## **Incident Management System (IMS)** COMMAND AND CONTROL - Escalation of an Incident From the initial response of local resources, escalation of the incident may require a scaling up of the Incident Management System (IMS). This may be the result of the intensifying complexity, increased application of resources and a predicted protracted duration of the incident — or a combination of all factors. At all stages of the escalation of the management structure, communications and control measures must maintain their effectiveness and have a seamless continuity for all personnel. Level 1 Incident INCIDENT CONTROL POINT FIRECOM **APPLIANCE** APPLIANCE APPLIANCE APPLIANCE APPLIANCE Level 1 to Level 2 Transition Sectorisation occurs incident escalates Requires more sectors INCIDENT CONTROL CENTRE FIRECOM geographical or functional Request for an ICC to be established Maintain control until ICC is established. CONTROL POINT SECTOR SECTOR SECTOR SECTOR SECTOR

COMMAND & CONTROL – Escalation of an Incident

IMS 2.3

