

[REDACTED]

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**From:** Sheila King [REDACTED]  
**Sent:** Monday, 22 November 2010 10:07 AM  
**To:** 'Jim McGowan'; [REDACTED]  
**Cc:** 'Doris Galea'; Williams Lynette; [REDACTED]  
**Subject:** TRIM Internal : DOC/10/150123 : Attachment 2 - Protocol for the communication of flooding information for the Brisbane River Catchments including floodwater releases from Wivenhoe and Somerset Dams

**Follow Up Flag:** Follow up  
**Flag Status:** Red

**Attachments:** Attachment ~ for the communication of flooding information for the Brisbane River Catchments including floodwater releases from Wivenhoe and Somerset Dams.DOCX; doc20101122095228.pdf



Attachment ~ for doc2010112209522  
e communica... 8.pdf (1 MB)

Printed - LW

Please find attached a copy of the signed and approved Premier Briefing Note and outgoing letters to Mayors, for your information and any further distribution, as per the Director-General's request.

Kind regards

Sheila King; Executive Assistant  
Office of the Director-General  
Department of the Premier and Cabinet

(07) [REDACTED]

-----< TRIM Record Information >-----

Record Number : DOC/10/150123  
Title : Attachment 2 - Protocol for the communication of flooding information for the Brisbane River Catchments including floodwater releases from Wivenhoe and Somerset Dams

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# PREMIER'S BRIEFING NOTE

Governance

Tracking Folder No. TF/10/27097

Document No. DOC/10/150108

To: THE PREMIER

Date: 17 November 2010

Subject: Development of a Protocol dealing with the release of Floodwater from Wivenhoe and Somerset Dams

Approved / Not Approved / Noted

Premier

Date

## • RECOMMENDATION

It is recommended that you:

- sign the letters to the Lord Mayor of the Brisbane City Council (BCC) and Mayors of the Ipswich City Council and the Somerset Regional Council seeking to put in place as an interim measure the draft protocol pending finalisation and formal signature by the four parties to the protocol (Attachment 1).

## • KEY ISSUES

- Following your request on 14 October 2010 for the development of a protocol with the Brisbane City Council concerning the release of floodwaters from Wivenhoe Dam, a working group of officers from the Department of Environment and Resources Management, SEQwater, Queensland Police Service, Bureau of Meteorology, the Department of Community Safety and the Department of the Premier and Cabinet developed a draft protocol as a basis for consultation with councils.
- The initial focus of the draft protocol was on the technical assessment of the release of flood waters from the Wivenhoe and Somerset Dams and public communication.
- Following consultation with BCC and Ipswich City Council on 28 October 2010, the protocol was broadened to include general flooding within the Brisbane River catchment, including floodwaters from Wivenhoe and Somerset Dams. BCC also sought specific changes to clarify that any agency may initiate public communications and that the State would have 'no right to veto' a public message that was the responsibility of another agency/authority.
- Any agency may trigger the provisions of the protocol, commencing with technical monitoring and assessment, followed by briefing and activation of arrangements, if necessary, and public communications.
- Decision-making principles contained in the protocol include the paramount importance of public safety, consideration of upstream and downstream community impacts, agreed regular and consistent communications, flexibility in decision making around public communications and disaster management, and the use of the *Manual of Operational Procedures for Flood Mitigation at Wivenhoe Dam and Somerset Dam* for dam management decisions.
- Ipswich City Council has indicated its support for the protocol. While BCC Senior Officials have indicated their agreement, formal BCC support is yet to be provided.
- Finalisation of the protocol has been delayed due to the late engagement by Somerset Regional Council and the BCC not providing final sign-off at the political level.
- While steps are being taken to implement the finalisation of the protocol, I recommend that you write to the Lord Mayor and Mayors of Ipswich and Somerset requesting that the protocol be implemented on an interim basis pending finalisation and formal signature. Draft letters are attached for your consideration (Attachment 1).
- A copy of the protocol reflecting the changes sought by Ipswich City Council and BCC is at Attachment 2.

Ken Smith  
Director-General

Comments (Premier or DG)

Copy to DCS - DCS PERM  
ED EMA (Bruce Grady) and  
DCR PIP for information +

Action Officer: Brad Smith Approvals by Director /ED / DDG  
Area: Executive Services Document ID: 10/150108 TRIM  
Telephone: 03 60090

Letter to Mayors - 402



## Premier of Queensland

For reply please quote: ES/BS - TF/10/27097 - DOC/10/153018

The Right Honourable the Lord Mayor of Brisbane  
Councillor Campbell Newman  
Office of the Lord Mayor  
GPO Box 2287  
BRISBANE QLD 4001

I refer to my letter of 15 October 2010 concerning the development of a protocol concerning the release of flood waters from Wivenhoe Dam.

I am pleased to note the collaborative spirit in which the attached draft protocol dealing with the *Communication of Flooding Information for the Brisbane River Catchment - including Floodwater Releases from Wivenhoe and Somerset Dams* has been developed. The cooperation and input from Brisbane City Council officers, together with the input from other councils, the Bureau of Meteorology and Queensland Government agencies have enabled the development of a protocol to help ensure that robust and consistent information can be provided to the community in relation to possible flooding in the Brisbane River catchment.

Recent comments received from the Somerset Regional Council are still to be incorporated and the draft protocol recirculated to all parties. I appreciate that the Brisbane City Council may have additional comments to make to the protocol following consideration of these additional comments. However, given the predictions for the forthcoming summer storm and cyclone season by the Bureau of Meteorology, I suggest that the protocol should be implemented on an interim basis pending its finalisation and formal sign-off by the four parties to the protocol.

The implementation of the draft protocol as an interim measure will provide a framework for the communication of flood information to the community pending the protocol's formal finalisation.

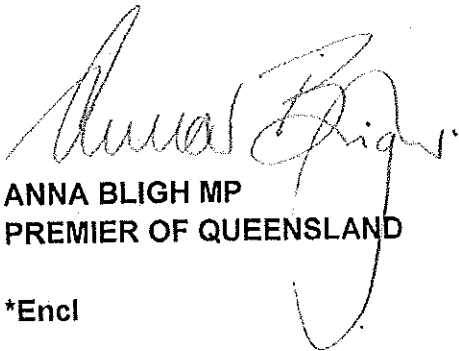
Executive Building  
100 George Street Brisbane  
PO Box 15185 City East  
Queensland 4002 Australia  
Telephone [REDACTED]  
Facsimile [REDACTED]  
Email [REDACTED]  
Website [www.thepremier.qld.gov.au](http://www.thepremier.qld.gov.au)



Queensland  
Government

Once again I would like to thank you and the officers from the Brisbane City Council for their cooperation and input into the development of the interim protocol. Should you have any questions in relation to this matter please do not hesitate to contact Mr Ken Smith, Director-General, Department of the Premier and Cabinet on telephone [REDACTED]

Yours sincerely



ANNA BLIGH MP  
PREMIER OF QUEENSLAND

\*Encl



## Premier of Queensland

For reply please quote: ES/BS – TF/10/27097 – DOC/10/153031

Councillor Paul Pisasale  
Mayor  
Ipswich City Council  
PO Box 191  
IPSWICH QLD 4305

I refer to my letter of 15 October 2010 concerning the development of a protocol concerning the release of flood waters from Wivenhoe Dam.

I am pleased to note the collaborative spirit in which the attached draft protocol dealing with the *Communication of Flooding Information for the Brisbane River Catchment - including Floodwater Releases from Wivenhoe and Somerset Dams* has been developed. The cooperation and input from Ipswich City Council officers, together with the input from other councils, the Bureau of Meteorology and Queensland Government agencies have enabled the development of a protocol to help ensure that robust and consistent information can be provided to the community in relation to possible flooding in the Brisbane River catchment.

Recent comments received from the Somerset Regional Council are still to be incorporated and the draft protocol recirculated to all parties. I appreciate that although the Ipswich City Council has agreed to the draft protocol, you may have additional comments to make following consideration of the issues raised by Somerset Regional Council. However, given the predictions for the forthcoming summer storm and cyclone season by the Bureau of Meteorology, I suggest that the protocol should be implemented on an interim basis pending its finalisation and formal sign-off by the four parties to the protocol.

The implementation of the draft protocol as an interim measure will provide a framework for the communication of flood information to the community pending the protocol's formal finalisation.

Executive Building  
100 George Street Brisbane  
PO Box 15185 City East  
Queensland 4002 Australia

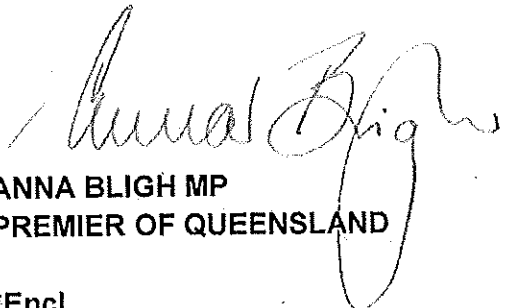
Telephone [REDACTED]  
Facsimile [REDACTED]  
Email [REDACTED]  
Website [www.thepremier.qld.gov.au](http://www.thepremier.qld.gov.au)



Queensland  
Government

Once again, I would like to thank you and the officers from the Brisbane City Council for their cooperation and input into the development of the interim protocol. Should you have any questions in relation to this matter please do not hesitate to contact Mr Ken Smith, Director-General, Department of the Premier and Cabinet on telephone (07) [REDACTED]

Yours sincerely



**ANNA BLIGH MP**  
**PREMIER OF QUEENSLAND**

\*Encl



## Premier of Queensland

For reply please quote: ES/BS - TF/10/27097 - DOC/10/153046

Councillor Graeme Lehmann  
Mayor  
Somerset Regional Council  
PO Box 117  
ESK QLD 4312

Executive Building  
100 George Street Brisbane  
PO Box 15185 City East  
Queensland 4002 Australia  
Telephone [REDACTED]  
Facsimile [REDACTED]  
Email [REDACTED]  
Website [www.thepremier.qld.gov.au](http://www.thepremier.qld.gov.au)

I refer to my letter of 15 October 2010 concerning the development of a protocol concerning the release of flood waters from Wivenhoe Dam.

I am pleased to note the collaborative spirit in which the attached draft protocol dealing with the *Communication of Flooding Information for the Brisbane River Catchment - including Floodwater Releases from Wivenhoe and Somerset Dams* has been developed. The cooperation and input from Somerset Regional Council officers, together with the input from other councils, the Bureau of Meteorology and Queensland Government agencies have enabled the development of a protocol to help ensure that robust and consistent information can be provided to the community in relation to possible flooding in the Brisbane River catchment.

Comments recently received from your council are still to be incorporated and the draft protocol recirculated to all parties. I appreciate that there are a number of capacity issues that need to be addressed from the perspective of the Somerset Regional Council, and that the other parties to the protocol may have additional comments to make following consideration of these issues. However, given the predictions for the forthcoming summer storm and cyclone season by the Bureau of Meteorology, I suggest that the protocol should be implemented on an interim basis pending its finalisation and formal sign-off by the four parties to the protocol.

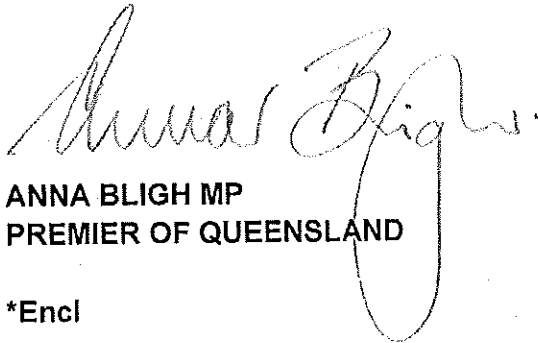
The implementation of the draft protocol as an interim measure will provide a framework for the communication of flood information to the community pending the protocol's formal finalisation.



Queensland  
Government

Once again, I would like to thank you and the officers from the Brisbane City Council for their cooperation and input into the development of the interim protocol. Should you have any questions in relation to this matter please do not hesitate to contact Mr Ken Smith, Director-General, Department of the Premier and Cabinet on telephone [REDACTED]

Yours sincerely



ANNA BLIGH MP  
PREMIER OF QUEENSLAND

\*Encl



# **Protocol for the Communication of Flooding Information for the Brisbane River Catchment - including Floodwater Releases from Wivenhoe and Somerset Dams**

## **OBJECTIVE**

The purpose of this protocol is to outline the arrangements to be followed by the Brisbane, Ipswich and Somerset Councils, relevant Queensland Government agencies and the Bureau of Meteorology, which will ensure the provision of consistent and robust information to the community, concerning potential flooding impacts for the Brisbane River catchment, including release of floodwater from Wivenhoe and Somerset Dams.

The intent is to ensure that consistent, harmonised information, based on an agreed single point of truth, is communicated to the public in a way that contributes to resilient communities.

## **BACKGROUND**

Queensland's disaster management arrangements, based on disaster management groups at local, district and state level, ensure the collaborative and effective coordination of information for all hazards.

Existing local, district and state disaster management and hazard-specific plans outline arrangements and structures for disaster management, or the hazard, and amongst other things, identify the need for coordination of public communications.

This protocol adds to such plans by outlining specific arrangements necessary when advice to the community needs to be based on technical assessments from hazard-specific primary agencies and other complementary stakeholders across federal, state and local governments.

Factors such as storm surges, tides, creek flooding, flooding from the lower Brisbane River, including Lockyer Creek and the Bremer River, will influence inundation levels in Brisbane.

Wivenhoe Dam controls approximately half of the Brisbane River catchment above Brisbane City. The operational strategy for water release from Wivenhoe and Somerset Dams is governed by the *Manual of Operational Procedures for Flood Mitigation at Wivenhoe Dam and Somerset Dam*, henceforth referred to as the Flood Mitigation Manual.

This protocol also covers the possibility that, during an above-average wet season, the water supply level of the dams may be marginally reduced, on a temporary basis, by small water releases. The water supply level would be returned to normal prior to the conclusion of the wet season, to avoid affecting water supply security. These changes, if they proceed, will ultimately be incorporated into the Flood Mitigation Manual.

## **GENERAL DECISION MAKING - GUIDING PRINCIPLES**

- Protection of public safety is paramount throughout both this Protocol and the Flood Mitigation Manual;

- Impact on the community upstream or downstream is a legitimate consideration of any risk assessment;
- Regular and consistent communications within government and to the public, in relation to flooding impacts, are essential;
- Decision-making chains regarding the communications strategy and disaster management should remain flexible;
- The Flood Mitigation Manual is used to determine how Wivenhoe and Somerset Dams will be operated during flood events.
- This Protocol does not infringe the right of any party to issue information in line with their responsibilities.

## **PROCESS OF COMMUNICATION**

There are three stages in the process of communication:

- Monitoring and Assessment
- Briefing and Activation
- Public Communications

### **Monitoring and Assessment**

Communications with the public on flooding information, including floodwater releases, are based on a continuous process of monitoring and technical assessment. The process is dynamic and evolves according to the event, but will normally contain the following steps:

- Routine monitoring of weather events and dam levels by relevant agencies via established systems and procedures;
- The Bureau of Meteorology (BoM) provides weather forecasts and warnings (e.g. Tropical Cyclone, Severe Weather, Severe Thunderstorm, Flood). In the event of heavy rain and runoff in the Wivenhoe and/or Somerset Dam catchments, BoM and the Queensland Bulk Water Supply Authority (Seqwater) discuss modelled inflows to Wivenhoe and/or Somerset Dam, and downstream flood levels.
- Councils monitor creek levels, local runoff and flash flooding, consult with BoM and Seqwater on other potential events upstream that may contribute to and aggravate the situation.
- Seqwater discusses and models implications of the inflows on the necessary floodwater release from Wivenhoe Dam and/or Somerset Dam. The floodwater release strategy is a balance between releasing the water quickly enough so that the flood storage capacity is available if another major rain event occurs, versus minimising downstream flooding impacts (human safety and property damage) from the releases.
- Seqwater calculates the releases according to dam levels and predicted weather events in accordance with the Flood Mitigation Manual. A fundamental principle is that all floodwater should be released from the dams within seven days of the flood event peaking in Wivenhoe or Somerset Dam. This ensures the dams can cope with closely spaced major rain events.
- Seqwater shares predicted floodwater releases with BoM and with the Councils.
- Councils share information on the status of the Brisbane River catchment and its

river systems with BoM and Seqwater.

- BoM undertakes modelling of the Brisbane River catchment and its river systems using Seqwater advice of actual and projected Wivenhoe Dam and/or Somerset Dam releases when these are, or are expected, to occur.
- BoM participates in technical discussions with Seqwater, Brisbane City Council, Ipswich City Council and Somerset Regional Council as necessary, to share modelling results. The discussions aim to establish technical agreement on the flood situation, on which public communications should be based.
- Councils undertake modelling, form predictions, identify flood inundation areas and assess impacts for their communities, and regularly share this information with all relevant parties.

During this continuous process, it may become apparent to either BoM, local governments or Seqwater that the situation is likely to result in public safety issues.

These public safety issues may arise from a decision to release floodwater, a significant change in the severity and scope of the event, or a pre-agreed trigger-point being reached.

Any of the agencies may initiate the public communications process and engage with the disaster management arrangements as appropriate.

The initiating agency will instigate a technical staff teleconference. Decisions from the teleconference will be distributed to senior management and media representatives of each agency.

In these circumstances all agencies agree that technical advice will form the basis of public communications messages.

- In the case of floodwater release it considers significant, Seqwater coordinates the completion of the Technical Situation Report - TSR (Appendix C) and provides the Report to the SEQ Water Grid Manager (according to their Emergency Response Plan), and to relevant local governments.
- In other circumstances where a formal technical statement would enhance clarity, the initiating local or state agency may coordinate the completion of a TSR. If initiated, the TSR should be circulated to all parties.

### **Briefing and Activation**

Consideration will be given to the activation of the disaster management arrangements, if not already activated.

1. Councils will consider activating their Local Disaster Management Groups (LDMGs);
2. LDMGs will inform the relevant District Disaster Coordinators (DDCs);
3. The Queensland Police Service (QPS) will consider initiating disaster management actions as provided for under the *Disaster Management Act 2003*;
4. In the case of floodwater release, the SEQ Water Grid Manager will alert the Director-General (DG) of the Department of Community Safety (DCS), DG

Department of Environment and Resource Management (DERM), and the local governments;

5. DG DCS will inform the DG of the Department of Premier and Cabinet (DPC) - the Chair of the State Disaster Management Group (SDMG) and will activate the State Disaster Coordination Centre (SDCC). DG DCS will also inform the Minister for Police, Corrective Services and Emergency Services;
6. DG DERM will inform the Minister for Natural Resources, Mines and Energy;
7. DG DPC will inform the Premier;
8. In the case of an extreme event, the Crisis Communications Network, chaired by DPC, may be activated at the direction of the SDMG Chair to coordinate public messaging from BoM, Seqwater, SEQ Water Grid Manager, QPS, relevant Councils and DCS as per this protocol;
9. In the case of a non-disaster, public communications will be in accordance with existing arrangements, supported where appropriate by this protocol.

### **Public Communications Issues**

Each agency has its own responsibilities to issue information commensurate with their role without prior approvals. The obligation under this protocol is to share that information with other agencies and operate in a fully consultative process to ensure consistent public information.

The BoM, Local Governments and relevant State Government agencies are to maintain continual discussions, to ensure that conflicting information is not released to the public at any time. Genuine efforts should be made to ensure consistency by basing public communications on technical reports. Inter-agency consultation should not cause delays in the issuance of public warnings. All agencies must exchange public communications at time of release. No power of veto is implied under this protocol.

Harmonised public communications messages will be released from the following agencies:

- **Bureau of Meteorology** - concentrating on Flood Warnings which are widely disseminated to the BoM website, agencies and the media. BoM also participates in media (radio, television, newspaper) interviews to provide factual information regarding observed and forecast weather conditions, rainfalls and water levels;
- **Local Governments /Local Disaster Management Groups** - concentrating on the effects of weather related events and safety for their local communities and residents. Local governments have primacy of public communications within their community. Pre-agreed community service announcements from local governments will be shared with the relevant agencies prior to public release;
- **SEQ Water Grid Manager** - if significant floodwater releases from Wivenhoe and Somerset dams are involved, the SEQ Water Grid Manager concentrates on the communication aspects of release timings and duration of effects as the State's lead communication agency on floodwater release. Seqwater operational staff are to ensure that technical information is communicated to the SEQ Water Grid Emergency Response Team (if activated), the SEQ Water Grid Communications Unit and relevant local governments.

If necessary these will be augmented by:

- **Queensland Police Service** - concentrating on specific community safety messaging during operations;
- **Department of Community Safety** - concentrating on general safety matters regarding flooding;
- **Department of Premier and Cabinet (extreme events only)** - concentrating on consistent messages to media and agencies concerned.

Event-specific information will be released to the public as frequently as required by the severity and scope of the event. Timings of media releases will be dependent on the event, guided by the frequency of technical reports and may range from once a day to once an hour.

In the case of floodwater release considered significant, SEQ Water Grid Communications Unit will centrally track all communications and ensure they are shared. The unit will liaise with the following or their representatives over public safety messages:

- BoM;
- Seqwater;
- Councils' Media Directors;
- QPS Media Director; and
- DCS Media Director.

### **Questions from the Public**

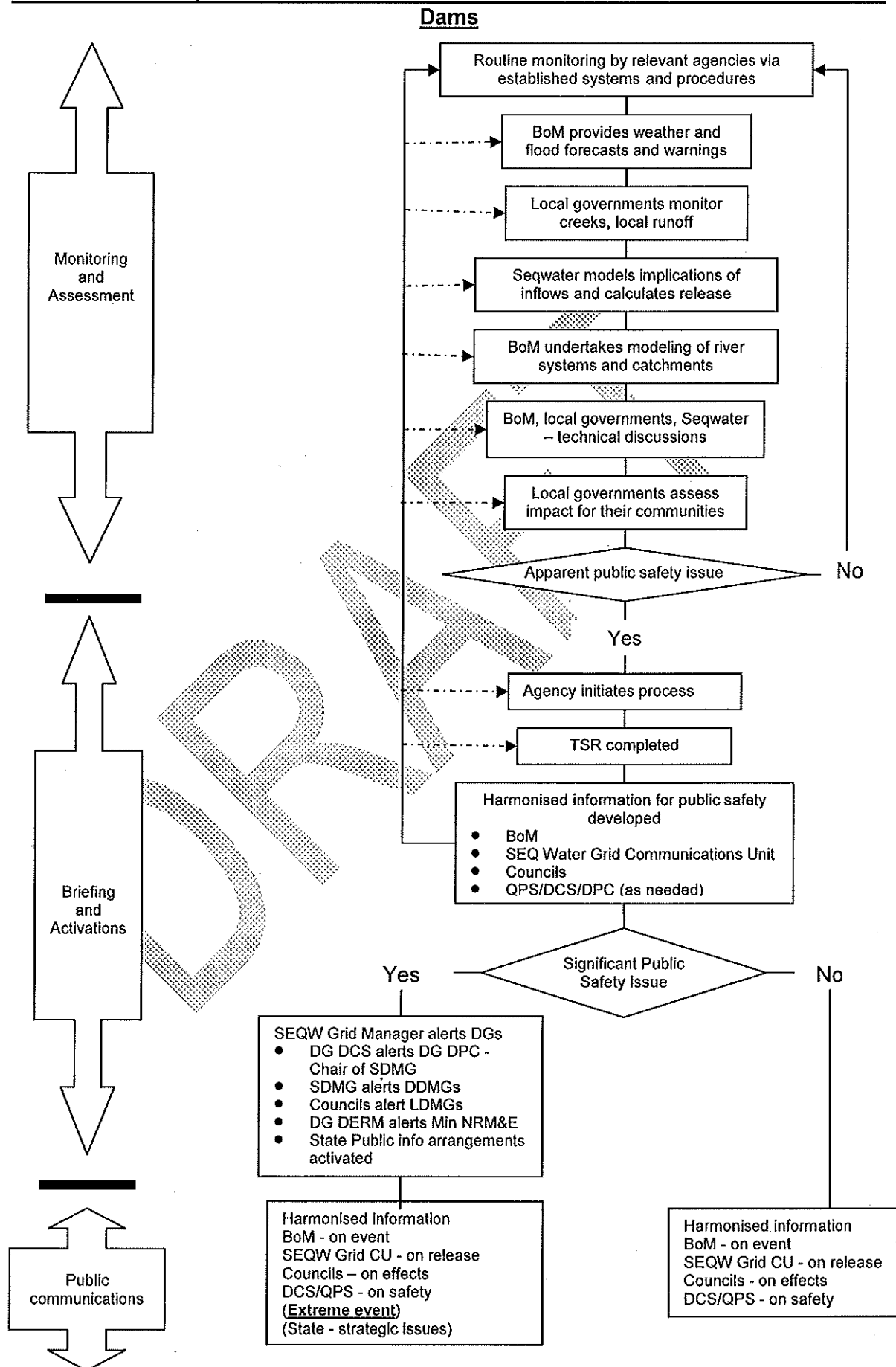
All questions from the public should be directed to the relevant local government in the first instance. Questions expressly relating to the event should be directed to the hazard-specific primary agency. Any questions relating to the release of water should be directed to the SEQ Water Grid Communications Unit. Any queries about disaster management should be addressed by the relevant local and district disaster management groups.

### **Protocol Maintenance**

This protocol will be reviewed annually by agencies involved and exercised, during non-operational season, under DDMG arrangements.

The protocol should provide for a review after each event of what worked and could be improved for management of future events, to be led by DCS.

# **Communications process for the release of floodwater from Wivenhoe and Somerset**



## ROLES AND RESPONSIBILITIES

- The Bureau of Meteorology (BoM) is the agency responsible for issuing flood warnings for the Brisbane River and its major tributaries. These, when required, include rainfall forecasts for the Brisbane catchment and predicted river heights for Brisbane City, Ipswich, Jindalee and Moggill according to established procedures.

River height predictions are agreed in consultation with Seqwater, Brisbane City Council (BCC), Ipswich City Council (ICC) and Somerset Regional Council (SRC), as required.

- Queensland Bulk Water Supply Authority (Seqwater) operates Wivenhoe and Somerset Dams in accordance with the Flood Mitigation Manual. It provides dam outflow information to BoM, to allow the development of Flood Warnings and to local authorities, to assist them in quantifying likely impacts within their areas.

It informs BoM and other agencies on the status of dams, and actual and projected releases from Wivenhoe and Somerset dams. It consults BoM regarding inflows to Wivenhoe and Somerset dams and expected flood heights along the Brisbane River downstream of Wivenhoe Dam.

Seqwater initiates proposed reviews or updates to the Flood Mitigation Manual, undertaking consultation with Councils and other stakeholders. Seqwater coordinates the production of the TSRs relating to floodwater releases from the Wivenhoe and Somerset dams.

- Brisbane City Council (BCC), Ipswich City Council (ICC) and Somerset Regional Council (SRC) distribute consistent, detailed local flood level information, both to their respective operational units, their senior management and their broader communities. This should include the interpretation of BoM flood warnings and river height forecasts into expected areas and depths of inundation. Councils are responsible for activating their respective Local Disaster Management Groups (LDMGs), which then undertake the disaster management responsibility for response in the community.
- Department of Environment and Resource Management (DERM) consults with the stakeholders prior to the approval of any updates to the Flood Mitigation Manual. DERM also approves any necessary variations to the strategies in the manual if required during the course of a flood event.
- Queensland Police Service (QPS) assumes a legislative role, as per the disaster management system, to provide disaster management at a district level during an event, including provision of necessary community advice for public safety.
- Emergency Management Queensland (EMQ) provides support and general community safety advice on flooding issues, during non-operational times.
- SEQ Water Grid Communications Unit tracks the general harmonisation, but not specific detail of public messaging relating to floodwater releases, with BoM, SEQ Water Grid, Councils and DCS, as required. It does this by ensuring that each agency understands the extent of the release and that there is a general consensus as to the level of potential impacts.

## TECHNICAL SITUATION REPORT

TSR Number		Date of TSR release		Time of TSR release	
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This report is as at the time of assessment, and may quickly become out of date, depending on the current events. It relies on timely information provided by Seqwater, BoM and Councils. A reply will be required by a specified time and if not received by that time no information will be included. If any information is not provided, the section will remain blank. There will be no follow up requests.

Each authority will provide an email and telephone contact for all communications. If an event escalates, there may be less time to respond or it may not be possible to respond to requests.

In floodwater releases Seqwater will email advices on releases to the organisations email address provided. Once a flood event is initiated, at any time a Council or agency can contact Seqwater to discuss if they have a serious concern regarding the information on releases provided. This would normally be by phone and followed by email. However, the ability to respond to any queries depends on the event. The frequency of advices will depend on the severity of the event and the needs of each agency.

Seqwater will also request at that time, a situation assessment from each agency as per details outlined in this document. Each agency will then email in return the requested information if possible or advice that it has not changed. If it is not received within the specified timeframe, it is assumed it is not being provided.

TRIGGERS	
These illustrative triggers provide guidance to initiation of this report	
BoM	
Seqwater	
Local Government	



## Seqwater status of inflows and dam operations

*(to include information on the current and/or predicted levels of Somerset and Wivenhoe Dams and the probable or planned release strategy with assessment as governed under the Manual of Operational Procedures for Flood Mitigation at Wivenhoe Dam and Somerset Dam )*

This is Seqwater's status report on the dam levels, probable inflows and planned releases.

.....

This has been supplied to

BCC on .....

ICC on .....

SRC on .....

Issues raised by Councils were .....

Actions taken were .....

**Seqwater Technical Officer name**

**Seqwater Technical Officer position title**

**Seqwater Technical Officer contact details**

## BoM assessment

*(consisting of references to latest Flood Warning for the Brisbane River and other relevant Bureau forecasts and warnings (e.g. weather/rain forecasts, Tropical Cyclone Warning etc) and other updates/comments if needed)*

BoM is to provide either a copy of, or links to, their current information and other updates or comments if needed. This will be their current set of warnings and may be updated or changed at any time.

**BoM Technical Officer name**

**BoM Technical Officer position title**

**BoM Technical Officer contact details**

### Brisbane City Council (BCC) assessment

*(to include predicted local inundation areas and depths of inundation based on the information)*

This is an assessment as provided by BCC. A request for this information will be sent to the email address provided by BCC.

BCC Technical Officer name	
BCC Technical Officer position title	
BCC Technical Officer contact details	

### Ipswich City Council (ICC) assessment (if required)

*(to include predicted local inundation areas and depths of inundation based on the information)*

This is an assessment as provided by ICC. A request for this information will be sent to the email address provided by ICC.

ICC Technical Officer name	
ICC Technical Officer position title	
ICC Technical Officer contact details	

### Somerset Regional Council (SRC) assessment (if required)

*(to include predicted local inundation areas and depths of inundation based on the information)*

This is an assessment as provided by SRC. A request for this information will be sent to the email address provided by SRC.

SRC Technical Officer name	
SRC Technical Officer position title	
SRC Technical Officer contact details	

Collated and distributed by (Agency)

Contact Officer signature	
Contact Officer name	
Contact Officer position title	

Next TSR due	Date		Time		or Event	
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**From:** Reilly Bob  
**Sent:** Tuesday, 23 November 2010 1:05 PM  
**To:** Bradley John; Best Debbie  
**Cc:** Allen Peter  
**Subject:** FW: Letters from the Premier concerning the proposed interim implementation of the draft protocol on Brisbane River Catchment Flooding - Wivenhoe and Somerset Dams  
**Attachments:** SIGNED VERSION OF DOC10153018 NEWMAN.PDF; SIGNED VERSION OF DOC10153031 PISASALE.PDF; SIGNED VERSION OF DOC10153046 LEHMANN.PDF

Hi John, Debbie

FYI

Regards

Bob

Bob Reilly  
General Manager, Office of the Water Supply Regulator  
Telephone [REDACTED]  
Email: [REDACTED]  
[www.derm.qld.gov.au](http://www.derm.qld.gov.au)

Department of Environment and Resource Management  
Lvl 3 41 George Street, Brisbane Q 4000  
GPO Box 2454, Brisbane Q 4001

---

**From:** Brad Smith [REDACTED]  
**Sent:** Tuesday, 23 November 2010 12:00 PM  
**To:** [REDACTED] Reilly Bob  
**Cc:** 'Bruce Grady'; Sharon Bailey  
**Subject:** Letters from the Premier concerning the proposed interim implementation of the draft protocol on Brisbane River Catchment Flooding - Wivenhoe and Somerset Dams

Good Afternoon Mike and Bob

I refer to my earlier advice, the Premier has now signed the letters to the Lord Mayor and Mayors of Ipswich and Somerset requesting that the draft protocol be implemented on an interim basis to provide a communications framework pending formal finalisation and signature by the four parties to the protocol. Please find attached copies of the signed letters.

Regards

Brad Smith  
Manager, Executive Support  
Department of the Premier and Cabinet  
Ph: [REDACTED]  
Mobile: [REDACTED]  
Tomorrow's Queensland: strong, green, smart, healthy and fair - [www.towardQ2.qld.gov.au](http://www.towardQ2.qld.gov.au)

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## Premier of Queensland

For reply please quote: ES/BS - TF/10/27097 - DOC/10/153018

22 NOV 2010

The Right Honourable the Lord Mayor of Brisbane  
Councillor Campbell Newman  
Office of the Lord Mayor  
GPO Box 2287  
BRISBANE QLD 4001

Executive Building  
100 George Street Brisbane  
PO Box 15185 City East  
Queensland 4002 Australia  
Telephone [REDACTED]  
Facsimile [REDACTED]  
Email [REDACTED]  
Website [www.thepremier.qld.gov.au](http://www.thepremier.qld.gov.au)

I refer to my letter of 15 October 2010 concerning the development of a protocol concerning the release of flood waters from Wivenhoe Dam.

I am pleased to note the collaborative spirit in which the attached draft protocol dealing with the *Communication of Flooding Information for the Brisbane River Catchment - including Floodwater Releases from Wivenhoe and Somerset Dams* has been developed. The cooperation and input from Brisbane City Council officers, together with the input from other councils, the Bureau of Meteorology and Queensland Government agencies have enabled the development of a protocol to help ensure that robust and consistent information can be provided to the community in relation to possible flooding in the Brisbane River catchment.

Recent comments received from the Somerset Regional Council are still to be incorporated and the draft protocol recirculated to all parties. I appreciate that the Brisbane City Council may have additional comments to make to the protocol following consideration of these additional comments. However, given the predictions for the forthcoming summer storm and cyclone season by the Bureau of Meteorology, I suggest that the protocol should be implemented on an interim basis pending its finalisation and formal sign-off by the four parties to the protocol.

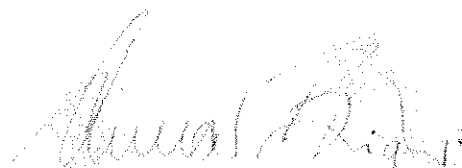
The implementation of the draft protocol as an interim measure will provide a framework for the communication of flood information to the community pending the protocol's formal finalisation.



Queensland  
Government

Once again I would like to thank you and the officers from the Brisbane City Council for their cooperation and input into the development of the interim protocol. Should you have any questions in relation to this matter please do not hesitate to contact Mr Ken Smith, Director-General, Department of the Premier and Cabinet on telephone [REDACTED]

Yours sincerely



**ANNA BLIGH MP**  
**PREMIER OF QUEENSLAND**

\*Encl



## Premier of Queensland

For reply please quote: ES/BS - TF/10/27097 - DOC/10/153031

22 NOV 2010

Councillor Paul Pisasale  
Mayor  
Ipswich City Council  
PO Box 191  
IPSWICH QLD 4305

I refer to my letter of 15 October 2010 concerning the development of a protocol concerning the release of flood waters from Wivenhoe Dam.

I am pleased to note the collaborative spirit in which the attached draft protocol dealing with the *Communication of Flooding Information for the Brisbane River Catchment - including Floodwater Releases from Wivenhoe and Somerset Dams* has been developed. The cooperation and input from Ipswich City Council officers, together with the input from other councils, the Bureau of Meteorology and Queensland Government agencies have enabled the development of a protocol to help ensure that robust and consistent information can be provided to the community in relation to possible flooding in the Brisbane River catchment.

Recent comments received from the Somerset Regional Council are still to be incorporated and the draft protocol recirculated to all parties. I appreciate that although the Ipswich City Council has agreed to the draft protocol, you may have additional comments to make following consideration of the issues raised by Somerset Regional Council. However, given the predictions for the forthcoming summer storm and cyclone season by the Bureau of Meteorology, I suggest that the protocol should be implemented on an interim basis pending its finalisation and formal sign-off by the four parties to the protocol.

The implementation of the draft protocol as an interim measure will provide a framework for the communication of flood information to the community pending the protocol's formal finalisation.

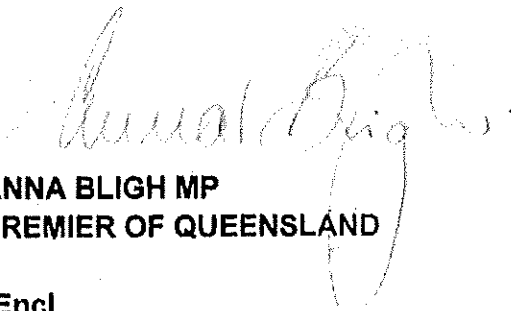
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Queensland  
Government

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Yours sincerely



ANNA BLIGH MP  
PREMIER OF QUEENSLAND

\*Encl



## Premier of Queensland

For reply please quote: ES/BS - TF/10/27097 - DOC/10/153046

22 NOV 2010

Councillor Graeme Lehmann  
Mayor  
Somerset Regional Council  
PO Box 117  
ESK QLD 4312

Executive Building  
100 George Street Brisbane  
PO Box 15185 City East  
Queensland 4002 Australia

Telephone [REDACTED]  
Facsimile [REDACTED]  
Email [REDACTED]  
Website [www.thepremier.qld.gov.au](http://www.thepremier.qld.gov.au)

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Comments recently received from your council are still to be incorporated and the draft protocol recirculated to all parties. I appreciate that there are a number of capacity issues that need to be addressed from the perspective of the Somerset Regional Council, and that the other parties to the protocol may have additional comments to make following consideration of these issues. However, given the predictions for the forthcoming summer storm and cyclone season by the Bureau of Meteorology, I suggest that the protocol should be implemented on an interim basis pending its finalisation and formal sign-off by the four parties to the protocol.

The implementation of the draft protocol as an interim measure will provide a framework for the communication of flood information to the community pending the protocol's formal finalisation.

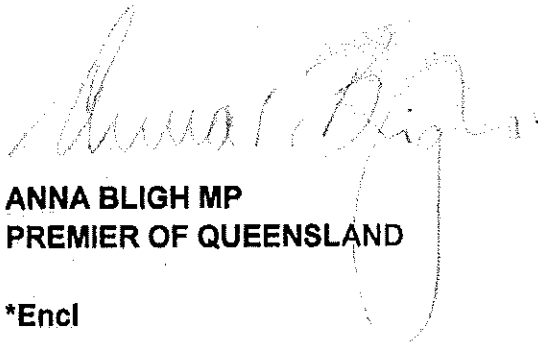


Queensland  
Government



Once again, I would like to thank you and the officers from the Brisbane City Council for their cooperation and input into the development of the interim protocol. Should you have any questions in relation to this matter please do not hesitate to contact Mr Ken Smith, Director-General, Department of the Premier and Cabinet on telephone [REDACTED]

Yours sincerely

A handwritten signature in dark ink, appearing to read 'Anna Bligh', is written over a faint, circular official stamp.

**ANNA BLIGH MP  
PREMIER OF QUEENSLAND**

**\*Encl**