

LIVING IN BRISBANE

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AUGUST 2010



Eyes in the Suburbs Awards

Have you seen something in need of repair or maintenance in your local area? Pot holes, graffiti, damaged signs? Want to be rewarded for reporting it?

Brisbane City Council is offering Brisbane residents the opportunity to participate in the Eyes in the Suburbs Awards. All you have to do is report a maintenance issue that Council can fix and you'll go in the draw to win one of ten \$100 cash prizes each month.

Council cares about keeping Brisbane a safe, beautiful and enjoyable city in which to live. We work hard to make

sure the city's services and facilities, such as parks, streets and signs, are well maintained. But we can't do this alone. We need your help to keep Brisbane clean, green and safe.

With your help, Council aims to improve maintenance of our city's assets and make Brisbane an even better place to live.

Residents who report an issue until June 2011 will automatically go in the draw to win.

To report an issue, call **3403 8888** or visit **www.brisbane.qld.gov.au**

Vibrant hub for Rochedale

Council has recently approved two major residential developments in Rochedale, which will transform one of Brisbane's few remaining undeveloped sites into a vibrant hub.

The development will support future growth, with 700 new dwellings to be built as part of a subdivision across about 60 hectares of land.

The new development will be the first in Brisbane to have rain water tanks and access to a non-drinking water network for outdoor use. Residents will be able to stay active and connected through an extensive network of new bikeways and pedestrian paths linked to the citywide network.

Land has also been dedicated to new parks, a neighbourhood centre, waterway corridors and habitat land, with existing habitat corridors and areas to be retained. Construction will start in the coming months.



A MESSAGE FROM LORD MAYOR CAMPBELL NEWMAN

I was proud to see more than 20,000 people attend the community market day to celebrate the opening of the Go Between Bridge in July. The open day followed a sell-out bridge concert, where 5000 people enjoyed the sounds of local bands.

The fantastic turnout for both events is testament to the community support for Brisbane's first inner city cross-river bridge in 40 years.

The Go Between Bridge will help relieve pressure on Brisbane's inner city river crossings, which were choked at about 95% capacity during peak times before the opening of the CLEM7 tunnel in March.

Planning is well underway on Council's next TransApex project, the Northern Link tunnel, which will connect the Western Freeway at Toowong to the Inner City Bypass at Herston.

Campbell Newman
LORD MAYOR

For more information
on Council's projects
call **3403 8888**.





CityCycle Subscriptions open September

Subscriptions for *CityCycle*, Brisbane's inner city public bike hire scheme, will be available at www.citycycle.com.au from September to anyone over 17 years of age, ready for the scheme's start date in late 2010.

Take advantage of Brisbane's year-round subtropical climate and enjoy an active and healthy transport option with *CityCycle*. Ride from Fortitude Valley to a meeting in the CBD with ease, or cycle from the CBD to South Bank to meet friends for lunch.

Once you're a subscriber, every trip under 30 minutes is free, making *CityCycle* one of the cheapest public transport options for long-term users. By subscribing, you can make a personal contribution to reducing Brisbane's inner city congestion. Choose *CityCycle* for short trips or plan your bus, train or ferry ride to connect with *CityCycle*.

Construction of the stations is continuing, and once complete, *CityCycle* will offer up to 2000 bikes at 150 stations from Newstead to the University of Queensland, St Lucia.

CityCycle is part of Council's commitment to provide \$100 million in new bikeway infrastructure over four years, and will be operated by JCDecaux Australia. For more information, visit www.citycycle.com.au or call **1800 246 612**.

Brisbane Writers Festival 2010

Brisbane City Council is a proud supporter of the Brisbane Writers Festival (1-5 September), a five-day feast of reading, writing, books and ideas.

Relax with friends in fabulous, open-air tents and balmy spaces. Engage with like-minded lovers of literature at evenings with international visiting writers including Louise Doughty, Val McDermid and Yvonne Adhiambo Owuor. See Archie Roach, Shane

Howard and Neil Murray together on stage; and come along to a special Father's Day BBQ and Dad's Read with Clare McFadden and The Flying Orchestra.

Extend your own writing skills with a range of workshops and masterclasses to inspire writers of all levels. Visit bwf.org.au for more information. Tickets are available at www.qtix.com.au or by calling **13 62 46**.



ROUTE 77

Need a quick and affordable way to get between the south and north of Brisbane?

Then hop on Route 77, the first bus service through the CLEM7 tunnel.

Travelling between Eight Mile Plains and Chermshire via the 4.8km long tunnel, Route 77 bypasses about 24 sets of traffic lights and can take passengers across town on a single journey in fewer than 35 minutes.

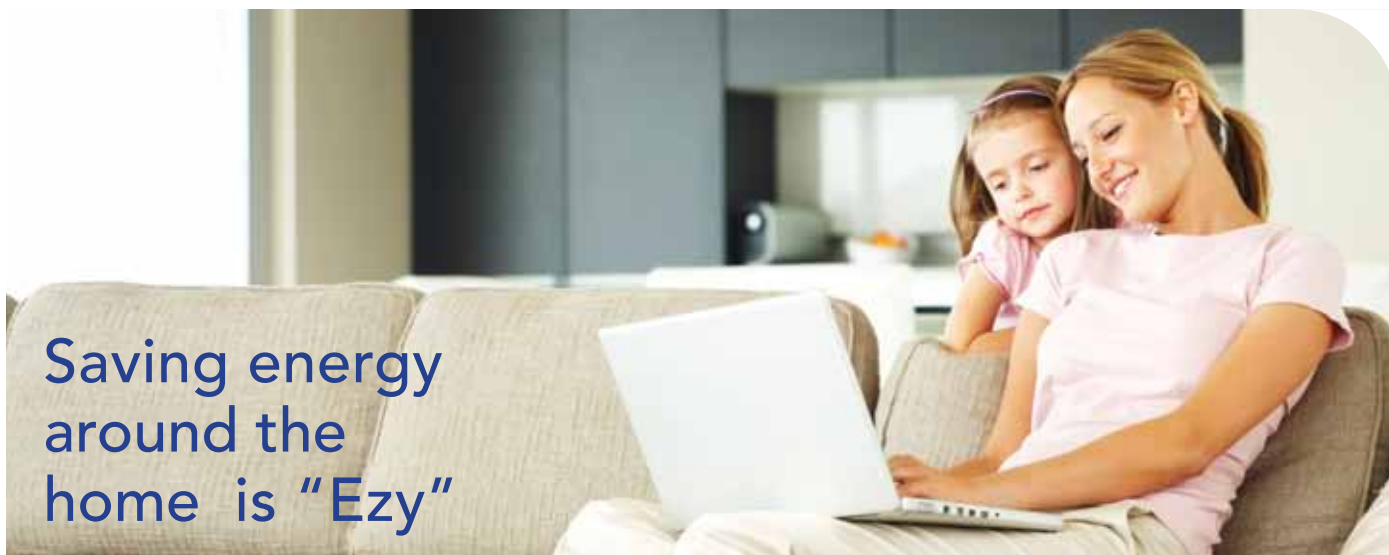
The bus service provides easy access to key destinations along the way, including:

- Chermshire Library and Aquatic Centre
- Garden City Library
- Greenslopes busway station (near Greenslopes Private Hospital)
- Lutwyche shopping centre
- Windsor and Buranda rail stations
- Griffith University busway station
- easy access to University of Queensland via the 139 and 169 at Buranda.

Route 77 operates Monday to Friday from 7am to 7pm. The service runs every 15 minutes in peak times and every 30 minutes in off-peak times, servicing the South East Busway and the Lutwyche/Gympie Road corridor.

For more information visit www.translink.com.au or call TransLink on **13 12 30**.





Saving energy around the home is "Ezy"

Brisbane residents can save on their household bills while helping the environment with Council's new EzyGreen energy reduction scheme.

EzyGreen will help Council achieve its goal of making Brisbane Australia's most sustainable city, making it easier for residents to take up a range of energy saving options.

Through EzyGreen, residents will be able to access:

- a free EarthSmart powerboard to reduce standby power
- GreenPower™ accredited sources (20% of your energy use)
- a free ClimateSmart Home Service
- from \$275-\$500 in vouchers for energy efficient appliances and alternative transport options
- a discounted solar hot water system and solar power system
- competitive finance solutions for a solar power system.

EzyGreen is available to both renters and homeowners across Brisbane and is supported by the Queensland Government, AGL, Ingenero, NAB, Crest, the Good Guys and Nope Electric Bikes and Scooters.

To sign up to EzyGreen, log on to www.ezygreen.com.au or call 1300 EZY GREEN (1300 399 473).

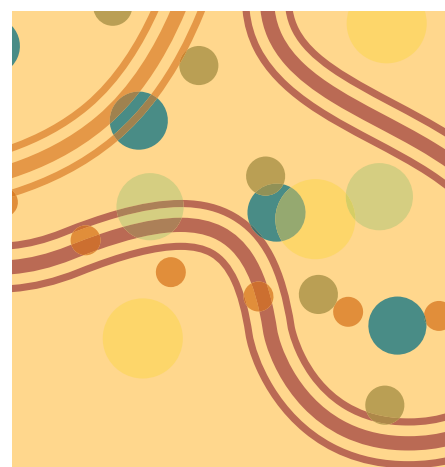
Apply now for your share in Council's funding pool

Applications are now open for the first round of Council's 2010-11 grants program. Eligible not-for-profit organisations across Brisbane are encouraged to apply in a range of categories for an opportunity to share in the funding pool.

Categories are Community, Community Facility, Environmental, Men's Shed, Wildlife Carer and Cultivating Community Gardens.

The grants on offer are designed to assist not-for-profit organisations to support and enhance their communities. Eligible projects may include workshops, community events, or improvement to facilities.

There are various closing dates for the first round of grants (ranging between 30 August and 13 September 2010). Visit www.brisbane.qld.gov.au to apply, check closing dates or read the eligibility criteria.



Black History Month August 2010

Resilience of our People

Members of Brisbane Aboriginal and Torres Strait Islander communities will be profiled in a program of free events and activities all across the city from 2-31 August.

For more information visit www.ourbrisbane.com/blackhistorymonth or call on (07) 3403 8888



being safe

Personal Safety Seminars

Brisbane City Council runs FREE Personal Safety Seminars to ensure people are confident in their own personal safety to enjoy our wonderful city.

Don't miss out, bring your friends, family or work colleagues and book today (07) 3403 8888.

September 2010 Seminars

Carindale Library
Mon 13 Sept, 6.30-9.00pm

Sunnybank Hills Library
Tues 14 Sept, 12 Noon-2.30pm

Brisbane Square Library
Mon 20 Sept, 6.30-9.00pm

Chermside Library
Wed 22 Sept, 6.30-9.00pm

Indooroopilly Library
Thurs 23 Sept, 2-4.30pm

For more information visit
www.brisbane.qld.gov.au



Enjoy Asia in the heart of Brisbane

Enjoy the sights and aromas of Asia right in the heart of Brisbane at Chinatown Mall. After undergoing a multi-million dollar refurbishment, the Chinatown Mall is now perfect for a family day out.

Ever wanted to know how to cook your favourite Asian meal? Every Tuesday night from 10 August a chef from a Chinatown Mall restaurant will teach you how to cook their signature dish. Expand your culinary repertoire and learn from the masters!

Family weekends out in the Chinatown Mall are now even better, with this Valley landmark now hosting an Asian food market every Saturday. Tempt your tastebuds at one of the many food stalls operated by local restaurants or stock up on Asian ingredients.

Wander through the unique shops or find a bargain at the Valley Markets. There's plenty of fun for the kids too, with entertainment aimed at both the young and young at heart.

If you wish to attend the cooking session on Tuesday nights, or for more information, contact Council on **3403 8888**.

2010 Lord Mayor's Photographic Awards – entries closing soon!

Lord Mayor Campbell Newman is calling on photographers of any age and experience to enter original and creative statements about life in Brisbane for the 2010 Lord Mayor's Photographic Awards.

The sixth annual awards are free to enter and are open to any Australian resident.

But be quick – entries close 5pm Friday 27 August 2010.

The winners will be announced on 9 October 2010 with winning entries on display in King George Square until 31 October 2010.

The 2010 Lord Mayor's Photographic Awards are proudly presented by Museum of Brisbane in association with Network 10 and ourbrisbane.com. Entry forms are available from www.museumofbrisbane.com.au or by calling Council on **3403 8888**.

Categories and prize packages

Open:
\$10,000 prize money

Youth (30 years and under):
\$2,500 plus professional development opportunities

ourbrisbane.com People's Choice Award (decided by popular vote online):
\$500

Entries close 5pm Friday 27 August 2010.

Large items kerbside collection

Not sure what to do with that unwanted broken fridge, piece of furniture or other large item that's been sitting around your home for years?

For 2010-11, Council's free large items kerbside collection has been extended to the whole city.

This free service is a great way to get a head start on your spring cleaning. A notification will be sent out two weeks prior to the collection week with some guidelines on what Council can and can't collect.

Please remember to keep our neighbourhood safe and clean. Make sure the footpath is clear by keeping your piles on the kerb. Don't forget that children play on our streets, so remove doors from fridges and cupboards and don't leave out sharp or dangerous objects.

Visit www.brisbane.qld.gov.au/waste or call **3403 8888** for more information.



Kerbside collection weeks

Commencing 6 September
(Place items on kerbside 4-5 Sept)
Albion, Ascot, Hamilton, Carina and Seven Hills

Commencing 13 September
(Place items on kerbside 11-12 Sept)
Clayfield and Camp Hill

Lord Mayor Listen Forum - Coorparoo

Lord Mayor Campbell Newman is encouraging residents to give their input on issues affecting Brisbane's future by participating in one of his community Listen Forums happening across the city.

These forums are your opportunity to meet the Lord Mayor and the Civic Cabinet, express your views and discuss any concerns affecting your local community. The next forum will be held in Coorparoo.

This forum will focus on issues for residents in Holland Park, Morningside and The Gabba wards. It will run for about two hours and end with a 45 minute open question time.

When: 25 August 2010

Where: East Leagues Club, Coorparoo

Time: 7pm for a 7:30pm start

RSVP: Please phone 3403 6689 and advise number of people attending.

Residents give Go Between Bridge a go



Brisbane's newest river crossing opened to traffic on 5 July with more than 130,000 vehicles crossing the bridge during its first fortnight of operation.

Residents travelling to South Brisbane and West End for work, study or recreation are now finding it easier to get in and out of the popular precinct with the additional cross-river lanes and the bridge's direct access to Inner City Bypass/Hale Street and Coronation Drive.

These two major road connections make the Go Between Bridge an excellent alternative to William Jolly Bridge, particularly during morning and afternoon peak and major events – getting motorists on their way faster.

With a value-for-money start-up toll of \$1.50, motorists are quickly recognising the convenience and time savings the Go Between Bridge offers. Time saved can be better spent at home, work or enjoying South Brisbane and West End hotspots.

The dedicated pedestrian and cycle paths have also proved popular, connecting Coronation Drive and the Bicentennial Bikeway in Milton, and Montague Road and Riverside Drive in South Brisbane.

Visit www.gobetweenbridge.com.au for more information. For payment options go to www.flowtoll.com.au



The new lightweight dome being installed in the Main Auditorium.

City Hall restoration

It's only been six months since restoration began on Brisbane's much-loved City Hall but major progress and change has already started to occur, with lots of exciting discoveries along the way.

Restoring our history

Much of the work so far has concentrated on the Main Auditorium. The 117 year old Grand Organ has been removed and stored away, 23 metre high scaffolding has been erected and the old wooden dome ceiling has been demolished. The ceiling space has now been fitted with a new lightweight steel structure that will help address fire and safety issues and acoustic problems.

False walls, ceilings and floors in many of the other City Hall rooms have been demolished to return them to their original heritage surfaces. Builders have been amazed to discover that flooring in some rooms has accumulated up to four layers, including timber, tiles, vinyl and parquet.

All the heritage surfaces within City Hall, including the ornate tiled foyers, have been shielded underneath large plywood boards to protect them from construction activity.

Secrets from the past

The restoration works have dug up many secrets from the past in unexpected places. Archaeologists discovered pre-construction building tools, a penny from 1917 and an empty rum bottle when a concrete slab in the basement was removed.

Artefacts such as these are helping to piece together the unique story that has made City Hall what it is today – the People's Place.

Council would love your help finding more of these missing pieces. Can you identify any of the people in this 1920s photograph of City Hall construction workers? If you recognise anyone, please let us know by calling Council on **3403 8888**. A larger version of the image is available on Council's website.

Discover more

To see the great changes and discoveries taking place, including behind-the-scene videos, visit www.brisbane.qld.gov.au





Be alert and prepared this storm season

Don't wait until it's too late – make sure you and your property can weather the storm season this year by subscribing to Council's free Early Warning Alert service.

Historically, Brisbane experiences a high annual rainfall and has a climate and topography that puts some areas at risk of flooding. September is the start of the summer storm season and now is the time to prepare.

The Brisbane Early Warning Alert service will send subscribed households an alert in the event of severe weather.

Households can choose to receive alerts by SMS, email or a recorded phone message to their home phone. Only one free registration is available per household. Alerts will be sent to households locally, based on residential addresses.

Protect your family and home this storm season by signing up to the Early Warning Alert service. Visit www.brisbane.qld.gov.au/earlywarning or call Council on **3403 8888**.

More safety tips for the storm season

- Make sure your household emergency kit is equipped with a battery-operated radio and torch, emergency numbers, a first aid kit and important documents such as insurance policies.
- Clean gutters and prune any overhanging branches from around your yard.
- When a storm approaches, clear your yard of any loose items such as outdoor furniture and make sure your pets are inside and sheltered.
- Keep listening to your radio for warnings and updates.

COUNCIL GOES MOBILE

Did you know that in 2009 more people used mobile phones to access data than to make phone calls?

In fact mobile devices are expected to take over from personal computers as the most common method for accessing the internet by 2013.

Brisbane City Council has just launched a service that will allow you to access Council information via your mobile phone at **www.brisbanecity.mobi**

There's no need to download an app. In fact, you don't even need an iPhone to access the new service – it's available on all smartphones (phones with an internet connection). And with the information optimised for mobiles it means it's easy to read, convenient to use, and quick – meaning no heavy data downloads.

Reporting a problem via Council's Fix-o-gram service, searching for a library book or seeing what's on is easy - just visit **www.brisbanecity.mobi**



BRISBANE



Discover great bargains, including the kitchen sink

Grab a bargain at Council's all new Brisbane Tip Shop. Furniture, household goods, building materials, there's all kinds of great stuff that would otherwise have gone to waste. **Open Weekends 8am-4pm, 46 Colebard Street West, Acacia Ridge.** For details visit www.brisbane.qld.gov.au/waste or call Council on 07 3403 8888.

Meadowlands Road bridge replacement

The Meadowlands Road bridge, crossing the Gateway Motorway north of Old Cleveland Road, has been upgraded to a four-lane bridge, providing an improved connection along Meadowlands Road.

The Meadowlands Road bridge upgrade was needed to accommodate an expansion to the Gateway Motorway, which is being increased to eight lanes between Old Cleveland Road and Wynnum Road as part of the Queensland Government's Gateway Upgrade Project.

Upgrading Meadowlands Road, including the bridge, was identified in the *Brisbane City Council Transport Plan (2008-2026)*. By integrating the bridge upgrade with the Gateway Upgrade Project, Council found a cost-saving of \$10 million, contributing \$5.4 million for the \$15.4 million bridge.

The Meadowlands Road bridge replacement project was delivered by Queensland Motorways Limited.

Other Meadowlands Road improvements that Council has undertaken to improve traffic capacity and safety include the intersection upgrade at Preston Road and Baynes Street, Carina in 2009 and the intersection at Wright Street, Carindale in 2006.



August and September will be the hottest months on record this year when Brisbane plays host to exclusive fashion, arts and cultural events that no one should miss.

Starting it all off with a stylish bang is the Valentino, Retrospective: Past/ Present/Future (7 August-14 November) exhibition at the Gallery of Modern Art. Exclusive to Brisbane, fashionistas will flock to see more than 100 haute couture designs from 1959 to 2008, including garments worn by Cate Blanchett and Elizabeth Taylor.

Only a short walk away, celebrate fashion, glamour and creativity at the Mercedes-Benz Fashion Festival (7-13 August) hosted by South Bank, Queensland's premier fashion event.

Renowned as Queensland's largest arts and cultural event, this year's Brisbane Festival (4-25 September) promises a vibrant program of music, theatre, dance, visual arts and the ever-popular QBE Riverfire spectacular. Events will be held at various venues in the city, spreading onto suburban streets, local parks and venues for everyone to get involved.

For more ideas on things to see and do across Brisbane go to www.visitbrisbane.com.au

WHAT'S ON

26-29 August: Brisbane Boat Show, Brisbane Convention and Exhibition Centre, South Brisbane, www.brisbaneboatshow.com.au

27-29 August: Queensland Poetry Festival, Judith Wright Centre of Contemporary Arts, www.queenslandpoetryfestival.com

22 August: Brisbane Billycart Championships, Carindale Recreation Reserve, Carindale, FREE

4 September: QBE Riverfire, South Bank Parklands

4-25 September: Brisbane Festival, free and ticketed events, www.brisbanefestival.com.au

5 September: Wynnum Manly Jazz Festival, Bandstand Park, The Esplanade, Wynnum

10-12 September: Valley Fiesta, Fortitude Valley, FREE

19 September: West End...LIVE, Boundary Street, West End, FREE

Brisbane City Council
Information
GPO Box 1434
Brisbane Qld 4001



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For more information
visit www.brisbane.qld.gov.au
or call (07) 3403 8888

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Healthy waterways for Brisbane

Water is essential to our health, environment and way of life. This financial year, Council will invest more than \$7 million in the health of our local waterways and Moreton Bay, with an additional \$500,000 to start work on the rejuvenation of Norman Creek.

Rocky Waterholes Creek in Salisbury is one local waterway that has benefited from Council's health enhancement program. Council invested \$900,000 to maintain and improve the creek, including works to minimise erosion and build refuge pools for our aquatic friends to live in during droughts.

These projects will improve the health and ecology of our local waterways, provide more opportunities for

recreation and help Council achieve its vision to be Australia's most water smart city by 2012.

How can I help?

The health of our waterways is everyone's business. You can help by:

- preventing the spread of weeds by planting native plants
- limiting pesticide use and disposing of garden waste responsibly
- being mindful of what you put in the drain and picking up rubbish before it ends up in our waterways
- getting involved in a Catchment Group to care for your local creek.

For more information call Council on **3403 8888**.

Bulimba Creek bikeway connection

Council has started construction on another section of the Bulimba Creek bikeway between the Minnippi Parklands and Proprietary Street at Tingalpa, which is expected to be finished by September, weather permitting.

The project will connect with the wider Bulimba Creek bikeway network, giving residents better access to local destinations such as the Murarie Recreational Reserve. The works include installing 1565 metres of off-road shared pathway from Proprietary Street to connect with concrete paths in the Minnippi Parklands.

Access to the Minnippi Parklands will be maintained throughout construction, however limited access to some areas will be required for safety reasons. For more information email bikewayprojects@brisbane.qld.gov.au or call Council on **3403 8888**.



A MESSAGE FROM LORD MAYOR CAMPBELL NEWMAN

Residents of Brisbane should be congratulated for wearing their green hearts on their sleeves. As of 19 August, 27,491 people had signed up to Council's EzyGreen energy reduction scheme. With no sign-on costs, the EzyGreen package includes a range of free and discounted offers and appliances which will save you money and help the environment.

It's easy to sign up if you haven't already. Visit www.ezygreen.com.au or call 1300 EZYGREEN (1300 399 473).

EzyGreen is just one of many Council initiatives to improve Brisbane's sustainability and protect our natural environment. Council is working hard to keep our waterways healthy, planting two million trees, protecting existing bushland and educating residents on what they can do to help.

Council is getting on with the job of investing in Brisbane's future and our unique way of life.

Campbell Newman
LORD MAYOR

For more information
on Council's projects
call **3403 8888**.



Supporting Brisbane's wildlife

What is biodiversity?

Living things can't exist in isolation. All species, including humans, need different types of plants, animals and environments to survive.

Biodiversity is the variety of all living things. From the smallest micro-organism to the enormous wonder of the blue whale.

Biodiversity forms the complex and interdependent web of life which we are all part of and is essential to the survival of all species.

Brisbane has the greatest variety of animals and plants of any capital city in Australia. For example, did you know there are 36 different frog species in Brisbane?

To protect this diversity of plants and animals, Council aims to restore 40% of mainland Brisbane to natural habitat as part of its 2026 vision for a clean, green Brisbane. Council is working hard to achieve this target by purchasing bushland, working with bush property owners, planting two million trees and assisting more than 120 bushcare groups across the city.

The Bushland Acquisition Program, which celebrates its twentieth birthday this month, secures the most environmentally significant land to protect and connect ecosystems across Brisbane. Since 1990, Council has spent \$141 million and acquired more than 2735 hectares of natural areas like the Brisbane Koala Bushlands and Tinchy Tamba Wetlands.

September is Biodiversity Month and a good opportunity to think about our often unseen neighbours. Simple things you can do to help Brisbane's unique wildlife are to remove weeds from your garden, keep your pets inside at night and plant native trees in your garden.

Free native plants for your garden

Spring is a great time of year to restore your garden and planting native plants is the way to go. Native plants create shade and cool your home, provide habitat for native wildlife and require less water and maintenance.

You can receive free native plants for your garden from Council through a number of programs and events.

The Free Plants program offers Brisbane ratepayers two free native plants each year. There is a large selection of plants to choose from, including groundcovers and feature trees.

If you're keen to find out more about gardening and sustainable living, head to one of the Green Up events held around Brisbane and pick up some more free native plants while you're there.

If you prefer to get your hands dirty, come along to a community street tree planting event. Enjoy a barbecue and plant giveaways while helping to keep your neighbourhood cool and green.

For more information, visit www.brisbane.qld.gov.au or call **3403 8888**.

Green Ups

19 September: 9-11am, Carindale Recreation Reserve, Bedivere Street, Carindale

19 September: 2-4pm, Kianawah Park, Wynnum Road, Tingalpa



Community street tree plantings (Meet at 9am for all events)

18 September: Bellbowrie, corner of Pioneer Crescent and Gibson Crescent

25 September: Parkinson, corner of Wallum Drive and Mt Archer Road

2 October: Parkinson, corner of Tathra Street and Glenfield Street

9 October: Parkinson, meet at the park on Balgownie Crescent

Accessible Brisbane

Council has a responsibility to ensure its facilities and services are accessible to everyone, including people with disabilities.

The new Colmslie Pool, which opened in July 2010, and 157 Ann Street (where Council's Civic Administration functions and the Museum of Brisbane have relocated while City Hall undergoes restoration) are examples of how Council is setting the benchmark in providing facilities for people with disabilities.

The change rooms and toilets at both locations are larger than regular disabled-access rooms, allowing space for carers. They feature a ceiling mounted track with hoists that allow for easy movement. At the Colmslie Pool, the hoists also help people move from the change room to the pool.

Council is also making it easier for people with a disability to catch public transport. New and upgraded ferry terminals provide wider gangways, increased lighting for the visually impaired and have more space in waiting areas and on pontoons.

These are just a handful of initiatives that make Brisbane a more inclusive and welcoming city for everyone.


Did you know?

- A 'Braille Trail' for the visually impaired runs down both sides of the Queen Street Mall and through Reddcliff Place.
- All Council libraries have materials in formats suitable for people with sensory disabilities.
- All money collected from fines issued to people illegally parking in disability zones goes towards initiatives that benefit people with a disability.
- An electronic version of *Living in Brisbane* newsletter is available on Council's website with a 'read out loud' option for the visually impaired.

For more information call **3403 8888** or visit **www.brisbane.qld.gov.au**




Colmslie Pool




**WE WOULDN'T
DO THIS AT HOME
SO LET'S NOT
DO IT TO OUR
WATERWAYS**

Always dispose of paint and household chemicals correctly.



Dedicated to a better Brisbane

Keep it Clean.



HEALTHY WATERWAYS
Because we're all in the same water boat.

healthywaterways.org

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Council's Ekka stand

Brisbane City Council welcomed thousands of people to its stand at the Ekka (5-14 August) this year.

The display focused on the theme of sustainability and offered an interactive learning experience for school children.

Youngsters were able to take a tour through a model sustainable home to find out how daily activities such as cooking, putting rubbish in the bin, gardening and turning on the lights could be done in an environmentally friendly way.

Sustainable spring garden

Ross McKinnon, curator at the Brisbane Botanic Gardens Mt Coot-tha, shares some tips on how to reduce your carbon footprint by growing your own vegetables at home.

- Spring is the best time to start planting seeds or seedlings. Eggplant, snow peas, sweet corn and zucchinis will flourish if you plant now.
- Pre-packaged mixed salad leaves from the supermarket are expensive and rarely fresh. Save money and plant your own salad seed mixes, which are now widely available. If you don't have a vegetable patch, plant the seeds in a polystyrene box and water and mulch well.
- Powdered or liquid lime can be used to sweeten the soil for vegetables, but not all plants love it, including sweet potatoes and tomatoes. Lightly lime plants such as carrots and pumpkins and go heavy on asparagus, onion and spinach.

Events happening at the Brisbane Botanic Gardens Mt Coot-tha:

Kids holiday program

21 September: Story time and fun in the park, 10-10:30am, suitable for ages 10 and under, FREE. Call 3403 2550 to book.

GOLD 'n' Kids

20 September: Sculpting ceramic designs, 10am-12 noon, FREE. Call 3403 8888 to book.



Ross McKinnon

Happy Birthday Habitat Brisbane

This year, Council's Habitat Brisbane program celebrates 20 years of habitat restoration projects in partnership with Brisbane residents.

Habitat Brisbane supports community volunteers to improve their local area through habitat restoration projects in parks, bushlands, wetlands and along waterways. Sites that were once totally degraded have been transformed into sanctuaries for wildlife and locals.

The program began with four groups and 50 participants – now there are 126 registered groups with more than 2500 volunteers.

Some of the original groups and volunteers are still involved and working hard on their sites. This includes the Melaleuca Park bushcare group, who in the past 20 years have restored a former night fill site at Manly West into a green haven, despite a fire destroying most of their plantings in 2000.

The park is now home to a healthy population of birds, koalas and sugar gliders.

The group also created forested walking tracks and a corridor to connect neighbouring bushland around Lota and Tingalpa Creeks, making the park a popular recreational spot for locals.

Council thanks Habitat Brisbane volunteers for their significant contribution to Brisbane.

To find a Habitat Brisbane group near you visit www.brisbane.qld.gov.au or call **3403 8888**.



Malai Carragher

Lord Mayor's Australia Day Awards

Do you know someone who has made a significant contribution to their local community, is an inspirational role model or has achieved exceptional results in sporting or cultural endeavours?

If so, nominate them for the Lord Mayor's 2011 Australia Day Awards. For this year's theme we need your help to recognise *someone who has made Brisbane a better place to be*. Awards are divided into the following categories:

- Citizen of the Year (Nominees must be 26 years of age or older as at 26 January 2011)
- Young Citizen of the Year (Nominees must be 16-25 years of age as at 26 January 2011)
- Community Event of the Year
- Senior Citizen of the Year (Nominees must be 60 years of age as at 26 January 2011)

- Green Heart Environmental Award
- Green Heart Environmental Youth Award
- Green Heart Event
- Australia Day Sports Award
- Australia Day Cultural/Arts Award
- Australia Day Achievement Award

Nominations open 13 September. You can complete an entry form online or collect one from your local Ward Office, Council library and Customer Service Centre.

For more information about the awards visit www.brisbane.qld.gov.au or call **3403 4200**.

CityCycle – subscribe today



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Anyone over 17 years of age can choose from an annual, quarterly or casual CityCycle subscription. Every journey under 30 minutes is free for all subscribers.

The first CityCycle stations will be open from October 2010, providing a convenient, affordable and sustainable inner city transport option.

For more information, visit www.citycycle.com.au or call **1800 246 612**.

Waging war on weeds

Council has added a second sensor truck to its weed treatment fleet.

The fourth generation direct target weed sensor truck will increase the frequency of weed treatment across the city. It operates at a treatment rate of 9.5 kilometres per hour, more than three times the rate of a traditional weed spraying team and can operate efficiently in all light conditions.

A light sensor capable of detecting and directly targeting green plant material will result in potential savings of up to 80% on herbicide wastage. The innovative vehicle is more environmentally friendly and smaller than its predecessor, improving accessibility.

Council spends more than \$2.5 million each year on weed management in our natural areas, parks, waterways and road reserves.

Woolloongabba Centre makeover complete

Council's \$10 million upgrade to Woolloongabba Centre is complete. Visit the new centre where you can shop, dine and relax in style.

The Woolloongabba Centre Streetscape Upgrade project started in November 2008 and was completed over three stages.

Stage one transformed the retail strip between Ipswich Road and Jurgens Street into a stylish and versatile hub, while still maintaining its heritage qualities. Visitors can now enjoy Brisbane's subtropical lifestyle with alfresco dining and shopping.

In stage two, the roundabout on the corner of Logan Road and Jurgens Street was upgraded to a safer and simpler four-way signalled intersection.

Stage three delivered the Gabba Green, an inner city oasis on the corner of Logan Road and Jurgens Street. Escape the busy city and enjoy a large grassed area with shaded seating and more than 50 trees.

This project delivers on the community-endorsed Woolloongabba Centre Neighbourhood Plan which will help support projected future growth in this important inner city area.



LIBRARY SEMINAR SERIES

Free Sustainable Living workshops

Learn skills to enable you to live more sustainably and connect with broader community sustainability initiatives including:

- Home renos
- Retro fashion
- Eco babies
- Greener motoring

Bookings essential. For more information visit www.brisbane.qld.gov.au or call Council on 3403 8888.



Make sure your home and yard can weather any storm.

Subscribe to Council's free Early Warning Alert service



BRISBANE

EARLY WARNING ALERT SERVICE

What is the Early Warning Alert service?

The free service will send subscribed households an alert in the event of severe weather via SMS, email or a recorded phone message to their home phone.

The Early Warning Alert service is provided in partnership with the Early Warning Network.

Who can apply for the alerts?

The Early Warning Alert service is available to all Brisbane households. Only one registration is available per household. At this stage businesses/companies are unable to register for the service.

When will the alerts be sent out?

An alert will only be sent if an analysis of weather forecasts suggests your specified location is directly at risk. The alerts will be based on potential risk to the residential address specified in your registration form – for example, if your home may be affected because it is in the direct path of a thunderstorm.

What if my details change over time?

You can update your details by logging in at www.brisbane.qld.gov.au/earlywarning or calling Council on 3403 8888.

I didn't receive an alert but my home was impacted by severe weather/I received an alert but my home was not impacted by severe weather.

As per the terms and conditions, Council endeavours to provide a high quality service, however no such system can claim to be completely accurate or failsafe. All reasonable endeavours will be taken to provide warning alerts to subscribers at the earliest opportunity. This service cannot be solely and wholly relied upon and other mediums such as radio should be monitored to inform of potential events.

How do I unsubscribe to the service?

You can unsubscribe by visiting Council's website and changing your registration information or calling the Early Warning Network directly on 1300 703 017.

How can I apply for the alerts?

Residents can register and view the terms and conditions by visiting Council's website at www.brisbane.qld.gov.au/earlywarning.

Alternatively, call Council on 3403 8888 to request a registration pack which includes the terms and conditions and a registration form.



Don't wait until it's too late. Be alert. Be prepared.
Visit www.brisbane.qld.gov.au/earlywarning today.



Creative grants

Applications for the Lord Mayor's Young and Emerging Artists Fellowships and Creative Sparks grants are now open.

The Lord Mayor's Young and Emerging Artists Fellowships award up to \$20,000 to support the development of young and emerging Brisbane artists and arts workers (17-30 years of age).

Artists can apply to undertake professional development through study, travel or secondment with a professional arts company, specialist tuition or programs that support career development.

Applications for Creative Sparks grants, a joint initiative between Council and the Queensland Government through Arts Queensland, are now also open for Brisbane artists, arts and cultural workers and organisations.

The categories are:

Category 1: Creative projects that enrich Brisbane communities

Category 2: Professional development opportunities for artists and arts workers

Category 3: Arts/business partnerships

Category 4: Creative laneway activation

A maximum of \$20,000 is available for each grant. Applications for both grants close on 11 October 2010.

For guidelines, application forms and information on grant writing workshops visit www.brisbane.qld.gov.au/grants or phone Council on **3403 8888**.



one BOOK many BRISBAnes

an anthology of Brisbane stories

Opens 3 September to
new and emerging writers.

Here's your chance to have your
short story published in Brisbane
City Council's One Book
Many Brisbanes 6 anthology.
Winners will secure a place at
a three-day masterclass to
develop their story with
established industry mentors,
and a cash prize of \$1000.

For more information visit
www.brisbane.qld.gov.au
or call Council on **3403 8888**



Sharing our shorelines

Moreton Bay is about to welcome home 40,000 weary nomads. In September and October each year, migratory shorebirds fly up to 13,000 kilometres non-stop from places such as Alaska and Siberia. They need to rest and feed when they land on Brisbane's shores. One way to help shorebirds is to keep your dog on its lead when walking on sandflats at low tide.

Residents walking dogs off-leash on Brisbane's sandflats risk fines of up to \$200 from Council and Marine Park Authorities. Sandflats are not off-leash areas and unrestrained dogs can disturb or even injure shorebirds. Council provides a designated sandflat off-leash area at Tuckeroo Park, Nudgee Beach.

Information session

Find out more about these amazing travellers at **Sandgate Foreshore** on **10 October** from 1pm. Council officers will be on hand to answer any questions and you can enjoy a free movie, *Travelling Birds*, at Einbunpin Park from 6pm. Bring your dog along too, but remember to keep the leash on.



Large items kerbside collections

Get a head start on your spring cleaning with Council's free large items kerbside collection service, which is now provided annually to the whole city.

A notification will be sent out two weeks prior to the collection week with some guidelines on what Council can and can't collect.

Please remember to keep our neighbourhood safe and clean when you put your large items on the kerb. Make sure the footpath is clear by keeping your piles on the kerb. Don't forget that children play on our streets, so remove doors from fridges and cupboards and don't leave out sharp or dangerous objects.

Visit www.brisbane.qld.gov.au/waste or call **3403 8888** for more information.

Kerbside collection dates

Commencing 4 October

(Place items on kerbside 2-3 Oct)
Norman Park, Carina Heights

Commencing 11 October

(Place items on kerbside 9-10 Oct)
East Brisbane, Kangaroo Point

Commencing 18 October

(Place items on kerbside 16-17 Oct)
South Brisbane, West End

Commencing 25 October

(Place items on kerbside 23-24 Oct)
Dutton Park, Woolloongabba, Highgate Hill



Brisbane's arts and culture scene is as eclectic as it is dynamic, consistently delivering a diverse program of national and international events.

The Judith Wright Centre of Contemporary Arts, the Brisbane Powerhouse and La Boite Theatre's stellar line-up of innovative performances year round have cemented their reputations as the cultural and artistic hubs of the city. A range of independent creative spaces in Fortitude Valley and New Farm are also must-visit destinations for art lovers.

The city is now in full festive swing thanks to Brisbane Festival 2010 (on until 25 September), a vibrant celebration of art and life in Brisbane. Don't miss out on the unique national and international acts included in the comprehensive program.

Our recommendations include *Under the Radar* (until 25 September), where you can see more than 100 independent and experimental emerging artists in theatre at Metro Arts or outdoors for Street Feats. For groundbreaking modern dance, don't miss *Danza Contemporánea de Cuba*, who will perform their only Australian shows (14-18 September) exclusively for Brisbane Festival 2010.

For more information on things to see and do across Brisbane go to www.visitbrisbane.com.au

WHAT'S ON

18 September: Eidfest – celebrating Muslim cultures, Mt Gravatt Showgrounds, Upper Mt Gravatt

19 September: Sacred masterpieces (Bands in Parks, Live), Captain Burke Park, Kangaroo Point, FREE

22 September: The great race (Active Parks), Whites Hill Reserve, Carina Heights, FREE

26 September: An afternoon at the proms (Bands in Parks, Live), 2pm, Mowbray Park, East Brisbane, FREE

26 September: Swing when you're winning (Bands in Parks, Live), Bulimba Memorial Park, Bulimba, FREE

30 September: Games night, 5-9pm, King George Square, FREE

8-10 & 15-17 October: Oktoberfest Brisbane, RNA Showgrounds, www.oktoberfestbrisbane.com.au

Brisbane City Council
Information
GPO Box 1434
Brisbane Qld 4001



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For more information
visit www.brisbane.qld.gov.au
or call (07) 3403 8888

LIVING IN BRISBANE



Dedicated to a better Brisbane



Be prepared for severe weather

Severe summer storms and flooding are a natural part of living in Brisbane and can cause damage to your home, vehicle and the environment.

Fortunately, there are a number of steps you can take to help minimise damage and reduce impacts on the natural environment.

Cleaning up your yard and signing up to the Brisbane Early Warning Alert service are practical steps that can help prepare your family and home for a severe storm.

Residents should also get a Floodwise Property Report on their property and

download the Flood Flag Map for their suburb. These are free and useful tools to help you find out how flooding may affect your property.

Taking steps to protect Brisbane's natural environment is also important. When it rains, stormwater washes oil, dirt and rubbish from our yards and streets into stormwater drains, which run directly into our waterways.

Help keep Brisbane's waterways a great place for recreation by putting all your litter in a bin, cleaning up after your dog, and disposing of hazardous waste such as paint and bleach at one of Council's transfer stations.

See page two for more information.

OCTOBER 2010



A MESSAGE FROM LORD MAYOR CAMPBELL NEWMAN

Water is essential to life, but it can also be a source of great hardship. The reality is that Brisbane was built on a flood plain and while the last great flood was in 1974, it pays to be alert to the dangers of localised flooding. In 2004 we formed the Lord Mayor's Taskforce on Suburban Flooding to find ways to mitigate flooding, and arranged for Council to buy the homes of the most flood-affected people.

Water in another form also has Council worried. The cost of tap water is climbing. A few years ago the Queensland Government took water pricing out of the hands of councils in South East Queensland. We have provided you with the facts on page three so you can make your own judgement.

Campbell Newman
LORD MAYOR

Kingsford Smith Drive upgrade

Work to upgrade one of Brisbane's busiest roads, Kingsford Smith Drive, is progressing well. Construction between Harvey and Theodore streets started in January 2010 and should be completed in early 2011, weather permitting.

The project will provide better transport infrastructure to service the area's growing needs by widening the road from four lanes to six between Harvey and Theodore streets. It will improve traffic flow capacity at intersections, road user safety and pedestrian and cyclist access.

For more information on the Kingsford Smith Drive – Harvey Street to Theodore Street upgrade project, contact Council on **3403 8888** or email roadactionprogram@brisbane.qld.gov.au

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- 2** Be prepared for severe weather
- 5** CityCycle stations now open
- 6** Planning for Toombul Nundah
- 8** Real Adventure Women

Be prepared



A few simple steps can help you prepare your family and property for severe weather and potential flooding.

- Subscribe to the Brisbane Early Warning Alert service to receive severe weather alerts by email, SMS or landline by calling Council on **3403 8888** or visiting www.brisbane.qld.gov.au/earlywarning
- Trim tree branches so they are well clear of your house and clean your gutters and downpipes. You can dispose of your green waste for free at any of Council's four transfer stations every weekend in October. When a storm approaches, clear your yard of loose objects such as toys and outdoor furniture.
- Prepare an emergency kit. This kit should contain a battery operated radio, torch, spare batteries, first aid kit and emergency contact numbers.
- Get a Floodwise Property Report to find out if your property is at risk of flooding and download a Flood Flag Map for your suburb. Visit www.brisbane.qld.gov.au/floodwise

Emergency contact numbers:

All emergencies	000
Brisbane City Council	3403 8888
SES	132 500
RACQ	1300 130 595
TransLink	13 12 30
Energex	13 12 53
Bureau of Meteorology	1900 926 114

Residents need to be careful when a storm approaches. On receiving an early warning alert, shelter and secure pets, put vehicles under cover and tune into your local radio station for updates.

Beware of fallen powerlines, don't drive through floodwaters and keep children away from stormwater drains and floodwaters during and after a storm or downpour.



**WE WOULDN'T
DO THIS AT HOME
SO LET'S NOT
DO IT TO OUR
WATERWAYS**

**Always put cigarette
butts in the bin.**



Dedicated to a better Brisbane

Keep it clean.



healthywaterways.org

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Council invests in reducing flooding

Council invests more than \$50 million each year to reduce the impacts of flooding. Major projects funded by Council over the last 12 months included installing automatic flood warning lights on Shaw Road, Woolloowin and at the Zillmere, Muller and Newman roads roundabout at Geebung. Council has also developed free online Flood Flag Maps for residents to see how flooding may affect their property. More than 92,000 maps have been downloaded since November 2009.

In the 2009-10 financial year, Council invested in projects for areas prone to flooding, including:

- \$17.6 million to improve stormwater drainage and reduce flooding impacts for 63 Brisbane properties. This financial year, Council will reduce flooding impacts to another 86 properties
- \$5.1 million to purchase nine properties affected by creek flooding under the Voluntary Home Purchase Scheme
- \$30.9 million to improve stormwater drainage infrastructure citywide and on maintenance and rehabilitation works in local waterways to reduce flooding. This financial year, Council will undertake maintenance and rehabilitation works at more than 100 locations across Brisbane. A vegetation management program will also be carried out at more than 40 flood risk sites to improve waterway capacity.

Water pricing: the facts

Water pricing in South East Queensland has recently undergone major change as a result of the Queensland Government's water reform program.

Under the program the Queensland Government took control of bulk water assets such as dams, water treatment plants and pipelines. The process also mandated the establishment of three water companies to supply water and sewerage treatment, acting independently of councils in the region.

The Queensland Government sets bulk water charges, which have been the major contributor to an increase in water bills for Brisbane residents in recent years, as shown in the table opposite. Most importantly, bulk water charges have increased by more than 141% since the Queensland Government assumed control.

State Bulk Water Charges

	2007-08	2010-11
State Bulk Water Charge per kilolitres (kL)	\$0.63	\$1.52
Tier 1 Charge per kL	\$0.56	\$0.65
Access Charge	\$140.00	\$162.96

Sample water bill based on 250kL*

	2007-08	2010-11	Increase
State Bulk Water Charge	\$160.65	\$387.60	141.27%
Tier 1 Charge	\$142.80	\$165.75	16.07%
Access Charge	\$140.00	\$162.96	16.40%
Total	\$443.45	\$716.31	61.53%

* 250kL is the average water consumption of a family of four in Brisbane per year.



Development in flood prone areas

Council takes the issue of flooding very seriously. With the storm season approaching, flooding is a real concern so it's important that buildings in Council-identified and flood-prone areas are built in accordance with strict standards.

Council has put in place standards that developers must follow when seeking to build in potentially flood-affected areas. Many of these areas may never be affected by flooding, however it's critical that buildings are designed to deal with the worst circumstances. Developers must demonstrate their project won't increase flooding on the site or on neighbouring properties during severe weather. New developments must also meet Council minimum floor level heights to protect future residents and to reduce the risk of property damage from flooding.

A detailed flood study report will be needed to support a development application in flood-risk areas. The report must be prepared by a Queensland registered professional engineer and will be reviewed by Council's hydraulic engineers to ensure it complies with Council's planning scheme for Brisbane.

Gaining approval for development in these corridors is carefully controlled and difficult to achieve through the planning scheme, to ensure that flooding can be managed. This protects existing properties and the wealth of flora and fauna in these areas.

To help Brisbane residents, visitors and developers identify flooding risks, Council has developed Flood Flag Maps for each suburb. These maps show the city's overland flow paths and can be downloaded from Council's website at www.brisbane.qld.gov.au/floodwise

For more information on *City Plan 2000*, subdivision and development guidelines or the standards that need to be met in flood prone areas, visit www.brisbane.qld.gov.au or phone Council on **3403 8888**.



Celebrate the voices of jazz

The fourth annual Brisbane Jazz Festival at Brisbane Powerhouse (21-24 October) celebrates the voices of jazz. Cool crooners, jazz vixens, scatting, rhythm and groove – with five big shows over four days, this year's festival will feature some of the best talent the jazz world has to offer.

Labelled 'the most influential jazz vocalist of our time', Kurt Elling heads our way fresh from his first Grammy Award win.

Mulatu Astatke, the 'Godfather of Ethio-Jazz', joins Australia's own The Black Jesus Experience to celebrate the timelessness of his music and influence.

Guitarist, James Muller, will add some Australian flavour and, as always, there's plenty of local, fresh and free jazz to round out this year's festival.

For tickets and more information call **3358 8600** or visit **www.brisbanepowerhouse.org**

Howard Smith Wharves

Howard Smith Wharves have been a hive of activity in recent months with cliff stabilisation works now complete and construction preparations beginning on the wharves and parkland as well as restoration of heritage buildings.

Located under the Story Bridge on the northern shore of the Brisbane River, the site is the last major undeveloped riverfront space in the city centre.

The site has long been a part of Brisbane's history. The area was once a working wharf with shipping offices before becoming the location of air raid shelters during World War II.

While the site has provided an important connection between New Farm and the city centre via the RiverWalk for pedestrians and cyclists, for many years it has largely been left run down and abandoned.

The upgrade will create a vibrant and active parkland destination for all Brisbane residents and visitors to enjoy.

The park works are expected to be completed by mid-2011 with the wharves restoration being completed by the end of 2011.

For more information, call **1800 282 158** or email **howardsmithwharves@brisbane.qld.gov.au**



Artist's impression

Register for Council's FREE Early Warning Alert service.



Be alert and prepared this summer storm season.

Register to receive an email, SMS and/or message to landline to warn of potential severe weather.

Visit **www.brisbane.qld.gov.au/earlywarning** or call Council on **3403 8888** to register.



BRISBANE

EARLY WARNING ALERT SERVICE

CityCycle – first stations now open



The first stations of Brisbane's new public bike hire service are now open, offering residents, commuters and visitors to Brisbane an affordable, healthy and environmentally friendly public transport option.

Some stations in West End, the CBD, New Farm, Fortitude Valley and Kangaroo Point are now open, with more stations to progressively open into 2011. Visit www.citycycle.com.au for an up-to-date map of open stations.

Once complete in 2012, the network will offer up to 2000 bikes at 150 stations throughout the inner city from Newstead to St Lucia.

CityCycle is an initiative of Council, operated by JCDecaux Australia, and is part of Council's \$100 million investment in new bikeway infrastructure over four years to help make Brisbane an accessible and connected city.



Use CityCycle to:

- complete your commute to work from Roma Street Station to Eagle Street
- travel from West End to the Queensland University of Technology Gardens Point campus
- visit the markets in New Farm on the weekend
- travel from Fortitude Valley to the CBD for a meeting.

Subscribe now

From as little as 17 cents per day, CityCycle is the cheapest public transport option for long-term users. And, once you subscribe, every journey you make under 30 minutes is free.

To subscribe to CityCycle, go to www.citycycle.com.au and pick a subscription that best suits you: annual (\$60.50), three-month (\$27.50) or casual (one day, \$11.00).

Once you've subscribed, you'll have access to the entire network, allowing you to hire or return at any CityCycle station.

Users are encouraged to use their own helmet or purchase one online with their annual or quarterly subscription. By law, helmets must be worn when using CityCycle and users must be 17 years or older.

For more information, visit www.citycycle.com.au or call 1300 CCYCLE (1300 229 253).

Have you dreamed of starting your own business?

Brisbane City Council can help your dream become a reality with the Lord Mayor's Multicultural Business Scholarships.

If you are an Australian citizen or permanent resident from a migrant or refugee background and live in the Brisbane City Council area you may be eligible for a Business Scholarship.

For more information visit www.brisbane.qld.gov.au/multicultural, call 3403 4404 or email multiculturalunit@brisbane.qld.gov.au. Applications close 29 October 2010. Conditions apply.

Dog, baby and you

A pet dog can make a wonderful addition to a household and a child's life, but did you know that 86% of dog bites in Queensland happen in the home?

Council holds free community information sessions that will help expectant parents keep their home safe and happy for their new arrivals.

The sessions provide tips on how to prepare your dog for your newborn's arrival, advice on how to introduce your baby to the dog and what to teach your child as they grow into an active toddler.

Dog, baby and you sessions

23 October: 10-11am, North West Private Hospital, Everton Park

2 November: 7-9pm, Chermside Library, Chermside

13 November: 10-11am, North West Private Hospital, Everton Park

18 November: 7-9pm, Carindale Library, Carindale

For more information visit www.brisbane.qld.gov.au or call Council on **3403 8888**.

Checklist to help keep your children safe:

- Introduce changes now rather than waiting until your baby comes home. For example, put an end to your dog sleeping on your bed or couch or thinking it's 'top dog'.
- Introduce your newborn to your dog slowly, calmly and safely.
- Enquire if your health professional has access to any 'crying' CDs that may help your pet adjust to the noise of a new baby.
- Never attach your dog's lead to the pram when out walking.
- Never leave a dog and baby or small child unattended.



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Neighbourhood planning in Toombul and Nundah

Neighbourhood planning in the Toombul and Nundah area is off to a great start following the results of a Council vision survey.

The Toombul Nundah Renewal Strategy Vision survey was completed from July to September and gave residents a chance to have their say about important issues in the planning area. Key issues included building design, better pedestrian/cycle paths and crossings, traffic and improving local shops and services. Survey respondents also said they loved the village feel in Nundah and public transport services in Toombul.

By working together, residents and business owners can help Council guide growth in the area while maintaining the community's lifestyle and addressing current and potential issues.

A draft renewal strategy will now be prepared based on the results of the survey and upcoming community consultation, setting the direction for future growth and development.

For more information visit www.brisbane.qld.gov.au/urbanrenewal or call Council on **3403 8888**.

Brisbane City Hall restoration – a sight not seen for 80 years

The first eight months of restoration work on City Hall focused on the main auditorium, roof and basement.

Work has now expanded to the entire building with up to 250 workers addressing concrete and structural issues. Two large cranes have been brought into the building – a sight not seen since City Hall's construction in the 1920s.

This comic strip taken from newspaper archives reveals Brisbane's curiosity and fascination with the construction of City Hall. At the time, City Hall was one of the largest constructions in Australia, second only to the Sydney Harbour Bridge, and questions such as how the crane would be removed from the roof captivated Brisbane's residents.

The current City Hall restoration is captivating a new generation of residents. Video updates are filmed weekly and reveal the excitement of this historic work.

Keep up to date with City Hall's restoration at www.brisbane.qld.gov.au/cityhall



Dipawali – Festival of Lights

Brisbane's Indian community invites you to celebrate Dipawali in King George Square on Friday 29 October from 11am-10pm.

The free festival will feature local and international Indian artists, dance, food and sweets. After sunset, clay lamps will be lit so celebrations can continue into the evening.

In Indian mythology, the festival symbolises the lifting of spiritual darkness. It celebrates the victory of good over evil and commemorates Lord Rama's return to his kingdom Ayodhya after his 14-year exile.

Real Adventure Women

Start your active and healthy lifestyle today with Real Adventure Women (RAW), Council's Active and Healthy Lifestyle program that offers activities for women 16 years of age and over.

Ever wanted to 'jazzercise'? Come to the Sandgate Senior Citizens Centre, Sandgate on 15 November and get involved in an easy-to-follow fitness class that blends jazz and Latin dance, aerobics, yoga, pilates and kickboxing. The class is designed for all fitness levels and ages.

If you're feeling more adventurous, try an introductory kite surfing class at the Surf Connect Wind and Kitesurfing School, Sandgate every Saturday and Sunday. You don't need to be strong – just come with a 'can do' attitude. Fully qualified instructors will teach you how to safely fly a surfing kite and propel yourself through the water.

Stay active and healthy, develop new skills and make new friendships with RAW.

For more details, costs and to find out how to book, visit www.brisbane.qld.gov.au or call 3403 8888.



Sometimes the best way to get to know a city is to slip beneath the surface and see what makes it tick. Urban villages are scattered throughout Brisbane and reveal a lot about who we are and what we love about living in Australia's new world city.

Indulge in a big breakfast and browse quaint book stores at West End. Rummage through vintage and antique shops in Paddington or enjoy a performance at La Boite's Roundhouse Theatre at Kelvin Grove Urban Village.

From the northern suburbs of Ascot and Hamilton, south to Kangaroo Point, east to Bulimba and Hawthorne and west to Rosalie, each village has its own distinct personality and offers a range of galleries, boutiques, restaurants and cafes ready to be explored.

Find your favourite spot at www.visitbrisbane.com.au

WHAT'S ON

Every Tuesday night: Asian cooking classes, 6pm, Chinatown Mall, Fortitude Valley, FREE

16 October: Gardening that doesn't cost the earth, 10am-12 noon, Sandgate Library, FREE, call 3403 8888 to book

17 October: Queensland Multicultural Festival, Roma Street Parkland, FREE

17-23 October (National Water Week): 'Illuminating our Waterways' art installation, Reddacliff Place and Queen Street Mall

Until 31 October: Lord Mayor's Photographic Awards exhibition, King George Square

4-14 November: St George Bank Brisbane International Film Festival, www.stgeorgebiff.com.au

6-7 November: Brisbane Relay for Life (Cancer Council Queensland), RNA Showgrounds, call 3634 5292 to book

Brisbane City Council
Information
GPO Box 1434
Brisbane Qld 4001



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For more information
visit www.brisbane.qld.gov.au
or call (07) 3403 8888

LIVING IN BRISBANE



Dedicated to a better Brisbane

DECEMBER 2010



Safe eating is written in the stars

Brisbane City Council is helping residents and visitors make better informed dining choices with the introduction of Eat Safe.

Eat Safe is a new food safety rating scheme that will help improve food safety and hygiene standards across Brisbane. Under the scheme, every licensed food business will be audited by Council environmental health officers to determine its star rating.

Businesses that receive three or more stars can choose to display their rating to customers on their window. Business food safety star ratings can also be viewed at www.brisbane.qld.gov.au/eatsafebrisbane or using the Eat Safe Brisbane link on brisbanecity.mobi

A business that achieves a minimum of three stars demonstrates a high level of compliance with the *Food Act 2006* and overall good food safety management practices.

So next time you dine out, look for the stars.



A MESSAGE FROM LORD MAYOR CAMPBELL NEWMAN

Over the past 12 months Council has been working hard to deliver more for the people of Brisbane. While the opening of CLEM7, the Go Between Bridge, and the revitalisation of Chinatown Mall are some of the more high-profile achievements this year, my 'Can Do' Team has also been investing in our suburbs with more grass cutting, street sweeps, graffiti removal, road upgrades, bigger recycling bins and improving public transport.

With still so much more to do, I look forward to the work that lies ahead and to making our suburbs even better places to live in 2011.

As the festive season approaches, I wish you and your family a Merry Christmas and a safe and happy New Year.

Campbell Newman
LORD MAYOR

Improving Chermside West roads

By late 2011, the Maundrell Terrace and Hamilton Road intersection at Chermside West will be less congested and safer for road users and pedestrians.

Council's upgrade of the intersection will include dedicated right turn lanes from Maundrell Terrace to Hamilton Road on both approaches, improved pedestrian, cyclist and public transport facilities and safer access to Craigslea State High School.

Construction is due to start early 2011 and is expected to be completed by late 2011, weather permitting.

For more information email roadactionprogram@brisbane.qld.gov.au or call 1800 880 314.

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- 6 Help shape Brisbane's future
- 7 Floodwise Property Report



Summer reading adventures

Help your children enjoy reading this summer holiday with Council's Summer Reading program. To get started, collect a Your World Passport from your local library. Each time your child reads a book or attends a Summer Reading activity, a library staff member will stamp your child's passport. When the passport is complete, your child will receive exciting prizes as a reward.

Summer Reading activities and events include entertaining pantomimes as well as fun-filled craft, cartoon, wildlife and circus workshops.

Summer Reading and Fun Adventures will be held across Council's 33 libraries from 13 December 2010 to 21 January 2011.

Visit your local Council library to collect a Your World Passport for your child today.

For more information visit www.brisbane.qld.gov.au/libraries or call Council on **3403 8888**.



Image courtesy of the Anglican Church Grammar School

Keeping our river safe

Council is working hard to keep the Brisbane River safe for everyone. With more than 127,000 recreational and commercial users on the water every week, it's important to keep one of the city's defining natural features safe for all users.

Council's River Safety Taskforce has joined with Maritime Safety Queensland and Rowing Queensland to develop a Code of Conduct to help everyone, including rowers and commercial masters, share the river safely.

If you use the river, download and read the Code of Conduct from the Maritime Safety Queensland website at www.msq.qld.gov.au

Council's River Safety Taskforce is making the growing CityCat fleet safer, with thermal imaging cameras to be installed on all CityCats over the next few months. The cameras use thermal imaging technology to help ferry masters identify rowers on the river in low and reflective light conditions.

A trial is also underway of a 'lighting rope' which will be placed close to the water line at pontoons. An automatic triggering system lights the rope when a CityCat approaches the terminal to alert recreational vessels and rowers.

For more information, call Council on **3403 8888** or visit www.brisbane.qld.gov.au



Want to know what's happening inside City Hall?

Come along for a free virtual tour presentation with one of our experienced tour guides and let the cameras show you never before seen footage. You may also see a section of the building undergoing restoration work!

Bookings are essential.
Phone Council on 3403 8463.

For more information visit
www.brisbane.qld.gov.au/cityhall



Artist's impression of the Brisbane Botanic Gardens extension



Brisbane Botanic Gardens Mt Coot-tha set for expansion

The Brisbane Botanic Gardens Mt Coot-tha is planned to undergo its largest upgrade since opening in 1970, providing residents and visitors with two hectares of new community parkland.

Council has announced plans for a major upgrade to the Botanic Gardens at Mt Coot-tha as part of works for Legacy Way (formerly known as the Northern Link tunnel) which will connect the Centenary Motorway at Toowong to the Inner City Bypass at Kelvin Grove.

The \$20 million regeneration is due at the completion of the project and will include a lagoon, boardwalks, walkways, children's play areas and major improvements to the landscaping, open space and public facilities.

Construction on Legacy Way is expected to start in the coming weeks and is planned to finish in late 2014, two years ahead of the original schedule. Residents can find out more about Legacy Way, including plans for the botanic gardens, and view the proposed design at the project's visitor information centre at 160 Edward Street in the CBD.

The CBD visitor information centre will remain open until Transcity, the contractor selected to build and operate the tunnel, establishes a permanent centre near the western worksite in early 2011. For opening hours of the CBD centre or more information call **1800 692 333**.

Find a special gift at the Valley Markets

With Christmas just around the corner, the Valley Markets are a perfect place to find a unique gift for your loved ones.

Enjoy Brisbane's wonderful summer weather and discover hand-made crafts, emerging designer fashion, pre-loved books, funky jewellery and much more.

After shopping, relax and enjoy a tasty meal in one of the many Chinatown Mall restaurants. Keep the kids distracted with jumping castles, face painting and more.

The Valley Markets are on every Saturday and Sunday from 8am-4pm.

Don't forget about Tuesday night Asian cooking classes and Friday Asian Food Nights under the Grand Awning, both happening in Chinatown Mall.

For more information about what's happening in the Valley Malls call Council on **3403 8888** or visit **www.brisbane.qld.gov.au**



Free WiFi access in parks

Get out of the house, office or university computer lab and try Council's free wireless internet in some of Brisbane's most popular parks.

Council is currently trialling free wireless (WiFi) internet access in public spaces, with WiFi now available in hotspot areas in the City Botanic Gardens and New Farm Park. WiFi-enabled devices such as laptops, mobile phones and personal digital assistants can connect to the internet in these hotspots.

The trial will be in place to the end of February 2011, and if successful, more WiFi hotspots may be rolled out in parks and other locations.

Free WiFi service was also introduced in Council's 33 libraries across the city earlier this year.

Stay connected and enjoy Brisbane's great outdoor lifestyle. To view the WiFi hotspot areas visit **www.brisbane.qld.gov.au**

Christmas in the Suburbs

There's plenty of festive fun happening in a suburb near you.

Christmas Festival and Carols
11 December: Bridgeman Baptist Community Church, Bangalow Street Park, Bridgeman Downs

Christmas Lights display
13-24 December: Stafford Heights Baptist Church, 268 Appleby Road, Stafford Heights

Christmas Lights and Festival
3-23 December: St Gerard Majella Catholic Church, 146 Maundrell Terrace, Chermside West

Christmas Eve outdoor mass and live nativity pageant
24 December: St Gerard Majella Catholic Church, 146 Maundrell Terrace, Chermside West

Council libraries present a special series of festive pantomimes:

Billy and Santa
17 December: Bracken Ridge Library
18 December: Chermside Library
21 December: Zillmere Library

Domino's Christmas Caper
14 December: Banyo Library
21 December: Everton Park Library

Julian's Really Big Christmas Surprise!
14 December: Mitchelton Library
15 December: Nundah Library
16 December: Hamilton Library
22 December: Sandgate Library

To get the most out of your Christmas visit www.ourbrisbane.com/christmas



Christmas Tights

Forget Christmas stockings, check out four nights of tights with Brisbane's leading circus and street performers.

Flipside Circus

An energetic mix of traditional and contemporary circus, from spinning plates and balancing chairs to slapstick acrobatics and dynamic group juggling by Brisbane's favourite youth circus troupe.

Lady Torpedo, the Big Swing Brothers and Miguel

Internationally-acclaimed Lady Torpedo and the Big Swing Brothers perform heart-stopping circus acts supported by Australia's hottest swing band, Miguel, playing classic Christmas hits.

20-23 December, King George Square
6pm, Flipside Circus
7.30pm, Lady Torpedo and the Big Swing Brothers
FREE

ourbrisbane.com
love where you live



World by Night

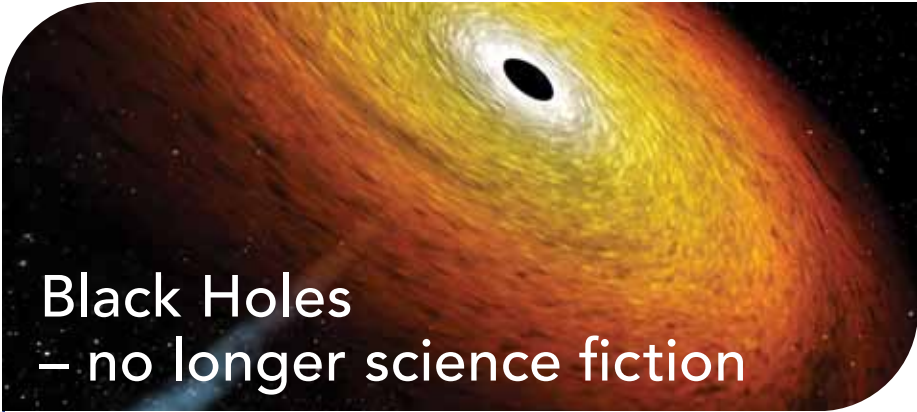
Take a trip around the world in Brisbane's own backyard!

BEMAC, Queensland's leading multicultural arts agency, is pleased to present the city's best world music, including a special performance by the winner of 2010's Q Song World Music category.

Try an amazing array of food from across the globe and shop for Christmas gifts with a bit of world flavour.

10 December
6-9.30pm
King George Square and Burnett Lane
FREE





Black Holes – no longer science fiction

Narrated by Academy Award-winning actor Geoffrey Rush, *Black Holes* is a spectacular show that imagines a place where time stands still, where the universal order breaks down and where the unthinkable becomes reality.

For the first time, the Sir Thomas Brisbane Planetarium at Toowong brings to life all that is fascinating and extreme in the world of black holes. What makes a black hole? How do we find them? Would you survive falling into one?

Discover what science has taught us about these bizarre creations. Follow their story from an extraordinary idea of the late 18th century through to their unexpected detection almost 200 years later.

For session times or more information call **3403 2578** or visit www.brisbane.qld.gov.au/planetarium

Confidence boost for CityCyclists

Subscribers to Council's new *CityCycle* scheme are being offered a confidence boost before tackling the city on two wheels.

The two-hour confidence courses, run by CycleAway, will familiarise riders with the set up of a *CityCycle* bike and explain simple features such as how to use the gears and brakes.

Riders will have a chance to practice skills such as changing gears while climbing a hill, scanning over their shoulder before moving across a road and learning about road rules and hand signals.

The course also takes cyclists out on a test run along some of Brisbane's many bike paths and roads.

Courses are subsidised for *CityCycle* subscribers, who can register by emailing info@cycleaway.com.au

Participants need to bring their own helmet along with their *CityCycle* subscriber cards and PIN.

WaterSmart Strategy sets direction

To guide Brisbane towards its 2026 goal of becoming Australia's most sustainable and water smart city, Council has now finalised its *WaterSmart* Strategy.

The *WaterSmart* Strategy maps out ideas and goals to protect and improve waterway health while creating well-designed, vibrant and livable spaces. It also sets out clear actions for Council, our partners and the community to:

- use water creatively and sensitively in the design of public and private spaces
- manage flood risks to ensure the safety of people and properties
- ensure the sustainability of water resources
- create recreational areas that allow the community to appreciate the many values and benefits of our waterways.

The *WaterSmart* Strategy was finalised after extensive consultation with industry, business, residents and an expert panel.

Visit www.brisbane.qld.gov.au/watersmartcity to view Council's *WaterSmart* Strategy and find out how you can contribute to Brisbane's water future.



Your guide to safe eating is written in the stars

Eat Safe Brisbane is a new rating scheme that measures and promotes world-class food safety in our city. Businesses that achieve good food safety standards can display their star rating on their door or window. So, next time you eat out, look for the stars.

For more information about *Eat Safe Brisbane* visit www.brisbane.qld.gov.au/EatSafeBrisbane

Help shape Brisbane's future



Your chance to have a say on the things you love about our city.

The draft Strategic Plan and draft River City Blueprint are two important plans that will set the direction for how Council manages future growth and improve the lifestyle of Brisbane residents.

The draft Strategic Plan will provide the overall strategic direction for Brisbane planning, while the draft River City Blueprint focuses on the inner city which will accommodate a significant proportion of Brisbane's future growth in jobs and housing.

Brisbane will need to cater for a projected 156,000 new dwellings in the next 20 years. While growth is unavoidable, good planning allows us to manage growth and provide better transport infrastructure, new parks and community spaces, protect biodiversity and provide more housing and job choices.

The draft Strategic Plan sets the framework for the update of the *Brisbane City Plan 2000* which controls all development in Brisbane. The plan will guide new development into areas which are most suitable to manage this change – the inner city, around major centres, along public transport corridors such as busways and railway lines and in employment precincts.

Population and job growth will be focused into growth areas, which cover less than 7% of Brisbane's urban areas. This allows us to keep development to a minimum in Brisbane's leafy suburbs and historic neighbourhoods.

Following community feedback, the recommendations will be converted into provisions in the new *Brisbane City Plan*, against which future development will be assessed.

Visit www.brisbane.qld.gov.au/planning to find out how you can have your say.

Council plans for a growing city

South East Queensland is growing. With more than 156,000 extra homes expected over the next 20 years, Council has been working hard to manage this growth and preserve the unique character of our city and quality of life.

In 2010 Council launched five new neighbourhood plans for Darra/Oxley, River Gateway, Moggill/Bellbowrie, Toombul/Nundah and Taringa/St Lucia.

Council also formally adopted five neighbourhood plans (Fortitude Valley, Acacia Ridge/Archerfield, Centenary Suburbs, Bracken Ridge and District, and Lutwyche Road Corridor) into the *Brisbane City Plan 2000*, working for almost two years and with more than 10,000 residents in the community to develop the plans.

The \$10 million Woolloongabba Centre Urban Improvement project was also successfully completed in 2010. Pedestrian and cyclist traffic in the precinct has increased by three times and it's now a popular place to eat, shop and relax.

Our forgotten city spaces were also given a facelift with Council's Vibrant Laneways and Inhabit programs. Burnett Lane, Spencer Lane, Eagle Lane and Gresham Lane in the CBD were transformed into vibrant, engaging and pedestrian friendly spaces.

Free new-look FloodWise Property Report available

Council has made it easier for residents and businesses to determine their flood risk with its new look FloodWise Property Report.

The FloodWise Property Report is an essential planning tool for residents to prepare for the summer storm season and has been redesigned to make it more user-friendly.

The free report can help you identify the type of flooding that might occur for a specific property and help you determine your flood risk, whether you are buying, renting, building or renovating.

Guided by feedback from the community, the report is now divided into two sections – flood level information for residents and a technical summary for professionals.

With an average of almost 2000 reports downloaded each week, the Floodwise Property Report will help you prepare for the summer storm season.

Download the FloodWise Property Report for free at www.brisbane.qld.gov.au/floodwise



Emergency contact card

Be prepared for severe weather

Brisbane is a subtropical city and flooding is a natural part of living here.

Tips to be prepared

1. Understand your flood risk by:

- getting a free FloodWise Property Report and Flood Flag Map of your suburb from www.brisbane.qld.gov.au/floodwise
- talking to your neighbours about any flood history.

2. Prepare your home, people and property by:

- trimming tree branches well clear of your house
- clearing gutters and drainpipes
- developing an emergency kit
- clearing your yard of loose objects
- signing up online to the Early Warning Alert service.

3. When severe weather approaches:

- listen to your portable radio for weather updates
- seek shelter for your family and pets
- keep your emergency kit and contact numbers handy.

4. After a severe storm or during flooding:

- don't drive through floodwaters and stay away from stormwater drains
- be aware of risks such as contamination and electrocution during floods to avoid injury
- stay away from fallen powerlines
- if you need assistance, contact the SES on 132 500.

For more information on severe weather preparedness visit www.brisbane.qld.gov.au or phone Council on 3403 8888.



Dedicated to a better Brisbane

Prepare for king tide

The summer king tide is expected to peak at 2.65 metres around 10.37am at the Brisbane Bar on Friday 21 January 2011.

King tides occur naturally on Australia's east coast twice a year. They can result in minor localised flooding in some Brisbane suburbs.

Residents can sign up to the Brisbane Early Warning Alert service to receive an SMS or email notification for the summer king tide and severe weather.

To register for the Brisbane Early Warning Alert service, call Council on **3403 8888** or visit www.brisbane.qld.gov.au/earlywarning for a registration pack.

WORKING TOGETHER FOR A SAFER STORM SEASON



Dedicated to a better Brisbane



For storm safety tips visit www.brisbane.qld.gov.au or www.energex.com.au

Emergency contact card

Be prepared
for severe weather

Emergency contact numbers:

Emergencies (Police/Fire/Ambulance)	000
Emergency number for mobiles	000 or 112
State Emergency Service (SES)	132 500
Energex	13 19 62
RACQ road conditions	1300 130 595
Brisbane City Council	3403 8888

My emergency contacts:

Electrician

Plumber

Gas company

Insurance company

Home insurance policy no.

Car insurance policy no.

Vet

Neighbour

Your emergency kit should contain the following:

- Portable radio
- Torch
- Spare batteries
- First aid kit
- Emergency contact numbers
- Waterproof bags
- Important documents such as insurance papers

See you in 2011

The next edition of *Living in Brisbane* will be out in February 2011. Until then, Council wishes everyone a safe holiday and a happy New Year.

Save our native animals

If you see a sick, injured or orphaned native animal, Council's Native Animal Ambulance service can come to the rescue.

The Native Animal Ambulance service is on call 24 hours a day, seven days a week to rescue and help rehabilitate injured native wildlife in Brisbane.

More than 280 calls for animal help have been made since the service started in January this year. Animals rescued include brush and ringtail possums, koalas, kangaroos and lorikeets.

To report a sick, injured or orphaned native animal call Council on **3403 8888**. The ambulance aims to arrive within two hours of the first phone call to help.



WHAT'S ON

1-31 December: Museum Zoo: Animals, Size and Me, 9.30am-5pm, Queensland Museum, South Bank, FREE

17 December: Indie Twilight Christmas markets, 5-9pm, King George Square, Brisbane CBD, FREE

19 December: Bands in the Square, Brisbane City Temple Salvation Army Band, 4.30pm, King George Square, Brisbane CBD, FREE

4 February: St Jeromes Laneway Festival, Fortitude Valley,
www.lanewayfestival.com.au

9-20 February: World Theatre Festival 2011, Brisbane Powerhouse, New Farm,
www.brisbanepowerhouse.org

Until 27 February: The Stoke: Skateboarding in Brisbane, Museum of Brisbane, 157 Ann Street, FREE

Brisbane City Council
Information
GPO Box 1434
Brisbane Qld 4001



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For more information
visit www.brisbane.qld.gov.au
or call (07) 3403 8888

Make sure you and your home can weather any storm.



Don't wait until it's too late.
Be alert. Be prepared.

BRISBANE EARLY WARNING ALERT SERVICE

Visit www.brisbane.qld.gov.au/earlywarning
to register for phone or SMS updates in
case of an emergency.



Dedicated to a better Brisbane

WHY IS THE EARLY WARNING ALERT SYSTEM BEING INTRODUCED?

Brisbane City Council in partnership with the Early Warning Network (EWN) will provide Brisbane residents the opportunity to receive early warning alerts for severe weather events that could potentially affect their home. This service allows residents to prepare for potential severe weather events – thus helping to protect property and save lives.

WHAT IS THE EARLY WARNING NETWORK?

EWN has been operating since 2007 and is the world's only location-based early warning service for severe weather. EWN monitors and tracks potentially dangerous weather systems. The service alerts people directly in the path of extreme events – for example, weather that has the potential to produce hail, flash flooding or damaging winds.

EWN also uses a number of external resources to forecast, analyse and monitor natural disaster risks. These include Bureau of Meteorology, Weatherzone, the Joint Australian Tsunami Warning Centre and the National Oceanic and Atmospheric Administration.

Council, in partnership with EWN will provide Brisbane households with free severe weather alerts. The alerts are location-based, so you only receive warnings if your residential address might be impacted. For more information on EWN please contact EWN directly on 1300 703 017.

PLEASE NOTE: The alerts sent by this service are not intended to provide a widespread 'general' type alert. These alerts are targeted to areas that are specifically going to be affected by an event, for example, if there are hailstorms moving across the Northside of Brisbane, but are not expected to affect the City and the Southside, ONLY residents registered in the predicted path of the storms on the Northside will receive an alert.

WHO CAN APPLY FOR THE ALERTS?

The early warning alert service is available FREE to all Brisbane households. Registration is restricted to one per household. It is recommended that household members nominate one person to receive the alerts and pass on to other household members.

Should two residents from the household register, you will be contacted to nominate one registration contact. At this stage businesses/companies are unable to register for the alert service.

CAN I LIVE OUTSIDE OF BRISBANE AND STILL SIGN UP?

People residing outside of Brisbane can register to receive the alerts by registering directly with EWN but will be charged an annual \$12 registration fee. For more information please contact EWN directly on 1300 703 017.

HOW CAN I APPLY FOR THE ALERTS?

Residents can register and view the Terms and Conditions online by visiting Council website www.brisbane.qld.gov.au/earlywarning. Please note that the Terms and Conditions must be accepted prior to registration.

Alternatively, for those without internet access, please contact Council's Call Centre to receive a Registration Pack which includes the Terms and Conditions and Registration Form.

Don't wait until it's too late. Be alert. Be prepared.

BRISBANE EARLY WARNING ALERT SERVICE

HOW MANY OPTIONS CAN I CHOOSE FOR RECEIVING EMERGENCY ALERTS?

The three options are:

- 1 EMAIL
- 2 MOBILES VIA SMS OR
- 3 PHONE (A RECORDED MESSAGE WILL BE SENT)

WHEN WILL THE ALERTS BE SENT OUT?

EWN will only send you an alert if an analysis of weather forecasts suggests your specified location is directly at risk. The alerts will be based on potential risk to your residential address as specified in the registration form – for example if your home may be affected because it is in the direct path of a thunderstorm. An alert will not be sent if your area will not be directly impacted.

WILL IT COST ME ANYTHING?

Brisbane City Council in partnership with EWN is able to offer Brisbane residents ONE FREE registration for each household.

WHO CAN REGISTER FOR AN ALERT?

This FREE service is available to Brisbane residents only. One registration is available per household (residential address) therefore we suggest you discuss who is the most appropriate person to receive the alert in your household.

HOW CAN I BE ASSURED MY PERSONAL DETAILS WILL BE KEPT PRIVATE?

Your privacy is important to Council. Registration details can only be accessed by Council or emergency authorities for the purpose of sending warnings.

IS THERE A POTENTIAL FOR MESSAGES TO BE DELAYED?

The system is reliant upon telecommunication providers maintaining their systems. No one should ever rely on one source of information for warnings and should monitor other channels.

Emergencies could involve power failure, loss of cell tower coverage and loss of landlines. A battery powered radio is a good idea for a backup in such situations.

WHAT IF MY DETAILS CHANGE OVER TIME?

You can update your details by logging onto the Council website and updating your details on the registration form. Residents with no internet access can contact the Council Contact Centre on 07 3403 8888 or EWN on 1300 703 017.

I DIDN'T RECEIVE AN ALERT BUT MY HOME WAS IMPACTED BY SEVERE WEATHER / I RECEIVED AN ALERT BUT MY HOME WAS NOT IMPACTED BY SEVERE WEATHER

As per the Terms and Conditions acknowledged and accepted during the registration process for this service, whilst EWN and Council endeavour to provide a service of high quality, no such system can claim to be completely accurate or failsafe. All reasonable endeavours will be taken to provide warning alerts to subscribers at the earliest opportunity. This service cannot be solely and wholly relied upon and other mediums such as radio should be monitored to inform of potential events.

HOW DO I UNSUBSCRIBE TO THE SERVICE?

You can unsubscribe by visiting Council's website and changing your registration information or if you do not have access to the internet, you can contact EWN on 1300 703 017.



Don't wait until it's too late. Be alert. Be prepared.
Visit www.brisbane.qld.gov.au/earlywarning today.



Severe Weather Early Warning Alert Service - Total Number of Registrations

