

Ashley Murray & April O'Mara



To whom it may concern,

We would like the commission to raise the following issues regarding the Brisbane floods, in particular the circumstances that preceded the flood.

- We felt as though the early warning system was entirely inadequate as none of the information given to us gave us any indication as to how high the flood levels would be. A letter box drop was done by council that indicated there would be some flooding however we did not see this document until we were leaving the property.
- Our house is built to the Brisbane City Council's Q100 height that gave us a false sense of security as we believed that this level could only be reached by the most extreme flooding. This was compounded by the fact that the estimates that were given (at the Brisbane City flood gauge) were irrelevant to our area as flood levels in our area were not at the same level as the Brisbane City flood gauge levels. This led to us not taking further precautions to save the contents of our home that we would have otherwise taken.
- Brisbane City Council's 'early warning' SMS system was useless to us as by the time we were sent an SMS indicating that there would be severe flooding from Stable Swamp Creek our driveway was already inundated with water and entry/exit was impossible.
- Given that resumptions in the Rocklea area after the 1974 floods were unsuccessful due to low valuations – should this be considered again what incentive would be given to property owners to encourage them to take up the resumption offers? Ie. Would a change in land zoning increase land values and encourage developers to purchase the land from existing land holders and build more flood proof industry/residential property?

Kind Regards

Ashley Murray & April O'Mara