meeting

All reports are to be brief and succinct and if there is no relevant information for input, members should advise 'nil to report'.

=====

### ***Teleconference Etiquette:***

Please adhere to the following teleconference etiquette guidelines:

- Please *announce your name and where you are from prior to speaking* during the teleconference and when first dialling into the teleconference;
- Please *mute your phone* (if possible) when not talking;
- Please *do not place your phone on 'HOLD'* as any on-hold messages or music is audible during the teleconference;
- If phone muting is not possible, please *minimize any background noise* during the teleconference;
- If using a mobile phone to dial in, please *avoid (if possible) use of the hands-free speaker function* to minimize background noise;
- Please ensure mobile phone devices are kept away from speaker phones to reduce interference during the teleconference.

Regards

**Watch Desk Officer, State Disaster Coordination Centre**  
Emergency Management Queensland | Department of Community Safety  
Level 2, Block E, Emergency Services Complex, Kedron, Queensland  
**Phone:** [REDACTED] **Email:** [REDACTED]

This correspondence is for the named persons only. It may contain confidential or privileged information or both. No confidentiality or privilege is waived or lost by any mis transmission. If you receive this correspondence in error please delete it from your system immediately and notify the sender. You must not disclose, copy or relay on any part of this correspondence, if you are not the intended recipient. Any opinions expressed in this message are those of the individual sender except where the sender expressly, and with the authority, states them to be the opinions of the Department of Community Safety, Queensland.

All reasonable precautions will be taken to respect the privacy of individuals in accordance with the Information Privacy Act 2009 (Qld). Details on how personal information may be used or disclosed by the Department of Community Safety, Queensland are available from [www.communitysafety.qld.gov.au/info/privacy.htm](http://www.communitysafety.qld.gov.au/info/privacy.htm)



## Karen Cowell

From: Steven Dunn [REDACTED] on behalf of SDCC [REDACTED]  
Sent: Tuesday, 11 January 2011 11:04 PM  
To: ccc [REDACTED] Aaron Minos; Adam Shortman; Alistair Dawson; Andrew Fraser; Andrew Somerville; bette kill; bob.reilly [REDACTED] Brett Harrison; Pointing Brettm; Bruce Grady; Chris Broomfield; CIS Health; Colonel Luke Foster; corinne.mulholland [REDACTED] Craig Mills; David Smith; DCS Media; Debbie Best; Desley Boyle; DisasterManagement [REDACTED] Edmund Burke; Eddie Bennet; Peter Twomey; Robbie Medlin; Robert Bundy; Shane Wood; Warren Bridson; Wayne Coutts; Wayne Preedy; Flood Recovery Taskforce; Gavin Trembath; Gerard Rabelink; Addie Zannes; Florence Fang; Francesca Adrienne; John Arrowsmith; Mark Wallace; Peter Timmers; QFRS GIS Unit; Richard Webb; Glenn Walker; Grant Cassar (ADF); Greg Eustace Health; Harry.VENMANS [REDACTED] Hugh O'Brien; Iain Macculloch (EMQ Kedron); Iain MacKenzie; Ian Fletcher; Ian Mitchell; Ian Stewart (QPS); Ian Jennings; Jade.Thompson; Janet Born; Jayne Barnes (QAS); Jeff Cheadle; Jim McGowan; John Gaskin [REDACTED] John Ryan; Joshua O'Keefe; Kate van Poelgeest; Kathy Brown; Ken Smith; kimberley gardiner; Kirsten Roos; Lance McCallum; Lee Johnson; Leo McNamara; Liam Ferney; Lucas Mckennariey (ADF); Mark Dole; Mark Roche (QFRS); Mark Symons; Matt Lipsett; Max Smith publicworks; Meg Frisby; Melissa Patch; Michael Hahn (ADF); Michael.Kinnane; Minister's Office; Natalie MACDONALD publicworks; NSW SEOC; Owen Sadler (ADF); owen.paulson [REDACTED] Owen Paulson; Patrick Byrne; Paul Lucas; Paul Hobbs; Paul Lucas; Pauline Evans; Peta Robertson; Peter Cahill; Peter Twomey; Peter Warrener; Peter Willett (AG); peter.artemief [REDACTED] QFRS Special Ops; QPS Media; Rai Whitten; hahn.richard [REDACTED] Robbie Medlin; Robert Bundy; Rodney Walz; Roger Lye; Samuel Mitchell; Sarah Abbott; SDCC Kedron; SDCCINT; SDCCOPS; SES Deployments; SES Vic DO; Shane Chelepy; Shane Wood; SHECC; shecc [REDACTED] socc; socc [REDACTED] Susan Grantham; Tim Wiebusch Vic SES; Tracey Rees; Trevor VanDam; Warren Bridson; B Hanbridge; Brett pointing; Pointing Brettm; codd.brian [REDACTED] ddc.bundaberg [REDACTED]  
DDC.Cairns [REDACTED] DDC.Charleville [REDACTED]  
DDC.Dalby [REDACTED] DDC.Gladstone [REDACTED] DDC Gold Coast;  
DDC.Gympie [REDACTED] DDC.innisfail [REDACTED] DDC Ipswich;  
DDC.Logan [REDACTED] DDC.Longreach [REDACTED]  
DDC.Mackay [REDACTED] DDC.mareeba [REDACTED]  
DDC.Maryborough [REDACTED] DDC.Redcliffe [REDACTED] DDC  
Rockhampton; DDC.Roma [REDACTED] DDC Sunshine Coast;  
DDC.Toowoomba [REDACTED] DDC.Townsville [REDACTED]  
powers.noel [REDACTED] DDC.Warwick [REDACTED]  
DDC.Brisbane [REDACTED] DDC.Mountisa [REDACTED]  
henderson.andrew [REDACTED] Peter Martin; Adam Shortman; Alistair Dawson; Andrew Goodman; betty kiernan; Bruce Grady; Colonel Luke Foster; Corinne Mulholland; David Smith; DCS Media Officers; DisasterManagement [REDACTED] Graeme Newton (DIP); Iain Macculloch (EMQ Kedron); Iain MacKenzie; Ian Fletcher; Ian Mitchell; Jackie Mooney; Jim McGowan; karen.moss [REDACTED] Kate Lennox; Ken Smith; Melissa Patch; Michael Kinnane; Michael Shapland; Minister's Office; Neil Roberts; Owen Sadler (ADF); Patrick Byrne; Paul Lucas; PCC State Duty Officer; Peta Robertson; QPS Media; hahn.richard [REDACTED] Scott Chandler; SDCC Kedron; Shane Chelepy; Tim Mulherin; Trevor VanDam; Warren Bridson; Zachary Skyring; Eddie Bennet; Peter Twomey; Robbie Medlin; Robert Bundy; Shane Wood; Wayne Coutts; Wayne Preedy; Alistair Dawson; Brad Smith; Bruce Gunn; Carolyn Parsons; Craig.Bartlet [REDACTED] David Eastman (DIP); DERM Generic email; Don Bletchly; Fiona Ferrier; graham.atkins [REDACTED] Greg Eustace Health; Ian Dunn (ADF JOSS); Irina Stankovska; jackie.mooney [REDACTED]  
Jeff.Shelberg [REDACTED] John Cawcutt [REDACTED]  
john.rossiter [REDACTED] Justin Fitzgerald;  
ksullivar [REDACTED] michael.boyle [REDACTED] Michael Dart ;  
Michael Dickinson; Michael Pecic; Michael.Shapland [REDACTED]  
Neville.MOO [REDACTED] noel.gillard [REDACTED]  
norm.archer [REDACTED] Patrick Byrne; patrick.j.quirk [REDACTED]  
Paul.Adcock [REDACTED] Peta Robertson; peter.allen [REDACTED] Peter Chapman ; Peter Dunn; phil.carney [REDACTED]  
Phil.Nickerson [REDACTED] russellhoward [REDACTED]  
sbartlet [REDACTED] State DC Group; trevor.dann [REDACTED] Trevor Leverington ; Warren Bridson; Aaron Groves; Anila.R.Fredericks [REDACTED]  
Bernard.Trembath [REDACTED] Bill Date; Conrad Adams; Daniel Alfoft; Daniel Young;

**To:**

David Boulton; David Eastman; David.Hermann [REDACTED]  
J.Davidson [REDACTED] john.g.wright [REDACTED]  
john.rossiter [REDACTED] [REDACTED] Michael Dart;  
Mike franks; Paul Dimech; hahn.richard [REDACTED] Robert Schwartz; Scott  
Leonard; Sean Kenny; Steve Waddell; bette kill acting DG till 24 Jan 11; Bob Atkinson  
(Queensland Police); Pointing Brett; Bruce Grady; Colonel Luke Foster; David Stewart  
(DTMR); Deb Watkins SDMG QPS ; Gerard Bradley; Graeme Newton (DIP);  
greg\_hallam [REDACTED] lan.fletcher [REDACTED] Jeannette Young (Queensland  
Heath); Jim McGowan; John Bradley (DERM); Julie Grantham (DET); Ken Smith; Linda  
Apelt (DG Communities); Mal Grierson; Mick Reid [REDACTED]  
Natalie.MacDonald acting DG DPW till 18 Jan 11; Philip Reed; Ian Thomas  
DOC110111-015.pdf

**Attachments:**

Good Evening,

Please find attached SDCC Sitrep No 19 as at 20:00 hours in relation to the Central Coast Flooding December 2010.




Regards,

**Watch Desk Officer, State Disaster Coordination Centre**

Emergency Management Queensland | Department of Community Safety  
Level 2, Block E, Emergency Services Complex, Kedron, Queensland  
Phone: [REDACTED]

This correspondence is for the named persons only. It may contain confidential or privileged information or both. No confidentiality or privilege is waived or lost by any mis transmission. If you receive this correspondence in error please delete it from your system immediately and notify the sender. You must not disclose, copy or relay on any part of this correspondence, if you are not the intended recipient. Any opinions expressed in this message are those of the individual sender except where the sender expressly, and with the authority, states them to be the opinions of the Department of Community Safety, Queensland.

All reasonable precautions will be taken to respect the privacy of individuals in accordance with the Information Privacy Act 2009 (Qld). Details on how personal information may be used or disclosed by the Department of Community Safety, Queensland are available from [www.communitysafety.qld.gov.au/info/privacy.htm](http://www.communitysafety.qld.gov.au/info/privacy.htm)

 	<b>Situation Report</b> State Disaster Coordination Centre	 <b>Queensland Government</b>
<b>Event:</b> Central Coast Flooding December 2010		
<b>Daily SitRep No:</b> 019	<b>Time:</b> 20:00hrs	<b>Date:</b> 11/01/11
<b>Distribution:</b> Minister, Director-General, Executive Director		
<b>From:</b> State Disaster Coordination Centre – Kedron Phone: [REDACTED] Facsimile: [REDACTED] Email: [REDACTED]		

## 1. Statewide Summary

- The significant weather event that occurred in Toowoomba, the Lockyer Valley and Esk yesterday has now claimed 9 lives with 66 people still missing.
- **Brisbane and Ipswich are now preparing for major flooding over the next 48 hours**
- **A State-level Disaster Declaration has now been declared (details below)**
- There are 4,181 registered evacuees (total number of persons registered with Red Cross) as of 1500hours, Tuesday, 11 January 2011.
- Across the state, there are 1,020 houses inundated with water over floorboards, 5,988 with water in yards; 1,108 houses have been evacuated with 2,729 people currently evacuated. There are approximately 487 businesses affected.
- There are 28 evacuation centres operating across the state.
- Emergency Alerts issued today for **Caboolture & Burpengary (2), Ipswich and Dalby** all advising that the water is rising rapidly and to consider self-evacuation.

### Toowoomba & Lockyer Valley Significant Weather Event

- **Further significant rainfall occurred in areas of the Lockyer Valley. Conditions expected to improve of the next few days.**
- **QPS and Emergency Services continued to search for unaccounted people and continue recovery operations as weather permitted.**
- **Nine fatalities have been confirmed with 77 people still listed as missing.**
- **Extensive damage has occurred within the Lockyer Valley areas of Grantham, Laidley, Helidon, Withcott and Murphy's Creek. Inspection of most areas is unable to be completed due to isolation.**
- **Evacuations commenced at Forest Hill to the School of Arts and the Forest Hill State School. People at the School of arts are being airlifted to higher ground at Gatton due to rising floodwater.**
- **Further evacuations occurred at Laidley.**
- **A QPS Forward Command Post has been established at Murphy's Creek State School to cover matters at Murphy's Creek and Withcott.**
- **Oakey has experienced significant rises in Oakey Creek resulting in homes being inundated resulting in numerous evacuations to Toowoomba Grammar School.**
- **Toowoomba Airport is open as is the Oakey Army Aviation Base**
- **Withcott Water Treatment Plant is out of action. Bottled water is being provided to residents**
- **The Toowoomba LDMG has activated and a LDCC has been established.**



- Landslides have occurred on the Toowoomba Range completely blocking the Warrego Highway on the Range.
- Landslides have occurred on the New England Highway north of Toowoomba at Mt Kynoch. This has blocked the two north bound lanes. The two south bound lanes remain open and are being utilised as one lane in either direction.

## 2. Regional Reports

### 2.1 North Coast Region

#### **Caboolture**

- Evacuations are in progress this afternoon
- RSL Club Caboolture has opened its doors to take evacuees but number of people there unknown.

#### **Redcliffe Disaster District**

- Woodford, Kilcoy and Moore are isolated.
- 30 homes in Elimbah are isolated.
- Mudslide in Dayboro.
- 6 Houses evacuated at Dayboro, Strathpine Private Hospital
- Evacuations In progress Narangba, Strathpine (600) and Burpengary as well as 300 people from Bald Hills and 500 at Petrie Railway station (looking for where these people will go while QR work out a transportation strategy).
- Evacuation centres at the Dayboro Community Centre, Woodford Community Centre, and the Strathpine Community Centre.

#### **Gympie**

- Currently risk at Gympie is high with Mary River currently at 18.8 meters and falling slowly. The Bruce Hwy is completely closed to the south of Gympie and a diversion route is in place to the north. Kidd Bridge and Normanby Bridge remain closed
- Gympie CBD has stopped operating until the flood waters recede below 14M
- Gympie Southside emergency Services centre continues to operate and provide service to the affected community isolated from the rest of Gympie.
- Kingaroy, Murgon, Goomeri, Cherbourg, Nanango and Kilkivan townships remain isolated with highways into the town cut by floodwater.
- At 1500 hours there were 46 residences in the region affected by total inundation with a further 51 yards affected. 61 business affected by total inundation and 12 with external flooding.

#### **Maryborough**

- A Declaration of a Disaster Situation has been signed off for Maryborough.
- Approximately 20-30 houses with yards inundated.
- Three houses and ten businesses inundated.
- 12 people evacuated from caravan park.
- 5 businesses have been affected.
- Lamington Bridge remains underwater.
- Medical Centre established at Granville Hockey Club (doctors, registered nurses and QAS)
- QFRS have placed an appliance and crew at Granville.
- The Mary River was at 6.50 metres and rising.
- At 17m 13 businesses inundated in CBD.
- At 18m 33 businesses inundated in CBD.
- A facility to assist stranded tourists has been established at the Maryborough Neighbourhood Centre.
- The suburb of Granville and coastal communities of Marroom, Poona, Boonaroo & Tinnanbar remain isolated.

### **Cooloolo Coast**

- Tin Can Bay, Cooloolo Cove and Rainbow Beach are currently isolated but emergency services, council staff and local resources are available for assistance.

### **Bundaberg**

- 79 businesses affected
- 173 persons registered on NRIS.
- 8 outreach teams operating in the town.

### **Mundubbera**

- 1 Outreach team in town
- 22 houses have been evacuated.
- 73 people have self evacuated.

## **2.2 Central Region**

### **Emerald**

- Full recovery operations occurring at Emerald.
- 50 people staying in the evacuation centre (Emerald Agricultural College).
- 53 people in total evacuated.
- 1600 houses and 100% of business have been affected.
- 2 outreach teams are operating.
- Queensland Health is undertaking fogging to deal with insect plagues.
- 2,527 people have been registered as evacuees with Red Cross.

### **Rockhampton**

- Fitzroy River is slowly falling.
- Rail services are not operating.
- Barge operations from Gladstone to Rockhampton are continuing.
- The review and development of recovery strategies/action plans are continuing.
- Focus is continuing on ensuring communication strategies are in place to inform evacuees and community of response and recovery arrangements. **Council will provide 'clean up kits'.**
- Rockhampton Airport closed for approximately three weeks.
- An extensive public awareness campaign is currently being conducted throughout Rockhampton to advise residents of the recovery operations.

### **Theodore**

- The sewerage system is operating at Theodore however is not fully functioning as repairs are required on sewerage pumps. Currently there is space for 3-4 days of storage with current occupations levels before effluent will need to be discharged.
- Mains water has been restored to parts of Theodore however this water is not potable.
- Clean up of Theodore continues with assistance from QFRS, SES, and volunteers from QR.
- Residents of Theodore continue to be allowed to return to town between the hours of 0800-1600 hours to assess damage etc and continue clean up.
- Waste from Theodore is currently being trucked to Biloela for disposal. The temporary dump site approved at Theodore will not be utilized unless access to Biloela is cut.
- Insurance council has established a claims tent at Theodore (estimate approx 90 claimants in town)
- Evacuation centre is up and running at the RSL hall in Theodore and is being staffed by the Red Cross.
- Dept of communities 'one stop shop' has been established and payments will commence today.



## 2.3 South West Region (QPS Southern Region)

### Chinchilla

- LDCC will maintain operations providing assistance to the community.
- **Catchment area received up to 200 mm of rain and QPS are door knocking affected residences.**
- Focus is on clean up of dwellings and business premises.
- 23 persons are registered on NRIS.

### Condamine

- **Condamine River expected to reach 13M on Thursday.**
- Recovery Plan for Condamine is progressing as planned. A thorough clean up of dwellings and buildings is be in a co-ordinated approach with assistance of SES, Rural Fire Service, WDRC employees, State government employees and local volunteers. Support services are also in attendance or visiting on a regular basis.
- 8 houses and 6 people have been evacuated.
- 7 businesses have been affected.
- Removal of rubbish removed from buildings and flood debris will continue.
- Monitor water levels in Condamine River at the Chinchilla Weir and Condamine town. These water levels will affect road access to Condamine via the east and west. Access to Condamine is currently open to the west and to the south via Tara.
- New Zealand SES workers arrived in Condamine to assist recovery operations.

### Dalby

- **All roads in and out of Dalby are cut with the exception of the Warrego Highway from Dalby to Miles.**
- Myall Creek at Dalby is 3.19m and steady at 1200 hours.
- A further Emergency Alert Message, voice and SMS, were sent out this evening to communicate flood peak information to residents.
- **180 people in two evacuation centres and 299 registered as evacuees on NRIS.**
- 100 houses are inundated above habitable areas and 1750 yards inundated.
- 39 businesses currently inundated.
- Police presence to be maintained on both sides of the flooded Myall Creek with the second police base at the Dalby South State School (East side evacuation centre).
- DDCC will maintain operations indefinitely at this stage
- Local Disaster Management Group activated at 2100hrs 9/01/10.

### Dirranbandi

- The town remains isolated with no current issues. Expected to remain isolated for a few weeks.
- Nil issues or concerns; town calm; high visibility Police patrols being conducted
- Levee holding at present with 5.3 m of water surrounding town.

### St George

- River height is at **13.06m** and falling slowly.
- Levees are being monitored & supplemented as required.
- **Fuel supplies were delivered on 10.1.11**
- DDMG report no major issues

### Surat

- The Balonne River is **11.32m** and falling slowly
- Recovery operations are underway. Limited recovery phase expected.
- Business will return as normal once water subsides and road networks open; unknown time frame
- Preparations for mosquito fogging spraying in place
- 5 people evacuated and 2 houses affected.



### **Thallon**

- River height is 5.1m and falling
- Nil evacuation, rescues or inundations
- Preparations for mosquito fogging spraying in place
- Levee bank has been secured & is continually being inspected & monitored

### **Warwick**

- Evacuation notice has been provided to Warwick.
- Evacuation centre have been activated at WIRAC and Slade Campus in Warwick.
- SES have door knocked potential flood effected areas and businesses.
- WIRAC currently has 32 persons registered and Slade Campus has 90 persons registered mostly tourists.
- 40-50 houses inundated and up to 150 have been notified.
- 25 businesses have been impacted by flood waters.
- Local Disaster Management Group activated at 1800hrs 9/01/10.

### **Stanthorpe**

- Evacuation notices have been provided for Stanthorpe and evacuations are occurring.
- Evacuation Centre has been established at the Stanthorpe Civic Centre and a second evacuation has been opened at the Baptist Church in the event that the town is divided.
- SES has door knocked the potential flood effected areas.
- Water on runway at the Stanthorpe aerodrome, council to be contacted before landing.
- 30 houses have self evacuated.
- Due to the inundation of the Stanthorpe Sewerage Treatment Plant effluent has flowed into Quart Pot Creek. Council monitoring.

## **2.4 South East Region**

### **Ipswich DDC Area (Southern Region QPS)**

- Missing four year old child in the Marburg area.
- Significant rain has fallen in the catchment (excess of 150mm)
- Evacuation centres established at Ipswich, Toogoolawah RSL and show grounds, Lowood School Hall, Esk Hall, Mt Tarampa (private residence), Kilcoy Community Centre, Coominya Community Hall and Prenzlau Rural Fire due to road closures and evacuations. 360 people are staying at the above centres and include residents and travellers
- Significant release of water continues from Wivenhoe Dam causing closures on all major roads including Brisbane Valley Highway at Fernvale, Warrego Highway and Cunninham Highway. The road over Mt Crosby Weir and Colleges Crossing are also cut.

### **Hebel**

- Expected to peak on 16.01.2011.
- Township will be monitored until main body of water arrives; no inundations expected
- No evacuations or rescues
- Nil issues with re-supply at this stage but may become a concern if access is cut due to road closures.

### **Toogoolawah isolated.**

- 15 houses effected.
- 103 people in evacuation centre.

## **2.5 Brisbane Region**

- Peak events predicted 1400hrs Wednesday 12 January 2011.
- Wivenhoe Dam is at 74.31m – releases have not been increased at this stage (1600 11.01.10).
- Evacuation centres have been established at the Caboolture Library and RNA Showgrounds (no pets, enquiries continuing with RSPCA).
- Flooding on Caboolture line – 300 people stranded at Petrie, 600 at Strathpine and 500 at Baldhills.
- Port of Brisbane will be closed at midnight tonight for approximately 24 hrs.
- SES door knocking other residents in isolated areas Woodford and Kilcoy to identify any concerns.
- Arrangements in place to cater for travellers stranded in Woodford, Kilcoy and Moore due to Brisbane Valley Highway closure.

#### **Kilcoy**

- At 1500hrs township of Kilcoy was isolated due to flooding of the D'Aguiar Highway, in which the Kilcoy Creek Bridge sustained surface damage.
- The McAuley Lane Bridge at Sandy Creek has washed away, isolating some 30 people
- An ADF Black Hawke transported urgent medical supplies for Aloaka Lodge aged-care home.

### **3.0 SITREP AUTHORISATION**

Prepared by:	Intelligence Cell	Signed:	Date/ Time: 21:48 11.1.11.
Prepared by:	QPS Liaison Officer	Signed:	Date/ Time: 21:49 11.1.11
Approved by:	SDCC Room Manager	Sig	Date/ Time: 2150 11/1/11

**The Queensland Emergency Management Report (QEMR) update will be issued at 0500 hours, Tuesday 11 January 2011.**

**The next SDCC situation report will be issued at 1700 hours, Monday 10 January 2011.**

- Attachment 1: LDMG and DDMG Activation Status**
- Attachment 2: Declarations/Activations**
- Attachment 3: Transport Conditions**
- Attachment 4: Weather**
- Attachment 5: Agency Deployments**
- Attachment 6: Agency/Stakeholder Reports**
- Attachment 7: 132500 Statistics**

# **Attachment 1: LDMG and DDMG Activation Status**

ACTIVATION STATUS*	DISASTER MANAGEMENT GROUPS AND CENTRES
Stand up	SDCC
<b>DDMGs</b>	
Stand up	
Brisbane Gladstone Dalby Rockhampton Roma	Warwick Toowoomba Redlands Redcliffe
Lean Forward	Townsville Bundaberg
Alert	Cafrns Innisfall Mareeba Logan Gold Coast
Stand Down	Charleville
<b>LDMGs</b>	
Stand up	
Brisbane Goondiwindi Redlands Toowoomba Lockyer Valley Fraser Coast North Burnett Barcaldine Banana	Bundaberg Dalby Chinchilla Balonne Miles Rockhampton Maranoa Gympie Warwick
Lean Forward	South Burnett Sunshine Coast Brisbane City Council Gold Coast
Alert	Quillpie Moreton Sunshine Coast Western Downs Logan Scenic Rim
Stand Down	Ipswich Murweh Hinchinbrook Burdekin Charters Towers Townsville

## **\*Definitions**

Alert – Monitor situation; no action required.

Lean Forward – on stand by; prepared but not activated.

Stand up – activated.



## Attachment 2: Declarations/Activations (as at 1500 10/1/11)

### Disaster Declarations

The Minister for Police, Corrective Services and Emergency Services has approved the following State Level Disaster Declaration:

Disaster District	Date approved	Expiry Date
Brisbane (including Redlands)	11 January 2011	26 January 2011
Bundaberg	11 January 2011	26 January 2011
Dalby	11 January 2011	26 January 2011
Gladstone	11 January 2011	26 January 2011
Gold Coast	11 January 2011	26 January 2011
Gympie	11 January 2011	26 January 2011
Ipswich	11 January 2011	26 January 2011
Logan	11 January 2011	26 January 2011
Maryborough	11 January 2011	26 January 2011
Rockhampton	11 January 2011	26 January 2011
Roma	11 January 2011	26 January 2011
Sunshine Coast	11 January 2011	26 January 2011
Toowoomba	11 January 2011	26 January 2011
Warwick	11 January 2011	26 January 2011
Redcliffe	11 January 2011	26 January 2011

### Natural Disaster Relief and Recovery Arrangements (NDRRA)

The Minister for Police, Corrective Services and Emergency Services has recently approved the activation of the Natural Disaster Relief and Recovery Arrangements (NDRRA). The area defined for receipt of NDRRA relief measures is "*Communities within Queensland affected by heavy rainfall and associated flooding, November – December 2010*".

Commonwealth / State Natural Disaster Relief and Recovery Arrangements (NDRRA) have been activated for the following 50 locations as a result of weather events from November 2010 to January 2011:

LGA	Counter Disaster Operations	Personal Hardship Assistance Scheme	Restoration of Essential Public Assets	Concessional Loans for Small Business	Concessional Loans for Primary Producers	Freight Subsidies for Primary Producers	Grants for Primary Producers	Grants for Small Business
Balonne Shire Council	✓ activated 10/12/10	✓ activated 10/01/11	✓ activated 10/12/10	✓ activated 10/12/10	✓ activated 30/12/10	✓ activated 10/12/10		
Banana Shire Council	✓ activated 06/12/10	✓ activated 28/12/10	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 21/12/10	✓ activated 21/12/10	✓ activated 01/01/11	✓ activated 01/01/11
Barcaldine Regional Council	✓ activated 06/12/10	✓ activated 28/12/10	✓ activated 06/12/10	✓ activated 10/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 01/01/11	✓ activated 01/01/11
Barcoo Shire	✓ activated 06/12/10		✓ activated 06/12/10					

LGA	Counter Disaster Operations	Personal Hardship Assistance Scheme	Restoration of Essential Public Assets	Concessional Loans for Small Business	Concessional Loans for Primary Producers	Freight Subsidies for Primary Producers	Grants for Primary Producers	Grants for Small Business
Council								
Blackall-Tambo Regional Council	✓ activated 06/12/10		✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10		
Brisbane City Council	✓ activated 07/01/11		✓ activated 07/01/11					
Bulloo Shire Council	✓ activated 10/12/10		✓ activated 10/12/10					
Bundaberg Regional Council	✓ activated 06/12/10	✓ activated 28/12/10	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Burdekin Shire Council	✓ activated 25/12/10							
Burke Shire Council	✓ activated 05/01/11		✓ activated 05/01/11					
Cairns Regional Council	✓ activated 27/12/10		✓ activated 28/12/10					
Carpentaria Shire Council	✓ activated 04/01/11		✓ activated 04/01/11					
Cassowary Coast Regional Council	✓ activated 27/12/10		✓ activated 28/12/10					
Central Highlands Regional Council	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10
Charters Towers Regional Council	✓ activated 28/12/10							
Cherbourg Aboriginal Shire Council	✓ activated 30/12/10			✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Cook Shire Council	✓ activated 05/01/11		✓ activated 05/01/11					
Croydon Shire Council			✓ activated 07/01/11					
Fraser Coast Regional Council	✓ activated 06/12/10	✓ activated 10/01/11	✓ activated 05/12/10					
Gladstone	✓ activated 06/12/10		✓ activated	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated		



LGA	Counter Disaster Operations	Personal Hardship Assistance Scheme	Restoration of Essential Public Assets	Concessional Loans for Small Business	Concessional Loans for Primary Producers	Freight Subsidies for Primary Producers	Grants for Primary Producers	Grants for Small Business
Regional Council			06/12/10			30/12/10		
Gold Coast City Council	✓ activated 07/12/10		✓ activated 07/12/10					
Goondiwindi Regional Council	✓ activated 28/12/10	✓ activated 10/01/11	✓ activated 28/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 10/12/10		
Gympie Regional Council	✓ activated 16/01/11		✓ activated 07/01/11					
Hinchinbrook Shire Council	✓ activated 28/12/10		✓ activated 28/12/10					
Ipswich City Council	✓ activated 28/12/10		✓ activated 07/01/11					
Isaac Regional Council	✓ activated 07/12/10		✓ activated 07/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 08/12/10	✓ ** (Part only) activated 05/01/11	✓ ** (Part Only) activated 05/01/11
Lockyer Valley Regional Council	✓ activated 08/12/10	✓ activated 28/12/10	✓ activated 08/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Logan City Council	✓ activated 28/12/10		✓ activated 07/01/11					
Longreach Regional Council	✓ activated 06/12/10		✓ activated 08/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10		
Mackay Regional Council	✓ activated 07/12/10	✓ activated 28/12/10	✓ activated 07/12/10					
Maranoa Regional Council	✓ activated 10/12/10	✓ activated 02/01/11	✓ activated 10/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 10/12/10		
Moreton Bay Regional Council	✓ activated 21/12/10		✓ activated 21/12/10					
Murweh Shire Council	✓ activated 10/12/10	✓ activated 07/01/11	✓ activated 10/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 10/12/10		
North Burnett Regional Council	✓ activated 21/12/10	✓ activated 28/12/10	✓ activated 21/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 10/12/10	✓ activated 06/01/11	✓ activated 03/01/11
Paroo Shire Council	✓ activated 10/12/10		✓ activated 10/12/10					
Quilpie Shire Council	✓ activated 10/12/10		✓ activated 10/12/10					
Redland City	✓							



LGA	Counter Disaster Operations	Personal Hardship Assistance Scheme	Restoration of Essential Public Assets	Concessional Loans for Small Business	Concessional Loans for Primary Producers	Freight Subsidies for Primary Producers	Grants for Primary Producers	Grants for Small Business
Council	activated 07/01/11							
Rockhampton Regional Council	✓ activated 06/12/10	✓ activated 05/01/11	✓ activated 05/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 05/01/11	✓ activated 05/01/11
Scenic Rim Regional Council	✓ activated 07/12/10		✓ activated 07/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 01/01/11	✓ activated 03/01/11
Somerset Regional Council	✓ activated 21/12/10		✓ activated 21/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 05/01/11	✓ activated 05/01/11
South Burnett Regional Council	✓ activated 24/12/10		✓ activated 24/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 01/01/11	✓ activated 01/01/11
Southern Downs Regional Council	✓ activated 28/12/10	✓ activated 28/12/10	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 01/01/11	✓ activated 03/01/11
Sunshine Coast Regional Council	✓ activated 21/12/10		✓ activated 21/12/10					
Tablelands Regional Council	✓ activated 27/12/10		✓ activated 28/12/10					
Toowoomba Regional Council	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 05/01/11	✓ activated 05/01/11
Torres Shire Council	✓ activated 10/01/11		✓ activated 07/01/11					
Townsville City Council	✓ activated 28/12/10		✓ activated 05/01/11					
Whitsunday Regional Council	✓ activated 10/01/11		✓ activated 10/01/11					
Western Downs Regional Council	✓ activated 24/12/10	✓ activated 28/12/10	✓ activated 24/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 01/01/11	✓ activated 01/01/11
Woorabinda Aboriginal Shire Council	✓ activated 30/12/10			✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 05/01/11	✓ activated 05/01/11

### **Attachment 3: Transport Conditions**

#### **Roads currently closed (as at 1700 hrs, 11/01/11):**

The following roads are no-go/danger zones for travellers:

- Barwon Highway - west of Goondiwindi
- Brisbane Valley Highway at Split Yard Creek , Fernvale
- Bruce Highway - north of Gladstone
- Bruce Highway - south of Gympie
- Bruce Highway- southbound closed Caboolture, King John Creek and Federal
- Canarvon Highway - north of Injune
- Cunningham Highway-between Warwick and Inglewood
- Dawson Highway - Calliope to Springsure
- D'Aguilar Highway- closed at 4 points from Kilcoy Creek
- Fitzroy Development Rd - north of Taroom
- Gateway Motorway- Bald Hills
- Gore Highway- Pampas and Brookstead
- Ipswich Motorway- closed at Goodna and Redbank
- Leichardt Highway - north of Wandoan
- New England Highway – between Toowoomba and Warwick
- Moonee Highway - west of Moonee
- Mount Lindesay Highway is closed at Jimboomba
- Warrego Highway – closed from Marburg Range to Toowoomba range in both directions, and west of Dalby

All roads West and North of Brisbane are currently impacted

All roads west of the Darling Downs are also impacted

There are major impacts on all Central Queensland road networks with continued heavy rain and further disruptions likely

#### **South East Queensland**

- Following heavy rainfall across the South East Queensland region in the past 24 hours, all motorists are advised not to attempt road travel unless absolutely critical.
- Many roads are impacted across the whole area from the Sunshine Coast through Caboolture, Brisbane Valley and Lockyer Valley, and out to Warwick, Dalby and Toowoomba
- Conditions are changing rapidly, and motorists are advised to postpone or cancel all non-essential travel until the heavy rainfall and flash flooding has eased.

Please note these closures are subject to change on short notice.



## **Attachment 4: Weather (BOM)**

Issued at 4:10 pm EST 11 January 2011

### **Weather Situation**

The monsoon trough extends over the northern tropics and is moving gradually south. A surface trough lies near the southern Queensland coast and a deep inflow of tropical moisture continues over southeastern Queensland. This is expected to weaken overnight and during Wednesday as a ridge of high pressure extends into the area.

### **Forecast for the rest of Tuesday**

Rain areas and thunderstorms with some heavy falls will continue through the Southeast Coast District and southeastern parts of the Darling Downs and Granite Belt District [refer to Severe Weather Warning]. Patchy rain areas and isolated thunderstorms elsewhere through the Darling Downs and also about the Wide Bay and Burnett District. Rain areas and thunderstorms over the tropics, extending south into the central interior north of Clermont and northwestern Queensland this evening. Scattered showers and isolated thunderstorms elsewhere. Light to moderate NE to NW winds, tending fresh to strong SE to NE about southeast parts.

### **Forecast for Wednesday**

A new high will move into the southern Tasman Sea, extending a firm ridge north towards the southern and central Queensland coasts. Patchy rain and isolated thunderstorms will therefore ease to showers over southeastern districts as the ridge starts to dominate later in the day. Rain areas and thunderstorms will continue over northern Queensland and extend south over western districts and also through central parts north of Clermont as the monsoon trough continues to shift south over the Northern Territory. Moderate falls are likely,, possibly locally heavy with thunderstorms. Isolated showers and inland thunderstorms elsewhere.

### **Forecast for Thursday**

The monsoon trough will most likely merge with another trough to the south to result in a sharp trough extending from the Northern Territory into South Australia. An active monsoon trough will also persist through the northern Coral Sea. Moist N'y winds ahead of the trough will continue to produce rain areas, showers and thunderstorms over western districts west of about Longreach with possible locally heavy falls with thunderstorms. Rain areas and thunderstorms also continue through the tropics and central districts north of about Clermont with at least some moderate falls. Mostly fine conditions over the southeastern corner of the state under the influence of the ridge, with only isolated showers and early inland drizzle areas expected.

### **Forecast for Friday**

The trough system will lie near the western Queensland border while an active monsoon trough will extend from a deepening low near New Caledonia to the northeast Queensland tropics. Widespread rain areas and thunderstorms are therefore expected over the northern tropics with some heavy falls. Rain areas and thunderstorms also continue through western districts west of Longreach with possibly locally heavy falls with thunderstorms. Mostly fine conditions elsewhere with only isolated showers and morning drizzle, chiefly near the coast and adjacent inland

### **Forecast for Saturday**

The monsoon trough remains active over northern Queensland with rain and thunderstorms continuing. Some heavy falls are likely. The other trough system will extend over southwestern parts of the state with showers and thunderstorms persisting over western districts west of Longreach. Mostly fine conditions elsewhere with only isolated showers near the coast under the influence of the ridge.



## **Attachment 5: Agency Deployments**

### **Queensland Fire and Rescue**

#### **Incident Management Teams (IMT)**

Rockhampton 18 Personnel

26 Personnel

Biloela 1 Personnel  
Toowoomba 2 Personnel  
Roma 3 Personnel  
Dalby 2 Personnel

#### **Air Operations**

Nil

#### **Fire Communications**

Rockhampton 2 Personnel

2 Personnel

#### **Swift Water Team Deployment Locations**

Grantham 4 Personnel  
St George 6 Personnel  
Toowoomba 9 Personnel  
Rockhampton 3 Personnel  
Narangba 2 Personnel  
Ipswich 2 Personnel  
Bulimba 2 Personnel  
Kobble Creek 4 Personnel  
Burpengary 2 Personnel  
Cannon Hill 4 On Standby

42 Personnel

#### **Flexible Habitat**

St George - Flexible Habitat 10 Personnel

10 Personnel (Returning Tonight)

#### **Transport – Special Ops**

Central Region - 2 Personnel

2 Personnel

**Total QFRS Personnel Returned (to date)**

**150 Personnel**

**Current QFRS Personnel Deployed**

**82 Personnel**

**Total QFRS Personnel Deployed (to date)**

**232 Personnel**

### **AIR OPERATIONS**

Air observation flights continue over the Balonne River between Roma and St George.

Biloela- An officer from SE Region deployed as an Air Base Manager (ABM). Air Base Operators (ABO's) being replaced from within region.

Rockhampton- QFRS managing airbase operations. Personnel are from within central region. If the floods continue and the airbase continues to operate passed Thursday 13th January there may be a request for additional staff for rotation.

St George- QFRS managing airbase operations. Personnel currently within region however a request may come through today for 2 Air Base Operators

### Queensland Police Service

• Alpha	2
• Barcaldine	1
• Emerald	20
• Gladstone	7
• Jericho	1
• Maura	2
• Rockhampton	96
• Roma	6
• St George	10
• Theodore	12
• Woorabinda	4
• SDCC	9
• Total	170

NB This figure does not include recent deployments to Toowoomba and the Lockyer Valley

### Department of Communities: (DoC)

Towns with recovery centres (7)

Bundaberg – PCYC

- Chinchilla – Recovery Coordination and Information Centre
- Emerald – McIndoe Park
- Rockhampton – Showgrounds
- Moura – (from the evacuation centre)
- Theodore – RSL Club
- Ipswich two (2)(temporarily closed due to flooding )
- Lockyer Valley two (2) (planned )

Number of Outreach Teams in each Town

South West Qld

- Dalby – 10
- Miles – 0
- Condamine – 2
- Warwick – 0
- Tara – 0
- Warra – 0
- Lockyer Valley – 0
- Toowoomba – 0
- Chinchilla - 0

Central Qld

- Taroom - 0
- Emerald – 2
- Biloela – 0
- Bundaberg – 4
- North Burnett-3
- Dingo – 0
- Maryborough 4

Number of People Receiving Outreach Services – cumulative

Outreach teams in the South West are unable to conduct outreach visits due to road closures and reoccurrence of flooding.

- 0 visits today
- 427 cumulative visits
- Number of calls to 1800 number (as at 2 pm 10 January 2011) - 339
- Number of calls to 1800 (cumulative – as at 2pm 10 January 2011) 6,305

#### **Emergency Management Queensland (as at 8-1-11)**

- Mt Isa - Nil
- Biloela/Theodore - 2
- Emerald - 6
- Dalby - 2
- Rockhampton - 3
- Bundaberg - 2
- Roma - 3
- St George - 6

#### **QBuild**

- 12 staff deployed from Brisbane (6 electricians, 1 refrigeration mechanic, 4 condition assessors and 1 supervisor) to Capella.
- QBuild Capricornia region - the two QBuild staff located in the Emerald Township and the two QBuild staff located at the Cotton Gin (east side of Nogoa River) have now joined and are presently working to have the QBuild Emerald depot operational.



## **Attachment 6: Agency / Stakeholder Reports**

### **QAS (as at 10.1.11)**

- Gladstone: helicopter operations continue within the area. TMC in place at airport. A teleconference will be held at 1830hrs today with Q Health to discuss ongoing operation of the TMC.
- Theodore; QAS operations established at the local RSL hall. QAS facility currently unservicable.
- St George; QAS continues to provide a TMC support health services. Flood level peaked below forecast. Limited access via road. ADF helicopter deployed at Roma able to assist with medical cases. QAS Fight paramedic also stationed at St George.
- Condamine; 2 officers in place while recovery efforts underway. 4WD capability.
- Maryborough; Localised flooding of Bruce Highway. QAS moved to south-east side of river; Granville. Peak level in Maryborough is expected to be approx 8.4 metres.
- Gympie; Peak in Gympie is projected at between 16 and 17 metres which will result in inundation of some lower areas of the township. North Coast Region are currently preparing a service delivery strategy for Gympie in expectation of the projected water levels.
- Diranbandi; 2 officers in place while recovery efforts underway. 4WD capability

### **Red Cross**

- Red Cross Emergency Services has implemented an Incident Management Team to respond to the current flooding event. Requests from relevant LDMGs to DDCs are in place.
- Evacuation Centres are being managed in Moura (for evacuated Theodore residents), Emerald, Dalby (including for Condamine residents), St George and Rockhampton.
- Recovery is being carried out in Chinchilla, Moura, Theodore, Chinchilla, Bundaberg, Rockhampton and Emerald, assisting with an Information Centre in Dalby and St George, and Outreach in Bundaberg, Chinchilla, Dalby, Condamine, Rockhampton and Emerald.

### **Department of Communities (Doc)**

Nil information at time of Sitrep

### **Ergon**

- **Dalby** - around 480 customers are off supply.
- **Toowoomba** - around 100 premises are off supply (commercial and residential) as ground level assets have been underwater.
- **Maryborough** - 25 customers off supply due to inundation or as a safety precaution (2 residential and 23 commercial)
- **St George** - 23 customers remain off supply. Retirement village has been restored to supply
- **Warwick** - around 100 off supply
- **Oakey** - 200 off supply
- **Chinchilla** - 96 off supply
- **Sth Burnett** - around 3000

### **Queensland Health:**

#### **Toowoomba**

- Facility and services intact
- 9 confirmed DOA presented to Toowoomba Hospital
- Morgue has total 30 spaces: availability at 18 spaces (at 10:15am today 11.01.2011)
- Boiled Water Alert issued as a precaution, water testing currently being undertaken.

- Social work and pastoral care services are being provided to victims and family members of DOA victims.
- Pharmacy services restricted and being resolved.

#### **Ipswich**

- Facility and services intact
- Elective surgery cancelled
- Crisis Intervention Services established and operating

#### **Lockyer Valley**

- In partnership with Department of Communities, Queensland Health is providing 3 members to 8 human social services team.

#### **Dalby**

- Facility and services intact
- Monitoring need for evacuation of 80 aged patients in a private Karingal Nursing Home.
- Request for helicopter evacuation of 2 renal patients today is being processed by QCC.

#### **Stanthorpe**

- Facility and services intact
- Sewage Treatment Plant is not operational. Raw effluent it is being discharge to the stream (Council has approval from DERM). Water Treatment is fine.

#### **Killarney**

- Facility and services intact
- Boiled Water Alert issued

#### **Gatton**

- Facility and services intact
- Request for helicopter retrieval of 4 patients being coordinated today from hospital and 2 renal patients from isolated homes being processed by QCC.
- Additional support being deployed as needed.

#### **Esk**

- Facility and services intact
- Pharmacy supplies being flown in.
- Helicopter retrieval of 2 being processed by QCC

#### **Nanango**

- Facility and services intact
- There is only 2 days of treated water left for Murgon and Wondai, as there is no electricity at the water treatment plant.

### Murgon

- Facility and services intact
- Only 2 days of potable water remaining as no electricity at Water Treatment plant

### Condamine

- Facility and services intact
- Township is being evacuated to Miles or Qld Gas Company today (11.01.2011)

### Gympie

- Facility and services intact.
- Alternative helipad established.
- No CT monitoring available, may impact on retrieval and evacuations.
- Monitoring need for potential evacuation of the aged residents from a private aged care facility (Bluecare Nursing Home – Grevillea Gardens) due to power outage.
- 4 of 6 community pharmacies are operational with extended hours possible if required. Medication delivery is being arranged areas on the south side of town.

### Maryborough

- Facility and services intact.
- The clinic established at Granville remains open.
- Six renal dialysis patients were air lifted by helicopter to Hervey Bay yesterday (10.01.2011).

### Bundaberg

- Facility and services intact.
- Senior Medical Entomologist is being deployed with two Environmental Health Officers assist Bundaberg Council in the management of vector control issues.

### Theodore

- Facility and services intact.
- The medical centre has opened in the hospital. The full facility is to reopen once reliable water supply is restored to town, anticipated for Thursday (13.01.2011). Subject to this being achieved the hospital anticipates that it will have full operational status to receive inpatients on Monday (19.01.2011).
- Boiled Water Alert has been issued
- A Recovery Plan is being implemented. Mental health support is currently being sourced from Biloela. A mental health support team are on stand-by for deployment from Brisbane pending further advice as to level of need following the assessment.
- The Central Queensland Rural Division of General Practice has offered counselling and support resources. Health District executive is working with the division to determine what can be secured for an overall whole-of-community recovery response.

### Kilcoy

- Facility and services intact.
- The local pharmacy isolated. QH is monitoring the impact.

### Caboolture

- Facility and services intact
- Elective surgery cancelled
- Hospital isolated
- Arrangements are being made for support from private hospitals.

### Wondai

- Only two days of drinking water remaining as no electricity at water treatment plant.

### Warra

- Boiled Water Alert issued due to damaged pump feeding water treatment plant.



### **Mundubbera**

- Boiled Water Alert issued as a precaution on behalf of the NBRC as their water treatment plant may be compromised and there is water discolouration in their reticulated water supply. This situation is being monitored and assessed daily.

### **Bluff**

- Public health is monitoring water situation. A damaged substructural water main trunk has been identified between Blackwater and Bluff. Bluff has approximately three days supply

### **Woorabinda**

- Facility and services intact
- Public health is monitoring water situation. The water pipeline from the Dawson River at Baralaba failed and is unable to supply raw water. To supplement the bore water supply, creek water is being carted from Mimosa Creek to the WTP.

### **Gayndah**

- Boiled Water Alert issued as a precaution on behalf of the NBRC as their water treatment plant may be compromised and there is water discolouration in their reticulated water supply. This situation is being monitored and assessed daily.

### **Rockhampton**

- Facility and services intact
- DERM have issued an Environment Directive to pump and then discharge pump station water down stream. No environmental harm expected or risks to public health

### **Retrieval Services**

- In response to the increased aero-medical request activity additional medical and nursing staff has been deployed to this service.

### **State-wide Issues**

- The State Health Emergency Coordination Centre (SHECC) and the Human Social Emergency Operations Centre will be relocated to the Princess Alexandra Hospital campus as from tomorrow (12.01.2011)
- The distribution of vaccine (childhood and influenza vaccines) to general practitioners is being disrupted across the state due to the road closures. The Queensland Health Immunisation Program is reviewing the demand and is establishing an agreed protocol for resupply where stocks have a risk of running out, for consideration by the Chief Health Officer.
- A State Public Health Coordination Centre is being established. Contact details pending.

### **DEEDI**

- Nil update at time of SitRep

### **Department of Public Works**

- Nil update at time of SitRep

### **Insurance Council**

A brief update on the insurance response to the Queensland flooding disaster, following on from our 31 December update.

An insurance taskforce is continuing to operate, comprising 25 companies who offer products in the impacted regions. Through the ICA the insurance industry is participating in the government recovery committee structure established by the Premier.

Insurance assessors are active in the areas where access can be gained to flood impacted properties. Additional assessing resources have been bought in from interstate to meet demand.

A return of flood peaks and subsequent road closures is preventing immediate assessment of some properties and may continue to do so for some time to come.  
Predications for flooding in the greater Brisbane region are being monitored closely by insurers.

Insurers have claims call centres operating for extended hours. Like other business in SE Queensland, some insurance companies with major business operations in the region have been impacted by flooding themselves and as a consequence short lodgment delays are possible for some companies. Contingency plans have been activated by these companies.

Claims volumes being received are still low, however as flood waters recede in some areas it is expected that policyholders will be in a position to return home and submit claims.

An updated assessment of the insured cost of the event will be issued on Friday morning (14 January). Available information on the number of insured unliveable properties, damaged vehicles and impacted businesses will be made available as the information becomes available.

The insurance hotline is continuing to operate for consumers who have lost insurance papers or have general inquiries, this hotline is available 24hrs on **1300 728 228**.

General advice being given to policyholders remains as follows:

Follow the advice of emergency services regarding existing flood alerts and warnings. Flood victims are encouraged, when it is safe to do so, to contact their insurer to lodge a claim or to determine their eligibility to make a claim under the policy they have purchased. Flood insurance is available in QLD from some insurance companies. Not all insurance policies will cover policyholders for all types of flood. Policy holders should contact their insurer for clarification.

Policyholders making a claim can assist the process by developing an inventory of lost and damaged items, as well as photographing the damage sustained and keeping samples or records of any materials that have had to be removed from the property for health reasons as part of the clean up.

Do not authorise repair work before consulting your insurance company if making a claim.

Beware of unlicensed contractors, always check the credentials of any tradespeople undertaking work on your behalf, through [www.bsa.qld.gov.au](http://www.bsa.qld.gov.au)



**Attachment 7: 132 500 (Tasks) Statistics (period 16:00 09.01.11 to 16:00 10.01.11)**

Region	Calls Answered
Far Northern Region	43
Northern Region	282
Central Region	1552
North Coast Region	1392
Brisbane Region	7835
South East Region	2052
South West Region	1392
Unknown origin	1707
TOTAL	14915

\* Outstanding tasks have been recorded in RFA Online but are yet to be allocated or completed



Karen Cowell

From: Steven Dunn [REDACTED] on behalf of SDCC [REDACTED]  
Sent: Wednesday, 12 January 2011 5:12 AM  
To: ccc [REDACTED] Aaron Minos; Adam Shortman; Alistair Dawson; Andrew Fraser; Andrew Somerville; bette kill; bob.reilly [REDACTED] Brett Harrison; Pointing Brettm; Bruce Grady; Chris Broomfield; CIS Health; Colonel Luke Foster; corinne.mulholland [REDACTED]; Craig Mills; David Smith; DCS Media; Debbie Best; Desley Boyle; DisasterManagement [REDACTED] Edmund Burke; Eddie Bennet; Peter Twomey; Robbie Medlin; Robert Bundy; Shane Wood; Warren Bridson; Wayne Coutts; Wayne Preedy; Flood Recovery Taskforce; Gavin Trembath; Gerard Rabelink; Addie Zannes; Florence Fang; Francesca Adrienne; John Arrowsmith; Mark Wallace; Peter Timmers; QFRS GIS Unit; Richard Webb; Glenn Walker; Grant Cassar (ADF); Greg Eustace Health; Harry.VENMANS [REDACTED] Hugh O'Brien; Iain Macculloch (EMQ Kedron); Iain MacKenzie; Ian Fletcher; Ian Mitchell; Ian Stewart (QPS); Ian Jennings; Jade.Thompson; Janet Born; Jayne Barnes (QAS); Jeff Cheadle; Jim McGowan; John Gaskin.com.au; John Ryan; Joshua O'Keefe; Kate van Poelgeest; Kathy Brown; Ken Smith; kimberley gardiner; Kirsten Roos; Lance McCallum; Lee Johnson; Leo McNamara; Liam Ferney; Lucas Mckennarney (ADF); Mark Dole; Mark Roche (QFRS); Mark Symons; Matt Lipsett; Max Smith publicworks; Meg Frisby; Melissa Patch; Michael Hahn (ADF); Michael.Kinnane; Minister's Office; Natalie MACDONALD publicworks; NSW.SEOC; oesc.notifications [REDACTED] Owen Sadler (ADF); owen.paulson [REDACTED] Owen Paulson; Patrick Byrne; Paul Lucas; Paul Hobbs; Paul Lucas; Pauline Evans; Peta Robertson; Peter Cahill; Peter Twomey; Peter Warrener; Peter Willett (AG); peter.artemief [REDACTED] QFRS Special Ops; QPS Media; Rai Whitten; hahn.richard [REDACTED] Robbie Medlin; Robert Bundy; Rodney Walz; Roger Lye; SA SES; Samuel Mitchell; Sarah Abbott; SDCC Kedron; SDCCINT; SDCCOPS; SES Deployments; SES Vic DO; Shane Chelepy; Shane Wood; SHECC; shecc [REDACTED] socc; socc [REDACTED] Susan Grantham; Tim Wiebusch Vic SES; Tracey Rees; Trevor VanDam; Warren Bridson; B Hanbidge; Brett pointing; Pointing Brettm; codd.brian [REDACTED]  
ddc.bundaberg [REDACTED] DDC.Cairns [REDACTED]  
DDC.Charleville [REDACTED] DDC.Dalby [REDACTED]  
DDC.Gladstone [REDACTED] DDC Gold Coast; DDC.Gympie [REDACTED]  
DDC.innisfail [REDACTED] DDC Ipswich; DDC.Logan [REDACTED]  
DDC.Longreach [REDACTED] DDC.Mackay [REDACTED]  
DDC.mareeba [REDACTED] DDC.Maryborough [REDACTED]  
DDC.Redcliffe [REDACTED] DDC.Rockhampton; DDC.Roma [REDACTED]  
DDC.Sunshine Coast; DDC.Toowoomba [REDACTED]  
DDC.Townsville [REDACTED] powers.noel [REDACTED]  
DDC.Warwick [REDACTED] DDC.Brisbane [REDACTED]  
DDC.Mountisa [REDACTED]; henderson.andrew [REDACTED] Peter Martin; Adam Shortman; Alistair Dawson; Andrew Goodman; betty kiernan; Bruce Grady; Colonel Luke Foster; Corinne Mulholland; David Smith; DCS Media Officers; DisasterManagement [REDACTED] Graeme Newton (DIP); Iain Macculloch (EMQ Kedron); Iain MacKenzie; Ian Fletcher; Ian Mitchell; Jackie Mooney; Jim McGowan; karen.moss [REDACTED] Kate Lennox; Ken Smith; Melissa Patch; Michael Kinnane; Michael Shapland; Minister's Office; Neil Roberts; Owen Sadler (ADF); Patrick Byrne; Paul Lucas; PCC State Duty Officer; Peta Robertson; QPS Media; hahn.richard [REDACTED] Scott Chandler; SDCC Kedron; Shane Chelepy; Tim Mulherin; Trevor VanDam; Warren Bridson; Zachary Skyring; Eddie Bennet; Peter Twomey; Robbie Medlin; Robert Bundy; Shane Wood; Wayne Coutts; Wayne Preedy; Alistair Dawson; Brad Smith; Bruce Gunn; Carolyn Parsons; Craig.Bartlett [REDACTED] David Eastman (DIP); DERM Generic email; Don Bletchly; Fiona Ferrier; graham.atkins [REDACTED] Greg Eustace Health; Ian Dunn (ADF JOSS); Irina Stankovska; jackie.mooney [REDACTED]  
Jeff.Shelberg [REDACTED] John Cawcutt [REDACTED]  
john.rossiter [REDACTED] Justin Fitzgerald; [REDACTED]  
ksullivan [REDACTED] michael.boyle [REDACTED] Michael Dart ; Michael Dickinson; Michael Pecic; Michael Shapland [REDACTED]  
Neville.MOO [REDACTED] joel.gillard [REDACTED]  
norm.archer [REDACTED] Patrick Byrne; [REDACTED]  
Paul.Adcock [REDACTED] Peta Robertson; peter.allen [REDACTED] Peter Chapman ; Peter Dunn; phil.carney [REDACTED]  
Phil.Nickerson [REDACTED] russellhoward [REDACTED]  
sbartlett [REDACTED] State DC Group; trevor.dann [REDACTED] Trevor Leverington ; Warren Bridson; Aaron Groves; Anila.R.Fredericks [REDACTED]

**To:** Bernard.Trembati; [redacted] Bill Date; Conrad Adams; Daniel Altoft; Daniel Young; David Boulton; David Eastman; David.Hermann; [redacted] J.Davidson; [redacted] john.g.wright; [redacted] john.rossiter; [redacted] iratz; [redacted] Michael Dart; Mike franks; Paul Dimech; hahn.richard; [redacted] Robert Schwartz; Scott Leonard; Sean Kenny; Steve Waddell; bette kill acting DG till 24 Jan 11; Bob Atkinson (Queensland Police); Pointing Brett; Bruce Grady; Colonel Luke Foster; David Stewart (DTMR); Deb Watkins SDMG QPS ; Gerard Bradley; Graeme Newton (DIP); greg\_hallan; [redacted] Ian.fletcher; [redacted] Jeannette Young (Queensland Heath); Jim McGowan; John Bradley (DERM); Julie Grantham (DET); Ken Smith; Linda Apelt (DG Communities); Mal Grierson; Mick Reid; [redacted] Natalie.MacDonald acting DG DPW till 18 Jan 11; Philip Reed; Ian Thomas

**Subject:** QEMR as at 05.00am Wednesday 12 January 2011

**Attachments:** QEMR 0500 sitrep 120111.pdf

**DEPARTMENT OF COMMUNITY SAFETY**  
**Daily Queensland Emergency Management Report**  
**as at 5:00am Wednesday 12 January 2011**

**SIGNIFICANT INFORMATION (updates since 21:00 11.1.11)**

Toowoomba/Lockyer Valley:

- Official death toll is 10 (6 females, 4 males) with 79 people missing or uncontactable
- QPS MIR in Brisbane and Toowoomba remain operational
- Margaret Street, Toowoomba remains closed to vehicle and pedestrian movement
- QPS now have 29 Officers deployed around the region

Brisbane/Ipswich:

- Major flooding is starting to occur with widespread road closures throughout the region.
- Five evacuation centres on standby in Brisbane, and RNA Showgrounds activated with capacity of 3000.
- There are now 4 Evacuation Centres in Ipswich (Show Grounds, St Joseph's School, Ripley View (Church) Ipswich Grammar) housing approximately 1,100 as at 0100 hours.
- SES, QFRS and QPS are undertaking evacuations in the Oxley Creek area.
- Brisbane River and Moreton Bay were closed to boating traffic at midnight. Any emergencies on Moreton Island will need a helicopter response.
- Campers on Moreton Island have been relocated to Tangalooma Resort.
- As at 4am, Energex reported 48,437 customers without power across Brisbane, Gold and Sunshine Coasts. The majority of these are attributed to flooding.

Sunshine Coast

- 4 evacuation centres (Lake Kawana Community Centre (4 people); The J, Noosa; Nambour Civic Centre; Beerburum Community Centre)
- Many roads have been closed and there are several landslips across the district including Nambour Mapleton road and Buderim in the vicinity of Sam White Drive.
- A previous landslip at Durham Crescent, Buderim appears to have worsened over the past 24 hours. After consultation between QPS and SSCRC 5 houses have been evacuated from Sam White Drive, Devon Drive and Dover Drive in Buderim.
- Concern is held re the number of landslips occurring throughout the region,
- LDCC monitoring flood levels at Golden Beach but no imminent risk to residents at this time
- Inundation has occurred on both Bradman Avenue, Maroochydore and Hilton Terrace, Tewantin however no house inundation has occurred at this stage. Both roads are closed and not likely to reopening under after midday high tide.
- Kenilworth Area may need resupply of essential food stuffs should the area remain isolated for an extended period.
- Power cuts to customers in the Kenilworth/Conondale areas,

**Major Highway Closures (as at 0300hrs on 11-1-11)**

- Barwon Highway - west of Goondiwindi
- Brisbane Valley Highway at Split Yard Creek , Fernvale

- Bruce Highway - north of Gladstone
- Bruce Highway - south of Gympie
- Bruce Highway- southbound closed Caboolture, King John Creek and Federal
- Canarvon Highway - north of Injune
- Cunningham Highway-between Warwick and Inglewood
- Dawson Highway - Calliope to Springsure
- D'Aguilar Highway- closed at 4 points from Kilcoy Creek
- Fitzroy Development Rd - north of Taroom
- Gateway Motorway- Bald Hills
- Gore Highway- Pampas and Brookstead
- Ipswich Motorway- closed at Goodna and Redbank
- Leichardt Highway - north of Wandoan
- New England Highway – between Toowoomba and Warwick
- Moonee Highway - west of Moonee
- Mount Lindesay Highway is closed at Jimboomba
- Warrego Highway – closed from Marburg Range to Toowoomba range in both directions, and west of Dalby
- All roads West and North of Brisbane are currently impacted
- All roads west of the Darling Downs are also impacted
- There are major impacts on all Central Queensland road networks with continued heavy rain and further disruptions likely

## **WEATHER OBSERVATIONS**

### **Weather Situation**

The monsoon trough extends over the northern tropics and is moving gradually south. A surface trough lies near the southern Queensland coast and a deep inflow of tropical moisture continues over southeastern Queensland. This is expected to weaken overnight and during Wednesday as a ridge of high pressure extends into the area.

### **Forecast for Wednesday**

A new high will move into the southern Tasman Sea, extending a firm ridge north towards the southern and central Queensland coasts. Patchy rain and isolated thunderstorms will therefore ease to showers over southeastern districts as the ridge starts to dominate later in the day. Rain areas and thunderstorms will continue over northern Queensland and extend south over western districts and also through central parts north of Clermont as the monsoon trough continues to shift south over the Northern Territory. Moderate falls are likely,, possibly locally heavy with thunderstorms. Isolated showers and inland thunderstorms elsewhere.

### **Forecast for Thursday**

The monsoon trough will most likely merge with another trough to the south to result in a sharp trough extending from the Northern Territory into South Australia. An active monsoon trough will also persist through the northern Coral Sea. Moist N'ly winds ahead of the trough will continue to produce rain areas, showers and thunderstorms over western districts west of about Longreach with possible locally heavy falls with thunderstorms. Rain areas and thunderstorms also continue through the tropics and central districts north of about Clermont with at least some moderate falls. Mostly fine conditions over the southeastern corner of the state under the influence of the ridge, with only isolated showers and early inland drizzle areas expected.

### **Forecast for Friday**

The trough system will lie near the western Queensland border while an active monsoon trough will extend from a deepening low near New Caledonia to the northeast Queensland tropics. Widespread rain areas and thunderstorms are therefore expected over the northern tropics with some heavy falls. Rain areas and thunderstorms also continue through western districts west of Longreach with possibly locally heavy falls with thunderstorms. Mostly fine conditions elsewhere with only isolated showers and morning drizzle, chiefly near the coast and adjacent inland

### **Forecast for Saturday**

The monsoon trough remains active over northern Queensland with rain and thunderstorms continuing. Some heavy falls are likely. The other trough system will extend over southwestern parts of the state with showers and thunderstorms persisting over western districts west of Longreach. Mostly fine conditions elsewhere with only isolated showers near the coast under the influence of the ridge.

### **Outlook for Sunday, Monday and Tuesday**

The monsoon trough is expected to remain active over the tropics with rain and thunderstorms continuing. The other trough over southwestern Queensland is expected to move slowly east during the outlook period, with showers and



isolated thunderstorms extending east with the trough, most likely reaching the southeast Queensland coast on Tuesday.

## Rainfall

- In the period since 09.00am Tuesday significant rainfall was recorded at many locations across the State. These included:
  - Dayboro Alert 228mm
  - Noosa Heads Alert 169mm
  - Poona Dam Alert 167mm
  - Rosewood AL-B 167mm
  - Lake Clarendon Alert 134mm
  - Rosewood AL-B 167mm

## SES 132 500 CALLS

- 32483 calls were made to SES 132 500 in the period since 05.00am Tuesday. These included:
  - Brisbane 3578
  - Caboolture 2024
  - Ipswich 1730

## Media

*Daily Telegraph Reports:* CLINGING on to life, and to one another, the Ives family spent almost seven hours sitting terrified on the roof of their flooded house - fearing they would not be found alive. Cowering on top of the two-storey home in Grantham, on the outskirts of Toowoomba, Zac and Ashti Ives and daughters Tamika, 11 and Kayla, 8, waited seven hours for help. Late yesterday, as the weather continued to hamper rescue efforts, a farmhouse caught fire, believed to have been struck by lightning. "We just can't win," an SES spokesman said. <http://www.dailytelegraph.com.au/news/i-thought-wed-die-on-the-roof-of-our-house-ives-family-escape/story-e6freuy9-1225985962821>

*Courier Mail reports:* FLOODS that have tormented Queensland for almost three weeks re about to hit the state's biggest city. As towns across the region continue to reel from record devastation, Brisbane is now in the firing line, with residents having just hours to prepare for a flood worse than 1974. Ten lives - including five children - have already been lost in the rapidly deepening crisis. Another 78 people are missing after an "inland tsunami" tore through the Lockyer Valley on Monday <http://www.couriermail.com.au/news/brisbane-braces-for-the-worst-as-record-floodwaters-loom/story-e6freon6-1225985939905>

*The BBC reports:* Thousands of people have been urged to leave parts of Australia's third largest city, Brisbane, which is facing its worst flooding in decades. Officials say between 6,500 and 9,000 homes and businesses are set to flood Queensland's state capital. Streets are largely empty and families have moved to refuge centres in some areas, with the peak of the flooding expected on Wednesday and Thursday. <http://www.bbc.co.uk/news/world-asia-pacific-12158608>

This correspondence is for the named persons only. It may contain confidential or privileged information or both. No confidentiality or privilege is waived or lost by any mis transmission. If you receive this correspondence in error please delete it from your system immediately and notify the sender. You must not disclose, copy or relay on any part of this correspondence, if you are not the intended recipient. Any opinions expressed in this message are those of the individual sender except where the sender expressly, and with the authority, states them to be the opinions of the Department of Community Safety, Queensland.

All reasonable precautions will be taken to respect the privacy of individuals in accordance with the Information Privacy Act 2009 (Qld). Details on how personal information may be used or disclosed by the Department of Community Safety, Queensland are available from [www.communitysafety.qld.gov.au/info/privacy.htm](http://www.communitysafety.qld.gov.au/info/privacy.htm)

**DEPARTMENT OF COMMUNITY SAFETY**  
**Daily Queensland Emergency Management Report**  
**as at 5:00am Wednesday 12 January 2011**

**SIGNIFICANT INFORMATION (updates since 21:00 11.1.11)**

Toowoomba/Lockyer Valley:

- Official death toll is 10 (6 females, 4 males) with 79 people missing or uncontactable
- QPS MIR in Brisbane and Toowoomba remain operational
- Margaret Street, Toowoomba remains closed to vehicle and pedestrian movement
- QPS now have 29 Officers deployed around the region

Brisbane/Ipswich:

- Major flooding is starting to occur with widespread road closures throughout the region.
- Five evacuation centres on standby in Brisbane, and RNA Showgrounds activated with capacity of 3000.
- There are now 4 Evacuation Centres in Ipswich (Show Grounds, St Joseph's School, Ripley View (Church) Ipswich Grammar) housing approximately 1,100 as at 0100 hours.
- SES, QFRS and QPS are undertaking evacuations in the Oxley Creek area.
- Brisbane River and Moreton Bay were closed to boating traffic at midnight. Any emergencies on Moreton Island will need a helicopter response.
- Campers on Moreton Island have been relocated to Tangalooma Resort.
- As at 4am, Energex reported 48,437 customers without power across Brisbane, Gold and Sunshine Coasts. The majority of these are attributed to flooding.

Sunshine Coast

- 4 evacuation centres (Lake Kawana Community Centre (4 people); The J, Noosa; Nambour Civic Centre; Beerburrum Community Centre)
- Many roads have been closed and there are several landslips across the district including Nambour Mapleton road and Buderim in the vicinity of Sam White Drive.
- A previous landslip at Durham Crescent, Buderim appears to have worsened over the past 24 hours. After consultation between QPS and SSCRC 5 houses have been evacuated from Sam White Drive, Devon Drive and Dover Drive in Buderim.
- Concern is held re the number of landslips occurring throughout the region,
- LDCC monitoring flood levels at Golden Beach but no imminent risk to residents at this time
- Inundation has occurred on both Bradman Avenue, Maroochydore and Hilton Terrace, Tewantin however no house inundation has occurred at this stage. Both roads are closed and not likely to reopening under after midday high tide.
- Kenilworth Area may need resupply of essential food stuffs should the area remain isolated for an extended period.
- Power cuts to customers in the Kenilworth/Conondale areas,

**Major Highway Closures (as at 0300hrs on 11-1-11)**

- Barwon Highway - west of Goondiwindi
- Brisbane Valley Highway at Split Yard Creek , Fernvale
- Bruce Highway - north of Gladstone
- Bruce Highway - south of Gympie
- Bruce Highway- southbound closed Caboolture, King John Creek and Federal
- Canarvon Highway - north of Injune
- Cunningham Highway-between Warwick and Inglewood
- Dawson Highway - Calliope to Springsure
- D'Aguilar Highway- closed at 4 points from Kilcoy Creek
- Fitzroy Development Rd - north of Taroom

- Gateway Motorway- Bald Hills
- Gore Highway- Pampas and Brookstead
- Ipswich Motorway- closed at Goodna and Redbank
- Leichardt Highway - north of Wandoan
- New England Highway – between Toowoomba and Warwick
- Moonee Highway - west of Moonee
- Mount Lindesay Highway is closed at Jimboomba
- Warrego Highway – closed from Marburg Range to Toowoomba range in both directions, and west of Dalby
- All roads West and North of Brisbane are currently impacted
- All roads west of the Darling Downs are also impacted
- There are major impacts on all Central Queensland road networks with continued heavy rain and further disruptions likely

## **WEATHER OBSERVATIONS**

### **Weather Situation**

The monsoon trough extends over the northern tropics and is moving gradually south. A surface trough lies near the southern Queensland coast and a deep inflow of tropical moisture continues over southeastern Queensland. This is expected to weaken overnight and during Wednesday as a ridge of high pressure extends into the area.

### **Forecast for Wednesday**

A new high will move into the southern Tasman Sea, extending a firm ridge north towards the southern and central Queensland coasts. Patchy rain and isolated thunderstorms will therefore ease to showers over southeastern districts as the ridge starts to dominate later in the day. Rain areas and thunderstorms will continue over northern Queensland and extend south over western districts and also through central parts north of Clermont as the monsoon trough continues to shift south over the Northern Territory. Moderate falls are likely,, possibly locally heavy with thunderstorms. Isolated showers and inland thunderstorms elsewhere.

### **Forecast for Thursday**

The monsoon trough will most likely merge with another trough to the south to result in a sharp trough extending from the Northern Territory into South Australia. An active monsoon trough will also persist through the northern Coral Sea. Moist N'ly winds ahead of the trough will continue to produce rain areas, showers and thunderstorms over western districts west of about Longreach with possible locally heavy falls with thunderstorms. Rain areas and thunderstorms also continue through the tropics and central districts north of about Clermont with at least some moderate falls. Mostly fine conditions over the southeastern corner of the state under the influence of the ridge, with only isolated showers and early inland drizzle areas expected.

### **Forecast for Friday**

The trough system will lie near the western Queensland border while an active monsoon trough will extend from a deepening low near New Caledonia to the northeast Queensland tropics. Widespread rain areas and thunderstorms are therefore expected over the northern tropics with some heavy falls. Rain areas and thunderstorms also continue through western districts west of Longreach with possibly locally heavy falls with thunderstorms. Mostly fine conditions elsewhere with only isolated showers and morning drizzle, chiefly near the coast and adjacent inland

### **Forecast for Saturday**

The monsoon trough remains active over northern Queensland with rain and thunderstorms continuing. Some heavy falls are likely. The other trough system will extend over southwestern parts of the state with showers and thunderstorms persisting over western districts west of Longreach. Mostly fine conditions elsewhere with only isolated showers near the coast under the influence of the ridge.



### Outlook for Sunday, Monday and Tuesday

The monsoon trough is expected to remain active over the tropics with rain and thunderstorms continuing. The other trough over southwestern Queensland is expected to move slowly east during the outlook period, with showers and isolated thunderstorms extending east with the trough, most likely reaching the southeast Queensland coast on Tuesday.

### Rainfall

- In the period since 09.00am Tuesday significant rainfall was recorded at many locations across the State. These included:
  - Dayboro Alert 228mm
  - Noosa Heads Alert 169mm
  - Poona Dam Alert 167mm
  - Rosewood AL-B 167mm
  - Lake Clarendon Alert 134mm
  - Rosewood AL-B 167mm

### SES 132 500 CALLS

- 32483 calls were made to SES 132 500 in the period since 05.00am Tuesday. These included:
  - Brisbane 3578
  - Caboolture 2024
  - Ipswich 1730

### Media

*Daily Telegraph Reports:* CLINGING on to life, and to one another, the Ives family spent almost seven hours sitting terrified on the roof of their flooded house - fearing they would not be found alive. Cowering on top of the two-storey home in Grantham, on the outskirts of Toowoomba, Zac and Ashti Ives and daughters Tamika, 11 and Kayla, 8, waited seven hours for help. Late yesterday, as the weather continued to hamper rescue efforts, a farmhouse caught fire, believed to have been struck by lightning. "We just can't win," an SES spokesman said. <http://www.dailytelegraph.com.au/news/i-thought-wed-die-on-the-roof-of-our-house-ives-family-escape/story-e6freuy9-1225985962821>

*Courier Mail reports:* FLOODS that have tormented Queensland for almost three weeks are about to hit the state's biggest city. As towns across the region continue to reel from record devastation, Brisbane is now in the firing line, with residents having just hours to prepare for a flood worse than 1974. Ten lives - including five children - have already been lost in the rapidly deepening crisis. Another 78 people are missing after an "inland tsunami" tore through the Lockyer Valley on Monday <http://www.couriermail.com.au/news/brisbane-braces-for-the-worst-as-record-floodwaters-loom/story-e6freon6-1225985939905>

*The BBC reports:* Thousands of people have been urged to leave parts of Australia's third largest city, Brisbane, which is facing its worst flooding in decades. Officials say between 6,500 and 9,000 homes and businesses are set to flood in Queensland's state capital. Streets are largely empty and families have moved to refuge centres in some areas, with the peak of the flooding expected on Wednesday and Thursday. <http://www.bbc.co.uk/news/world-asia-pacific-12158608>

## Karen Cowell

---

**From:** Ken Smith  
**Sent:** Wednesday, 12 January 2011 6:05 AM  
**To:** 'pt.lucas'; 'nicole.scurrah'  
**Subject:** Fw: Dam release update  
**Attachments:** Technical Situation Report W47.docx

Some good news, the release rates have been reduced. The dams are at incredibly high levels.

---

**From:** Dan Spiller  
**To:** [stephen.robertson](#); Ken Smith; Bradley John  
[lance.mccallum](#)  
[Tim.Watts](#); [Geoff.Stead](#)  
[Lauren.Sims](#)  
'Martin.Peter'; 'Dunn.KerryG'  
'Best Debbie'  
**Cc:** Barry Dennien; Peter Borrows; Rob Drury  
SEQWGM Media <[Madgwick.Darren](#)>  
<[damien.brown](#)>  
Reilly Bob <[Bob.Reilly](#)>  
**Sent:** Wed Jan 12 05:36:59 2011  
**Subject:** Dam release update

All,

Attached is the most recent situation report.

There was minimum rainfall in the catchment last night, meaning that dam levels and release rates were reduced.

Wivenhoe Dam is currently at 188%, having peaked at about 191% (74.97m AHD, about 0.6m below the first fuse peak). Somerset Dam is at about 190%, which is its peak level.

Releases are now at 4,300 cubic metres per second (about 370,000 ML/day), having peaked at 7,500 cubic metres per second (about 650,000 ML/day) for a couple of hours.

We will update the report about every three hours. The next report will include more information about the closing sequence, including the broad timeframes for dam levels to be reduced. Note that, while dam levels are reducing, they remain at critical levels.

An update on water treatment will be provided later this morning.

Please call me on [REDACTED] if you require further information.

Regards,  
Dan

**Daniel Spiller**  
Director, Operations  
**SEQ Water Grid Manager**

Phone: [REDACTED] Fax: [REDACTED] Mobile: [REDACTED]  
Email: [REDACTED]

Visit: Level 15, 53 Albert Street Brisbane  
Post: PO Box 16205, City East QLD 4002  
ABN: 14783 317 630

Please consider the environment before printing this email. It takes 10 litres of water to make one sheet of A4 paper.

**Disclaimer**

This email, together with any attachments, is intended for the named recipient(s) only; and may contain privileged and confidential information. You understand that any privilege or confidentiality attached to this message is not waived, lost or destroyed because you have received this message in error. If received in error, you are asked to inform the sender as quickly as possible and delete this email and any copies of this from your computer system network.

If not an intended recipient of this email, you must not copy, distribute or take any action(s) that relies on it; any form of disclosure, modification, distribution and/or publication of this email is also prohibited. While all care has been taken, the SEQ Water Grid Manager disclaims all liability for loss or damage to person or property arising from this message being infected by a computer virus or other contamination. Unless stated otherwise, this email represents only the views of the sender and not the views of the SEQ Water Grid Manager and/or the Queensland Government.

---

This email, together with any attachments, is intended for the named recipient(s) only; and may contain privileged and confidential information. You understand that any privilege or confidentiality attached to this message is not waived, lost or destroyed because you have received this message in error. If received in error, you are asked to inform the sender as quickly as possible and delete this email and any copies of this from your computer system network. If not an intended recipient of this email, you must not copy, distribute or take any action(s) that relies on it; any form of disclosure, modification, distribution and/or publication of this email is also prohibited.

While all care has been taken, the SEQ Water Grid Manager disclaims all liability for loss or damage to person or property arising from this message being infected by a computer virus or other contamination. Unless stated otherwise, this email represents only the views of the sender and not the views of the SEQ Water Grid Manager and/or the Queensland Government.



## TECHNICAL SITUATION REPORT

TSR Number	W47	Date of TSR release	12.1.2011	Time of TSR release	5am
------------	-----	---------------------	-----------	---------------------	-----

### Seqwater status of inflows and dam operations

*Current status but could change based on inflows or rainfall.*

Current objectives	<ul style="list-style-type: none"> <li>Gradual reduction of releases.</li> </ul>										
Strategy	<ul style="list-style-type: none"> <li>Peak inflows into Wivenhoe were in excess of 12000 cumecs.</li> <li>Maintain controlled releases.</li> <li>Keep sluices closed at Somerset Dam to store more water however will affect upstream areas.</li> </ul>										
Key considerations	<table> <tr> <td>Storage levels:</td><td>Above FSL</td></tr> <tr> <td>Inflows:</td><td>Inflows expected well over 1,500,000ML.</td></tr> <tr> <td>Rainfall:</td><td>Continuing</td></tr> <tr> <td>Lockyer/Bremer:</td><td>Monitoring their inflows</td></tr> <tr> <td>Brisbane River:</td><td>Impact as below.</td></tr> </table>	Storage levels:	Above FSL	Inflows:	Inflows expected well over 1,500,000ML.	Rainfall:	Continuing	Lockyer/Bremer:	Monitoring their inflows	Brisbane River:	Impact as below.
Storage levels:	Above FSL										
Inflows:	Inflows expected well over 1,500,000ML.										
Rainfall:	Continuing										
Lockyer/Bremer:	Monitoring their inflows										
Brisbane River:	Impact as below.										

### Somerset/Wivenhoe

Our strategy revolved ensuring dam security and was around trying to prevent initiation of the first fuse plug at EL 75.6m. If this happens we will get a rapid increase of about 2,000m<sup>3</sup>/s in outflow from the dam in addition to the gate release which could be as high as 10,000m<sup>3</sup>/s at the time.

Only minimal falls occurred overnight in the order of mm.

Sluices have been closed at Somerset and this will result in high upstream water levels affecting Kilcoy. Somerset is at 105.1m holding 719730ML and 189.5%. Some flows are going over the Somerset spillway.

Somerset should peak at around 105.2m (1974 peak level was 106.5m).

At 0500 Wivenhoe Dam was 74.77m AHD holding 2,195,287ML and 188%.

The FOC has begun an appropriate closure sequence to reduce releases.

Current release rate is 4,300cumecs.  
Further reductions will occur throughout the week..

Assuming no further rain, the dam peaked around 74.97m AHD which was around 600mm below the first fuse plug initiation level.

The Flood Operations Centre is continuing to monitor rainfalls and water levels through the Brisbane and Pine catchments and reviewing operating strategy every 30 minutes. The FOC is also maintaining close contact with warning agencies and local councils.

It should be noted that the flow in the lower Brisbane R in 1974 was about 9,500m<sup>3</sup>/s

**North Pine Dam:**

Five gates are open and continuing to drop. Releases may still continue until Wednesday 12 January. The event magnitude is estimated to be a 1:10,000 year exceedance probability.

The local Council is being kept informed regarding Youngs Crossing.

**Leslie Harrison Dam:**

Gate releases are underway due to rainfall and inflows.

**Hinze Dam:**

A release of around 8,000 megalitres a day is being made through the emergency gates. There is no public access to the spillway.

Seqwater Technical Officer name	Robert Drury
Seqwater Technical Officer position title	Dam Operations Manager

**BoM assessment**

*(consisting of references to latest Flood Warning for the Brisbane River and other relevant Bureau forecasts and warnings (e.g. weather/rain forecasts, Tropical Cyclone Warning etc) and other updates/comments if needed)*

BoM has been advised.

BoM Technical Officer name	Peter Baddiley
BoM Technical Officer position title	
BoM Technical Officer contact details	flood.qld@ [REDACTED]

**Brisbane City Council (BCC) assessment**

*(to include predicted local inundation areas and depths of inundation based on the information)*

Council has been advised of the current strategy

BCC Technical Officer name	Chris Lavin
BCC Technical Officer position title	Disaster Operations Manager
BCC Technical Officer contact details	[REDACTED]

### Ipswich City Council (ICC) assessment (if required)

(to include predicted local inundation areas and depths of inundation based on the information)

Council has been advised of the current strategy.

ICC Technical Officer name	Tony Trace
ICC Technical Officer position title	Local Disaster Response Coordinator
ICC Technical Officer contact details	

### Somerset Regional Council (SRC) assessment (if required)

(to include predicted local inundation areas and depths of inundation based on the information)

Council has been advised of the current strategy.

SRC Technical Officer name	Tony Jacobs
SRC Technical Officer position title	Local Disaster Response Coordinator
SRC Technical Officer contact details	

### Collated and distributed by (Agency)

Contact Officer signature	
Contact Officer name	Rob Drury
Contact Officer position title	Dam Operations Manager

Next TSR due	Date	12.1.2011	Time	PM	or Event	
--------------	------	-----------	------	----	----------	--



## Karen Cowell

---

**From:** Ken Smith  
**Sent:** Wednesday, 12 January 2011 9:34 AM  
**To:** 'nicole.scurrah' [REDACTED]  
**Subject:** Fw: Maintaining Service Continuity  
**Attachments:** Key contacts for planning.pdf

---

**From:** Ken Smith  
**To:** 'alex.beavers' [REDACTED]; 'ian.fletcher' [REDACTED]  
[REDACTED] 'graeme.newton' [REDACTED] 'Jack Noye'  
[REDACTED] 'terry.wall' [REDACTED]  
<terry.wall [REDACTED] 'KILL Bette' [REDACTED] 'philip.reed' [REDACTED]  
[REDACTED] Mick Reid [REDACTED] 'julie.grantham' [REDACTED]  
<julie.grantham [REDACTED] Bob Atkinson (Queensland Police); 'Jim McGowan'  
[REDACTED] 'natalie.macdonald' [REDACTED]  
**Cc:** Margaret Allison; Gerard Bradley; 'David.M.Stewart' [REDACTED]  
'john.bradley' [REDACTED]; Linda Apelt (DG Communities); Mal Grierson;  
Lynn Pramberg; Mandy Bird; 'Diane.Fahey' [REDACTED]  
'paula.conaty' [REDACTED] 'tracy.schneider' [REDACTED]  
[REDACTED] 'Donna.m.crawley' [REDACTED]  
'Williams Lynette' [REDACTED] 'Jessica Redman' [REDACTED]  
<Jessica.Redman [REDACTED] 'Helen Batchelor' [REDACTED]  
'kylie.robinson' [REDACTED] 'Jasmine Love' [REDACTED]  
[REDACTED] 'Trish Nielsen' [REDACTED]  
'jamie.smith' [REDACTED] 'Lennon.finnigan' [REDACTED]  
[REDACTED] 'Doris.galea' [REDACTED]  
'Cathy.cross' [REDACTED]; Sharon Bailey; Patrick Vidgen; Wally  
Kearnan  
**Sent:** Wed Jan 12 08:51:28 2011  
**Subject:** Maintaining Service Continuity

Dear Colleagues,

I refer to the email from myself and Margaret Allison yesterday.

Since that time there has been further advice in relation to power outages and non essential travel to the CBD. I am also aware that there has been some confusion with officers in terms of whether they are required at work or not.

At this stage, power outages will be selective and staged in consultation with the government. In the event that the continued provision of your essential services is effected by either inundation or power outages, DPW will assist in providing an alternative base for operations.

Attached is a key contact list for DPWs office accommodation area. DPC will maintain contact with DPW in this regard.

Additionally, could you also forward to Pat Vidgen [REDACTED] a list of key contacts for essential services in your agency.

Kind regards

**Ken Smith**  
Director-General  
Department of the Premier and Cabinet

Phone: [REDACTED] Fax: [REDACTED]  
Mobile: [REDACTED]

Email:



Tomorrow's Queensland. Strong, green, smart, healthy and fair - [www.towardQ2.qld.gov.au](http://www.towardQ2.qld.gov.au)

Please consider the environment before printing this email

Dept of Communities - Central Office	2,244	160	Greta Dux:	
Anti-Discrimination Commission Queensland	954	68	Charlie McQuillan:	
Commonwealth Ombudsman	223	16	Charlie McQuillan:	
Public Service Commission	1,426	102	Charlie McQuillan:	
Health Quality and Complaints Commission	1,475	105	Charlie McQuillan:	
Queensland Water Commission	1,942	139	Charlie McQuillan:	
Dept of Natural Resources & Water	2,832	202	Antonia Doyle:	
Queensland Audit Office	2,623	187	Charlie McQuillan:	
PSMP - Public Sector Management Program	45	3	Charlie McQuillan:	
Queensland Ombudsman's Office	1,166	83	Charlie McQuillan:	
SEQ Water Grid Manager	568	41	Charlie McQuillan:	
Comm for Children & Young People & Child Guardian	5,008	358	Charlie McQuillan:	
CorpTech	3,089	221	Antonia Doyle:	
Dept of Communities - Central Office	4,905	350	Greta Dux:	
Dept of Education and Training	121	9	Greta Dux:	
Queensland Water Infrastructure Pty Ltd	832	59	Greta Dux:	
Dept of Education and Training	833	60	Greta Dux:	
Dept of Education and Training	1,216	87	Greta Dux:	
Treasury	1,420	101	Sally Dettrick:	
Dept of Communities	732	52	Greta Dux:	
DEEDI	711	50	Antonia Doyle:	
Dept of Public Works	1,767	126	Antonia Doyle:	
Justice - Office of Fair and Safe Work Qld	1,381	99	Greta Dux:	

ses

Dept Public Works - SSA	5,416.00	387	Antonia Doyle:	
Dept Public Works - QGCPO	225	17	Antonia Doyle:	
Dept Public Works - Corptech	774	55	Antonia Doyle:	
Qld Electoral Commission	1,500	107	Charlie McQuillan:	
Dept of Justice - OIC	774	55	Antonia Doyle:	
Queensland Health	4,370	312	Greta Dux:	
Dept Education and Training	1,610	115	Greta Dux:	
Dept of Communities	8,413	600	Greta Dux:	
Dept of Economic Development and Innovation	4,772	341	Antonia Doyle:	
Queensland Treasury Corporation	3,089	221	Sally Dettrick:	
Ergon Energy	5,518	394	Sally Dettrick:	
Dept Public Works- Corptech	3,622	259	Antonia Doyle:	
Dept of Community Safety	1,123	80	Antonia Doyle:	
Minister for NR,MNE and Parl Sec	501	36	Charlie McQuillan:	
Dept of Communities - Disability Services	7,816	558	Greta Dux:	
Dept of Communities - Communities	2,984	213	Greta Dux:	
Dept of Communities - Information Services	5,253	375	Greta Dux:	
Minister for DSQ and Parl Sec	506	36	Charlie McQuillan:	

er



## Karen Cowell

---

**From:** Ken Smith  
**Sent:** Wednesday, 12 January 2011 9:47 PM  
**To:** Wally Kearnan; 'John.bradley [REDACTED]'  
**Subject:** Fw: various from BCC meeting

Wally

Can you follow up insurance issue and provide ICA contact to Council.

John Bradley...could you talk to me tomorrow about Urban Utilities issue. Will also discuss Jude Munro issues.

----- Original Message -----

**From:** Paul Lucas [REDACTED]  
**To:** Ken Smith  
**Cc:** Sarah Abbott [REDACTED]; Nicole Scurrah  
<[Nicole.Scurrah@urbanutilities.com.au](mailto:Nicole.Scurrah@urbanutilities.com.au)>; Joshua O'Keefe  
<[joshua.okeefe@urbanutilities.com.au](mailto:joshua.okeefe@urbanutilities.com.au)>  
**Sent:** Wed Jan 12 16:46:04 2011  
**Subject:** various from BCC meeting

Ken, various from BCC meeting this morning:

1. Discussion re mattress numbers in evacuation centres at contingency of 10,000 to 16,000 pax in attendance. Can sources including interstate be investigated
2. Potential use of schools as evac centres. I said State very keen to assist. Graham Atkins from EQ to talk to Kent Stroud from BCC
3. Advice re BT significantly reducing services post 1pm today and sweepers till 6pm. View held by Mayor and myself that something needs to be in place for people who must get in and out of city for essential services. This is also the case for tomorrow. Please ensure a senior translink person is present at the meeting tomorrow. It was understood that safety and staffing abilities must come first but subject to that there is a need to provide continuity of service
4. Issue raised by Qld Urban utilities re chemicals supply for water treatment plants. Can this be checked with QWC to confirm that adequate in number. Also, consideration should be given to what water policies that we have in place for clean up use of water if still water treatment capacity limitations. Possible controls in non-flood areas and suspension of variable tariff in flooded areas?
5. Discussion re post flood recovery and that the very large number of clean-up volunteers are likely to exceed capacity to go through local or state government channels. Mayor suggested at the time community service announcements suggesting to people to do the old fashioned thing and turn up and help people in these affected areas. I would endorse this view though we will need to consider ppe if people want it.
6. Question re how the Insurers will respond here as it was felt they didn't behave well in The Gap storms. I said I will get Ken Smith to organise to brief their suggested person re ICA matters. BCC contact Ian Maynard COO Corporate Services [REDACTED]
7. Dialysis for home dialysis people who might have supply issues. Passed on to Mick Reid who says they are putting in place "buddy dialysis" and other contingencies

Paul

**Karen Cowell**

---

**From:** Ken Smith  
**Sent:** Thursday, 13 January 2011 4:28 PM  
**To:** Warren Brisdon; Bruce Grady  
**Subject:** Fwd: Urgent electrical checks and recovery works using ClimateSmart electricians

Offer

Regards,  
Ken

Director-General  
Department of the Premier and Cabinet

Phone: [REDACTED] Fax: [REDACTED]  
Mobile: [REDACTED]  
Email: [REDACTED]

Begin forwarded message:

**From:** Bradley John [REDACTED]  
**Date:** 13 January 2011 2:23:21 PM GMT+10:00  
**To:** "jim.mcgowan" [REDACTED], Bruce Grady  
[REDACTED]  
**Cc:** Ken Smith [REDACTED], "graeme.newton" [REDACTED]  
<graeme.newton@derm.gov.au>, Alistair Dawson  
<Dawson.Alistair@derm.gov.au>, Withers Greg [REDACTED],  
"ian.fletcher" [REDACTED]  
**Subject:** FW: Urgent electrical checks and recovery works using ClimateSmart electricians

Jim, Bruce

Pls note offer of assistance from Climate Smart Home Service electricians.

Your officers can contact Anthony Coates at LGIS on number below if this is of interest (but let me know if you need any direct assistance from DERM).

Thanks  
John B

-----Original Message-----

**From:** ACoate [REDACTED]  
**Sent:** Thursday, 13 January 2011 2:12 PM  
**To:** Bradley John; Withers Greg  
**Cc:** Mark Girard  
**Subject:** Urgent electrical checks and recovery works using ClimateSmart electricians

Greg / John

I just wanted to identify the opportunity to use ClimateSmart electricians to complete electrical checks and perform other recovery works for residences and businesses. We are still around 90 per cent operational with 110 electricians still working. We could have this workforce mobilised to complete safety checks within 48 hours along with an associated call centre with 13 number.

We could also supplement this with other works expertise (eg, plumbers, structural engineers) if needed.

We have confirmed with Service Stream they are able to perform this work and can complete at cost plus 10 per cent for works to expedite engagement.

Mark has also flagged the opportunity with Graeme Newton.

Please call if this is of interest - [REDACTED]

Anthony

+-----+  
Think B4U Print  
1 ream of paper = 6% of a tree and 5.4kg CO2 in the atmosphere  
3 sheets of A4 paper = 1 litre of water  
+-----+

\*\*\*\*\*

Local Government Infrastructure Services Pty Ltd (LGIS)  
Level 14, 61 Mary Street, Brisbane, Queensland 4000  
(PO Box 1163, Brisbane Qld 4001)  
T: [REDACTED]  
[www.lgis.com.au](http://www.lgis.com.au)

This email and any attachments (collectively, 'this message') is intended only for the addressee and may be confidential and privileged. None of its contents may be disclosed to, or relied upon by, any other party without LGIS's written consent. If you are not the addressee, you must not copy or use this message for any purpose, nor disclose its contents to anyone. Please delete it and notify LGIS immediately by telephoning +61 7 3842 4700 or emailing the sender.

Any opinion or advice provided in this message is subject to any assumptions noted within it and the assumption that the current economic, political and/or commercial environment does not materially alter. LGIS does not warrant or guarantee any outcome or forecast in this message. Any opinion or advice in this message is provided by LGIS in good faith on the basis of information supplied to LGIS, which may not have been independently verified by LGIS. Accordingly, LGIS does not represent that the opinion or advice is accurate or complete and it should not be relied upon as such. Unless stated otherwise, the views expressed in this message are those of the individual sender, not those of LGIS.



To the extent permitted by law, neither LGIS nor any of its employees, contractors, servants or agents accept any responsibility and liability whatsoever for any expense, damage, claim, cause of action, loss or costs, incurred by any person in connection with that person or any other person placing any reliance on, or acting or refraining to act on the basis of, the contents of this message.

QTC does not warrant that any attachments to this email are free from viruses or other corruption, and recommends that you scan them for viruses before opening. QTC accepts no liability for any loss caused if this message contains a virus or is otherwise corrupted.

LGIS respects your privacy, and our privacy plan is available on our website.

## Karen Cowell

**From:** Steven Dunn [REDACTED] on behalf of SDCC [REDACTED]  
**Sent:** Wednesday, 12 January 2011 11:24 PM  
**To:** Aaron Minos; Adam Shortman; Andrew Fraser; bette kill; bob.reilly [REDACTED]  
Brett Harrison; Bruce Grady; Chris Broomfield; CIS Health; Craig Mills; David Smith; DCS Media; Debbie Best; Desley Boyle; Edmund Burke; Eddie Bennet; Peter Twomey; Robbie Medlin; Robert Bundy; Shane Wood; Warren Bridson; Wayne Coutts; Wayne Preedy; Flood Recovery Taskforce; Gavin Trembath; Gerard Rabelink; Addie Zannes; Florence Fang; Francesca Adrienne; John Arrowsmith; Mark Wallace; Peter Timmers; QFRS GIS Unit; Richard Webb; Glenn Walker; Harry.VENMANS [REDACTED] Iain Macculloch (EMQ Kedron); Iain MacKenzie; Ian Mitchell; Ian Wilson; Ian Jennings; Jade.Thompson; James Douglas; Janet Born; Jayne Barnes (QAS); Jeff Cheadle; Jim McGowan; John Ryan; John Gardiner; Joshua O'Keefe; Kathy Brown; Kimberley gardiner; Kirsten Roos; Lance McCallum; Lee Johnson; Leo McNamara; Liam Ferney; Mark Dole; Mark Roche (QFRS); Mark Symons; Matt Lipsett; media [REDACTED] Meg Frisby; Melissa Patch; Michael.Kinnane; NSW SEOC; oskar.bronwick [REDACTED] owen.paulson [REDACTED] Owen Paulson; owen.wareham [REDACTED] Patrick Byrne; Paul Hobbs; Paul Lucas; Pauline Evans; Peta Robertson; Peter Cahill; Peter Twomey; Peter Warren; peter.artemief [REDACTED] QFRS Special Ops; QPS Media; Rai Whitten; Robbie Medlin; Robert Bundy; Rodney Walz; Samuel Mitchell; Sarah Abbott; SDCC Kedron; SDCCINT; SDCCOPS; SES Deployments; SES Vic DO; Shane Wood; SHECC; socc; stephen.beckett [REDACTED] Tim Wiebusch Vic SES; Tracey Rees; Warren Bridson; B Hanbidge; Brett pointing; Pointing Brettm; codd.brian [REDACTED] ddc.bundaberg [REDACTED] DDC.Cairns [REDACTED] DDC.Charleville [REDACTED] DDC.Dalby [REDACTED] DDC.Gladstone [REDACTED] DDC Gold Coast; DDC.Gympie [REDACTED] DDC.innisfail [REDACTED] DDC Ipswich; DDC.Logan [REDACTED] DDC.Longreach [REDACTED] DDC.Mackay [REDACTED] DDC.mareeba [REDACTED] DDC.Maryborough [REDACTED] DDC.Redcliffe [REDACTED] DDC Rockhampton; DDC.Roma [REDACTED] DDC.Sunshine Coast; DDC.Toowoomba [REDACTED] DDC.Townsville [REDACTED] powers.noel [REDACTED] DDC.Warwick [REDACTED] DDC.Brisbane [REDACTED] DDC.Mountisa [REDACTED] henderson.andrew [REDACTED] Peter Martin; Adam Shortman; Alistair Dawson; Andrew Goodman; betty kiernan; Bruce Grady; Colonel Luke Foster; Corinne Mulholland; David Smith; DCS Media Officers; DisasterManagement [REDACTED] Graeme Newton (DIP); Iain Macculloch (EMQ Kedron); Iain MacKenzie; Ian Fletcher; Ian Mitchell; Jackie Mooney; Jim McGowan; karen.moss [REDACTED] Kate Lennox; Ken Smith; Melissa Patch; Michael Kinnane; Michael Shapland; Minister's Office; Neil Roberts; Owen Sadler (ADF); Patrick Byrne; Paul Lucas; PCC State Duty Officer; Peta Robertson; QPS Media; hahn.richard [REDACTED] Scott Chandler; SDCC Kedron; Shane Chelepy; Tim Mulherin; Trevor VanDam; Warren Bridson; Zachary Skyring; Eddie Bennet; Peter Twomey; Robbie Medlin; Robert Bundy; Shane Wood; Wayne Coutts; Wayne Preedy; Alistair Dawson; Brad Smith; Bruce Gunn; Carolyn Parsons; Craig.Bartlett [REDACTED] David Eastman (DIP); DERM Generic email; Don Bletchly; Fiona Ferrier; graham.atkins [REDACTED] Greg Eustace Health; Ian Dunn (ADF JOSS); Irina Stankovska; jackie.mooney [REDACTED] Jeff.Shelbert [REDACTED] John.Cawcutt [REDACTED]; john.rossiter [REDACTED] Justin Fitzgerald; ksullivan [REDACTED] michael.boyle [REDACTED] Michael Dart; Michael Dickinson; Michael Pecic; Michael Shapland; Neville.MOO [REDACTED] noel.gillard [REDACTED] norm.archer [REDACTED] Patrick Byrne; patrick.j.quirk [REDACTED] Paul.Adcock [REDACTED] Peta Robertson; peter.allen [REDACTED] Peter Chapman; Peter Dunn; phil.carney [REDACTED] Phil.Nickerson [REDACTED] russellhoward [REDACTED] sbartlett [REDACTED] State DC Group; trevor.dann [REDACTED] Trevor Leverington; Warren Bridson; Aaron Groves; Anila.R.Frederick [REDACTED] Bernard.Trembath [REDACTED] Bill Date; Conrad Adams; Daniel Alfto; Daniel Young; David Boulton; David Eastman; David.Hermann [REDACTED] J.Davidson [REDACTED] john.g.wright [REDACTED] john.rossiter [REDACTED] iratz@ [REDACTED] Michael Dart; Mike franks; Paul Dimech; hahn.richard [REDACTED] Robert Schwartz; Scott Leonard; Sean Kenny; Steve Waddell; bette kill acting DG till 24 Jan 11; Bob Atkinson (Queensland Police); Pointing Brettm; Bruce Grady; Colonel Luke Foster; David Stewart

**To:** (DTMR); Deb Watkins SDMG QPS ; Gerard Bradley; Graeme Newton (DIP); greg\_hallan [REDACTED] lan.fletcher [REDACTED] Jeannette Young (Queensland Heath); Jim McGowan; John Bradley (DERM); Julie Grantham (DET); Ken Smith; Linda Apelt (DG Communities); Mal Grierson; Mick Reid [REDACTED] Natalie MacDonald acting DG DPW till 18 Jan 11; Philip Reed  
**Subject:** SDCC SitRep No 20 as at 20:00 hours 12 January 2011  
**Attachments:** DOC120111-010.pdf  
**Categories:** Red Category

Good Evening,

Please find attached SDCC Sitrep No 20 as at 20:00 hours in relation to the Central Coast Flooding December 2010.

Regards,

**Watch Desk Officer, State Disaster Coordination Centre**

Emergency Management Queensland | Department of Community Safety



Level 2, Block E, Emergency Services Complex, Kedron, Queensland

Phone: [REDACTED]

This correspondence is for the named persons only. It may contain confidential or privileged information or both. No confidentiality or privilege is waived or lost by any mis transmission. If you receive this correspondence in error please delete it from your system immediately and notify the sender. You must not disclose, copy or relay on any part of this correspondence, if you are not the intended recipient. Any opinions expressed in this message are those of the individual sender except where the sender expressly, and with the authority, states them to be the opinions of the Department of Community Safety, Queensland.

All reasonable precautions will be taken to respect the privacy of individuals in accordance with the Information Privacy Act 2009 (Qld). Details on how personal information may be used or disclosed by the Department of Community Safety, Queensland are available from [www.communitysafety.qld.gov.au/info/privacy.htm](http://www.communitysafety.qld.gov.au/info/privacy.htm)



 <b>Emergency Management EMQ Queensland</b>	<b>Situation Report</b> State Disaster Coordination Centre	 <b>Queensland Government</b>
<b>Event:</b> Central Coast Flooding December 2010		
<b>Daily SitRep No:</b> 020	<b>Time:</b> 20:00hrs	<b>Date:</b> 12/01/11
<b>Distribution:</b> Minister, Director-General, Executive Director		
<b>From:</b> State Disaster Coordination Centre – Kedron Phone: [REDACTED] Facsimile: [REDACTED] Email: [REDACTED]		

## 1. Statewide Summary

- Brisbane and Ipswich are experiencing major flooding.
- The Brisbane River will peak at the Brisbane City Gauge at about 5.2 metres (major) with the high tide at 4am Thursday 13.01.11 Thursday and fall below major flood level during Friday.
- A State-level Disaster Declaration has now been declared (details below)
- As of 2200 hours there have been 12 confirmed deaths in South East Queensland and 70 persons have been reported missing, with grave concerns held for 11 persons.
- There will be limited public transport services across Brisbane, no Citycats and Ferrys and no bus services in the western and south western suburbs on Wednesday.
- There are 7,216 registered evacuees (total number of persons registered with Red Cross) as of 2200hours.
- Across the state, there are 2,509 houses inundated with water over floorboards, 5,602 with water in yards; 9,575 people currently evacuated. There are approximately 5,087 businesses affected.
- There are 48 evacuation centres operating across the state.
- An Emergency Alert voice and SMS message to conserve water was sent out to residents of the Somerset Regional Council area at 2030
- To date there have been 6,860 calls to the Recovery Hotline.

## 2. Regional Reports

### 2.1 Brisbane Region

- At 8pm Wednesday, the Brisbane City gauge (lower end of Edward Street and at Thornton Street) was 4.2 metres.
- A flood peak of approx 13m (major flooding) will occur at Jindalee at midnight
- At the Brisbane City gauge, river rises will continue this evening with a peak of about 5.2 metres expected with the high tide at 4am 13.01.11. Levels will remain high throughout Thursday.
- This is below the 1974 flood peak of 5.45 metres as releases at Wivenhoe Dam were reduced quickly during Tuesday night.
- At this stage, 23,300 properties have been effected including 18,776 residential properties
- There are three official evacuation centres operating with the following evacuees as at 2000:



- RNA Showgrounds – with 350 persons
- QEII centre – 105 persons
- Yeronga State School – 25 families
- It is anticipated that 300m of floating walkway along the Brisbane River will detach and become mobile. Across the river from the walkway is a marina with vessels moored that is also at significant risk of coming adrift, a request has been forwarded to the SDMC for assistance.
- Attempts being made to secure the Moggill Ferry have been delayed due to weather issues and not likely to commence until daylight but Master of the vessel is on board and confident control can be maintained.
- 29 premises in Brisbane CBD have had power disconnected, a further four are expected to be disconnected later tonight/tomorrow.
- Brisbane City buses ceased running at 1300
- QRail services ceased at 1700
- The Goodwill Bridge has been closed due to debris
- The Victoria Bridge and William Jolly Bridge are closed to all vehicle and pedestrian traffic
- Debris has been removed from the BP pipeline at Whyte Island with no damage reported
- Self evacuations have continued in Norman Park, West End and Sinnamon Park
- Peak events predicted 1400hrs Wednesday 12 January 2011.
- Wivenhoe Dam is at 74.31m – releases have not been increased at this stage (1600 11.01.10).
- Flooding on Caboolture line – 300 people stranded at Petrie, 600 at Strathpine and 500 at Baldhills.
- Port of Brisbane will be closed at midnight tonight for approximately 24 hrs.
- Four water pump stations are without power (Pullenvale, Seventeen Mile Rocks, Archerfield and Bellbowrie) leaving 1,830 customers without water.
- 56 sewer pump stations are without power
- Three major wastewater treatment plants are flooded (Kararna Downs, Oxley and Fairfield) with no residential impacts.
- It is expected that 91 sewer pump stations and four major wastewater plants will be flooded with minimal residential impacts.

#### **Kilcoy**

- An ADF Black Hawk transported urgent medical supplies for Aloaka Lodge aged-care home.

#### **2.2 South West Region (QPS Southern Region)**

- In excess of 80 articulated vehicles are parked up at Miles & Roma is filling up also with vehicles waiting for access to east bound roads.
- The Acting Roma Mayor today stated that the Council were opening up Bassett Park Show grounds for truck parking to relieve congestion around the town. This arrangement will be in place until the roads open and the need for truck parking is no longer required. This has been broadcast on Channel 40. There are toilets and shower blocks that have been opened for the use of the truck drivers at this site.

#### **Chinchilla**

- 'Charley's Creek' is believed to have peaked at 7.45 metres at 1000hrs 12/01/11 (2.25 metres over Warrego Highway bridge) and is currently 7.23m and falling (as at 1830 hours).
- There are currently 35 inundated homes with 22 registered evacuees registered at Chinchilla.
- 213 premises without power.



- Serious concerns held for the re-supply of food and fuel with the cutting of the highway between Chinchilla and Toowoomba and the highway cut between Toowoomba and Brisbane. There is a possibility westbound trucks may be escorted through PM 13/01/2011. Current assessments for re-supply to be conducted for the next 48 hrs and for 48hrs and beyond.
- Council officers are currently door knocking to determine what food may available if case worsens.
- Due to concerns over dwindling fuel supplies, fuel has been restricted to Emergency Services. Media advised and EMERGENCY ALERT sent advising of fuel situation.
- Complaints received re UIL boats in floodwaters and kids without life jackets. ERGON also concerned for safety of non-essential boats in flood water and requested their removal. Police to liaise with SES to direct boats off water and to breath-test operators.
- 10 persons evacuated from the township of Warra to Chinchilla out of concerns of rising flood water. At this time there are no inundations at Warra.
- E.coli detected in water supplies on 12/01/2011 which is currently being treated. EMERGENCY ALERT sent alerting all residences to boil water prior to drinking.

#### **Condamine**

- Condamine River at Condamine is currently rising at a fast rate and as at 2000hrs 12/01/11 is 12.58 metres (2.48 metres over bridge). The previous peak was approx 15.25 metres and this flood is expected to exceed this level.
- Six houses have been evacuated and no persons in the evacuation centre.

#### **Dalby**

- Myall Creek at Dalby appears to have peaked at 3.49 metres at 0600hrs 12/01/11 and as at 2100hrs 12/01/2011 is falling at 2.29 metres which is 0.42 metres above Patrick Street Bridge. The town is still currently split in two.
- There are three evacuation centres open, housing 210 people.
- 200 houses have been inundated above habitable floor levels
- Major inundation to approximately 100 houses and 1750 residential yards currently occurring. Approximately 30 businesses are currently affected by rising waters this includes the underground carpark of 'Dalby Shopping World' has been affected along with the Dalby Caravan Park which is located on the banks of the Myall Creek.
- Approximately 537 premises are without power
- A Dalby Town water bore has also lost power and that has reduced production. Production is supplemented from river pump and other bores. Town water storage is at full capacity with an expected 6 days of supply available. The water treatment plant will be inundated at 11.0 metres at which time it will stop water production and the town will only rely on water storage. Situation is being closely monitored.
- Information received that there are sufficient supplies of AVGAS for aircraft at Dalby and Chinchilla.
- Due to concerns over dwindling fuel supplies, fuel has been restricted to Emergency Services. Media advised and EMERGENCY ALERT sent advising of fuel situation
- Centrelink are currently operating with half staff and are assisting community and liaising with evacuation centres. Considering closing centrelink to normal business and only dealing with flood assistance.
- Dept of communities are going set up a 'one stop' shop and are canvassing for a location.
- Serious concerns held for the re-supply of food and fuel with the cutting of the highway between Dalby and Toowoomba and the highway cut between Toowoomba and Brisbane. There is a possibility westbound trucks may be escorted through PM 13/01/2011.



#### **Dirranbandi**

- Completely isolated by road; flow on effect of flooding expected to see the township isolated for a number of weeks
- Preparations for mosquito fogging spraying in place
- Levee bank is closed and continually inspected & closely monitored no problems identified at this stage
- Isolated community re-supply being coordinated by EMQ & DDMG

#### **Flinton**

- Due to isolation serious concerns held for the re-supply of food and fuel to Flinton now isolated for 6 weeks. Flinton residence now requesting urgent assistance from SES for food and medication. LDCC addressing situation

#### **Hebel**

- Township will be monitored until main body of water arrives; no inundations expected
- No evacuations or rescues
- Nil issues with re-supply at this stage but may become a concern if access is cut due to road closures
- Ergon advised that a power pole was washed away; a staff member & a generator are being transported to Hebel to rectify the situation

#### **Mungindi**

- Patients of Mungindi Hospital have commenced evacuation to Moree, NSW
- Concerns regarding significant flooding has been addressed and rainfall & river levels are being monitored through liaison with BoM
- Levee banks are at 8.5m, being monitored

#### **Tara**

- Due to isolation serious concerns held for the re-supply of food and fuel with the cutting of the highway between Dalby and Toowoomba and the highway cut between Toowoomba and Brisbane. There has been panic buying in Tara with supplies almost gone. There is a possibility westbound trucks may be escorted through PM 13/01/2011. Current assessments conducted for the next 48 hrs and for 48hrs and beyond.

#### **St George**

- Ergon assessing the number of houses without power
- Mechanical failure of the large SES boat has seen it replaced with 2 x smaller flood boats
- Flexible habitat is stored in St George; arrangements are being made to have this & associated resources redirected as required
- The Emergency Evacuation Centre has been closed, those who were staying/registered have been redirect to the Grape Exchange
- Information has been communicated to the community in relation to Centrelink

#### **Surat**

- Water levels & public safety being monitored
- Limited recovery phase expected
- Business will return as normal once water subsides and road networks reopen
- 2 x Dept of Communities staff providing assistance

#### **Toowoomba & Lockyer Valley**

- QPS and Emergency Services continued to search for unaccounted people and continue recovery operations as weather permitted.



- 12 fatalities have been confirmed with 70 people still listed as missing, with grave concerns held for 11 people.
- Extensive damage has occurred to buildings, roads and infrastructure in all areas of the Lockyer Valley Toowoomba CBD and assessments are ongoing.
- Search and recovery efforts have commenced within the areas of Grantham and Murphy's Creek
- Road access to many areas is now possible, floodwaters in creek systems have decreased but are still flowing making efforts to locate any deceased difficult.
- Searches of badly damaged residences have commenced with assistance of earthmoving equipment.
- Recovery and repatriation efforts have commenced within LDMG areas of Toowoomba and Lockyer Valley
- Road closures in Toowoomba CBD remain in some areas due to damage to buildings and infrastructure
- The rail lines are closed
- Roads remain closed at the Warrego Highway, Toowoomba Range – but is open to emergency services
- A QPS Forward Command Post has been established at Murphy's Creek State School to cover matters at Murphy's Creek and Withcott.
- Toowoomba Airport is open as is the Oakey Army Aviation Base
- Withcott Water Treatment Plant is out of action. Bottled water is being provided to residents

#### **Warwick**

- 30 homes have been inundated above habitable floor levels, with 60 persons evacuated, 50 of those are in the evacuation centre.
- 10 businesses have been affected.

### **2.3 North Coast Region**

- A freight train is en route to Gympie, Maryborough and Bundaberg townships with 100 pallets of non-perishable goods for resupply of IGA stores.

#### **Bundaberg**

- Flooding is expected to peak at 5.5m Thursday night/Friday morning
- A local caravan park, approximately 20 homes and numerous businesses will be affected should the river level reach 5.2m
- Major retailers will be resupplied 13.01.11

#### **Caboolture**

- 10 houses have been inundated above habitable floor levels and 200 have water in their yards.
- Evacuations are in progress this afternoon, with 30 persons evacuated.
- RSL Club Caboolture has opened its doors to take evacuees but number of people there unknown.

#### **Redcliffe Disaster District**

- Woodford, Kilcoy and Moore are isolated.
- 30 homes in Elimbah are isolated.
- Mudslide in Dayboro.
- 6 Houses evacuated at Dayboro, Strathpine Private Hospital
- Evacuations in progress Narangba, Strathpine (600) and Burpengary as well as 300 people from Bald Hills and 500 at Petrie Railway station (looking for where these people will go while QR work out a transportation strategy).
- Evacuation centres at the Dayboro Community Centre, Woodford Community Centre, and the Strathpine Community Centre.



### **Gympie**

- Currently risk at Gympie is high with Mary River currently at 18.8 meters and falling slowly. The Bruce Hwy is completely closed to the south of Gympie and a diversion route is in place to the north. Kidd Bridge and Normanby Bridge remain closed
- Gympie CBD has stopped operating until the flood waters recede below 14M
- The Imbil Bridge (Yabba Creek) and Vic Olsen Bridge (Tuckekoi) have experienced significant structural damage
- 78 residences in the region have been affected. 68 business affected by total inundation.
- Major retailers in Gympie will be resupplied 13.01.11
- Mobile phone services are intermittent

### **Maryborough**

- At 1400 hours the Mary River was at 7.70 metres and rising and is expected to peak around 8m PM 12/01/11
- It is expected that the same three businesses will be inundated in Ferry St and one houses will be impacted above floor levels
- Major retailers will be resupplied 13.01.11
- 4 residences and 23 commercial premises are without power
- Woolworths is without mains power and being supplied by generator
- Mary River Marina remains inundated
- The Granville Bridge remains closed to vehicles pending inspection by Main Roads
- Welfare centres continue to operate Granville and Maryborough

### **Sunshine Coast**

- There are several landslips across the district.
- The Bruce Highway is cut in three places north of Pomona

## **2.4 South East Region**

### **Ipswich DDC Area (Southern Region QPS)**

- Flood levels peaked at 19.4m during Wednesday and are now beginning to fall.
- Significant rain has fallen in the catchment (excess of 150mm)
- Evacuation centres established at Ipswich, Toogoolawah RSL and show grounds, Lowood School Hall, Esk Hall, Mt Tarampa (private residence), Kilcoy Community Centre, Coominya Community Hall and Prenzlau Rural Fire due to road closures and evacuations. 360 people are staying at the above centres and include residents and travellers
- Ipswich Council has estimated 2,500 houses affected by flood waters with an anticipated 6,000 persons displaced through the flood waters. This is to be assessed when the flood waters recede.
- Significant release of water continues from Wivenhoe Dam causing closures on all major roads including Brisbane Valley Highway at Fernvale, Warrego Highway and Cunningham Highway. The road over Mt Crosby Weir and Colleges Crossing are also cut.

### **Somerset Regional Council**

- Power is currently out in Fernvale, Kilcoy (areas north), Lowood, small communities and rural properties east of the Wivenhoe dam and Brisbane River. Sections of Esk that were previously inundated.
- Extensive damage to number of domestic properties from Minden to Lowood, Patrick Estate, Coominya, Esk, Toogoolawah, Wivenhoe Pocket and Kilcoy. Also damage to house rural properties. Full extent will not be known until water levels subside



## 2.5 Central Region




### Rockhampton

- At 1800 the Fitzroy River was 8.80m and holding steady.
- Barge operations from Gladstone to Rockhampton are continuing.
- Panic buying has created resupply issues for local stores and the LDMG are working with EMQ to resolve.
- Council will provide clean up kits (200 for flood affected dwellings and 2000 for those with flood water in homes).
- Four QFRS rapid response teams are expected to arrive 15.01.11 with another four on Saturday 16.01.11.
- Ergon has commenced preparatory work with main infrastructure to allow the reconnection of power to assessed properties.

### Woorabinda

- 10-14 days food supplies available.
- Communication issues at the Post Office have been resolved by Telstra.

## 3.0 SITREP AUTHORISATION

Prepared by:	Intelligence Cell	Signed: 	Date/ Time: 2300 12.01.11
Prepared by:	QPS Liaison Officer	Signed: 	Date/ Time: 23:03 12.01.11
Approved by:	SDCC Room Manager	Signed: 	Date/ Time: 2300 12/1/11

The Queensland Emergency Management Report (QEMR) update will be issued at 0500 hours, Wednesday 13 January 2011.

The next SDCC situation report will be issued at 1700 hours, Wednesday 13 January 2011.

- Attachment 1: LDMG and DDMG Activation Status
- Attachment 2: Declarations/Activations
- Attachment 3: Transport Conditions
- Attachment 4: Weather
- Attachment 5: Agency Deployments
- Attachment 6: Agency/Stakeholder Reports
- Attachment 7: 132500 Statistics

# Attachment 1: LDMG and DDMG Activation Status

ACTIVATION STATUS*	DISASTER MANAGEMENT GROUPS AND CENTRES
Stand up	SDCC
<b>DDMGs</b>	
Stand up	
Brisbane Gladstone Dalby Rockhampton Roma	Warwick Toowoomba Redlands Redcliffe
Lean Forward	Townsville Bundaberg
Alert	Cairns Innisfail Mareeba Logan Gold Coast
Stand Down	Charleville
<b>LDMGs</b>	
Stand up	
Brisbane Goondiwindi Redlands Toowoomba Lockyer Valley Fraser Coast North Burnett Barcaldine Banana	Bundaberg Dalby Chinchilla Balonne Miles Rockhampton Maranoa Gympie Warwick
Lean Forward	South Burnett Sunshine Coast Brisbane City Council Gold Coast
Alert	Quilpie Moreton Sunshine Coast Western Downs Logan Scenic Rim
Stand Down	Ipswich Murweh Hinchinbrook Burdekin Charters Towers Townsville

## \*Definitions

Alert – Monitor situation; no action required.

Lean Forward – on stand by; prepared but not activated.

Stand up – activated.

## Attachment 2: Declarations/Activations (as at 1500 10/1/11)

### Disaster Declarations

The Minister for Police, Corrective Services and Emergency Services has approved the following State Level Disaster Declaration:

Disaster District	Date approved	Expiry Date
Brisbane (including Redlands)	11 January 2011	26 January 2011
Bundaberg	11 January 2011	26 January 2011
Dalby	11 January 2011	26 January 2011
Gladstone	11 January 2011	26 January 2011
Gold Coast	11 January 2011	26 January 2011
Gympie	11 January 2011	26 January 2011
Ipswich	11 January 2011	26 January 2011
Logan	11 January 2011	26 January 2011
Maryborough	11 January 2011	26 January 2011
Rockhampton	11 January 2011	26 January 2011
Roma	11 January 2011	26 January 2011
Sunshine Coast	11 January 2011	26 January 2011
Toowoomba	11 January 2011	26 January 2011
Warwick	11 January 2011	26 January 2011
Redcliffe	11 January 2011	26 January 2011

### Natural Disaster Relief and Recovery Arrangements (NDRRA)

The Minister for Police, Corrective Services and Emergency Services has recently approved the activation of the Natural Disaster Relief and Recovery Arrangements (NDRRA). The area defined for receipt of NDRRA relief measures is "Communities within Queensland affected by heavy rainfall and associated flooding, November – December 2010".

Commonwealth / State Natural Disaster Relief and Recovery Arrangements (NDRRA) have been activated for the following 50 locations as a result of weather events from November 2010 to January 2011:

LGA	Counter Disaster Operations	Personal Hardship Assistance Scheme	Restoration of Essential Public Assets	Concessional Loans for Small Business	Concessional Loans for Primary Producers	Freight Subsidies for Primary Producers	Grants for Primary Producers	Grants for Small Business
Balonne Shire Council	✓ activated 19/12/10	✓ activated 16/01/11	✓ activated 19/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10		
Banana Shire Council	✓ activated 29/12/10	✓ activated 28/12/10	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 29/12/10	✓ activated 29/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Barcaldine Regional Council	✓ activated 06/12/10	✓ activated 28/12/10	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 06/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Barcoo Shire	✓ activated 30/12/10		✓ activated 06/12/10					



LGA	Counter Disaster Operations	Personal Hardship Assistance Scheme	Restoration of Essential Public Assets	Concessional Loans for Small Business	Concessional Loans for Primary Producers	Freight Subsidies for Primary Producers	Grants for Primary Producers	Grants for Small Business
Council								
Blackall-Tambo Regional Council	✓ activated 05/12/10		✓ activated 05/12/10	✓ activated 10/12/10	✓ activated 30/12/10	✓ activated 05/12/10		
Brisbane City Council	✓ activated 07/01/11		✓ activated 07/01/11					
Bulloo Shire Council	✓ activated 10/12/10		✓ activated 10/12/10					
Bundaberg Regional Council	✓ activated 06/12/10	✓ activated 28/12/10	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 06/12/10	✓ activated 01/01/11	✓ activated 03/02/11
Burdekin Shire Council	✓ activated 28/12/10							
Burke Shire Council	✓ activated 05/01/11		✓ activated 05/01/11					
Cairns Regional Council	✓ activated 27/12/10		✓ activated 28/12/10					
Carpentaria Shire Council	✓ activated 04/01/11		✓ activated 01/01/11					
Cassowary Coast Regional Council	✓ activated 27/12/10		✓ activated 28/12/10					
Central Highlands Regional Council	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10	✓ activated 06/12/10
Charters Towers Regional Council	✓ activated 28/12/10							
Cherbourg Aboriginal Shire Council	✓ activated 30/12/10			✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 10/12/10	✓ activated 01/01/11	✓ activated 03/01/11
Cook Shire Council	✓ activated 05/01/11		✓ activated 05/01/11					
Croydon Shire Council			✓ activated 07/01/11					
Fraser Coast Regional Council	✓ activated 06/12/10	✓ activated 10/01/11	✓ activated 06/12/10					
Gladstone	✓ activated 06/12/10		✓ activated	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated		

LGA	Counter Disaster Operations	Personal Hardship Assistance Scheme	Restoration of Essential Public Assets	Concessional Loans for Small Business	Concessional Loans for Primary Producers	Freight Subsidies for Primary Producers	Grants for Primary Producers	Grants for Small Business
Regional Council			06/12/10			06/12/10		
Gold Coast City Council	✓ activated 07/12/10		✓ activated 07/12/10					
Goondiwindi Regional Council	✓ activated 24/12/10	✓ activated 10/01/11	✓ activated 24/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 06/12/10		
Gympie Regional Council	✓ activated 10/01/11		✓ activated 07/01/11					
Hinchinbrook Shire Council	✓ activated 28/12/10		✓ activated 29/12/10					
Ipswich City Council	✓ activated 28/12/10		✓ activated 07/01/11					
Isaac Regional Council	✓ activated 07/12/10		✓ activated 07/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ ** (Part only) activated 05/01/11	✓ ** (Part Only) activated 05/01/11
Lockyer Valley Regional Council	✓ activated 06/12/10	✓ activated 28/12/10	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 04/01/11
Logan City Council	✓ activated 28/12/10		✓ activated 07/01/11					
Longreach Regional Council	✓ activated 06/12/10		✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10		
Mackay Regional Council	✓ activated 07/12/10	✓ activated 28/12/10	✓ activated 07/12/10					
Maranoa Regional Council	✓ activated 10/12/10	✓ activated 07/01/11	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10		
Moreton Bay Regional Council	✓ activated 21/12/10		✓ activated 21/12/10					
Murweh Shire Council	✓ activated 10/12/10	✓ activated 07/01/11	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 06/12/10		
North Burnett Regional Council	✓ activated 21/12/10	✓ activated 28/12/10	✓ activated 21/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 04/01/11
Paroo Shire Council	✓ activated 10/12/10		✓ activated 06/12/10					
Quilpie Shire Council	✓ activated 10/12/10		✓ activated 10/12/10					
Redland City	✓							



LGA	Counter Disaster Operations	Personal Hardship Assistance Scheme	Restoration of Essential Public Assets	Concessional Loans for Small Business	Concessional Loans for Primary Producers	Freight Subsidies for Primary Producers	Grants for Primary Producers	Grants for Small Business
Council	activated 07/01/11							
Rockhampton Regional Council	✓ activated 06/12/10	✓ activated 04/01/11	✓ activated 06/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 05/01/11	✓ activated 05/01/11
Scenic Rim Regional Council	✓ activated 07/12/10		✓ activated 07/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Somerset Regional Council	✓ activated 21/12/10		✓ activated 21/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
South Burnett Regional Council	✓ activated 24/12/10		✓ activated 24/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Southern Downs Regional Council	✓ activated 28/12/10	✓ activated 28/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Sunshine Coast Regional Council	✓ activated 31/12/10		✓ activated 21/12/10					
Tablelands Regional Council	✓ activated 27/12/10		✓ activated 28/12/10					
Toowoomba Regional Council	✓ activated 30/12/10	✓ activated 05/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 05/01/11	✓ activated 05/01/11
Torres Shire Council	✓ activated 10/01/11		✓ activated 07/01/11					
Townsville City Council	✓ activated 28/12/10		✓ activated 05/01/11					
Whitsunday Regional Council	✓ activated 10/01/11		✓ activated 10/01/11					
Western Downs Regional Council	✓ activated 24/12/10	✓ activated 28/12/10	✓ activated 24/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11
Woorabinda Aboriginal Shire Council	✓ activated 30/12/10			✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 30/12/10	✓ activated 03/01/11	✓ activated 03/01/11



### **Attachment 3: Transport Conditions**

#### **Roads currently closed (as at 2000 hrs, 12.01.11)**

The following roads are no-go/danger zones for travellers:

- Barwon Highway - west of Goondiwindi
- Brisbane Valley Highway at Split Yard Creek, Fernvale
- Bruce Highway - north of Gladstone
- Bruce Highway - south of Gympie
- Bruce Highway - closed Federal
- Canarvon Highway - north of Injune
- Cunningham Highway - between Warwick and Inglewood
- D'Aguilar Highway - closed at 4 points from Kilcoy Creek
- Dawson Highway - Calliope to Springsure
- Fitzroy Development Rd - north of Taroom
- Gore Highway - Pampas and Brookstead
- Ipswich Motorway - closed at Goodna and Redbank
- Leichardt Highway - north of Wandoan
- Moonee Highway - west of Moonee
- Mount Lindesay Highway is closed at Jimboomba
- New England Highway - between Toowoomba and Warwick
- Warrego Highway - closed from Marburg Range to Toowoomba range in both directions, and west of Dalby
- All roads West and North of Brisbane are currently impacted
- All roads west of the Darling Downs are also impacted
- There are major impacts on all Central Queensland road networks with continued heavy rain and further disruptions likely

#### **South East Queensland**

Following heavy rainfall across the South East Queensland region in the past 24 hours, all motorists are advised not to attempt road travel unless absolutely critical.

Many roads are impacted across the whole area from the Sunshine Coast through Caboolture, Brisbane Valley and Lockyer Valley, and out to Warwick, Dalby and Toowoomba. Over the Bruce Highway and Gateway Motorway take extra precautions as there may be wild animal hazards.

Conditions are changing rapidly, and motorists are advised to postpone or cancel all non-essential travel until the heavy rainfall and flash flooding has eased.

## **Attachment 4: Weather (BOM)**

Issued at 4:10 pm EST 12 January 2011

### **Weather Situation**

The monsoon trough extends over the northern tropics and is moving gradually south. A ridge of high pressure will build along the east Queensland coast.

### **Forecast for Thursday**

The monsoon trough will merge with another trough to the south to result in a sharp trough extending from the Northern Territory into South Australia. An active monsoon trough will also persist through the northern Coral Sea. Moist N'y winds ahead of the trough will continue to produce rain areas, showers and thunderstorms over western districts as well as the tropics with moderate to heavy falls. Showers generally over the SE region.

### **Forecast for Friday**

A new surface trough will enter the SW of the state. The monsoonal trough becomes more active over the northern Coral Sea with increased rainfall over the southern tropics inland from Cairns and extending across to Georgetown. Showers and thunderstorms generally over the tropics and extending south through western districts near the trough. Isolated showers about eastern districts and through the central interior. Becoming fine over the southern interior.

### **Forecast for Saturday**

Much the same pattern for Saturday, the western trough will stall but continue to generate showers and thunderstorms. Isolated showers about eastern districts and fine over the central and southern interior. The monsoonal trough seems to weaken over the northern Coral sea.

### **Forecast for Sunday**

The western trough now moves across southern QLD reaching the Darling Downs and the central interior. Showers and thunderstorms over the tropics and the NW of the state. Some rain areas may develop south of the trough over the southern districts. Generally fine over the eastern interior and the SE.

### **Outlook for Monday, Tuesday and Wednesday**

By Monday the southern trough will move through the SE district with a band of showers and thunderstorms, becoming fine across southern QLD and the SW. Showers and thunderstorms remaining over the NW and the tropics. By Tuesday the trough has cleared the SE coast with isolated showers remaining. Showers and thunderstorms across the tropics and extending SE into the Capricorn and the Wide Bay coast. By Wednesday rain areas and thunderstorms across the tropics, showers about the east coast, fine over the interior.

## **Attachment 5: Agency Deployments**

### **Emergency Management Queensland**

- Biloela/Theodore - 3
- Emerald - 1
- Dalby - 3
- Rockhampton - 1
- Bundaberg - 2
- Roma - 2
- St George – 3

### **Queensland Police Service**

- Toowoomba 154
- Ipswich 28 (15 more on 13.1.11)
- Central Region 110
- 50 NSW officers to arrive on 18.1.11

### **Queensland Fire and Rescue**

#### **Incident Management Teams (IMT)**

**26 Personnel**

Rockhampton	18 Personnel
Biloela	1 Personnel
Toowoomba	2 Personnel
Roma	3 Personnel
Dalby	2 Personnel
Air Operations	Nil

#### **Fire Communications**

**2 Personnel**

Rockhampton	2 Personnel
-------------	-------------

#### **Swift Water Team Deployment Locations**

**36 Personnel**

Grantham	4 Personnel
St George	Nil
Toowoomba	9 Personnel
Rockhampton	3 Personnel
Narangba	2 Personnel
Ipswich	2 Personnel
Bulimba	2 Personnel
Cobble Creek	4 Personnel
Burpengary	2 Personnel
Cannon Hill	8 Personnel on Standby (4 resting – night shift)

#### **Flexible Habitat**

Transport – Special Ops	2 Personnel
Central Region	2 Personnel

Total QFRS Personnel Returned (to date)	150 Personnel
Current QFRS Personnel Deployed	66 Personnel

Total QFRS Personnel Deployed (to date)	216 Personnel
---	---------------

### **Department of Communities: (DoC)**

#### **STAFFING STATE WIDE**

Departmental Deployed Staff	108
Lifeline and Red Cross Staff	59
<b>Total</b>	<b>275</b>

*\*Please note figures have been under-reported due to current activity in relation to recovery service delivery*



## **Attachment 6: Agency / Stakeholder Reports**

### **QAS (as at 10.1.11)**

#### **Brisbane**

- Assistance with nursing home evacuations.
- Canossa Jindalee watching brief
- Sinnamon Park Tricare 89 patients watching Brief
- Tri Care Jindalee 32 patients evacuated. Transported to Tri Care Pimpama.
- Pine Lodge Rocklea evacuated 51 patients 33 high depended to QE2 hospital 18 walking patients to QE2 stadium..

#### **Ipswich**

- Tactical Medical Centre (TMC) being deployed to QAS Ipswich.
- Coordinating patient care supplies Karalee.

#### **Toowoomba**

- Deployment of Operational Supervisor to Toowoomba from South East Region.

#### **St George**

- Watching brief only.

#### **Condamine**

- QAS resources pulled out due to new flood peak. Officer rotated back to Brisbane.

#### **Maryborough/Gympie**

- Flooding local operations only. Granville south east river Maryborough will be accessible later today

#### **Gladstone**

- TMC awaiting redeployment to Brisbane once road access available

#### **Goondiwindi**

- TMC awaiting redeployment to Brisbane once road access available. One officer on scene

### **Department of Communities (Doc)**

#### **Community Impact**

Human/Social –

**Disaster Recovery Hotline – 1800 173 349**

Sat 08/01	Sun 09/01	Mon 10/01	Tues 11/01	Wed 12/01	Thur 13/01	Fri 14/01	Total Week Ending 14 Jan '11	Total to date
199	141	339	555					6,860

#### **Department of Communities Community Recovery Internet Site**

Sat 08/01	Sun 09/01	Mon 10/01	Tues 11/01	Wed 12/01	Thur 13/01	Fri 14/01	Total Week Ending 14 Jan '11	Total to date
276	374	N/A	2006					5,977

## **General**

- Lifeline reports that Vicarious Trauma: The combination of the media's coverage of the tragic events in Toowoomba & the Lockyer Valley, and the extensive media coverage of the unfolding situation in Brisbane and SE Qld, appear to be weighing heavily on many communities with emotional fatigue manifesting more regularly. Lifeline are responding to emotional needs of the communities. If the needs are identified as ongoing or requiring extensive counselling these are referred to Queensland Health.

## **South West Queensland Region:**

- Staff need to remain in the communities of Chinchilla, Dalby, Miles and Toowoomba due to road closures. EAS is on site today in Toowoomba and counselling has been offered to staff.
- Business Continuity Plans for SWQ region are being implemented with non-critical operations in relation to Disability Services, Sport and Recreation, Housing, Community Capacity and Service Quality, Office of Regional Executive Director, Outlook Services and Aboriginal and Torres Strait Islander Services being suspended. Areas will operate with skeleton staffing at this time.
- Housing Services in Toowoomba is open for community recovery housing issues.
- The South West region has been contacting all our Foster Carers and high risk clients checking that they are okay.
- Roads in region very badly affected – caution needed and advised to staff. Region-wide major road closures due to weather and flooding conditions.
- Several Department of Communities offices in Ipswich are inundated. The Coordination Centre is now located at George Thorn centre but with limited resources and no power.

## **North Coast Region**

- Road closures and flooding continue to hamper service delivery and impact assessment in some areas.
- Some issues were created by QRail disembarking customers at Strathpine and Burpengary on Tuesday 11 January with a large number stranded. These people have now continued on to destinations.

## **Central Queensland Region:**

- Some Gracemere residents are enquiring as to eligibility as at this time they may not be eligible for emergent payment.
- The Emerald Community Recovery Centre is aware of the need for Red Cross to reprioritise staff to respond to the Lockyer area needs. The Emerald Community Recovery Centre is working closely with Red Cross to maximise the available resource in the community. Red Cross have confirmed 4 staff will continue to be able to support the recovery efforts in Emerald for the next week.
- Red Cross advised of a reprioritisation of their staff from Bundaberg to support the Lockyer disaster and impending Brisbane River flooding.
- Due to an expected third peak in the river the Recovery Centre in Bundaberg will continue operating in case further inundation occurs.

## **South East Region:**

- Coordination Centre being established from 8am tomorrow (13 Jan) at Level 1/6 Ewing Road Woodridge
- Recovery Centre to be open Friday 14 January at Yeronga. We are waiting for the location to be confirmed however planning for logistics, staffing and establishment of this centre is currently occurring.
- SE Region will be overseeing community recovery services in Scenic Rim and are currently liaising with Scenic Rim Council. Advice from the council to date indicates that there is not too much damage to properties despite major flooding in some areas. The region will utilise an outreach response to respond to any queries requests for assistance in this area.

## **Ergon (no update 12.1.11)**

- **Dalby** - around 480 customers are off supply.
- **Toowoomba** - around 100 premises are off supply (commercial and residential) as ground level assets have been underwater.
- **Maryborough** - 25 customers off supply due to inundation or as a safety precaution (2 residential and 23 commercial)
- **St George** - 23 customers remain off supply. Retirement village has been restored to supply.
- **Warwick** - around 100 off supply
- **Oakey** - 200 off supply
- **Chinchilla** - 96 off supply
- **Sth Burnett** - around 3000



## **Queensland Health:**

### **State-wide Issues**

- The State Health Emergency Coordination Centre (SHECC) and the Human Social Emergency Operations Centre relocated to the Princess Alexandra Hospital campus from today 12.01.2011
- Public Health Emergency Operations Centre has relocated to the Brisbane North Public Health Centre at Windsor.
- The distribution of vaccine (childhood and influenza vaccines) to general practitioners is being disrupted across the state due to the road closures. The Queensland Health Immunisation Program is reviewing the demand and is establishing an agreed protocol for resupply where stocks have a risk of running out, for consideration by the Chief Health Officer.
- Interpreter services remain operational, with phone lines services diverted to their Melbourne centre as needed to ensure service continuation

### **Brisbane area**

- Facility and services are currently intact
- Elective Surgery and OPD at the following hospitals has been cancelled except for urgent Cat 1 and other urgent areas such as fracture clinic etc. Patients are being advised. Emergency services maintained
- Royal Brisbane and Women's Hospital
- Princess Alexandra Hospital
- Redcliffe Hospital
- The Prince Charles Hospital
- Royal Children's Hospital (awaiting confirmation)
- QEII Hospital
- Mater Hospital
- Redland Hospital has no reduction in services
- Wesley Hospital is currently isolated by floodwaters, with 297 patients and 160 staff remaining overnight.
- Redcliffe aged care facilities have 6 beds remaining

### **Toowoomba**

- Facility and services intact
- Elective Surgery and OPD has been cancelled except for urgent Cat 1 and other urgent areas
- Morgue availability at 20 spaces plus a refrigerated unit. Local morticians are being contacted to confirm space availability
- Some continuing resupply issues
- Boiled Water Alert issued as a precaution, water testing currently being undertaken
- Social work and pastoral care services are being provided to victims and family members of DOA victims.
- Pharmacy services restricted and being resolved.

### **Ipswich**

- Facility and services intact
- Elective surgery and outpatient cancelled
- Emergency Department operating
- Staffing at reduced capacity
- Crisis Intervention Services established and operating
- Frail elderly people who have been evacuated are being housed at the Ipswich hospital

### **Warwick**

- Facility and services intact
- No community mental health workers today (12.01.11)

### **Laidley**

- 300 people have been evacuated to local High School
- Staffing on rotation
- Food and other supplies being monitored



#### Lockyer Valley

- In partnership with Department of Communities, Queensland Health is providing additional support to the social services team.

#### Cherbourg

- Facility and services intact, but ongoing power and resupply issues

#### Jandowae

- Facility and services intact
- Monitoring need for potential evacuation of Jandowae Hospital. Inundation potential expected to be low.
- Maternity patient transported to Dalby last night (11.01.11)

#### Dalby

- Facility and services intact
- Elective surgery has been cancelled as of today
- Monitoring need for evacuation of 80 aged patients in a private Karingal Nursing Home.
- 

#### Oakey

- Some inundation of grounds but facility and services intact
- Ambulance Services relocated to hospital.

#### Stanthorpe

- Facility and services intact
- Sewage Treatment Plant concerns. Water Treatment is fine.

#### Killarney

- Facility and services intact
- Boiled Water Alert issued

#### Goondiwindi

- Facility and services intact
- Elective surgery has been cancelled as of tomorrow (13.01.11)
- No emerging health issues

#### Gatton

- Facility and services intact
- Request for helicopter retrieval of 4 patients being coordinated today from hospital and 2 renal patients from isolated homes being processed by QCC
- Additional support being deployed as needed

#### Esk

- Facility and services intact
- Pharmacy supplies being flown in
- Helicopter retrieval of 2 being processed by QCC

#### Kingaroy

- Facility and services intact
- 1 flood related admission as at 1400hrs

#### Nanango

- Facility and services intact
- Two days of treated water available for Murgon and Wondai.

#### Condamine

- Facility and services currently intact
- Township has been evacuated to Miles
- Water levels rising. Peak expected at 10-15m

#### Gympie

- Facility and services intact.
- Alternative helipad established.

- No CT monitoring available, may impact on retrieval and evacuations.
- Generators have been provided to private aged care facility (Bluecare Nursing Home – Grevillea Gardens) due to power outage.
- 4 of 6 community pharmacies are operational with extended hours possible if required. Medication delivery is being arranged areas on the south side of town.

#### **Nambour**

- Facility and services largely intact.
- Minor damage to ED with four negative pressure rooms currently offline.

#### **Maryborough**

- Facility and services intact.
- The clinic established at Granville remains open.
- Six renal dialysis patients were air lifted by helicopter to Hervey Bay on 10.01.2011

#### **Bundaberg**

- Facility and services intact.
- Senior Medical Entomologist is being deployed with two Environmental Health Officers assist Bundaberg Council in the management of vector control issues.

#### **Theodore**

- Facility and services intact.
- The medical centre has opened in the hospital. The full facility is to reopen once reliable water supply is restored to town, anticipated for tomorrow (13.01.2011). Subject to this being achieved the hospital anticipates that it will have full operational status to receive inpatients on Monday (19.01.2011).
- Boiled Water Alert has been issued
- A Recovery Plan is being implemented. Mental health support is currently being sourced from Biloela. A mental health support team are on stand-by for deployment from Brisbane pending further advice as to level of need following the assessment.

#### **Kilcoy**

- Facility and services intact.
- The local pharmacy isolated. QH is monitoring the impact.

#### **Caboolture**

- Facility and services intact
- Elective surgery cancelled
- Hospital isolated
- The Caboolture surgical program (trauma and elective) is currently reduced and complex cases will be transferred
- Arrangements are being made for support from private hospitals.

#### **Warra**

- Boiled Water Alert issued due to damaged pump feeding water treatment plant.

#### **Mundubbera**

- Boiled Water Alert issued as a precaution on behalf of the NBRC as their water treatment plant may be compromised and there is water discolouration in their reticulated water supply. This situation is being monitored and assessed daily.

#### **Woorabinda**

- Facility and services intact
- Public health is monitoring water situation. The water pipeline from the Dawson River at Baralaba failed and is unable to supply raw water. To supplement the bore water supply, creek water is being carted from Mimosa Creek to the WTP.

#### **Gayndah**

- Boiled Water Alert issued as a precaution on behalf of the NBRC as their water treatment plant may be compromised and there is water discolouration in their reticulated water supply. This situation is being monitored and assessed daily.



#### Bundaberg

- Facility and services intact
- Millbank sewage treatment plant operational

#### Rockhampton

- Facility and services intact
- DERM have issued an Environment Directive to pump and then discharge pump station water down stream. No environmental harm expected or risks to public health
- Retrieval Services
- In response to the increased aero-medical request activity additional medical and nursing staff has been deployed to this service.

#### BRISBANE (Private Sector) AGED CARE FACILITIES

##### RSL Care Treetops – New Farm

- No power,
- 80 frail need assistance have some cylinder
- assessing need to evacuate

##### Regis Corinya – New Farm

- Evacuated on 11.01.11

##### Tricare Head Officer

- All aged care facilities is SEQ okay.
- James Ommaney Retirement village has self evacuated.

##### Jindalee Tri Care

- Police are visiting Jindalee to assist in making decision as to if will evacuate.
- QAS is heading down to identify needs plan - going predominantly to own facilities Brisbane and Gold Coast.

##### Riverview Nursing Home

- Evacuated overnight 80 to sister facility at Chapel Hill and the remainder to Ripley Church

##### Blue Care

- No concerns in Brisbane with anticipated flood peak,
- Lowood Nursing Home was evacuated 72 hrs ago (school evacuation centre)
- 4 residents awaiting transfer from evacuation centre to hospital.

##### RSL

- No concerns except treetops at New Farm (high care facility)
- No plans to evacuate

##### Tricare Jindalee

- 84 residents - all high care and secure dementia. Facility did not go under in 74 but came close. Monitoring current flood situation. Under water restrictions for potable water (an issue apparently unrelated to the flood situation). Have evacuation strategy but would require assistance if this happened. Road access not an anticipated issue.
- Been told peak will be 5.7 m by SES.
- Attempting to get advice if you need to evacuate. Retirement village below the nursing home is currently evacuating. Police will be there soon. Making decision within next hour as to if will evacuate. QAS is heading down to identify needs. Plan - going predominantly to own facilities Brisbane and Gold Coast.

##### Pine Lodge Aged Care

- Low risk at this stage. Did flood in 1974. No evacuation plans. 33 high care and 19 low care residents. Current situation as of 2.12 PM - no visible flood issues.

##### Regis New Farm – Carinya

- Outside of area but information noted.
- Completely evacuated to Ferny Grove Regis Parkland Manor. Under control - no assistance.



### **Regis Gatton - Valley Views**

- Outside of area but information noted
- Partial evacuation completed. 23 Residents at facility, 4 to family, 2 to hospital and 82 residents balance at golf club. No immediate assistance required. Police locally coordinating.

### **Department of Public Works**

#### **DPW Functional Support operations**

- Deployment of a range of materials to evacuation centres in numerous centres including: Emerald, St George, Dalby, Theodore, Rockhampton, Ipswich and Brisbane. The evacuation centre materials include upwards of 7,000 inflatable mattresses as well demountable ablution facilities. The more recent requests actioned include the supply of 950 mattresses to evacuation centres in Ipswich and 3,000 mattresses to the major Brisbane evacuation centre at the RNA. An additional request has been received this morning requesting the deployment of 1,300 mattresses to a new centre being established at the QE II Stadium. A further 1,660 mattresses and approximately 2,000 camp stretchers are being held in reserve for future deployment. QLD Health are providing access to their own caches of linen and blankets to compliment the bedding supplies provided by DPW. As a need diminishes for bedding at evacuation centres in Central QLD these assets including linen could be diverted back to Brisbane or other centres still requiring evacuation centres.
- QFleet have received requests for the supply of 53 vehicles and 38 fuel cards these requests have been actioned and arrangements have been made for the supply of vehicles for requesting agencies which include DoC's, QPS and QBuild. QFleet is also providing two vehicles for use by Major-General Slater and his team.
- DPW has assisted the QLD Health Forensic Science Unit and the QPS Disaster Victim Identification Unit in expanding the existing refrigerated cadaver storage to cater for the expected influx of bodies retrieved from flood waters. Additional scope for expansion exists through the placement of refrigerated containers adjacent to the State Morgue complex at Coopers Plains.
- Smart Services QLD continues to provide call centre operations on behalf of a range of government agencies.
- DPW currently has several hundred personnel involved in a range of disaster management activities ranging from: mitigation of flood damage; damage assessment; coordination of functional support requests; call centre operations and representation on the numerous DDMG's activated.
- QBuild has worked with Ergon to develop suitable strategies for the reconnection of power to affected consumers in the Rockhampton area.

#### **DPW Core Business operations**

- QBuild has deployed damage assessment teams into all flood impacted regions where roads are safe and trafficable. Preliminary estimates not including the recent damage in Toowoomba, Ipswich and Brisbane indicate flood remedial works at State Government infrastructure will be upwards of \$8.0 million, however, this cost is expected to surge when damage to infrastructure in the remaining areas including Ipswich and Brisbane is able to be assessed.

### **Insurance Council**

An insurance taskforce is continuing to operate, comprising 25 companies who offer products in the impacted regions. Through the ICA the insurance industry is participating in the government recovery committee structure established by the Premier.

Insurance assessors are active in the areas where access can be gained to flood impacted properties. Additional assessing resources have been bought in from interstate to meet demand.

- The insurance hotline is continuing to operate for consumers who have lost insurance papers or have general inquiries, this hotline is available 24hrs on **1300 728 228**.

General advice being given to policyholders remains as follows:

Follow the advice of emergency services regarding existing flood alerts and warnings. Flood victims are encouraged, when it is safe to do so, to contact their insurer to lodge a claim or to determine their eligibility to make a claim under the policy they have purchased. Flood insurance is available in QLD from some

insurance companies. Not all insurance policies will cover policyholders for all types of flood. Policy holders should contact their insurer for clarification.

Policyholders making a claim can assist the process by developing an inventory of lost and damaged items, as well as photographing the damage sustained and keeping samples or records of any materials that have had to be removed from the property for health reasons as part of the clean up.

Do not authorise repair work before consulting your insurance company if making a claim.

Beware of unlicensed contractors, always check the credentials of any tradespeople undertaking work on your behalf, through [www.bsa.qld.gov.au](http://www.bsa.qld.gov.au)

**Attachment 7: 132 500 (Tasks) Statistics (period 16:00 10.01.11 to 16:00 11.01.11)**

Region	Calls Answered
Far Northern Region	
	55
Northern Region	
	27
Central Region	
	254
North Coast Region	
	813
Brisbane Region	
	6545
South East Region	
	1229
South West Region	
	571
Unknown origin	
	1353
<b>TOTAL</b>	<b>10847</b>

\* Outstanding tasks have been recorded in RFA Online but are yet to be allocated or completed